

The background of the cover is a photograph of a water utility worker in a light blue shirt and dark pants, working on a large, white, industrial water valve. The worker is using a red hose connected to the valve. The scene is outdoors, with a concrete sidewalk and a gravel area. In the background, there is a large, textured, brown structure, possibly a water tower or a large pipe, and some dry vegetation. The image is overlaid with geometric shapes: a large white water drop shape on the left, and several blue and orange diagonal stripes on the right and bottom.

MSWD

Mission Springs Water District

GENERAL MANAGER'S REPORT

**OCTOBER
2025**

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ADMINISTRATION DIVISION

Innovation & Technology Department

The Innovation and Technology (IT) department continues to work with staff and vendors to achieve technological enhancement and meet innovation goals established by the MSWD Board of Directors. Below are project highlights and summaries for September 2025.

2024 State and Local Cybersecurity Grant Program (SLCGP) Award

FEMA has approved the release of funds to CalOES so the projects included in the grant can now begin. IT will begin working with the CalOES grant analyst to adhere to reimbursement requirements as work begins.

Department Updates

IT has been working with Finance to begin the onboard process for the new ERP system.

IT continues assisting Accounting in the onboard process for a new payroll system.

IT assisted Public Affairs in selecting the winning bid for the new website and will continue to assist as needed throughout the rest of the process.

IT completed setup for new CivicSpark fellowship intern.

IT completed the onboarding of new hires and necessary office moves.

Technology Improvements

IT worked with Operations on adding additional surveillance cameras at critical sites.

Cybersecurity improvements continue to be made to improve District security.

Desktop computers and laptop upgrades continue as needed.

Cyber Security News Roundup

The IT Department tracks trends in cyber security to note new opportunities for security and new concerns to defend against. The news below is a brief selection intended for informational purposes and provides no insight into the District's cybersecurity controls.

- The Cybersecurity and Infrastructure Security Agency (CISA) has ended its funding agreement with the Center for Internet Security, discontinuing support for the Multi-State Information Sharing and Analysis Center (MS-ISAC). This marks a shift to a new federal model offering direct cybersecurity resources to state, local, tribal, and territorial governments. ([GovTech](#))
- A teenager was arrested for a cyberattack on MGM Resorts that cost the company \$100 million. The hacker impersonated an employee via LinkedIn and gained system access within minutes. The attack disrupted hotel operations and was linked to the group "Scattered Spider." Caesars also suffered a similar breach. ([GovTech](#))

- California and New York are advancing legislation to regulate frontier AI models like GPT-5 and Gemini Ultra, aiming to prevent the massive harm possible by advanced AI. These bills require developers to implement safety protocols, publish transparency reports, and assess risks. Critics argue the measures are vague and burdensome, potentially hindering innovation. ([Route-Fifty](#)).

Intelesys IT Support

The District receives IT services and support through Intelesys. The Intelesys Monthly Client Report for September 2025 activities can be found in Appendix A.



Public Affairs Department

Past & Upcoming Sponsorships / Events

Community Meetings – Proposed Rate Adjustment: September 2, 9, 16, and 23, 2025

Meetings were held throughout the month of September 2025 at a variety of locations and times to ensure that members of the public would be able to attend a meeting including Tuesday, September 2nd at 6:00pm in the Carl May Community Center; Tuesday, September 9th at 11:00am in the Desert Hot Springs Library; Tuesday, September 16th at 6:00pm in the MSWD Boardroom; and Tuesday, September 23rd at 6:00pm in Mission Lakes Country Club (Lakes Room).



The American Public Works Association Awards Luncheon: September 8, 2025

The Board and staff attended the American Public Works Association (APWA) luncheon where MSWD was honored to receive the 2025 Project of Merit Award under the Drainage, Water & Wastewater category by the Coachella Valley Chapter of the American Public Works Association (APWA).



The APWA Project of Merit Award under the Drainage, Water & Wastewater category honors projects that demonstrate excellence in design, implementation, and service to the community. The Nancy Wright Regional Water Reclamation Facility stood out for its commitment to advancing water sustainability and resource management in the region, providing crucial wastewater treatment and water reclamation capabilities for the Desert Hot Springs community and beyond.

CVAG~CVCC and Energy & Sustainability Committee Meeting: September 11, 2025

Select Board members attended the meeting in Palm Desert, the committee promotes sustainable use of our natural resources and provides support for Desert Community Energy.



Desert Health Care District 2nd Annual Healthy Desert, Healthy You Environmental Health Summit: September 11-12, 2025

Community and nonprofit leaders, environmental activists, health professionals, residents and students convened on September 11, 2025, to address air-quality, water-quality, and land-use issues in the Coachella Valley.



The 2nd Annual Healthy Desert, Healthy You Environmental Health Summit offered a full day of fascinating panel discussions, a keynote speaker, and vendors exploring the challenges that affect health, wellness, and quality of life. The topics ranged from advancing renewable energy and green technology to youth in action and careers in environmental health.

BIASC Regional, Coachella Valley, and Inland Empire Chapters Installation Gala: September 11, 2025



Select Board members attended the Building Industry Association of Southern California's installation gala which was to induct their 2026 BIASC Chair and Regional Board, Chapter Presidents & Boards.

CGCVCC 2025 All Valley Mayors, County and Tribal Chairpersons Luncheon: September 12, 2025

Select Board members and staff attended the Greater Coachella Valley Chamber of Commerce 2025 Annual All Valley Mayors, County, and Tribal Chairpersons Luncheon. This highly anticipated gathering convened the influential leaders of the Coachella Valley, including all nine Valley Mayors, County Supervisors, and Tribal Chairs. Through this exclusive event, these distinguished individuals will address a comprehensive range of topics crucial to our thriving business community. Engaging discussions encompassed vital subjects such as tax policy, emerging industries, and business regulations, among others. Attendees gained valuable insights into the current state of our valley's prosperity, potential challenges on the horizon, and the outlook for the future, directly from those who are at the forefront of shaping these conversations.



Special District Association of Riverside County, CSDA Affiliate Quarterly Luncheon: September 25, 2025

Select Board and staff attended the Special District Association of Riverside County (SDARC), quarterly luncheon to connect with local leaders. SDARC is a dynamic local chapter of the California Special Districts Association (CSDA), plays a pivotal role in supporting, advocating for, and representing the diverse special districts across Riverside County.

SDARC's Board is led by a group of experienced General Managers and staff from various districts. SDARC is at the forefront of championing the interests of these vital community organizations through collaboration and by ensuring that the needs and priorities of local districts are heard and effectively addressed.



Desert Hot Springs Historical Society – History Speaks & Art Sale: October 4, 2025



The Desert Hot Springs Historical Society hosted an afternoon of history, including a presentation about the history of Desert Hot Springs, and a hosted art sale at the historic Rock House. MSWD sponsored a booth with our award-winning water.

PSUSD Legislative Breakfast: October 8, 2025

Select Board members and staff attended the PSUSD State of the District Legislative Breakfast, held at the PSUSD District Service Center in Palm Springs, hosted by the Palm Springs Unified School District Superintendent Dr. Marcus Fuchess.



Water Education Foundation Northern California Tour 2025: October 22-24, 2025



Select Board members and staff will attend the Water Education Foundation Northern California Tour, attendees will explore the Sacramento River and its tributaries while learning about the issues associated with a key source for the state's water supply. Altogether, the river and its tributaries supply 35 percent of California's water and feed into two major projects: the State Water Project and the federal Central Valley Project.

MSWD Lifestream Blood Drive: October 22, 2025



MSWD will hold a blood drive on October 22, 2025, in partnership with LifeStream. A single donation can save multiple lives. The next MSWD blood drive is scheduled for December 17, 2025.

Desert Hot Springs Resource Fair: October 27, 2025

The City of Desert Hot Springs Police Department is hosting a community resource fair in partnership with MSWD. The event will host a variety of resource opportunities such as the Help2Others program with SoCal Inland United Wat, programs, while providing refreshments, and community connection.



2025 ESRI Infrastructure Management and GIS Conference: October 28-30, 2025

Select MSWD staff will attend the local ESRI IMGIS event for infrastructure professionals using GIS to solve their biggest challenges. They will get to dive into new technologies, gain insights from industry leaders, and build connections with peers. Attendees have the opportunity to sign up for a tour of the MSWD Nancy Wright Regional Water Reclamation Facility on October 29, 2025, at 12:00pm.



Youth & Education Programs

MSWD Intern Program in Partnership with Desert Hot Springs High School REAL Academy: September 3 – October 9, 2025

September 2025 has started with four new REAL Academy fall interns! The REAL Academy at Desert Hot Springs High School educates the students about clean and renewable sources of energy, they gain the necessary skills to obtain a career in the field of green energy through hands-on experience and practical application of skills taught in the classroom. Through this partnership the interns will work with four departments, Wastewater, Public Affairs, GIS, and Field Customer Service gaining real work experience and an opportunity to explore careers in water.



Two Bunch Palms Elementary School Literacy Night: September 30, 2025

Two Bunch Palms Elementary School held a school literacy night, promoting reading, education, and family engagement. The theme was superheroes, and the kids were encouraged to wear their favorite superhero costume while exploring the community resources focused on learning and literacy, MSWD hosted a booth with water education coloring books, student art calendar contest entry forms, and fun giveaways.



Desert Hot Springs REAL Academy Presentation: October 2, 2025



In preparation for the REAL Academy student's 3D modeling and 3D printing project of the local watershed, MSWD and Cabot's Museum presented a deeper dive into the local water supply and the history of the discovery of the local water supply. The students will present their 3D modeling project during the Earth Celebration at Cabot's Museum in April 2026.

Desert Hot Springs High School Career Presentation: October 6, 2025

Staff presented to students at Desert Hot Springs High School, focusing on careers in the water industry, and the many opportunities there are for everyone with different skill sets, and various levels education from certifications to college degrees.

**SoCalGas Mission Springs LivingWise Program: 2024-2025**

The SoCalGas Mission Springs LivingWise® Program, a school-based energy efficiency education program, is designed to generate immediate and long-term resource savings by bringing interactive, real-world education home to students and their families. The 2024-2025 program was taught in 6th grade throughout the Mission Springs area.

The SoCalGas Mission Springs LivingWise® Program team identifies and enrolls students and teachers within the designated service area. The LivingWise Kit and Student Take-Home Workbook comprise the take-home portion of the program. Students receive a kit containing high-efficiency measures they use to install within their homes. With the help of their parents/guardians, students install the kit measures and complete a home survey. The act of installing and monitoring new energy efficiency devices in their homes allows students to put their learning into practice. Here, participants and their parents/guardians realize actual water and energy savings within their home, benefiting two generations.

Last year we reached 254 students from Painted Hills. Identical tests were administered to the students prior to the program and again upon program completion to measure knowledge gained. Scores and subject knowledge improved from 62% to 90%. The projected annual water savings 2,720,769 gallons of water and wastewater saved.

A copy of the full report is included in Appendix C.



Public & Media Outreach

Community Meetings: Proposed Rate Adjustment

Community meetings have been shared on the MSWD website home page, social media, as well as scheduled meetings with various community groups and HOA's to ensure the public is aware of the proposed rate adjustment and has an opportunity to view the presentation, ask questions, give feedback, and overall, an opportunity to be engaged in the process throughout September and October. There is also a FAQ page on the MSWD website dedicated to the proposed rate adjustment, the public can go directly to the page at mswd.org/rates.

In August 2025, the Prop 218 notice of public hearing was mailed to every service address, mailing address, and owners mailing address if the property within the MSWD service area is a rental to ensure that the tenants and property owners are informed. The notice is in English and Spanish and is posted on the website and available in print in the district customer service lobby. A copy of the Prop 218 notice is included in Appendix C.

COMMUNITY MEETINGS

Learn More About the MSWD Proposed Rate Adjustment

- 9/02/2025 6 pm. - Carl May Center
- 9/09/2025 11 am. - DHS Library
- 9/16/2025 6 pm. - MSWD Boardroom
- 9/23/2025 6 pm. - Mission Lakes Country Club (Lakes Room)

MSWD
Mission Springs Water District

For More Information

760-329-6448 x145 | www.mswd.org/rates

NOTICE OF PUBLIC HEARING • AVISO DE AUDIENCIA PÚBLICA

Concerning Proposed Changes to the MSWD Water and Sewer Service Rates
Sobre los cambios propuestos a las tarifas del servicio de agua y alcantarillado de MSWD

HEARING DATE: Monday, October 20, 2025
TIME: 4:00 p.m. - 6:00 p.m.
LOCATION: MSWD Boardroom
66575 2nd Street
Desert Hot Springs, CA 92240

FECHA DE LA AUDIENCIA: Lunes, 20 de octubre de 2025
HORA: 4:00 p.m. - 6:00 p.m.
LUGAR: Sala de juntas de MSWD
66575 2nd Street
Desert Hot Springs, CA 92240

IMPORTANT INFORMATION ABOUT YOUR WATER RATES
INFORMACIÓN IMPORTANTE SOBRE SUS TARIFAS DE AGUA

This notice is being provided to you by Mission Springs Water District ("MSWD") pursuant to California Constitution Article XIII (also known as "Proposition 218"). Under the terms of Proposition 218, MSWD is required to notify the property owners of record of proposed changes to property-related fees, such as water and sewer service. This series of notices that the MSWD Board of Directors will conduct a public hearing at the time, date and location specified above to consider recommended adjustments to MSWD's water usage charges, water service fees, and sewer service rates and charges. If approved, the proposed rate adjustments will be implemented as follows: February 17, 2026, reflected on statements issued after March 1, 2026 (year 1); January 1, 2027 (year 2); January 1, 2028 (year 3); January 1, 2029 (year 4); and January 1, 2030 (year 5) in accordance with the tables herein. Each element of the proposed action is explained further below.

All members of the public are invited to attend the public hearing. Additionally, all property owners and customers of record may submit a written protest to the proposed rate changes. Only one written protest will be counted per identified parcel. Please refer to Government Code Section 53755 as amended by AB 2257 and the "How Can I Participate?" section of this document for instructions on submitting a formal written protest against the proposed action. All written protests will be verified. You may also appear at the public hearing on the date and time specified above.

More information is available online at: www.mswd.org/rates. Hay más información disponible en línea en: www.mswd.org/rates.

Mission Springs Water District 66575 Second Street, Desert Hot Springs, CA 92240 | 760-329-6448 | www.mswd.org

Customer Newsletter

Our September 2025 Water Matters newsletter features information about Emergency Preparedness Month, MSWD earns leadership award from CSDA, MSWD awarded prestigious APWA project of merit award, MSWD rebate offers, and the upcoming October 2025 blood drive. Our monthly newsletter can be found here or with your paper bill statement and the E-Bill digital statement (scroll down to view) in English and Spanish. A copy of the newsletter is included in the Appendix C.

Stay In The Know With MSWD - Check Out The Latest Newsletter!

MSWD
Mission Springs Water District

MSWD Billboard, Palm Drive

Because Water Quality Matters Billboard celebrating 11 international taste competition awards on Palm Dr. The billboard went up June 3, 2025.



2026 Conservation and Groundwater Protection Calendar Contest Campaign

Public Affairs launched the annual 2026 student calendar contest campaign through the MSWD Water Matters Newsletter in English and Spanish, posted on social media channels, promoted through paid advertising on google and meta platforms, Uken Report, El Informador De Valle, as well as direct outreach to the Desert Hot Springs Recreation Center after school program. KESQ also featured the contest in their evening news report. <https://kesq.com/news/2025/08/15/mission-springs-water-district-holds-drawing-contest-for-k-12-students/>

Mission Springs Water District is accepting entries into the annual calendar drawing contest taking place now through October 1, 2025. Twelve winners will have their water conservation or groundwater protection drawings published in the District's 2026 community calendar. They will also receive Amazon gift cards worth \$150 for first place, \$100 for second place, \$50 for third place, and \$25 for all other drawings selected for the calendar.



Legislative Updates

Federal: House Passes Bill to Review EPA Water Assistance Programs

On September 15, 2025, the House passed the Water Resources Technical Assistance Review Act (H.R. 3427) by a voice vote. Sponsored Representatives David Taylor (R-OH) and Shomari Figures (D-AL), the bill directs the Government Accountability Office (GAO) to review the Environmental Protection Agency's water technical assistance programs and recommend improvements to help small and rural communities access federal funding for water infrastructure. GAO must complete its review within one year and report its findings to Congress.

Federal: House Committee Approves Cybersecurity Reauthorization Bills

On September 3, 2025, the House Homeland Security Committee advanced two bipartisan bills to extend key Department of Homeland Security cybersecurity programs. The Widespread Information Management for the Welfare of Infrastructure and Government (WIMWIG) Act (H.R. 5079), led by Chairman Andrew Garbarino (R-NY), would reauthorize and update the Cybersecurity Information Sharing Act of 2015 for the next decade. The Protecting Information by Local Leaders for Agency Resilience (PILLAR) Act (H.R. 5078), introduced by Representative Andy Ogles (R-TN), would reauthorize the DHS State and Local Cybersecurity Grant Program for ten years, supporting state and local governments in addressing cyber risks.

A full Federal Update is available in Appendix B.

State: State Budget

One of the items completed during the frenzy of the last two weeks of session was the remaining pieces of the 2025-26 State Budget. This included the funding allocation of the Climate Bond, Proposition 4, money. Specifically, a total of \$3.2 billion of the \$10 billion Climate Bond was appropriate. Of that, \$1.2 billion was appropriated from Chapter 2, the Safe Drinking Water, Drought, Flood and Water Resilience section.

State: Legislative Update

Entering the final two weeks of the Legislative Session, Mission Springs was opposing three bills and supporting two bills. All the bills that Mission Springs opposed failed to pass the Legislature prior to adjournment, those bills are now 2-year bills and can be acted on in 2026. The bills that Mission Springs is opposed to that failed to make it to the Governor's desk during the last two weeks of session are AB 929 (Connolly), AB 1413 (Papan), SB 601 (Allen).

The two bills that Mission Springs is in support of are currently on the Governor's desk, awaiting action – SB 394 (Allen) and SB 466 (Caballero). Mission Springs has submitted letters to the Governor asking him to sign both of these measures.

The State report and State Bill Tracking sheet are included in Appendix B.

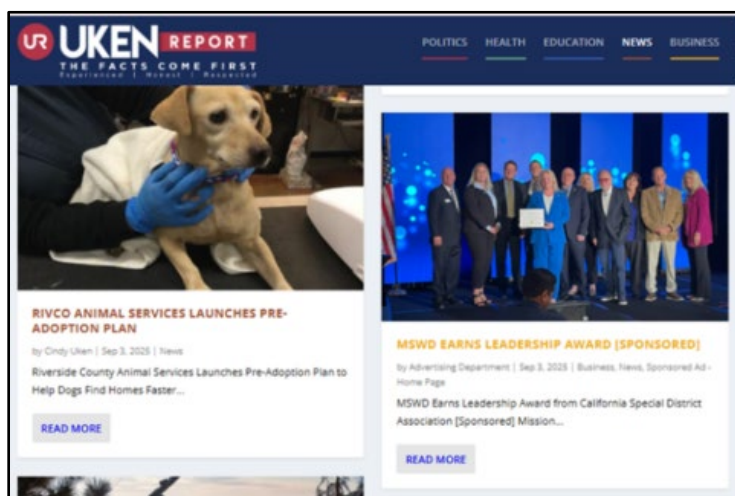
Editorials

El Informador Del Valle

In the month of September 2025, El Informador Del Valle featured three stories from MSWD, the Calendar Contest, APWA Award, and the California Special District Leadership Award.

Uken Report

In September, the Uken Report featured three stories from MSWD, the Calendar Contest, APWA Award, and the California Special District Leadership Award.



