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ENGINEERING DIVISION

Engineering Department

Below is a list of Capital Projects and status updates for January 2025.

Well 42 Project

The design engineer, AECOM, prepared a conformed set of plans to clarify changes to project for the completion of construction. The contractor, Layne Christensen, is scheduled to begin the civil site improvements in the coming weeks.

Well 22 Rehabilitation

Staff continued to work with the contractor, Canyon Springs Enterprises, on reviewing and approving material submittals, procuring materials, and responding to requests for information (RFIs).

Water and Wastewater System Comprehensive Master Plan Updates

Staff and consultants continued progress on evaluating the future demands and system needs, as well as finalizing the master plans and capital improvement programs. Staff continued to review and comment on the final draft chapters for both master plans. Staff anticipates completing the plans and presenting them to the Board in the coming weeks.

AD-18 – GQPP Sewer Project Area "D3"

Staff received the final bid package and completed bidding of the sewer improvement and water line replacement project. Staff is also reviewing and qualifying bids with the intent to bring the lowest responsive bidder to the Board for contracting in the February 2025 Board meeting.

AD-18 - GQPP Sewer Project Areas "A" & "G"

The Army Corps of Engineers has placed the design on hold due to contracting issues. They are developing a remedy and path forward to complete the final design.

Well 34 Rehabilitation

The contractor, Legend Pump, has completed work on Well 34 and staff will present the Notice of Completion for the project during the March 2025 Board meeting. MSWD staff reviewed the project site and well improvements with the contractor and determined the project to be completed and within budget.

Skyborne Village II – Housing Development

The developer's contractor has completed all improvements and expects sign-off from the District following inspection of the final punch list items in February 2025.

Skyborne Village III – Housing Development

The developer's contractor has completed sewer main installations throughout the project and continues to make progress with watermain installation in the west half of the project. The completion of watermain installation is expected in February 2025. MSWD's contract inspector, MWH Constructors, has been inspecting and verifying the work to ensure it meets MSWD construction standards.

PODS Storage

The developer's contractor is in the process of addressing the punch list items, including correcting sewer line deficiencies. MSWD's contract inspector, TKE Engineering, has been inspecting and verifying the work meets MSWD construction standards.

Project Viento

The developer's contractor continued progress on the water, sewer, and force main system. MSWD's contract inspector, TKE Engineering, has been inspecting and verifying the work meets MSWD construction standards.

Regional Water Reclamation Facility

The Project Team continued responding to RFIs, and processing change orders and payment requests submitted by the treatment plant contractor, JF Shea Construction.

The contractor has returned to the site to prepare for initial wastewater treatment startup, testing, and commissioning scheduled for February 19, 2025.

The Project Team continues to coordinate with the State Water Resources Control Board (SWRCB) on the SRF/Grant funding agreement and reimbursement requests. Staff continued preparing Disbursement Request No. 8 for Q4 2024 and associated quarterly report. Both are expected to be submitted to the State in the coming weeks.

RWRF Conveyance Line

The Project Team continued responding to RFIs and processing change orders and payment requests submitted by the contractor, Downing Construction.

The contractor resumed construction of the gravity sewer portion across the SCE transmission crossing on January 6, 2025. Construction of the sewer mainline has been completed and has begun testing. The sewer testing is scheduled for completion in early February 2025.

Staff continued preparing the disbursement request documentation covering the period from the start of construction through Q4 2024.

Area M2 Sewer Collection System (AD-15)

Staff received RFIs from the State regarding the final bid package. Staff provided responses and continued to monitor the status of final approval with the State. Staff plans to bid the project following the State's approval.

RWRF Roadway Design (19th Avenue, Little Morongo Road, and 20th Avenue)

Staff received the 90% design package for plan check and has also been submitted to the City of Desert Hot Springs for their review.

The consultant continued progress on the draft CEQA document, expecting completion in February 2025 for review. Following review, the draft document will be published for public comment.

Water Resources Department

Below is a list of water resources related activities for January 2025.

Integrated Regional Water Management Planning

The Coachella Valley Regional Water Management Group (CVRWMG) implements the Integrated Regional Water Management (IRWM) Plan for the Coachella Valley IRWM Region.

The CVRWMG met to discuss on-going grant funded projects and upcoming grant opportunities, including continued discussion on Conservation Regulations and Chromium VI compliance.

Mission Creek Subbasin Sustainable Groundwater Management Act Compliance

The consultant completed preparation of the draft Sustainable Groundwater Management Act (SGMA) Annual Report. The Mission Creek Subbasin Management Committee provided comments on the draft report. The final report is expected in February 2025 and is due to DWR by April 1, 2025.

The Mission Creek Subbasin Management Committee issued an RFP for the 2027 periodic update of the Alternative Plan. Proposals are expected in February 2025.

San Gorgonio Pass Subbasin SGMA

Staff provided water supply and quality data to the consultant preparing the SGMA Annual Report. The draft report is expected in February 2025 for review and comment.

Salt and Nutrient Management Planning

Staff attended the monthly Steering Committee meeting to discuss progress and comment on the draft Technical Memorandum #3 (TM3), Delineate Management Zones and Characterize Beneficial Uses. The public draft TM3 is scheduled for release in the coming months.

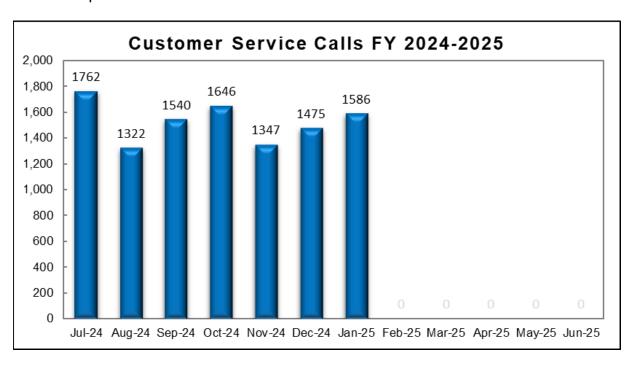


FINANCE DIVISION

Customer Service Department

Call into the Customer Service Department

The chart below represents the total incoming calls received by the staff in the Customer Service department for Fiscal Year 2024-2025.



Most calls received by the Customer Service department are related to payment plans, bill assistance information, demand/lien release requests, new property start/stop service, and account balance requests. The table below provides a summary of the number of calls by category received by the Customer Service staff.

Customer Request	Total for January 2025	Total for FY 2025
Water Waste	1	7
High Bill / Service Line Leak	8	65
No Water	9	49
Illegal Disconnect	10	24
Disconnections	127	695
Reconnections	98	534
Service Transfers	104	678
High / Low Pressure	5	43
Water Quality	10	25
Other / Miscellaneous	77	596

WaterSmart Portal

WaterSmart Analytics data provides a comprehensive overview of leaks detected and automated alerts sent to MSWD customers. All customers are encouraged to sign up in the WaterSmart Portal to access bills and leak alerts. The table below provides a summary of the number of customers who have registered in the WaterSmart Portal.

WaterSmart Portal	Total for January 2025	Overall Total	
Registered Customer Accounts	126	8,098	

<u>Billing</u>

During January 2025, Customer Service reviewed a total of 15,948 bills.

Bill Type	Total Bill Count for January 2025	Total Bill Amount for January 2025
Regular Bills	10,993	\$881,342.18
Delinquent Bills	4,558	\$1,286,834.18
Closing Bills	142	\$6,771.65
Delinquent Closing	255	\$40,943.80
Total	15,948	\$2,215,891.81

Delinquency Service Statistics

Staff continued to reach out to customers with delinquent accounts to provide information for assistance and repayment options to avoid disconnection. The table below summarizes the activities of Customer Service staff regarding delinquent accounts.

Delinquency Service	Total for January 2025
Auto-Dialer Calls	261
Door Hangers	43

Customer Bill Assistance

The District continues to facilitate bill assistance programs for the benefit of its customers. The United Way Customer Bill Assistance Program continues to be utilized by those customers who need assistance for one billing period annually, paying \$100 per approved customer. The table below summarizes the results of the customer bill assistance programs administered by the Customer Service staff.

Assistance Program	Total Assistance in January 2025	Total Assistance in FY 2025
United Way of the Desert	\$200	\$2,100.00

Installment Payment Plans

The District continues to assist customers with delinquent bills by facilitating installment payment for the benefit of its customers. The table below summarizes the results of the installment payment plans administered by the Customer Service staff.

Total Active Payment Plans	Remaining Balance to be Collected
140	\$90,458.24

Refunds

There was a total of 13 customer account refunds totaling \$2,227.85 resulting from closed accounts for the month of January 2025.

Account Type	Total Refund Count for January 2025	Total Refund Amount for January 2025
Customer Refunds	10	\$873.59
Construction Meter Refunds	3	\$1,354.26
Total	13	\$2,227.85

Liens

Customer Service identified 19 accounts that were 90 days past due requiring Lien filing. Likewise, 13 Release of Liens were issued after securing payment for outstanding balances on past due accounts.

Lien Type	Total Lien Count for January 2025
Lien Recordings	19
Lien Releases	13



Finance & Accounting Department

The Finance and Accounting department continues to work with its vendors to complete the yearly and necessary tasks to meet State and Federal reporting requirements and the strategic goals established by the MSWD Board of Directors. Below are project highlights and summaries for January 2025.

Payroll

The IRS Form 941, which reports quarterly tax returns, was reviewed, completed, and filed electronically. This ensures accurate reporting of wages, tips, and taxes withheld for the final quarter of 2024. This quarter of payroll taxes for both federal and state were successfully reviewed and submitted on time, including all applicable taxes for the period covering October through December 2024.

W2 Processing

The W2 forms for all agency employees were reviewed, verified for accuracy, and processed in compliance with IRS guidelines. No discrepancies were found, all W2 Forms were printed and mailed to employees by the January 31, 2025, deadline. All employees should receive their forms as required.

1099 Processing for District Contractors

The 1099 Forms for independent contractors associated with the District were reviewed, verified, and processed for the 2024 tax year. The forms were filed electronically with the IRS and copies have been sent to the contractors before the January 31, 2025, deadline. No discrepancies were noted.

Overall Compliance and Timeliness

All required forms were filed within the mandated deadlines, ensuring full compliance with federal and state regulations. All employees and contractors received their tax documents in a timely manner, avoiding any delays or penalties. Staff continued to monitor any feedback or corrections from the IRS or state agencies regarding the submitted forms.

Budget

There were no budget transfer requests for the month of January 2025, and year-to-date budget transfers total \$149,511.00.

Finance

Staff began working with the OpenGov team in January 2025 to integrate their system with our current financial data. Staff have provided OpenGov the budget and actuals data from prior years and are currently configuring the reporting parameters to ensure accuracy in the financial data provided.

Continued ongoing meetings with Wells Fargo Lockbox services. Accounting, Customer Service, and IT are working closely with the Wells Fargo programmer to ensure proper integration and formatting of payment files.

Current Work Priorities

The Accounting department continues to support other departments as needed:

- Engineering
 - Accounts Payable continues to process vendor requisitions.
- Operations
 - Accounting continues to support Operations on reimbursable jobs that include primarily damage to District property where a police report was filed.
- Human Resources
 - Accounting continues to work with Human Resources to update employee information related to new hires and CalPERS appointments.
 - Assist in identifying and correcting errors related to new employees or change of status involving pay rates and deductions.
- Customer Service
 - Processing multiple customer refunds for credit balances on closed accounts.

<u>Cash</u>

Total cash receipts for the month of January 2025 amounted to \$6,408,226.27, with the largest contributors from Secured Annual Property Taxes amounting to \$4,311,002.95, and from normal water and sewer customer account payments amounting to \$1,314,747.62.

Cash Disbursements for the month of January 2025 amounted to \$2,429,474.16 with the largest payments made to:

Entity	Amount
Net Payroll	\$550,140.41
TKE Engineering	\$361,125.49
SWRCB Accounting Office	\$302,589.91
Southern California Edison	\$153,388.77



Innovation & Technology Department

The Innovation and Technology (IT) department continues to work with staff and vendors to achieve technological enhancement and meet innovation goals established by the MSWD Board of Directors. Below are project highlights and summaries for January 2025.

2024 State and Local Cybersecurity Grant Program (SLCGP) Award

The CalOES Grants Analyst has begun the setup process for the District's cybersecurity grant award. The process has not yet advanced to the stage where the District has received approval to proceed with the projects.

Department Updates

The IT department continues to assist Wastewater and Engineering with technical needs for the Wright Regional Water Reclamation Facility.

IT also continues to assist the Finance and Contracts departments with the set up and integration of the OpenGov Budget and Procurement platforms.

IT continues to assist Customer Service with the onboard of a new customer check deposit system.

Technology Improvements

The migration of the new file server has been completed.

The adoption of the mobile device management system continues to move forward as more devices are brought under management.

Cybersecurity improvements continue to be made to improve District security.

Desktop computers and laptop upgrades continue as needed.

Cyber Security News Roundup

The IT Department tracks trends in cyber security to note new opportunities for security and new concerns to defend against. The news below is a brief selection intended for informational purposes and provides no insight to the district's cybersecurity controls.

- The FTC warns of a surge in fake toll road text phishing scams linked to Chinese hackers. These texts claim unpaid tolls and prompt users to enter sensitive information. The FTC advises not to click on links, verify texts with official sources, and report unwanted messages to combat these scams. (GovTech)
- The FBI, with French assistance, removed Chinese government-backed PlugX malware from over 4,200 U.S. computers. The malware, spread by Twill Typhoon, was used for espionage. This is an example of the ongoing cyber threats from China. (NextGov)
- The Trump administration has cleared non-government members from the DHS Cyber Safety Review Board to cut costs. This move delays the investigation into the Salt Typhoon hacks, a major Chinese cyber intrusion into U.S. telecom systems. (NextGov)

A data breach at education software provider PowerSchool affected over 33,000
Maine residents, exposing personal information such as names, birthdates, and
Social Security numbers. The breach, discovered in December 2024, impacted at
least nine school districts. (NextGov)

Intelesys IT Support

The District receives IT services and support through Intelesys. The Intelesys Monthly Client Report for January 2025 activities can be found in Appendix A.

Purchasing Department

Continue to source sanitization supplies to ensure wipes, hand sanitizers, disinfectants are available in all district buildings, and vehicles for the safety of the staff.

Price increases and supply chain issues continue to surface in our industry. Specifically, PVC pipe and fittings, ductile iron pipe and service brass fittings, restraints, hydrants, and valves, as well as many other products, are experiencing significant shortages that could lead to extended lead times. Along with these supply chain problems, pricing continues to escalate. These problems exist with both domestic and import materials. We will continue to monitor the situation and do our due diligence in getting all the material that is needed to maintain our water systems.

Total inventory purchases were \$54,881.13 and the total issued for use by field crews was \$34,334.98 for the month of January 2025.



OPERATIONS & MAINTENANCE DIVISION

Construction & Maintenance Department

Water Line Locations

Staff completed approximately 296 water line location requests using iPads and the GeoViewer Mobile app to streamline and manage line locations.





Water System Repairs/Replacement

Staff continued to repair and replace components of the water distribution system keeping it in optimum working order and properly functioning without any interruption. Below is a summary of the repairs and replacements completed in January 2025.

- Four water service lines were replaced with copper.
- Ten service line leaks were repaired.
- Four mainline leaks were repaired.
- Three fire hydrants were repaired.





Water System Maintenance

Staff continued to implement preventative maintenance and inspection programs to keep the water distribution system in optimal working order and properly functioning without any interruption. Below is a summary of the maintenance completed in January 2025.

- 295 ground valves were exercised.
- 123 fire hydrants were flushed, maintained, and painted.
- Two air-release valves were inspected and/or rebuilt. Annual air-release valve maintenance has been completed.
- Zero Cla-Val valves were repaired.
- 64 blow-offs were flushed.





CMMS Workorder Program

A total of 20 work orders were processed in January 2025 using the CMMS program.

New Water Meter Service Installation

Staff installed one new water service line in January 2025

Fire Flow Testing

Staff conducted 13 field fire flow tests for the Engineering Department in January 2025.

Cla-Val Replacement

Construction and Maintenance replaced four Cla-Vals at the Terrace Reservoir for Boosters 1 through 4 due to valve deterioration. The replacement was part of an approved capital project.





Fleet & Facility Maintenance Department

Janitorial Services

A 30-day termination letter was issued on January 28, 2025, to our janitorial company, Premier Property Preservation, due to unresolved performance issues. An RFP for annual janitorial services was circulated in late January 2025. District staff is self-performing janitorial duties until we contract with another company.

Building Maintenance

Staff completed the following building maintenance during the month of January 2025.

- Lowered flags to half-staff at Administration Building in honor of President Jimmy Carter's passing.
- Repaired four irrigation line leaks and six bubblers at Well 28.
- Installed a new irrigation controller at Vista Tank.
- Performed janitorial duties at the Administration Building and Corporate Yard.
- Repaired three irrigation leaks at Wells 27/31.
- Replaced both flags at the Administration Building.
- Routine policing of trash pickup at Corporate Yard, specifically the gate areas due to heavy wind events.
- Repaired three irrigation leaks at Two Bunch Reservoir.
- Performed bi-weekly cleanup at Old Stores.
- Removed upstairs women's restroom toilet and had drain snaked by Wastewater Department due to drain being clogged. Reinstalled toilet and applied silicone.
- Replaced door handle to the shop entry door at the Corporate Yard.
- Replaced batteries on Well 25 and Well 25A irrigation controllers.
- Replaced the failed gas line to welder in Corporate Yard shop.

Standby Generator Monthly Maintenance Program

Monthly testing is conducted to ensure that all generators are in good working order and ready for use when needed. There were no issues with the generators this month.

