



General Manager's Report

JANUARY 2026

TABLE OF CONTENTS

ADMINISTRATION DIVISION	1
Innovation & Technology Department	1
Public Affairs Department	2
Past & Upcoming Sponsorships / Events	2
Youth & Education Programs.....	5
Public & Media Outreach	6
Legislative Updates	8
MSWD Digital Advertising	11
Social Media	11
CV Water Counts.....	12
Rebates & Conservation.....	12
Bottled Water Tracking Report.....	13
ENGINEERING DIVISION	14
Engineering Department	14
Water Resources Department.....	16
FINANCE DIVISION	17
Customer Service Department.....	17
Finance & Accounting Department	20
Purchasing Department.....	22
OPERATIONS & MAINTENANCE DIVISION	23
Construction & Maintenance Department.....	23
Fleet & Facility Maintenance Department	25
Field Services Department	27
Wastewater Collection Department.....	27
Wastewater Treatment & Disposal Department	29
Water Production Department	31

APPENDIX A – Innovation & Technology Information

APPENDIX B – Federal & State Legislative Information

APPENDIX C – Public Affairs Information

APPENDIX D – Financial Information

APPENDIX E – Wastewater & Water Production Tables

ADMINISTRATION DIVISION

Innovation & Technology Department

The Innovation and Technology (IT) department continues to work with staff and vendors to achieve technological enhancement and meet innovation goals established by the MSWD Board of Directors. Below are project highlights and summaries for December 2025.

Department Updates

- IT prepared the accounts and technology needs for the January 2026 High School Internship program.
- IT is assisting the GIS department with user acceptance testing of new GIS features.
- IT continues working with Finance in the onboard process for the new ERP system.

Technology Improvements

- IT, Engineering, and the Business Analyst completed a workflow update for Engineering inspections resulting in a new online form and streamlined request management.
- IT began the upgrade of an older management server.
- Cybersecurity improvements continue to be made to improve District security.
- Desktop computers and laptop upgrades continue as needed.

Cyber Security News Roundup

The IT Department tracks trends in cyber security to note new opportunities for security and new concerns to defend against. The news below is a brief selection intended for informational purposes and provides no insight into the District's cybersecurity controls.

- Cyber experts make predictions for what we will see in 2026, including rising identity-driven attacks, AI supply chain compromises, and cascading failures across critical infrastructure. They expect an almost overnight change due to quantum computing attacks the most of the world is not prepared for. Simply responding to cyberattacks will no longer be enough as criminals accelerate their use of AI and automation to outpace defenders. ([NextGov](#))
- Experts are warning that we have only begun to see the impact of AI and deepfakes in the creation of misinformation, putting future elections at far greater risk. ([Route-Fifty](#))
- Weeks after the House voted to reauthorize the cybergrant program, the Senate intends to do the same since the program expired in September and received a temporary reauthorization as part of reopening the federal government. ([Route-Fifty](#))

Intelesys IT Support

The District receives IT services and support through Intelesys. The Intelesys Monthly Client Report for December 2025 activities can be found in Appendix A.

Public Affairs Department

Past & Upcoming Sponsorships / Events

ACWA Fall Conference: December 2-4, 2025

Select Board and staff attended the ACWA 2025 Fall Conference & Expo—learning, connecting, and shaping the future of water. Conference programming included informative and insightful panel discussions with industry experts and thought leaders.



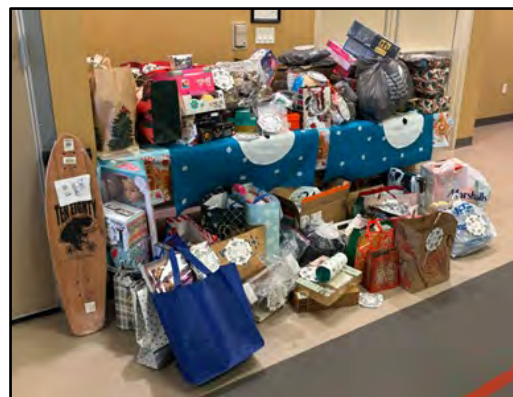
Desert Hot Springs Women's Club Holiday Gala: December 6, 2025

Select Board and staff attended this annual fundraiser event. Since 1953, the Desert Hot Springs Women's Club has held fundraisers, which allows the organization to support local youth programs and provide scholarships to local seniors attending college or trade schools.



MSWD Holiday Luncheon: December 6, 2025

The Board and staff enjoyed a holiday luncheon to celebrate the year, and holiday held at the Desert Hot Springs Recreation Center. At the annual event, representatives from Riverside University Health System - Behavioral Health Department picked up the toys that MSWD staff donated through their "Snowflake" program that represents a child in the program and their wish list. We are happy to report that 80 snowflakes were picked by MSWD staff and 80 wishes were fulfilled.



BIA Annual Holiday & Member Appreciation Reception, December 10, 2025

Select Board and staff members attended this annual member appreciation event which offers opportunities to network and discuss local issues.



City of Desert Hot Springs Parade of Lights & Holiday Festival: December 13, 2025

The annual Christmas parade was held starting from Mission Lakes Boulevard, ending at Pierson Street. There was live music, street vendors, and children's activities at Palm and Pierson. MSWD participated in this annual event with a float themed "Club Grinch" and our amazing and energetic "Grinch" DJ was none other than our Engineering Manager Eric Weck.



CVCAN Health & Wellness Committee Meeting: December 15, 2025



Select Board members attended the CVCAN Health and Wellness committee meeting which promotes holistic well-being within the cannabis community and beyond.

MSWD Hosted LifeStream Blood Drive: December 17, 2025

🩸 Holiday Blood Drive - save lives for the holidays! LifeStream was able to collect donations from 12 people, which can save up to 3 lives per donation. The next opportunity to donate will be February 18, 2026.



Holiday Open House & Toy Drive – Assembly Member Greg Wallis: December 18, 2025

Select Board members and staff attended the holiday open house and toy drive hosted by Assembly Member Greg Wallis, 47th District and KUD Properties.



CVAG ~ CVCC and Energy & Sustainability Committee Meetings: January 8, 2026



Select Board members and staff will attend the Energy & Sustainability Committee Meeting with the Coachella Valley Conservation Commission.

CASA Winter Conference: January 14-16, 2026

Select Board members and staff will attend the 2026 CASA winter conference locally in Indian Wells which will include several technical tracks focused on key issues facing the clean water community, including one track specifically for agency Board members and elected officials. The primary sessions will be panels that highlight real world examples and key takeaways for agencies, including an extended “Project Financing from A to Z”.



San Gorgonio Pass Regional Water Alliance Meeting: January 28, 2026



Select Board members and staff will attend the bi-monthly meeting. The alliance is a coordination of 13 regional water providers and local governments located in the San Gorgonio Pass region.

Desert Hot Springs Spa Tour: January 29 – February 1, 2026

The Desert Hot Springs Spa Tour & Wellness Weekend for 2026 is scheduled for January 29 – February 1, 2026, centered around Miracle Hill, featuring an evening "Tour Under the Stars" on January 29, 2026, followed by a weekend of spa access, wellness seminars, classes, and discounted day passes to explore the famous healing mineral waters.



GCVCC Legislative Breakfast with Xavier Becerra: January 30, 2026

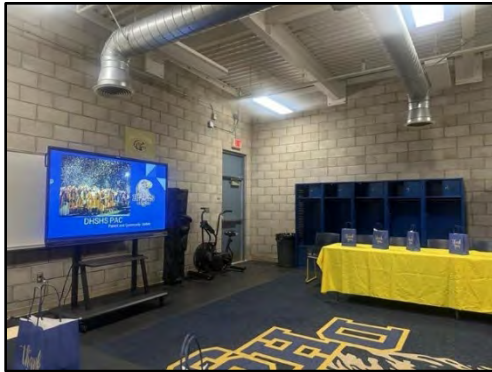


The Greater Coachella Valley Chamber of Commerce is hosting a Legislative Breakfast featuring California Gubernatorial Candidate Xavier Becerra. This event is part of the GCVCC Legislative Breakfast Series, offering members and guests an opportunity to hear directly from candidates in the upcoming California Governor’s race.

Youth & Education Programs

Desert Hot Springs High School PAC Meeting: December 4, 2025

Select MSWD staff and community leaders met at Desert Hot Springs High School to learn about current educational statistics and initiatives at the high school and various social and educational programs from the previous and for the current school year.



2026 Conservation and Groundwater Protection Calendar Contest Campaign



Public Affairs launched the annual 2026 student calendar contest campaign in August 2025 and accepted entries into the annual calendar drawing contest through October 1, 2025. Twelve winners will have their water conservation or groundwater protection drawings published in the District's 2026 community calendar. They will also receive Amazon gift cards worth \$150 for first place, \$100 for second place, \$50 for third place, and \$25 for all other drawings selected for the Calendar. Winners were announced at the December board meeting, with two of the top 3 winners in attendance to receive their prizes. A copy of the calendar is included in the Appendix C.

Desert Hot Springs REAL Academy Winter Internship Program: January 5-15, 2026

In partnership with the Desert Hot Springs High School REAL Academy, MSWD continues to offer opportunities for students to intern at the District.



Desert Hot Springs Recreation Center Student Tour at the Nancy Wright Facility: January 6, 2026

We were happy to host kids from the Desert Hot Springs Recreation Center Winter Kids Camp for a tour of the Nancy Wright Regional Water Reclamation Facility. They were able to tour the lab, the SCADA and camera operations, the tanks, and the de-watering room and learn about all of the different processes and the technology we use.



Public & Media Outreach

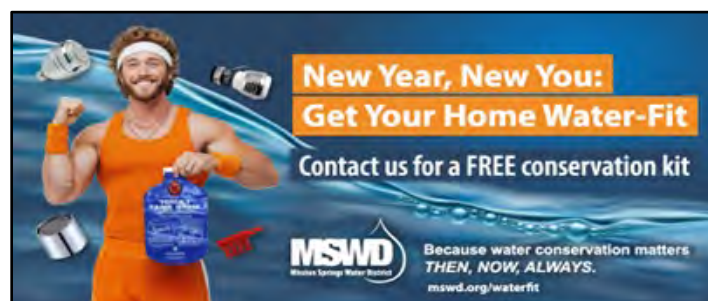
Customer Newsletter

Our December 2025 Water Matters newsletter features information about our conservation kit campaign, student calendar contest winners, and more. Our monthly newsletter can be found with your paper bill statement and the E-Bill digital statement in English and Spanish. A copy of the newsletter is included in the Appendix C.



MSWD Billboard, Palm Drive

“New Year – New You! Get Your Home Water Fit” Billboard for the conservation kit campaign. The campaign will run the end of December 2025 through January 2026. The campaign will be featured as a header in the monthly Water Matters Newsletter, accompanied by an article and information to request a FREE water conservation kit (for MSWD customers) and partnering HOA newsletters. Paid socials – Meta and Google, features on the MSWD social pages – Facebook, Instagram, and Twitter in English and Spanish, the Uken Report, also featured in Spanish in the El Informador De Valle Newspaper (print and digital) as well as their socials, poster displayed in the lobby, and flyers distributed throughout the community.



Help2Others Campaign

Running through January 2026, the Help2Others campaign focused on the board approved increase to the annual amount for qualifying customers, explaining the qualifications, and process to sign up for assistance. The campaign was promoted through the November newsletter, social media, El Informador Del Valle Spanish newspaper, paid digital ads, and website in English and Spanish, and the Uken Report.



Customer Portal Mini-Campaign

The campaign will be featured as an article in the monthly Water Matters Newsletter, Paid socials – Meta and Google, featured on the MSWD social pages – Facebook, Instagram, and Twitter in English and Spanish.



Legislative Updates

Federal: Bipartisan Bill Introduced to Reauthorize and Amend WIFIA Program

Representatives Kim Schrier (D-WA) and Dan Newhouse (R-WA) introduced the Water Infrastructure Finance and Innovation Act (WIFIA) Amendments of 2025 (H.R. 6229) to reauthorize and expand the WIFIA program and improve access to low-cost federal financing for water infrastructure projects. The legislation would broaden eligibility for state-led storage projects, rural and small-community systems, and certain non-federal water projects; lower minimum project cost thresholds; authorize technical assistance for small communities; extend loan maturities for long-lived projects; and reauthorize the U.S. Army Corps of Engineers' WIFIA authority through FY29.

Federal: House Approves PERMIT Act Aimed at Revising Clean Water Act Permitting

On December 10, 2025, the House passed the Promoting Efficient Review for Modern Infrastructure Today (PERMIT) Act (H.R. 3898) by a 221-205 vote. The bill would make a series of changes to permitting processes under the Clean Water Act, including modifying water quality standards and certification processes, extending the duration of certain discharge permits, clarifying the scope of federal review under Sections 401, 402, and 404, and setting timelines for judicial review of permitting decisions. The legislation would also codify and update practices related to general permits, agricultural stormwater, wildfire suppression activities, and the definition of "Waters of the United States," while directing federal agencies to reduce permitting backlogs and improve coordination.

Federal: Bipartisan Legislation Introduced to Update Federal Water Infrastructure Pilot Program

Representatives Rob Bresnahan (R-PA) and Kristen McDonald Rivet (D-MI) introduced the Water Infrastructure Modernization Act of 2025 (H.R. 6075) to reauthorize and expand the federal pilot program for alternative water source projects under the Federal Water Pollution Control Act. The legislation would update statutory definitions to support the use of "intelligent water infrastructure technology," including real-time monitoring, advanced sensors, predictive analytics, and artificial intelligence to improve the efficiency, reliability, and resiliency of wastewater, stormwater, and water reuse systems. The bill would also clarify eligible uses of grant funds for design, construction, implementation, training, and operations related to these technologies; increase authorized funding to \$50 million annually through FY2028; and require regular reporting to Congress. Senators Ruben Gallego (D-AZ) and John Curtis (R-UT) introduced companion legislation (S. 2388) in July.

A full Federal Update is available in Appendix B.

State: 2026 Legislation

January 2026 started off quickly with over a hundred two-year bills being amended and scheduled to be heard in the first two weeks of the year. During the month of December 2025, we learned of one bill of particular interest, AB 35 (Alvarez) which would exempt Proposition 4 spending from the Administrative Procedures Act (APA). This change will help to get Proposition 4 money out the door faster. We alerted Mission Springs staff to this bill, along with a few others allowing for quick action in early January 2026. In addition to the two-year bills that must move out of their house of origin by the end of January 2026, new bills have started to be introduced.

State: State Budget

As 2025 comes to an end, we are preparing for Governor Newsom's final state budget proposal. The Governor must submit his proposal to the Legislature prior to January 10. We are anxiously awaiting the Governor's proposed budget which will include the Department of Finance's (DOF) revenue projections. As a reminder, the Legislative Analyst Office (LAO) released their state budget forecast in November that projected an \$18 billion deficit in the 2026-27 fiscal year.

State Water Resources Control Board: Conservation as a Way of Life - Evaporative Cooler Variance Approval

The State Water Resources Control Board has approved MSWD's evaporative cooler variance request that was submitted on September 30, 2025. Out of 404 water districts statewide, MSWD was one of only two districts to receive approval for this variance as of December 17, 2025. The approved variance totals 62,572,690.81 gallons, or 192.03 acre-feet. In practical terms, this variance increases MSWD's Urban Water Use Objective, which helps reduce the difference between our actual water use and the State-assigned target. For fiscal year 2024–25, MSWD's actual water use was 2,237,222,908 gallons, or 6,865.78 acre-feet, compared to an original Urban Water Use Objective of 2,026,253,225.72 gallons, or 6,218.34 acre-feet. Applying the approved variance raises the objective and significantly narrows the gap between actual use and the regulatory benchmark, strengthening MSWD's overall compliance position.

The State report and State Bill Tracking sheet are included in Appendix B.

Editorials

Municipal Water Leader Magazine

We're proud to share that MSWD General Manager Brian Macy is featured on the cover and an article in the January 2026 issue of Municipal Water Leader Magazine. In the article he discusses the importance of preserving our aquifer, the history of Mission Springs Water District, our award-winning water, and more. To read the full article, visit: <https://municipalwaterleader.com/volume-13-issue-1-january/>



El Informador Del Valle

Through December 2025 and January 2026, El Informador Del Valle is featuring the Help2Others campaign, and featured an article the MSWD student 2026 Calendar Contest winners in December 2025.



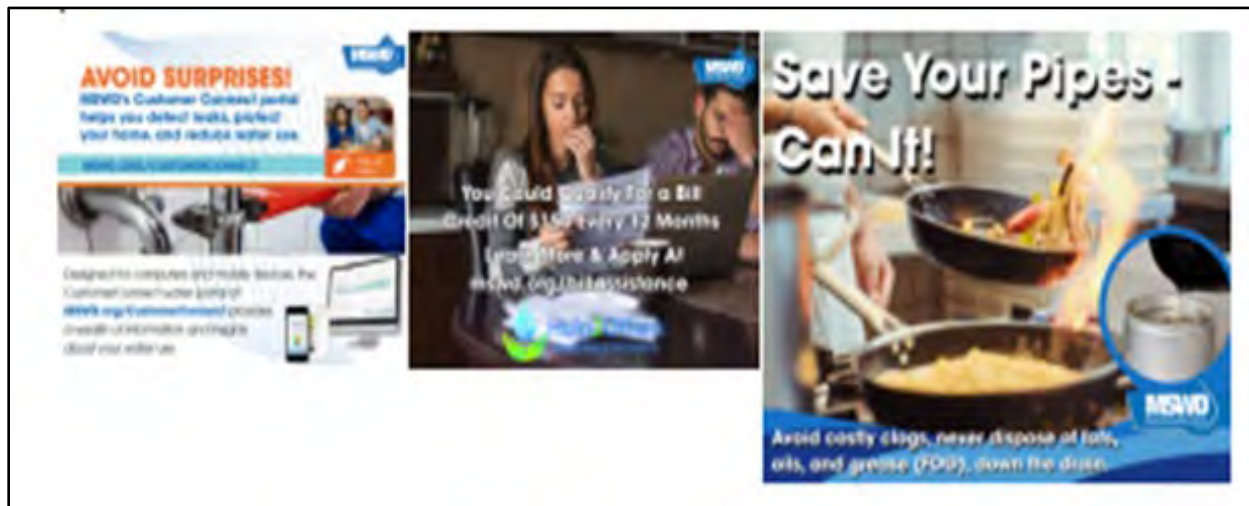
Uken Report

In December 2025, the Uken Report featured the MSWD Student 2026 Calendar Contest winners. Links to the articles can be found in Appendix C.



MSWD Digital Advertising

For the month of December 2025, the District featured three Google and Facebook/Instagram ads promoting various MSWD programs. The Google campaigns garnered an impressive 207.66k impressions, and 145 link clicks. Our Facebook/Instagram (Meta) four ads garnered 192.3k impressions and 246 link clicks. The most engagement was the Save Your Pipes – Can It, garnering a reach of 37.7k, 64.6k impressions, and 95 link clicks. The MSWD website saw 5,675 users, 16,703 views, and 5,369 engaged sessions. The full report is included in Appendix C.



Social Media

This report highlights activities and posts on the district's social media platforms. Some of our most engaging posts included Well 35 Skyborne message, the 2026 student calendar contest winners news release, Worker Wednesday wastewater – wipes are not flushable. Our most shared posts were the December 2025 blood drive promo, and the Well 35 Skyborne message. We were up on Facebook views by 62.5%, with 131,469 views, we had an increase in total likes. With the increase of “reels”, video views were up in all platforms. Instagram had a total reach of 61,049, and 8 new followers. LinkedIn is growing with 4 new followers and engagement was flat. A copy of the full social media report can be found in Appendix C.

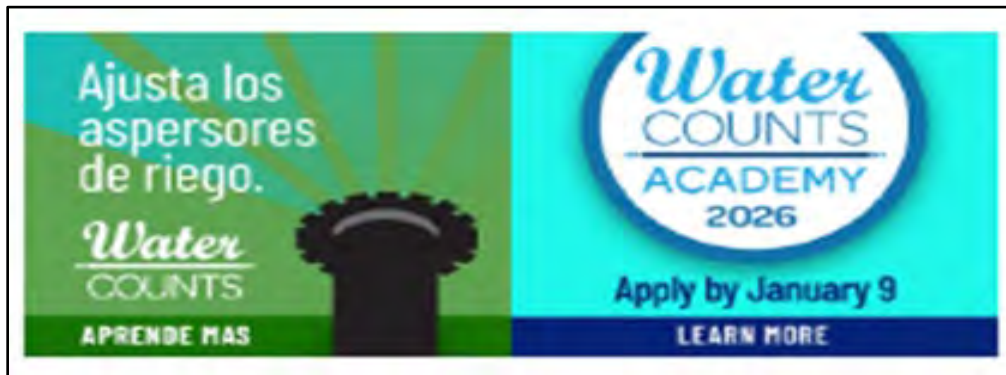
Well 35 Skyborne Message Construction Alert – Skyborne Area 🚧🚧🚧 Crews are worki...	1,164	Blood Drive Promo Holiday blood drive - save lives for the holidays! 🩸 Si...	5
Calendar Contest News Release: MSWD Announces Calendar Drawing Contest Win...	374	Well 35 Skyborne Message Construction Alert – Skyborne Area 🚧🚧🚧 Crews are worki...	1
Wipes WW A quick, friendly reminder from our Wastewater Team! W...	254	WW Fellow Program We're excited to introduce Tyra, who joined MSWD and our ...	0

CV Water Counts

Traffic remained strong in December 2025, with 2,934 users, 3,832 sessions, and 5,615 total pageviews. The most visited pages included the Water Counts Academy page, Conservation Tips, and the Water Rebate Map (the map of the Districts). Mobile devices made up the majority of traffic (64%), followed by desktop and tablet users.

Google advertising efforts performed well overall, generating 2,497 clicks from display ads, 172 from search ads, and over 102,000 impressions from video campaigns across both English and Spanish versions. Meta (Facebook and Instagram) campaigns also contributed significantly, reaching over 61,000 people and generating more than 1,000 link clicks.

Social media continued to support outreach, with Instagram drawing 3,944 views and 30 likes, while Facebook reached over 29,000 people and saw more than 1,700 engagements. CVWC also delivered two email campaigns in December, reaching a combined 1,624 recipients with above-industry open and click rates. A copy of the full report can be found in Appendix C.



Rebates & Conservation

The Public Affairs team continued to promote rebates and conservation throughout our service territory during the month of December 2025.

Rebate Type	Total Rebates for December 2025	Total Rebates for December 2025
Toilet	1	\$99.00
Turf	0	\$0.00
Clothes Washer	1	\$150.00
Smart Controller	0	\$0.00
Conservation Kit	1	-

Bottled Water Tracking Report

Date Supplied	Requested By	Event or Purpose	Cases Requested
12/15/2025	City of Desert Hot Springs	Monthly Water Supply	15
12/15/2025	Desert Hot Springs Police Department	Investigation, Traffic Accidents, Crime Scenes, & Community Events	5
12/16/2025	George's Iron Works	Community Service	2
12/17/2025	Club De Mujeres	Christmas Toy Give Away	5
12/17/2025	CVCAN	Holiday Party	5
12/17/2025	Gift Certificate Redemption		1
Total			33



ENGINEERING DIVISION

Engineering Department

Below is a list of Capital Projects and status updates for December 2025.

Well 42 Project

Staff continues to coordinate with the Contractor, Layne Christensen. MWH is the construction manager for the remaining work of the project. The contractor has started on electrical work and has SCE inspections the week of the January 5, 2026.

Well 22 Rehabilitation

Staff continued to collaborate with the contractor, Canyon Springs Enterprises, on reviewing and approving material submittals, responding to RFIs, and procuring materials. Construction began on January 5, 2026, and has an estimated project completion date of June 2026.

Horton Monitoring Well 1A

Staff has reviewed and approved material submittals and is working with the contractor on securing a Well Drilling and Well Destruction Permit, as well as procuring materials. Construction start date will be scheduled once both the Well Drilling Permit and Well Destruction Permit are executed. The Well Drilling Permit from the County has been approved. The District is waiting on approval from the County for the Well Destruction Permit.

New Monitoring Well at Verbena and Granada

Staff is working with the consultant, West Yost, on developing a work plan for a new monitoring well at Verbena and Granada. The estimated completion date for the work plan is March 2026.

Skyborne Village III – Housing Development

The developer's contractor has completed the installation of the water and sewer mains for the project. District staff are continuing to coordinate with the contractor to finalize the punch list. This list is used to notify the developer and contractor of any items that require correction or completion prior to District acceptance of the project and commencement of the 11-month warranty period.

PODS Storage – Commercial Development

No progress on the remaining punch list. The final acceptance is still also pending resolution of the Coachillin' Sewer on January 19, 2026.

