Mission Springs Water District

GENERAL MANAGER'S REPORT JUNE 2025

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ENGINEERING DIVISION

Engineering Department

Below is a list of Capital Projects and status updates for June 2025.

Well 42 Project

Staff continued working with the contractor, Layne Christensen, to identify any change orders related to the conformed plans and confirmed the completion schedule. Staff will update the Board of Directors on the status of the project and any proposed change order costs that are necessary to complete it once a full listing of remaining work items and associated costs are known.

Well 22 Rehabilitation

Staff continued to work with the contractor, Canyon Springs Enterprises, on reviewing and approving material submittals, procuring materials, and responding to requests for information (RFIs).

AD-18 – GQPP Sewer Project Areas "A" & "G"

Staff have completed the plan check for the 100% Design.

Skyborne Village III – Housing Development

The developer's contractor is nearing completion of the main water installation in Phase III of the project and has coordinated with the District's inspector, MWH Constructors, to conduct tests and finalize the water main for activation into MSWD's system. MSWD's contracted inspector has been overseeing and verifying that the work meets MSWD construction standards.

PODS Storage – Commercial Development

The developer's contractor has not returned since October 31, 2024, to complete the project. Completion of the project remains on hold.

Project Viento – Commercial Development

The developer's contractor continued progress on the water, sewer, lift station, and force main system. MSWD's contract inspector, TKE Engineering, has been inspecting and verifying the work meets MSWD construction standards. Construction is estimated to be completed in July/August 2025.

Regional Water Reclamation Facility

The Project Team continued project closeout tasks with the contractor, JF Shea Construction.

The contractor and MSWD Operations successfully completed the 60-day start up and commissioning period and the 14-day performance testing. MSWD has assumed full operations.

The Project Team continues to coordinate with the State Water Board on the SRF/Grant funding agreement and reimbursement requests.

Final Parcel Map (FM-21-3) was approved by the City of Desert Hot Springs and is routing for signatures.

RWRF Conveyance Line

The Project Team continued responding to RFIs and processing change orders and payment requests submitted by the contractor, Downing Construction.

The contractor is procuring the materials required for the Horton Diversion and is expected by July 2025 for construction.

Area M2 Sewer Collection System (AD-15)

Staff continues to monitor the status of final approval with the State and plans to bid the project following the State's approval.

RWRF Roadway Design (19th Avenue, Little Morongo Road, and 20th Avenue)

Staff received the 90% plan check comments from the City of Desert Hot Springs and plans to meet with the City to discuss the comments provided.

Staff received the administrative draft IS and MND document for review. Following the review, the draft CEQA will be published for public comment.



Water Resources Department

Below is a list of water resources related activities for June 2025.

Integrated Regional Water Management Planning

The Coachella Valley Regional Water Management Group (CVRWMG) implements the Integrated Regional Water Management (IRWM) Plan for the Coachella Valley IRWM Region. The CVRWMG met to discuss on-going grant funded projects and upcoming grant opportunities, including continued discussion on Conservation Regulations and Chromium-6 compliance.

Mission Creek Subbasin SGMA Compliance

The Mission Creek Subbasin Agencies had a kick-off meeting for the 2027 Alternative Plan update with the consultant, WSP, and staff is currently preparing responses to the data request.

Salt and Nutrient Management Planning

Staff attended the monthly Steering Committee meeting to discuss progress on the draft Technical Memorandum #5 (TM5), Construct TDS/N Forecasting Models.

The California Department of Water Resources (DWR) began construction on one of two monitoring wells in the Desert Hot Springs Subbasin as part of a regional Salt and Nutrient Management Plan data collection effort, which is 100% funded through grants.



FINANCE DIVISION

Customer Service Department

Lockbox Implementation

Customer Service and IT have been working diligently with Wells Fargo to implement Lockbox services and provide access to their lockbox Vantage Portal.

IT is working on linking the virtual scanner to the lockbox.

Currently awaiting the next phase of the implementation.

Sewer prepayment Letters

Customer Service department is working diligently collecting sewer prepayments at the counter and answering customer questions regarding the sewer prepayment notice received.

In May 2025, a total of \$297,309.37 in sewer prepayments were collected and processed.

If no sewer prepayments is received by June 30, 2025, the sewer charges will be levied on the tax roll and collected via property taxes.

After-Hours Phone Calls

During the month of May 2025, the Customer Service Department researched customer complaints related to long wait times when calling the after-hours phone support line, which is managed by our third-party vendor, Ansaphone. Customer reported delays in reaching a live representative during non-business hours, raising concerns about accessibility and timely support for urgent water-related issues.

To assess the validity and consistency of these complaints, the Customer Service Manager initiated a direct review by placing calls to the after-hours number at varying times after hours. The purpose is to monitor average response times and evaluate the overall customer experience firsthand. This internal audit is ongoing, and results will be compiled and analyzed to determine the next steps.

Once the review is complete, Customer Service will share our findings and work collaboratively to identify and implement necessary service improvements. Our priority remains ensuring timely and reliable customer support for our community, especially during emergencies.

Call into the Customer Service Department

The chart below represents the total incoming calls received by the staff in the Customer Service department for Fiscal Year 2024-2025.



Most calls received by the Customer Service department are related to payment plans, bill assistance information, demand/lien release requests, new property start/stop service, and account balance requests. The table below provides a summary of the number of calls by category received by the Customer Service staff.

Customer Request	Total for May 2025	Total for FY 2025
Water Waste	0	12
High Bill / Service Line Leak	0	77
No Water	6	72
Illegal Disconnect	5	51
Disconnections	98	1,137
Reconnections	85	908
Service Transfers	131	1,121
High / Low Pressure	5	62
Water Quality	2	39
Other / Miscellaneous	70	921

WaterSmart Portal

WaterSmart Analytics data provides a comprehensive overview of leaks detected and automated alerts sent to MSWD customers. All customers are encouraged to sign up in the WaterSmart Portal to access bills and leak alerts. The table below provides a summary of the number of customers who have registered in the WaterSmart Portal.

WaterSmart Portal	Total for May 2025	Overall Total
Registered Customer Accounts	140	8,378

<u>Billing</u>

During May 2025, Customer Service reviewed a total of 15,830 bills.

Bill Type	Total Bill Count for April 2025	Total Bill Amount for May 2025
Regular Bills	11,289	\$948,918.00
Delinquent Bills	4,315	\$1,263,957.00
Closing Bills	226	\$19,209.00
Delinquent Closing	0	\$0.00
Total	15,830	\$2,232,084.00

Delinquency Service Statistics

Staff continued to reach out to customers with delinquent accounts to provide information for assistance and repayment options to avoid disconnection. The table below summarizes the activities of Customer Service staff regarding delinquent accounts.

Delinquency Service	Total for May 2025
Auto-Dialer Calls	325
Door Hangers	27

Customer Bill Assistance

The District continues to facilitate bill assistance programs for the benefit of its customers. The United Way Customer Bill Assistance Program continues to be utilized by those customers who need assistance for one billing period annually, paying \$100 per approved customer. The table below summarizes the results of the customer bill assistance programs administered by the Customer Service staff.

Assistance	Total Assistance	Total Assistance
Program	in May 2025	in FY 2025
United Way of the Desert	\$100	\$4,100.00

Installment Payment Plans

The District continues to assist customers with delinquent bills by facilitating installment payment for the benefit of its customers. The table below summarizes the results of the installment payment plans administered by the Customer Service staff.

Total Active	Remaining Balance
Payment Plans	to be Collected
133	\$76,767.19

<u>Refunds</u>

There was a total of 29 customer account refunds totaling \$4,445.51, resulting from closed accounts for the month of May 2025.

Account Type	Total Refund Count for May 2025	Total Refund Amount for May 2025
Customer Refunds	27	\$3,298.77
Construction Meter Refunds	2	\$1,146.74
Total	29	\$4,445.51

<u>Liens</u>

Customer Service identified zero accounts that were 90 days past due requiring Lien filing. Likewise, zero Release of Liens were issued after securing payment for outstanding balances on past due accounts.

Lien Type	Total Lien Count for May 2025
Lien Recordings	0
Lien Releases	0



Finance & Accounting Department

The Finance and Accounting department continued regular operations throughout the month of May 2025 with a focus on enhancing operational efficiency and preparing for system transitions. Notable progress has been made in both payroll processing and the enterprise resource planning (ERP) initiative.

<u>Payroll</u>

After evaluating multiple vendors, the Payroll team has selected Paychex as the new payroll service provider and contract addendum changes are currently being reviewed. Initial onboarding activities have begun, with full implementation expected over the coming months. This change is anticipated to streamline payroll processing, improve reporting capabilities, and enhance compliance measures.

ERP System Evaluation and Selection

The Accounting Department participated in several demonstrations of potential ERP systems. After careful review, Tyler Technologies has been selected as the preferred vendor to move forward with the ERP implementation.

Tyler Technologies will schedule a series of follow-up meetings. Discussions will center on the scope of implementation and configuration of specific modules, including Financial Management & Utility Billing. This transition represents a significant step toward modernizing the organization's financial and utility billing systems, with the goal of increasing efficiency, transparency, and scalability.

Upcoming Focus Areas

- Coordination with Paychex to ensure a smooth transition and minimal disruption to payroll cycles.
- Working closely with Tyler Technologies to discuss scope, project timelines and resource requirements.
- Ongoing internal communication and training preparation for impacted staff.

<u>Budget</u>

There were seven budget transfer requests for the month of May 2025, totaling \$82,500.

From BID	Description	Transfer Amount	To BID	Description
604	Machinery & Equipment	\$3,000.00	577	Plant Small Tools and Equipment
652	Consulting Services (GM)	\$5,000.00	641	Events/Chamber, Travel, Seminars, Conf - GM
652	Consulting Services (GM)	\$9,000.00	648	Travel, Seminars, Conf, Training – Board
624	Cold Mix Asphalt	\$2,500.00	621	Field Service Supplies
334	Legal	\$27,000.00	314	Temporary Clerical Labor
666	Employee Development	\$23,000.00	314	Temporary Clerical Labor
841	Small Tools	\$13,000.00	839	Liquid Chlorine
	Total	\$82,500.00		

Current Work Priorities

The Accounting department continues to support other departments as needed:

- Engineering
 - Accounts Payable continues to process vendor requisitions.
- Operations
 - Accounting continues to support Operations on reimbursable jobs that include primarily damage to District property where a police report was filed.
- Human Resources
 - Accounting continues to work with Human Resources to update employee information related to change of status, new hires, and CalPERS appointments.
- Customer Service
 - Processing multiple customer refunds for credit balances on closed accounts.

<u>Cash</u>

Total cash receipts for the month of May 2025 amounted to \$10,770,243.08, with the largest contributors were remittances received from:

Entity	Amount
State of California	\$1,615,025.88
Property Taxes	\$708,629.46
Water and Sewer Customer Accounts	\$343,826.47

Cash Disbursements for the month of May 2025 amounted to \$3,908,434.81 with the largest payments made to:

Entity	Amount
J.F. Shea Construction, Inc.	\$1,615,025.88
Net Payroll	\$708,629.46
Desert Water Agency	\$343,826.47
Southern California Edison	\$167,350.46
ACWA-JPIA Health Benefits Auth.	\$112,228.05

Financial Statement

A year-to-date summary of the District's financial position for Fiscal Year 2024-2025, in addition to a comparison to the previous fiscal year, can be found in Appendix A.

Capital Improvement Program

The District maintains a 5-year Capital Improvement Program that includes water and sewer infrastructure, facilities, and fleet. A year-to-date summary of the District's Capital Improvement Program for Fiscal Year 2024-2025 can be found in Appendix A.

Innovation & Technology Department

The Innovation and Technology (IT) department continues to work with staff and vendors to achieve technological enhancement and meet innovation goals established by the MSWD Board of Directors. Below are project highlights and summaries for May 2025.

2024 State and Local Cybersecurity Grant Program (SLCGP) Award

The District continues with the setup and onboard with CalOES to begin the projects approved for the SLCGP. Funding has not yet been dispersed by FEMA while the manual review of all grants continues.

Department Updates

The IT Manager attended the MISAC Southern Chapter InnovaTech conference in Palm Springs and returned with actionable insights for improving cybersecurity and productivity.

The IT Manager attended the third installment of the Anaheim/Santa Ana Urban Areas Security Initiative (ASAUASI) Cyber Tabletop Exercise Series which focused on incident response in the water sector.

IT continues to work with Finance, Customer Service, and Admin in the RFP process for the new ERP system.

The new customer check deposit system has moved into the production phase and staff are being setup for access and will begin final testing in the live system.

Technology Improvements

IT worked with Wastewater to make network upgrades at the Wright RWRF in the SCADA system to improve failover and resiliency. Spare equipment has also been ordered as an additional layer of protection against equipment failure.

Cybersecurity improvements continue to be made to improve District security.

Desktop computers and laptop upgrades continue as needed.

Cyber Security News Roundup

The IT Department tracks trends in cyber security to note new opportunities for security and new concerns to defend against. The news below is a brief selection intended for informational purposes and provides no insight into the District's cybersecurity controls.

- Free public Wi-Fi benefits residents but also creates cybersecurity concerns both in how the networks are secured as well as the prevalence of "evil twin" attacks where hackers create fake Wi-Fi networks posing as the legitimate public Wi-Fi and steal user information. (<u>GovTech</u>)
- The public water sector faces many cybersecurity challenges as agencies within it are at so many different maturity levels. Grants have helped secure this infrastructure, but as that funding dries up, new challenges arise. Better information sharing and collaboration with new regional approaches is needed for improving the sector. (Route-Fifty)

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 Both conservative and liberal lawmakers want answers toward the rational of the \$491 million cut to the Cybersecurity and Infrastructure Security Agency (CISA) budget. (<u>NextGov</u>)

Intelesys IT Support

The District receives IT services and support through Intelesys. The Intelesys Monthly Client Report for May 2025 activities can be found in Appendix B.

Purchasing Department

Staff continues to source sanitization supplies to ensure wipes, hand sanitizers, disinfectants are available in all district buildings, and vehicles for the safety of the staff.

Price increases and supply chain issues continue to surface in our industry. Specifically, PVC pipe and fittings, ductile iron pipe and service brass fittings, restraints, hydrants, and valves, as well as many other products, are experiencing significant shortages that could lead to extended lead times. Along with these supply chain problems, pricing continues to escalate. These problems exist with both domestic and imported materials. We will continue to monitor the situation and do our due diligence in getting all the material that is needed to maintain our water systems.

Total inventory purchases were \$65,685.25 and the total issued for use by field crews was \$56,911.90 for the month of May 2025.



OPERATIONS & MAINTENANCE DIVISION

Construction & Maintenance Department

Water Line Locations

Staff completed approximately 392 water line location requests using iPads and the GeoViewer Mobile app to streamline and manage line locations.





Water System Repairs/Replacement

Staff continued to repair and replace components of the water distribution system keeping it in optimum working order and properly functioning without any interruption. Below is a summary of the repairs and replacements completed in May 2025.

- 14 water service lines were replaced with copper.
- Four service line leaks were repaired.
- Eight mainline leaks were repaired.
- One fire hydrant was repaired/replaced.





Water System Maintenance

Staff continued to implement preventative maintenance and inspection programs to keep the water distribution system in optimal working order and properly functioning without any interruption. Below is a summary of the maintenance completed in May 2025.

- 99 ground valves were exercised.
- 29 fire hydrants were flushed, maintained, and painted.
- No air-release valves were inspected and/or rebuilt.
- No Cla-Val valves were maintained or repaired.
- 14 blow-offs were flushed





CMMS Workorder Program

A total of 27 work orders were processed in May 2025 using the CMMS program.

New Water Meter Service Installation

Staff installed 37 new water service lines in May 2025.

Fire Flow Testing

Staff conducted 21 field fire flow tests for the Engineering Department in May 2025.



Fleet & Facility Maintenance Department

Janitorial Services

The District awarded a contract to Executive Facilities in March 2025 and their first day of service was April 1, 2025. The janitorial company has been very responsive to staff's requests and continues to provide a good service.

Building Maintenance

Staff completed the following building maintenance during the month of May 2025.

- Blew dirt and debris out of the Old Stores building per bi-weekly cleanup.
- Replaced the doorknob in Lisa's office at the Administration Building.
- Installed a cabinet in the server room with assistance from Lorenzo.
- Disassembled and cleaned/lubricated the doorknobs at the Desert Crest Building.
- Replaced the leaking irrigation valve at Well 28, repaired 6 irrigation leaks, and reattached line to perimeter fencing.
- Relocated side gate lock to exterior at Administration parking lot.
- Cleaned up trash at the Corporate Yard gate twice.
- Repaired four irrigation leaks at Well 25.
- Repaired 10 irrigation leaks at Well 27/31.
- Prepped all five swamp coolers at Corporate Yard for the summer season, replaced all cooling pads, three float valves, and three belts.
- Replaced the DEF fluid barrel in Corporate Yard Shop.
- Flushed drain in men's upstairs restroom at Administration Building.
- Installed a new whiteboard for Theresa in Engineering Annex.
- Repaired an irrigation leak at the Corporate Yard North fence line.
- Repaired an irrigation leak at Terrace Reservoir.

Standby Generator Monthly Maintenance Program

Monthly testing is conducted to ensure that all generators are in good working order and ready for use when needed. There were no issues with the generators this month.

