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ADMINISTRATION DIVISION

Innovation & Technology Department

The Innovation and Technology (IT) department continues to work with staff and vendors to achieve technological enhancement and meet innovation goals established by the MSWD Board of Directors. Below are project highlights and summaries for July 2025.

2024 State and Local Cybersecurity Grant Program (SLCGP) Award

FEMA has approved the release of funds to CalOES so the projects included in the grant can now begin. IT will begin working with the CalOES grant analyst to adhere to reimbursement requirements as work begins.

Department Updates

IT has been assisting Accounting in the onboard process for a new payroll system.

IT continues to work with Customer Service on the new customer check deposit system.

IT assisted in office moves and onboarding of a new Accounting Manager.

Technology Improvements

IT worked with Operations on networking the District's solar site and setup of management system.

Cybersecurity improvements continue to be made to improve District security.

Desktop computers and laptop upgrades continue as needed.

Cyber Security News Roundup

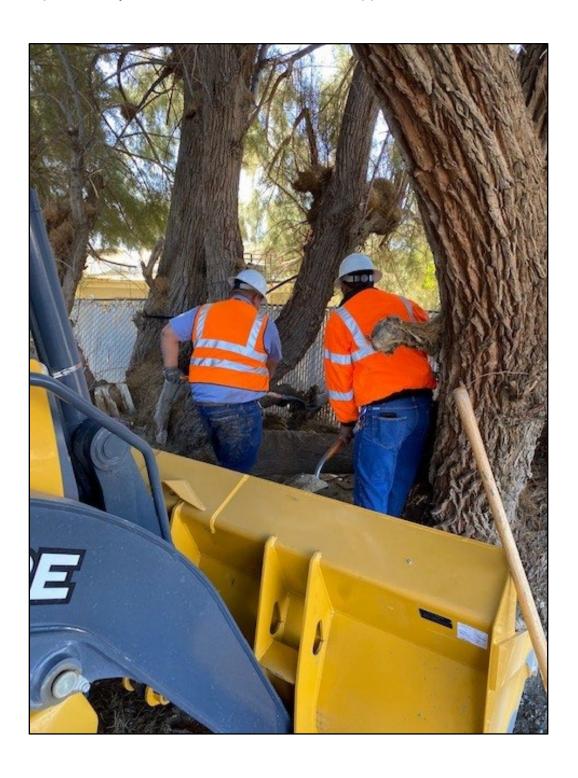
The IT Department tracks trends in cyber security to note new opportunities for security and new concerns to defend against. The news below is a brief selection intended for informational purposes and provides no insight into the District's cybersecurity controls.

- Federal agencies have linked recent cyber intrusions to Salt Typhoon, a Chinese state-sponsored group targeting U.S. telecom and data infrastructure. Key firms like Comcast and Digital Realty were likely affected. (Route-Fifty)
- Cybersecurity is now a top public safety concern for U.S. mayors, ranking just behind mental health and substance use, according to the National League of Cities' 2025 State of the Cities report. Rising cyberattacks, outdated infrastructure, and a shortage of skilled personnel are driving urgency for municipal tech modernization and public awareness. (Route-Fifty)
- The Department of Homeland Security's Office of Intelligence and Analysis (I&A) will reduce its workforce by 75%, from 1,000 to 275 staffers, aligning with broader federal downsizing efforts. The move follows years of controversy over domestic surveillance and operational inefficiencies. DHS plans to reassign some staff and bolster fusion centers nationwide. (NextGov)
- Chinese state-sponsored hacking groups—Linen Typhoon, Violet Typhoon, and Storm-2603—are actively exploiting zero-day vulnerabilities in on-premises Microsoft SharePoint servers. The attacks target U.S. government and global

systems, bypassing defenses to execute remote code and steal data. Microsoft and Google have confirmed the threat; patches are available, but 20% of systems remain exposed. (NextGov)

Intelesys IT Support

The District receives IT services and support through Intelesys. The Intelesys Monthly Client Report for July 2025 activities can be found in Appendix A.



Public Affairs Department

Past & Upcoming Sponsorships / Events

Desert Community Animal Center Ribbon Cutting and Open House: July 9, 2025

Select Board members and staff attended the ribbon-cutting and open house event for the opening of the Desert Community Animal Center held by the City of Desert Hot Springs and the Greater Coachella Valley Chamber of Commerce. The center is brought to the city by Greater Palm Springs Animal Allies. The new center will offer affordable, high-quality veterinary care for pets and their families in Desert Hot Springs and throughout the Coachella Valley.







CASA Annual Conference: July 30 - August 1, 2025



Select Board members and staff attended the California Association of Sanitation Agencies annual conference. The theme of this year's conference was "CASA at 70: Honoring Our Past, Shaping the Future." The program featured speakers and panels focused on giving our agencies the tools for success and working together to achieve shared goals. They also featured three different tracks this year with opportunities for high-level policy discussions as well as deep technical dives and the committee leaders and subject matter experts who were on hand to provide all the latest information on legislative and regulatory proposals that will impact agencies.

MSWD Lifestream Blood Drive: August 20, 2025

MSWD will hold a blood drive on August 20, 2025, in partnership with LifeStream. A single donation can save multiple lives. The next MSWD blood drive is scheduled for October 22, 2025.



2025 UWI Annual Conference: August 20-22, 2025



Select Board members and staff will attend the Urban Water Institute's 2025 Annual Conference August 20-22, 2025, in San Diego. Leading experts will deliver presentations on today's most pressing water management issues, representing a broad range of expertise and non-partisan perspectives. UWI Conferences bring together elite water leaders from throughout California representing public, private, nonprofit and academic organizations.

CSDA Annual Conference: August 25-28, 2025

Select Board members and staff will attend the CSDA Annual Conference & Exhibitor Showcase in Monterey. This conference allows an opportunity to connect with fellow special district professionals, explore the latest innovations and services in the extensive exhibitor's hall, and a choice of over 30 targeted breakout sessions tailored to address today's relevant trends and topics for special districts.



CVAG ~ CVCC Energy & Sustainability Committee Meetings: September 11, 2025



Select Board members will attend the meeting in Palm Desert. The committee promotes sustainable use of our natural resources and provides support for Desert Community Energy.

<u>Desert Health Care District 2nd Annual Healthy Desert, Healthy You Environmental Health Summit: September 11-12, 2025</u>

Community and nonprofit leaders, environmental activists, health professionals, residents and students will convene on September 11, 2025, to address air-quality, water quality, and land-use issues in the Coachella Valley.

The 2nd Annual Healthy Desert, Healthy You Environmental Health Summit will offer a full day of fascinating panel discussions, a keynote speaker, and vendors exploring the challenges that affect health, wellness and quality of life. The topics range from advancing renewable energy and green technology to youth in action and careers in environmental health.



GCVCC 2025 All Valley Mayors, County and Tribal Chairpersons Luncheon: September 12, 2025

Select Board members and staff will attend the Greater Coachella Valley Chamber of Commerce 2025 Annual All Valley Mayors, County, and Tribal Chairpersons Luncheon. This highly anticipated gathering will convene the influential leaders of the Coachella Valley, including all nine Valley Mayors, County Supervisor, and Tribal Chairs. Through this exclusive event, these distinguished individuals will address a comprehensive range of topics crucial to our thriving business community. Engaging discussions will encompass vital subjects such as tax policy, emerging industries, and business regulations, among others. Attendees will gain valuable insights into the current state of our valley's prosperity, potential challenges on the horizon, and the outlook for the future, directly from those who are at the forefront of shaping these conversations.



Youth & Education Programs

The City of Desert Hot Springs Summer Camp Program: July 16, 2025

Public Affairs brought conservation education to the kids – water-saving heroes in the making! We joined the City of Desert Hot Springs Recreation Center Summer Camp for a day of water education and fun! The kids participated in a relay race focused on water distribution and water loss, learned their water-saving superhero name, tested their water sense, and took a water pledge to conserve water rain or shine. After all the action, they cooled off with a reusable MSWD water bottle and a well-deserved ice cream treat!







Public & Media Outreach

CLEAR Committee Advisory Group

In June 2025, MSWD reached out to the community through a news release, the home page of the website, paid advertising, and social media to request members of the community to join the CLEAR Committee (Community Listening, Engagement, and Advisory on Rates). This initiative underscores MSWD's dedication to fostering community engagement, ensuring transparency, and upholding its commitment to serving Desert Hot Springs and the surrounding areas.

The CLEAR Committee consists of community volunteers that are working alongside MSWD staff and the Board of Directors. As an advisory group, they are providing valuable input on key initiatives such as the District's long range financial plan, its outreach methods, and customer engagement strategies. Together, this collaboration is helping to guide the District in maintaining its legacy of excellence while meeting the evolving needs of the community.

Meetings were held at the MSWD offices on Tuesday evenings from 6:00 to 7:30 p.m. on the following dates: Tuesday, July 8, 2025; Tuesday, July 15, 2025; Tuesday, July 22, 2025; Tuesday, July 29, 2025, and many of the members of the committee represented the CLEAR group at the Board workshop on August 6, 2025, to provide feedback and recommendations to the Board. Committee members and members of the public are encouraged to attend the upcoming Board meetings held on August 14, and August 18, 2025.



Customer Newsletter

Our July 2025 Water Matters newsletter features information about MSWD's bill statement updates, understanding your bill & pass along fees, July is smart irrigation month, the MSWD August blood drive, and staying hydrated in the summer heat. Our monthly newsletter can be found here or with your paper bill statement and the E-Bill digital statement in English and Spanish. A copy of the newsletter is included in the Appendix C.



Ongoing & New Campaigns

MSWD Billboard: Palm Drive

On June 3, 2025, the Because Water Quality Matters Billboard went up celebrating 11 international taste competition awards on Palm Drive.



Bill Redesign Campaign

Public Affairs launched the "Small Changes – Big Impact" bill redesign campaign which started July 15, 2025, and is running through the month of August 2025. The campaign is in response to the bill statement survey campaign that launched in May 2024. Since receiving customer feedback, the customer service team have made changes to the bill statement which includes a more visible due date location, as well as a new return address due to a new payment processor.

The campaign include a post card mailer to all service addresses, a header and article in the July 2025 Water Matters Newsletter, paid online advertising through Google and Meta (specific to MSWD's service area), post on the MSWD social media pages, auto-dialer call, and an email blast.





Annual CCR Water Quality Report



Public Affairs launched the annual water quality report campaign – "MSWD is pleased to announce the release of the 2024 Annual Water Quality Report". All community water systems in the U.S. are required by the Safe Drinking Water Act to produce and distribute an annual water quality report, also called a Consumer Confidence Report. These reports are available for customer review in English and Spanish by July of each year.

National Pet Hydration Month: July 2025

Public Affairs launched a mini campaign for National Pet Hydration Month 2025 through our social media channels. This is a time to remind everyone the importance of keeping pets adequately hydrated, especially during the hot summer months here in the desert. Just like us, our pets get overheated and need increased hydration to maintain their temperature and comfort. "When on the go with your pets, fill up a reusable water bottle with your award-winning MSWD tap water and make sure to carry a travel pet bowl for your furry companions, and if you need one, swing by our lobby and out customer service tream will gladly give you an MSWD reusable, washable pet bowl that clips to the leash." MSWD customers were offered to stop by the lobby to get a free MSWD reusable travel pet bowl.



Legislative Updates

Federal: EPA Seeks Input on Clean Water Act Section 401

On July 7, 2025, the EPA published a notice in the Federal Register initiating a 30-day public comment period related to the 2023 Clean Water Act Section 401 Water Quality Certification Improvement Rule. The agency is soliciting written feedback on topics such as the scope of certification, definitions of water quality requirements, and interstate impacts under Section 401. EPA intends to use input from this process to determine whether additional guidance or future rulemaking is needed. Written feedback must be submitted by August 6, 2025. In a May 21, 2025, memo, EPA emphasized that Section 401 certification decisions must be limited to water quality considerations and cannot be based on factors like air quality, traffic, or economic impacts that are unrelated to water pollution.

Federal: Tillis Introduces Bill to Replenish FEMA Disaster Relief Fund

The Bureau of Reclamation has released a Notice of Funding Opportunity for its Small Surface Water and Groundwater Storage Program, offering up to \$43.5 million in competitive grants and cooperative agreements to support local and regional water storage projects. Authorized under the Infrastructure Investment and Jobs Act, the program supports planning, design, and construction of projects between 200 and 30,000 acre-feet that improve water reliability, management flexibility, and environmental outcomes. Applicants must submit a feasibility study to Reclamation for review by February 13, 2026. Applications are due by April 17, 2026.

Federal: Bipartisan Bill Introduced to Codify PFAS Drinking Water Standards

On June 28, 2025, Representatives Brian Fitzpatrick (R-PA) and Debbie Dingell (D-MI) introduced the PFAS National Drinking Water Standard Act (H.R. 4168), which would codify EPA's 2024 limits on six PFAS chemicals in drinking water. The bipartisan bill aims to prevent potential rollbacks as EPA considers revising parts of the rule and delaying

compliance deadlines. While EPA Administrator Zeldin has pledged to uphold standards for PFOA and PFOS, the bill would ensure all six limits remain in place. The rule responds to growing concern over PFAS exposure, which has been linked to cancer and other health risks.