Project Viento – Commercial Development

The developer's contractor completed the water, sewer, lift station, and force main systems. MSWD staff and the contract inspector, TKE Engineering, completed the final project walkthrough. Punchlist work on the water system and lift station has been completed. The contractor has one remaining punch list item to repair, a blow-off that was paved over.

Regional Water Reclamation Facility

The Project Team continues to coordinate with the State Water Resources Control Board on the SRF/Grant funding agreement and reimbursement requests.

Regional Water Reclamation Facility Conveyance Line

The Project Team continued responding to submittals, RFIs, and processing change orders and payment requests submitted by the contractor, Downing Construction, Inc. The on-going Diversion Structure construction is on track for completion in January 2026.

Area M2 Sewer Collection System (AD-15)

The project is bidding with the bid opening scheduled for January 2026.

RWRF Roadway Design (19th Avenue, Little Morongo Road, and 20th Avenue)

MSWD received the 100% Design plan check comments from the City of Desert Hot Springs and is reviewing for final plan preparation.



Water Resources Department

Below is a list of water resources related activities for December 2025.

Integrated Regional Water Management Planning

The Coachella Valley Regional Water Management Group (CVRWMG) implements the Integrated Regional Water Management (IRWM) Plan for the Coachella Valley IRWM Region. The CVRWMG met to discuss on-going grant funded projects and upcoming grant opportunities, including continued discussion on Conservation Regulations and Chromium-6 compliance.

Mission Creek Subbasin SGMA Compliance

The Mission Creek Subbasin Management Committee (Management Committee) had a monthly progress meeting with the consultant, WSP, for the 2027 Alternative Plan Update for the Mission Creek Subbasin for continued compliance with the Sustainable Groundwater Management Act (SGMA). Staff continued responding to the various data requests.

The Management Committee continued progress on the Mission Creek Subbasin Annual Report by Water Year for continued SGMA compliance. Staff continued responding to data requests.

The Management Committee held their quarterly managers meeting.

San Gorgonio Pass Subbasin SGMA Compliance

The San Gorgonio Pass Subbasin Groundwater Sustainability Agencies had a meeting to discuss SGMA items and kick-off the 2027 Groundwater Sustainability Plan Update for the San Gorgonio Pass Subbasin for continued SGMA compliance.

Salt and Nutrient Management Planning

Staff attended the monthly Steering Committee meeting to discuss progress on the draft Technical Memorandum 5 'Construct TDS/N Forecasting Models'.

Urban Water Management Planning

The Coachella Valley Water Agencies had a monthly progress meeting with the consultant, Todd Groundwater, for the 2025 Coachella Valley Regional Urban Water Management Plan. Staff is responding to data requests discussed during the meeting.

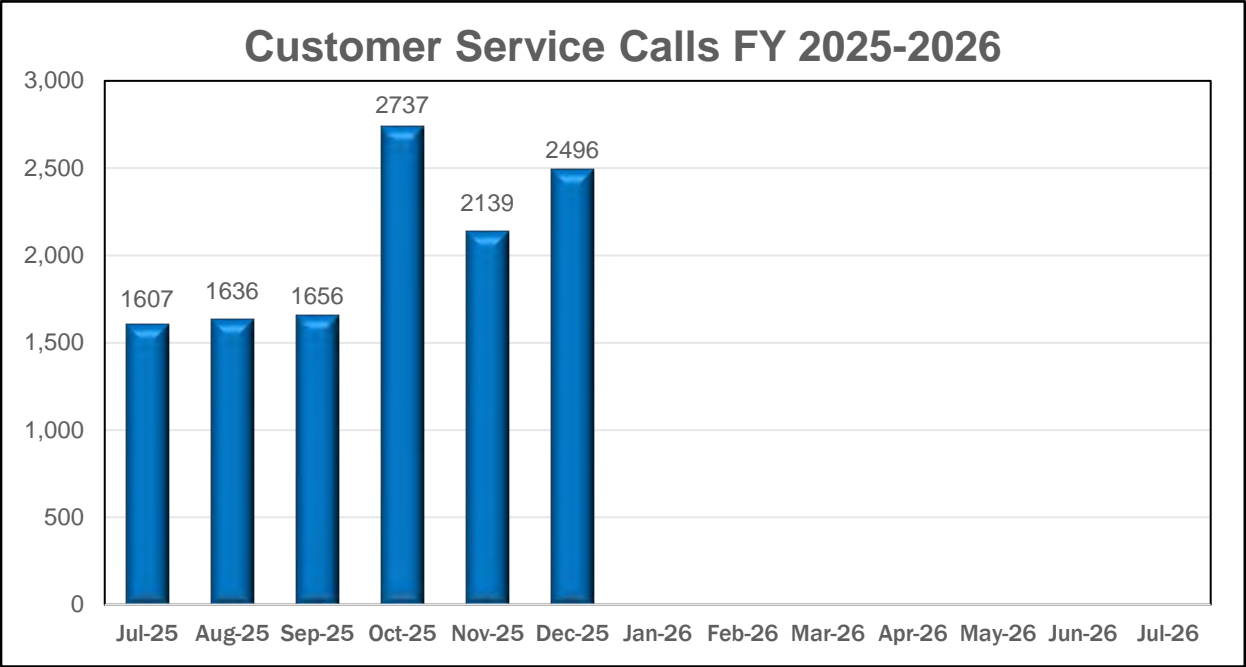


FINANCE DIVISION

Customer Service Department

Calls into the Customer Service Department

The chart below represents the total incoming calls received by staff in the Customer Service Department for Fiscal Year 2025-2026.



Most calls received by the Customer Service department are related to payment plans, bill assistance information, demand/lien release requests, new property start/stop service, and account balance requests. The table below provides a summary of the number of calls by category received by the Customer Service staff.

Customer Request	Total for December 2025	Total for FY 2026
Water Waste	0	0
High Bill / Service Line Leak	1	24
No Water	9	41
Illegal Disconnect	0	27
Disconnections	91	694
Reconnections	73	515
Service Transfers	93	677
High / Low Pressure	8	37
Water Quality	4	19
Other / Miscellaneous	70	565

Key Updates

Lisa and William created a Leak Credit Form for customers to request a credit if they experienced a leak and had it repaired. Customers are required to submit documentation confirming the leak was fixed.

Lisa and William also created a Laserfiche form to submit adjustments digitally. This process should reduce costs by eliminating the need to print adjustments from Proforma.

Staff Development

Brian K completed Customer Service De-escalation Training. We have 10 future training courses for our front office staff.

WaterSmart Portal

WaterSmart Analytics data provides a comprehensive overview of leaks detected and automated alerts sent to MSWD customers. All customers are encouraged to sign up in the WaterSmart Portal to access bills and leak alerts. The table below provides a summary of the number of customers who have registered in the WaterSmart Portal.

WaterSmart Portal	Total for December 2025	Overall Total
Registered Customer Accounts	174	8,873

Billing

During December 2025, Customer Service reviewed a total of 16,424 bills.

Bill Type	Total Bill Count for December 2025	Total Bill Amount for December 2025
Regular Bills	10,863	\$794,578.17
Delinquent Bills	5,192	\$14,336,963.21
Closing Bills	151	\$10,398.29
Delinquent Closing	218	\$48,789.47
Total	16,424	\$15,190,729.14

Delinquency Service Statistics

Staff continued to reach out to customers with delinquent accounts to provide information for assistance and repayment options to avoid disconnection. The table below summarizes the activities of Customer Service staff regarding delinquent accounts.

Delinquency Service	Total for December 2025
Auto-Dialer Calls	513
Door Hangers	55

Customer Bill Assistance

The District continues to facilitate bill assistance programs for the benefit of its customers. The United Way Customer Bill Assistance Program continues to be utilized by those customers who need assistance for one billing period annually, paying \$150 per approved customer. The table below summarizes the results of the customer bill assistance programs administered by the Customer Service staff.

Assistance Program	Total Assistance in December 2025	Total Assistance in FY 2026
United Way of the Desert	\$150	\$2,300

Installment Payment Plans

The District continues to assist customers with delinquent bills by facilitating installment payment for the benefit of its customers. The table below summarizes the results of the installment payment plans administered by the Customer Service staff.

Total Active Payment Plans	Remaining Balance to be Collected
119	\$87,127.69

Refunds

There was a total of 24 customer account refunds totaling \$7,039.61, resulting from closed accounts for the month of December 2025.

Account Type	Total Refund Count for December 2025	Total Refund Amount for December 2025
Customer Refunds	20	\$5,071.97
Construction Meter Refunds	4	\$1,967.64
Total	24	\$7,039.61

Liens

Customer Service identified 9 accounts that were 90 days past due requiring Lien filing. 16 Release of Liens were issued after securing payment for outstanding balances on past due accounts.

Lien Type	Total Lien Count for December 2025
Lien Recordings	9
Lien Releases	16

Finance & Accounting Department

The Finance and Accounting Department continued regular operations throughout the month of December 2025 with a focus on finalizing the fiscal year 2024 audit and financial statements. The Annual Comprehensive Financial Report (ACFR) has been released. Staff continues to work with Tyler on the Enterprise Resource Planning (ERP) system upgrade scheduled for March 2026. Accounting has contracted for municipal advisory services to obtain financing for future projects.

Payroll Services

Payroll staff continues to process payroll changes from evaluations, including retroactive payments. These do require additional work as it relates to the amounts submitted to CalPERS for the employees’ pensions.

Now that Paychex will not be implemented, staff will be working on implementing Tyler payroll in the near future.

ERP System Implementation

Staff met with Tyler staff to discuss the chart of accounts options. The plan is to go live with core financials in March 2026, while utility billing and payroll go live in August 2026.

Current Work Priorities

The Accounting department continues to support other departments as needed:

- Operations – Accounting continues to support operations on reimbursable jobs that include primarily damage to District property.
- Human Resources – Accounting continues to work with Human Resources to update employee information related to change of status, new hires, and CalPERS appointments.
- Customer Service – Accounting continues to support Customer Service by processing multiple customer refunds for credit balances on closed accounts. Accounting is also working with Customer Service on audit details for customer accounts that need to be corrected or simply to provide additional support as requested by the auditors.

Cash Receipts

Total cash receipts for the month of December 2025 amounted to \$2,423,184.52, with the largest contributors were remittances received from:

Entity	Amount
Normal Water and Sewer Customer Account Payments	\$1,461,967.85
Property Taxes	\$632,084.73

Cash Disbursements

Total cash disbursement for the month of December 2025 amounted to \$2,112,387.63, with the largest payments made to:

Entity	Amount
Net Payroll	\$625,248.11
Southern California Edison Company	\$193,779.84
Downing Construction Inc	\$150,000.00
ACWA-JPIA Health Benefits Authority	\$116,991.63

Budget

There were six budget transfer requests for the month of December 2025, totaling \$57,000.

From BID	Description	Transfer Amount	To BID	Description	Requested By
600	Treatment Chemicals	\$10,000.00	578	Misc. Laboratory	Brad Adams
600	Treatment Chemicals	\$10,000.00	588	Routine Laboratory Testing	Brad Adams
600	Treatment Chemicals	\$10,000.00	598	Laboratory Testing Equipment	Brad Adams
684	Video Production	\$7,000.00	677	Travel and Training – Office Staff (7)	Marion Champion
734	Bank Service Charges	\$10,000.00	314	Temporary Clerical Labor	Skyler Aubrey
333	GFOA Budget and ACFR Reports	\$10,000.00	330	Annual Audit Contract	Skyler Aubrey
Total		\$57,000.00			

Financial Statement

A year-to-date summary of the District’s financial position for Fiscal Year 2025-2026, in addition to a comparison to the previous fiscal year, can be found in Appendix D.

Capital Improvement Program

The District maintains a 5-year Capital Improvement Program that includes water and sewer infrastructure, facilities, and fleet. A year-to-date summary of the District’s Capital Improvement Program for Fiscal Year 2025-2026 can be found in Appendix D.



Purchasing Department

Staff continues to source sanitization supplies to ensure wipes, hand sanitizers, disinfectants are available in all district buildings, and vehicles for the safety of the staff.

Price increases and supply chain issues continue to surface in our industry. Specifically, PVC pipe and fittings, ductile iron pipe and service brass fittings, restraints, hydrants, and valves, as well as many other products, are experiencing significant shortages that could lead to extended lead times. Along with these supply chain problems, pricing continues to escalate. These problems exist with both domestic and imported materials. We will continue to monitor the situation and do our due diligence in getting all the material that is needed to maintain our water systems.

Total inventory purchases were \$30,715.34, and the total issued for use by field crews was \$36,312.50 for the month of December 2025.



OPERATIONS & MAINTENANCE DIVISION

Construction & Maintenance Department

Water Line Locations

Staff completed approximately 279 water line location requests using iPads and the GeoViewer Mobile app to streamline and manage line locations.



Water System Repairs/Replacement

Staff continued to repair and replace components of the water distribution system keeping it in optimum working order and properly functioning without any interruption. Below is a summary of the repairs and replacements completed in December 2025.

- 12 water service lines were replaced with copper.
- 10 service line leaks were repaired.
- Three mainline leaks were repaired.
- Two fire hydrants were repaired/re placed.



Water System Maintenance

Staff continued to implement preventative maintenance and inspection programs to keep the water distribution system in optimal working order and properly functioning without any interruption. Below is a summary of the maintenance completed in December 2025.

- 211 ground valves were exercised.
- 66 fire hydrants were flushed, maintained, and painted.
- No air-release valves were inspected and/or rebuilt.
- No Cla-Val valves were maintained or repaired.
- 13 blow-offs were flushed



CMMS Workorder Program

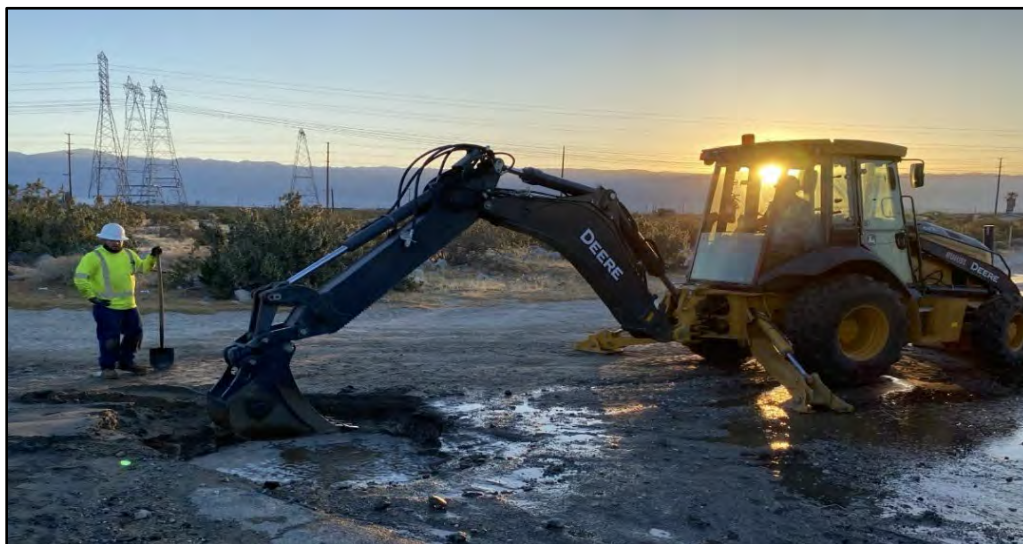
A total of 26 work orders were processed in December 2025 using the CMMS program.

New Water Meter Service Installation

Staff installed eight new water service lines in December 2025.

Fire Flow Testing

Staff conducted no field fire flow tests for the Engineering Department in December 2025. Engineering is still conducting fire flow test results using the new hydraulic model.



Fleet & Facility Maintenance Department

Janitorial Services

The District awarded a contract to Executive Facilities in March 2025 and their first day of service was April 1, 2025. The janitorial company has been very responsive to staff's requests and continues to provide a good service.

Building Maintenance

Staff completed the following building maintenance during the month of December 2025.

- Disassembled, cleaned, and adjusted the door handle assembly for the west side entry door to the Stores Building.
- Replaced the toilet seat in the south building restroom at Horton Plant.
- Repaired an irrigation leak in the Administration Building parking lot.
- Replaced the shattered whiteboard in Accounting Modular.
- Replaced the CO2 alarm in west hall of the Administration Building.
- Patched holes in the server room in Annex Building.
- Relocated antenna at the Corporate Yard gate to the top of the pole.
- Built three additional hydrant locks for District use.
- Blew out Old Stores building as part of the biweekly cleanup.
- Removed a palm tree growing against the Old Stores building.
- Flushed drain twice in the upstairs men's restroom of the Administration Building.
- Re-secured the bottom of the west door to the break room at the Corporate Yard.
- Removed four wires from a hole in the roof above the conference room and resealed the opening.
- Resealed seams on the roof of the Administration Building.
- Resealed around ducting and patched small holes in the ceiling of the Annex Building.
- Removed overgrowth from the Palo Verde tree on west side of carport to relieve tension on nearby wires.
- Assembled an office chair for Contracts Analyst.
- Replaced the wax ring on Corporate Yard Shop restroom toilet.
- Repaired irrigation at Vista Tank with cap.
- Repaired an irrigation line leak at Corporate Yard near the fuel station.

Standby Generator Monthly Maintenance Program

Monthly testing is conducted to ensure that all generators are in good working order and ready for use when needed.

- Ran generators and all CONEX box equipment at Corporate Yard.
- The Dos Palmas generator was inspected, and parts ordered for a radiator issue. An inline coolant heater was replaced.

Fleet Maintenance/Repairs

- Unit 395 had the rear axle assembly replaced.
- Unit 401 had the ignition switch replaced, and two tires replaced and rotated accordingly.
- Unit 439 and 345 were used in the Parade of Lights and were set up for the event, then returned to service afterward.
- Unit 462 had a PM service performed, just an oil change was required.

- Unit 415 had the gasket to waste tank replaced.
- Unit 414 had a hole plugged in the left rear outer tire, a PM service with an oil change completed, the cabin filter replaced, and the left rear tires replaced at Desert Tires II.
- Unit 434 had a PM service performed, just an oil change was completed, and windshield wipers replaced.
- Unit 419 had a hole patched in the right rear tire.
- Unit 324 had both inner and outer driver's door handles replaced.
- Unit 421 had a rear pinion seal replaced, and a P0442 diagnostic trouble code investigated in-house before being sent to the dealership for further diagnosis.
- Arrow board #1 had harness repairs completed, and arrow board #2 had its batteries replaced.
- Unit 463 had the extension hose rebuilt.
- Unit 425 had the cutting blades replaced, and new hardware installed.
- Unit 398 had a PM service performed, an oil change and cabin filter replacement.
- Unit 456 had a PM service performed, an oil change and cabin filter replacement.
- Unit 418 had a PM service performed, an oil change, coolant top off and replacement of both the cabin and engine filters.



Field Services Department

WaterSmart / Neptune 360

Staff routinely reviews continuous and high-water usage on customer accounts and proactively makes contact through the Customer Portal, phone, email, or in person, making them aware of potential issues. The following is the number of contacts made this month:

Contact Type	Total for December 2025	Total for FY 2026
Continuous Usage	52	460
High Usage (>Normal)	12	90
Reverse Flow	0	0
Total	64	550

Cross Connection Control Program

The Backflow and Cross Connection Specialist performs annual testing of Backflow Prevention Assemblies (BPAs) throughout the District as required by the SWRCB Cross Connection Control Policy Handbook.

Type	Total for December 2025	Total for FY 2026
BPAs Tested	276	926
Hazard Assessments	0	13



Wastewater Collection Department

Sanitary Sewer Overflow

There was one Sanitary Sewer Overflow (SSO) in the collection system this month. This was a Category 3 SSO with an estimated volume of 308 gallons. This spill was caused by a mechanical failure of an air vac at the Dos Palmas Lift Station force main. Cleanup efforts were performed using heavy equipment to remove unwanted material and repair any affected dirt roadways, and all sewage was contained and disinfected.

Dos Palmas Lift Station

Operators conducted daily site visits to ensure proper pump operation, Supervisory Control and Data Acquisition (SCADA) system functionality, and site security.

Sewer Line Locations

Staff completed 308 sewer line location requests using iPads and the GeoViewer mobile application to streamline and manage line locations.

Sewer Line/Collections Maintenance

Staff completed no CCTV inspections this month. Staff cleaned 0.603 miles of sewer mainlines this month.

Fat, Oils and Grease (FOG) Inspections

Staff completed no FOG inspections this month.

Horton Diversion Structure

Downing Construction continued to work on the diversion structure that will divert a portion of the flow from the Horton WWTP to the Wright RWRF via the conveyance line, thereby reducing the Horton WWTP's capacity to below 80%.



Wastewater Treatment & Disposal Department

Horton WWTP Electrical Repairs

On Christmas Eve, the main utility breaker at Horton WWTP failed. The backup generator was placed into service, and Leed Electric Inc. responded for emergency troubleshooting on Christmas Day. They confirmed the breaker required replacement. Staff coordinated emergency fuel deliveries, and Leed sourced a reconditioned 2000-amp breaker, as the original is no longer manufactured. The new breaker was installed on December 29, 2025, restoring utility power to the plant.

On New Year's Eve, the main utility breaker failed again. After several unsuccessful attempts to reset it, the plant was switched back to generator power until January 2, 2026, with staff again coordinating emergency fuel deliveries. Leed Electric returned, adjusted the breaker (suspecting a load balance issue), but the breaker failed again after four hours, requiring continued generator operation through the weekend. During this period, Leed had our original breaker refurbished and tested, and picked up on Monday, January 5, 2026. The breaker was reinstalled on Tuesday, January 6, 2026, restoring utility power. Subsequent investigation revealed water was dripping from a newly installed solar conduit was causing the breaker faults. A permanent solution to the water infiltration issue is in progress.

Plant Maintenance

Between the Horton, Desert Crest, and Wright Wastewater Treatment Plants, employees worked 1,024-man hours to execute routine plant maintenance, equipment maintenance, and plant operations. Staff members operated the sludge belt filter press for 111-man hours during this period, filling and emptying 19 trailers with sludge from the Horton, Wright, and Desert Crest plants.

Sampling and Laboratory

Staff collected 101 samples and spent 202-man hours performing laboratory duties and analysis for process control and regulatory reporting purposes. Effluent from the Horton, Wright, and Desert Crest plants consistently met the District's discharge permit requirements.

Pond Maintenance

Horton Ponds 1, 4, 5, 6, 7, and 8, were cleaned and rehabilitated during December 2025. The ponds continue to percolate at a high rate and continue being operated for 2-week intervals.

Weekly Wastewater Training

The training courses aim to provide all operators with consistent knowledge and a better understanding of processes, including operating equipment more proficiently. This training helps keep operators safe while completing maintenance. A summary of this month's training includes:

- Horton Standby Generator
- Generator Diesel Fuel Consumption Chart
- Wright SCADA Alarms: Wet Well Transducer

Wastewater Report

Through continued development in the Desert Hot Springs area, and at the request of new consumers, sanitary services are always being added to the collection system. Below is a summary of new sanitary service connections by month.

New Sanitary Service Connections to Collection System					
Fiscal Year	2025/26	2024/25	2023/24	2022/23	2021/22
July	13	9	4	4	18
August	20	7	12	26	20
September	4	2	17	20	20
October	26	2	3	13	36
November	3	22	7	8	29
December	1	5	21	8	12
January		1	2	35	14
February		55	1	4	7
March		30	1	24	17
April		46	7	16	7
May		42	8	9	16
June		4	0	4	2
Total	67	235	83	171	198

Additional sanitary service connection information is provided in Appendix E.

The following table shows the average daily flow and peak daily flow for the Horton WWTP, Desert Crest WWTP, and Wright RWRf.

Wastewater Flow (MGD)						
Fiscal Year 25/26	Horton WWTP		Desert Crest WWTP		Wright RWRf	
	Average Daily Flow	Peak 24-Hour Flow	Average Daily Flow	Peak 24-Hour Flow	Average Daily Flow	Peak 24-Hour Flow
July	1.862374	1.999693	0.042087	0.048290	0.169682	0.194612
August	1.785411	1.918440	0.034649	0.040490	0.188708	0.236098
September	1.858563	1.995437	0.030936	0.039250	0.200613	0.240535
October	1.893174	1.994838	0.031488	0.038150	0.189350	0.250412
November	1.922275	2.161271	0.035959	0.046170	0.182794	0.208263
December	1.872361	1.992182	0.031247	0.040290	0.189836	0.243899
January						
February						
March						
April						
May						
June						

Additional wastewater flow information is provided in Appendix E.

