



# General Manager's Report June 2022





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## EXECUTIVE SUMMARY

We would like to thank the local business leaders, members of the public, and elected officials who joined us as we celebrated the start of construction on the new Regional Water Reclamation Facility during a ceremonial groundbreaking held Friday, June 10, 2022.

Funded primarily by grants and low-interest loans, the new treatment plant will treat an additional 1.5 million gallons of wastewater per day. This new capacity will allow more homes currently using a septic tank system to connect to the MSWD's treatment system. The state-of-the-art facility will also support the addition of tertiary treatment in the future, which would provide recycled water to enhance water conservation efforts.

Located on land already owned by the District, the new plant is being built adjacent to the MSWD solar installation between 19th and 20th Avenues in Desert Hot Springs. The project includes the construction of a Sequence Batch Reactor (SBR) wastewater treatment plant. Two accompanying projects, the Regional Conveyance Line and the M-2 area septic to sewer projects, are also under development.



*Photo (L to R): Shayra Hernandez, Director of Stakeholder Engagement Congressman Ruiz's Office; Miguel A. Romero Ochoa, Field Representative Assemblymember Eduardo Garcia's Office; Grace Elena Garner, Mayor Pro Tem of Palm Springs; Jeff Hewitt, Riverside County Board of Supervisors, District 5; Scott Matas, Mayor of Desert Hot Springs; Peter Satin, Board Member, Colorado River Basin Regional Water Quality Control Board; Russ Martin, President, Mission Springs Water District Board of Directors; Randy Duncan, Mission Springs Water District Board of Directors; Ivan Sewell, Mission Springs Water District Board of Directors; Arden Wallum, General Manager, Mission Springs Water District; Nancy Wright, Vice President Mission Springs Water District Board of Directors; and Esmeralda Perez, Board Assistant Riverside County Supervisor V. Manuel Perez's Office.*

## ADMINISTRATION

### Customer Service Department

#### Disconnections Due to Non-Payment

After suspending disconnections over the past two years due to the COVID-19 pandemic, MSWD is announcing that it will resume disconnection of past due accounts, beginning in April 2022. To avoid disconnection, customers who have past due balances are strongly encouraged to contact the District before March 31, 2022, to set up a payment plan and learn about available assistance programs. To assist residential and commercial customers with past due balances related to COVID-19, the District applied for and received funds from the California Water and Wastewater Arrearage Payment Program to cover past due drinking water balances that were accrued between March 4, 2020, and June 15, 2021.

As of April 5, 2022, disconnections have resumed. During May 2022, there were 66 disconnections, and technicians were able to make contact with 75 customers to either pay, set up a payment plan with the office, or to get information for bill assistance.

A total of 415 payment plans have been set up by MSWD customers with the pending balance of the payments plans totaling \$339,029.76.



**Disconnections for  
nonpayment  
resume in April  
Contact us for help!**

### Customer Bill Assistance Programs

The United Way Customer Bill Assistance Program continues to be utilized by those customers who have been impacted the most by the COVID-19 pandemic, assisting 169 customers since July 1, 2021.

United Lift has assisted customers by paying \$11,136.52 on customer accounts during May 2022.

California's Water and Wastewater Arrearage Program has assisted customers by providing a one-time payment to eligible accounts totaling \$1,253,914.00 since January 24, 2022.

Riverside County's LIHWAP CARE Program is launching on June 2, 2022 and will provide customers with a one-time payment towards their water and/or sewer bill up to \$2,000.00. This program will only run through August 2023.



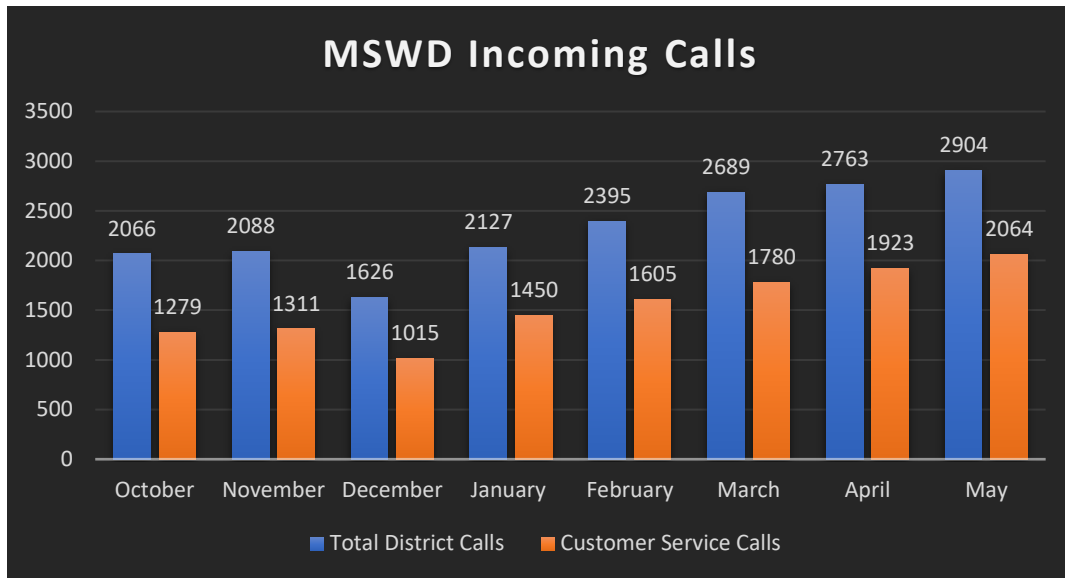
As a result of these programs, customer assistance has totaled \$1,375,037.52 since July 1, 2021.

### Customer Portal Update

Vertex One/WaterSmart integration was completed and launched along with the PayNearMe payment portal on May 2, 2022. A few minor changes and additional features are being completed while the portal is active to the public, such as the PDF bill presentation and e-bill sign up, which should be completed by the end of June 2022.

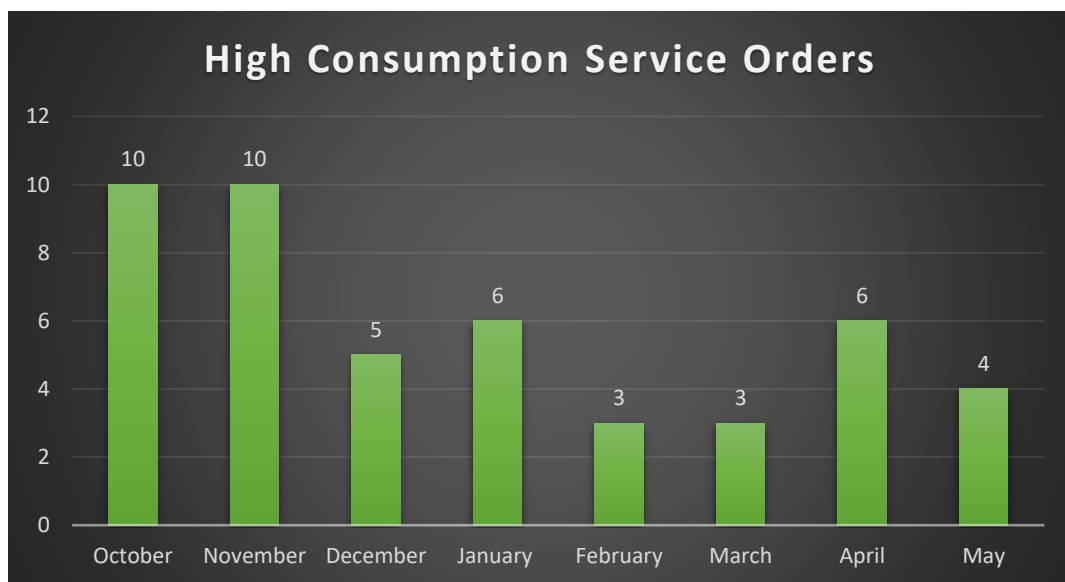
### Calls into the Customer Service Department

The District is seeing an increase in the number of calls. Most calls are related to delinquency letters received, payment plans, bill assistance information, demand/lien release requests, new property start/stop service, and account balance requests. The chart below represents MSWD incoming calls and those received by the Customer Service staff.



### High Bill Investigation Requests Versus 13,675 Accounts

The District continues to leverage the new AMI infrastructure and Neptune 360 portal, resulting consistently less high bill service orders. The District continues to see a return on investment through savings of administrative time resulting from consistently less high bill investigations, and a reduction in Field Technician travel and investigation time.



### Lobby Open by Appointment Only and COVID-19 Response

As part of the COVID-19 response, the MSWD lobby continues to be open by appointment only. The District had eight appointments in April 2022 to assist customers in person.

MSWD Customer Service Representatives continue to assist our customers with minimal disruption. Staff continues to find creative ways to assist those customers who may have unique requests including those customers who do not have internet access.

- All Customer Service staff is working in office with distancing
- All Field Service Technicians are working to serve customers in individual trucks
- Applications available on MSWD.org
- Mailing paper applications to customers that are unable or uncomfortable with online processes

### Ways to Pay Bills

MSWD Customer Service continues to provide customers multiple options for bill payment.

- Customers can drop payments (check or money order) in the drop box
- Customers can pay at 7-11 or Walmart in Desert Hot Springs, and must have their bills present
- Payment Portal on MSWD.org
- Customers can call in and pay through the IVR system, or with Customer Service Representative assistance
- Paypal, Google Pay, and Apple Pay

**MSWD**  
Mission Springs Water District

# BILL PAY OPTIONS

<p><b>ONLINE</b> MSWD.org/Paperless</p>	<p><b>BY PHONE</b> (760) 329-6448</p>	<p><b>BY MAIL</b> 66575 Second Street Desert Hot Springs, CA 92240</p>	<p><b>IN PERSON</b> Drop off</p>
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**OTHER OPTIONS:** Walmart Pay, PayPal, 7 PayNearMe, YOUR BANK'S E-PAY PROGRAM

## Finance and Accounting Department

The Finance and Accounting Department continues to work with its vendors to complete the yearly and necessary tasks to meet State and Federal reporting requirements and the strategic goals established by the MSWD Board of Directors. Below are project highlights and summaries for May 2022.

### **Current Work Priorities**

The Finance Director attended the Spring ACWA conference in Sacramento. There were many topics that focused on the current issues affecting the District.

The Accounting Manager was terminated at the end of the month due primarily to performance issues while still under probation.

The Finance Director along with Accounting staff were primarily focused on the budget and all the budget changes being made to improve District performance.

Finance staff continues to work with Administration, Engineering, and Construction and Maintenance staff on reimbursable jobs. There were five new reimbursable job numbers were requested.

- AMP Industrial Park
- Hit Water Main at 13900 Sarita Dr.
- Heberam
- Affinity Recovery Home – New DCDA
- Hit Fire Hydrant #421: Corner of Kitetail & Amberlight

### **Budget**

Managers completed the budget for the final review with the General Manager who made several changes to the amounts requested before approving the operating and capital budget for fiscal year 2023.

The Finance Director and Assistant General Manager worked tirelessly to complete the budget report that will be used to apply for the Government Finance Officers Association (GFOA) Certificate of Achievement for Excellence in Financial Reporting.

Budget transfers in May 2022 amounted to \$15,650.

## Payroll

May 2022 was an significantly busy month due to several employees that quit or were terminated.

Accounting ordered an additional 1,000 checks to ensure there is enough stock for the upcoming fiscal year and utilize appropriated budget amounts.

Several errors in the Finance system related to payroll were corrected in May 2022. This happens every so often when the District makes changes to the system and don't realize the issues it will create until payroll is completed.

Payroll created a new employee listing report showing terminated employees and up-to-date full-time equivalent (FTE) listing.

The Accounting Manager update the password for the online payroll payments that are made to the State.

## Cash

Total cash receipts for the month of May 2022 amounted to \$6,167,157.00, with the majority being the property tax collections that include sewer fees placed on the property taxes. The District received the Master Meter settlement check of \$400,000.00. Approximately \$1.5 million were for customer normal payment of their water bills.

Cash disbursements for the month of May 2022 amounted to \$2,829,836.00, with the largest payments going to:

- \$1,273,294.50 to J.F. Shea Construction
- \$298,227.00 to Desert Water Agency
- \$192,859.00 to Southern California Edison
- \$281,617.00 to Net Payroll
- \$117,938.00 to Payroll Taxes
- \$98,137.00 to Health & Dental Insurance
- \$28,616.00 to Legal Fees

## Revenues and Expenses

Total operating income and expenses through April 30, 2022, amounted to:

- Operating Revenue – \$16,765,241
- Operating Expenses - \$14,468,448
- Non-Operating Income - \$3,046,969
- Non-Operating Expenses - \$461,512
- Net Income - \$4,882,250

## Innovation and Technology Department

The Innovation and Technology Department (IT) continues to work with staff and vendors to achieve technological enhancement and meet innovation goals established by the MSWD Board of Directors. Below are project highlights and summaries for May 2022.

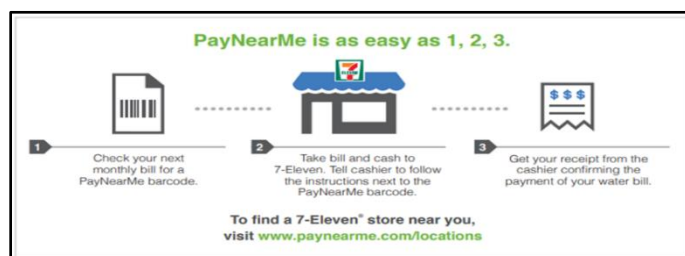
### Technology Improvements

Staff continues to work with security professionals to protect MSWD infrastructure from cyber-attacks and penetrations and improve efficiencies.

- The District has implemented the Arctic Wolf platform for 24/7 continuous security monitoring, a system that uses artificial intelligence and a dedicated team to look for security anomalies and assist in taking corrective or proactive action. Their technology support has been welcomed by all staff as we have worked through the firewall and security precautions necessary to protect our local and cloud environments.
- MSWD continues its push toward paperless operations with the expansion of Laserfiche forms which staff are currently using for managing budgets and submitting overtime. We are working with our work order management system provider to create an Application Programming Interface or API to make the process even easier to staff.
- File storage migration to Microsoft SharePoint continues as staff becomes more familiar with its benefits. In May 2022, our staff utilized our SharePoint program to finalize this General Manager's Report and the Budget from different countries and different states while all under the protection of Microsoft and Arctic Wolf security platforms.

### WaterSmart Customer Portal

Even though the WaterSmart Customer Portal is live, staff continues to work with developers from PayNearMe and WaterSmart to make the portal a more enjoyable experience for MSWD customers. MSWD customer staff tracks all customer feedback regarding the new portal. We are currently working to add more enhanced drought messaging and rebate information to the portal.



## Purchasing Department

Staff continues to source sanitization supplies to ensure wipes, hand sanitizer, and disinfectants are available to all District buildings, and vehicles for the safety of the staff.

Price increases and supply chain issues continue to surface within our industry. Specifically, PVC pipe and fittings, ductile iron pipe and fittings, restraints, hydrants, and valves, as well as many other products, are experiencing significant shortages that could lead to extended lead times. Along with these supply chain problems, pricing continues to escalate. These problems exist with both domestic and import materials. Staff will continue to monitor the situation and perform due diligence in getting all the material that is needed to maintain the water systems.

Staff currently has an order that was placed on October 21, 2021, for 3/4-inch and 1-inch Neptune meters. They were expected to arrive by late January 2022, but unfortunately, were not received until the end of March 2022 due to a delay with the production of the meters. The order containing 160 of the 3/4-inch meters, 60 of the 1-inch meters, and 144 DFW meter boxes has been received and put into stock.

Staff are still experiencing some supply chain issues with shipping and delivery of some products, but nothing to extreme to halt any of our production.

Staff is working on a schedule to get all of the Master Meters picked up next month.



## ENGINEERING AND OPERATIONS

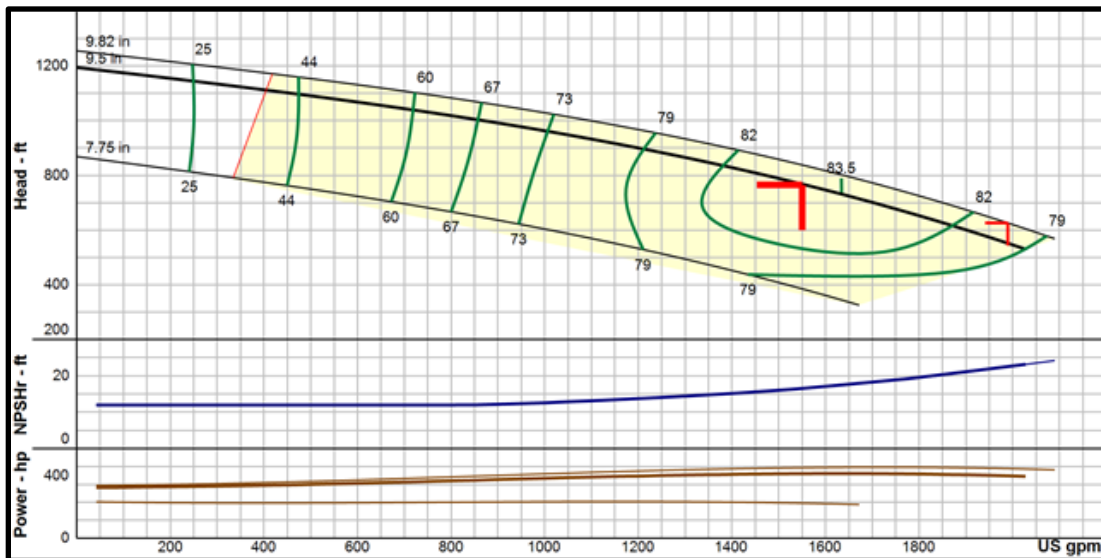
### Engineering Department

Below is a list of Capital Projects and status updates.

#### Well 42 Project

Construction is still on-hold due to revisions to the pumping and electrical equipment.

The Construction Management (CM) Team identified the revised 400 HP pump that best meets the project requirements. The CM Team will update the project specifications and issue a bulletin to the contractor in June 2022 to move forward with equipment procurement.



Construction will likely be on-hold for several more weeks while the equipment submittals are processed and the equipment is ordered, fabricated, and delivered to the site for construction and installation.

#### AD-18 – GQPP Sewer Project Areas “H” & “I”

Staff continued the appraisal process for a required sewer easement. Once completed, staff will begin negotiations with the property owner for the proposed easement area for the pipe alignment.

The consultant, TKE Engineering, continued working on the required final completion report to be submitted to the California Department of Water Resources (DWR) in June 2022 for grant closeout.

### **Well 22 Rehabilitation**

The design consultant, TKE Engineering, continued working on the final design package, specifically incorporating provisions for a water lubricated well in-lieu of oil lubricated. Staff anticipates receiving the final design package in the coming weeks and bidding the project thereafter.

Staff is coordinating with the on-call well contractors for a bid to complete the well casing and equipment rehabilitation in June 2022, in preparation for increased demand over summer.

### **Water and Wastewater System Comprehensive Master Plan Update**

The consultant, Michael Baker International, and staff met to discuss the proposed Capital Improvement Program.

The consultant will complete the draft Water and Sewer Master Plans in June 2022.

### **AD-18 GQPP Sewer Project Area "D3-1"**

Due to current construction costs, the project is on-hold, with the intent to repurpose the grant funding to the GQPP Area M2 project in the coming months.

### **Horton Effluent Filtration System**

The design consultant, TKE Engineering, is continuing work on the 100% design submittal, specifically the added shade structure, wind break, and maintenance scaffolding system. Staff expects to receive the updated plan set in the coming weeks.



### Horton Odor Control Project

Staff in conjunction with the construction manager consultant, Michael Baker International (MBI), have completed a no cost change order extending the construction contract completion date from June 18, 2022 to July 29, 2022. The current schedule puts the completion to late July 2022 due to material delivery delays from supply chain issues. Staff has extended the MBI contract to November 29, 2022 with no anticipated cost increase. Construction is currently paused until mid to late June 2022. Staff is continuing to monitor inspection and management costs which may be billed to the contractor.



### On-Call General Engineering Services RFP

Staff is currently requesting proposals from qualified firms to provide on-call construction management and inspection services for the District.

### Backup Generators for Well Sites 27-32 and 37 Projects

Staff is still reviewing the most beneficial locations for fixed and portable generator locations prior to advertising for project bids.

### Horton Chopper Pumps Project

Staff has contracted with the pump manufacturer, Vaughn Pump, to complete the installation of the four influent chopper pumps. Construction is complete.

### Regional Water Reclamation Facility

Construction has been initiated for the District's new Regional Water Reclamation Facility that will initially treat 1.5 million gallons per day. Note, this item has moved from this report to the Board Packet as a monthly update.



### Contract Renewals

Casamar Group, LLC – Labor Compliance Reporting and Consultant Services for 2022-2023 in the amount of \$75,000. Casamar Group provides monitoring and enforcement of contractors' payroll compliance with California labor and apprenticeship laws for the District's CIP projects.

Anser Advisory DBA Wallace & Associates Consulting, LLC – On-Call Professional Services for Construction Management and Inspection of Capital and Development Projects in the amount of \$75,000. The District continues to use outside construction engineering consultants on an as-needed basis to assist staff with the timely completion of Capital and Development Projects, ensuring the construction projects are completed in accordance with approved plans, specifications, and District standards.

TKE Engineering, Inc – On-Call Professional Services for Construction Management and Inspection of Capital and Development Projects in the amount of \$75,000. The District continues to use outside construction engineering consultants on an as-needed basis to assist staff with the timely completion of Capital and Development Projects, ensuring the construction projects are completed in accordance with approved plans, specifications, and District standards.

EnviroLogic Resources, Inc. – On-Call Professional Hydrogeological Consulting Services in the amount of \$50,000. EnviroLogic Resources will continue to provide consulting services on an as-needed basis for the District's CIP Projects.

Ray Lopez Associates (RLA) – Professional Conservation Services for 2022-2023 in the amount of \$50,000. RLA's services include performing comprehensive review of landscape and irrigation plans to ensure compliance with current water efficient landscaping guidelines, perform post-installation inspections of newly installed landscape and irrigation, and consultation and review of landscaping documents.



## Operations & Maintenance

### Construction & Maintenance

Staff completed approximately 294 water line location requests in May 2022. Staff continues to use iPads with the GeoViewer mobile app to streamline and manage line locations.



Staff replaced 11 water service lines, repaired 12 service line leaks, and four main line leaks in May 2022.



Staff continues to implement maintenance programs, which consist of ground valve exercising, blow-off flushing, air release valves, Cla-Val automatic control valves, and fire hydrant flushing and painting. There were 127 ground valves exercised, 27 fire hydrants flushed, zero air release valve inspected and rebuilt, zero Cla-Val valves inspected, and zero blow-offs flushed in May 2022.



A total of 28 work orders were processed in May 2022 using the CMMS program.

Staff installed eight new water service lines in May 2022.

Staff continues performing field fire flow tests for the Engineering Department. 12 fire flow tests were conducted in May 2022.

Staff has been making necessary adjustments in dealing with the current COVID-19 pandemic. Staff continues to keep good constant communication within the department, with other departments, and managers at the District.

The District advertised the Pavement Repairs for Water and Sewer Projects for FY 2022-23 through PlanetBids. The District received and opened three bids. Based on an evaluation of the bids received, staff determined the B-81 Paving, Inc. to be the lowest responsive bidder.

The District advertised the Annual Janitorial Services for FY 2022-2023 through Planet Bids. The District received and opened five bids. Based on an evaluation of the bids received, staff determined Blue Collar Contracting to be the lowest responsive bidder.

The District advertised the Semi-Annual HVAC Maintenance and Repairs for FY 2022-2023 through Planet Bids. The District received and opened one bid and determined Hi-Desert Air, Inc. to be the lowest responsive bidder.

### **Fleet and Facility Maintenance**

All District buildings continue to be cleaned and disinfected each week, Tuesday through Friday, by our janitorial company. Disinfection is completed four times a week and janitorial services are completed twice a week.

Building Maintenance: Batteries were replaced in door locks at the Administration Building. AC repairs were made to the thermostat on AC unit #3. The control board was replaced on the AC unit for the laboratory at the Horton WWTP. Swamp cooler repairs were made on swamp coolers at the Corporate Yard and units were put into service. Light bulbs were replaced at the Administration Building.

Standby Generator Monthly Maintenance continues at the District. Staff found no issues during the monthly testing of standby generators. This testing ensures the generators are functioning correctly and ready to be used when needed.