A full Federal Update is available in Appendix B.

State: State Budget

July 1, 2025, was the start of the new fiscal year in California. The Legislature and Governor just barely enacted a budget prior to this date with the Governor signing the final pieces of the budget agreement on the evening of June 30, 2025. While the budget is technically finished, several outstanding items remain that will need to be dealt with prior to the Legislature adjourning on September 12, 2025. In addition to large policy issues like the re-authorization of the Cap-and-Trade program there are funding decisions that must be made on the Greenhouse Gas Reduction Fund (GGRF), the revenue raised by the Cap-and-Trade program, and Proposition 4, the Climate Bond.

Further, recent federal cuts made to safety net programs will likely require the Legislature and Governor to make difficult budget decisions in the near future, which could impact general fund revenues. There has been talk about a special session in the fall, but it is not yet clear whether the Legislature will address the impact of the federal funding cuts in 2025 or wait to do so until the regular budget process in 2026.

State: Legislative Update

After the passage of the state budget, the Legislature returned their attention to bills still moving through the legislative process. The Legislature was working towards their next big deadline, July 18, 2025, to pass all bills out of policy committees. Any bills that did not pass out of their policy committees by that date, except for urgency bills, are 2-year bills and cannot be acted on until 2026. We continued to engage in legislation that is important to Mission Springs Water District with the submission of numerous position letters and testimony in support and opposition to bills in policy committees.

The State report and State Bill Tracking sheet are included in Appendix B.



MSWD Digital Advertising

For the month of July 2025, the District featured three Google and Four Facebook/Instagram ads promoting various MSWD programs. The Google campaign garnered an impressive 201.36K impressions, and 478 link clicks. Our Facebook/Instagram (Meta) the four ads garnered 211.474k impressions and 311 link clicks. The most engagement was the MSWD Sewer Prepayment, garnering a reach of almost 56K, 66.6K impressions, and 119 link clicks. The MSWD website saw 6,126 users, 21,917 views, and 6,820 engaged sessions. The full report is included in Appendix C.

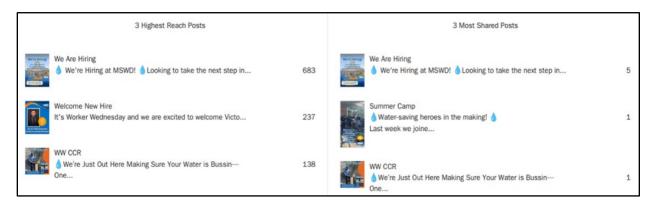


Social Media

This report highlights activities and posts on the District's social media platforms. Some of our most engaging posts included – We Are Hiring, Welcome New Hire, and Worker Wednesday Water Testing – CCR. Our most shared posts were the We Are Hiring, Summer Camp (Reel), and the Worker Wednesday Water Testing – CCR (Reel).

We were up on Facebook impressions by 24% and had an increase in total likes by 125%, and a total reach of 108,473. Instagram had an increase in reach by 35%, reaching 77,232, LinkedIn is growing with 12 new followers, 975 impressions, and engagement was flat.

A copy of the full social media report can be found in Appendix D.



CV Water Counts

The website had 2,844 users, 3,677 sessions, and 4,984 pageviews. Top-performing pages included the Conservation Tips and the Smart Irrigation Month article. Most traffic came from mobile (48%), followed by desktop (38%), and tablets (14%). The digital ad campaigns delivered strong results, with over 206,000 YouTube video impressions, 126,000 display impressions, and 4,282 paid search impressions, driving a combined 2,414 clicks. On Facebook, ads generated 85,122 impressions and researched nearly 22,000 users. Instagram saw over 11,000 post views, and the monthly e-blast achieved a 59% open rate with 84 total clicks.

A copy of the full report can be found in Appendix C.



Rebates & Conservation

The Public Affairs team continued to promote rebates and conservation throughout our service territory during the month of July 2025.

Rebate Type	Total Rebates for July 2025	Total Rebates for July 2025
Toilet	1	\$99.00
Turf	0	\$0.00
Clothes Washer	2	\$300.00
Smart Controller	2	\$300.00
Conservation Kit	1	-

Bottled Water Tracking Report

Date Supplied	Requested By	Event or Purpose	Cases Requested
07/14/2025	City of Desert Hot Springs	Monthly Water Supply	15
07/14/2025	DHS Police Department	Monthly Water Supply	5
07/24/2025	First Community Baptist Church	Vacation Bible School	9
07/24/2025	Living World in the Desert	Back to School Event	5
07/29/2025	First 5 Family Resource Center	Community Events	5
07/30/2025	MSWD	CLEAR Committee Community Meetings x4	3
		Total	42



ENGINEERING DIVISION

Engineering Department

Below is a list of Capital Projects and status updates for July 2025.

Well 42 Project

Staff continued working with the contractor, Layne Christensen, to identify any change orders related to the conformed plans, changes to project scope, and confirm the completion schedule. Staff have developed a plan for completion and are reviewing it with the contractor.

Well 22 Rehabilitation

Staff continued to work with the contractor, Canyon Springs Enterprises, on reviewing and approving material submittals, procuring materials and long lead items, and responding to requests for information (RFIs).

Skyborne Village III - Housing Development

The developer's contractor has completed the installation of the water and sewer mains for the project. District staff are coordinating with the District's inspector, MWH Contractors, to prepare the final punch list. This list will be used to notify the developer and contractor of any items that require correction or completion prior to District acceptance of the project and commencement of the 11-month warranty period.

PODS Storage - Commercial Development

The developer's contractor has resumed construction on the final punch list items. MSWD's contract inspector, TKE Engineering, has been inspecting and verifying the work meets MSWD construction standards. Completion of the project is expected later in August 2025, following a final project walkthrough with the project team.

Project Viento - Commercial Development

The developer's contractor continued progress on the water, sewer, lift station, and force main system. MSWD's contract inspector, TKE Engineering, has been inspecting and verifying the work meets MSWD construction standards. Construction is estimated to be completed in August 2025.

<u>Construction Management and Inspection Supervision for Various Capital</u> Improvement Projects

Staff reached out to the District's "On-Call Consultants" to provide a statement of qualifications to bring on a seasoned and experienced construction manager and supervising inspector to assist the new District's Construction Inspector that will be inspecting the District's upcoming capital improvement projects. Some of the construction projects include the upcoming Solar Improvements, Well Rehabilitation and Improvements at seven of the District's wells, and anticipated development improvement projects that are on the horizon. Staff received responses from MWH Constructors, Rick Engineering, and Z&K Consultants. After reviewing the qualification statements, Z&K Consultants were selected to provide CM and inspection oversight for the District for a period of 6 months on a part-time basis. The cost for these services is not to exceed the

amount of \$99,840 and will be funded by the various project budgets and developments that the Construction Manager and Inspector will work on.

Regional Water Reclamation Facility

The Project Team continued project closeout tasks with the contractor, JF Shea Construction. The Notice of Completion was approved by the Board in July 2025 and will be filed in the required time frame.

The Project Team continues to coordinate with the State Water Board on the SRF/Grant funding agreement and reimbursement requests.

Final Parcel Map (FM-21-3) is routing for signature and recording with the County.

RWRF Conveyance Line

The Project Team continued responding to RFIs and processing change orders and payment requests submitted by the contractor, Downing Construction.

The contractor is procuring the materials required for the Horton Diversion and is expected for construction in the coming weeks. The Diversion construction has been delayed due to electrical vendor submittal processing.

Area M2 Sewer Collection System (AD-15)

Staff put the project out to bid in July 2025. The bid opening is scheduled for August 15, 2025, at 2pm.

RWRF Roadway Design (19th Avenue, Little Morongo Road, and 20th Avenue)

Staff received the 90% plan check comments from the City of Desert Hot Springs. Staff met with the City staff to discuss comments, and has directed the design engineer to move forward with the preparation of the final design of the plans reflecting those comments.

Staff received the administrative draft IS and MND document for review. Following the review, the draft CEQA will be published for public comment.



Water Resources Department

Below is a list of water resources related activities for July 2025.

Integrated Regional Water Management Planning

The Coachella Valley Regional Water Management Group (CVRWMG) implements the Integrated Regional Water Management (IRWM) Plan for the Coachella Valley IRWM Region.

The CVRWMG met to discuss on-going grant funded projects and upcoming grant opportunities, including continued discussion on Conservation Regulations and Chromium-6 compliance.

Mission Creek Subbasin SGMA Compliance

The California Department of Water Resources (DWR) approved the SGMA Annual Report for Water Year 2023/2024.

The Mission Creek Subbasin Management Committee had a monthly progress meeting for the 2027 Alternative Plan update with the consultant, WSP. Staff continued responding to the various data requests.

San Gorgonio Pass Subbasin SGMA

DWR approved the SGMA Annual Report for Water Year 2023/2024

Indio Subbasin SGMA

DWR approved the SGMA Annual Report for Water Year 2023/2024

Salt and Nutrient Management Planning

Staff attended the monthly Steering Committee meeting to discuss progress on the draft Technical Memorandum #5 (TM5), Construct TDS/N Forecasting Models.

Urban Water Management Planning

The Coachella Valley Water Agencies had a monthly progress meeting with the consultant, Todd Groundwater, to discuss the 2025 Coachella Valley Regional Urban Water Management Plan.



FINANCE DIVISION

Customer Service Department

<u>Sewer Prepayments - Program Wrap-Up</u>

The Customer Service Department successfully concluded the Sewer Prepayment Program, which ran from May through June 30, 2025. During this window:

- A total of \$818,418.18 was collected in sewer prepayments.
- These payments were received across 1,205 customer accounts.
- The program aimed to give customers an opportunity to pay their sewer charges in advance, thereby avoiding placement of unpaid charges on their annual property tax bills.

The initiative was well received, and the Customer Service Manager extends sincere appreciation to the team for their support in communication and collection efforts.

<u>Unpaid Sewer Charges – Property Tax Roll Placement</u>

As of July 31, 2025, approximately 8,200 customer accounts with unpaid sewer charges are being prepared for submission to Riverside County Auditor Controller for placement on the 2025-2026 Secured Annual Tax Roll.

- These accounts will be submitted to Wildan Financials in early August 2025.
- Property owners can expect to receive their tax bills by the end of September 2025, with payment due in two installments.

The Customer Service team has been actively engaged in notifying customers of this process and answering inquiries to ensure transparency and clarity.

Staffing Update – New Hire

We are pleased to announce and welcome Yoatzin Lozaro Rocha as our newest Customer Service Representative I.

- Yoatzin joined the department in July 2025.
- Her primary responsibilities include front counter operations, payment collection, and assisting customers with billing questions and concerns.
- Her experience and her friendly, professional demeanor have already made a positive impact on the team.

We look forward to her continued contributions to delivering high-quality service to our customers.



Calls into the Customer Service Department

The chart below represents the total incoming calls received by the staff in the Customer Service Department for Fiscal Year 2025-2026We are pleased to announce and welcome Yoatzin Lozaro Rocha as our newest Customer Service Representative I.



Most calls received by the Customer Service department are related to payment plans, bill assistance information, demand/lien release requests, new property start/stop service, and account balance requests. The table below provides a summary of the number of calls by category received by the Customer Service staff.

Customer Request	Total for July 2025	Total for FY 2026
Water Waste	0	0
High Bill / Service Line Leak	5	5
No Water	12	12
Illegal Disconnect	9	9
Disconnections	146	146
Reconnections	92	92
Service Transfers	117	117
High / Low Pressure	4	4
Water Quality	5	5
Other / Miscellaneous	104	104

WaterSmart Portal

WaterSmart Analytics data provides a comprehensive overview of leaks detected and automated alerts sent to MSWD customers. All customers are encouraged to sign up in the WaterSmart Portal to access bills and leak alerts. The table below provides a summary of the number of customers who have registered in the WaterSmart Portal.

WaterSmart Portal	Total for July 2025	Overall Total
Registered Customer Accounts	164	8,540

<u>Billing</u>

During July 2025, Customer Service reviewed a total of 15,867 bills.

Bill Type	Total Bill Count for July 2025	Total Bill Amount for July 2025
Regular Bills	11,333	\$1,586,296.03
Delinquent Bills	4,353	\$1,367,416.94
Closing Bills	181	\$7,395.75
Delinquent Closing	0	\$0.00
Total	15,867	\$2,961,108.72

Delinquency Service Statistics

Staff continued to reach out to customers with delinquent accounts to provide information for assistance and repayment options to avoid service disconnection. The table below summarizes the activities of Customer Service staff regarding delinquent accounts.

Delinquency Service	Total for July 2025
Auto-Dialer Calls	229
Door Hangers	32

Customer Bill Assistance

The District continues to facilitate bill assistance programs for the benefit of its customers. The United Way Customer Bill Assistance Program continues to be utilized by those customers who need assistance for one billing period annually, paying \$100 per approved customer. The table below summarizes the results of the customer bill assistance programs administered by the Customer Service staff.