Water Production Department

Water Produced

- Mission Springs WD (CA3310008): 653.68 Acre Feet (213.00 MG)
- West Palm Springs Village (CA3310078): 7.78 Acre Feet (2.50 MG)
- Palm Springs Crest (CA3310081): 4.75 Acre Feet (1.50 MG)

Water Sampling/Testing

- Bacteriological Sampling – Staff collected 50 routine samples in the MSWD system, four routine samples in the ID-E area which includes the West Palm Springs Village (WPSV) and Palm Springs Crest (PSC) systems, and four well samples in ID-E.
- Staff collected 16 general physical samples in the MSWD system and two general physical samples in ID-E.
- Well 26A Uranium Treatment (IXP) Sampling – The monthly and quarterly uranium sampling was completed in December 2025.
- DDW Reporting – The District's Monthly Coliform Monitoring Report for all three water systems will be sent to the SWRCB Department of Drinking Water (DDW) on January 9, 2026.
- Chromium-6 Sampling – Staff completed the Chromium-6 sampling on December 17, 2025, for all our wells except for Wells 22, 27, and 34 due to being offline for mechanical failure.

Chlorination System Updates

- Chlorination Pumps – Staff conducted routine maintenance and inspections on all chlorine pumps and related equipment at well sites. Staff made necessary adjustments, repairing and/or rebuilding to ensure proper operation. Most chlorinator pumps continue to function properly, with only typical preventative maintenance required (i.e., repair of cracked chlorination suction/feed tubing).
- Sodium Hypochlorite (Chlorine) Usage – During the month of December 2025, a total of 1,620 gallons of chlorine (12.5% solution strength) was used to disinfect the distribution system and our production facilities. (Reflects usage in the MSWD and ID-E water systems.)
- Chlorine Residuals at Production Well Sites – In December 2025, the Water Production staff checked and documented the chlorine residuals at all wells in use 175 times. The average chlorine residual of these readings was 1.09 ppm. (This data reflects the MSWD and ID-E water systems.)
- Distribution System Chlorine Residuals – During the month of December 2025, the Water Production staff checked and documented the chlorine residuals throughout the distribution system a total of 118 times. The average chlorine residual of these readings is 0.97 ppm. (This data reflects the MSWD and ID-E water systems.)

Well Soundings

Staff continued to sound the groundwater levels for 13 production wells and nine monitoring wells. Staff aim to complete these by the 20th of each month.

Water Production Facility Updates

Staff are responsible for oversight of all water production sites, including making necessary operational adjustments to ensure optimal performance. Their duties also include conducting monthly overflow maintenance, which may require climbing reservoirs when needed.

Sanitary Survey Corrections

In December 2025, staff continued to correct items that were brought to our attention during the last Sanitary Survey Inspection. All issues that are resolved are documented, and a photo is taken then uploaded to a folder to be sent to the state.

Gateway Fire Pump Testing

Staff performed the monthly fire pump testing in December 2025. All systems functioned properly. Water loss data was captured and entered onto our water loss tracking worksheet.

Oil Changes

All well and booster pump motors were changed in December 2025 to account of the cooler temperatures.

Well 26 Bac-t Failure/4-log removal

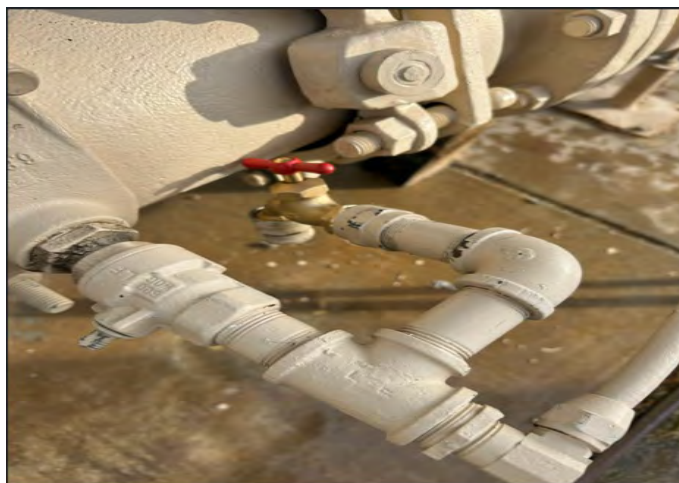
In December 2025, staff conducted routine weekly bacteriological source and compliance point sampling in accordance with the 4-log removal agreement with the State Water Resources Control Board DDW. Weekly bac-t samples are collected each Wednesday, and chlorine residuals are collected each day the well pumps into the system, to ensure adequate dosing remains above the DDW required 0.50 mg/L. All documentation is being provided in the daily production run reports.

Well 24

Well 24 was placed into stand-by status on November 19, 2025. The well will remain in stand-by status until further notice. The Cla-Val for flushing to waste has been adjusted and will not pump into the system.

Well 25

The hose bib at Well 25 was replaced due to a leak that could not be repaired.



Quail Reservoir

The cover for the target cable was installed as recommended in the sanitary survey.



Well 26A

Due to the increased sand passing through the well, filters are requiring more frequent replacement. Staff are prioritizing the use of Well 26 to reduce runtime on Well 26A until it can be taken offline for a downhole video and evaluation.

Highland Reservoir

A cap was installed on the target cable piping to provide a better seal.



Annadale Reservoir

A cap was installed on the target cable piping to provide a better seal.



Terrace Tank 2

A cap was installed on the target cable piping to provide a better seal.



Existing Well 33 RES-BCT Solar Site

PVCA completed their repair assessment and the last of the repairs. This repair work allowed the solar system to become fully operational in mid-November 2025. November 2025 output was approximately 120% of what was expected. This is based on the original SunPower projection for the 5th year of operation, and accounting for a reduction of 30% due to the fact that the solar system is not tracking. Staff and Kenwood Energy are currently evaluating the cost of the full repairs which would make the solar system track again to determine the next steps.

New PPA Solar Project Update

The Horton WWTP PPA Solar Project completed its commissioning process on November 25, 2025, and SCE issued the permission to operate (PTO) in early December 2025.

The Wright RWRP PPA Solar Project began construction during the first week of December and is on schedule despite the work stopping during the holidays and rain events.

Water Report

Through continued development in the Desert Hot Springs area and at the request of new customers, water services are always being added. Below is a summary of new water services added each month.

New Service Connections to the Water System					
Fiscal Year	2025/26	2024/25	2023/24	2022/23	2021/22
July	18	9	5	6	18
August	19	14	14	28	19
September	8	6	19	22	23
October	26	2	4	16	33
November	3	25	9	10	27
December	8	6	5	9	9
January		1	5	26	14
February		59	3	14	8
March		37	6	29	19
April		64	11	24	6
May		54	9	16	19
June		7	3	5	1
Total	82	284	93	205	196

Additional water service connection information is provided in Appendix E.

As expected, the new water services increase the amount of water needed to be pumped; however, the weather and water conservation continue to be the primary factor in MSWD water production. The following table summarizes the MSWD water production by month.

Monthly Water Production (AF)							
	FY 2025/26	Variance from Prior Year		FY 2024/25	FY 2023/24	FY 2022/23	FY 2021/22
		AF	%				
July	812.67	-126.40	-13.46	939.07	789.99	751.79	796.57
August	789.94	-28.69	-3.50	818.63	737.74	850.19	839.93
September	762.89	-22.96	-2.92	785.85	675.06	716.03	738.65
October	674.64	-43.62	-6.07	718.26	709.23	691.98	665.18
November	531.93	-42.15	-7.34	574.08	629.05	599.39	679.85
December	666.21	19.13	2.96	647.08	529.99	554.27	565.48
January				572.24	556.57	530.39	580.28
February				509.08	458.69	490.41	527.34
March				564.28	560.24	500.37	601.44
April				598.68	649.67	552.34	624.07
May				645.40	696.24	726.25	745.36
June				769.02	700.11	682.09	730.02
Total	4,238.27	-244.70	-5.46	8,141.67	7,692.58	7,645.50	8,094.17

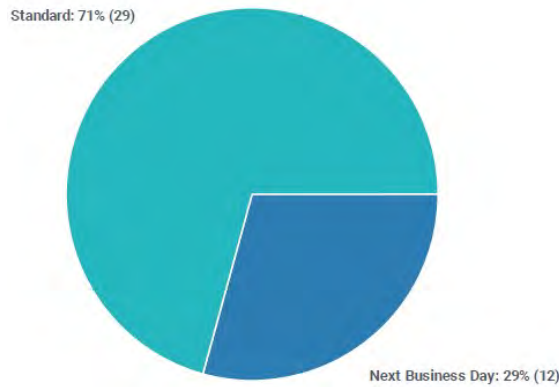
Additional water production information is provided in Appendix E.

APPENDIX A – Innovation & Technology Information

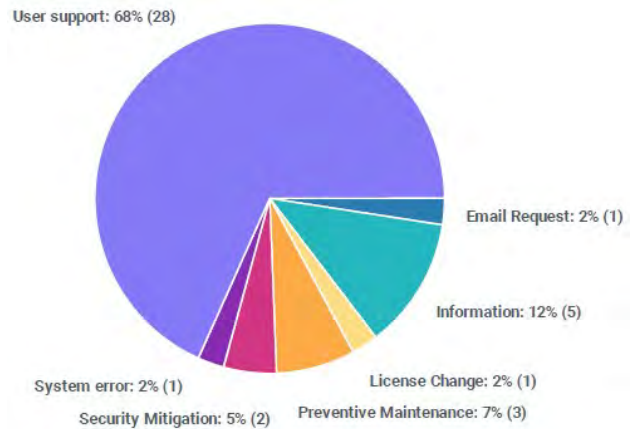
Mission Springs — December 2025 Client report

Client Activity Report and Analysis

Tickets received by Priority



Tickets received By Type



Client Service Rating	
Overall Satisfaction	—
Number of Service Requests	41
Number of Survey Responses	0
Response Rate	0%

Tickets Received	41
Tickets Closed	39
Ticket MTTR	0.20

Client Hours — December

Hours on SOs	100
Hours on Projects	9
Meeting Hours	0
TOTAL HOURS	109

Mission Springs — December 2025 Client report

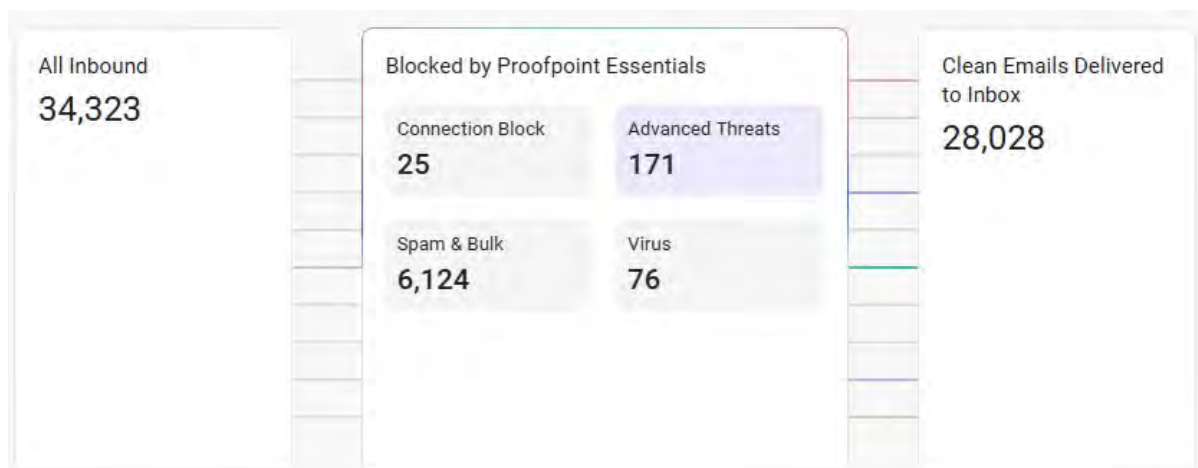
December Client Meetings

Meeting Title	Topics	Time Allocated
N/A	• N/A	0

Client Pending Projects

Project Title	Purpose
Network Hardware	Upgrade Hardware to maintain cyber security resiliency
Client Server Updates	Update security servers
Server Replacement	Current servers at the end of life cycle

Client Email Filtering



APPENDIX B – Federal & State Legislative Information

Mission Springs Water District Federal Update

December 31, 2025

Fiscal Year 2026 Appropriations Update

With the government operating under a continuing resolution through January 30, House and Senate appropriators focused on establishing a bicameral framework to guide negotiations on the remaining bills. On December 20, House Appropriations Committee Chairman Tom Cole (R-OK) and Senate Appropriations Committee Chair Susan Collins (R-ME) **announced** that they had reached agreement on the remaining topline funding allocations for FY26. In his statement, Chairman Cole said the agreement would set overall discretionary spending below the level projected under the current continuing resolution. While the announcement establishes an aggregate fiscal framework, specific subcommittee allocations and bill text have not yet been released. Both chambers will resume session during the week of January 5, 2026.

FY26 Appropriations Bill	House Subcommittee Allocation (in Billions)	Passed House Committee	Passed House	Passed Senate Committee	Passed Senate	Signed into Law
Agriculture-Rural Development-FDA	\$25.523	June 23 by a 35-27 vote	November 12 by a 222-209 vote	July 10 by a 27-0 vote	August 1 by an 87-9 vote November 12 by a 60-40 vote	November 12
Commerce-Justice-Science	\$76.824	September 10 by a 34-28 vote		July 17 by a 19-10 vote		
Defense	\$831.513	June 12 by a 36-27 vote	July 18 by a 219-202 vote	July 31 by a 26-3 vote		
Energy-Water Development	\$57.300	July 10 by a 35-27 vote	September 4 by a 214-213 vote			
Financial Services-General Government	\$23.198	September 3 by a 35-28 vote				
Homeland Security	\$66.361	June 24 by a 36-27 vote				
Interior-Environment	\$37.971	July 22 by a 33-28 vote		July 24 by a 26-2 vote		

Labor-HHS-Education	\$184.491	September 9 by a 35-28 vote		July 31 by a 26-3 vote		
Legislative Branch	\$6.700	June 26 by a 34-28 vote	November 12 by a 222-209 vote	July 10 by a 26-1 vote	August 1 by an 81-15 vote November 12 by a 60-40 vote	November 12
Military Construction-Veterans Affairs	\$152.091	June 10 by a 36-27 vote	June 25 by a 218-206 vote November 12 by a 222-209 vote	July 26 by a 26-3 vote	August 1 by an 87-9 vote November 12 by a 60-40 vote	November 12
State-Foreign Operations	\$46.218	July 23 by a 35-27 vote				
Transportation-HUD	\$89.910	July 17 by a 35-28 vote		July 24 by a 27-1 vote		

LEGISLATIVE ACTIVITY

President Trump Signs FY26 NDAA. On December 18, President Trump signed the National Defense Authorization Act (NDAA) for Fiscal Year 2026 ([S. 1071](#)) into law. It passed the House by a 312-112 vote on December 10 and the Senate by a 77-20 vote on December 17. The NDAA includes the following provisions:

- PFAS remediation and transition (Sections 311-324)
 - Requires the Department of Defense (DOD) to report detailed PFAS contamination data, including cleanup costs and cost projections under different scenarios;
 - Extends the ban on fluorinated firefighting foam to October 1, 2026, with phased implementation and limited exemptions;
 - Allows DOD to procure PFAS-containing firefighter personal protective equipment (PPE) if it meets NFPA 1970 safety standards;
 - Requires DOD to continue providing bottled water to households with PFAS-contaminated private wells linked to prior DOD activities;
 - Directs DOD to develop a PFAS cleanup acceleration strategy and launch a public dashboard on site status, funding, and timelines; and
 - Authorizes DOD to use regulator-approved, cost-effective PFAS destruction and disposal technologies and issue updated guidance as new methods become available.
- Expands the Public Safety Officer's Benefits Program to cover specific cancers linked to firefighting and emergency response, and makes the expansion retroactive (Section 8205).

- Extends and strengthens DHS and DOJ counter-UAS authorities through 2031 and authorizes trained and DOJ-certified state, local, tribal, and territorial law enforcement to mitigate drone threats around critical infrastructure, enhancing security ahead of major events like the 2026 World Cup and 2028 Olympics (Sections 8601-8607).
- Creates a pilot program for two large-hub airports to conduct an additional round of residential noise insulation using airport improvement program (AIP) grant funding (Section 8801).

House Passes SPEED Act Aimed at Accelerating Federal Permitting. On December 18, the House passed the *Standardizing Permitting and Expediting Economic Development (SPEED) Act* ([H.R. 4776](#)) by a 221-196 vote, advancing legislation aimed at streamlining federal environmental reviews under the *National Environmental Policy Act* (NEPA). Led by Representatives Bruce Westerman (R-AR) and Jared Golden (D-ME), the bill would reduce duplicative reviews by allowing federal agencies to rely on existing state, Tribal, or prior federal environmental analyses; extend the duration of programmatic reviews; impose firm deadlines on environmental assessments and impact statements; and limit litigation by shortening the statute of limitations and narrowing standing and venue. The bill would also clarify that receipt of federal funding alone does not constitute a “major federal action” for NEPA purposes. Senate Democratic leaders have indicated they are unlikely to advance the House-passed bill and expect to pursue a separate bipartisan permitting framework.

House Approves PERMIT Act Aimed at Revising Clean Water Act Permitting. On December 10, the House passed the *Promoting Efficient Review for Modern Infrastructure Today (PERMIT) Act* ([H.R. 3898](#)) by a 221-205 vote. The bill would make a series of changes to permitting processes under the *Clean Water Act*, including modifying water quality standards and certification processes, extending the duration of certain discharge permits, clarifying the scope of federal review under Sections 401, 402, and 404, and setting timelines for judicial review of permitting decisions. The legislation would also codify and update practices related to general permits, agricultural stormwater, wildfire suppression activities, and the definition of “Waters of the United States,” while directing federal agencies to reduce permitting backlogs and improve coordination.

House Passes Permitting Reform Measures Focused on NEPA and Digital Reviews. On December 10, the House passed the following bills by a voice vote:

- The *ePermit Act* ([H.R. 4503](#)), which aims to improve environmental reviews and authorization through the use of interactive, digital, and cloud-based platforms; and
- The *Studying NEPA’s Impact on Projects Act* ([H.R. 573](#)), which would require the Council on Environmental Quality to publish an annual report on environmental reviews and causes of action based on alleged non-compliance with the *National Environmental Policy Act*.

Senate Passes Bipartisan Recycling and Reuse Bills. The Senate approved two bipartisan bills aimed at strengthening recycling infrastructure and reducing waste. The *Strategies to Eliminate Waste and Accelerate Recycling Development (STEWARD) Act* ([S. 351](#)), led by Senate Environment and Public Works Committee Chair Shelley Moore Capito (R-WV) and Ranking Member Sheldon Whitehouse (D-RI), would invest in recycling and composting

infrastructure—particularly in rural and underserved communities—and improve data collection on waste management systems. The Senate also passed the *Research for Environmental Uses and Sustainable Economies (REUSE) Act* ([S. 2110](#)), sponsored by Chair Capito and Senator Jeff Merkley (D-OR), which would direct EPA to study the feasibility of federal refill and reuse programs designed to reduce reliance on single-use plastics. These bills now await further consideration in the House.

House Committee Approves Updated Roster. On December 3, the House Transportation & Infrastructure Committee [approved](#) Democratic membership changes and updated subcommittee rosters.

Bipartisan Bill Introduced to Reauthorize and Amend WIFIA Program. Representatives Kim Schrier (D-WA) and Dan Newhouse (R-WA) introduced the *Water Infrastructure Finance and Innovation Act (WIFIA) Amendments of 2025* ([H.R. 6229](#)) to reauthorize and expand the WIFIA program and improve access to low-cost federal financing for water infrastructure projects. The legislation would broaden eligibility for state-led storage projects, rural and small-community systems, and certain non-federal water projects; lower minimum project cost thresholds; authorize technical assistance for small communities; extend loan maturities for long-lived projects; and reauthorize the U.S. Army Corps of Engineers' WIFIA authority through FY29.

Bipartisan Legislation Introduced to Update Federal Water Infrastructure Pilot Program. Representatives Rob Bresnahan (R-PA) and Kristen McDonald Rivet (D-MI) introduced the *Water Infrastructure Modernization Act of 2025* ([H.R. 6075](#)) to reauthorize and expand the federal pilot program for alternative water source projects under the *Federal Water Pollution Control Act*. The legislation would update statutory definitions to support the use of “intelligent water infrastructure technology,” including real-time monitoring, advanced sensors, predictive analytics, and artificial intelligence to improve the efficiency, reliability, and resiliency of wastewater, stormwater, and water reuse systems. The bill would also clarify eligible uses of grant funds for design, construction, implementation, training, and operations related to these technologies; increase authorized funding to \$50 million annually through FY2028; and require regular reporting to Congress. Senators Ruben Gallego (D-AZ) and John Curtis (R-UT) introduced companion legislation ([S. 2388](#)) in July.

CONGRESSIONAL LETTERS

California Lawmakers Seek Information on USGS ShakeAlert False Earthquake Alert. On December 10, Representatives Kevin Mullin (D-CA), Eric Swalwell (D-CA), Laura Friedman (D-CA), Jared Huffman (D-CA), and Zoe Lofgren (D-CA) sent a [letter](#) to U.S. Geological Survey (USGS) Director Dr. Ned Mamula requesting information about the ShakeAlert earthquake early warning system following a false magnitude 5.9 earthquake alert issued on December 4 near the California-Nevada border. The alert, later withdrawn, reached residents across a wide area, including the San Francisco Bay Area, and raised concerns among emergency managers and the public. The lawmakers asked USGS to explain the cause of the false alert, outline

safeguards used to validate seismic data, describe coordination with state and local officials following such incidents, and clarify the criteria for issuing public alerts.

Senators Seek Information on Delays in EPA Water Infrastructure Loans. On December 16, Senators Adam Schiff (D-CA), Chris Van Hollen (D-MD), Alex Padilla (D-CA), Ed Markey (D-MA), Cory Booker (D-NJ), and Ron Wyden (D-OR) sent a letter to EPA Administrator Lee Zeldin requesting information on delays in processing loans under the WIFIA program. The lawmakers contend that approvals for drinking water and wastewater infrastructure projects have slowed significantly in 2025 compared to prior years, with dozens of applications currently awaiting action. The letter asks EPA to explain the causes of the slowdown, including whether additional administrative or executive review requirements are contributing to delays, and requests details on staffing capacity, coordination with the Office of Management and Budget, and steps being taken to expedite loan processing.

Senators Request Action on Fish and Wildlife Service Staffing Levels. On December 18, Senator Adam Schiff led 19 Senate colleagues in sending a [letter](#) to Department of the Interior (DOI) Secretary Doug Burgum and U.S. Fish and Wildlife Service (USFWS) Director Brian Nesvik raising concerns about recent declines in staffing. Citing data obtained through a *Freedom of Information Act* request, the lawmakers note that staffing reductions have affected the agency's ability to manage national wildlife refuges, protect endangered species, and carry out conservation, flood control, and wildfire mitigation activities. The letter requests information on plans to address staffing capacity, maintain refuge operations, and ensure the agency can meet its statutory responsibilities.

FEDERAL AGENCY ACTIONS AND PERSONNEL CHANGES

President Trump Signs Executive Order Directing Evaluation of State AI Regulations and Federal Preemption Options. On December 11, President Trump signed an [executive order](#) establishing a federal policy framework for artificial intelligence (AI) aimed at promoting U.S. leadership while reducing regulatory fragmentation across states. The order directs the Department of Justice (DOJ) to create an AI Litigation Task Force to challenge state AI laws deemed inconsistent with federal policy, instructs the Department of Commerce to evaluate and identify state AI laws that may conflict with interstate commerce or constitutional protections, and outlines potential limits on certain federal funding for states with conflicting AI regulations. It also calls on federal agencies, including the Federal Communications Commission and Federal Trade Commission, to consider federal reporting, disclosure, and consumer protection standards for AI models, and directs the Administration to develop legislative recommendations for a uniform national AI framework that would preempt conflicting state laws while preserving state authority in specified areas such as child safety and state procurement.

Reclamation Issues Record of Decision for Updated Central Valley Project Operations. On December 4, the Bureau of Reclamation signed a [Record of Decision](#) adopting an updated long-term operations plan for the Central Valley Project (CVP). The decision responds to Executive Order 14181, issued on January 24, 2025, which directs federal agencies to take available actions to increase water deliveries and hydropower production from the CVP

consistent with federal law. According to Reclamation, the updated operations could increase annual CVP water deliveries by an estimated 130,000 to 180,000 acre-feet, depending on hydrologic conditions, with additional increases possible under the State Water Project if the State of California adopts corresponding operational changes. Reclamation stated that the updates remain within the range of impacts analyzed in the December 2024 Long-Term Operations Final Environmental Impact Statement and are consistent with the 2024 Biological Opinions issued by NOAA Fisheries and the U.S. Fish and Wildlife Service. Changes include adjustments to Delta export operations and the removal of certain habitat and export-reduction provisions previously contemplated under state programs.

