A TEXAS TREASURE
Mount Vernon
1910

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OCT 14 2026
OCT 15 2026

BY: BY:

AGENDA ITEM REQUEST

Policy and Guidelines for City Council Agenda

[redacted]

Only the Mayor, Councilperson, City Administrator or City Secretary will be allowed to put items on the agenda.

Items to be on the agenda must be in the City Secretary's office no later than 12:00 noon on the Wednesday preceding the council meeting.

Date 10/15/26

Person Requesting: SARAH & TRAVIS BALLWARE

Mailing Address: 215 YATES ST MT VERNON, TX 75457

Physical Location: " "

Phone # [redacted]

Agenda Item Request (will be worded as printed)

WATER BILL FORGIVENESS

Action Item: _____ (The council will vote on this item.)

Discussion Item: _____ (The council will only discuss this item no action will be taken.)

Citizen Participation: _____ (This item is for informational purposes only.)

Signature

10/15/26
Date

RECEIVED
OCT 15 2026

BY: _____

City of Mount Vernon
109 N. Kaufman * P.O. Box 597 * Mount Vernon, TX 75457 * 903 537 2252 * FAX 903 537 2634
www.comvtx.com

ACCOUNT: [redacted]
NAME: SARAH IVY
ADDRESS: 215 YATES

	BILL DATE	WATER	SEWER	Monthly W&S Totals*
1	4/1/2026	44.50	45.50	90.00
2	5/1/2026	53.00	54.00	107.00
3	6/1/2026	48.75	49.75	98.50
4	7/1/2026	53.00	54.00	107.00
5	8/1/2026	65.75	66.75	132.50
6	9/1/2026	226.50	235.00	461.50
6 MO. AVERAGE		**81.92**	**84.17**	**166.08**
Contested W&S Total	10/1/2026	449.50	468.50	**918.00**
DIFFERENCE		367.58	384.33	751.92
DISCOUNT	50%	183.79	$ 192.17	$ 375.96

Suggested New W&S Total **$ 542.04** *

*Does not Include Adtnl Bill Charges; trash, etc.

Account Management - (View)

File Edit Options Functions Consoles Help Chat **Alerts**

Account Number [redacted] New Occupant

Zone 01

Address 215 YATES

Name IVY, SARAH

General Metered Non-Metered Financial Information Comments History Consumption History Service Orders Devices Notifications

Pending Activity 0.00 Balance 0.00 Filter

Drag a column header here to group by that column

Date	Packet	Type	Receipt #	Reference	Debits	Credits	Balance
10/15/2026	015258	Payment	371461			956.05	0.00
10/01/2026	015214	Bill		8/19- 9/19 10/15	956.05		956.05
09/21/2026	015185	Payment	370767			549.51	0.00
09/21/2026	000000	Memo	370767	Ex CUT-PMT 549.51CR			549.51
09/16/2026	015171	Late Charge			49.96		549.51
09/01/2026	015115	Bill		7/19- 8/19 09/15	499.55		499.55
08/19/2026	015094	Payment	369950			187.62	0.00
08/19/2026	000000	Memo	369950	Ex CUT-PMT 187.62CR			187.62
08/18/2026	015091	Late Charge			17.07		187.62
08/01/2026	015049	Bill		6/19- 7/19 08/15	170.55		170.55
07/14/2026	015015	Payment	368933			145.05	0.00
07/01/2026	014987	Bill		5/19- 6/19 07/15	145.05		145.05
06/15/2026	014958	Payment	368240			136.55	0.00
06/01/2026	014927	Bill		4/19- 5/19 06/15	136.55		136.55
05/15/2026	014902	Payment	367498			145.05	0.00