Assistance	Total Assistance	Total Assistance
Program	in July 2025	in FY 2026
United Way of the Desert	\$400	\$400

Installment Payment Plans

The District continues to assist customers with delinquent bills by facilitating installment payment for the benefit of its customers. The table below summarizes the results of the installment payment plans administered by the Customer Service staff.

Total Active Payment Plans	Remaining Balance to be Collected
116	\$87,836.45

Refunds

There was a total of 13 customer account refunds totaling \$3,792.66, resulting from closed accounts for the month of June 2025.

Account Type	Total Refund Count for July 2025	Total Refund Amount for July 2025
Customer Refunds	20	\$3,009.98
Construction Meter Refunds	4	\$1,184.31
Total	24	\$4,194.29

Liens

Customer Service identified 19 accounts that were 90 days past due requiring Lien filing. 10 Release of Liens were issued after securing payment for outstanding balances on past due accounts.

Lien Type	Total Lien Count for July 2025
Lien Recordings	11
Lien Releases	11



Finance & Accounting Department

The Finance and Accounting Department continued regular operations throughout the month of July 2025 with a focus on the 2024 audit information requested from the auditors and staffing needs. Victor Zaragoza joined the team as the Accounting Technician at the beginning of the month and began training in Accounts Payable right away. He was also setup with training from the California Society of Municipal Finance Officers as an introduction to Governmental Accounting. Staff continued to work with Paychex to outsource payroll processing. The Director of Finance met with Tricia with Tyler Tech for the project kickoff meeting and project manager introductions.

Payroll Services

The conversion over to Paychex continues, however the go live date has been pushed by two months at the earliest with delays from the consultant.

Payroll staff continues to process payroll changes from evaluations, including retroactive payments, requiring additional work as it relates to the amounts submitted to CalPERS for the employee's pension share.

ERP System Evaluation and Selection

Staff and the consultant, Tyler Tech, met to discuss first steps in the implementation process. Staff have begun the process to identify which employees will be involved in what process to ensure they are trained and ready to provide feedback as needed. These employees will be instrumental in ensuring that the implementation process is a success within their individual departments.

Long-Range Financial Master Plan

The General Manager and the Director of Finance continue to work with Raftelis to modify and update the revenue projections and rate changes needed to accomplish those revenue projection gaps.

The Director of Finance participated in the CLEAR presentations to the community members with great results. The group was engaged and asked great questions, showing dedication in learning about the District and how our finances work.

Raftelis is in the process of completing the report draft, which will be needed for the Board Study session and Regular Board Meeting in August 2025. The Board will review and approve the report as needed before the District can begin the Proposition 218 process, starting with Public Notice to our customers.

Budget Transfers

There was 1 budget transfer request for the month of July 2025, totaling \$5,000.

From BID	Description	Transfer Amount	To BID	Description
536	Service Line Replacement/Leak	\$5,000	535	Bloww-Off Maintenance
	Total	\$5,000		

Current Work Priorities

The Accounting department continues to support other departments as needed:

- Operations
 - Accounting continues to support Operations on reimbursable jobs that include primarily damage to District property.
- Human Resources
 - Accounting continues to work with Human Resources to update employee information related to change of status, new hires, and CalPERS appointments.
- Customer Service
 - O Processing multiple customer refunds for credit balances on closed accounts. Reconciliation of Sewer Prepayments to ensure they are not included in the property tax reports. Auding details for customer accounts that need to be corrected or simply to provide additional support as requested by the auditors.

Cash Flow

Total cash receipts for the month of July 2025 amounted to \$1,725,404.50, with the largest contributors were remittances received from:

Entity	Amount	
Normal Water and Sewer Customer Account Payments	\$1,461,424.65	
Grants Received from FEMA and IRWMP Conservation Rebate Program	\$114,677.84	
Developer Deposits	\$88,630.00	
Sewer Charges before going on Property Taxes	\$60,572.01	

Total cash disbursements for the month of July 2025 amounted to \$2,910,395.99 with the largest payments made to:

Entity	Amount
California Public Employee's Retirement System	\$908,261.54
Net Payroll	\$506,259.52
ACWA JPIA	\$199,255.29
Southern California Edison	\$199,195.85
Canyon Springs Enterprises	\$142,500.00

Financial Statement

A year-to-date summary of the District's financial position for Fiscal Year 2024-2025, in addition to a comparison to the previous fiscal year, can be found in Appendix D.

Capital Improvement Program

The District maintains a 5-year Capital Improvement Program that includes water and sewer infrastructure, facilities, and fleet. A year-to-date summary of the District's Capital Improvement Program for Fiscal Year 2024-2025 can be found in Appendix D.

Purchasing Department

Staff continues to source sanitization supplies to ensure wipes, hand sanitizers, disinfectants are available in all district buildings, and vehicles for the safety of the staff.

Price increases and supply chain issues continue to surface in our industry. Specifically, PVC pipe and fittings, ductile iron pipe and service brass fittings, restraints, hydrants, and valves, as well as many other products, are experiencing significant shortages that could lead to extended lead times. Along with these supply chain problems, pricing continues to escalate. These problems exist with both domestic and imported materials. We will continue to monitor the situation and do our due diligence in getting all the material that is needed to maintain our water systems.

Staff performed and completed an annual inventory count.

Total inventory purchases were \$55,612.50 and the total issued for use by field crews was \$57,917.59 for the month of July 2025.



OPERATIONS & MAINTENANCE DIVISION

Construction & Maintenance Department

Water Line Locations

Staff completed approximately 496 water line location requests using iPads and the GeoViewer Mobile app to streamline and manage line locations.





Water System Repairs/Replacement

Staff continued to repair and replace components of the water distribution system keeping it in optimum working order and properly functioning without any interruption. Below is a summary of the repairs and replacements completed in July 2025.

- Seven water service lines were replaced with copper.
- 15 service line leaks were repaired.
- Four mainline leaks were repaired.
- One fire hydrants were repaired/replaced.





Water System Maintenance

Staff continued to implement preventative maintenance and inspection programs to keep the water distribution system in optimal working order and properly functioning without any interruption. Below is a summary of the maintenance completed in July 2025.

- 239 ground valves were exercised.
- 102 fire hydrants were flushed, maintained, and painted.
- Three air-release valves were inspected and/or rebuilt.
- No Cla-Val valves were maintained or repaired.
- 16 blow-offs were flushed





CMMS Workorder Program

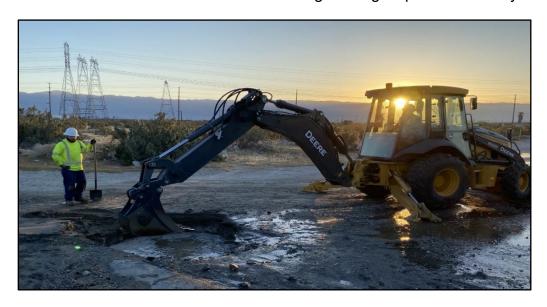
A total of 26 work orders were processed in July 2025 using the CMMS program.

New Water Meter Service Installation

Staff installed 17 new water service lines in July 2025.

Fire Flow Testing

Staff conducted nine field fire flow tests for the Engineering Department in July 2025.



Fleet & Facility Maintenance Department

Janitorial Services

The District awarded a contract to Executive Facilities in March 2025 and their first day of service was April 1, 2025. The janitorial company has been very responsive to staff's requests and continues to provide a good service.

Building Maintenance

Staff completed the following building maintenance during the month of July 2025.

- Performed weed abatement on the Corporate Yard grounds.
- Installed an inline water filter to the Meter Shop swamp cooler.
- Repaired 13 leaks on irrigation lines at the Well 27/31.
- Repaired four leaks on Two Bunch Reservoir site irrigation lines.
- Repaired four leaks on Terrace Reservoir site irrigation lines.
- Assembled a new desk chair for the front office.
- Assembled a new desk for Jeff Nutter's office at the Administration Building.
- Repaired five leaks on Well 28 irrigation lines.
- Repaired three leaks on Well 25 irrigation lines.
- All fire extinguishers were gathered from the Corporate Yard and Administration Building campuses for annual inspection.
- Flags were replaced at the Administration Building, and the rope box was resecured.
- Repainted red curbs in front of the Administration Building.
- Replaced sprinkler valve and added puck controller at Low Desert View site and repaired PVC irrigation piping.
- Removed the toilet in the men's restroom of the Engineering Annex due to a blockage. The Wastewater department assisted and snaked the drain due to backup.
- Installed blinds and a TV in Jeff's office at the Administration Building.
- Replaced belt on swamp cooler #3 at the Corporate Yard.
- Replaced pillow bearings for fan on swamp cooler #2 at the Corporate Yard.
- The end of the valve can hook tool was rebuilt which is used for miscellaneous District use.
- Moved items from Brian's Engineering Office to Old Stores for storage.

Standby Generator Monthly Maintenance Program

Monthly testing is conducted to ensure that all generators are in good working order and ready for use when needed. The Dos Palmas Lift Station generator had a pinhole patched on the radiator upper tank.

Fleet Maintenance/Repairs

- Unit 442 had the right rear outer tire replaced, and a PM service performed, with an oil change and cabin filter replacement.
- Unit 419 had a PM service performed, with an oil change, filter replacement, tire rotation, and washer fluid topped off.
- Unit 451 had a hole patched in the left front tire.
- Unit 436 had a trailer plug and breakaway cable repaired.

- Unit 394 had the decking replaced and a larger contact plate welded for the front bucket.
- Unit 437 had wiper blades replaced.
- Unit 457 had the right front tire replaced due to a non-patchable hole.
- Unit 418 had wiper blades replaced, and dealer repairs made to the AC system, the compressor, and evaporator were replaced.
- Unit 439 had the driver's rear door stay arm repaired.
- Unit 450 had a PM service performed, with an oil change, cabin filter replacement and tire rotation.
- Unit 456 had a hole patched in the right rear tire.
- Unit 455 had emergency strobes and radio antenna installed.
- Unit 48 had missing O-ring replaced, as well as three others on miscellaneous connectors.
- Unit 346 had a hole patched in the passenger side tire.
- Unit 117 had a high-pressure water line replaced, and a no-start issue investigated. Will had to take into RDO for repairs if issue arises again.



Field Services Department

WaterSmart / Neptune 360

Staff routinely reviews continuous and high-water usage on customer accounts and proactively makes contact through the Customer Portal, phone, email, or in person, making them aware of potential issues. The following is the number of contacts made this month:

Contact Type	Total for July 2025	Total for FY 2026		
Continuous Usage	71	71		
High Usage (>Normal)	15	15		
Reverse Flow	0	0		
Total	86	86		

Cross Connection Control Program

The Backflow and Cross Connection Specialist performs annual testing of Backflow Prevention Assemblies (BPAs) throughout the District as required by the SWRCB Cross Connection Control Policy Handbook.

Туре	Total for July 2025		
BPAs Tested	122		
Hazard Assessments	13		



Wastewater Collection Department

Sanitary Sewer Overflow

There was no Sanitary Sewer Overflow (SSO) in the collection system this month.

Dos Palmas Lift Station

Operators conducted daily site visits to ensure proper pump operation, Supervisory Control and Data Acquisition (SCADA) system functionality, and site security.

Sewer Line Locations

Staff completed 500 sewer line location requests using iPads and the GeoViewer mobile application to streamline and manage line locations.

Sewer Line/Collections Maintenance

Staff did not complete any CCTV inspections this month.

Staff did not clean any sewer mainlines this month.

Fat, Oils and Grease (FOG) Inspectrions

Staff completed 43 FOG inspections, identifying 14 facilities that were found to be out of compliance and received notice of violations. Per our Sewer Ordinance, a facility is considered in violation if the solids within the interceptor exceed 25%. In such cases, the facility is required to have the interceptor pumped within 10 business days.







Wastewater Treatment & Disposal Department

Plant Maintenance

Staff spent 1121.75-man hours performing routine plant maintenance, equipment maintenance, and plant operations at the Horton and Desert Crest Wastewater Treatment Plants (WWTPs), and the Wright Regional Water Reclamation Facility (RWRF). Also, during this timeframe staff spent 113.9-man hours operating the sludge belt filter press, including filling and removing 16 trailers of sludge from the Horton WWTP, Desert Crest WWTP, and Wright RWRF.

Sampling and Laboratory

Staff collected 51 samples and spent 102-man hours performing laboratory duties and analysis for process control and regulatory reporting purposes. All three plants produce an effluent that consistently meets the District's permit discharge requirements.

Pond Maintenance

Horton Ponds 1, 2, 4, 6, 7, and 8 were cleaned and rehabilitated during July 2025. The ponds continue to percolate at a high rate and continue being operated for 2-week intervals.





