Mission Springs Water District

GENERAL MANAGER'S REPORT APRIL 2025

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ENGINEERING DIVISION

Engineering Department

Below is a list of Capital Projects and status updates for March 2025.

Well 42 Project

Staff continued working with the contractor, Layne Christensen, to identify any change orders related to the conformed plans and confirmed the completion schedule. The contractor is scheduled to begin the civil site improvements in the coming weeks.

Well 22 Rehabilitation

Staff continued to work with the contractor, Canyon Springs Enterprises, on reviewing and approving material submittals, procuring materials, and responding to requests for information (RFIs).

Water and Wastewater System Comprehensive Master Plan Updates

Staff and consultants continued progress on finalizing the master plans and capital improvement programs. Staff also continued to review and comment on the final draft chapters for both master plans, anticipating completion of the plans and presenting them to the Board for adoption at the April 2025 Board meeting.

AD-18 – GQPP Sewer Project Area "D3"

Staff continue to evaluate the next steps following the bid opening and will present this item to the Board for direction at the April 2025 Board meeting.

AD-18 – GQPP Sewer Project Areas "A" & "G"

The Army Corps of Engineers has placed the design on hold due to contracting issues. They are developing a remedy and path forward to complete the final design. Staff will present it to the Board of Directors.

Skyborne Village III – Housing Development

The developer's contractor is nearing completion of the main water installation in Phase III of the project. They will coordinate with the inspector to conduct tests and finalize the water main for activation into MSWD's system. MSWD's contracted inspector, MWH Constructors, has been overseeing and verifying that the work meets MSWD construction standards.

PODS Storage

The developer's contractor has not resumed the process of addressing the punch list items, including correcting sewer line deficiencies since October 2024. Completion of the project remains on hold.

Project Viento

The developer's contractor continued progress on the water, sewer, and force main system. MSWD's contract inspector, TKE Engineering, has been inspecting and verifying the work meets MSWD construction standards.

Regional Water Reclamation Facility

The Project Team continued responding to RFIs, and processing change orders and payment requests submitted by the treatment plant contractor, JF Shea Construction.

The contractor and MSWD Operations successfully completed initial wastewater treatment startup on February 26, 2025. The team is continuing the testing and commissioning through April 27, 2025.

The Project Team continues to coordinate with the State Water Board on the SRF/Grant funding agreement and reimbursement requests.

RWRF Conveyance Line

The Project Team continued responding to RFIs and processing change orders and payment requests submitted by the contractor, Downing Construction.

The contractor is providing the materials required for the Horton Diversion.

Staff continued preparing the disbursement request documentation covering the period from the start of construction through Q4 2024 to be submitted to the State Water Board in the coming weeks.

Area M2 Sewer Collection System (AD-15)

Staff received additional RFIs from the State regarding the final bid package. Staff is preparing responses and will continue to monitor the status of final approval with the State. Staff plans to bid the project following the State's approval.

RWRF Roadway Design (19th Avenue, Little Morongo Road, and 20th Avenue)

Staff received the 90% plan check comments from the City of Desert Hot Springs and are currently reviewing and responding to comments.

The consultant continued progress on the draft CEQA document and expects to receive the document in April 2025 for review. Following review, the draft CEQA will be published for public comment.



Water Resources Department

Below is a list of water resources related activities for March 2025.

Integrated Regional Water Management Planning

The Coachella Valley Regional Water Management Group (CVRWMG) implements the Integrated Regional Water Management (IRWM) Plan for the Coachella Valley IRWM Region. The CVRWMG met to discuss on-going grant funded projects and upcoming grant opportunities, including continued discussion on Conservation Regulations and Chromium-6 compliance.

Mission Creek Subbasin SGMA Compliance

The consultant completed the final Sustainable Groundwater Management Act (SGMA) Annual Report and submitted it to the California Department of Water Resources (DWR).

The Mission Creek Subbasin Management Agencies received proposals for the 2027 periodic update of the Alternative Plan. Coachella Valley Water District (CVWD), as the leading agency, will be taking the selected proposal to their Board for approval in the coming weeks.

San Gorgonio Pass Subbasin SGMA Compliance

The consultant completed the draft SGMA Annual Report and staff provided comments. Following, the consultant completed the final SGMA Annual Report and submitted it to the DWR.

Salt and Nutrient Management Planning

Staff attended the monthly Steering Committee meeting to discuss progress and comment on the draft Technical Memorandum #5 (TM5), Construct TDS/N Forecasting Models.



FINANCE DIVISION

Customer Service Department

<u>Lockbox</u>

Customer Service and IT have been working diligently with Wells Fargo to implement Lockbox services aimed to streamline payment processing workflow, reduce manual labor, and accelerate payment postings.

- Lockbox Business Requirements Approval Document (BRAD) Finalization Staff finalized the Lockbox BRAD agreement with Wells Fargo. Completed identification of business needs, lockbox payment requirements, and proper set up.
- Lockbox Training The Customer Service team will soon undergo training on the new lockbox processes and procedures.
- Scanner Delivery and Setup Scanners have been successfully delivered and IT will be setting up the scanners with Customer Service soon.
- Training on New Processes Customer Service team will soon undergo trainings on the Lockbox processes and procedures.



Call into the Customer Service Department

The chart below represents the total incoming calls received by the staff in the Customer Service department for Fiscal Year 2024-2025.

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Most calls received by the Customer Service department are related to payment plans, bill assistance information, demand/lien release requests, new property start/stop service, and account balance requests. The table below provides a summary of the number of calls by category received by the Customer Service staff.

Customer Request	Total for March 2025	Total for FY 2025
Water Waste	4	11
High Bill / Service Line Leak	6	76
No Water	6	59
Illegal Disconnect	10	38
Disconnections	121	925
Reconnections	107	724
Service Transfers	122	895
High / Low Pressure	3	53
Water Quality	4	35
Other / Miscellaneous	90	757

WaterSmart Portal

WaterSmart Analytics data provides a comprehensive overview of leaks detected and automated alerts sent to MSWD customers. All customers are encouraged to sign up in the WaterSmart Portal to access bills and leak alerts. The table below provides a summary of the number of customers who have registered in the WaterSmart Portal.

WaterSmart Portal	Total for March 2025	Overall Total
Registered Customer Accounts	120	8,253

<u>Billing</u>

During March 2025, Customer Service reviewed a total of 15,678 bills.

Bill Type	Total Bill Count for March 2025	Total Bill Amount for March 2025
Regular Bills	11,162	\$751,190.00
Delinquent Bills	4,332	\$1,243,670.00
Closing Bills	184	\$14,735.00
Delinquent Closing	0	\$0.00
Total	15,678	\$2,009,595.00

Delinquency Service Statistics

Staff continued to reach out to customers with delinquent accounts to provide information for assistance and repayment options to avoid disconnection. The table below summarizes the activities of Customer Service staff regarding delinquent accounts.

Delinquency Service	Total for March 2025
Auto-Dialer Calls	526
Door Hangers	75

Customer Bill Assistance

The District continues to facilitate bill assistance programs for the benefit of its customers. The United Way Customer Bill Assistance Program continues to be utilized by those customers who need assistance for one billing period annually, paying \$100 per approved customer. The table below summarizes the results of the customer bill assistance programs administered by the Customer Service staff.

Assistance	Total Assistance	Total Assistance
Program	in March 2025	in FY 2025
United Way of the Desert	\$800	\$3,600.00

Installment Payment Plans

The District continues to assist customers with delinquent bills by facilitating installment payment for the benefit of its customers. The table below summarizes the results of the installment payment plans administered by the Customer Service staff.

Total Active	Remaining Balance
Payment Plans	to be Collected
142	\$87,670.57

<u>Refunds</u>

There was a total of 38 customer account refunds totaling \$7,404.66 resulting from closed accounts for the month of March 2025.

Account Type	Total Refund Count for March 2025	Total Refund Amount for March 2025
Customer Refunds	36	\$6,951.40
Construction Meter Refunds	2	\$453.26
Total	38	\$7,404.66

<u>Liens</u>

Customer Service identified 21 accounts that were 90 days past due requiring Lien filing. Likewise, 23 Release of Liens were issued after securing payment for outstanding balances on past due accounts.

Lien Type	Total Lien Count for March 2025
Lien Recordings	21
Lien Releases	23



Finance & Accounting Department

The Finance and Accounting department continues to work with its vendors to complete the yearly and necessary tasks to meet State and Federal reporting requirements and the strategic goals established by the MSWD Board of Directors. Below are project highlights and summaries for March 2025.

<u>Payroll</u>

- Accounting has scheduled demos with payroll vendors to enhance payroll accuracy, reduce manual tasks, and create efficient payroll reporting. Currently comparing features, pricing, and support options to determine the best fit for the District's needs.
- Rectified Over-Time retro payments for employees receiving certification pay since FY 2025.
- Processed CalPERS adjustments for employees working out of class.
- Assisted Eide Bailly with the Proposed Agreement Mission Springs Palm Springs Crest and West Palm Springs Village Intertie Project.
- Processed 941 Federal and State amendments to 2024 Q4.
- Review CSMFO Core Course: CA Local Budgeting.
- Assisted Eide Bailly with the revision of deduction and payment codes.
- Work with software engineer to change, update, and improve payroll process in Unidata.

<u>Budget</u>

There were four budget transfer requests for the month of March 2025, and year-to-date budget transfers total \$202,704.

- \$10,000.00 from BID 837 Water Production (Maint. Supplies) to BID 857 Equipment Repairs – Production
- \$5,000.00 from BID 683 Conservation Outreach to BID 678 Promo Items
- \$5,000.00 from BID 683 Conservation Outreach to BID 681 Event Related Expenses
- \$25,000.00 from BID 837 Water Production (Maint. Supplies) to BID 857 Equipment Repairs Production

<u>Finance</u>

The Finance Director is collaborating with Raftelis to conduct a comprehensive longrange financial and rate study. This study aims to provide insights into future financial planning, rate adjustments, and strategic budgeting for long-term sustainability.

The Finance Director is working with RAMS Auditors to provide auditors with requested financial records.

Current Work Priorities

The Accounting department continues to support other departments as needed:

- Engineering
 - Accounts Payable continues to process vendor requisitions.
- Operations

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- Accounting continues to support Operations on reimbursable jobs that include primarily damage to District property where a police report was filed.
- Human Resources
 - Accounting continues to work with Human Resources to update employee information related to change of status, new hires, and CalPERS appointments.
- Customer Service
 - Processing multiple customer refunds for credit balances on closed accounts.

<u>Cash</u>

Total cash receipts for the month of March 2025 amounted to \$2,551,756.29, with the largest contributors from the State of California sewer grant amounting to \$1,107,205.00, and from normal water and sewer customer account payments amounting to \$1,195,925.29.

Cash Disbursements for the month of March 2025 amounted to \$2,594,648.53 with the largest payments made to:

Entity	Amount
Net Payroll	\$507,945.38
Downing Construction, Inc.	\$232,010.47
ACWA-JPIA Health Benefits Auth.	\$221,372.35
City National Bank	\$190,922.74
Yellow Jacket Drilling Services, LLC	\$116,216.26

Financial Statement

A year-to-date summary of the District's financial position for Fiscal Year 2024-2025, in addition to a comparison to the previous fiscal year, can be found in Appendix A.

Capital Improvement Program

The District maintains a 5-year Capital Improvement Program that includes water and sewer infrastructure, facilities, and fleet. A year-to-date summary of the District's Capital Improvement Program for Fiscal Year 2024-2025 can be found in Appendix A.



Innovation & Technology Department

The Innovation and Technology (IT) department continues to work with staff and vendors to achieve technological enhancement and meet innovation goals established by the MSWD Board of Directors. Below are project highlights and summaries for March 2025.

2024 State and Local Cybersecurity Grant Program (SLCGP) Award

The District continues with the setup and onboard with CalOES to begin the projects approved for the SLCGP. The CalOES Governing Body Resolution form will be submitted to the Board for approval in the April 2025 Board Meeting.

Department Updates

It has been working with Engineering on the technical aspects of the Regional Plant's new access control system.

IT continues to assist the Finance Department in the RFP process for the new Enterprise Resource Planning (ERP) system.

IT continued to assist Wastewater and Engineering with technical needs for the Regional Plant.

IT continues to assist Customer Service with the onboard of a new customer check deposit system and in the restructure of the Customer Service office area.

Technology Improvements

The adoption of the mobile device management system continues to move forward as more devices are brought under management.

Cybersecurity improvements continue to be made to improve District security.

Desktop computers and laptop upgrades continue as needed.

Cyber Security News Roundup

The IT Department tracks trends in cyber security to note new opportunities for security and new concerns to defend against. The news below is a brief selection intended for informational purposes and provides no insight to the district's cybersecurity controls.

- The future of the State and Local Cybersecurity Grant Program (SLCGP) is uncertain as officials urge Congress to renew it. The program, which provides \$1 billion over four years, has helped protect critical infrastructure but faces challenges due to federal funding cuts and administrative hurdles. Officials say the program should continue as there have been immense cybersecurity improvement, made possible through the SLCGP. (<u>GovTech</u>)
- The Department of Homeland Security ended \$10 million in funding for the Multi-State Information Sharing and Analysis Center (MS-ISAC) and the Election Infrastructure Information Sharing and Analysis Center (EI-ISAC), impacting cybersecurity and election threat information sharing for state and local governments, reducing cybersecurity resources for its tens of thousands of members. (<u>RouteFifty</u>)

 President Trump signed an executive order requiring state and local governments to prepare for natural disasters and cyberattacks, emphasizing "common sense approaches" without specifying funding. The order mandates a National Resilience Strategy and a review of critical infrastructure policy. Critics argue it shifts the financial burden to local governments and undermines federal emergency capabilities. (<u>RouteFifty</u>)

Intelesys IT Support

The District receives IT services and support through Intelesys. The Intelesys Monthly Client Report for March 2025 activities can be found in Appendix B.

Purchasing Department

Continue to source sanitization supplies to ensure wipes, hand sanitizers, disinfectants are available in all district buildings, and vehicles for the safety of the staff.

Price increases and supply chain issues continue to surface in our industry. Specifically, PVC pipe and fittings, ductile iron pipe and service brass fittings, restraints, hydrants, and valves, as well as many other products, are experiencing significant shortages that could lead to extended lead times. Along with these supply chain problems, pricing continues to escalate. These problems exist with both domestic and imported materials. We will continue to monitor the situation and do our due diligence in getting all the material that is needed to maintain our water systems.

Total inventory purchases were \$74,619.96 and the total issued for use by field crews was \$61,783.17 for the month of March 2025.



OPERATIONS & MAINTENANCE DIVISION

Construction & Maintenance Department

Water Line Locations

Staff completed approximately 402 water line location requests using iPads and the GeoViewer Mobile app to streamline and manage line locations.



Water System Repairs/Replacement

Staff continued to repair and replace components of the water distribution system keeping it in optimum working order and properly functioning without any interruption. Below is a summary of the repairs and replacements completed in March 2025.

- 65 water service lines were replaced with copper.
- Eight service line leaks were repaired.
- One mainline leak was repaired.
- Three fire hydrants were repaired/replaced.



Water System Maintenance

Staff continued to implement preventative maintenance and inspection programs to keep the water distribution system in optimal working order and properly functioning without any interruption. Below is a summary of the maintenance completed in March 2025.

- 143 ground valves were exercised.
- 52 fire hydrants were flushed, maintained, and painted.
- 95 air-release valves were inspected and/or rebuilt.
- No Cla-Val valves were repaired.
- 122 blow-offs were flushed



CMMS Workorder Program

A total of 74 work orders were processed in March 2025 using the CMMS program.

New Water Meter Service Installation

Staff installed 36 new water service lines in March 2025.

Fire Flow Testing

Staff conducted 10 field fire flow tests for the Engineering Department in March 2025.



Fleet & Facility Maintenance Department

Janitorial Services

The District awarded a contract to Executive Facilities in March 2025 and their first day of service will be April 1, 2025.

Building Maintenance

Staff completed the following building maintenance during the month of February 2025.

- Staff performed janitorial duties at the Corporate Yard and Old Stores.
- The rear door handle to the Administration Building was readjusted and lubricated by Valley Lock.
- The lower door trim on the Administration Building front door was reinstalled.
- The upstairs women's restroom drain was snaked and flushed thoroughly.
- Batteries were replaced in the Corporate Yard Shop restroom soap dispenser.
- Light covers were reinstalled on the West Corporate Yard Shop lights.
- Rebuilt stay for metal worktable in Corporate Yard Shop.
- Replaced guide rollers and rear wheel on Administration Building gate.
- Well 27/31 had the sprinkler valve replaced and controller installed, and one irrigation leak repaired.
- Cleaned up diaphragm on Corporate Yard restroom urinal flush valve.
- Sanded down and cleaned the handle plunger of downstairs men's restroom in the Administration building.
- Two irrigation leaks were repaired at Well 28.
- Repaired four irrigation leaks at Two Bunch Reservoir.
- Removed debris causing pressure issue on Quail Reservoir irrigation valve.
- Replaced failed coupler on Terrace Reservoir irrigation line.
- Replaced the wash area hose at Corporate Yard.
- Repaired pothole at Old Stores personnel door entry.

Standby Generator Monthly Maintenance Program

Monthly testing is conducted to ensure that all generators are in good working order and ready for use when needed. There were no issues with the generators this month.