Fleet Maintenance/Repairs

- Units 412, 410, and 409 were decommissioned, and had GPS modules, decals, radios, license plates, spotlights, and range extenders removed.
- Unit 399 had the oxygen/acetylene tanks replaced.
- Units 458 and 456 had spotlights and strobe lights wired and installed.
- Unit 459 had items transferred from Unit 390, and had strobe lights installed and wired, and bed hooks, license plates, and GPS module installed.
- Unit 418 had both rear valve stems replaced.
- Unit 414 had a PM service performed; cabin filter was replaced, along with front brake pads and cleaned positive terminal on battery.
- Unit 420 had the transmission rebuilt by the I-10 Ram dealership under warranty.
- Unit 452 had camshafts and lifters replaced by I-10 Ram dealership under warranty.
- Unit 451 had a PM service performed, with oil change and tire rotation being done.
- Unit 427 had all four tires replaced at Desert Tire.
- Unit 117 had the hose reel handle replaced.
- Unit 434 had the left rear hub seal replaced.

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- Unit 394 had the left front inner tire patched.
- Unit 389 had all four brake rotors replaced, along with the inner hub seals, and outer hub gaskets.
- Unit 421 had a vice mount and vice installed.
- Units 460 and 461 had decals and unit numbers installed.

Field Services Department

WaterSmart / Neptune 360

Staff routinely reviews continuous and high water usage on customer accounts and makes contact through the Customer Portal, phone, email, or in person, making them aware of potential issues. The following is the number of contacts made this month:

Contact Type	Total for May 2025	Total for FY 2025		
Continuous Usage	112	1,146		
High Usage (>Normal)	18	194		
Reverse Flow	0	0		
Total	130	1,340		

Cross Connection Control Program

The Backflow and Cross Connection Specialist performs annual testing of Backflow Prevention Assemblies (BPAs) throughout the District as required by the SWRCB Cross Connection Control Policy Handbook.

Туре	Total for May 2025
BPAs Tested	65
Hazard Assessments	2



Wastewater Collection Department

Sanitary Sewer Overflow

There was one Category 4 Sanitary Sewer Overflow (SSO) in the collection system this month which is a privately owned lateral spill.

Dos Palmas Lift Station

Operators conducted daily site visits to ensure proper pump operation, Supervisory Control and Data Acquisition (SCADA) system functionality, and site security.

Sewer Line Locations

Staff completed 397 sewer line location requests using iPads and the GeoViewer mobile application to streamline and manage line locations.

Sewer Line/Collections Maintenance

Staff did not complete any CCTV inspections, nor clean any sewer mainlines, in May 2025.

Sewer Easement Clean / Repairs

Staff continue to go through the various easements within our District to make repairs to manholes and make sure there is easy access in the event of emergency / preventive maintenance.



Sewer TDS Impact Sampling

Staff continue to go through the sewer system to identify the possible contributing source of high Total Dissolved Solids (TDS) in the sewer system that is being received at Horton WWTP. The screenshot below shows how we track the samples.



Wastewater Treatment & Disposal Department

Plant Maintenance

Staff spent 1,036-man hours performing routine plant maintenance, equipment maintenance, and plant operations at the Horton and Desert Crest Wastewater Treatment Plants (WWTPs), and the Wright Regional Water Reclamation Facility (RWRF). Also, during this timeframe staff spent 105.9-man hours operating the sludge belt filter press, including filling and removing 19 trailers of sludge from the Horton WWTP, Desert Crest WWTP, and Wright RWRF.

Sampling and Laboratory

Staff collected 42 samples and spent 84-man hours performing laboratory duties and analysis for process control and regulatory reporting purposes. All three plants produce an effluent that consistently meets the District's permit discharge requirements.

Staff continue to sample from the pond lysimeters in Horton WWTP Ponds 1, 6, and 8 as part of the nitrogen study. The objective is to determine whether the total nitrogen is being reduced as it percolates through the sand.

Pond Maintenance

Horton Ponds 1, 4, 5, 6, 7, and 8 were cleaned and rehabilitated during May 2025. The ponds continue to percolate at a high rate and continue being operated for 2-week intervals.





Weekly Wastewater Training

The training courses aim to provide all operators with consistent knowledge and a better understanding of processes, including operating equipment more proficiently. This training helps keep operators safe while completing maintenance. A summary of this month's training includes:

- Chlorine Safe Fill Up
- TDS Sewer Impact
- TDS Laboratory Analysis
- Gas Meter Availability

Wright RWRF Retrofit Upgrades

Following a few months of operation, equipment within the grit system was retrofitted to optimize performance and address specific operational challenges. To mitigate an issue with the grit snail and wind causing debris to blow downwind when dropping into the grit hopper, a stainless-steel shield was installed. This modification effectively contained the grit despite harsh wind conditions. Additionally, a transparent cover was added to the teacup, allowing operators to monitor for potential plugging and blockages without needing to access the system directly.



Wastewater Report

Through continued development in the Desert Hot Springs area, and at the request of new consumers, sanitary services are always being added to the collection system. Below is a summary of new sanitary service connections by month.

New Sanitary Service Connections to Collection System					
Fiscal Year	2024/25	2023/24	2022/23	2021/22	2020/21
July	9	4	4	18	8
August	7	12	26	20	4
September	2	17	20	20	5
October	2	3	13	36	9
November	22	7	8	29	50
December	5	21	8	12	9
January	1	2	35	14	21
February	55	1	4	7	23
March	30	1	24	17	48
April	56	7	16	7	18
May	42	8	9	16	17
June		0	4	2	21
Total	231	83	171	198	233

Additional sanitary service connection information is provided in Appendix C.

The following table shows the average daily flow and peak daily flow for the Horton WWTP, Desert Crest WWTP, and Wright RWRF.

Wastewater Flow (MGD)						
	Horton WWTP		Desert Cr	est WWTP	Wright RWRF	
Fiscal Year 2024/25	Average Daily	Peak 24-Hour	Average Daily	Peak 24-Hour	Average Daily	Peak 24-Hour
	Flow	Flow	Flow	Flow	Flow	Flow
July	2.065945	2.184078	0.039738	0.046230	0.000000	0.000000
August	2.132868	2.253870	0.045258	0.063150	0.000000	0.000000
September	2.084274	2.299028	0.042407	0.050700	0.000000	0.000000
October	2.056787	2.242007	0.045147	0.054820	0.000000	0.000000
November	2.080992	2.260242	0.045151	0.050590	0.000000	0.000000
December	2.063171	2.208058	0.043790	0.047380	0.000000	0.000000
January	2.052011	2.229541	0.043768	0.046930	0.000000	0.000000
February	2.021628	2.159446	0.042657	0.048510	0.173333	0.260000
March	1.881538	1.992163	0.046467	0.054370	0.175171	0.213597
April	1.866151	1.940300	0.042551	0.048930	0.164590	0.189517
May	1.843367	1.999516	0.039008	0.048140	0.170625	0.191499
June						

Additional wastewater flow information is provided in Appendix C.

Water Production Department

Water Sampling/Testing

- Bacteriological Sampling Staff collected 50 routine samples in the MSWD system, four routine samples in the ID-E area which includes the West Palm Springs Village (WPSV) and Palm Springs Crest (PSC) systems, and four well samples in ID-E.
- Staff collected 16 general physical samples in the MSWD system and two general physical samples in ID-E.
- Well 26A Uranium Treatment (IXP) Sampling The monthly and quarterly uranium sampling was completed in May 2025.
- Monthly and Quarterly Reporting The District's Monthly Coliform Monitoring Report for all three water systems was sent to the SWRCB Department of Drinking Water (DDW) on June 10, 2025.
- Chromium-6 Sampling Staff completed the initial sampling on March 27, 2025, for all wells with the exception of Well 27 due to mechanical failure. Results of those samples indicated we have two wells that triggered quarterly sampling to compile the quarterly running average. The next quarterly sample will be taken in June 2025.

Chlorination System Updates

- Chlorination Pumps Staff conducted routine maintenance and inspections on all chlorine pumps and related equipment at well sites. Staff made necessary adjustments, repairing and/or rebuilding to ensure proper operation. Most chlorinator pumps continue to function properly, with only typical preventative maintenance required (i.e., repair of cracked chlorination suction/feed tubing).
- Chlorinator Pump Cleaning All of the chlorinator pumps were cleaned twice during the month of May 2025.
- Sodium Hypochlorite (Chlorine) Usage During the month of May 2025, a total of 1,530 gallons of chlorine (12.5% solution strength) was used to disinfect the distribution system and our production facilities. (Reflects usage in the MSWD and ID-E water systems.)
- Chlorine Residuals at Production Well Sites In May 2025, the Water Production staff checked and documented the chlorine residuals at all wells in use 182 times. The average chlorine residual of these readings was 0.902 ppm. (This data reflects the MSWD and ID-E water systems.)
- Distribution System Chlorine Residuals During the month of May 2025, the Water Production staff checked and documented the chlorine residuals throughout the distribution system a total of 85 times. The average chlorine residual of these readings is 0.787 ppm. (This data reflects the MSWD and ID-E water systems.)

Well Soundings

Staff continued to sound the groundwater levels for 13 production wells and nine monitoring wells. Staff aim to complete these by the 15th of each month.

Water Production Facility Updates

Staff are responsible for oversight of all water production sites, including making necessary operational adjustments. Staff conduct monthly overflow maintenance, which necessitates climbing reservoirs when required. Staff also inspect reservoir roofs using a drone.

Gateway Fire Pump Testing

Staff performed the monthly fire pump testing in May 2025. All systems functioned properly. Water loss data was captured and entered onto our water loss tracking worksheet.

Sanitary Survey

The Water Production staff assisted in completing the Sanitary Survey for the Mission Springs WD (PWS CA 3310008) water system with our state DDW representative. Minor issues were noted and are being resolved. Staff will be completing the records review portion of the survey via a Teams meeting in the first part of June 2025. The final report is expected in late July or early August 2025.

Well 33 Solar Site

The District contracted with PVCA, a third-party contractor, to complete minor maintenance and assess major repair needs for the solar site. They were onsite during the week of April 14, 2025. A full report of their findings was received on May 9, 2025, and is being reviewed with solar consultant, Kenwood Energy. A meeting with MSWD, Kenwood, and PVCA is set for June 8, 2025, to review further maintenance and repair options. Kenwood provided a rough estimate of the repairs to be used for the FY 2026 budgeting request purposes.



Water Report

Through continued development in the Desert Hot Springs area and at the request of new customers, water services are always being added. Below is a summary of new water services added each month.

New Service Connections to the Water System					
Fiscal Year	2024/25	2023/24	2022/23	2021/22	2020/21
July	9	5	6	18	7
August	14	14	28	19	6
September	6	19	22	23	18
October	2	4	16	33	13
November	25	9	10	27	10
December	6	5	9	9	2
January	1	5	26	14	15
February	59	3	14	8	13
March	37	6	29	19	16
April	64	11	24	6	11
May	54	9	16	19	15
June		3	5	1	24
Total	277	93	205	196	150

Additional water service connection information is provided in Appendix C.

As expected, the new water services increase the amount of water needed to be pumped; however, the weather and water conservation continue to be the primary factor in MSWD water production. The following table summarizes the MSWD water production by month.

Monthly Water Production (AF)							
	FY 2024/25	Variano Prior		FY 2023/24	FY 2022/23	FY 2021/22	FY 2020/21
	2024/25	AF	%	2023/24	2022123		2020/21
July	939.07	149.08	18.87	789.99	751.79	796.57	857.77
August	818.63	80.89	10.96	737.74	850.19	839.93	885.31
September	785.85	110.79	16.41	675.06	716.03	738.65	784.80
October	718.26	9.03	1.27	709.23	691.98	665.18	755.84
November	574.08	-54.97	-8.74	629.05	599.39	679.85	690.13
December	647.08	117.09	22.09	529.99	554.27	565.48	588.32
January	572.24	15.67	2.82	556.57	530.39	580.28	537.96
February	509.08	50.39	10.99	458.69	490.41	527.34	495.61
March	564.28	4.04	0.72	560.24	500.37	601.44	625.80
April	598.68	-50.99	-7.85	649.67	552.34	624.07	649.34
May	645.40	-50.84	-7.30	696.24	726.25	745.36	723.62
June				700.11	682.09	730.02	761.63
Total	7,372.65	380.18	5.44	7,692.58	7,645.50	8,094.17	8,356.13

Additional water production information is provided in Appendix C.

PUBLIC AFFAIRS

Past & Upcoming Sponsorships / Events

DBVA Leg Breakfast: May 1, 2025



MSWD Board and Staff attended the Desert Valley Builders Association monthly legislative briefing. During the meeting, staff heard from representatives from all of the Coachella Valley's City planning departments and representatives from Ken Calvert and Assemblyman Greg Wallis' Offices.

CVCAN Golf Classic: May 2, 2025

Held at the Woodhaven Country Club in Palm Desert, MSWD was a sponsor of this event, the public affairs team hosted a booth at one of the holes titled "The Watering Hole" as a quick break between holes to refresh with a water tasting, and information about our award-winning water.





Women's Club Board Inductees Luncheon: May 6, 2025

Select MSWD staff attended the Women's Club Board Inductee Luncheon held at Miracle Springs. The Women's Club is the community's oldest established, non-national, non-profit, nonreligious, non-political charitable organization, raising scholarship funds for the youth activities and students of Desert Hot Springs.



GENERAL MANAGER'S REPORT JUNE 2025

MSWD Employee Appreciation Lunch: May 7, 2025

MSWD celebrated staff at the annual employee appreciation luncheon, lunch was served to the staff by Board members, the general manager, and members of the events committee. The event also included the announcements of Administrative Employee of the Year, Cynthia Acosta, Field Employee of the Year, Alex Nine, Supervisor/Manager of the Year, Andy Grunnet, and Department of the Year, Wastewater. Congratulations to all!











Desert X Closing Ceremonies (DHS): May 10, 2025

MSWD was a water sponsor for the Desert X closing ceremony for the four installations that were exhibited in Desert Hot Springs from May 9 to 11, 2025. Desert X hosted a series of engaging closing programs that offer visitors the opportunity to reflect on this year's thought provoking installations and connect with the artists and students who made this edition unforgettable.





ACWA Spring Conference: May 13-15, 2025

MSWD Board and select staff attended the Association of California Water Agencies Spring Conference in Monterey. The event brings together water industry professionals to learn, connect, and discuss critical issues affecting California's water community. While there, they had the opportunity to tour the Carmel Area Wastewater Treatment Facility along with their recycled water plant.





GCVCC DHS Meet & Greet: May 16, 2025

The Greater Coachella Valley Chamber held a local mixer in Desert Hot Springs during the May 16, 2025, Friday Nights on Pierson. MSWD hosted a table with our water, shared information about our award-winning water and enjoyed the opportunity to connect with the local community and chamber members that came to Desert Hot Springs for the event.

CSDA Legislative Days: May 20-21, 2025

MSWD Board members and staff were in Sacramento for the 2025 Special Districts Legislative Days. While there, they had the opportunity to meet with Assembly member Greg Wallis, Senator Rosilicie Ochoa Bogh, and other legislative staff to educate lawmakers on special districts and the communities and constituents we mutually serve as well as the opportunity to hear from California's top decision-makers, build partnerships, and advocate for our region.





DVBA Monthly Mixer: May 22, 2025

Desert Valley Builders Association held their May networking event at the Palm Springs Surf Club, this gives members an opportunity to network and catch up with other valley members. DBVA also hosted a donation to be collected during the event, collecting personal hygiene items (shampoo/deodorants/soap, etc.) to be donated to Olive Crest.



Local CSDA Chapter Luncheon: May 29, 2025



MSWD staff recently attended the Special District Association of Riverside County (SDARC) luncheon, which allows for members to be provided updates and network on regional issues. The local chapter of the California Special Districts Association (CSDA), plays a pivotal role in supporting, advocating for, and representing the diverse special districts across Riverside County. SDRAC's Board is led by a group of experienced General Managers and staff from various districts. SDARC is at the forefront of championing the interests of these vital community organizations through collaboration and by ensuring that the needs and priorities of local districts are heard and effectively addressed. This month's talk featured information on how special districts can utilize AI in a safe and beneficial way.

CVCAN Member Appreciation Party: June 5, 2025

The Coachella Valley Cannabis Action Network will hold their Annual Member Appreciation Pool Party at Miracle Springs, Desert Hot Springs, on June 5, 2025. The event is limited to members and sponsors only. The event organizers are also collecting donations to support local animal shelters, items requested are essential supplies such as pet food, cozy blankets, fun toys, and cleaning products – everything that helps keep shelter animals healthy, happy, and cared for while they wait for their forever homes.



GCVCC Board Installation Dinner: June 10, 2025



The Greater Coachella Valley Chamber of Commerce will hold the 2025 GCVCC Annual Installation and Business Awards Dinner, held at the Renaissance Esmeralda Resort and Spa, Indian Wells on Tuesday, June 10, 2025. This year's theme is "Bridging the Gap: Connecting Business, Community, and Opportunity" a focus on bridging the gaps in the Coachella Valley business community.

MSWD Lifestream Blood Drive: June 18, 2025

Join us at the MSWD Boardroom on June 18, 2025, from 7:00am to 12:00pm, and donate blood to help those in need. A single donation can save multiple lives.



DVBA Membership Appreciation: June 19, 2025



Desert Valley Builders Association will hold their annual membership appreciation event on June 19, 2025, at the Palm Springs Air Museum.

CVAG General Assembly Meeting: June 30, 2025

Members of the board and staff will attend the Coachella Valley Association of Government (CVAG) General Assembly Meeting. This event provides updates from local leaders on each Coachella Valley City and highlights CVAG's accomplishments from the past year.



CSDA General Managers Leadership Summit: June 29–July 1, 2025

General managers and emerging leaders come together at the California Special Districts Association General Manager Leadership Summit to gain insight, make connections and hone their skills. Tailored education specifically to the GM role, sessions are focused on governance best practices, state laws, human resources, operations, pensions, budgeting, district policies and procedures, risk management, along with networking opportunities.