##



Mission Springs Water District Sacramento Update

December 2025

The California Legislature reconvened in Sacramento on January 5 to start the second year of the two-year session. The final year of the 2025-26 Legislative Session will run from January through August 31, 2026.

2026 Legislation

January started off quickly with over a hundred two-year bills being amended and scheduled to be heard in the first two weeks of the year. During the month of December, we learned of one bill of particular interest, AB 35 (Alvarez) which would exempt Proposition 4 spending from the Administrative Procedures Act (APA). This change will help to get Proposition 4 money out the door faster. We alerted Mission Springs staff to this bill, along with a few others allowing for quick action in early January.

In addition to the two-year bills that must move out of their house of origin by the end of January, new bills have started to be introduced. We will continue to monitor all amended and introduced bills for any impact on Mission Springs and work with staff to engage, as necessary.

State Budget

As 2025 comes to an end, we are preparing for Governor Newsom's final state budget proposal. The Governor must submit his proposal to the Legislature prior to January 10. We are anxiously awaiting the Governor's proposed budget which will include the Department of Finance's (DOF) revenue projections. As a reminder, the Legislative Analyst Office (LAO) released their state budget forecast in November that projected an \$18 billion deficit in the 2026-27 fiscal year.

We will review the Governor's proposed 2026-27 budget and discuss any budget proposals of interest with Mission Springs staff for potential engagement.

Senate Committee Changes

With the swearing in of Senator Monique Limón as Senate President pro Tempore in November we expected to see committee changes prior to the Legislature returning to Sacramento in January. Pro Tem Limón announced new committee Chairs and membership

right before Christmas. The committees that are most relevant to Mission Springs are listed below. The highlighted names are new to the position of Chair or to the Committee.

Budget Subcommittee #2 on Resources, Environmental Protection and Energy

- **Senator Eloise Gómez Reyes (D-Colton) (Chair)**
- Senator Catherine S. Blakespear (D-Encinitas)
- Senator Steven “Steve” Choi (R-Irvine)
- Senator Jerry McNerney (D-Pleasanton)

Environmental Quality

- Senator Catherine S. Blakespear (D-Encinitas) (Chair)
- Senator Suzette Martinez Valladares (R-Santa Clarita) (Vice Chair)
- **Senator Benjamin Allen (D-Pacific Palisades)**
- Senator Megan Dahle (R-Bieber)
- Senator Lena Gonzalez (D-Long Beach)
- Senator Melissa Hurtado (D-Bakersfield)
- Senator Caroline Menjivar (D-San Fernando Valley)

Senators Perez and Reyes removed.

Natural Resources and Water

- **Senator Josh Becker (D-Menlo Park) (Chair)**
- Senator Kelly Seyarto (R-Murrieta) (Vice Chair)
- Senator Benjamin Allen (D-Pacific Palisades)
- **Senator Christopher Cabaldon (D-Yolo)**
- Senator Shannon Grove (R-Bakersfield)
- Senator John Laird (D-Santa Cruz)
- Senator Henry Stern (D-Los Angeles)

Senators Hurtado and Limón (prior Chair) removed.

APPENDIX C – Public Affairs Information



New Year, New You: Get Your Home Water-Fit

Contact us for a FREE conservation kit



Because water conservation matters
THEN, NOW, ALWAYS.

mswd.org/waterfit

Water Matters December 2025

New Year, New You Get Your Home Water - Fit

Start the new year off right, get your home water-fit with a FREE water conservation kit from us to you. The water conservation kit contains water saving devices that are easy to install. With a little elbow grease, you can start realizing immediate savings on your water bill and save thousands of gallons of water per year. The components are easy to install, and easy to use.

Water Savings Breakdown:

Showerheads: Upgrading to a low flow showerhead (≤ 2.0 gallons per minute) saves the average family about 2,300 gallons of water per year compared to older models.

Faucets & Aerators: Adding low-flow aerators to bathroom faucets can save roughly 700 gallons annually by reducing flow to 1.5 gpm or less.

Toilet Tank Bags: A simple toilet tank bag can displace water, saving up to 1,460 gallons per year by reducing water per flush.

Combined Savings:

By implementing these changes (showerhead, faucet aerator, toilet tank bag), a household could easily save over 4,000 gallons of water per year, with some estimates for comprehensive kits reaching tens of thousands of gallons.

Get water fit, stop by our offices, email publicaffairs@mswd.org or call 760-329-6448 x120 for your FREE home water conservation kit. (You must be a current MSWD customer)

Avoid Surprises in 2026 – Sign Up For The Customer Portal

Did you know you can receive online alerts about your water usage, including possible leaks? 💧 Avoid unexpected high bills by staying informed! Our customer web portal provides detailed insights into your daily water use and has a variety of leak alert settings.

If you have any questions about using the portal or understanding your water usage, our friendly customer service representatives are here to help! They'll be happy to walk you through the features. How cool is it that you can view the same data at home that we see on your account? Sign up today at mswd.org/customerconnect and take control of your water usage!

★ Announcing the 2026 MSWD Calendar Contest Winners ★

We are excited to announce the 2026 calendar contest winners, drumroll please...

Top honors were awarded to:

- Nevaeh N. from Desert Hot Springs High School
- Valentina J. from Desert Hot Springs High School
- Joseph V. from Desert Hot Springs High School

While our talented high school students captured this year's top honors, we're proud to celebrate winners from across every level, from 3rd grade all the way through 12th.

Get your Free copy of the 2026 MSWD Community Calendar showcasing all of the winning artwork. The calendar is now available for pick-up at the district office and select locations throughout Desert Hot Springs. You can also call customer service or email publicaffairs@mswd.org and request a copy to be mailed to you. Be sure to grab your copy and enjoy the creativity of our community's talented students!



The annual contest was open to all K-12 students within the MSWD service area. The artwork focuses on water conservation and groundwater protection with topics such as saving water, proper disposal of fats, oils, and grease (FOG), water-wise car washing, drinking water quality, don't flush wipes ("flushable" wipes are not flushable), and water efficient desert landscaping. You can also view a copy of the calendar at mswd.org/news.

Get Your Outdoor Watering Schedule Water-Fit – And Save Money With Rebates



Get your outdoor watering Schedule water-fit for the new year with a smart irrigation controller and rebate. Smart irrigation controllers take the guesswork out of watering by adjusting your schedule automatically based on real-time weather, soil conditions, and plant needs. That means your landscape gets exactly the right amount of water without wasting a drop. These systems can help reduce your water use, lower your utility bill, and keep your yard healthier all year long. Plus, many models are easy to control right from your phone, giving you the freedom to fine-tune your watering anytime, anywhere. To learn more, visit mswd.org/rebates

Follow and like us on social



Año Nuevo, Nuevo Tu

Prepare Su Hogar para el Agua

Contáctenos para recibir un kit de conservación GRATUITO



Porque la conservación de agua sí importa
ENTONCES, AHORA, Y SIEMPRE

mswd.org/waterfit

Año Nuevo, Nuevo Tu

Haz que tu hogar sea eficiente en el uso del agua

Empieza el nuevo año con el pie derecho: pon tu hogar en forma para el ahorro de agua con un kit GRATIS de conservación, de nosotros para ti. El kit contiene dispositivos de ahorro de agua que son fáciles de instalar. Con un poco de esfuerzo, podrás empezar a ver ahorros inmediatos en tu factura y conservar miles de galones de agua al año. Los componentes son fáciles de instalar y fáciles de usar.

Desglose de Ahorros de Agua:

Regaderas: Actualizar a una regadera de bajo flujo (≤ 2.0 galones por minuto) le ahorra a una familia promedio alrededor de 2,300 galones de agua por año en comparación con modelos más antiguos.

Grifos y Aireadores: Agregar aireadores de bajo flujo a los grifos del baño puede ahorrar aproximadamente 700 galones al año al reducir el flujo a 1.5 gpm o menos.

Bolsas para Tanque de Inodoro: Una simple bolsa para el tanque puede desplazar agua, ahorrando hasta 1,460 galones por año al reducir la cantidad de agua por descarga.

Ahorros Combinados:

Al implementar estos cambios (regadera, aireador de grifo y bolsa para tanque de inodoro), un hogar podría ahorrar fácilmente más de 4,000 galones de agua al año, y algunas estimaciones para kits más completos alcanzan decenas de miles de galones.

Ponte en forma para el ahorro de agua: visita nuestras oficinas, envía un correo a publicaffairs@mswd.org o llama al 760-329-6448 x120 para obtener tu kit GRATIS de conservación de agua para el hogar. (Debes ser un cliente actual de MSWD)

Evita sorpresas en 2026 – Regístrate en el Portal del Cliente

¿Sabías que puedes recibir alertas en línea sobre tu consumo de agua, incluidas posibles fugas? 💧 ¡Evita facturas altas inesperadas manteniéndote informado! Nuestro portal web para clientes ofrece información detallada sobre tu uso diario de agua y cuenta con una variedad de opciones de alertas por fugas.

AVOID SURPRISES!
MSWD's Customer Connect portal helps you detect leaks, protect your home, and reduce water use.

MSWD.ORG/CUSTOMERCONNECT

Designed for computers and mobile devices, the CustomerConnect water portal of MSWD.org/CustomerConnect provides a wealth of information and insights about your water use.

Si tienes alguna pregunta sobre cómo usar el portal o cómo entender tu consumo de agua, ¡nuestros amables representantes de servicio al cliente están aquí para ayudarte! Con gusto te explicarán todas las funciones. ¿Qué tan genial es poder ver desde casa la misma información que nosotros vemos en tu cuenta? Regístrate hoy en mswd.org/customerconnect y toma el control de tu consumo de agua.

★ Anunciamos a los ganadores del Concurso del Calendario MSWD 2026 ★

Nos complace anunciar a los ganadores del Concurso del Calendario 2026. Redoble de tambores, por favor...

Los máximos honores fueron otorgados a:

- Nevaeh N., Desert Hot Springs High School
- Valentina J., Desert Hot Springs High School
- Joseph V., Desert Hot Springs High School

Aunque nuestros talentosos estudiantes de preparatoria se llevaron los máximos honores este año, nos enorgullece celebrar a ganadores de todos los niveles, desde 3.º grado hasta 12.º grado. Obtén tu copia gratuita del

Calendario Comunitario MSWD 2026, que presenta todo el arte ganador. El calendario ya está disponible para recoger en la oficina del distrito y en ubicaciones seleccionadas en Desert Hot Springs. También puedes llamar a servicio al cliente o enviar un correo electrónico a publicaffairs@mswd.org para solicitar que te envíen una copia por correo. ¡Asegúrate de conseguir la tuya y disfrutar de la creatividad de los talentosos estudiantes de nuestra comunidad!



El concurso anual estuvo abierto a todos los estudiantes de K–12 dentro del área de servicio de MSWD. Las obras se enfocan en la conservación del agua y la protección de las aguas subterráneas, con temas como el ahorro de agua, la correcta disposición de grasas, aceites y grasas (FOG), el lavado de autos con uso eficiente del agua, la calidad del agua potable, no desechar toallitas en el inodoro (las toallitas "desechables" no son desechables) y el paisajismo desértico eficiente en el uso del agua. También puedes ver una copia del calendario en mswd.org/news.

Haz que tu programa de riego exterior sea eficiente con el agua y ahorra dinero con reembolsos



Haz que tu programa de riego exterior sea eficiente con el agua este nuevo año con un controlador de riego inteligente y un reembolso. Los controladores de riego inteligentes eliminan las conjeturas al ajustar automáticamente tu horario de riego según el clima en tiempo real, las condiciones del suelo y las necesidades de las plantas. Esto significa que tu jardín recibe exactamente la cantidad correcta de agua, sin desperdiciar ni una gota. Estos sistemas pueden ayudarte a reducir tu consumo de agua, bajar tu factura de servicios y mantener tu jardín más saludable durante todo el año. Además, muchos modelos son fáciles de controlar directamente desde tu teléfono, lo que te da la libertad de ajustar tu riego en cualquier momento y lugar. Para obtener más información, visita mswd.org/rebates.



2026 CALENDAR

— CALENDARIO 2026 —



MSWD.ORG

FEATURING THE 2025 DRAWING CONTEST WINNERS • CON LOS GANADORES DEL CONCURSO DE DIBUJO 2025

SAVE WATER



Take Short Showers

70



TURN OFF WATER!



USE BROOM INSTEAD OF WATER HOSE



Put Brick in Toilet Tank



Collect rain water & Reuse



Wash Full loads of clothes







Nevaeh N.
9th Grade
Desert Hot Springs
High School

December 2025
 S M T W T F S
 1 2 3 4 5 6
 7 8 9 10 11 12 13
 14 15 16 17 18 19 20
 21 22 23 24 25 26 27
 28 29 30 31

JANUARY • ENERO

February 2026
 S M T W T F S
 1 2 3 4 5 6 7
 8 9 10 11 12 13 14
 15 16 17 18 19 20 21
 22 23 24 25 26 27 28

SUN DOMINGO	MON LUNES	TUE MARTES	WED MIÉRCOLES	THUR JUEVES	FRI VIERNES	SAT SÁBADO
				 1 New Year's Day Día de Año Nuevo	2	3
4	5	6	7	8	9	10
11	12	13	14	 15 Study Session Sesión de estudio	16	17
18	 19 Martin Luther King Jr.'s Birthday Cumpleaños de Martín Luther King Jr.	 20 Board Meeting Reunión de la junta	21	22	23	24
25	26	27	28	29	30	31

MAKE CONSERVATION A WAY OF LIFE IN 2026!

Is conserving water and saving money one of your new year resolutions? It sure is on the top of our list! Simple changes like a shorter shower and running the washer when it's full can add up to big savings.

¡Haz del ahorro de agua un estilo de vida en 2026!

¿Ahorrar agua y dinero es uno de tus propósitos de Año Nuevo? ¡Para nosotros, sin duda, es una prioridad! Cambios sencillos como ducharse más rápido y usar la lavadora solo cuando está llena pueden generar grandes ahorros.

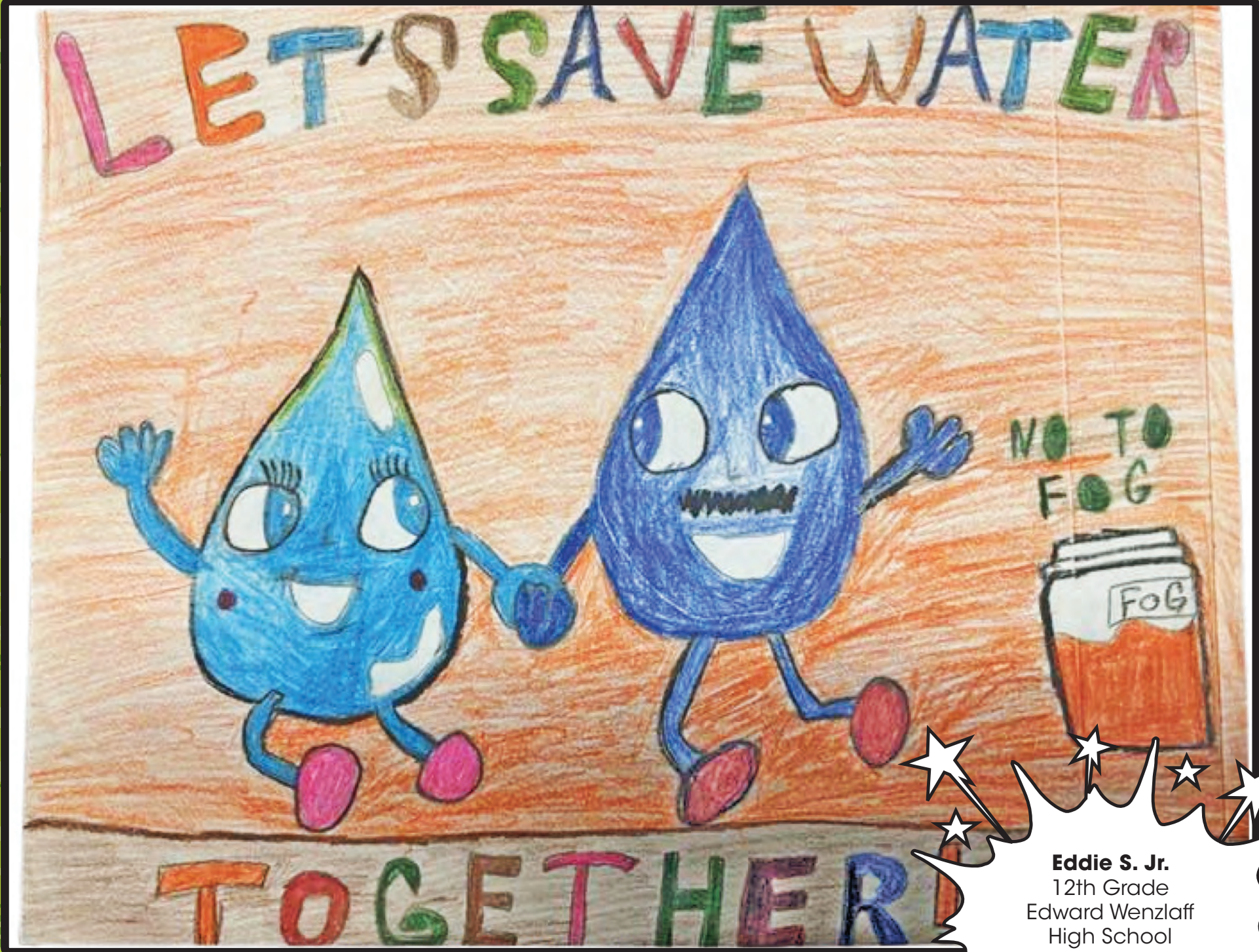
NOTES/NOTAS:

 **Board of Directors Meetings**
Reuniones de la Junta Directiva

 **Study Session**
Sesión de estudio

 **Board Meeting**
Reunión de la junta

 **Holiday Closure**
Cierre de vacaciones



Eddie S. Jr.
12th Grade
Edward Wenzlaff
High School

January 2026
 S M T W T F S
 1 2 3
 4 5 6 7 8 9 10
 11 12 13 14 15 16 17
 18 19 20 21 22 23 24
 25 26 27 28 29 30 31

FEBRUARY • FEBRERO

March 2026
 S M T W T F S
 1 2 3 4 5 6 7
 8 9 10 11 12 13 14
 15 16 17 18 19 20 21
 22 23 24 25 26 27 28
 29 30 31

SUN DOMINGO	MON LUNES	TUE MARTES	WED MIÉRCOLES	THUR JUEVES	FRI VIERNES	SAT SÁBADO
1	2 Groundhog Day Día de la Marmota	3	4	5	6	7
8	9	10	11	12 Study Session Sesión de estudio	13	14 Valentine's Day Día de San Valentín
15 Holiday Closure	16 Presidents' Day Día de los Presidentes	17 Board Meeting Reunión de la junta Chinese New Year Año Nuevo Chino Mardi Gras	18 Ash Wednesday Miércoles de Ceniza	19	20	21
22	23	24	25	26	27	28



THINK BEFORE YOU POUR F.O.G. (fats, oils, grease)

Pouring fats, oils, or grease down the drain can clog pipes, cause sewer overflows, and harm our environment. Let FOG cool, throw it in the trash, and keep all of our pipes clean.

Piénsalo antes de verter F.O.G. (grasas, aceites, grasa)

Verter grasas, aceites o lubricantes por el desagüe puede obstruir las tuberías, provocar desbordamientos de alcantarillado y dañar el medio ambiente. Deje que la FOG se enfríe, tírela a la basura y mantenga todas nuestras tuberías limpias.

NOTES/NOTAS:

Board of Directors Meetings
 Reuniones de la Junta Directiva

Study Session
 Sesión de estudio

Board Meeting
 Reunión de la junta

Holiday Closure
 Cierre de vacaciones



Down

the





Yuri V.
9th Grade
Desert Hot Springs
High School

February 2026
 S M T W T F S
 1 2 3 4 5 6 7
 8 9 10 11 12 13 14
 15 16 17 18 19 20 21
 22 23 24 25 26 27 28

MARCH • MARZO

April 2026
 S M T W T F S
 1 2 3 4
 5 6 7 8 9 10 11
 12 13 14 15 16 17 18
 19 20 21 22 23 24 25
 26 27 28 29 30

SUN DOMINGO	MON LUNES	TUE MARTES	WED MIÉRCOLES	THUR JUEVES	FRI VIERNES	SAT SÁBADO
1	2 Read Across America Day Día Nacional de la Lectura en Estados Unidos	3	4	5	6	7
8 National Groundwater Awareness Week (Mar 8-14) Semana nacional de concienciación sobre el agua subterránea (8-14 de marzo) Daylight Saving Time Begins Comienza el horario de verano	9	10	11 World Plumbing Day Día Mundial de la Fontanería	12  Study Session Sesión de estudio	13	14
15	16 Fix a Leak Week (Mar 16-22) Semana de reparación de fugas (16-22 de marzo)  Board Meeting Reunión de la junta	17 Saint Patrick's Day Día de San Patricio	18	19	20 First Day of Spring Primer día de primavera	21
22 World Water Day Día Mundial del Agua	23	24	25	26	27	28
29	30	31 César Chávez Day Día de César Chávez				

DON'T FLUSH WIPES OR TRASH

Keep your pipes happy and only flush toilet paper. Wipes, paper towels, and hygiene products can clog pipes and damage equipment, even if the label says "flushable." Toss them in the trash to keep our sewers and home plumbing flowing smoothly.

No tire las toallitas húmedas ni la basura por el inodoro

Para mantener tus tuberías en buen estado, solo tira papel higiénico al inodoro. Las toallitas húmedas, las toallas de papel y otros productos de higiene pueden obstruir las tuberías y dañar los equipos, incluso si la etiqueta dice "desechable por el inodoro". Tíralos a la basura para que el sistema de alcantarillado y plomería de tu casa funcione correctamente.

