

Mission Springs Water District
Information Technology Management Services and Support
RFQ - Evaluation Criteria and Scoring Summary

Date: Monday, November 6, 2023

Scored Criteria	Average Combined Score					
	Acorn Technology	Arisma Group	Helixstorm	Intelesys	NetXperts	Umetech
Compliance with RFQ Instructions Firms must follow the instructions given in the RFQ and complete all the required forms and certificates completely. Proposal information entered on the forms must not conflict with information in supporting narratives and in case of conflict, the information on the forms will supersede anything to the contrary elsewhere in the proposal.	131.25	67.5	123.75	123.75	123.75	135
Organizational Experience The quality, quantity, and complexity of Consultant's successful past performances on similar engagements will be considered as a significant indicator of the Consultant's technical competency and capability to complete this engagement. Expertise is gained by working on many different engagements and can be a major advantage to the District. Organizations with highly successful and complex engagement experiences are preferred. The evaluation of references and past engagement success will play a key role in this category.	170	120	150	170	170	175
Organizational Capabilities Consideration will be given to the qualifications of the Consultant's personnel proposed for assignment to the engagement. The Consultant's availability of additional staff for escalation and assistance to reduce the amount of outside contractor assistance required will be a factor. Organizations who are particular in their hiring practices, and those who recruit and retain personnel with more years of experience and who concentrate on training their personnel resulting in technology certifications will score well in this category.	180	135	165	170	170	145
Service Approach The proposal will be evaluated for the completeness, and realism of the approach to deliver the services in accordance with the requirements of this RFQ. The number of staff hours proposed for day-to-day assistance and the availability of highly qualified staff assigned to resolve complex issues and for implementation assistance are factors in this category. Past engagement performance based on references will also be reviewed.	127.5	101.25	108.75	127.5	120	108.75
Cost This evaluation is based on the Consultant's cost model inclusive of fixed and additional service fees relative to the quality of services offered and the needs of the District. Note that a low-cost bid, in and of itself, will not be sufficient to score high in this category if the quality of services or personnel available indicate the probable need for additional consulting services for advanced technology needs in the future.	240	142.5	180	270	165	247.5
Overall Total Score:	848.75	566.25	727.5	861.25	748.75	811.25

Reviewed By: **Arturo Ceja - Director of Finance**
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Date: 11/6/23