MSWD Digital Advertising

For the month of September, the District featured three Google and Facebook/Instagram ads promoting various MSWD programs. The Google campaigns garnered an impressive 261.06K impressions, and 456 link clicks. Our Facebook/Instagram (Meta) the four ads garnered 220,170K impressions and 158 link clicks. The most engagement was the MSWD student calendar contest, garnering a reach of 12K, 92.5K impressions, and 59 link clicks. The MSWD website saw 5,680 users, 20,947 views, and 6,498 engaged sessions. The full report is included in Appendix C.



Social Media

This report highlights activities and posts on the district's social media platforms. Some of our most engaging posts included – Happy Birthday Drive-by (Reel), Secret Los Angeles Editorial, and the CSDA Leadership Award. Our most shared posts were the Calendar Contest, Secret Los Angeles Editorial, and the ACWA Region 9 Election. We were down on Facebook impressions by -7.8% and had an increase in total likes 14.3% and a total reach of 108,058.

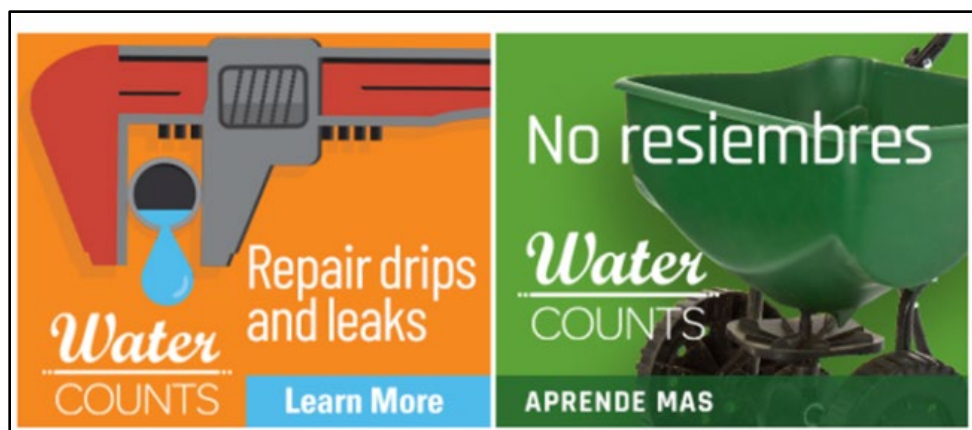
With the increase of “reels”, video views were up 7.6%. Instagram had a decrease in reach by 2.5%, reach 51,370, LinkedIn is growing with 6 new followers, 2,038 and impressions were up a whopping 929.3%, and engagement was flat.

A copy of the full social media report can be found in Appendix C.

 Happy Birthday Drive By Sometimes it's the little moments that mean the most!	330	 Calendar Contest Last chance to get your entries in! The 2026 Student C...	6
 Secret Los Angeles Editorial Our community is once again in the spotlight - recogni...	309	 Secret Los Angeles Editorial Our community is once again in the spotlight - recogni...	2
 Leadership Award MSWD Earns Leadership Award from California Special Distr...	307	 News Release ACWA Region 9 Election Mission Springs Water District is proud to announce that ...	1

CV Water Counts

The website brought in 2,987 users during September, generating 3,809 sessions and over 6,000 pageviews. Conservation Tips remained the most popular content, followed by the homepage and groundwater protection tips. Most visitors came through mobile devices (61%), with the rest on desktop or tablet. On the advertising side, Google Ads delivered strong reach with 85,000 video views, 57,000 display impressions, and over 5,200 search impressions – all leading to a combined 2,283 clicks. Meta campaigns added another 763 clicks on Facebook, and Instagram videos saw nearly 1,900 views. The Water Watch e-blast also performed well, with a 59% open rate and 5.3% click-through – both well above typical benchmarks. A copy of the full report can be found in Appendix C.



Rebates & Conservation

The Public Affairs team continued to promote rebates and conservation throughout our service territory during the month of September 2025.

Rebate Type	Total Rebates for September 2025	Total Rebates for September 2025
Toilet	7	\$900.00
Turf	0	\$0.00
Clothes Washer	2	\$300.00
Smart Controller	2	\$194.00
Conservation Kit	1	-

Bottled Water Tracking Report

Date Supplied	Requested By	Event or Purpose	Cases Requested
09/03/2025	City of DHS	Various Meetings and Events	15
09/03/2025	DHS Police Department	Various Meetings and Events	5
09/11/2025	United Cerebral Palsy of the Inland Empire	Fall Carnical and Resource Fair	10
09/11/2025	DHS Historical Society	History Speaks Events	4
09/16/2025	Friends of the DHS Library	General Meetings, Author Series & Book Club	2
09/23/2025	Visit Greater Palm Springs	Economic Development Tour (ICSC Western Conference)	4
09/25/2025	MSWD	Community Meetings	3
Total			43

ENGINEERING DIVISION

Engineering Department

Below is a list of Capital Projects and status updates for September 2025.

Well 42 Project

Staff continues to coordinate with the Contractor, Layne Christensen, to finalize the construction completion schedule, with work anticipated to resume in the coming weeks. In addition, staff is working to establish a pre-construction meeting date with both the Contractor and Southern California Edison to resume work.

Well 22 Rehabilitation

Staff continued to collaborate with the contractor, Canyon Springs Enterprises, on reviewing and approving material submittals, responding to RFIs, and procuring materials. Tentatively, the project is scheduled to start in early 2026 with the intent to be completed by the end of July 2026. Staff are working to establish a pre-construction meeting date in November 2026.

Skyborne Village III – Housing Development

The developer's contractor has completed the installation of the water and sewer mains for the project. District staff are currently coordinating with the contractor to finalize the punch list. This list will be used to notify the developer and contractor of any items that require correction or completion prior to District acceptance of the project and commencement of the 11-month warranty period.

PODS Storage – Commercial Development

MSWD staff and the contract inspector, TKE Engineering, completed the final project walkthrough. The developer's contractor is in the process of addressing the deficient items.

Project Viento – Commercial Development

The developer's contractor completed the water, sewer, lift station, and force main systems. MSWD staff and the contract inspector, TKE Engineering, completed the final project walkthrough. The developer's contractor is in the process of addressing the deficient items.

Regional Water Reclamation Facility

The Project Team continues to coordinate with the State Water Board on the SRF/Grant funding agreement and reimbursement requests.

The Final Parcel Map (FM-21-3) for the NWRWRF, solar facility, and Well 33 has been recorded by the County.

RWRF Conveyance Line

The Project Team continued responding to RFIs and processing change orders and payment requests submitted by the contractor, Downing Construction.

The contractor is procuring the materials required for the Horton Diversion and is expected for construction in the coming weeks. The Diversion construction continues to be delayed due to electrical vendor submittal processing and electrical material procurement.

Area M2 Sewer Collection System (AD-15)

The bid opening was completed on August 19, 2025. Staff is reviewing and qualifying the bids and will bring a construction contract to the Board for consideration.

RWRF Roadway Design (19th Avenue, Little Morongo Road, and 20th Avenue)

Staff received additional clarification on the 90% plan check comments and are moving forward with the final design. Staff completed the public IS and MND documents and published them for public comment. The public comment period closes in mid-October 2025, and staff will bring an agenda item to the Board of Directors meeting in November 2025 for acceptance.



Water Resources Department

Below is a list of water resources related activities for September 2025.

Integrated Regional Water Management Planning

The Coachella Valley Regional Water Management Group (CVRWMG) implements the Integrated Regional Water Management (IRWM) Plan for the Coachella Valley IRWM Region. The CVRWMG met to discuss on-going grant funded projects and upcoming grant opportunities, including continued discussion on Conservation Regulations and Chromium-6 compliance.

Mission Creek Subbasin SGMA Compliance

The Mission Creek Subbasin Agencies had a monthly progress meeting for the 5-year periodic update to the 2022 Alternative Plan with the consultant, WSP, to maintain compliance with the Sustainable Groundwater Management Act (SGMA). Staff continued responding to the various data requests.

San Gorgonio Pass Subbasin SGMA Compliance

The Groundwater Sustainability Agencies (GSAs) for the San Gorgonio Pass Subbasin had a meeting to discuss SGMA items and awarding a contract for the 5-year periodic update to the 2022 Groundwater Sustainability Plan.

Salt and Nutrient Management Planning

Staff attended the monthly Steering Committee meeting to discuss progress on the draft Technical Memorandum #3 (TM3), 'Delineate Management Zones and Characterize Beneficial Uses' and progress on the draft Technical Memorandum #5 (TM5), 'Construct TDS/N Forecasting Models.'

Urban Water Management Planning

The Coachella Valley Water Agencies had a monthly progress meeting with the consultant, Todd Groundwater, for the 5-year periodic update to the 2020 Coachella Valley Regional Urban Water Management Plan. Staff have a one-on-one meeting scheduled with the consultants in October 2025 to discuss water conservation items specific to MSWD.



FINANCE DIVISION

Customer Service Department

Rate Increase Implementation & Customer Response

Since the announcement of the water and sewer service rate increase, the Customer Service Department has received minimal call volume related to the change. Staff remain prepared to respond to customer inquiries using the updated communication guidelines provided in advance of the announcement.

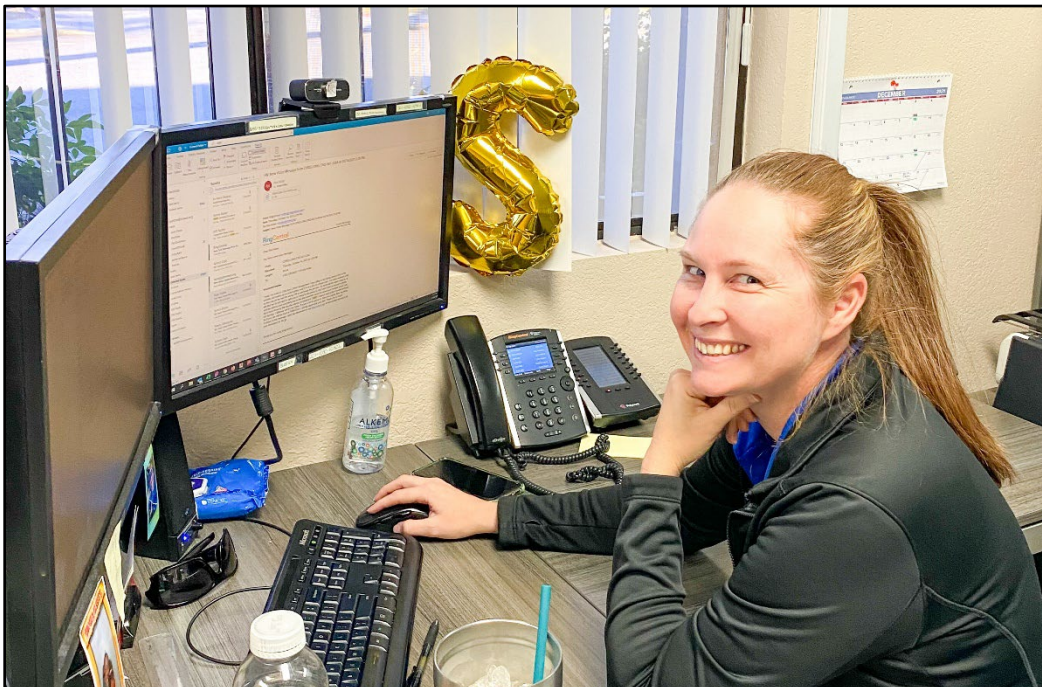
- Only a limited number of customer calls have been received regarding the rate increase, with most seeking general clarification.
- Staff continue to direct any detailed questions to the designated Public Affairs contact points.
- Tracking protocols remain in place to monitor rate-related inquiries and identify any emerging concerns.

This proactive approach aims to ensure the public receives transparent and supportive communication throughout the rate adjustment process.

Staff Development

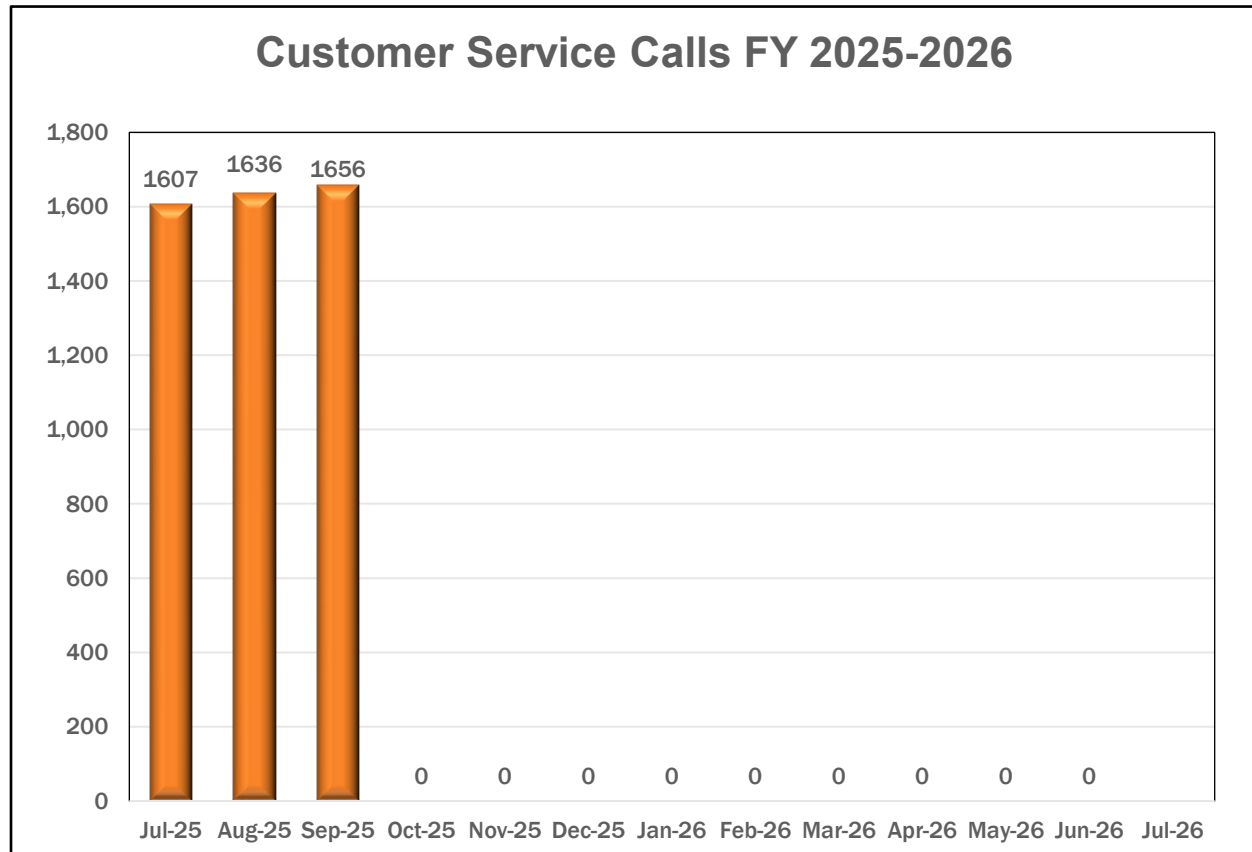
Senior Customer Service Representative, Lisa Pelton, successfully completed the course Management and Leadership Skills for First-Time Supervisors and Managers. The training covered key areas such as team communication, conflict resolution, performance management, and leadership development.

This accomplishment supports the department's ongoing focus on professional growth and prepares Lisa for potential future leadership opportunities within the organization.



Calls into the Customer Service Department

The chart below represents the total incoming calls received by staff in the Customer Service Department for Fiscal Year 2025-2026.



Most calls received by the Customer Service department are related to payment plans, bill assistance information, demand/lien release requests, new property start/stop service, and account balance requests. The table below provides a summary of the number of calls by category received by the Customer Service staff.

Customer Request	Total for September 2025	Total for FY 2026
Water Waste	0	0
High Bill / Service Line Leak	8	17
No Water	3	20
Illegal Disconnect	2	14
Disconnections	114	383
Reconnections	91	273
Service Transfers	151	372
High / Low Pressure	6	15
Water Quality	4	10
Other / Miscellaneous	106	309

WaterSmart Portal

WaterSmart Analytics data provides a comprehensive overview of leaks detected and automated alerts sent to MSWD customers. All customers are encouraged to sign up in the WaterSmart Portal to access bills and leak alerts. The table below provides a summary of the number of customers who have registered in the WaterSmart Portal.

WaterSmart Portal	Total for September 2025	Overall Total
Registered Customer Accounts	137	8,644

Billing

During September 2025, Customer Service reviewed a total of 16,093 bills.

Bill Type	Total Bill Count for September 2025	Total Bill Amount for September 2025
Regular Bills	10,963	\$2,403,613.04
Delinquent Bills	4,947	\$1,350,191.98
Closing Bills	183	\$11,497.63
Delinquent Closing	-	-
Total	16,093	\$3,765,302.65

Delinquency Service Statistics

Staff continued to reach out to customers with delinquent accounts to provide information for assistance and repayment options to avoid disconnection of service. The table below summarizes the activities of Customer Service staff regarding delinquent accounts.

Delinquency Service	Total for September 2025
Auto-Dialer Calls	460
Door Hangers	72

Customer Bill Assistance

The District continues to facilitate bill assistance programs for the benefit of its customers. The United Way Customer Bill Assistance Program continues to be utilized by those customers who need assistance for one billing period annually, paying \$100 per approved customer. The table below summarizes the results of the customer bill assistance programs administered by the Customer Service staff.

Assistance Program	Total Assistance in September 2025	Total Assistance in FY 2026
United Way of the Desert	\$500	\$1,600

Installment Payment Plans

The District continues to assist customers with delinquent bills by facilitating installment payment for the benefit of its customers. The table below summarizes the results of the installment payment plans administered by the Customer Service staff.

Total Active Payment Plans	Remaining Balance to be Collected
106	\$75,861.20

Refunds

There was a total of 19 customer account refunds totaling \$3,680.19, resulting from closed accounts for the month of September 2025.

Account Type	Total Refund Count for September 2025	Total Refund Amount for September 2025
Customer Refunds	17	\$2,129.08
Construction Meter Refunds	2	\$1,551.11
Total	19	\$3,680.19

Liens

Customer Service identified zero accounts that were 90 days past due requiring Lien filing. 9 Release of Liens were issued after securing payment for outstanding balances on past due accounts.

Lien Type	Total Lien Count for September 2025
Lien Recordings	0
Lien Releases	9

Finance & Accounting Department

The Finance and Accounting department continued regular operations throughout the month of September 2025, with a focus on finalizing the fiscal year 2024 audit and financial statements. Staff continues to outsource payroll processing. Staff also continues to work with Tyler on the Enterprise Resource Planning (ERP) system upgrade scheduled for July 1, 2026. Accounting is working with Human Resources to implement a Flexible Spending Account (FSA) with Lincoln for employees to pay health expenses with pretax compensation.

Payroll Services

The conversion over to Paychex has been delayed to the first pay period in January 2026. The District's company profile had not been set up by Paychex by the date agreed upon. Payrolls are currently being run parallel in both systems to ensure the transition is smooth.

Payroll staff continues to process payroll changes from evaluations, including retroactive payments. These do require additional work as it relates to the amounts submitted to CalPERS for the employees' pensions.

ERP System Evaluation and Selection

Staff have supplied all requested data from the first request list from Tyler. Tyler is currently reviewing the submittals and will get back to us if anything more is needed at this time. The new chart of accounts is being finalized.

Current Work Priorities

The Accounting department continues to support other departments as needed:

- Operations
 - Accounting continues to support operations on reimbursable jobs that include primarily damage to District property.
- Human Resources
 - Accounting continues to work with Human Resources to update employee information related to change of status, new hires, and CalPERS appointments.
- Customer Service
 - Accounting continues to support by processing multiple customer refunds for credit balances on closed accounts. Accounting is also working with Customer Service on audit details for customer accounts that need to be corrected or simply to provide additional support as requested by the auditors.