Edit This Record

Clear

View court

NEPTUNE 360

CLOSE MENU

MY DASHBOARD

CUSTOMER INQUIRY

DATA LOGS

GROUPS

BILLING SERVICES

UTILITY MANAGEMENT

ROUTE MANAGEMENT

ENDPOINT MANAGEMENT

REPORTS

SDK ACCESS

CUSTOMER INQUIRY

City of Mt Vernon, TX - 08250 Live Chat

Customer Inquiry

Account Num.. | Search Customer Accounts

IVY, SARAH

Account Status | Active Soft Disconnect | Off

Edit Account Details

Latest Reading	Account	MIU ID More..	Meter Number More..	Meter Size
02351749	[redacted]	1579234100	16869258	3/4"
10/15/2026 01:26:46 PM	Address	MIU Status	Meter Type	UoM
Refresh Reading	215 YATES	Active	AMI	Gallons
		Endpoint Type	Meter Installed	Neptune 360 Multiplier
		R900 Endpoint	12/19/2024	0.1 Default

Quick Links

Comments (0)

Account Map

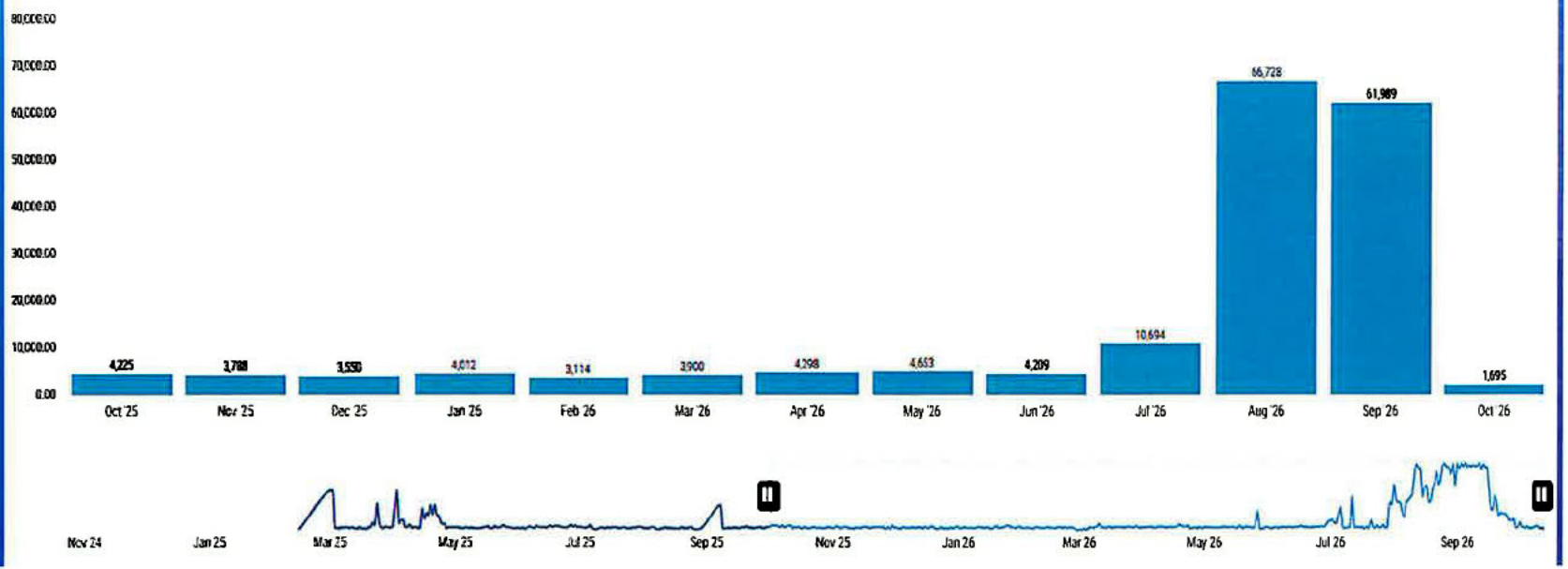
Monthly Consumption > October 1, 2025 - October 15, 2026