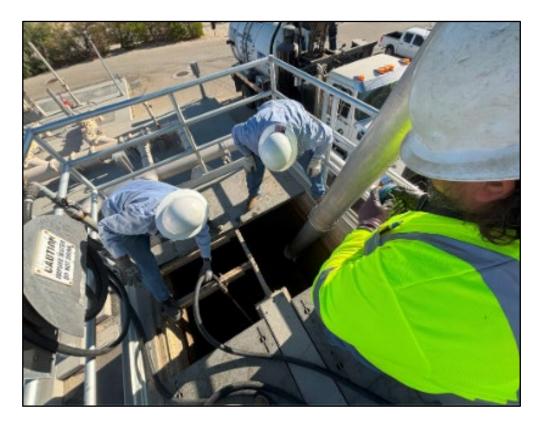
Weekly Wastewater Training

The training courses aim to provide all operators with consistent knowledge and a better understanding of processes, including operating equipment more proficiently. This training helps keep operators safe while completing maintenance. A summary of this month's training includes:

- Odor Control Unit
- AQMD Horton Generator
- ARC Flash Suits
- Safety First: Earbud and Headset Usage

Horton WWTP Headworks Grit Cleanup

With assistance from the Collections crew, staff removed the accumulated grit from the headworks of the Horton WWTP.





Wastewater Report

Through continued development in the Desert Hot Springs area, and at the request of new consumers, sanitary services are always being added to the collection system. Below is a summary of new sanitary service connections by month.

New Sanitary Service Connections to Collection System					
Fiscal Year	2025/26	2024/25	2023/24	2022/23	2021/22
July	13	9	4	4	18
August		7	12	26	20
September		2	17	20	20
October		2	3	13	36
November		22	7	8	29
December		5	21	8	12
January		1	2	35	14
February		55	1	4	7
March		30	1	24	17
April		46	7	16	7
May		42	8	9	16
June		4	0	4	2
Total	13	235	83	171	198

Additional sanitary service connection information is provided in Appendix E.

The following table shows the average daily flow and peak daily flow for the Horton WWTP, Desert Crest WWTP, and Wright RWRF.

Wastewater Flow (MGD)						
	Horton WWTP		Desert Crest WWTP		Wright RWRF	
Fiscal Year 2025/26	Average Daily Flow	Peak 24-Hour Flow	Average Daily Flow	Peak 24-Hour Flow	Average Daily Flow	Peak 24-Hour Flow
July	1.862374	1.999693	0.042087	0.048290	0.169682	0.194612
August						
September						
October						
November						
December						
January						
February						
March						
April						
May					-	
June					_	

Additional wastewater flow information is provided in Appendix E.

Water Production Department

Water Produced

- Mission Springs WD (CA3310008): 797.31 Acre Feet (259.80 MG)
- West Palm Springs Village (CA3310078): 9.60 Acre Feet (3.13 MG)
- Palm Springs Crest (CA3310081): 5.76 Acre Feet (1.88 MG)

Water Sampling/Testing

- Bacteriological Sampling Staff collected 50 routine samples in the MSWD system, four routine samples in the ID-E area which includes the West Palm Springs Village (WPSV) and Palm Springs Crest (PSC) systems, and four well samples in ID-E.
- Staff collected 16 general physical samples in the MSWD system and two general physical samples in ID-E.
- Well 26A Uranium Treatment (IXP) Sampling The monthly and quarterly uranium sampling was completed in July 2025.
- DDW Reporting The District's Monthly Coliform Monitoring Report for all three water systems was sent to the SWRCB Department of Drinking Water (DDW) on August 8, 2025.
- Chromium-6 Sampling Staff completed the Chromium-6 sampling on July 23, 2025, for all our wells except for Wells 24, 27, and 34 due to mechanical failure.

Chlorination System Updates

- Chlorination Pumps Staff conducted routine maintenance and inspections on all chlorine pumps and related equipment at well sites. Staff made necessary adjustments, repairing and/or rebuilding to ensure proper operation. Most chlorinator pumps continue to function properly, with only typical preventative maintenance required (i.e., repair of cracked chlorination suction/feed tubing).
 - Well 24 had the chlorinator completely rebuilt prior to placing back in service.
- Chlorinator Pump Cleaning/Injection Points Typically, all the chlorine pumps are cleaned once per month. This month, each well site in operation was gone through and either the current injector was cleaned or replaced with a new injector.
- Sodium Hypochlorite (Chlorine) Usage During the month of July 2025, a total of 2,350 gallons of chlorine (12.5% solution strength) was used to disinfect the distribution system and our production facilities. (Reflects usage in the MSWD and ID-E water systems.)
- Chlorine Residuals at Production Well Sites In July 2025, the Water Production staff checked and documented the chlorine residuals at all wells in use 185 times. The average chlorine residual of these readings was 0.898 ppm. (This data reflects the MSWD and ID-E water systems.)
- Distribution System Chlorine Residuals During the month of July 2025, the Water Production staff checked and documented the chlorine residuals throughout the distribution system a total of 95 times. The average chlorine residual of these readings is 0.762 ppm. (This data reflects the MSWD and ID-E water systems.)

Well Soundings

Staff continued to sound the groundwater levels for 13 production wells and nine monitoring wells. Staff aim to complete these by the 20th of each month.

Water Production Facility Updates

Staff are responsible for oversight of all water production sites, including making necessary operational adjustments to ensure optimal performance. Their duties also include conducting monthly overflow maintenance, which may require climbing reservoirs when needed. Additionally, staff utilized drone technology to inspect reservoir roofs, enhancing safety and efficiency in routine inspections.

Gateway Fire Pump Testing

Staff performed the monthly fire pump testing in July 2025. All systems functioned properly. Water loss data was captured and entered onto our water loss tracking worksheet.

Oil Changes

All well and booster pump motors had the oil changed and were greased.

SCADA Server Upgrades

Beginning in June 2025, staff initiated an upgrade of the SCADA server equipment and relocated it to the main server room to enhance security. This equipment upgrade required corresponding software updates. During the transition, staff encountered minor issues with the updated software and server equipment. These issues have been minimal and have generally been resolved through simple adjustments to the equipment.

Well 24 Repairs

South West Pump and Drilling completed the installation of the new pump equipment mid-July 2025. After installation and startup, the well was disinfected and flushed. Staff took two bacteriological samples (mandatory) which came back passing, confirming it was safe to return to service. The well went online on July 23, 2025, and since then the well has been pumping to the Annandale Reservoir, averaging a flow rate of 1,600 to 1,700 gpm. The pump's vibration is stable, ranging from 1.8 to 2.4 mm/s. Additionally, the chlorine system, which had been offline, was fully serviced. This included rebuilding the pump, refreshing the suction and discharge lines, and cleaning the onsite chlorine tanks before they were put back into service.

Well 26 Bac-T Failure

In May 2025, staff conducted routine monthly bacteriological source sampling, which resulted in a failed test on Well 26. The well was immediately shut down and resampled on May 20, 2025, but the second sample also failed. Despite additional flushing and disinfection efforts, subsequent samples continued to fail. Over the past month and a half, staff have been working closely with DDW to obtain approval for temporary use of the well under enhanced disinfection protocols to support increased summer demand. Approval is expected during the week of August 5, 2025. Staff plan to pull the pump equipment for evaluation during the winter, when demand is lower, to identify the source of the contamination.

Well 33 RES-BCT Solar Site

In June 2025, staff coordinated with PVCA, a third-party contractor, to install a cellular modem at the solar site, enabling performance metrics to be transmitted to a new monitoring portal, Sunny Portal. In July 2025, PVCA successfully installed and configured the SMA Cluster Controller, registered the site with Sunny Portal, and created user accounts for District staff. While only a few inverters are currently reporting due to needed repairs, staff are pleased to confirm that communications are now active. Additionally, staff in collaboration with Kenwood Energy are reviewing PVCA's proposal for additional site repairs unrelated to the inverter issue mentioned above. Pending approval of the additional repairs, PVCA will also troubleshoot and repair the inverters to ensure full reporting functionality.

New PPA Solar Project Upgrade

Staff have been working closely with the solar contractor to finalize the design and coordination with SCE for the PPA Solar Project. The original seven proposed locations have been reduced to three: two NEM 2.0 sites at the Horton WWTP and RWRF locations, and one RES-BCT site, which will offset generation for the four sites deemed infeasible. The environmental review for the RES-BCT and RWRF sites is nearing completion, and a notice to proceed has been issued for the Horton WWTP site. Although the contractor has mobilized at the Horton site, construction is pending execution of bonds and mutual agreement on Amendment 2 language. Once the bonds are finalized, construction may begin, and Amendment 2 will be brought to the Board for approval. Concurrently, staff alongside consultant Kenwood Energy are nearing completion of the RES-BCT site's final design, currently at 90%. Staff have also requested proposals for inspection services to support the project.



Water Report

Through continued development in the Desert Hot Springs area and at the request of new customers, water services are always being added. Below is a summary of new water services added each month.

New Service Connections to the Water System								
Fiscal Year	Fiscal Year 2025/26 2024/25 2023/24 2022/23 2021/22							
July	18	9	5	6	18			
August		14	14	28	19			
September		6	19	22	23			
October		2	4	16	33			
November		25	9	10	27			
December		6	5	9	9			
January		1	5	26	14			
February		59	3	14	8			
March		37	6	29	19			
April		64	11	24	6			
May		54	9	16	19			
June		7	3	5	1			
Total	18	284	93	205	196			

Additional water service connection information is provided in Appendix E.

As expected, the new water services increase the amount of water needed to be pumped; however, the weather and water conservation continue to be the primary factor in MSWD water production. The following table summarizes the MSWD water production by month.

Monthly Water Production (AF)							
	=V	Variand Prior	Year	FY 2024/25	FY 2023/24	FY 2022/23	FY 2021/22
		AF	%		2023/24	2022/23	2021/22
July	812.67	-126.40	-13.46	939.07	789.99	751.79	796.57
August				818.63	737.74	850.19	839.93
September				785.85	675.06	716.03	738.65
October				718.26	709.23	691.98	665.18
November				574.08	629.05	599.39	679.85
December				647.08	529.99	554.27	565.48
January				572.24	556.57	530.39	580.28
February				509.08	458.69	490.41	527.34
March				564.28	560.24	500.37	601.44
April				598.68	649.67	552.34	624.07
May				645.40	696.24	726.25	745.36
June				769.02	700.11	682.09	730.02
Total	812.67	-126.40	-13.46	8,141.67	7,692.58	7,645.50	8,094.17

Additional water production information is provided in Appendix E.

GENERAL MANAGER'S REPORT AUGUST 2025	
ΔPPFNDIX Δ = Innovation & Te	chnology Information
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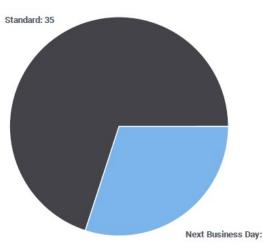


Mission Springs — July 2025 Client report

Client Activity Report and Analysis

Tickets received by Priority

Tickets received By Type



Standard: 35	
	Next Business Day: 1

support: 36	
	Information: 12

Security Mitigation: 2

Tickets	Received	49
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Tickets Closed 50

Ticket MTTR 0.57

Client Service Rating			
Overall Satisfaction	_		
Number of Service Requests	49		
Number of Survey Responses	0		
Response Rate	0%		

Client Hours — July

120 Hours on SOs

10 Hours on Projects

Meeting Hours

130 **TOTAL HOURS**



Mission Springs — July 2025 Client report

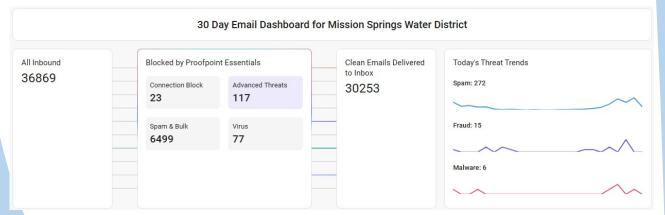
July Client Meetings

Meeting Title	Topics	Time Allocated
N/A	• N/A	0

Client Pending Projects

Project Title Purpose	
Windows 11 Upgrade	Updating OS on computers
Client Server Updates	Update security servers
Server Replacement	Current servers at the end of life cycle
Network Hardware	Upgrade Hardware to maintain cyber security resiliency

Client Email Filtering



NERAL MANAGER'S REPORT AUGUST 2025
PPENDIX R - Federal & State Legislative Information
PPENDIX B – Federal & State Legislative Information
PPENDIX B – Federal & State Legislative Information
PPENDIX B – Federal & State Legislative Information
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Mission Springs Water District Federal Update

July 31, 2025

President Trump Signs Budget Reconciliation Bill Into Law

On July 4, President Trump signed into law <u>H.R. 1</u>, a budget reconciliation package also known as the *One Big Beautiful Bill Act*, marking a major legislative victory for the White House and congressional Republicans.

After extensive negotiations and parliamentary review, Vice President Vance cast the tie-breaking vote, with three Republican senators along with all Democrats voting in opposition. The final Senate version retained the House's broad framework—including tax extensions and reforms, defense and homeland security spending increases, and reductions in non-defense discretionary spending—but included notable changes such as revised Medicaid restructuring provisions, updated revenue measures, and adjustments to offsets. After clearing the Senate, the House sent the updated bill to the President's desk by a 218-214 vote.

Fiscal Year 2026 Appropriations Update

In July, both chambers continued efforts to advance FY26 appropriations bills. The House Appropriations Committee has released the text of 11 of its 12 appropriations bills, with nine reported out of the Committee and two passing on the House floor. The House has now departed for the August recess. Meanwhile, the Senate Appropriations Committee has begun marking up its bills, with five favorably reported out of the Committee to date.

