

## Dori Petee

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**From:** Arturo Ceja  
**Sent:** Wednesday, March 22, 2023 1:36 PM  
**To:** rheebench500  
**Cc:** Dori Petee  
**Subject:** RE: Water Account 2 [REDACTED]

Good afternoon Mr. Rhee,

I spoke to Dori about your account, and we will reach out back to you in the next week or two so we can go over your situation with the public affairs committee who is part of the board of directors. They can hear your case and answer your complaint.

Thanks.

**Arturo Ceja**  
*Director of Finance, MBA*  
**Mission Springs Water District**  
66575 Second Street  
Desert Hot Springs, CA 92240  
O: 760-329-6448 x 134  
M: 760-660-4396



***MSWD Mission: Provide, Protect & Preserve our Most Valuable Resource...Water.***

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**From:** rheebench500 <[REDACTED]@[REDACTED].com>  
**Sent:** Tuesday, March 21, 2023 9:00 AM  
**To:** Arturo Ceja <aceja@mswd.org>  
**Subject:** RE: Water Account 2 [REDACTED]

Mr Ceja, please give me a call. I rather talk over the phone because I have problems with writing English. Thank you.

Sent from my T-Mobile 4G LTE Device

----- Original message -----

From: Arturo Ceja <[aceja@mswd.org](mailto:aceja@mswd.org)>

Date: 3/21/23 7:57 AM (GMT-08:00)

To: [REDACTED]

Cc: April Scott <[AScott@mswd.org](mailto:AScott@mswd.org)>

Subject: Water Account 26-998001-14

Good morning Mr. Rhee,

Attached is the application for water service at the address located at 66249 Ave Barona that you requested. I highlighted the second page where it states that the owner is responsible for the water charges on the account.

We have already removed \$2,558 in late fees (\$2,340.98 in June 2022 and \$217.02 in September 2022). There are no other fees that we can remove as we are required by law to recover the costs of providing the water service to the property (CA government code #31701 & #35470).

The reason your tenant was not shut off until roughly September is that they made a good faith effort to pay the District and setup a payment plan. By the time you were involved, it was around June and the tenant stopped paying their water bill completely. The law requires that we not shut off people until after 60 days from being delinquent, so that is why we shut the account off in mid-September.

Thank you.

**Arturo Ceja**

*Director of Finance, MBA*

**Mission Springs Water District**

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