Budget Adjustments

There were two budget transfer requests for the month of September 2025, totaling \$18,784.

From BID	Description	Transfer Amount	To BID	Description	Requested By
703	Administrative Support – Temp Help	\$4.00	707	CV Water Counts Conservation Program	Marion Champion
585	Outside Services	\$18,780.00	582	WWTP Permits	Andy Grunnet
	Total	\$18,784.00			

Cash Flow

- Receipts – Total cash receipts for the month of September 2025 amounted to \$1,761,901.27, with the largest contributors were remittances received from:

Entity	Amount
Normal Water and Sewer Customer Account Payments	\$1,610,113.65
Payment from a Developer	\$116,100.00

- Disbursements – Total cash disbursement for the month of September 2025 amounted to \$1,924,292.69 with the largest payments made to:

Entity	Amount
Net Payroll	\$605,738.42
City National Bank	\$190,922.74
Southern California Edison Company	\$178,494.59
Timmons Group Inc	\$169,079.30
Canyon Springs Enterprises	\$114,870.20
ACWA-JPIA Health Benefits Authority	\$102,644.57

Financial Statement

A year-to-date summary of the District's financial position for Fiscal Year 2025-2026, in addition to a comparison to the previous fiscal year, can be found in Appendix D.

Capital Improvement Program

The District maintains a 5-year Capital Improvement Program that includes water and sewer infrastructure, facilities, and fleet. A year-to-date summary of the District's Capital Improvement Program for Fiscal Year 2025-2026 can be found in Appendix D.

Purchasing Department

Staff continues to source sanitization supplies to ensure wipes, hand sanitizers, disinfectants are available in all district buildings, and vehicles for the safety of the staff.

Price increases and supply chain issues continue to surface in our industry. Specifically, PVC pipe and fittings, ductile iron pipe and service brass fittings, restraints, hydrants, and valves, as well as many other products, are experiencing significant shortages that could lead to extended lead times. Along with these supply chain problems, pricing continues to escalate. These problems exist with both domestic and imported materials. We will continue to monitor the situation and do our due diligence in getting all the material that is needed to maintain our water systems.

Total inventory purchases were \$130,315.94 and the total issued for use by field crews was \$38,915.40 for the month of September 2025.

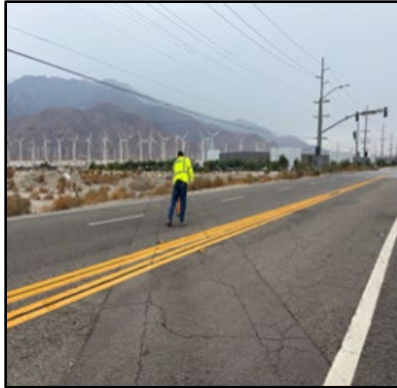


OPERATIONS & MAINTENANCE DIVISION

Construction & Maintenance Department

Water Line Locations

Staff completed approximately 407 water line location requests using iPads and the GeoViewer Mobile app to streamline and manage line locations.



Water System Repairs/Replacement

Staff continued to repair and replace components of the water distribution system keeping it in optimum working order and properly functioning without any interruption. Below is a summary of the repairs and replacements completed in September 2025.

- Six water service lines were replaced with copper.
- 10 service line leaks were repaired.
- Five mainline leaks were repaired.
- One fire hydrant was repaired/replaced.



Water System Maintenance

Staff continued to implement preventative maintenance and inspection programs to keep the water distribution system in optimal working order and properly functioning without any interruption. Below is a summary of the maintenance completed in September 2025.

- 151 ground valves were exercised.
- 62 fire hydrants were flushed, maintained, and painted.
- No air-release valve were inspected and/or rebuilt.
- No Cla-Val valves were maintained or repaired.
- Eight blow-offs were flushed



CMMS Workorder Program

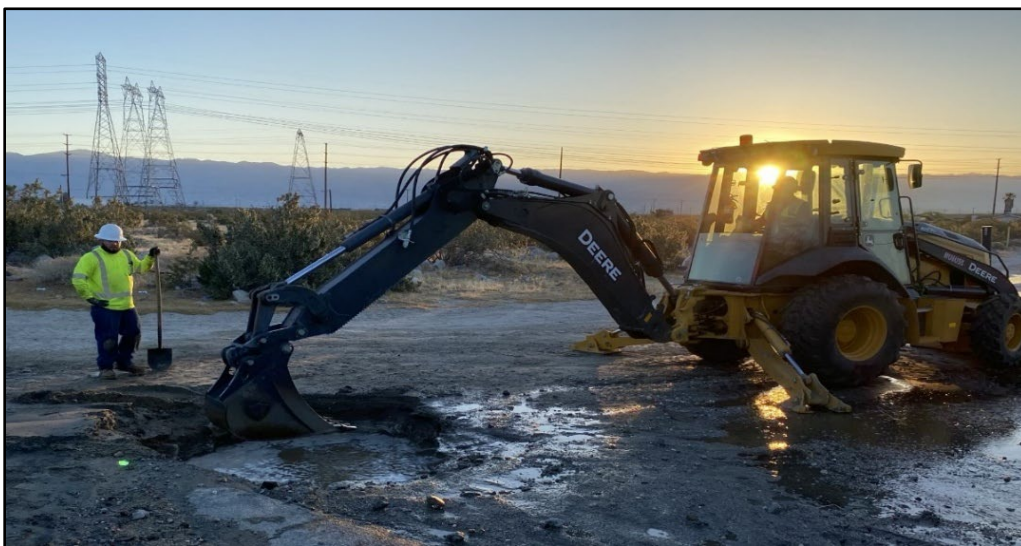
A total of 32 work orders were processed in September 2025 using the CMMS program.

New Water Meter Service Installation

Staff installed nine new water service lines in September 2025.

Fire Flow Testing

Staff conducted no field fire flow tests in September 2025.



Fleet & Facility Maintenance Department

Janitorial Services

The District awarded a contract to Executive Facilities in March 2025 and their first day of service was April 1, 2025. The janitorial company has been very responsive to staff's requests and continues to provide a good service.

Building Maintenance

Staff completed the following building maintenance during the month of September 2025.

- Replaced wood paneling on Administration Building trash enclosure with fiberglass corrugated panels.
- Relocated generator cabling from Shop into West CONEX box.
- Straightened and secured electrical panel for Administration Building generator.
- Resealed around several ducts on roof of Annex Building due to leaks.
- Removed debris from sprinkler valve at Vista Tank.
- Repaired seven leaks on irrigation line at Well 27-31.
- Replaced failed bubbler at Well 28.
- Repaired four leaks on Two Bunch Reservoir irrigation line.
- Installed keypad entry handles to lower hall door at Administration Building and rear entry door to Annex Building.
- Installed camera in entry hall to Annex Building.
- Cleaned and lubricated door latch and lock at Well 37.
- Cleaned area above Operations Administrative Assistant's old office of stains and dirt and replaced insulation.
- Retaped around sprinkler heads in Contract Analyst's office and South Hall of Administration Building.
- Replaced drywall on ceiling in Copy Room with assistance from John K. of C&M.

Standby Generator Monthly Maintenance Program

Monthly testing is conducted to ensure that all generators are in good working order and ready for use when needed. Ran generators and all CONEX box equipment at the Corporate Yard.

Fleet Maintenance/Repairs

- Unit 460 had the windshield wipers replaced.
- Unit 399 had the fuel filter replaced.
- Unit 420 had a bad ignition button replaced, battery was recharged and a CEL for low voltage was inspected to no issue.
- Unit 429 had an oil change performed and coolant topped off.
- Unit 395 had a right rear inner tire patch done, then both right rear and left front duals were replaced onsite by Parkhouse Tire.
- Unit 456 had an oil change and tire rotation performed.
- Unit 455 had holes patched in both front tires and a GPS unplug to reset due to erratic readings.
- Unit 415 had the exhaust reattached due to a loose coupling.
- Unit 428 had an oil change performed, tires rotated, and cabin and engine air filters replaced.

- Unit 397 had an oil change performed, windshield wipers replaced, cabin filter and a burnt left front headlight bulb replaced.
- Unit 456 had a hole in the right rear tire patched and valve stem replaced due to poor seal.
- Unit 117 had water valve handles swapped, and battery replaced under warranty.
- Unit 385 had the hose reel replaced, cracks in spoil tank welded, and spoil deflecting plates replaced.
- Unit 437 had an oil change performed, and cabin filter replaced.
- Unit 389 had CEL codes scanned, MAP sensor was cleaned, a failed intercoller hose was replaced and a forced regen was performed, and extinguisher decal replaced.
- Unit 424 had the newer take-off tires from Unit 362 installed at Parkhouse Tire.
- Unit 431 had new front tires installed at Parkhouse Tire.
- Unit 362 received used front tires from Unit 431 and 424, respectively, and two right front wheel studs replaced.
- Unit 461 had a dead battery jump-started and a plug installed on the right front tire.



Field Services Department

WaterSmart / Neptune 360

Staff routinely reviews continuous and high water usage on customer accounts and makes contact through the Customer Portal, phone, email, or in person, making them aware of potential issues. The following is the number of contacts made this month:

Contact Type	Total for September 2025	Total for FY 2026
Continuous Usage	68	228
High Usage (>Normal)	15	53
Reverse Flow	0	0
Total	83	281

Cross Connection Control Program

The Backflow and Cross Connection Specialist performs annual testing of Backflow Prevention Assemblies (BPAs) throughout the District as required by the SWRCB Cross-Connection Control Policy Handbook.

Type	Total for September 2025
BPAs Tested	99
Hazard Assessments	0



Wastewater Collection Department

Sanitary Sewer Overflow

There was no Sanitary Sewer Overflow (SSO) in the collection system this month.

Dos Palmas Lift Station

Operators conducted daily site visits to ensure proper pump operation, Supervisory Control and Data Acquisition (SCADA) system functionality, and site security.

Sewer Line Locations

Staff completed 358 sewer line location requests using iPads and the GeoViewer mobile application to streamline and manage line locations.

Sewer Line/Collections Maintenance

Staff did not complete any CCTV inspections this month.

Staff cleaned 6.192 miles of sewer mainlines were cleaned this month.

Fat, Oils and Grease (FOG) Inspections

Staff completed five FOG inspections, identifying one facility to be out of compliance and issued a notice of violation. Per our Sewer Ordinance, a facility is considered in violation if the solids within the interceptor exceed 25%. In such cases, the facility is required to have the interceptor pumped within 10 business days.

20th Avenue Lift Station SCADA Radio

Staff installed a radio on the southwest corner of the Operations building at the Wright RWRF to integrate the 20th Avenue Lift Station into our SCADA system.



Wastewater Treatment & Disposal Department

Plant Maintenance

Staff spent 1095-man hours performing routine plant maintenance, equipment maintenance, and plant operations at the Horton and Desert Crest Wastewater Treatment Plants (WWTPs), and the Wright Regional Water Reclamation Facility (RWRF). Also, during this timeframe staff spent 130.8-man hours operating the sludge belt filter press, including filling and removing 16 trailers of sludge from the Horton WWTP, Desert Crest WWTP, and Wright RWRF.

Sampling and Laboratory

Staff collected 43 samples and spent 86-man hours performing laboratory duties and analysis for process control and regulatory reporting purposes. All three plants produce an effluent that consistently meets the District's permit discharge requirements.

Pond Maintenance

Horton Ponds 1, 4, 6, 7, and 8, were cleaned and rehabilitated during September 2025. The ponds continue to percolate at a high rate and continue being operated for 2-week intervals.

Horton WWTP JWC Auger Monster Repair

Staff pulled out the auger located in the headworks to replace the brush used to help clean the auger screen that collects large materials.



Weekly Wastewater Training

The training courses aim to provide all operators with consistent knowledge and a better understanding of processes, including operating equipment more proficiently. This training helps keep operators safe while completing maintenance. A summary of this month's training includes:

- Bypassing in the Headworks
- Composite Sampling
- After-Hours Team-Up Approach

Wastewater Report

Through continued development in the Desert Hot Springs area, and at the request of new consumers, sanitary services are always being added to the collection system. Below is a summary of new sanitary service connections by month.

New Sanitary Service Connections to Collection System					
Fiscal Year	2025/26	2024/25	2023/24	2022/23	2021/22
July	13	9	4	4	18
August	20	7	12	26	20
September	4	2	17	20	20
October		2	3	13	36
November		22	7	8	29
December		5	21	8	12
January		1	2	35	14
February		55	1	4	7
March		30	1	24	17
April		46	7	16	7
May		42	8	9	16
June		4	0	4	2
Total	37	235	83	171	198

Additional sanitary service connection information is provided in Appendix E.

The following table shows the average daily flow and peak daily flow for the Horton WWTP, Desert Crest WWTP, and Wright RWRf.

Wastewater Flow (MGD)						
Fiscal Year 2025/26	Horton WWTP		Desert Crest WWTP		Wright RWRf	
	Average Daily Flow	Peak 24-Hour Flow	Average Daily Flow	Peak 24-Hour Flow	Average Daily Flow	Peak 24-Hour Flow
July	1.862374	1.999693	0.042087	0.048290	0.169682	0.194612
August	1.785411	1.918440	0.034649	0.040490	0.188708	0.236098
September	1.858563	1.995437	0.030936	0.039250	0.200613	0.240535
October						
November						
December						
January						
February						
March						
April						
May						
June						

Additional wastewater flow information is provided in Appendix E.

Water Production Department

Water Produced

- Mission Springs WD (CA3310008): 749.98 Acre Feet (244.38 MG)
- West Palm Springs Village (CA3310078): 5,759.23 Acre Feet (2.47 MG)
- Palm Springs Crest (CA3310081): 5.04 Acre Feet (1.64 MG)

Water Sampling/Testing

- Bacteriological Sampling – Staff collected 50 routine samples in the MSWD system, four routine samples in the ID-E area which includes the West Palm Springs Village (WPSV) and Palm Springs Crest (PSC) systems, and four well samples in ID-E.
- Staff collected 16 general physical samples in the MSWD system and two general physical samples in ID-E.
- Well 26A Uranium Treatment (IXP) Sampling – The monthly and quarterly uranium sampling was completed in September 2025.
- DDW Reporting – The District's Monthly Coliform Monitoring Report for all three water systems will be sent to the SWRCB Department of Drinking Water (DDW) on October 10, 2025.
- Chromium-6 Sampling – Staff completed the Chromium-6 sampling on September 17, 2025, for all our wells except for Wells 27 and 34 due to mechanical failure.

Chlorination System Updates

- Chlorination Pumps – Staff conducted routine maintenance and inspections on all chlorine pumps and related equipment at well sites. Staff made necessary adjustments, repairing and/or rebuilding to ensure proper operation. Most chlorinator pumps continue to function properly, with only typical preventative maintenance required (i.e., repair of cracked chlorination suction/feed tubing).
- Chlorinator Pump Cleaning – All the CL2 pumps were cleaned twice during the month of September 2025.
- Sodium Hypochlorite (Chlorine) Usage – During the month of September 2025, a total of 2,177 gallons of chlorine (12.5% solution strength) was used to disinfect the distribution system and our production facilities. (Reflects usage in the MSWD and ID-E water systems.)
- Chlorine Residuals at Production Well Sites – In September 2025, the Water Production staff checked and documented the chlorine residuals at all wells in use 204 times. The average chlorine residual of these readings was 0.939 ppm. (This data reflects the MSWD and ID-E water systems.)
- Distribution System Chlorine Residuals – During the month of September 2025, the Water Production staff checked and documented the chlorine residuals throughout the distribution system a total of 111 times. The average chlorine residual of these readings is 0.807 ppm. (This data reflects the MSWD and ID-E water systems.)

Well Soundings

Staff continued to sound the groundwater levels for 13 production wells and nine monitoring wells. Staff aim to complete these by the 20th of each month.

Water Production Facility Updates

Staff are responsible for oversight of all water production sites, including making necessary operational adjustments to ensure optimal performance. Their duties also include conducting monthly overflow maintenance, which may require climbing reservoirs when needed. Additionally, staff utilized drone technology to inspect reservoir roofs, enhancing safety and efficiency in routine inspections. Below are some highlights completed in September 2025.

- Overhill Reservoir – Staff made repairs to wiring and installed new security switches on the access hatches.
- Valley View Reservoir – Staff made repairs to wiring and installed new security switches on the access hatches.
- Well 33 Suction Reservoir – Staff made repairs to wiring and installed new security switches on the access hatches.
- High Northridge Reservoir – Staff installed/set-up a new motion alarm at High Northridge Reservoir.

Sanitary Survey Corrections

In September 2025, staff sealed the access tubing for the reservoir level indicating targets at the Gateway, High Northridge, and Valley View Reservoirs. This action was taken to eliminate an opening that could have allowed unwanted entry of wildlife, bugs, etc., as identified during the most recent Sanitary Survey.

**Gateway Fire Pump Testing**

Staff performed the monthly fire pump testing in September 2025. All systems functioned properly. Water loss data was captured and entered onto our water loss tracking worksheet.

Oil Changes

All well and booster pump motors are changed semiannually when the temperature changes. This is due to the different oil required for warmer and cooler temperatures. Greasing is completed on an as needed basis depending on run-times and temperatures.

Well 24 Returned to Service

The well received two consecutive negative bacteriological source samples on September 8 and 10, 2025. Both samples also confirmed plate counts of less than 500. Following approval from the State Water Resources Control Board DDW, Well 24 was placed back into service on September 15, 2025.

Well 26 Bac-t Failure/4-log removal

In September 2025, staff conducted routine weekly bacteriological source and compliance point sampling in accordance with the 4-log removal agreement with the State Water Resources Control Board DDW. Weekly bacti samples are collected each Wednesday, and chlorine residuals are collected each day the well pumps into the system, to ensure adequate dosing remains above the DDW required 0.50 mg/L. All documentation is being provided in the daily production run reports.

Well 25

Upgraded generator connections to the cam lock style connections to improve efficiency and maintain uniformity throughout the system.

Well 26A

Due to the increased sand passing through the well, filters are requiring more frequent replacement. Staff are prioritizing the use of Well 26 to reduce runtime on Well 26A until it can be taken offline for a downhole video and evaluation. The production meter went offline halfway through the month of August 2025. A replacement meter has been ordered covered under warranty. Expected arrival time is October 4, 2025.

Existing Well 33 RES-BCT Solar Site

On September 25, 2025, PVCA visited the site to troubleshoot the four inverters that were not generating power. They began by ensuring all inverters could communicate with the site's cluster controller. It was determined that the AC-DC power supply for the TCUs was faulty, and a new power supply has been ordered. All inverters were brought back online except for one, for which parts are being ordered. The operational status of all inverters was verified via the SMA cluster controller. PVCA will return in October 2025 to continue the wire loom repair. Meanwhile, MSWD staff are addressing cell modem login issues.

New PPA Solar Project Update

The 30-day public and state review process of the IS/MND for the RES-BCT and NWRWRF solar sites is nearing completion and will be presented to the Board for adoption in October 2025. In September 2025, the AC conduit installation was completed, along with the installation of the C-pilings for the solar arrays at the Horton PPA Solar project. Approximately 20% of the pilings were refused due to rock. Staten provided an updated structural plan that includes drilling and concrete footings as an alternative solution. At the end of September 2025, Staten is expected to perform a pull test on the C-pilings to determine which can remain, with the remainder being installed using the alternative method in the month of October 2025. Amendment 2 to the PPA and Lease agreements was approved by the Board at the September 2025 Board Meeting. Staten has begun staging containers at the existing RES-BCT solar site in anticipation of starting the NWRWRF PPA Solar project.