Fleet Maintenance/Repairs

- Unit 410 was taken into Palm Springs Motors for an airbag light, and a sub-harness was replaced. PM service was performed in-house, with an oil change, tire rotation, and all four shocks replaced
- Unit 450 had emergency strobes and radio installed.
- Unit 400 had the battery replaced.
- Unit 117 had the suction tube repaired, and the left front tire patched by Desert Tire.
- Unit 449 had emergency strobes installed, radio mounted and wired to power, and side-mount toolboxes installed.
- All generators ran and run time was logged on corresponding sheets.
- Unit 418 had the front struts replaced and transmission serviced.
- Unit 367 was dropped off at Ontario Pick Your Part for dismantling as part of the AQMD grant requirements.
- Unit 433 had GPS installed and an oil change performed, a patch was done on the left rear outer tire by Desert Tire.
- Unit 442 had the oxygen and acetylene bottles replaced.

- Unit 454 had the unit numbers applied.
- Unit 420 had the battery recharged.
- Generator 441 had 26.1 gallons of fuel added during use at Well 26A.
- Unit 415 had all rear duals rotated.
- Trailer 395 had all four inner hub seals and brake assemblies replaced, and right front drum and hub replaced in-house, along with two left rear tires replaced by Parkhouse Tire.
- Unit 453 had a 10A fuse replaced twice in-house, will be repaired under warranty with John Deere.
- Unit 421 had both front valve stems replaced.
- Unit 385 had the in-tank ball-check and cage replaced, two tool stays rebuilt, and battery recharged.
- Unit 419 had an oil change and tire rotation performed.
- Unit 439 had an oil change performed.
- Unit 390 had the license plate lights replaced.
- Unit 431 had the right rear outrigger hydraulic line replaced.
- Unit 362 had a bucket tooth pin replaced.
- Unit 433 had an oil change performed.
- Unit 369 had a borrowed hub cover replaced.

Field Services Department

WaterSmart / Neptune 360

Staff routinely reviews continuous and high usage on customer accounts and makes contact through the Customer Portal, phone, email, or in person, making them aware of potential issues. The following is the number of contacts made this month:

Contact Type	Total for January 2025	Total for FY 2025	
Continuous Usage	101	711	
High Usage (>Normal)	15	128	
Reverse Flow	0	0	
Total	116	839	

Cross Connection Control Program

The Backflow and Cross Connection Specialist performs annual testing of Backflow Prevention Assemblies (BPAs) throughout the District as required by the SWRCB Cross Connection Control Policy Handbook. There were 68 BPAs tested in January 2025.

Wastewater Collection Department

<u>Sanitary Sewer Overflow</u>
There were no Sanitary Sewer Overflows (SSOs) in the collection system this month.

Dos Palmas Lift Station

Operators conducted daily site visits to ensure proper pump operation, Supervisory Control and Data Acquisition (SCADA) system functionality, and site security. Staff removed the grease and rags from the top of the Dos Palmas Lift Station.





Sewer Line Locations

Staff completed 305 sewer line location requests using iPads and the GeoViewer mobile application to streamline and manage line locations.

Sewer Line/Collections Maintenance

Staff completed zero CCTV inspections in January 2025.

Staff cleaned 5,148 feet of sewer mainline in January 2025 in Assessment District 18A, a total of 22 pipe segments.



Wastewater Treatment & Disposal Department

Plant Maintenance

Staff spent 811-man hours performing routine plant maintenance, equipment maintenance, and plant operations at the Horton and Desert Crest Wastewater Treatment Plants (WWTPs). Also, during this timeframe staff spent 140.3-man hours operating the sludge belt filter press, including filling and removing 23 trailers of sludge from the Horton and Desert Crest WWTPs.

Staff continued to have issues with the gearbox located on the vertical auger for the belt press. Staff have ordered a new gearbox and shaft and once they have been trained on the new telehandler, they will both be replaced. During this time, staff welded the gearbox to the shaft to allow continued operation.





Staff completed a confined space entry into the grit vortex to remove a blockage in the sump pump. Staff removed the paddles, grit, and rags causing blockage, allowing the vortex to return to normal operation.





Staff worked on replacing the horizontal auger for the belt press. This project was part of a Capital Improvement Project to replace the components of the auger such as the gearbox, augers, bearings, shafts, etc.









Pond Maintenance

Ponds 1, 2, 4, 5, 6, 7, and 8 were cleaned and rehabilitated during January 2025. Staff has noticed an increase in solid levels within the aeration and clarifier tanks, there is more evidence of the solids going out of the ponds, but the ponds continue to percolate at a high rate.





Sampling and Laboratory

Staff collected 44 samples and spent 88-man hours performing laboratory duties and analysis for process control and regulatory reporting purposes. Both plants are producing an effluent that meets the District's permit discharge requirements.

Staff continue to sample from the pond lysimeters in Ponds 1, 6, and 8 for the nitrogen study. The objective is to determine whether the total nitrogen is being reduced as it percolates through the sand.

Weekly Wastewater Training

The training courses aim to provide all operators with consistent knowledge and a better understanding of processes, including operating equipment more proficiently. This training helps keep operators safe while completing maintenance. A summary of this month's training includes:

- Off Work Report Form
- Annual Data Results
- On-Call Electricians Information
- Multimeters, Proving Unit, and Electrical Safety

Nancy Wright RWRF

Staff continued to visit the site in preparation for the plant's startup. The expected startup should occur in February 2025.



Wastewater Report

Through continued development in the Desert Hot Springs area, and at the request of new consumers, sanitary services are always being added to the collection system. Below is a summary of new sanitary service connections by month.

New Sanitary Service Connections to Collection System					
Fiscal Year	2024/25	2023/24	2022/23	2021/22	2020/21
July	9	4	4	18	8
August	7	12	26	20	4
September	2	17	20	20	5
October	2	3	13	36	9
November	22	7	8	29	50
December	5	21	8	12	9
January	1	2	35	14	21
February		1	4	7	23
March		1	24	17	48
April		7	16	7	18
May		8	9	16	17
June		0	4	2	21
Total	48	83	171	198	233

Additional sanitary service connection information is provided in Appendix B.

The following table shows the average daily flow and peak daily flow for the Horton WWTP, Desert Crest WWTP, and Wright RWRF.

Wastewater Flow (MGD)						
	Horton WWTP		Desert Cr	est WWTP	Wright RWRF	
Fiscal Year 2024/25	Average Daily Flow	Peak 24-Hour Flow	Average Daily Flow	Peak 24-Hour Flow	Average Daily Flow	Peak 24-Hour Flow
July	2.065945	2.184078	0.039738	0.046230	0.000000	0.000000
August	2.132868	2.253870	0.045258	0.063150	0.000000	0.000000
September	2.084274	2.299028	0.042407	0.050700	0.000000	0.000000
October	2.056787	2.242007	0.045147	0.054820	0.000000	0.000000
November	2.080992	2.260242	0.045151	0.050590	0.000000	0.000000
December	2.063171	2.208058	0.043790	0.047380	0.000000	0.000000
January	2.052011	2.229541	0.043768	0.046930	0.000000	0.000000
February						
March						
April						
May			-		_	-
June						

Additional wastewater flow information is provided in Appendix B.

Water Production Department

Water Pumped/Produced

During the month of January 2025, the District's three public water systems produced the following volume of water:

- MSWD (CA3310008) 560.13 Acre Feet (182.52 MG)
- West Palm Springs Village (CA3310078) 7.64 Acre Feet (2.49 MG)
- Palm Springs Crest (CA3310081) 4.47 Acre Feet (1.46 MG)

Water Sampling/Testing

- Bacteriological Sampling Staff collected 50 routine samples in the MSWD system, four routine samples in the ID-E area which includes the West Palm Springs Village (WPSV) and Palm Springs Crest (PSC) systems, and four well samples in ID-E.
- Staff collected 16 general physical samples in the MSWD system and two general physical samples in ID-E.
- Well 26A Uranium Treatment (IXP) Sampling The monthly uranium sampling was completed on January 6, 2025.
- Monthly Reporting The District's Monthly Coliform Monitoring Report for all three water systems was sent to the SWRCB Department of Drinking Water (DDW) on January 10, 2025.
- Chromium-6 Sampling Staff will continue to collect monthly Chromium-6 sampling until otherwise instructed. Additionally, staff sampled Well 31 daily between October 28 and November 1, 2024, while Well 27 was left off.

Chlorination System Updates

- Chlorination Pumps Staff conducted routine maintenance and inspections on all chlorine pumps and related equipment at well sites. Staff made necessary adjustments, repairing and/or rebuilding to ensure proper operation. Most chlorinator pumps continue to function properly, with only typical preventative maintenance required (i.e., repair of cracked chlorination suction/feed tubing).
- Chlorinator Pump Cleaning All of the chlorinator pumps were cleaned twice during the month of January 2025.
- Sodium Hypochlorite (Chlorine) Usage During the month of January 2025, a total
 of 1,384 gallons of chlorine (12.5% solution strength) was used to disinfect the
 distribution system and our production facilities. (Reflects usage in the MSWD and
 ID-E water systems.)
- Chlorine Residuals at Production Well Sites In January 2025, the Water Production staff checked and documented the chlorine residuals at all wells in use 214 times. The average chlorine residual of these readings was 0.97 ppm. (This data reflects the MSWD and ID-E water systems.)
- Distribution System Chlorine Residuals During the month of January 2025, the Water Production staff checked and documented the chlorine residuals throughout the distribution system a total of 75 times. The average chlorine residual of these readings is 0.85 ppm. (This data reflects the MSWD and ID-E water systems.)

Well Soundings

Staff continued to sound the groundwater levels for 13 production wells and nine monitoring wells. Staff aim to complete these by the 15th of each month.

Water Production Facility Updates

Staff oversee all water production sites, making necessary adjustments. They conduct monthly overflow maintenance as needed by climbing reservoirs. Staff also inspect reservoir roofs using a drone.

• Gateway Fire Pump Monthly Testing – Staff performed the monthly fire pump testing on January 14, 2025. All systems functioned properly. Water loss data was captured and entered onto our water loss tracking worksheet.

Well 33 Solar Site

Staff continue to monitor the performance of the solar system. However, MSWD is still working with Kenwood Energy to review past maintenance reports and the current condition of the facility. They are also helping prepare an RFP for an O&M service contract. Kenwood Energy has reached out to Total Energies requesting maintenance data and repair log. Staff reached out to a third-party maintenance company to assess the maintenance and repair needs for the solar site. A proposal is still pending.



Water Report

Through continued development in the Desert Hot Springs area and at the request of new customers, water services are always being added. Below is a summary of new water services added each month.

New Service Connections to the Water System					
Fiscal Year	2024/25	2023/24	2022/23	2021/22	2020/21
July	9	5	6	18	7
August	14	14	28	19	6
September	6	19	22	23	18
October	2	4	16	33	13
November	25	9	10	27	10
December	6	5	9	9	2
January	1	5	26	14	15
February		3	14	8	13
March		6	29	19	16
April		11	24	6	11
May		9	16	19	15
June		3	5	1	24
Total	63	93	205	196	150

Additional water service connection information is provided in Appendix B.

As expected, the new water services increase the amount of water needed to be pumped; however, the weather and water conservation continue to be the primary factor in MSWD water production. The following table summarizes the MSWD water production by month.

Monthly Water Production (AF)							
	FY 2024/25	Variand Prior		FY 2023/24	FY 2022/23	FY 2021/22	FY 2020/21
		AF	%		2022/23	2021/22	2020/21
July	939.07	149.08	18.87	789.99	751.79	796.57	857.77
August	818.63	80.89	10.96	737.74	850.19	839.93	885.31
September	785.85	110.79	16.41	675.06	716.03	738.65	784.80
October	718.26	9.03	1.27	709.23	691.98	665.18	755.84
November	574.08	-54.97	-8.74	629.05	599.39	679.85	690.13
December	647.08	117.09	22.09	529.99	554.27	565.48	588.32
January	572.24	15.67	2.82	556.57	530.39	580.28	537.96
February				458.69	490.41	527.34	495.61
March				560.24	500.37	601.44	625.80
April				649.67	552.34	624.07	649.34
May				696.24	726.25	745.36	723.62
June				700.11	682.09	730.02	761.63
Total	5,055.21	427.58	9.24	7,692.58	7,645.50	8,094.17	8,356.13

Additional water production information is provided in Appendix B.

PUBLIC AFFAIRS

Past & Upcoming Sponsorships / Events

ACWA Region 9 Board Meeting and Tour: January 17, 2025

Mission Springs Water District was proud to host approximately 45 Association of California Water Agencies (ACWA) member attendees on a special tour of our new Nancy Wright Regional Water Reclamation Facility. Following the tour, the Region 9 Board had lunch and held a meeting in the MSWD Boardroom to discuss Region 9 activities and planning for the upcoming calendar year.









Mission Lakes Country Club: January 22, 2025



MSWD staff held a well-attended town hall meeting at the Mission Lakes Country Club (MLCC) to discuss the Assessment District 18 (AD-18) Groundwater Protection project. Attendees learned where the project stands and the next steps. The MLCC HOA Board live streamed the meeting for residents who couldn't attend in person.

CWEA - CORBS Annual Awards Dinner: January 25, 2025

The annual CORBS (Colorado River Basin Section) awards dinner took place at Spotlight 29 Casino to honor the 2024 award recipients. Mission Springs Water District took home four awards, including Community Engagement & Outreach Project of the Year, Operator of the Year, Collections System Person of the Year, and the Outstanding Young Professional Award. Desert Hot Springs High School REAL Academy student and MSWD Intern Jeremy Minjarez was named the 2024 Outstanding Young Professional. As part of the MSWD internship program, Jeremy received hands-on training in various tasks wastewater employees handle daily.

Founded in 1928, CWEA unites wastewater professionals from throughout the state. Together, they address real-time issues, develop and deliver cutting-edge training, raise awareness of the profession, and shape the future of wastewater. Since 1989, MSWD and its staff have won 42 Colorado River Basin Section CWEA awards, including nine personal awards and 16 plant of the year honors.





<u>California Association of Sanitation Agencies, 2025 Winter</u> Conference: January 29-31, 2025

Board and staff attended the California Association of Sanitation Agencies (CASA) 2025 winter conference offering technical sessions focused on advanced technologies, asset management, and cutting-edge research. CASA represents more than 125 local public agencies engaged in the collection, treatment, and recycling of wastewater and biosolids to protect public health and the environment.



Palm Springs Air Museum Annual Fundraiser: February 8, 2025



MSWD will join local leaders in support of the Palm Springs Air Museum as they Commemorate the 80th Anniversary of the Ending of World War II. The museum provides year-round educational opportunities to youth in our community.

California Association of Sanitation Agencies, Policy Forum, February 24-25, 2025

Board and staff will attend the CASA Policy forum featuring a program with speakers that include Congressional staff, reporters, and national water association leaders providing their perspective on what to expect in the coming term and other developments of importance to California's clean water professionals.



Association of California Water Agencies ACWA 2025 East: February 25-27, 2025



Select Board and staff will join fellow agencies in a policy update. This conference offers unique opportunities for networking, advocacy, and engaging with key policymakers shaping California's water future. With the presidential election behind us, it's the ideal time to connect with decision-makers on pressing water policies and infrastructure challenges.

MSWD Blood Drive: February 26, 2025

Mission Springs Water District is partnering with LifeStream Blood Bank to host a blood drive on Wednesday, February 26, 2025, from 7am–12pm in the MSWD Boardroom. To sign up and save a life, click on the link Here.



Urban Water Institute Spring Conference Palm Springs: February 26-28, 2025



Select Board and staff will attend the Urban Water Institute's Spring Conference where leading experts will deliver presentations on today's most pressing water management issues, representing a broad range of expertise and non-partisan perspectives.

<u>Association of California Water Agencies (ACWA) Legislative Symposium: March</u> <u>26, 2025</u>

ACWA's Legislative Symposium is an annual event engaging water district directors, general managers, attorneys, and staff from across California with up-to-date information on critical water policy issues.



Youth & Education Programs

Palm Springs Unified School District Annual Science Fair

MSWD had the privilege of serving as a judge at the Annual Palm Springs Unified School District Science & Engineering Fair today, featuring impressive projects from students spanning 3rd to 12th grade. We were also delighted to present the "MSWD Outstanding Achievement in Water Innovation Award" to Thea B., an eighth grader from Raymond Cree Middle School, for her exceptional work exploring water filtration methods.



Desert Hot Springs High School REAL Academy Internship – Spring 2025



We are continuing to grow our own through our successful partnership with the Desert Hot Springs High School REAL Academy program. The REAL Academy teaches the students about clean and renewable sources of energy, they gain the necessary skills to obtain a career in the field of green energy through hands-on experience and practical application of skills taught in the classroom. We are excited to introduce our newest group of spring interns, Diego who is interning with our GIS Specialist, Elias who is with Wastewater/Collections, Jayson who is with Public Affairs, and Christian who is with the Construction and Maintenance Department.

Public & Media Outreach

<u>Jewish Family Services Senior Center "Lunch and Learn" Series: January 28, 2025</u>

MSWD was invited to speak at the "Lunch and Learn" educational events held by Jewish Family Service of the Desert at the Desert Hot Springs Senior Center. MSWD's Assistant General Manager, Marion Champion, and Programs and Public Affairs Specialist, April Scott, presented about our water quality and state regulations, covering information about the District, where we get our water, and the annual Customer Confidence Report to a group of approximately 35 very engaged attendees.



Customer Newsletter

Our January 2025 Water Matters newsletter features information about MSWD's 2024 highlights, emergency preparedness, maintenance of our fire hydrants, and the Help 2 Others bill assistance program. Our monthly newsletter can be found with the paper bill statement and the E-Bill digital statement (scroll down to view) in English and Spanish. A copy of the newsletter is included in the Appendix D.