The District continues to utilize Southern California Fleet Services for contract maintenance and repairs of District vehicles and equipment. Below is a listing of services provided in May 2022:

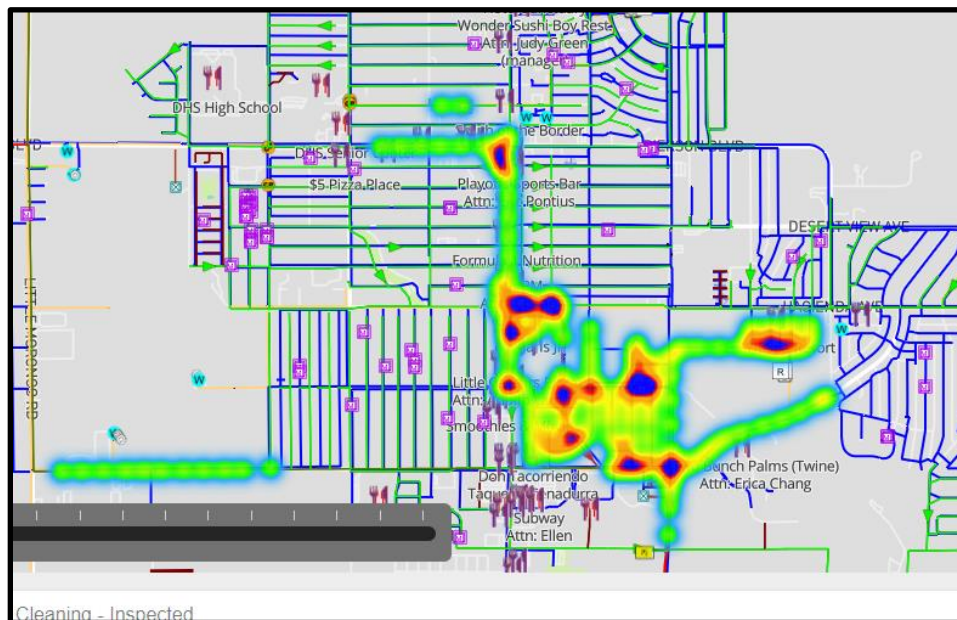
- Services were completed on Units 410 and 421
- Battery was replaced on Unit 413
- Water pump and heater hose repairs were done on the skip loader
- Electrical repairs were completed on Unit 406
- Front brakes were inspected on Unit 415
- Repairs were completed on Unit 381

### Collections

No Sanitary Sewer Overflows (SSOs) occurred in the collection system during May 2022. No problems occurred at the Dos Palmas Lift Station. The operators continued to visit the site each day to check proper pump operation, ensure the SCADA system is working properly, and check site security.

Staff completed 319 sewer line location requests. Staff continues to use iPads with the GeoViewer mobile application to streamline and manage line locations.

Approximately 8.1 miles of sewer mainline were cleaned. This included 151 segments of 8-inch VCP sewer pipe in Assessment Districts 1, 3, and 12F.



Collections staff assisted with the cleaning of the outfalls from Aeration Tanks 4 & 5, removing rags and debris as needed.

## Wastewater Treatment

Staff spent a combined 421-man hours performing routine plant maintenance, equipment maintenance, and plant operations at the Horton and Desert Crest plants. Also, during this timeframe staff spent 214-man hours operating the sludge belt filter press, including filling and removing 18 trailers of sludge from the Horton and Desert Crest Plants.

Staff collected 42 samples and spent 63-man hours performing laboratory duties and analysis for process control and regulatory reporting purposes. Both plants are producing an effluent that meets the District's discharge requirement.

Seven ponds were cleaned and rehabilitated in May 2022. Ponds 1, 2, 4, 5, 6, 7, and 8 were all cleaned this month, and Ponds 7 and 8 were cleaned twice.

Odor Control Project: The contractor, ATOM, mobilized and started excavating for the project on May 2, 2022. Currently, they have put in the access vault that is located on the west side of the influent pump station and much of the underground piping. They poured the concrete on May 24, 2022 for the odor control unit. On May 27, 2022 they placed and bolted down the odor control unit on the concrete pad and began running the electrical for it.



Chopper Pump Project: The contractor, Vaughan's Industrial Repair Co., completed the installation of the new chopper pumps for the Horton influent wet wells. Since the installation of the chopper pumps, staff has not had to pull any of them to clear rags or debris. During the installation of the chopper pumps, staff was able to successfully bypass each wet well saving the District an estimated \$95,000 (one of the quotes we received just to bypass the wet well).



The skip loader was down for repairs two different times this month. One issue was a hydraulic hose that was pinched and the other one was the water pump that went out taking the heater hose out with it. Staff used the loader in tandem with the Kubota to clean ponds until the skip loader was repaired.

The District has passed the laboratory assessment (audit) for ELAP which is for our laboratory accreditation. Staff needs to submit the results with some more paperwork to ELAP to finalize it.

The District has received our new waste discharge requirements (WDR) order R7-2022-0008 for the Horton WWTP. In the order, it gives us one year to complete a nitrogen study on how our plant can obtain an effluent limitation of 10 mg/L or less for Total Nitrogen. This study should be completed by April 12, 2023, with the plan put into effect to achieve this new limitation. The study should identify what improvements need to be completed at the Horton WWTP. With the new WDR we can now use ponds 1-3 as well. Another change to the WDR was that our TDS on our effluent shall not exceed 665 mg/L. Previously, it was ordered that it could not exceed over 400 mg/L of the background domestic water TDS.

Staff cleaned five sludge beds at the Desert Crest WWTP with the help of the collections team and the sludge was taken back to Horton WWTP where it was loaded into our sludge trailer. Staff also had taken the drag net out to Desert Crest WWTP to clean up all the banks on the three percolation ponds.

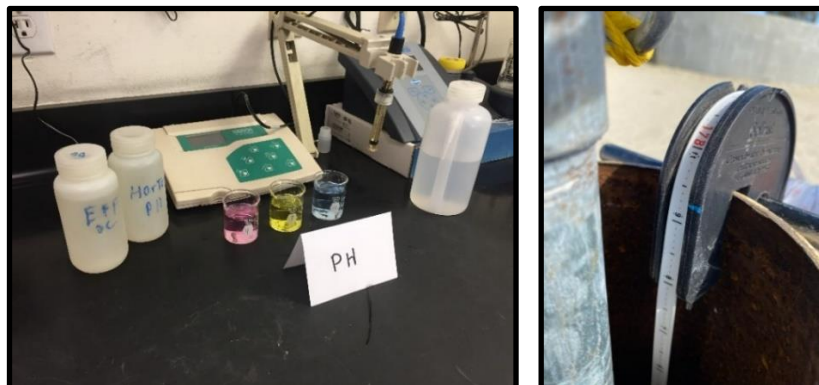


Staff had Inverter Technology come out and work on the drive for influent pump 4. When the drive went down, the new drive still had some bugs to be worked out to operate correctly (HOA switch and the E stop). They were able to fix it and make it identical to the other three pumps and it is now operating as it should.

Staff continues to do a weekly “Wastewater Training” program within the department. These trainings are intended to get all the operators on the same page, so that staff is operating equipment more proficiently and are trained in doing so. This training is also to help keep operators safe when completing maintenance.

This month’s training included:

- Weekly pH
- Horton WDR
- Groundwater Sounding
- Seal Water (RAS Pumps 5-7 and Grit Pumps 2-3)



Through continued development in the Desert Hot Springs area, and at the request of new consumers, sanitary services are always being added to the collection system. Below is a summary of new sanitary service connections by month.

New Sanitary Service Connections to Collection System

	2021/22	2020/21	2019/20	2018/19	2017/18	2016/17
July	18	8	7	9	51	2
Aug.	20	4	1	8	53	2
Sep.	20	5	2	12	8	11
Oct.	36	9	4	8	12	4
Nov.	29	50	10	9	7	7
Dec.	12	9	3	3	64	1
Jan.	14	21	7	1	16	8
Feb.	7	23	5	1	42	0
Mar.	17	48	1	0	23	5
Apr.	7	18	3	3	15	30
May	16	17	11	3	20	45
June		21	7	3	6	70
<b>Annual Total</b>	<b>196</b>	<b>233</b>	<b>61</b>	<b>60</b>	<b>317</b>	<b>185</b>

Additional sanitary service connection information is provided in Appendix C.

The following table shows the average daily flow and peak daily flow for the Horton and Desert Crest Plants.

Monthly Wastewater Flows

<b>WASTEWATER FLOW MGD</b>				
2021/22	HORTON PLANT		DESERT CREST	
	Avg. Daily Flow	Peak 24 hr. Flow	Avg. Daily Flow	Peak 24 hr. Flow
July	1.987088	2.104457	0.042128	0.058130
Aug.	2.059728	2.224424	0.052436	0.064940
Sep.	2.061448	2.234327	0.049729	0.066370
Oct.	2.081568	2.223453	0.046618	0.051660
Nov.	2.084749	2.213652	0.048180	0.053880
Dec.	2.024843	2.311905	0.051887	0.068500
Jan.	1.984410	2.131439	0.048326	0.054720
Feb.	2.009623	2.139096	0.045334	0.052130
Mar.	2.028970	2.171029	0.045059	0.055840
Apr.	1.980131	2.131250	0.041919	0.046130
May	1.975843	2.097045	0.039858	0.047940
June				

Additional wastewater flow information is provided in Appendix C.

## Water Production

Staff collected 45 routine bacteriological (Bac-T) samples, six general physical samples, and uranium samples at Well 26A for analysis in May 2022. Staff works closely with the laboratory when changing sampling dates or taking grab Bac-T samples for any mainline shutdowns. The MSWD Monthly Coliform Monitoring Reports for May 2022 were sent out to the State Water Resources Control Board on June 6, 2022.



Staff monitors chlorine levels and makes sure that all wells have a sufficient level of chlorine. Weekly chlorine deliveries to all well sites continue and is typically done on Thursdays.

Staff continues to conduct routine chlorine pump maintenance and inspections at all well sites, making necessary adjustments to all chlorine pumps and/or their related equipment, ensuring proper operation and repairing/rebuilding as needed. All chlorinators were functioning properly in May 2022.



During daily pump run and site checks, staff monitors the system, and addresses site vandalism and water theft routinely. Staff continues to do a great job reporting and making repairs as needed.

Staff, along with our SCADA contractor Forshock, is currently working on making SCADA upgrades. This upgrade is almost completed, as finishing touches are being put on the new system now.

Staff continues to sound the groundwater levels for 13 production wells and nine monitoring wells. Staff usually strives to complete the soundings early in the month to be able to identify any abnormalities.



Staff continues to oversee all Production Department sites and make necessary changes. Staff routinely climbs reservoirs and conducts monthly overflow maintenance as needed. Staff also conducts reservoir roof inspections using a drone.



Staff performed a controlled overflow of the reservoir at Well 33 to help eliminate the buildup of turbine oil on the surface of the water. This was done on May 12, 2022.



Staff continues to oversee the landscape contract for 36 sites throughout the District. Contractors continue to make the necessary repairs on our irrigation systems.

Staff performed fire pump testing at the Gateway Reservoir site on May 18, 2022. This test is performed monthly to ensure the fire pump is in good operating condition and works properly when required.



We are currently working on the first phase of a multiphase rehabilitation project for Well 22. The well has been brushed, bailed, and swabbed during this initial phase. The well was video inspected on May 26, 2022 and we are waiting on the findings of that inspection.

Staff is working on the installation of the three chlorine buildings that were previously ordered. Installation locations are at Wells 27/31, 29, and 33. As part of this upgrade, staff will also connect the chlorinators to our SCADA system for remote monitoring and control.



Staff is working on making upgrades to the Low Northridge booster station. These upgrades will help protect the motors from future damages due to electrical spikes, surges, etc. We are currently looking into installing soft starters on these two pumps.



Staff is beginning to implement thermal imaging on all our electrical panels, motors, and other pumping related equipment. We are hoping to begin trending the health of our equipment to identify future failures before they happen.

The District advertised the Annual Landscape Maintenance for District Facilities 2022-2023 through Planet Bids. The District received and opened five bids. Based on an evaluation of the bids received, staff determined Urban Habitat to be the lowest responsive bidder and will bring to the Board for approval at the June Board meeting.

Staff, along with Kevin McDonald Electric (K.S.M. Electric Inc.), repaired an issue we were having with the compressor at our Gateway hydropneumatic tank. The system is now operating properly.



### **Well 33 Solar Site**

Staff continues to monitor the performance of the solar system. The May 2022 performance report showed that the system produced 220,662 kilowatt hours, which is within 93% of expected energy output. The April performance report showed that the system produced 257,891 kilowatt hours, which is within 95% of expected energy output.

Through continued development in the Desert Hot Springs area and at the request of new consumers, water services are always being added. Below is a summary of new water services added each month.

New Service Connections to the Water System

	2021/22	2020/21	2019/20	2018/19	2017/18	2016/17
July	18	7	4	5	7	2
August	19	6	10	5	3	2
September	23	18	2	14	4	13
October	33	13	3	21	8	3
November	27	10	16	4	0	7
December	9	2	17	3	3	2
January	14	15	6	3	20	1
February	8	13	8	5	11	1
March	19	16	2	3	6	5
April	6	11	1	3	7	11
May	19	15	12	5	11	9
June		24	11	2	8	2
<b>Annual Total</b>	<b>195</b>	<b>150</b>	<b>92</b>	<b>73</b>	<b>88</b>	<b>58</b>
<b>Avg./ Mo.</b>	<b>16.25</b>	<b>12.50</b>	<b>7.67</b>	<b>6.08</b>	<b>7.33</b>	<b>4.83</b>

Additional water service connection information is provided in Appendix C.

As expected, the new water services increase the amount of water needed to be pumped; however, the weather and water conservation continue to be the primary factor in MSWD water production. The following table summarizes the MSWD water production for each month.

Monthly Water Production

	FY 2021/22	Variance from prior year		FY 2020/21	FY 2019/20	FY 2018/19	FY 2017/18
	AF	AF	%	AF	AF	AF	AF
July	796.57	-61.20	-7.1%	857.77	853.23	857.20	835.87
August	839.93	-45.38	-5.1%	885.31	795.18	806.47	829.93
September	738.65	-46.15	-5.9%	784.80	757.08	689.47	712.40
October	665.18	-90.66	-12.0%	755.84	709.39	709.81	733.86
November	679.85	-10.28	-1.5%	690.13	619.87	631.75	642.41
December	565.48	-22.84	-3.9%	588.32	537.23	502.16	584.24
January	580.28	42.32	7.9%	537.96	553.20	570.20	599.52
February	527.34	31.73	6.4%	495.61	520.85	415.49	512.79
March	601.44	-24.36	-3.9%	625.80	557.73	490.92	536.09
April	624.07	-25.27	-3.9%	649.34	573.02	635.08	644.06
May	745.36	21.74	3.0%	723.62	698.99	598.36	697.15
June		0.00	0.0%	761.63	806.02	710.39	688.74
<b>TOTAL</b>	<b>7364.15</b>	<b>-230.35</b>	<b>-3.0%</b>	<b>8356.13</b>	<b>7981.79</b>	<b>7617.30</b>	<b>8017.06</b>

Additional water production information is provided in Appendix C.

## Water Resources

Below is a list of water resources related activities for May 2022:

### **Integrated Regional Water Management Planning**

The Coachella Valley Regional Water Management Group (CVRWWMG) met to discuss on-going grant funded projects and upcoming grant opportunities. The CVRWWMG implements the Integrated Regional Water Management (IRWM) Plan for the Coachella Valley IRWM Region.

Consistent with the Governor's Executive Order No. N-7-22 and State Water Resources Control Board's Resolution No. 2022-0018 regarding ongoing drought concerns, staff is working with the Board to adopt and implement the Water Shortage Contingency Plan Stage 2.

MSWD completed and submitted its Annual Water Supply and Demand Assessment reporting. While the assessment identified no water shortage impacts for MSWD, it identified Water Shortage Contingency Plan Stage 1 and 2 actions for implementation to be consistent with State orders.

The CVRWWMG assembled a comment letter regarding the Proposition 68 Groundwater Treatment and Remediation Program.

The CVRWWMG has closed the Call for Projects under the Proposition 1, Round 2, IRWM Implementation grant program. Project scoring and selection will be completed in June 2022 and formal applications to the California Department of Water Resources (DWR) for all selected projects will be prepared thereafter.

### **Mission Creek Subbasin Sustainable Groundwater Management Act Compliance**

The DWR is currently reviewing the 2022 Alternative Plan Update for the Mission Creek Subbasin and will conduct an additional public comment period following preliminary review.

The consultant, Wood, submitted the final Mission Creek Subbasin Annual Report for Water Year 2020-2021 to DWR for review and approval.

Staff continued to coordinate with the USGS and CVWD regarding the land subsidence study efforts for the Mission Creek Subbasin.

### **San Gorgonio Pass Subbasin Sustainable Groundwater Management Act Compliance**

DWR is currently reviewing the 2022 Groundwater Sustainability Plan for the San Gorgonio Pass Subbasin and will conduct an additional public comment period following a preliminary review.

The consultant, Provost & Prichard, completed the final San Gorgonio Pass Subbasin Annual Report for Water Year 2020-2021 and submitted it to DWR for review and approval.

### **Indio Subbasin Sustainable Groundwater Management Act Compliance**

DWR is currently reviewing the 2022 Alternative Plan Update for the Indio Subbasin and will conduct an additional public comment period following preliminary review.

The consultant, Todd Groundwater, completed the final Indio Subbasin Annual Report for Water Year 2020-2021 and submitted it to DWR for review and approval.

### **Salt and Nutrient Management Planning**

The Coachella Valley (CV) Salt and Nutrient Management Plan (SNMP) agencies have prepared the First Supplement to the MOU. Staff will bring it to the Board for approval in June 2022. The First Supplement to the MOU identifies that the CV SNMP agencies have selected West Yost to implement the SNMP Development Workplan and includes a mutually agreed upon cost share schedule to implement the workplan.

Staff continues to coordinate with CVWD on the Technical Support Services grant application with DWR to construct monitoring wells within the Mission Creek and Desert Hot Springs Subbasins.



## PUBLIC AFFAIRS

Below is a list of Public Affairs activities:

### Past Sponsorship Events

#### **Regional Water Reclamation Facility Groundbreaking Ceremony, Friday, June 10, 2022**

Local business leaders, members of the public, and elected officials gathered to celebrate the start of the construction of Mission Springs Water District's new Regional Water Reclamation Facility. Funded primarily by grants and low-interest loans, the new treatment plant will treat an additional 1.5 million gallons of wastewater per day. This new capacity will allow more homes using septic tanks to connect to the MSWD's treatment system. The state-of-the-art facility will also support the addition of tertiary treatment in the future, which would provide recycled water to enhance water conservation efforts. This resulted in media coverage in the Desert Sun, Uken Report, KMIR, and KESQ.



#### **Desert Hot Springs High School - Multicultural Family Fair, Friday, May 13, 2022**

Desert Hot Springs High School held a Multicultural Family Fair highlighting community and school resources available to its families. During the program, they paid a special tribute to MSWD and presented Office Specialist II Carol Morin with a certificate of appreciation for the District's support over the years.



### Upcoming Sponsorships / Events

#### **MSWD Blood Drive, July 13, and September 14, 2022**

MSWD will host the LifeStream bloodmobile on July 13, and September 14, 2022. All donations made during the July 13 event will be counted towards the 9-cities desert challenge. Watch your email or the District's social media for appointment information.



*If any other events occur throughout the month, they will be communicated either from the Public Affairs team or Dori Petee.*

**Public Outreach**

**Water 101 – Let's Talk Water!**

We continue to host our Water 101 classes, bringing together community leaders who want to learn more about water. Meetings are held on the fourth Thursday of each month between 6-7 p.m. at the new Desert Hot Springs Library. During the May 2022 meeting, staff focused on the different ways we plan and manage water in California and the Coachella Valley, covering topics that included the Coachella Valley Integrated Regional Water Management Plan, the Urban Water Management Plan, Salt and Nutrient Management Planning, and the Sustainable Groundwater Management Act. On June 23, 2022, our last of the four-part series, we will be covering Ratemaking, Cost of Service Studies, and the new Customer Portal.



**Customer Connect Portal Outreach**

We promote the portal through bill messaging, email blasts, the MSWD website, social media, and public meetings. As a result, 7% of eligible accounts have signed up for the portal. In addition, on June 1, 2022, Customer Service Manager April Scott and Public Affairs Manager Marion Champion attended the Friends of the Desert Library's June 2022 meeting to overview and demonstrate the MSWD portal. Additional public outreach is planned.



### Media Coverage: Level 2 – Water Shortage Contingency Plan

Following the adoption of Level 2 demand reduction actions outlined in the District's Water Shortage Contingency Plan, the Public Affairs staff issued a news release and fielded several media inquiries. This resulted in media coverage in the [Desert Sun](#), [Uken Report](#), [KMIR](#), El Informador, and [KESQ](#). Additional outreach, including social media and bill messaging, is planned for later this month.

### MSWD Digital Advertising

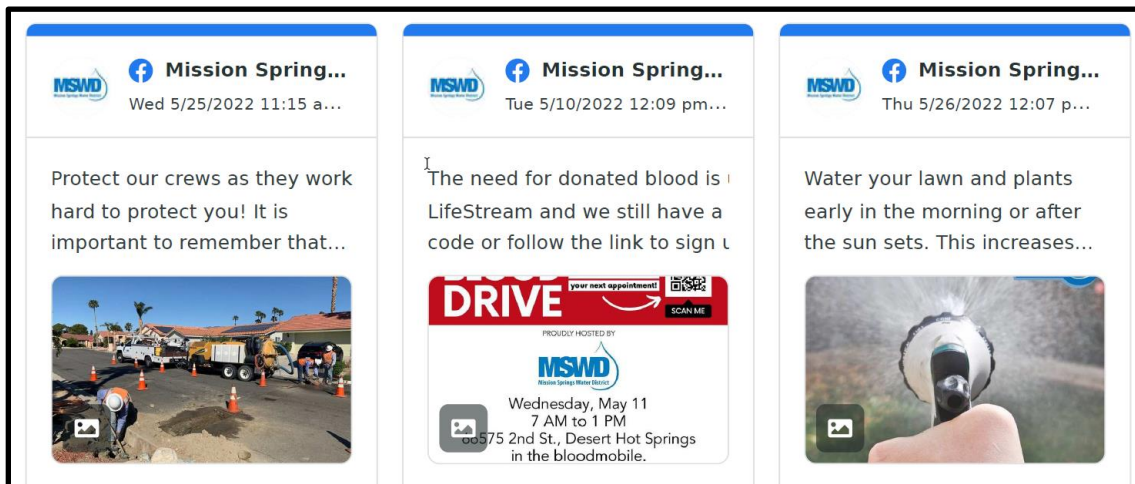
The District featured three Google and Facebook/Instagram ads promoting Rebates and our Customer Connect portal. The rebate campaign continues to perform well, and the launch of the web portal generated over 32,000 video impressions and over 260 clicks. A full report is included in Appendix D.



### Social Media

A copy of the May 2022 social media report can be found in Appendix D. This report highlights activities and posts on the District's social media platforms. Overall, (across all platforms) impressions were up 92%, with 200,553 impressions across all platforms.

Following are samples from our Facebook account.



## CV Water Counts

The CV Water Counts Outreach report for May can be found in Appendix D. Visitors to the website remained steady from the previous month. However, compared to May 2021, the website saw a relatively significant increase in page views, with May 2022 seeing 5,002 compared to May 2021's count of 3,117. The blog post on Lantana has begun to see organic search results, with 21 clicks and more than 3,000 impressions on organic Google searches during the month. The Digital Ad campaigns resulted in more than 160,000 impressions during the month – with the campaign for "new developments" helping the blog post to be the third most-viewed page on the website during May, with 667 pageviews. Example posts below:



## Rebates & Conservation

The Public Affairs team continued to promote rebates and conservation throughout our service territory throughout the month.

### Toilet Rebates

We funded 2 new toilet rebate applications in May 2022 totaling \$853.29. There have been a total of nine rebates funded in 2022.

### Conservation Kits

In May 2022, we received one new request for a conservation kit and have distributed 87 since the beginning of the year.

### Turf Rebates

We currently have two pending turf rebates totaling \$5,100.

**Water Donations for May 2022**

During the last month, the District received eight requests for a total of 55 cases of water.