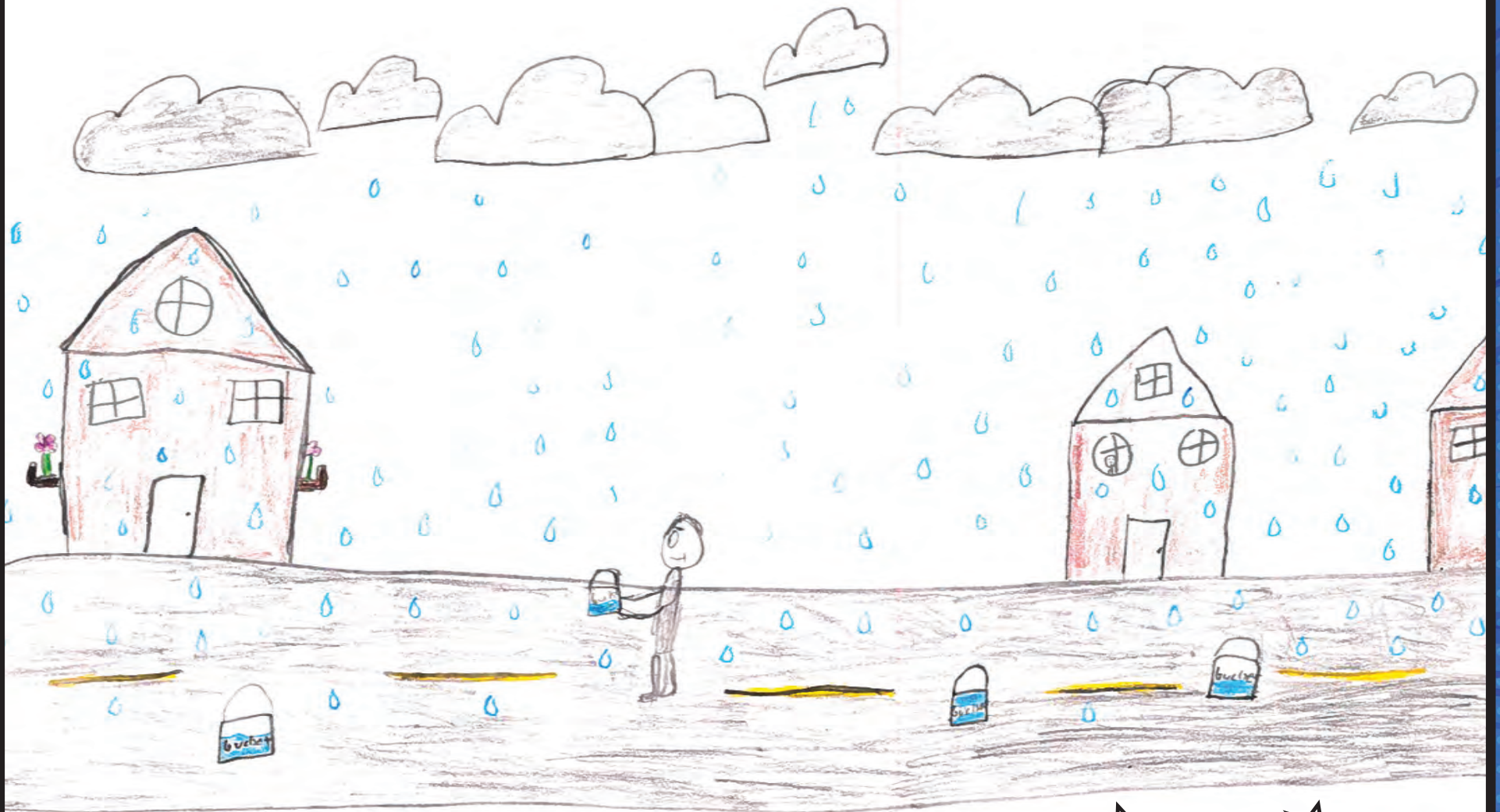
NOTES/NOTAS:

 **Board of Directors Meetings**
Reuniones de la Junta Directiva

 **Study Session**
Sesión de estudio

 **Board Meeting**
Reunión de la junta

 **Holiday Closure**
Cierre de vacaciones





Kayden S.
6th Grade
Painted Hills
Middle School

March 2026
 S M T W T F S
 1 2 3 4 5 6 7
 8 9 10 11 12 13 14
 15 16 17 18 19 20 21
 22 23 24 25 26 27 28
 29 30 31

APRIL • ABRIL

May 2026
 S M T W T F S
 1 2
 3 4 5 6 7 8 9
 10 11 12 13 14 15 16
 17 18 19 20 21 22 23
 24 25 26 27 28 29 30
 31

SUN DOMINGO	MON LUNES	TUE MARTES	WED MIÉRCOLES	THUR JUEVES	FRI VIERNES	SAT SÁBADO
			1 Passover (Apr 1-9) Pascua (1-9 de abril) April Fool's Day Día de los Inocentes	2	3 Good Friday Viernes Santo	4
5 Easter Sunday Domingo de Pascua	6	7	8	9	10	11
12	13	14	15 Tax Day Día de impuestos	16  Study Session Sesión de estudio	17	18
19 	20 Board Meeting Reunión de la junta	21	22 Earth Day Día de la Tierra Administrative Professionals Day Día de los Profesionales Administrativos	23 Take Our Daughters and Sons to Work Day Día de llevar a sus hijas e hijos al trabajo	24 Arbor Day Día del Arbol	25
26	27	28	29	30		



REUSE RAINWATER AND REDUCE WASTE

April showers bring more than just flowers, they bring an opportunity to save. Collect rainwater to use for watering plants or cleaning outdoors. It's a simple way to reuse nature's gift and make every drop count.

Reutiliza el agua de lluvia y reduce los residuos

Las lluvias de abril traen más que flores, traen una oportunidad para ahorrar. Recoge el agua de lluvia para usarla en el riego de las plantas o en la limpieza del jardín. Es una manera sencilla de reutilizar este regalo de la naturaleza y aprovechar cada gota.

NOTES/NOTAS:

Board of Directors Meetings
 Reuniones de la Junta Directiva

 **Study Session**
 Sesión de estudio

 **Board Meeting**
 Reunión de la junta

 **Holiday Closure**
 Cierre de vacaciones






SAVE WATER

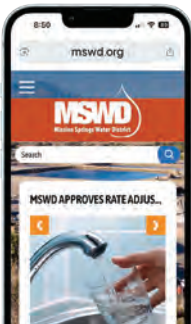
Carlos C.
4th Grade
Bella Vista
Elementary

April 2026
 S M T W T F S
 1 2 3 4
 5 6 7 8 9 10 11
 12 13 14 15 16 17 18
 19 20 21 22 23 24 25
 26 27 28 29 30

MAY • MAYO

June 2026
 S M T W T F S
 1 2 3 4 5 6
 7 8 9 10 11 12 13
 14 15 16 17 18 19 20
 21 22 23 24 25 26 27
 28 29 30

SUN DOMINGO	MON LUNES	TUE MARTES	WED MIÉRCOLES	THUR JUEVES	FRI VIERNES	SAT SÁBADO
					1	2
					Water Awareness Month Mes de la Concienciación sobre el Agua	
3 Drinking Water Week (May 3-9) <small>Semana del agua potable (3-9 de mayo)</small>	4	5 Cinco de Mayo National Teachers Day Día Nacional de los Maestros	6 National Nurses Day Día Nacional de la Enfermera	7	8	9
10 Mother's Day Día de la Madre	11	12 Water Saving Week (May 12-16) <small>Semana del Ahorro de Agua (12-16 de mayo)</small>	13	14  Study Session Sesión de estudio	15 Peace Officers Memorial Day Día Conmemorativo de los Oficiales de la Paz	16 Armed Forces Day Día de las Fuerzas Armadas
17  Board Meeting Reunión de la junta	18	19	20	21 Shavuot (May 21-23) (21-23 de mayo)	22	23
24  Memorial Day Día de los Caídos	25	26	27	28	29	30
31						



MONITOR YOUR WATER USE

Saving water starts with awareness. The MSWD Customer Portal makes it easy to see how much water you use and track pattern changes to spot leaks early. When you know more, you can save more.

Controle su uso del agua

Ahorrar agua comienza con la conciencia. El portal de clientes de MSWD facilita ver cuánta agua usa y rastrear los cambios en los patrones para detectar fugas a tiempo. Cuanto más sepa, más podrá ahorrar.

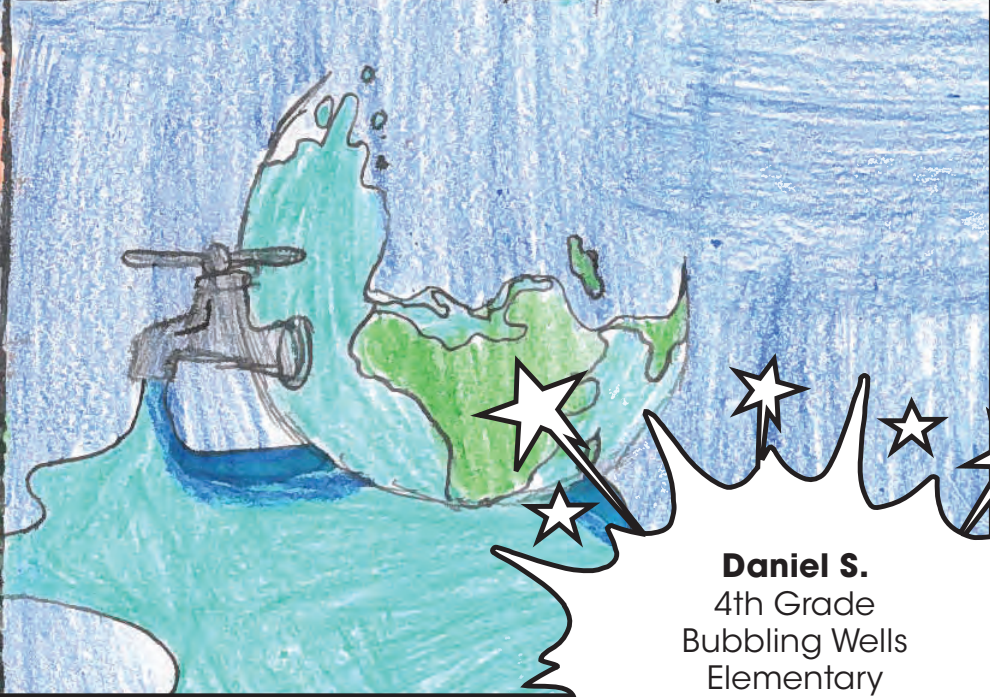
NOTES/NOTAS:

 **Board of Directors Meetings**
Reuniones de la Junta Directiva

 **Study Session**
Sesión de estudio

 **Board Meeting**
Reunión de la junta

 **Holiday Closure**
Cierre de vacaciones





Daniel S.
4th Grade
Bubbling Wells
Elementary

May 2026
 S M T W T F S
 1 2
 3 4 5 6 7 8 9
 10 11 12 13 14 15 16
 17 18 19 20 21 22 23
 24 25 26 27 28 29 30
 31

JUNE • JUNIO

July 2026
 S M T W T F S
 1 2 3 4
 5 6 7 8 9 10 11
 12 13 14 15 16 17 18
 19 20 21 22 23 24 25
 26 27 28 29 30 31

SUN DOMINGO	MON LUNES	TUE MARTES	WED MIÉRCOLES	THUR JUEVES	FRI VIERNES	SAT SÁBADO
	1	2	3	4	5	6
7	8	9	10	 Study Session Sesión de estudio	12	13
14	 Board Meeting Reunión de la junta	16	17	18	19	20
Flag Day Día de la Bandera 21	22	23	24	25	26	27
Father's Day Día del Padre First Day of Summer Primer día de Verano		National Hydration Day Día Nacional de la Hidratación				
28	29	30				

WATER-EFFICIENT LANDSCAPING CHOICES

Landscaping choices make a big impact on water use. Select drought-tolerant plants and water during cooler hours to reduce evaporation. These choices save water today and reduce maintenance costs for years to come.

Opciones de paisajismo que ahorran agua

Las elecciones de paisajismo tienen un gran impacto en el consumo de agua. Elija plantas resistentes a la sequía y riegue en horas más frescas para reducir la evaporación. Estas decisiones ahorran agua hoy y reducen los costos de mantenimiento en los próximos años.

NOTES/NOTAS:

 **Board of Directors Meetings**
 Reuniones de la Junta Directiva

 **Study Session**
 Sesión de estudio

 **Board Meeting**
 Reunión de la junta

 **Holiday Closure**
 Cierre de vacaciones



SAVE THE EARTH'S WATER






Valentina J.
10th Grade
Desert Hot Springs
High School

June 2026
 S M T W T F S
 1 2 3 4 5 6
 7 8 9 10 11 12 13
 14 15 16 17 18 19 20
 21 22 23 24 25 26 27
 28 29 30

JULY • JULIO

August 2026
 S M T W T F S
 1
 2 3 4 5 6 7 8
 9 10 11 12 13 14 15
 16 17 18 19 20 21 22
 23 24 25 26 27 28 29
 30 31

SUN DOMINGO	MON LUNES	TUE MARTES	WED MIÉRCOLES	THUR JUEVES	FRI VIERNES	SAT SÁBADO
			1	2	 3 Independence Day (Observed) Día de la Independencia (Observada)	4 Independence Day Día de la Independencia
5	6	7	8	9	10	11
12	13	14	15	 16 Study Session Sesión de estudio	17	18
19	 20 Board Meeting Reunión de la junta	21	22	23	24	25
26	27	28	29	30	31	



PROTECT EARTH'S MOST PRECIOUS RESOURCE

Every drop matters. Water gives life to everything around us and keeps our world in balance. Using water wisely helps protect this precious resource for the planet and for future generations.

Protejamos el recurso más preciado de la Tierra

Cada gota cuenta. El agua da vida a todo lo que nos rodea y mantiene el equilibrio de nuestro mundo. Usar el agua con prudencia ayuda a proteger este valioso recurso para el planeta y para las generaciones futuras.

NOTES/NOTAS:

 **Board of Directors Meetings**
Reuniones de la Junta Directiva

 **Study Session**
Sesión de estudio

 **Board Meeting**
Reunión de la junta

 **Holiday Closure**
Cierre de vacaciones



Don't use too much water, It's wasting water. Turn it off when you're finished.

Oh

Don't waste water, Turn it off when you're done.

Izabellah V.
5th Grade
Bubbling Wells
Elementary

July 2026
 S M T W T F S
 1 2 3 4
 5 6 7 8 9 10 11
 12 13 14 15 16 17 18
 19 20 21 22 23 24 25
 26 27 28 29 30 31

AUGUST • AGOSTO

September 2026
 S M T W T F S
 1 2 3 4 5
 6 7 8 9 10 11 12
 13 14 15 16 17 18 19
 20 21 22 23 24 25 26
 27 28 29 30

SUN DOMINGO	MON LUNES	TUE MARTES	WED MIÉRCOLES	THUR JUEVES	FRI VIERNES	SAT SÁBADO
						1 National Water Quality Month Mes Nacional de la Calidad del Agua
2 National Friendship Day Día Nacional de la Amistad	3	4	5	6	7	8
9	10	11	12	13 Study Session Sesión de estudio	14	15
16 Board Meeting Reunión de la junta	17	18	19 National Aviation Day Día Nacional de la Aviación	20	21	22
23	24	25	26	27	28	29
30	31					



WATER-WISE CAR WASHING

Car washes at home can waste a lot of water. Commercial car washes recycle and reuse water, making them a more efficient option. This simple choice makes a big difference in protecting our water supply.

Lavado de coches con ahorro de agua

Lavar el coche en casa puede desperdiciar mucha agua. Los lavaderos de coches comerciales reciclan y reutilizan el agua, lo que los convierte en una opción más eficiente. Esta simple decisión marca una gran diferencia en la protección de nuestro suministro de agua.

NOTES/NOTAS:

Board of Directors Meetings
 Reuniones de la Junta Directiva

Study Session
 Sesión de estudio

Board Meeting
 Reunión de la junta

Holiday Closure
 Cierre de vacaciones






Joseph V.
10th Grade
Desert Hot Springs
High School

August 2026
 S M T W T F S
 1
 2 3 4 5 6 7 8
 9 10 11 12 13 14 15
 16 17 18 19 20 21 22
 23 24 25 26 27 28 29
 30 31

SEPTEMBER • SEPTIEMBRE

October 2026
 S M T W T F S
 1 2 3
 4 5 6 7 8 9 10
 11 12 13 14 15 16 17
 18 19 20 21 22 23 24
 25 26 27 28 29 30 31

SUN DOMINGO	MON LUNES	TUE MARTES	WED MIÉRCOLES	THUR JUEVES	FRI VIERNES	SAT SÁBADO
		1	2	3	4	5
		National Preparedness Month Mes nacional de preparación				
6	 7 Labor Day Día del trabajador	8	9	10	11 Rosh Hashanah (Sep 11-13) (11-13 de septiembre) Patriot Day Día de los patriotas	12
13 National Grandparents Day Día Nacional de los Abuelos	14	15	16	 17 Study Session Sesión de estudio	18	19
20	 21 Board Meeting Reunión de la junta	22	23	24	25	26
27	28	29	30			



PROTECT OUR DRINKING WATER SUPPLY

Small steps can help ensure clean, safe water reaches your tap. Everyday actions make a difference. Keep trash, chemicals, and yard waste out of streets and storm drains to help protect our drinking water.

Protejamos nuestro suministro de agua potable

Pequeños pasos pueden ayudar a garantizar que el agua limpia y segura llegue a tu grifo. Las acciones diarias marcan la diferencia. Mantenga la basura, los químicos y los desechos del jardín fuera de las calles y los desagües pluviales para ayudar a proteger nuestra agua potable.

NOTES/NOTAS:

 **Board of Directors Meetings**
Reuniones de la Junta Directiva

 **Study Session**
Sesión de estudio

 **Board Meeting**
Reunión de la junta

 **Holiday Closure**
Cierre de vacaciones

Please save
water you

Should
water is
important





Olivia L.
2nd Grade
Palm Valley School

September 2026
 S M T W T F S
 1 2 3 4 5
 6 7 8 9 10 11 12
 13 14 15 16 17 18 19
 20 21 22 23 24 25 26
 27 28 29 30

OCTOBER • OCTUBRE

November 2026
 S M T W T F S
 1 2 3 4 5 6 7
 8 9 10 11 12 13 14
 15 16 17 18 19 20 21
 22 23 24 25 26 27 28
 29 30

SUN DOMINGO	MON LUNES	TUE MARTES	WED MIÉRCOLES	THUR JUEVES	FRI VIERNES	SAT SÁBADO
				1 National Toilet Tank Repair Month Mes nacional de reparación de tanques de inodoros	2	3 California Water Professionals Appreciation Week (Oct 3-11)
4 Semana de reconocimiento a los profesionales del agua de California (3-11 de octubre)	5	6	7	8	9	10
11	12 Columbus Day Día de Columbus Indigenous Peoples Day Día de los pueblos indígenas	13	14	15  Study Session Sesión de estudio Imagine a Day Without Water Imagina un día sin Agua	16 Boss's Day Día del jefe	17
18	19  Board Meeting Reunión de la junta	20	21	22	23	24
25	26	27	28	29	30	31 Halloween Víspera de Todos los Santos



CLEAN WATER SUPPORTS ALL LIFE

Every living thing depends on water. Conserve water by fixing drips, and keep harmful products out of drains. Protecting water means protecting life itself.

El agua limpia sustenta toda la vida

Todos los seres vivos dependen del agua. Ahorre agua reparando las fugas y evite que los productos nocivos lleguen a los desagües. Proteger el agua es proteger la vida misma.

NOTES/NOTAS:

Board of Directors Meetings
 Reuniones de la Junta Directiva

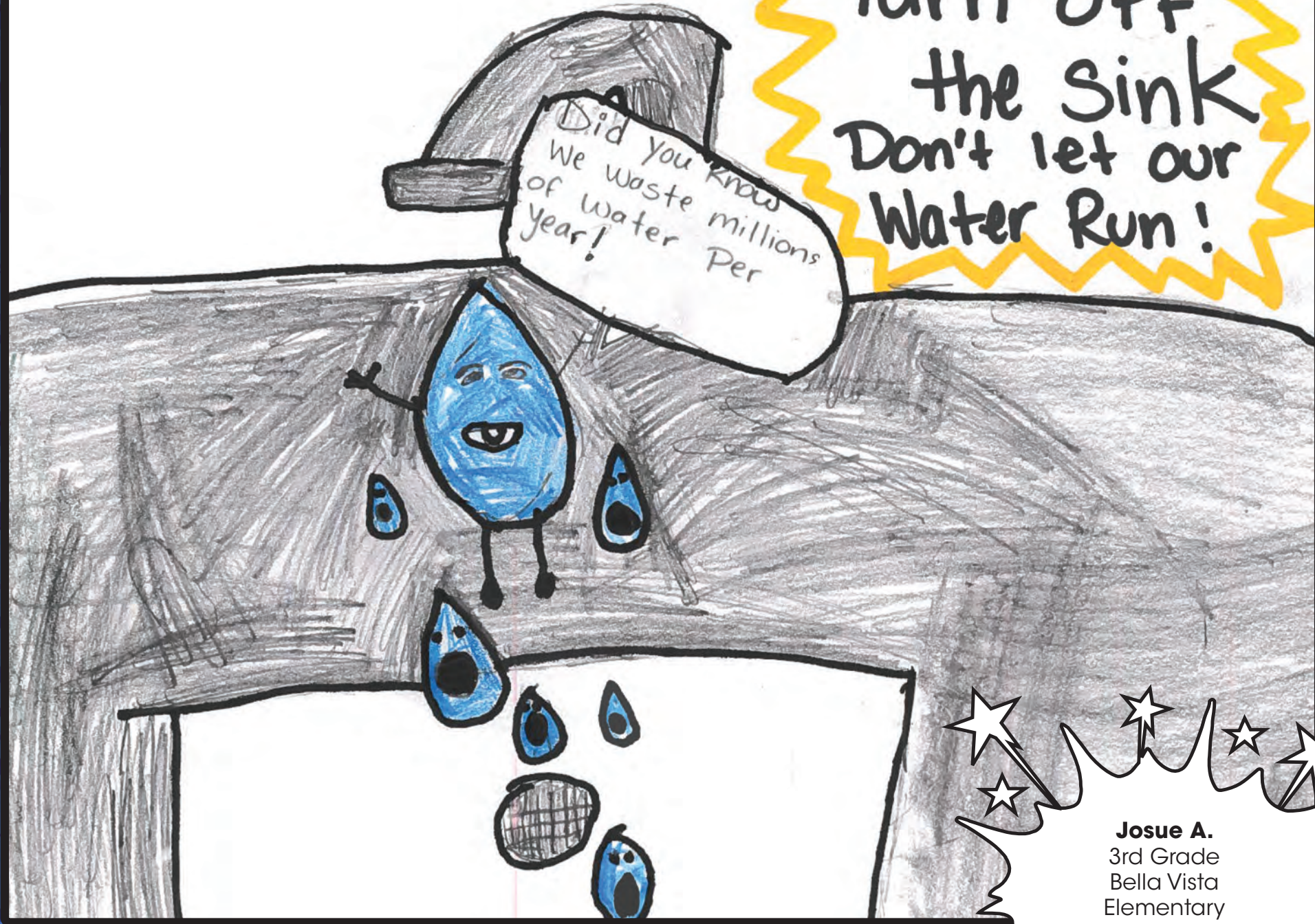
 **Study Session**
 Sesión de estudio

 **Board Meeting**
 Reunión de la junta

 **Holiday Closure**
 Cierre de vacaciones

Turn off
the Sink
Don't let our
Water Run!

Did you know
We waste millions
of water Per
year!



Josue A.
3rd Grade
Bella Vista
Elementary

October 2026
 S M T W T F S
 1 2 3
 4 5 6 7 8 9 10
 11 12 13 14 15 16 17
 18 19 20 21 22 23 24
 25 26 27 28 29 30 31

NOVEMBER • NOVIEMBRE

December 2026
 S M T W T F S
 1 2 3 4 5
 6 7 8 9 10 11 12
 13 14 15 16 17 18 19
 20 21 22 23 24 25 26
 27 28 29 30 31

SUN DOMINGO	MON LUNES	TUE MARTES	WED MIÉRCOLES	THUR JUEVES	FRI VIERNES	SAT SÁBADO
1 Daylight Saving Time Ends Finaliza el horario de verano	2	3 Election Day Día de elección	4	5	6	7
8	9	10 	11 Veterans Day Día de los Veteranos	12 	13	14
15 	16 Board Meeting Reunión de la junta	17	18	19	20	21
22	23	24	25 	26 Thanksgiving Day Día de Acción de Gracias	27 	28
29	30					



STOP THE FLOW OF WASTEFUL WATER

Don't let water go to waste at the sink. Turn off the tap when it's not needed and reuse clean water from rinsing fruits and vegetables to water plants. Small everyday actions like these help save water and money.

Detenga el flujo de agua derrochadora

No desperdices agua en el fregadero. Cierra el grifo cuando no la necesitas y reutiliza el agua limpia de enjuagar frutas y verduras para regar las plantas. Pequeñas acciones cotidianas como estas ayudan a ahorrar agua y dinero.

NOTES/NOTAS:

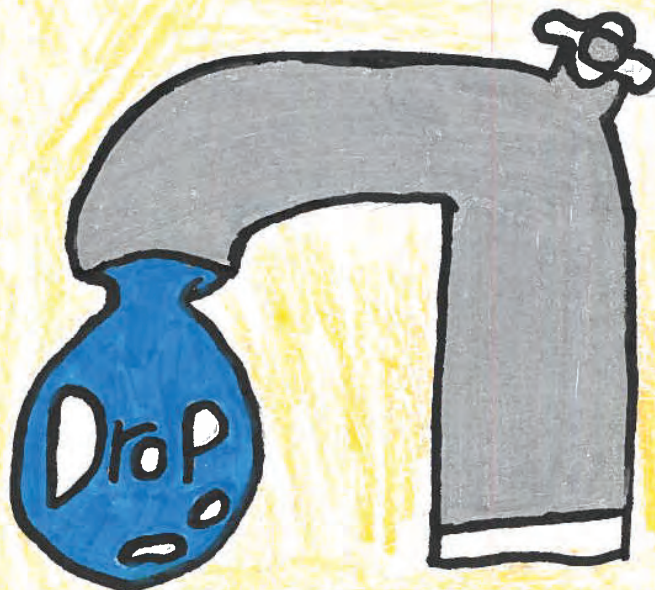
 **Board of Directors Meetings**
 Reuniones de la Junta Directiva

 **Study Session**
 Sesión de estudio

 **Board Meeting**
 Reunión de la junta

 **Holiday Closure**
 Cierre de vacaciones

EVERY



COUNTS!

