A TEXAS TREASURE
Mount Vernon
1910

AGENDA ITEM REQUEST

Policy and Guidelines for City Council Agenda

Only the Mayor, Councilperson, City Administrator or City Secretary will be allowed to put items on the agenda.

Items to be on the agenda must be in the City Secretary's office no later than 12:00 noon on the Wednesday preceding the council meeting.

Date 10.26.2024

Person Requesting: Jonathan Jones

Mailing Address: [redacted]

Physical Location: 106 Houston St. N. Mt Vernon, TX

Phone # [redacted]

Agenda Item Request (will be worded as printed) Utility ~~Credit Request~~ Forgiveness Request for Serenity Plus Home Health

Action Item: ✓ (The council will vote on this item.)

Discussion Item: _____ (The council will only discuss this item no action will be taken.)

Citizen Participation: _____ (This item is for informational purposes only.)

Jonathan Jones
Signature

10.26.2024
Date

City of Mount Vernon
109 N. Kaufman * P.O. Box 597 * Mount Vernon, TX 75457 * 903 537 2252 * FAX 903 537 2634
www.comvtx.com

ACCOUNT:	[redacted]
NAME:	CHAD WARDRUP/ SERENITY PLUS
ADDRESS:	106 HOUSTON

	BILL DATE	WATER	SEWER	Monthly W&S Totals*
1	4/1/2026	32.00	33.00	65.00
2	5/1/2026	32.00	33.00	65.00
3	6/1/2026	32.00	33.00	65.00
4	7/1/2026	32.00	33.00	65.00
5	8/1/2026	32.00	33.00	65.00
6	9/1/2026	32.00	33.00	65.00
6 MO. AVERAGE		**32.00**	**33.00**	**65.00**
Contested W&S Total	10/1/2026	352.50	367.00	**719.50**
DIFFERENCE		320.50	334.00	654.50
DISCOUNT	50%	160.25	$ 167.00	$ 327.25

Suggested New W&S Total **$ 392.25** *

*Does not Include Adtnl Bill Charges; trash, etc.

