



Harris Computer Systems ("Harris")
 1 Antares Dr., Suite 400, Ottawa, Ontario K2E 8C4
 Fax: (613) 226-3377

Software Maintenance Quotation
 For the Period January 01 2023 to
 December 31 2027

New Braunfels Utilities

Carlos Salas
 263 Main Plaza | New Braunfels, Texas 78130
csalas@nbutexas.com

NorthStar Maintenance	2023	2024	2025	2026	2027
AMR switched from CARE Maintenance	6,915.95	7,123.43	7,337.13	7,557.25	7,783.97
eDOCs Maintenance	2,113.20	2,176.60	2,241.90	2,309.15	2,378.43
NorthStar	65,982.50	67,961.98	70,000.84	72,100.86	74,263.89
mCARE	6,915.95	7,123.43	7,337.13	7,557.25	7,783.97
Test Server	5,002.41	5,152.48	5,307.06	5,466.27	5,630.26
Customer Connect	30,467.96	31,381.99	32,323.45	33,293.16	34,291.95
JIRA 1447941 Mex Modification Maintenance	578.38	595.73	613.61	632.01	650.98
JIRA 1434627 Mex Modification Maintenance	1,156.74	1,191.45	1,227.19	1,264.01	1,301.93
JIRA 1457617 mCARE AMI modification	578.38	595.73	613.61	632.01	650.98
NSAO 1085 Maintenance	462.70	476.59	490.88	505.61	520.78
Call 1523398 mCare Mod Maintenance	636.23	655.31	674.97	695.22	716.08
NS 35157 Silver Springs Interface Maintenance	3,881.30	3,997.74	4,117.68	4,241.21	4,368.44
NS 35157A Silver Springs Interface Maintenance	4,689.90	4,830.60	4,975.51	5,124.78	5,278.52
JIRA 37224 Maintenance	1,516.14	1,561.62	1,608.47	1,656.72	1,706.42
Call 2002830 Automated Service Order Maintenance	9,061.07	9,332.90	9,612.89	9,901.28	10,198.31
Call 2007944mCARE transfer mo maintenance	1,531.45	1,577.39	1,624.72	1,673.46	1,723.66
GUI Maintenance	4,681.70	4,822.15	4,966.82	5,115.82	5,269.30
Custom Workflow Call 2000446	4,003.78	4,123.89	4,247.61	4,375.03	4,506.29
Mass Meter Register Update Call 2017825	625.59	644.36	663.69	683.60	704.11
Call 2029854 - Create New Deposit Types	965.95	994.93	1,024.78	1,055.52	1,087.19
Automation Platform Maintenance	11,739.04	12,091.21	12,453.95	12,827.56	13,212.39
Annual Maintenance	163,506.34	168,411.53	173,463.88	178,667.79	184,027.83

NOTES:

2023 Annual Maintenance will be invoiced as follows:

January 01 to April 30th 2023 **\$54,502.11**
 May 01 to December 31 2023 **\$109,004.23**

5 Year Maintenance totals not to exceed \$868,077.37 for above noted coverage

Additional maintenance may be added to this agreement throughout the term as required. This agreement consists of product covered under maintenance at time of quotation.