Fleet Maintenance/Repairs

- Unit 455 had MSWD decals, toolboxes and license plates installed, and radio mounted in the cabin.
- Unit 397 had #7 glow plug replaced at Jessup dealership under warranty.
- Unit 431 had a broken zirc fitting replaced.
- Unit 369 had the left taillight and battery replaced, and adjustments made to front cover sensors.
- Unit 394 had a rear decking handle repaired.
- Unit 395 had decking replaced and bucket plate installed.
- Unit 453 had harness repairs made under warranty at RDO Equipment Co.
- Unit 428 had a patch installed on the left rear tire.
- Unit 412 had a patch installed on the left rear tire.
- Unit 450 had two keys programmed at I-10 Ram dealership under warranty.
- Unit 454 had a broken mirror replaced.
- Uni 399 had the fire extinguisher relocated and decal placed on bin.

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- Unit 442 had an extinguisher bin callout installed.
- Unit 439 had an extinguisher bin callout installed.
- Unit 451 had rear suspension contact point lubricated.
- Unit 423 had PM service performed, oil change, cabin filter, and wiper blades replaced.
- Unit 437 had a patch installed on the right rear tire.
- Unit 419 had the right front valve stem replaced.
- Unit 420 had a wiring inspection performed and was taken into I-10 Ram dealership for repairs.
- Unit 435 was taken to Jessup dealership for warranty repairs to the left front caliper and driver window regulator.

Field Services Department

WaterSmart / Neptune 360

Staff routinely reviews continuous and high usage on customer accounts and makes contact through the Customer Portal, phone, email, or in person, making them aware of potential issues. The following is the number of contacts made this month:

Contact Type	Total for March 2025	Total for FY 2025
Continuous Usage	104	933
High Usage (>Normal)	15	155
Reverse Flow	0	0
Total	119	1,088

Cross Connection Control Program

The Backflow and Cross Connection Specialist performs annual testing of Backflow Prevention Assemblies (BPAs) throughout the District as required by the SWRCB Cross Connection Control Policy Handbook. There were 107 BPAs tested in March 2025 and zero Hazard Assessments were completed.



Wastewater Collection Department

<u>Sanitary Sewer Overflow</u> There were no Sanitary Sewer Overflows (SSOs) in the collection system this month.

Dos Palmas Lift Station

Operators conducted daily site visits to ensure proper pump operation, Supervisory Control and Data Acquisition (SCADA) system functionality, and site security.

Sewer Line Locations

Staff completed 558 sewer line location requests using iPads and the GeoViewer mobile application to streamline and manage line locations.

Sewer Line/Collections Maintenance

Staff did not complete any CCTV inspections in March 2025.

Staff cleaned 14,467 feet of sewer mainline in March 2025 in Assessment District 18, a total of 60 pipe segments.



Wastewater Treatment & Disposal Department

Plant Maintenance

Staff spent 715-man hours performing routine plant maintenance, equipment maintenance, and plant operations at the Horton and Desert Crest Wastewater Treatment Plants (WWTPs). Also, during this timeframe staff spent 107-man hours operating the sludge belt filter press, including filling and removing 16 trailers of sludge from the Horton and Desert Crest WWTPs.

Staff replaced the auger and the stainless-steel screen for the auger monster located in the headworks, which is used to capture rags and other debris from entering the plant.



Nancy Wright RWRF

The Nancy Wright Regional Water Reclamation Facility (RWRF) officially started up as of February 26, 2025. The Wright RWRF will be receiving all the flow from the Dos Palmas Lift Station which has an average daily flow of 0.15 MGD. Staff will be monitoring the plant over the next 60 days with J.F. Shea Construction to ensure proper plant operation and refinement.



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Sampling and Laboratory

Staff collected 48 samples and spent 96-man hours performing laboratory duties and analysis for process control and regulatory reporting purposes. Both plants produce an effluent that consistently meets the District's permit discharge requirements.

Staff continue to sample from the pond lysimeters in Ponds 1, 6, and 8 for the nitrogen study. The objective is to determine whether the total nitrogen is being reduced as it percolates through the sand.

Pond Maintenance

Ponds 1, 2, 4, 6, 7, and 8 were cleaned and rehabilitated during March 2025. The ponds continue to percolate at a high rate and continued being operated for 2-week intervals.





Weekly Wastewater Training

The training courses aim to provide all operators with consistent knowledge and a better understanding of processes, including operating equipment more proficiently. This training helps keep operators safe while completing maintenance. A summary of this month's training includes:

- Weekly pH
- Heat Safety
- Chemical Safety and Face Shields
- Pumping the Wet Well



Wastewater Report

Through continued development in the Desert Hot Springs area, and at the request of new consumers, sanitary services are always being added to the collection system. Below is a summary of new sanitary service connections by month.

New Sanitary Service Connections to Collection System						
Fiscal Year	2024/25	2023/24	2022/23	2021/22	2020/21	
July	9	4	4	18	8	
August	7	12	26	20	4	
September	2	17	20	20	5	
October	2	3	13	36	9	
November	22	7	8	29	50	
December	5	21	8	12	9	
January	1	2	35	14	21	
February	55	1	4	7	23	
March	30	1	24	17	48	
April		7	16	7	18	
May		8	9	16	17	
June		0	4	2	21	
Total	133	83	171	198	233	

Additional sanitary service connection information is provided in Appendix C.

The following table shows the average daily flow and peak daily flow for the Horton WWTP, Desert Crest WWTP, and Wright RWRF.

Wastewater Flow (MGD)						
	Horton	WWTP	Desert Cr	est WWTP	Wright RWRF	
Fiscal Year 2024/25	Average Daily	Peak 24-Hour	Average Daily	Peak 24-Hour	Average Daily	Peak 24-Hour
	Flow	Flow	Flow	Flow	Flow	Flow
July	2.065945	2.184078	0.039738	0.046230	0.000000	0.000000
August	2.132868	2.253870	0.045258	0.063150	0.000000	0.000000
September	2.084274	2.299028	0.042407	0.050700	0.000000	0.000000
October	2.056787	2.242007	0.045147	0.054820	0.000000	0.000000
November	2.080992	2.260242	0.045151	0.050590	0.000000	0.000000
December	2.063171	2.208058	0.043790	0.047380	0.000000	0.000000
January	2.052011	2.229541	0.043768	0.046930	0.000000	0.000000
February	2.021628	2.159446	0.042657	0.048510	0.173333	0.260000
March	1.881538	1.992163	0.046467	0.054370	0.175171	0.213597
April						
Мау						
June						

Additional wastewater flow information is provided in Appendix C.

Water Production Department

Water Pumped/Produced

During the month of March 2025, the District's three public water systems produced the following volume of water:

- MSWD (CA3310008) 553.68 Acre Feet (180.42 MG)
- West Palm Springs Village (CA3310078) 7.01 Acre Feet (2.28 MG)
- Palm Springs Crest (CA3310081) 3.60 Acre Feet (1.17 MG)

Water Sampling/Testing

- Bacteriological Sampling Staff collected 50 routine samples in the MSWD system, four routine samples in the ID-E area which includes the West Palm Springs Village (WPSV) and Palm Springs Crest (PSC) systems, and four well samples in ID-E.
- Staff collected 16 general physical samples in the MSWD system and two general physical samples in ID-E.
- Well 26A Uranium Treatment (IXP) Sampling The monthly and quarterly uranium sampling was completed in March 2025.
- Monthly and Quarterly Reporting The District's Monthly Coliform Monitoring Report for all three water systems was sent to the SWRCB Department of Drinking Water (DDW) on April 10, 2025.
- Chromium-6 Sampling Staff completed the initial sampling on March 27, 2025, for all wells.

Chlorination System Updates

- Chlorination Pumps Staff conducted routine maintenance and inspections on all chlorine pumps and related equipment at well sites. Staff made necessary adjustments, repairing and/or rebuilding to ensure proper operation. Most chlorinator pumps continue to function properly, with only typical preventative maintenance required (i.e., repair of cracked chlorination suction/feed tubing).
- Chlorinator Pump Cleaning All of the chlorinator pumps were cleaned twice during the month of March 2025.
- Sodium Hypochlorite (Chlorine) Usage During the month of March 2025, a total of 1,291 gallons of chlorine (12.5% solution strength) was used to disinfect the distribution system and our production facilities. (Reflects usage in the MSWD and ID-E water systems.)
- Chlorine Residuals at Production Well Sites In March 2025, the Water Production staff checked and documented the chlorine residuals at all wells in use 188 times. The average chlorine residual of these readings was 0.918 ppm. (This data reflects the MSWD and ID-E water systems.)
- Distribution System Chlorine Residuals During the month of March 2025, the Water Production staff checked and documented the chlorine residuals throughout the distribution system a total of 106 times. The average chlorine residual of these readings is 0.796 ppm. (This data reflects the MSWD and ID-E water systems.)

Well Soundings

Staff continued to sound the groundwater levels for 13 production wells and nine monitoring wells. Staff aim to complete these by the 15th of each month.

Water Production Facility Updates

Staff oversee all water production sites, making necessary adjustments. They conduct monthly overflow maintenance as needed by climbing reservoirs. Staff also inspect reservoir roofs using a drone.

• Gateway Fire Pump Monthly Testing – Staff performed the monthly fire pump testing in March 2025. All systems functioned properly. Water loss data was captured and entered onto our water loss tracking worksheet.

Well 33 Solar Site

Staff continue to monitor the performance of the solar system. Staff reached out to a thirdparty maintenance company, PVCA, to assess the maintenance and repair needs for the solar site. A full report of their findings will be provided for budgeting purposes, they will be onsite the week of April 14, 2025.



Water Report

Through continued development in the Desert Hot Springs area and at the request of new customers, water services are always being added. Below is a summary of new water services added each month.

New Service Connections to the Water System						
Fiscal Year	2024/25	2023/24	2022/23	2021/22	2020/21	
July	9	5	6	18	7	
August	14	14	28	19	6	
September	6	19	22	23	18	
October	2	4	16	33	13	
November	25	9	10	27	10	
December	6	5	9	9	2	
January	1	5	26	14	15	
February	59	3	14	8	13	
March	37	6	29	19	16	
April		11	24	6	11	
May		9	16	19	15	
June		3	5	1	24	
Total	159	93	205	196	150	

Additional water service connection information is provided in Appendix C.

As expected, the new water services increase the amount of water needed to be pumped; however, the weather and water conservation continue to be the primary factor in MSWD water production. The following table summarizes the MSWD water production by month.

Monthly Water Production (AF)							
	FY 2024/25	Variance from Prior Year AF %		FY 2023/24	FY 2022/23	FY 2021/22	FY 2020/21
	2024/25						
July	939.07	149.08	18.87	789.99	751.79	796.57	857.77
August	818.63	80.89	10.96	737.74	850.19	839.93	885.31
September	785.85	110.79	16.41	675.06	716.03	738.65	784.80
October	718.26	9.03	1.27	709.23	691.98	665.18	755.84
November	574.08	-54.97	-8.74	629.05	599.39	679.85	690.13
December	647.08	117.09	22.09	529.99	554.27	565.48	588.32
January	572.24	15.67	2.82	556.57	530.39	580.28	537.96
February	509.08	50.39	10.99	458.69	490.41	527.34	495.61
March	564.28	4.04	0.72	560.24	500.37	601.44	625.80
April				649.67	552.34	624.07	649.34
May				696.24	726.25	745.36	723.62
June				700.11	682.09	730.02	761.63
Total	6,128.57	482.01	8.54	7,692.58	7,645.50	8,094.17	8,356.13

Additional water production information is provided in Appendix C.

PUBLIC AFFAIRS

Past & Upcoming Sponsorships / Events

CV Water Counts Academy & Tours: January 28 – March 1, 2025

Several MSWD staff participated in this year's Counts Academv. CV Water The comprehensive course covered a variety of topics which included a Course Overview; The History of Water; Groundwater, Streams and Imported Water; Colorado River Water; State Overview, Climate Change; Regional Planning & SGMA: Local Conservation Efforts and Incentives and Making Conservation in the Coachella Valley A Way of Life; Water Quality & Regulations; Recycled Water; Building & Development and Water Efficiency; and Salton Sea Management Program. The final class was a half day where participants receive their certificate of completion, and facility tours hosted this year by CVWD and IWA.



DHS Women's Club Annual Fashion Show Luncheon: March 2, 2025



Board and staff attended the DHS Women's Club annual fashion show and luncheon held recently at Miracle Springs. The Women's Club is the oldest nonnational non-profit established organization in Desert Hot Springs who raises scholarship funds for the students of Desert Hot Springs. MSWD was a proud sponsor of the event.

<u>GCVCC Legislative Breakfast: RivCo Supervisor V. Manuel Perez Sunline Transit</u> <u>Agency – Thousand Palms: March 10, 2025</u>

MSWD attended the Greater Coachella Valley Chamber of Commerce legislative breakfast with Riverside County's Fourth District Supervisor V. Manuel Perez. Attendees had the opportunity to share their thoughts on legislative and community issues. Supervisor Perez answered questions provided by our legislative committee as well as our membership at large.



DHS Rotary BIG HE WRT AWARDS: March 20, 2025

Board and staff attended the annual Rotary Big Heart Awards, which were held at the Miracle Springs Resort & Spa, a night filled with love, appreciation, and recognition. The proceeds from the Big Heart Awards directly fund the Desert Hot Springs Rotary Club Youth Projects, helping to provide essential support and opportunities for the youth in Desert Hot Springs. The MSWD Big Heart Person of the Year was Jeff Nutter who has served the MSWD community for more than 30 years.



Association of California Water Agencies (ACWA) Legislative Symposium: March 26, 2025

Select board and staff members attended the ACWA's Legislative Symposium in Sacramento, it is an annual event engaging water district directors, general managers, attorneys, and staff from across California with up-to-date information on critical water policy issues. While in Sacramento, we held in-person meetings with MSWD's new State Senator, Senator Ochoa Bogh. During this meeting we introduced Mission Springs to the Senator and discussed the issues facing the District and customers. We also met with Mission Springs' Assemblymember, Greg Wallis, and updated him on the latest activities at the District.



DHS Police Department Annex Project Groundbreaking: March 25, 2025



Board and staff attended the groundbreaking event for the Desert Hot Springs Police Department Annex Expansion, this project is to expand the city police department's facilities.

<u>33rd Annual Senior Inspiration Awards: March 27, 2025</u>

Board and staff attended the annual event, which was held at Fantasy Springs Special Events Center, hosted by County Supervisor V. Manuel Perez, joined by the mayors of all the cities in the Coachella Valley to recognize the community's unsung heroes, senior citizens 65 years of age and older who inspire others through their volunteerism and contributions to the community. MSWD was a proud sponsor and happy to support Sally Hedberg the DHS honoree.



Food Now 13th Annual Chili Cook-Off Round-Up to End Hunger: March 28, 2025



MSWD was a water sponsor for this annual event that Food Now holds to improve the quality of life in the Coachella Valley by providing food assistance, community outreach and support services which strengthen families and build healthy communities.

<u>City of Desert Hot Springs Hacienda Ave. Street Improvement Project</u> <u>Groundbreaking: April 2, 2025</u>

MSWD attended the City of Desert Hot Springs groundbreaking ceremony for the Hacienda Avenue Improvement Projects. The project is expected to create a safer environment for residents. improve connectivity to local businesses, schools, parks, and public transit, and lay the groundwork for future growth and development in Desert Hot Springs.



CVAG-CVCC and Energy & Sustainability Committee Meeting: April 10, 2025

CVAG is the regional planning agency coordinating government services within the Coachella Valley. By providing solutions to the common issues of the local governments and tribes that are its members, CVAG promotes a better quality of life and balanced growth for residents of Central and Eastern Riverside County. MSWD Board Director Amber Duff is a voting member.



DHS Women's Club Annual Spring BBQ: April 12, 2025



This annual BBQ is a fundraiser aimed at raising money for high school scholarships, participation will directly contribute to the future of our local students. The Women's Club is the oldest nonnational non-profit established organization in Desert Hot Springs who raises scholarship funds for the students of Desert Hot Springs through these events.

CSDA Special District Leadership Academy in La Quinta: April 21-24, 2025

CSDA's Special District Leadership Academy offers curriculum-based training built around the essential partnership between board members and general managers. Designed for both new and seasoned board members, the groundbreaking curriculum equips attendees with the knowledge and skills necessary to lead effectively and uphold vital governance responsibilities.



CWEA Annual Conference in Palm Springs: April 22-25, 2025

MSWD Board and staff will attend the locally held annual CWEA conference which brings the wastewater industry together for a week of training, tours, and education opportunities. MSWD will receive an award, the CWEA's first place winner for the Community Engagement and Outreach Project of the Year (Small category) award for the Nancy Wright Regional Water Reclamation Facility. MSWD will also be hosting a tour of the Nancy Wright Regional Water Reclamation Facility on April 22, 2025, for attendees that register.



MSWD Blood Drive: April 23, 2025

Join us at the MSWD Boardroom on April 23, 2025, from 7:00am to 12:00pm and donate blood to help those in need. A single donation can save multiple lives.

WEF Central Valley Water Tour 2025: April 23-25, 2025

Hosted by the Water Education Department, this tour ventures through California's Central Valley, known as the nation's breadbasket thanks to an imported supply of surface water and local groundwater. Covering about 20,000 square miles through the heart of the state, the valley provides 25 percent of the nation's food, including 40 percent of all fruits, nuts and vegetables consumed throughout the country.



