



**Meeting Date:** April 30, 2026      **Agenda Type:** Presentation Items

**From:** Andrew Cummings      **Reviewed by:** Andrew Cummings  
Interim Chief Customer Officer      Interim Chief Customer Officer

**Submitted by:** Andrew Cummings      **Approved by:** Ryan Kelso  
Interim Chief Customer Officer      Chief Executive Officer

**RECOMMENDED ACTION:** Presentation and Update on the NBU Billing Assistance Program

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