With limited legislative days remaining before the September 30 deadline, leaders in both chambers have acknowledged the likely need for a continuing resolution to extend current funding levels past the start of the fiscal year.

FY26 Appropriations Bill	House Subcommittee Allocation (in Billions)	Passed House Committee	Passed House	Passed Senate Committee
Agriculture-Rural Development- FDA	\$25.523	June 23 by a 35- 27 vote		July 10 by a 27-0 vote
Commerce- Justice-Science	\$76.824			July 17 by a 19-10 vote
Defense	\$831.513	June 12 by a 36- 27 vote	July 18 by a 219- 202 vote	

Energy-Water Development	\$57.300	July 10 by a 35-27 vote		
Financial Services-General Government	\$23.198			
Homeland Security	\$66.361	June 24 by a 36- 27 vote		
Interior- Environment	\$37.971	July 22 by a 33-28 vote		July 24 by a 26-2 vote
Labor-HHS- Education	\$184.491			
Legislative Branch	\$6.700	June 26 by a 34- 28 vote		July 10 by a 26-1 vote
MilCon-VA	\$152.091	June 10 by a 36- 27 vote	June 25 by a 218- 206 vote	
State-Foreign Operations	\$46.218	July 23 by a 35-27 vote		
Transportation- HUD	\$89.910	July 17 by a 35-28 vote		July 24 by a 27-1 vote

LEGISLATIVE ACTIVITY

President Trump Signs Funding Rescissions Package Targeting Foreign Aid and Public Broadcasting. On July 24, President Trump signed the *Rescissions Act of 2025* (H.R. 4) to permanently cancel \$9 billion in previously appropriated federal funding. This includes funding for international aid and the Corporation for Public Broadcasting, which funds National Public Radio (NPR) and the Public Broadcasting Service (PBS). The cuts stem from recommendations by the Office of Management and Budget as well as the Department of Government Efficiency, launched under Elon Musk to streamline government spending. The Senate approved the measure by a 51-48 vote using the fast-track rescissions process, with Senators Murkowski (R-AK) and Collins (R-ME) joining all Democrats in opposition. The White House is expected to send additional rescissions packages to Congress. While details are still under discussion, Office of Management and Budget Director Vought has indicated that the White House is considering proposing additional rescission packages.

Senate Confirms Szabo to Lead EPA Air and Climate Office. On July 23, the Senate **confirmed** Aaron Szabo as head of the EPA's Office of Air and Radiation by a 49-47 vote. Szabo will oversee key air and climate regulations as the agency pursues President Trump's deregulatory agenda. At his confirmation hearing, Szabo emphasized state-led pollution strategies and grid reliability.

Bipartisan House Bill Aims to Strengthen Forecasting of Severe Storms. Representatives Jay Obernolte (R-CA), George Whitesides (D-CA), Vince Fong (R-CA), and Lou Correa (D-CA) have introduced the *Improving Atmospheric River Forecasts Act* (H.R. 4302), which aims to enhance the National Oceanic and Atmospheric Administration's (NOAA) capacity to monitor and predict atmospheric rivers—large storm systems linked to severe flooding and weather

damage. The bill would support expanded research, improved data sharing, and deployment of advanced monitoring technologies to provide more accurate and timely forecasts. Companion legislation was introduced by Sens. Alex Padilla (D-CA) and Lisa Murkowski (R-AK) in January.

Bipartisan Bill Introduced to Codify PFAS Drinking Water Standards. On June 28, Representatives Brian Fitzpatrick (R-PA) and Debbie Dingell (D-MI) introduced the *PFAS National Drinking Water Standard Act* (H.R. 4168), which would codify EPA's 2024 limits on six PFAS chemicals in drinking water. The bipartisan bill aims to prevent potential rollbacks as EPA considers revising parts of the rule and delaying compliance deadlines. While EPA Administrator Zeldin has pledged to uphold standards for PFOA and PFOS, the bill would ensure all six limits remain in place. The rule responds to growing concern over PFAS exposure, which has been linked to cancer and other health risks.

CONGRESSIONAL LETTERS

Whistleblower Letter. On July 8, Energy and Commerce Committee Democrats sent a <u>letter</u> to EPA Administrator Zeldin demanding the reinstatement of 139 agency employees placed on administrative leave after signing a public letter raising concerns about alleged abuses of authority and threats to public health under current leadership. Full Committee Ranking Member Frank Pallone (D-NJ) and Subcommittee Ranking Members Paul Tonko (D-NY) and Yvette Clarke (D-NY) argued the agency's response constitutes illegal retaliation in violation of the *Whistleblower Protection Act* and requested a briefing on the agency's actions. They also notified the EPA's Office of Inspector General of their intent to request a formal investigation. The EPA has stated that the employees' letter misrepresented the agency's work and that the staff placements are under administrative review.

FEDERAL FUNDING OPPORTUNITIES

EPA Releases Brownfields Job Training NOFO. The Environmental Protection Agency has released a **Notice of Funding Opportunity**, offering up to \$14 million to support local workforce development in communities undergoing environmental cleanup and redevelopment. Since the program's inception, more than 21,000 individuals have received training and over 16,100 graduates have obtained employment in the environmental field. Applications are due by September 26, 2025.

Reclamation Releases Small Water Storage Projects NOFO. The Bureau of Reclamation has released a Notice of Funding Opportunity for its Small Surface Water and Groundwater Storage Program, offering up to \$43.5 million in competitive grants and cooperative agreements to support local and regional water storage projects. Authorized under the Infrastructure Investment and Jobs Act, the program supports planning, design, and construction of projects between 200 and 30,000 acre-feet that improve water reliability,

management flexibility, and environmental outcomes. Applicants must submit a feasibility study to Reclamation for review by February 13, 2026. Applications are due by April 17, 2026.

FEDERAL AGENCY ACTIONS AND PERSONNEL CHANGES

President Trump Signs Executive Orders on AI. On July 23, President Trump signed three executive orders regarding U.S. leadership in artificial intelligence (AI), streamlining infrastructure permitting, and setting new standards for federal AI procurement. The first order establishes the American AI Exports Program, a coordinated federal effort to support U.S. industry in exporting comprehensive AI technology packages—including hardware, software, and applications—to allied nations. The second order focuses on accelerating the permitting and development of data center infrastructure needed to support AI technologies. It directs federal agencies to expedite reviews, leverage Brownfield and Superfund sites, and utilize federal lands to facilitate large-scale data center and manufacturing projects critical to national competitiveness. The third order introduces new procurement standards for federal AI systems, directing agencies to acquire only large language models that meet principles of "truth-seeking" and "ideological neutrality."

President Trump Signs Executive Order to Establish New Category for Political Appointments. On July 17, President Trump signed an **executive order** creating a new category of federal employment known as "Schedule G," allowing agencies to appoint non-career individuals to policymaking or policy-advocating roles that do not require Senate confirmation. On July 29, the Office of Personnel Management (OPM) issued guidance outlining the implementation of Schedule G appointments. The guidance emphasizes coordination with agencies' White House liaisons and review by the White House Office of Presidential Personnel. OPM Director Scott Kupor said the new category provides "needed flexibility" to align policy roles with administration priorities. Some observers have cautioned that expanding the number of political appointees could affect agency operations and continuity.

Supreme Court Allows Trump Administration to Proceed With Federal Workforce Cuts and Agency Restructuring. On July 8, the Supreme Court <u>lifted</u> a lower court injunction in *Trump v. AFGE*, allowing the Trump administration to move forward with plans to reduce the federal workforce under a February executive order, while legal challenges continue. The order authorizes agency-wide reorganization efforts that could impact thousands of federal positions across 19 federal departments and agencies. The Court's unsigned decision did not rule on the legality of the order itself, which remains under review in ongoing litigation. Justice Ketanji Brown Jackson issued the lone dissent, citing concerns about bypassing congressional authority. The case—brought by a coalition of labor unions, local governments, and advocacy groups—argues that the executive action violates the Constitution's separation of powers.

EPA Seeks Input on Clean Water Act Section 401. On July 7, the EPA <u>published</u> a notice in the *Federal Register* initiating a 30-day public comment period related to the 2023 *Clean Water Act* Section 401 Water Quality Certification Improvement Rule. The agency is soliciting written feedback on topics such as the scope of certification, definitions of water quality

requirements, and interstate impacts under Section 401. EPA intends to use input from this process to determine whether additional guidance or future rulemaking is needed. Written feedback must be submitted by August 6, 2025. In a May 21 memo, EPA emphasized that Section 401 certification decisions must be limited to water quality considerations and cannot be based on factors like air quality, traffic, or economic impacts that are unrelated to water pollution.

EPA Proposes Repeal of 2009 Greenhouse Gas Endangerment Finding. On July 29, the EPA <u>announced</u> a proposal to rescind the 2009 Endangerment Finding, which found that human-generated greenhouse gases pose a threat to public health and welfare. The finding has served as the legal basis for federal regulations targeting carbon dioxide and other emissions from vehicles and engines under the *Clean Air Act*. Administrator Zeldin said the proposal is intended to provide regulatory certainty, reduce compliance costs, and repeal rules stemming from the finding, including emissions standards and electric vehicle mandates. The proposal cites updated data challenging the 2009 finding as well as recent Supreme Court decisions narrowing agency authority as rationale for the move. EPA will initiate a public comment period before any such proposal is finalized.

EPA Creates Office of Finance and Administration. On July 17, the EPA <u>announced</u> the creation of a new Office of Finance and Administration as part of the next phase of its agencywide reorganization. The office will centralize core financial and administrative functions, including grants, contracts, human resources, information technology, and facilities management. The agency also announced updates to the Offices of Enforcement and Compliance Assurance and Land and Emergency Management in an effort to enhance alignment with statutory responsibilities and strengthen the agency's capacity for emergency response and land remediation.

EPA Launches New Webpage for WIFIA Federal Requirements. EPA's WIFIA program has launched a new Federal Requirements <u>webpage</u> to help prospective borrowers navigate compliance obligations. This online resource replaces the previous PDF format, offering a more user-friendly, accessible guide to requirements tied to WIFIA funding.

USDA Unveils Major Reorganization, Plan to Relocate Workforce. On July 24, Agriculture Secretary Rollins <u>announced</u> a reorganization plan to shift more than half of the Department of Agriculture's Washington, DC-based workforce to five regional hubs: Salt Lake City, UT; Fort Collins, CO; Indianapolis, IN; Kansas City, MO; and Raleigh, NC. USDA will also consolidate and close several buildings in the Washington, DC area, citing cost-saving opportunities and a goal of bringing operations closer to agricultural stakeholders. USDA noted the reorganization is another step in its efforts to reduce its workforce, pointing to more than 15,000 employees who have elected to participate in the Trump administration's deferred resignation program. This announcement follows a July 8 Supreme Court <u>decision</u> that lifted a lower court injunction and cleared the way for the Trump administration to proceed with federal workforce cuts and agency restructuring while legal challenges continue.

##



Mission Springs Water District Sacramento Update

July 2025

The Legislature has recessed for its month-long Summer Recess and will reconvene on August 18 for the last month of the 2025 Legislative Session.

State Budget

July 1 was the start of the new fiscal year in California. The Legislature and Governor just barely enacted a budget prior to this date with the Governor signing the final pieces of the budget agreement on the evening of June 30. While the budget is technically finished, several outstanding items remain that will need to be dealt with prior to the Legislature adjourning on September 12.

In addition to large policy issues like the re-authorization of the Cap-and-Trade program there are funding decisions that must be made on the Greenhouse Gas Reduction Fund (GGRF), the revenue raised by the Cap-and-Trade program, and Proposition 4, the Climate Bond.

Further, recent federal cuts made to safety net programs will likely require the Legislature and Governor to make difficult budget decisions in the near future, which could impact general fund revenues. There has been talk about a special session in the fall, but it is not yet clear whether the Legislature will address the impact of the federal funding cuts in 2025 or wait to do so until the regular budget process in 2026.

Legislative Update

After the passage of the state budget, the Legislature returned their attention to bills still moving through the legislative process. The Legislature was working towards their next big deadline, July 18, to pass all bills out of policy committees. Any bills that did not pass out of their policy committees by that date, except for urgency bills, are 2-year bills and cannot be acted on until 2026.

We continued to engage on legislation that is important to Mission Springs with the submission of numerous position letters and testimony in support and opposition to bills in policy committees.

When the Legislature returns from Summer Recess on August 18, their focus will be the remaining budget items and passing all bills and sending them to the Governor for action prior to adjournment for the year on September 12.

