

# THE MAIN STREET FOUR POINT APPROACH





### THE HISTORY & REASONING BEHIND NEW STANDARDS

After rolling out "The Refresh" (review of the Main Street Approach), the need to promote:

- Positioning MS programs as economic development organizations
- Moving programs beyond idea/project-driven to Strategydriven programming – Transformation Strategies
- More community-wide engagement (input and participation) in programming and organization
- · Need to develop a more cohesive system within the network



# WHY IS ACCREDITATION VALUABLE

- + Recognizes programs that operate with the highest standards
- Requirements help programs with fundraising, volunteer development, and overall sustainability
- + Challenges the board to organize and grow
- + Illustrates accountability and credibility to your partners, community, and volunteers
- + Eligibility to apply for the Great American Main Street Award
- + Ongoing track record of performance



Rochester Named as a National Main Street Community

Rochester Receives Certification, Again, and is Named as a National Main Street Community for the 21st Time

Main Street Oakland County (MSOC) recently conducted an Annual Program Assessment Visit and named Rochester as a 2016 Nationally Accredited Main Street Community. This is the 21st consecutive year of certification for Rochester. The Rochester DDA has been a member of Main Street Oakland County since 2000.

© National Main Street Center

5



MAIN STREET AMERICA

MAIN STREET AMERICA

2023 Accredited

© National Main Street Center

2023 Affiliate

# AFFILIATE VERSES ACCREDITED STATUS

- + Affiliate status is awarded to programs, by your coordinating program, that have not met the baseline requirements or haven't achieved at least a score of three under each indicator. Typically, downtowns and neighborhood commercial corridors that are less than 2 years old, fall in this category. Completing the self- assessment will help guide communities to Accredited status.
- + Accredited status is awarded to programs that meet all the baseline standards and score a minimum of three for each standard indicator. These downtowns or neighborhood commercial corridors are operating comprehensive revitalization efforts.

7

# BASELINE REQUIREMENTS

- + A Board of Directors formed by a representative base of the district stakeholders and community members, dedicated to leading the district's Main Street program.
- + Communities over 5,000 in population must employ an FTE program director. Communities under 5,000 in population must employ a 20-hour minimum per week program director. Texas Main Street required an FTE position.
- + Identified Economic/Transformation Strategy to direct the work of the program, based on community input and market understanding.
- + Detailed work plans aligned with the selected Economic/Transformation Strategy that outlines programming across the Main Street Four Points. Work plans include the project, expected (measurable) outcomes, specific tasks needed to accomplish the project, assignments of those tasks showing volunteer and staff responsibilities, timelines, and budgets.



# BASELINE REQUIREMENTS

- A dedicated budget for the district's revitalization programming and the Main Street program's operations. Minimum
  - Large Communities (over 20,000) = \$100,000
  - Medium (5,000-19,999) = \$75,000
  - Small (under 5,000) = \$53,000
- 6. Demonstrated support from the municipality for the Main Street program. This can include leadership participation, funding, in-kind donations, and philosophical support.
- 7. Reinvestment statistics reported as required by Coordinating Program (monthly, quarterly, or annually).
- 8. Be a member in good standing with Main Street America and use the Main Street America logo on its webpage and/or social media as well as the Coordinating Program logo.

#### ABOUT MAIN STREET

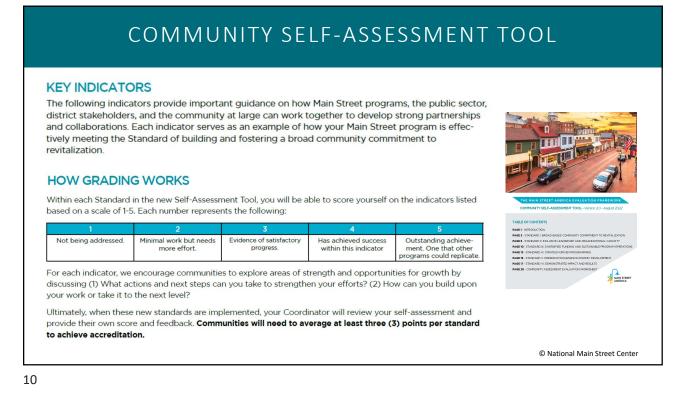
Seguin is a Charter Member of the Texas Main Street program, of the Texas Historical Commission, a program dedicated to the economic revitalization of downtown through historic preservation. Seguin's Main Street Program is recognized as an Accredited National Main Street City by the National Trust for Preservation.