<b>Date Supplied</b>	<b>Requests Filled</b>	<b>Event or Purpose</b>	<b># Cases Requested</b>
5/3/2022	DHSHS	Senior Awards & Scholarship Night	5
5/4/2022	Friends of DHS Library	Author Series - May	6
5/3/2022	DHS Library	Various programs	6
5/4/2022	CVCAN/City of DHS	Desert Cancer Fdtn Golf Tournament-MLCC	10
5/5/2022	DHS Police Dept.	Various projects	5
5/13/2022	DHSHS	Multicultural Family Fair	15
5/12/2022	City of DHS	Council/Commission Meetings/Walk-in Guest	20
5/25/2022	DHS High School	Class of 2022 Graduation	5
	<b>Total Cases</b>		<b>55</b>



APPENDIX A – Financial Report

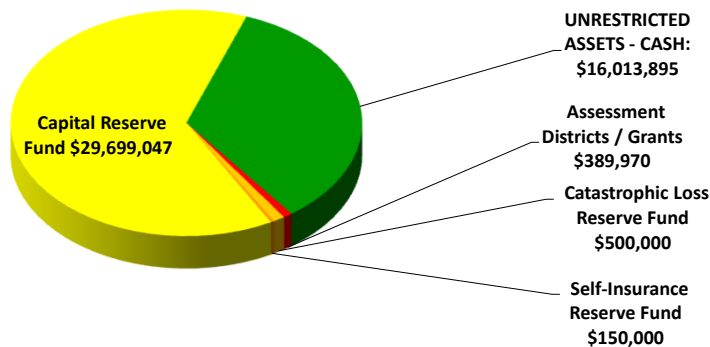
MISSION SPRINGS WATER DISTRICT  
COMBINED FUNDS  
DISTRICT SUMMARY  
JULY 1, 2021 TO APRIL 30, 2022

YEAR TO DATE				JULY 1, 2020 TO APRIL 30, 2021			
ACTUAL	BUDGET	FAVORABLE (UNFAVORABLE)	FAVORABLE (UNFAVORABLE)	ACTUAL	BUDGET	FAVORABLE (UNFAVORABLE)	FAVORABLE (UNFAVORABLE)
		VARIANCE AMOUNT	VARIANCE PERCENT			VARIANCE AMOUNT	VARIANCE PERCENT
16,765,241	16,655,961	109,280	1%	17,585,379	18,197,228	(611,849)	-3%
14,468,448	15,588,864	1,120,416	7%	14,254,687	14,761,013	506,325	3%
<u>2,296,793</u>	<u>1,067,097</u>	<u>1,229,696</u>	115%	<u>3,330,692</u>	<u>3,436,215</u>	<u>(105,524)</u>	-3%
				<b>OPERATING REVENUE:</b>			
3,046,969	2,373,826	673,143	28%	2,485,414	10,859,087	(8,373,674)	-77%
461,512	488,870	27,358	6%	506,778	652,941	146,163	22%
<u>2,585,457</u>	<u>1,884,956</u>	<u>700,501</u>	37%	<u>1,978,635</u>	<u>10,206,146</u>	<u>(8,227,511)</u>	-81%
				<b>ADD NON-OPERATING REVENUE</b>			
				<b>LESS NON-OPERATING EXPENSE</b>			
				<b>NET NON-OPERATING INCOME</b>			
				<b>NET INCOME</b>			
<u>4,882,250</u>	<u>2,952,053</u>	<u>1,930,197</u>	65%	<u>5,309,327</u>	<u>13,642,361</u>	<u>(8,333,035)</u>	-61%

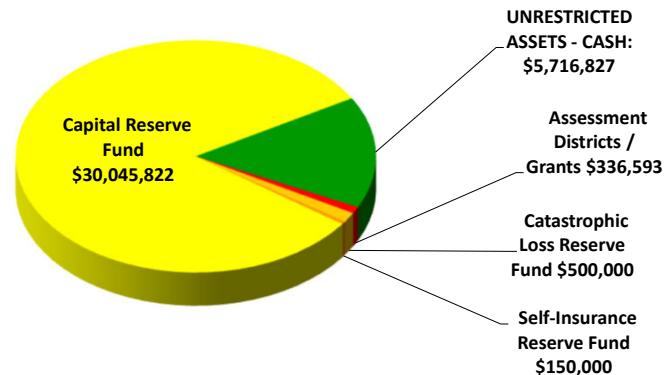
**OTHER INFORMATION**

	8.12	<b>DEBT SERVICE RATIO</b>	10.61
	0.02%	<b>INVESTMENT RETURN</b>	0.03%
\$ 39,283,533		<b>CASH - JULY 1</b>	\$ 34,708,247
\$ 7,469,380		<b>INCREASE/(DECREASE) IN CASH</b>	\$ 2,040,995
<u>\$ 46,752,913</u>		<b>CASH - END OF PERIOD</b>	<u>\$ 36,749,242</u>
\$ 16,013,895		<b>UNRESTRICTED CASH</b>	\$ 5,716,827
\$ 30,739,017		<b>RESTRICTED CASH</b>	\$ 31,032,415
<u>\$ 46,752,913</u>		<b>CASH IN CUSTODY OF MSWD</b>	<u>\$ 36,749,242</u>
<b>WELLS FARGO</b> \$ 511,591		<b>RESTRICTED - ASSESSMENT DISTRICTS</b>	\$ 24,732
<b>CALTRUST</b> \$ 6,398,368		<b>RESTRICTED - SHORT TERM FUND</b>	\$ 6,436,189
<b>CALTRUST</b> \$ 21,279,272		<b>RESTRICTED - MEDIUM TERM FUND</b>	\$ 22,023,242
<b>CALTRUST</b> \$ 2,549,787		<b>RESTRICTED - LIQUIDITY FUND</b>	\$ 2,548,252
<u>\$ 30,739,017</u>		<b>RESTRICTED TOTAL CASH</b>	<u>\$ 31,032,415</u>

**Total Cash In Custody of MSWD 2022**



**Total Cash In Custody of MSWD 2021**



**MISSION SPRINGS WATER DISTRICT**

**FINANCIAL REPORT**

**APRIL 30, 2022**

MISSION SPRINGS WATER DISTRICT  
COMBINED FUNDS  
CONSOLIDATING BALANCE SHEET  
APRIL 30, 2022

APRIL 30, 2022 - EXCLUDING AD# 13						SCHEDULE A June 30, 2021		
SEE	WATER FUND		SEWER	GENERAL	TOTAL	FINANCIAL	ELIMINATE	BOOK
SCH	"DHS"	"IDE"	FUND	FUND				
<b>CURRENT ASSETS:</b>								
Cash	F	6,262,856	(38,395)	3,389,083	6,400,352	16,013,895	3,758,832	3,758,832
Accounts receivable-								
Water and sewer		1,969,307	47,350	1,793,835		3,810,493	2,724,581	2,724,581
Other		185,632	14,119	41,530	0	241,281	1,409,712	1,409,712
Reimbursable jobs		(4,156,796)	0	7,137	89,434	(4,060,225)	79,787	79,787
Prepaid expenses					284,878	284,878	270,145	270,145
Inventory					581,888	581,888	420,183	420,183
Total current assets		<u>4,260,999</u>	<u>23,074</u>	<u>5,231,585</u>	<u>7,356,552</u>	<u>16,872,210</u>	<u>8,663,240</u>	<u>8,663,240</u>
<b>RESTRICTED ASSETS:</b>								
Cash	F	17,519,589	(3,655,012)	11,610,843	5,263,598	30,739,017	30,949,414	30,949,414
Assessments receivable				7,425,501		7,425,501	8,667,083	4,136,790
Taxes receivable		(48,783)	29,090	(37,987)	(26,447)	(84,127)	65,454	65,454
Restricted cash with trustees	F					0	0	1,088,039
Issuance costs for long-term debt		0	0	0		0	5,583	5,583
Total restricted assets		<u>17,470,806</u>	<u>(3,625,922)</u>	<u>18,998,357</u>	<u>5,237,151</u>	<u>38,080,392</u>	<u>39,687,534</u>	<u>44,912,362</u>
<b>UTILITY PLANT:</b>								
Utility plant in service		91,108,709	2,620,014	81,697,311	8,702,056	184,128,090	182,119,785	182,119,785
Less accumulated depreciation		(45,197,426)	(1,232,125)	(27,876,561)	(3,811,716)	(78,117,828)	(70,761,037)	(70,761,037)
Total		<u>45,911,283</u>	<u>1,387,889</u>	<u>53,820,750</u>	<u>4,890,341</u>	<u>106,010,262</u>	<u>111,358,748</u>	<u>111,358,748</u>
Construction in progress		13,863,862	0	10,797,724	523,113	25,184,699	16,281,016	281,976
Total utility plant		<u>59,775,145</u>	<u>1,387,889</u>	<u>64,618,475</u>	<u>5,413,453</u>	<u>131,194,962</u>	<u>127,639,764</u>	<u>127,921,740</u>
<b>TOTAL ASSETS</b>		<u>81,506,950</u>	<u>(2,214,959)</u>	<u>88,848,416</u>	<u>18,007,157</u>	<u>186,147,564</u>	<u>175,990,537</u>	<u>5,506,805</u>
<b>CURRENT LIABILITIES:</b>								
Accounts payable		95,354	(2,420)	20,551	2,073,840	2,187,324	2,488,628	2,488,628
Accrued expenses		3,807	0	37,083	780,074	820,964	1,194,589	1,194,589
Customer deposits		341,710	9,920			351,630	372,592	372,592
Current portion of long-term debt		15,293	8,200	686,382		709,875	668,353	240,000
Total current liabilities		<u>456,164</u>	<u>15,700</u>	<u>744,015</u>	<u>2,853,913</u>	<u>4,069,793</u>	<u>4,724,162</u>	<u>4,964,162</u>
<b>LONG-TERM DEBT:</b>								
Notes payable		220,309		7,132,526		7,352,835	8,654,239	8,654,239
Special assessment bonds				49,000		49,000	82,000	4,740,000
Certificates of participation-			238,001			238,001	253,401	
1994 refunding/USDA-certificates								
Total		<u>220,309</u>	<u>238,001</u>	<u>7,181,526</u>	<u>0</u>	<u>7,639,836</u>	<u>8,989,640</u>	<u>13,729,640</u>
Less current portion		(15,293)	(8,200)	(686,382)		(709,875)	(668,353)	(240,000)
Total long-term debt		<u>205,016</u>	<u>229,801</u>	<u>6,495,144</u>	<u>0</u>	<u>6,929,961</u>	<u>8,321,287</u>	<u>12,821,287</u>
<b>OTHER LIABILITIES:</b>								
Net Pension Liability					6,994,867	6,994,867	6,994,867	6,994,867
Deferred inflows/outflows GASB 68					(1,771,057)	(1,771,057)	(1,685,622)	(1,685,622)
Interest payable from restricted assets			2,645	1,241		3,886	7,971	81,397
Funds held in trust		0		0		0	38,139	89,368
Advance construction deposits		66,001		3,062,862	0	3,128,863	3,326,863	3,326,863
Total other liabilities		<u>66,001</u>	<u>2,645</u>	<u>3,064,102</u>	<u>5,223,810</u>	<u>8,356,559</u>	<u>8,682,218</u>	<u>8,763,614</u>
<b>TOTAL LIABILITIES</b>		<u>727,181</u>	<u>248,146</u>	<u>10,303,262</u>	<u>8,077,723</u>	<u>19,356,312</u>	<u>21,727,666</u>	<u>26,549,063</u>
<b>NET ASSETS:</b>								
Retained earnings-								
Invested in capital assets, net of debt		48,108,423	1,494,884	56,704,265	5,051,175	111,358,748	111,358,748	111,358,748
Reserved, debt service and other		18,635,576	253,401	15,421,991	5,904,095	40,215,063	40,215,063	685,408
Unrestricted		11,485,173	(4,112,852)	5,252,762	(2,289,892)	10,335,191	2,689,060	2,689,060
Total retained earnings		<u>78,229,173</u>	<u>(2,364,567)</u>	<u>77,379,018</u>	<u>8,665,378</u>	<u>161,909,002</u>	<u>154,262,871</u>	<u>154,948,279</u>
Increases(decreases) 2016-2017:								
Water fund "DHS"-see SCHEDULE B		2,550,596				2,550,596		0
Water fund "IDE"-see SCHEDULE C			(98,538)			(98,538)		0
Sewer fund-see SCHEDULE D				1,166,136		1,166,136		0
General fund-see SCHEDULE E					1,264,055	1,264,055		0
Total net assets		<u>80,779,769</u>	<u>(2,463,105)</u>	<u>78,545,155</u>	<u>9,929,433</u>	<u>166,791,252</u>	<u>154,262,871</u>	<u>154,948,279</u>
<b>TOTAL LIABILITIES AND NET ASSETS</b>		<u>81,506,950</u>	<u>(2,214,959)</u>	<u>88,848,416</u>	<u>18,007,157</u>	<u>186,147,564</u>	<u>175,990,537</u>	<u>5,506,805</u>

MISSION SPRINGS WATER DISTRICT  
COMBINED FUNDS  
INCOME STATEMENT  
JULY 1, 2021 TO APRIL 30, 2022

	YEAR TO DATE					2020-2021		
	CURRENT MONTH	ACTUAL	BUDGET	FAVORABLE (UNFAVORABLE) VARIANCE AMOUNT	FAVORABLE (UNFAVORABLE) VARIANCE PERCENT	TOTAL	ADOPTED BUDGET REMAINING BUDGET	
	ACTUAL			AMOUNT	PERCENT	AMOUNT	PERCENT	
<b>OPERATING REVENUE:</b>								
Water fund	1,069,598	10,831,499	10,704,821	126,678	1%	12,845,786	2,014,287	16%
Sewer fund	611,643	5,933,743	5,951,140	(17,397)	0%	7,141,368	1,207,625	17%
General fund	0	0	0	0	0%	0	0	0%
<b>TOTAL OPERATING REVENUE</b>	<b>1,681,240</b>	<b>16,765,241</b>	<b>16,655,961</b>	<b>109,280</b>	<b>1%</b>	<b>19,987,154</b>	<b>3,221,913</b>	
<b>OPERATING EXPENSE:</b>								
Water fund	561,492	9,315,907	10,567,020	1,251,113	12%	12,609,483	3,293,576	26%
Sewer fund	447,000	5,152,541	5,021,844	(130,698)	-3%	5,995,648	843,107	14%
General fund-Net Operating Expense	0	0	0	0	0%	0	0	0%
<b>TOTAL OPERATING EXPENSE</b>	<b>1,008,492</b>	<b>14,468,448</b>	<b>15,588,864</b>	<b>1,120,416</b>	<b>7%</b>	<b>18,605,132</b>	<b>4,136,683</b>	<b>22%</b>
<b>NET OPERATING INCOME(LOSS)</b>	<b>672,748</b>	<b>2,296,793</b>	<b>1,067,097</b>	<b>1,229,696</b>		<b>1,382,022</b>	<b>(914,771)</b>	
<b>ADD NON-OPERATING REVENUE</b>								
Water fund	143,437	933,487	967,534	(34,047)	-4%	2,238,375	1,304,888	58%
Sewer fund	99,162	849,426	920,449	(71,023)	-8%	7,312,212	6,462,786	88%
General fund	81,140	1,264,055	485,843	778,212	160%	583,017	(681,038)	-117%
<b>TOTAL NON-OPERATING REVENUE</b>	<b>323,738</b>	<b>3,046,969</b>	<b>2,373,826</b>	<b>673,143</b>	<b>28%</b>	<b>10,133,604</b>	<b>7,086,635</b>	
<b>LESS NON-OPERATING EXPENSE</b>								
Water fund	1,770	(2,980)	26,350	29,330	111%	30,928	33,908	110%
Sewer fund	46,439	464,492	462,520	(1,972)	0%	555,024	90,532	16%
<b>TOTAL NON-OPERATING EXPENSE</b>	<b>48,208</b>	<b>461,512</b>	<b>488,870</b>	<b>27,358</b>	<b>6%</b>	<b>585,952</b>	<b>124,440</b>	
<b>NET NON-OPERATING INCOME(LOSS)</b>	<b>275,530</b>	<b>2,585,457</b>	<b>1,884,956</b>	<b>700,501</b>		<b>9,547,652</b>	<b>6,962,195</b>	
<b>NET INCOME(LOSS)</b>	<b>948,278</b>	<b>4,882,250</b>	<b>2,952,053</b>	<b>1,930,197</b>	<b>65%</b>	<b>10,929,674</b>	<b>6,047,424</b>	<b>55%</b>

MISSION SPRINGS WATER DISTRICT  
 COMBINED STATEMENT OF CASH FLOWS  
 EXCLUDING ASSESSMENT DISTRICT #13  
 FOR THE PERIOD  
 JULY 1, 2021 TO APRIL 30, 2022

	2021				YEAR ENDING JUNE 30, 2021
	WATER	SEWER	GENERAL	COMBINED	COMBINED
<b>CASH FLOWS FROM OPERATING ACTIVITIES:</b>					
Net operating income (loss)	1,515,592	781,202	0	2,296,793	4,112,428
Add (deduct) items not affecting cash in the year:					
Depreciation	1,710,518	1,385,700	235,584	3,331,802	4,026,034
Amortization	0	0		0	-
(Increase) Decrease in accounts receivable	2,106,475	(1,323,686)	0	782,789	(1,102,973)
(Increase) Decrease in assessments receivable	0	450,813	0	450,813	790,769
(Increase) Decrease in taxes receivable	44,778	52,994	46,975	144,746	4,833
(Increase) Decrease in reimbursable job deposits	4,207,859	(22,833)	(50,589)	4,134,437	5,574
(Increase) Decrease in inventory			(127,622)	(127,622)	(34,083)
(Increase) Decrease in prepaid expenses			(235,771)	(235,771)	221,038
Increase (Decrease) in construction deposits	0	0	0	0	(198,000)
Increase (Decrease) in customer deposits	(2,680)	0	0	(2,680)	(18,282)
Increase (Decrease) in accounts payable	(108,931)	17,622	525,521	434,213	(735,516)
Increase (Decrease) in accrued liabilities	1,045	(44,861)	(583,117)	(626,932)	249,222
Increase (Decrease) in P.E.R.S. Prior Year Expenses	0	0	0	0	-
Increase (Decrease) in Pension Expense GASB 68	0	0	0	0	-
Increase (Decrease) in Net Pension Liability	0	0	0	0	-
Increase (Decrease) in deferred inflows/outflows	0	0	0	0	-
Net cash provided by (used by) operating activities	9,474,656	1,296,950	(189,018)	10,582,589	7,321,043
<b>CASH FLOWS FROM NONCAPITAL FINANCING ACTIVITIES:</b>					
Backup and front footage fees	583,482	183,130	0	766,612	734,803
Property taxes	512,968	308,101	443,498	1,264,567	2,129,487
Other	21,293	(107)	0	21,186	(35,351)
Grants	12,375	0	0	12,375	665,837
Net cash provided by noncapital financing activities	1,130,118	491,124	443,498	2,064,740	3,494,776
<b>CASH FLOWS FROM INVESTING ACTIVITIES:</b>					
Net Additions to utility plant	(2,226,085)	(2,648,369)	(142,760)	(5,017,214)	(5,894,775)
Contributed assets	0	0	0	0	72,758
Proceeds from asset disposals - net	162,485	0	31,807	194,292	49,667
Insurance refund - prior years	0	0	654,344	654,344	-
Interest income	38,442	528,645	21,955	589,042	868,616
Investment income/(loss)	(376,265)	(170,449)	112,451	(434,263)	(98,488)
Net cash (used) by investing activities	(2,401,423)	(2,290,174)	677,798	(4,013,799)	(5,002,221)
<b>CASH FLOWS FROM CAPITAL AND RELATED FINANCING ACTIVITIES:</b>					
Cost of issuance-amortized	0	0	0	0	-
Long-term debt retired	(15,312)	(666,139)	0	(681,451)	(668,353)
Long-term debt issued	0	0	0	0	-
Interest expense	(18,313)	(464,385)	0	(482,698)	(569,960)
Net cash provided by (used by) financing activities	(33,625)	(1,130,524)	0	(1,164,149)	(1,238,313)
<b>INCREASE (DECREASE) IN CASH</b>	8,169,726	(1,632,624)	932,278	7,469,380	4,575,285
<b>BALANCE OF CASH AT BEGINNING OF YEAR</b>	11,919,311	16,632,549	10,731,672	39,283,533	29,232,630
<b>BALANCE OF CASH AT APRIL 30, 2022 (Schedule F)</b>	20,089,037	14,999,925	11,663,950	46,752,913	33,807,914

MISSION SPRINGS WATER DISTRICT  
WATER FUND "DHS"  
INCOME STATEMENT  
JULY 1, 2021 TO APRIL 30, 2022

SCHEDULE B

SEE SCH	CURRENT MONTH			YEAR TO DATE				2020-2021 ADOPTED BUDGET			
	ACTUAL	BUDGET	FAVORABLE	ACTUAL	BUDGET	FAVORABLE	PERCENT USED	TOTAL	REMAINING	83% USED	
			(UNFAVORABLE) VARIANCE			(UNFAVORABLE) VARIANCE AMOUNT					OF YEAR TO DATE BUDGET
<b>OPERATING REVENUE</b>	1	1,048,281	1,052,210	(3,929)	10,631,458	10,519,571	111,887	101%	12,623,486	1,992,028	84%
<b>OPERATING EXPENSE:</b>											
<b>Pumping-</b>											
Salaries and wages		19,552	32,811	13,259	226,870	328,110	101,240	69%	393,732	166,862	58%
Benefit pay	5	(4,282)	7,585	11,867	62,582	75,850	13,268	83%	91,020	28,438	69%
Fringe benefits	4	5,319	19,630	14,311	194,716	196,300	1,584	99%	235,560	40,844	83%
Electric utility		100,499	92,894	(7,605)	1,267,866	975,753	(292,113)	130%	1,181,780	(86,086)	107%
Materials and services		(87,615)	34,775	122,390	136,995	364,750	227,755	38%	427,300	290,305	32%
<b>Total</b>		<b>33,473</b>	<b>187,695</b>	<b>154,222</b>	<b>1,889,030</b>	<b>1,940,763</b>	<b>51,733</b>	<b>97%</b>	<b>2,329,392</b>	<b>440,362</b>	<b>81%</b>
<b>Transmission and distribution-</b>											
Salaries and wages		40,988	42,312	1,324	399,632	423,120	23,488	94%	507,744	108,112	79%
Benefit pay	5	(9,312)	11,727	21,039	94,897	117,270	22,373	81%	140,724	45,827	67%
Fringe benefits	4	11,033	28,145	17,112	314,930	281,450	(33,480)	112%	337,740	22,810	93%
Materials and services		40,604	38,647	(1,957)	395,078	546,297	151,219	72%	626,066	230,988	63%
<b>Total</b>		<b>83,313</b>	<b>120,831</b>	<b>37,518</b>	<b>1,204,536</b>	<b>1,368,137</b>	<b>163,601</b>	<b>88%</b>	<b>1,612,274</b>	<b>407,738</b>	<b>75%</b>
<b>Customer accounts-</b>											
Salaries and wages		18,047	44,161	26,114	191,022	441,610	250,588	43%	529,932	338,910	36%
Benefit pay	5	(3,829)	12,490	16,319	41,650	124,900	83,250	33%	149,880	108,230	28%
Fringe benefits	4	4,952	30,322	25,370	154,785	303,220	148,435	51%	363,864	209,079	43%
Materials and services		1,730	12,683	10,953	15,674	128,514	112,840	100%	154,380	138,706	10%
<b>Total</b>		<b>20,901</b>	<b>99,656</b>	<b>78,755</b>	<b>403,131</b>	<b>998,244</b>	<b>595,113</b>	<b>40%</b>	<b>1,198,056</b>	<b>794,925</b>	<b>34%</b>
<b>Other operating-</b>											
Standby salaries and wages		7,414	9,846	2,432	75,827	98,460	22,633	77%	118,152	42,325	64%
Standby reports		0	1,100	1,100	8,625	11,000	2,375	78%	13,200	4,575	65%
Consulting engineer		4,648	28,000	23,353	24,497	67,000	42,503	37%	83,000	58,503	30%
Depreciation		166,323	164,062	(2,261)	1,657,874	1,644,497	(13,377)	101%	1,972,622	314,748	84%
Administrative costs	E	218,632	375,963	157,332	3,697,104	3,828,363	131,259	97%	4,551,386	854,282	81%
<b>TOTAL OPERATING EXPENSE</b>		<b>534,704</b>	<b>987,153</b>	<b>452,450</b>	<b>8,960,625</b>	<b>9,956,464</b>	<b>995,839</b>	<b>90%</b>	<b>11,878,082</b>	<b>2,917,458</b>	<b>75%</b>
<b>NET OPERATING INCOME(LOSS)</b>		<b>513,577</b>	<b>65,057</b>	<b>448,521</b>	<b>1,670,833</b>	<b>563,107</b>	<b>1,107,726</b>		<b>745,404</b>	<b>(925,429)</b>	
<b>ADD NON-OPERATING REVENUE</b>	1	<b>141,265</b>	<b>95,678</b>	<b>45,587</b>	<b>868,083</b>	<b>956,793</b>	<b>(88,710)</b>	<b>91%</b>	<b>2,226,384</b>	<b>1,358,301</b>	<b>39%</b>
<b>Total</b>		<b>654,843</b>	<b>160,735</b>	<b>494,108</b>	<b>2,538,916</b>	<b>1,519,900</b>	<b>1,019,017</b>		<b>2,971,788</b>	<b>432,871</b>	
<b>LESS NON-OPERATING EXPENSE</b>	1	<b>860</b>	<b>5,739</b>	<b>4,879</b>	<b>(11,680)</b>	<b>17,250</b>	<b>28,930</b>	<b>-68%</b>	<b>19,408</b>	<b>31,088</b>	<b>-60%</b>
<b>NET INCOME(LOSS)</b>	A	<b>653,983</b>	<b>154,996</b>	<b>498,987</b>	<b>2,550,596</b>	<b>1,502,650</b>	<b>1,047,946</b>	<b>-170%</b>	<b>2,952,380</b>	<b>401,783</b>	<b>86%</b>