Account Number [redacted] New Occupant

Zone 01

Address 106 HOUSTON

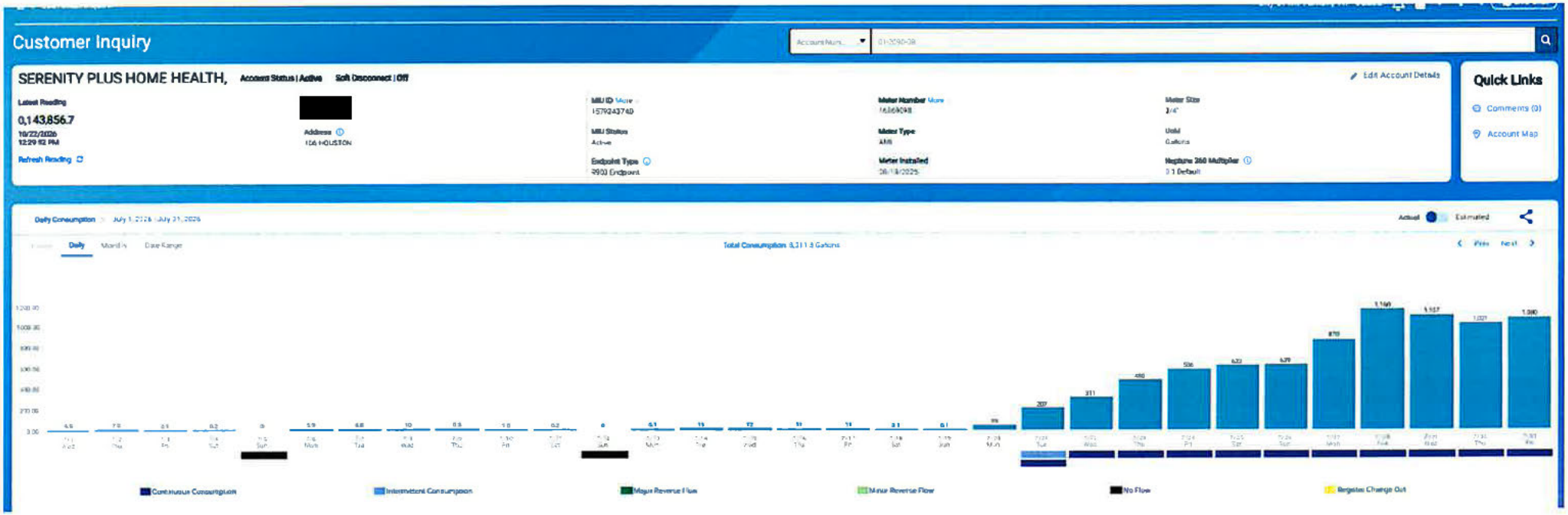
Name SERENITY PLUS HOME HEALTH, INC

General Metered Non-Metered Financial Information Comments History Consumption History Service Orders Devices Notifications

Pending Activity 0.00 Balance 855.98 Filter

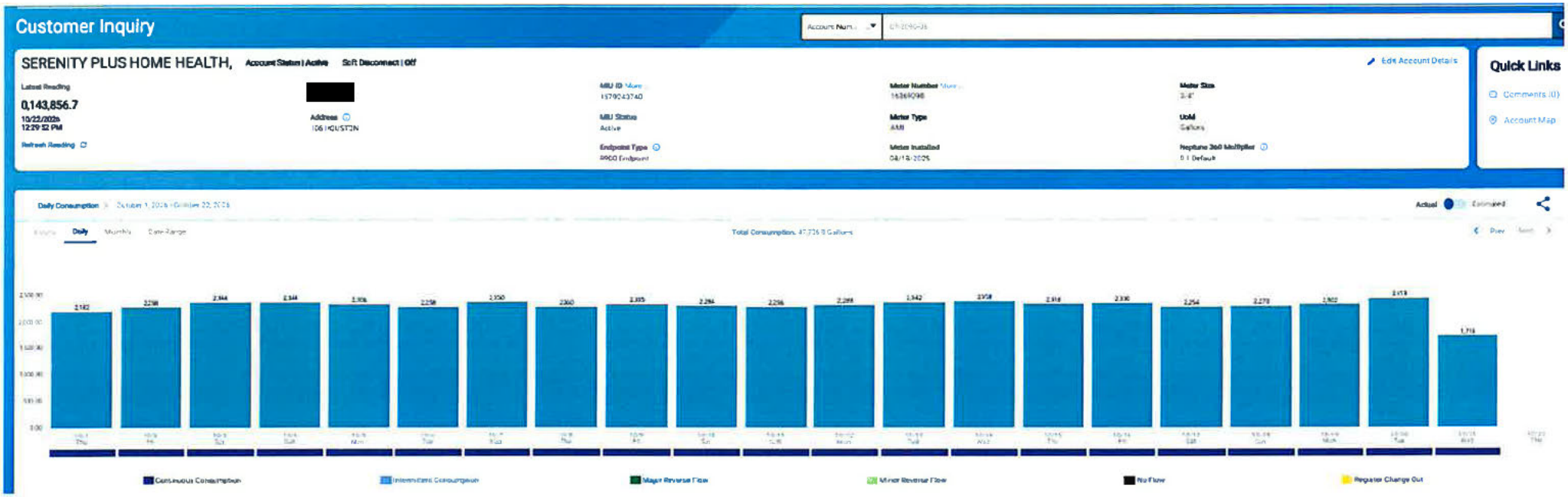
Drag a column header here to group by that column

Date	Packet	Type	Receipt #	Reference	Debits	Credits	Balance
10/16/2026	015260	Late Charge			77.81		855.98
10/01/2026	015214	Bill		8/19- 9/19 10/15	778.17		778.17
09/15/2026	015170	Web Payment	370575	Web Payment		123.67	0.00
09/01/2026	015115	Bill		7/19- 8/19 09/15	123.67		123.67
08/15/2026	015086	Web Payment	369812	Web Payment		123.67	0.00
08/01/2026	015049	Bill		6/19- 7/19 08/15	123.67		123.67
07/15/2026	015022	Web Payment	368986	Web Payment		123.67	0.00
07/01/2026	014987	Bill		5/19- 6/19 07/15	123.67		123.67
06/15/2026	014959	Web Payment	368178	Web Payment		123.67	0.00
06/01/2026	014927	Bill		4/19- 5/19 06/15	123.67		123.67
05/15/2026	014899	Web Payment	367526	Web Payment		123.67	0.00
05/01/2026	014866	Bill		3/19- 4/19 05/15	123.67		123.67
04/15/2026	014834	Web Payment	366695	Web Payment		123.67	0.00
04/01/2026	014802	Bill		2/19- 3/19 04/15	123.67		123.67
03/15/2026	014770	Web Payment	365843	Web Payment		127.67	0.00