Following the National Main Street's Four Point Approach, Seguin works to revitalize downtown Seguin using Economic Vitality, Design, Promotion and Organization. Economic Vitality through making the most of a community's unique sense of place and existing hi



BEAUMONT MAIN STREET A NATIONAL MAIN STREET CITY & TEXAS MAIN STREET PROGRAM

© National Main Street Center



### FOSTERING OUR COMMUNITY'S SENSE OF OWNERSHIP IN ITS DOWNTOWN

Broad-based Community Commitment to Revitalization

- Key areas of focus:
- 1. Partnership and Collaboration
- 2. Community Outreach
- 3. Communication & Public
- Relations

Standard 1 reflects that successful and sustainable revitalization efforts are not just the work of a single organization but should be the result of a community-wide effort that brings the public and private sectors together with a strong sense of ownership in their downtown or commercial district.





© National Main Street Center

11

### STANDARD I – BROAD-BASED COMMUNITY COMMITMENT TO REVITALIZATION

Broad-based Community Commitment to Revitalization

#### Key areas of focus:

- 1. Partnership and Collaboration
- Community Outreach
   Communication & Public Relations

#### **Sample Metrics**

#### I. PARTNERSHIPS AND COLLABORATIONS

**INDICATOR I:** Main Street has developed partnerships and collaborations with local governments that demonstrate shared responsibilities for the district's revitalization and its program. Examples of how these partnerships are demonstrated include:

- a. Participation in strategy development and planning.
- b. Collaborations in the implementation of programming or work plans.
- c. Monetary and non-monetary resources for the Main Street program.
- d. Engagement of elected officials and/or staff in the Main Street program Board and committees.
  - Promoting the district revitalization and their partnership with Main Street.

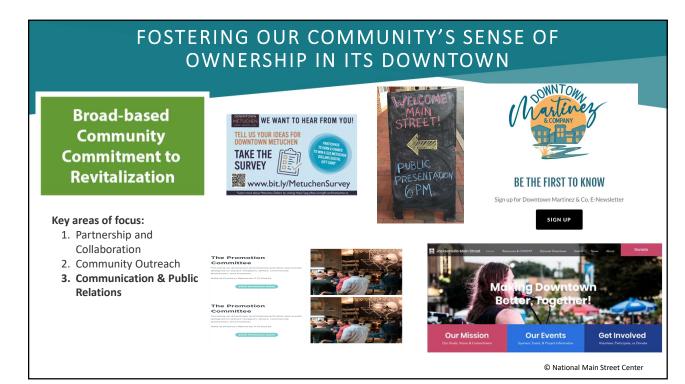
partners, and city staff to facilitate all this.

Score 1 - 5:









14

### BUILDING BROAD-BASED SUPPORT IN TEXAS MAIN STREET COMMUNITIES

- + City-housed programs
- + Providing Opportunities for:
  - Volunteer support
  - Financial support
  - Partnerships
  - Community engagement



© National Main Street Center



# STANDARD II - INCLUSIVE LEADERSHIP AND ORGANIZATIONAL CAPACITY

Inclusive Leadership and Organizational Capacity

#### Key areas of focus:

- 1. Inclusive Organizational Culture and Diverse Volunteer Engagement
- 2. Active Board leadership and supporting volunteer base
- 3. Professional Staff management
- 4. Effective Operational Structure

### **Sample Metrics**

I. INCLUSIVE ORGANIZATIONAL CULTURE AND DIVERSE VOLUNTEER ENGAGEMENT

INDICATOR I: The Main Street organization has demonstrated its commitment to diverse, inclusive, and equitable district and community engagement. Examples of how these efforts are demonstrated include:

 The organization's stated mission and core values show a commitment to engaging all sectors of the community it serves.

b. Internal and external messaging promotes that Main Street has a place for everyone in the community and that diverse engagement is welcomed and valued. Communication tools address language barriers as appropriate.

c. Work plans and programming activities address accessibility and inclusive design for all community members.

d. The organization's policies address equitable access for all district and community stakeholders in the organization's leadership structure (Board and committees) as well as in specific projects and activities.

Score 1 - 5: \_\_\_\_

© National Main Street Center

**PEOPLE:** Inclusive MAIN STREET'S GREATEST RESOURCE! Leadership and Organizational Capacity Key areas of focus: 1. Inclusive Organizational Culture and Diverse Volunteer Engagement **Board of Executive** Director **Directors** 2. Active Board leadership and supporting TEAM volunteer base **Committees** 3. Professional Staff management 4. Effective Operational Structure 🚽 National Main Street Center

18

Inclusive Leadership and Organizational Capacity

#### Key areas of focus:

- 1. Inclusive Organizational Culture and Diverse Volunteer Engagement
- 2. Active Board leadership and supporting volunteer base
- 3. Professional Staff management
- 4. Effective Operational Structure