New Year's Resolution? Make Conservation a Way of Life in 2025! Campaign, December 2024 through January 2025

Public affairs started the "New Year's Resolution? Make Conservation a Way of Life in 2025!" campaign mid-December 2024, running through January 2025. The campaign encourages conservation through our free conservation kits available to all customers within the MSWD service area. The campaign has been featured in the Water Matters Newsletter, December 2024 edition, MSWD social media, paid socials, El Informador article—Spanish news outlet, Desert Resort Management, Mission Lakes Country Club, and Skyborne e-blast to local residents. As of February 3, 2025, we have received 47 requests for conservation kits during this campaign period, in comparison to 55 requests in all of 2024.







Follow and Like Us Campaign, December 2024 through 2025



Public Affairs launched the "MSWD Follow and Like Us" Campaign to increase followers of the District Facebook and Instagram social media accounts, this initiative to increase engagement with our customers, as well as notice of events, information, and crisis communication access. Since the start of the campaign, we have received 40 new likes on Facebook, and 11 on Instagram.



Editorials / Media

El Informador picked up one news release in January 2025, the GFOA Awards release and the Uken Report picked up the CWEA CORBS Awards news release in January 2025. Both releases gained significant social media attention and were well received. Copies and links to the editorials are in Appendix D.





Legislative Updates

<u>Federal: Emergency Measures to Provide Water Resources in California and</u> Improve Disaster Response in Certain Areas

Directs all federal agencies to take all measures consistent within their authority to ensure adequate water resources in Southern California to manage the wildfires. Directs the Secretary of the Interior to use authorities to increase hydropower generation in the Central Valley Project (CVP) to increase water storage and conveyance. Directs OMB to review "all Federal programs, projects, and activities for all relevant agencies that impact land management, water supply, water storage and delivery, water infrastructure, and disaster preparedness and response." Directs additional federal aid to restore housing, remove waste, and increase fire preparedness in California, and additional housing and infrastructure aid to areas affected by Hurricane Helene. EPA Releases Final CWA.

Federal: House Passes Bipartisan Federal Disaster Coordination Bill

The House passed the Federal Disaster Assistance Coordination Act (H.R. 152) on January 14, 2025, by a vote of 405-5. The bipartisan legislation directs the Federal Emergency Management Agency (FEMA) to study and streamline data collection and damage assessments following a natural disaster to ease the application process for federal disaster assistance. The legislation heads to the Senate for consideration.

The full Federal Report is included in the Appendix C.

State: First month of the 2025-26 Legislative Session

The first month of the 2025-26 Legislative Session has come to a close. While bills continue to be introduced, much of the focus has remained on wildfire relief. Legislators are working to introduce legislation aimed at addressing the immediate needs of wildfire victims, while also developing long-term proposals to tackle the root causes of these disasters, particularly the impacts of climate change.

On January 13, 2025, Governor Newsom expanded the Special Session he called in November 2024 to provide funding for wildfire recovery in Los Angeles. The Legislature and Governor quickly passed legislation to provide \$2.5 billion for response and recovery efforts, \$4 million to expedite rebuilding, and \$1 million to rebuild school facilities.

Bill introductions have been slower than usual this year due to fire response and the newly reduced bill limits. We have been reviewing all of the bills introduced for any impact on Mission Springs Water District and will discuss legislative positions with District staff. Legislators have until February 21, 2025, to introduce regular, non-urgency, bills.

The full State report is included in the Appendix C.

MSWD Digital Advertising

For the month of January 2025, the District featured three Google and Facebook/Instagram ads promoting various MSWD programs. The Google campaign garnered 257.01K impressions, and 221 link clicks. Our Facebook/Instagram (Meta) ads garnered a large increase from 271.7K last month to 369.4K impressions and 352 link clicks. The largest increase was due to the Conservation Kit campaign with 176k impressions and 143 clicks. The MSWD website saw 5,477 users, 18,574 views, and 6,077 engaged sessions. The full report is included in Appendix D.

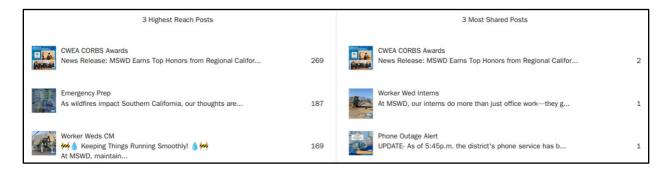


Social Media

This report highlights activities and posts on the District's social media platforms. Some of our most engaging posts included the CWEA CORBS Awards, the Emergency Preparation (in response to the wildfires), and Worker Wednesday – Keeping Pumps Running Smoothly. Our most shared posts were the CWEA CORBS Awards, and the Worker Wednesday.

We had notable gains on Facebook with 312,182 (up 45.3%) impressions and 40 new likes. Instagram continues to grow with 7 new followers and 76,792 impressions (up 91.7%), LinkedIn is growing with 2 new followers, impressions were down, but engagement is up 2.5%.

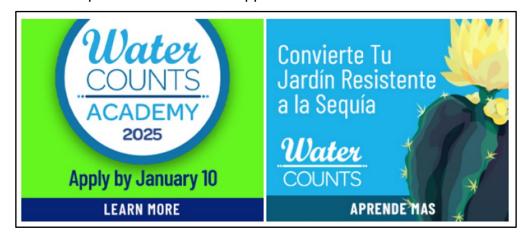
A copy of the January 2025 social media report can be found in Appendix D.



CV Water Counts

CV Water Counts continues with strong digital marketing efforts in January 2025, with 317.62K display ad impressions, 11,061 search ad impressions, and 111.18K video ad impressions. The website attracted 4,191 users and 6,011 sessions, with the "Conservation Tips" page leading at 3.3K views. Social media engagement remained high, with Facebook ads generating 87,920 impressions and Instagram reaching 3,999 impressions. The email campaign also performed well, achieving a 56.91% open rate and a 7.91% click rate, significantly above the industry average. These metrics highlight the continued success in engaging the community on water conservation efforts.

A copy of the full report can be found in Appendix D.



Rebates & Conservation

The Public Affairs team continued to promote rebates and conservation throughout our service territory during the month of January 2025.

Rebate Type	Total Rebates for January 2025	Total Rebates for January 2025
Toilet	2	\$286.22
Turf	0	\$0.00
Clothes Washer	3	\$450.00
Smart Controller	0	\$0.00
Conservation Kit	40	-

Bottled Water Tracking Report

Date Supplied	Requested By	Event or Purpose	Cases Requested
01/16/2025	First Community Baptist Church	Fundraiser – 2 nd Annual Fabulous Tables	7
01/21/2025	Paul Baker – Quail Valley RV Park	Quail Valley – 40 th Anniversary Party	5
		Total	12



GENERAL MANAGER'S REPORT FEBRUARY 2025
APPENDIX A – Innovation & Technology Information

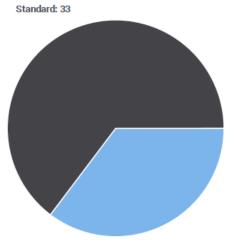


Mission Springs — January, 2025 Client report

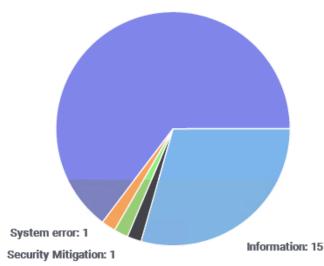
Client Activity Report and Analysis

Tickets received by Priority









Client Service Rating			
Overall Satisfaction	100%		
Number of Service Requests	51		
Number of Survey Responses	1		
Response Rate	2%		

Tickets Received	51
Tickets Closed	57
Ticket MTTR	14.88

Client Hours — January

Hours on SOs 106

Hours on Projects 5

Meeting Hours C

TOTAL HOURS 111



Mission Springs — January, 2025 Client report

January Client Meetings

Meeting Title	Topics	Time Allocated
_	 No Jan Meeting 	0

Client Pending Projects

Project Title	Purpose
Palo Alto	Firewall Set up
Server Refresh	Replace server host with new equipment due to age

GENERAL MANAGER'S REPORT FEBRUARY 2025	
APPENDIX B – Wastewater & Water Production Table	S

WASTEWATER REPORT

						SEWER CO	NNECTION	SUMMARY						
	2024/25	2023/24	2022/23	2021/22	2020/21	2019/20	2018/19	2017/18	2016/17	2015/16	2014/15	2013/14	2012/13	2011/12
July	9	4	4	18	8	7	9	51	2	1	139	2	0	0
August	7	12	26	20	4	1	8	53	2	4	214	4	0	2
September	2	17	20	20	5	2	12	8	11	2	90	2	1	0
October	2	3	13	36	9	4	8	12	4	21	65	8	2	1
November	22	7	8	29	50	10	9	7	7	1	52	18	7	3
December	5	21	8	12	9	3	3	64	1	0	86	22	11	2
January	1	2	35	14	21	7	1	16	8	3	27	3	11	1
February		1	4	7	23	5	1	42	0	3	5	46	6	1
March		1	24	17	48	1	0	23	5	0	31	16	2	1
April		7	16	7	18	3	3	15	30	0	8	95	14	3
May		8	9	16	17	11	3	20	45	7	13	98	3	2
June		0	4	2	21	7	3	6	70	4	4	72	2	0
Annual	48	83	171	198	233	61	60	317	185	46	734	386	59	16

Connections to Sewer Collection System:

As of June 30, 2024 8,919

Plus YTD 48

Total Sewer Connections = 8,967

	WASTEWATER FLOW MGD									
	HORTO	N PLANT	DESER	CREST	WRIGHT PLANT					
2024/25	Avg. Daily	Peak 24 hr.	Avg. Daily	Peak 24 hr.	Avg. Daily	Peak 24 hr.				
	Flow	Flow	Flow	Flow	Flow	Flow				
July	2.065945	2.184078	0.039738	0.046230	0.000000	0.000000				
August	2.132868	2.253870	0.045258	0.063150	0.000000	0.000000				
September	2.084274	2.299028	0.042407	0.050700	0.000000	0.000000				
October	2.056787	2.242007	0.045147	0.054820	0.000000	0.000000				
November	2.080992	2.260242	0.045151	0.050590	0.000000	0.000000				
December	2.063171	2.208058	0.043790	0.047380	0.000000	0.000000				
January	2.052011	2.229541	0.043768	0.046930	0.000000	0.000000				
February										
March										
April										
May										
June										

	WASTEWATER FLOW MGD									
	HORTO	N PLANT	DESER	CREST	WRIGH	Γ PLANT				
2023/24	Avg. Daily	Peak 24 hr.	Avg. Daily	Peak 24 hr.	Avg. Daily	Peak 24 hr.				
	Flow	Flow	Flow	Flow	Flow	Flow				
July	1.922043	2.149212	0.050983	0.071200	0.000000	0.000000				
August	1.929369	2.592078	0.047453	0.067540	0.000000	0.000000				
September	2.037218	2.182773	0.046081	0.055570	0.000000	0.000000				
October	2.050049	2.173503	0.040804	0.051000	0.000000	0.000000				
November	2.065661	2.265582	0.046158	0.059550	0.000000	0.000000				
December	2.037725	2.208722	0.045566	0.057730	0.000000	0.000000				
January	2.014687	2.152567	0.045226	0.049620	0.000000	0.000000				
February	1.999080	2.184408	0.047016	0.053920	0.000000	0.000000				
March	2.075331	2.301861	0.047050	0.054740	0.000000	0.000000				
April	2.059142	2.222371	0.040275	0.047630	0.000000	0.000000				
May	1.983604	2.113440	0.036827	0.040730	0.000000	0.000000				
June	1.982771	2.091744	0.039008	0.046700	0.000000	0.000000				

WATER REPORT

	WATER CONNECTION SUMMARY												
	2024/25	2023/24	2022/23	2021/22	2020/21	2019/20	2018/19	2017/18	2016/17	2015/16	2014/15	2013/14	2012/13
July	9	5	6	18	7	4	5	7	2	0	0	1	0
August	14	14	28	19	6	10	5	3	2	2	0	1	0
September	6	19	22	23	18	2	14	4	13	3	0	2	2
October	2	4	16	33	13	3	21	8	3	20	0	5	1
November	25	9	10	27	10	16	4	0	7	3	0	1	0
December	6	5	9	9	2	17	3	3	2	0	0	2	0
January	1	5	26	14	15	6	3	20	1	1	2	2	0
February		3	14	8	13	8	5	11	1	0	1	0	1
March		6	29	19	16	2	3	6	5	0	12	0	0
April		11	24	6	11	1	3	7	11	2	7	0	1
May		9	16	19	15	12	5	11	9	8	2	0	1
June		3	5	1	24	11	2	8	2	10	1	0	0
Annual	63	93	205	196	150	92	73	88	58	49	25	14	6
Avg./ Mo.	5.25	7.75	17.08	16.33	12.50	7.67	6.08	7.33	4.83	4.08	2.08	1.17	0.50

Connections to Water System:

As of June 30, 2024 13,636

Plus YTD 63

Total Water Connections = 13,699

					WAT	ER PRODU	CTION SUN	IMARY					
	FY 2024/25	Varia from pri	or year	FY 2023/24	FY 2022/23	FY 2021/22	FY 2020/21	FY 2019/20	FY 2018/19	FY 2017/18	FY 2016/17	FY 2015/16	FY 2014/15
	AF	AF	%	AF									
July	939.07		18.87%	789.99	751.79	796.57	857.77	853.23	857.20	835.87	714.50	659.11	859.00
August	818.63	80.89	10.96%	737.74	850.19	839.93	885.31	795.18	806.47	829.93	808.54	706.62	730.71
September	785.85	110.79	16.41%	675.06	716.03	738.65	784.80	757.08	689.47	712.40	679.54	657.37	800.67
October	718.26	9.03	1.27%	709.23	691.98	665.18	755.84	709.39	709.81	733.86	678.33	575.86	716.30
November	574.08	-54.97	-8.74%	629.05	599.39	679.85	690.13	619.87	631.75	642.41	601.89	582.22	533.69
December	647.08	117.09	22.09%	529.99	554.27	565.48	588.32	537.23	502.16	584.24	520.63	503.10	590.83
January	572.24	15.67	2.82%	556.57	530.39	580.28	537.96	553.20	570.20	599.52	465.10	431.38	526.86
February		0.00	0.00%	458.69	490.41	527.34	495.61	520.85	415.49	512.79	453.39	483.92	506.49
March		0.00	0.00%	560.24	500.37	601.44	625.80	557.73	490.92	536.09	549.50	514.05	614.94
April		0.00	0.00%	649.67	552.34	624.07	649.34	573.02	635.08	644.06	540.56	502.36	622.58
May		0.00	0.00%	696.24	726.25	745.36	723.62	698.99	598.36	697.15	731.81	601.83	590.28
June		0.00	0.00%	700.11	682.09	730.02	761.63	806.02	710.39	688.74	732.68	685.93	706.34
TOTAL	5,055.21	427.58	9.24%	7,692.58	7,645.50	8,094.17	8,356.13	7,981.79	7,617.30	8,017.06	7,476.47	6,903.75	7,798.69

GENERAL MANAGER'S REPORT FEBRUARY 2025
APPENDIX C – Federal & State Legislative Information



Mission Springs Water District Federal Update

January 31, 2025

Federal Funding Freeze

On January 27th, acting Director of the Office of Management and Budget (OMB) Matthew Vaeth issued a memo (M-25-13) titled Temporary Pause of Agency Grant, Loan, and Other Financial Assistance Programs. This memo directed all federal agencies to temporarily pause all federal grants, loans, and other financial assistance programs effective 5:00 pm on January 28th. Prior to the 5:00 pm deadline on the 28th, a legal challenge to the memo was brought before a District Court in Washington, D.C. and a federal judge issued a stay on the funding freeze until February 3rd. On January 29th, OMB issued another memo that rescinded the memo released on the 27th. At the time, it was believed that the rescission of OMB's memo would put an end to the funding freeze. However, about an hour later, White House Press Secretary Karoline Leavitt posted on X, clarifying that rescinding the memo does not, in fact, lift the funding freeze. Following these actions, a coalition of 22 state attorneys general sought a restraining order in a District Court in Rhode Island. They argued that public statements and the X post indicate "the original sweeping spending freeze is still in effect, even if the OMB memo describing it has been pulled." In response, U.S. District Court Judge McConnell stated that he plans to issue a restraining order, stating that withdrawing the "hugely ambiguous" OMB directive is merely a distinction without a difference, "based on comments by the president's press secretary."

President Trump Issues Slate of Executive Orders

President Trump began his second term by issuing a slate of EOs and memoranda affecting a broad swath of federal policy, including the recission of policies under former President Joe Biden's administration. Notable EOs include:

- Regulatory Freeze Pending Review: directs federal agencies to freeze rulemakings, rescind unpublished rules, and postpones the effective date of any previously published rules by 60 days.
- Putting People Over Fish: Stopping Radical Environmentalism to Provide Water to Southern California: directs the Secretaries of Commerce and the Interior to "route more water from the Sacramento-San Joaquin Delta to other parts of the state for use by the people there who desperately need a reliable water supply."
- Emergency Measures to Provide Water Resources in California and Improve Disaster Response in Certain Areas: directs all federal agencies to take all measures consistent within their authority to ensure adequate water resources in Southern California to manage the wildfires. Directs the Secretary of the Interior to use authorities to increase hydropower

generation in the Central Valley Project (CVP) to increase water storage and conveyance. Directs OMB to review "all Federal programs, projects, and activities for all relevant agencies that impact land management, water supply, water storage and delivery, water infrastructure, and disaster preparedness and response." Directs additional federal aid to restore housing, remove waste, and increase fire preparedness in California, and additional housing and infrastructure aid to areas affected by Hurricane Helene.

