



**Meeting Date:** May 30, 2024      **Agenda Type:** Presentation Item

**From:** Vania Fuentes-Caballero      **Reviewed by:** Dawn Schriewer  
Customer Service Manager      Chief Financial Officer

**Submitted by:** Dawn Schriewer      **Approved by:** Ryan Kelso  
Chief Financial Officer      Chief Executive Officer

**RECOMMENDED ACTION:** Presentation on the New Braunfels Utilities (NBU) Customer Satisfaction Survey Results for Fiscal Year 2024 from Great Blue Research

---