1	n
	ч
-	~

### PEOPLE: MAIN STREET'S GREATEST RESOURCE!

All Topics	۹	Chillicothe city, Missouri	Q	Missouri	8
Population Estimates, July 1 2021, (V2021)		هو,و ۵	7		6,168,187
L PEOPLE					
Population					
O Population Estimates, July 1 2021, (V2021)		۵,08 🛆		₼ 6,168,187	
Population estimates base, April 1, 2020, (V2021)		▲ 9,000 ▲			
Population, percent change - April 1, 2020 (estimates base) to July 1, 2021, (V2021)		▲ 1.0%			▲ 0.2%
Population, Census, April 1, 2020		9,10	7		6,154,913
Population, Census, April 1, 2010		9,51	5		5,988,927
Age and Sex					
Persons under 5 years, percent		▲ 5.49	16		▲ 5.8%
Persons under 18 years, percent		▲ 18.99	56		▲ 22.4%
Persons 65 years and over, percent		▲ 20.19	6		▲ 17.6%
Female persons, percent		▲ 59.79	6		▲ 50.6%
Race and Hispanic Origin					
White alone, percent		<b>△</b> 90.09	6		▲ 82.6%
Black or African American alone, percent     (a)		▲ 4.49	16		▲ 11.8%
American Indian and Alaska Native alone, percent (a)		▲ 0.59	6		▲ 0.6%
Asian alone, percent     (a)		▲ 1.09	16		▲ 2.2%
Native Hawaiian and Other Pacific Islander alone, percent     (a)		▲ 0.0%			▲ 0.2%
Two or More Races, percent		▲ 3.79	16		▲ 2.6%
Hispanic or Latino, percent (b)		▲ 2.39	%		▲ 4.7%
White alone, not Hispanic or Latino, percent		A 89.09	6		▲ 78.7%

INCLUSIVE LEADERSHIP AND ORGANIZATION CAPACITY IN TEXAS MAIN STREET COMMUNITIES

- + Main Street should reflect the diversity of the community
- + City Appointments or recruitment
- + Clear expectations/job descriptions
- + Empower local leaders



Kathy La Plante klaplante@mainstreet.org

### FOSTERING INVESTMENT IN THE HEART OF OUR COMMUNITY

Diversified Funding and Sustainable Program Operations

- 1. Balanced Funding Structure
- 2. Strategic Revenue Development and Fundraising
- 3. Budget and Work Plan Alignment
- 4. Financial Management Practices

Program sustainability relies on the diversity of revenue streams as dependency on one primary or only source could jeopardize the program's operations. Through this Standard, Main Street programs demonstrate a priority for ensuring that the community is investing in the Main Street organization and programming efforts through a comprehensive and balanced funding structure that ensures successful and sustainable revitalization efforts.



21

## STANDARD III – DIVERSIFIED FUNDING AND SUSTAINABLE PROGRAM OPERATIONS

Diversified Funding and Sustainable Program Operations Sample Metrics – Balanced Funding Structure

- 1. Balanced Funding Structure
- 2. Strategic Revenue Development and Fundraising
- 3. Budget and Work Plan Alignment
- 4. Financial Management Practices

National Main Street Center a subsidiary of the National Trust for Historic Pr FUNDRAISING PLAN 2022 \$ 2023 S Total Income/Operating Budget Income Sources Municipal Support All Downtown Businesses (retail, service) S S Businesses Outside Downtown (industrial, retail, service) s s Residents (giving levels and local philanthropists) s Civic Organizations (can include project support) s Special Event Income (list events seperately note the cost of the event and net proceeds, sponsorships) 200 Fundraising Event Income (list events seperately note The cost of the event and net proceeds) s Special Projects Fundraising (streetscape, etc.) s Grants (specifically applied for grants not corp. donati Merchandise Sales (not related to special events) Endownments/Planned Giving s S Other (please note specifically) \$ © National Main Street Center

## FOSTERING STRONG COMMUNITY INVESTMENT IN REVITALIZATION

#### Diversified Funding and Sustainable Program Operations

- 1. Balanced Funding Structure
- 2. Strategic Revenue Development and Fundraising (staff and volunteers)
- 3. Budget and Work Plan Alignment (balanced)
- 4. Financial Management Practices



The second secon

 Community - Invest in downtown and show yo care
 Economy - A strong business community highlights the whole town - and your reputation i Unvestment - over 10,000 people attended our events - your business WiLL be noticed



#### **Main Street**

#### Creating, Connecting, Celebrating Community

The Bay City Main Street Program encourages economic development within the context of historic preservation in ways appropriate to today's market place. The Main Street Approach advocates a return to community self-reliance, local empowerment, and the rebuilding of traditional commercial districts based on their unique assets:

- Distinctive architecture
- Pedestrian-friendly environment
- Personal service
- Local ownership
- Sense of community

Bay City Main Street is a 2018 Accredited Main Street America and Texas Main Street Program.