California Special Districts Association

Districts Stronger Together

Youth & Education Programs

DHS High School REAL Academy Spring Interns: May 19, 2025

Through the MSWD and Desert Hot Springs High School REAL Academy partnership, MSWD hosted three groups of four interns for the spring session program. The students are partnered with a department and perform hands-on work. All students leave with a letter of reference, and "real" work experience. This session the departments are Wastewater/Collections, Construction and Maintenance, Field Customer Service, GIS, Accounting and Public Affairs. Eight of the Spring interns were honored at the May 19, 2025, Board meeting.



DHS Rotary SuRF Book Giveaway Event: May 29, 2025

As part of our support of the Desert Hot Springs Rotary, representatives from the Board and staff participated in the seventh annual SuRF, Summer Reading is Fun program. As part of the program, every child in first or second grade attending a Desert Hot Springs Elementary School received a free book of their choice to keep and read over the summer. Once they have finished their book, students are encouraged to trade books with their friends and read even more! From the great works of Dr Seuss, "The more you read, the more things you know. The more that you learn, the more places you go."





DHS High School Graduation: May 30, 2025

MSWD sponsored the Desert Hot Springs High School graduation as a water sponsor as well as congratulating the graduates with a banner that was on view during the graduation ceremony.



DHS Women's Club Scholarship Event: June 2, 2025



The Desert Hot Springs Women's Club hosted an ice cream social to celebrate the 2025-2026 Desert Hot Springs Women's Club scholarship recipients, one of which was sponsored by MSWD. Twenty-two students combined received \$26,000 in scholarships raised by the Women's club members through fundraising activities. The Women's Club is the community's oldest established, non-rational, non-profit, non-religious, non-political charitable organization, raising scholarship funds for the youth activities and students of Desert Hot Springs.

City of Desert Hot Springs - Day of the Child Event: June 7, 2025

The City of Desert Hot Springs is hosting the Day of the Child event – a fun-filled day dedicated to our amazing kids and the joy they bring to our community. MSWD public affairs staff will have a booth to celebrate and connect with the families in our community.



Public & Media Outreach

Customer Newsletter



Our May 2025 Water Matters newsletter features information about MSWD's CWEA outreach award, sewer pre-payment options, and Water Awareness Month. Our monthly newsletter can be found here or with your paper bill statement and the E-Bill digital statement in English and Spanish. A copy of the newsletter is included in the Appendix E.

Ongoing and New Campaigns

Public Affairs launched the "MSWD Follow and Like Us" Campaign to increase followers of the District Facebook and Instagram social media accounts, this initiative to increase engagement with our customers, as well as notice of events, information, and crisis communication access. Since the start of the campaign, we have received 195 new likes on Facebook, and 70 on Instagram. The images and posts have been updated to run through June 2025.





Starting the month of April and running through May 2025, Public Affairs has launched an "Updage Your Contact Information" campaign. The campaign is promoted through social media, paid socials, e-blast, the MSWD newsletter, and new outlets Uken Report and El Informador in Spanish.

Water Awareness Month

Through the month of May 2025, Public Affairs launched a campaign for Water Awareness Month. The campaign focused on conversation with an offer of a free conservation kit for MSWD customers and our rebate offerings. The campaign was featured through social media, paid socials, and the MSWD newsletter.



Sewer Pre-Payment Campaign

The Sewer Pre-Payment Campaign started at the end of April 2025 to promote the sewer pre-payment option available May 1, 2025, through June 30, 2025. The campaign is promoted through social media, e-blast, the MSWD newsletter, and news outlets Uken Report and El Informador in Spanish.

Editorials / Media

The Uken Report has shared the sponsored sewer prepayment campaign on the Uken Report website, their LinkedIn, Facebook, and Instagram pages.

https://ukenreport.com/important-message-to-mswd-customers-sponsored/



El Informador (Spanish publication) is sharing the sponsored sewer prepayment campaign in their printed paper and the website.

https://www.elinformadordelvalle.com/post/noche-de-entrega-de-becas-del-club-demujeres-de-desert-hot-springs-2025-26





Legislative Updates

Federal: EPA Announces Update to PFAS Drinking Water Regulations

On May 14, 2025, the EPA announced it will maintain the existing National Primary Drinking Water Regulations for PFOA and PFOS—standards finalized in 2024—while extending compliance deadlines by two years, from 2029 to 2031. The agency also launched the PFAS OUTreach Initiative (PFAS OUT) to support small and rural water systems with technical assistance, resources, and outreach. Additionally, EPA signaled its intent to rescind and reconsider the regulatory determinations for four other PFAS chemicals—PFHxS, PFNA, GenX, and PFBS—citing a need to ensure the Safe Drinking Water Act process is followed.

<u>Federal: Senators Introduce Bipartisan Bill to Expand Water Infrastructure</u> <u>Financing.</u>

Senators John Curtis (R-UT) and Mark Kelly (D-AZ) introduced the Restoring WIFIA Eligibility Act (S. 1760), a bipartisan bill to expand access to federal water infrastructure loans under the WIFIA program. The legislation would ensure projects with federal cost-sharing remain eligible for WIFIA assistance if led by non-federal entities and repaid with non-federal funds. Companion legislation (H.R. 3035) was introduced by Reps. Jim Costa (D-CA) and Dan Newhouse (R-WA).

Federal: Congress Votes to Repeal California's Vehicle Emissions Waivers.

The House and Senate have passed three resolutions (H. J. Res. 87, 88, and 89) to rescind EPA waivers previously granted to the State of California under the Clean Air Act. These waivers allowed the State to implement stricter emissions standards for passenger cars and heavy-duty trucks, including mandates for zero-emission vehicles. President Trump is expected to sign these joint resolutions. The resolutions were advanced under the Congressional Review Act (CRA), despite objections from the Senate parliamentarian and the Government Accountability Office, both of which questioned the legality of using the CRA in this context. California Governor Newsom and Attorney General Bonta announced that the State intends to file a lawsuit to defend the State's waivers.

A full Federal Update is available in Appendix D.

State: Earlier this month, the Governor released his May budget revise. Following are industry-related highlights from the proposal.

- Proposition 4 The May Revise does not include any additional costs being shifted from the General Fund to Proposition 4 money within the water space. However, it is intact in this latest round.
- Delta Conveyance Permit Streamlining The Governor is proposing to streamline the permitting for the Delta Conveyance project. Here is a link to the proposed budget trailer bill to do this.
- Groundwater Bulletin The Governor has proposed a budget trailer bill to reduce the frequency of reports to the Legislature and Governor on the state of groundwater from every 5 years to every 10 years. Here is a link to this trailer bill. <u>https://trailerbill.dof.ca.gov/public/trailerBill/pdf/1264</u>

The State report and State Bill Tracking sheet are included in Appendix D.

MSWD Digital Advertising

For the month of May 2025, the District featured three Google and Four Facebook/Instagram ads promoting various MSWD programs. The Google campaign garnered an impressive 161.236K impressions, and 361 link clicks. Our Facebook/Instagram (Meta) the four ads garnered 214,207 impressions and 246 link clicks. The most engagement was the MSWD Sewer Prepayment, garnering a reach of almost 42K, 59.5K impressions, and 73 link clicks. The MSWD website saw 5,277 users, 18,130 views, and 5,729 engaged sessions. The full report is included in Appendix E.



Social Media

This report highlights activities and posts on the District's social media platforms. Some of our most engaging posts included the Join Our Team – We Are Hiring, CVCAN Golf Tournament event, and the Employee Appreciation Day video. Our most shared posts were the and the Employee Appreciation Day video, the Join Our Team, and the CVCAN gold tournament post.

We were down on Facebook impressions but had in increase in total likes by 2.4%, and had 38 new page likes. Instagram continues to grow with 5 new followers and 80,841 impressions (up 6.8%), LinkedIn is growing with 7 new followers, impressions were up by 10.1%, and engagement was up by 2.7%.

A copy of the full social media report can be found in Appendix E.



CV Water Counts

The website saw 3,499 users, 4,676 sessions, and 6,309 pageviews. Digital and social media ads netted over 423,000 impressions and led to the Conservation Tips and Landscaping Tip of the Month pages being the most viewed for the month, with over 1,900 pageviews for each. Mobile views accounted for 50% of traffic with desktop seeing 34% and, surprisingly, tablets at 16%, with a small percentage of views also coming on smart TVs. A copy of the full report can be found in Appendix E.



Rebates & Conservation

The Public Affairs team continued to promote rebates and conservation throughout our service territory during the month of May 2025.

Rebate Type	Total Rebates for May 2025	Total Rebates for May 2025
Toilet	5	\$499.00
Turf	0	\$0.00
Clothes Washer	0	\$0.00
Smart Controller	0	\$0.00
Conservation Kit	2	-
Bottled Water Tracking Report

Date Supplied	Requested By	Event or Purpose	Cases Requested
05/01/2025	Friends of the DHS Library	Various Events	3
05/01/2025	DHS High School College & Career Specialist	2025 Senior Awards and Scholarship Night	6
05/08/2025	Desert X	Closing Ceremonies	13
05/13/2025	City of DHS	Monthly Water Supply	15
05/15/2025	DHS High School	ELD Ceremony	5
05/15/2025	Desert Springs Middle School	Mental Health Conference	5
05/16/2025	Club De Mujeres Latinas De DHS	Desert Springs Middle School Mental Health Conference	5
05/16/2025	MSWD	GCVCC Mixer – Friday Nights on Pierson – MSWD Booth	3
05/20/2025	Trio Educational Talent Search	Trio ETS Senior End of Year Celebration	6
05/22/2025	Cabot Yerxa	VIP Dance for Elementary Students	5
05/22/2025	DHS High School	Graduation	72 (Full Pallet)
		Total	138



APPENDIX A – Financial Information

MISSION SPRINGS WATER DISTRICT COMBINED FUNDS DISTRICT SUMMARY JULY 1, 2024 TO APRIL 30, 2025

	YEAR	TO DATE					JULY 1, 2023 TO APR	IL 30, 2024	
		FAVORABLE	FAVORABLE					FAVORABLE	FAVORABLE
		(UNFAVORABLE)	(UNFAVORABLE)					(UNFAVORABLE)	(UNFAVORABLE)
		VARIANCE	VARIANCE					VARIANCE	VARIANCE
ACTUAL	BUDGET	AMOUNT	PERCENT			ACTUAL	BUDGET	AMOUNT	PERCENT
17,155,799	16,991,440	164,359	1%	OPERATING REVENUE:		17,087,498	17,722,990	(635,492)	-4%
13,661,302	22,452,514	8,791,212	39%	OPERATING EXPENSE:		17,752,133	20,591,626	2,839,493	14%
3,494,497	(5,461,074)	8,955,572	-164%	NET OPERATING INCOME		(664,635)		2,204,001	77%
	(0,101,011)	0,000,012	10170			(001,000)	(2,000,000)	2,20 1,00 1	
6,329,130	4,647,825	1,681,305	36%	ADD NON-OPERATING REVENUE		7,508,403	6,932,011	576,392	8%
673,972	567,750	(106,222)	-19%	LESS NON-OPERATING EXPENSE		812,243	886,570	74,327	8%
5,655,158	4,080,075	1,575,083	39%	NET NON-OPERATING INCOME		6,696,160	6,045,441	650,719	11%
9,149,655	(1,380,999)	10,530,655	-763%	NET INCOME		6,031,525	3,176,805	2,854,720	90%
				OTHER INFORMATION					
			3.60	DEBT SERVICE RATIO		4.86			
			3.15%	INVESTMENT RETURN		1.27%			
			5.1570	INVESTMENT REFORM		1.27/0			
		EARNED	\$ 40,300	WELLS FARGO LOAN INTEREST	\$	49,000	PAID		
			\$ 62,533,816	CASH - JULY 1	\$	42,784,058			
			\$ 12,390,602	INCREASE/(DECREASE) IN CASH	\$	1,355,002			
			\$ 74,924,418	CASH - END OF PERIOD	\$	44,139,060	_		
		=	<u>, , , , , , , , , , , , , , , , , , , </u>		· ·	,,	=		
	w	ELLS FARGO	\$ 37,143,381	UNRESTRICTED CASH	\$	9,737,170	WELLS FARGO)	
	w	ELLS FARGO	\$ 3,509,984	RESTRICTED - ASSESSMENT DISTRICTS	\$	207,483	WELLS FARGO)	
		US BANK	\$ 385,702	RESTRICTED - ESCROW ACCOUNTS	\$	2,344,668	US BANK		
		CALTRUST	\$ 7,316,919	RESTRICTED - SHORT TERM FUND	\$	6,936,762	CALTRUST		
		CALTRUST	\$ 23,654,279	RESTRICTED - MEDIUM TERM FUND	\$	22,138,299	CALTRUST		
		CALTRUST	\$ 2,914,153	RESTRICTED - LIQUIDITY FUND	\$	2,774,678	CALTRUST		
			\$ 74,924,418	RESTRICTED TOTAL CASH	\$	44,139,060	-		



MISSION SPRINGS WATER DISTRICT CAPITAL IMPROVEMENT PROJECTS - ONGOING APRIL 30, 2025

11147 W 11424 RE 11425 AF	/ELL #42 (NEAR TO EXISTING WELL # 22)		04-30-25	BUDGET	TO AOTUAL				
11424 RE 11425 AF		0.005.077.00		DUDGEI	TO ACTUAL	COST	BUDGET	OF BUDGET	RESPONSIBLE
11424 RE 11425 AF		3,235,277.03	272,897.47	0.00	-272,897.47	3,508,174.50	5,207,000.00	1,698,825.50	ENGINEERING
		51,387,547.85	933,158.47	0.00	-933,158.47	52,320,706.32	55,049,300.00	2,728,593.68	ENGINEERING
44400 00	REA M-2 (AD #15)	709,954.24	31,685.33	0.00	-31,685.33	741,639.57	11,450,000.00	10,708,360.43	ENGINEERING
11420 00	ONVEYANCE LINE FROM LS TO RWWTP	7,078,128.60	527,597.87	0.00	-527,597.87	7,605,726.47	8,438,932.00	833,205.53	ENGINEERING
11451 CI	HROMIUM 6 COMPLIANCE STUDY	64,726.19	75,916.83	0.00	-75,916.83	140,643.02	200,000.00	59,356.98	ENGINEERING
11611 W	/ELL REHABILITATION PROGRAM - WELL 22	609,264.22	167,331.38	0.00	-167,331.38	776,595.60	1,560,000.00	783,404.40	PRODUCTION
11618 DE	ESIGN & ENGINEERING FOR AREAS A & G	573,106.23	10,015.37	0.00	-10,015.37	583,121.60	1,600,000.00	1,016,878.40	ENGINEERING
11621 A	DMIN BUILDING	1,855,431.73	237,425.09	0.00	-237,425.09	2,092,856.82	33,300,000.00	31,207,143.18	ADMINISTRATION
11693 G	QPP AREA D3-1 SEWER DESIGN	10,126.62	64,232.07	0.00	-64,232.07	74,358.69	2,334,765.00	2,260,406.31	ENGINEERING
11741 35	5C WELL REHABILITATION	28,729.59	5,757.29	0.00	-5,757.29	34,486.88	3,055,990.00	3,021,503.12	ENGINEERING
	4C WELL REHABILITATION	637,977.37	171,893.93	0.00	-171,893.93	809,871.30	794,000.00	-15,871.30	ENGINEERING
11743 IN	ISTALL 18-INCH INTERTIE LINE	3,174.77	1,741.91	0.00	-1,741.91	4,916.68	1,100,000.00	1,095,083.32	ENGINEERING
11769 19	9TH-20TH AVES & LITTLE MORONGO ROADWAY PROJECT	120,229.09	67,271.89	0.00	-67,271.89	187,500.98	2,509,000.00	2,321,499.02	ENGINEERING
11776 EN	NERGY CONSERVATION AND EFFICIENCY SVCS PLAN	63,160.06	133,134.51	0.00		196,294.57	555,000.00	358,705.43	ADMINISTRATION
11790 20	024 - NEW METERS 3/4" - 2"	308,086.20	26,271.18	0.00	-26,271.18	334,357.38	350,000.00	15,642.62	FIELD SERVICES
11791 EF	RP SYSTEM REPLACEMENTS	0.00	683.84	0.00	-683.84	683.84	1,710,000.00	1,709,316.16	INNOVATION & TECHNOLOGY
	3TH AVE DAMAGE: TSTORM HILARY	185,124.25	31,850.66	0.00		216,974.91	210,000.00		ENGINEERING
11810 TH	HOMAS DR DAMAGE: TSTORM HILARY	33,158.02	249,472.41	0.00	-249,472.41	282,630.43	270,000.00	-12,630.43	ENGINEERING
11813 M	IISSION LAKES DAMAGE: TSTORM HILARY	32,546.29	483,504.01	0.00	-483,504.01	516,050.30	495,000.00	-21,050.30	ENGINEERING
11829 GI	EHL TH842 TELEHANDLER	0.00	177,317.22	0.00	-177,317.22	177,317.22	177,817.00	499.78	WASTEWATER
	ASE 570N EP SKIP LOADER	0.00	124,309.46	0.00	-124,309.46			190.54	WASTEWATER
11837 GI	IS ESRI - SBITA	47,976.75	111,286.25	0.00	-111,286.25	159,263.00	253,514.00	94,251.00	FIELD SERVICES
11838 GI	IS CITYWORKS - SBITA	0.00	97,013.03	0.00	-97,013.03	97,013.03	399,790.00	302,776.97	FINANCE
11839 JC	OHN DEERE JD210P SKIP LOADER	0.00	133,725.65	0.00	-133,725.65	133,725.65	157,300.00	23,574.35	CONSTRUCTION & MAINT.
11841 W	ACHS ERV-750 VALVE MACHINE	0.00	44,419.95	0.00	-44,419.95	44,419.95	45,000.00	580.05	CONSTRUCTION & MAINT.
11844 BE	ELT PRESS HOIZONTAL SCREW REPLACEMT	0.00	19,288.00	0.00	-19,288.00	19,288.00	22,775.00	3,487.00	WASTEWATER
11858 TE	ERRACE BOOSTER REHAB PROJECT	0.00	5,646.66	0.00	-5,646.66	5,646.66	119,304.00	113,657.34	PRODUCTION
11859 TE	ERRACE CLA-VAL REPLACEMENT	0.00	102,183.01	0.00	-102,183.01	102,183.01	112,617.00	10,433.99	PRODUCTION
11869 GI	IS VERTICAL ASSET MODEL	0.00	74,060.00	0.00		74,060.00	196,292.00		INNOVATION & TECHNOLOGY
11876 G	QPP AD18 D3 PHS 1 WATER MAIN REPLACE: DESIGN	0.00	59,775.36	0.00	-59,775.36	59,775.36	2,067,000.00	2,007,224.64	CONSTRUCTION & MAINT.
11880 W	/ELL BENCHMARK SURVEY	0.00	340.50	0.00		340.50	21,000.00		PRODUCTION
11882 OI	PEN GOV-DIGITAL BUDGET/PROCUREMENT S/W	0.00	101,706.47	0.00	-101,706.47	101,706.47	230,392.00	128,685.53	CONSTRUCTION & MAINT.
TOTAL		66,983,725.10	4,542,913.07	0.00	-4,542,913.07	71,526,638.17	134,116,288.00	62,589,649.83	\$
32 Re	ecords Listed								