MISSION SPRINGS WATER DISTRICT  
WATER FUND "DHS"  
OPERATING REVENUE, NON-OPERATING REVENUE AND EXPENSE  
JULY 1, 2021 TO APRIL 30, 2022

SCHEDULE 1

SEE SCH	CURRENT MONTH			YEAR TO DATE				2020-2021		
	ACTUAL	BUDGET	FAVORABLE	ACTUAL	BUDGET	FAVORABLE	PERCENT USED	TOTAL	REMAINING	83%
			(UNFAVORABLE) VARIANCE			(UNFAVORABLE) VARIANCE AMOUNT				
<b>OPERATING REVENUE:</b>										
Water service charge-residential	179,824	208,000	(28,176)	1,891,558	2,080,000	(188,442)	91%	2,496,000	604,442	76%
Water service charge-commercial	15,725	16,800	(1,075)	160,622	168,000	(7,378)	96%	201,600	40,978	80%
Water service charge-landscape	6,328	6,500	(172)	63,106	65,000	(1,894)	97%	78,000	14,894	81%
Water service charge-construction	1,293	1,000	293	11,800	10,000	1,800	118%	12,000	200	98%
Water consumption-residential	513,956	540,000	(26,044)	4,911,304	5,400,000	(488,696)	91%	6,480,000	1,568,696	76%
Water consumption-commercial	84,007	75,000	9,007	770,146	750,000	20,146	103%	900,000	129,854	86%
Water consumption-landscape	143,957	125,000	18,957	1,236,096	1,250,000	(13,904)	99%	1,500,000	263,904	82%
Water consumption-construction	39,622	10,417	29,205	166,967	104,166	62,801	160%	125,000	(41,967)	134%
Drought surcharge fees	0	0	0	0	0	0	0%	0	0	0%
Reconnect/disconnect fees	11,820	6,250	5,570	28,430	62,500	(34,070)	45%	75,000	46,570	38%
New meter installations	10,376	1,140	9,236	136,047	11,400	124,647	1193%	13,680	(122,367)	994%
Temporary const. meter installations	245	0	245	1,610	0	1,610	0%	0	(1,610)	0%
Backflow device maintenance fees	7,581	7,500	81	75,431	75,000	431	101%	90,000	14,569	84%
R.P. & double check installations	530	505	25	2,070	2,525	(455)	82%	3,030	960	68%
Fire flow charges	11,528	10,000	1,528	125,283	100,000	25,283	125%	120,000	(5,283)	104%
Fire flow tests	2,292	300	1,992	21,201	3,000	18,201	707%	3,600	(17,601)	589%
Unauthorized water use penalties	350	150	200	1,100	1,500	(400)	73%	1,800	700	61%
Returned check service charges	750	50	700	6,425	500	5,925	1285%	600	(5,825)	1071%
Site rental - microwave station	6,447	5,975	472	63,626	59,750	3,876	106%	71,700	8,074	89%
Delinquent charges	(7,413)	18,750	(26,163)	753,609	187,500	566,109	402%	225,000	(528,609)	335%
Standby maintenance fees	18,623	18,623	0	186,230	186,230	0	100%	223,476	37,246	83%
Lien recordation/release fees	441	250	191	18,797	2,500	16,297	752%	3,000	(15,797)	627%
<b>Total</b>	<b>1,048,281</b>	<b>1,052,210</b>	<b>(3,929)</b>	<b>10,631,458</b>	<b>10,519,571</b>	<b>111,887</b>	<b>101%</b>	<b>12,623,486</b>	<b>1,992,028</b>	<b>84%</b>
<b>NON-OPERATING INCOME:</b>										
Capacity fees	65,340	41,666	23,674	583,482	416,668	166,814	140%	500,000	(83,482)	117%
Front footage charges	0	0	0	0	0	0	0%	0	0	0%
Annexation fees	0	0	0	0	0	0	0%	0	0	0%
Interest income	0	6,271	(6,271)	45,746	62,710	(16,964)	73%	75,252	29,506	61%
Investment income/(loss)	0	(1,384)	1,384	(427,257)	(13,840)	(413,417)	3087%	(16,608)	410,649	2573%
Property taxes	49,125	49,125	0	491,253	491,255	(2)	100%	589,504	98,251	83%
Grants	0	0	0	12,375	0	12,375	0%	1,078,236	1,065,861	0%
Contributed revenue	0	0	0	0	0	0	0%	0	0	0%
Gain(loss) asset disposals	26,800	0	26,800	162,485	0	162,485	0%	0	(162,485)	0%
<b>Total</b>	<b>141,265</b>	<b>95,678</b>	<b>45,587</b>	<b>868,083</b>	<b>956,793</b>	<b>(88,710)</b>	<b>91%</b>	<b>2,226,384</b>	<b>1,358,301</b>	<b>39%</b>
<b>NON-OPERATING EXPENSE:</b>										
Interest	920	779	(141)	9,213	7,790	(1,423)	118%	9,348	135	99%
County administrative charges	0	0	0	178	0	(178)	0%	0	(178)	0%
Trustee fees C.O.P.'s	0	0	0	0	0	0	0%	0	0	0%
Amortization of C.O.P. discount	0	0	0	0	0	0	0%	0	0	0%
Amortization of C.O.P. issuance costs	0	0	0	0	0	0	0%	0	0	0%
Uncollectable Accounts	(60)	4,960	5,020	(21,071)	9,460	30,531	-223%	10,060	31,131	-209%
Prior year (income) expense	0	0	0	0	0	0	0%	0	0	0%
<b>Total</b>	<b>860</b>	<b>5,739</b>	<b>4,879</b>	<b>(11,680)</b>	<b>17,250</b>	<b>28,930</b>	<b>-68%</b>	<b>19,408</b>	<b>31,088</b>	<b>-60%</b>

MISSION SPRINGS WATER DISTRICT  
WATER FUND "IDE"  
INCOME STATEMENT  
JULY 1, 2021 TO APRIL 30, 2022

SCHEDULE C

SEE SCH	CURRENT MONTH			YEAR TO DATE				2020-2021 ADOPTED BUDGET			
	ACTUAL	BUDGET	FAVORABLE	ACTUAL	BUDGET	FAVORABLE	PERCENT USED OF YEAR TO DATE	TOTAL	REMAINING	83% USED	
			(UNFAVORABLE) VARIANCE			(UNFAVORABLE) VARIANCE AMOUNT					
<b>OPERATING REVENUE</b>	2	21,317	18,525	2,792	200,041	185,250	14,791	108%	222,300	22,259	90%
<b>OPERATING EXPENSE:</b>											
<b>Pumping-</b>											
Salaries and wages		1,421	2,094	673	6,784	20,940	14,156	32%	25,128	18,344	27%
Benefit pay	5	(352)	484	836	1,059	4,840	3,781	22%	5,808	4,749	18%
Fringe benefits	4	372	1,253	881	4,107	12,530	8,423	33%	15,036	10,929	27%
Electric utility		0	4,804	4,804	46,609	45,966	(643)	101%	56,619	10,010	82%
Materials and services		2,670	8,873	6,203	75,256	88,730	13,474	85%	106,476	31,220	71%
<b>Total</b>		<b>4,111</b>	<b>17,508</b>	<b>13,397</b>	<b>133,816</b>	<b>173,006</b>	<b>39,190</b>	<b>77%</b>	<b>209,067</b>	<b>75,251</b>	<b>64%</b>
<b>Transmission and distribution-</b>											
Salaries and wages		3,131	2,701	(430)	17,299	27,010	9,711	64%	32,412	15,113	53%
Benefit pay	5	(731)	749	1,480	3,694	7,490	3,796	49%	8,988	5,294	41%
Fringe benefits	4	836	1,796	960	11,896	17,960	6,064	66%	21,552	9,656	55%
Materials and services		0	2,655	2,655	0	26,550	26,550	0%	31,860	31,860	0%
<b>Total</b>		<b>3,235</b>	<b>7,901</b>	<b>4,666</b>	<b>32,889</b>	<b>79,010</b>	<b>46,121</b>	<b>42%</b>	<b>94,812</b>	<b>61,923</b>	<b>35%</b>
<b>Customer accounts-</b>											
Salaries and wages		0	2,766	2,766	3,386	27,660	24,275	12%	33,192	29,807	10%
Benefit pay	5	0	785	785	1,188	7,850	6,662	15%	9,420	8,232	13%
Fringe benefits	4	0	1,900	1,900	2,544	19,000	16,456	13%	22,800	20,256	11%
Materials and services		0	0	0	0	0	0	0%	0	0	0%
<b>Total</b>		<b>0</b>	<b>5,451</b>	<b>5,451</b>	<b>7,118</b>	<b>54,510</b>	<b>47,392</b>	<b>13%</b>	<b>65,412</b>	<b>58,294</b>	<b>11%</b>
<b>Other operating-</b>											
Standby salaries and wages		0	629	629	0	6,290	6,290	0%	7,548	7,548	0%
Standby reports		0	25	25	230	250	20	92%	300	70	77%
Consulting engineer		0	0	0	0	0	0	0%	0	0	0%
Depreciation		5,264	5,265	1	52,644	52,643	(1)	100%	63,173	10,529	83%
Administrative costs	E	14,178	24,045	9,867	128,585	244,847	116,262	53%	291,089	162,504	44%
<b>TOTAL OPERATING EXPENSE</b>		<b>26,789</b>	<b>60,824</b>	<b>34,036</b>	<b>355,282</b>	<b>610,556</b>	<b>255,274</b>	<b>58%</b>	<b>731,401</b>	<b>376,119</b>	<b>49%</b>
<b>NET OPERATING INCOME(LOSS)</b>		<b>(5,472)</b>	<b>(42,299)</b>	<b>(36,827)</b>	<b>(155,241)</b>	<b>(425,306)</b>	<b>(270,065)</b>	<b>37%</b>	<b>(509,101)</b>	<b>(353,860)</b>	<b>30%</b>
<b>ADD NON-OPERATING REVENUE</b>	2	2,172	637	1,535	65,404	10,741	54,663	609%	11,991	(53,413)	545%
<b>Total</b>		<b>(3,300)</b>	<b>(41,662)</b>	<b>38,362</b>	<b>(89,838)</b>	<b>(414,565)</b>	<b>324,728</b>	<b>22%</b>	<b>(497,110)</b>	<b>(407,272)</b>	<b>18%</b>
<b>LESS NON-OPERATING EXPENSE</b>	2	910	910	0	8,700	9,100	400	96%	11,520	2,820	76%
<b>NET INCOME(LOSS)</b>	A	<b>(4,210)</b>	<b>(42,572)</b>	<b>38,362</b>	<b>(98,538)</b>	<b>(423,665)</b>	<b>325,128</b>	<b>23%</b>	<b>(508,630)</b>	<b>(410,092)</b>	<b>19%</b>

MISSION SPRINGS WATER DISTRICT  
WATER FUND "IDE"  
OPERATING REVENUE, NON-OPERATING REVENUE AND EXPENSE  
JULY 1, 2021 TO APRIL 30, 2022

SCHEDULE 2

SEE SCH	CURRENT MONTH			YEAR TO DATE				2020-2021		
	ACTUAL	BUDGET	FAVORABLE (UNFAVORABLE) VARIANCE	ACTUAL	BUDGET	FAVORABLE (UNFAVORABLE) VARIANCE AMOUNT	PERCENT USED OF YEAR TO DATE BUDGET	TOTAL	ADOPTED BUDGET	
									REMAINING AMOUNT	83% USED
<b>OPERATING REVENUE:</b>										
	6,642	6,000	642	57,979	60,000	(2,021)	97%	72,000	14,021	81%
	322	150	172	2,808	1,500	1,308	187%	1,800	(1,008)	156%
	16	0	16	119	0	119	0%	0	(119)	0%
	0	0	0	0	0	0	0%	0	0	0%
	10,511	10,000	511	95,732	100,000	(4,268)	96%	120,000	24,268	80%
	0	100	(100)	0	1,000	(1,000)	0%	1,200	1,200	0%
	0	0	0	0	0	0	0%	0	0	0%
	0	0	0	0	0	0	0%	0	0	0%
	0	0	0	0	0	0	0%	0	0	0%
	50	100	(50)	400	1,000	(600)	40%	1,200	800	33%
	0	0	0	0	0	0	0%	0	0	0%
	0	0	0	0	0	0	0%	0	0	0%
	133	75	58	1,139	750	389	152%	900	(239)	127%
	0	0	0	0	0	0	0%	0	0	0%
	197	100	97	1,651	1,000	651	165%	1,200	(451)	138%
	0	0	0	0	0	0	0%	0	0	0%
	0	0	0	0	0	0	0%	0	0	0%
	50	0	50	200	0	200	0%	0	(200)	0%
	0	0	0	0	0	0	0%	0	0	0%
	2,396	1,000	1,396	29,425	10,000	19,425	294%	12,000	(17,425)	245%
	1,000	1,000	0	10,000	10,000	0	100%	12,000	2,000	83%
	0	0	0	588	0	588	0%	0	(588)	0%
<b>Total</b>	<b>21,317</b>	<b>18,525</b>	<b>2,792</b>	<b>200,041</b>	<b>185,250</b>	<b>14,791</b>	<b>108%</b>	<b>222,300</b>	<b>22,259</b>	<b>90%</b>
<b>NON-OPERATING INCOME:</b>										
	0	0	0	0	4,353	(4,353)	0%	4,353	4,353	0%
	0	0	0	0	0	0	0%	0	0	0%
	0	0	0	0	0	0	0%	0	0	0%
	0	(1,532)	1,532	(7,303)	(15,320)	8,017	48%	(18,384)	(11,081)	40%
	0	(3)	3	50,992	(3)	50,995	-1699739%	(36)	(51,028)	-141645%
	2,172	2,172	(1)	21,715	21,711	4	100%	26,058	4,343	83%
	0	0	0	0	0	0	0%	0	0	0%
	0	0	0	0	0	0	0%	0	0	0%
	0	0	0	0	0	0	0%	0	0	0%
<b>Total</b>	<b>2,172</b>	<b>637</b>	<b>1,535</b>	<b>65,404</b>	<b>10,741</b>	<b>54,663</b>	<b>609%</b>	<b>11,991</b>	<b>(53,413)</b>	<b>545%</b>
<b>NON-OPERATING EXPENSE:</b>										
	910	910	0	9,100	9,100	0	100%	10,920	1,820	83%
	0	0	0	0	0	0	#DIV/0!	0	0	0%
	0	0	0	0	0	0	#DIV/0!	0	0	0%
	0	0	0	(400)	0	400	#DIV/0!	600	1,000	-67%
	0	0	0	0	0	0	0%	0	0	0%
<b>Total</b>	<b>910</b>	<b>910</b>	<b>0</b>	<b>8,700</b>	<b>9,100</b>	<b>400</b>	<b>96%</b>	<b>11,520</b>	<b>2,820</b>	<b>76%</b>

MISSION SPRINGS WATER DISTRICT  
SEWER FUND  
INCOME STATEMENT  
JULY 1, 2021 TO APRIL 30, 2022

SCHEDULE D

SEE SCH	CURRENT MONTH			YEAR TO DATE				2020-2021			
	ACTUAL	BUDGET	FAVORABLE	ACTUAL	BUDGET	FAVORABLE	PERCENT USED	TOTAL	REMAINING	83%	
			(UNFAVORABLE) VARIANCE			(UNFAVOR) VARIANCE AMOUNT			OF YEAR TO DATE BUDGET		ADOPTED BUDGET AMOUNT
<b>OPERATING REVENUE</b>	3	611,643	595,114	16,529	5,933,743	5,951,140	(17,397)	100%	7,141,368	1,207,625	83%
<b>OPERATING EXPENSE:</b>											
<b>Collection-</b>											
Salaries and wages		18,753	12,505	(6,248)	116,335	125,050	8,715	93%	150,060	33,725	78%
Benefit pay	5	(4,322)	3,265	7,587	24,092	32,650	8,558	74%	39,180	15,088	61%
Fringe benefits	4	5,026	8,106	3,080	94,728	81,060	(13,668)	117%	97,272	2,544	97%
Materials and services		16,122	18,175	2,053	109,769	181,750	71,981	60%	218,100	108,331	50%
Total		35,578	42,051	6,473	344,924	420,510	75,586	82%	504,612	159,688	68%
<b>Treatment-</b>											
Salaries and wages		44,116	42,052	(2,064)	400,906	420,520	19,614	95%	504,624	103,718	79%
Benefit pay	5	(8,420)	8,779	17,199	72,115	87,790	15,675	82%	105,348	33,233	68%
Fringe benefits	4	12,433	25,419	12,986	301,003	254,190	(46,813)	118%	305,028	4,025	99%
Electric utility		23,628	18,684	(4,944)	246,400	183,458	(62,942)	134%	222,989	(23,411)	110%
Materials and services		52,623	65,733	13,110	623,985	750,349	126,364	83%	884,165	260,180	71%
Total		124,380	160,667	36,287	1,644,408	1,696,307	51,899	97%	2,022,154	377,746	81%
<b>Other operating-</b>											
Standby salaries and wages		6,983	6,434	(549)	73,093	64,340	(8,753)	114%	77,208	4,115	95%
Standby reports		0	150	150	2,645	2,345	(300)	113%	2,645	0	100%
Depreciation		138,395	138,115	(280)	1,385,700	1,385,107	(593)	100%	1,661,337	275,637	83%
Administrative costs	E	141,663	142,715	1,051	1,701,771	1,453,235	(248,537)	117%	1,727,692	25,921	98%
<b>TOTAL OPERATING EXPENSE</b>		447,000	490,132	43,132	5,152,541	5,021,844	(130,698)	103%	5,995,648	843,107	86%
<b>NET OPERATING INCOME(LOSS)</b>		164,643	104,982	(26,603)	781,202	929,296	(148,095)	84%	1,145,720	364,518	68%
<b>ADD NON-OPERATING REVENUE</b>	3	99,162	93,156	6,006	849,426	920,449	(71,023)	92%	7,312,212	6,462,786	12%
Total		263,804	198,138	65,666	1,630,628	1,849,745	(219,118)	88%	8,457,932	6,827,304	19%
<b>LESS NON-OPERATING EXPENSE</b>	3	46,439	46,252	187	464,492	462,520	(1,972)	100%	555,024	90,532	84%
<b>NET INCOME(LOSS)</b>	A	217,366	151,886	65,480	1,166,136	1,387,225	(221,089)	84%	7,902,908	6,736,772	15%

MISSION SPRINGS WATER DISTRICT  
SEWER FUND  
OPERATING REVENUE, NON-OPERATING REVENUE AND EXPENSE  
JULY 1, 2021 TO APRIL 30, 2022

SCHEDULE 3

SEE SCH	CURRENT MONTH			YEAR TO DATE				2020-2021 ADOPTED BUDGET		
	ACTUAL	BUDGET	FAVORABLE	ACTUAL	BUDGET	FAVORABLE	PERCENT USED OF YEAR TO DATE	TOTAL	REMAINING AMOUNT	83% USED
			(UNFAVORABLE) VARIANCE			(UNFAVORABLE) VARIANCE AMOUNT				
<b>OPERATING REVENUE:</b>										
	521,764	525,000	(3,236)	5,103,675	5,250,000	(146,325)	97%	6,300,000	1,196,325	81%
	88,164	68,750	19,414	815,728	687,500	128,228	119%	825,000	9,272	99%
	650	300	350	3,700	3,000	700	123%	3,600	(100)	103%
	1,064	1,064	0	10,640	10,640	0	100%	12,768	2,128	83%
D	<u>611,643</u>	<u>595,114</u>	<u>16,529</u>	<u>5,933,743</u>	<u>5,951,140</u>	<u>(17,397)</u>	100%	<u>7,141,368</u>	<u>1,207,625</u>	83%
<b>NON-OPERATING REVENUE:</b>										
	17,640	2,520	15,120	183,130	12,600	170,530	1453%	12,600	(170,530)	1453%
	0	0	0	0	0	0	0%	0	0	0%
	0	0	0	0	0	0	0%	0	0	0%
	50,712	60,409	(9,697)	528,645	605,590	(76,945)	87%	726,909	198,264	73%
	0	(584)	584	(170,449)	(5,840)	(164,609)	2919%	(7,008)	163,441	2432%
	30,810	30,811	(1)	308,101	308,099	2	100%	369,721	61,620	83%
	0	0	0	0	0	0	0%	6,209,990	6,209,990	0%
	0	0	0	0	0	0	0%	0	0	0%
	0	0	0	0	0	0	0%	0	0	0%
D	<u>99,162</u>	<u>93,156</u>	<u>6,006</u>	<u>849,426</u>	<u>920,449</u>	<u>(71,023)</u>	92%	<u>7,312,212</u>	<u>6,462,786</u>	12%
<b>NON-OPERATING EXPENSE:</b>										
	46,439	46,252	(187)	464,385	462,520	(1,865)	100%	555,024	90,639	84%
	0	0	0	107	0	(107)	0%	0	(107)	0%
	0	0	0	0	0	0	0%	0	0	0%
	0	0	0	0	0	0	0%	0	0	0%
	0	0	0	0	0	0	0%	0	0	0%
	0	0	0	0	0	0	0%	0	0	0%
D	<u>46,439</u>	<u>46,252</u>	<u>(187)</u>	<u>464,492</u>	<u>462,520</u>	<u>(1,972)</u>	100%	<u>555,024</u>	<u>90,532</u>	84%

MISSION SPRINGS WATER DISTRICT  
GENERAL FUND INCOME STATEMENT  
JULY 1, 2021 TO APRIL 30, 2022

SCHEDULE E, page 1 of 2

SEE SCH	CURRENT MONTH			YEAR TO DATE				2020-2021		
	ACTUAL	BUDGET	FAVORABLE (UNFAVORABLE) VARIANCE	ACTUAL	BUDGET	FAVORABLE (UNFAVORABLE) VARIANCE AMOUNT	PERCENT USED OF YEAR TO DATE BUDGET	ADOPTED BUDGET		83% USED
								TOTAL	REMAINING AMOUNT	
<b>REVENUES &amp; EXPENSES NOT SUBJECT TO FUND TRANSFER:</b>										
	44,350	44,350	(0)	443,498	443,493	5	100%	532,197	88,700	83%
	3,405	4,693	(1,288)	21,955	46,930	(24,975)	47%	56,316	34,361	39%
	0	(458)	458	112,451	(4,580)	117,031	-2455%	(5,496)	(117,947)	-2046%
	0	0	0	0	0	0	0%	0	0	0%
	0	0	0	0	0	0	0%	0	0	0%
	11,151	0	11,151	654,344	0	654,344	0%	0	(654,344)	0%
	22,234	0	22,234	31,807	0	31,807	0%	0	(31,807)	0%
	<u>81,140</u>	<u>48,585</u>	<u>32,555</u>	<u>1,264,055</u>	<u>485,843</u>	<u>778,212</u>	<u>260%</u>	<u>583,017</u>	<u>(681,038)</u>	<u>217%</u>
<b>GENERAL OPERATING EXPENSE:</b>										
<b>Customer accounts-</b>										
	22,296	4,266	(18,030)	258,749	42,660	(216,089)	607%	51,192	(207,557)	505%
	(5,012)	1,100	6,112	69,372	11,000	(58,372)	631%	13,200	(56,172)	526%
5	6,020	2,872	(3,148)	214,487	28,720	(185,767)	747%	34,464	(180,023)	622%
4	19,974	8,855	(11,119)	117,751	179,050	61,299	66%	212,500	94,749	55%
	<u>43,278</u>	<u>17,093</u>	<u>(26,185)</u>	<u>660,359</u>	<u>261,430</u>	<u>(398,929)</u>	<u>253%</u>	<u>311,356</u>	<u>(349,003)</u>	<u>212%</u>
<b>Buildings and grounds-</b>										
	330	1,004	674	7,854	10,040	2,186	78%	12,048	4,194	65%
	(45)	170	215	1,247	1,700	453	73%	2,040	793	61%
5	99	628	529	6,528	6,280	(248)	104%	7,536	1,008	87%
4	4,879	10,924	6,045	77,344	120,574	43,230	64%	145,022	67,678	53%
	<u>5,264</u>	<u>12,726</u>	<u>7,462</u>	<u>92,972</u>	<u>138,594</u>	<u>45,622</u>	<u>67%</u>	<u>166,646</u>	<u>73,674</u>	<u>56%</u>
<b>Vehicle maintenance-</b>										
	1,327	1,507	180	10,367	15,070	4,703	69%	18,084	7,717	57%
	(180)	254	434	1,332	2,540	1,208	52%	3,048	1,716	44%
5	400	943	543	7,475	9,430	1,955	79%	11,316	3,841	66%
4	14,409	31,310	16,901	308,037	341,766	33,729	90%	401,886	93,849	77%
	<u>15,956</u>	<u>34,014</u>	<u>18,058</u>	<u>327,211</u>	<u>368,806</u>	<u>41,595</u>	<u>89%</u>	<u>434,334</u>	<u>107,123</u>	<u>75%</u>
<b>Administration-</b>										
	77,127	92,712	15,585	758,939	927,120	168,181	82%	1,066,214	307,275	71%
	(10,945)	11,316	22,261	95,975	113,160	17,186	85%	135,793	39,819	71%
5	22,994	53,299	30,305	531,695	532,990	1,295	100%	639,594	107,899	83%
4	29,904	70,323	40,419	412,687	672,972	260,285	61%	838,348	425,661	49%
	<u>119,080</u>	<u>227,650</u>	<u>108,570</u>	<u>1,799,296</u>	<u>2,246,242</u>	<u>446,946</u>	<u>80%</u>	<u>2,679,949</u>	<u>880,653</u>	<u>67%</u>
<b>Board of directors-</b>										
	34	4,880	4,846	696	48,800	48,104	1%	58,560	57,864	1%
	(9)	998	1,007	171	9,980	9,809	2%	11,976	11,805	1%
5	9	3,146	3,137	502	31,460	30,958	2%	37,752	37,250	1%
4	2,310	5,000	2,690	25,660	50,000	24,340	51%	60,000	34,340	43%
	0	9,500	9,500	73,384	95,000	21,616	77%	114,000	40,616	64%
	2,646	4,000	1,354	18,173	39,700	21,527	46%	47,700	29,527	38%
	<u>4,990</u>	<u>27,524</u>	<u>22,534</u>	<u>118,587</u>	<u>274,940</u>	<u>156,353</u>	<u>43%</u>	<u>329,988</u>	<u>211,401</u>	<u>36%</u>