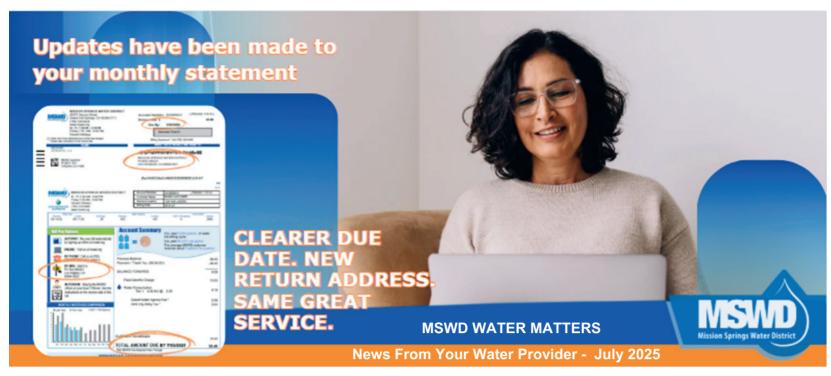
New Assembly Republican Leader

Last month the Senate Democrats selected a new leader, Senator Monique Limon, who will take over in January of 2026. In mid-July there was a vote in the Assembly Republican Caucus to select a new leader. The current leader, Assemblymember James Gallagher from East Nicholaus, will step down from his leadership post at the end of the legislative session in mid-September. He will be replaced by Assemblymember Heath Flora from Ripon, a central valley legislator.

Assemblymember Gallagher who has served as Republican Leader since 2022 is termed out at the end of 2026. The leadership handoff was very friendly as Assemblymember Flora currently serves as Assemblymember Galagher's top deputy, as the Republican Floor Leader.

CENIEDAL	MANAGER'S	DEDODT	ALICHIST	2025
TENERAL	MANAGERS	REPURI	AUGUST	70175

APPENDIX C – Public Affairs Information



Small changes - Big Impact

Last year we sent a survey asking customers what they liked and didn't like about their bill statement. The overwhelming feedback was that the due date was hard to find. You'll now see it is located at the top of your statement and in the account summary with "Total Due" in bold.

If you mail your payments, you may also notice the return address is different, and it is a P.O. Box located in Los Angeles. THIS IS NOT A SCAM. We have a new payment processor which will streamline payment handling. As always reach out to customer service if you have any questions at 760-329-6448 or email customerservice@mswd.org, we are here for you!

Join us to give blood and help save lives



Sign up now for the MSWD Blood Drive on Wednesday, August 20, 7 am. to 12 pm. To schedule an appointment, call 800.879.4484, or visit Istream.org/mswd. Walk-ins are also welcome!

The drive will take place in the MSWD Boardroom, 66575 2nd St. (Parking and entrance is located in the back on 1st street)

It's Heating Up - Stay Hydrated

Stay hydrated all day by drinking your award-winning Mission Springs tap water and refilling your reusable water bottle throughout the day. Not only are there health benefits to staying hydrated, but our water also tastes great and is refreshing!

Understanding Your Bill - Pass Along Fees

A pass along fee is a fee that we, MSWD, collect from our customers, and then pays to the respective outside agency. You may see two of these charges on your water bill if you live within the city limits, or only one if you live within the county. Desert Water Agency Fee: This "fee" is actually an assessment for water pumped by Mission Springs Water District to serve customers in its service area. Desert Water Agency (DWA), one of 29 state water contractors in California, entered into a Memorandum of Understanding (MOU) with MSWD to replenish the aquifer to ensure the long-term sustainability of the water supply in our region.

As of July 1, 2025, the DWA Replenishment Assessment increased from \$215 to \$235 per acre-foot plus an additional 4.54% to account for water loss for a total of \$245.66 equals about \$0.60 cents per HCF (748 gallons) on your water bill. If your property falls within the city limits, you are also subject to a DHS City Utility Users Tax (UUT) on your water and sewer bills. The UUT was established through a public initiative in 2009 and requires all utilities to apply a passthrough tax of 7% or \$0.07 for every dollar billed. This tax contributes to various civic initiatives and services within the city.

If you have any questions regarding your water bill, or the charges, please do not hesitate to reach out to the customer service team. To learn more about our rates go to mswd.org/rates.

Water wisely and consider purchasing a smart irrigation controller to make it easy to manage your irrigation times and qualify for a rebate! To save water and money, check out our smart controller and turf rebate programs - mswd.org/rebates













Pequeños cambios - Gran impacto

El año pasado enviamos una encuesta para conocer la opinión de nuestros clientes sobre lo que les gustaba y no les gustaba de su estado de cuenta. La mayoría de los comentarios indicaban que la fecha de vencimiento era difícil de encontrar. Ahora, esta información se muestra claramente en la parte superior de su estado de cuenta y también en el resumen de cuenta, junto con el "Total a Pagar" en negrita.

Si envía sus pagos por correo, es posible que también note que la dirección de retorno ha cambiado; ahora es un apartado postal (P.O. Box) ubicado en Los Ángeles. ESTO NO ES UNA ESTAFA. Hemos implementado un nuevo procesador de pagos que agilizará la gestión de los mismos. Como siempre, si tiene alguna pregunta, no dude en comunicarse con nuestro equipo de atención al cliente al 760-329-6448 o escribiendo a customerservice@mswd.org. ¡Estamos aquí para servirle!

Acompáñanos a donar sangre y ayudar a salvar vidas 🌢



¡lParticipe en la Campaña de Donación de Sangre de MSWD Le invitamos a unirse a la campaña de donación de sangre el miércoles 20 de agosto, de 7:00 a.m. -12:00 p.m. Para programar una cita, llame al 800.879.4484 o visite Istream.org/mswd.

También se aceptan donantes sin cita previa! Ubicación: Sala de Juntas de MSWD Dirección: 66575 2nd Street (estacionamiento y la entrada se encuentran en la parte trasera del edificio sobre 1st Street.)

Está Subiendo la Temperatura – Manténgase Hidratado

Manténgase hidratado durante todo el día bebiendo el agua potable galardonada de Mission Springs y rellenando su botella reutilizable con frecuencia. Además de los beneficios para la salud que ofrece una buena hidratación, inuestra agua tiene un excelente sabor y es muy refrescante!

Entendiendo Su Factura - Cargos Transferidos

Un cargo transferido es una tarifa que nosotros. MSWD, cobramos a nuestros clientes y luego pagamos a la agencia externa correspondiente. Puede que vea dos de estos cargos en su factura de agua si vive dentro de los límites de la ciudad, o solo uno si vive dentro del condado. Tarifa de Desert Water Agency: Esta "tarifa" es en realidad una evaluación por el agua extraída por Mission Springs Water District para servir a los clientes en su área de servicio. Desert Water Agency (DWA), una de las 29 agencias contratistas estatales de agua en California, firmó un Memorando de Entendimiento (MOU) con MSWD para recargar el acuífero y garantizar la sostenibilidad a largo plazo del suministro de agua en nuestra región.

A partir del 1 de julio de 2025, la Evaluación de Reposición de DWA aumentó de \$215 a \$235 por acre-pie, más un 4.54 % adicional para cubrir la pérdida de agua, para un total de \$245.66, lo que equivale a aproximadamente \$0.60 por cada HCF (748 galones) en su factura de agua. Si su propiedad está dentro de los límites de la ciudad, también está sujeto al Impuesto sobre Usuarios de Servicios Públicos (UUT) de la Ciudad de DHS en sus facturas de agua y alcantarillado. El UUT fue establecido mediante una iniciativa pública en 2009 y requiere que todas las empresas de servicios apliquen un impuesto transferido del 7 % o \$0.07 por cada dólar facturado. Este impuesto contribuye a diversas iniciativas y servicios cívicos dentro de la ciudad.

Si tiene alguna pregunta sobre su factura de agua o los cargos, no dude en comunicarse con el equipo de servicio al cliente. Para obtener más información sobre nuestras tarifas, visite mswd.org/rates.

🔏 🌢 Julio es el Mes de la Irrigación Inteligente 🌢 🎏



Use el agua de manera inteligente y considere adquirir un controlador de riego inteligente para facilitar la gestión de los horarios de riego y calificar para un reembolso. Para ahorrar agua y dinero, conozca nuestros programas de reembolsos para controladores inteligentes y reemplazo de césped en: mswd.org/rebates













CVWC Digital Marketing Report Website, Social, and Marketing Performance

Jul 1 - 31, 2025

by Hunter | Johnsen

Google Ads Campaigns









126.47K

4,282

75,602

2,414



GOOGLE PROGRAMMATIC DISPLAY AD CAMPAIGN PERFORMANCE

CV Water Counts

Campaign name	Clicks	Impr.
CV Water Counts Spanish 2025 July	1,281	93,789
CV Water Counts 2025 July	746	32,677
	2,027	126,466

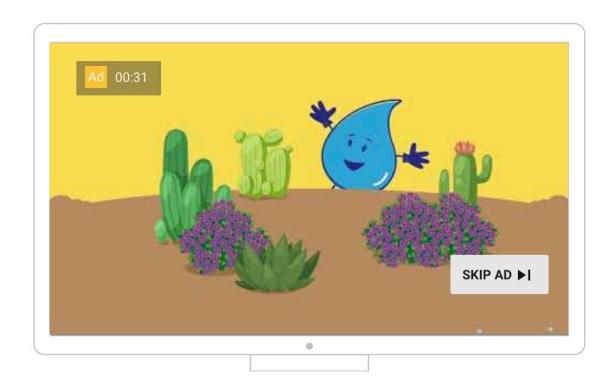


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GOOGLE YOUTUBE VIDEO AD CAMPAIGN PERFORMANCE

CV Water Counts

Account name	Impr.	Engagements	Video views	Clicks
CV Water Counts	206,350	28,229	15,618	2,414
CVWC Water Saving Tips YouTube Spanish 2025 July	38,866	15,979	9,958	48
CVWC Water Saving Tips English YouTube 2025 July	36,736	12,250	5,660	174
CVWC search	4,282	0	0	165
CV Water Counts Spanish 2025 July	93,789	0	0	1,281
CV Water Counts 2025 July	32,677	0	0	746
	206,350	28,229	15,618	2,414





GOOGLE ADS PAID SEARCH CAMPAIGN PERFORMANCE

CV Water Counts

Campaign	Clicks	Impr.
CVWC search	165	4,282
	165	4,282



Facebook Ad Campaigns



tips

FACEBOOK AD PERFORMANCE

Hunter Johnsen

Ad preview	Link Clicks	Impr.	Reach	Frequency	Page engagement
	651	85,122	21,776	3.91	705

651



CVWC - July 2025 www.instagram.com

Conservation Tip of the Month: Use a broom instead of a hose to clean your patio, sidewalk and driveway, and save on average 6 gallons every minute. For more water-saving tips, visit