Actual Estimated

Hourly Daily Monthly Date Range

Total Consumption: 176,855.7 Gallons

10/01/2025 - 10/15/2026



NEPTUNE 360

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UTILITY MANAGEMENT

ROUTE MANAGEMENT

ENDPOINT MANAGEMENT

REPORTS

SDK ACCESS

IVY, SARAH

Account Status | Active Soft Disconnect | Off

Edit Account Details

Latest Reading
02351749
10/15/2026
01:26:46 PM
Refresh Reading

Account
[redacted]

Address
215 YATES

MIU ID More...
1579234100

MIU Status
Active

Endpoint Type
R900 Endpoint

Meter Number More...
16869258

Meter Type
AMI

Meter Installed
12/19/2024

Meter Size
3/4"

UoM
Gallons

Neptune 360 Multiplier
0.1 Default

Quick Links

Comments (0)

Account Map

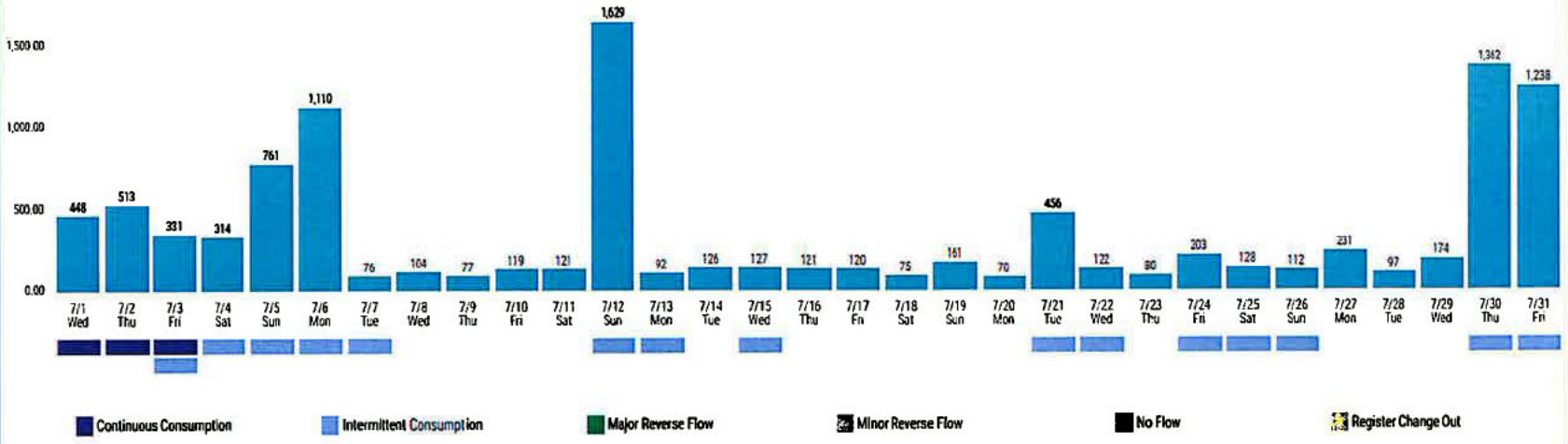
Daily Consumption > July 1, 2026 - July 31, 2026

Actual Estimated

Hourly | Daily | Monthly | Date Range

Total Consumption: 10,694.4 Gallons

Prev Next



Date	Consumption	Reading
7/31/2026 Fri	1,237.600	01045722
7/30/2026 Thu	1,361.800	01033346
7/29/2026 Wed	173.700	01019728

NEPTUNE 360

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ENDPOINT MANAGEMENT

REPORTS

SDK ACCESS

IVY, SARAH

Account Status | **Active** Soft Disconnect | **Off**

Edit Account Details

Latest Reading
02351749
10/15/2026
01:26:46 PM
Refresh Reading

Account
[redacted]

Address
215 YATES

MIU ID More..
1579234100

MIU Status
Active

Endpoint Type
R900 Endpoint

Meter Number More..
16869258

Meter Type
AMI

Meter Installed
12/19/2024

Meter Size
3/4"