**MISSION SPRINGS WATER DISTRICT - GENERAL FUND INCOME STATEMENT SCHEDULE E, Page 2 of 2**

SEE SCH	CURRENT MONTH			YEAR TO DATE				2020-2021			
	ACTUAL	BUDGET	FAVORABLE	ACTUAL	BUDGET	FAVORABLE	PERCENT USED	TOTAL	REMAINING	83%	
			(UNFAVORABLE)			(UNFAVORABLE)					OF YEAR TO
			VARIANCE			VARIANCE	DATE		AMOUNT	USED	
<b>GENERAL OPERATING EXPENSE:</b>											
<b>Public affairs-</b>											
	Salaries and wages	10,252	5,440	(4,812)	73,485	54,400	(19,085)	135%	65,280	(8,205)	113%
5	Benefit pay	(1,866)	854	2,720	13,248	8,540	(4,708)	155%	10,248	(3,000)	129%
4	Fringe benefits	2,921	3,369	448	57,749	33,690	(24,059)	171%	40,428	(17,321)	143%
	Materials and services	17,154	32,083	14,929	245,817	287,408	41,591	86%	348,673	102,856	71%
	<b>Total</b>	<b>28,460</b>	<b>41,746</b>	<b>13,286</b>	<b>390,298</b>	<b>384,038</b>	<b>(6,260)</b>	<b>102%</b>	<b>464,629</b>	<b>74,331</b>	<b>84%</b>
<b>Human resources-</b>											
	Salaries and wages	10,163	8,540	(1,623)	88,184	85,400	(2,784)	103%	102,480	14,296	86%
5	Benefit pay	(5,238)	1,665	6,903	9,711	16,650	6,939	58%	19,980	10,269	49%
4	Fringe benefits	1,715	5,462	3,747	64,071	54,620	(9,451)	117%	65,544	1,473	98%
	Materials and services	7,542	7,400	(142)	29,039	56,810	27,771	51%	63,714	34,675	46%
	<b>Total</b>	<b>14,182</b>	<b>23,067</b>	<b>8,885</b>	<b>191,005</b>	<b>213,480</b>	<b>22,475</b>	<b>89%</b>	<b>251,718</b>	<b>60,713</b>	<b>76%</b>
<b>Engineering and planning-</b>											
	Salaries and wages	19,626	16,485	(3,141)	204,908	164,850	(40,058)	124%	197,820	(7,088)	104%
5	Benefit pay	(7,136)	3,414	10,550	35,835	34,140	(1,695)	105%	40,968	5,133	87%
4	Fringe benefits	4,350	10,651	6,301	157,284	106,510	(50,774)	148%	127,812	(29,472)	123%
	Materials and services	13,945	43,765	29,820	202,387	407,567	205,180	50%	477,002	274,615	42%
	<b>Total</b>	<b>30,786</b>	<b>74,315</b>	<b>43,529</b>	<b>600,414</b>	<b>713,067</b>	<b>112,653</b>	<b>84%</b>	<b>843,602</b>	<b>243,188</b>	<b>71%</b>
<b>Accounting-</b>											
	Salaries and wages	24,230	8,728	(15,502)	175,744	87,280	(88,464)	201%	104,736	(71,008)	168%
5	Benefit pay	(5,045)	2,276	7,321	32,878	22,760	(10,118)	144%	27,312	(5,566)	120%
4	Fringe benefits	6,682	5,890	(792)	131,624	58,900	(72,724)	223%	70,680	(60,944)	186%
	Materials and services	38,309	57,221	18,912	339,732	500,022	160,290	68%	605,424	265,692	56%
	<b>Total</b>	<b>64,177</b>	<b>74,115</b>	<b>9,938</b>	<b>679,978</b>	<b>668,962</b>	<b>(11,016)</b>	<b>102%</b>	<b>808,152</b>	<b>128,174</b>	<b>84%</b>
<b>Other general operating-</b>											
	Insurance	0	18,442	18,442	101,877	184,420	82,543	55%	221,304	119,427	46%
	Auditing	0	0	0	45,865	48,000	2,135	96%	48,000	2,135	96%
	Rate study	0	0	0	0	0	0	0%	0	0	0%
	Legal	50,105	62,500	12,396	634,479	725,000	90,521	88%	850,000	215,521	75%
	Ground water management	0	0	0	0	20,000	20,000	0%	15,000	15,000	0%
	Depreciation	23,870	20,051	(3,819)	235,584	201,212	(34,372)	117%	241,316	5,732	98%
	<b>Total operating expenses</b>	<b>400,146</b>	<b>633,243</b>	<b>233,097</b>	<b>5,877,925</b>	<b>6,448,191</b>	<b>570,266</b>	<b>91%</b>	<b>7,665,994</b>	<b>1,788,069</b>	<b>77%</b>
<b>Less - Fund transfers:</b>											
	General reimbursable jobs	(660)	(4,713)	(4,053)	(8,000)	(47,995)	(39,996)	17%	(57,060)	(49,060)	14%
	General construction in progress	(2,940)	(8,973)	(6,032)	(21,122)	(91,368)	(70,246)	23%	(108,624)	(87,501)	19%
	Water reimbursable jobs "DHS"	(9,861)	(18,796)	(8,934)	(118,349)	(191,391)	(73,043)	62%	(227,537)	(109,189)	52%
	Water construction in progress "DHS"	(5,411)	(32,694)	(27,284)	(125,930)	(332,918)	(206,988)	38%	(395,793)	(269,863)	32%
B	Water operating expenses "DHS"	(218,632)	(375,963)	(157,332)	(3,697,104)	(3,828,363)	(131,259)	97%	(4,551,386)	(854,282)	81%
	Water reimbursable jobs "IDE"	0	0	0	0	0	0	0%	0	0	0%
	Water construction in progress "IDE"	0	0	0	0	0	0	0%	0	0	0%
C	Water operating expenses "IDE"	(14,178)	(24,045)	(9,867)	(128,585)	(244,847)	(116,262)	53%	(291,089)	(162,504)	44%
	Sewer reimbursable jobs	(360)	(5,409)	(5,049)	(5,097)	(55,077)	(49,979)	9%	(65,478)	(60,381)	8%
	Sewer construction in progress	(6,441)	(19,935)	(13,494)	(71,966)	(202,997)	(131,031)	35%	(241,334)	(169,369)	30%
D	Sewer operating expenses	(141,663)	(142,715)	(1,051)	(1,701,771)	(1,453,235)	248,537	117%	(1,727,692)	(25,921)	98%
	<b>NET OPERATING EXPENSE</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>(0)</b>	<b>0%</b>
A	<b>NET INCOME(LOSS)</b>	<b>81,140</b>	<b>48,585</b>	<b>32,555</b>	<b>1,264,055</b>	<b>485,843</b>	<b>778,212</b>	<b>260%</b>	<b>583,017</b>	<b>(681,038)</b>	<b>217%</b>

MISSION SPRINGS WATER DISTRICT  
COMBINED FUNDS  
BENEFIT PAY ALLOCATION  
JULY 1, 2021 TO APRIL 30, 2022

SCHEDULE 5

SEE SCH	CURRENT MONTH			YEAR TO DATE				2020-2021			
	ACTUAL	BUDGET	FAVORABLE (UNFAVORABLE) VARIANCE	ACTUAL	BUDGET	FAVORABLE (UNFAVORABLE) VARIANCE AMOUNT	PERCENT USED OF YEAR TO DATE BUDGET	ADOPTED BUDGET			
								TOTAL	REMAINING AMOUNT	83% USED	
<b>GENERAL OPERATING FUND:</b>											
Customer accounts	E	(5,012)	1,100	6,112	69,372	11,000	(58,372)	631%	13,200	(56,172)	526%
Buildings and grounds	E	(45)	170	215	1,247	1,700	453	73%	2,040	793	61%
Vehicle maintenance	E	(180)	254	434	1,332	2,540	1,208	52%	3,048	1,716	44%
Administration	E	(10,945)	11,316	22,261	95,975	113,160	17,186	85%	135,793	39,819	71%
Board of directors	E	(9)	998	1,007	171	9,980	9,809	2%	11,976	11,805	1%
Public affairs	E	(1,866)	854	2,720	13,248	8,540	(4,708)	155%	10,248	(3,000)	129%
Human resources	E	(5,238)	1,665	6,903	9,711	16,650	6,939	58%	19,980	10,269	49%
Engineering and planning	E	(7,136)	3,414	10,550	35,835	34,140	(1,695)	105%	40,968	5,133	87%
Accounting	E	(5,045)	2,276	7,321	32,878	22,760	(10,118)	144%	27,312	(5,566)	120%
Total		<u>(35,476)</u>	<u>22,047</u>	<u>57,523</u>	<u>259,768</u>	<u>220,470</u>	<u>(39,298)</u>	118%	<u>264,565</u>	<u>4,797</u>	98%
Reimbursable jobs		(52)			396						
Construction in progress		(231)			879						
Total allocation	6	<u>(35,758)</u>			<u>261,044</u>						
<b>WATER OPERATING FUND "DHS":</b>											
Pumping	B	(4,282)	7,585	11,867	62,582	75,850	13,268	83%	91,020	28,438	69%
Transmission and distribution	B	(9,312)	11,727	21,039	94,897	117,270	22,373	81%	140,724	45,827	67%
Customer accounts	B	(3,829)	12,490	16,319	41,650	124,900	83,250	33%	149,880	108,230	28%
Total		<u>(17,423)</u>	<u>31,802</u>	<u>49,225</u>	<u>199,129</u>	<u>318,020</u>	<u>118,891</u>	63%	<u>381,624</u>	<u>182,495</u>	52%
Reimbursable jobs		(774)			6,795						
Construction in progress		(424)			6,081						
Total allocation	6	<u>(18,621)</u>			<u>212,005</u>						
<b>WATER OPERATING FUND "IDE":</b>											
Pumping	C	(352)	484	836	1,059	4,840	3,781	22%	5,808	4,749	18%
Transmission and distribution	C	(731)	749	1,480	3,694	7,490	3,796	49%	8,988	5,294	41%
Customer accounts	C	0	785	785	1,188	7,850	6,662	15%	9,420	8,232	13%
Total		<u>(1,083)</u>	<u>2,018</u>	<u>3,101</u>	<u>5,941</u>	<u>20,180</u>	<u>14,239</u>	29%	<u>24,216</u>	<u>18,275</u>	25%
Reimbursable jobs		0			0						
Construction in progress		0			0						
Total allocation	6	<u>(1,083)</u>			<u>5,941</u>						
<b>SEWER OPERATING FUND:</b>											
Collection	D	(4,322)	3,265	7,587	24,092	32,650	8,558	74%	39,180	15,088	61%
Treatment	D	(8,420)	8,779	17,199	72,115	87,790	15,675	82%	105,348	33,233	68%
Disposal	D	0	0	0	0	0	0	0%	0	0	0%
Total		<u>(12,742)</u>	<u>12,044</u>	<u>24,786</u>	<u>96,207</u>	<u>120,440</u>	<u>24,233</u>	80%	<u>144,528</u>	<u>48,321</u>	67%
Reimbursable jobs		(28)			252						
Construction in progress		(505)			3,127						
Total allocation	6	<u>(13,275)</u>			<u>99,586</u>						
<b>TOTAL BENEFIT PAY</b>	6	<u>(68,738)</u>			<u>578,576</u>						

MISSION SPRINGS WATER DISTRICT  
COMBINED FUNDS  
FRINGE BENEFIT ALLOCATION  
JULY 1, 2021 TO APRIL 30, 2022

SCHEDULE 4

SEE	CURRENT MONTH			YEAR TO DATE				2020-2021			
	SCF	ACTUAL	BUDGET	FAVORABLE		PERCENT USED	OF YEAR TO DATE	ADOPTED BUDGET			
				(UNFAVORABLE)	VARIANCE			TOTAL	REMAINING	83% USED	
<b>GENERAL OPERATING FUND:</b>											
Customer accounts	E	6,020	2,872	(3,148)	214,487	28,720	(185,767)	747%	34,464	180,023	622%
Buildings and grounds	E	99	628	529	6,528	6,280	(248)	104%	7,536	(1,008)	87%
Vehicle maintenance	E	400	943	543	7,475	9,430	1,955	79%	11,316	(3,841)	66%
Administration	E	22,994	53,299	30,305	531,695	532,990	1,295	100%	639,594	(107,899)	83%
Board of directors	E	9	3,146	3,137	502	31,460	30,958	2%	37,752	(37,250)	1%
Public affairs	E	2,921	3,369	448	57,749	33,690	(24,059)	171%	40,428	17,321	143%
Human resources	E	1,715	5,462	3,747	64,071	54,620	(9,451)	117%	65,544	(1,473)	98%
Engineering and planning	E	4,350	10,651	6,301	157,284	106,510	(50,774)	148%	127,812	29,472	123%
Accounting	E	6,682	5,890	(792)	131,624	58,900	(72,724)	223%	70,680	60,944	186%
Total		45,190	86,260	41,070	1,171,415	862,600	(308,815)	136%	1,035,126	136,289	113%
Reimbursable jobs		127			4,632						
Construction in progress		668			(279,630)						
Total allocation	6	45,985			896,416						
<b>WATER OPERATING FUND "DHS":</b>											
Pumping	B	5,319	19,630	14,311	194,716	196,300	1,584	99%	235,560	(40,844)	83%
Transmission and distribution	B	11,033	28,145	17,112	314,930	281,450	(33,480)	112%	337,740	(22,810)	93%
Customer accounts	B	4,952	30,322	25,370	154,785	303,220	148,435	51%	363,864	(209,079)	43%
Total		21,304	78,097	56,793	664,431	780,970	116,539	85%	937,164	(272,733)	71%
Reimbursable jobs		1,002			23,721						
Construction in progress		545			24,360						
Total allocation	6	22,851			712,512						
<b>WATER OPERATING FUND "IDE":</b>											
Pumping	C	372	1,253	881	4,107	12,530	8,423	33%	15,036	(10,929)	27%
Transmission and distribution	C	836	1,796	960	11,896	17,960	6,064	66%	21,552	(9,656)	55%
Customer accounts	C	0	1,900	1,900	2,544	19,000	16,456	13%	22,800	(20,256)	11%
Total		1,208	4,949	3,741	18,547	49,490	30,943	37%	59,388	(40,841)	31%
Reimbursable jobs		0			0						
Construction in progress		0			0						
Total allocation	6	1,208			18,547						
<b>SEWER OPERATING FUND:</b>											
Collection	D	5,026	8,106	3,080	94,728	81,060	(13,668)	117%	97,272	(2,544)	97%
Treatment	D	12,433	25,419	12,986	301,003	254,190	(46,813)	118%	305,028	(4,025)	99%
Disposal	D	0	0	0	0	0	0	0%	0	0	0%
Total		17,459	33,525	16,066	395,731	335,250	(60,481)	118%	402,300	(6,569)	98%
Reimbursable jobs		79			1,597						
Construction in progress		1,343			16,330						
Total allocation	6	18,881			413,657						
<b>TOTAL FRINGE BENEFITS</b>	6	88,925			2,041,133						

MISSION SPRINGS WATER DISTRICT  
COMBINED FUNDS  
EMPLOYEE BENEFITS  
JULY 1, 2021 TO APRIL 30, 2022

SCHEDULE 6

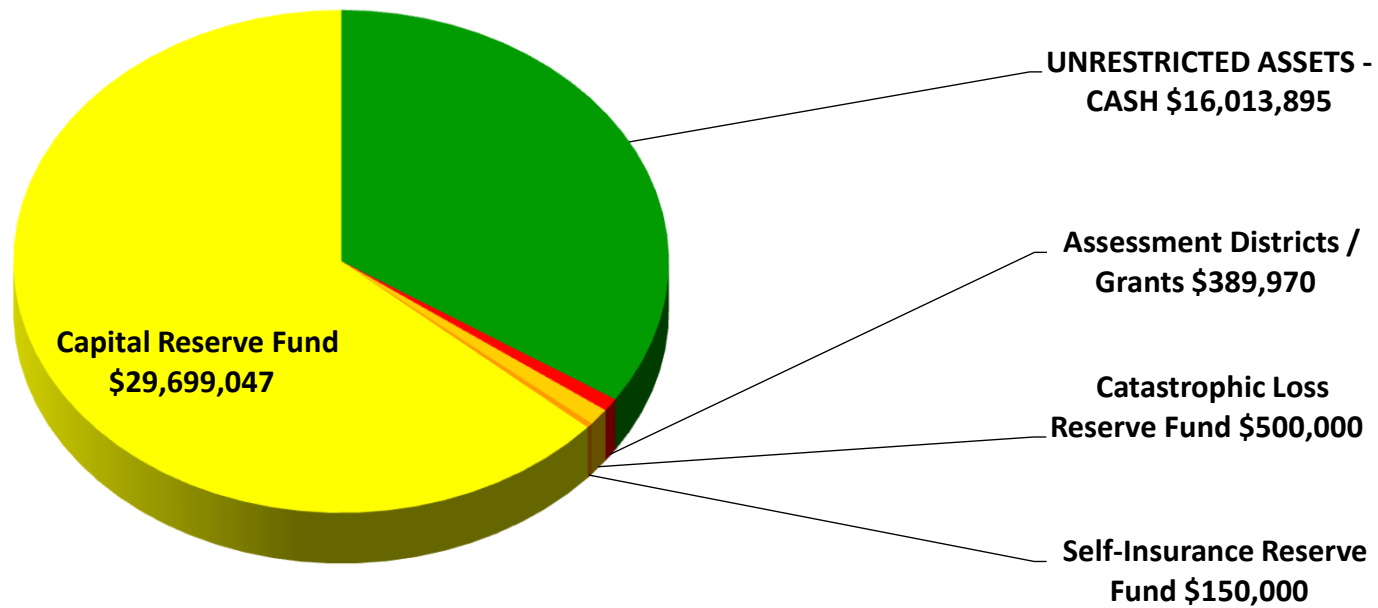
SEE SCH	CURRENT MONTH			YEAR TO DATE				2020-2021		
	ACTUAL	BUDGET	FAVORABLE	ACTUAL	BUDGET	FAVORABLE	PERCENT USED	TOTAL	REMAINING	83% USED
			(UNFAVORABLE) VARIANCE			(UNFAVORABLE) VARIANCE AMOUNT				
<b>BENEFIT PAY:</b>										
Sick leave	(58,344)	18,839	77,183	111,207	188,390	77,183	59%	226,068	114,861	49%
W.C.I. injuries	0	833	833	0	8,330	8,330	0%	9,996	9,996	0%
Vacation	(21,822)	26,398	48,220	215,760	263,980	48,220	82%	316,776	101,016	68%
Bereavement	0	667	667	3,428	6,670	3,242	51%	8,004	4,576	43%
Holidays	6,726	19,388	12,662	202,192	193,880	(8,312)	104%	232,656	30,464	87%
Optional Holiday	4,097	5,288	1,191	38,846	52,880	14,034	73%	63,456	24,610	61%
Jury duty	605	150	(455)	7,142	1,500	(5,642)	476%	1,800	(5,342)	397%
Military pay	0	0	0	0	0	0	0%	0	0	0%
Reimbursements	0	125	125	0	1,250	1,250	0%	1,500	1,500	0%
Total to allocate	<u>(68,738)</u>	<u>71,688</u>	<u>140,426</u>	<u>578,576</u>	<u>716,880</u>	<u>138,304</u>	81%	<u>860,256</u>	<u>281,680</u>	67%
<b>Allocations:</b>										
General operating fund	5	(35,758)		261,044						
Water operating fund "DHS"	5	(18,621)		212,005						
Water operating fund "IDE"	5	(1,083)		5,941						
Sewer operating fund	5	(13,275)		99,586						
Total allocations		<u>(68,738)</u>	0	<u>578,576</u>	0					
<b>Direct labor</b>		338,443		3,163,711				4,496,942		70%
<b>Benefit pay percent</b>		-20%		18%				19%		
<b>FRINGE BENEFITS:</b>										
Health insurance	(427)	94,257	94,684	703,194	942,570	239,376	75%	1,131,084	427,890	62%
Dental insurance	(37)	4,504	4,541	34,647	45,040	10,393	77%	54,048	19,401	64%
Eye care insurance	0	966	966	7,505	9,660	2,155	78%	11,592	4,087	65%
Life insurance	0	2,353	2,353	15,344	23,530	8,186	65%	28,236	12,892	54%
Weekly income & LTD	0	1,430	1,430	13,445	14,300	855	94%	17,160	3,715	78%
Retiree's insurance	0	2,370	2,370	0	23,700	23,700	0%	28,440	28,440	0%
Federal payroll taxes	17,664	32,270	14,606	270,664	322,700	52,036	84%	387,240	116,576	70%
State payroll taxes	270	758	488	10,291	7,580	(2,711)	136%	9,096	(1,195)	113%
Worker compensation insurance	0	10,369	10,369	47,329	103,690	56,361	46%	124,428	77,099	38%
Retirement	71,454	63,852	(7,602)	938,715	638,520	(300,195)	147%	766,224	(172,491)	123%
Retirement professional fees	0	417	417	0	4,170	4,170	0%	5,004	5,004	0%
Boots and footwear	0	0	0	0	0	0	0%	0	0	0%
Uniforms	0	0	0	0	0	0	0%	0	0	0%
Safety and performance	0	0	0	0	0	0	0%	0	0	0%
Picnic	0	0	0	0	0	0	0%	0	0	0%
Total to allocate	<u>88,925</u>	<u>213,546</u>	<u>124,621</u>	<u>2,041,133</u>	<u>2,135,460</u>	<u>94,327</u>	96%	<u>2,562,552</u>	<u>521,419</u>	80%
<b>Allocations:</b>										
General operating fund	4	45,985		896,416						
Water operating fund "DHS"	4	22,851		712,512						
Water operating fund "IDE"	4	1,208		18,547						
Sewer operating fund	4	18,881		413,657						
Total allocations		<u>88,925</u>	0	<u>2,041,133</u>	0					
<b>Direct labor</b>		338,443		3,163,711				4,496,942		
<b>Fringe benefit percent</b>		26%		65%				57%		
<b>Total employee benefits</b>		20,187		2,619,709				3,422,808		
<b>Direct labor</b>		338,443		3,163,711				4,496,942		70%
<b>Employee benefits percent</b>		6%		83%				76%		