CVWaterCounts.com/conservation-

■ #WaterWiseWednesday #CAWaterEfficiency

85,122 21,776 3.91 705



Website Information



Sessions
CV Water - CV Water Counts - GA4

PAGEVIEWS

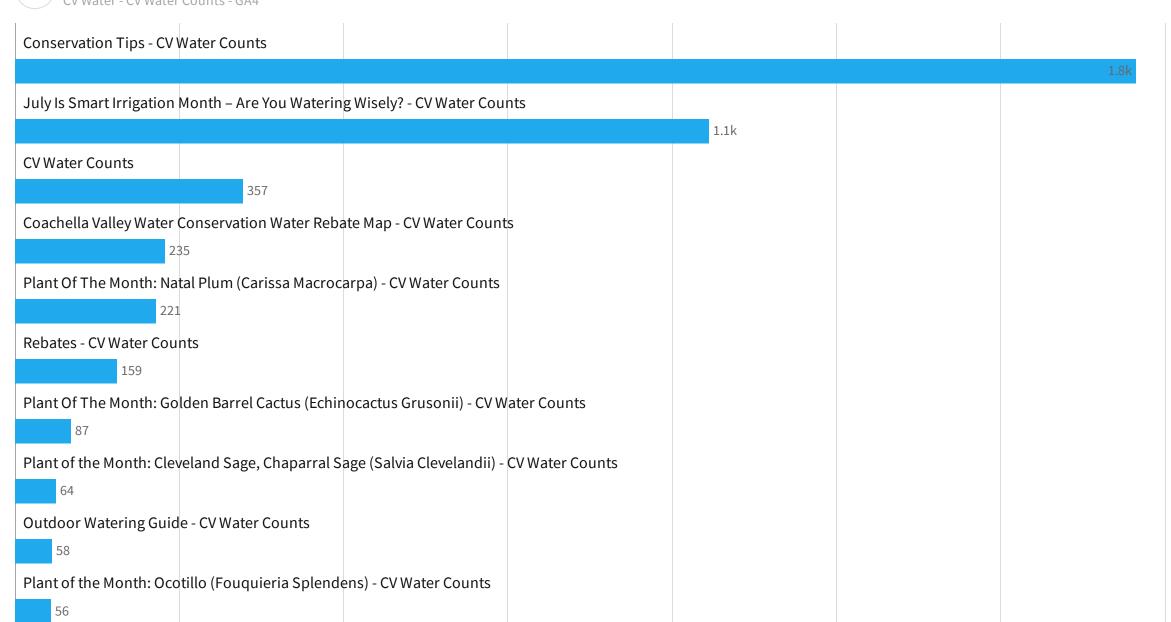
CV Water - CV Water Counts - GA4

2,844

3,677

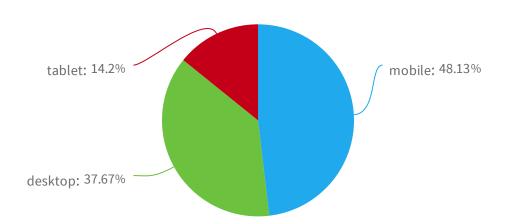
4,984

Views by Page title and screen class CV Water - CV Water Counts - GA4

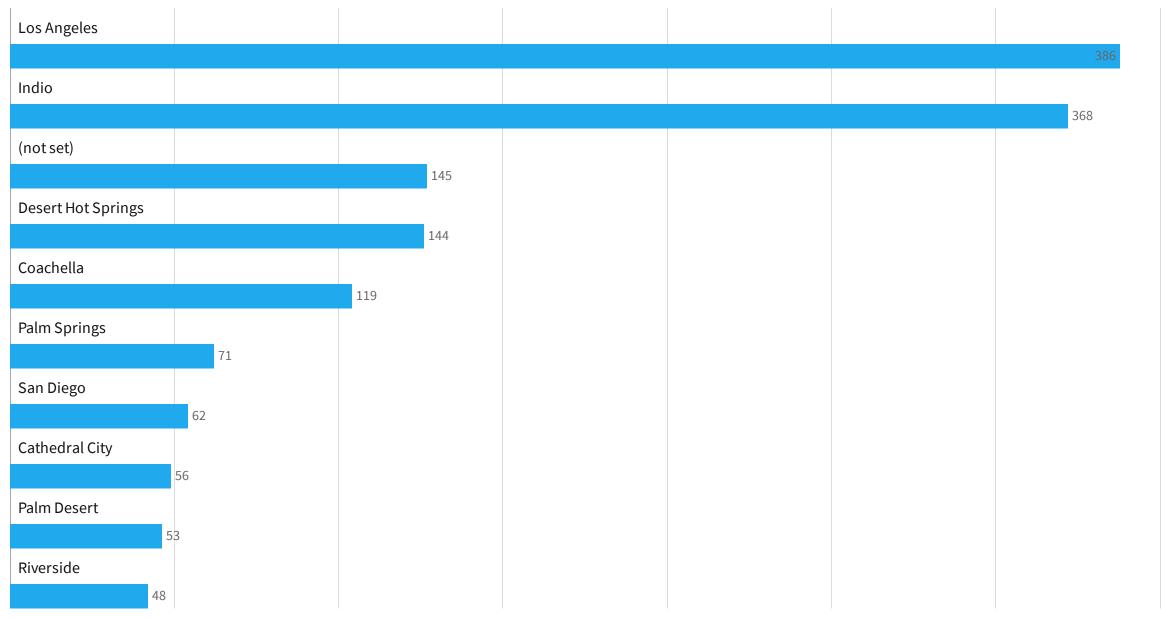


Views

Engaged sessions by Device category
CV Water - CV Water Counts - GA4



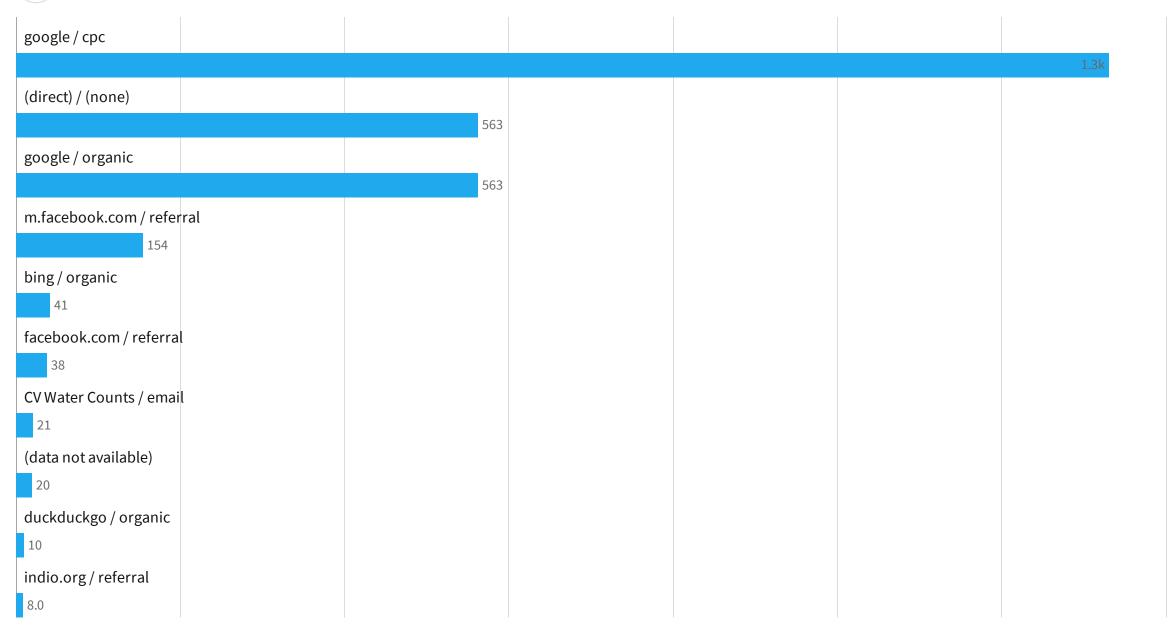




Users

New users by First user source / medium

CV Water - CV Water Counts - GA4



New users





Month	New users	Engaged sessions	Engagement rate	Sessions per User	Average engagement time
July 2025	2,778	1,011	27.5%	1.29	14s
June 2025	3,767	1,455	27.8%	1.35	13s
May 2025	3,399	1,256	26.9%	1.34	13s
April 2025	3,108	1,268	27.2%	1.44	13s
March 2025	3,781	1,640	30.7%	1.36	16s
February 2025	3,523	1,310	26.1%	1.38	11s
	20,356	7,859	27.3%	1.39	14s



Organic Search



Query	Impr.	Clicks	CTR	Avg. position
carissa	7,412	9	0.12%	1.37
natal plum	6,688	14	0.21%	1.61
carissa macrocarpa	6,392	21	0.33%	1.23
golden barrel cactus	6,277	9	0.14%	1.02
ocotillo	5,864	12	0.2%	1.02
echinocactus grusonii	4,209	4	0.1%	1.11
ocotillo cactus	2,627	6	0.23%	1
cuscino della suocera	2,538	3	0.12%	1
coussin de belle mere	2,375	6	0.25%	1
asiento de suegra	1,996	3	0.15%	1
	129,854	299	0.23%	31.17



Page	Impr.	Clicks	CTR	Avg. position
https://cvwatercounts.com/plant-of-the-month-golden-barrel-cactus-echinocactus-grusonii/	50,978	72	0.14%	1.36
https://cvwatercounts.com/plant-of-the-month-natal-plum-carissa-macrocarpa/	46,227	122	0.26%	1.56
https://cvwatercounts.com/plant-of-the-month-ocotillo-fouquieria-splendens/	16,291	46	0.28%	1.59
https://cvwatercounts.com/plant-of-the-month-cleveland-sage-chaparral-sage-salvia-clevelandii/	3,360	39	1.16%	2.46
https://cvwatercounts.com/lake-cahuilla-recreation-and-reliability/	2,681	5	0.19%	9.51
https://cvwatercounts.com/plant-of-the-month-sand-verbena-abronia-villosa/	2,456	9	0.37%	4.29
https://cvwatercounts.com/plant-of-the-month-teddy-bear-cholla-opuntia-bigelovii/	1,985	4	0.2%	3.22
https://cvwatercounts.com/where-does-the-coachella-valley-water-come-from/	1,805	7	0.39%	22.73
https://cvwatercounts.com/plant-of-the-month-queens-wreath-coral-vine-antigonon-leptopus/	1,744	15	0.86%	13.09
https://cvwatercounts.com/	1,478	12	0.81%	6.75
	155,430	440	0.28%	32.68



Facebook Information



Reach
CV Water Counts

New page likes
CV Water Counts

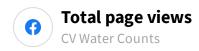
Post engagement
CV Water Counts

75,828

16,871

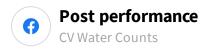
0

644



Page likes
CV Water Counts

3,935



Post		Created at	Reach	Likes
141	IWA's service area covers the city of Indio, which is approximately 33 square miles and in 2020, supplied approximately 19,880-acre feet	July 31, 2025	15	2
	https://www.facebook.com/529183	July 30, 2025	5	0
	Don't use running water to thaw food. For water efficiency and food safety, defrost food in the refrigerator. For more water-savi	July 30, 2025	24	1
WATER WISE WEONESDAY	https://www.facebook.com/39974!	July 29, 2025	7	0
Outdoor Worker Appreciation Week	https://www.facebook.com/photo.fbid=1281238854013795&set=a.493	July 29, 2025	13	1
	It's World Nature Conservation Day. It's a day to acknowledge that a healthy environment is crucial for a stable and healthy society. I	July 28, 2025	35	4
Help2Others ASSISTANCE PROGRAM	If you or someone you know is in need of water bill assistance, applications are being accepted now for the Help2Others	July 25, 2025	21	2
280	Today's the day to enjoy a refreshing beverage and celebrate the summer season – on National Refreshment Day. Cheers to H2O	July 24, 2025	20	1

44

17,105

Post		Created at	Reach	Likes
	Install water-saving aerators on all of your faucets. This will maintain water pressure, but cut your water usage in half. Like water-saving	July 23, 2025	17	2
234	You don't need a gadget to make a big difference. Here are five common-sense ways to cut down on water waste:	July 21, 2025	11	2
UNDIQ MISMO	Did You Know? For decades, the Coachella Valley's six public water agencies have been working together to reduce water deman	July 19, 2025	25	4
	Don't let the name fool you – the Teddybear Cholla is anything but cuddly. With its dense spines and striking silhouette, this desert	July 17, 2025	19	3
	The pool can be a great way to escape the desert heat. Make sure to check your pool for leaks which can result in thousands of gallon	July 16, 2025	24	2
	IWA received an Urban and Multibenefit Drought Relief Grant (UMDRG) from the Department of Water Resources to fund the IW	July 14, 2025	16	2
Action of the Section	To find your water district, check out our handy water map at CVWaterCounts.com/water-map #KnowYourWaterDistrict	July 11, 2025	86	5
	You can save between 5 and 15 gallons of water per load just by making sure the dishwasher is full before starting it. For more water	July 9, 2025	20	2
	July is National Pet Hydration Month. Be sure to keep your furry friends well hydrated this month – and every month!	July 8, 2025	16	2
	Do you know where our water comes from? Find out at CVWaterCounts.com/where-does-the-coachella-valley-water-com	July 7, 2025	26	3
	Have a happy and safe 4th of July! ##FourthOfJuly	July 4, 2025	20	4
	It's July — peak summer heat, peak water use, and the perfect time to talk about Smart Irrigation! Learn more:	July 3, 2025	36	2
			17 105	44

17,105

Instagram Information



CV Water Counts

Followers (lifetime)
CV Water Counts

11,359

9

252



Post		Views	Engagement	Reach	Saved
	Conservation Tip of the Month: Use a broom instead of a hose to clean your patio, sidewalk and driveway, and save on average 6 gallons	43	3	8	0
	During the month of July in our desert, the best times to water your plants are during non-daylight hours, when it's cooler	42	1	8	0
	July is National Pet Hydration Month. Be sure to keep your furry friends well hydrated this month – and every month!	40	1	7	0
	Have a happy and safe 4th of July! ##FourthOfJuly	40	4	7	0
		165	9	30	0

E-Blast Information



Campaign	Send Time	Emails Sent	Unique Opens	Total Opens	Open Rate	Industry Open Rate	Total Clicks	Click Rate	Industry Click Rate	Unsubscribe Count
CV Water Counts - Water Watch Newsletter - July, 2025	Wednesday, July 2, 2025 10:00 AM	809	478	1,043	59.09%	17.13%	84	4.76%	1.02%	1
		809	478	1,043	59.09%	17.13%	84	4.76%	1.02%	1





MSWD Digital Marketing & Website Report Website, Social, and Marketing Performance

Jul 1 - 31, 2025



Google Ads Campaigns







201.36K

478

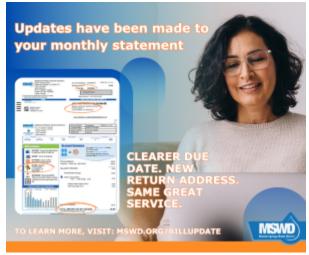
0.24%



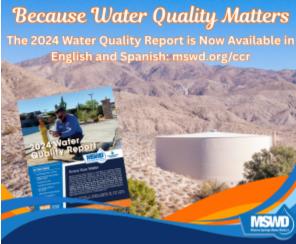
GOOGLE ADS CAMPAIGN PERFORMANCE

MSWD

Campaign name	Impr.	Clicks	CTR
MSWD Rebates July 2025	88,408	202	0.23%
MSWD Water Quality July 2025	57,300	150	0.26%
MSWD Bill Redesign July 2025	55,649	126	0.23%
	201,357	478	0.24%







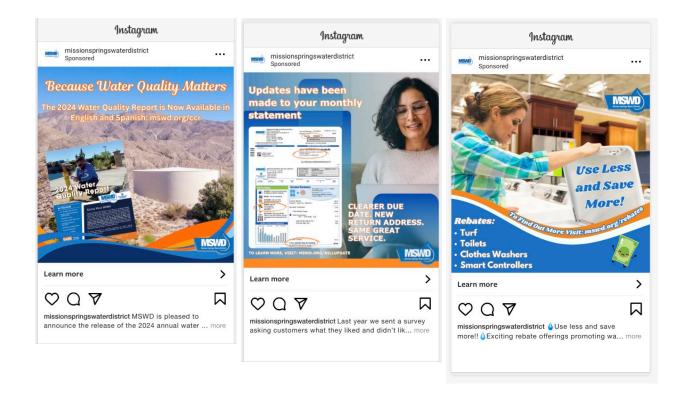
Meta Campaign Performance

Includes Facebook and Instagram campaigns



Campaign	Link Clicks	Impr.	Reach	Page Likes
MSWD - Water Quality - July 2025	119	66,594	56,672	1
MSWD - Rebates - July 2025	108	79,952	48,972	0
MSWD - Bill Redesign - July 2025	84	64,928	53,560	0
	311	211,474	86,087	1

Page likes counts only Facebook page likes.