Annabella R.
8th Grade
Desert Springs
Middle School

November 2026
 S M T W T F S
 1 2 3 4 5 6 7
 8 9 10 11 12 13 14
 15 16 17 18 19 20 21
 22 23 24 25 26 27 28
 29 30

DECEMBER • DICIEMBRE

January 2027
 S M T W T F S
 1 2
 3 4 5 6 7 8 9
 10 11 12 13 14 15 16
 17 18 19 20 21 22 23
 24 25 26 27 28 29 30
 31

SUN DOMINGO	MON LUNES	TUE MARTES	WED MIÉRCOLES	THUR JUEVES	FRI VIERNES	SAT SÁBADO
		1	2	3	4 Hanukkah (Dec 4-12) (4-12 de diciembre)	5
6	7 Pearl Harbor Remembrance Day Día del Conmemoración de Pearl Harbor	8	9	10	11	12
13	14	15	16	17 Study Session Sesión de estudio	18	19
20	21 Board Meeting Reunión de la junta First Day of Winter Primer día de invierno	22	23	24 Christmas Eve Nochebuena	25 Christmas Navidad	26 Kwanzaa (Dec 26-Jan 1) (26 de diciembre - 1 de enero)
27	28	29	30	31 New Year's Eve Víspera de Año Nuevo		

END THE YEAR SAVING SMART

Make conservation part of your holiday giving. Faucet aerators and low-flow showerheads reduce water use and lower utility costs year after year. Give a simple gift with lasting impact!

Fin de año ahorrando inteligentemente

Haga de la conservación parte de sus regalos de temporada. Los aireadores de grifos y los cabezales de ducha de bajo flujo reducen el consumo de agua y bajan los costos de servicios año tras año. Give a simple gift with lasting impact!

NOTES/NOTAS:

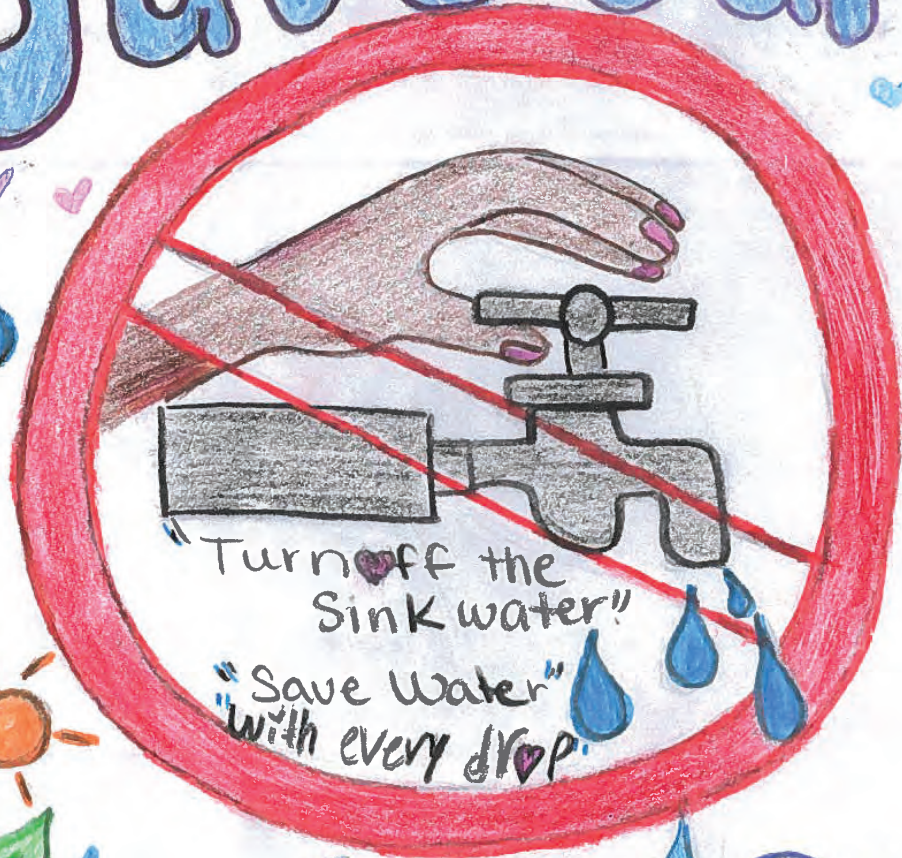
Board of Directors Meetings
 Reuniones de la Junta Directiva

Study Session
 Sesión de estudio

Board Meeting
 Reunión de la junta

Holiday Closure
 Cierre de vacaciones

Save Our Water



"Turn off the Sink water!"

"Save Water" with every drop.

Save our plants



Every



Drop

Counts!



Water is life







Brianna V.
9th Grade
Desert Hot Springs
High School

December 2026
 S M T W T F S
 1 2 3 4 5
 6 7 8 9 10 11 12
 13 14 15 16 17 18 19
 20 21 22 23 24 25 26
 27 28 29 30 31

JANUARY • ENERO

February 2027
 S M T W T F S
 1 2 3 4 5 6
 7 8 9 10 11 12 13
 14 15 16 17 18 19 20
 21 22 23 24 25 26 27
 28

SUN DOMINGO	MON LUNES	TUE MARTES	WED MIÉRCOLES	THUR JUEVES	FRI VIERNES	SAT SÁBADO
					 1 New Year's Day Día de Año Nuevo	2
3	4	5	6	7	8	9
10	11	12	13	 14 Study Session Sesión de estudio	15	16
17	 18 Martin Luther King Jr.'s Birthday Cumpleaños de Martin Luther King Jr.	 19 Board Meeting Reunión de la junta	20	21	22	23
24	25	26	27	28	29	30
31						

START THE YEAR GROWING SMART

The new year is the perfect time to refresh your yard with resilient, low-water plants. Native and drought-tolerant species bring color and life while conserving water all year long.

El año nuevo es el momento perfecto para renovar tu jardín con plantas resistentes y de bajo consumo de agua. Las especies autóctonas y tolerantes a la sequía aportan color y vida a la vez que ahorran agua durante todo el año.

NOTES/NOTAS:

 **Board of Directors Meetings**
Reuniones de la Junta Directiva

 **Study Session**
Sesión de estudio

 **Board Meeting**
Reunión de la junta

 **Holiday Closure**
Cierre de vacaciones



Santino C.
4th grade
Desert Springs
Middle School



Jade C.
7th Grade
Desert Springs
Middle School

Provide, Protect, and Preserve our most valuable resource...Water.

66575 Second Street, Desert Hot Springs, CA 92240
760.329.6448 | MSWD.org
In case of emergencies, call: 760.329.6448



CVWC Digital Marketing Report

Website, Social, and Marketing Performance

Dec 1–31, 2025

by Hunter | Johnsen

Google Ads Campaigns

 **DISPLAY AD IMPRESSIONS**
CV Water Counts

88,794

 **SEARCH AD IMPRESSIONS**
CV Water Counts

4,386

 **VIDEO IMPRESSIONS**
CV Water Counts

102.51K

 **Clicks**
CV Water Counts

2,713

 **GOOGLE PROGRAMMATIC DISPLAY AD CAMPAIGN PERFORMANCE**
CV Water Counts

Campaign name	Clicks	Impr.
CV Water Counts Spanish December 2025	708	35,157
CV Water Counts Academy - 2025 Campaign	1,005	30,997
CV Water Counts December2025	784	22,640
	2,497	88,794



 **GOOGLE YOUTUBE VIDEO AD CAMPAIGN PERFORMANCE**
CV Water Counts

Account name	Impr.	Engagements	Video views	Clicks
CV Water Counts	102,514	46,679	43,906	44
CVWC Video - December - 2025 (Spanish)	50,530	24,433	22,357	21
CVWC Video - December 2025 #2	51,984	22,246	21,549	23
	102,514	46,679	43,906	44





 **GOOGLE ADS PAID SEARCH CAMPAIGN PERFORMANCE**
CV Water Counts

Campaign	Clicks	Impr.
CVWC search	172	4,386
	172	4,386

Facebook Ad Campaigns

FACEBOOK AD PERFORMANCE
Hunter Johnsen

Ad preview	Link Clicks	Impr.	Reach	Frequency	Page engagement
 <p>CVWC - Academy - Dec 2025 cvwatercounts.com CV Water Counts is gearing up for its TENTH Year of the Water Counts Academy! It's a unique program designed for Coachella Valley...</p>	585	51,698	26,686	1.94	694
 <p>CVWC - December 2025 www.instagram.com Conservation Tip of the Month: Adjust sprinkler heads to not water sidewalks or streets, and save on average 12-15 gallons each time yo...</p>	102	9,900	5,309	1.86	358
	687	61,598	30,926	1.99	1,052

Website Information

Users
CV Water - CV Water Counts - GA4

2,934

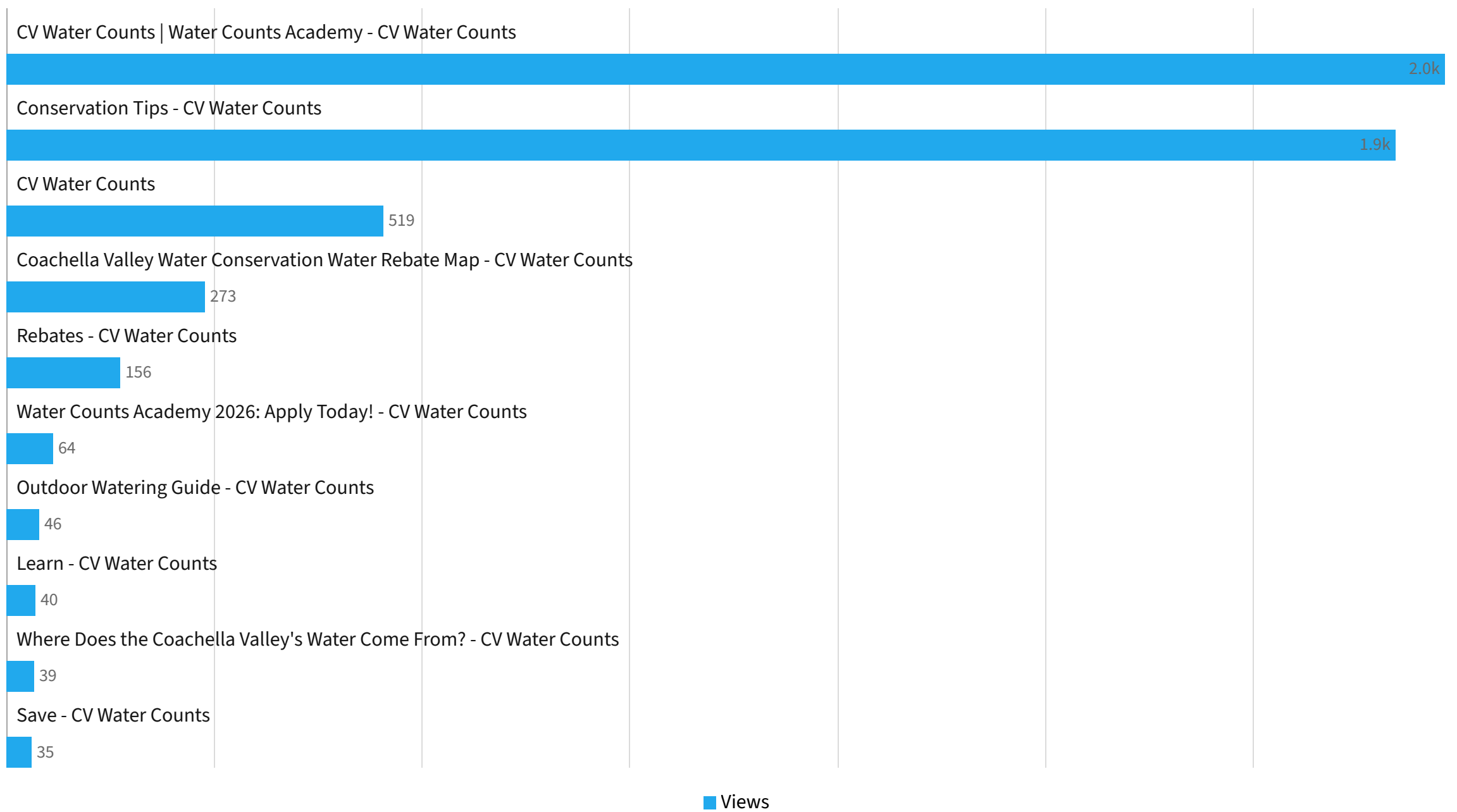
Sessions
CV Water - CV Water Counts - GA4

3,832

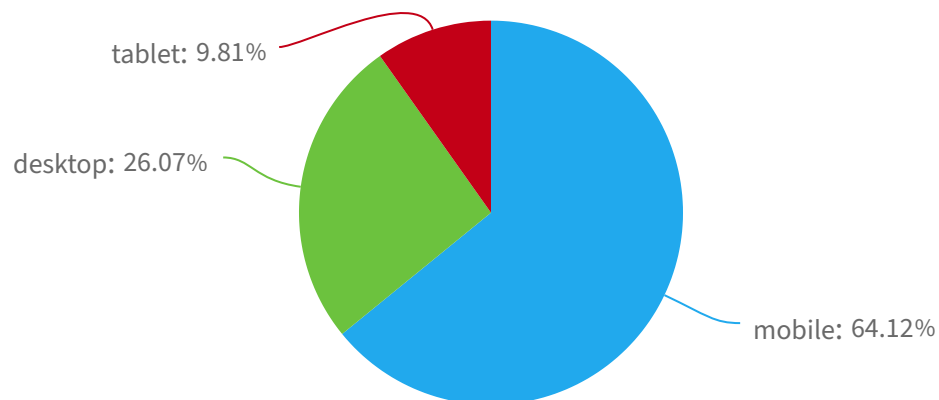
PAGEVIEWS
CV Water - CV Water Counts - GA4

5,615

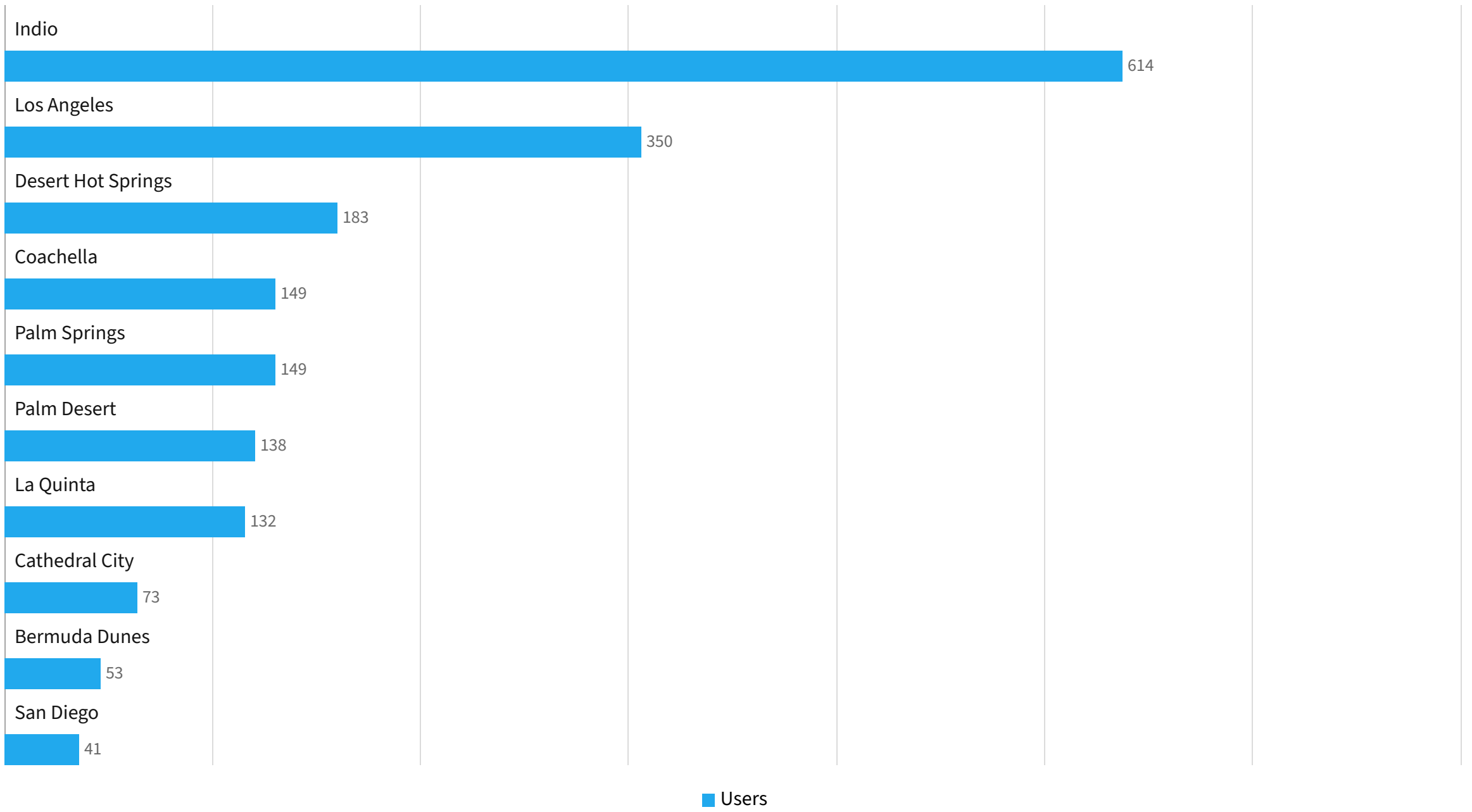
Views by Page title and screen class
CV Water - CV Water Counts - GA4



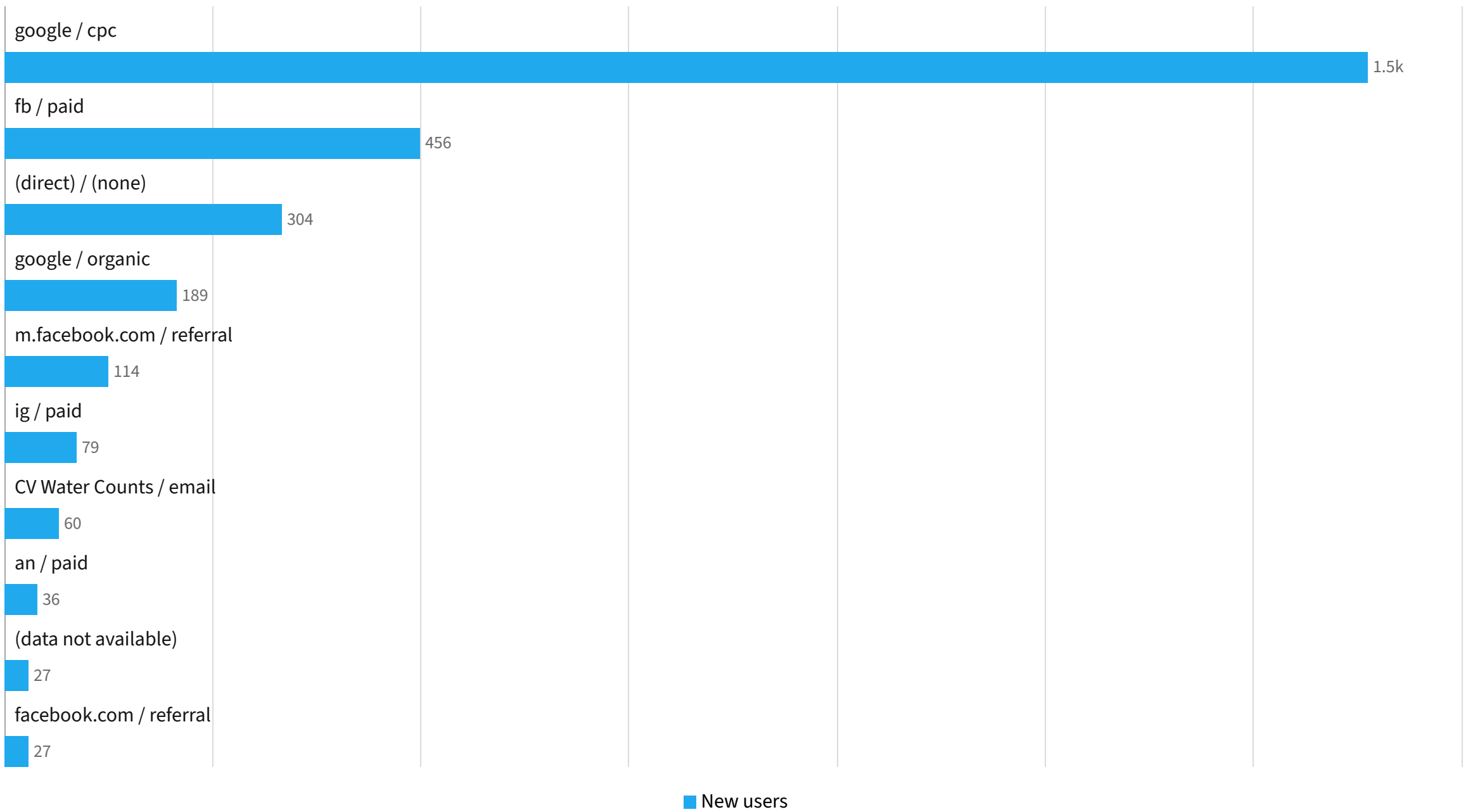
Engaged sessions by Device category
CV Water - CV Water Counts - GA4



Users by City
CV Water - CV Water Counts - GA4



New users by First user source / medium
CV Water - CV Water Counts - GA4



Month performance
Last 6 months: CV Water - CV Water Counts - GA4

Month	New users	Engaged sessions	Engagement rate	Sessions per User	Average engagement time
December 2025	2,830	1,335	34.8%	1.31	21s
November 2025	2,897	1,309	35.8%	1.23	20s
October 2025	2,267	1,056	35.1%	1.29	16s
September 2025	2,497	1,212	35.8%	1.32	18s
August 2025	2,170	965	32.6%	1.32	15s
July 2025	2,288	937	29.9%	1.33	15s
	14,949	6,806	33.7%	1.34	18s

Organic Search



Query performance

cvwatercounts.com/

Query	Impr.	Clicks	CTR	Avg. position
anacahuita	5,830	7	0.12%	1.01
golden barrel cactus	4,514	2	0.04%	1.54
echinocactus grusonii	3,167	2	0.06%	1.02
carissa	3,053	7	0.23%	5.8
barrel cactus	2,928	1	0.03%	1.56
natal plum	1,756	0	0%	3.58
asiento de suegra	1,667	1	0.06%	1
cuscinò della suocera	1,365	2	0.15%	1
golden barrel	1,174	0	0%	3.96
coussin de belle mere	1,171	2	0.17%	1
	67,083	85	0.13%	26.64




Page performance

cvwatercounts.com/

Page	Impr.	Clicks	CTR	Avg. position
https://cvwatercounts.com/plant-of-the-month-golden-barrel-cactus-echinocactus-grusonii/	39,477	34	0.09%	1.31
https://cvwatercounts.com/plant-of-the-month-texas-olive-cordia-boissieri/	11,002	13	0.12%	1.2
https://cvwatercounts.com/plant-of-the-month-natal-plum-carissa-macrocarpa/	8,498	15	0.18%	4.88
https://cvwatercounts.com/lake-cahuilla-recreation-and-reliability/	2,604	8	0.31%	6.25
https://cvwatercounts.com/where-does-the-coachella-valley-water-come-from/	1,784	23	1.29%	8.42
https://cvwatercounts.com/plant-of-the-month-sand-verbena-abronia-villosa/	1,724	4	0.23%	2.59
https://cvwatercounts.com/plant-of-the-month-cleveland-sage-chaparral-sage-salvia-clevelandii/	1,325	2	0.15%	3.06
https://cvwatercounts.com/plant-of-the-month-red-yucca-hesperaloe-parviflora/	1,223	1	0.08%	7.23
https://cvwatercounts.com/toilet-leaks-can-be-very-costly-find-out-if-you-have-a-leak/	706	2	0.28%	9.28
https://cvwatercounts.com/plant-of-the-month-teddy-bear-cholla-opuntia-bigelovii/	697	0	0%	2.5
	88,036	199	0.23%	14.92


Facebook Information

 **Impressions**
CV Water Counts


58,080

 **Reach**
CV Water Counts


29,117

 **Follows**
CV Water Counts


4

 **Unfollows**
CV Water Counts

0

 **Post engagement**
CV Water Counts


1,716









 **Total page views**
CV Water Counts









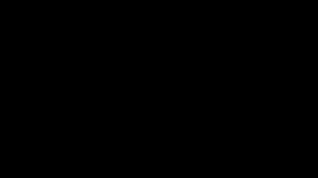
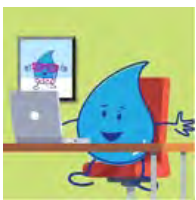