Water Report

Through continued development in the Desert Hot Springs area and at the request of new customers, water services are always being added. Below is a summary of new water services added each month.

New Service Connections to the Water System					
Fiscal Year	2025/26	2024/25	2023/24	2022/23	2021/22
July	18	9	5	6	18
August	19	14	14	28	19
September	8	6	19	22	23
October		2	4	16	33
November		25	9	10	27
December		6	5	9	9
January		1	5	26	14
February		59	3	14	8
March		37	6	29	19
April		64	11	24	6
May		54	9	16	19
June		7	3	5	1
Total	45	284	93	205	196

Additional water service connection information is provided in Appendix E.

As expected, the new water services increase the amount of water needed to be pumped; however, the weather and water conservation continue to be the primary factor in MSWD water production. The following table summarizes the MSWD water production by month.

Monthly Water Production (AF)							
	FY 2025/26	Variance from Prior Year		FY 2024/25	FY 2023/24	FY 2022/23	FY 2021/22
		AF	%				
July	812.67	-126.40	-13.46	939.07	789.99	751.79	796.57
August	789.94	-28.69	-3.50	818.63	737.74	850.19	839.93
September	762.89	-22.96	-2.92	785.85	675.06	716.03	738.65
October				718.26	709.23	691.98	665.18
November				574.08	629.05	599.39	679.85
December				647.08	529.99	554.27	565.48
January				572.24	556.57	530.39	580.28
February				509.08	458.69	490.41	527.34
March				564.28	560.24	500.37	601.44
April				598.68	649.67	552.34	624.07
May				645.40	696.24	726.25	745.36
June				769.02	700.11	682.09	730.02
Total	2,365.50	-178.05	-7.00	8,141.67	7,692.58	7,645.50	8,094.17

Additional water production information is provided in Appendix E.

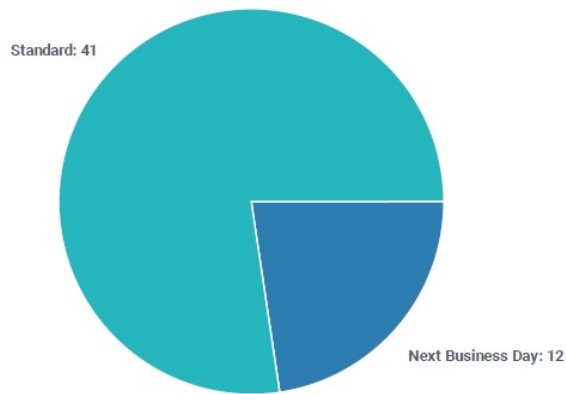


APPENDIX A – Innovation & Technology Information

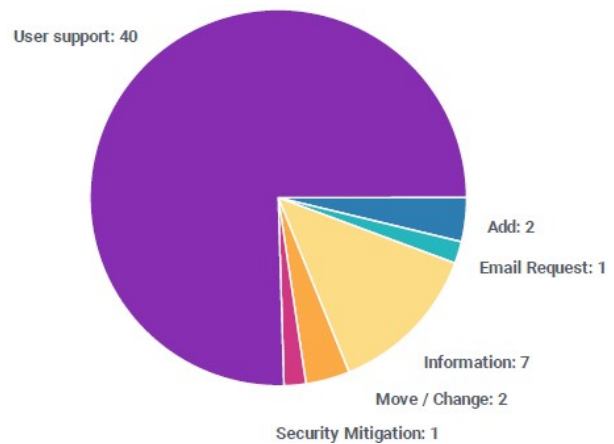
Mission Springs — September 2025 Client report

Client Activity Report and Analysis

Tickets received by Priority



Tickets received By Type



Client Service Rating

Overall Satisfaction	—
Number of Service Requests	52
Number of Survey Responses	0
Response Rate	0%

Tickets Received 52

Tickets Closed 53

Ticket MTTR 0.44

Client Hours — August

Hours on SOs	125
Hours on Projects	12
Meeting Hours	0
TOTAL HOURS	137

Mission Springs — September 2025 Client report

September Client Meetings

Meeting Title	Topics	Time Allocated
N / A	• N / A	0

Client Pending Projects

Project Title	Purpose
Windows 11 Upgrade	Updating OS on computers
Client Server Updates	Update security servers
Server Replacement	Current servers at the end of life cycle
Network Hardware	Upgrade Hardware to maintain cyber security resiliency

Client Email Filtering





APPENDIX B – Federal & State Legislative Information

Mission Springs Water District Federal Update

September 30, 2025

Fiscal Year 2026 Appropriations Update

While the House advanced several FY26 appropriations measures in September, including its Energy-Water Development bill on the floor and the Labor-HHS-Education bill in committee, the risk of a government shutdown on October 1 rose sharply after both chambers adjourned without a funding deal. On September 19, the House narrowly passed a continuing resolution (CR) ([H.R. 5371](#)) to extend funding through November 21 by a 217-212 vote, with one Democrat voting yes and two Republicans voting no. Senate Republican leadership quickly took up the measure, but nearly all Senate Democrats along with Senators Lisa Murkowski (R-AK) and Rand Paul (R-KY) voted to block its consideration. Senate Democratic leadership then proposed a shorter CR proposal through October 31 that included health care funding and other provisions, which Republicans rejected as partisan. On September 29, President Trump hosted congressional leaders at the White House but emerged without a breakthrough. The Senate has returned to session for further consideration of a continuing resolution, but there is little time to avoid a shutdown. At the time of this memo, it does not appear that either Congressional Democrats or Republicans will be yielding their positions before October 1.

FY26 Appropriations Bill	House Subcommittee Allocation (in Billions)	Passed House Committee	Passed House	Passed Senate Committee	Passed Senate
Agriculture-Rural Development-FDA	\$25.523	June 23 by a 35-27 vote		July 10 by a 27-0 vote	August 1 by an 87-9 vote
Commerce-Justice-Science	\$76.824	September 10 by a 34-28 vote		July 17 by a 19-10 vote	
Defense	\$831.513	June 12 by a 36-27 vote	July 18 by a 219-202 vote	July 31 by a 26-3 vote	
Energy-Water Development	\$57.300	July 10 by a 35-27 vote	September 4 by a 214-213 vote		
Financial Services-General Government	\$23.198	September 3 by a 35-28 vote			

Homeland Security	\$66.361	June 24 by a 36-27 vote			
Interior-Environment	\$37.971	July 22 by a 33-28 vote		July 24 by a 26-2 vote	
Labor-HHS-Education	\$184.491	September 9 by a 35-28 vote		July 31 by a 26-3 vote	
Legislative Branch	\$6.700	June 26 by a 34-28 vote		July 10 by a 26-1 vote	August 1 by an 81-15 vote
MilCon-VA	\$152.091	June 10 by a 36-27 vote	June 25 by a 218-206 vote	July 26 by a 26-3 vote	August 1 by an 87-9 vote
State-Foreign Operations	\$46.218	July 23 by a 35-27 vote			
Transportation-HUD	\$89.910	July 17 by a 35-28 vote		July 24 by a 27-1 vote	

Trump Administration Appointments

President Trump announced the following appointments to his administration in September:

<u>Department/Agency</u>	<u>Position</u>	<u>Appointee</u>
Commerce	Assistant Secretary for Industry and Analysis	Steven Haines
Environmental Protection Agency	Principal Deputy Assistant Administrator, Office of Enforcement and Compliance Assurance	Craig Pritzlaff
Labor	Commissioner of Labor Statistics	Erwin Antoni
Transportation	Under Secretary for Policy	Ryan McCormack
Treasury	Assistant Secretary for the Office of Economic Policy	Sriprakash Kothari
Treasury	Assistant Secretary for Intelligence and Analysis	Peter Metzger

LEGISLATIVE ACTIVITY

Senate Confirms Trump Administration Nominees. On September 18, the Senate **confirmed** 48 nominations en bloc by a 51-47 vote, including:

- Katherine Scarlett, to lead the Council on Environmental Quality (CEQ);
- Jessica Kramer, to be Assistant Administrator of the Environmental Protection Agency for Water (EPA);
- Sean McMaster, to be the Administrator of the Federal Highway Administration (FHWA);
- Benjamin DeMarzo, to be Assistant Secretary of Housing and Urban Development for Congressional and Intergovernmental Affairs; and

- Jonathan Morrison, to be Administrator of the National Highway Traffic Safety Administration (NHTSA).

House Passes Bill to Review EPA Water Assistance Programs. On September 15, the House passed the *Water Resources Technical Assistance Review Act* ([H.R. 3427](#)) by a voice vote. Sponsored by Representatives David Taylor (R-OH) and Shomari Figures (D-AL), the bill directs the Government Accountability Office (GAO) to review the Environmental Protection Agency's water technical assistance programs and recommend improvements to help small and rural communities access federal funding for water infrastructure. GAO must complete its review within one year and report its findings to Congress.

House Committee Approves Cybersecurity Reauthorization Bills. On September 3, the House Homeland Security Committee advanced two bipartisan bills to extend key Department of Homeland Security cybersecurity programs. The *Widespread Information Management for the Welfare of Infrastructure and Government (WIMWIG) Act* ([H.R. 5079](#)), led by Chairman Andrew Garbarino (R-NY), would reauthorize and update the *Cybersecurity Information Sharing Act of 2015* for the next decade. The *Protecting Information by Local Leaders for Agency Resilience (PILLAR) Act* ([H.R. 5078](#)), introduced by Representative Andy Ogles (R-TN), would reauthorize the DHS State and Local Cybersecurity Grant Program for ten years, supporting state and local governments in addressing cyber risks.

FEDERAL FUNDING OPPORTUNITIES

EDA Opens FY25 Public Works and Economic Adjustment Assistance Grant Opportunity. The Economic Development Administration (EDA) has updated and reissued its Public Works and Economic Adjustment Assistance (PWEAA) Programs [notice of funding opportunity](#) for FY25. The program provides grants to support planning, technical assistance, construction, and revolving loan fund projects aimed at spurring economic growth in distressed communities, including those impacted by coal and nuclear plant closures. Awards will range from \$100,000 to \$30 million, with cost-sharing requirements. Eligible applicants include state, local, and tribal governments, institutions of higher education, and nonprofits. Applications will be reviewed on a rolling basis.

FEDERAL AGENCY ACTIONS AND PERSONNEL CHANGES

White House Releases Unified Agenda Outlining Deregulatory Goals. The Office of Management and Budget has [published](#) the Trump Administration's spring Unified Agenda, its first of the second term. The document details plans to revise or roll back a wide range of regulations across federal agencies, including rules related to energy, environment, and consumer products.

White House to Withdraw Bureau of Reclamation Nominee. On September 17, Ted Cooke, President Trump's nominee to lead the Bureau of Reclamation, confirmed he had been informed that his nomination will be withdrawn. Cooke, former general manager of the Central Arizona Project, was nominated in June but had not received a Senate hearing. The withdrawal leaves the Bureau without permanent leadership as it participates in negotiations over a new long-term operating plan for the Colorado River, which must be finalized by October 2026.

Army Corps Reports Expedited Permits Under President Trump Executive Order. At a September 17 Senate Environment and Public Works Committee [oversight hearing](#), Assistant Secretary of the Army for Civil Works Adam Telle said the Corps has fast-tracked nearly 800 permits for projects affecting wetlands and waterways since January, following President Trump's [energy emergency executive order](#). Telle added that the Corps is temporarily applying the Supreme Court's 2023 *Sackett v. EPA* decision while EPA finalizes a new rule redefining "waters of the United States."

EPA Region 9 Administrator Steps Down. Josh Cook has stepped down from his role as Environmental Protection Agency (EPA) Region 9 Administrator after serving since March 18, 2025. A successor has not yet been announced. Region 9, headquartered in San Francisco, oversees environmental programs in Arizona, California, Hawaii, Nevada, the Pacific Islands, and tribal lands.

EPA Reaffirms PFAS Superfund Designation Amid Ongoing Litigation. On September 17, EPA [announced](#) it will retain the *Comprehensive Environmental Response, Compensation, and Liability Act* (CERCLA) hazardous-substance designation for PFOA and PFOS, effective July 2024, and is defending the rule in ongoing litigation. EPA also plans to develop a CERCLA framework rule to guide future hazardous substance designations and address issues related to "passive receivers" such as municipalities and water utilities.

EPA Issues Guidance on New Source Review Permitting. On September 9, EPA [released](#) new guidance on the *Clean Air Act's* New Source Review (NSR) program. The guidance clarifies what construction activities can begin before a preconstruction air permit is issued, allowing projects to move forward with non-emissions-related work, such as installing foundations or cement pads, prior to receiving a permit. The agency also announced plans to begin a rulemaking to revise the regulatory definition of "begin actual construction" and to codify how permitting authorities distinguish between emissions units and other components of a facility. The NSR program applies to new facilities and certain modifications of existing facilities, requiring permits before construction that could affect air emissions.

EPA Seeks CHPAC Nominations. EPA is [inviting nominations](#) for appointments to the Children's Health Protection Advisory Committee (CHPAC). Established in 1997, CHPAC provides independent advice to the EPA Administrator on environmental issues that affect children's health. EPA is seeking candidates from a variety of sectors, including industry, government, school systems, academia, health care, and non-governmental organizations. Desired expertise includes children's environmental health and development, epidemiology, toxicology, prenatal exposures, the role of chemicals in childhood diseases, air and water

quality, risk assessment, and public health communication. Nominations are due by October 6, 2025.

Interior Issues New Order on Scientific Standards and Data Access. Secretary of the Interior Doug Burgum [signed](#) a new order revising its scientific integrity policies, following President Trump's May 2025 executive order on "Restoring Gold Standard Science." The order directs Interior Department bureaus to ensure research is reproducible, peer-reviewed, and publicly available to the extent permitted by law. It also requires offices to review their current scientific integrity policies, begin a rulemaking process to improve access to scientific data, and establish procedures for reviewing discretionary grants and educational curricula for consistency with agency priorities. The policy will remain in effect until its provisions are formally incorporated into regulation.

##



Mission Springs Water District Sacramento Update

September 2025

Final Legislative Action for 2025

The first two weeks of September were incredibly busy in Sacramento with the Legislature holding floor session almost daily and not finishing their work until mid-afternoon on September 13, one day later than planned. The Legislature was focused on passing all bills prior to adjournment and sending them to the Governor. The Governor has 30 days to sign or veto all bills sent to him prior to the Legislature's adjournment.

Entering the final two weeks of the Legislative Session, Mission Springs was opposing three bills and supporting two bills. All the bills that Mission Springs opposed, failed to pass the Legislature prior to adjournment, those bills are now 2-year bills and can be acted on in 2026. The bills that Mission Springs is opposed to that failed to make it to the Governor's desk during the last two weeks of session are AB 929 (Connolly), AB 1413 (Papan), SB 601 (Allen).

The two bills that Mission Springs is in support of are currently on the Governor's desk, awaiting action – SB 394 (Allen) and SB 466 (Caballero). Mission Springs has submitted letters to the Governor asking him to sign both of these measures.

State Budget

One of the items completed during the frenzy of the last two weeks of session was the remaining pieces of the 2025-26 State Budget. This included the funding allocation of the Climate Bond, Proposition 4, money. Specifically, a total of \$3.2 billion of the \$10 billion Climate Bond was appropriated. Of that, \$1.2 billion was appropriated from Chapter 2, the Safe Drinking Water, Drought, Flood and Water Resilience section.

The Chapter 2 appropriations of interest included the following allocations to the Department of Water Resources and the State Water Resources Control Board:

- \$32 million available for the Multi-benefit Land Repurposing Program for groundwater sustainability projects that reduce groundwater use, repurpose irrigated agricultural land, provide wildfire habitat, improve drought resilience or floodwater management, or support implementation of SGMA.

- \$28 million for projects related to groundwater storage, groundwater banking, groundwater recharge, or instream flow projects that support the conjunctive use of groundwater and surface water supplies.
- \$150 million for grants and projects related to water reuse and recycling.
- \$180.56 million available for grants and loans that improve water quality or help provide clean, safe, and reliable drinking water.

Change to Senate Leadership Transition Timeline

In addition to the chaos of the last couple weeks of Legislative Session, the Senate also officially voted in Senator Monique Limon as their new leader. The Democratic Caucus had internally selected Senator Limon a couple of months ago but a formal vote on the Senate Floor did not occur until Thursday, September 11.

The current pro Tem, Senator McGuire and Senator Limon, announced that the leadership transition will occur on November 17, a couple of months earlier than originally announced. This change will likely mean modifications to Committee Chairs, at a minimum, and potentially Committee membership, as well.

Redistricting Update

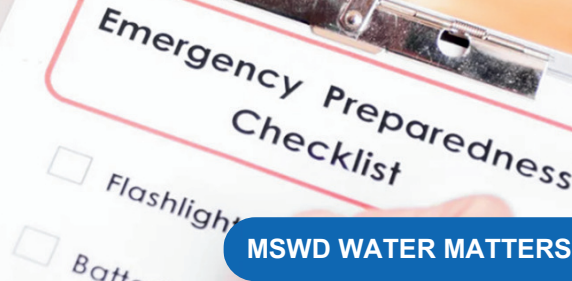
With the Legislature adjourned until January 5, 2026, the Legislature and Governor, along with members of California's Congressional Delegation have turned their attention to the redistricting campaign, Proposition 50. Advertisements, both for and against, Proposition 50 have been running for weeks. Ballots have now been mailed out with the Special Statewide election on November 4, less than five weeks away.



APPENDIX C – Public Affairs Information



Emergency Preparedness - Stay Ready, Stay Safe



MSWD WATER MATTERS - September 2025

September is National Preparedness Month - Stay Ready. Stay Safe.

Each September, National Preparedness Month reminds us of the importance of planning ahead for emergencies. Whether it's an earthquake, flood, wildfire, or unexpected power outage, having a plan in place can make all the difference for you, your family, and your community.

Preparedness starts with simple steps:

- Make a plan for how your household will communicate and where you'll meet.
- Build an emergency kit with essentials like water, food, medications, and important documents. Don't forget your pets, prepare to have food, water, and medications on hand for them also.
- Stay informed by signing up for local alerts and knowing evacuation routes.

At Mission Springs Water District, safety and reliability are our top priorities. District employees know that every customer will be depending on them to restore water and sewer service as quickly and safely as possible, and to provide any needed warnings, such as a boil water alert, to the public quickly and thoroughly.

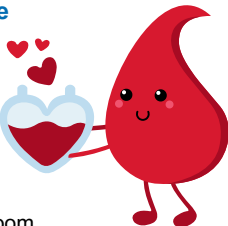
For more resources on emergency planning, visit mswd.org/emergencypreparedness

October Blood Drive

Join us to give blood and to help save lives!

Sign up now for the MSWD Blood Drive on Wednesday, October 22. To schedule an appointment, call 800.879.4484, or visit stream.org/mswd. Walk-ins are also welcome!

The drive will take place in the MSWD Boardroom, 66575 2nd St. (Parking and entrance is located in the back on 1st street)



Rebates

💧 Use less and save more!! 💧 Exciting rebate offerings promoting water conservation are still available, you can contribute to a more sustainable future and save money! MSWD offers rebates for clothes washers, smart irrigation controllers, toilets, and turf replacement.

Make sure to check out the requirements before purchasing or to apply: mswd.org/rebates

MSWD Earns Leadership Award from California Special District Association

Mission Springs Water District was recently awarded the platinum level District of Distinction honor by the California Special District Leadership Foundation for its exemplary transparency and governance practices. MSWD is the sole water agency in the Coachella Valley to receive this designation and joins an exclusive group of six water districts statewide that have attained platinum status.