Earth Day at Cabot's Pueblo Museum: April 26, 2025



MSWD is a sponsor of this annual Cabot's Museum Earth Day event and will have a booth sharing our award-winning water. Admission and tours are free!

Youth & Education Programs

DHS High School REAL Academy Internships: Jan 21 - March 7, April 1 - 10, and April 14 - 24, 2025

Through the MSWD and Desert Hot Springs High School REAL Academy partnership, MSWD is hosting three groups of four interns for the spring session program. The students are partnered with a department and perform hands-on work. All students leave with a letter of reference, and "real" work experience. This session the departments are Wastewater / Collections, Construction and Maintenance, Field Customer Service, GIS, Accounting and Public Affairs.



Julius Corsini Elementary School Career Day: April 4, 2025

On Friday, April 4th, GIS Specialist Ryan Goodner-Belli and Executive Assistant Dori Petee had the pleasure of presenting to 1st and 2nd grade students at Career Day at Julius Corsini School. They introduced the students to various careers at Mission Springs Water District, highlighting the importance of water management and conservation. The children were engaged and curious, asking insightful questions. The presentation aimed at inspiring the young students to consider future careers in the water industry. Overall, it was a rewarding experience that allowed us to connect with the community and educate the next generation about the vital role of water services.



Desert Springs Middle School Career Day: March 26, 2025



MSWD staff hosted a booth at the Desert Springs Middle School Career Day. It was an opportunity for students to ask questions about the many career options there are once they graduate, and an amazing opportunity for MSWD to talk about the various career options that are available in the water industry.

Public & Media Outreach

Water 101: MSWD Infrastructure Tours: March 18 and 19, 2025

As part of our Water 101 efforts, MSWD offered two infrastructure tours on March 18 and 19, 2025, that provided attendees with a peak at District operations. Public Affairs promoted the tours on social media and email blasts. Tickets were free. After the tours, a survey was sent to the participants as an opportunity to rate the tours and give important feedback so we could improve future tours. The results were incredibly positive all around.



GENERAL MANAGER'S REPORT APRIL 2025

Customer Newsletter

Our March 2025 Water Matters newsletter features information about MSWD winning bronze at the Berkeley Springs International Taste Competition, spring planting season, rebates, and evaporative cooler maintenance. Our monthly newsletter can be found here or with your paper bill statement and the E-Bill digital statement (scroll down to view) in English and Spanish. A copy of the newsletter is included in the Appendix E.



Ongoing and New Campaigns

Public Affairs launched the "MSWD Follow and Like Us" Campaign to increase followers of the district Facebook and Instagram social media accounts, this initiative to increase engagement with our customers, as well as notice of events, information, and crisis communication access. Since the start of the campaign, we have received 90 new likes on Facebook, and 35 on Instagram.



Update Your Contact Information Campaign



Starting the month of April 2025, Public Affairs has launched an "Update Your Contact Information" campaign. The campaign is promoted through social media, e-blast, the MSWD newsletter, and news outlets Uken Report and El Informador in Spanish.

Go Paperless Campaign

Public Affairs also launched a "Go Paperless" campaign in honor of Earth Day. The campaign is promoted through social media, e-blast, and the MSWD newsletter.

Editorials / Media

The Uken Report picked up the MSWD Honoree at the Annual Big Hearts Awards, shared on social media and on their online publication. Both releases were also shared on social media by the media outlets and gained significant and were well received.



https://ukenreport.com/jeff-nutter-of-mswd-honored-at-big-heart-awards/

El Informador (Spanish publication) picked up the public tours, Big Heart Awards news releases and feature the story in their web and print publication. <u>https://en.elinformadordelvalle.com/post/mswd-lanza-visitas-guiadas-a-las-instalaciones-p%C3%BAblicas</u>



https://en.elinformadordelvalle.com/post/jeff-nutter-superintendente-de-operaciones-decampo-de-mswd-reconocido-en-los-premios-big-heart

Legislative Updates

Federal: President Trump Issues EO to Reduce Federal Agencies

President Trump signed an EO titled "Continuing the Reduction of the Federal Bureaucracy" that scales back agencies such as the Interagency Council on Homelessness, Treasury's Community Development Financial Institutions Fund, and the Institute of Museum and Library Services. The directive limits their respective funding to their statutory functions and limits those statutory functions to the minimum permitted by law. This means that any grants must be consistent with those functions and subject to appropriations. The agencies have until March 21, 2025, to recommend what activities can continue. Based on the reviews, the Office of Management and Budget would have the ability to reject future funding requests "to the extent they are inconsistent with this order."

<u>Federal: EPA Extends Comment Deadline for Draft PFOA/PFOS Sewage Sludge</u> <u>Risk Assessment</u>

EPA extended the deadline for public comment on its Draft Sewage Sludge Risk Assessment for Perfluorooctanoic Acid (PFOA) and Perfluorooctane Sulfonic Acid (PFOS) to April 16, 2025. EPA is seeking stakeholder feedback on the report that details the agency's latest scientific understanding of the potential risks to human health and the environment posed by the presence of PFOA and PFOS in sewage sludge that is land applied as a soil conditioner or fertilizer (on agricultural, forested, and other lands), surface disposed (e.g., placed in a sewage sludge-only landfill called a monofil), or incinerated.

A full Federal update is available in Appendix D.

State Update

During the month of March 2025, the legislative office building was bustling with groups meeting with legislators and staff during their lobby days in Sacramento. Policy committees began to hold hearings on newly introduced legislation. As March draws to a close, legislative activity is intensifying. The deadline for Assembly and Senate spot bills to be amended with substantial language has passed. Any bill that failed to meet this deadline will no longer progress this year but could be acted on in 2026. In the coming weeks, the Legislature will be focused on policy committee hearings as it works towards the May 2, 2025, deadline for all fiscal bills to pass out of policy committees. By the end of April 2025, committee agendas will be packed with the more contentious bills, as the simpler and less controversial bills are scheduled for hearings in March and early April 2025. In the middle of all this, the legislature will break for their Spring Recess upon adjournment on Thursday, April 10, 2025, until Monday, April 21, 2025. There will be no hearings that week and the Assembly and Senate Desks will be closed for action on bills.

The State report and State Bill Tracking sheet are included in Appendix D.

MSWD Digital Advertising

For the month of March 2025, the District featured Four Google and Facebook/Instagram ads promoting various MSWD programs. The Google campaign garnered 183.32k impressions, and 390 link clicks versus 360 last month. Our Facebook/Instagram (Meta) ads garnered 226,182 impressions versus the 151k impressions from last month and 146 link clicks. The most engagement was the Public Tours, garnering a reach of almost 87k, 95k impressions, and 73 link clicks. The MSWD website saw 4,796 users, 15,908 views, and 5,198 engaged sessions. The full report is included in Appendix E.



Social Media

This report highlights activities and posts on the District's social media platforms. Some of our most engaging posts included the Public Tours promo, Big Heart Awards, and The Senior Inspiration Awards. Our most shared posts were the Public Tours recap, and Turn Off Irrigation after Rainfall, and the March calendar post.

We were up on Facebook impressions by 72k, up 84%, 6,204 views on the reels, and had 37 new page likes. Instagram continues to grow with 14 new followers and 71,753 impressions (up 6.1%), LinkedIn is growing with 4 new followers, impressions were down due to less posts, but engagement is up 3.7%

A copy of the full social media report can be found in Appendix E.

3 Highest Reach Posts	3 Most Shared Posts		
Public Tour Recap This week we were delighted to hold two public tours of o	486	Public Tour Recap This week we were delighted to hold two public tours of o	2
Big Heart Awards News Release: MSWD Field Operations Superintendent Jeff N	336	TURN OFF IRRIGATION RAINFALL TURN OFF IRRIGATION RAINFALL TURN OFF IRRIGATION RAINFALL TURN OFF IRRIGATION RAINFALL	1
Senior Insp Awards MSWD was proud to attend and be a sponsor of the 33rd Ann	213	Wipes WW SFabiola from Desert Hot Springs High School reminds us t	1

CV Water Counts

We continued to drive strong engagement in March 2025. Google Ads campaigns delivered over 306,000 display impressions, 6,407 search impressions, and 75,385 video impressions, contributing to 4,097 total ad clicks. The website had 3,926 users and 5,334 sessions, with popular pages including "Conservation Tips" and "How to Fix a Leak." Social media also played a key role: Facebook ads reached over 117,000 impressions, and Instagram posts reached nearly 15,000 impressions. The monthly e-blast campaign achieved a solid 52% open rate, well above industry averages. A copy of the full report can be found in Appendix E.



Rebates & Conservation

The Public Affairs team continued to promote rebates and conservation throughout our service territory during the month of March 2025.

Rebate Type	Total Rebates for March 2025	Total Rebates for March 2025
Toilet	3	\$349.00
Turf	0	\$0.00
Clothes Washer	0	\$0.00
Smart Controller	0	\$0.00
Conservation Kit	3	-

Bottled Water Tracking Report

Date Supplied	Requested By	Event or Purpose	Cases Requested
03/03/2025	Painted Hill Middle School	Field Trips to JT National Park (2)	3
03/04/2025	Friends of the DHS Library	Various Events	4
0 3/06/2025	Desert X	Desert X Opening Preview (Water Sponsorship)	14
03/13/2025	Bella Vista Elementary PTA	Jog-A-Thon Fundraiser	5
03/17/2025	Food Now	Chili Cookoff Fundraiser	5
03/19/2025	Rich Garduno – Painted Hills Middle School	Jog-A-Thon Fundraiser	5
03/19/2025	City of DHS	DHS Police Department Annex Groundbreaking Ceremony	5
03/20/2025	DHS Rotary	Big Heart Awards	9
03/21/2025	MLCC	Women's Spring Team Tournament	4
03/25/2025	Desert Springs Middle School	Career Fair	5
03/28/2025	Desert X	Walk & Talk Artist Conversations	10
		Total	55


APPENDIX A – Financial Information

MISSION SPRINGS WATER DISTRICT COMBINED FUNDS DISTRICT SUMMARY JULY 1, 2024 TO FEBRUARY 28, 2025

	YEAR	TO DATE			JULY 1, 2023 TO FEBRUARY 29, 2024				
		FAVORABLE	FAVORABLE				FAVORABLE	FAVORABLE	
		(UNFAVORABLE)	(UNFAVORABLE)				(UNFAVORABLE)	(UNFAVORABLE)	
		VARIANCE	VARIANCE				VARIANCE	VARIANCE	
ACTUAL	BUDGET	AMOUNT	PERCENT		ACTUAL	BUDGET	AMOUNT	PERCENT	
13,886,647	13,593,152	293,495	2%	OPERATING REVENUE:	14,794,801	14,178,392	616,409	4%	
10,418,059	15,947,861	5,529,802	35%	OPERATING EXPENSE:	13,016,635	15,754,657	2,738,023	17%	
3,468,588	(2,354,709)	5,823,297	247%	NET OPERATING INCOME	 1,778,166	(1,576,265)	3,354,432	-213%	
3,122,376	3,719,475	(597,099)	-16%	ADD NON-OPERATING REVENUE	5,648,303	6,147,185	(498,882)	-8%	
620,424	454,200	(166,224)	-37%	LESS NON-OPERATING EXPENSE	666,256	709,256	43,000	6%	
2,501,952	3,265,275	(763,323)	-23%	NET NON-OPERATING INCOME	 4,982,047	5,437,929	(455,882)	-8%	
5,970,540	910,566	5,059,974	556%	NET INCOME	 6,760,214	3,861,664	2,898,550	75%	
				OTHER INFORMATION					
			3.32	DEBT SERVICE RATIO	19.80				
			0.02	DEDI GERVICE RATIO	13.00				
			4.41%	INVESTMENT RETURN	0.74%				
		EARNED	\$ 35,960	WELLS FARGO LOAN INTEREST	\$ 39,900	PAID			
			\$ 62,533,816	CASH - JULY 1	\$ 42,784,058				
			\$ 9,841,296	INCREASE/(DECREASE) IN CASH	\$ 5,079,443				
		=	\$ 72,375,112	CASH - END OF PERIOD	\$ 47,863,501	-			
	N	ELLS FARGO	\$ 35,849,351	UNRESTRICTED CASH	\$ 13.278.715	WELLS FARGO)		
		ELLS FARGO	+,,	RESTRICTED - ASSESSMENT DISTRICTS	\$ -, -, -	WELLS FARGO			
		US BANK	+ ,, -	RESTRICTED - ESCROW ACCOUNTS	\$,	US BANK			
		CALTRUST	\$ 7,256,023	RESTRICTED - SHORT TERM FUND	\$ 6,890,886	CALTRUST			
		CALTRUST	\$ 23,350,064	RESTRICTED - MEDIUM TERM FUND	\$ 22,151,081	CALTRUST			
		CALTRUST	\$ 2,892,781	RESTRICTED - LIQUIDITY FUND	\$ 2,749,808	CALTRUST			
		-	\$ 72,375,112	RESTRICTED TOTAL CASH	\$ 47,863,501	-			
		_				-			



MISSION SPRINGS WATER DISTRICT CAPITAL IMPROVEMENT PROJECTS - ONGOING FEBRUARY 28, 2025

		BEG BAL	YEAR TO DATE	2024	FY 2024 BUDGET	TOTAL	ADOPTED	BALANCE	DEPARTMENT
	PROJECT TITLE	07-01-2024	02-28-25	BUDGET	TO ACTUAL	COST	BUDGET	OF BUDGET	RESPONSIBLE
11147	WELL #42 (NEAR TO EXISTING WELL # 22)	3,235,277.03	201,164.89	0.00	-201,164.89	3,436,441.92	5,207,000.00		ENGINEERING
11424	REGIONAL WASTEWATER TREATMENT PLANT	51,387,547.85	549,822.35	0.00	-549,822.35	51,937,370.20	55,049,300.00	3,111,929.80	ENGINEERING
11425	AREA M-2 (AD #15)	709,954.24	2,285.60	0.00	-2,285.60	712,239.84	11,450,000.00	10,737,760.16	ENGINEERING
11426	CONVEYANCE LINE FROM LS TO RWWTP	7,078,128.60	204,979.37	0.00	-204,979.37	7,283,107.97	8,300,000.00	1,016,892.03	ENGINEERING
11451	CHROMIUM 6 COMPLIANCE STUDY	64,726.19	54,930.77	0.00	-54,930.77	119,656.96	200,000.00	80,343.04	ENGINEERING
11456	HWWTP INFL. PUMP STATION ODOR CONTROL	647,969.84		0.00					ENGINEERING
	DESIGN & ENGINEERING AREAS H & I	336,320.57		0.00					ENGINEERING
11610	VISTA RESERVOIR NO. 2	127,027.61		0.00			975,427.00		ENGINEERING
11611	WELL REHABILITATION PROGRAM - WELL 22	609,264.22	100,625.47	0.00	-100,625.47	709,889.69	1,560,000.00	850,110.31	PRODUCTION
11618	DESIGN & ENGINEERING FOR AREAS A & G	573,106.23		0.00					ENGINEERING
11621	ADMIN BUILDING	1,855,431.73	230,248.02	0.00	-230,248.02	2,085,679.75	33,300,000.00	31.214.320.25	ADMINISTRATION
	SEWER SYSTEM COLLECTIONS	561,007.76		0.00					ENGINEERING
	EMERGENCY BACKUP GENERATOR WELL 27/31	21,859.56	0.00	0.00	0.00	21,859.56	411,002.00	389,142,44	ENGINEERING
	EMERGENCY BACKUP GENERATOR WELL 32	21.767.00		0.00					ENGINEERING
	EMERGENCY BACKUP GENERATOR WELL 37	21,803.56		0.00					ENGINEERING
	GQPP AREA D3-1 SEWER DESIGN	10,126.62		0.00					ENGINEERING
	PORTABLE BOOSTER/TRANSFER PUMP	148,226.35		0.00					PRODUCTION
	TRAILER MOUNTED PORTABLE GENERATORS	487,220.74		0.00					CONSTRUCTION & MAINT.
	WELL REHAB PROGRAM DESIGN - 2022 FY	68,918.31		0.00			120,000.00		PRODUCTION
	35C WELL REHABILITATION	28,729.59		0.00					ENGINEERING
	34C WELL REHABILITATION	637,977.37		0.00					ENGINEERING
	INSTALL 18-INCH INTERTIE LINE	3,174.77		0.00					ENGINEERING
	19TH-20TH AVES & LITTLE MORONGO ROADWAY PROJECT	120,229.09		0.00					ENGINEERING
	ENERGY CONSERVATION AND EFFICIENCY SVCS PLAN	63,160.06		0.00					ADMINISTRATION
	2024 - NEW METERS 3/4" - 2"	308,086.20		0.00				21,947,60	FIELD SERVICES
	13TH AVE DAMAGE: TSTORM HILARY	185,124.25		0.00					ENGINEERING
	THOMAS DR DAMAGE: TSTORM HILARY	33,158.02		0.00					ENGINEERING
	INDIAN CANYON DAMAGE: TSTORM HILARY	17,740.48		0.00					ENGINEERING
	MISSION LAKES DAMAGE: TSTORM HILARY	32,546.29		0.00		510,720.14			ENGINEERING
	GEHL TH842 TELEHANDLER	0.00		0.00					WASTEWATER
	CASE 570N EP SKIP LOADER	0.00		0.00					WASTEWATER
	GIS ESRI - SBITA	47,976.75		0.00					FIELD SERVICES
	GIS CITYWORKS - SBITA	0.00		0.00	1			360,358.20	
	JOHN DEERE JD210P SKIP LOADER	0.00		0.00					CONSTRUCTION & MAINT.
	WACHS ERV-750 VALVE MACHINE	0.00		0.00					CONSTRUCTION & MAINT.
	BELT PRESS HOIZONTAL SCREW REPLACEMT	0.00		0.00					WASTEWATER
	TERRACE BOOSTER REHAB PROJECT	0.00		0.00					PRODUCTION
	TERRACE CLA-VAL REPLACEMENT	0.00		0.00					PRODUCTION
	GQPP AD18 D3 PHS 1 WATER MAIN REPLACE: DESIGN	0.00		0.00					CONSTRUCTION & MAINT.
	OPEN GOV-DIGITAL BUDGET/PROCUREMENT S/W	0.00	,	0.00			230,392.00		CONSTRUCTION & MAINT.
11002		0.00	101,700.47	0.00	101,700.47	101,700.47	200,002.00	120,000.00	
			1	I					
TOTAL		69,443,586.88	3,415,149.54	0.00	-3,415,149.54	72 858 736 42	136,639,530.00	63,780,793.58	
		00,440,000.00	3,413,149.04	0.00	-0,410,148.04	12,000,100.42	100,000,000.00	00,100,190.00	
40	Records Listed								
40			1		1	1	1		