Customer Inquiry
SERENITY PLUS HOME HEALTH,
Access Status | Active
Soft Disconnect | Off
Edit Account Details
Latest Reading
0,143,856.7
Refresh Reading
Address
156 HOUSTON
MIU ID
Meter Number
Meter Size
MIU Status
Active
Meter Type
Unit
Gallons
Endpoint Type
Meter Installed
Neptune 360 Multiplier
Quick Links
Comments (0)
Account Map
Daily Consumption
Actual
Estimated
Daily
Monthly
Date Range
Total Consumption
Continuous Consumption
Intermittent Consumption
Major Reverse Flow
Minor Reverse Flow
No Flow
Register Change Out


Customer Inquiry
Account Num...
SERENITY PLUS HOME HEALTH,
Account Status | Active
Soft Disconnect | Off
Edit Account Details
Latest Reading
0,143,856.7
10/22/2026
12:29:52 PM
Refresh Reading
Address
106 HOUSTON
MIU ID
157924374O
MIU Status
Active
Endpoint Type
R900 Endpoint
Meter Number
16869096
Meter Type
AMI
Meter Installed
08/18/2025
Meter Size
Unit
Gallons
Neptune 360 Multiplier
Default
Quick Links
Comments (0)
Account Map
Daily Consumption
August 1, 2026 - August 31, 2026
Actual
Estimated
Daily
Monthly
Date Range
Total Consumption: 31,611.2 Gallons
Prev
Next
Continuous Consumption
Intermittent Consumption
Major Reverse Flow
Minor Reverse Flow
No Flow
Register Change Out


Customer Inquiry
SERENITY PLUS HOME HEALTH,
Account Status | Active
Soft Disconnect | Off
Edit Account Details
Latest Reading
0,143,856.7
10/22/2026
12:29:52 PM
Refresh Reading
Address
106 HOUSTON
MIU ID
1579243740
MIU Status
Active
Endpoint Type
R900 Endpoint
Meter Number
Meter Type
AMI
Meter Installed
Meter Size
5/8"
UoM
Gallons
Neptune 360 Multiplier
1 Default
Quick Links
Comments (0)
Account Map
Daily Consumption
September 1, 2026 - September 30, 2026
Actual
Estimated
Daily
Total Consumption
Prev
Next
Continuous Consumption
Intermittent Consumption
Major Reverse Flow
Minor Reverse Flow
No Flow
Register Change Out


Customer Inquiry
SERENITY PLUS HOME HEALTH,
Account Status | Active
Soft Disconnect | Off
Edit Account Details
Latest Reading
0,143,856.7
10/22/2025
12:29:52 PM
Refresh Reading
[redacted]
Address
106 HOUSTON
MIU ID
157904374O
MIU Status
Active
Endpoint Type
Meter Number
Meter Type
AMI
Meter Installed
Meter Size
UoM
Gallons
Neptune 360 Multiplier
Quick Links
Comments (0)
Account Map
Daily Consumption
Actual
Estimated
Daily
Monthly
Prev
Next
Continuous Consumption
Intermittent Consumption
Major Reverse Flow
Minor Reverse Flow
No Flow
Register Change Out

ACTIVE

W	4	4	0	32.00	[redacted] 123.67
S	SEWER			33.00	
G	GARBAGE			34.34	
SW	STORM WATER			6.00	4/15/2026 123.67
SA	SEWER LINES			15.50	
TX	TAX			2.83	