232

 **Page likes**
CV Water Counts

3,935

 **Post performance**
CV Water Counts

Post	Date	Reach	Likes
 <p>Wishing you a bright, beautiful, and water-smart New Year! 💧🎉 #HappyNewYear #EveryDropCounts</p>	December 31, 2025	15	2
 <p>Spending extra time in the garden this holiday week? Add organic mulch to planting beds to help keep soil moist and reduce wee...</p>	December 31, 2025	17	0
 <p>As you prepare your New Year's resolutions, make water conservation a priority. Small changes make a big difference! ...</p>	December 29, 2025	23	1
 <p>If you or someone you know needs help paying a water bill, assistance is available through the Help2Others program. 💧🙌 Fo...</p>	December 27, 2025	29	3
 <p>Happy Holidays from CV Water Counts! Wishing you a joyful season filled with family, friends, and warmth! 🎄💧 ...</p>	December 25, 2025	26	3
 <p>Don't pour away leftover water from cooked or steamed foods—reuse it as a flavorful base for soups and sauces. It's delicious...</p>	December 24, 2025	27	3
 <p>Coachella Water Authority & Sanitary District works each and every day to protect our environment and make Coachell...</p>	December 22, 2025	21	5
 <p>Did you know the average Coachella Valley home uses about 70% of its water outdoors? As you plan for the New Year, consider...</p>	December 20, 2025	30	3
		5,192	50

Post	Date	Reach	Likes
 <p>It's National Ugly Sweater Day! Show off your favorite holiday sweater and celebrate the season! 🎄🧣 #UglySweaterDay...</p>	December 19, 2025	27	2
 <p>In our region, up to 70% of a home's water use goes toward landscape. When plants with vastly different water needs are...</p>	December 18, 2025	13	2
 <p>Cooler weather means more laundry to wash! Save water by only washing full loads whenever you can. 🧺💧 For more water-...</p>	December 17, 2025	28	2
 <p>CV Water Counts is gearing up for its TENTH Year of the Water Counts Academy! It's a unique program designed for Coachella Valley...</p>	December 15, 2025	140	4
 <p>Native to the Sonoran Desert, the Desert Ironwood is one of the Coachella Valley's most iconic and enduring trees. Known for its...</p>	December 13, 2025	18	2
 <p>Planning to buy new appliances? Water-efficient models can make great long-term gifts that save water and money. Look for...</p>	December 13, 2025	21	4
 <p>Remember, never use your toilet as a wastebasket. Items like wipes, cotton swabs, and tissues belong in the trash—not the toilet. Help...</p>	December 10, 2025	34	2
 <p>CV Water Counts is excited to be gearing up for the tenth year of the Water Counts Academy, designed for community leaders in the...</p>	December 10, 2025	17	2
 <p>https://www.facebook.com/reel/83</p>	December 9, 2025	14	3
 <p>Stay connected with water-saving tips, updates, and community news. 💧📧 Sign up for the Water Watch Newsletter at...</p>	December 7, 2025	33	3
 <p>Freshwater is becoming increasingly scarce worldwide. According to National Geographic, only 2.5% of all water on Earth is...</p>	December 5, 2025	16	2
 <p>While waiting for tap water to heat up, place a container under the faucet and collect the water. Use it to water your indoor or outdoor...</p>	December 3, 2025	23	2
		5,192	50


Instagram Information

 **Views**
CV Water Counts

3,944


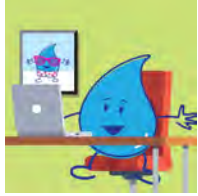
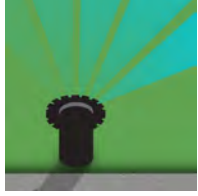







 **Likes**
CV Water Counts

30

 **Followers (lifetime)**
CV Water Counts

261

 **Post performance**
CV Water Counts

Post	Views	Engagement	Reach	Saved
 CV Water Counts is gearing up for its TENTH Year of the Water Counts Academy! It's a unique program designed for Coachella Valley...	70	5	31	0
 Stay connected with water-saving tips, updates, and community news. 💧 📧 Sign up for the Water Watch Newsletter - link in bio...	46	3	17	0
 Conservation Tip of the Month: Adjust sprinkler heads to not water sidewalks or streets, and save on average 12-15 gallons each time...	46	2	13	0
 While waiting for tap water to heat up, place a container under the faucet and collect the water. Use it to water your indoor or outdoor...	41	2	9	0
 If you or someone you know needs help paying a water bill, assistance is available through the Help2Others program. 💧 🙌 Fo...	29	5	17	0
 Cooler weather means more laundry to wash! Save water by only washing full loads whenever you can. 🧺 💧 For more water-...	20	2	13	0
 It's National Ugly Sweater Day! Show off your favorite holiday sweater and celebrate the season! 🎄 🧣 #UglySweaterDay...	18	3	7	0
 Happy Holidays from CV Water Counts! Wishing you a joyful season filled with family, friends, and warmth! 🎄 💧 ...	16	4	8	0
 As you prepare your New Year's resolutions, make water conservation a priority. Small changes make a big difference! ...	12	2	7	0
 Wishing you a bright, beautiful, and water-smart New Year! 💧 🎉 #HappyNewYear #EveryDropCounts	11	3	6	0
	309	31	128	0

E-Blast Information

Campaign performance

CV Water Counts

Campaign	Send Time	Emails Sent	Unique Opens	Total Opens	Open Rate	Industry Open Rate	Total Clicks	Click Rate	Industry Click Rate	Unsubscribe Count
CV Water Counts Academy 2026	Tuesday, December 30, 2025 10:00 AM	811	422	727	52.03%	17.36%	57	4.35%	1.05%	1
CV Water Counts - Water Watch Newsletter - December 2025	Wednesday, December 3, 2025 10:00 AM	813	445	847	54.74%	17.36%	90	4.87%	1.05%	1
		1,624	867	1,574	53.39%	17.36%	147	4.61%	1.05%	2



MSWD Digital Marketing & Website Report

Website, Social, and Marketing Performance

Dec 1-31, 2025



Google Ads Campaigns

 Impressions
MSWD

207.66K

 Clicks
MSWD

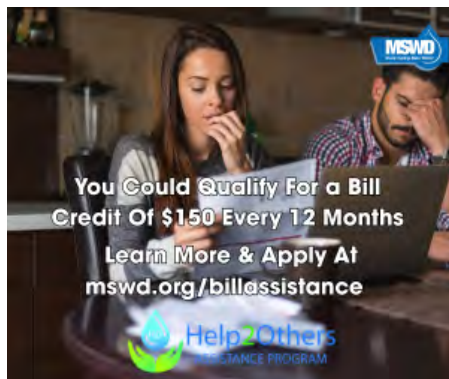
145

 CTR
MSWD

0.07%

 Campaign performance
MSWD

Campaign	Impr.	Clicks	CTR
MSWD Customer Portal December 2025	70,646	24	0.03%
MSWD Fog December 2025	68,686	63	0.09%
MSWD Help2Others December 2025	68,332	58	0.08%
	207,664	145	0.07%



Meta Campaign Performance

Includes Facebook and Instagram campaigns

 Campaign performance
MSWD

Campaign	Link Clicks	Impr.	Reach	Page Likes
MSWD FOGS - Dec 2025	95	64,643	37,784	0
MSWD Help 2 Others - Dec 2025	79	64,643	36,817	0
MSWD Customer Portal - Dec 2025	73	63,014	35,851	0
	247	192,300	55,810	0



Website Information

Users
www.mswd.org - http://www.ms...

5,675

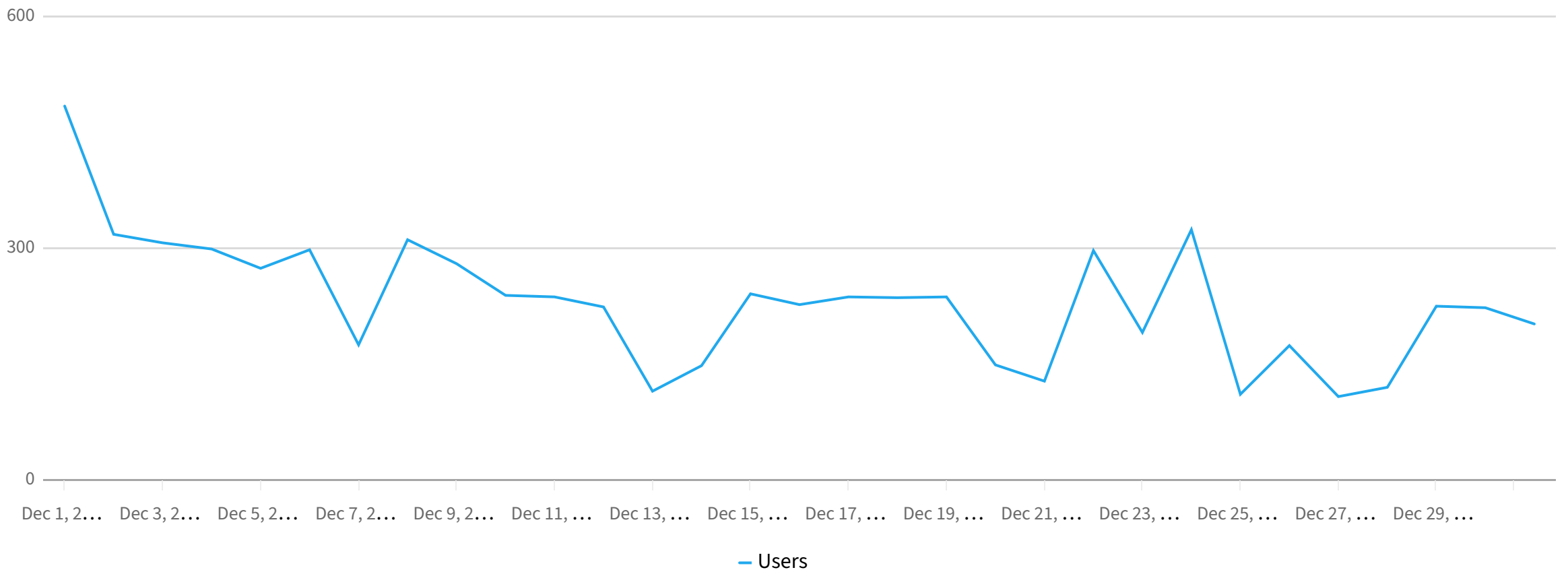
Views
www.mswd.org - http://www.ms...

16,703

Engaged sessions
www.mswd.org - http://www.ms...

5,369

Users by Day
www.mswd.org - http://www.mswd.org - GA4



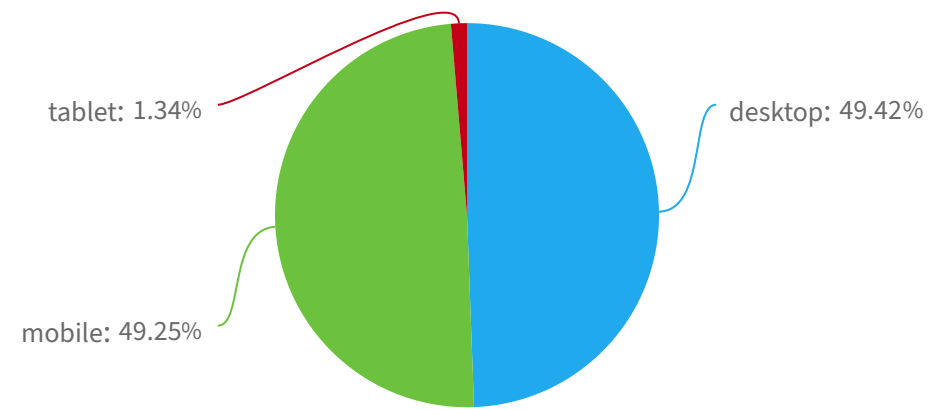
Page path performance
www.mswd.org - http://www.mswd.org - GA4

Page path	Views	Views per user	Users	Engaged sessions	Sessions per User	Average engagement time
/	5,416	1.49	3,610	3,876	1.39	15s
/mswd/page/customer-portal	4,157	1.72	2,402	3,178	1.55	14s
/jobs	666	2.64	247	322	1.78	11s
/mswd/page/online-payment-system	642	1.52	418	413	1.19	22s
/mswd/page/bill-pay-options	637	1.44	437	409	1.28	17s
/mswd/page/application-water-service	382	2.65	144	192	1.85	4m 2s
/mswd/page/careers	353	1.81	194	306	1.72	22s
/mswd/page/bill-assistance-and-resources	246	1.13	214	97	1.12	38s
/mswd/page/startstop-water-service	227	1.66	137	174	1.3	27s
/meetings	210	2.31	91	168	2.19	25s
	16,703	2.91	5,675	5,369	1.52	45s



Engaged sessions by Device category

www.mswd.org - http://www.mswd.org - GA4



Users by City

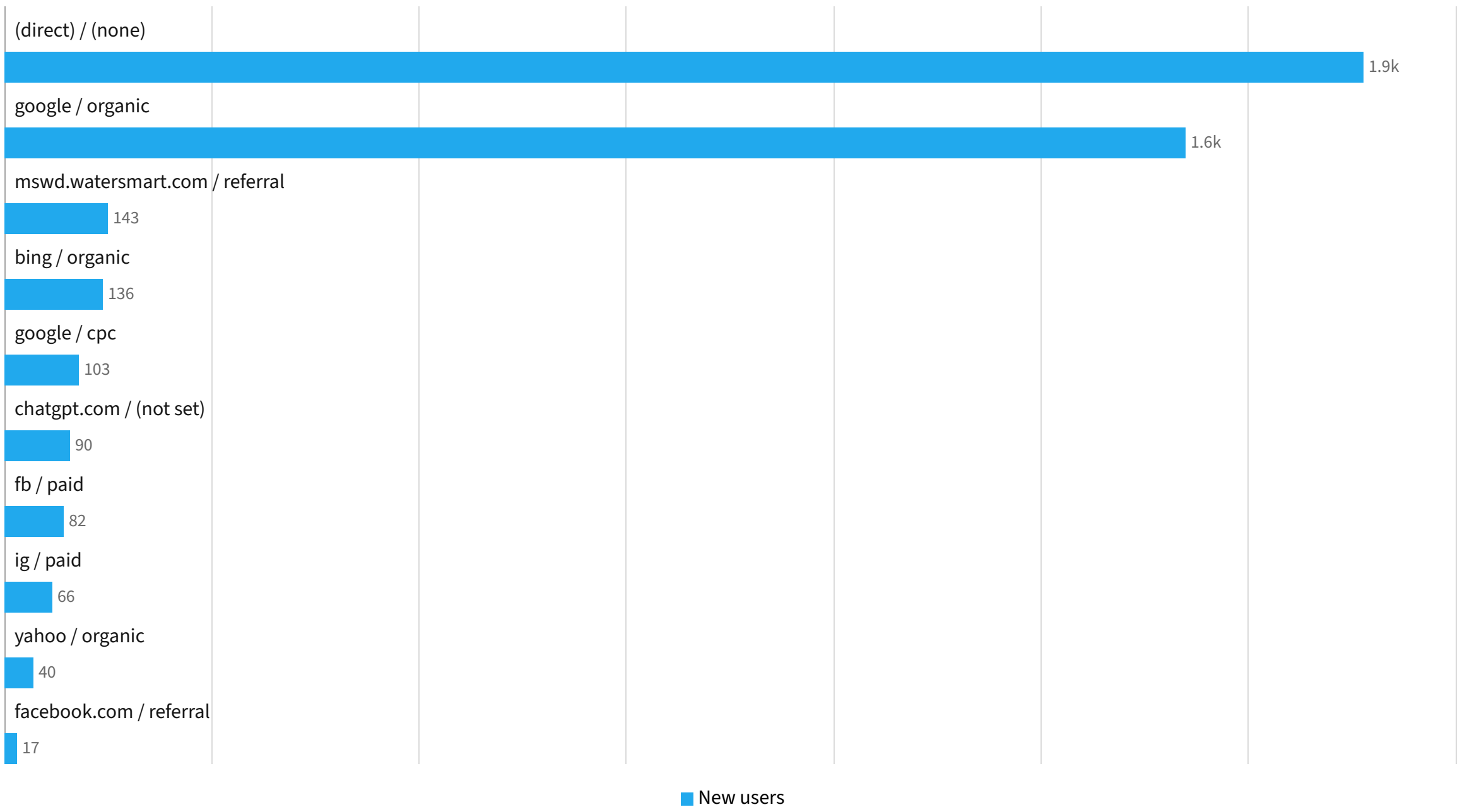
www.mswd.org - http://www.mswd.org - GA4

City	Users
Los Angeles	1,034
Desert Hot Springs	1,004
Indio	213
La Quinta	169
Palm Springs	110
San Diego	109
(not set)	90
Palm Desert	79
Cathedral City	67
Atlanta	65
	5,675



New users by First user source / medium

www.mswd.org - http://www.mswd.org - GA4



Loom.ly Account Overview (December 1 - 31, 2025)

Total Clicks

2

Clicks Over Time



Click Sources



● Other

Click Locations



● United States of America (the)

Facebook Account Overview (December 1 - 31, 2025)

Posts Published

13

-6 (-31.6%)

Total Likes

1,512

+2 (0.1%)

Total Views

131,469 +50,565 (62.5%)

Organic Views

5,431 +3,666 (207.7%)

Paid Views

126,038 +115,247 (1068.0%)

Video Views

125 -610 (-83.0%)

3 Most Viewed Posts



Well 35 Skyborne Message

🚧 Construction Alert – Skyborne Area 🚧🚚
Crews are worki...

1,164



Calendar Contest

News Release: MSWD Announces Calendar Drawing Contest
Win...

374



Wipes WW

💧🚫 A quick, friendly reminder from our Wastewater Team!
W...

254

3 Most Shared Posts



Blood Drive Promo

🩸 Holiday blood drive - save lives for the holidays!
Si...

5



Well 35 Skyborne Message

🚧 Construction Alert – Skyborne Area 🚧🚚
Crews are worki...

1






WW Fellow Program




We're excited to introduce Tyra, who joined MSWD and our ...

0

3 Least Viewed Posts

	<p>Cooler Weather</p> <p>The long awaited cooler weather is here, time to break ou...</p>	73
	<p>Water Matters Newsletter</p> <p>Our December Water Matters newsletter features informatio...</p>	112
	<p>Help2Others</p> <p>MSWD partners with the Help 2 Others bill assistance prog...</p>	125

3 Least Shared Posts

	<p>Happy New Year</p> <p>Happy New Year! 🎉</p> <p>From all of us at MSWD, we wish you a...</p>	0
	<p>Cooler Weather</p> <p>The long awaited cooler weather is here, time to break ou...</p>	0
	<p>Water Matters Newsletter</p> <p>Our December Water Matters newsletter features informatio...</p>	0







Likes By Country






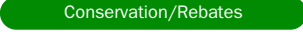





1. United States of America (the) *(1,521 likes)*
2. Mexico *(18 likes)*
3. France *(4 likes)*
4. Canada *(3 likes)*
5. Kenya *(3 likes)*







Likes By City







1. Desert Hot Springs, CA *(649 likes)*
2. Indio, CA *(62 likes)*
3. Cathedral City, CA *(62 likes)*
4. La Quinta, CA *(50 likes)*
5. Palm Desert, CA *(46 likes)*

Facebook Post Metrics (December 1 - 31, 2025)

Date	Format	Post	Labels	Impressions	Reactions	Comments	Shares	Clicks	Video Views
December 31, 2025 11:11 AM PST	 Image	 <p>Happy New Year 🎉 Happy New Year! 🎉 From all of us at MSWD, we wish you a safe, healthy, and happy 2026. We are celebrating with our award-winning tap water, cheers! ✨ Although our offices are closed until Monday...</p>	Customer Service	133	4	0	0	0	0
December 30, 2025 6:42 PM PST	 Image	 <p>Cooler Weather The long awaited cooler weather is here, time to break out our jackets and enjoy it! Don't forget to adjust your watering schedule, cooler weather means your plants don't need as much water. In c...</p>	Conservation/Rebates	73	2	0	0	0	0
December 26, 2025 10:10 AM PST	 Image	 <p>Water Matters Newsletter Our December Water Matters newsletter features information about our conservation kit campaign, student calendar contest winners, and more. Our monthly newsletter can be found at mswd.org or with y...</p>	News Releases	112	7	0	0	2	0

Date	Format	Post	Labels	Impressions	Reactions	Comments	Shares	Clicks	Video Views
December 24, 2025 10:10 AM PST	 Image	 <p>Holiday Hours 🌟🎁 Happy Holidays from Mission Springs Water District! 🌲 Our lobby will be closed December 25th, through January 2nd, reopening, Monday, January 5th. While we are closed. we are still here for yo...</p>		148	7	0	0	3	0
December 23, 2025 10:10 AM PST	 Image	 <p>Rainy Weather Uh-oh... rain is coming, and Santa is watching! 🧑🏻‍🎅 If your sprinklers are running while the sky is doing all the work, that's a one-way ticket to the naughty list. Be merry (and water-wise): turn off...</p>		143	9	0	0	3	0
December 22, 2025 12:00 AM PST	 Image	 <p>Help2Others MSWD partners with the Help 2 Others bill assistance program to help customers in a time of need, qualified customers can now receive \$150 towards their water bill once every 12 months. It's quick ...</p>		125	6	0	0	0	0
December 17, 2025 7:46 AM PST	 Image			155	5	0	0	4	0

Date	Format	Post	Labels	Impressions	Reactions	Comments	Shares	Clicks	Video Views
December 16, 2025 2:34 PM PST	 Image	 <p>Calendar Contest News Release: MSWD Announces Calendar Drawing Contest Winners Mission Springs Water District is proud to announce the winners of its 2026 student calendar drawing contest, with high school student...</p>	News Releases	374	14	6	0	30	0
December 11, 2025 5:14 PM PST	 Image	 <p>December Calendar Winner Jacob from Bubbling Wells Elementary School reminds us that pollution effects all of us and to protect our groundwater. Avoid pouring motor oil or household chemicals down the drain or into the soi...</p>	Conservation/Rebates	170	6	0	0	2	0
December 10, 2025 11:17 AM PST	 Image	 <p>Wipes WW 💧🚫 A quick, friendly reminder from our Wastewater Team! Wipes of any kind, yep, even the ones labeled “flushable” don’t break down the way toilet paper does. They can bunch up in the system and nee...</p>	FOG/Wipes	254	7	0	0	2	0

Date	Format	Post	Labels	Impressions	Reactions	Comments	Shares	Clicks	Video Views
December 05, 2025 4:25 PM PST	 Image	 <p>Well 35 Skyborne Message 🚧 Construction Alert – Skyborne Area 🚧🚚 Crews are working in the Skyborne development near Pierson Blvd. through next week to prepare a temporary basin for an upcoming well flow test. ♦ Flow t...</p>	Customer Service	1,164	9	0	1	27	0
December 03, 2025 4:40 PM PST	 Image	 <p>WW Fellow Program We're excited to introduce Tyra, who joined MSWD and our Public Affairs team through a special CivicSpark + AmeriCorps fellowship for 11 months. Tyra holds Bachelor's and Master's degrees in Publ...</p>	Worker Wed	244	9	0	0	10	0
December 02, 2025 11:11 AM PST	 Image	 <p>Blood Drive Promo 🩸 Holiday blood drive - save lives for the holidays! 🩸 Sign up now for the MSWD Blood Drive on Wednesday, December 17th. To schedule an appointment, call 800.879.4484, or visit Istream.org/mswd. Wa...</p>	Event	146	13	0	5	12	0
Total				3,241	98	6	6	95	0

Date	Format	Post	Labels	Impressions	Reactions	Comments	Shares	Clicks	Video Views
Average				249.3	7.5	0.5	0.5	7.3	0.0

Twitter Account Overview (December 1 - 31, 2025)

Tweets Published

12

-3 (-20.0%)

Total Likes

0

Total Retweets

0

Total Followers

110

Following

100

3 Most Retweeted Posts



Blood Drive Promo

🩸 Holiday blood drive - save lives for the holidays! 🩸 Walk-ins are welcome! The next opportunity to donate will be Fe...

0



WW Fellow Program

We're excited to introduce Tyra, who joined MSWD and our Public Affairs team through a special CivicSpark + AmeriCorp...

0



Well 35 Skyborne Message

Alert - Crews are working in the Skyborne development this week to prepare a temporary basin for an upcoming well fl...

0

3 Most Liked Posts



Blood Drive Promo

🩸 Holiday blood drive - save lives for the holidays! 🩸 Walk-ins are welcome! The next opportunity to donate will be Fe...

0



WW Fellow Program

We're excited to introduce Tyra, who joined MSWD and our Public Affairs team through a special CivicSpark + AmeriCorp...