MISSION SPRINGS WATER DISTRICT CAPITAL IMPROVEMENT PROJECTS - PAUSED FEBRUARY 28, 2025

		BEG BAL	YEAR TO DATE	2024	FY 2024 BUDGET	TOTAL	ADOPTED	BALANCE	DEPARTMENT
JOBNO	PROJECT TITLE	07-01-2024	02-28-25	BUDGET	TO ACTUAL	COST	BUDGET	OF BUDGET	RESPONSIBLE
11087	HORTON WWTP EXPANSION #5	152,615.52	0.00	0.00	0.00	152,615.52	13,404,000.00	13,251,384.48	ENGINEERING
11159	1530 ZONE REDBUD TANK #2 LAND AND CONSTR	70,708.46	0.00	0.00	0.00	70,708.46	80,000.00	9,291.54	ENGINEERING
11205	I-10 & INDIAN SEWER COLLECTION SYSTEM	594,668.44	0.00	0.00	0.00	594,668.44	652,000.00	57,331.56	ENGINEERING
11472	AREA J-2	293,853.72	0.00	0.00	0.00	293,853.72	300,000.00	6,146.28	ENGINEERING
	HWWTP ASU DEMOLITION	45,077.20		0.00	0.00				ENGINEERING
11557	HWWTP PERCOLATION PONDS (2)	350,213.58	0.00	0.00	0.00	350,213.58	380,000.00	29,786.42	WASTEWATER
	BLOCK WALL AT CORP YARD & WASTEWATER FACILITY	1,451.86		0.00	0.00		155,000.00	153,548.14	ENGINEERING
11599	BLOCK WALL/FENCE AT TERRACE RESERVOIR	25,947.91		0.00	0.00		226,288.00		ENGINEERING
	BOOSTER PUMP REHAB PROGRAM	119,375.93		0.00	0.00	119,375.93			PRODUCTION
	MODULAR ENCL FOR CHLORINE EQUIP AT WELL SITES	88,417.25		0.00	0.00				PRODUCTION
	PAVEMENT REPAIRS - CORP YARD	43,757.39		0.00					ENGINEERING
	TERRACE RESERVOIR NO. 1	30,667.76		0.00			2,754,343.00		ENGINEERING
	TERRACE RESERVOIR NO. 2	32,374.80		0.00	0.00		2,814,461.00		ENGINEERING
	TERRACE RESERVOIR NO. 3	30,882.54		0.00			2,361,363.00		ENGINEERING
	HWWTP ABOVE GROUND PIPING & APPURTENANCE REHA	343.68		0.00	0.00		150,000.00		ENGINEERING
-	HWWTP SCADA UPGRADES	40,080.36		0.00	0.00				WASTEWATER
	2020 WATER CIP PIPELINE REPLACEMENT	275,188.54		0.00			2,264,975.00		ENGINEERING
11665	WELL AND RESERVOIR SITES SECURITY CAMERAS	2,366.86		0.00	0.00				PRODUCTION
	FILTRATION FOR HWWTP	108,952.07	0.00	0.00	0.00	108,952.07	1,500,000.00		ENGINEERING
	MUNICODE WEBSITE	9,021.78		0.00					ADMINISTRATION
	MUNICODE AGENDA	7,214.25		0.00	0.00	7,214.25	20,000.00		ADMINISTRATION
11733	ADMINISTRATION OFFICE REPAIRS DRYWL/PAINT	35,339.27	0.00	0.00	0.00	35,339.27	135,000.00	99,660.73	ADMINISTRATION
TOTAL		2,358,519.17	0.00	0.00	0.00	2,358,519.17	28,369,543.00	26,011,023.83	
22	Records Listed								

MISSION SPRINGS WATER DISTRICT CAPITAL IMPROVEMENT PROJECTS - NOT STARTED FEBRUARY 28, 2025

JOBBO PROJECT TILE 07-04/2024 02-28-25 BUDGET TO ACTUAL COST BUDGET OF BUDGET RESPONSIBL 1140 VELL2 SCHROMUNG TREHAB PROGRAM DESIGN - 2022 FY 0.00 0.00 0.00 0.00 20.000.00 120.000.00 120.000.00 PRODUCTION 11737 PIERSON RUD SLIVAY EAV PROJECT 0.00 0.00 0.00 0.00 0.00 120.000.00 PRODUCTION 11738 RIVERSIDE CY MOUNTAIN VIEW RESURFACING PROJ 0.00<	NT
11119 RESERVOIR REHAB PROGRAM DESIGN-2022 FY 0.00 0.00 0.00 120.000.00 PRODUCTION 11737 PIERSON BLVD SLURPY SEAL PROJECT 0.00 0.00 0.00 0.00 133.000.00 133.000.00 183.000.00 183.000.00 183.000.00 183.000.00 183.000.00 183.000.00 183.000.00 183.000.00 183.000.00 183.000.00 183.000.00 142.000.00 142.000.00 142.000.00 17.000.00 17.000.00 17.000.00 17.000.00 17.000.00 17.000.00 17.000.00 17.000.00 17.000.00 17.000.00 17.000.00 143.000	LE
11737 PIERSON BLVD SLURRY SEAL PROJECT 0.00 0.00 0.00 183,000.00 171,000.00 0.00 0.00 0.00 0.00 0.00 0.00 1,710,000.00 1,700.00 1,700.00 1,700.00 1,700.00 1,700.00 1,700.00 1,700.00 1,700.00 1,700.00 1,700.00 1,700.00 1,700.00 1,700.00 1,700.00	1G
11738 RVERSIDE CTY MOUNTAIN VIEW RESURFACING PROJ 0.00 0.00 0.00 0.00 33.000.00 33.000.00 13.000.00 13.000.00 17.00.000 17.00.000 17.00.000 17.00.000 17.00.000 17.00.000.00 17.00.000 11.00.00 17.00.000 11.00.00 11.0	N
11799 WACHS ERV-750 VALVE MACHINE 0.00 <	IG
11791 ERP SYSTEM REPLACEMENTS 0.00 0.00 0.00 0.00 1.710.000.00 1.710.000.00 INNVATION 11812 ITLE MORONGO DAMAGE: TSTORM HILARY 0.00 0.00 0.00 0.00 30.000.00 143.000.00 INNVATION 11840 VACUUM EXTRACTOR 0.00 0.00 0.00 0.00 0.00 143.000.00 143.000.00 INNVATION 11843 VALK BEHIND TRENCHER 0.00 0.00 0.00 0.00 0.00 12.100.00 CINSTRUCT 11843 MALK BEHIND TRENCHER 0.00 0.00 0.00 0.00 0.00 12.100.00 CINSTRUCT 11843 INEADWORKS GRIT CLASSIFIER SCREW REPLACEMT 0.00	1G
11812 LITTLE MORONGO DAMAGE: TSTORM HILARY 0.00 0.00 0.00 0.00 30,000.00 BGINEERIN 11840 VACUUM EXTRACTOR 0.00 0.00 0.00 0.00 143,000.00 143,000.00 143,000.00 CONSTRUCT 11842 WALK BEHIND TRENCHER 0.00 0.00 0.00 0.00 0.00 143,000.00 12,100.00 12,100.00 12,100.00 12,100.00 12,100.00 12,100.00 12,100.00 12,000.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 15,070.00 WASTEWATE 11845 HEADWORKS GRIT CLASSIFIER SCREW REPLACEMT 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 71,886.00 WASTEWATE 11846 AVLIGON CAMERA SYSTEM (HORTON) 0.00 0.00 0.00 0.00 0.00 17,000.00 17,000.00 WASTEWATE 11846 AVLIGON CAMERAS SYSTEM (HORTON) 0.00 0.00 0.00 0.00 0.00 0.00 0.00 17,000.00 17,000.00 WASTEWATE 11847 MCGREASE FILCEM 0.00	TION & MAINT.
11840 VACUUM EXTRACTOR 0.00 <td>& TECHNOLC</td>	& TECHNOLC
11842 WALK BEHIND TRENCHER 0.00 0.00 0.00 0.00 12.100.00 12.100.00 CONSTRUCT 11843 AXLE WEIGHING SYSTEM 0.00 0.00 0.00 0.00 15.070.00 WASTEWATE 11844 HEADWORKS GRIT CLASSIFIER SCREW REPLACEMT 0.00 0.00 0.00 0.00 0.00 0.00 15.070.00 WASTEWATE 11846 AVILIGON CAMERA SYSTEM (HORTON) 0.00 0.00 0.00 0.00 0.00 71.886.00 71.886.00 WASTEWATE 11847 WAC AGER REPLACEMENT 0.00 0.00 0.00 0.00 17.000.00 WASTEWATE 11849 DOR CONTROL GREASE FILTER 0.00 0.00 0.00 0.00 0.00 17.000.00 17.000.00 WASTEWATE 11849 DAC WASTEWATE 0.00 0.00 0.00 0.00 0.00 0.00 0.00 17.000.00 17.000.00 INSTEWATE 11840 DAC WASTEWATE 0.00 0.00 0.00 0.00 0.00 0.00	IG
11843 AXLE WEIGHING SYSTEM 0.00 0.00 0.00 15.070.00 15.070.00 WASTEWATE 11846 HEADWORKS GRIT CLASSIFIER SCREW REPLACEMT 0.00 0.00 0.00 0.00 96.076.00 96.076.00 WASTEWATE 11846 AVILIGON CAMERA SYSTEM (HORTON) 0.00 0.00 0.00 0.00 0.00 0.00 71.886.00 WASTEWATE 11846 JWC AUGER REPLACEMENT 0.00 0.00 0.00 0.00 28.988.00 28.989.00 WASTEWATE 11849 PSC - WPSV INTERTIE 0.00 0.00 0.00 0.00 0.00 358.010.00 358.010.00 S88.010.00	TION & MAINT.
11845 HEADWORKS GRIT CLASSIFIER SCREW REPLACEMT 0.00<	TION & MAINT.
11846 AVILIGON CAMERA SYSTEM (HORTON) 0.00 0.00 0.00 0.00 0.00 71.886.00 71.886.00 VASTEWATE 11847 JWC AUGER REPLACEMENT 0.00 0.00 0.00 0.00 0.00 28.898.00 28.898.00 WASTEWATE 11848 ODC CONTROL GREASE FILTER 0.00 0.00 0.00 0.00 17.00.00 17.00.00 WASTEWATE 11848 DPSC - WPSV INTERTIE 0.00 0.00 0.00 0.00 358.010.00 ENGINEERIN 11850 CHLORINE ENCLOSURES 0.00 0.00 0.00 0.00 0.00 0.00 0.00 23.150.00 PRODUCTION 11851 CHLORINE ENCLOSURES 0.00 0.00 0.00 0.00 0.00 23.442.00 PSA44.2.00 PRODUCTION 11855 IGHIGHLAND SOLAR & COMMUNICATIONS UPGRADE 0.00 0.00 0.00 0.00 23.150.00 PRODUCTION 11856 LUTLE MORONGO BOOSTER INSTALL 0.00 0.00 0.00 0.00 0.00 0.00	ER
11847 JWC AUGER REPLACEMENT 0.00 0.00 0.00 0.00 28.898.00 28.898.00 WASTEWATE 11848 ODOR CONTROL GREASE FILTER 0.00 0.00 0.00 0.00 17,000.00 17,000.00 WASTEWATE 11849 PSC - WPSV INTERTIE 0.00 0.00 0.00 0.00 358,010.00 ENGINEERIN 11850 WATERLINE REPLACEMENT(S): EASEMENTS 0.00 0.00 0.00 0.00 62,000,000.00 ENGINEERIN 11851 CHLORINE ENCLOSURES 0.00 0.00 0.00 0.00 0.00 23,442.00 PRODUCTION 11852 GATEWAY PLC UPGRADE 0.00 0.00 0.00 0.00 0.00 23,442.00 PRODUCTION 11855 LOW DESERT VIEW BOOSTER RISTALL 0.00 0.00 0.00 0.00 167,605.00 167,605.00 PRODUCTION 11855 LOW DESERT VIEW BOOSTER REHAB 0.00 0.00 0.00 0.00 0.00 0.00 167,605.00 PRODUCTION 11856 LO	ER
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11850 WATERLINE REPLACEMENT(S): EASEMENTS 0.00	ER
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11852 GATEWAY PLC UPGRADE 0.00 0.00 0.00 0.00 23,150.00 23,150.00 PRODUCTION 11853 HIGHLAND SOLAR & COMMUNICATIONS UPGRADE 0.00 0.00 0.00 0.00 0.00 23,442.00 23,442.00 PRODUCTION 11854 LITTLE MORONGO BOOSTER INSTALL 0.00 0.00 0.00 0.00 0.00 167,605.00 PRODUCTION 11855 LOW DESERT VIEW BOOSTER REHAB 0.00 0.00 0.00 0.00 69,304.00 69,304.00 PRODUCTION 11856 QUAL ALTITUDE VALVE UPGRADE 0.00 0.00 0.00 0.00 40,033.00 40,033.00 PRODUCTION 11866 WELL 25A REHABILITATION 0.00 0.00 0.00 0.00 0.00 0.00 104,211.00 PRODUCTION 11861 WELL 25A REHABILITATION 0.00 0.00 0.00 0.00 0.00 104,211.00 PRODUCTION 11861 WELL 25A REHABILITATION PROJECT 0.00 0.00 0.00 0.00 0.00 104,211.0	1G
11853 HIGHLAND SOLAR & COMMUNICATIONS UPGRADE 0.00 0.00 0.00 0.00 23,442.00 23,442.00 PRODUCTION 11854 LITTLE MORONGO BOOSTER INSTALL 0.00 0.00 0.00 0.00 0.00 167,605.00 PRODUCTION 11854 LUTTLE MORONGO BOOSTER REHAB 0.00 0.00 0.00 0.00 69,304.00 69,304.00 PRODUCTION 11856 LOW DESERT VIEW BOOSTER REHAB 0.00 0.00 0.00 0.00 40,033.00 PRODUCTION 11856 QUAL ALTITUDE VALVE UPGRADE 0.00 0.00 0.00 0.00 40,033.00 PRODUCTION 11857 SCADA SERVER UPGRADE 0.00 0.00 0.00 0.00 24,341.00 PRODUCTION 11860 WELL 25A REHABILITATION 0.00 0.00 0.00 0.00 0.00 104,211.00 PRODUCTION 11861 WELL 26A FENCING/ELEC POLE PROJECT 0.00 0.00 0.00 0.00 0.00 0.00 104,211.00 PRODUCTION 11886 R	N
11854 LITTLE MORONGO BOOSTER INSTALL 0.00 0.00 0.00 0.00 167,605.00 PRODUCTION 11855 LOW DESERT VIEW BOOSTER REHAB 0.00 0.00 0.00 0.00 69,304.00 69,304.00 PRODUCTION 11856 QUAL ALTITUDE VALVE UPGRADE 0.00 0.00 0.00 0.00 40,033.00 40,033.00 PRODUCTION 11857 SCADA SERVER UPGRADE 0.00 0.00 0.00 0.00 24,341.00 24,341.00 PRODUCTION 11860 WELL 25A REHABILITATION 0.00 0.00 0.00 0.00 0.00 0.00 104,211.00 104,211.00 PRODUCTION 11861 WELL 25A REHABILITATION 0.00 0.00 0.00 0.00 0.00 0.00 10.00 104,211.00 PRODUCTION 11884 WELL #28 REHABILITATION PROJECT 0.00 0.00 0.00 0.00 0.00 150,000.00 790,230.00 PRODUCTION 11885 REPLACEMENT HORTON WELLS: MO #1 & REHAB #11 0.00 0.00 0.00	N
11855 LOW DESERT VIEW BOOSTER REHAB 0.00 0.00 0.00 0.00 69,304.00 69,304.00 PRODUCTION 11856 QUAL ALTITUDE VALVE UPGRADE 0.00 0.00 0.00 0.00 40,033.00 40,033.00 40,033.00 PRODUCTION 11857 SCADA SERVER UPGRADE 0.00 0.00 0.00 0.00 24,341.00 24,341.00 PRODUCTION 11860 WELL 25A REHABILITATION 0.00 0.00 0.00 0.00 0.00 104,211.00 PRODUCTION 11861 WELL 26A FENCING/ELEC POLE PROJECT 0.00 0.00 0.00 0.00 0.00 0.00 104,211.00 PRODUCTION 11884 WELL 26A FENCING/ELEC POLE PROJECT 0.00 0.00 0.00 0.00 0.00 790,230.00 PRODUCTION 11884 WELL #28 REHABILITATION PROJECT 0.00 0.00 0.00 0.00 0.00 150,000.00 150,000.00 WASTEWATE 11885 REPLACEMENT HORTON WELLS: MO #1 & REHAB #11 0.00 0.00 0.00 0.00<	N
11856 QUAL ALTITUDE VALVE UPGRADE 0.00 0.00 0.00 0.00 40,033.00 40,033.00 PRODUCTION 11857 SCADA SERVER UPGRADE 0.00 0.00 0.00 0.00 24,341.00 24,341.00 24,341.00 PRODUCTION 11860 WELL 25A REHABILITATION 0.00 0.00 0.00 0.00 0.00 104,211.00 104,211.00 PRODUCTION 11861 WELL 26A FENCING/ELEC POLE PROJECT 0.00 0.00 0.00 0.00 56,901.00 56,901.00 PRODUCTION 11884 WELL #28 REHABILITATION PROJECT 0.00 0.00 0.00 0.00 790,230.00 790,230.00 PRODUCTION 11885 REPLACEMENT HORTON WELLS: MO #1 & REHAB #11 0.00 0.00 0.00 0.00 150,000.00 150,000.00 WASTEWATE 11886 GIS VERTICAL ASSET MODEL 0.00 0.00 0.00 0.00 0.00 196,292.00 196,292.00 196,292.00 196,292.00 196,292.00 190,00.00 21,000.00 21,000.00 21,000.00	N
11857 SCADA SERVER UPGRADE 0.00 0.00 0.00 0.00 24,341.00 24,341.00 PRODUCTION 11860 WELL 25A REHABILITATION 0.00 0.00 0.00 0.00 0.00 104,211.00 104,211.00 PRODUCTION 11861 WELL 26A FENCING/ELEC POLE PROJECT 0.00 0.00 0.00 0.00 56,901.00 56,901.00 FRODUCTION 11884 WELL #28 REHABILITATION PROJECT 0.00 0.00 0.00 0.00 790,230.00 790,230.00 PRODUCTION 11885 REPLACEMENT HORTON WELLS: MO #1 & REHAB #11 0.00 0.00 0.00 0.00 150,000.00 150,000.00 WASTEWATE 11889 GIS VERTICAL ASSET MODEL 0.00 0.00 0.00 0.00 0.00 196,292.00 196,292.00 INNOVATION 11880 WELL #30 REHABILITATION PROJECT 0.00 0.00 0.00 0.00 21,000.00 21,000.00 21,000.00 PRODUCTION 11886 WELL #ASET MODEL 0.00 0.00 0.00	N
11860 WELL 25A REHABILITATION 0.00 0.00 0.00 0.00 0.00 104,211.00 PRODUCTION 11861 WELL 26A FENCING/ELEC POLE PROJECT 0.00 0.00 0.00 0.00 56,901.00 56,901.00 56,901.00 56,901.00 PRODUCTION 11864 WELL 28A REHABILITATION PROJECT 0.00 0.00 0.00 0.00 790,230.00 PRODUCTION 11885 REPLACEMENT HORTON WELLS: MO #1 & REHAB #11 0.00 0.00 0.00 0.00 150,000.00 150,000.00 WASTEWATE 11869 GIS VERTICAL ASSET MODEL 0.00 0.00 0.00 0.00 106,292.00 196,292.00 INNOVATION 11880 WELL #30 REHABILITATION PROJECT 0.00 0.00 0.00 0.00 21,000.00 21,000.00 PRODUCTION 11880 WELL BENCHMARK SURVEY 0.00 0.00 0.00 0.00 0.00 21,000.00 21,000.00 PRODUCTION 11886 WELL #30 REHABILITATION PROJECT 0.00 0.00 0.00 0.00 <	N
11861 WELL 26A FENCING/ELEC POLE PROJECT 0.00 0.00 0.00 0.00 0.00 0.00 56,901.00 56,901.00 FRODUCTION 11884 WELL #28 REHABILITATION PROJECT 0.00 0.00 0.00 0.00 790,230.00 790,230.00 PRODUCTION 11885 REPLACEMENT HORTON WELLS: MO #1 & REHAB #11 0.00 0.00 0.00 0.00 150,000.00 150,000.00 WASTEWATE 11869 GIS VERTICAL ASSET MODEL 0.00 0.00 0.00 0.00 196,292.00 196,292.00 196,292.00 196,292.00 1NNOVATION 11880 WELL BENCHMARK SURVEY 0.00 0.00 0.00 0.00 21,000.00 21,000.00 PRODUCTION 11880 WELL #30 REHABILITATION PROJECT 0.00 0.00 0.00 0.00 0.00 790,230.00 PRODUCTION 11886 WELL #30 REHABILITATION PROJECT 0.00 0.00 0.00 0.00 790,230.00 PRODUCTION 11862 M-2 WATERLINE REPLACEMENT 0.00 0.00 0.00	N
11884 WELL #28 REHABILITATION PROJECT 0.00 0.00 0.00 0.00 0.00 790,230.00 790,230.00 PRODUCTION 11885 REPLACEMENT HORTON WELLS: MO #1 & REHAB #11 0.00 0.00 0.00 0.00 150,000.00 150,000.00 WASTEWATE 11869 GIS VERTICAL ASSET MODEL 0.00 0.00 0.00 0.00 196,292.00 196,292.00 196,292.00 196,292.00 1NNOVATION 11880 WELL BENCHMARK SURVEY 0.00 0.00 0.00 0.00 21,000.00 21,000.00 PRODUCTION 11880 WELL #30 REHABILITATION PROJECT 0.00 0.00 0.00 0.00 21,000.00 21,000.00 PRODUCTION 11886 WELL #30 REHABILITATION PROJECT 0.00 0.00 0.00 0.00 790,230.00 790,230.00 PRODUCTION 11862 M-2 WATERLINE REPLACEMENT 0.00 0.00 0.00 0.00 3,574,309.00 3,574,309.00 3,574,309.00 BRINEERING	N
11885 REPLACEMENT HORTON WELLS: MO #1 & REHAB #11 0.00 0.00 0.00 0.00 150,000.00 150,000.00 WASTEWATE 11869 GIS VERTICAL ASSET MODEL 0.00 0.00 0.00 0.00 196,292.00 196,292.00 196,292.00 196,292.00 1NNOVATION 11880 WELL BENCHMARK SURVEY 0.00 0.00 0.00 0.00 21,000.00 21,000.00 PRODUCTION 11880 WELL #30 REHABILITATION PROJECT 0.00 0.00 0.00 0.00 790,230.00 PRODUCTION 11862 M-2 WATERLINE REPLACEMENT 0.00 0.00 0.00 0.00 3,574,309.00 3,574,309.00 BINEERING	N
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11880 WELL BENCHMARK SURVEY 0.00 0.00 0.00 0.00 0.00 21,000.00 21,000.00 PRODUCTION 11886 WELL #30 REHABILITATION PROJECT 0.00 0.00 0.00 0.00 790,230.00 PRODUCTION 11862 M-2 WATERLINE REPLACEMENT 0.00 0.00 0.00 0.00 3,574,309.00 3,574,309.00 ENGINEERING	ER
11886 WELL #30 REHABILITATION PROJECT 0.00 0.00 0.00 0.00 790,230.00 790,230.00 PRODUCTION 11862 M-2 WATERLINE REPLACEMENT 0.00 0.00 0.00 0.00 0.00 3,574,309.00 3,574,309.00 ENGINEERING	& TECHNOLC
11862 M-2 WATERLINE REPLACEMENT 0.00 0.00 0.00 0.00 0.00 3,574,309.00 3,574,309.00 ENGINEERING	N
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	1G
TOTAL 0.00 0.00 0.00 0.00 0.00 71,260,562.00 71,260,562.00	
31 Records Listed	