To receive the honor of being a District of Distinction, special districts must demonstrate that financial audits, policies/procedures, and other governing documents are up to date and accessible to the public. They must also submit proof of ethics, leadership, and other training received by directors and executive staff. To learn more, visit mswd.org



MSWD's Nancy Wright Regional Water Reclamation Facility Honored with Prestigious APWA Project of Merit Award

Mission Springs Water District is proud to announce that its Nancy Wright Regional Water Reclamation Facility project was recently selected as the recipient of the 2025 Project of Merit Award under the Drainage, Water & Wastewater category by the Coachella Valley Chapter of the American Public Works Association (APWA). The APWA Project of Merit Award under the Drainage,

Water & Wastewater category honors projects that demonstrate excellence in design, implementation, and service to the community. The Nancy Wright Regional Water Reclamation Facility stood out for its commitment to advancing water sustainability and resource management in the region, providing crucial wastewater treatment and water reclamation capabilities for the Desert Hot Springs community and beyond. To learn more, visit: mswd.org





Preparación para Emergencias Mantente Listo, Mantente Seguro



MSWD WATER MATTERS Septiembre 2025

Septiembre es el Mes Nacional de la Preparación Mantente listo. Mantente Seguro.

Cada septiembre, el Mes Nacional de la Preparación nos recuerda la importancia de planificar con anticipación para las emergencias. Ya sea un terremoto, una inundación, un incendio forestal o un corte de energía inesperado, tener un plan puede marcar la diferencia para ti, tu familia y tu comunidad.

La preparación comienza con pasos simples:

- Haz un plan sobre cómo se comunicará tu hogar y dónde se reunirán.
- Prepara un botiquín de emergencia con lo esencial como agua, alimentos, medicamentos y documentos importantes. No olvides a tus mascotas; también prepara agua, comida y medicamentos para ellos.
- Mantente informado registrándote para recibir alertas locales y conociendo las rutas de evacuación.

En el Distrito de Agua de Mission Springs, la seguridad y la confiabilidad son nuestras principales prioridades. Los empleados del Distrito saben que cada cliente dependerá de ellos para restablecer el servicio de agua y alcantarillado lo más rápido y seguro posible, y para proporcionar cualquier advertencia necesaria, como un aviso de hervir el agua, de manera rápida y a fondo.

Para más recursos sobre planificación en caso de emergencias, visita mswd.org/emergencypreparedness

Campaña de Donación de Sangre en Octubre

¡Únete a nosotros para donar sangre y ayudar a salvar vidas! Regístrate ahora para la Campaña de Donación de Sangre de MSWD el miércoles, 22 de octubre.

Para programar una cita, llama al 800.879.4484 o visita Istream.org/mswd. ¡También se aceptan donadores sin cita!

La campaña se llevará a cabo en la Sala de Juntas de MSWD, 66575 2nd St. (El estacionamiento y la entrada se encuentran en la parte trasera, sobre 1st Street).



Reembolsos

💧 ¡Usa menos y ahorra más! 💧 Aún están disponibles emocionantes programas de reembolso que promueven la conservación del agua. ¡Tú también puedes contribuir a un futuro más sostenible y ahorrar dinero! MSWD ofrece reembolsos para lavadoras, controladores de riego inteligentes, inodoros y reemplazo de césped.

Asegúrate de revisar los requisitos antes de comprar o para presentar tu solicitud: mswd.org/rebates

MSWD recibe premio de liderazgo de la Asociación de Distritos Especiales de California

El Distrito de Agua de Mission Springs (MSWD) fue recientemente otorgado con el honor de Distrito de Distinción en nivel platino por la Fundación de Liderazgo de Distritos Especiales de California, en reconocimiento a sus prácticas ejemplares de transparencia y gobernanza.

MSWD es la única agencia de agua en el Valle de Coachella que ha recibido esta distinción y se une a un grupo exclusivo de solo seis distritos de agua en todo el estado que han alcanzado el estatus de platino.

Para recibir el honor de ser un Distrito de Distinción, los distritos especiales deben demostrar que sus auditorías financieras, políticas/procedimientos y otros documentos de gobernanza están actualizados y disponibles para el público. También deben presentar comprobantes de ética, liderazgo y otras capacitaciones recibidas por los directores y el personal ejecutivo.

Para obtener más información, visite: mswd.org.



La Planta Regional de Reclamación de Agua Nancy Wright de MSWD es honrada con el prestigioso Premio al Proyecto de Mérito de la APWA

El Distrito de Agua de Mission Springs (MSWD) se enorgullece en anunciar que su proyecto de la Planta Regional de Reclamación de Agua Nancy Wright fue recientemente seleccionado como ganador del Premio al Proyecto de Mérito 2025 en la categoría de Drenaje, Agua y Aguas Residuales por el Capítulo del Valle de Coachella de la Asociación Americana de Obras Públicas (APWA, por sus siglas en inglés).

El Premio al Proyecto de Mérito de la APWA en la categoría de Drenaje, Agua y Aguas Residuales reconoce a los proyectos que demuestran excelencia en diseño, implementación y servicio a la comunidad. La Planta Regional de Reclamación de Agua Nancy Wright destacó por su compromiso con el avance de la sostenibilidad hídrica y la gestión de recursos en la región, al brindar capacidades cruciales de tratamiento de aguas residuales y reutilización de agua para la comunidad de Desert Hot Springs y más allá.

Para obtener más información, visite: mswd.org



Síguenos y dale like en redes sociales





October 4–12 Is California Water Professionals Appreciation Week

Safe and reliable water is essential to our daily lives, yet we often don't think about how this precious resource gets to our tap. It takes a team of people to deliver the water you depend on to cook, clean, bathe, garden and use every day.

This year, California celebrates Water Professionals Appreciation Week from October 4–12. The annual event provides an opportunity to thank the devoted water professionals who work to make sure you have water when you need it.

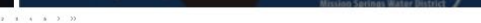
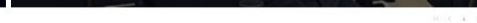
The California State Legislature established the designation in 2017 to showcase the importance of water districts in ensuring dependable water, wastewater and recycled water services.



CV Water Counts is made up of six regional water agencies from across the Coachella Valley. Your water comes from one of these providers, so take a moment to thank a water professional next time you see one!

Water employees include more than just trained water specialists, making the water world a great place to build a career. The water industry relies on a broad workforce, including engineers, plant and equipment operators, construction and maintenance teams, lab technicians,

6020 Student School



[READ MORE](#)



WATER RECLAMATION FACILITY HONORED [SPONSORED]

by Advertising Department | Sep 9, 2025 | Business, News, Sponsored Ad

MSWD's Nancy Wright Regional Water Reclamation Facility Honored with Prestigious APWA Project of...

[READ MORE](#)

by Cindy Uken | Sep 2, 2025 | Education, News

First Week of Fall Term Bodes Well for College of the Desert with Enrollment Figures Up Over Last...

[READ MORE](#)



MSWD LAUNCHES 2026 CALENDAR DRAWING CONTEST [AD]

by Advertising Department | Aug 18, 2025 | Business, Education, News, Sponsored Ad - Home Page

MSWD Launches 2026 Calendar Drawing Contest [Sponsored] District is seeking student artwork...

[READ MORE](#)

POLITICS HEALTH EDUCATION NEWS BUSINESS



RIVCO ANIMAL SERVICES LAUNCHES PRE-ADOPTION PLAN

by Cindy Uken | Sep 3, 2025 | News

Riverside County Animal Services Launches Pre-Adoption Plan to Help Dogs Find Homes Faster...

[READ MORE](#)



MSWD EARNS LEADERSHIP AWARD [SPONSORED]

by Advertising Department | Sep 3, 2025 | Business, News, Sponsored Ad - Home Page

MSWD Earns Leadership Award from California Special District Association [Sponsored] Mission...

[READ MORE](#)



MSWD Digital Marketing & Website Report

Website, Social, and Marketing Performance

Sep 1–30, 2025

Google Ads Campaigns



Impressions
MSWD



Clicks
MSWD



CTR
MSWD

261.06K

456

0.17%

GOOGLE ADS CAMPAIGN PERFORMANCE
MSWD

Campaign name	Impr.	Clicks	CTR
MSWD Calendar Contest Aug / September 2025	124,547	86	0.07%
MSWD Rebates September 2025	78,493	197	0.25%
MSWD Emergency Preparedness - Sept 2025	58,024	173	0.3%
	261,064	456	0.17%



Meta Campaign Performance

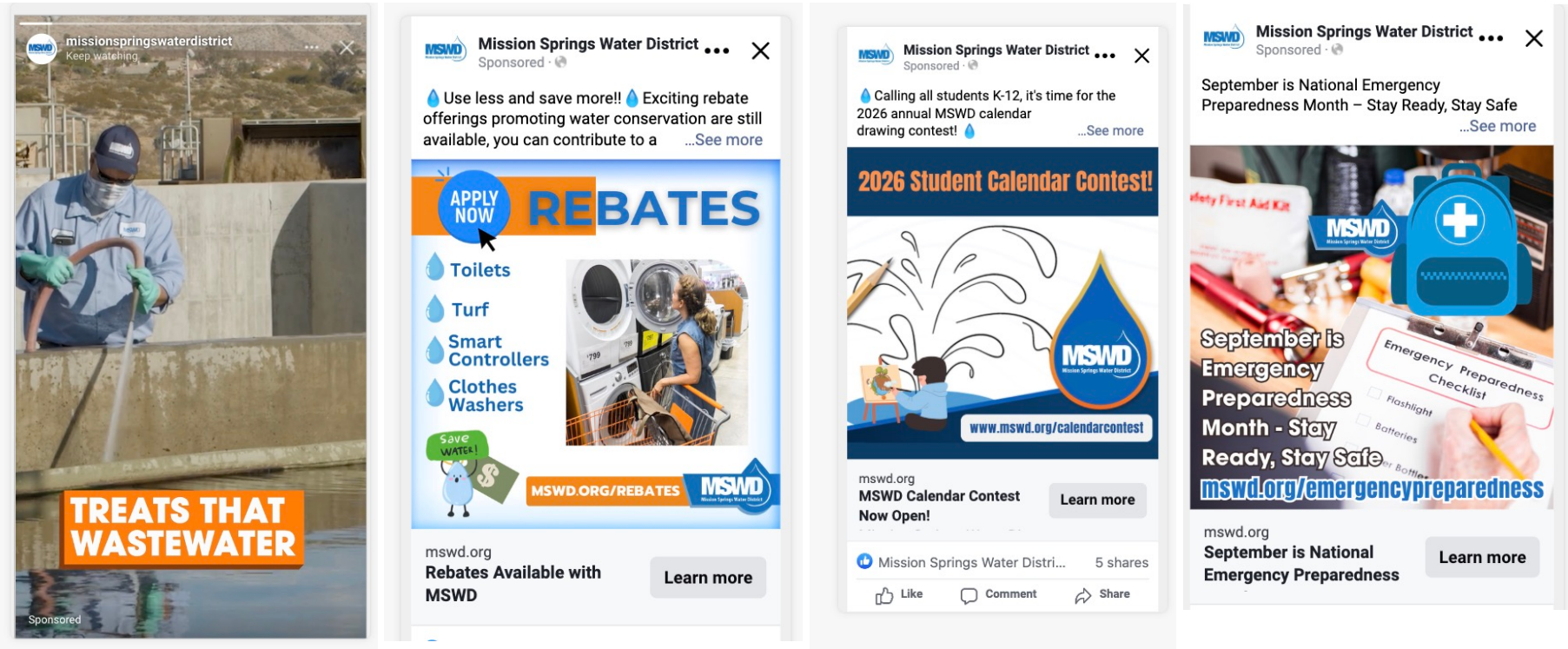
Includes Facebook and Instagram campaigns



Campaign performance

MSWD

Campaign	Link Clicks	Impr.	Reach	Page Likes
MSWD Calendar Contest Fall 2025	59	92,111	12,083	0
MSWD Rebates - September 2025	51	43,161	42,007	0
MSWD Emergency Preparedness 2025	48	53,699	37,485	1
MSWD Video Sept 2025	0	31,199	26,175	0
	158	220,170	68,284	1



Website Information



Users

www.mswd.org - http://www.ms...

5,680



Views

www.mswd.org - http://www.ms...

20,947



Engaged sessions

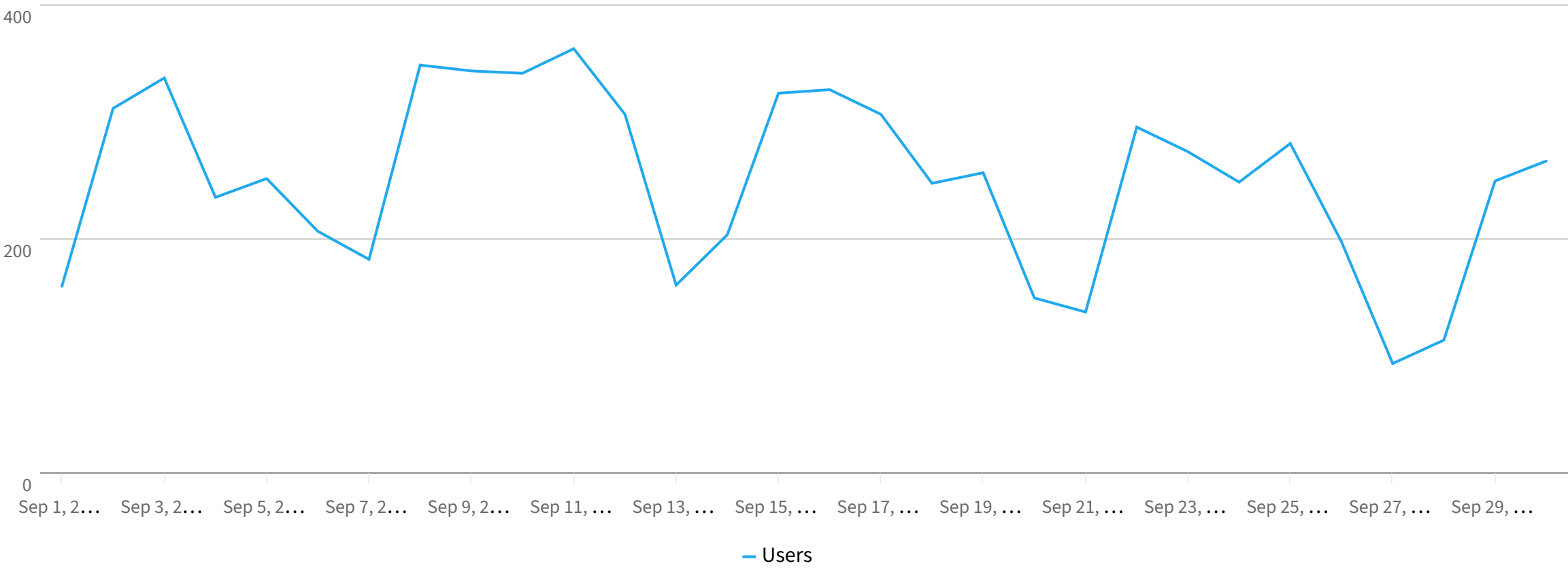
www.mswd.org - http://www.ms...

6,498



Users by Day

www.mswd.org - http://www.mswd.org - GA4





Page path performance

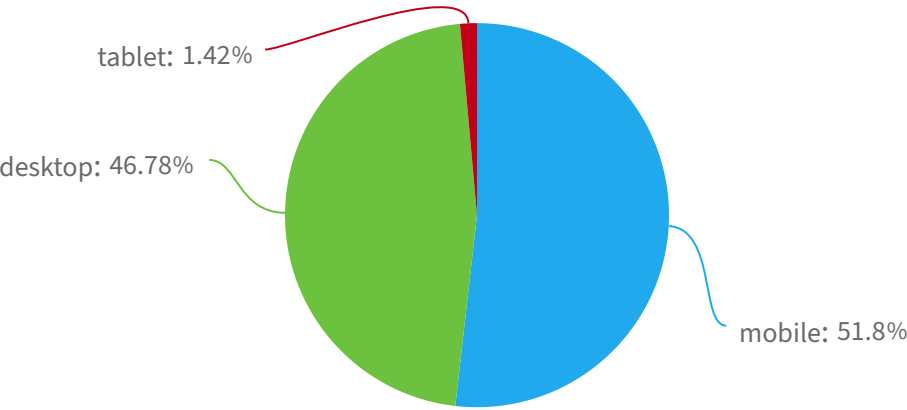
www.mswd.org - http://www.mswd.org - GA4

Page path	Views	Views per user	Users	Engaged sessions	Sessions per User	Average engagement time
/	5,232	1.73	3,005	4,140	1.54	21s
/mswd/page/customer-portal	4,370	1.8	2,406	3,278	1.61	16s
/jobs	1,318	2.63	501	704	1.71	24s
/mswd/job-opening/field-operations-technician-iii-4	957	1.94	492	544	1.37	29s
/mswd/page/online-payment-system	643	1.58	403	415	1.2	34s
/mswd/page/rebates	622	1.26	475	142	1.22	11s
/mswd/page/bill-pay-options	596	1.4	420	390	1.24	20s
/mswd/page/careers	554	1.81	305	454	1.6	31s
/mswd/page/employment-application	543	1.93	281	356	1.54	7m 7s
/mswd/page/application-water-service	458	2.4	188	251	1.75	4m 45s
	20,947	3.63	5,680	6,498	1.67	1m 25s



Engaged sessions by Device category

www.mswd.org - http://www.mswd.org - GA4



Users by City

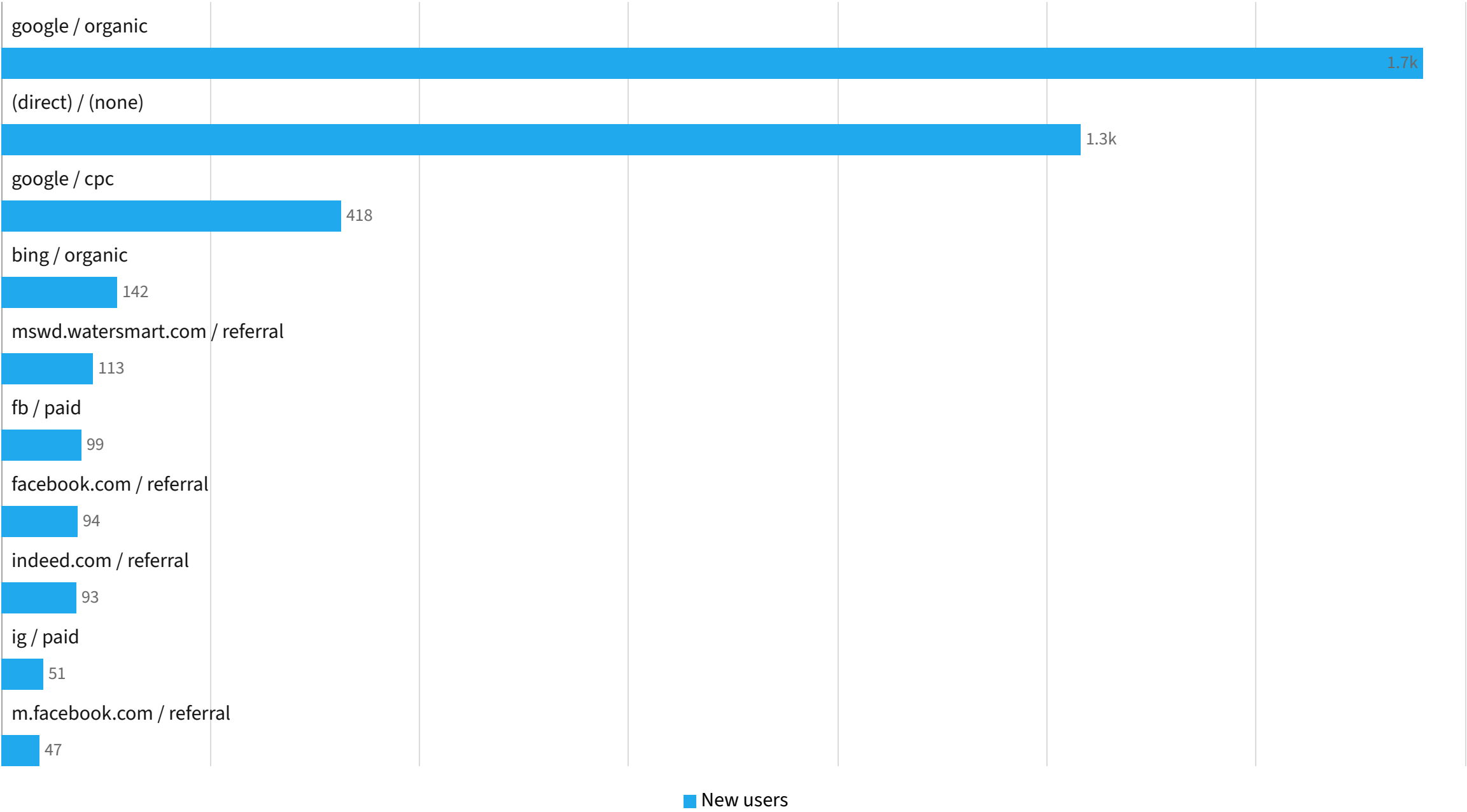
www.mswd.org - http://www.mswd.org - GA4