MISSION SPRINGS WATER DISTRICT  
COMBINED FUNDS  
CASH AND INVESTMENTS  
APRIL 30, 2022

SCHEDULE F

	SEE SCH	WATER DISTRICT		SEWER DISTRICT	GENERAL DISTRICT	COMBINED DISTRICTS
		"DHS"	"IDE"			
<b>UNRESTRICTED ASSETS - CASH:</b>						
Change fund and petty cash					1,100	1,100
Checking - Wells Fargo Bank		6,262,856	(38,395)	3,389,083	6,399,252	16,012,795
Total	A	<u>6,262,856</u>	<u>(38,395)</u>	<u>3,389,083</u>	<u>6,400,352</u>	<u>16,013,895</u>
<b>RESTRICTED ASSETS - CASH:</b>						
<b>Externally Restricted:</b>						
<b>Assessment Districts / Grants</b>						
Checking - Wells Fargo Bank		106		87,354		87,460
Escrow account - CVWD Prop #84				0		0
AD 12 CSWRCB SRF DEBT SERV RESERVE				302,510		302,510
<b>Internally Restricted:</b>						
<b>Catastrophic Loss Reserve Fund</b>						
Investment Trust of California (CalTrust)					500,000	500,000
<b>Self-Insurance Reserve Fund</b>						
Investment Trust of California (CalTrust)-MM.#191, 12/82					150,000	150,000
<b>Capital Reserve Fund</b>						
Investment Trust of California (CalTrust) - MM#95-20, 95-10, 95-21, 6/95		22,343,520	826,550	13,323,355	2,637,779	39,131,203
<b>Financial Assistance Fund</b>						
Investment Trust of California (CalTrust)		0	0	50,656	0	50,656
<b>Capital Improvements</b>						
Investment Trust of California (CalTrust) Net Capital Reserves		(4,824,038)	(4,481,561)	(2,153,033)	1,975,819	(9,482,812)
<b>TOTAL RESTRICTED ASSETS</b>	A	<u>17,519,483</u>	<u>(3,655,012)</u>	<u>11,220,979</u>	<u>4,613,598</u>	<u>29,699,047</u>
<b>TOTAL CASH IN CUSTODY OF M.S.W.D.</b>	CASH FLOW	<u>23,782,444</u>	<u>(3,693,407)</u>	<u>14,999,925</u>	<u>11,663,950</u>	<u>46,752,913</u>
<b>INTEREST EARNED: (CalTrust)</b>						
July-21	0.09%	12,229	(3,188)	10,905	7,780	27,726
August-21	0.08%	11,814	(3,023)	10,517	6,853	26,162
September-21	0.08%	10,878	(2,763)	9,279	6,290	23,684
October-21	0.07%	10,334	(2,585)	8,426	5,887	22,062
November-21	0.05%	8,862	(1,947)	5,922	4,162	16,999
December-21	0.05%	8,188	(1,795)	5,157	4,045	15,595
January-22	0.04%	6,354	(1,598)	5,103	3,662	13,521
February-22	0.04%	5,414	(1,401)	4,786	3,053	11,853
March-22	0.04%	5,666	(1,433)	4,738	3,128	12,099
April-22	0.02%	4,755	(1,051)	3,384	1,773	8,861
May-22	0.00%	-	-	-	-	-
June-22	0.00%	-	-	-	-	-
<b>TOTAL</b>		<u>84,494</u>	<u>(20,784)</u>	<u>68,217</u>	<u>46,634</u>	<u>178,562</u>

## Total Cash In Custody of MSWD



APPENDIX B –  
Federal Update from Carpi & Clay

# Mission Springs Water District Federal Update

May 31, 2022

## **Biden Administration to Extend COVID-19 Public Health Emergency**

On April 16<sup>th</sup>, 2022, the Department of Health and Human Services (HHS) extended the public health emergency related to the COVID-19 pandemic for 90 days. Section 319 of the Public Health Service Act requires the HHS Secretary to issue a 60-day notice of the end of a declaration of a public health emergency. Since the 60-day window has passed, it is expected that HHS Secretary Xavier Becerra will authorize an additional extension beyond July 15<sup>th</sup>, 2022, through October 13<sup>th</sup>, 2022.

## **Administration Announces New Environmental Permitting Action Plan**

The Biden Administration announced a new Permitting Action Plan to help streamline environmental reviews and permitting for infrastructure projects. Brenda Mallory, Chair of the White House Council on Environmental Quality (CEQ), said the goals of the action plan are to develop clear timelines for project review and permitting, make use of public dashboards to track project advancement and maintain timelines, and hire more staff in the offices to review permits. The release of Action Plan is part of the Biden Administration's implementation of BIL. The plan can be found [HERE](#).

## **EPA Announces Water Reuse Interagency Working Group**

The Environmental Protection Agency (EPA) announced the creation of a Water Reuse Interagency Working Group, which was established under the Bipartisan Infrastructure Law (BIL). The Working Group is composed of senior officials from 15 federal agencies and is charged with developing and coordinating actions, tools, and resources to advance water reuse across the country. EPA will capture Working Group activities and findings in a biannual report to Congress, beginning in 2024. The Working Group will remain active until at least 2028 and can be extended at the discretion of the Chair. More information can be found [HERE](#).

## **EPA Announces PFAS Actions**

EPA announced three actions related to per-and polyfluoroalkyl substances (PFAS). The agency intends to:

1. Implement a new testing method to detect PFAS in water at the part per billion level with multi-laboratory validation to take place this summer and an update published in late 2022.

2. Include new permitting direction aimed at reducing PFAS discharges through existing National Pollutant Discharge Elimination System (NPDES) authorities.
3. Develop new Ambient Water Quality recommended criteria that states and Tribes may to develop water quality standards that protect and restore waters, issue permits to address PFAS discharges, and assess the impact of PFAS pollution on local communities and the environment.

More information can be found [HERE](#).

## Federal Funding Opportunities/Announcements

**EPA Announces Additional State Revolving Loan Funds for Water Infrastructure Upgrades.** EPA announced \$1.9 billion in grant funding to the State Revolving Funds (SRF) to accelerate progress on water infrastructure projects. This funding can be used to improve drinking water and clean water infrastructure. More information on the Drinking Water SRF can be found [HERE](#), and information on the Clean Water SRF can be found [HERE](#).

**Reclamation Announces Webinar on Small Water Storage Grant Program.** Reclamation is hosting a webinar on June 2<sup>nd</sup> at 11:00 a.m. PDT regarding feasibility studies for the new Small Water Storage Grant Program. This new program is authorized by BIL, and it provides funding for surface and groundwater storage projects between 2,000 and 30,000 acre-feet. It must also increase the storage or move water to or from the storage project. Federal funding is available for up to 25-percent of eligible project costs. No more than \$30 million is available per project. Up to \$100 million will be available over the next five years. The Teams link to join the webinar can be found [HERE](#), and more information on the grant program can be found [HERE](#).

**Reclamation Announces Grant Awardees for FY22 Water and Energy Efficiency Program.** Reclamation announced the award of \$17.3 million for 22 projects in the WaterSMART Water and Energy Efficiency Grants. These projects will improve water use efficiency, increase renewable energy production, reduce the risk of water conflicts, and provide other benefits that will enhance water supply sustainability in the Western United States. More information can be found [HERE](#).

**Reclamation Publishes NOFO for FY23 Water and Energy Efficiency Program.** Reclamation announced it is accepting applications for the FY23 WaterSMART Water and Energy Efficiency Grants. Category A eligible organizations include local, state or regional authorities, irrigation districts, water districts, and other organizations with water or power delivery. Applications are due July 28<sup>th</sup> and more information can be found [HERE](#).

**White House Releases BIL Technical Assistance Guide.** The White House released a BIL technical assistance guide designed to help state, local, tribal, and territorial governments navigate and deploy infrastructure resources. The guide can be found [HERE](#).

## Federal Agency Personnel/Regulatory Announcements

**DOJ & EPA Launch Comprehensive Environmental Justice Enforcement Strategy.** DOJ and EPA announced a comprehensive enforcement strategy to advance environmental justice. This strategy aims to leverage all available legal tools to secure protections for communities that have been overburdened by pollution and environmental injustices. In the development of this strategy, DOJ and EPA engaged in listening sessions to hear directly from impacted communities and other stakeholders. More information can be found [HERE](#).

**EPA Trash Free Waters Program Releases Report.** EPA's Trash Free Waters Program announced a case study report that highlights the findings and recommendations of "The Cleaner Communities and Waterways" Curbside Disposal Education Pilot Campaign. The primary goal of this initiative was to educate residents about proper waste containment and encourage behavioral changes to reduce unintentional leakage associated with curbside municipal trash collection. This pilot demonstrated an overall positive impact on the target communities, including a statistically significant reduction in the number of overflowing cans and the number of overflowing and open cans combined across all neighborhoods. More information can be found [HERE](#).

**EPA Announces New EJ Toolkit.** EPA released a new toolkit for achieving environmental justice (EJ) goals set by the Biden Administration. The document updates the 2014 toolkit focused on implementing environmental statutes like the Clean Air Act and Clean Water Act. More information can be found [HERE](#).

**OMB Extends RFI Deadline for Build America, Buy America Act.** The Office of Management and Budget (OMB) announced it is extending the deadline for comments on its RFI related to the Build America, Buy America Act from May 23<sup>rd</sup> to June 6<sup>th</sup>. OMB is seeking input on construction materials produced in the US to help develop a final standard for federally funded and financed infrastructure projects. More information can be found [HERE](#).

##    ##    ##



APPENDIX C – Wastewater and Water Production Tables

## WASTEWATER REPORT

SEWER CONNECTION SUMMARY											
	2021/22	2020/21	2019/20	2018/19	2017/18	2016/17	2015/16	2014/15	2013/14	2012/13	2011/12
July	18	8	7	9	51	2	1	139	2	0	0
Aug.	20	4	1	8	53	2	4	214	4	0	2
Sep.	20	5	2	12	8	11	2	90	2	1	0
Oct.	36	9	4	8	12	4	21	65	8	2	1
Nov.	29	50	10	9	7	7	1	52	18	7	3
Dec.	12	9	3	3	64	1	0	86	22	11	2
Jan.	14	21	7	1	16	8	3	27	3	11	1
Feb.	7	23	5	1	42	0	3	5	46	6	1
Mar.	17	48	1	0	23	5	0	31	16	2	1
Apr.	7	18	3	3	15	30	0	8	95	14	3
May	16	17	11	3	20	45	7	13	98	3	2
June		21	7	3	6	70	4	4	72	2	0
<b>Annual Total</b>	<b>196</b>	<b>233</b>	<b>61</b>	<b>60</b>	<b>317</b>	<b>185</b>	<b>46</b>	<b>734</b>	<b>386</b>	<b>59</b>	<b>16</b>

Connections to Sewer Collection System:

As of June 30, 2021            8467

Plus YTD                                196

**Total Sewer Connections =        8663**

WASTEWATER FLOW MGD				
2021/22	HORTON PLANT		DESERT CREST	
	Avg. Daily Flow	Peak 24 hr. Flow	Avg. Daily Flow	Peak 24 hr. Flow
July	1.987088	2.104457	0.042128	0.058130
Aug.	2.059728	2.224424	0.052436	0.064940
Sep.	2.061448	2.234327	0.049729	0.066370
Oct.	2.081568	2.223453	0.046618	0.051660
Nov.	2.084749	2.213652	0.048180	0.053880
Dec.	2.024843	2.311905	0.051887	0.068500
Jan.	1.984410	2.131439	0.048326	0.054720
Feb.	2.009623	2.139096	0.045334	0.052130
Mar.	2.028970	2.171029	0.045059	0.055840
Apr.	1.980131	2.131250	0.041919	0.046130
May	1.975843	2.097045	0.039858	0.047940
June				

WASTEWATER FLOW MGD				
2020/21	HORTON PLANT		DESERT CREST	
	Avg. Daily Flow	Peak 24 hr. Flow	Avg. Daily Flow	Peak 24 hr. Flow
July	2.069268	2.140825	0.047916	0.079010
Aug.	2.135828	2.274566	0.053795	0.070420
Sep.	2.003417	2.121446	0.046861	0.077790
Oct.	1.964716	2.100928	0.043720	0.049600
Nov.	1.928082	2.082209	0.046171	0.051750
Dec.	1.750513	2.074777	0.044951	0.050380
Jan.	1.846818	2.018006	0.045299	0.050610
Feb.	1.889826	2.253275	0.043718	0.048950
Mar.	1.859783	2.040589	0.043382	0.048920
Apr.	1.897411	2.111914	0.040257	0.060120
May	1.954528	2.151420	0.039293	0.046660
June	2.014604	2.110777	0.038634	0.047440

## WATER REPORT

WATER CONNECTION SUMMARY														
	2021/22	2020/21	2019/20	2018/19	2017/18	2016/17	2015/16	2014/15	2013/14	2012/13	2011/12	2010/11	2009/10	2008/09
July	18	7	4	5	7	2	0	0	1	0	0	0	1	2
August	19	6	10	5	3	2	2	0	1	0	0	2	1	2
September	23	18	2	14	4	13	3	0	2	2	0	0	1	0
October	33	13	3	21	8	3	20	0	5	1	1	4	2	1
November	27	10	16	4	0	7	3	0	1	0	1	1	5	1
December	9	2	17	3	3	2	0	0	2	0	0	0	0	2
January	14	15	6	3	20	1	1	2	2	0	0	1	1	9
February	8	13	8	5	11	1	0	1	0	1	0	0	1	2
March	19	16	2	3	6	5	0	12	0	0	4	5	0	4
April	6	11	1	3	7	11	2	7	0	1	4	1	12	2
May	19	15	12	5	11	9	8	2	0	1	2	0	0	0
June		24	11	2	8	2	10	1	0	0	0	1	1	0
<b>Annual Total</b>	<b>195</b>	<b>150</b>	<b>92</b>	<b>73</b>	<b>88</b>	<b>58</b>	<b>49</b>	<b>25</b>	<b>14</b>	<b>6</b>	<b>12</b>	<b>15</b>	<b>25</b>	<b>25</b>
<b>Avg./ Mo.</b>	<b>16.25</b>	<b>12.50</b>	<b>7.67</b>	<b>6.08</b>	<b>7.33</b>	<b>4.83</b>	<b>4.08</b>	<b>2.08</b>	<b>1.17</b>	<b>0.50</b>	<b>1.00</b>	<b>1.25</b>	<b>2.08</b>	<b>2.08</b>

**Connections to Water System:**

As of June 30, 2021      13,141  
 Plus YTD                      195  
**Total Water Connections =      13,336**

WATER PRODUCTION														
	FY 2021/22	Variance from prior year		FY 2020/21	FY 2019/20	FY 2018/19	FY 2017/18	FY 2016/17	FY 2015/16	FY 2014/15	FY 2013/14	FY 2012/13	FY 2011/12	FY 2010/11
	AF	AF	%	AF	AF	AF	AF	AF	AF	AF	AF	AF	AF	AF
July	796.57	-61.20	-7.1%	857.77	853.23	857.20	835.87	714.50	659.11	859.00	942.82	911.87	838.49	902.71
August	839.93	-45.38	-5.1%	885.31	795.18	806.47	829.93	808.54	706.62	730.71	828.60	853.85	959.02	964.34
September	738.65	-46.15	-5.9%	784.80	757.08	689.47	712.40	679.54	657.37	800.67	813.20	723.92	826.46	896.27
October	665.18	-90.66	-12.0%	755.84	709.39	709.81	733.86	678.33	575.86	716.30	716.09	788.55	789.71	701.93
November	679.85	-10.28	-1.5%	690.13	619.87	631.75	642.41	601.89	582.22	533.69	557.05	672.3	654.77	709.98
December	565.48	-22.84	-3.9%	588.32	537.23	502.16	584.24	520.63	503.10	590.83	633.09	520.3	575.27	548.09
January	580.28	42.32	7.9%	537.96	553.20	570.20	599.52	465.10	431.38	526.86	582.86	609.45	616.19	545.04
February	527.34	31.73	6.4%	495.61	520.85	415.49	512.79	453.39	483.92	506.49	522.87	507.31	561.24	486.57
March	601.44	-24.36	-3.9%	625.80	557.73	490.92	536.09	549.50	514.05	614.94	603.89	559.02	583.70	575.84
April	624.07	-25.27	-3.9%	649.34	573.02	635.08	644.06	540.56	502.36	622.58	664.05	744.77	645.93	626.37
May	745.36	21.74	3.0%	723.62	698.99	598.36	697.15	731.81	601.83	590.28	708.18	786.79	763.12	758.58
June		0.00	0.0%	761.63	806.02	710.39	688.74	732.68	685.93	706.34	812.96	780.86	794.00	839.98
<b>TOTAL</b>	<b>7364.15</b>	<b>-230.35</b>	<b>-3.0%</b>	<b>8356.13</b>	<b>7981.79</b>	<b>7617.30</b>	<b>8017.06</b>	<b>7476.47</b>	<b>6,903.75</b>	<b>7,798.69</b>	<b>8,385.66</b>	<b>8,458.99</b>	<b>8,607.90</b>	<b>8,555.70</b>



APPENDIX D – Public Affairs Information



# CVWC Digital Marketing Report

Website, Social, and Marketing Performance

**May, 2022**

by Hunter | Johnsen

# Google Ads Campaigns

 **DISPLAY AD IMPRESSIONS**  
CV WATER COUNTS

54,712

 **SEARCH AD IMPRESSIONS**  
CV WATER COUNTS

1,935

 **VIDEO IMPRESSIONS**  
CV WATER COUNTS

75,572

 **CLICKS**  
CV WATER COUNTS

1,300


 **CTR**  
CV WATER COUNTS

0.98%

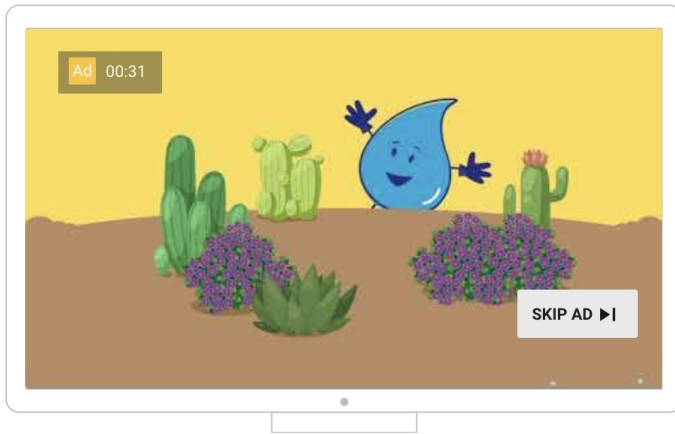
 **GOOGLE PROGRAMMATIC DISPLAY AD CAMPAIGN PERFORMANCE**  
CV WATER COUNTS

Campaign	Clicks	Impr.
CV Water Counts May 2022 SPANISH	521	29,721
Sprinkler Heads (Spanish)	372	27,017
New Developments (Spanish)	149	2,704
CV Water Counts May 2022	375	24,991
New Developments	309	15,303
Sprinkler Heads	66	9,688
	896	54,712



 **GOOGLE YOUTUBE VIDEO AD CAMPAIGN PERFORMANCE**  
CV WATER COUNTS

Account name	Impr.	Engagements	Video views	Clicks
CV Water Counts	75,572	19,968	9,292	133
CVWC Water Saving Tips YouTube Spanish May 2022	36,161	11,664	5,000	59
CVWC Water Saving Tips English YouTube May 2022	39,411	8,304	4,292	74
	75,572	19,968	9,292	133



## GOOGLE ADS PAID SEARCH CAMPAIGN PERFORMANCE

CV WATER COUNTS

Campaign	Clicks	Impr.
CVWC Search Campaign 2022	271	1,935
	271	1,935


## KEYWORDS PERFORMANCE

CV WATER COUNTS

Account name	Clicks	Impr.	CTR
CV Water Counts	241	1,744	13.82%
water agency	83	781	10.63%
water rebates	77	334	23.05%
water company	30	292	10.27%
grass removal rebate	16	102	15.69%
toilet rebate	14	36	38.89%
ways to conserve water	7	42	16.67%
washing machine rebate	5	71	7.04%
save water	3	22	13.64%
water preservation	3	44	6.82%
conservation of water resources	3	20	15%
	241	1,759	13.7%

# Facebook Ad Campaigns

 **FACEBOOK AD PERFORMANCE**  
HUNTER JOHNSEN

Ad preview	Link Clicks	Impr.	Reach	Frequency	Page engagement
 <p><b>Tips to Save Water</b> cvwatercounts.com</p> <p>Did you know there are more than 100 ways to save water? And some of them are really easy.</p> <p>Learn more water saving tips by clicking the link.</p>	223	33,091	13,405	2.47	252
	223	33,091	13,405	2.47	252

# Website Information

**PAGEVIEWS**  
CV WATER - CV WATER COUNTS - CV WATER COUNTS

5,002

**NEW VISITOR**  
CV WATER - CV WATER COUNTS - CV WATER COUNTS

2,402

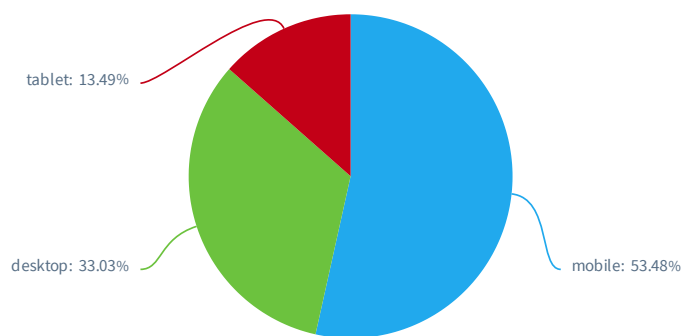
**RETURNING USERS**  
CV WATER - CV WATER COUNTS - CV WATER COUNTS

650

**PAGEVIEWS**  
CV WATER - CV WATER COUNTS - CV WATER COUNTS

Page path	Pageviews
/	1,525
/conservation-tips/	935
/new-developments-in-the-coachella-valley-spur-questions-misinformation/	667
/water-map/	270
/rebates/	240
/plant-of-the-month-trailing-lantana-lantana-montevideensis/	191
/take-the-pledge-to-conserve-water-for-your-new-years-resolution/	71
/plant-of-the-month-red-yucca-hesperaloe-parviflora/	62
/drought-irrigation-guide/	52
/two-dozens-vegetables-to-plant-by-mid-october-in-palm-springs-and-the-coachella-valley/	51
	5,002

**SESSIONS / DEVICE CATEGORY**  
CV WATER - CV WATER COUNTS - CV WATER COUNTS



**PAGES / SESSION**  
CV WATER - CV WATER COUNTS - CV WATER COUNTS

1.43

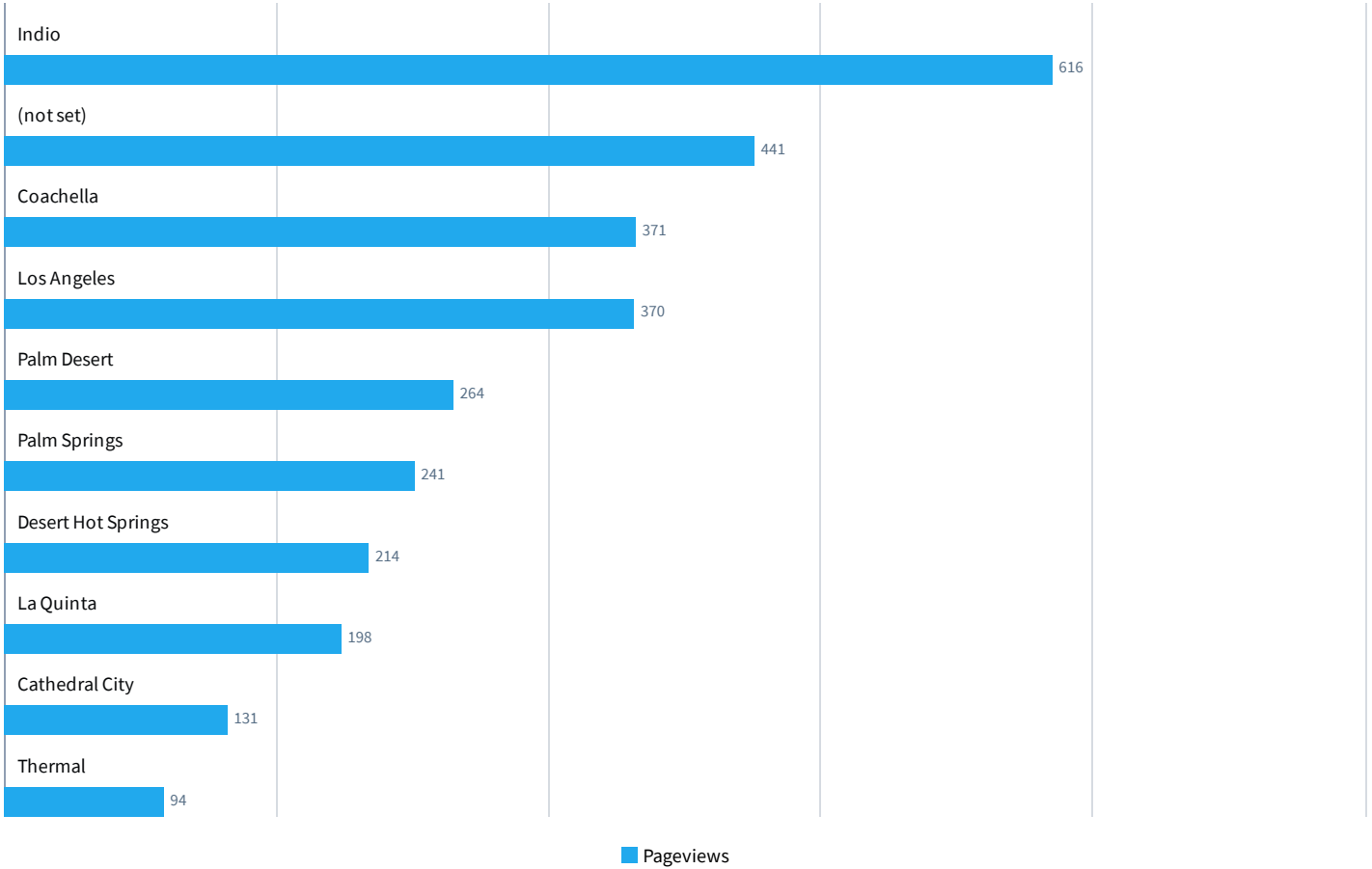
**AVG. SESSION DURATION**  
CV WATER - CV WATER COUNTS - CV WATER COUNTS