- Unleashing American Energy: supports the advancement of energy and natural resources projects but also seeks to halt EV programs and grants established by the Bipartisan Infrastructure Law and the Inflation Reduction Act.
- Declaring a National Energy Emergency: revokes the Council on Environmental Quality's authority to tell agencies how to comply with the environmental review process for energy projects.
- Council to Assess the Federal Emergency Management Agency: creates a 20-member council to review federal emergency management policies, practices, and authorities to provide "immediate, effective, and impartial response to and recovery from disasters."
- Establishing and Implementing the President's "Department of Government Efficiency": creates and authorizes the Department of Government Efficiency (DOGE) to be led by Elon Musk.
- Reforming The Federal Hiring Process and Restoring Merit to Government Service: part of President Trump's efforts to remove diversity, equity, and inclusion (DEI) provisions implemented by former President Biden.
- Return to In-Person Work: requires federal agencies to begin terminating remote work arrangements and bring the federal workforce back into the office.
- Hiring Freeze: orders a federal hiring freeze for civilian positions across the executive branch. Within 90 days, OMB must develop a plan to reduce the federal workforce through efficiency and attrition. The freeze will expire for most agencies once the plan is issued, except for the IRS, where it remains in effect until further notice. The freeze does not apply to military personnel, positions related to immigration enforcement, national security, public safety, or services for Social Security, Medicare, or Veterans' benefits.
- Restoring Accountability to Policy-Influencing Position Within the Federal Workforce: reinstates and expands Schedule F, reclassifying certain federal positions as "Schedule Policy/Career" which allows for the reassignment or dismissal of federal employees in these positions who are deemed underperforming or not aligned with the administration's policies, reversing restrictions imposed by the previous administration.
- Restoring Accountability for Career Senior Executives: increases accountability among Senior Executive Service (SES) officials, ensuring they align with the administration's policies. The directive calls for new performance plans, reassignments, restructuring of oversight boards, and potential removal of SES members whose performance is deemed inconsistent with their duties.
- Ending Radical and Wasteful Government DEI Programs and Preferencing: terminates federal diversity, equity, inclusion (DEI), and environmental justice programs. All DEI-related positions, programs, mandates, and training, including "Chief Diversity Officer" roles and "equity action plans," are to be ended within 60 days. The Assistant to the

President for Domestic Policy will monitor agency compliance, assess barriers to implementation, and recommend additional measures to ensure adherence to the order.

President Trump to Address Congress on March 4th

Speaker of the House Mike Johnson (R-LA) <u>sent a letter</u> to President Trump inviting him to give an address during a Joint Session of Congress on March 4th. This speech will be President Trump's first address to Congress in his second term in office.

Treasury Begins Extraordinary Debt Limit Measures

On January 17th, outgoing Secretary of the Treasury Janet Yellen **sent a letter** to Speaker Johnson announcing that the Department of the Treasury (Treasury) will begin extraordinary measures to prevent default on the national debt effect January 21st. The *Fiscal Responsibility Act of 2023* (**P.L. 118-5**) suspended the debt limit until January 1st of this year, and a new limit was established on January 2nd. The extraordinary measures include temporarily withholding investments in the Civil Service Retirement and Disability Fund and the Postal Service Retiree Health Benefits Fund. Both funds will receive payments once Congress acts to increase or suspend the debt limit. President Trump announced his desire for the debt ceiling to be increased as part of the budget reconciliation package under development by House Republicans.

Trump Cabinet Nominations

The following chart provides the status of President Trump's nominees for his second Cabinet. Senate Committees continue to hold nomination hearings and committee votes to send nominations to the Senate Floor.

Dept/Agency	<u>Position</u>	<u>Nominee</u>	Confirmation	Acting Official
Agriculture	Secretary	Brooke Rollins	pending	Gary Washington
Commerce	Secretary	Howard Lutnick	pending	Jeremy Pelter
Defense	Secretary	Pete Hegseth	1/24 by a vote of 51-50	N/A
Education	Secretary	Linda McMahon	pending	Denise Carter
Energy	Secretary	Chris Wright	pending	Ingrid Kolb
Health & Human Services	Secretary	Robert F. Kennedy, Jr.	pending	Dorothy Fink
Homeland Security	Secretary	Krisi Noem	1/25 by a vote of 59-34	N/A
Housing & Urban Development	Secretary	Scott Turner	pending	Matt Ammon
Interior	Secretary	Doug Burgum	1/30 by a vote of 79-18	N/A
Justice	Attorney General	Pam Bondi	pending	James McHenry

Labor	Secretary	Lori Chavez- DeReemer	pending	Vince Micone
State	Secretary	Marco Rubio	1/21 by a vote of 99-0	N/A
Transportation	Secretary	Sean Duffy	1/28 by a vote of 77-22	N/A
Treasury	Secretary	Scott Bessent	1/27 by a vote of 68-29	N/A
Veterans Affairs	Secretary	Doug Collins	pending	Todd Hunter
Central Intelligence Agency	Director	John Ratcliffe	Confirmed 1/23 by a vote of 74-25	N/A
Environmental Protection Agency	Administrator	Lee Zeldin	1/29 by a vote of 56-42	N/A
Office of Management and Budget	Director	Russel Vought	pending	Matthew Vaeth

Trump Administration Appointments

President Trump submitted the following Executive Branch nominations to the Senate following his inauguration. The White House positions listed do not require confirmation from the Senate and the listed individuals assumed their position on January 20th.

Dept/Agency	<u>Position</u>	<u>Appointee</u>	Previous Government Position		
EPA	Deputy Secretary	David Fotouhi	EPA Acting General Counsel		
EPA	Region 6	Scott Mason	Director of the American Indian		
LIA	Administrator	Scott Mason	Environmental Office		
	Director of the		Senior Council for the White		
EPA	Office of Air and	Aaron Szabo	House Council on Environmental		
	Radiation		Quality		
Interior	Deputy Secretary	Katharine	Interior Deputy Secretary		
IIILEIIOI	Deputy Secretary	MacGregor	Interior Deputy Secretary		
			Former Representative from		
OMB	Deputy Director	Dan Bishop	North Carolina's 8 th		
			Congressional District		

CONGRESSIONAL ACTIVITY

House Passes Bipartisan Federal Disaster Coordination Bill. The House passed the Federal Disaster Assistance Coordination Act ($\underline{\text{H.R. 152}}$) on January 14th by a vote of 405-5. The bipartisan

legislation directs the Federal Emergency Management Agency (FEMA) to study and streamline data collection and damage assessments following a natural disaster to ease the application process for federal disaster assistance. The legislation heads to the Senate for consideration.

House Democrats Urge Support for OSHA's Heat Injury and Illness Prevention Rule. A group of 57 House Democrats sent a comment letter to the Department of Labor supporting the Occupational Safety and Health Administration's (OSHA) proposed rule to protect workers from occupational exposure to extreme heat. The Biden Administration released the Heat Injury and Illness Prevention in Outdoor and Indoor Work Settings notice of proposed rulemaking in August 2024, with the comment period ending January 14th. The letter requests a comprehensive standard that provides workers with adequate hydration, rest breaks, areas of rest breaks out of direct sun or in air conditioning, medical services and training to address heat related illnesses, and a plan for acclimatization to high-heat work conditions.

FEDERAL FUNDING OPPORTUNITIES

Reclamation Announces \$95 Million WaterSMART Aquatic Ecosystem Restoration NOFO. The Bureau of Reclamation (Reclamation) announced a \$95 million NOFO through the WaterSMART Aquatic Ecosystem Restoration program. Funding will support projects to study, design, and construct collaboratively developed ecosystem aquatic ecosystem restoration projects. Applications are due by April 15th.

Reclamation Announces WaterSMART Cooperative Watershed Management NOFO. Reclamation announced a <u>NOFO</u> through Phase I of the WaterSMART Cooperative Watershed Management Program for up to \$300,000 per applicant over a three-year period. Funding will support development activities, watershed restoration planning, and watershed management project design. Applications are due by May 20th.

GRANT AWARD ANNOUNCEMENTS

Reclamation Announces \$41 Million in FY24 WaterSMART Environmental Water Resources Awards. Reclamation <u>announced</u> \$41 million in grants for 21 projects in 11 states through the WaterSMART Environmental Water Resources program. Funding supports projects that bolster water resources, ecosystem health, and resilience in communities facing drought and other climate-related concerns.

Reclamation Announces \$223.2 Million in Title XVI Water Reclamation, Reuse, and Desalination Grants. Reclamation announced \$223.2 million in Title XVI Water Reclamation, Reuse, and Desalination grants for 18 projects in 8 states. The projects are expected to create 305,936 acre-feet of recycled water annually through water storage, conservation and conveyance, nature-based solutions, dam safety, water purification and reuse, and desalination.

REGULATORY ACTIONS TAKEN IN JANUARY UNDER THE PREVIOUS ADMINISTRATION

The following actions were taken in January by the prior Administration. It is possible that these actions could be amended or revoked.

EPA Adds Nine Additional PFAS to the Toxic Release Inventory. EPA <u>automatically added</u> nine per- and polyfluoroalkyl substances (PFAS) to the Toxic Release Inventory (TRI) beginning with reporting year 2025. The automatic addition of PFAS to the TRI is authorized by the FY20 National Defense Authorization Act which provides the framework for additions based on EPA activity related to PFAS. A total of 205 PFAS are now subject to annual TRI reporting requirements.

EPA Releases Draft Sewage Sludge Risk Assessment for PFAS. The EPA released a **Draft Sewage Sludge Risk Assessment for PFOA and PFOS** to address potential human health risks related to PFAS. Perfluorooctanoic acid (PFOA) and perfluorooctanesulfonic acid (PFOS) exposure risks may be prevalent with all three methods of disposing of sewage sludge: land application of biosolids, surface disposal in landfills, or incineration. The risk assessment focuses on individuals living on or near impacted sites and those who rely on food crops, animal products, and drinking water at risk of contamination. EPA developed a **landing page**, a **general fact sheet**, a **fact sheet for wastewater treatment plants**, and a **frequently asked questions document** to provide more information. Comments on the draft are due by March 17th.

Reclamation Announces Revisions to NEPA Categorical Exclusions. Reclamation announced **final revisions** to seven categorical exclusions under NEPA. The revisions aim to streamline the environmental review process for water-related contracting, use authorizations, financial assistance, loans, and funding activities. The revisions are effective as of January 13th.

FEDERAL AGENCY ANNOUNCEMENTS AND PERSONNEL CHANGES

EPA Releases Framework for Permitting Innovation in the Wastewater Sector. EPA issued a "Framework for Permitting Innovation in the Wastewater Sector" to raise awareness of and prioritize improving permitting processes to address discharges associated with innovative technologies and management strategies.

EPA Releases Q&A Document on Potable Reuse and PFAS. EPA released a question and answer (Q&A) document titled "**Potable Reuse and PFAS.**" The document was developed in response to the volume of questions related to EPA's rules and regulations on potable water reuse and PFAS.

EPA Releases Environmental Value of Applying Compost Report. EPA issued a report titled "Environmental Value of Applying Compost: Improving Soil Health for Stormwater Management, Contaminated Site Remediation, Ecosystem Restoration, Landscaping and Agriculture." The report summarized the environmental value of compost used across various sectors, including green infrastructure, stormwater management, ecosystem conservation and restoration, contaminated site remediation, and other applications.

Reclamation Announces Deputy Regional Director for Lower Colorado Basin Region. Reclamation announced that Genevieve Johnson will serve as the Deputy Regional Director for the Lower Colorado Basin region. Johnson previously served as Manager of the Lower Colorado Basin Region Project and Program Office.

##



Mission Springs Water District Sacramento Update

January 2024

The first month of the 2025-26 Legislative Session has come to a close. While bills continue to be introduced, much of the focus has remained on wildfire relief. Legislators are working to introduce legislation aimed at addressing the immediate needs of wildfire victims, while also developing long-term proposals to tackle the root causes of these disasters, particularly the impacts of climate change.

On January 13 Governor Newsom expanded the Special Session he called in November to provide funding for wildfire recovery in Los Angeles. The Legislature and Governor quickly passed legislation to provide \$2.5 billion for response and recovery efforts, \$4 million to expedite rebuilding and \$1 million to rebuild school facilities.

Bill introductions have been slower than usual this year due to fire response and the newly reduced bill limits. We have been reviewing all of the bills introduced for any impact on Mission Springs and will discuss legislative positions with District staff. Legislators have until February 21 to introduce regular, non-urgency, bills.

State Budget

As required by the State Constitution, Governor Newsom released his proposed 2025-26 fiscal year budget in early January. The Governor's total budget is \$322.3 billion and kicks off the six-month process of negotiations with the Legislature before final passage of the 2025-26 budget by the start of the new fiscal year on July 1.

As expected, the Governor's revenue projections are more optimistic than the Legislative Analyst Office (LAO) which released their revenue number in November and projected a deficit of approximately \$2 billion. The Governor's budget estimates a small, \$363 million, surplus. The bulk of the difference between the Governor and LAO's revenue numbers are due to current fiscal year revenues being \$16.5 billion higher than the 2024-25 budget projected. Additionally, it is important to note that the Governor's projected surplus is dependent on \$7.1 billion being withdrawn from the state's reserves, the Budget Stabilization Account (BSA).

The 2024 Budget Act withdrew approximately \$5.1 billion in the 2024-25 fiscal year and assumed \$7.1 billion would be withdrawn in the 2025-26 fiscal year. The Governor's Budget

maintains the planned withdrawal of approximately \$7.1 billion from the BSA in the 2025-26 fiscal year.

The Governor's optimistic revenue projections in early January have now shifted due to the Southern California fires. In late January, the Governor's Department of Finance sent a letter to all state agencies to notify them that there will not be any adjustments or new expenditures to the proposed state budget. A copy of the letter is available here.

The letter states, "Given the projected structural deficits in future years and fiscal uncertainty the state continues to face, the Administration will not propose any April 1 Finance Letter spending adjustments or May 1 capital outlay adjustments to the Legislature."

This is expected to have the most impact on newly enacted legislation that state agencies and departments would be seeking additional funding and staff positions to implement.

Committee Memberships Announced

Assembly Speaker Rivas announced the Assembly committee Chairs for the 2025-26 Session in late December. Subsequently, the Senate President pro Tem announced the membership of Senate committees and in mid-January the Speaker announced full committee memberships. Listed below are the main committees of interest to Mission Springs.

Senate Natural Resources and Water

Senator Monique Limón, Chair Senator Kelly Seyarto, Vice-Chair Senator Benjamin Allen Senator Shannon Grove Senator Melissa Hurtado Senator John Laird Senator Henry Stern

Senate Budget Subcommittee #2 on Resources, Environmental Protection & Energy

Senator Benjamin Allen, Chair Senator Catherine Blakespear Senator Steven Choi Senator Jerry McNerney

Assembly Water, Parks, and Wildlife

Assemblymember Diane Papan, Chair Assemblymember Jeff Gonzalez, Vice Chair Assemblymember Juan Alanis Assemblymember David Alvarez Assemblymember Anamarie Avila Farias Assemblymember Jasmeet Kaur Bains Assemblymember Steve Bennett Assemblymember Tasha Boerner

Assemblymember Jessica Caloza

Assemblymember Laurie Davies

Assemblymember Gregg Hart

Assemblymember Celeste Rodriguez

Assemblymember Chris Rogers

Assembly Natural Resources

Assemblymember Isaac Bryan, Chair

Assemblymember Alexandra Macedo, Vice Chair

Assemblymember Juan Alanis

Assemblymember Damon Connolly

Assemblymember Heath Flora

Assemblymember Robert Garcia

Assemblymember Matt Haney

Assemblymember Josh Hoover

Assemblymember Ash Kalra

Assemblymember Al Muratsuchi

Assemblymember Gail Pellerin

Assemblymember Rhodesia Ransom

Assemblymember Nick Schultz

Assemblymember Buffy Wicks

Assemblymember Rick Chavez Zbur

Assembly Budget Subcommittee #4 on Climate Crisis, Resources, Energy & Transportation

Assemblymember Steve Bennett, Chair

Assemblymember Damon Connolly

Assemblymember Tom Lackey

Assemblymember Alexandra Macedo

Assemblymember Cottie Petrie-Norris

Assemblymember Chris Rogers

Assemblymember Lori Wilson

GENERAL MANAGER'S REPORT FEBRUARY 2025
APPENDIX D – Public Affairs Information



Or Ask a Customer Service Representative for Assistance

MSWD WATER MATTERS

News From Your Water Provider - January 2025

MSWD 2024 Highlights

The past year was busy and productive for MSWD, not only did we start the year with new leadership, but we hit the ground running! The first order of business was completing a new strategic plan that represents MSWD's commitment to meeting the evolving needs of the community and ensuring the long-term sustainability of water resources.

MSWD has proudly earned multiple prestigious industry awards this year, including the *District of Distinction* and the *District Transparency Certificate of Excellence* from the California Special Districts Association. We also received state and federal level recognition from the California Water Environment Association and the Government Finance Officers Association. In line with our commitment to sustainability, MSWD entered into a power purchase agreement to generate 4 megawatts of renewable solar energy across seven District sites. Additionally, we launched an exciting new student internship program in partnership with DHS High School's REAL Academy, fostering educational opportunities and community engagement.

With the completion of the Nancy Wright Regional Water Reclamation Facility, the District also reached a major milestone in sustainable water management.

Last but certainly not least, we celebrated 30 years of dedication, honoring our Superintendent of Field Operations, Jeff Nutter for an extraordinary milestone - 30 years of service with MSWD!



Stay connected with us! Follow us on social media or go to mswd.org/news.