MISSION SPRINGS WATER DISTRICT CAPITAL IMPROVEMENT PROJECTS - COMPLETED FEBRUARY 28, 2025

		BEG BAL	YEAR TO DATE	2024	FY 2024 BUDGET	TOTAL	ADOPTED	BALANCE	DEPARTMENT
JOBNO P	ROJECT TITLE	07-01-2024	02-28-25	BUDGET	TO ACTUAL	COST	BUDGET	OF BUDGET	RESPONSIBLE
10371 S	EWER LINE ENCASEMENT I-10 CROSSING @ INDIAN	251,972.22	0.00	0.00	0.00	251,972.22	251,972.00	-0.22	ENGINEERING
10693 W	VELL SITE-WORSLEY RD NORTH-27 ACRES	39,326.00	0.00	0.00	0.00	39,326.00	39,326.00	0.00	ENGINEERING
10702 W	VELL SITE WORSLEY-ENV/ENG	2,404.50	0.00	0.00	0.00	2,404.50	2,405.00	0.50	ENGINEERING
10969 P	RELIM DESIGN/ENG HORTON WWTP EXP# 5	171,702.93	0.00	0.00	0.00	171,702.93	171,703.00	0.07	ENGINEERING
	INAL DESIGN HORTON WWTP EXP #5	940,340.32	0.00	0.00	0.00	940,340.32	940,340.00	-0.32	ENGINEERING
11076 W	VELL #38 DESIGN & ENVIRONMENTAL	366,443.48	0.00	0.00	0.00	366,443.48	,		ENGINEERING
11088 E	IR HORTON WWTP EXPANSION #5	71,415.62		0.00	0.00	71,415.62	,		ENGINEERING
-	IISSION CREEK - 80 ACRES	325,077.18		0.00	0.00	325,077.18			ENGINEERING
11392 W	VELL & BOOSTER SCADA ENHANCEMENT	29,207.20	0.00	0.00	0.00	29,207.20	30,000.00		PRODUCTION
11498 H	IWWTP PERCOLATION POND REHAB	28,181.34	0.00	0.00	0.00	28,181.34	42,000.00	13,818.66	WASTEWATER
	LECTRICAL PANEL/MOTOR REHAB (3 SITES)	700,272.63		0.00	0.00	700,272.63	1	· · · · · · · · · · · · · · · · · · ·	PRODUCTION
	OHN DEERE 3032E COMPACT UTILITY TRAILER	30,405.00	0.00	32,000.00	32,000.00	30,405.00	32,000.00		WASTEWATER
11788 N	IUFFIN MONSTER 6" INLINE GRINDER	16,197.28	0.00	15,100.00	15,100.00	16,197.28	17,100.00	902.72	WASTEWATER
	OHN DEERE GATOR TE MODEL (1 OF 2)	0.00	15,372.77	0.00	-15,372.77	15,372.77			WASTEWATER
11832 J	OHN DEERE GATOR TX MODEL (2 OF 2)	0.00	15,372.77	0.00	-15,372.77	15,372.77	16,000.00	627.23	ENGINEERING
TOTAL		2,972,945.70	30,745.54	47,100.00	16,354.46	3,003,691.24	3,074,666.00	70,974.76	
15 R	Records Listed								

APPENDIX B – Innovation & Technology Information



Mission Springs — March 2025 Client report

Client Activity Report and Analysis

Tickets received by Priority



Client Service Rating							
Overall Satisfaction	_						
Number of Service Requests	55						
Number of Survey Responses	0						
Response Rate	0%						



Tickets Received	55
Tickets Closed	52
Ticket MTTR	8.4

Client Hours — January

Hours on SOs	118
Hours on Projects	5
Meeting Hours	0
TOTAL HOURS	123





Mission Springs — March 2025 Client report

January Client Meetings

Meeting Title	Topics	Time Allocated
	 No Feb Meeting 	0

Client Pending Projects

Project Title	Purpose
Pass Portal Updates	Updating Applications and services information
Client Server Updates	Update security servers

APPENDIX C – Wastewater & Water Production Tables

WASTEWATER REPORT

	SEWER CONNECTION SUMMARY													
	2024/25	2023/24	2022/23	2021/22	2020/21	2019/20	2018/19	2017/18	2016/17	2015/16	2014/15	2013/14	2012/13	2011/12
July	9	4	4	18	8	7	9	51	2	1	139	2	0	0
August	7	12	26	20	4	1	8	53	2	4	214	4	0	2
September	2	17	20	20	5	2	12	8	11	2	90	2	1	0
October	2	3	13	36	9	4	8	12	4	21	65	8	2	1
November	22	7	8	29	50	10	9	7	7	1	52	18	7	3
December	5	21	8	12	9	3	3	64	1	0	86	22	11	2
January	1	2	35	14	21	7	1	16	8	3	27	3	11	1
February	55	1	4	7	23	5	1	42	0	3	5	46	6	1
March	30	1	24	17	48	1	0	23	5	0	31	16	2	1
April		7	16	7	18	3	3	15	30	0	8	95	14	3
May		8	9	16	17	11	3	20	45	7	13	98	3	2
June		0	4	2	21	7	3	6	70	4	4	72	2	0
Annual	133	83	171	198	233	61	60	317	185	46	734	386	59	16

Connections to Sewer Collection System:

Total Sewer Connections =	9,052
Plus YTD	133
As of June 30, 2024	8,919

WASTEWATER FLOW MGD											
	HORTON PLANT		DESER	I CREST	WRIGHT PLANT						
2024/25	Avg. Daily	Peak 24 hr.	Avg. Daily	Peak 24 hr.	Avg. Daily	Peak 24 hr.					
	Flow	Flow	Flow	Flow	Flow	Flow					
July	2.065945	2.184078	0.039738	0.046230	0.000000	0.000000					
August	2.132868	2.253870	0.045258	0.063150	0.000000	0.000000					
September	2.084274	2.299028	0.042407	0.050700	0.000000	0.000000					
October	2.056787	2.242007	0.045147	0.054820	0.000000	0.000000					
November	2.080992	2.260242	0.045151	0.050590	0.000000	0.000000					
December	2.063171	2.208058	0.043790	0.047380	0.000000	0.000000					
January	2.052011	2.229541	0.043768	0.046930	0.000000	0.000000					
February	2.021628	2.159446	0.042657	0.048510	0.196484	0.266883					
March	1.881538	1.992163	0.046467	0.054370	0.175171	0.213597					
April											
May											
June											

WASTEWATER FLOW MGD											
	HORTO	N PLANT	DESER	CREST	WRIGHT PLANT						
2023/24	Avg. Daily	Peak 24 hr.	Avg. Daily	Peak 24 hr.	Avg. Daily	Peak 24 hr.					
	Flow	Flow	Flow	Flow	Flow	Flow					
July	1.922043	2.149212	0.050983	0.071200	0.000000	0.000000					
August	1.929369	2.592078	0.047453	0.067540	0.000000	0.000000					
September	2.037218	2.182773	0.046081	0.055570	0.000000	0.000000					
October	2.050049	2.173503	0.040804	0.051000	0.000000	0.000000					
November	2.065661	2.265582	0.046158	0.059550	0.000000	0.000000					
December	2.037725	2.208722	0.045566	0.057730	0.000000	0.000000					
January	2.014687	2.152567	0.045226	0.049620	0.000000	0.000000					
February	1.999080	2.184408	0.047016	0.053920	0.000000	0.000000					
March	2.075331	2.301861	0.047050	0.054740	0.000000	0.000000					
April	2.059142	2.222371	0.040275	0.047630	0.000000	0.000000					
May	1.983604	2.113440	0.036827	0.040730	0.000000	0.000000					
June	1.982771	2.091744	0.039008	0.046700	0.000000	0.000000					

WATER REPORT

	WATER CONNECTION SUMMARY												
	2024/25	2023/24	2022/23	2021/22	2020/21	2019/20	2018/19	2017/18	2016/17	2015/16	2014/15	2013/14	2012/13
July	9	5	6	18	7	4	5	7	2	0	0	1	0
August	14	14	28	19	6	10	5	3	2	2	0	1	0
September	6	19	22	23	18	2	14	4	13	3	0	2	2
October	2	4	16	33	13	3	21	8	3	20	0	5	1
November	25	9	10	27	10	16	4	0	7	3	0	1	0
December	6	5	9	9	2	17	3	3	2	0	0	2	0
January	1	5	26	14	15	6	3	20	1	1	2	2	0
February	59	3	14	8	13	8	5	11	1	0	1	0	1
March	37	6	29	19	16	2	3	6	5	0	12	0	0
April		11	24	6	11	1	3	7	11	2	7	0	1
May		9	16	19	15	12	5	11	9	8	2	0	1
June		3	5	1	24	11	2	8	2	10	1	0	0
Annual	159	93	205	196	150	92	73	88	58	49	25	14	6
Avg./ Mo.	13.25	7.75	17.08	16.33	12.50	7.67	6.08	7.33	4.83	4.08	2.08	1.17	0.50

Connections to Water System:

	WATER PRODUCTION SUMMARY												
	FY 2024/25	Varia from pri		FY 2023/24	FY 2022/23	FY 2021/22	FY 2020/21	FY 2019/20	FY 2018/19	FY 2017/18	FY 2016/17	FY 2015/16	FY 2014/15
	AF	AF	%	AF									
July	939.07	149.08	18.87%	789.99	751.79	796.57	857.77	853.23	857.20	835.87	714.50	659.11	859.00
August	818.63	80.89	10.96%	737.74	850.19	839.93	885.31	795.18	806.47	829.93	808.54	706.62	730.71
September	785.85	110.79	16.41%	675.06	716.03	738.65	784.80	757.08	689.47	712.40	679.54	657.37	800.67
October	718.26	9.03	1.27%	709.23	691.98	665.18	755.84	709.39	709.81	733.86	678.33	575.86	716.30
November	574.08	-54.97	-8.74%	629.05	599.39	679.85	690.13	619.87	631.75	642.41	601.89	582.22	533.69
December	647.08	117.09	22.09%	529.99	554.27	565.48	588.32	537.23	502.16	584.24	520.63	503.10	590.83
January	572.24	15.67	2.82%	556.57	530.39	580.28	537.96	553.20	570.20	599.52	465.10	431.38	526.86
February	509.08	50.39	10.99%	458.69	490.41	527.34	495.61	520.85	415.49	512.79	453.39	483.92	506.49
March	564.28	4.04	0.72%	560.24	500.37	601.44	625.80	557.73	490.92	536.09	549.50	514.05	614.94
April		0.00	0.00%	649.67	552.34	624.07	649.34	573.02	635.08	644.06	540.56	502.36	622.58
May		0.00	0.00%	696.24	726.25	745.36	723.62	698.99	598.36	697.15	731.81	601.83	590.28
June		0.00	0.00%	700.11	682.09	730.02	761.63	806.02	710.39	688.74	732.68	685.93	706.34
TOTAL	6,128.57	482.01	8.54%	7,692.58	7,645.50	8,094.17	8,356.13	7,981.79	7,617.30	8,017.06	7,476.47	6,903.75	7,798.69

APPENDIX D – Federal & State Legislative Information



March 31, 2025

Appropriations Update

On March 14th, Congress passed <u>H.R. 1968</u>, a Continuing Resolution (CR) that funds the federal government for the remainder of Fiscal Year (FY) 2025. President Trump signed it into law the following day, averting a government shutdown. While the CR generally maintains FY 2024 funding levels through September 30, it excludes all Congressionally Directed Spending (earmarks) requests that were included in the House and Senate's proposed FY25 appropriations bills.