46s

**BOUNCE RATE**  
CV WATER - CV WATER COUNTS - CV WATER COUNTS

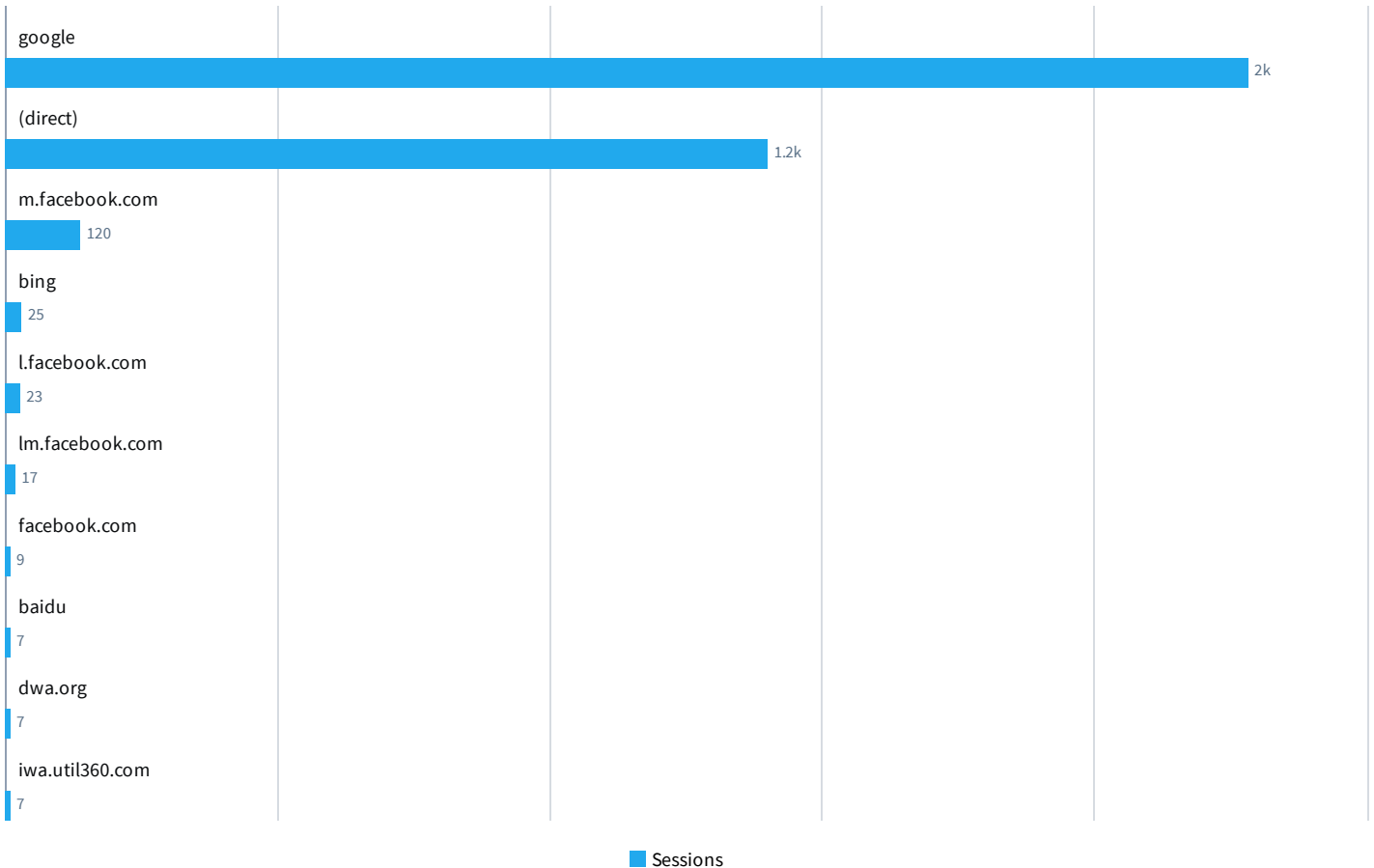
71.7%

**PAGEVIEWS BY CITY**  
CV WATER - CV WATER COUNTS - CV WATER COUNTS



## USER REFERRERS

CV WATER - CV WATER COUNTS - CV WATER COUNTS



## HISTORY

PAST 13 MONTH: CV WATER - CV WATER COUNTS - CV WATER COUNTS

Month	Sessions	Users	Pageviews	Pages / session	Avg. session duration	Bounce rate	% new sessions
May 2022	3,491	2,715	5,002	1.43	46s	71.7%	68.81%
April 2022	3,383	2,545	5,096	1.51	36s	63.38%	71.5%
March 2022	2,476	1,859	3,453	1.39	42s	83.04%	69.55%
February 2022	2,654	1,912	3,625	1.37	44s	81.2%	67.48%
January 2022	8,388	6,410	10,465	1.25	43s	86.27%	74.61%
December 2021	5,138	4,105	6,353	1.24	37s	87.5%	77.29%
November 2021	6,014	4,869	7,628	1.27	34s	86.51%	79.12%
October 2021	2,133	1,588	2,825	1.32	37s	84.2%	70.46%
September 2021	2,035	1,501	2,791	1.37	49s	83.59%	70.37%
August 2021	2,090	1,439	2,877	1.38	56s	82.82%	65.17%
July 2021	2,278	1,553	3,216	1.41	56s	83.01%	63.48%
June 2021	2,354	1,575	3,103	1.32	44s	83.56%	62.7%
May 2021	2,394	1,558	3,117	1.3	37s	84.13%	60.44%
	44,828	32,086	59,551	1.33	42s	82.3%	71.35%

# Organic Search

## TOP KEYWORDS CVWATERCOUNTS.COM/

Query	Impr.	Clicks	CTR	Avg. position
lake cahuilla	2,410	0	0%	5.18
trailing lantana	1,933	8	0.41%	13.59
conserve water	1,710	0	0%	8.39
lantana ground cover	1,000	13	1.3%	2.26
water wise	751	0	0%	7.87
be water wise	403	0	0%	6.63
water pledge	400	0	0%	9.95
cv water	364	1	0.27%	5.03
hesperaloe parviflora	319	0	0%	16.07
desert water agency	202	1	0.5%	7.79
	9,492	23	0.24%	8.28

## TOP PAGES CVWATERCOUNTS.COM/

Page	Impr.	Clicks	CTR	Avg. position
<a href="https://cvwatercounts.com/plant-of-the-month-trailing-lantana-lantana-montevicensis/">https://cvwatercounts.com/plant-of-the-month-trailing-lantana-lantana-montevicensis/</a>	5,838	67	1.15%	13.07
<a href="https://cvwatercounts.com/lake-cahuilla-recreation-and-reliability/">https://cvwatercounts.com/lake-cahuilla-recreation-and-reliability/</a>	3,348	1	0.03%	7.23
<a href="https://cvwatercounts.com/take-the-pledge-to-conserve-water-for-your-new-years-resolution/">https://cvwatercounts.com/take-the-pledge-to-conserve-water-for-your-new-years-resolution/</a>	2,998	1	0.03%	8.07
<a href="https://cvwatercounts.com/celebrate-earth-day-by-being-water-wise/">https://cvwatercounts.com/celebrate-earth-day-by-being-water-wise/</a>	1,377	0	0%	8.05
<a href="https://cvwatercounts.com/wp-content/uploads/2019/02/Golf-and-Recycled-Water.pdf">https://cvwatercounts.com/wp-content/uploads/2019/02/Golf-and-Recycled-Water.pdf</a>	1,169	37	3.17%	22.33
<a href="https://cvwatercounts.com/save-water-pledge/">https://cvwatercounts.com/save-water-pledge/</a>	1,150	4	0.35%	5.49
<a href="https://cvwatercounts.com/eco-friendly-car-washes-in-the-coachella-valley/">https://cvwatercounts.com/eco-friendly-car-washes-in-the-coachella-valley/</a>	959	2	0.21%	40.19
<a href="https://cvwatercounts.com/where-does-the-coachella-valley-water-come-from/">https://cvwatercounts.com/where-does-the-coachella-valley-water-come-from/</a>	889	10	1.12%	12.41
<a href="https://cvwatercounts.com/plant-of-the-month-red-yucca-hesperaloe-parviflora/">https://cvwatercounts.com/plant-of-the-month-red-yucca-hesperaloe-parviflora/</a>	745	1	0.13%	32.06
<a href="https://cvwatercounts.com/plant-of-the-month-mexican-bush-sage-salvia-leucantha/">https://cvwatercounts.com/plant-of-the-month-mexican-bush-sage-salvia-leucantha/</a>	686	2	0.29%	40.25
	19,159	125	0.65%	18.91

# Facebook Information

**f** IMPRESSIONS  
CV WATER COUNTS

34,311

**f** REACH  
CV WATER COUNTS

13,335

**f** NEW PAGE LIKES  
CV WATER COUNTS

5

**f** ENGAGED USERS  
CV WATER COUNTS

357





**f** PAGE VIEWS  
CV WATER COUNTS







78

**f** LIFETIME PAGE LIKES  
CV WATER COUNTS







3,969

**f** POSTS  
CV WATER COUNTS


Post	Created at	Post reach	Engaged users	Post engagement rate	Likes	Comments
 <p>Coachella Valley Water...</p>	May 31, 2022	18	1	6%	1	0
 <p>Today is National Wate...</p>	May 30, 2022	44	1	2%	1	0
 <p>In many parts of the C...</p>	May 27, 2022	54	3	6%	1	0
 <p>Take 5-minute shower...</p>	May 26, 2022	58	2	3%	1	0
		933	33	4%	25	1

Post	Created at	Post reach	Engaged users	Post engagement rate	Likes	Comments
 <p>Here are four ways to ...</p>	May 23, 2022	41	2	5%	1	0
 <p>This tall, vertical accen...</p>	May 20, 2022	82	3	4%	3	0
 <p>One drip every second ...</p>	May 19, 2022	55	1	2%	1	0
 <p>If you or someone you...</p>	May 17, 2022	22	1	5%	1	0
 <p>May 16 is Love a Tree D...</p>	May 16, 2022	79	2	3%	2	0
 <p>As the California droug...</p>	May 14, 2022	25	1	4%	1	0

933 33 4% 25 1

Post	Created at	Post reach	Engaged users	Post engagement rate	Likes	Comments
 <p>Remember to weed yo...</p>	May 12, 2022	87	4	5%	3	0
 <p>Water agencies across ...</p>	May 9, 2022	25	1	4%	1	0
 <p>The TRIC system is so...</p>	May 6, 2022	51	2	4%	1	0
 <p>Tip of the Month: Switc...</p>	May 5, 2022	67	2	3%	2	0
 <p>CV Water Counts upda...</p>	May 2, 2022	80	2	3%	1	0
 <p>This week is Drinking ...</p>	May 2, 2022	51	2	4%	2	0

933 33 4% 25 1

Post	Created at	Post reach	Engaged users	Post engagement rate	Likes	Comments
 <a href="#">May is Water Awareness...</a>	May 1, 2022	94	3	3%	2	1
		933	33	4%	25	1

# Instagram Information

 **IMPRESSIONS**  
CV WATER COUNTS

650

 **LIKES**  
CV WATER COUNTS

0

 **FOLLOWERS ( TOTAL )**  
CV WATER COUNTS

226

 **MEDIA PERFORMANCE**  
CV WATER COUNTS

Nothing found with these settings and date range

# Twitter Information

May 2022 · 31 days

TWEET HIGHLIGHTS

**Top Tweet** earned 99 impressions

One drip every second adds up to five gallons per day! Check your faucets and showerheads for leaks.

For more water-saving tips, visit: [CVWaterCounts.com/Conservation-T...](http://CVWaterCounts.com/Conservation-T...)

#WaterWiseWednesday  
[pic.twitter.com/ePp3iDfX3p](http://pic.twitter.com/ePp3iDfX3p)



1 retweet 2 likes

[View Tweet activity](#)

[View all Tweet activity](#)

**Top media Tweet** earned 76 impressions

May is Water Awareness Month.

Learn more:  
[water.ca.gov/News/Events/20...](http://water.ca.gov/News/Events/20...)  
[pic.twitter.com/wGSNam9scr](http://pic.twitter.com/wGSNam9scr)



1 retweet 2 likes

[View Tweet activity](#)

[View all Tweet activity](#)

MAY 2022 SUMMARY

Tweets	15	Tweet impressions	722
Profile visits	182	New followers	0

**Top Follower** followed by 29 people



**MurCal, Inc.**

@murcal FOLLOWS YOU

MurCal is focused on reliability, offering dependable solutions for a wide range of instrumentation, control, and monitoring applications.

[View profile](#)

# E-Blast Information

CAMPAIGN PERFORMANCE  
CV WATER COUNTS

Campaign	Send Time	Emails Sent	Total Opens	Open Rate	Industry Open Rate	Total Clicks	Click Rate	Industry Click Rate	Hard Bounces	Unsubscribe Count
CV Water Counts March May 2022	Wednesday, May 4, 2022 5:30 PM	514	470	52.72%	15.79%	106	11.28%	0.77%	0	4
		514	470	52.72%	15.79%	106	11.28%	0.77%	0	4



# MSWD Digital Marketing and Website Report

Website, Social, and Marketing Performance

**May, 2022**

Casey Dolan

**Casey Dolan Consulting**

## Google Ads Campaigns

 **IMPRESSIONS**  
MSWD

209,056

 **CLICKS**  
MSWD


965

 **CTR**  
MSWD

0.46%

 **GOOGLE ADS CAMPAIGN PERFORMANCE**  
MSWD


Campaign	Impr.	Clicks	CTR
MSWD Turf Removal Rebate - May 2022	98,034	395	0.4%
MSWD Toilet Rebate May 2022	85,240	360	0.42%
MSWD CustomerConnect Video May 2022	25,782	210	0.81%
	209,056	965	0.46%


 **VIDEO PERFORMANCE**  
MSWD

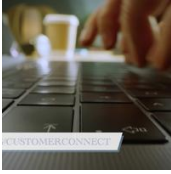
Video	Video views	View rate	Clicks	Video played to 100%	Video played to 75%	Video played to 50%	Video played to 25%
MSWD Customer Connect Water Portal Preview	2,928	11.36%	210	15.85%	20.17%	25.78%	43.22%
	2,928	11.36%	210	15.85%	20.17%	25.78%	43.22%


## Facebook Ad Campaigns

 **FACEBOOK AD GROUP PERFORMANCE**  
MSWD

Ad preview	Campaign Name	Link Clicks	Impr.	Reach	Frequency	Page Likes
 <p><b>Rebates Available</b></p> <p>MSWD   Value is Our Mission www.mswd.org</p> <p>MSWD encourages customers to reduce outdoor water usage by converting their lawns to desert-friendly landscaping. Residential customers can receive up to \$3,000 in rebates and \$10,000 for commercial customers.</p>	Turf Rebates May 2022	228	29,278	7,640	3.83	0
		346	191,919	46,432	4.13	0

Ad preview	Campaign Name	Link Clicks	Impr.	Reach	Frequency	Page Likes
 <p><b>MSWD - Rebates Available</b>  <a href="http://www.mswd.org">www.mswd.org</a>                      MSWD's Toilet Rebate Program is designed to assist homeowners who want to replace old toilets with newer, more efficient models. Rebates of up to \$100 per toilet are available to eligible homeowners on a first-come, first-served basis. Click to learn more.</p>	MSWD Toilet Rebate May 2022	64	155,900	38,760	4.02	0

 <p><b>MSWD CustomerConnect</b>                      Our CustomerConnect water portal provides a wealth of information and insights about your water use.                       It's now easier than ever to pay bills and manage automatic payments; set and receive leak alerts; identify water waste; access account information instantly - from anywhere; and more.</p>	MSWD Customer Connect Water Portal Video	54	6,741	2,191	3.08	0
		346	191,919	46,432	4.13	0

 **VIDEO PERFORMANCE**  
MSWD

Campaign	Video Plays	Video Plays at 25%	Video Plays at 50%	Video Plays at 75%	Video Plays at 100%	Video Average Play Time	Link Clicks
MSWD Customer Connect Water Portal Video	6,641	5,354	735	22	17	13s	54
	6,641	5,354	735	22	17	13s	54

# Website Information

**PAGEVIEWS**  
WWW.MSWD.ORG - HTTP://WWW.MSWD.ORG - MSWD  
**25,110**

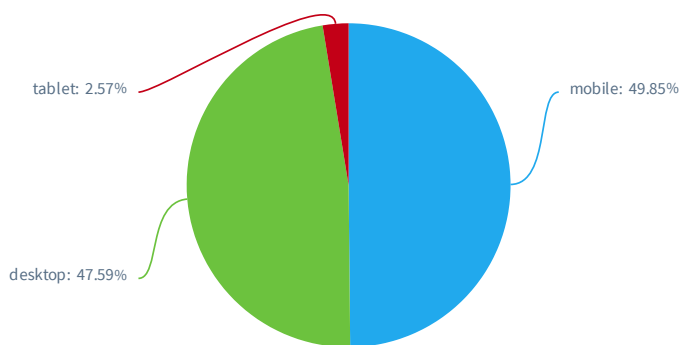
**NEW VISITOR**  
WWW.MSWD.ORG - HTTP://WWW.MSWD.ORG - MSWD  
**6,144**

**USERS**  
WWW.MSWD.ORG - HTTP://WWW.MSWD.ORG - MSWD  
**2,628**

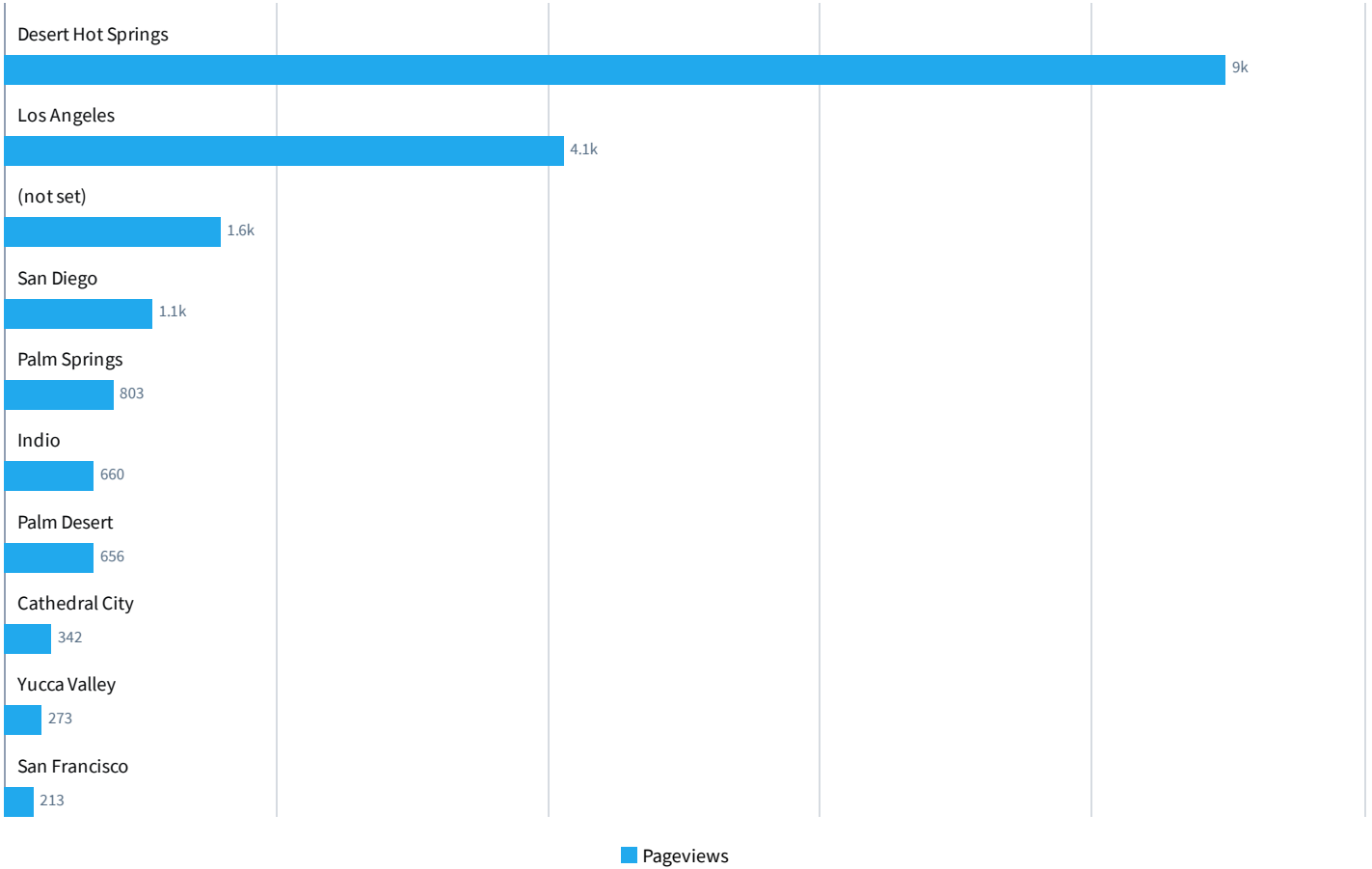
**PAGEVIEWS**  
WWW.MSWD.ORG - HTTP://WWW.MSWD.ORG - MSWD

Page Title	Pageviews
Mission Springs Water District Home Page   Mission Springs Water District CA	7,641
New Customer Portal   Mission Springs Water District CA	4,613
Bill Pay Options   Mission Springs Water District CA	1,841
Rebates   Mission Springs Water District CA	1,496
Job Opportunities   Mission Springs Water District CA	1,308
Careers   Mission Springs Water District CA	614
Application for Water Service   Mission Springs Water District CA	549
Log in   Mission Springs Water District CA	495
Start/Stop Water Service   Mission Springs Water District CA	494
Employment Application   Mission Springs Water District CA	416
	<b>25,110</b>