MISSION SPRINGS WATER DISTRICT CAPITAL IMPROVEMENT PROJECTS - PAUSED APRIL 30, 2025

		BEG BAL	YEAR TO DATE	2024	FY 2024 BUDGET	TOTAL	ADOPTED	BALANCE	DEPARTMENT
JOBNO	PROJECT TITLE	07-01-2024	04-30-25	BUDGET	TO ACTUAL	COST	BUDGET	OF BUDGET	RESPONSIBLE
11087	HORTON WWTP EXPANSION #5	152,615.52	2 0.00	0.00	0.00	152,615.52	13,404,000.00	13,251,384.48	ENGINEERING
11159	1530 ZONE REDBUD TANK #2 LAND AND CONSTR	70,708.46	6 0.00	0.00	0.00		80,000.00	9,291.54	ENGINEERING
11205	I-10 & INDIAN SEWER COLLECTION SYSTEM	594,668.44	0.00	0.00	0.00	594,668.44	652,000.00	57,331.56	ENGINEERING
11456	HWWTP INFL. PUMP STATION ODOR CONTROL	647,969.84				647,969.84	730,000.00		ENGINEERING
11472	AREA J-2	293,853.72	2 0.00	0.00	0.00	293,853.72	300,000.00	6,146.28	ENGINEERING
11556	HWWTP ASU DEMOLITION	45,077.20	0.00	0.00	0.00	45,077.20	167,275.00	122,197.80	ENGINEERING
11557	HWWTP PERCOLATION PONDS (2)	350,213.58	0.00	0.00	0.00	350,213.58	380,000.00	29,786.42	WASTEWATER
11566	DESIGN & ENGINEERING AREAS H & I	336,320.57	0.00	0.00	0.00	336,320.57	460,000.00	123,679.43	ENGINEERING
11598	BLOCK WALL AT CORP YARD & WASTEWATER FACILITY	1,451.86	6 0.00	0.00	0.00	1,451.86	155,000.00	153,548.14	ENGINEERING
11599	BLOCK WALL/FENCE AT TERRACE RESERVOIR	25,947.91	0.00	0.00	0.00		226,288.00	200,340.09	ENGINEERING
11600	BOOSTER PUMP REHAB PROGRAM	119,375.93	0.00	0.00	0.00	119,375.93	150,000.00	30,624.07	PRODUCTION
11601	MODULAR ENCL FOR CHLORINE EQUIP AT WELL SITES	88,417.25	i 0.00	0.00	0.00	88,417.25	124,180.00	35,762.75	PRODUCTION
11604	PAVEMENT REPAIRS - CORP YARD	43,757.39	0.00	0.00	0.00	43,757.39	345,575.00	301,817.61	ENGINEERING
11607	TERRACE RESERVOIR NO. 1	30,667.76	6 0.00	0.00	0.00	30,667.76	2,754,343.00	2,723,675.24	ENGINEERING
11608	TERRACE RESERVOIR NO. 2	32,374.80	0.00	0.00	0.00	32,374.80	2,814,461.00	2,782,086.20	ENGINEERING
11609	TERRACE RESERVOIR NO. 3	30,882.54		0.00			2,361,363.00		ENGINEERING
11610	VISTA RESERVOIR NO. 2	127,027.61	0.00	0.00	0.00	127,027.61	975,427.00	848,399.39	ENGINEERING
11613	HWWTP ABOVE GROUND PIPING & APPURTENANCE REHA	343.68	0.00	0.00	0.00	343.68	150,000.00	149,656.32	ENGINEERING
11617	HWWTP SCADA UPGRADES	40,080.36	6 0.00	0.00	0.00	40,080.36	129,008.00	88,927.64	WASTEWATER
11622	2020 WATER CIP PIPELINE REPLACEMENT	275,188.54	0.00	0.00	0.00	275,188.54	2,264,975.00	1,989,786.46	ENGINEERING
11657	SEWER SYSTEM COLLECTIONS	561,007.76	6 0.00	0.00	0.00	561,007.76	750,000.00	188,992.24	ENGINEERING
11665	WELL AND RESERVOIR SITES SECURITY CAMERAS	2,366.86			0.00	2,366.86	225,075.00	222,708.14	PRODUCTION
11666	EMERGENCY BACKUP GENERATOR WELL 27/31	21,859.56	0.00	0.00	0.00	21,859.56	411,002.00	389,142.44	ENGINEERING
11667	EMERGENCY BACKUP GENERATOR WELL 32	21,767.00	0.00	0.00	0.00	21,767.00	300,331.00	278,564.00	ENGINEERING
11668	EMERGENCY BACKUP GENERATOR WELL 37	21,803.56	δ 0.00	0.00	0.00	21,803.56	300,331.00	278,527.44	ENGINEERING
11689	FILTRATION FOR HWWTP	108,952.07	799.00	0.00	-799.00	109,751.07	1,500,000.00	1,390,248.93	ENGINEERING
11691	MUNICODE WEBSITE	9,021.78	0.00	0.00	0.00	9,021.78	31,000.00	21,978.22	ADMINISTRATION
	MUNICODE AGENDA	7,214.25			0.00	7,214.25	20,000.00	12,785.75	ADMINISTRATION
11716	PORTABLE BOOSTER/TRANSFER PUMP	148,226.35	<u>5</u> 0.00	0.00	0.00	148,226.35	180,000.00	31,773.65	PRODUCTION
11717	TRAILER MOUNTED PORTABLE GENERATORS	487,220.74	0.00	0.00	0.00	487,220.74	537,375.00	50,154.26	CONSTRUCTION & MAINT.
11720	WELL REHAB PROGRAM DESIGN - 2022 FY	68,918.31		0.00	0.00	68,918.31	120,000.00	51,081.69	PRODUCTION
11733	ADMINISTRATION OFFICE REPAIRS DRYWL/PAINT	35,339.27	0.00	0.00	0.00	35,339.27	135,000.00	99,660.73	ADMINISTRATION
11811	INDIAN CANYON DAMAGE: TSTORM HILARY	17,740.48	0.00	0.00	0.00	17,740.48	230,000.00	212,259.52	ENGINEERING
TOTAL		4,818,380.95	5 799.00	0.00	-799.00	4,819,179.95	33,364,009.00	28,544,829.05	
33	Records Listed								

MISSION SPRINGS WATER DISTRICT CAPITAL IMPROVEMENT PROJECTS - NOT STARTED APRIL 30, 2025

	BEG BAL	YEAR TO DATE	2024	FY 2024 BUDGET	TOTAL	ADOPTED		DEPARTMENT
JOBNO PROJECT TITLE	07-01-2024		BUDGET	TO ACTUAL	COST	BUDGET	OF BUDGET	RESPONSIBLE
11460 WELL 29 CHROMIUM 6 TREATMENT DESIGN	0.00		0.00			200,000.00		ENGINEERING
11719 RESERVOIR REHAB PROGRAM DESIGN - 2022 FY	0.00		0.00			120,000.00		PRODUCTION
11737 PIERSON BLVD SLURRY SEAL PROJECT	0.00		0.00			183,000.00	183,000.00	ENGINEERING
11738 RIVERSIDE CTY MOUNTAIN VIEW RESURFACING PROJ	0.00		0.00	0.00		33,000.00		ENGINEERING
11789 WACHS ERV-750 VALVE MACHINE	0.00	0.00	0.00	0.00	0.00	42,000.00		CONSTRUCTION & MAINT.
11812 LITTLE MORONGO DAMAGE: TSTORM HILARY	0.00		0.00			30,000.00		ENGINEERING
11840 VACUUM EXTRACTOR	0.00	0.00	0.00	0.00	0.00	143,000.00		CONSTRUCTION & MAINT.
11842 WALK BEHIND TRENCHER	0.00		0.00			12,100.00		CONSTRUCTION & MAINT.
11843 AXLE WEIGHING SYSTEM	0.00		0.00			15,070.00	15,070.00	WASTEWATER
11845 HEADWORKS GRIT CLASSIFIER SCREW REPLACEMT	0.00		0.00			96,076.00	96,076.00	WASTEWATER
11846 AVILIGON CAMERA SYSTEM (HORTON)	0.00	0.00	0.00	0.00	0.00	71,886.00	71,886.00	WASTEWATER
11847 JWC AUGER REPLACEMENT	0.00		0.00			28,898.00		WASTEWATER
11848 ODOR CONTROL GREASE FILTER	0.00	0.00	0.00	0.00	0.00	17,000.00	17,000.00	WASTEWATER
11849 PSC - WPSV INTERTIE	0.00	0.00	0.00	0.00	0.00	358,010.00		ENGINEERING
11850 WATERLINE REPLACEMENT(S): EASEMENTS	0.00	0.00	0.00	0.00	0.00	62,000,000.00	62,000,000.00	ENGINEERING
11851 CHLORINE ENCLOSURES	0.00	0.00	0.00	0.00	0.00	169,474.00	169,474.00	PRODUCTION
11852 GATEWAY PLC UPGRADE	0.00	0.00	0.00	0.00	0.00	23,150.00	23,150.00	PRODUCTION
11853 HIGHLAND SOLAR & COMMUNICATIONS UPGRADE	0.00	0.00	0.00	0.00	0.00	23,442.00		PRODUCTION
11854 LITTLE MORONGO BOOSTER INSTALL	0.00	0.00	0.00	0.00	0.00	167,605.00	167,605.00	PRODUCTION
11855 LOW DESERT VIEW BOOSTER REHAB	0.00	0.00	0.00	0.00	0.00	69,304.00	69,304.00	PRODUCTION
11856 QUAL ALTITUDE VALVE UPGRADE	0.00	0.00	0.00	0.00	0.00	40,033.00	40,033.00	PRODUCTION
11857 SCADA SERVER UPGRADE	0.00	0.00	0.00	0.00	0.00	24,341.00	24,341.00	PRODUCTION
11860 WELL 25A REHABILITATION	0.00	0.00	0.00	0.00	0.00	104,211.00	104,211.00	PRODUCTION
11861 WELL 26A FENCING/ELEC POLE PROJECT	0.00	0.00	0.00	0.00	0.00	56,901.00	56,901.00	PRODUCTION
11862 M-2 WATERLINE REPLACEMENT	0.00	0.00	0.00	0.00	0.00	3,574,309.00	3,574,309.00	ENGINEERING
11884 WELL #28 REHABILITATION PROJECT	0.00	0.00	0.00	0.00	0.00	790,230.00	790,230.00	PRODUCTION
11885 REPLACEMENT HORTON WELLS: MO #1 & REHAB #11	0.00	0.00	0.00	0.00	0.00	150,000.00	150,000.00	WASTEWATER
11886 WELL #30 REHABILITATION PROJECT	0.00	0.00	0.00	0.00	0.00	790,230.00	790,230.00	PRODUCTION
TOTAL	0.00	0.00	0.00	0.00	0.00	69,333,270.00	69,333,270.00	
28 Records Listed								

MISSION SPRINGS WATER DISTRICT CAPITAL IMPROVEMENT PROJECTS - COMPLETED APRIL 30, 2025

		BEG BAL	YEAR TO DATE	2024	FY 2024 BUDGET	TOTAL	ADOPTED	BALANCE	DEPARTMENT
JOBNO	PROJECT TITLE	07-01-2024	04-30-25	BUDGET	TO ACTUAL	COST	BUDGET	OF BUDGET	RESPONSIBLE
10371	SEWER LINE ENCASEMENT I-10 CROSSING @ INDIAN	251,972.22	0.00	0.00	0.00	251,972.22	251,972.00	-0.22	ENGINEERING
10693	WELL SITE-WORSLEY RD NORTH-27 ACRES	39,326.00	0.00	0.00	0.00	39,326.00	39,326.00	0.00	ENGINEERING
10702	WELL SITE WORSLEY-ENV/ENG	2,404.50	0.00	0.00	0.00	2,404.50			ENGINEERING
10969	PRELIM DESIGN/ENG HORTON WWTP EXP# 5	171,702.93	0.00	0.00	0.00	171,702.93	171,703.00		ENGINEERING
	FINAL DESIGN HORTON WWTP EXP #5	940,340.32	0.00	0.00	0.00	940,340.32	· · · · · · · · · · · · · · · · · · ·		ENGINEERING
11076	WELL #38 DESIGN & ENVIRONMENTAL	366,443.48			0.00	366,443.48			ENGINEERING
11088	EIR HORTON WWTP EXPANSION #5	71,415.62	0.00	0.00	0.00	· · · · ·	· · · · · · · · · · · · · · · · · · ·		ENGINEERING
-	MISSION CREEK - 80 ACRES	325,077.18		0.00	0.00	,		· · · · ·	ENGINEERING
11392	WELL & BOOSTER SCADA ENHANCEMENT	29,207.20		0.00	0.00				PRODUCTION
11498	HWWTP PERCOLATION POND REHAB	28,181.34	0.00	0.00	0.00	28,181.34	42,000.00	· · · · · ·	WASTEWATER
11602	ELECTRICAL PANEL/MOTOR REHAB (3 SITES)	700,272.63	0.00	0.00	0.00	700,272.63	741,404.00	41,131.37	PRODUCTION
11787	JOHN DEERE 3032E COMPACT UTILITY TRAILER	30,405.00	0.00	32,000.00	32,000.00	30,405.00	32,000.00		WASTEWATER
11788	MUFFIN MONSTER 6" INLINE GRINDER	16,197.28	0.00	15,100.00	15,100.00	16,197.28	17,100.00	902.72	WASTEWATER
11831	JOHN DEERE GATOR TE MODEL (1 OF 2)	0.00	15,372.77	0.00	-15,372.77	15,372.77	16,000.00	627.23	WASTEWATER
11832	JOHN DEERE GATOR TX MODEL (2 OF 2)	0.00	15,372.77	0.00	-15,372.77	15,372.77	16,000.00	627.23	ENGINEERING
TOTAL		2,972,945.70	30,745.54	47,100.00	16,354.46	3,003,691.24	3,074,666.00	70,974.76	
15	Records Listed								

APPENDIX B – Innovation & Technology Information



Mission Springs — May 2025 Client report

Client Activity Report and Analysis

Standard: 19 Use Next Business Day: 7

Client Service Rating	5
Overall Satisfaction	—
Number of Service Requests	26
Number of Survey Responses	0
Response Rate	0%



Tickets Received	26
Tickets Closed	25
Ticket MTTR	5.76

Client Hours — May

Hours on SOs	60
Hours on Projects	9
Meeting Hours	2
TOTAL HOURS	71





Mission Springs — March 2025 Client report

May Client Meetings

Meeting Title	Topics	Time Allocated
—Updated MSP Pro- posal	Updated proposal requestInclude optional projects	2

Client Pending Projects

Project Title	Purpose
Windows 11 Upgrade	Updating OS on computers
Client Server Updates	Update security servers
Server Replacement	Current servers at the end of life cycle
Network Hardware	Upgrade Hardware to maintain cyber security resiliency

APPENDIX C – Wastewater & Water Production Tables

WASTEWATER REPORT

						SEWER CC	NNECTION	SUMMARY						
	2024/25	2023/24	2022/23	2021/22	2020/21	2019/20	2018/19	2017/18	2016/17	2015/16	2014/15	2013/14	2012/13	2011/12
July	9	4	4	18	8	7	9	51	2	1	139	2	0	0
August	7	12	26	20	4	1	8	53	2	4	214	4	0	2
September	2	17	20	20	5	2	12	8	11	2	90	2	1	0
October	2	3	13	36	9	4	8	12	4	21	65	8	2	1
November	22	7	8	29	50	10	9	7	7	1	52	18	7	3
December	5	21	8	12	9	3	3	64	1	0	86	22	11	2
January	1	2	35	14	21	7	1	16	8	3	27	3	11	1
February	55	1	4	7	23	5	1	42	0	3	5	46	6	1
March	30	1	24	17	48	1	0	23	5	0	31	16	2	1
April	56	7	16	7	18	3	3	15	30	0	8	95	14	3
May	42	8	9	16	17	11	3	20	45	7	13	98	3	2
June		0	4	2	21	7	3	6	70	4	4	72	2	0
Annual	231	83	171	198	233	61	60	317	185	46	734	386	59	16

Connections to Sewer Collection System:

As of June 30, 2024	8,919
Plus YTD	231
Total Sewer Connections =	9,150

WASTEWATER FLOW MGD									
	HORTO	N PLANT	DESER	I CREST	WRIGHT PLANT				
2024/25	Avg. Daily	Peak 24 hr.	Avg. Daily	Peak 24 hr.	Avg. Daily	Peak 24 hr.			
	Flow	Flow	Flow	Flow	Flow	Flow			
July	2.065945	2.184078	0.039738	0.046230	0.000000	0.000000			
August	2.132868	2.253870	0.045258	0.063150	0.000000	0.000000			
September	2.084274	2.299028	0.042407	0.050700	0.000000	0.000000			
October	2.056787	2.242007	0.045147	0.054820	0.000000	0.000000			
November	2.080992	2.260242	0.045151	0.050590	0.000000	0.000000			
December	2.063171	2.208058	0.043790	0.047380	0.000000	0.000000			
January	2.052011	2.229541	0.043768	0.046930	0.000000	0.000000			
February	2.021628	2.159446	0.042657	0.048510	0.196484	0.266883			
March	1.881538	1.992163	0.046467	0.054370	0.175171	0.213597			
April	1.866151	1.940300	0.042551	0.048930	0.164590	0.189517			
May	1.843367	1.999516	0.039008	0.048140	0.170625	0.191499			
June									

WASTEWATER FLOW MGD									
	HORTO	N PLANT	DESER	CREST	WRIGHT PLANT				
2023/24	Avg. Daily	Peak 24 hr.	Avg. Daily	Peak 24 hr.	Avg. Daily	Peak 24 hr.			
	Flow	Flow	Flow	Flow	Flow	Flow			
July	1.922043	2.149212	0.050983	0.071200	0.000000	0.000000			
August	1.929369	2.592078	0.047453	0.067540	0.000000	0.000000			
September	2.037218	2.182773	0.046081	0.055570	0.000000	0.000000			
October	2.050049	2.173503	0.040804	0.051000	0.000000	0.000000			
November	2.065661	2.265582	0.046158	0.059550	0.000000	0.000000			
December	2.037725	2.208722	0.045566	0.057730	0.000000	0.000000			
January	2.014687	2.152567	0.045226	0.049620	0.000000	0.000000			
February	1.999080	2.184408	0.047016	0.053920	0.000000	0.000000			
March	2.075331	2.301861	0.047050	0.054740	0.000000	0.000000			
April	2.059142	2.222371	0.040275	0.047630	0.000000	0.000000			
May	1.983604	2.113440	0.036827	0.040730	0.000000	0.000000			
June	1.982771	2.091744	0.039008	0.046700	0.000000	0.000000			

WATER REPORT

	WATER CONNECTION SUMMARY												
	2024/25	2023/24	2022/23	2021/22	2020/21	2019/20	2018/19	2017/18	2016/17	2015/16	2014/15	2013/14	2012/13
July	9	5	6	18	7	4	5	7	2	0	0	1	0
August	14	14	28	19	6	10	5	3	2	2	0	1	0
September	6	19	22	23	18	2	14	4	13	3	0	2	2
October	2	4	16	33	13	3	21	8	3	20	0	5	1
November	25	9	10	27	10	16	4	0	7	3	0	1	0
December	6	5	9	9	2	17	3	3	2	0	0	2	0
January	1	5	26	14	15	6	3	20	1	1	2	2	0
February	59	3	14	8	13	8	5	11	1	0	1	0	1
March	37	6	29	19	16	2	3	6	5	0	12	0	0
April	64	11	24	6	11	1	3	7	11	2	7	0	1
May	54	9	16	19	15	12	5	11	9	8	2	0	1
June		3	5	1	24	11	2	8	2	10	1	0	0
Annual	277	93	205	196	150	92	73	88	58	49	25	14	6
Avg./ Mo.	23.08	7.75	17.08	16.33	12.50	7.67	6.08	7.33	4.83	4.08	2.08	1.17	0.50

Connections to Water System:

	WATER PRODUCTION SUMMARY												
	FY 2024/25	Varia from pri	or year	FY 2023/24	FY 2022/23	FY 2021/22	FY 2020/21	FY 2019/20	FY 2018/19	FY 2017/18	FY 2016/17	FY 2015/16	FY 2014/15
	AF	AF	%	AF									
July	939.07	149.08	18.87%	789.99	751.79	796.57	857.77	853.23	857.20	835.87	714.50	659.11	859.00
August	818.63	80.89	10.96%	737.74	850.19	839.93	885.31	795.18	806.47	829.93	808.54	706.62	730.71
September	785.85	110.79	16.41%	675.06	716.03	738.65	784.80	757.08	689.47	712.40	679.54	657.37	800.67
October	718.26	9.03	1.27%	709.23	691.98	665.18	755.84	709.39	709.81	733.86	678.33	575.86	716.30
November	574.08	-54.97	-8.74%	629.05	599.39	679.85	690.13	619.87	631.75	642.41	601.89	582.22	533.69
December	647.08	117.09	22.09%	529.99	554.27	565.48	588.32	537.23	502.16	584.24	520.63	503.10	590.83
January	572.24	15.67	2.82%	556.57	530.39	580.28	537.96	553.20	570.20	599.52	465.10	431.38	526.86
February	509.08	50.39	10.99%	458.69	490.41	527.34	495.61	520.85	415.49	512.79	453.39	483.92	506.49
March	564.28	4.04	0.72%	560.24	500.37	601.44	625.80	557.73	490.92	536.09	549.50	514.05	614.94
April	598.68	-50.99	-7.85%	649.67	552.34	624.07	649.34	573.02	635.08	644.06	540.56	502.36	622.58
Мау	645.40	-50.84	-7.30%	696.24	726.25	745.36	723.62	698.99	598.36	697.15	731.81	601.83	590.28
June		0.00	0.00%	700.11	682.09	730.02	761.63	806.02	710.39	688.74	732.68	685.93	706.34
TOTAL	7,372.65	380.18	5.44%	7,692.58	7,645.50	8,094.17	8,356.13	7,981.79	7,617.30	8,017.06	7,476.47	6,903.75	7,798.69

APPENDIX D – Federal & State Legislative Information

Mission Springs Water District Federal Update

May 30, 2025

House Passes Budget Reconciliation Bill, Heads to Senate

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On May 22, the House narrowly passed the *One Big Beautiful Bill Act* (H.R. 1), a budget reconciliation bill that represents the cornerstone of President Trump and congressional Republicans' legislative agenda, by a 215-214 vote. All Democrats opposed the bill, joined by two Republicans—Reps. Warren Davidson (OH) and Thomas Massie (KY)—who cited concerns over the federal deficit. Two GOP members missed the vote, and one voted "present."

The legislation combines tax, spending, and policy proposals across a wide range of federal programs. Among other provisions, it would:

- Extend provisions of the 2017 tax law and make additional changes to the federal tax code, including adjustments to the state and local tax (SALT) deduction cap and enhancements to the Low-Income Housing Tax Credit;
- Provide significant increases in funding for defense and homeland security;
- Restructure Medicaid and federal education programs;
- Reduce non-defense discretionary spending, particularly across green energy, environmental, and social services programs; and
- Provide new funding for agricultural producers and rural infrastructure with farm labor reforms.

The bill now heads to the Senate, where Republican leaders are expected to make revisions. They must also navigate the Byrd Rule, which restricts the types of provisions that can be included in budget reconciliation bills when considered on the Senate floor.

President Trump Releases Fiscal Year 2026 "Skinny" Budget Proposal

On May 2, the White House released President Trump's Fiscal Year (FY) 2026 "skinny" budget proposal, outlining the Administration's top funding priorities ahead of a more detailed request expected soon. The <u>46-page document</u> proposes an overall 22.6% reduction in non-defense discretionary spending. The plan calls for a 13% increase in defense spending and a 65% increase for the Department of Homeland Security. The proposal also outlines intentions to revise or eliminate various federal programs and agencies' activities that the Administration views as outside core federal responsibilities or inconsistent with its priorities.

This budget serves as a starting point for the FY 2026 appropriations process, which is already underway in Congress due to delays in completing FY 2025 funding. As with all presidential budgets, the proposal is nonbinding; Congress ultimately determines final funding levels through the annual appropriations process.

Fiscal Year 2026 Appropriations Update

House Appropriations Committee Chair Tom Cole (R-OK) announced the markup schedule for all twelve FY 2026 appropriations bills:

FY26 Appropriations Bill	House Subcommittee Markup Date	House Full Committee Markup Date
Agriculture-Rural Development- FDA	June 5	June 11
Commerce-Justice-Science	July 7	July 10
Defense	June 10	June 13
Energy-Water Development	July 7	July 10
Financial Services-General Government	June 23	June 26
Homeland Security	June 9	June 12
Interior-Environment	June 23	June 26
Labor-HHS	July 21	July 24
Legislative Branch	June 24	June 27
MilCon-VA	June 5	June 10
State-Foreign Operations	June 24	June 27
Transportation-HUD	July 14	July 17

Additionally, House Members submitted their fifteen Community Project Funding requests to the House Appropriations Committee for consideration in the appropriations bills. Members are required to post a full list of their requests on their websites by June 13.

EPA Announces Update to PFAS Drinking Water Regulations

On May 14, EPA <u>announced</u> it will maintain the existing National Primary Drinking Water Regulations for PFOA and PFOS—standards finalized in 2024—while extending compliance deadlines by two years, from 2029 to 2031. The agency also launched the PFAS OUTreach Initiative (PFAS OUT) to support small and rural water systems with technical assistance, resources, and outreach. Additionally, EPA signaled its intent to rescind and reconsider the regulatory determinations for four other PFAS chemicals—PFHxS, PFNA, GenX, and PFBS citing a need to ensure the Safe Drinking Water Act process is followed. Additionally, the EPA emphasized its support for passive receivers by delaying implementation timelines, enhancing coordination, and holding polluters accountable through forthcoming effluent limitations guidelines. A proposed rule to formalize the new compliance timeline is expected this fall, with a final rule anticipated in spring 2026.

Supreme Court Limits Scope of Environmental Reviews Under NEPA

On May 29, the Supreme Court ruled 8-0 in <u>Seven County Infrastructure Coalition v. Eagle</u> <u>County</u> that federal agencies are not required to consider the environmental effects of separate upstream or downstream activities—such as oil drilling or refining—when conducting reviews under the National Environmental Policy Act (NEPA). With Justice Kavanaugh writing for the majority, the Court held that federal agencies are not required to consider environmental effects from upstream or downstream activities—such as oil drilling or refining—if those activities fall outside the agency's jurisdiction and are not part of the specific project being approved. The decision reversed a lower court ruling that faulted the U.S. Surface Transportation Board for not fully analyzing the broader climate impacts of a proposed rail line in Utah. Justice Sotomayor, joined by Justices Kagan and Jackson, concurred in the judgment. Justice Gorsuch did not participate.

LEGISLATIVE ACTIVITY

Congress Votes to Repeal California's Vehicle Emissions Waivers. The House and Senate have passed three resolutions (<u>H. J. Res. 87</u>, <u>88</u>, and <u>89</u>) to rescind EPA waivers previously granted to the State of California under the *Clean Air Act*. These waivers allowed the State to implement stricter emissions standards for passenger cars and heavy-duty trucks, including mandates for zero-emission vehicles. President Trump is expected to sign these joint resolutions. The resolutions were advanced under the *Congressional Review Act* (CRA), despite objections from the Senate parliamentarian and the Government Accountability Office, both of which questioned the legality of using the CRA in this context. California Governor Newsom and Attorney General Bonta announced that the State intends to file a lawsuit to defend the State's waivers.

Senate Confirms MacGregor as Deputy Interior Secretary. On May 14, the Senate voted 53-40 to confirm Katharine MacGregor as Deputy Secretary of the Interior. MacGregor previously held the same position during the final year of the first Trump administration and had earlier served as deputy chief of staff to then-Interior Secretary David Bernhardt. After leaving the administration, she worked as vice president of environmental services at NextEra Energy. MacGregor supports increased oil and gas lease sales in the Gulf of Mexico and has expressed interest in using federal lands more efficiently for housing development.

Senate Confirms Donahue as EPA General Counsel. On May 15, the Senate voted 51-46 to confirm Sean Donahue as General Counsel of the Environmental Protection Agency (EPA). Donahue will serve as the agency's chief legal advisor. Donahue previously served at EPA from 2018 to 2021 and most recently worked in environmental compliance at a solar energy company.

House Democrats Introduce Bill to Enforce Congressional Control Over Federal Spending. On May 15, Representatives Sam Liccardo (D-CA), Dave Min (D-CA), and Eugene Vindman (D-VA) introduced the *Protecting Our Constitution and Communities Act* (H.R. 3454), a bill designed to strengthen enforcement of the *Impoundment Control Act (ICA) of 1974*. The legislation would enable individuals, states, and local governments to take legal action if they are harmed by executive branch officials unlawfully withholding congressionally appropriated funds. It would also impose accountability measures on officials who knowingly violate the ICA, including personal liability and the loss of immunity protections. Supporters of this bill include the U.S. Conference of Mayors, the Project on Government Oversight, and the American Federation of Government Employees. This bill has been referred to the House Budget and Rules Committees for further consideration.

Senators Introduce Bipartisan Bill to Expand Water Infrastructure Financing. Senators John Curtis (R-UT) and Mark Kelly (D-AZ) introduced the *Restoring WIFIA Eligibility* Act (<u>S.</u> <u>1760</u>), a bipartisan bill to expand access to federal water infrastructure loans under the WIFIA program. The legislation would ensure projects with federal cost-sharing remain eligible for WIFIA assistance if led by non-federal entities and repaid with non-federal funds. Companion legislation (<u>H.R. 3035</u>) was introduced by Reps. Jim Costa (D-CA) and Dan Newhouse (R-WA).

New Bipartisan Build America Caucus Launched to Promote Pro-Growth Policy Agenda. On May 7, a coalition of nearly 30 bipartisan Members of Congress <u>launched</u> the Build America Caucus to support policies aimed at accelerating housing construction, infrastructure development, and domestic energy production. Chaired by Rep. Josh Harder (D-CA), the caucus will advocate for permitting reform, streamlined federal processes, and targeted incentives to reduce costs and improve delivery timelines.

CONGRESSIONAL LETTERS

Top Democratic Appropriators Press OMB for FY25 Spending Details. House Appropriations Ranking Member Rosa DeLauro (D-CT) and Senate Appropriations Committee Vice Chair Patty Murray (D-WA) sent a <u>letter</u> to Office of Management and Budget (OMB) Director Russell Vought criticizing the lack of transparency in agency spending plans required under the FY25 full-year continuing resolution. They noted that several departments—such as HHS and Education—either missed the April 29 deadline or submitted incomplete reports omitting billions in funding details. The lawmakers urged OMB to ensure all agencies provide full, program-level data by the end of May to support the Committees' efforts to develop and consider FY26 appropriations bills.

FEDERAL FUNDING AWARDS

EPA Awards Brownfields Grants to Clean Up Communities. On May 16, the U.S. Environmental Protection Agency (EPA) <u>announced</u> the award of \$267 million in grants to help communities assess, clean up, and redevelop brownfield sites. The funding includes approximately \$121.8 million for 148 Brownfield Assessment Grant recipients, \$88.2 million for 51 Cleanup Grant recipients, and \$15 million for 15 Revolving Loan Fund (RLF) grantees. An additional \$42 million was awarded in supplemental RLF grants to 34 high-performing recipients to continue cleanup efforts.

EPA Announces FY 2025 SUDC Grant Allotments. The Environmental Protection Agency has <u>released</u> nearly \$25 million in FY 2025 grant funding through the Assistance for Small, Underserved, and Disadvantaged Communities (SUDC) Program, authorized by the *Safe Drinking Water Act*. All 56 states and territories received allocations, which support water infrastructure improvements and help small communities comply with federal drinking water standards. An additional \$2.8 million was designated for regional efforts serving American Indian and Alaska Native communities. The agency has waived the 10% cost-share requirement for all applicants.

Fish & Wildlife Service Awards Over \$55 Million Through State Wildlife Grant Program. On May 15, the U.S. Fish and Wildlife Service announced the distribution of more than \$55 million in grants to state fish and wildlife agencies under the State Wildlife Grant Program. The funds will support the conservation of species of concern, habitat protection, and wildlife recovery efforts nationwide. Allocated based on population and geographic area, these grants must align with each state's Wildlife Action Plan and are typically matched by at least 25 percent in nonfederal funds.

FEDERAL AGENCY ACTIONS AND PERSONNEL CHANGES

President Trump Signs Order on Federal Scientific Standards. On May 23, President Trump signed an <u>executive order</u> directing federal agencies to revise how they conduct, use, and communicate scientific research. Citing a loss of public trust during the COVID-19 pandemic and concerns over climate and fisheries policy, the order mandates a review of all Biden-era actions for compliance. The order emphasizes transparency, reproducibility, and peer review, and prohibits reliance on "highly unlikely" or "overly precautionary" assumptions unless required by law. Agencies must revise internal policies and report back within 60 days following new guidance from the White House Office of Science and Technology Policy.

Elon Musk Departs Trump Administration Post. On May 28, Elon Musk <u>announced</u> his departure from the Trump administration, marking the end of his tenure as a special government employee leading the Department of Government Efficiency (DOGE). Musk, who was limited to 130 workdays per year in his temporary role, had spearheaded efforts to reduce federal spending and staffing. His departure comes amid public criticism of President Trump's

budget proposal, which Musk said "undermines the work" of DOGE. Despite stepping back, Musk said DOGE's mission will continue.

