



BOARD OF DIRECTORS SPECIAL MEETING (WORKSHOP) MINUTES

Thursday, March 03, 2022, at 10:30 AM
Via Teleconference – No Live Attendance

CALL TO ORDER

President Martin called the meeting to order at 10:32 AM

ROLL CALL

BOARD MEMBERS PRESENT: Vice President Nancy Wright, Director Steve Grasha, President Russ Martin, Director Ivan Sewell

BOARD MEMBERS ABSENT: Director Randy Duncan

STAFF MEMBERS PRESENT: Danny Friend, Amanda Lucas, April Scott, Arturo Ceja, Bassam Alzammar, Carol Morin, Eric Weck, Jeanie Baver, Marion Champion, Oriana Hoffert, Arden Wallum, Brian Macy, Dori Petee, Luiz Santos

PUBLIC INPUT

No public input

ITEMS FOR DISCUSSION

CRITICAL SERVICES CENTER AND ADMINISTRATION BUILDING

Representatives from Ruhanau Clarke Architects presented the Board with the project site plan(s). There were three versions presented and the Board was asked to give their opinions on each site plan. Arturo Ceja reviewed the general financing on this project.

CUSTOMER PORTAL UPDATE

April Scott, Customer Service Manager, presented an update to the Board. Ms. Scott presented the benefits and features of the AMI system and the customers on-line portal. Ms. Scott explained the new payment system integration is the delay in the portal launching. Staff is currently using this platform to monitor customer accounts and alert them of unusually high usage.

COMMENTS

GENERAL MANAGER'S COMMENTS

No comment

DIRECTORS' COMMENTS

Director Grasha commented on the redistricting process for DWA.

Director Sewell thanked staff for today's presentations and expressed his excitement for the new, much needed, building.

Vice President Wright acknowledged the Berkley Springs Water Tasting Competition and congratulated the District for the Bronze Medal.

President Martin thanked the staff for today's presentations, and he looks forward to seeing the new facility in place.

ADJOURN

With no further business, President Martin adjourned the meeting at 12:20 PM.

Respectfully,

Arden Wallum
Secretary of the Board of Directors