With FY25 now funded, Congress has shifted its focus to the FY26 appropriations process. Many Senators and Representatives are currently accepting both programmatic and project requests for FY26. Additionally, many congressional offices are planning to resubmit projects that were originally proposed for FY25. However, guidance from the House and Senate Appropriations Committees has not yet been released, so some aspects of the process may change once the committees issue the official rules.

Trump Administration Appointments

President Trump announced the following appointments to his administration in March:

Dept/Agency	Position	<u>Appointee</u>
Agriculture	Chief of Staff, National Resources Conservation Service	Colton Buckley
Agriculture	Chief, National Resources Conservation Service	Aubrey Bettencourt
Agriculture	Deputy Under Secretary for Farm Production and Conservation	Brooke Shupe Appleton
Commerce	Deputy Secretary	Paul Dabbar
Council on Environmental Quality	General Counsel	Justin Schwab
Defense	Assistant Secretary of the Army for Civil Works	Adam Telle
Energy	Assistant Secretary of Energy for Environmental Management	Timothy John Walsh
Energy	General Counsel	Jonathan Brightbill
Environmental Protection Agency	Assistant Administrator, Office of Solid Waste	John Busterud

Environmental Protection Agency	Region 9 Administrator	Josh F.W. Cook
White House	Deputy Director of the Office of Management and Budget	Eric Ueland

President Trump Issues EO on State and Local Preparedness

On March 19th, President Trump issued an Executive Order (EO) titled "Achieving Efficiency Through State and Local Preparedness" to reform the Federal Emergency Management Agency (FEMA). The order directs state and local governments to lead resiliency efforts against threats such as natural disasters and cyberattacks. FEMA's role would be that of a partner to local and state governments, rather than the director of disaster response. The order emphasizes the role of local communities in planning and managing disaster resilience independently, with federal support available upon request.

LEGISLATIVE ACTIVITY

Bipartisan House Bill Introduced to Establish FEMA as an Independent Cabinet-Level Agency. Florida Representatives Byron Donalds (R) and Jared Moskowitz (D) introduced the *FEMA Independence Act of 2025* (H.R. 2308) to establish the Federal Emergency Management Agency (FEMA) as an independent Cabinet-level agency, removing it from its existing position as an agency under the purview of the Department of Homeland Security (DHS). The legislation was referred to the Committees on Homeland Security and Transportation and Infrastructure for consideration.

Bill Introduced in House to Restore Tax-Exempt Advance Refunding for Municipal Bonds. Representatives David Kustoff (R-TN), Rudy Yakym (R-IN), Gwen Moore (D-WI), and Jimmy Panetta (D-CA) introduced the *Investing in Our Communities Act* (H.R. 1255) to restore tax-exempt advance refunding for municipal bonds, which were made unavailable in the 2017 *Tax Cuts and Jobs Act*. The bill was referred to the Committee on Ways and Means for consideration.

Water Conservation Rebate Tax Parity Bills Introduced in House and Senate. Representatives Jared Huffman (D-CA) and Blake Moore (R-UT) introduced the *Water Conservation Rebate Tax Parity Act* (H.R. 1871). Senators Alex Padilla (D-CA), John Hickenlooper (D-CO), and Michael Bennet (D-CO)introduced a Senate companion bill (S. 857). The legislation would amend federal tax law to exempt homeowners from income tax on rebates received from water utilities for water management and improvement projects. The House bill was referred to the Committee on Ways and Means for consideration, and the Senate bill was referred to the Committee on Finance.

FEDERAL AGENCY ACTIONS AND PERSONNEL CHANGES

President Trump Issues EO to Reduce Federal Agencies. President Trump signed an EO titled "<u>Continuing the Reduction of the Federal Bureaucracy</u>" that scales back agencies such as the Interagency Council on Homelessness, Treasury's Community Development Financial Institutions Fund, and the Institute of Museum and Library Services. The directive limits their respective funding to their statutory functions and limits those statutory functions to the minimum permitted by law. This means that any grants must be consistent with those functions and subject to appropriations. The agencies have until March 21st to recommend what activities can continue. Based on the reviews, the Office of Management and Budget would have the ability to reject future funding requests "to the extent they are inconsistent with this order."

CBP Publishes Guidance on Aluminum and Steel Tariffs. U.S. Customs and Border Protection (CBP) released guidance on <u>aluminum</u> and <u>steel</u> tariffs. The tariff on steel and steel derivatives is set at 25%, and all quota agreements have been terminated, applying the tariff to all trading partners of the United States. The tariff on aluminum and aluminum derivatives is increased from 10% to 25%, and all quota agreements have been terminated, except for a 200% rate on aluminum imports from Russia.

EPA Announces Review of WOTUS Definition. EPA Administrator Lee Zeldin <u>announced</u> that EPA and the U.S. Army Corps of Engineers will review and revise the definition of "waters of the United States" (WOTUS). The EPA's review will consider the Supreme Court's decision in *Sackett v. Environmental Protection Agency*, which held that the Clean Water Act's definition of "waters" encompasses only those relatively permanent, standing, or continuously flowing bodies of water, such as streams, oceans, rivers, and lakes.

EPA Extends Comment Deadline for Draft PFOA/PFOS Sewage Sludge Risk Assessment. EPA extended the deadline for <u>public comment</u> on its Draft Sewage Sludge Risk Assessment for Perfluorooctanoic Acid (PFOA) and Perfluorooctane Sulfonic Acid (PFOS) to April 16th. EPA is seeking stakeholder feedback on the report that details the agency's latest scientific understanding of the potential risks to human health and the environment posed by the presence of **PFOA and PFOS in sewage sludge** that is land applied as a soil conditioner or fertilizer (on agricultural, forested, and other lands), surface disposed (e.g., placed in a sewage sludge-only landfill called a monofil), or incinerated.

##



Mission Springs Water District Sacramento Update March 2025

During the month of March, the legislative office building was bustling with groups meeting with legislators and staff during their lobby days in Sacramento. Policy committees began to hold hearings on newly introduced legislation.

As March draws to a close, legislative activity is intensifying. The deadline for Assembly and Senate spot bills to be amended with substantial language has passed. Any bill that failed to meet this deadline will no longer progress this year but could be acted on in 2026. In the coming weeks, the Legislature will be focused on policy committee hearings as it works towards the May 2nd deadline for all fiscal bills to pass out of policy committees. By the end of April, committee agendas will be packed with the more contentious bills, as the simpler and less controversial bills are scheduled for hearings in March and early April.

In the middle of all this, the legislature will break for their Spring Recess upon adjournment on Thursday, April 10th until Monday, April 21st. There will be no hearings that week and the Assembly and Senate Desks will be closed for action on bills.

Sacramento Visits with Elected Officials

During the month of March, we held in-person meetings in Sacramento with Mission Springs' new State Senator, Senator Ochoa Bogh. During this meeting we introduced Mission Springs to the Senator and discussed the issues facing the district and customers. We also met with Mission Springs' Assemblymember, Greg Wallis, and updated him on the latest activities at the district.

State Budget

The Legislature continued their review of the Governor's proposed 2025-26 state budget. As included in the February report, the fiscal situation of the state remains up in the air. During the month of March, it became public that the state's Medicaid program (Medi-Cal) had a very large deficit. Specifically, the Governor notified the Legislature that the state was borrowing \$3.44 billion just to get through the end of the month.

Additionally, Jason Sisney, Budget Advisor to the Assembly Speaker, noted in a March 12 email that state budget deficits are projected, and possible federal cuts are coming. He stated

that "California faces significant General Fund deficits—now projected at over \$10 billion per year—in the coming years, as the administration noted in documents accompanying the Governor's January 10 budget proposal."

In addition to the loss of federal funds, the delayed tax filings for all Los Angeles County residents, due to the Los Angeles fires, are expected to have a significant effect on state general fund revenues. We will see the Newsom Administration's revenue estimates when they release their May Revise, no later than May 15.

APPENDIX E – Public Affairs Information

Rebates:

- Clothes Washers
- Toilets
- Turf
- Smart Controllers

MSWD WATER MATTERS

MSWD Wins Bronze at the 35th Annual Berkeley Springs International Water Tasting

The Berkeley Springs International Water Tasting, held in Berkeley Springs, West Virginia, is the world's most prestigious competition of its kind. Mission Springs Water District was awarded the Bronze Medal February 22, bringing the District's total medal count to 11 since we first entered the annual contest in 1997. Award winners represented three out of the four continents that had submitted among over 80 entries.

The Municipal Water Category saw a US sweep, from the West Coast to the East Coast and in between, including three previous gold medal winners. Emporia, KS, took home their second Gold Medal. The silver medal was won by hometown favorite, Berkeley Springs, WV, and Bronze went to MSWD.

The ten judges were trained to look, sniff and taste each water under guidelines similar to those in wine tasting. The waters were rated for each attribute including appearance (it should be clear – or slightly opaque for glacial waters), aroma (there should be none), taste (it should taste clean), mouth feel (it should feel light), aftertaste (it should leave you thirsty for more).

Not only do we serve some of the best-tasting drinking water in the world, but we also remain committed to serving safe, pure, clean water that exceeds all state and federal guidelines.

For more Information about MSWD's award-winning water, please visit <u>mswd.org/awards</u>.





News From Your Water Provider - March 2025

Use Less

and Sav

To Find Out More Visit: mswd.org/rebates

Spring Planting Season is Here!

Choose drought-friendly plants and trees that thrive in the desert and keep your landscape beautiful year-round. Ψ (*)

Say no to planting invasive species such as the Tamarisk Tree. Not only are they invasive due to their rapid growth, but they are also known for high water consumption, ability to outcompete native plants, and dense thicket formation, which alters habitats and increases fire frequency, impacting ecosystems and wildlife.

Need tips on which plants are best for our desert climate? We offer a variety of resources on our website such as the Water-Wise Plant Guide. Visit mswd.org/landscape.

Plan Your Evaporative Cooler Maintenance Before The Heat Arrives

Evaporative coolers use 3 to 15 gallons of water per hour when running efficiently. • But without proper maintenance, they could waste hundreds of gallons and raise your bill!

Key benefits of evaporative cooler maintenance:

- Improved efficiency
- Reduced energy costs

O

- Longer lifespan
- · Better air quality
- Regular servicing allows technicians to identify potential problems before they become significant issues

Take advantage of the cooler weather to check your system and prepare for the summer heat.

For conservation and maintenance tips visit mswd.org/evaporativecooler

Follow and like us on social

Reembolsos

- Lavadora de ropa
- Inodoros
- Césped
- Controladores Inteligentes

MSWD WATER MATTERS

MSWD gana el bronce en la 35ª edición anual de la Cata Internacional de Agua de Berkeley Springs

La Cata Internacional de Agua de Berkeley Springs, celebrada en Berkeley Springs, Virginia Occidental, es la competencia más prestigiosa de su tipo en el mundo. El 22 de febrero, Mission Springs Water District fue galardonado con la Medalla de Bronce, elevando el total de medallas del distrito a 11 desde que participó por primera vez en el concurso anual en 1997. Los ganadores representaron tres de los cuatro continentes que enviaron más de 80 inscripciones.

La categoría de Agua Municipal fue dominada por EE. UU., con ganadores de la Costa Oeste a la Costa Este y el centro del país, incluyendo tres anteriores ganadores de la medalla de oro. Emporia, KS, se llevó su segunda Medalla de Oro. La Medalla de Plata fue para el favorito local, Berkeley Springs, WV, y la de Bronce para MSWD.

Los diez jueces fueron entrenados para observar, oler y degustar cada agua siguiendo pautas similares a las de una cata de vinos. Las aguas fueron calificadas según varios atributos, incluyendo apariencia (debe ser clara o ligeramente opaca en el caso de aguas glaciares), aroma (no debe tener ninguno), sabor (debe saber limpia), sensación en boca (debe sentirse ligera) y retrogusto (debe dejarte con ganas de más).

No solo ofrecemos una de las aguas potables con mejor sabor del mundo, sino que también seguimos comprometidos a proporcionar agua segura, pura y limpia que supera todas las normativas estatales v federales.

Para más información sobre el agua galardonada de MSWD, por favor visite <u>mswd.org/awards</u>.





Para obtener más información, visita: mswd.org/rebates IERS Noticias de Su Proveedor de Agua - Marzo 2025

Usa Menos

La temporada de siembra de primavera está aquí

Diga no a la siembra de especies invasoras como el árbol Tamarisco. Además de ser invasivos por su rápido crecimiento, también se caracterizan por su alto consumo de agua, su capacidad para desplazar a las plantas nativas y la formación de matorrales densos, lo que altera los hábitats y aumenta la frecuencia de incendios, afectando los ecosistemas y la vida silvestre.

Necesita consejos sobre qué plantas son mejores para nuestro clima desértico? Ofrecemos una variedad de recursos en nuestro sitio web, como la Guía de Plantas de Bajo Consumo de Agua. Visite: mswd.org/landscape.

Planifique el mantenimiento de su enfriador evaporativo antes de que llegue el calor

Los enfriadores evaporativos usan entre 3 y 15 galones de agua por hora cuando funcionan eficientemente. A Pero sin un mantenimiento adecuado, pueden desperdiciar cientos de galones y aumentar su factura!

Beneficios clave del mantenimiento del enfriador evaporativo:

- Mayor eficiencia
- Reducción de costos de energía
- Vida útil más larga
- · Mejor calidad del aire
- El mantenimiento regular permite a los técnicos identificar problemas potenciales antes de que se conviertan en fallas importantes.

Aproveche el clima más fresco para revisar su sistema y prepararse para el calor del verano.