Federal Agencies Issue Joint Guidance on Reducing Cyber Risks to Operational Technology. On May 6, the Cybersecurity and Infrastructure Security Agency (CISA), in coordination with the FBI, EPA, and DOE, released <u>guidance</u> to help critical infrastructure operators reduce cyber threats to operational technology (OT) systems. The advisory recommends several mitigation strategies, including removing OT from the public internet, securing remote access, changing default passwords, segmenting IT and OT networks, and maintaining manual operations capabilities. The guidance follows increasing cyber incidents targeting industrial control systems and emphasizes the importance of collaboration with system integrators and vendors to prevent misconfigurations.

Army Corps Encourages Use of Online Permitting Portal. On May 8, the U.S. Army Corps of Engineers (USACE) <u>highlighted</u> ongoing improvements to its Regulatory Request System (RRS) and encouraged greater public use of the platform for submitting permit requests. Originally launched in January 2024 and updated in January 2025 with a public notice module, RRS aims to streamline the permitting process for activities affecting jurisdictional wetlands and waters of the U.S. The system supports the online submission of permit applications, jurisdictional determination requests, and public comments. USACE states the platform improves transparency, reduces administrative burdens, and enhances communication between applicants and regulatory staff.

DHS Releases List of Sanctuary Jurisdictions Under Executive Order on Immigration Compliance. On May 29, the Department of Homeland Security (DHS) released its <u>initial list</u> of "sanctuary jurisdictions" in accordance with an April 28 <u>executive order</u> requiring DHS to identify states and localities that do not comply with federal immigration enforcement efforts. DHS stated jurisdictions were assessed based on policies that restrict cooperation with federal law enforcement, limit information sharing, or otherwise shield individuals from immigration proceedings. Each listed jurisdiction will receive formal notification from DHS. Under the executive order, federal agencies are directed to review relevant grants and contracts and identify federal funding for possible suspension or termination, as permitted by law. If jurisdictions continue to be noncompliant after receiving notice, the order directs the Attorney General and the Secretary of Homeland Security to pursue "all necessary legal remedies and enforcement measures" to bring them into compliance with federal immigration laws. DHS stated that the list will be updated regularly and may be revised based on further review.

EPA Seeks Nominations for Reconstituted Science Advisory Boards. EPA Administrator Lee Zeldin <u>announced</u> the agency is accepting nominations for the Science Advisory Board and Clean Air Scientific Advisory Committee, which are tasked with providing independent scientific advice to the Administrator on the science that underlies agency rulemaking. The solicitation marks an effort to reconstitute the boards with new membership under the Trump administration. EPA stated it will conduct a rigorous review of all nominations, with final selections based on scientific expertise across a range of disciplines.

Interior & USDA Wildfire Issue Wildfire Preparedness Agreement. On May 20, Interior Secretary Doug Burgum and Agriculture Secretary Brooke Rollins signed a joint memo outlining coordinated wildfire preparedness and response efforts. With an emphasis on fuels reduction and firefighter safety, this joint memo aims to strengthen coordination between the two departments during wildfire season and enhance collaboration across the Cabinet, as well as with state and local partners.

Interior Seeks Input on Regulatory Reform. The Department of the Interior (DOI) has published a <u>Request for Information</u> (RFI) seeking public input on existing regulations that could be modified or repealed to reduce regulatory burdens while continuing to meet statutory obligations. The RFI follows recent executive orders from President Trump focused on unleashing American energy, promoting lawful and efficient regulation, and reducing costs associated with compliance. DOI is specifically requesting input from entities affected by its regulations on how to streamline, update, or eliminate rules that may be outdated, overly complex, or inconsistent with the Administration's policy directives. Comments are due by June 20, 2025.

OPM Unveils New Federal Hiring Guidelines. On May 29, the Office of Personnel Management (OPM) <u>released</u> new merit-based hiring rules that overhaul how federal agencies recruit and assess job applicants. This plan follows the enactment of the 2024 *Chance to Compete Act*, which requires agencies to prioritize skills-based hiring by incorporating technical assessments and reducing reliance on self-evaluations and academic credentials. The guidance requires agencies to assess candidates using at least one technical or alternative test and reduce average time-to-hire to under 80 days. It also restricts the use of race or gender in hiring decisions and ends public reporting of workforce demographic data. In addition, most applicants will now be required to answer four short essay questions, including prompts on their views on executive orders and how they would improve government efficiency. Critics argue the questions could politicize hiring for civil service jobs that are intended to be nonpartisan. OPM officials say the approach reflects standard hiring practices aimed at evaluating candidate fit.

OPM Issues Guidance on Senior Executive Service Hiring. On May 29, OPM issued <u>guidance</u> to reform how federal agencies hire and develop Senior Executive Service (SES) leaders. The memo replaces longform applications with shorter, resume-only submissions and introduces updated qualifications focused on efficiency, performance, and commitment to constitutional principles. Agencies must also adopt skills-based assessments and align training programs with administration priorities. Additionally, Executive Resources Boards—typically a mix of career and non-career senior officials—are directed to take a more active role in long-term SES workforce planning and oversight. The changes are effective by October 1, 2025.

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Mission Springs Water District Sacramento Update May 2025

The month of May was very busy in Sacramento between numerous legislative deadlines and the Governor releasing his May Revise, all of which is outlined in more detail below.

Legislative Update

The first big deadline that the Legislature faced was the May 2 deadline to pass all fiscal bills out of policy committees. From there, the Legislature turned its focus to non-fiscal bills that had to pass out of the policy committees by May 9. Any bill that failed these deadlines is dead for the year and may be acted on in January 2026.

After the policy committee deadlines Legislators began meeting with the chairs of the powerful Appropriations Committees to make the argument about why their bills should move out of the committees. The Appropriations Committees are where a lot of bills die and with the budget deficit, there is additional justification to hold bills that cost the state money.

The Appropriations Committee deadline was the last big legislative deadline of May. All bills that have a fiscal impact to the state had to pass out of the Appropriations Committee by May 23 or they were dead for the year. There are numerous bills that Mission Springs was watching that were held in the Appropriations Committee and are now dead. Unfortunately, there was also one bill that Mission Springs was supporting, SB 496 (Hurtado), that was also killed in the Appropriations Committee.

The next big deadline is June 6 when all bills must pass out of the house that they were introduced in. This means the Senate and Assembly are holding floor sessions every day this week leading up to this deadline. Any bill that fails to pass the house it was introduced in by June 6 is also dead for the year with the opportunity to move it in January 2026.

State Budget

On May 9 the nonpartisan, Legislative Analyst's Office (LAO) released its <u>annual May</u> <u>revenue outlook</u> showing strong revenue from last year's economy. However, the outlook for this year does not look good. The LAO provided this outlook, "The state's economy has been in an extended slowdown for over two years. The labor market has <u>struggled</u>, marked by a growing number of unemployed workers and slowed hiring. The state has added no jobs so far in 2025. Similarly, consumer spending (measured by inflation-adjusted retail sales and taxable sales) has consistently declined. These conditions have weighed on sales tax collections in particular, which have moved sideways for multiple years. Should these conditions persist, they also could increasingly weigh down income and corporation tax collections."

The week after the LAO's revenue projections, Governor Newsom released his budget update known as the "May Revise". This is an updated version of the 2025-2026 State Budget he released in January 2025. The May Revise contains updated state revenues and budget proposals. The Governor delivered bad news regarding state revenues. California is expecting a multi-billion-dollar shortfall with the Governor blaming the shortfall on Washington's tariffs and increased costs associated with the state's Medicaid program, Medi-Cal.

The Governor's release of his May Revise kicks off the next step in the budget process. From here, the Legislature will hold hearings on the Governor's May Revise and begin to take actions which will make up individual pieces of the Legislature's budget. In recent years, we have seen the Assembly and Senate agree on a budget, unifying them as they go into negotiations with the Governor. The Legislature must pass the 2025-26 fiscal year budget by June 15, or they will not get paid. Listed below are some additional details on budget items of interest to Mission Springs.

One of the major provisions of the Governor's May Revise is a proposal to extend the sunset on the Cap and Trade Program from 2030 to 2045 and change the name of the program to Cap and Invest. Additionally, the Governor is proposing to cut all the previously approved Greenhouse Gas Reduction Fund (GGRF) expenditures from the 2025-26 fiscal year through the 2028-29 fiscal year. Within the water space, this means that the Governor is proposing the following cuts to prior appropriation commitments:

- Drinking water/wastewater (State Water Board) \$30 million in 2025-26
- Water recycling/groundwater cleanup (State Water Board) \$15 million in 2025-26
- SWEEP program (Dept. of Food & Agriculture) \$21 million in 2026-27

The May Revise does not include any additional costs being shifted from the General Fund to Proposition 4 money within the water space. However, as a reminder, the fund shifts the Governor proposed in his January budget are still on the table and it is up to the Legislature to reject them.

The Governor is proposing to streamline the permitting for the Delta Conveyance project. A link to the proposed budget trailer bill to do this can be found <u>here</u>. Since the Governor's announcement, Legislators that represent areas of the Delta have announced their opposition and intention to kill this proposal.

APPENDIX E – Public Affairs Information





ANNUAL SEWER PRE-PAYMENTS ACCEPTED UNTIL JUNE 30, 2025

MSWD WATER MATTERS

News From Your Water Provider - May 2025

MSWD Wins State CWEA Community Engagement & Outreach Program of the Year Award

Mission Springs Water District is proud to announce that during an awards ceremony hosted by the California Water Environment Association (CWEA), MSWD won first place at the state level for the District's Nancy Wright Regional Water Reclamation Facility Community Engagement and Outreach Campaign.

Marking the completion of the Nancy Wright Regional Water Reclamation Facility in September of 2024, MSWD reached a significant milestone. The facility is essential to MSWD's efforts to protect and preserve the local groundwater resources for future generations, as well as support the growth of the city and the region's growing water needs. With a capacity to process 1.5 million gallons per day, the facility is the largest project in MSWD's history - prompting the need for an outreach campaign to keep district customers informed throughout the project.



Founded in 1928, CWEA unites wastewater professionals throughout the state. Together they address real-time issues, develop and deliver cutting-edge training, raise awareness of the profession, and shape the future of wastewater.

This is the third time the District took home State honors, for a complete list of MSWD awards, visit: <u>mswd.org/awards</u>.



MSWD partners with the Help 2 Others bill assistance program to help customers in a time of need, qualified customers can receive \$100 towards their water bill once every 12 months, mswd.org/billassistance, or contact our friendly customer service team at 760-329-6448 for payment extensions and plan options.

Annual Sewer Pre-Payment Option

Did you know that you have the option to pre-pay for your annual sewer service instead of it being added to your property taxes? Customers that do not want the payment applied to their property taxes are able to pre-pay between May 1st. - June 30th each year.

In June 2016, the MSWD Board adopted Resolution 2016-09 to "collect sewer fees on the tax rolls". If you are wondering why we place the sewer fees on the property taxes annually versus your monthly billing statement it is because there is a lower delinquency and shut off rate as well as lower cost to the district, saving rate payers money.

To make your payment, or for more information reach out to our friendly customer service team and they will assist you, 760-329-6448.

May is Water Awareness Month

May is Water Awareness Month, and as always, MSWD's mission is to provide, protect, and preserve our most precious resource. There are many ways we do this through conservation efforts, groundwater replenishment, and groundwater protection to protect our local aquifers. These strategies help ensure that clean, reliable water is available now and for generations to come.

One simple yet powerful way we can all make a difference is by conserving water at home. By becoming more aware of how much water you use, you can identify every day habits that waste water and replace them with more efficient practices.

Whether it's fixing leaks, turning off the tap while brushing your teeth, or upgrading to water-efficient appliances, every small action adds up. This May, take a moment to consider how you use water —and how you can use less. Together, we can ensure a sustainable future for our most precious resource.

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To help you conserve, MSWD offers FREE conservation kits, you can request one to be sent to you by emailing conservation@mswd.org, and make sure to include your account number & address.

You can also learn how you can make a water-saving difference with a new clothes washer, water efficient toilet, smart irrigation controller, or turf replacement at: mswd.org/rebates, save water and money!



PAGOS ANTICIPADOS ANUALES DEL SERVICIO DE ALCANTARILLADO ACEPTADOS HASTA EL 30 DE JUNIO DE 2025

MSWD WATER MATTERS

MSWD gana el premio estatal de CWEA al Programa de Participación Opc

El Distrito de Agua de Mission Springs (MSWD) se enorgullece en anunciar que, durante una ceremonia de premiación organizada por la Asociación del Medio Ambiente del Agua de California (CWEA, por sus siglas en inglés), MSWD obtuvo el primer lugar a nivel estatal por la Campaña de Participación Comunitaria y Divulgación de la Planta Regional de Reclamación de Agua Nancy Wright.

Comunitaria y Divulgación del Año

Marcando la finalización de la Planta Regional de Reclamación de Agua Nancy Wright en septiembre de 2024, MSWD alcanzó un hito significativo. Esta instalación es esencial para los esfuerzos del distrito por proteger y preservar los recursos locales de agua subterránea para las futuras generaciones, así como para apoyar el crecimiento de la ciudad y las crecientes necesidades hídricas de la región. Con una capacidad para procesar 1.5 millones de galones por día, la planta representa el proyecto más grande en la historia de MSWD, lo que motivó la necesidad de una campaña de divulgación para mantener informados a los clientes del distrito durante todo el desarrollo del proyecto.



Fundada en 1928, la CWEA reúne a profesionales del tratamiento de aguas residuales en todo el estado. Juntos abordan problemas en tiempo real, desarrollan y ofrecen capacitación de vanguardia, promueven el reconocimiento de la profesión y dan forma al futuro del sector del agua residual.

Esta es la tercera vez que el distrito recibe un reconocimiento estatal. Para ver la lista completa de premios de MSWD, visite: <u>mswd.org/awards</u>.



MSWD se asocia con el programa de asistencia Help 2 Others para ayudar a los clientes en momentos de necesidad. Los clientes que califiquen pueden recibir \$100 de ayuda en su factura de agua una vez cada 12 meses. Para más información, visite mswd.org/billassistance o comuníquese con nuestro amable equipo de atención al cliente al 760-329-6448 para opciones de extensiones de pago y planes de pago.

Noticias de Su Proveedor de Agua - Mayo 2025

Opción Anual de Pago Anticipado del Servicio de Alcantarillado

Sabía que tiene la opción de pagar por adelantado su servicio anual de alcantarillado en lugar de que se agregue a sus impuestos sobre la propiedad? Los clientes que no deseen que el pago se aplique a sus impuestos pueden realizar el pago anticipado entre el 1 de mayo y el 30 de junio de cada año.

En junio de 2016, la Junta Directiva de MSWD adoptó la Resolución 2016-09 para "cobrar las tarifas de alcantarillado a través de los impuestos sobre la propiedad". Si se pregunta por qué colocamos las tarifas de alcantarillado en los impuestos anuales en lugar de en su factura mensual, es porque esto resulta en una menor tasa de morosidad y desconexión, además de un menor costo para el distrito, lo cual ahorra dinero a los contribuyentes.

Para realizar su pago o para obtener más información, comuníquese con nuestro amable equipo de atención al cliente, quienes con gusto lo asistirán, al 760-329-6448.

Mayo es el Mes de la Concientización sobre el Agua

Mayo es el Mes de la Concientización sobre el Agua, y como siempre, la misión de MSWD es proveer, proteger y preservar nuestro recurso más preciado. Hacemos esto de muchas formas, incluyendo esfuerzos de conservación, recarga de aguas subterráneas y protección de los acuíferos locales. Estas estrategias ayudan a garantizar que el agua limpia y confiable esté disponible ahora y para las generaciones futuras.

Una forma sencilla pero poderosa en la que todos podemos marcar la diferencia es conservando agua en casa. Al ser más consciente de cuánta agua utilizas, puedes identificar hábitos diarios que desperdician agua y reemplazarlos por prácticas más eficientes.

Ya sea arreglando fugas, cerrando la llave mientras te cepillas los dientes o actualizando a electrodomésticos de bajo consumo de agua, cada pequeña acción cuenta. Este mayo, tómate un momento para considerar cómo usas el agua

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y cómo puedes usar menos. Juntos, podemos asegurar un futuro sostenible para nuestro recurso más valioso.

Para ayudarte a conservar, MSWD ofrece kits de conservación GRATUITOS. Puedes solicitar uno enviando un correo a conservation@mswd.org, y asegúrate de incluir tu número de cuenta y dirección.

También puedes conocer cómo ahorrar agua y dinero al adquirir una lavadora de ropa nueva, un inodoro eficiente, un controlador de riego inteligente o al reemplazar el césped en: <u>mswd.org/rebates</u>. ¡Haz la diferencia y ahorra!