UoM
Gallons

Neptune 360 Multiplier
0.1 Default

Quick Links

Comments (0)

Account Map

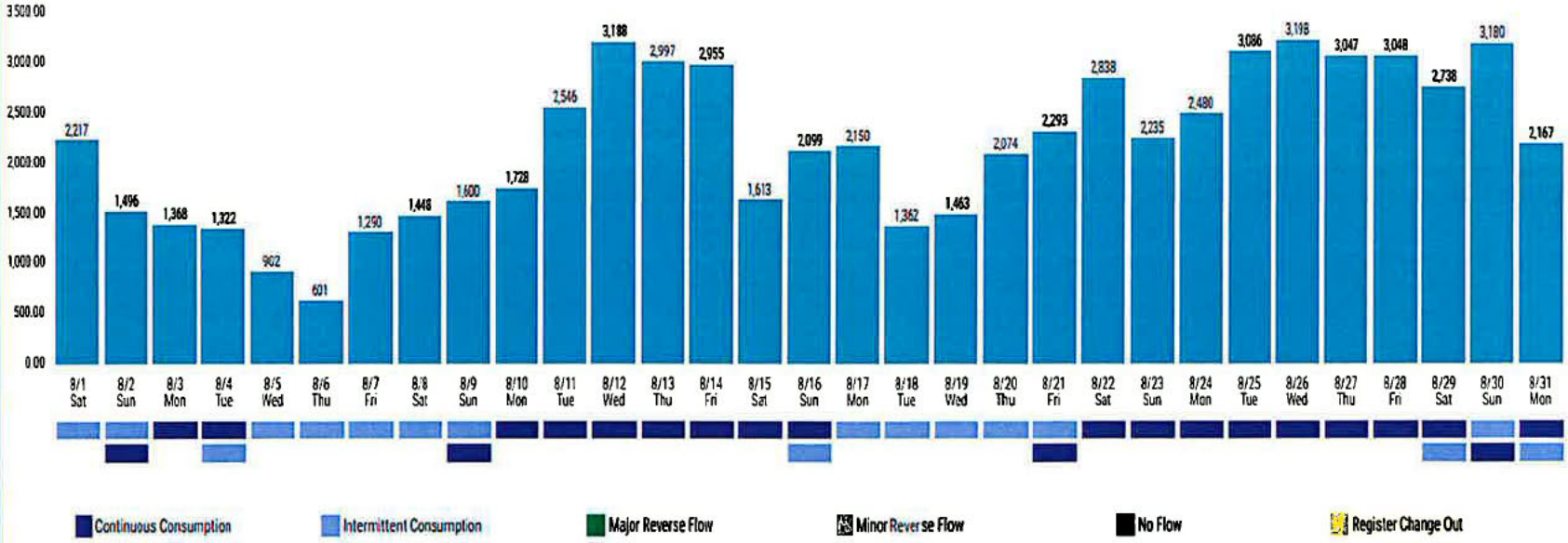
Daily Consumption > August 1, 2026 - August 31, 2026

Actual Estimated

Hourly **Daily** Monthly Date Range

Total Consumption: 66,728 Gallons

Prev Next



Date	Consumption	Reading
8/31/2026 Mon	2,166.900	01713002
8/30/2026 Sun	3,180.100	01691333

NEPTUNE 360

CLOSE MENU

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ENDPOINT MANAGEMENT

REPORTS

SDK ACCESS

IVY, SARAH

Account Status | Active Soft Disconnect | Off

Edit Account Details

Latest Reading
02351749
10/15/2026
01:26:46 PM
Refresh Reading

Account
[redacted]

Address
215 YATES

MIU ID More ..
1579234100

MIU Status
Active

Endpoint Type
R900 Endpoint

Meter Number More ..
16869258

Meter Type
AMI

Meter Installed
12/19/2024

Meter Size
3/4"