Emergency Preparedness



Following the recent wildfires that impacted Southern California, our thoughts remain with the affected community members, first responders, and water agencies who worked tirelessly during these challenging times. At MSWD, the safety and reliability of our water system continue to be our top priorities.

Our fire hydrants are regularly inspected and maintained as part of our proactive maintenance program. They are fully operational and equipped with an adequate water supply, ensuring readiness when it matters most. Additionally, we have a robust emergency preparedness plan designed to respond swiftly to natural disasters.

Emergencies can happen at any time, so it's critical to ensure your family is ready. By planning ahead, staying informed, and having the necessary supplies on hand, you can better face unexpected situations.

To learn more about how we plan for emergencies and how customers can do their part, scan the QR code or visit: www.mswd.org/emergency-prep.

















MSWD WATER MATTERS

Noticias de Su Proveedor de Agua - Enero 2025

MSWD 2024 Aspectos Destacados

El año pasado fue ajetreado y productivo para MSWD. No solo comenzamos el año con un nuevo liderazgo, ¡sino que comenzamos con fuerza! La primera tarea fue completar un nuevo plan estratégico que refleja el compromiso de MSWD con satisfacer las necesidades cambiantes de la comunidad y garantizar la sostenibilidad a largo plazo de los recursos hídricos.

MSWD se enorgullece de haber recibido múltiples premios prestigiosos de la industria este año, incluyendo el galardón de Distrito de Distrito y el Certificado de Excelencia en Transparencia de Distrito otorgados por la Asociación de Distritos Especiales de California. También recibimos reconocimientos a nivel estatal y federal de la Asociación de Medio Ambiente del Agua de California y la Asociación de Oficiales de Finanzas del Gobierno. En línea con nuestro compromiso con la sostenibilidad, MSWD firmó un acuerdo de compra de energía para generar 4 megavatios de energía solar renovable en siete sitios del Distrito. Además, lanzamos un emocionante programa de pasantías estudiantiles en colaboración con la Academia REAL de la Preparatoria DHS, fomentando oportunidades educativas y la participación comunitaria.

Con la finalización de la Instalación Regional de Reclamación de Agua Nancy Wright, el Distrito alcanzó un hito importante en la gestión sostenible del agua.

Por último, pero no menos importante, celebramos 30 años de dedicación, rindiendo homenaje a nuestro Superintendente de Operaciones de Campo, Jeff Nutter, por un logro extraordinario: ¡30 años de servicio con MSWD!

Mantente conectado con nosotros! Síguenos en las redes sociales o visita mswd.org/news.

Preparación para Emergencias



Tras los recientes incendios forestales que afectaron al sur de California, nuestros pensamientos siguen con los miembros de la comunidad afectados, los primeros en responder y las agencias de agua que trabajaron incansablemente durante estos tiempos desafiantes. En MSWD, la seguridad y fiabilidad de nuestro sistema de agua siguen siendo nuestras principales prioridades.

Nuestros hidrantes de incendios son inspeccionados y mantenidos regularmente como parte de nuestro programa de mantenimiento proactivo. Están completamente operativos y equipados con un suministro adecuado de agua, garantizando su disponibilidad cuando más se necesita. Además, contamos con un sólido plan de preparación para emergencias diseñado para responder rápidamente a los desastres naturales.

Las emergencias pueden ocurrir en cualquier momento, por lo que es fundamental asegurarse de que su familia esté preparada. Al planificar con anticipación, mantenerse informado y tener los suministros necesarios a la mano, podrá enfrentar mejor las situaciones inesperadas.

Para obtener más información sobre cómo planificamos para emergencias y cómo los clientes pueden hacer su parte, escanee el código QR o visite: www.mswd.org/emergency-prep.















Agencia Local Revela Audaz Iniciativa de Distribución de Agua Regional



Beaumont, CA

www.sgpwa.com

a Agencia de Aguas del Paso de San Gorgonio (SGPWA) dio un paso importante para garantizar la seguridad hídrica a largo plazo en la región al organizar un taller muy esperado el 30 de septiembre, donde revelaron detalles del ambicioso Proyecto de Tubería Básica. Este proyecto transformador tiene como objetivo mejorar la distribución de agua importada en toda el área del Paso de San Gorgonio, prometiendo un futuro hídrico sostenible para las comunidades locales.

El evento atrajo la participación de varios contratistas de agua estatales, partes interesadas locales, ciudades asociadas, distritos de agua minoristas y representantes tribales locales, todos los cuales compartieron activamente sus ideas sobre los planes propuestos. Esta participación destacó el esfuerzo colaborativo necesario para avanzar con el proyecto.

El Proyecto de Tubería Básica, una visión que se desarrolló durante más de dos décadas, ahora está más cerca que nunca de convertirse en realidad, gracias al creciente apoyo de múltiples agencias. El oleoducto propuesto transportaría la asignación de agua del Proyecto Estatal de Agua (SWP) de SGPWA desde el oleoducto de extensión de la rama este existente en la ciudad de Beaumont a múltiples instalaciones en toda la región del Paso de San Gorgonio, ter-



minando en una cuenca de recarga de agua subterránea en Cabazon.

"Este proyecto representa un momento crucial para la región", dijo el presidente de la junta, Mickey Valdivia. "Al mejorar la distribución de agua importada a nuevas instalaciones de recarga, el oleoducto principal garantizará una fuente de agua confiable para las generaciones futuras. Las comunidades de toda el área del Paso de San Gorgonio se beneficiarán de esta mayor seguridad hídrica".

En octubre de 2023, Albert A. Webb & Associates realizó un estudio de viabilidad para describir los requisitos, permisos y fondos necesarios para llevar a cabo el proyecto. Esto incluyó recomendaciones para el oleoducto principal que transportaría agua desde el oleoducto de extensión de la rama este del Proyecto Estatal de Agua a las comunidades de Banning y Cabazon para recargar las cuencas de agua subterránea y proporcionar agua adicional a los residentes.

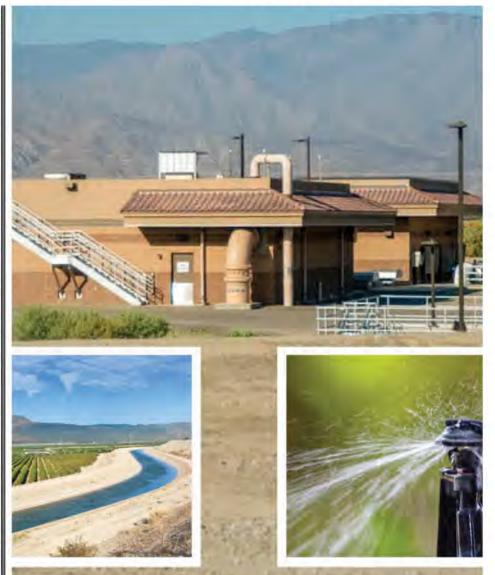
El costo total estimado para el proyecto es de hasta \$150 millones, y SGPWA se comprometió a obtener fondos a través de subvenciones estatales y federales. La construcción del oleoducto se desarrollará en cinco fases, que implicarán la instalación de tuberías de transmisión de acero soldado de 48 pulgadas, 36 pulgadas, 30 pulgadas y dos de 24 pulgadas. El proyecto terminado dará como resultado 88,700 pies lineales de tuberías que se extenderán por toda la región del Paso de San Gorgonio.

La Junta y las partes interesadas que participaron en el taller también discutieron la exploración de asociaciones adicionales y alternativas de diseño que podrían resultar en ahorros de costos significativos para todas las partes involucradas en el proyecto.

SGPWA se coordinará con la Ciudad de Beaumont, la Ciudad de Banning, la Ciudad de Riverside, Caltrans, Cabazon Water District, Beaumont-Cherry Valley Water District, Union Pacific Railroad, Riverside County Flood Control & Water Conservation District y la Banda Morongo de Indios de la Misión para garantizar el cumplimiento de todas las regulaciones y permisos estatales.

Este proyecto marca un paso crucial para salvaguardar el futuro del agua en la región y garantizar un suministro resistente para las próximas décadas.

Para obtener más información, visite www.sgpwa.com.



CVWD obtiene una subvención de 39 millones de dólares para la ampliación de la planta que combina agua reciclada y de canal para riego



Coachella, CA

www.cvwd.org

l Distrito de Aguas del Valle de Coachella ha obtenido una subvención federal de 39 millones de dólares para ampliar la Planta de Tratamiento Térmico de Aguas Residuales.



Los fondos respaldarán la Fase 1 de un proyecto plurianual que permitirá a la planta proporcionar una mezcla de agua reciclada y de canal para el riego de cultivos y varios paisajes en el este del Valle de Coachella. Esta será la primera planta de tratamiento de CVWD que ofrezca este tipo de suministro de agua mezclada a los clientes de riego.

La subvención, de la Oficina de Recuperación de los EE. UU., es crucial para el compromiso del Distrito con la preservación a largo plazo de

la Cuenca Baja del Río Colorado como un recurso hídrico confiable para la comunidad. La fase inicial de este proyecto conservará 33,600 acres-pies de agua del Río Colorado durante 30 años, lo que contribuirá a la estabilidad del Lago Mead.

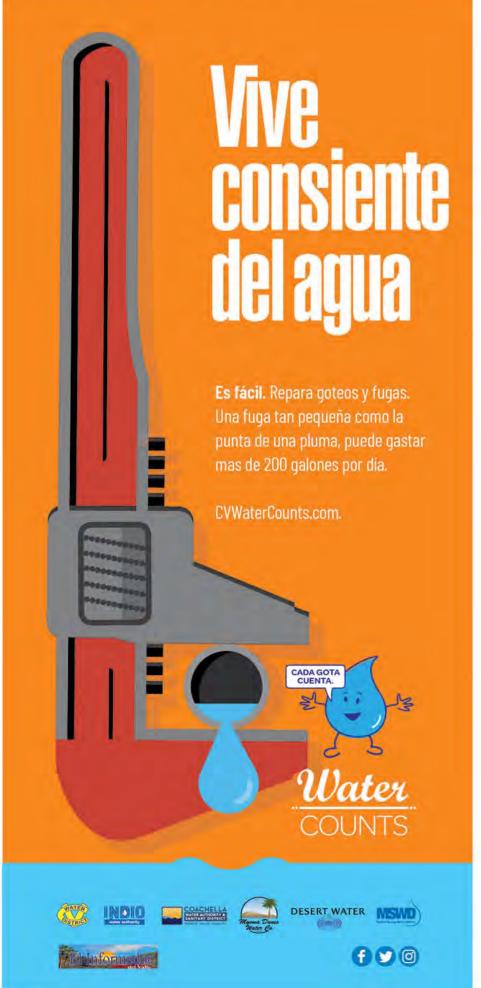
Este proyecto destaca el compromiso de CVWD con la gestión sostenible del agua y, al mismo tiempo, con la entrega de agua de alta calidad a sus clientes. Un componente clave de este compromiso, descrito en los objetivos de sostenibilidad del Plan de Gestión del Agua de la Subcuenca Indio Revisado de 2022, es el desarrollo continuo del agua reciclada como un suministro confiable.

La expansión de la Planta de Tratamiento Térmico de Aguas Residuales incluye dos fases adicionales que se completarán en los próximos cinco años.

Una vez completada, la instalación tendrá la capacidad de utilizar todo su suministro de agua reciclada de 10 millones de galones diarios.

Esta subvención es parte de una inversión más amplia de \$284.8 millones por parte de la Oficina de Recuperación en proyectos de conservación a largo plazo en cuatro distritos hídricos de la Cuenca del Río Colorado. Financiados a través de la Ley de Reducción de la Inflación, estos proyectos conservarán colectivamente más de 492,000 acres-pies de agua y ayudarán a estabilizar el lago Mead.

Noticias de CVWD en





https://www.elinformadordelvalle.com/post/mission-springs-water-district-recibe-dosprestigiosos-premios-gfoa



A grandentemporarional constant

Mission SpringMission Springs Water District recibe dos prestigiosos premios GFOA s Water District recibe dos prestigiosos premios GFOA

Desert Hot Springs

www.mars.urg/awords



Mission Springe Make Demail as energy lines de crumeter que les herbido des prestigentes premies de la Appointment du Utilizates du Findrium dul Gomerno (GFOA). en reconocimiento a su compromiso con la excessació en or gestion triangularity to transgorances.

Por sugardo eno. MSWD tue numero con el Premio e la Presenteción Distinguido del Prosupuesto por su presentación exempliandi del presupuesto. Este promis refugi es adhesión de perito o los principios fries vievados de os elaboración de presupuestaguarantementosis. Para agrar yana reconscientento, si presupuesto de MSMO se evano. un fancion da pautas Figurasas y reportunidos a filmii nabional basa agramizar que sevoel'osmente como documento de periode, pien /sonciero, guio de operaciones y tispositivo de comunicación. El prosupuesto del statifo fue calificado consi "сутрывной," ин тра узили сотверсита у ситрий сот 14 слявное ситреболов.







Cas mas av 1,700 participantes en el Programo de Premios a Presupulario, esticiogr acutaco si isturango de WSWD sej si contracimiento de estándares, para la estándación de presuppositos de calidad. Sinve como medero para unos emidados guzoriementose un America del Narta

MEMID securió par primirio sea si Carthópia de pagro par lo Escelando en informes Hirancistos por sul Morme Financiaro Intégral Anual correspondunte as arts facel que Indico el 30 de uma de 2023. Este premia es la forma más año de reconacimiento en matéria de contatriadad y presentación de Marmas Trianciaros gucernomentoses. El efforms dut distrito has yavondo por un pones responsed y elogrado par au pareditación Talaims de dividención complèté, que aprentiza que la historia Wanciera se comunique de tretisera ciaria y effecto a partes interescados.



Foto de Frante (de Jog, didec); (Sirecto) de Financia Arquira Caja, Personal de Financia; Risa Huber, Withur Collegia de Carlos de La Carlos de C

"Estas premio fellogri rispatti congranto inquiprantible con la renogranda di randición de Cuantos y la exessencia en la gestión financiona", dip el presidente de la juntil Ann Savett. "Nee scritmes homodes de ser reconocidos por GPDA y seguitamo us/furzonationes appressivationes um atto establicar de serviceo palaticar.

CRO2 is not exceed and imputions in use to make a ministry of the

MSWD EARNS TOP HONORS FROM REGIONAL CALIFORNIA WATER ENVIRONMENT ASSOCIATION



Jeremy M. from DHS High School REAL Academy receives congratulations and an award from CORBS Leadership during Saturday's event. Photo Courtesv of MSWD.1

DESERT HOT SPRINGS - Mission Springs Water District took home four awards, including Community Engagement & Outreach Project of the Year, Operator of the Year, Collection System Person of the Year, and the Outstanding Young Professional Award, during a special ceremony hosted by the California Water Environment Association and its Colorado River Basin Section Saturday.

Desert Hot Springs High School REAL Academy student and MSWD Intern Jeremy Minjarez was named the 2024 Outstanding Young Professional. As part of the MSWD internship program, Jeremy received hands-on training in various tasks wastewater employees handle daily. According to his supervisor Interim Chief Plant Operator Andy Grunnet, "He excelled and showed enthusiasm for everything he learned, including maintaining the wastewater treatment plant, collecting samples, conducting lab tests, sludge dewatering and removal, managing

DX Print PDF



effluent discharge, and maintaining the collections system."

Minjarez also offered assistance and volunteered to help with events, and he spoke about his experience as an intern at MSWD and the ongoing partnership with the REAL Academy during our ribbon-cutting ceremony for the Nancy Wright Regional Water Reclamation Facility.

MSWD also took home top honors for Community Engagement & Outreach Project of the Year (small plant category) for the Nancy Wright Regional Water Reclamation Facility, as well as Operator of the Year (Joey McElrone), and Collections System Person of the Year (Grant Fournier).

Founded in 1928, CWEA unites wastewater professionals from throughout the state. Together, they address real-time issues, develop and deliver cutting-edge training, raise awareness of the profession, and shape the future of wastewater.

Since 1989, MSWD and its staff have won 42 Colorado River Basin Section CWEA awards, including nine personal awards and 16 plant of the year honors. For a list of MSWD awards, visit MSWD Awards.

https://ukenreport.com/mswd-snags-top-honors-environmental-association/

Water COUNTS

CVWC Digital Marketing Report Website, Social, and Marketing Performance

Jan 1 - 31, 2025

by Hunter | Johnsen

CVWC Digital Marketing Report January 1 - 31, 2025

Google Ads Campaigns









317.62K

11,061

111.18K

4,584

GOOGLE PROGRAMMATIC DISPLAY AD CAMPAIGN PERFORMANCE

CV Water Counts

Campaign name	Clicks	Impr.
CV Water Counts 2025 January	1,042	111,889
CV Water Counts Academy 2025 - Jan	2,088	110,759
CV Water Counts Spanish 2025 January	908	94,970
	4,038	317,618



GOOGLE YOUTUBE VIDEO AD CAMPAIGN PERFORMANCE

CV Water Counts

Account name	Impr.	Engagements	Video views	Clicks
CV Water Counts	111,179	40,998	19,988	254
CVWC Water Saving Tips YouTube Spanish 2025 Jan	54,309	22,988	14,180	72
CVWC Water Saving Tips English YouTube 2025 Jan	56,870	18,010	5,808	182
	111,179	40,998	19,988	254





CVWC Digital Marketing Report

Campaign	Clicks	Impr.
CVWC search	292	11,061
	292	11,061



CVWC Digital Marketing Report

January 1 - 31, 2025

Facebook Ad Campaigns



Ad preview Link Clicks Impr. Reach Frequency Page engagement

383 61,260 16,011 3.83 403

350

26,660

12,827

Water COUNTS ACADEMY 2025

CVWC - Academy - Jan 2025
www.instagram.com
CV Water Counts is gearing up for the ninth
course of the Water Counts Academy,
designed for community leaders in the
Coachella Valley who want to learn about
local water resources.