SEE WEBSITE FOR UPDATES
WWW.COMVTX.COM

2/19/2026 3/19/2026

106 HOUSTON



2/19/2026 106 HOUSTON

3/19/2026

123.67 4/15/2026 123.67

CHAD WARDRUP
SERENITY PLUS HOME HEALTH, INC
P.O. BOX 901
MT. VERNON TX 75457-0901

ACTIVE

[redacted]

ACTIVE

W	4	4	0	32.00	[redacted] 123.67
S	SEWER			33.00	
G	GARBAGE			34.34	
SW	STORM WATER			6.00	5/15/2026 123.67
SA	SEWER LINES			15.50	
TX	TAX			2.83	
SEE WEBSITE FOR UPDATES					3/19/2026 4/19/2026
WWW.COMVTX.COM					

106 HOUSTON

3/19/2026 106 HOUSTON



4/19/2026

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75457-0901

123.67 5/15/2026 123.67

ACTIVE

[redacted]

ACTIVE

W		4	4	0	32.00	[redacted] 123.67
S	SEWER				33.00	
G	GARBAGE				34.34	
SW	STORM WATER				6.00	6/15/2026 123.67
SA	SEWER LINES				15.50	
TX	TAX				2.83	
SEE WEBSITE FOR UPDATES						4/19/2026 5/19/2026
WWW.COMVTX.COM						

106 HOUSTON

4/19/2026 106 HOUSTON



5/19/2026

CHAD WARDRUP
SERENITY PLUS HOME HEALTH, INC
P.O. BOX 901
MT. VERNON TX
75457-0901

123.67 6/15/2026 123.67

ACTIVE

[redacted]

ACTIVE

W	4	4	0	32.00	[redacted] 123.67
S	SEWER			33.00	
G	GARBAGE			34.34	
SW	STORM WATER			6.00	7/15/2026 123.67
SA	SEWER LINES			15.50	
TX	TAX			2.83	

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WWW.COMVTX.COM

5/19/2026 6/19/2026

106 HOUSTON



5/19/2026 106 HOUSTON

6/19/2026

CHAD WARDRUP
SERENITY PLUS HOME HEALTH, INC
P.O. BOX 901
MT. VERNON TX
75457-0901

123.67 7/15/2026 123.67

ACTIVE

[redacted]

ACTIVE

W	4	4	0	32.00	[redacted] 123.67
S	SEWER			33.00	
G	GARBAGE			34.34	
SW	STORM WATER			6.00	8/15/2026 123.67
SA	SEWER LINES			15.50	
TX	TAX			2.83	

SEE WEBSITE FOR UPDATES
WWW.COMVTX.COM

6/19/2026 7/19/2026

106 HOUSTON



6/19/2026 106 HOUSTON

7/19/2026

123.67 8/15/2026 123.67

CHAD WARDRUP
SERENITY PLUS HOME HEALTH, INC
P.O. BOX 901
MT. VERNON TX
75457-0901

ACTIVE

[redacted]

ACTIVE

W		4	4	0	32.00	[redacted] 123.67
S	SEWER				33.00	
G	GARBAGE				34.34	
SW	STORM WATER				6.00	9/15/2026 123.67
SA	SEWER LINES				15.50	
TX	TAX				2.83	

SEE WEBSITE FOR UPDATES
WWW.COMVTX.COM

7/19/2026 - 8/19/2026

106 HOUSTON

7/19/2026 106 HOUSTON

8/19/2026

CHAD WARDRUP
SERENITY PLUS HOME HEALTH, INC
P.O. BOX 901
MT. VERNON TX
75457-0901

123.67 9/15/2026 123.67

ACTIVE

[redacted]

ACTIVE

W	4	68	64	352.50	[redacted]	778.17
S	SEWER			367.00		
G	GARBAGE			34.34		
SW	STORM WATER			6.00	10/15/2026	778.17
SA	SEWER LINES			15.50		
TX	TAX			2.83		
SEE WEBSITE FOR UPDATES					8/19/2026	9/19/2026
WWW.COMVTX.COM						

106 HOUSTON

8/19/2026 106 HOUSTON

9/19/2026

778.17 10/15/2026 778.17

CHAD WARDRUP
SERENITY PLUS HOME HEALTH, INC
P.O. BOX 901
MT. VERNON TX
75457-0901

ACTIVE

[redacted]