© National Main Street Center

23





#### Strategy-Driven Programming

- 1. Planning Guided by Inclusive Community and Marketinformed inputs
- 2. Defining Direction Through Transformation Strategy Identification
- 3. Strategy-Aligned Comprehensive Work Planning and Implementation across all four points

### OUR REVITALIZATION JOURNEY THROUGH MAIN STREET

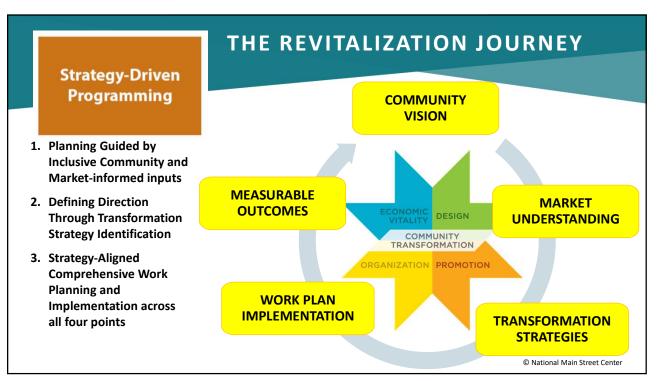
Change is an important guiding principle for Main Street. But rather than letting change just happen, Main Street programs define and manage it from one year to the next through a strategy-driven work plan and aligned implementation process. Standard Four brings together all integrated components that must be in place to plan and successfully implement the revitalization work. Centered around Main Street's Four Point Approach, these integrated components are driven by a local Transformation Strategy(s) aligned through community participation and based on an understanding of the district's unique and competitive market position.





© National Main Street Center

26





Strategy-Driven Programming

- 1. Planning Guided by Inclusive Community and Market-informed inputs
- 2. Defining Direction Through Transformation Strategy Identification
- 3. Strategy-Aligned Comprehensive Work Planning and Implementation across all four points

#### **Sample Metrics**

# II. DEFINING DIRECTION THROUGH TRANSFORMATION STRATEGY IDENTIFICATION AND DEVELOPMENT

**INDICATOR I:** Main Street has defined and aligned as an organization around a Transformation Strategy that is guiding the revitalization work. Examples of how these are demonstrated include:

a. Using a comprehensive set of inputs, the board has identified a consumer-based or industry-, product-, or service-based strategy(s) that can best respond to the district and community vision, needs and market opportunities.

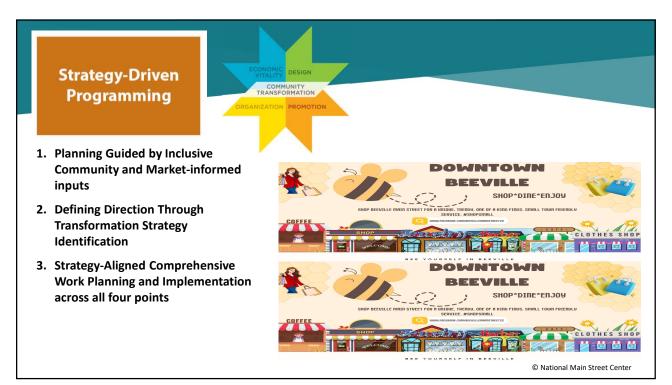
b. The board formally adopts a Transformation Strategy(s).

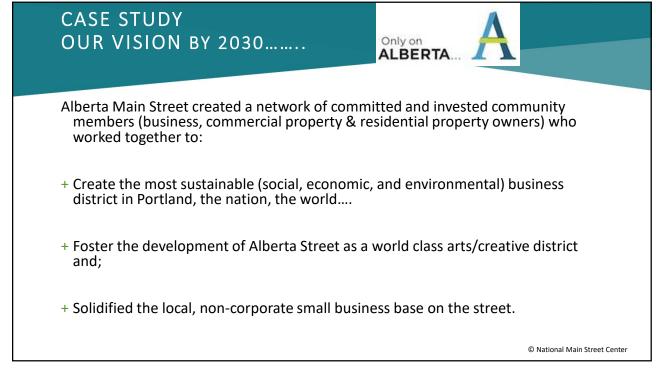
c. Partner organizations or other stakeholders have adopted or endorsed selected Transformation Strategy.