This comprehensive course covers the different services and uses of water in the Coachella Valley. Students will also learn how local water agencies carefully manage this precious resource. Topics include local water resources, imported water, conservation, long-term water management planning, groundwater management, nonpotable and recycled water, water quality – and more!

https://cvwatercounts.com/water-counts-academy-2025-apply-by-friday-january-10/

CVWC - January 2025
www.instagram.com
Conservation Tip of the Month: 'Convert your
front or back yard to drought-friendly
landscaping and save on average 230 gallons
per day.' For more water-saving tips, visit the
link in our bio.

#WaterWiseWednesday

733 87,920 25,710 3.42 794

2.08

391

CVWC Digital Marketing Report

Website Information



Sessions
CV Water - CV Water Counts - GA4

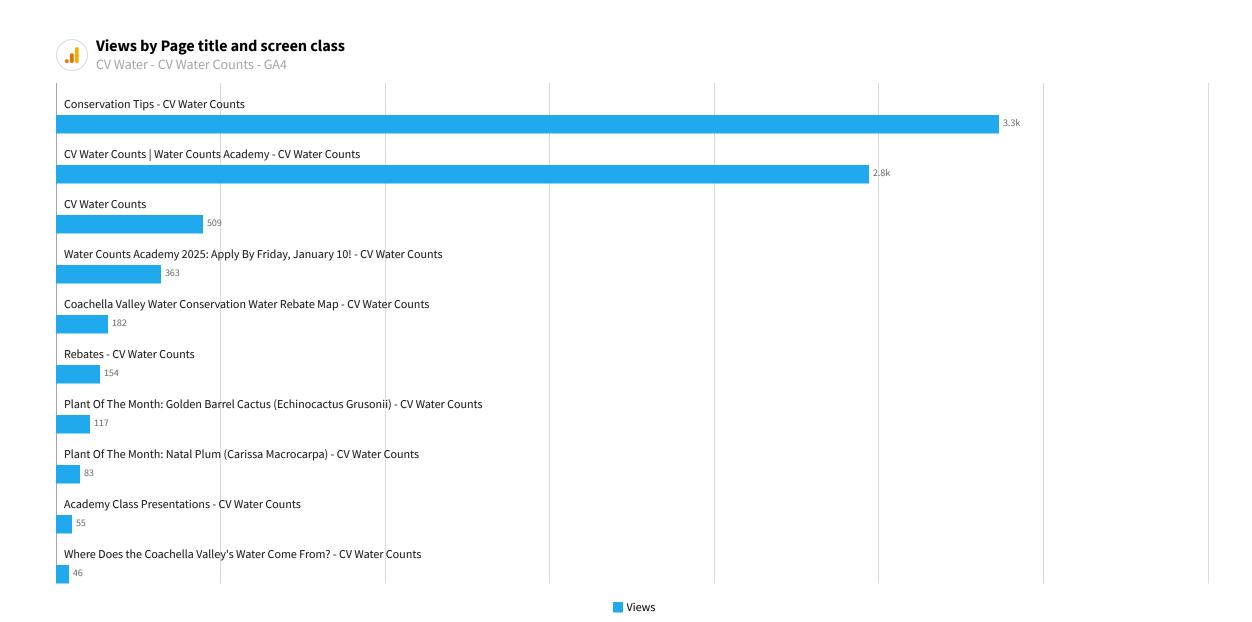
PAGEVIEWS

CV Water - CV Water Counts - GA4

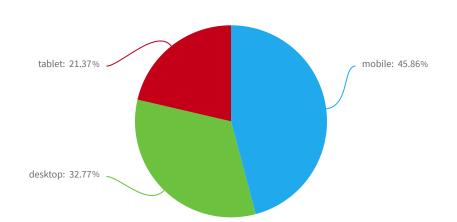
4,191

6,011

8,354

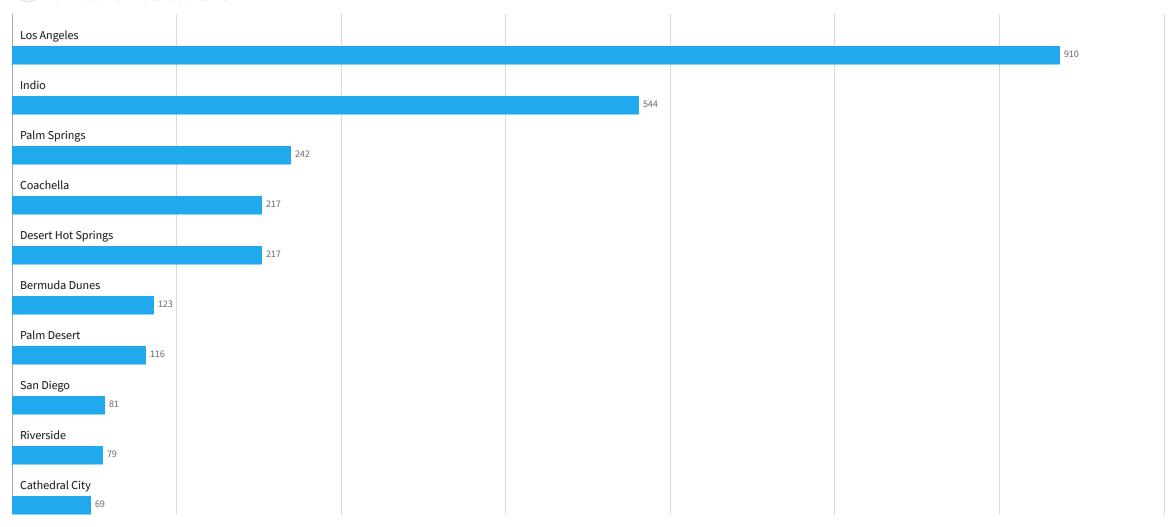






January 1 - 31, 2025 CVWC Digital Marketing Report

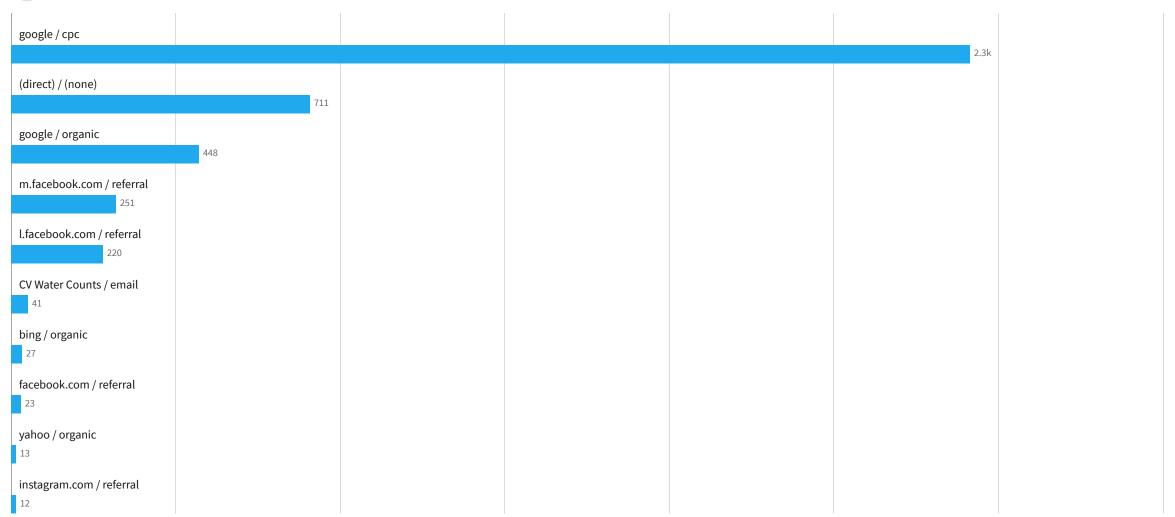




Users

New users by First user source / medium





New users

Month performance

Past 6 months: CV Water - CV Water Counts - GA4

Month	New users	Engaged sessions	Engagement rate	Sessions per User	Average engagement time
January 2025	4,073	1,661	27.6%	1.43	13s
December 2024	3,547	1,438	28.7%	1.37	11s
November 2024	3,245	1,037	24.7%	1.27	13s
October 2024	3,954	1,587	32.6%	1.21	22s
September 2024	4,007	1,335	26.0%	1.26	14s
August 2024	3,966	1,413	26.6%	1.31	13s
	22,792	8,443	27.2%	1.36	15s

CVWC Digital Marketing Report

Organic Search



Query	Impr.	Clicks	CTR	Avg. position
carissa	7,142	10	0.14%	2.04
barrel cactus	7,044	8	0.11%	4.59
golden barrel cactus	5,290	9	0.17%	2.65
echinocactus grusonii	4,107	3	0.07%	3.25
natal plum	3,121	2	0.06%	2.55
echinocactus	2,490	2	0.08%	3.77
asiento de suegra	1,707	2	0.12%	1.01
carissa macrocarpa	1,438	3	0.21%	4.2
schwiegermuttersitz	1,241	0	0%	1
金鯱 サボテン	1,091	1	0.09%	1
	34,671	40	0.12%	2.6



Page	Impr.	Clicks	CTR	Avg. position
https://cvwatercounts.com/plant-of-the-month-golden-barrel-cactus-echinocactus-grusonii/	54,627	54	0.1%	2.48
https://cvwatercounts.com/plant-of-the-month-natal-plum-carissa-macrocarpa/	20,837	39	0.19%	2.63
https://cvwatercounts.com/where-does-the-coachella-valley-water-come-from/	3,143	28	0.89%	17.78
https://cvwatercounts.com/plant-of-the-month-sand-verbena-abronia-villosa/	1,782	8	0.45%	3.28
https://cvwatercounts.com/plant-of-the-month-cleveland-sage-chaparral-sage-salvia-clevelandii/	1,553	4	0.26%	2.71
https://cvwatercounts.com/plant-of-the-month-texas-olive-cordia-boissieri/	1,303	7	0.54%	3.03
https://cvwatercounts.com/save-water-pledge/	1,161	1	0.09%	4.91
https://cvwatercounts.com/lake-cahuilla-recreation-and-reliability/	1,153	4	0.35%	12.78
https://cvwatercounts.com/agency-spotlight-indio-water-authority-4/	1,097	1	0.09%	8.72
https://cvwatercounts.com/agency-spotlight-coachella-valley-water-district/	1,084	0	0%	12.69
	87,740	146	0.17%	7.1

CVWC Digital Marketing Report

Facebook Information



Reach
CV Water Counts

New page likes
CV Water Counts

Post engagement
CV Water Counts

36,509

16,360

2

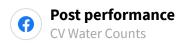
617



Page likes
CV Water Counts

85

3,957



Post		Created at	Reach	Likes
	IWA's service area covers the city of Indio, which is approximately 33 square miles and in 2020, supplied approximately 19,880-acre feet (6.5 billion gallons) of water to businesses and residents. Learn More:	January 31, 2025	11	2
	https://www.facebook.com/529183852552636/posts/1	January 30, 2025	21	3
Mash ME!	Your car is eventually going to get dirty. When it's time to clean your vehicle, be sure to take it to a car wash that uses recycled water. For more water-saving tips, visit CVWaterCounts.com/conservation-tips	January 29, 2025	19	2
Help2Others ASSISTANCE PROGRAM	If you or someone you know is in need of water bill assistance, applications are being accepted now for the Help2Others Assistance Program online. Click here for details and to fill out an online application at	January 28, 2025	37	3
	It's difficult to keep a landscape healthy and water efficient if you mix plants with low, moderate and high water needs within the same irrigation zone. Something's going to wilt from too little water or tur	January 25, 2025	18	3
TOTAL TRANSPORT	Take the Water Walkthrough here and improve your water efficiency in your home! For more water-saving tips, visit CVWaterCounts.com/conservation-tips #WaterWiseWednesday	January 22, 2025	32	3
	The Calylophus is a clumping groundcover that produces masses of beautiful yellow flowers up to two inches wide. It blooms in spring, summer and into fall. It can grow to one and a half feet high and can sprea	January 21, 2025	18	2
	https://www.facebook.com/photo.php? fbid=907717891519164&set=a.395351946089097&type	January 18, 2025	25	2
	Signs of overwatering: Leaves turn lighter shades of green or yellow, young shoots wilt, and sometimes algae or fungi grow. For more water-saving tips, visit CVWaterCounts.com/conservation-tips	January 15, 2025	37	2
Water COUNTS	CV Water Counts is a nonprofit group that was formed to focus on water conservation. To find out more, visit CVWaterCounts.com.	January 14, 2025	29	4
	Today is National Houseplant Day!	January 11, 2025	60	2
ISE WHAT REBAYES TO BE ACCOUNT OF THE ACCOUNT OF TH	When shopping for a new washing machine, compare resource savings among Energy Star models. Some can save up to 20 gallons of water per load. And don't forget to check https://cvwatercounts.com/rebates/	January 9, 2025	39	2
- A	During the month of January in our desert, the best times to water your plants are during non-daylight hours, when it's cooler. If you have a spray system, watering for 3 minutes a day, 5 days a week is	January 6, 2025	46	4

76

11,085

CVWC Digital Marketing Report

January 1 - 31, 2025

Post	Created at	Reach	Likes
IWA received an Urban and Multibenefit Drought Relief Grant (UMDRG) from the Department of Water Resources to fund the IWA Disadvantaged Community Turf Replacement Program. Learn More:	January 5, 2025	20	2
CV Water Counts is gearing up for the ninth course of the Water Counts Academy, designed for community leaders in the Coachella Valley who want to learn about local water resources. Learn More:	January 4, 2025	17	2
https://www.facebook.com/photo.php? fbid=897511682539785&set=a.395351946089097&type	January 3, 2025	26	2
In the cooler months here in the desert, it is important to remember to stay hydrated! Studies have shown that you are at an increased risk of dehydration in cooler weather. Learn more:	January 2, 2025	22	3
CV Water Counts updated their cover photo. https://www.facebook.com/cvwatercounts	January 2, 2025	34	3
Conservation Tip of the Month: 'Convert your front or back yard to drought-friendly landscaping and save on average 230 gallons per day.' For more water-saving tips, visit the link in our bio. #WaterWiseWednesday	January 1, 2025	10,574	30
		11,085	76



CVWC Digital Marketing Report

Instagram Information





Followers (lifetime)
CV Water Counts

3,999

18

249



Post		Impr.	Engagement	Reach	Saved	Plays
	https://www.instagram.com/p/DEYOO7Tt34-/	10	5	10	0	0
	Today is National Houseplant Day!	8	4	8	0	0
	https://www.instagram.com/p/DE-UhXgsIDT/	6	2	6	0	0
Water COUNTS	CV Water Counts is a nonprofit group that was formed to focus on water conservation. To find out more, visit CVWaterCounts.com.	6	3	6	0	0
	Conservation Tip of the Month: 'Convert your front or back yard to drought-friendly landscaping and save on average 230 gallons per day.' For more water-saving tips, visit the link in our bio. #WaterWiseWednesday	5	4	5	0	0
		35	18	35	0	0

CVWC Digital Marketing Report

E-Blast Information



Campaign	Send Time	Emails Sent	Unique Opens	Total Opens	Open Rate	Industry Open Rate	Total Clicks	Click Rate	Industry Click Rate	Unsubscribe Count
CV Water Counts January 2025	Wednesday, January 1, 2025 10:00 AM	782	445	820	56.91%	18.56%	129	7.91%	0.91%	4
		782	445	820	56.91%	18.56%	129	7.91%	0.91%	4





MSWD Digital Marketing & Website Report Website, Social, and Marketing Performance

Jan 1 - 31, 2025



MSWD Digital Marketing & Website Report January 1 - 31, 2025

Google Ads Campaigns







257.01K

221

0.09%



Campaign name	Impr.	Clicks	CTR
MSWD Conservation Kit Jan 2025	110,557	68	0.06%
MSWD Bill Assistance - Jan 2025	74,431	69	0.09%
MSWD Portal Jan 2025	72,023	84	0.12%
	257,011	221	0.09%







username and password

Designed for computers and mobile devices, the CustomerConnect water portal at MSWD.org/CustomerConnect provides a wealth of information and insights about your water use.



MSWD Digital Marketing & Website Report

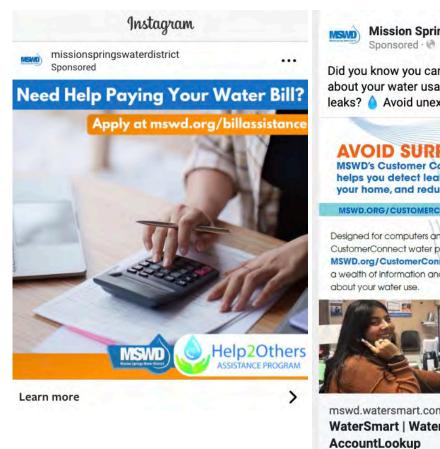
January 1 - 31, 2025

Meta Campaign Performance

Includes Facebook and Instagram campaigns

Campaign performance

Campaign	Link Clicks	Impr.	Reach	Page Likes
Conservation Kits Jan 2025	143	175,968	10,918	0
MSWD Portal Promo - Jan 2025	90	75,335	41,234	0
MSWD Bill Assistance - Jan 2025	88	79,970	38,620	0
MSWD Like Campaign Winter 2025	30	9,655	3,998	38
MSWD IG Follow Campaign 2025	1	28,467	20,662	0
	352	369,395	63,220	38









IVISWD

MSWD Digital Marketing & Website Report

Website Information



Views www.mswd.org - http://www.msw...

Engaged sessions
www.mswd.org - http://www.msw...