City	Users
Los Angeles	1,170
Desert Hot Springs	1,138
Indio	273
Riverside	205
Palm Springs	153
La Quinta	150
San Diego	146
Palm Desert	102
(not set)	91
Cathedral City	67
	5,680



New users by First user source / medium

www.mswd.org - http://www.mswd.org - GA4



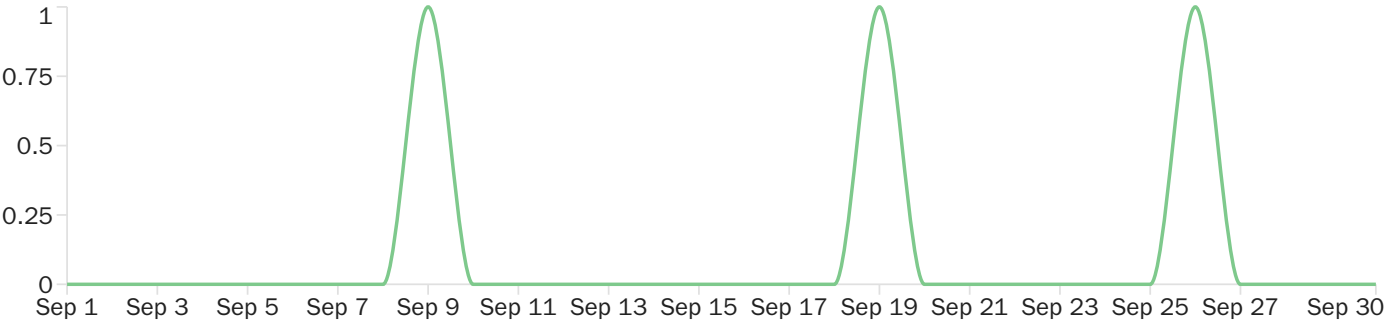
Loom.ly Account Overview (September 1 - 30, 2025)

Total Clicks

3

-3 (-50.0%)

Clicks Over Time

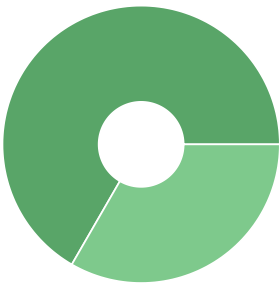


Click Sources



Other

Click Locations



Singapore United States of America (the)

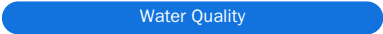
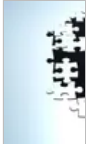
Facebook Account Overview (September 1 - 30, 2025)

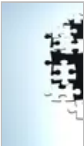
Posts Published		Total Likes		New Likes		Unlikes	
22		1,417		8		4	
+9 (69.2%)		+3 (0.2%)		+1 (14.3%)		-1 (-20.0%)	
Total Reach		Organic Reach		Paid Reach		Impressions	
108,058		4,272		104,396		175,742	
-7,757 (-6.7%)		-2 (0.0%)		-7,834 (-7.0%)		-5,836 (-3.2%)	
						1,819	
						+128 (7.6%)	
3 Highest Reach Posts				3 Most Shared Posts			
 Happy Birthday Drive By 💖 🚚 Sometimes it's the little moments that mean the most! ... 330				 Calendar Contest 🎨 📅 Last chance to get your entries in! The 2026 Student C... 6			
 Secret Los Angeles Editorial 🌍 💧 Our community is once again in the spotlight - recogni... 309				 Secret Los Angeles Editorial 🌍 💧 Our community is once again in the spotlight - recogni... 2			
 Leadership Award MSWD Earns Leadership Award from California Special Distr... 307				 News Release ACWA Region 9 Election Mission Springs Water District is proud to announce that ... 1			

3 Lowest Reach Posts	3 Least Shared Posts
 30  Calendar Contest  Last chance to get your entries in! The 2026 Student C... 47  Source Water Protection Week Our source water at MSWD is our groundwater, celebrate So... 59	 Source Water Protection Week Our source water at MSWD is our groundwater, celebrate So... 0  Water Matters Newsletter  Stay in the Know with MSWD!  Check out the latest news ... 0  Stay Hydrated - Intern Post  Welcome, Fall!  Even though the season has changed, th... 0
Likes By Country - United States of America (the) <i>(1,376 likes)</i> - Mexico <i>(17 likes)</i> - France <i>(4 likes)</i> - Canada <i>(2 likes)</i> - Kenya <i>(2 likes)</i>	Likes By City - Desert Hot Springs, CA <i>(623 likes)</i> - Indio, CA <i>(64 likes)</i> - Palm Springs, CA <i>(63 likes)</i> - Cathedral City, CA <i>(53 likes)</i> - La Quinta, CA <i>(53 likes)</i>

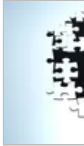
Facebook Post Metrics (September 1 - 30, 2025)

Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
September 30, 2025 3:44 PM PDT	 Image	 Source Water Protection Week Our source water at MSWD is our groundwater, celebrate Source Water Protection Week by recognizing the vital role of safeguarding our water for future generations! Things you can do at home and in...	Conservation/Rebates	59	8	0	0	2	0
September 27, 2025 12:12 PM PDT	 Image	 Water Matters Newsletter 💧 Stay in the Know with MSWD! 💧 Check out the latest news in the Water Matters Newsletter. Find the monthly newsletter in with your paper bill statement, E-Bill digital statement (scroll down to vie...		80	5	0	0	5	0

Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
September 26, 2025 4:13 PM PDT	 Image	 News Release ACWA Region 9 Election Mission Springs Water District is proud to announce that MSWD Board Member, Russ Martin, has been elected to the Association of California Water Agencies (ACWA) Region 9 Board of Directors beginnin...		288	24	3	1	21	0
September 25, 2025 12:12 PM PDT	 Video	 Stay Hydrated - Intern Post 🍁 Welcome, Fall! 🍂 Even though the season has changed, the desert heat is still here. Stay cool & hydrated with your reusable water bottle filled with MSWD's award-winning tap water 💧 ✨ Shoutout to...		66	5	0	0	3	30
September 24, 2025 12:12 PM PDT	 Video	 Resource Planning CV Video		63	6	0	0	1	27

Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
September 23, 2025 2:50 PM PDT	 Video	 Calendar Contest 🎨📅 Last chance to get your entries in! The 2026 Student Calendar Drawing Contest is wrapping up, entries are due October 1st, 2025. Mission Springs Water District is accepting entries into the an...	Event Conservation/Rebates	47	9	0	6	3	78
September 23, 2025 2:16 PM PDT	 Simple Status	 Rebates		30	3	0	0	2	0
September 22, 2025 4:25 PM PDT	 Video	 Post 46973333 💧👷 During last week's rainstorm, a 10-inch water main was damaged in the foothills northwest of the Painted Hills area, causing a temporary service disruption. Our skilled and dedicated MSWD team j...		221	19	1	0	19	118
September 17, 2025 12:12 PM PDT	 Video	 Field Service CV Video		120	14	0	1	8	60

Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
September 16, 2025 11:02 AM PDT	 Image	 Community Meetings  Learn more about MSWD's proposed rates. Be heard. Stay informed. Get involved. Join us at a community meeting to ask questions, share feedback, and learn what's ahead. Your voice matters, and we'r...	Customer Service Event	70	6	0	0	0	0
September 15, 2025 6:12 PM PDT	 Video	 Calendar Winner  Emily, a fourth grader from Bella Vista Elementary School shares that "The world is full with wonderfulness, but we have to take care of the world." Small steps can add up to big savings when i...	Conservation/Rebates	103	13	0	1	2	46
September 13, 2025 7:18 PM PDT	 Video	 Happy Birthday Drive By   Sometimes it's the little moments that mean the most! When a local grandmother put out a call on social media asking for trucks to drive by her grandson's birthday (because he LOVES trucks), MS...	Customer Service	330	41	7	1	65	204

Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
September 12, 2025 12:12 PM PDT	 Image	 Emergency Preparedness Month September is National Emergency Preparedness Month – Stay Ready, Stay Safe 1 Emergency Plans: Create and discuss a family emergency plan. Know where to go and how to communicate during a crisis...	Event Customer Service	114	9	0	1	0	0
September 11, 2025 1:45 PM PDT	 Image	 9-11 never Forget Today, we pause to remember September 11, 2001. We honor the lives lost, the heroes who ran toward danger, and the families forever changed by this tragic day. May we never forget their sacrifice...	Event	143	15	0	1	4	0
September 10, 2025 2:37 PM PDT	 Image	 Our fearless leader! Thank you CSDA for the shoutout 🎉		110	14	0	0	13	0
September 10, 2025 12:12 PM PDT	 Video	 Customer Service CV Video		67	5	0	0	1	21

Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
September 09, 2025 3:51 PM PDT	 Image	 Secret Los Angeles Editorial 🌍💧 Our community is once again in the spotlight - recognized for our award-winning drinking water. MSWD is proud to be featured in an article by Secret Los Angeles, highlighting our community and ...	Water Quality	309	33	0	2	36	0
September 08, 2025 2:33 PM PDT	 Image	 APWA Award MSWD's Nancy Wright Regional Water Reclamation Facility Honored with Prestigious APWA Project of Merit Award Mission Springs Water District is proud to announce that its Nancy Wright Regional Wate...	News Releases	151	14	1	0	27	0
September 04, 2025 6:37 PM PDT	 Video	 Solar Project Update ☀️ Exciting time at MSWD! Last fall, we entered into a Solar Power Purchase Agreement - and the installation of the solar project is officially underway. ☀️ Solar panels are being installed at thr...	Conservation/Rebates	133	10	0	0	8	76

Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
September 03, 2025 3:19 PM PDT	 Video	 Interns 💙💧 We love this Worker Wednesday! The day started with four new REAL Academy fall interns! The REAL Academy at Desert Hot Springs High School teaches the students about clean and renewable sources...	Worker Wed New Hire / Jobs	131	10	0	0	12	63
September 02, 2025 1:10 PM PDT	 Image	 Leadership Award MSWD Earns Leadership Award from California Special District Association Mission Springs Water District was recently awarded the platinum level District of Distinction honor by the California Spe...	News Releases	307	23	2	1	45	0

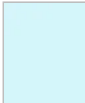
Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
September 02, 2025 11:06 AM PDT	 Image	 Community Meetings - Rates 💧 Learn more about MSWD's proposed rates. Be heard. Stay informed. Get involved. Join us at a community meeting to ask questions, share feedback, and learn what's ahead. Obtenga más información so...		101	6	0	1	1	0
Total				3,043	292	14	16	278	723
Average				138.3	13.3	0.6	0.7	12.6	32.9

Twitter Account Overview (September 1 - 30, 2025)

Tweets Published		Total Likes		Total Retweets		Total Followers		Following			
20		3		0		108		101			
		+9 (81.8%)						+2 (1.9%)			
3 Most Retweeted Posts					3 Most Liked Posts						
		Community Meetings - Rates		0				Source Water Protection Week		2	
		💧 Learn more about MSWD's proposed rates. Be heard. Stay informed. Get involved. Join us at a community meeting to ask...						Our source water at MSWD is our groundwater, celebrate Source Water Protection Week by recognizing the vital role of ...			
		Leadership Award		0				Leadership Award		1	
		Mission Springs Water District was recently awarded the platinum level District of Distinction honor by the Californi...						Mission Springs Water District was recently awarded the platinum level District of Distinction honor by the Californi...			
		Interns		0				Water Matters Newsletter		0	
		💙💧 We love this Worker Wednesday! The day started with four new DHS High School REAL Academy fall interns! The interns...						💧 Stay in the Know with MSWD! 💧 Check out the latest news in the Water Matters Newsletter. Find the monthly newsletter i...			
3 Least Retweeted Posts					3 Least Liked Posts						
		Source Water Protection Week		0				Community Meetings - Rates		0	
		Our source water at MSWD is our groundwater, celebrate Source Water Protection Week by recognizing the vital role of ...						💧 Learn more about MSWD's proposed rates. Be heard. Stay informed. Get involved. Join us at a community meeting to ask...			
		Water Matters Newsletter		0				Interns		0	
		💧 Stay in the Know with MSWD! 💧 Check out the latest news in the Water Matters Newsletter. Find the monthly newsletter i...						💙💧 We love this Worker Wednesday! The day started with four new DHS High School REAL Academy fall interns! The interns...			
		News Release ACWA Region 9 Election		0				Solar Project Update		0	
		MSWD is proud to announce that MSWD Board Member, Russ Martin, has been elected to the Association of California Wate...						☀️Exciting time at MSWD! Last fall, we entered into a Solar Power Purchase Agreement - and the installation of the so...			

Twitter Post Metrics (September 1 - 30, 2025)

Date	Format	Post	Labels	Retweets	Likes
September 30, 2025 3:44 PM PDT	 Image	 Source Water Protection Week Our source water at MSWD is our groundwater, celebrate Source Water Protection Week by recognizing the vital role of safeguarding our water for future generations! #sourcewaterprotectionweek #MSWDc...	Conservation/Rebates	0	2
September 27, 2025 12:12 PM PDT	 Image	 Water Matters Newsletter 💧 Stay in the Know with MSWD! 💧 Check out the latest news in the Water Matters Newsletter. Find the monthly newsletter in with your paper bill statement, E-Bill digital statement (scroll down to view)...		0	0

Date	Format	Post	Labels	Retweets	Likes
September 26, 2025 4:13 PM PDT	 Image	 News Release ACWA Region 9 Election MSWD is proud to announce that MSWD Board Member, Russ Martin, has been elected to the Association of California Water Agencies (ACWA) Region 9 Board of Directors beginning January 1, 2026. To lear...		0	0
September 25, 2025 12:12 PM PDT	 Video	 Stay Hydrated - Intern Post Welcome, Fall! 🍂 Even though the season has changed, the desert heat is still here. Stay hydrated with your reusable water bottle with MSWD's award- winning tap water 💧 ✨Shoutout to our Public Affair...	Water Quality	0	0
September 24, 2025 12:12 PM PDT	 Video	 Resource Planning CV Video https://t.co/Cd7ZYXETd1		0	0

Date	Format	Post	Labels	Retweets	Likes
September 23, 2025 2:49 PM PDT	 Video	 Calendar Contest 🎨The 2026 Student Calendar Drawing Contest is wrapping up, entries are due October 1st, 2025! Submissions, along with an entry form, should be sent to or dropped off at the district offices. For mo...	Event Conservation/Rebates	0	0
September 22, 2025 4:25 PM PDT	 Video	 Post 46973333 💧👷 During last week's rainstorm, a 10-inch water main was damaged in the foothills northwest of the Painted Hills area, our skilled and dedicated MSWD team jumped into action. Thanks to teamwork re...		0	0
September 17, 2025 12:12 PM PDT	 Video	 Field Service CV Video https://t.co/kp2KrzYlf4		0	0

Date	Format	Post	Labels	Retweets	Likes
September 16, 2025 11:03 AM PDT	 Image	 Community Meetings 💧 Learn more about MSWD's proposed rates. Be heard. Stay informed. Get involved. Join us at a community meeting to ask questions, share feedback, and learn what's ahead. Your voice matters, and we'r...	Customer Service Event	0	0
September 15, 2025 6:12 PM PDT	 Video	 Calendar Winner 🌍 Emily, a fourth grader from Bella Vista Elementary School shares that "The world is full with wonderfulness, but we have to take care of the world." Check out our rebate offerings to help you cons...	Conservation/Rebates	0	0
September 13, 2025 7:18 PM PDT	 Video	 Happy Birthday Drive By ❤️🚚 It's the little moments that mean the most! When a local grandmother put out a call on social media asking for trucks to drive by her grandson's birthday (because he LOVES trucks), MSWD was thri...	Customer Service	0	0

Date	Format	Post	Labels	Retweets	Likes
September 12, 2025 12:12 PM PDT	 Image	 Emergency Preparedness Month September is National Emergency Preparedness Month – Stay Ready, Stay Safe. Emergency Plans: Create and discuss a family emergency plan. For more information and emergency preparedness resources vi...	Event Customer Service	0	0
September 11, 2025 1:45 PM PDT	 Image	 9-11 never Forget Today, we pause to remember September 11, 2001. We honor the lives lost, the heroes who ran toward danger, and the families forever changed by this tragic day. May we never forget their sacrifice, ...	Event	0	0
September 10, 2025 12:12 PM PDT	 Video	 Customer Service CV Video https://t.co/mXiXyAzOPO		0	0

Date	Format	Post	Labels	Retweets	Likes
September 09, 2025 3:51 PM PDT	 Image	 Secret Los Angeles Editorial 💧 Our community is once again in the spotlight - recognized for our award-winning drinking water. MSWD is proud to be featured in an article by Secret Los Angeles, highlighting our community and ou...	Water Quality	0	0
September 08, 2025 2:33 PM PDT	 Image	 APWA Award MSWD is proud to announce that its Nancy Wright Regional Water Reclamation Facility project was selected as the recipient of the 2025 Project of Merit Award under the Drainage, Water & Wastewat...	News Releases	0	0
September 04, 2025 6:37 PM PDT	 Video	 Solar Project Update ☀️ Exciting time at MSWD! Last fall, we entered into a Solar Power Purchase Agreement - and the installation of the solar project is officially underway. This project will help lower operational cos...	Conservation/Rebates	0	0

Date	Format	Post	Labels	Retweets	Likes
September 03, 2025 3:19 PM PDT	 Video	 Interns 💙💧 We love this Worker Wednesday! The day started with four new DHS High School REAL Academy fall interns! The interns will work with Wastewater, Public Affairs, GIS, and Field Customer Service gain...	Worker Wed New Hire / Jobs	0	0
September 02, 2025 1:10 PM PDT	 Image	 Leadership Award Mission Springs Water District was recently awarded the platinum level District of Distinction honor by the California Special District Leadership Foundation for its exemplary transparency and gove...	News Releases	0	1
September 02, 2025 11:06 AM PDT	 Image	 Community Meetings - Rates 💧 Learn more about MSWD's proposed rates. Be heard. Stay informed. Get involved. Join us at a community meeting to ask questions, share feedback, and learn what's ahead. Your voice matters, and we'r...		0	0
Total				0	3

Date	Format	Post	Labels	Retweets	Likes
Average				0.0	0.2

Instagram Account Overview (September 1 - 30, 2025)

Posts Published		Total Followers		New Followers		Reach	
20		505		15		51,370	
+7 (53.8%)		+11 (2.2%)		+2 (15.4%)		-1,321 (-2.5%)	
3 Most Liked Posts				3 Most Commented Posts			
	Stay Hydrated - Intern Post 🍁 Welcome, Fall! 🍂 Even though the season has changed, the desert heat is still here. Stay cool & hydrated with your ...	33			Leadership Award MSWD Earns Leadership Award from California Special District Association Mission Springs Water District was recentl...	4	
	Happy Birthday Drive By 💙🚚 Sometimes it's the little moments that mean the most! When a local grandmother put out a call on social media ask...	31			Secret Los Angeles Editorial 🌍💧 Our community is once again in the spotlight - recognized for our award-winning drinking water. MSWD is proud to ...	1	
	Post 46973333 💧👷 During last week's rainstorm, a 10-inch water main was damaged in the foothills northwest of the Painted Hills are...	30			Post 46973333 💧👷 During last week's rainstorm, a 10-inch water main was damaged in the foothills northwest of the Painted Hills are...	1	

3 Least Liked Posts



Water Matters Newsletter

💧 Stay in the Know with MSWD! 💧

2

Check out the latest news in the Water Matters Newsletter. Find the monthly newsletter...