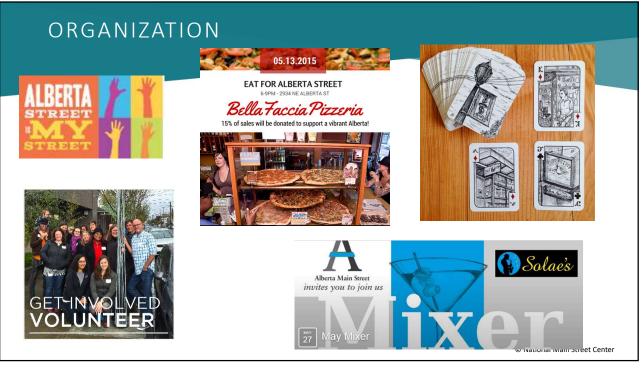
- d The Strategy (2) have measurable beach
- d. The Strategy(s) have measurable benchmarks.

Score 1 - 5: \_\_\_\_\_



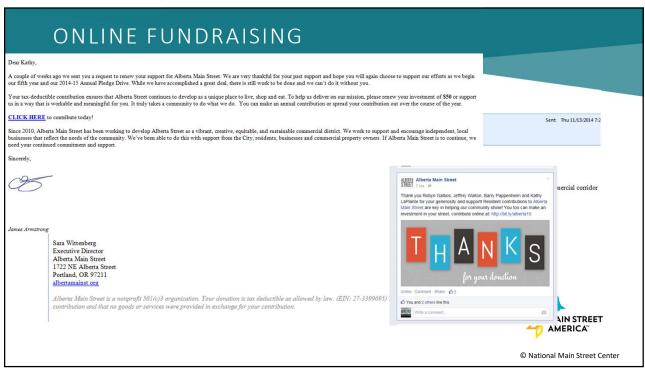








32



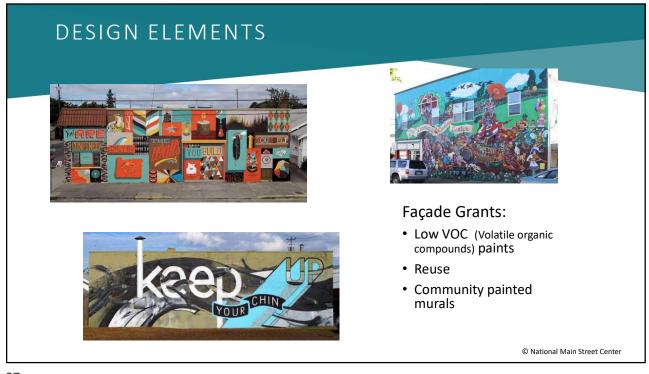


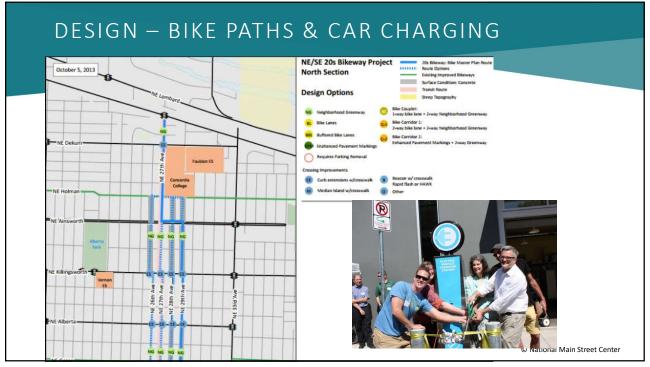
34





36



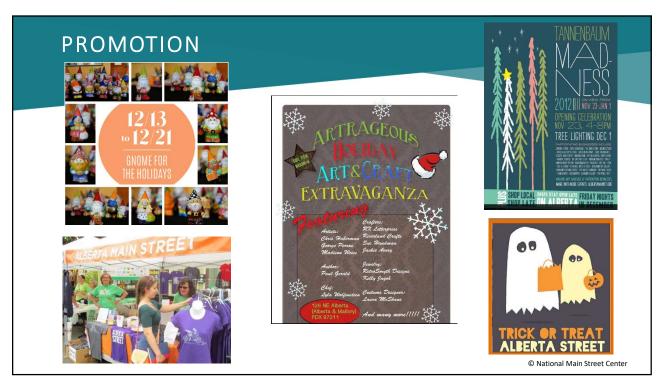


38





40



# ALL THAT ALBERTA DOES IS ABOUT GETTING TO THEIR SHARED VISION



42





#### CASE STUDY BRUSH! CO Brush Rodeo **Assets & History** 90 miles from Denver ٠ + Brush! Area Museum and Cultural Center Location described as Pioneering Plains + Pawnee Pioneer Trail Scenic & Historic Byway Oktoberfest + Access to water, rich soil and a good • primarily as an ag-based climate to farm in. community. + The famous cattle drive, the Texas Montana Trail, passed right through Brush! + Brush boasts a rich history, limitless recreation, genuine country feel and outdoor fun galore. D National Main Street Center

44

# BRUSH! COLORADO



### **Agricultural Strategy**

- WHO ARE THE CUSTOMERS FOR THIS STRATEGY?
- In districts that serve agricultural communities, the primary customers are the people who live in and near the community. They represent a captive market for basic goods and services, as well as a market interested in specialized agriculture-related goods and services.