5,477

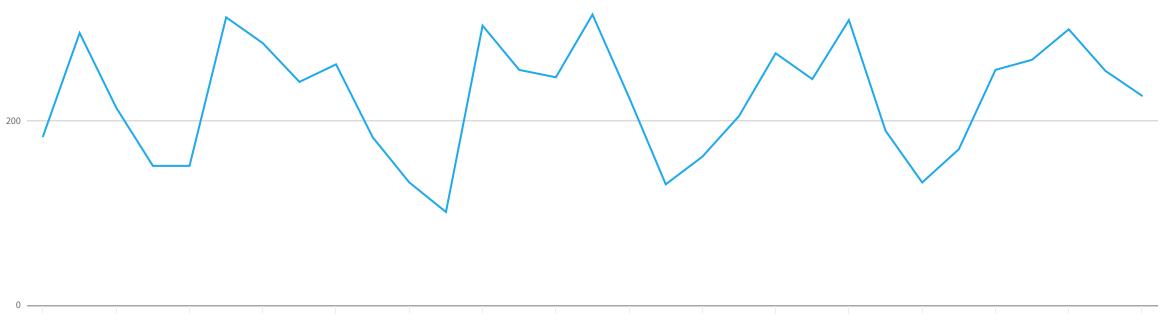
18,574

6,077

Users by Day

www.mswd.org - http://www.mswd.org - GA4

400 -



 Jan 1, 2025
 Jan 3, 2025
 Jan 5, 2025
 Jan 7, 2025
 Jan 11, 2025
 Jan 13, 2025
 Jan 17, 2025
 Jan 17, 2025
 Jan 17, 2025
 Jan 21, 2025
 Jan 23, 2025
 Jan 27, 2025
 Jan 29, 2025

Users

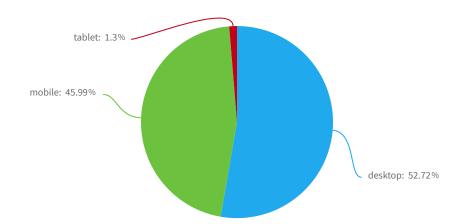
Page path performance

www.mswd.org - http://www.mswd.org - GA4

Page path	Views	Views per user	Users	Engaged sessions	Sessions per User	Average engagement time
/	5,121	1.59	3,215	4,056	1.46	18s
/mswd/page/customer-portal	4,194	1.66	2,509	3,194	1.49	16s
/mswd/page/online-payment-system	871	1.52	562	556	1.18	26s
/mswd/page/bill-pay-options	699	1.43	482	451	1.27	24s
/jobs	691	2.04	338	412	1.45	18s
/mswd/page/careers	450	1.86	242	359	1.61	20s
/mswd/page/application-water-service	335	2.11	156	204	1.72	3m 36s
/meetings	332	2.79	118	261	2.57	39s
/search	323	2.21	146	162	1.18	1m 0s
/mswd/page/startstop-water-service	248	1.37	181	207	1.22	26s
	18,574	3.35	5,477	6,077	1.57	1m 2s

MSWD Digital Marketing & Website Report

Engaged sessions by Device category www.mswd.org - http://www.mswd.org - GA4



U (II.)

Users by City

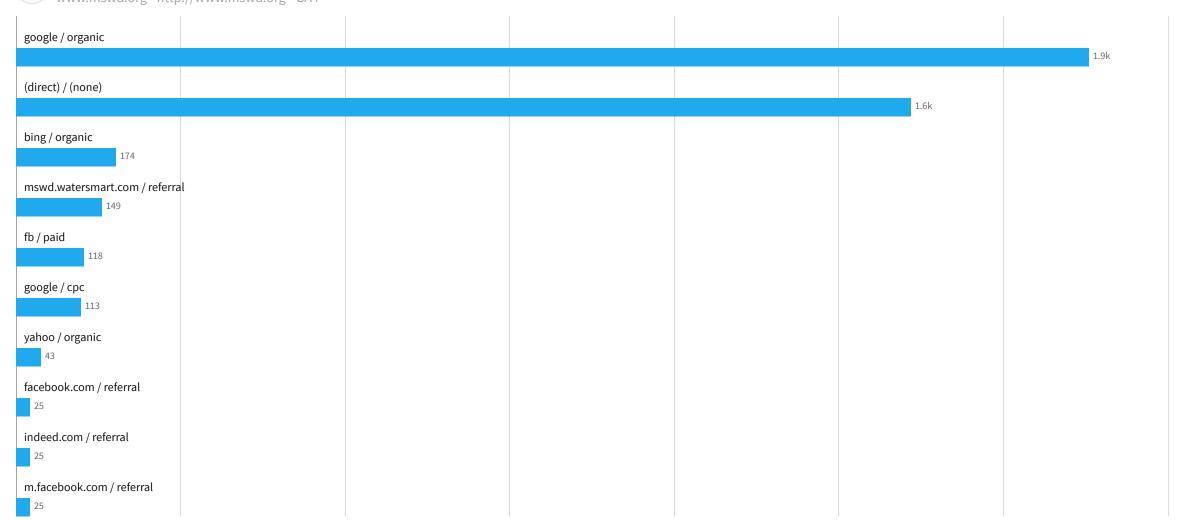
www.mswd.org - http://www.mswd.org - GA4

City	Users
Los Angeles	1,324
Desert Hot Springs	982
(not set)	442
Indio	218
La Quinta	169
San Diego	163
Palm Springs	162
Riverside	147
East Los Angeles	97
Palm Desert	84

5,477

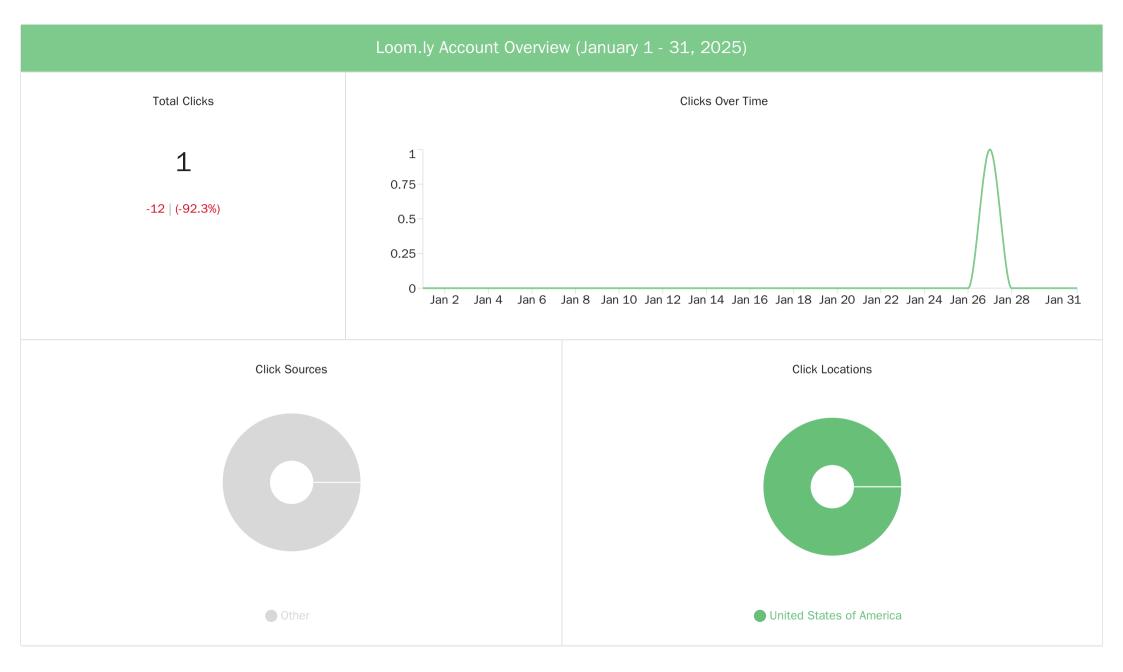
MSWD Digital Marketing & Website Report January 1 - 31, 2025

New users by First user source / medium www.mswd.org - http://www.mswd.org - GA4



New users





	Facebook A	Account Overvie	ew (January 1	- 31, 2025)			
Posts Published	Total Like:	S		New Likes	Unlikes		
18	1,278	8		40	9		
-4 -18.2%	+32 2.6	%	+:	36 900.0%	+9		
Total Reach	Organic Reach	Paid I	Reach	Impressions	Video Views		
162,823	2,565	160	,399	312,182	605		
+58,364 55.9%	-1,072 -29.5%	+59,363	58.8%	+97,268 45.3%	-3,288 -84.	5%	
3	Highest Reach Posts			3 Most Shar	ed Posts		
CWEA CORBS Awards News Release: MSWD Earns	s Top Honors from Regional Califor	269	50° E ZA	CORBS Awards Release: MSWD Earns Top Honor	s from Regional Califor	2	
Emergency Prep As wildfires impact Southerr	n California, our thoughts are	187	SET COMPANY OF THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS NAME	r Wed Interns WD, our interns do more than just	t office work—they g	1	
Worker Weds CM	ng Smoothly! 💧 🚧	169	Control of the Contro	Outage Alert 'E- As of 5:45p.m. the district's p	hone service has b	1	

3 Lowest Reach Posts		3 Least Shared Posts	
Water Matters Newsletter Stay in the Know with MSWD! Our January Water Matters n	56	HNY 2025 Happy New Year! From all of us at MSWD, we wish you	0
HNY 2025 Happy New Year! From all of us at MSWD, we wish you	58	2024 Wrap Up What a year 2024 has been! We're excited to share some of	0
2024 Wrap Up What a year 2024 has been! We're excited to share some of	83	Portal promo Did you know you can receive online alerts about your wat	0
Likes By Country		Likes By City	
1. United States of America (1,243 likes)		1. Desert Hot Springs, CA (487 likes)	
2. Mexico (12 likes)		2. Indio, CA (125 likes)	
3. France (4 likes)		3. Palm Springs, CA (82 likes)	
4. Canada (2 likes)		4. Cathedral City, CA (51 likes)	
5. Bangladesh (1 like)		5. La Quinta, CA (42 likes)	

Facebook Post Metrics (January 1 - 31, 2025)									
Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
January 30, 2025 2:15 PM PST	Image	Water Matters Newsletter Stay in the Know with MSWD! Our January Water Matters newsletter is here! Get the latest on MSWD's 2024 highlights, emergency preparedness, fire hydrant maintenance, and the Help 2 Others bill	Customer Service	56	3	0	0	2	0
January 29, 2025 5:09 PM PST	Video	Worker Wed Interns At MSWD, our interns do more than just office work —they get real hands-on experience! After learning safety protocols and gearing up with PPE, our intern Christian had the opportunity to expand	Worker Wed	110	16	1	1	30	73
January 28, 2025 4:44 PM PST	≟ Image	Lunch and Learn Seniors We love getting out in the community and talking about water! MSWD had the opportunity to speak at the Lunch & Learn event hosted by Jewish Family Service of the Desert at the Desert Hot Springs	Customer Service	124	7	1	0	14	0

Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
January 27, 2025 6:48 PM PST	Image	CWEA CORBS Awards News Release: MSWD Earns Top Honors from Regional California Water Environment Association Mission Springs Water District took home four awards, including Community Engagement & Outreach Project o		269	17	1	2	38	0
January 23, 2025 6:06 PM PST	Video	REAL Academy Interns We are continuing to grow our own through our successful partnership with the Desert Hot Springs High School REAL Academy program. The REAL Academy teaches the students about clean and renewable s	Event New Hire / Jobs	124	10	0	0	5	85
January 22, 2025 12:08 PM PST	≧ Image	Phone Outage Alert UPDATE- As of 5:45p.m. the district's phone service has been restored. Our phones are experiencing a temporary outage, please email customer service at customerservice@mswd.org for assistance,	Customer Service	148	12	0	1	2	0

Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
January 21, 2025 6:40 PM PST	Image	PSUSD Science Fair MSWD had the privilege of serving as a judge at the Annual Palm Springs Unified School District Science & Engineering Fair today, featuring impressive projects from students spanning 3rd to 12th gr	Conservation/Rebates Event	138	13	0	0	8	0
January 19, 2025 9:30 AM PST	△ Image	MLK Day The MSWD offices will be closed in observance of Martin Luther King, Jr. Day Monday, January 20th, however, we are still here for you 24/7/365 in case of an emergency! Call 760-329-6448 for assist	Customer Service	87	6	0	0	1	0
January 17, 2025 5:49 PM PST	≟ Image	It was an honor hosting the ACWA Region 9 board meeting today at the MSWD offices, which included a tour of the Nancy Wright Regional Water Reclamation Facility. #Water #MSWD #ACWA #ACWARegion9		142	11	0	0	38	0

Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
January 16, 2025 5:10 PM PST	Image	Jan calendar focus Gerardo from Desert Hot Springs High School reminds us how important water conservation is to all of us! Be a conservation hero and make conservation a way of life in 2025. Simple changes like hi	Conservation/Rebates	114	6	2	0	3	0
January 15, 2025 4:11 PM PST	Image	Worker Weds CM Weeping Things Running Smoothly! At MSWD, maintaining our systems is always a top priority. Here's a behind-the-scenes look at our hardworking team replacing pump control valves at one of	Worker Wed	169	9	0	0	19	0
January 13, 2025 6:57 PM PST	Image	Update Contact Info. Stay connected! Make sure we have your updated contact information. Did you know you can update your contact information in the customer portal? Stay informed about emergencies and other impor	Customer Service	90	6	0	0	6	0

Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
January 11, 2025 1:55 PM PST	Image	Emergency Prep As wildfires impact Southern California, our thoughts are with the community members, first responders, and water agencies affected by these devastating events. At MSWD, we prioritize the safety an	News Releases	187	12	0	0	10	0
January 08, 2025 5:01 PM PST	Image	Post 40136710 MSWD partners with the Help 2 Others bill assistance program to assist customers in a time of need, qualified customers can receive \$100 towards their water bill once every 12 months. To apply or	Customer Service	108	5	0	0	2	0
January 07, 2025 5:15 PM PST	Image	Sink Smells Noticing a funky smell when you turn on your water from your sink? Don't worry—it's a common issue! Odors can come from: Bacteria buildup in your water heater or drains, where food, soap, and	Customer Service	118	5	0	0	3	0

Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
January 03, 2025 2:46 PM PST	≟ Image	Portal promo Did you know you can receive online alerts about your water usage, including possible leaks? Avoid unexpected high bills by staying informed! Our customer web portal provides detailed insights on	Customer Service Web Portal	109	4	0	0	3	0
January 02, 2025 6:31 PM PST	Video	2024 Wrap Up What a year 2024 has been! We're excited to share some of our highlights and accomplishments from the past year. Here's to an even bigger and better 2025. We can't wait to continue serving you!	Customer Service	83	11	0	0	9	47
January 01, 2025 9:45 AM PST	Video	HNY 2025 Happy New Year! From all of us at MSWD, we wish you a safe, healthy, and happy 2025. Although our offices are closed, we are available 24/7/365 for emergencies by calling 760-329-6448. #Hap	Event	58	5	0	0	4	16
			Total	2,234	158	5	4	197	221

Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
			Average	124.1	8.8	0.3	0.2	10.9	12.3

Twitter Account Overview	(January 1 - 31, 2025)
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Tweets Published Total Likes Total R			etweets	Total Followers	Following			
16	16 5 0			104	97			
-4 -20.0%				-1 -1.0%	-1 -1.0%			
3 Most Retweeted Posts			3 Most Liked Posts					
HNY 2025 Happy New Year! From all of us at MSWD, we wish you a safe, healthy, and happy 2025. Although our offices are clo				D, we wish you a 1 r offices are clo				
2024 Wrap Up What a year 2024 has been! We're excited to share some of our highlights and accomplishments from the past year.			∭ Ger a	lendar focus ardo from Desert Hot Springs High Scho ant water conservation is to all of us! Co				

0

Portal promo

Did you know you can receive online alerts about your water

usage, including possible leaks? 💧 Avoid unexpected high ...

PSUSD Science Fair

MSWD had the privilege of serving as a judge at the Annual

PSUSD Science & Engineering Fair today, and to present...