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Water COUNTS

CVWC Digital Marketing Report Website, Social, and Marketing Performance

May 1 - 31, 2025

by Hunter | Johnsen

Google Ads Campaigns



229.03K



CV Water Counts

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78,399



3,313

GOOGLE PROGRAMMATIC DISPLAY AD CAMPAIGN PERFORMANCE ٨ **CV** Water Counts

Campaign name	Clicks	Impr.
CV Water Counts Spanish 2025 May	1,553	136,092
CV Water Counts 2025 May	1,281	92,939
	2,834	229,031



GOOGLE YOUTUBE VIDEO AD CAMPAIGN PERFORMANCE

CV Water Counts

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Account name	Impr.	Engagements	Video views	Clicks
CV Water Counts	310,904	28,884	15,895	3,313
CVWC Water Saving Tips YouTube Spanish 2025 May	39,032	15,926	9,683	95
CVWC Water Saving Tips English YouTube 2025 May	39,367	12,958	6,212	181
CVWC search	3,474	0	0	203
CV Water Counts 2025 May	92,939	0	0	1,281
CV Water Counts Spanish 2025 May	136,092	0	0	1,553



Water COUNTS

3,313

310,904

28,884 15,895



CV Water Counts

Campaign	Clicks	Impr.
CVWC search	203	3,474
	203	3,474



Facebook Ad Campaigns

FACEBOOK AD PERFORMANCE

/ Hunter Johnsen

Ad preview	Link Clicks	Impr.	Reach	Frequency	Page engagement
	641	113,703	25,848	4.4	645
CVWC - May 2025 www.instagram.com Conservation Tip of the Month: Install a drip irrigation system, and save up to 50% each time you water. For more water-saving tips, visit CVWaterCounts.com/conservation-tips. #WaterWiseWednesday #ConservationWayOfLife					
	641	113,703	25,848	4.4	645



Website Information



Views









facebook.com / referral			
13			
linkedin.com / referral			
8.0			





Month performance

/ CV Water - CV Water Counts - GA4

Month	New users	Engaged sessions	Engagement rate	Sessions per User	Average engagement time
May 2025	3,399	1,256	26.9%	1.34	13s
April 2025	3,108	1,268	27.2%	1.44	13s
March 2025	3,781	1,640	30.7%	1.36	16s
February 2025	3,523	1,310	26.1%	1.38	11s
January 2025	4,091	1,682	27.9%	1.43	13s
December 2024	3,547	1,438	28.7%	1.37	11s
	21,449	8,655	28.1%	1.41	13s



Organic Search

cvwatercounts.com/

Query	Impr.	Clicks	CTR	Avg. position
golden barrel cactus	6,443	6	0.09%	1.03
carissa	4,516	11	0.24%	1.27
anacahuita	4,383	5	0.11%	1
carissa macrocarpa	4,149	5	0.12%	1.23
echinocactus grusonii	4,000	3	0.08%	1.33
natal plum	3,940	5	0.13%	1.87
cuscino della suocera	2,257	1	0.04%	1
cleveland sage	1,895	5	0.26%	1.19
asiento de suegra	1,875	3	0.16%	1
金鯱サボテン	1,851	1	0.05%	1
	35,309	45	0.13%	1.19

Page performance

cvwatercounts.com/

Page	Impr.	Clicks	CTR	Avg. position
https://cvwatercounts.com/plant-of-the-month-golden-barrel-cactus-echinocactus-grusonii/	48,019	50	0.1%	1.37
https://cvwatercounts.com/plant-of-the-month-natal-plum-carissa-macrocarpa/	21,481	50	0.23%	2.14
https://cvwatercounts.com/plant-of-the-month-texas-olive-cordia-boissieri/	9,665	14	0.14%	1.33
https://cvwatercounts.com/plant-of-the-month-cleveland-sage-chaparral-sage-salvia-clevelandii/	3,511	8	0.23%	2.19
https://cvwatercounts.com/where-does-the-coachella-valley-water-come-from/	3,300	11	0.33%	22.45
https://cvwatercounts.com/plant-of-the-month-sand-verbena-abronia-villosa/	3,081	11	0.36%	3.51
https://cvwatercounts.com/plant-of-the-month-queens-wreath-coral-vine-antigonon-leptopus/	2,607	25	0.96%	5.97
https://cvwatercounts.com/plant-of-the-month-red-yucca-hesperaloe-parviflora/	1,221	0	0%	22.54
https://cvwatercounts.com/leak-detectors/	1,181	0	0%	47.34
https://cvwatercounts.com/plant-of-the-month-mexican-evening-primrose-oenothera-berlandieri/	1,165	9	0.77%	3.78
	95,231	178	0.19%	11.26



Facebook Information







51



0

Post performance Ģ CV Water Counts

-18

Water COUNTS

Post		Created at	Reach	Likes
Help2Others	If you or someone you know is in need of water bill assistance, applications are being accepted now for the Help2Others Assistance Program online. Click here for details and to fill out an online application	May 29, 2025	27	0
	Compost when you can, and only use the garbage disposal when necessary. For more water-saving tips, visit CVWaterCounts.com/conservation-tips. #WaterWiseWednesday #ConservationWayOfLife	May 29, 2025	35	1
	<u>Today is a day to honor our bravest, who made the</u> <u>ultimate sacrifice for our country.</u> ■ #MemorialDay #RememberAndHonor	May 26, 2025	25	1
	<u>There are many things you can do to be water-wise,</u> <u>save money, and have a beautiful yard. Simple</u> <u>changes like adjusting your irrigation schedule to</u> <u>water during cooler parts of the day, using drought-</u>	May 23, 2025	9	0
A COLOR	Did you know that it takes about 70 gallons of water to fill a bathtub? Short showers are the more water- friendly way to go. For more water-saving tips, visit CVWaterCounts.com/conservation-tips.	May 21, 2025	34	2
	<u>This is a unique, spring-flowering shrubby perennial</u> with blue-gray, textured vertical, spreading branches. The flowers on the tips of the branches are an unforgettable, brilliant chrome yellow. It does best i	May 18, 2025	16	2
and the	<u>Today – and every day – is the day to Love a Tree! 🗣</u> #LoveATreeDay	May 16, 2025	60	4

Be sure to weed your lawn and garden thoroughly. Weeds compete for water with your good plants! For more water-saving tips, visit CVWaterCounts.com/conservation-tips	May 15, 2025	29	2
<u>CV Water Counts recently completed its ninth class of</u> <u>the Water Counts Academy – a program designed for</u> <u>community leaders in the Coachella Valley who want</u> <u>to learn about local water resources – the lifeblood</u>	May 14, 2025	28	2
Water agencies across the country are continually maintaining, upgrading and building our water systems to ensure reliable water and sewer service to customers – making our communities better for	May 14, 2025	24	2
Summer is coming. Consider replacing thirsty grass with beautiful desert landscaping. For more water- saving tips, visit CVWaterCounts.com/conservation- tips. 🔌 #WaterWiseWednesday	May 7, 2025	39	3
During the month of May in our desert, the best times to water your plants are during non-daylight hours, when it's cooler. If you have a spray system, watering for 12 minutes a day, 7 days a week is sufficient. If y	May 7, 2025	29	4
<u>Happy Cinco de Mayo!#CincoDeMayo</u>	May 5, 2025	26	3
		20,882	33

7/10

Post		Created at	Reach	Likes
	It's Drinking Water Week. Water is essential—not just for life, but for energy, focus, and overall health. This week, we're raising our glasses (of H2O!) to the clean, safe drinking water we often take for granted.	May 4, 2025	29	2
Live Water Wise: Install a drip irrigation system.	CV Water Counts updated their cover photo. https://www.facebook.com/cvwatercounts	May 1, 2025	27	2
7	Conservation Tip of the Month: Install a drip irrigation system, and save up to 50% each time you water. For more water-saving tips, visit CVWaterCounts.com/conservation-tips.	May 1, 2025	20,445	3
			20,882	33



Instagram Information





0

Likes

CV Water Counts



253



Post performance CV Water Counts

Post	Views	Engagement	Reach	Saved
Today – and every day – is the day to Love a Tree! #LoveATreeDay	12	3	11	0
Happy Cinco de Mayo! #Cinco De Mayo	10	2	7	0
Conservation Tip of the Month: Install a drip irrigation system, and save up to 50% each time you water. For more water-saving tips, visit CVWaterCounts.com/conservation-tips.	9	3	6	0
Today is a day to honor our bravest, who made the ultimate sacrifice for our country. #MemorialDay #RememberAndHonor	8	2	8	0
	39	10	32	0


E-Blast Information

Campaign performance CV Water Counts €)

Campaign	Send Time	Emails Sent	Unique Opens	Total Opens	Open Rate	Industry Open Rate	Total Clicks	Click Rate	Industry Click Rate	Unsubscribe Count
CV Water Counts May 2025	Wednesday, May 7, 2025 10:00 AM	814	482	915	59.21%	17.04%	189	9.84%	1.01%	1
		814	482	915	59.21%	17.04%	189	9.84%	1.01%	1





MSWD Digital Marketing & Website Report Website, Social, and Marketing Performance

May 1 - 31, 2025



Google Ads Campaigns





GOOGLE ADS CAMPAIGN PERFORMANCE

Campaign name	Impr.	Clicks	CTR
MSWD Sewer Pre-Pay May 2025	58,630	131	0.22%
MSWD Customer Service May 2025	58,326	128	0.22%
MSWD Water Awareness Month May 2025	44,280	102	0.23%
	161,236	361	0.22%



Meta Campaign Performance

Includes Facebook and Instagram campaigns



Campaign	Link Clicks	Impr.	Reach	Page Likes
MSWD - Prepay Sewer- May 2025	82	62,600	41,359	0
MSWD Water Awareness Month - May - 2025	73	59,516	42,950	0
MSWD Contact Us - Spring 2025 - May	62	60,896	39,982	0
MSWD Like Campaign Summer 2024 - FB	25	8,207	3,880	36
MSWD IG Follow Campaign Summer 2025	4	22,988	18,644	0
	246	214,207	70,815	36

Page likes counts only Facebook page likes.



Website Information



May 1, 2025 May 3, 2025 May 5, 2025 May 7, 2025 May 9, 2025 May 11, 2025 May 13, 2025 May 15, 2025 May 17, 2025 May 19, 2025 May 21, 2025 May 23, 2025 May 25, 2025 May 27, 2025 May 29, 2025

Users



Page path performance

www.mswd.org - http://www.mswd.org - GA4

Page path	Views	Views per user	Users	Engaged sessions	Sessions per User	Average engagement time
/	5,133	1.64	3,109	4,206	1.5	205
/mswd/page/customer-portal	4,436	1.67	2,637	3,317	1.5	14s
/mswd/page/online-payment-system	873	1.65	524	519	1.22	25s
/jobs	765	2.22	338	436	1.61	16s

/mswd/page/bill-pay-options	716	1.4	509	476	1.25	22s
/mswd/page/application-water-service	557	2.54	217	274	1.55	4m 6s
/mswd/page/careers	456	1.68	272	382	1.53	185
/mswd/page/startstop-water-service	365	1.51	242	288	1.26	27s
/mswd/page/pre-pay-sewer-2025-2026	355	1.16	301	147	1.15	24s
/meetings	260	2.39	108	190	2.22	50s
	18,130	3.4	5,277	5,729	1.6	1m 2s



Engaged sessions by Device category www.mswd.org - http://www.mswd.org - GA4





Users by City www.mswd.org - http://www.mswd.org - GA4

City	Users
Desert Hot Springs	1,058
Los Angeles	717
Indio	258
Riverside	179
San Diego	169
La Quinta	161
Palm Springs	148
Palm Desert	78
San Jose	67
(not set)	58
	5,277



New users





Facebook Account Overview (May 1 - 31, 2025)								
Posts Published	Total Likes	Total Likes		New Likes	Unlikes			
15	1,411	1,411		38	8			
-9 -37.5%	+33 2.49	+10		10 35.7%	+4 100.0%			
Total Reach	Organic Reach	Paid F	Reach	Impressions	Video Views			
88,190	2,445	85,895		107,352	592			
-43,871 -33.2%	-3,541 -59.2%	-40,384	-32.0%	-47,048 -30.5%	-87 -12.8%			
3 H	Highest Reach Posts			3 Most Sha	red Posts			
We Are Hiring +1 We're Hiring at MSWD in)! 💧 Looking to take the next step	279		yee Appreciation Employees are the Heart of the d	District! 💙 💧	2		
What a beautiful day! MSWD is proud to be at the CVCAN +2 Go		179	We Are Hiring +1 We're Hiring at MSWD! Looking to take the next step in		ng to take the next step	2		
Employee Appreciation MSWD Employees are the He We had	eart of the District! 💙 💧	167	+2 Go	at a beautiful day! MSWD is prou	ud to be at the CVCAN	1		

3 Lowest	Reach	Posts
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-	-	-	MSAV	2
j.	-			
	1			
0	33.8	Eult	ik.	
-9	enex.		the bear	
	Courses of			8
155	100			

Bill Assistance MSWD partners with the Help 2 Others bill assistance prog	60	Worker Wednesday +1 Behind the Scenes with Field Operations! 🚜 Recently our
Water Awareness Month Happy May and #WaterAwarenessMonth! Join us this mont 	60	Water Matters Newsletter The May edition of Water Matters is here! This month's
Water Matters Newsletter The May edition of Water Matters is here! This month's	66	Closed Memorial Day This Memorial Day, we pause to remember and honor the bra
Likes By Country		Likes By City
Likes By Country 1. United States of America (1,374 likes)		Likes By City 1. Desert Hot Springs, CA (647 likes)
1. United States of America (1,374 likes)		1. Desert Hot Springs, CA (647 likes)
 United States of America (1,374 likes) Mexico (15 likes) 		 Desert Hot Springs, CA (647 likes) Indio, CA (67 likes)
 United States of America (1,374 likes) Mexico (15 likes) France (4 likes) 		 Desert Hot Springs, CA (647 likes) Indio, CA (67 likes) Palm Springs, CA (56 likes)
 United States of America (1,374 likes) Mexico (15 likes) France (4 likes) Canada (3 likes) 		 Desert Hot Springs, CA (647 likes) Indio, CA (67 likes) Palm Springs, CA (56 likes) La Quinta, CA (52 likes)
 United States of America (1,374 likes) Mexico (15 likes) France (4 likes) Canada (3 likes) 		 Desert Hot Springs, CA (647 likes) Indio, CA (67 likes) Palm Springs, CA (56 likes) La Quinta, CA (52 likes)

3 Least Shared Posts

		Facebook Post Me	etrics (May 1 - 31, 2025)						
Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
May 29, 2025 5:15 PM PDT	Multi-Image	 We Are Hiring We're Hiring at MSWD! Looking to take the next step in your career? We are currently hiring for an Accounting Manager. Join a dedicated team that's passionate about serving the community and m 	New Hire / Jobs	279	6	0	2	28	0
May 28, 2025 5:42 PM PDT	Multi-Image	 Worker Wednesday Behind the Scenes with Field Operations! ♣ Recently our field operations crews were repairing a main water line—and one of the key techniques they're using is bagging (or sleeving) the pipe. Wh 	Worker Wed	111	7	0	0	9	0

Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
May 27, 2025 6:16 PM PDT	Uideo	 Water Matters Newsletter ▲ The May edition of Water Matters is here! This month's newsletter features: ♥ MSWD's recent CWEA Outreach Award win ■ Convenient sewer pre- payment options ▲ Highlights from Water Awareness Month 	Customer Service	66	3	0	0	6	22
May 25, 2025 10:10 AM PDT	Image	Closed Memorial Day This Memorial Day, we pause to remember and honor the brave men and women who made the ultimate sacrifice for our country. With gratitude, we remember. In observance, MSWD will be closed on Mond	Event	97	6	0	0	7	0
May 21, 2025 12:32 PM PDT	Image	Legislative Days This week during Special Districts Week, MSWD board members and staff are in Sacramento for 2025 Special Districts Legislative Days along with the Coachella Valley coalition of leaders which includ	Worker Wed Event	159	8	0	1	18	0

Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
May 20, 2025 2:22 PM PDT	Image	Special Districts Week Did you know Mission Springs Water District is a Special District? In 1953, an election swept the new Desert Hot Springs County Water District into existence with a vote of 246 to 9. The new Dis	Event	111	6	0	0	3	0
May 19, 2025 4:08 PM PDT	Image	May Calendar Justice P. from Desert Springs Middle School reminds us that less grass means less water is needed. By choosing a desert-friendly landscape instead of a traditional lawn, you can significantly redu	Conservation/Rebates	80	4	0	1	1	0
May 16, 2025 6:00 PM PDT	Multi-Image	+1 We're here now, until 7. Come down to mingle, enjoy the beautiful weather, delicious food trucks, and grab a bottle of our award winning water! ♥ ▲ #MSWD #funfridays #fridaynightsonpierson #thecityof		151	9	0	0	29	0

Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
May 14, 2025 6:45 PM PDT	Video	Employee Appreciation MSWD Employees are the Heart of the District! We had a blast celebrating our amazing team at the Annual Employee Appreciation Luncheon! Board members, our GM, and the awesome events committ	Worker Wed	167	43	0	2	41	131
May 12, 2025 10:19 PM PDT	Image	Bill Assistance MSWD partners with the Help 2 Others bill assistance program to help customers in a time of need, qualified customers can receive \$100 towards their water bill once every 12 months. To find additi	Customer Service	60	2	0	0	1	0
May 09, 2025 4:51 PM PDT	Image	Temps Rising Water wisely during the high temperatures, and consider purchasing a smart irrigation controller to make it easy to manage your irrigation times, and qualify for a rebate! With temperatures begi	Conservation/Rebates	138	8	1	1	4	0

Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
May 08, 2025 3:02 PM PDT	Image Image	Drinking Water Week It's Drinking Water Week! Reliable water infrastructure and groundwater management is not just about today, it's about ensuring a sustainable water future for generations to come. Investing in	Event	111	3	0	0	7	0
May 05, 2025 4:03 PM PDT	Image	Sewer Pre-Pay Did you know? You have the option to pre-pay your annual sewer service bill instead of it being added to your property taxes! Even better, the cost has stayed consistent since 2020, while our ser	Customer Service	93	6	0	0	3	0
May 02, 2025 11:47 AM PDT	Multi-Image	 What a beautiful day! MSWD is proud to be at the CVCAN Golf +2 Tournament! Stop by our booth at hole number five to fill up your water bottle with some awardwinning MSWD tap water! #proudsponsor # 		179	26	1	1	33	0

Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
May 01, 2025 4:19 PM PDT	Image	Water Awareness Month Happy May and #WaterAwarenessMonth! Join us this month in making sure every drop counts! Request a FREE conservation kit at conservation@mswd.org for your home, and make sure to include your ac	Event	60	6	0	0	0	0
			Total	1,862	143	2	8	190	153
			Average	124.1	9.5	0.1	0.5	12.7	10.2

	Twitter A	Account Overvi	ew (May 1 - 31	1, 2025)		
Tweets Published	Total Likes	Total Likes Total Retw		Total Followers	Following	
11 -6 -35.3%	3	1 107 3 Most Liked Posts		1		99
3						
	stricts Week, MSWD board members o for 2025 Special Districts Le	1	lt's	ng Water Week Drinking Water Week! 💧 Reliable water ir dwater management is not just about toda		
Water Awareness Month It's #WaterAwarenessMonth drop counts! Request a FRE	0	May Calendar Justice P. from Desert Springs Middle School reminds us that less grass means less water is needed. We offer a variet				
Sewer Pre-Pay Did you know? You have the service bill instead of it bein	0	This w	ative Days eek during Special Districts Week, MSWD aff are in Sacramento for 2025 Special D			

3 Least Retweeted Posts

We Are Hiring



+1 💧 We're Hiring at MSWD! 💧 We are currently hiring for an Accounting Manager. Join a dedicated team that's passionate



Water Matters Newsletter

The May edition of Water Matters is here! This month's newsletter features: 🏆 MSWD's recent CWEA Outreach Award

win...