Emergency Preparedness Month

September is National Emergency Preparedness Month – Stay Ready, Stay Safe

2

1 Emergency Plans: Create and discuss ...



Community Meetings - Rates

💧 Learn more about MSWD's proposed rates. Be heard. Stay informed. Get involved. Join us at a community meeting to ask...

3

3 Least Commented Posts



Community Meetings - Rates

💧 Learn more about MSWD's proposed rates. Be heard. Stay informed. Get involved. Join us at a community meeting to ask...

0



Interns

💧💧 We love this Worker Wednesday!

The day started with four new REAL Academy fall interns! The REAL Academy at Deser...

0



Solar Project Update

☀️ Exciting time at MSWD! Last fall, we entered into a Solar Power Purchase Agreement - and the installation of the so...

0

Instagram Story Metrics (September 1 - 30, 2025)

Date	Story	Labels	Exits	Impressions	Reach	Replies	Taps Forward	Taps Back
September 29, 2025 10:20 AM PDT			4	31	23	0	23	2
September 29, 2025 10:20 AM PDT			-	27	23	0	24	2
September 29, 2025 10:20 AM PDT			2	31	24	0	21	4
September 29, 2025 10:20 AM PDT			1	29	24	0	24	1
September 29, 2025 10:20 AM PDT			-	26	25	0	23	-
September 29, 2025 10:19 AM PDT			9	32	27	0	19	-

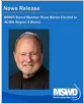
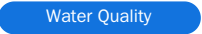
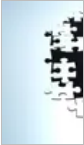
Date	Story	Labels	Exits	Impressions	Reach	Replies	Taps Forward	Taps Back
September 23, 2025 2:39 PM PDT			5	21	20	0	16	-
September 23, 2025 2:20 PM PDT			2	23	20	0	16	3
September 23, 2025 2:20 PM PDT			2	26	20	0	20	-
September 23, 2025 2:20 PM PDT			-	21	20	0	19	-
September 23, 2025 2:20 PM PDT			-	22	20	0	19	1
September 23, 2025 2:20 PM PDT			1	24	22	0	19	-
September 22, 2025 6:32 PM PDT			7	35	26	0	17	1
September 14, 2025 9:55 PM PDT			4	13	13	0	8	-
September 14, 2025 12:27 AM PDT			-	10	10	0	9	-
September 14, 2025 12:27 AM PDT			3	15	14	0	9	-

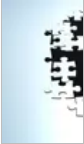
Date	Story	Labels	Exits	Impressions	Reach	Replies	Taps Forward	Taps Back
September 14, 2025 12:27 AM PDT			2	18	16	0	13	-
September 14, 2025 12:26 AM PDT			1	16	16	0	14	-
September 14, 2025 12:26 AM PDT			1	18	17	0	14	-
September 13, 2025 7:52 PM PDT			4	37	30	0	24	-
September 09, 2025 4:32 PM PDT			1	13	12	0	11	-
September 09, 2025 11:45 AM PDT			2	20	18	0	16	1
September 09, 2025 11:45 AM PDT			1	25	19	0	19	3
September 09, 2025 11:45 AM PDT			-	24	19	0	21	1
September 09, 2025 11:45 AM PDT			-	20	19	0	20	-
September 09, 2025 11:44 AM PDT			-	19	19	0	19	-

Date	Story	Labels	Exits	Impressions	Reach	Replies	Taps Forward	Taps Back
September 09, 2025 11:44 AM PDT			1	22	22	0	19	-
September 09, 2025 11:44 AM PDT			2	23	23	0	19	-
September 09, 2025 11:44 AM PDT			2	29	26	0	20	-
September 02, 2025 1:38 PM PDT			5	20	20	0	15	-
September 02, 2025 1:38 PM PDT			1	21	21	0	19	-
September 02, 2025 1:38 PM PDT			1	22	22	0	20	1
September 02, 2025 1:37 PM PDT			1	27	23	0	21	2
September 02, 2025 1:37 PM PDT			2	33	26	0	24	3
September 02, 2025 1:37 PM PDT			5	40	35	0	22	-

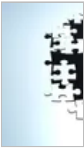
Instagram Post Metrics (September 1 - 30, 2025)

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
September 30, 2025 3:44 PM PDT	 Image	 Source Water Protection Week Our source water at MSWD is our groundwater, celebrate Source Water Protection Week by recognizing the vital role of safeguarding our water for future generations! Things you can do at home and in...	Conservation/Reba...	4	0	54	22	4	18.18%	0	54
September 27, 2025 12:12 PM PDT	 Image	 Water Matters Newsletter Stay in the Know with MSWD! Check out the latest news in the Water Matters Newsletter. Find the monthly newsletter in with your paper bill statement, E-Bill digital statement (scroll down to vie...		2	0	105	45	2	4.44%	0	105

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
September 26, 2025 4:13 PM PDT	 Image	 News Release ACWA Region 9 Election Mission Springs Water District is proud to announce that MSWD Board Member, Russ Martin, has been elected to the Association of California Water Agencies (ACWA) Region 9 Board of Directors beginnin...		17	0	230	84	17	20.24%	0	230
September 25, 2025 12:12 PM PDT	 Video	 Stay Hydrated - Intern Post 🍁 Welcome, Fall! 🍂 Even though the season has changed, the desert heat is still here. Stay cool & hydrated with your reusable water bottle filled with MSWD's award-winning tap water 💧 ✨ Shoutout to...		33	0	1,226	672	33	4.91%	0	1,226
September 24, 2025 12:12 PM PDT	 Video	 Resource Planning CV Video		3	0	117	74	3	4.05%	0	117

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
September 23, 2025 2:50 PM PDT	 Video	 Calendar Contest   Last chance to get your entries in! The 2026 Student Calendar Drawing Contest is wrapping up, entries are due October 1st, 2025. Mission Springs Water District is accepting entries into the an...	Event Conservation/Reba...	4	0	226	172	4	2.33%	0	226
September 22, 2025 4:25 PM PDT	 Video	 Post 46973333   During last week's rainstorm, a 10-inch water main was damaged in the foothills northwest of the Painted Hills area, causing a temporary service disruption. Our skilled and dedicated MSWD team j...		30	1	618	380	31	8.16%	0	618
September 17, 2025 12:12 PM PDT	 Video	 Field Service CV Video		6	1	104	58	7	12.07%	0	104
September 16, 2025 11:03 AM PDT	 Image	 Community Meetings  Learn more about MSWD's proposed rates. Be heard. Stay informed. Get involved. Join us at a community meeting to ask questions, share feedback, and learn what's ahead. Your voice matters, and we'r...	Customer Service Event	3	0	177	51	3	5.88%	0	177

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
September 15, 2025 6:13 PM PDT	 Video	 Calendar Winner 🌍Emily, a fourth grader from Bella Vista Elementary School shares that "The world is full with wonderfulness, but we have to take care of the world." Small steps can add up to big savings when it...	Conservation/Reba...	3	0	166	144	3	2.08%	0	166
September 13, 2025 7:18 PM PDT	 Video	 Happy Birthday Drive By 💙🇺🇸 Sometimes it's the little moments that mean the most! When a local grandmother put out a call on social media asking for trucks to drive by her grandson's birthday (because he LOVES trucks), MS...	Customer Service	31	1	623	402	33	8.21%	1	623
September 12, 2025 12:12 PM PDT	 Image	 Emergency Preparedness Month September is National Emergency Preparedness Month – Stay Ready, Stay Safe 1 Emergency Plans: Create and discuss a family emergency plan. Know where to go and how to communicate during a crisis...	Event Customer Service	2	0	176	51	2	3.92%	0	176

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
September 11, 2025 1:45 PM PDT	 Image	 9-11 never Forget Today, we pause to remember September 11, 2001. We honor the lives lost, the heroes who ran toward danger, and the families forever changed by this tragic day. May we never forget their sacrifice...	Event	5	0	159	46	5	10.87%	0	159
September 10, 2025 12:12 PM PDT	 Video	 Customer Service CV Video		4	0	194	155	4	2.58%	0	194
September 09, 2025 3:51 PM PDT	 Image	 Secret Los Angeles Editorial 🌍💧 Our community is once again in the spotlight - recognized for our award-winning drinking water. MSWD is proud to be featured in an article by Secret Los Angeles, highlighting our community and ...	Water Quality	9	1	236	76	10	13.16%	0	236

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
September 08, 2025 2:34 PM PDT	 Image	 APWA Award MSWD's Nancy Wright Regional Water Reclamation Facility Honored with Prestigious APWA Project of Merit Award Mission Springs Water District is proud to announce that its Nancy Wright Regional Wate...	News Releases	13	0	290	88	13	14.77%	0	290
September 04, 2025 6:38 PM PDT	 Video	 Solar Project Update ☀️Exciting time at MSWD! Last fall, we entered into a Solar Power Purchase Agreement - and the installation of the solar project is officially underway. ☀️ Solar panels are being installed at thr...	Conservation/Reba...	14	0	235	183	14	7.65%	0	235
September 03, 2025 3:22 PM PDT	 Video	 Interns 💙💧 We love this Worker Wednesday! The day started with four new REAL Academy fall interns! The REAL Academy at Desert Hot Springs High School teaches the students about clean and renewable sources...	Worker Wed New Hire / Jobs	15	0	285	189	16	8.47%	1	285

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
September 02, 2025 1:10 PM PDT	 Image	 Leadership Award MSWD Earns Leadership Award from California Special District Association Mission Springs Water District was recently awarded the platinum level District of Distinction honor by the California Spe...	News Releases	16	4	349	101	20	19.8%	0	349
September 02, 2025 11:06 AM PDT	 Image	 Community Meetings - Rates 💧 Learn more about MSWD's proposed rates. Be heard. Stay informed. Get involved. Join us at a community meeting to ask questions, share feedback, and learn what's ahead. Obtenga más información so...		3	0	211	67	3	4.48%	0	211
Total				217	8	5,781	3,060	227		2	5,781
Average				10.9	0.4	289.1	153.0	11.4	7.42%	0.1	289.1

LinkedIn Account Overview (September 1 - 30, 2025)

Posts Published 5 +5	Likes 103 +101 (5050.0%)	Views 30 -17 (-36.2%)	Followers 469 +6 (1.3%)
Comments 2 +2	Impressions 2,038 +1,840 (929.3%)	Clicks 87 +70 (411.8%)	Engagement Rate 10.29% 0.0 (-0.3%)

3 Most Engaging Posts

	Secret Los Angeles Editorial 🌍💧 Our community is once again in the spotlight - recognized for our award-winning drinking water. MSWD is proud to ...	11.77%
	9-11 never Forget Today, we pause to remember September 11, 2001. We honor the lives lost, the heroes who ran toward danger, and the f...	10.71%
	Leadership Award MSWD Earns Leadership Award from California Special District Association Mission Springs Water District was recentl...	10.39%

3 Most Shared Posts

	Leadership Award MSWD Earns Leadership Award from California Special District Association Mission Springs Water District was recentl...	1
	APWA Award MSWD's Nancy Wright Regional Water Reclamation Facility Honored with Prestigious APWA Project of Merit Award Mission...	1
	Secret Los Angeles Editorial 🌍💧 Our community is once again in the spotlight - recognized for our award-winning drinking water. MSWD is proud to ...	1

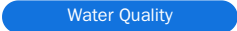
3 Least Engaging Posts

	APWA Award MSWD's Nancy Wright Regional Water Reclamation Facility Honored with Prestigious APWA Project of Merit Award Mission...	7.45%
	Interns 💙💧 We love this Worker Wednesday! The day started with four new REAL Academy fall interns! The REAL Academy at Deser...	10.14%
	Leadership Award MSWD Earns Leadership Award from California Special District Association Mission Springs Water District was recentl...	10.39%

3 Least Shared Posts

	9-11 never Forget Today, we pause to remember September 11, 2001. We honor the lives lost, the heroes who ran toward danger, and the f...	0
	Interns 💙💧 We love this Worker Wednesday! The day started with four new REAL Academy fall interns! The REAL Academy at Deser...	0
	Secret Los Angeles Editorial 🌍💧 Our community is once again in the spotlight - recognized for our award-winning drinking water. MSWD is proud to ...	1

LinkedIn Post Metrics (September 1 - 30, 2025)

Date	Format	Post	Labels	Shares	Clicks	Engagement Rate	Reactions	Impressions	Comments
September 11, 2025 2:03 PM PDT	 Image	 9-11 never Forget Today, we pause to remember September 11, 2001. We honor the lives lost, the heroes who ran toward danger, and the families forever changed by this tragic day. May we never forget their sacrifice...		0	0	10.71%	6	56	0
September 09, 2025 3:51 PM PDT	 Link	 Secret Los Angeles Editorial 🌍💧 Our community is once again in the spotlight - recognized for our award-winning drinking water. MSWD is proud to be featured in an article by Secret Los Angeles, highlighting our community and ...		1	7	11.77%	10	153	0

Date	Format	Post	Labels	Shares	Clicks	Engagement Rate	Reactions	Impressions	Comments
September 08, 2025 2:33 PM PDT	 Image	 APWA Award MSWD's Nancy Wright Regional Water Reclamation Facility Honored with Prestigious APWA Project of Merit Award Mission Springs Water District is proud to announce that its Nancy Wright Regional Wate...	News Releases	1	24	7.45%	24	658	0
September 03, 2025 3:20 PM PDT	 Video	 Interns 💙💧 We love this Worker Wednesday! The day started with four new REAL Academy fall interns! The REAL Academy at Desert Hot Springs High School teaches the students about clean and renewable sources...	Worker Wed New Hire / Jobs	0	14	10.14%	8	217	0
September 02, 2025 1:10 PM PDT	 Image	 Leadership Award MSWD Earns Leadership Award from California Special District Association Mission Springs Water District was recently awarded the platinum level District of Distinction honor by the California Spe...	News Releases	1	26	10.39%	29	558	2

Date	Format	Post	Labels	Shares	Clicks	Engagement Rate	Reactions	Impressions	Comments
Total				3	71		77	1,642	2
Average				0.6	14.2	10.09%	15.4	328.4	0.4

APPENDIX D – Financial Information

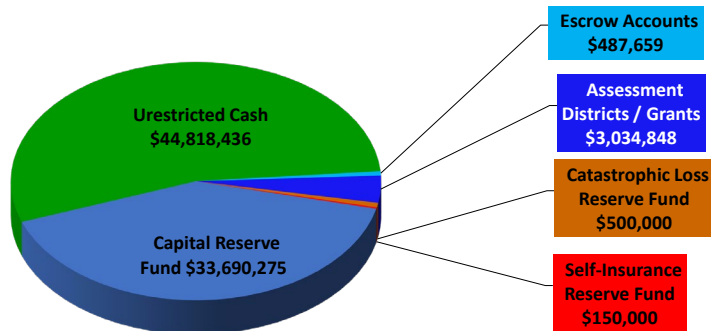
MISSION SPRINGS WATER DISTRICT
COMBINED FUNDS
DISTRICT SUMMARY
JULY 1, 2025 TO AUGUST 31, 2025

YEAR TO DATE					JULY 1, 2024 TO AUGUST 31, 2024			
ACTUAL	BUDGET	FAVORABLE (UNFAVORABLE) VARIANCE AMOUNT	FAVORABLE (UNFAVORABLE) VARIANCE PERCENT		ACTUAL	BUDGET	FAVORABLE (UNFAVORABLE) VARIANCE AMOUNT	FAVORABLE (UNFAVORABLE) VARIANCE PERCENT
2,979,168	3,455,470	(476,302)	-14%	OPERATING REVENUE:	3,761,798	3,398,288	363,510	11%
2,843,764	4,545,027	1,701,264	37%	OPERATING EXPENSE:	3,461,466	4,369,171	907,706	21%
135,404	(1,089,557)	1,224,961	-112%	NET OPERATING INCOME	300,333	(970,883)	1,271,216	131%
250,518	1,586,964	(1,336,446)	-84%	ADD NON-OPERATING REVENUE	1,726,438	930,925	795,513	85%
101,230	196,392	95,162	48%	LESS NON-OPERATING EXPENSE	150,774	113,550	(37,224)	-33%
149,288	1,390,572	(1,241,284)	-89%	NET NON-OPERATING INCOME	1,575,664	817,375	758,289	93%
284,692	301,015	(16,323)	-5%	NET INCOME	1,875,997	(153,508)	2,029,505	-1322%

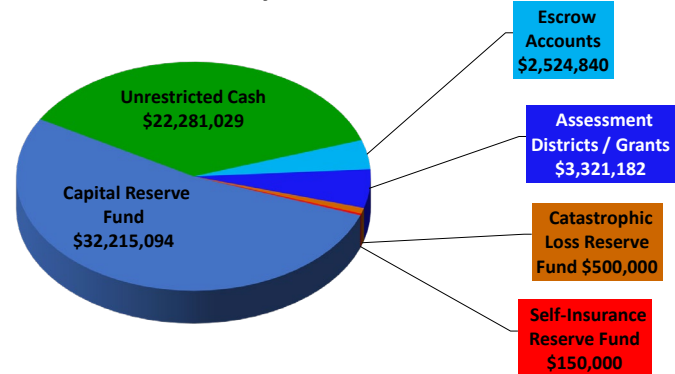
OTHER INFORMATION

	6.50	DEBT SERVICE RATIO	3.60
	3.35%	INVESTMENT RETURN	2.25%
EARNED \$	65,350	WELLS FARGO LOAN INTEREST	\$ 51,000 PAID
\$ 82,272,246		CASH - JULY 1	\$ 62,721,338
\$ 408,971		INCREASE/(DECREASE) IN CASH	\$ (1,729,193)
<u>\$ 82,681,218</u>		CASH - END OF PERIOD	<u>\$ 60,992,145</u>
WELLS FARGO \$	44,818,436	UNRESTRICTED CASH	\$ 22,281,029
WELLS FARGO \$	3,034,848	RESTRICTED - ASSESSMENT DISTRICTS	\$ 3,321,182
US BANK \$	487,659	RESTRICTED - ESCROW ACCOUNTS	\$ 2,524,840
CALTRUST \$	7,413,492	RESTRICTED - SHORT TERM FUND	\$ 7,100,259
CALTRUST \$	23,969,513	RESTRICTED - MEDIUM TERM FUND	\$ 22,939,389
CALTRUST \$	2,957,269	RESTRICTED - LIQUIDITY FUND	\$ 2,825,446
<u>\$ 82,681,218</u>		RESTRICTED TOTAL CASH	<u>\$ 60,992,145</u>