1

3 Least Retweeted Posts		3 Least Liked Posts	
Water Matters Newsletter Stay in the Know with MSWD! Our January Water Matters newsletter is here! Find it in your paper bill statement, E-B	0	Water Matters Newsletter Stay in the Know with MSWD! Our January Water Matters newsletter is here! Find it in your paper bill statement, E-B	0
Worker Wed Interns Our interns do more than just office work—they get real hands-on experience! After learning safety protocols and	0	Worker Wed Interns Our interns do more than just office work—they get real hands-on experience! After learning safety protocols and	0
Lunch and Learn Seniors We love getting out in the community and talking about water! MSWD had the opportunity to speak at the Lunch & Description of the Community and talking about water!	0	CWEA CORBS Awards News Release: MSWD Earns Top Honors from Regional California Water Environment Association. Since 1989, MSWD and its	0

Twitter Post Metrics	(January 1 - 31, 2025)
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Date	Format	Post	Labels	Retweets	Likes
January 30, 2025 2:15 PM PST	Image Image	Water Matters Newsletter Stay in the Know with MSWD! Our January Water Matters newsletter is here! Find it in your paper bill statement, E-Bill digital statement (scroll down to view), or at https://t.co/jJlntka2x4 in En	Customer Service	0	0
January 29, 2025 5:09 PM PST	Video	Worker Wed Interns Our interns do more than just office work—they get real hands-on experience! After learning safety protocols and gearing up with PPE, our intern Christian had the opportunity to expand his skil	Worker Wed	0	0
January 28, 2025 4:44 PM PST	i Image	Lunch and Learn Seniors We love getting out in the community and talking about water! MSWD had the opportunity to speak at the Lunch & Desert at the Desert at the Desert Hot Sprin	Customer Service	0	1

Date	Format	Post	Labels	Retweets	Likes
January 27, 2025 6:48 PM PST	Image Image	CWEA CORBS Awards News Release: MSWD Earns Top Honors from Regional California Water Environment Association. Since 1989, MSWD and its staff have won 42 Colorado River Basin Section CWEA awards, including nine perso		0	0
January 23, 2025 6:06 PM PST	Video	REAL Academy Interns Whe are continuing to grow our own through our successful partnership with the Desert Hot Springs High School Real Academy program. Yesterday, they jumped right in by meeting our staff and touring	Event New Hire / Jobs	0	0
January 22, 2025 12:08 PM PST	Image	Phone Outage Alert © Our phones are experiencing a temporary outage, please email customer service at customerservice@mswd.org for assistance, or for other needs go to https://t.co/M4rGmRHSEs. #MSWD #PhoneOutage #Al	Customer Service	0	1

Date	Format	Post	Labels	Retweets	Likes
January 21, 2025 6:40 PM PST	≟ Image	PSUSD Science Fair MSWD had the privilege of serving as a judge at the Annual PSUSD Science & Description of the serving Fair today, and to present the "MSWD Outstanding Achievement in Water Innovation Award" to Thea B., an eig	Conservation/Rebates Event	0	1
January 19, 2025 9:30 AM PST	≟ Image	MLK Day The MSWD offices will be closed in observance of Martin Luther King, Jr. Day Monday, January 20th, however, we are still here for you 24/7/365 in case of an emergency! Call 760- 329-6448 for assist	Customer Service	0	0
January 17, 2025 6:31 PM PST	i Image	ACWA Region 9 Meeting It was an honor hosting the ACWA Region 9 board meeting today at the MSWD offices, which included a tour of the Nancy Wright Regional Water Reclamation Facility. #Water #MSWD #ACWA #ACWARegion9 ht	Event	0	0

5:10 PM PST	Jan calendar focus Conservation/Rebates Gerardo from Desert Hot Springs High School	0	1
	reminds us how important water conservation is to all of us! Conservations kits are free to all MSWD customers, to request your kit email conservation@m		
4:11 PM PST	Worker Weds CM Keeping Things Running Smoothly! At MSWD, maintaining our systems is always a top priority. Here's our hardworking crew replacing pump control valves at one of our pump stations. These update	0	0
6:57 PM PST	Update Contact Info. Did you know you can update your contact information in the customer portal? Sign up for the customer portal — it's quick and easy! https://t.co/ibvtmJc2ly. You can also contact our friendly tea	0	0

Date	Format	Post	Labels	Retweets	Likes
January 08, 2025 5:01 PM PST	Image Image	Post 40136710 MSWD partners with the Help 2 Others bill assistance program to assist customers in a time of need, qualified customers can receive \$100 towards their water bill once every 12 months. To apply or t	Customer Service	0	0
January 03, 2025 2:46 PM PST	Image	Portal promo Did you know you can receive online alerts about your water usage, including possible leaks? Avoid unexpected high bills by staying informed! Sign up today at https://t.co/ibvtmJc2ly and take con	Customer Service Web Portal	0	0
January 02, 2025 6:31 PM PST	Video	2024 Wrap Up What a year 2024 has been! We're excited to share some of our highlights and accomplishments from the past year. Here's to an even bigger and better 2025. We can't wait to continue serving you!	Customer Service	0	0

Date	Format	Post	Labels	Retweets	Likes
January 01, 2025 9:45 AM PST	Video	HNY 2025 Happy New Year! From all of us at MSWD, we wish you a safe, healthy, and happy 2025. Although our offices are closed, we are available 24/7/365 for emergencies by calling 760-329-6448. #HappyNe	Event	0	1
			Total	0	5
			Average	0.0	0.3

Instagram Account	Overview	(January 1	- 31, 2025)
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Posts Published	Total Followers	New Fo	New Followers Impressions React			
18	412	Q	9	76,792	60,536	
-3 -14.3%	+7 1.7%	-3 -	25.0%	+36,744 91.7%	+26,172 76.2%	
	3 Most Liked Posts			3 Most Commented Po	sts	
CWEA CORBS Awards News Release: MSWD Earn Water Environment Associa Mission Springs Water Dis	ns Top Honors from Regional California tion	26	MSWD	Science Fair had the privilege of serving as a judge at s Unified School District Science & Engine		
Worker Weds CM Worker Weds CM Keeping Things Runn At MSWD, maintaining our selections	ning Smoothly! 💧 🚧 systems is always a top priority. 💪	24	*** 💧 I	Weds CM Keeping Things Running Smoothly! 💧 🚧 WD, maintaining our systems is always a nd	top priority. 💪	
Emergency Prep	rn California, our thoughts are with the	22	Stay in	Matters Newsletter the Know with MSWD! nuary Water Matters newsletter is here!	O Get the latest	

on MSWD's 2024 highlight...

community members, first responders, and water age...

3 Least Liked Posts 3 Least Commented Posts Water Matters Newsletter HNY 2025 Stay in the Know with MSWD! 5 🎉 Happy New Year! 🎉 0 Our January Water Matters newsletter is here! Get the latest From all of us at MSWD, we wish you a safe, healthy, and happy 2025. Although our offices are c... on MSWD's 2024 highlight... Post 40136710 2024 Wrap Up MSWD partners with the Help 2 Others bill assistance program to What a year 2024 has been! We're excited to share some of our 5 0 highlights and accomplishments from the past year. assist customers in a time of need, qualified custome... Update Contact Info. Stay connected! Make sure we have your updated contact 5 Portal promo information. Did you know you can receive online alerts about your water 0

usage, including possible leaks? Avoid unexpected high ...

Did you know you can update your contact inf...

Instagram Story Metrics (January 1 - 31, 2025)

Date	Story	Labels	Exits	Impressions	Reach	Replies	Taps Forward	Taps Back
January 27, 2025 9:53 PM PST			2	13	13	0	9	-
January 25, 2025 11:00 AM PST			2	25	25	0	22	-
January 25, 2025 10:59 AM PST			3	26	26	0	22	-
January 25, 2025 10:59 AM PST			1	26	26	0	23	1
January 25, 2025 10:59 AM PST			-	26	26	0	25	-
January 25, 2025 10:59 AM PST			3	27	27	0	21	-
January 22, 2025 12:12 PM PST	Phone Outage Alert	Customer Service	12	43	42	0	30	1
January 16, 2025 5:12 PM PST	Jan calendar focus	Conservation/Rebates	14	57	57	0	36	-
January 13, 2025 5:10 PM PST			3	19	19	0	15	1
January 13, 2025 5:10 PM PST			2	20	20	0	18	-

Date	Story	Labels	Exits	Impressions	Reach	Replies	Taps Forward	Taps Back
January 13, 2025 5:09 PM PST			-	20	20	0	20	-
January 13, 2025 5:09 PM PST			3	24	24	0	18	-
January 09, 2025 8:06 PM PST			3	21	21	0	19	4
January 09, 2025 8:06 PM PST			1	21	21	0	26	2
January 09, 2025 8:05 PM PST			1	22	22	0	23	1
January 09, 2025 8:05 PM PST			3	27	26	0	24	-
January 08, 2025 5:25 PM PST	Post 40136724	Customer Service	5	27	27	0	19	1
January 05, 2025 4:57 PM PST			9	25	25	0	17	-
January 05, 2025 4:57 PM PST			-	24	24	0	24	1
January 05, 2025 4:57 PM PST			1	25	25	0	23	1

Date	Story	Labels	Exits	Impressions	Reach	Replies	Taps Forward	Taps Back
January 05, 2025 4:56 PM PST			2	28	28	0	22	-
January 03, 2025 2:46 PM PST	Portal promo	Customer Service Web Portal	8	45	45	0	28	1
January 02, 2025 6:39 PM PST	2024 Wrap Up	Customer Service	8	42	42	0	33	8
January 01, 2025 3:22 PM PST			3	18	18	0	15	1
January 01, 2025 3:22 PM PST			-	20	19	0	19	-
January 01, 2025 3:22 PM PST			2	21	21	0	18	1
January 01, 2025 3:22 PM PST			4	23	22	0	19	-

Instagram Post Metrics (J	January 1 - 31, 2025)
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Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
January 30, 2025 2:15 PM PST	Image	Water Matters Newsletter Stay in the Know with MSWD! Our January Water Matters newsletter is here! Get the latest on MSWD's 2024 highlights, emergency preparedness, fire hydrant maintenance, and the Help 2 Others bill	Customer Service	5	0	28	28	5	17.86%	0	
January 29, 2025 5:09 PM PST	Video	Worker Wed Interns At MSWD, our interns do more than just office work —they get real hands-on experience!	Worker Wed	17	0		255	17	6.67%	0	261
January 28, 2025 4:44 PM PST	Image	Lunch and Learn Seniors We love getting out in the community and talking about water! MSWD had the opportunity to speak at the Lunch & Learn event hosted by Jewish Family Service of the Desert at the Desert Hot Springs	Customer Service	12	0	72	66	12	18.18%	0	

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
January 27, 2025 6:48 PM PST	Image	CWEA CORBS Awards News Release: MSWD Earns Top Honors from Regional California Water Environment Association Mission Springs Water District took home four awards, including Community Engagement & Outreach Project o		26	0	836	719	27	3.76%	1	
January 23, 2025 6:06 PM PST	Video	REAL Academy Interns We are continuing to grow our own through our successful partnership with the Desert Hot Springs High School REAL Academy program. The REAL Academy teaches the students about clean and renewable s	Event New Hire / Jobs	13	0		1,333	13	0.98%	0	1,345
January 22, 2025 12:08 PM PST	Image	Phone Outage Alert UPDATE- As of 5:45p.m. the district's phone service has been restored. Our phones are experiencing a temporary outage, please email customer service at customerservice@mswd.org for assistance,	Customer Service	7	0	69	63	7	11.11%	0	

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
January 21, 2025 6:40 PM PST	Image	PSUSD Science Fair MSWD had the privilege of serving as a judge at the Annual Palm Springs Unified School District Science & Engineering Fair today, featuring impressive projects from students spanning 3rd to 12th gr	Conservation/Reba···· Event	14	1	86	77	16	20.78%	1	
January 19, 2025 9:30 AM PST	Image	MLK Day The MSWD offices will be closed in observance of Martin Luther King, Jr. Day Monday, January 20th, however, we are still here for you 24/7/365 in case of an emergency! Call 760-329-6448 for assist	Customer Service	8	0	53	48	8	16.67%	0	
January 17, 2025 6:32 PM PST	Image	ACWA Region 9 Meeting It was an honor hosting the ACWA Region 9 board meeting today at the MSWD offices, which included a tour of the Nancy Wright Regional Water Reclamation Facility. Spending the day with fellow water	Event	11	0	239	224	11	4.91%	0	

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
January 16, 2025 5:10 PM PST	Image	Jan calendar focus Gerardo from Desert Hot Springs High School reminds us how important water conservation is to all of us! Be a conservation hero and make conservation a way of life in 2025. Simple changes like hi	Conservation/Reba···	8	0	66	58	8	13.79%	0	
January 15, 2025 4:12 PM PST	Image	Worker Weds CM Keeping Things Running Smoothly! At MSWD, maintaining our systems is always a top priority. Here's a behind-the-scenes look at our hardworking team replacing pump control valves at one of	Worker Wed	24	1	112	97	26	26.8%	1	
January 13, 2025 6:58 PM PST	Image	Update Contact Info. Stay connected! Make sure we have your updated contact information. Did you know you can update your contact information in the customer portal? Stay informed about emergencies and other impor	Customer Service	5	0	71	51	5	9.8%	0	

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
January 11, 2025 1:55 PM PST	Image	Emergency Prep As wildfires impact Southern California, our thoughts are with the community members, first responders, and water agencies affected by these devastating events. At MSWD, we prioritize the safety an	News Releases	22	0	321	262	23	8.78%	1	
January 08, 2025 5:02 PM PST	Image	Post 40136710 MSWD partners with the Help 2 Others bill assistance program to assist customers in a time of need, qualified customers can receive \$100 towards their water bill once every 12 months. To apply or	Customer Service	5	0	130	64	5	7.81%	0	
January 07, 2025 5:15 PM PST	Image	Sink Smells Noticing a funky smell when you turn on your water from your sink? Don't worry—it's a common issue! Odors can come from: Bacteria buildup in your water heater or drains, where food, soap, and	Customer Service	12	0	67	57	12	21.05%	0	

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
January 03, 2025 2:46 PM PST	Image	Portal promo Did you know you can receive online alerts about your water usage, including possible leaks? Avoid unexpected high bills by staying informed! Our customer web portal provides detailed insights on	Customer Service Web Portal	7	0	180	84	8	9.52%	1	
January 02, 2025 6:31 PM PST	Video	2024 Wrap Up What a year 2024 has been! We're excited to share some of our highlights and accomplishments from the past year. Here's to an even bigger and better 2025. We can't wait to continue serving you!	Customer Service	14	0		224	15	6.7%	1	245
January 01, 2025 9:45 AM PST	Video	HNY 2025 Happy New Year! From all of us at MSWD, we wish you a safe, healthy, and happy 2025. Although our offices are closed, we are available 24/7/365 for emergencies by calling 760-329-6448. #Hap	Event	8	0		122	8	6.56%	0	142
			Total	218	2	2,330	3,832	226		6	1,993

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
			Average	12.1	0.1	166.4	212.9	12.6	5.9%	0.3	498.3

	LinkedIn Account Overvie	ew (January 1 - 31, 2025)	
Posts Published	Likes	Views	Followers
7	66	33	403
	-41 -38.3%		+2 0.5%
Comments	Impressions	Clicks	Engagement Rate
0	1,331	84	9.35%
-5 -100.0%	-1,174 -46.9%	-38 -31.1%	+0.0 2.5%
3 Most Eng	aging Posts	3 Most Sh	pared Posts
ACWA Region 9 Meeting ACWA Region 9 Meeting It was an honor hosting the ACWA today at the MSWD offices, which ince		2024 Wrap Up What a year 2024 has been! We're e highlights and accomplishments from He	
News Release: MSWD Earns Top Hor Water Environment Association Mission Springs Water Dis	ors from Regional California 13.58%	ACWA Region 9 Meeting It was an honor hosting the ACWA today at the MSWD offices, which income	
2024 Wrap Up What a year 2024 has been! We're end highlights and accomplishments from He		PSUSD Science Fair MSWD had the privilege of serving as Springs Unified School District Science	

3 Least Engaging Posts		3 Least Shared Posts	
REAL Academy Interns When we are continuing to grow our own through our successful partnership with the Desert Hot Springs High School REAL Ac	7.45%	Water Matters Newsletter Stay in the Know with MSWD! Our January Water Matters newsletter is here! Get the latest on MSWD's 2024 highlight	0
Lunch and Learn Seniors We love getting out in the community and talking about water! MSWD had the opportunity to speak at the Lunch & Lea	10.23%	Lunch and Learn Seniors We love getting out in the community and talking about water! MSWD had the opportunity to speak at the Lunch & Lea	0
PSUSD Science Fair MSWD had the privilege of serving as a judge at the Annual Palm Springs Unified School District Science & Engineering	10.66%	CWEA CORBS Awards News Release: MSWD Earns Top Honors from Regional California Water Environment Association Mission Springs Water Dis	0

LinkedIn Post Metrics (January 1 - 31, 2025)

Date	Format	Post	Labels	Shares	Clicks	Engagement Rate	Reactions	Impressions	Comments
January 30, 2025 2:15 PM PST	Image	Water Matters Newsletter Stay in the Know with MSWD! Our January Water Matters newsletter is here! Get the latest on MSWD's 2024 highlights, emergency preparedness, fire hydrant maintenance, and the Help 2 Others bill	Customer Service	0	1	11.29%	6	62	0
January 28, 2025 4:44 PM PST	Image	Lunch and Learn Seniors We love getting out in the community and talking about water! MSWD had the opportunity to speak at the Lunch & Learn event hosted by Jewish Family Service of the Desert at the Desert Hot Springs	Customer Service	0	4	10.23%	5	88	0
January 27, 2025 6:55 PM PST	Image	CWEA CORBS Awards News Release: MSWD Earns Top Honors from Regional California Water Environment Association Mission Springs Water District took home four awards, including Community Engagement & Outreach Project o		0	14	13.58%	8	162	0

Date	Format	Post	Labels	Shares	Clicks	Engagement Rate	Reactions	Impressions	Comments
January 23, 2025 6:06 PM PST	Video	REAL Academy Interns We are continuing to grow our own through our successful partnership with the Desert Hot Springs High School REAL Academy program. The REAL Academy teaches the students about clean and renewable s	Event New Hire / Jobs	0	3	7.45%	9	161	0
January 21, 2025 6:40 PM PST	Image	PSUSD Science Fair MSWD had the privilege of serving as a judge at the Annual Palm Springs Unified School District Science & Engineering Fair today, featuring impressive projects from students spanning 3rd to 12th gr	Conservation/Rebates Event	0	3	10.66%	10	122	0
January 17, 2025 6:31 PM PST	Image	ACWA Region 9 Meeting It was an honor hosting the ACWA Region 9 board meeting today at the MSWD offices, which included a tour of the Nancy Wright Regional Water Reclamation Facility. Spending the day with fellow water	Event	0	28	19.62%	13	209	0

Date	Format	Post	Labels	Shares	Clicks	Engagement Rate	Reactions	Impressions	Comments
January 02, 2025 6:31 PM PST	Video	2024 Wrap Up What a year 2024 has been! We're excited to share some of our highlights and accomplishments from the past year. Here's to an even bigger and better 2025. We can't wait to continue serving you!	Customer Service	0	13	12.5%	13	208	0
Total				0	66		64	1,012	0
Average				0.0	9.4	12.19%	9.1	144.6	0.0