UoM
Gallons

Neptune 360 Multiplier
0.1 Default

Quick Links

Comments (0)

Account Map

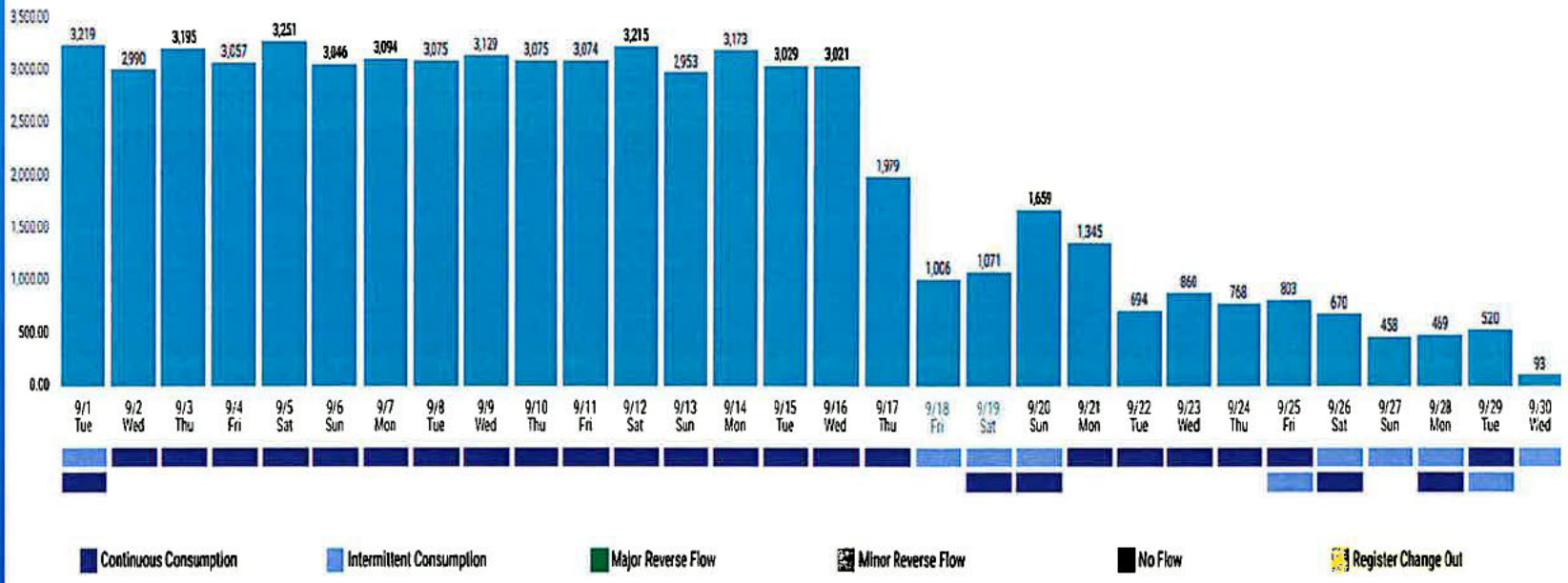
Daily Consumption › September 1, 2026 - September 30, 2026

Actual Estimated

Hourly Daily Monthly Date Range

Total Consumption: 61,989.2 Gallons

Prev Next



NEPTUNE 360

≡ CLOSE MENU

- MY DASHBOARD
- CUSTOMER INQUIRY
- DATA LOGS
- GROUPS
- BILLING SERVICES
- UTILITY MANAGEMENT
- ROUTE MANAGEMENT
- ENDPOINT MANAGEMENT
- REPORTS
- SDK ACCESS