Total Cash In Custody of MSWD 2026



Total Cash In Custody of MSWD 2025



**MISSION SPRINGS WATER DISTRICT
CAPITAL IMPROVEMENT PROJECTS - ONGOING
AUGUST 31, 2025**

JOBN0	PROJECT TITLE	BEG BAL 07-01-2025	YTD 08-31-25	FY 2026 BUDGET	2026 BUDGET TO ACTUAL	TOTAL COST	ADOPTED BUDGET	BALANCE OF BUDGET	BUDGET LEFT	DEPARTMENT
11147	WELL #42 (NEAR TO EXISTING WELL # 22)	3,542,935.12	1,016.71	1,475,000.00	1,473,983.29	3,543,951.83	5,207,000.00	1,663,048.17	32%	ENGINEERING
11424	REGIONAL WASTEWATER TREATMENT PLANT	54,299,222.04	2,483.94	2,810,375.00	2,807,891.06	54,301,705.98	55,049,300.00	747,594.02	1%	ENGINEERING
11425	AREA M-2 (AD #15)	768,757.63	2,322.20	8,000,000.00	7,997,677.80	771,079.83	11,450,000.00	10,678,920.17	93%	ENGINEERING
11426	CONVEYANCE LINE FROM LS TO RWWTP	7,657,807.38	1,177.46	833,136.00	831,958.54	7,658,984.84	8,438,932.00	779,947.16	9%	ENGINEERING
11451	CHROMIUM 6 COMPLIANCE STUDY	140,643.02	0.00	314,357.00	314,357.00	140,643.02	910,000.00	769,356.98	85%	ENGINEERING
11472	AREA J-2	298,915.28	544.71	6,146.00	5,601.29	299,459.99	300,000.00	540.01	0%	ENGINEERING
11566	DESIGN & ENGINEERING AREAS H & I	338,822.03	544.71	123,679.00	123,134.29	339,366.74	460,000.00	120,633.26	26%	ENGINEERING
11611	WELL REHABILITATION PROGRAM - WELL 22	933,475.08	2,159.60	782,907.00	780,747.40	935,634.68	2,240,000.00	1,304,365.32	58%	PRODUCTION
11618	DESIGN & ENGINEERING FOR AREAS A & G	591,731.43	614.86	1,016,503.00	1,015,888.14	592,346.29	1,600,000.00	1,007,653.71	63%	ENGINEERING
11621	ADMIN BUILDING	2,091,921.90	8.76	15,000,000.00	14,999,991.24	2,091,930.66	40,000,000.00	37,908,069.34	95%	ADMINISTRATION
11689	FILTRATION FOR HWWTP	110,808.57	305.50	0.00	(305.50)	111,114.07	1,500,000.00	1,388,885.93	93%	ENGINEERING
11741	35C WELL REHABILITATION	35,724.11	95,296.98	3,021,503.00	2,926,206.02	131,021.09	3,055,990.00	2,924,968.91	96%	ENGINEERING
11742	34C WELL REHABILITATION	795,082.68	67.55	4,129.00	4,061.45	795,150.23	814,000.00	18,849.77	2%	ENGINEERING
11743	INSTALL 18-INCH INTERTIE LINE	3,881.81	0.00	1,095,083.00	1,095,083.00	3,881.81	1,100,000.00	1,096,118.19	100%	ENGINEERING
11769	19TH-20TH AVES & LITTLE MORONGO ROADWAY PROJECT	202,474.55	2,589.08	2,313,772.00	2,311,182.92	205,063.63	2,509,000.00	2,303,936.37	92%	ENGINEERING
11776	ENERGY CONSERVATION AND EFFICIENCY SVCS PLAN	224,746.10	33,953.33	358,294.00	324,340.67	258,699.43	555,000.00	296,300.57	53%	ADMINISTRATION
11791	ERP SYSTEM REPLACEMENTS	6,997.84	1,251.32	750,000.00	748,748.68	8,249.16	1,710,000.00	1,701,750.84	100%	INNOVATION & TECHNOLOGY
11837	GIS ESRI - SBITA	166,775.40	47,348.00	94,251.00	46,903.00	214,123.40	253,514.00	39,390.60	16%	FIELD SERVICES
11838	GIS CITYWORKS - SBITA	146,274.70	127,259.75	153,062.00	25,802.25	273,534.45	552,852.00	279,317.55	51%	FINANCE
11845	HEADWORKS GRIT CLASSIFIER SCREW REPLACEMT	86,979.28	0.00	96,076.00	96,076.00	86,979.28	96,076.00	9,096.72	9%	WASTEWATER
11847	JWC AUGER REPLACEMENT	26,279.52	0.00	28,898.00	28,898.00	26,279.52	28,898.00	2,618.48	9%	WASTEWATER
11853	HIGHLAND SOLAR & COMMUNICATIONS UPGRADE	24,150.51	285.12	23,442.00	23,156.88	24,435.63	23,442.00	(993.63)	-4%	PRODUCTION
11857	SCADA SERVER UPGRADE	14,870.10	0.00	24,341.00	24,341.00	14,870.10	24,341.00	9,470.90	39%	PRODUCTION
11858	TERRACE BOOSTER REHAB PROJECT	5,646.66	0.00	113,657.00	113,657.00	5,646.66	119,304.00	113,657.34	95%	PRODUCTION
11862	M-2 WATERLINE REPLACEMENT	259.20	1,288.38	3,574,309.00	3,573,020.62	1,547.58	3,574,309.00	3,572,761.42	100%	ENGINEERING
11869	GIS VERTICAL ASSET MODEL	88,975.00	3,600.00	122,232.00	118,632.00	92,575.00	196,292.00	103,717.00	53%	INNOVATION & TECHNOLOGY
11880	WELL BENCHMARK SURVEY	12,345.50	10.95	20,659.00	20,648.05	12,356.45	21,000.00	8,643.55	41%	PRODUCTION
11882	OPEN GOV-DIGITAL BUDGET/PROCUREMENT S/W	105,054.20	46,353.51	128,686.00	82,332.49	151,407.71	230,392.00	78,984.29	34%	CONSTRUCTION & MAINT.
11884	WELL #28 REHABILITATION PROJECT	16,713.52	7.01	790,230.00	790,222.99	16,720.53	790,230.00	773,509.47	98%	PRODUCTION
11885	REPLACEMENT HORTON WELLS: MO #1 & REHAB #11	3,380.00	2,155.98	150,000.00	147,844.02	5,535.98	150,000.00	144,464.02	96%	WASTEWATER
11886	WELL #30 REHABILITATION PROJECT	21.04	43,240.02	790,230.00	746,989.98	43,261.06	790,230.00	746,968.94	95%	PRODUCTION
11893	WELL #24 PUMP EQUIPMENT	0.00	72,333.81	88,000.00	15,666.19	72,333.81	88,000.00	15,666.19	18%	PRODUCTION
TOTAL		72,741,671.20	488,219.24	44,102,957.00	43,614,737.76	73,229,890.44	143,838,102.00	70,608,211.56	49%	
32	Records Listed									

PAUSED

**MISSION SPRINGS WATER DISTRICT
CAPITAL IMPROVEMENT PROJECTS - PAUSED
AUGUST 31, 2025**

JOBNO	PROJECT TITLE	BEG BAL 07-01-2025	YTD 08-31-25	FY 2026 BUDGET	2026 BUDGET TO ACTUAL	TOTAL COST	ADOPTED BUDGET	BALANCE OF BUDGET	BUDGET LEFT	DEPARTMENT
11087	HORTON WWTP EXPANSION #5	152,615.52	0.00	0.00	0.00	152,615.52	13,404,000.00	13,251,384.48	99%	ENGINEERING
11159	1530 ZONE REDBUD TANK #2 LAND AND CONSTR	70,708.46	0.00	0.00	0.00	70,708.46	80,000.00	9,291.54	12%	ENGINEERING
11205	I-10 & INDIAN SEWER COLLECTION SYSTEM	594,668.44	0.00	0.00	0.00	594,668.44	652,000.00	57,331.56	9%	ENGINEERING
11556	HHWTP ASU DEMOLITION	45,077.20	0.00	0.00	0.00	45,077.20	167,275.00	122,197.80	73%	ENGINEERING
11557	HHWTP PERCOLATION PONDS (2)	350,213.58	0.00	29,786.00	29,786.00	350,213.58	380,000.00	29,786.42	8%	WASTEWATER
11598	BLOCK WALL AT CORP YARD & WASTEWATER FACILITY	1,451.86	0.00	0.00	0.00	1,451.86	155,000.00	153,548.14	99%	ENGINEERING
11599	BLOCK WALL/FENCE AT TERRACE RESERVOIR	25,947.91	0.00	0.00	0.00	25,947.91	226,288.00	200,340.09	89%	ENGINEERING
11601	MODULAR ENCL FOR CHLORINE EQUIP AT WELL SITES	88,417.25	0.00	35,763.00	35,763.00	88,417.25	124,180.00	35,762.75	29%	PRODUCTION
11604	PAVEMENT REPAIRS - CORP YARD	43,757.39	0.00	50,000.00	50,000.00	43,757.39	345,575.00	301,817.61	87%	ENGINEERING
11607	TERRACE RESERVOIR NO. 1	30,667.76	0.00	2,723,675.00	2,723,675.00	30,667.76	2,754,343.00	2,723,675.24	99%	ENGINEERING
11608	TERRACE RESERVOIR NO. 2	32,374.80	0.00	2,782,086.00	2,782,086.00	32,374.80	2,814,461.00	2,782,086.20	99%	ENGINEERING
11609	TERRACE RESERVOIR NO. 3	30,882.54	0.00	2,330,480.00	2,330,480.00	30,882.54	2,361,363.00	2,330,480.46	99%	ENGINEERING
11610	VISTA RESERVOIR NO. 2	127,028.72	0.00	848,399.00	848,399.00	127,028.72	975,427.00	848,398.28	87%	ENGINEERING
11613	HHWTP ABOVE GROUND PIPING & APPURTENANCE REHAE	343.68	0.00	25,000.00	25,000.00	343.68	150,000.00	149,656.32	100%	ENGINEERING
11617	HHWTP SCADA UPGRADES	40,080.36	0.00	25,000.00	25,000.00	40,080.36	129,008.00	88,927.64	69%	WASTEWATER
11622	2020 WATER CIP PIPELINE REPLACEMENT	275,188.54	0.00	250,000.00	250,000.00	275,188.54	2,264,975.00	1,989,786.46	88%	ENGINEERING
11657	SEWER SYSTEM COLLECTIONS	561,007.76	0.00	188,992.00	188,992.00	561,007.76	750,000.00	188,992.24	25%	ENGINEERING
11665	WELL AND RESERVOIR SITES SECURITY CAMERAS	2,366.86	0.00	50,000.00	50,000.00	2,366.86	225,075.00	222,708.14	99%	PRODUCTION
11666	EMERGENCY BACKUP GENERATOR WELL 27/31	20,289.15	0.00	389,142.00	389,142.00	20,289.15	411,002.00	390,712.85	95%	ENGINEERING
11667	EMERGENCY BACKUP GENERATOR WELL 32	20,221.64	0.00	278,564.00	278,564.00	20,221.64	300,331.00	280,109.36	93%	ENGINEERING
11668	EMERGENCY BACKUP GENERATOR WELL 37	20,252.01	0.00	278,527.00	278,527.00	20,252.01	300,331.00	280,078.99	93%	ENGINEERING
11693	GQPP AREA D3-1 SEWER DESIGN	75,443.30	0.00	2,260,075.00	2,260,075.00	75,443.30	2,334,765.00	2,259,321.70	97%	ENGINEERING
11720	WELL REHAB PROGRAM DESIGN - 2022 FY	68,918.31	0.00	51,082.00	51,082.00	68,918.31	120,000.00	51,081.69	43%	PRODUCTION
11733	ADMINISTRATION OFFICE REPAIRS DRYWL/PAINT	35,339.27	0.00	99,661.00	99,661.00	35,339.27	135,000.00	99,660.73	74%	ADMINISTRATION
11809	13TH AVE DAMAGE: TSTORM HILARY	213,603.68	0.00	3,025.00	3,025.00	213,603.68	220,000.00	6,396.32	3%	ENGINEERING
11810	THOMAS DR DAMAGE: TSTORM HILARY	277,416.09	0.00	2,370.00	2,370.00	277,416.09	285,000.00	7,583.91	3%	ENGINEERING
11811	INDIAN CANYON DAMAGE: TSTORM HILARY	17,740.48	0.00	212,260.00	212,260.00	17,740.48	230,000.00	212,259.52	92%	ENGINEERING
11813	MISSION LAKES DAMAGE: TSTORM HILARY	498,656.06	0.00	3,950.00	3,950.00	498,656.06	520,000.00	21,343.94	4%	ENGINEERING
11876	GQPP AD18 D3 PHS 1 WATER MAIN REPLACE: DESIGN	59,749.15	0.00	2,007,225.00	2,007,225.00	59,749.15	2,067,000.00	2,007,250.85	97%	CONSTRUCTION & MAINT.
TOTAL		3,780,427.77	0.00	14,925,062.00	14,925,062.00	3,780,427.77	34,882,399.00	31,101,971.23	89%	
29	Records Listed									

COMPLETED

**MISSION SPRINGS WATER DISTRICT
CAPITAL IMPROVEMENT PROJECTS - COMPLETED
AUGUST 31, 2025**

[illegible]



APPENDIX E – Wastewater & Water Production Tables

WASTEWATER REPORT

SEWER CONNECTION SUMMARY														
	2025/26	2024/25	2023/24	2022/23	2021/22	2020/21	2019/20	2018/19	2017/18	2016/17	2015/16	2014/15	2013/14	2012/13
July	13	9	4	4	18	8	7	9	51	2	1	139	2	0
August	20	7	12	26	20	4	1	8	53	2	4	214	4	0
September	4	2	17	20	20	5	2	12	8	11	2	90	2	1
October		2	3	13	36	9	4	8	12	4	21	65	8	2
November		22	7	8	29	50	10	9	7	7	1	52	18	7
December		5	21	8	12	9	3	3	64	1	0	86	22	11
January		1	2	35	14	21	7	1	16	8	3	27	3	11
February		55	1	4	7	23	5	1	42	0	3	5	46	6
March		30	1	24	17	48	1	0	23	5	0	31	16	2
April		56	7	16	7	18	3	3	15	30	0	8	95	14
May		42	8	9	16	17	11	3	20	45	7	13	98	3
June		4	0	4	2	21	7	3	6	70	4	4	72	2
Annual	37	235	83	171	198	233	61	61	60	317	185	46	386	59

Connections to Sewer Collection System:

As of June 30, 2025 9,154

Plus YTD 37

Total Sewer Connections = 9,191

WASTEWATER FLOW MGD						
2025/26	HORTON PLANT		DESERT CREST		WRIGHT PLANT	
	Avg. Daily Flow	Peak 24 hr. Flow	Avg. Daily Flow	Peak 24 hr. Flow	Avg. Daily Flow	Peak 24 hr. Flow
July	1.862374	1.999693	0.042087	0.048290	0.169682	0.194612
August **	1.785411	1.918440	0.034649	0.040490	0.188708	0.236098
September	1.858563	1.995437	0.030936	0.039250	0.200613	0.240535
October						
November						
December						
January						
February						
March						
April						
May						
June						

WASTEWATER FLOW MGD						
2024/25	HORTON PLANT		DESERT CREST		WRIGHT PLANT	
	Avg. Daily Flow	Peak 24 hr. Flow	Avg. Daily Flow	Peak 24 hr. Flow	Avg. Daily Flow	Peak 24 hr. Flow
July	2.065945	2.184078	0.039738	0.046230	0.000000	0.000000
August	2.132868	2.253870	0.045258	0.063150	0.000000	0.000000
September	2.084274	2.299028	0.042407	0.050700	0.000000	0.000000
October	2.056787	2.242007	0.045147	0.054820	0.000000	0.000000
November	2.080992	2.260242	0.045151	0.050590	0.000000	0.000000
December	2.063171	2.208058	0.043790	0.047380	0.000000	0.000000
January	2.052011	2.229541	0.043768	0.046930	0.000000	0.000000
February	2.021628	2.159446	0.042657	0.048510	0.196484	0.266883
March	1.881538	1.992163	0.046467	0.054370	0.175171	0.213597
April	1.866151	1.940300	0.042551	0.048930	0.164590	0.189517
May	1.843367	1.999516	0.039008	0.048140	0.170625	0.191499
June	1.860553	1.990549	0.041387	0.046620	0.169051	0.194171

** Influent Flow Meters Calibrated 8/26/2025

WATER REPORT

WATER CONNECTION SUMMARY													
	2025/26	2024/25	2023/24	2022/23	2021/22	2020/21	2019/20	2018/19	2017/18	2016/17	2015/16	2014/15	2013/14
July	18	9	5	6	18	7	4	5	7	2	0	0	1
August	19	14	14	28	19	6	10	5	3	2	2	0	1
September	8	6	19	22	23	18	2	14	4	13	3	0	2
October		2	4	16	33	13	3	21	8	3	20	0	5
November		25	9	10	27	10	16	4	0	7	3	0	1
December		6	5	9	9	2	17	3	3	2	0	0	2
January		1	5	26	14	15	6	3	20	1	1	2	2
February		59	3	14	8	13	8	5	11	1	0	1	0
March		37	6	29	19	16	2	3	6	5	0	12	0
April		64	11	24	6	11	1	3	7	11	2	7	0
May		54	9	16	19	15	12	5	11	9	8	2	0
June		7	3	5	1	24	11	2	8	2	10	1	0
Annual	45	284	93	205	196	150	92	73	88	58	49	25	14
Avg./ Mo.	3.75	23.67	7.75	17.08	16.33	12.50	7.67	6.08	7.33	4.83	4.08	2.08	1.17

Connections to Water System:

As of June 30, 2025 13,920

Plus YTD 45

Total Water Connections = 13,965

WATER PRODUCTION SUMMARY													
	FY 2025/26	Variance from prior year		FY 2024/25	FY 2023/24	FY 2022/23	FY 2021/22	FY 2020/21	FY 2019/20	FY 2018/19	FY 2017/18	FY 2016/17	FY 2015/16
	AF	AF	%	AF	AF	AF	AF	AF	AF	AF	AF	AF	AF
July	812.67	-126.40	-13.46%	939.07	789.99	751.79	796.57	857.77	853.23	857.20	835.87	714.50	659.11
August	789.94	-28.69	-3.50%	818.63	737.74	850.19	839.93	885.31	795.18	806.47	829.93	808.54	706.62
September	762.89	-22.96	-2.92%	785.85	675.06	716.03	738.65	784.80	757.08	689.47	712.40	679.54	657.37
October		0.00	0.00%	718.26	709.23	691.98	665.18	755.84	709.39	709.81	733.86	678.33	575.86
November		0.00	0.00%	574.08	629.05	599.39	679.85	690.13	619.87	631.75	642.41	601.89	582.22
December		0.00	0.00%	647.08	529.99	554.27	565.48	588.32	537.23	502.16	584.24	520.63	503.10
January		0.00	0.00%	572.24	556.57	530.39	580.28	537.96	553.20	570.20	599.52	465.10	431.38
February		0.00	0.00%	509.08	458.69	490.41	527.34	495.61	520.85	415.49	512.79	453.39	483.92
March		0.00	0.00%	564.28	560.24	500.37	601.44	625.80	557.73	490.92	536.09	549.50	514.05
April		0.00	0.00%	604.64	649.67	552.34	624.07	649.34	573.02	635.08	644.06	540.56	502.36
May		0.00	0.00%	645.40	696.24	726.25	745.36	723.62	698.99	598.36	697.15	731.81	601.83
June		0.00	0.00%	769.02	700.11	682.09	730.02	761.63	806.02	710.39	688.74	732.68	685.93
TOTAL	2,365.50	-178.05	-7.00%	8,147.63	7,692.58	7,645.50	8,094.17	8,356.13	7,981.79	7,617.30	8,017.06	7,476.47	6,903.75