Para obtener consejos sobre conservación y mantenimiento, visite: mswd.org/evaporativecooler

Follow and like us on social

Water COUNTS

CVWC Digital Marketing Report Website, Social, and Marketing Performance

Mar 1 – 31, 2025

by Hunter | Johnsen

Google Ads Campaigns



306.13K







75,385



4,097

GOOGLE PROGRAMMATIC DISPLAY AD CAMPAIGN PERFORMANCE CV Water Counts

Campaign name	Clicks	Impr.
CV Water Counts Spanish 2025 March	1,824	191,755
CV Water Counts 2025 March	1,827	114,375
	3,651	306,130



GOOGLE YOUTUBE VIDEO AD CAMPAIGN PERFORMANCE

CV Water Counts

٨

Account name	Impr.	Engagements	Video views	Clicks
CV Water Counts	75,385	29,154	17,511	216
CVWC Water Saving Tips YouTube Spanish 2025 March	38,127	16,024	10,189	74
CVWC Water Saving Tips English YouTube 2025 March	37,258	13,130	7,322	142
	75,385	29,154	17,511	216







Campaign	Clicks	Impr.
CVWC search	230	6,407
	230	6,407



Facebook Ad Campaigns

FACEBOOK AD PERFORMANCE

Hunter Johnsen

#IndioWaterAuthority #MyomaDunes #CoachellaWaterAuthority #MSWD

Ad preview	Link Clicks	Impr.	Reach	Frequency	Page engagement
	584	109,665	27,371	4.01	589
CVWC - March 2025 www.instagram.com Conservation Tip of the Month: Check with your water agency to see what rebates are available to save water, money, and beautify your home! For more water-saving tips, visit CVWaterCounts.com/conservation-tips. #WaterWiseWednesday #WaterRebates					
	158	7,705	6,085	1.27	161
CVWC - Post-Academy www.instagram.com Congratulations to the graduates of the 2025 Water Counts Academy! The Academy is designed for current and emerging leaders in the Coachella Valley who want to learn about the lifeblood of our valley—its water resources.					
CV Water Counts – the nonprofit collaborative of our valley's six water agencies (Coachella Valley Water District, Coachella Water Authority, Desert Water Agency, Indio Water Authority, Mission Springs Water District, and Myoma Dunes Water Company) – is excited to offer this comprehensive course that covers the history, use and management of water here in the Coachella Valley.					
To learn more, visit cvwatercounts.com/academy					
#CVWaterCounts #WaterCountsAcademy #LearnAboutWater #DWA #CVWD					



Website Information



Views



CV Water - CV Water Counts - GA4







Users



New users by First user source / medium

CV Water - CV Water Counts - GA4



l	.instagram.com / referral				
9	9.0				
د ع	yahoo / organic ^{3.0}				





Month performance

CV Water - CV Water Counts - GA4

Month	New users	Engaged sessions	Engagement rate	Sessions per User	Average engagement time
March 2025	3,781	1,640	30.7%	1.36	16s
February 2025	3,523	1,310	26.1%	1.38	11s
January 2025	4,091	1,682	27.9%	1.43	13s
December 2024	3,547	1,438	28.7%	1.37	11s
November 2024	3,245	1,037	24.7%	1.27	13s
October 2024	3,954	1,587	32.6%	1.21	22s
	22,141	8,456	27.6%	1.36	15s

Water COUNTS

Mar1-31,2025

Organic Search

Que cvwa

Query performance

cvwatercounts.com/

Query	Impr.	Clicks	CTR	Avg. position
carissa	7,334	5	0.07%	2.38
golden barrel cactus	5,993	6	0.1%	2.7
echinocactus grusonii	4,313	2	0.05%	3.35
natal plum	3,367	0	0%	3.13
کاریسا	2,548	1	0.04%	2
barrel cactus	2,418	3	0.12%	7.98
asiento de suegra	1,855	3	0.16%	1
cleveland sage	1,727	7	0.41%	1.19
schwiegermuttersitz	1,511	1	0.07%	1
金鯱 サボテン	1,477	2	0.14%	1.01
	32,543	30	0.09%	2.57

Page performance

/ cvwatercounts.com/

Page	Impr.	Clicks	CTR	Avg. position
https://cvwatercounts.com/plant-of-the-month-golden-barrel-cactus-echinocactus-grusonii/	49,629	53	0.11%	2.51
https://cvwatercounts.com/plant-of-the-month-natal-plum-carissa-macrocarpa/	23,808	24	0.1%	2.77
https://cvwatercounts.com/plant-of-the-month-cleveland-sage-chaparral-sage-salvia-clevelandii/	2,984	11	0.37%	2.74
https://cvwatercounts.com/where-does-the-coachella-valley-water-come-from/	2,899	33	1.14%	20.15
https://cvwatercounts.com/plant-of-the-month-prostrate-rosemary-rosmarinus-officinalis-prostratus/	2,604	9	0.35%	26.6
https://cvwatercounts.com/plant-of-the-month-sand-verbena-abronia-villosa/	2,063	4	0.19%	4.72
https://cvwatercounts.com/plant-of-the-month-texas-olive-cordia-boissieri/	1,547	5	0.32%	4.01
https://cvwatercounts.com/plant-of-the-month-queens-wreath-coral-vine-antigonon-leptopus/	1,166	9	0.77%	7.12
https://cvwatercounts.com/agency-spotlight-coachella-valley-water-district/	1,014	0	0%	14.55
https://cvwatercounts.com/plant-of-the-month-red-yucca-hesperaloe-parviflora/	986	0	0%	31.83
	88,700	148	0.17%	11.7



Facebook Information





67



A

Page likes

Post performance A **CV** Water Counts

Pos

Post		Created at	Reach	Likes
	<u>Myoma Dunes Mutual Water Company (MDMWC)</u> <u>continues to provide clean and reliable drinking</u> <u>water to its customers, and has been for more than</u> <u>seven decades. Learn more:</u>	March 27, 2025	14	2
	As our weather warms up, remember it's generally best to water lawns and landscapes in the early morning and evening, after the sun goes down, because significant amounts of water can be lost du	March 26, 2025	26	2
Help2Others ASSISTANCE PROGRAM	If you or someone you know is in need of water bill assistance, applications are being accepted now for the Help2Others Assistance Program online. Click here for details and to fill out an online application	March 24, 2025	20	2
	It's World Water Day. We're lucky to live in a community where water is safe and available for all of our needs. There are still many places in the world where water isn't safe or easy to access	March 22, 2025	25	3
2022 Glacier Preservatio	n 1992, the United Nations General Assembly designated March 22 as World Water Day, and it was first observed in 1993. It's all about water and climate change, and how the two are inextricably linked	March 22, 2025	29	3
	Keep an eye on your water bill to spot leaks. If you see a sudden spike, there's a good chance that a leak is the culprit. Use you water meter to check for leaks or call in a professional leak locator to save water – an	March 19, 2025	23	2
Control Type: Together We grow	<u>March 18 is National Ag day. Every year, producers,</u> <u>agricultural associations, corporations, universities,</u> <u>government agencies and countless others across</u>	March 18, 2025	22	2



America join together to recognize the contribution...



24,561

Post		Created at	Reach	Likes
	CV Water Counts is with City of Indian Wells- Go Congratulations to the graduates of the 2025 Water Co Academy is designed for current and emerging leaders who want to learn about the lifeblood of our valley—i	March 7, 2025	251	10
	<u>Conservation Tip of the Month: Check with your</u> <u>water agency to see what rebates are available to save</u> <u>water, money, and beautify your home! For more</u> <u>water-saving tips, visit</u>	March 5, 2025	23,943	3
	<u>If you're heading to tennis this week, have fun – and</u> <u>be sure to stay hydrated!#HealthyHydration</u>	March 3, 2025	26	3
Line Water Water, Check with processed arguing (a car what related are modeled	CV Water Counts updated their cover photo. https://www.facebook.com/cvwatercounts	March 1, 2025	23	3
	During the month of March in our desert, the best times to water your plants are during non-daylight hours, when it's cooler. If you have a spray system, watering for 7 minutes a day, 5 days a week is	March 1, 2025	26	2
			24,561	50



Instagram Information















Post performance CV Water Counts

Post	Impr.	Engagement	Reach	Saved	Plays
Congratulations to the graduates of the 2025 Water Counts Academy! The Academy is designed for current and emerging leaders in the Coachella Valley who want to learn about the lifeblood of our valley	120	22	108	2	0
Conservation Tip of the Month: Check with your water agency to see what rebates are available to save water, money, and beautify your home! For more water-saving tips, visit	74	1	64	0	0
If you're heading to tennis this week, have fun – and be sure to stay hydrated!#HealthyHydration	36	3	32	0	0
Happy St. Paddy's Day!	21	4	20	0	0
As our weather warms up, remember it's generally best to water lawns and landscapes in the early morning and evening, after the sun goes down, because significant amounts of water can be lost du	14	3	13	0	0
	265	33	237	2	0



Campaign performance CV Water Counts €)

Campaign	Send Time	Emails Sent	Unique Opens	Total Opens	Open Rate	Industry Open Rate	Total Clicks	Click Rate	Industry Click Rate	Unsubscribe Count
CV Water Counts March 2025	Wednesday, March 5, 2025 10:00 AM	815	427	727	52.39%	18.62%	147	7.46%	0.92%	1
		815	427	727	52.39%	18.62%	147	7.46%	0.92%	1





MSWD Digital Marketing & Website Report Website, Social, and Marketing Performance

Mar 1 – 31, 2025



Google Ads Campaigns





GOOGLE ADS CAMPAIGN PERFORMANCE

Campaign name	Impr.	Clicks	CTR
MSWD Tours Spring 2025	77,003	158	0.21%
MSWD Rebates Marc 2025	53,294	113	0.21%
MSWD Spring Planting 2025	53,022	119	0.22%
	183,319	390	0.21%



Meta Campaign Performance

Includes Facebook and Instagram campaigns



Campaign	Link Clicks	Impr.	Reach	Page Likes
MSWD - Public Tours - Spring 2025	73	94,554	87,494	0
MSWD Spring Planting - Spring 2025	38	57,480	44,623	0
MSWD Like Campaign Winter 2025 - March	18	12,021	5,459	37
MSWD Rebates - March 2025	17	31,456	20,363	0
MSWD IG Follow Campaign 2025 - March	0	29,165	19,140	0
MSWD - Public Tours - Spring 2025 #2	0	1,506	1,506	0
	146	226,182	144,560	37

Page likes counts only Facebook page likes.



Website Information



Overall Performance



Page path performance

www.mswd.org - http://www.mswd.org - GA4

Page path	Views	Views per user	Users	Engaged sessions	Sessions per User	Average engagement time
/	4,668	1.63	2,841	3,737	1.46	19s
/mswd/page/customer-portal	3,933	1.65	2,371	3,040	1.47	16s
/mswd/page/online-payment-system	732	1.56	465	451	1.16	24s

/mswd/page/bill-pay-options	643	1.4	457	426	1.25	20s
/jobs	483	2.02	237	277	1.45	17s
/mswd/page/careers	331	1.71	194	269	1.55	20s
/mswd/page/application-water-service	313	2.14	146	182	1.56	3m 58s
/mswd/page/mswd-water-efficient-landscape-guidelines	285	1.31	214	71	1.27	14s
/mswd/page/tours-2025	279	1.18	231	50	1.19	7s
/mswd/page/startstop-water-service	259	1.48	174	197	1.21	22s
	15,908	3.27	4,796	5,198	1.57	56s


Engaged sessions by Device category www.mswd.org - http://www.mswd.org - GA4





Users by City www.mswd.org - http://www.mswd.org - GA4

City	Users
Desert Hot Springs	968
Los Angeles	515
Indio	253
La Quinta	161
Riverside	160
San Diego	140
Palm Springs	134
Boardman	88
Palm Desert	66
Garnet	50
	4,796



New users





	Facebook /	Account Overvi	ew (March 1 -	31, 2025)		
Posts Published Total Likes		3		New Likes	Unlikes	
17	1,352	1,352		37	10	
-1 -5.6%	+29 2.29	%	-1	16 -30.2%	+1 11.1%	
Total Reach	Organic Reach	Paid F	aid Reach Impressions Video Vie			
141,209	3,630	137,	540	6,204		
+70,636 100.1%	+357 10.9%	+69,921	103.4%	+71,574 83.7%	+4,619 291.4%	
3 H	lighest Reach Posts			3 Most Sha	ared Posts	
Public Tour Recap This week we were delighted	to hold two public tours of o	486		Tour Recap eek we were delighted to hold tv	vo public tours of o	2
Big Heart Awards News Release: MSWD Field Operations Superintendent Jeff N				OFF IRRIGATION RAINFALL Rain is in the forecast this week	, turn off irrigation	1
Senior Insp Awards MSWD was proud to attend and be a sponsor of the 33rd Ann			Wipes	WW iola from Desert Hot Springs Hig	gh School reminds us t	1

3 Lowest Reach Posts		3 Least Shared Posts				
We hope to see you there!	23	Spring Planting Spring Planting Season is Almost Here! Choose drought-fr	0			
Water Matters Newsletter Stay in the Know with MSWD! Get the latest on MSWD winni	63	National Groundwater Week Did you know that almost ALL of the water in the Coachell	0			
Update Contact Information Updated your contact information recently, let us know!	65	CM WW ^{**} • Not all job sites are created equal! • ^{**} Today, our har	0			
Likes By Country		Likes By City				
1. United States of America (1,319 likes)		1. Desert Hot Springs, CA (625 likes)				
2. Mexico (13 likes)		2. Indio, CA (66 likes)				
3. France (4 likes)		3. Cathedral City, CA (55 likes)				
4. Canada (2 likes)		4. Palm Springs, CA (52 likes)				
5. Argentina (1 like)		5. La Quinta, CA (52 likes)				

		Facebook Post Me	trics (March 1 - 31, 2025)						
Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
March 31, 2025 12:28 PM PDT	Image	 Update Contact Information Updated your contact information recently, let us know! ☎ I There are various reasons we may need to reach out to you. Here are some examples: To notify you of emergency outages or projects T 	Customer Service	65	4	0	0	0	0
March 28, 2025 5:53 PM PDT	Image	Water Matters Newsletter Stay in the Know with MSWD! Cet the latest on MSWD winning bronze at the Berkeley Springs International Taste Competition, spring planting season, rebates, and evaporative cooler maintenance. Fi	Conservation/Rebates News Releases	63	3	0	0	1	0
March 28, 2025 9:16 AM PDT	 Simple Status 	We hope to see you there!		23	2	0	0	0	0

Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
March 27, 2025 5:40 PM PDT	Image	Senior Insp Awards MSWD was proud to attend and be a sponsor of the 33rd Annual Senior Inspiration Awards 2025 today, hosted by County Supervisor V. Manuel Perez, joined by the mayors of all the cities in the Coachel	Event	213	18	2	0	36	0
March 26, 2025 4:51 PM PDT	Image	Career Day We had an amazing time at Desert Springs Middle School for Career Day, representing MSWD! It was awesome talking to the students about how we provide the community with safe, and clean water ever	Event	141	10	1	0	16	0
March 25, 2025 6:56 PM PDT	Multi-Image	+9 Congratulations City of DHS! MSWD was very proud to be in attendance today to witness this next step for our City!		189	14	0	1	52	0

Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
March 24, 2025 6:12 PM PDT	Image	Big Heart Awards News Release: MSWD Field Operations Superintendent Jeff Nutter Honored at Big Heart Awards Mission Springs Water District joined local leaders last week celebrating the everyday heroes of Desert H	Event	336	23	4	0	73	0
March 21, 2025 2:03 PM PDT	Image	Smart Controller Rebates Spring if Here! With the arrival of spring, and summer approaching quickly maintaining your irrigation is important to keep your landscape thriving as it warms up. Take control and install a sm	Conservation/Rebates	74	4	0	0	2	0
March 20, 2025 3:51 PM PDT	Image	Public Tour Recap This week we were delighted to hold two public tours of our facilities, participants had the opportunity to tour multiple MSWD facilities and learn about the journey of water from source to tap and	Customer Service Event	486	35	1	2	108	0

Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
March 18, 2025 5:25 PM PDT	Image	Fix a Leak Week It's Fix a Leak week! Did you know that the amount of water wasted from leaks annually equals the water use for 11 million homes? The Environmental Protection Agency states that the average hou	Conservation/Rebates Event	88	8	Ο	0	1	0
March 14, 2025 2:07 PM PDT	Image	Rebates Use less and save more!! Exciting rebate offerings promoting water conservation are still available, you can contribute to a more sustainable future and save money! MSWD offers rebates for clothes	Conservation/Rebates	69	6	0	0	0	0
March 13, 2025 6:01 PM PDT	Image Image	WW Groundwater Awareness Week Protecting our local groundwater is our top priority at MSWD! One of the most important ways we do this is by replacing septic systems with central sewer to treat wastewater in an environmental	Event	90	7	0	0	3	0

Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
March 12, 2025 3:26 PM PDT	Image	CM WW Mot all job sites are created equal! Today, our hardworking construction and maintenance crews installed new service lines —getting the job done with an unbeatable view! #WorkWithAVie	Worker Wed Customer Service	163	14	0	0	8	0
March 10, 2025 5:56 PM PDT	Image	National Groundwater Week Did you know that almost ALL of the water in the Coachella Valley comes from groundwater wells? For over 65 years, MSWD has been managing groundwater through conservation, groundwater protection pr	Event	93	9	0	0	3	0
March 06, 2025 5:23 PM PST	Image	Wipes WW Seabiola from Desert Hot Springs High School reminds us that flushable wipes are not flushable. Always dispose of wipes in the trash, and remember only to flush the 3 P's. Flushing anything othe	FOG/Wipes	119	7	0	1	0	0

Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
March 05, 2025 4:23 PM PST	Image	TURN OFF IRRIGATION RAINFALL Constraints in the forecast this week, turn off irrigation for 48 hours after rainfall to conserve water and save money. Let Mother Nature work for you! Install a smart controller, and control your	Conservation/Rebates	134	7	0	1	Ο	0
March 04, 2025 2:25 PM PST	Uideo Video	Spring Planting Spring Planting Season is Almost Here! Choose drought-friendly plants and trees that thrive in the desert and keep your landscape beautiful year-round. (1)	Conservation/Rebates	97	7	0	0	2	29
			Total	2,443	178	8	5	305	29
			Average	143.7	10.5	0.5	0.3	17.9	1.7

Twitter Account Overview (March 1 - 31, 2025)											
Tweets Published	Total Likes	Total Retweets		Total Followers	Following						
15	0	0		106	99						
-1 -6.3%				+2 1.9%	+4 4.2%						
3	Most Retweeted Posts			3 Most Liked Posts							
Spring Planting Spring Planting Season is A plants and trees that thrive	0	Spring	Spring Planting Spring Planting Season is Almost Here! Choose drought-friendly plants and trees that thrive in the desert and keep yo								
TURN OFF IRRIGATION RAIN	0	TURN OFF IRRIGATION RAINFALL									
Wipes WW Fabiola from Desert Hot flushable wipes are not flus	0		WW biola from Desert Hot Springs High School ble wipes are not flushable. 🚫 Always dia								

3 Least Retweeted Posts

Update Contact Information

Updated your contact information recently, let us know! 🕿 📱 There are various reasons we may need to reach out to ...