© National Main Street Center



46

45

# POTENTIAL ORGANIZATION ACTIVITIES

- Invite one or more people involved in rural economics to serve on a task force or committee and provide initial and ongoing guidance on developing the Agriculture strategy.
- + Explore potential grant opportunities to support food production, distribution, and marketing (e.g., from the US Department of Agriculture's Rural Development Programs and from private foundations interested in improving access to healthy food).
- + Invite ranchers and farmers to serve on the board, committees, or advisory board
- + Assure publicity on what your doing in downtown reaches ranchers and farmers
- + Get kids from FFA or 4H involved





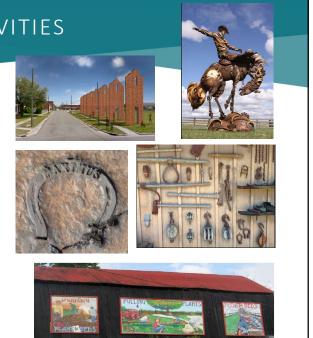
© National Main Street Center

47



# POTENTIAL DESIGN ACTIVITIES

- + Design and install an urban orchard in a vacant parcel between storefront buildings.
- + Add fresh herbs to planter boxes throughout the district and encourage shoppers to take home a handful.
- + Historic walking tour with hoof prints on the sidewalk
- In vacant storefront windows showing ag related displays (equipment, photos, etc.) Provide guided torus for schools and interpret displays
- + Ag related mural featuring local farm and people



© National Main Street Center

49



50

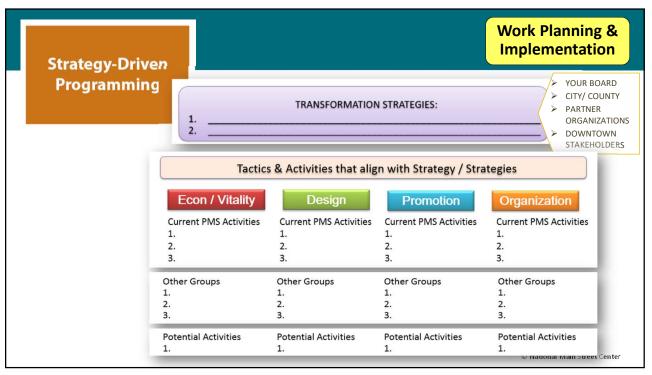
Kathy La Plante klaplante@mainstreet.org

### @2023 Main Street America





52



# WORK/ACTION PLAN DETAILS REQUIRED

	2023 Work Plan					ommi	ttee		A list of projects will not
L.	Economic Strategy: Project: Anticipated Results/Measures <u>Chair/Person Responsible:</u> Project Team Members:	ject: icipated Results/Measures of Success: ir/Person Responsible:					ct Completion E-mail:	date:	be acceptable
	Tasks	Responsibility	Timetable		Revenue	Volunteer Hours	Staff Hours Needed	Progress/Completion/Comments Aleosurements of Success	Programming must show details such as expected outcomes and identify volunteers taking on leadership and tasks
			TOTAL:	\$	<u>\$</u>				Show how your work cuts across the Four Points, not work done in silos



#### PRESERVING & EDUCATING ABOUT DOWNTOWN'S HISTORIC CHARACTER & CULTURAL ASSETS

### Preservation-Based Economic Development

#### Key areas of focus:

- 1. Preservation Ethics and education on Historic and cultural assets
- 2. Standards and best practices for placed-based, people-focused Design
- 3. Promotion of historic, heritage, and cultural assets

56

Standard Five confirms our strong belief that a community's own place-based and diverse cultural assets reflect the richness and strength of its identity and establish a competitive market advantage.



## STANDARD V – PRESERVATION-BASED ECONOMIC DEVELOPMENT

Preservation-Based Economic Development

1. Preservation Ethics and education on

2. Standards and best practices for placed-

Historic and cultural assets

based, people-focused Design

3. Promotion of historic, heritage, and

Key areas of focus:

cultural assets

#### **Sample Metrics**

I. PRESERVATION ETHICS AND EDUCATION ON HISTORIC AND CULTURAL ASSETS

INDICATOR I: Main Street demonstrates the community's commitment to its historic and cultural assets. Examples of how these are demonstrated include:

a. The district has historic buildings listed as local landmarks, a national landmark district, or listed in the National Register of Historic Places.