Closed Memorial Day

This Memorial Day, we pause to remember and honor the brave men and women who made the ultimate sacrifice for our cou...

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We Are Hiring

+1 h We're Hiring at MSWD! he are currently hiring for an Accounting Manager. Join a dedicated team that's passionate

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win...

Water Matters Newsletter he May edition of Water Matters is here! This month's newsletter features: 🏆 MSWD's recent CWEA Outreach Award



Closed Memorial Day

This Memorial Day, we pause to remember and honor the brave men and women who made the ultimate sacrifice for our cou...

3 Least Liked Posts

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	Twitter Post Metrics (May 1 - 31, 2025)								
Date	Format	Post	Labels	Retweets	Likes				
May 29, 2025 5:15 PM PDT	Multi-Image	 We Are Hiring We're Hiring at MSWD! We are currently hiring for an Accounting Manager. Join a dedicated team that's passionate about serving the community and making a difference every day. Apply today at htt 	New Hire / Jobs	0	0				
May 27, 2025 6:15 PM PDT	Uideo	Water Matters Newsletter The May edition of Water Matters is here! This month's newsletter features: MSWD's recent CWEA Outreach Award win Convenient sewer pre-payment options Highlights from Water Awareness Month	Customer Service	0	0				
May 25, 2025 10:10 AM PDT	Image	Closed Memorial Day This Memorial Day, we pause to remember and honor the brave men and women who made the ultimate sacrifice for our country. In observance, MSWD will be closed on Monday, May 26, we are here for yo	Event	0	0				

Date	Format	Post	Labels	Retweets	Likes
May 21, 2025 12:32 PM PDT	Image	Legislative Days This week during Special Districts Week, MSWD board members and staff are in Sacramento for 2025 Special Districts Legislative Days along with the Coachella Valley coalition of leaders. To read the	Worker Wed Event	1	1
May 20, 2025 2:22 PM PDT	Image	Special Districts Week Did you know Mission Springs Water District is a Special District? In 1953, an election swept the new Desert Hot Springs County Water District into existence with a vote of 246 to 9. To learn more	Event	0	0
May 19, 2025 4:08 PM PDT	Image	May Calendar Justice P. from Desert Springs Middle School reminds us that less grass means less water is needed. We offer a variety of rebates, including a turf rebate to help you convert your lawn to desert la	Conservation/Rebates	0	1

Date	Format	Post	Labels	Retweets	Likes
May 12, 2025 10:19 PM PDT	Image	Bill Assistance MSWD partners with the Help 2 Others bill assistance program to help customers in a time of need, to find additional resources, or learn more, visit https://t.co/RMkHdDAROM, or contact our friendly	Customer Service	0	0
May 09, 2025 4:52 PM PDT	Image	Temps Rising Water wisely during the high temperatures, and consider purchasing a smart irrigation controller to make it easy to manage your irrigation times, and qualify for a rebate! For smart controller reb	Conservation/Rebates	0	0
May 08, 2025 3:03 PM PDT	Image	Drinking Water Week It's Drinking Water Week! Reliable water infrastructure and groundwater management is not just about today, it's about ensuring a sustainable water future for generations to come. #DrinkingWaterW	Event	0	1

Date	Format	Post	Labels	Retweets	Likes
May 05, 2025 4:03 PM PDT	Image	Sewer Pre-Pay Did you know? You have the option to pre-pay your annual sewer service bill instead of it being added to your property taxes! Even better, the cost has stayed consistent since 2020, while our ser	Customer Service	0	0
May 01, 2025 4:19 PM PDT	Image	Water Awareness Month It's #WaterAwarenessMonth! Join us in making sure every drop counts! Request a FREE conservation kit at conservation@mswd.org, make sure to include your account number & amp; address. You can also	Event	0	0
			Total	1	3
			Average	0.1	0.3

	Instagram Account Over	view (May 1 - 31, 2025)				
Posts Published	Total Followers	New Followers	Reach			
15	15 472		80,841			
-3 -16.7%	+19 4.2%	+1 25.0%	+6,787 9.2%			
3 Most Li	ked Posts	3 Most Commented Posts				
Employee Appreciation MSWD Employees are the Heart of th We had a blast celebrating our amazi Employee		Sewer Pre-Pay Did you know? You have the option to service bill instead of it being added				
We had a great time getting out in the community this evening, and as always talking about our award winning water! ♥ 19		Employee Appreciation MSWD Employees are the Heart of th We had a blast celebrating our amazi Employee				
Special Districts Week Did you know Mission Springs Water In 1953, an election swept the new Desert H		Water Awareness Month Happy May and #WaterAwareness Join us this month in making sure even FREE conservat	•			

3 Least Liked Posts



Water Matters Newsletter

The May edition of Water Matters is here! This month's newsletter features: MSWD's recent CWEA Outreach Award wi...



Bill Assistance

MSWD partners with the Help 2 Others bill assistance program to help customers in a time of need, qualified customers...

What a beautiful day! MSWD is proud to be at the CVCAN Golf Tournament! Stop by our booth at hole number five to fill...

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We Are Hiring



We're Hiring at MSWD! Looking to take the next step in your career? We are currently hiring for an Accounting Mana...

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 Delete

Vorker Wednesday

Behind the Scenes with Field Operations! 🚜 Recently our field operations crews were repairing a main water line—and ...



Water Matters Newsletter

The May edition of Water Matters is here! This month's newsletter features: MSWD's recent CWEA Outreach Award wi...

3 Least Commented Posts

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	Ins	tagram Story Metric	cs (May 1	- 31, 2025)				
Date	Story	Labels	Exits	Impressions	Reach	Replies	Taps Forward	Taps Back
May 29, 2025 5:41 PM PDT	Worts Himmy Worts Himmy Worts Himmy Worts Himmy Worts Himmy Worts Himmy Worts Himmy Worts Himmy Himmy Worts Himmy		15	49	47	0	32	1
May 28, 2025 6:14 PM PDT			1	20	20	0	19	-
May 28, 2025 6:14 PM PDT			1	22	22	0	19	1
May 28, 2025 6:14 PM PDT			2	22	22	0	21	-
May 28, 2025 6:13 PM PDT			1	23	23	0	21	3
May 28, 2025 6:13 PM PDT			1	25	25	0	24	1
May 27, 2025 6:22 PM PDT			7	29	29	0	21	-
May 25, 2025 10:10 AM PDT	Closed Memorial Day	Event	9	32	32	0	21	-
May 16, 2025 8:32 PM PDT			8	33	30	0	22	5

Date	Story	Labels	Exits	Impressions	Reach	Replies	Taps Forward	Taps Back
May 16, 2025 8:32 PM PDT			1	35	31	0	30	12
May 16, 2025 8:31 PM PDT			6	40	32	0	26	2
May 16, 2025 8:31 PM PDT			2	35	33	0	33	8
May 16, 2025 8:31 PM PDT	Friday Nights on Pierson and Greater Coachella Valley Chamber mixer this evening, hosted by the City of Desert Hot Springs 💙 💧		5	37	35	0	32	-
May 14, 2025 8:45 PM PDT			3	31	29	0	27	1
May 14, 2025 8:45 PM PDT			1	31	30	0	31	-
May 14, 2025 8:45 PM PDT			-	31	30	0	31	-
May 14, 2025 8:44 PM PDT			1	34	33	0	29	5
May 14, 2025 8:44 PM PDT			4	35	34	0	33	5
May 14, 2025 8:44 PM PDT			1	36	33	0	39	4

Date	Story	Labels	Exits	Impressions	Reach	Replies	Taps Forward	Taps Back
May 14, 2025 8:44 PM PDT			2	40	34	0	35	1
May 14, 2025 6:50 PM PDT	Employee Appreciation	Worker Wed	7	33	30	0	29	-
May 08, 2025 5:00 PM PDT			5	25	24	0	19	3
May 08, 2025 5:00 PM PDT			1	24	24	0	24	2
May 08, 2025 5:00 PM PDT			2	26	25	0	22	4
May 08, 2025 5:00 PM PDT			3	27	26	0	24	7
May 08, 2025 5:00 PM PDT			5	36	31	0	19	-
May 05, 2025 8:55 AM PDT			6	26	25	0	19	3
May 05, 2025 8:55 AM PDT			1	27	27	0	27	-
May 05, 2025 8:55 AM PDT			3	30	29	0	25	2

Date	Story	Labels	Exits	Impressions	Reach	Replies	Taps Forward	Taps Back
May 05, 2025 8:55 AM PDT			1	29	29	0	29	1
May 05, 2025 8:54 AM PDT			1	30	30	0	27	-
May 05, 2025 8:54 AM PDT			4	30	30	0	23	-
May 01, 2025 4:29 PM PDT			1	14	14	0	15	2
May 01, 2025 4:29 PM PDT			2	14	14	0	15	1
May 01, 2025 4:28 PM PDT			-	16	15	0	16	2
May 01, 2025 4:28 PM PDT			-	16	16	0	17	1
May 01, 2025 4:28 PM PDT			5	17	17	0	13	-

		Instagr	am Post Metrics	(May 1	- 31, 20	25)					
Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
May 29, 2025 5:15 PM PDT	Carousel	We Are Hiring We're Hiring at MSWD! Looking to take the next step in your career? We are currently hiring for an Accounting Manager. Join a dedicated team that's passionate about serving the community and m	New Hire / Jobs	14	0	209	103	14	13.59%	0	209
May 28, 2025 5:42 PM PDT	Carousel	Worker Wednesday Behind the Scenes with Field Operations!	Worker Wed	12	0	198	72	12	16.67%	0	198
May 27, 2025 6:16 PM PDT	Uideo	 Water Matters Newsletter ▲ The May edition of Water Matters is here! This month's newsletter features: ♥ MSWD's recent CWEA Outreach Award win ■ Convenient sewer pre- payment options ▲ Highlights from Water Awareness Month 	Customer Service	3	0	113	67	3	4.48%	0	113

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
May 25, 2025 10:10 AM PDT	Image	Closed Memorial Day This Memorial Day, we pause to remember and honor the brave men and women who made the ultimate sacrifice for our country. With gratitude, we remember. In observance, MSWD will be closed on Mond	Event	7	0	44	37	7	18.92%	Ο	44
May 21, 2025 12:32 PM PDT	Image	Legislative Days This week during Special Districts Week, MSWD board members and staff are in Sacramento for 2025 Special Districts Legislative Days along with the Coachella Valley coalition of leaders which includ	Worker Wed Event	8	0	119	84	8	9.52%	0	119
May 20, 2025 2:22 PM PDT	Image	Special Districts Week Did you know Mission Springs Water District is a Special District? In 1953, an election swept the new Desert Hot Springs County Water District into existence with a vote of 246 to 9. The new Dis	Event	16	0	270	234	16	6.84%	0	270

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
May 19, 2025 4:08 PM PDT	Image	May Calendar Justice P. from Desert Springs Middle School reminds us that less grass means less water is needed. By choosing a desert-friendly landscape instead of a traditional lawn, you can significantly redu	Conservation/Reba····	8	0	77	59	8	13.56%	0	77
May 16, 2025 8:38 PM PDT	Image	We had a great time getting out in the community this evening, and as always talking about our award winning water! $\roldsymbol{eq:talking}$ #mswd #gcvcc #fridaynightsonpierson @cityofdhs @greatercoachellavalleychamber		19	0	139	103	19	18.45%	0	139
May 14, 2025 6:46 PM PDT	Uideo	Employee Appreciation MSWD Employees are the Heart of the District! We had a blast celebrating our amazing team at the Annual Employee Appreciation Luncheon! Board members, our GM, and the awesome events committ	Worker Wed	20	4	568	287	24	8.36%	0	568

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
May 12, 2025 10:19 PM PDT	Image	Bill Assistance MSWD partners with the Help 2 Others bill assistance program to help customers in a time of need, qualified customers can receive \$100 towards their water bill once every 12 months. To find additi	Customer Service	5	0	134	66	5	7.58%	0	134
May 09, 2025 4:52 PM PDT	Image	Temps Rising Water wisely during the high temperatures, and consider purchasing a smart irrigation controller to make it easy to manage your irrigation times, and qualify for a rebate! With temperatures begi	Conservation/Reba····	9	0	114	74	9	12.16%	0	114
May 08, 2025 3:03 PM PDT	Image	Drinking Water Week It's Drinking Water Week! Reliable water infrastructure and groundwater management is not just about today, it's about ensuring a sustainable water future for generations to come. Investing in	Event	10	0	115	73	10	13.7%	0	115

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
May 05, 2025 4:03 PM PDT	Image	Sewer Pre-Pay Did you know? You have the option to pre-pay your annual sewer service bill instead of it being added to your property taxes! Even better, the cost has stayed consistent since 2020, while our ser	Customer Service	7	4	229	97	11	11.34%	0	229
May 02, 2025 11:47 AM PDT	Carousel	What a beautiful day! MSWD is proud to be at the CVCAN Golf Tournament! Stop by our booth at hole number five to fill up your water bottle with some award-winning MSWD tap water! #proudsponsor #		6	0	117	65	6	9.23%	0	117
May 01, 2025 4:19 PM PDT	Image	Water Awareness Month Happy May and #WaterAwarenessMonth! Join us this month in making sure every drop counts! Request a FREE conservation kit at conservation@mswd.org for your home, and make sure to include your ac	Event	8	0	251	163	8	4.91%	0	251
			Total	152	8	2,697	1,584	160		0	2,697
			Average	10.1	0.5	179.8	105.6	10.7	10.1%	0.0	179.8

	LinkedIn Account Over	view (May 1 - 31, 2025)	
Posts Published	Likes	Views	Followers
4	66	31	430
-3 -42.9%	+14 26.9%	-22 -41.5%	+7 1.7%
Comments	Impressions	Clicks	Engagement Rate
1	1,312	65	10.51%
+1	+120 10.1%	-25 -27.8%	+0.0 2.7%
3 Most Eng	aging Posts	3 Most Sh	ared Posts
We Are Hiring +1 We're Hiring at MSWD! your career? We are currently hiring		We Are Hiring +1 We're Hiring at MSWD! Loo your career? We are currently hirin	
Employee Appreciation MSWD Employees are the Heart of th We had a blast celebrating our amazin Employee	-	Employee Appreciation MSWD Employees are the Heart of the We had a blast celebrating our amazing Employee	
Legislative Days This week during Special Districts We and staff are in Sacramento for 2025		Special Districts Week Did you know Mission Springs Water In 1953, an election swept the new Desert I	

3 Least Engaging Posts

In 19	Special Districts Week Did you know Mission Springs Water District is a Special District? 53, an election swept the new Desert Hot S	7.46%	
	Legislative Days This week during Special Districts Week, MSWD board members and staff are in Sacramento for 2025 Special Districts Le	8.96%	
Ð	Employee Appreciation MSWD Employees are the Heart of the District! 🎔 💧 We had a blast celebrating our amazing team at the Annual Employee	12.02%	



Legislative Days

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	This w	eek during S	Special Distric	cts Week,	MSWD bo	ard membe	rs
2 20 6	and st	taff are in Sa	cramento for	2025 Sp	ecial Distr	icts Le	



Special Districts Week

Did you know Mission Springs Water District is a Special District?

In 1953, an election swept the new Desert Hot S...



MSWD Employees are the Heart of the District! 💙 💧 We had a blast celebrating our amazing team at the Annual Employee ...

3 Least Shared Posts

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		LinkedIn Post	Metrics (May 1 - 3	1, 2025	ō)				
Date	Format	Post	Labels	Shares	Clicks	Engagement Rate	Reactions	Impressions	Comments
May 29, 2025 5:15 PM PDT	Multi-Image	 We Are Hiring We're Hiring at MSWD! ▲ Looking to take the next step in your career? We are currently hiring for an Accounting Manager. Join a dedicated team that's passionate about serving the community and m 	New Hire / Jobs	4	26	18.35%	10	218	0
May 21, 2025 12:32 PM PDT	Image	Legislative Days This week during Special Districts Week, MSWD board members and staff are in Sacramento for 2025 Special Districts Legislative Days along with the Coachella Valley coalition of leaders which includ	Worker Wed Event	0	10	8.96%	8	201	0
May 20, 2025 2:22 PM PDT	Image	Special Districts Week Did you know Mission Springs Water District is a Special District? In 1953, an election swept the new Desert Hot Springs County Water District into existence with a vote of 246 to 9. The new Dis	Event	0	4	7.46%	13	228	0

Date	Format	Post	Labels	Shares	Clicks	Engagement Rate	Reactions	Impressions	Comments
May 14, 2025 6:45 PM PDT	Video	Employee Appreciation MSWD Employees are the Heart of the District! V I We had a blast celebrating our amazing team at the Annual Employee Appreciation Luncheon!	Worker Wed	1	7	12.02%	14	183	0
Total				5	47		45	830	0
Average				1.3	11.8	11.7%	11.3	207.5	0.0