IVY, SARAH

Account Status | Active Soft Disconnect | Off

Edit Account Details

Latest Reading	Account	MIU ID More...	Meter Number More...	Meter Size
02351749	[redacted]	1579234100	16869258	3/4"
10/15/2026 01:26:46 PM	Address ⓘ	MIU Status	Meter Type	UoM
	215 YATES	Active	AMI	Gallons
Refresh Reading		Endpoint Type ⓘ	Meter Installed	Neptune 360 Multiplier ⓘ
		R900 Endpoint	12/19/2024	0.1 Default

Quick Links

- Comments (0)
- Account Map

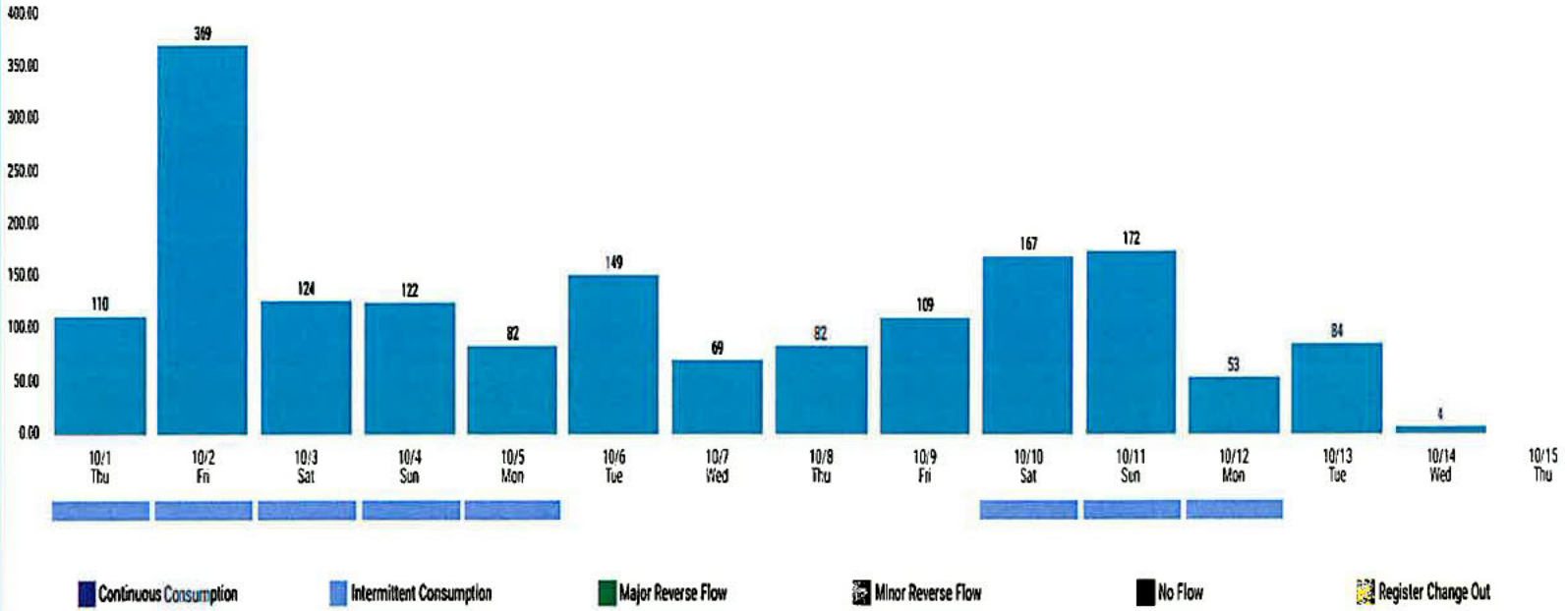
Daily Consumption › October 1, 2026 - October 15, 2026

Actual Estimated

Hourly Daily Monthly Date Range

Total Consumption: 1,695 Gallons

‹ Prev Next ›



Date	Consumption	Reading

ACTIVE

W	75	78	3	44.50	[redacted] 128.05
S	SEWER			45.50	
G	GARBAGE			18.06	
SW	STORM WATER			3.00	4/15/2026 139.31
SA	SEWER LINES			15.50	
TX	TAX			1.49	