- b. The community is a Certified Local Government (CLG).
- c. The district has received cultural, arts, or other special designations or recognitions
- d. Main Street advocates for a local preservation ordinance or the community has one.

 Main Street has developed or supported the development of design standards, guidelines, and tools property owners can use to preserve, improve, and maintain historic buildings.

f. Incentives or in-kind services are in place to assist with improvements to historic and cultural resources (e.g., façade grant, sign grant, low interest loan, design assistance)

g. Local, county, and/or regional strategies acknowledge and incorporate the preservation of heritage and cultural assets as economic development priorities.

Score 1 - 5: \_\_\_\_\_

© National Main Street Center

57



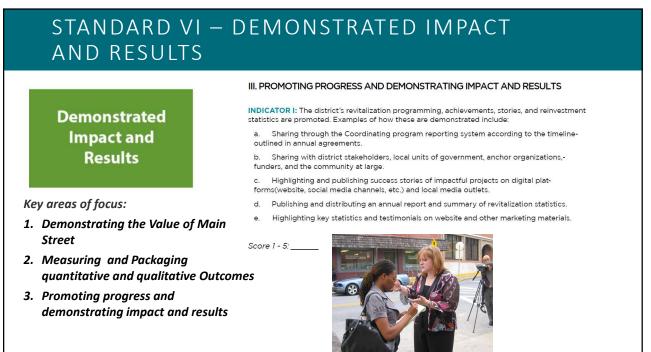
# PRESERVATION-BASED ECONOMIC DEVELOPMENT IN TEXAS

- + Everyone's strong suit with TX Historic Commission housing the TX Main Street program
- + Preservation and education.



59





© National Main Street Center

61

## IMPACT MEASUREMENTS FOR PROMOTIONS

Measurable metrics:

- ✓ Audiences reached
- ✓ New partnerships
- ✓ Volunteers engaged
- ✓ Increased sales
- ✓ Foot traffic
- ✓ Media attention
- ✓ Business exposure
- ✓ Funds raised by nonprofits
- ✓ Cost + money generated into community



Rochester, MI

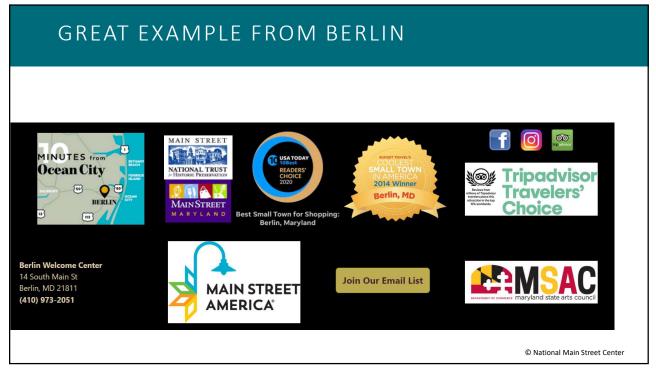
# HOW DO YOU MEASURE THE SUCCESS OF YOUR FARMER'S MARKET?

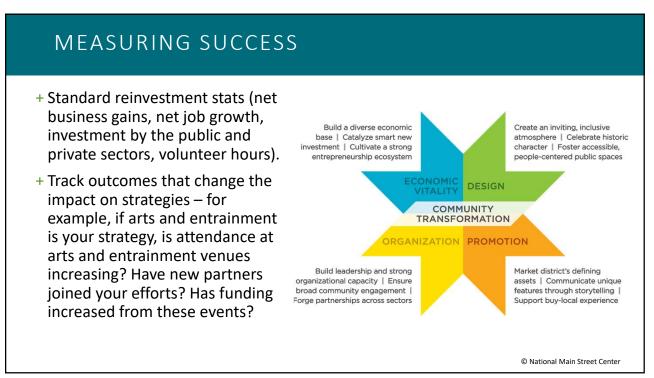
- + Number of vendors and vendor retention
- + Number of attendees
- + Sales of market vendors
- + Financial outcome (money-maker?) Increase sponsors
- + Entertainers' tips
- + Supplemental Nutrition Assistance Program (SNAP)
- + Sales and foot traffic to district businesses
- + Social media response/engagement and media coverage
- + Surveying customers at market (who, where, how often do they come?)
- + Bricks and mortar stores opened by vendors