Water Matters Newsletter

♦ Stay in the Know with MSWD! ♦ Get the latest on MSWD winning bronze at the Berkeley Springs International Taste Compet...



Senior Insp Awards

MSWD was proud to attend and be a sponsor of the 33rd Annual Senior Inspiration Awards 2025 today to recognize the co...

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Updated your contact information recently, let us know! 🕿 📱 There are various reasons we may need to reach out to ...

Water Matters Newsletter

♦ Stay in the Know with MSWD! ♦ Get the latest on MSWD winning bronze at the Berkeley Springs International Taste Compet...



Senior Insp Awards

MSWD was proud to attend and be a sponsor of the 33rd Annual Senior Inspiration Awards 2025 today to recognize the co...

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		Twitter Post Metrics (M	arch 1 - 31, 2025)		
Date	Format	Post	Labels	Retweets	Likes
March 31, 2025 12:28 PM PDT	Image	Update Contact Information Updated your contact information recently, let us know!	Customer Service	0	0
March 28, 2025 5:53 PM PDT	Image	Water Matters Newsletter Stay in the Know with MSWD! Cet the latest on MSWD winning bronze at the Berkeley Springs International Taste Competition, spring planting season, rebates, and evaporative cooler maintenance at ht	Conservation/Rebates News Releases	0	0
March 27, 2025 5:40 PM PDT	Image	Senior Insp Awards MSWD was proud to attend and be a sponsor of the 33rd Annual Senior Inspiration Awards 2025 today to recognize the community's unsung heroes, senior citizens 65 years of age and older who inspire o	Event	0	0

Date	Format	Post	Labels	Retweets	Likes
March 26, 2025 4:51 PM PDT	Image	Career Day We had an amazing time at Desert Springs Middle School for Career Day, representing MSWD and sharing the variety of career opportunities in the water industry. The future is bright with these curio	Event	0	0
March 24, 2025 6:12 PM PDT	Image	Big Heart Awards News Release: MSWD Field Operations Superintendent Jeff Nutter Honored at Big Heart Awards. MSWD joined local leaders last week celebrating the everyday heroes of Desert Hot Springs. To read the fu	Event	0	0
March 21, 2025 2:03 PM PDT	Image	Smart Controller Rebates Spring if Here! With the arrival of spring, and summer approaching quickly maintaining your irrigation is important to keep your landscape thriving. Install a smart controller so you can control	Conservation/Rebates	0	0

Date	Format	Post	Labels	Retweets	Likes
March 20, 2025 3:51 PM PDT	Image	Public Tour Recap This week we were delighted to hold two public tours of our facilities, participants had the opportunity to tour multiple MSWD facilities and learn about the journey of water from source to tap. To	Customer Service Event	0	0
March 18, 2025 5:25 PM PDT	Image	Fix a Leak Week It's Fix a Leak week!	Conservation/Rebates Event	0	0
March 14, 2025 2:07 PM PDT	Image	Rebates Use less and save more!! Exciting rebate offerings promoting water conservation are still available, you can contribute to a more sustainable future and save money! Make sure to check out the requ	Conservation/Rebates	0	0

Date	Format	Post	Labels	Retweets	Likes
March 13, 2025 6:01 PM PDT	Image	WW Groundwater Awareness Week Protecting our local groundwater is our top priority at MSWD! One of the most important ways we do this is by replacing septic systems with central sewer to treat wastewater in an environmentall	Event	0	0
March 12, 2025 3:26 PM PDT	Image	CM WW Mot all job sites are created equal! Implies Today, our hardworking construction and maintenance crews installed new service lines —getting the job done with an unbeatable view! Implies #WorkWithAView #	Worker Wed Customer Service	0	0
March 10, 2025 5:56 PM PDT	Image	National Groundwater Week For over 65 years, MSWD has been managing groundwater through conservation, groundwater protection projects, and general stewardship of its multi-award-winning water resources. For conservation and	Event	0	0

Date	Format	Post	Labels	Retweets	Likes
March 06, 2025 5:23 PM PST	Image	Wipes WW Fabiola from Desert Hot Springs High School reminds us that flushable wipes are not flushable. Always dispose of wipes in the trash. You can also pick up a FREE 2025 MSWD calendar at our offices	FOG/Wipes	0	0
March 05, 2025 4:23 PM PST	Image	TURN OFF IRRIGATION RAINFALL A A Rain is in the forecast this week, turn off irrigation for 48 hours after rainfall to conserve water and save money. Let Mother Nature work for you! Install a smart controller, and control your i	Conservation/Rebates	0	0
March 04, 2025 2:25 PM PST	Uideo	Spring Planting Spring Planting Season is Almost Here! Choose drought-friendly plants and trees that thrive in the desert and keep your landscape beautiful year- round. Image: Planting Visit https://t.co/7xPKk4qGw5 f	Conservation/Rebates	0	0
			Total	0	0

Date	Format	Post	Labels	Retweets	Likes
			Average	0.0	0.0

	Instagram Account Overv	riew (March 1 - 31, 2025)	
Posts Published	Total Followers	New Followers	Reach
15	440	14	71,753
-3 -16.7%	+10 2.3%	-7 -33.3%	+4,134 6.1%
3 Most Li	ked Posts	3 Most Com	mented Posts
Public Tour Recap This week we were delighted to hold t facilities, participants had the opporte		Spring Planting Spring Planting Season is Almost Her Choose drought-friendly plants and tre and keep y	
WW Groundwater Awareness Week		TURN OFF IRRIGATION RAINFALL A A Rain is in the forecast this weel hours after rainfall to conserve water	
Big Heart Awards News Release: MSWD Field Operation Nutter Honored at Big Heart Awards Mission Springs Water Dis	ns Superintendent Jeff 15	Wipes WW SFabiola from Desert Hot Springs H flushable wipes are not flushable.	

3 Least Liked Posts



Fix a Leak Week

It's Fix a Leak week! 💧 💦 Did you know that the amount of water wasted from leaks annually equals the water use for 1...



Update Contact Information

Updated your contact information recently, let us know! 🕿 📱 There are various reasons we may need to reach out to y...



Smart Controller Rebates 🌺 Spring if Here! 🌺

With the arrival of spring, and summer approaching quickly maintaining your irrigation is importa...

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Update Contact Information

Updated your contact information recently, let us know! 🕿 📱 There are various reasons we may need to reach out to y...

3 Least Commented Posts



Water Matters Newsletter

♦ Stay in the Know with MSWD! ♦ Get the latest on MSWD winning bronze at the Berkeley Springs International Taste Compet...



Senior Insp Awards

MSWD was proud to attend and be a sponsor of the 33rd Annual Senior Inspiration Awards 2025 today, hosted by County S...

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	Inst	agram Story Metrics (Mar	ch 1 - 3:	1, 2025)				
Date	Story	Labels	Exits	Impressions	Reach	Replies	Taps Forward	Taps Back
March 31, 2025 4:05 PM PDT	Update Contact Information	Customer Service	12	39	36	0	22	2
March 31, 2025 12:28 PM PDT	Update Contact Information	Customer Service	7	28	27	0	16	-
March 28, 2025 5:57 PM PDT	Water Matters Newsletter	Conservation/Rebates News Releases	7	31	31	0	21	-
March 21, 2025 2:03 PM PDT	Smart Controller Rebates	Conservation/Rebates	9	30	30	0	18	-
March 18, 2025 5:26 PM PDT	Fix a Leak Week	Conservation/Rebates Event	4	31	31	0	25	1
March 14, 2025 2:07 PM PDT	Rebates	Conservation/Rebates	11	42	42	0	22	3
March 13, 2025 6:07 PM PDT	WW Groundwater Awareness Week	Event	13	51	50	0	33	1
March 12, 2025 3:27 PM PDT	CM WW	Worker Wed Customer Service	11	46	46	1	32	-
March 10, 2025 5:58 PM PDT	National Groundwater Week	Event	6	34	34	0	21	-

Date	Story	Labels	Exits	Impressions	Reach	Replies	Taps Forward	Taps Back
March 08, 2025 4:00 PM PST			2	16	16	0	16	-
March 08, 2025 4:00 PM PST			-	16	16	0	16	-
March 08, 2025 4:00 PM PST			-	16	16	0	16	1
March 08, 2025 4:00 PM PST			1	15	15	0	15	-
March 08, 2025 3:59 PM PST			2	17	17	0	14	-
March 06, 2025 5:24 PM PST	📝 Wipes WW	FOG/Wipes	8	49	48	0	34	1
March 05, 2025 4:24 PM PST	TURN OFF IRRIGATION RAINFALL	Conservation/Rebates	6	27	27	0	17	-
March 04, 2025 3:00 PM PST			1	23	23	0	22	-
March 04, 2025 3:00 PM PST			-	23	23	0	23	2
March 04, 2025 2:59 PM PST			1	25	24	0	23	3

Date	Story	Labels	Exits	Impressions	Reach	Replies	Taps Forward	Taps Back
March 04, 2025 2:59 PM PST			6	29	29	0	25	-

		Instagra	am Post Metrics (March :	1 - 31, 2	025)					
Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
March 31, 2025 12:28 PM PDT	Image	 Update Contact Information Updated your contact information recently, let us know! ☎ II There are various reasons we may need to reach out to you. Here are some examples: To notify you of emergency outages or projects To 	Customer Service	4	0	50	35	4	11.43%	0	50
March 28, 2025 5:54 PM PDT	Image	Water Matters Newsletter Stay in the Know with MSWD! Cet the latest on MSWD winning bronze at the Berkeley Springs International Taste Competition, spring planting season, rebates, and evaporative cooler maintenance. Fi	Conservation/Reba···· News Releases	7	0	46	33	7	21.21%	0	46

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
March 27, 2025 5:40 PM PDT	Image	Senior Insp Awards MSWD was proud to attend and be a sponsor of the 33rd Annual Senior Inspiration Awards 2025 today, hosted by County Supervisor V. Manuel Perez, joined by the mayors of all the cities in the Coachel	Event	13	0	98	67	13	19.4%	0	98
March 26, 2025 4:51 PM PDT	Image	Career Day We had an amazing time at Desert Springs Middle School for Career Day, representing MSWD. It was awesome talking to the students about how we provide the community with safe, and clean water ever	Event	11	0	102	74	11	14.86%	0	102
March 24, 2025 6:12 PM PDT	Image	Big Heart Awards News Release: MSWD Field Operations Superintendent Jeff Nutter Honored at Big Heart Awards Mission Springs Water District joined local leaders last week celebrating the everyday heroes of Desert H	Event	15	0	139	92	15	16.3%	0	139

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
March 21, 2025 2:03 PM PDT	Image	Smart Controller Rebates Spring if Here! S With the arrival of spring, and summer approaching quickly maintaining your irrigation is important to keep your landscape thriving as it warms up. Take control and install a sm	Conservation/Reba···	6	0	54	36	6	16.67%	0	54
March 20, 2025 3:51 PM PDT	Image	Public Tour Recap This week we were delighted to hold two public tours of our facilities, participants had the opportunity to tour multiple MSWD facilities and learn about the journey of water from source to tap and	Customer Service Event	22	0	264	197	22	11.17%	0	264
March 18, 2025 5:25 PM PDT	Image	Fix a Leak Week It's Fix a Leak week! Did you know that the amount of water wasted from leaks annually equals the water use for 11 million homes? The Environmental Protection Agency states that the average hou	Conservation/Reba···· Event	3	0	58	33	3	9.09%	0	58

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
March 14, 2025 2:07 PM PDT	Image	Rebates Use less and save more!! Exciting rebate offerings promoting water conservation are still available, you can contribute to a more sustainable future and save money! MSWD offers rebates for clothes	Conservation/Reba····	7	0	48	32	7	21.88%	0	48
March 13, 2025 6:01 PM PDT	Image	WW Groundwater Awareness Week Protecting our local groundwater is our top priority at MSWD! One of the most important ways we do this is by replacing septic systems with central sewer to treat wastewater in an environmental	Event	15	0	74	49	15	30.61%	0	74
March 12, 2025 3:26 PM PDT	Image	CM WW Mot all job sites are created equal! Today, our hardworking construction and maintenance crews installed new service lines —getting the job done with an unbeatable view! WorkWithAVie	Worker Wed Customer Service	10	0	95	72	10	13.89%	0	95

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
March 10, 2025 5:57 PM PDT	Image	National Groundwater Week Did you know that almost ALL of the water in the Coachella Valley comes from groundwater wells? For over 65 years, MSWD has been managing groundwater through conservation, groundwater protection pr	Event	9	0	60	44	9	20.45%	0	60
March 06, 2025 5:23 PM PST	Image	Wipes WW SFabiola from Desert Hot Springs High School reminds us that flushable wipes are not flushable. SAlways dispose of wipes in the trash, and remember only to flush the 3 P's. Flushing anything othe	FOG/Wipes	13	0	104	73	13	17.81%	0	104
March 05, 2025 4:23 PM PST	Image	TURN OFF IRRIGATION RAINFALL A Tain is in the forecast this week, turn off irrigation for 48 hours after rainfall to conserve water and save money. Let Mother Nature work for you! Install a smart controller, and control your	Conservation/Reba···	8	0	82	55	8	14.55%	0	82

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
March 04, 2025 2:25 PM PST	E Video	Spring Planting Spring Planting Season is Almost Here! Choose drought-friendly plants and trees that thrive in the desert and keep your landscape beautiful year-round. (1)	Conservation/Reba···	7	0	132	68	7	10.29%	0	132
			Total	150	0	1,406	960	150		0	1,406
			Average	10.0	0.0	93.7	64.0	10.0	15.63%	0.0	93.7

LinkedIn Account Overview (March 1 - 31, 2025)										
Posts Published	Likes	Views	Followers							
4	46	30	412							
+2 100.0%	-7 -13.2%	-1 -3.2%	+4 1.0%							
Comments	Comments Impressions		Engagement Rate							
Ο	853	64	10.21%							
-2 -100.0%	-130 -13.2%	+31 93.9%	+0.0 3.7%							
3 Most Eng	aging Posts	3 Most Shared Posts								
Public Tour Recap This week we were delighted to hold to facilities, participants had the opportu		Public Tour Recap This week we were delighted to hold facilities, participants had the opport								
Big Heart Awards News Release: MSWD Field Operation Nutter Honored at Big Heart Awards Mission Springs Water Dis	IS Superintendent Jeff 18.02%	Big Heart Awards News Release: MSWD Field Operations Superintendent Jeff Nutter Honored at Big Heart Awards Mission Springs Water Dis								
Senior Insp Awards MSWD was proud to attend and be a s Senior Inspiration Awards 2025 today		Senior Insp Awards MSWD was proud to attend and be a Senior Inspiration Awards 2025 today								

3 Least Engaging Posts

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Water Matters Newsletter

Stay in the Know with MSWD! winning bronze at the Berkeley Springs International Taste Compet...



Senior Insp Awards

MSWD was proud to attend and be a sponsor of the 33rd Annual Senior Inspiration Awards 2025 today, hosted by County S...



Big Heart Awards

News Release: MSWD Field Operations Superintendent Jeff Nutter Honored at Big Heart Awards Mission Springs Water Dis... 7.14%

16.33%

18.02%

3 Least Shared Posts



Water Matters Newsletter

Stay in the Know with MSWD! winning bronze at the Berkeley Springs International Taste Compet...



Senior Insp Awards MSWD was proud to attend and be a sponsor of the 33rd Annual

Senior Inspiration Awards 2025 today, hosted by County S...



Big Heart Awards



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LinkedIn Post Metrics (March 1 - 31, 2025)										
Date	Format	Post	Labels	Shares	Clicks	Engagement Rate	Reactions	Impressions	Comments	
March 28, 2025 5:53 PM PDT	Image	Water Matters Newsletter Stay in the Know with MSWD! Cet the latest on MSWD winning bronze at the Berkeley Springs International Taste Competition, spring planting season, rebates, and evaporative cooler maintenance. Fi	Conservation/Rebates News Releases	Ο	1	7.14%	6	98	0	
March 27, 2025 5:40 PM PDT	Image	Senior Insp Awards MSWD was proud to attend and be a sponsor of the 33rd Annual Senior Inspiration Awards 2025 today, hosted by County Supervisor V. Manuel Perez, joined by the mayors of all the cities in the Coachel	Event	0	13	16.33%	11	147	0	

Date	Format	Post	Labels	Shares	Clicks	Engagement Rate	Reactions	Impressions	Comments
March 24, 2025 6:12 PM PDT	Image	Big Heart Awards News Release: MSWD Field Operations Superintendent Jeff Nutter Honored at Big Heart Awards Mission Springs Water District joined local leaders last week celebrating the everyday heroes of Desert H	Event	0	18	18.02%	13	172	Ο
March 20, 2025 3:51 PM PDT	Image	Public Tour Recap This week we were delighted to hold two public tours of our facilities, participants had the opportunity to tour multiple MSWD facilities and learn about the journey of water from source to tap and	Customer Service Event	0	26	18.34%	16	229	0
			Total	0	58		46	646	0
			Average	0.0	14.5	14.96%	11.5	161.5	0.0