0



Well 35 Skyborne Message

Alert - Crews are working in the Skyborne development this week to prepare a temporary basin for an upcoming well fl...

0

3 Least Retweeted Posts



Happy New Year

🎉 Happy New Year! 🎉 From all of us at MSWD, we wish you a safe, healthy, and happy 2026. We are celebrating with our aw...

0



Cooler Weather

The long awaited cooler weather is here, don't forget to adjust your watering schedule. It's easy to adjust your wate...

0



Water Matters Newsletter

Our December Water Matters newsletter features information about our conservation kit campaign, student calendar cont...

0

3 Least Liked Posts



Happy New Year

🎉 Happy New Year! 🎉 From all of us at MSWD, we wish you a safe, healthy, and happy 2026. We are celebrating with our aw...

0



Cooler Weather

The long awaited cooler weather is here, don't forget to adjust your watering schedule. It's easy to adjust your wate...

0






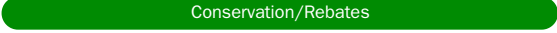


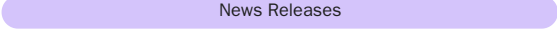














Water Matters Newsletter



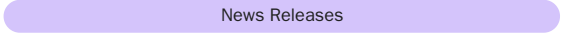






Our December Water Matters newsletter features information about our conservation kit campaign, student calendar cont...










0

Twitter Post Metrics (December 1 - 31, 2025)

Date	Format	Post	Labels	Retweets	Likes
December 31, 2025 11:11 AM PST	 Image	 <p>Happy New Year 🎉 Happy New Year! 🎉 From all of us at MSWD, we wish you a safe, healthy, and happy 2026. We are celebrating with our award-winning tap water, cheers! ✨ We are available 24/7/365 for emergencies by cal...</p>		0	0
December 30, 2025 6:42 PM PST	 Image	 <p>Cooler Weather The long awaited cooler weather is here, don't forget to adjust your watering schedule. It's easy to adjust your watering schedule right from your phone with a smart irrigation controller, for smar...</p>		0	0
December 26, 2025 10:10 AM PST	 Image	 <p>Water Matters Newsletter Our December Water Matters newsletter features information about our conservation kit campaign, student calendar contest winners, and more. Our newsletter can be found at https://t.co/M4rGmRHSEs or...</p>		0	0

Date	Format	Post	Labels	Retweets	Likes
<p>December 24, 2025 10:10 AM PST</p>	<p> Image</p>	<p> Holiday Hours  Happy Holidays from Mission Springs Water District!  Our lobby will be closed December 25th, through January 2nd, reopening, Monday, January 5th. While we are closed. we are still here for you ...</p>	<p> Customer Service</p>	<p>0</p>	<p>0</p>
<p>December 23, 2025 10:10 AM PST</p>	<p> Image</p>	<p> Rainy Weather Uh-oh... rain is coming, and Santa is watching!  If your sprinklers are running while the sky is doing all the work, that's a one-way ticket to the naughty list. To get your smart controller rebate, ...</p>	<p> Conservation/Rebates</p>	<p>0</p>	<p>0</p>
<p>December 22, 2025 12:02 AM PST</p>	<p> Image</p>	<p> Help2Others Need payment assistance? MSWD partners with the Help 2 Others bill assistance program to help customers in a time of need, qualified customers can now receive \$150 towards their water bill once eve...</p>	<p> Customer Service</p>	<p>0</p>	<p>0</p>

Date	Format	Post	Labels	Retweets	Likes
December 16, 2025 2:34 PM PST	 Image	 <p>Calendar Contest MSWD is proud to announce the winners of its 2026 student calendar drawing contest, with high school students taking top honors and winners from all grade levels being recognized. For more informa...</p>		0	0
December 11, 2025 5:14 PM PST	 Image	 <p>December Calendar Winner Jacob from Bubbling Wells Elementary School reminds us that pollution effects all of us and to protect our groundwater. Avoid pouring motor oil or household chemicals down the drain or into the soi...</p>		0	0
December 10, 2025 11:17 AM PST	 Image	 <p>Wipes WW 💧🚫 Wipes of any kind - yep, even the ones labeled “flushable” don’t break down the way toilet paper does. They can bunch up in the system and need to be removed by hand. To help keep everything flo...</p>		0	0

Date	Format	Post	Labels	Retweets	Likes
December 05, 2025 4:26 PM PST	 Image	 <p>Well 35 Skyborne Message Alert - Crews are working in the Skyborne development this week to prepare a temporary basin for an upcoming well flow test. Flow test begins: Tuesday, Dec. 16, duration: 72 hours - What to expe...</p>		0	0
December 03, 2025 4:40 PM PST	 Image	 <p>WW Fellow Program We're excited to introduce Tyra, who joined MSWD and our Public Affairs team through a special CivicSpark + AmeriCorps fellowship for 11 months, her work will contribute to our community engagement...</p>		0	0
December 02, 2025 11:11 AM PST	 Image	 <p>Blood Drive Promo 🩸 Holiday blood drive - save lives for the holidays! 🩸 Walk-ins are welcome! The next opportunity to donate will be February 18th, 2026. The drive will take place in the MSWD Boardroom, 66575 2nd St...</p>		0	0
Total				0	0

Date	Format	Post	Labels	Retweets	Likes
Average				0.0	0.0

Instagram Account Overview (December 1 - 31, 2025)

Posts Published

12

-3 (-20.0%)

Total Followers

525

+7 (1.4%)

New Followers

8

-5 (-38.5%)

Reach

61,049

-3,859 (-5.9%)

3 Most Liked Posts



WW Fellow Program

We're excited to introduce Tyra, who joined MSWD and our Public Affairs team through a special CivicSpark + AmeriCorp...

11



Well 35 Skyborne Message

🚧 Construction Alert – Skyborne Area 🚧🚚
Crews are working in the Skyborne development near Pierson Blvd. this week ...

11



Calendar Contest

News Release: MSWD Announces Calendar Drawing Contest Winners
Mission Springs Water District is proud to announce th...

8

3 Most Commented Posts



Wipes WW

💧🚫 A quick, friendly reminder from our Wastewater Team!
Wipes of any kind, yep, even the ones labeled “flushable” don...

3



WW Fellow Program

We're excited to introduce Tyra, who joined MSWD and our Public Affairs team through a special CivicSpark + AmeriCorp...

2



Well 35 Skyborne Message

🚧 Construction Alert – Skyborne Area 🚧🚚
Crews are working in the Skyborne development near Pierson Blvd. this week ...

2

3 Least Liked Posts



Water Matters Newsletter

Our December Water Matters newsletter features information about our conservation kit campaign, student calendar cont...

2



Help2Others

MSWD partners with the Help 2 Others bill assistance program to help customers in a time of need, qualified customers...

2



Cooler Weather

The long awaited cooler weather is here, time to break out our jackets and enjoy it! Don't forget to adjust your wate...

3

3 Least Commented Posts



Cooler Weather

The long awaited cooler weather is here, time to break out our jackets and enjoy it! Don't forget to adjust your wate...

0



Water Matters Newsletter

Our December Water Matters newsletter features information about our conservation kit campaign, student calendar cont...

0













Holiday Hours

🌞🎁 Happy Holidays from Mission Springs Water District! 🌲 Our lobby will be closed December 25th, through January 2nd,...




0




Instagram Story Metrics (December 1 - 31, 2025)




Date	Story	Labels	Exits	Impressions	Reach	Replies	Taps Forward	Taps Back
December 31, 2025 12:21 PM PST			1	34	28	0	29	2
December 31, 2025 12:21 PM PST			-	31	27	0	24	3
December 31, 2025 12:21 PM PST			2	38	32	0	30	3
December 31, 2025 12:21 PM PST			1	37	29	0	29	5
December 31, 2025 12:21 PM PST			1	42	33	0	36	2
December 31, 2025 12:21 PM PST			2	36	31	0	27	3
December 31, 2025 12:20 PM PST			6	45	40	0	34	-
December 02, 2025 3:13 PM PST			3	53	34	0	31	5
December 02, 2025 3:13 PM PST			4	45	37	0	34	3
December 02, 2025 3:13 PM PST			1	43	37	0	36	3




Date	Story	Labels	Exits	Impressions	Reach	Replies	Taps Forward	Taps Back
December 02, 2025 3:12 PM PST			2	46	38	0	38	3
December 02, 2025 3:12 PM PST			-	47	41	0	38	2
December 02, 2025 3:10 PM PST			5	61	46	0	40	12
December 02, 2025 3:10 PM PST			8	73	53	1	39	3

Instagram Post Metrics (December 1 - 31, 2025)

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
December 31, 2025 11:11 AM PST	Image	 <p>Happy New Year 🎉 Happy New Year! 🎉 From all of us at MSWD, we wish you a safe, healthy, and happy 2026. We are celebrating with our award-winning tap water, cheers! ✨ Although our offices are closed until Monday...</p>	Customer Service	6	1	187	77	7	9.09%	0	187
December 30, 2025 6:43 PM PST	Image	 <p>Cooler Weather The long awaited cooler weather is here, time to break out our jackets and enjoy it! Don't forget to adjust your watering schedule, cooler weather means your plants don't need as much water. In c...</p>	Conservation/Reba...	3	0	149	70	3	4.29%	0	149
December 26, 2025 10:10 AM PST	Image	 <p>Water Matters Newsletter Our December Water Matters newsletter features information about our conservation kit campaign, student calendar contest winners, and more. Our monthly newsletter can be found at mswd.org or with y...</p>	News Releases	2	0	162	64	2	3.13%	0	162

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
December 24, 2025 10:10 AM PST	Image	 <p>Holiday Hours 🌟🎁 Happy Holidays from Mission Springs Water District! 🌲 Our lobby will be closed December 25th, through January 2nd, reopening, Monday, January 5th. While we are closed. we are still here for yo...</p>	Customer Service	4	0	161	66	4	6.06%	0	161
December 23, 2025 10:10 AM PST	Image	 <p>Rainy Weather Uh-oh... rain is coming, and Santa is watching! 🧑🏻‍🎅 If your sprinklers are running while the sky is doing all the work, that's a one-way ticket to the naughty list. Be merry (and water-wise): turn off...</p>	Conservation/Reba...	3	0	125	65	3	4.62%	0	125
December 22, 2025 12:02 AM PST	Image	 <p>Help2Others MSWD partners with the Help 2 Others bill assistance program to help customers in a time of need, qualified customers can now receive \$150 towards their water bill once every 12 months. It's quick ...</p>	Customer Service	2	0	148	61	2	3.28%	0	148

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
December 16, 2025 2:35 PM PST	Image	 <p>Calendar Contest News Release: MSWD Announces Calendar Drawing Contest Winners Mission Springs Water District is proud to announce the winners of its 2026 student calendar drawing contest, with high school student...</p>	News Releases	8	0	149	58	8	13.79%	0	149
December 11, 2025 5:14 PM PST	Image	 <p>December Calendar Winner Jacob from Bubbling Wells Elementary School reminds us that pollution effects all of us and to protect our groundwater. Avoid pouring motor oil or household chemicals down the drain or into the soi...</p>	Conservation/Reba...	4	0	109	38	4	10.53%	0	109
December 10, 2025 11:17 AM PST	Image	 <p>Wipes WW 💧🚫 A quick, friendly reminder from our Wastewater Team! Wipes of any kind, yep, even the ones labeled “flushable” don’t break down the way toilet paper does. They can bunch up in the system and nee...</p>	FOG/Wipes	7	3	171	73	10	13.7%	0	171

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
December 05, 2025 4:26 PM PST	Image	 <p>Well 35 Skyborne Message 🚧 Construction Alert – Skyborne Area 🚧🚚 Crews are working in the Skyborne development near Pierson Blvd. this week to prepare a temporary basin for an upcoming well flow test. ♦ Flow test begin...</p>	Customer Service	11	2	258	91	13	14.29%	0	258
December 03, 2025 4:40 PM PST	Image	 <p>WW Fellow Program We're excited to introduce Tyra, who joined MSWD and our Public Affairs team through a special CivicSpark + AmeriCorps fellowship for 11 months. Tyra holds Bachelor's and Master's degrees in Publ...</p>	Worker Wed	11	2	256	76	13	17.11%	0	256
December 02, 2025 11:11 AM PST	Image	 <p>Blood Drive Promo 🩸 Holiday blood drive - save lives for the holidays! 🩸 Sign up now for the MSWD Blood Drive on Wednesday, December 17th. To schedule an appointment, call 800.879.4484, or visit Istream.org/mswd. Wa...</p>	Event	3	0	205	80	3	3.75%	0	205
Total				64	8	2,080	819	72		0	2,080

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
			Average	5.3	0.7	173.3	68.3	6.0	8.79%	0.0	173.3

LinkedIn Account Overview (December 1 - 31, 2025)

Posts Published 0 -3 (-100.0%)	Likes 5 -29 (-85.3%)	Views 19 -21 (-52.5%)	Followers 487 +4 (0.8%)
Comments 0 -2 (-100.0%)	Impressions 213 -640 (-75.0%)	Clicks 11 -38 (-77.6%)	Engagement Rate 0.0% -0.2 (-100.0%)

LinkedIn Post Metrics (December 1 - 31, 2025)

Date	Format	Post	Labels	Shares	Clicks	Engagement Rate	Reactions	Impressions	Comments
<i>No posts found within the selected date range.</i>									
			Total						
			Average						



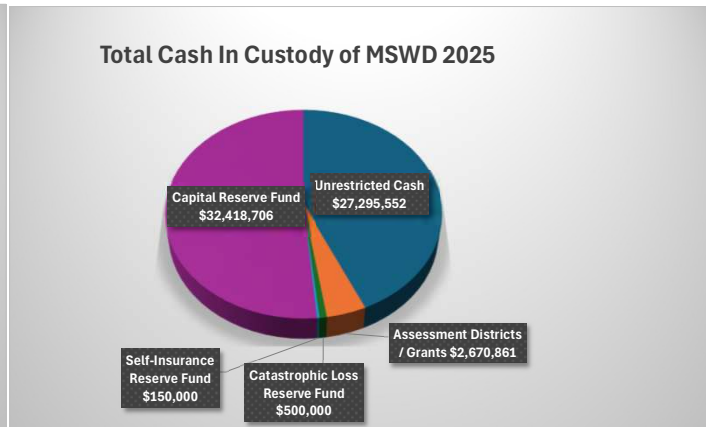
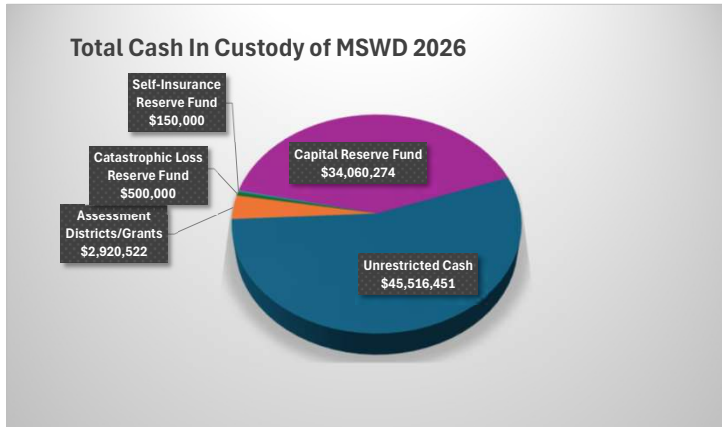
APPENDIX D – Financial Information

MISSION SPRINGS WATER DISTRICT
COMBINED FUNDS
DISTRICT SUMMARY
JULY 1, 2025 TO NOVEMBER 30, 2025

YEAR TO DATE				JULY 1, 2024 TO NOVEMBER 30, 2024			
ACTUAL	BUDGET	FAVORABLE (UNFAVORABLE) VARIANCE AMOUNT	FAVORABLE (UNFAVORABLE) VARIANCE PERCENT	ACTUAL	BUDGET	FAVORABLE (UNFAVORABLE) VARIANCE AMOUNT	FAVORABLE (UNFAVORABLE) VARIANCE PERCENT
		12,367,383	21,997,620			(9,630,237)	-44%
9,407,875	27,734,643	18,326,769	66%	9,524,187	27,143,346	17,619,159	65%
2,959,508	(5,737,023)	8,696,531	152%	311,151	(5,720,118)	6,031,269	105%
OPERATING REVENUE:				OPERATING REVENUE:			
OPERATING EXPENSE:				OPERATING EXPENSE:			
OPERATING INCOME				OPERATING INCOME			
NON-OPERATING REVENUE				NON-OPERATING REVENUE			
NON-OPERATING EXPENSE				NON-OPERATING EXPENSE			
NON-OPERATING INCOME				NON-OPERATING INCOME			
CHANGE IN NET POSITION				CHANGE IN NET POSITION			

OTHER INFORMATION

	4.71	DEBT SERVICE RATIO	3.87
	1.69%	INVESTMENT RETURN	1.90%
	\$ 82,272,246	CASH - JULY 1	\$ 42,784,058
	\$ 875,002	INCREASE/(DECREASE) IN CASH	\$ 20,251,062
	<u>\$ 83,147,248</u>	CASH - END OF PERIOD	<u>\$ 63,035,120</u>
WELLS FARGO	\$ 45,516,451	UNRESTRICTED CASH	\$ 27,295,552
WELLS FARGO	\$ 2,920,522	RESTRICTED - ASSESSMENT DISTRICTS	\$ 2,670,861
CALTRUST	\$ 7,489,867	RESTRICTED - SHORT TERM FUND	\$ 7,168,615
CALTRUST	\$ 24,232,051	RESTRICTED - MEDIUM TERM FUND	\$ 23,039,142
CALTRUST	\$ 2,988,357	RESTRICTED - LIQUIDITY FUND	\$ 2,860,950
<u>\$ 83,147,248</u>		RESTRICTED TOTAL CASH	<u>\$ 63,035,120</u>



APPENDIX E – Wastewater & Water Production Tables

WASTEWATER REPORT

SEWER CONNECTION SUMMARY														
	2025/26	2024/25	2023/24	2022/23	2021/22	2020/21	2019/20	2018/19	2017/18	2016/17	2015/16	2014/15	2013/14	2012/13
July	13	9	4	4	18	8	7	9	51	2	1	139	2	0
August	20	7	12	26	20	4	1	8	53	2	4	214	4	0
September	4	2	17	20	20	5	2	12	8	11	2	90	2	1
October	26	2	3	13	36	9	4	8	12	4	21	65	8	2
November	3	22	7	8	29	50	10	9	7	7	1	52	18	7
December	1	5	21	8	12	9	3	3	64	1	0	86	22	11
January		1	2	35	14	21	7	1	16	8	3	27	3	11
February		55	1	4	7	23	5	1	42	0	3	5	46	6
March		30	1	24	17	48	1	0	23	5	0	31	16	2
April		56	7	16	7	18	3	3	15	30	0	8	95	14
May		42	8	9	16	17	11	3	20	45	7	13	98	3
June		4	0	4	2	21	7	3	6	70	4	4	72	2
Annual	67	235	83	171	198	233	61	61	60	317	185	46	386	59

Connections to Sewer Collection System:

As of June 30, 2025 9,154
 Plus YTD 67
Total Sewer Connections = 9,221

WASTEWATER FLOW MGD						
2025/26	HORTON PLANT		DESERT CREST		WRIGHT PLANT	
	Avg. Daily Flow	Peak 24 hr. Flow	Avg. Daily Flow	Peak 24 hr. Flow	Avg. Daily Flow	Peak 24 hr. Flow
July	1.862374	1.999693	0.042087	0.048290	0.169682	0.194612
August **	1.785411	1.918440	0.034649	0.040490	0.188708	0.236098
September	1.858563	1.995437	0.030936	0.039250	0.200613	0.240535
October	1.893174	1.994838	0.031488	0.038150	0.189350	0.250412
November	1.922275	2.161271	0.035959	0.046170	0.182794	0.208263
December	1.872361	1.992182	0.031247	0.040290	0.189836	0.243899
January						
February						
March						
April						
May						
June						

WASTEWATER FLOW MGD						
2024/25	HORTON PLANT		DESERT CREST		WRIGHT PLANT	
	Avg. Daily Flow	Peak 24 hr. Flow	Avg. Daily Flow	Peak 24 hr. Flow	Avg. Daily Flow	Peak 24 hr. Flow
July	2.065945	2.184078	0.039738	0.046230	0.000000	0.000000
August	2.132868	2.253870	0.045258	0.063150	0.000000	0.000000
September	2.084274	2.299028	0.042407	0.050700	0.000000	0.000000
October	2.056787	2.242007	0.045147	0.054820	0.000000	0.000000
November	2.080992	2.260242	0.045151	0.050590	0.000000	0.000000
December	2.063171	2.208058	0.043790	0.047380	0.000000	0.000000
January	2.052011	2.229541	0.043768	0.046930	0.000000	0.000000
February	2.021628	2.159446	0.042657	0.048510	0.196484	0.266883
March	1.881538	1.992163	0.046467	0.054370	0.175171	0.213597
April	1.866151	1.940300	0.042551	0.048930	0.164590	0.189517
May	1.843367	1.999516	0.039008	0.048140	0.170625	0.191499
June	1.860553	1.990549	0.041387	0.046620	0.169051	0.194171

** Influent Flow Meters Calibrated 8/26/2025

WATER REPORT

WATER CONNECTION SUMMARY													
	2025/26	2024/25	2023/24	2022/23	2021/22	2020/21	2019/20	2018/19	2017/18	2016/17	2015/16	2014/15	2013/14
July	18	9	5	6	18	7	4	5	7	2	0	0	1
August	19	14	14	28	19	6	10	5	3	2	2	0	1
September	8	6	19	22	23	18	2	14	4	13	3	0	2
October	26	2	4	16	33	13	3	21	8	3	20	0	5
November	3	25	9	10	27	10	16	4	0	7	3	0	1
December	8	6	5	9	9	2	17	3	3	2	0	0	2
January		1	5	26	14	15	6	3	20	1	1	2	2
February		59	3	14	8	13	8	5	11	1	0	1	0
March		37	6	29	19	16	2	3	6	5	0	12	0
April		64	11	24	6	11	1	3	7	11	2	7	0
May		54	9	16	19	15	12	5	11	9	8	2	0
June		7	3	5	1	24	11	2	8	2	10	1	0
Annual	82	284	93	205	196	150	92	73	88	58	49	25	14
Avg./ Mo.	6.83	23.67	7.75	17.08	16.33	12.50	7.67	6.08	7.33	4.83	4.08	2.08	1.17

Connections to Water System:

As of June 30, 2025 13,920

Plus YTD 82

Total Water Connections = 14,002

WATER PRODUCTION SUMMARY													
	FY	Variance		FY	FY	FY	FY	FY	FY	FY	FY	FY	FY
	2025/26	from prior year		2024/25	2023/24	2022/23	2021/22	2020/21	2019/20	2018/19	2017/18	2016/17	2015/16
	AF	AF	%	AF	AF	AF	AF	AF	AF	AF	AF	AF	AF
July	812.67	-126.40	-13.46%	939.07	789.99	751.79	796.57	857.77	853.23	857.20	835.87	714.50	659.11
August	789.94	-28.69	-3.50%	818.63	737.74	850.19	839.93	885.31	795.18	806.47	829.93	808.54	706.62
September	762.89	-22.96	-2.92%	785.85	675.06	716.03	738.65	784.80	757.08	689.47	712.40	679.54	657.37
October	674.63	-43.63	-6.07%	718.26	709.23	691.98	665.18	755.84	709.39	709.81	733.86	678.33	575.86
November	531.93	-42.15	-7.34%	574.08	629.05	599.39	679.85	690.13	619.87	631.75	642.41	601.89	582.22
December	666.21	19.13	2.96%	647.08	529.99	554.27	565.48	588.32	537.23	502.16	584.24	520.63	503.10
January		0.00	0.00%	572.24	556.57	530.39	580.28	537.96	553.20	570.20	599.52	465.10	431.38
February		0.00	0.00%	509.08	458.69	490.41	527.34	495.61	520.85	415.49	512.79	453.39	483.92
March		0.00	0.00%	564.28	560.24	500.37	601.44	625.80	557.73	490.92	536.09	549.50	514.05
April		0.00	0.00%	604.64	649.67	552.34	624.07	649.34	573.02	635.08	644.06	540.56	502.36
May		0.00	0.00%	645.40	696.24	726.25	745.36	723.62	698.99	598.36	697.15	731.81	601.83
June		0.00	0.00%	769.02	700.11	682.09	730.02	761.63	806.02	710.39	688.74	732.68	685.93
TOTAL	4,238.27	-244.70	-5.46%	8,147.63	7,692.58	7,645.50	8,094.17	8,356.13	7,981.79	7,617.30	8,017.06	7,476.47	6,903.75