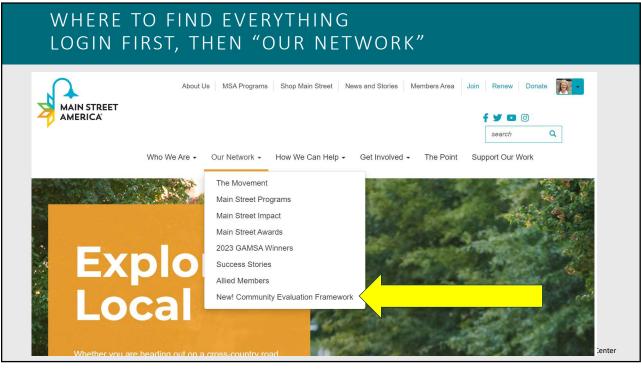


BUILDING THE CASE FOR MAIN STREET BY THE NUMBERS Demonstrated Impact and Results 85 50K Key areas of focus: 8,000 1. Demonstrating the Value of 632 20 Main Street 150 1.204 9.843 2. Measuring and Packaging quantitative and qualitative Outcomes Main Street Delaware, Inc 3. Promoting progress and demonstrating impact and results - Texas Main Street © National Main Street Center and MSA logo use

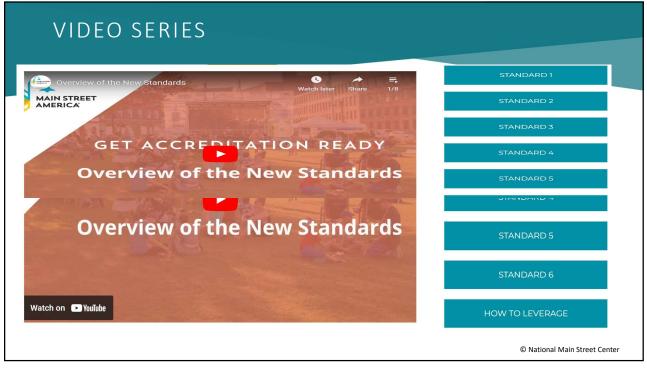
64













70

Kathy La Plante klaplante@mainstreet.org

@2023 Main Street America

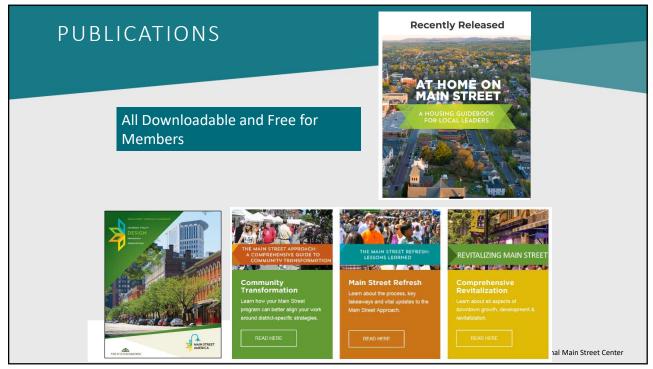
### MAIN STREET MEMBERSHIP BENEFITS

#### Latest Trends & Topics

- + Main Street News (e-newsletter weekly, Spotlights, State of Main (annual on-line journal)
- + Webinars (dozens on the website & You Tube)
- + Access to Peers & Best Practices through the Point
- + Board and Committee handbooks digital
- + Online "Resource Center" ... hundreds of samples, case studies, guidelines and resources.
- Discounts to the National Main Street
   Conference and NDC trainings
- + Main Street America Certification Institute
- + Grants with partners (AMEX, UDSA, PPS, NPS)



71



72





74



#### MAIN STREET AMERICA RECOGNIZING REVITALIZATION SUCCESS & INNOVATION

### **Great American Main Street Award**

#### Criteria

These award-winning communities demonstrate exemplary achievement in the process of strengthening their downtowns and commercial districts based on the following selection criteria: • Overall strength of the Main Street program and documented

- success in creating an exciting place to live, work, play and visit;
- Demonstrated impact aligning with the Main Street Approach;
- Commitment to historic preservation;
- Active involvement of the public and private sector;
- Model partnerships, including inclusive engagement of community members and local stakeholders in the downtown revitalization process; and
- A Main Street America Accredited program.

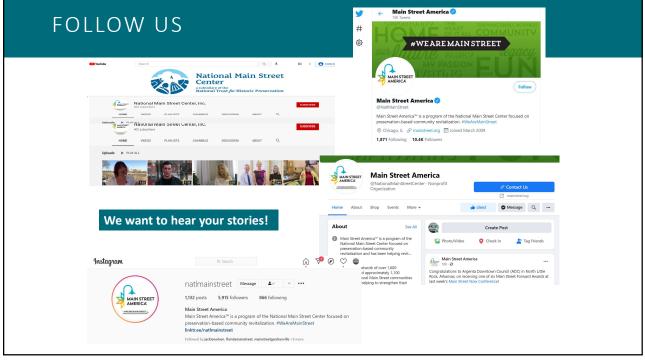


# 2022 GAMSA Winners

© National Main Street Center

76





78





Kathy La Plante klaplante@mainstreet.org

### @2023 Main Street America