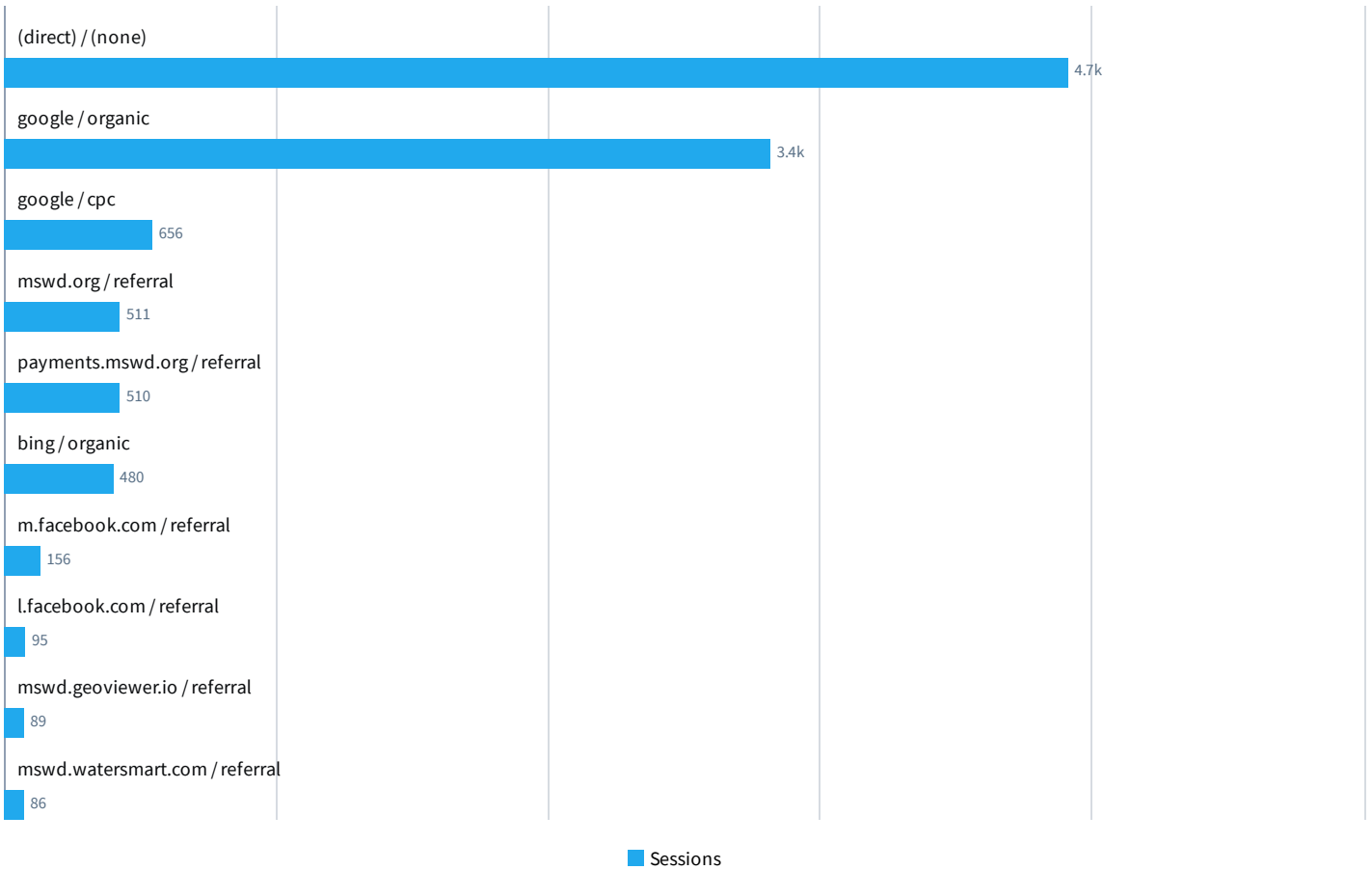
**SESSIONS / DEVICE CATEGORY**  
WWW.MSWD.ORG - HTTP://WWW.MSWD.ORG - MSWD



**PAGEVIEWS BY CITY**  
WWW.MSWD.ORG - HTTP://WWW.MSWD.ORG - MSWD



**USER REFERRERS**  
WWW.MSWD.ORG - HTTP://WWW.MSWD.ORG - MSWD



**AVG. SESSION DURATION**  
WWW.MSWD.ORG - HTTP://WWW.MSWD.ORG - MSWD

1m 46s

**PAGES / SESSION**  
WWW.MSWD.ORG - HTTP://WWW.MSWD.ORG - MSWD

2.28

**BOUNCE RATE**  
WWW.MSWD.ORG - HTTP://WWW.MSWD.ORG - MSWD

35.82%



# MSWD Social Analytics

May 2022

**Included in this Report**

 @MSWaterDistrict

 missionspringswaterdistrict

 Mission Springs Water District

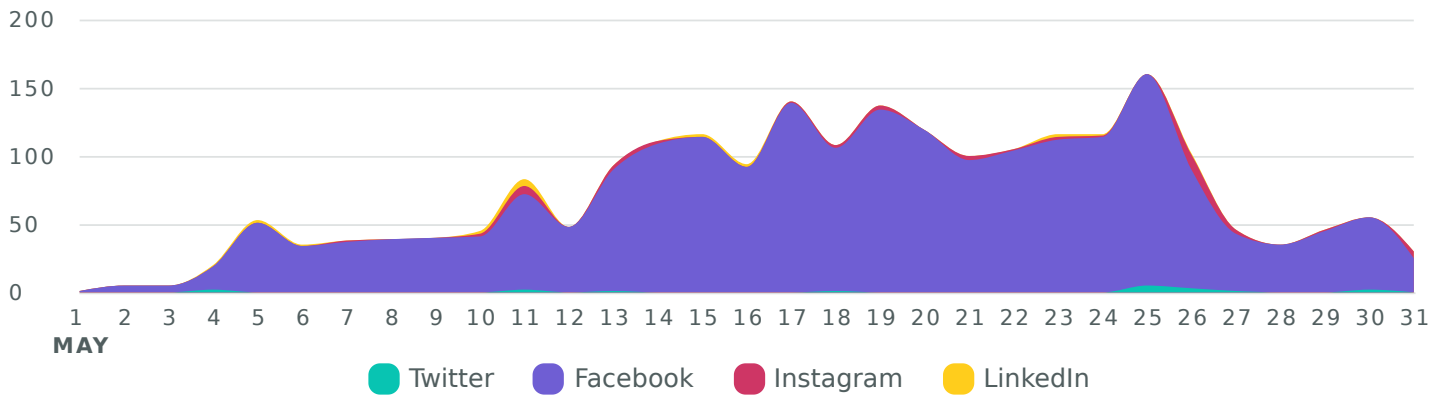
 Mission Springs Water District

### Cross-Network Engagement

See how people are engaging with your posts during the reporting period.

Profile
Reporting Period
All Profiles
All Twitter Post Types

Engagements, by Day



Engagement Metrics	Totals	% Change
<b>Total Engagements</b>	<b>2,241</b>	<b>↘ 12.6%</b>
Twitter Engagements	17	↗ 142.9%
Facebook Engagements	2,158	↘ 12.7%
Instagram Engagements	47	↗ 17.5%
LinkedIn Engagements	19	↘ 56.8%
<b>Engagement Rate (per Impression)</b>	<b>1.1%</b>	<b>↘ 54.5%</b>

### Cross-Network Performance Summary

View your key profile performance metrics from the reporting period.

-  Profile
-  Reporting Period
-  All Profiles
-  All Twitter Post Types

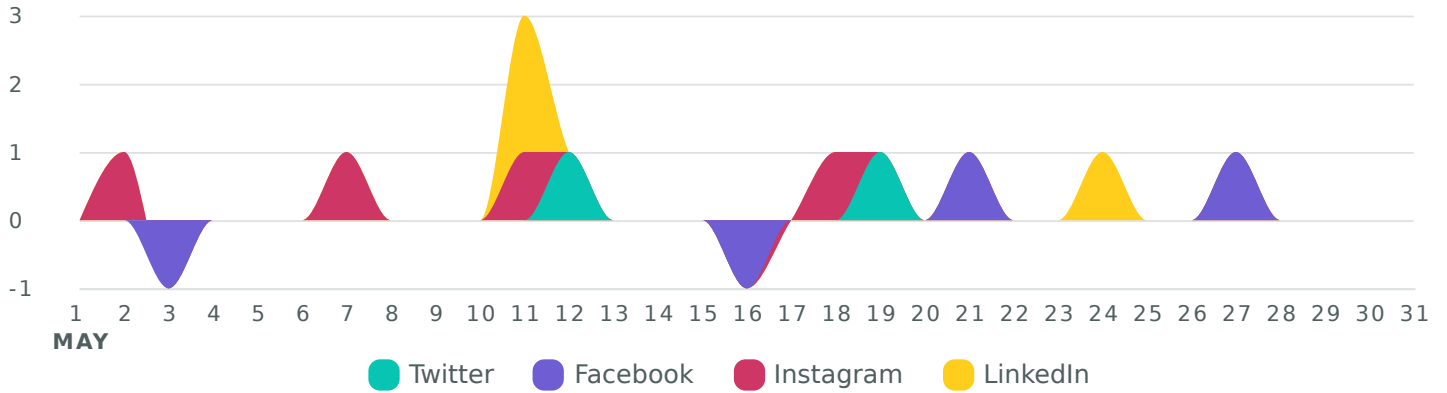
<p>Impressions</p> <p><b>200,553</b> ↗92.1%</p>	<p>Engagements</p> <p><b>2,241</b> ↘12.6%</p>	<p>Post Link Clicks</p> <p><b>372</b> ↗80.6%</p>
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### Cross-Network Audience Growth

See how your audience grew during the reporting period.

Profile
Reporting Period
All Profiles
All Twitter Post Types

Net Audience Growth, by Day



Audience Metrics	Totals	% Change
<b>Total Audience</b>	<b>1,543</b>	<b>↗ 0.6%</b>
<b>Total Net Audience Growth</b>	<b>9</b>	<b>↘ 10%</b>
Twitter Net Follower Growth	2	↗ 100%
Facebook Net Page Likes	0	↘ 100%
Instagram Net Follower Growth	4	↗ 33.3%
LinkedIn Net Follower Growth	3	↘ 40%

### FACEBOOK

## Facebook Performance Summary

View your key profile performance metrics from the reporting period.

 Profile  Reporting Period  Mission Springs Water District

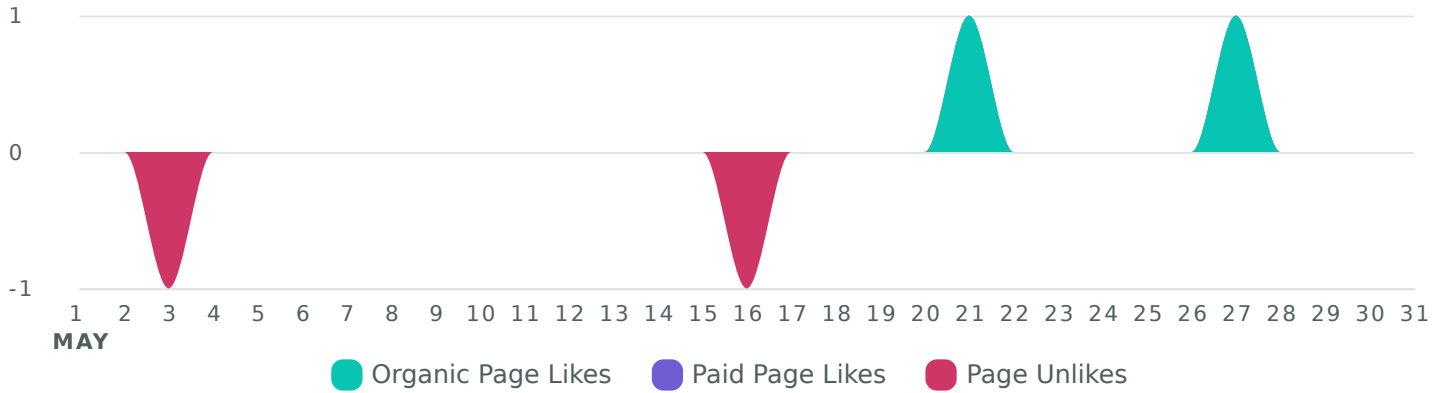
<p>Impressions</p> <p><b>196,231</b> ↗ 89.7%</p>	<p>Engagements</p> <p><b>2,158</b> ↘ 12.7%</p>	<p>Post Link Clicks</p> <p><b>358</b> ↗ 90.4%</p>
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### Facebook Audience Growth

See how your audience grew during the reporting period.

Profile
Reporting Period
Mission Springs Water District

Net Page Likes Breakdown, by Day



Audience Metrics	Totals	% Change
<b>Fans</b>	<b>1,140</b>	<b>→0%</b>
<b>Net Page Likes</b>	<b>0</b>	<b>↘100%</b>
Organic Page Likes	2	↘50%
Paid Page Likes	0	→0%
Page Unlikes	2	↘33.3%

### Facebook Top Posts


Review your top posts published during the selected time period, based on the post's lifetime performance.

📌 Post
📌 Lifetime
📌 Mission Springs Water District

Descending by Lifetime Engagements

Mission Spring...  
Wed 5/25/2022 11:15 a...


Protect our crews as they work hard to protect you! It is important to remember that...



<b>Total Engagements</b>	<b>20</b>
Reactions	13
Comments	0
Shares	2
Post Link Clicks	—
Other Post Clicks	5

Mission Spring...  
Tue 5/10/2022 12:09 pm...


The need for donated blood is LifeStream and we still have a code or follow the link to sign u



<b>Total Engagements</b>	<b>18</b>
Reactions	8
Comments	1
Shares	3
Post Link Clicks	3
Other Post Clicks	3

Mission Spring...  
Thu 5/26/2022 12:07 p...

Water your lawn and plants early in the morning or after the sun sets. This increases...





<b>Total Engagements</b>	<b>11</b>
Reactions	7
Comments	1
Shares	1
Post Link Clicks	—
Other Post Clicks	2

### INSTAGRAM

## Instagram Performance Summary

View your key profile performance metrics from the reporting period.

 Profile  Reporting Period  missionspringswaterdistrict

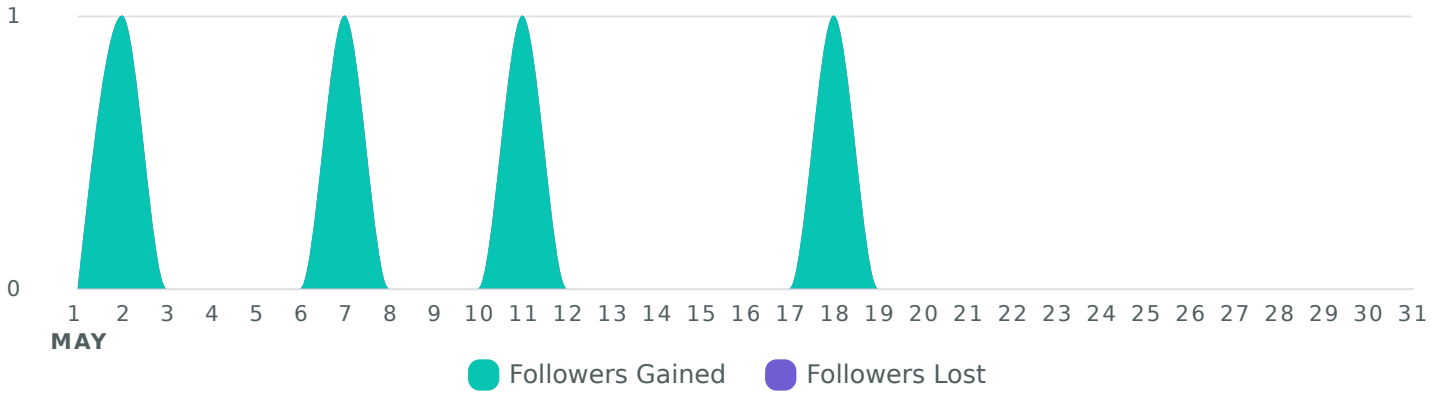
<p>Impressions</p> <p><b>3,765</b> ↗888.2%</p>	<p>Engagements</p> <p><b>47</b> ↗17.5%</p>	<p>Profile Actions</p> <p><b>0</b> →0%</p>
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## Instagram Audience Growth

See how your audience grew during the reporting period.

Profile
Reporting Period
missionspringswaterdistrict

Net Follower Growth Breakdown, by Day






Audience Metrics	Totals	% Change
<b>Followers</b>	<b>223</b>	<b>↗1.8%</b>
<b>Net Follower Growth</b>	<b>4</b>	<b>↗33.3%</b>
Followers Gained	4	↘20%
Followers Lost	0	↘100%

### Instagram Top Posts & Stories

Review your top posts and stories published during the selected time period, based on the post or story's lifetime performance.

📌 Post
📌 Lifetime
📷 missionspringswaterdistrict

Descending by Lifetime Engagements

MSWD	missionsprings...	missionsprings...	missionsprings...
MSWD	missionsprings... Wed 5/25/2022 11:15 a...	missionsprings... Mon 5/23/2022 10:55 a...	missionsprings... Wed 5/11/2022 11:06 a...
<p>Protect our crews as they work hard to protect you! It is important to remember that...</p> <p>Temperatures are rising and summer is just around the corner, so pool safety is mo...</p> <p>Rain or shine, our crews work hard to provide the best service for you! Ensuring ou...</p>			
  			
<b>Total Engagements</b>	<b>7</b>	<b>5</b>	<b>5</b>
Likes	7	5	5
Comments	0	0	0
Saves	0	0	0

### TWITTER

## Twitter Performance Summary

View your key profile performance metrics from the reporting period.

 Profile  Reporting Period  @MSWaterDistrict  All Twitter Post Types

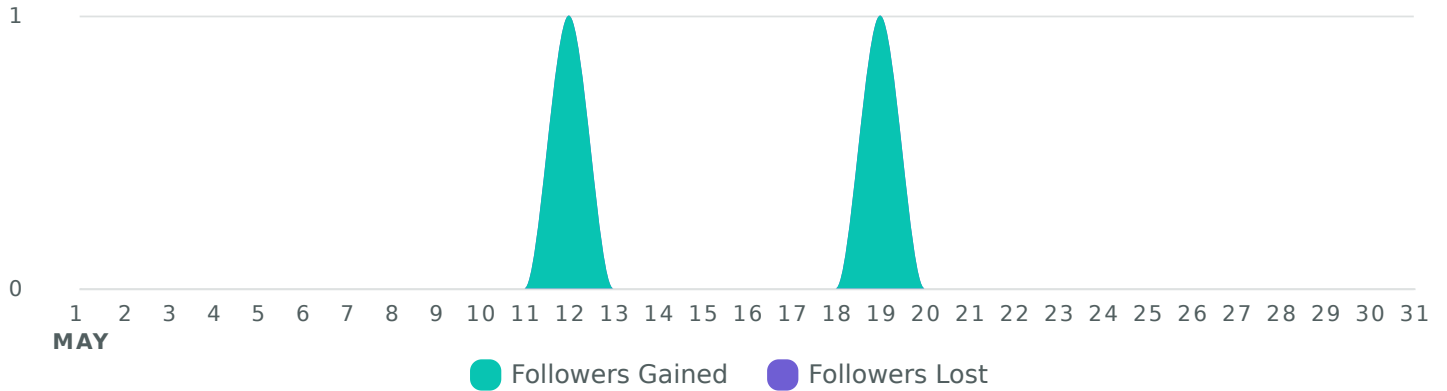
<p>Impressions</p> <p><b>364</b> ↗46.2%</p>	<p>Engagements</p> <p><b>17</b> ↗142.9%</p>	<p>Post Link Clicks</p> <p><b>5</b> ↗—</p>
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### Twitter Audience Growth

See how your audience grew during the reporting period.

Profile
Reporting Period
@MSWaterDistrict
All Twitter Post Types

Net Follower Growth Breakdown, by Day




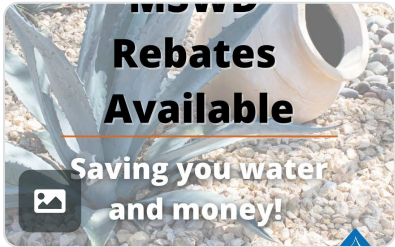




Audience Metrics	Totals	% Change
<b>Followers</b>	<b>82</b>	<b>↗2.5%</b>
<b>Net Follower Growth</b>	<b>2</b>	<b>↗100%</b>
Followers Gained	2	↗100%
Followers Lost	0	→0%
<b>Following</b>	<b>100</b>	<b>→0%</b>

### Twitter Top Posts

Review your top posts published during the selected time period, based on the post's lifetime performance.

🚩 Post
🚩 Lifetime
🐦 @MSWaterDistrict
🗨️ All Twitter Post Types

Descending by Lifetime Engagements

Post	Date	Total Engagements	Likes	Comments	Shares	Post Link Clicks	Other Post Clicks	Other Engagements	
 <p><b>@MSWaterDist...</b> Mon 5/9/2022 3:13 pm ...</p> <p>Let's pass on the grass! Instead, you can reduce outdoor water usage by...</p> 	 <p><b>@MSWaterDist...</b> Fri 5/27/2022 3:11 pm UTC</p> <p>Replace your old toilet and you'll be flush with cash! MSWD's Toilet Rebate Progr...</p> 	 <p><b>@MSWaterDist...</b> Tue 5/31/2022 5:45 pm ...</p> <p>There's nothing like a cool glass of MSWD's award-winning tap water to make...</p> 	<b>9</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>5</b>	<b>0</b>
		<b>6</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>1</b>	<b>0</b>	
		<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>—</b>	<b>0</b>	<b>0</b>	

## LINKEDIN

### LinkedIn Performance Summary

View your key profile performance metrics from the reporting period.

 Profile  Reporting Period  Mission Springs Water District

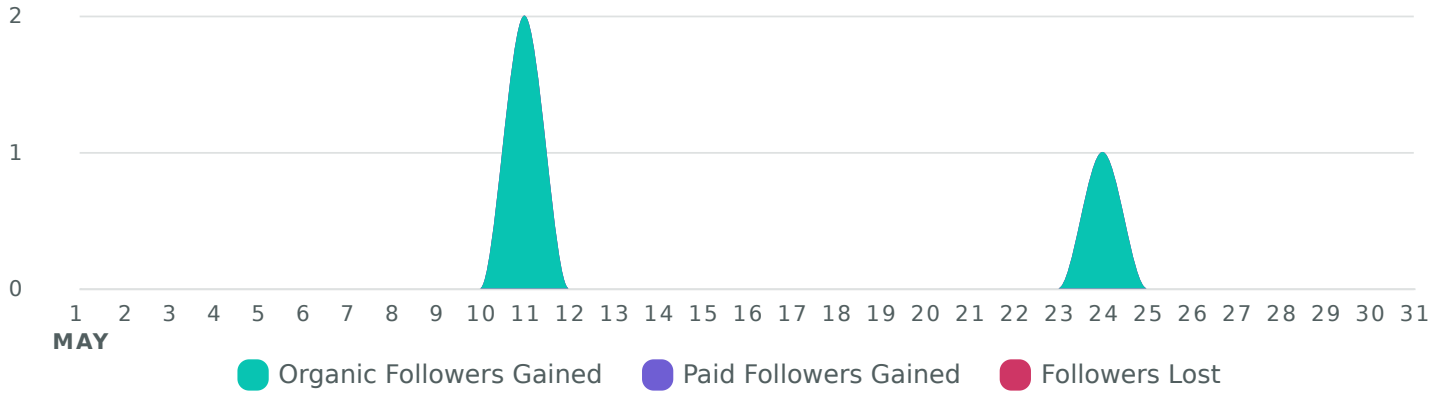
Impressions <b>193</b> ↘ 35.9%	Engagements <b>19</b> ↘ 56.8%	Post Clicks (All) <b>9</b> ↘ 50%
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## LinkedIn Audience Growth

See how your audience grew during the reporting period.

Profile
Reporting Period
Mission Springs Water District

Net Follower Growth Breakdown, by Day



Audience Metrics	Totals	% Change
<b>Followers</b>	<b>98</b>	<b>↗3.2%</b>
<b>Net Follower Growth</b>	<b>3</b>	<b>↘40%</b>
Organic Followers Gained	3	↘40%
Paid Followers Gained	0	→0%
Followers Lost	0	→0%

### LinkedIn Top Posts

Review your top posts published during the selected time period, based on the post's lifetime performance.

📌 Post
📌 Lifetime
in Mission Springs Water District

Descending by Lifetime Engagements

Post Preview	Total Engagements
<p><b>MSWD</b> <b>in Mission Spring...</b> Mon 5/9/2022 11:34 pm ...</p> <p>Join the #MSWD team! We are looking for an entry-level Field Operations Technician I to...</p>	<p><b>7</b></p> <hr/> <p>Reactions <b>2</b></p> <hr/> <p>Comments <b>0</b></p> <hr/> <p>Shares <b>1</b></p> <hr/> <p>Post Link Clicks <b>4</b></p>
<p><b>MSWD</b> <b>in Mission Spring...</b> Wed 5/4/2022 6:13 pm ...</p> <p>Let's raise a glass to toast National Drinking Water Week! To maintain reliable service...</p>	<p><b>7</b></p> <hr/> <p>Reactions <b>3</b></p> <hr/> <p>Comments <b>0</b></p> <hr/> <p>Shares <b>1</b></p> <hr/> <p>Post Link Clicks <b>3</b></p>
<p><b>MSWD</b> <b>in Mission Spring...</b> Mon 5/23/2022 6:12 pm ...</p> <p>Temperatures are rising and summer is just around the corner, so pool safety is mo...</p>	<p><b>3</b></p> <hr/> <p>Reactions <b>2</b></p> <hr/> <p>Comments <b>0</b></p> <hr/> <p>Shares <b>1</b></p> <hr/> <p>Post Link Clicks <b>0</b></p>