



Meeting Date: May 26, 2026 **Agenda Type:** Presentation Items

From: Andrew Cummings
Interim Chief Customer Officer **Reviewed by:** Andrew Cummings
Interim Chief Customer Officer

Submitted by: Andrew Cummings
Interim Chief Customer Officer **Approved by:** Ryan Kelso
Chief Executive Officer

RECOMMENDED ACTION: Presentation on the New Braunfels Utilities Customer Satisfaction Survey Results for Fiscal Year 2026 from Great Blue Research