SEE WEBSITE FOR UPDATES 2/19/2026 3/19/2026
WWW.COMVTX.COM

215 YATES



2/19/2026 215 YATES

3/19/2026

SARAH IVY
215 YATES
MT. VERNON TX
75457

128.05 4/15/2026 139.31

ACTIVE

[redacted]

ACTIVE

W	78	83	5	53.00	[redacted] 145.05
S	SEWER			54.00	
G	GARBAGE			18.06	
SW	STORM WATER			3.00	5/15/2026 158.01
SA	SEWER LINES			15.50	
TX	TAX			1.49	
SEE WEBSITE FOR UPDATES					3/19/2026 4/19/2026
WWW.COMVTX.COM					

215 YATES

3/19/2026 215 YATES



4/19/2026

SARAH IVY
215 YATES
MT. VERNON TX
75457

145.05 5/15/2026 158.01

ACTIVE

[redacted]

ACTIVE

W	83	87	4	48.75	[redacted]	136.55
S	SEWER			49.75		
G	GARBAGE			18.06		
SW	STORM WATER			3.00	6/15/2026	150.22
SA	SEWER LINES			15.50		
TX	TAX			1.49		
SEE WEBSITE FOR UPDATES					4/19/2026	5/19/2026
WWW.COMVTX.COM						

215 YATES

4/19/2026 215 YATES



5/19/2026

SARAH IVY
215 YATES
MT. VERNON TX
75457

136.55 6/15/2026 150.22

ACTIVE

[redacted]

ACTIVE

W	87	92	5	53.00	[redacted] 145.05
S	SEWER			54.00	
G	GARBAGE			18.06	
SW	STORM WATER			3.00	7/15/2026 159.56
SA	SEWER LINES			15.50	
TX	TAX			1.49	

SEE WEBSITE FOR UPDATES 5/19/2026 6/19/2026
WWW.COMVTX.COM

215 YATES

5/19/2026 215 YATES



6/19/2026

SARAH IVY
215 YATES
MT. VERNON TX
75457

145.05 7/15/2026 159.56

ACTIVE

[redacted]

ACTIVE

W	92	100	8	65.75	[redacted] 170.55
S	SEWER			66.75	
G	GARBAGE			18.06	
SW	STORM WATER			3.00	8/15/2026 187.62
SA	SEWER LINES			15.50	
TX	TAX			1.49	

SEE WEBSITE FOR UPDATES
WWW.COMVTX.COM

6/19/2026 7/19/2026

215 YATES



6/19/2026 215 YATES

7/19/2026

SARAH IVY
215 YATES
MT. VERNON TX
75457

170.55 8/15/2026 187.62

ACTIVE

[redacted]

ACTIVE

W	100	140	40	226.50	[redacted] 499.55
S	SEWER			235.00	
G	GARBAGE			18.06	
SW	STORM WATER			3.00	9/15/2026 549.51
SA	SEWER LINES			15.50	
TX	TAX			1.49	

SEE WEBSITE FOR UPDATES 7/19/2026 8/19/2026
WWW.COMVTX.COM

215 YATES

7/19/2026 215 YATES



8/19/2026

SARAH IVY
215 YATES
MT. VERNON TX
75457

499.55 9/15/2026 549.51

ACTIVE

[redacted]

ACTIVE

W	140	222	82	449.50	[redacted] 956.05
S	SEWER			468.50	
G	GARBAGE			18.06	
SW	STORM WATER			3.00	10/15/2026 1,051.66
SA	SEWER LINES			15.50	
TX	TAX			1.49	

SEE WEBSITE FOR UPDATES 8/19/2026 9/19/2026
WWW.COMVTX.COM

215 YATES

8/19/2026 215 YATES



9/19/2026

SARAH IVY
215 YATES
MT. VERNON TX
75457

956.05 10/15/2026 1,051.66

ACTIVE

[redacted]