Website Information



www.mswd.org - http://www.ms...





6,126

21,917

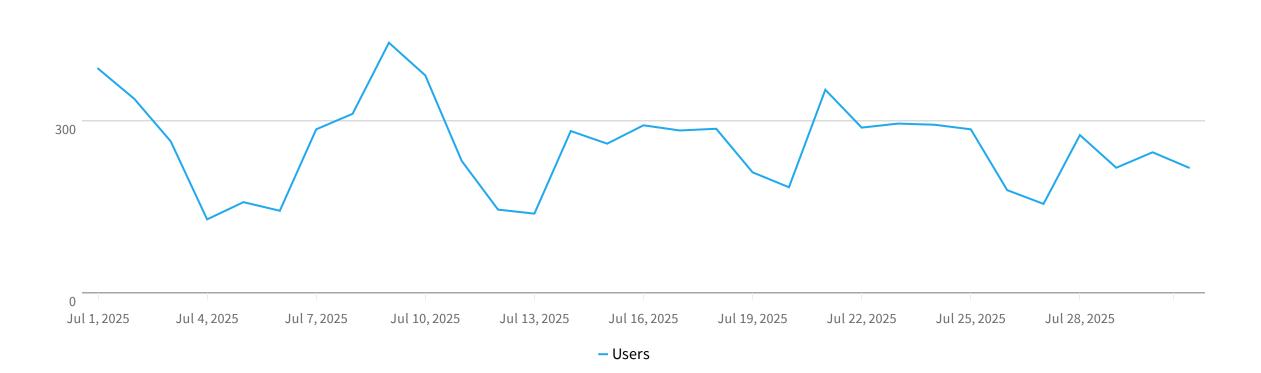
6,820



Users by Day

www.mswd.org - http://www.mswd.org - GA4

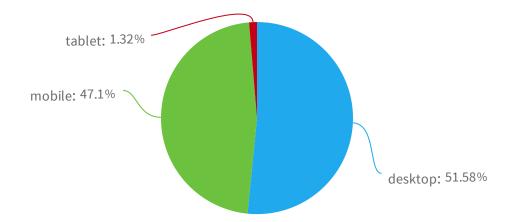
600



Page path performance www.mswd.org - http://www.mswd.org - GA4

Page path	Views	Views per user	Users	Engaged sessions	Sessions per User	Average engagement time
/	5,650	1.72	3,278	4,545	1.55	19s
/mswd/page/customer-portal	4,543	1.77	2,548	3,460	1.58	15s
/jobs	1,260	2.64	475	684	1.73	31s
/mswd/page/online-payment-system	769	1.58	481	506	1.24	26s
/mswd/page/bill-pay-options	645	1.42	449	432	1.28	20s
/mswd/page/careers	635	1.95	325	498	1.66	22s
/mswd/page/application-water-service	549	2.43	223	240	1.49	3m 42s
/mswd/page/rebates	466	1.14	394	112	1.19	9s
/mswd/page/small-changes-big-impact	397	1.19	323	79	1.15	13s
/mswd/page/startstop-water-service	380	1.47	258	291	1.26	21s
	21,917	3.53	6,126	6,820	1.67	1m 3s

Engaged sessions by Device category www.mswd.org - http://www.mswd.org - GA4

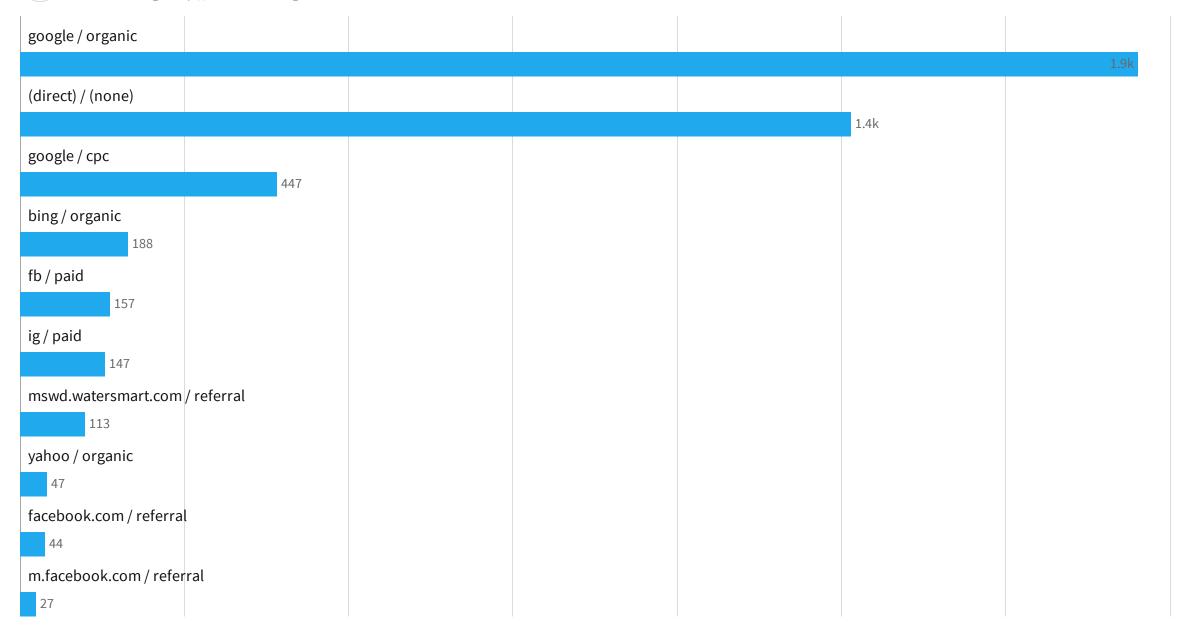


Users by City

www.mswd.org - http://www.mswd.org - GA4

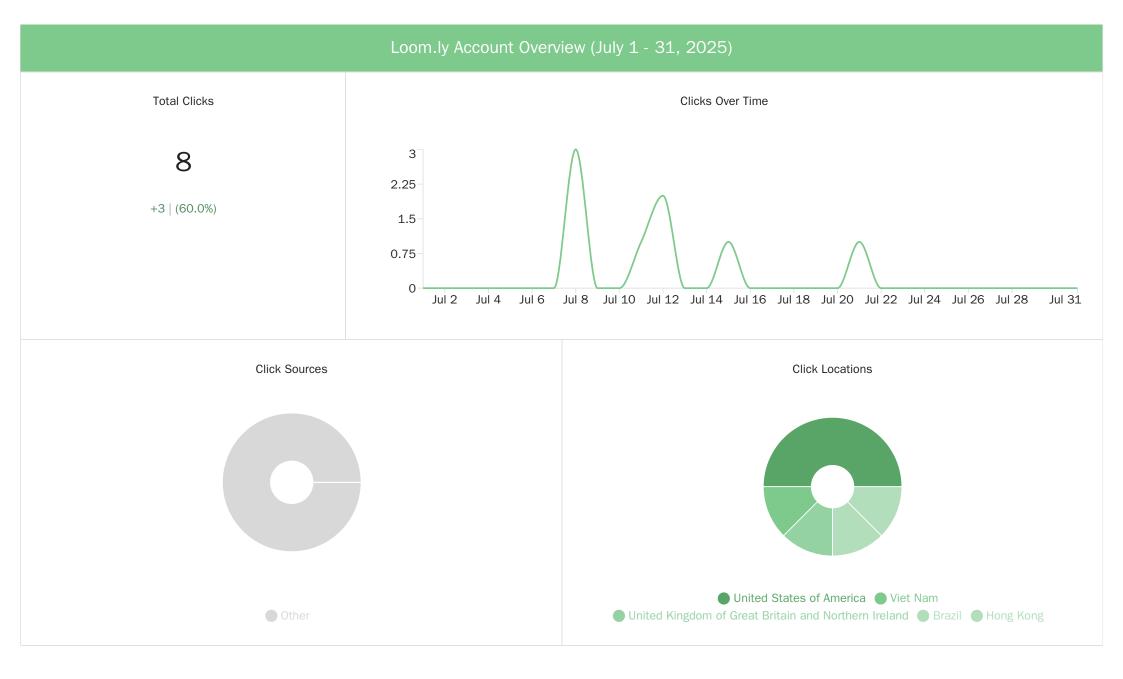
City	Users
Los Angeles	1,225
Desert Hot Springs	1,177
Indio	257
San Diego	227
Riverside	218
Palm Springs	148
La Quinta	143
North Charleston	124
Palm Desert	92
(not set)	85

New users by First user source / medium www.mswd.org - http://www.mswd.org - GA4



New users





Facebook Account Overview (July 1 - 31, 2025)								
Posts Published	Total Lik	Total Likes		New Likes	Unlikes			
10	10 1,412 9		9		7			
-6 -37.5%	+1 0.	+1 0.1%		5 125.0%	+5 250.0%			
Total Reach	Organic Reach	Paid I	Paid Reach Impressions		Video Views			
108,473	1,950	106	,673	131,060	30)3		
+16,896 18.5%	-4,884 -71.5%	+21,288	24.9%	+24,023 22.4%	-5,142	-94.4%		
3	3 Highest Reach Posts				3 Most Shared Posts			
We Are Hiring We're Hiring at MSWD! Looking to take the next step in 683			We Are Hiring We Are Hiring at MSWD! Looking to take the next step in					
Welcome New Hire It's Worker Wednesday and we are excited to welcome Victo			Summer Camp • Water-saving heroes in the making! Last week we joine			1		
WW CCR We're Just Out Here Make One	king Sure Your Water is Bussin—	138	WW C	re Just Out Here Making Sure Y	our Water is Bussin—	1		

3 Lowest Reach Posts		3 Least Shared Posts	
Help 2 Others MSWD partners with the Help 2 Others bill assistance prog	48	Pet Hydration Month July is National Pet Hydration Awareness Month We love	0
Pet Hydration Month	62	Water Matters Newsletter Stay in the know with MSWD! Our July Water Matters news	0
Water Matters Newsletter Stay in the know with MSWD! Our July Water Matters news	68	Calendar Contest Caleb M. from Cabot Yerxa Elementary School reminds us to	0
Likes By Country		Likes By City	
1. United States of America (1,370 likes)		1. Desert Hot Springs, CA (621 likes)	
2. Mexico (17 likes)		2. Indio, CA (66 likes)	
3. France (4 likes)		3. Palm Springs, CA (62 likes)	
4. Canada (3 likes)		4. La Quinta, CA (53 likes)	
5. Kenya (2 likes)		5. Cathedral City, CA (50 likes)	

Facebook Post Metr	ics (July 1 -	31, 2025)
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Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
July 24, 2025 3:10 PM PDT	Image	Pet Hydration Month July is National Pet Hydration Awareness Month We love our pets at MSWD, National Pet Hydration Month is a time to remind everyone the importance of keeping pets adequately hydrated, especially	Customer Service Water Quality	62	7	0	0	1	0
July 23, 2025 5:21 PM PDT	Video	WW CCR	Worker Wed Water Quality	138	17	0	1	17	98

Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
July 22, 2025 12:36 PM PDT	Image Image	Water Matters Newsletter Stay in the know with MSWD! Our July Water Matters newsletter features information about MSWD's bill statement updates, understanding your bill & pass along fees, July is smart irrigation month,	Customer Service Conservation/Rebates	68	6	0	0	1	0
July 21, 2025 4:18 PM PDT	Video	Summer Camp Water-saving heroes in the making! Last week we joined The City of Desert Hot Springs Recreation Center Summer Camp for a day of water education and fun! The kids participated in a relay race	Conservation/Rebates	96	11	0	1	5	53
July 18, 2025 3:04 PM PDT	I mage	Calendar Contest Caleb M. from Cabot Yerxa Elementary School reminds us to turn off the tap while brushing your teeth or shaving to save water and money! Make everyday conservation habits a way of life. To help o	Conservation/Rebates	100	10	0	0	0	0

Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
July 16, 2025 4:23 PM PDT	Video	Help 2 Others MSWD partners with the Help 2 Others bill assistance program to assist customers in a time of need, qualified customers can receive \$100 towards their water bill once every 12 months. To apply or	Customer Service	48	5	0	0	0	23
July 08, 2025 1:11 PM PDT	Image	We're Hiring We're Hiring at MSWD! Looking to take the next step in your career? We are currently hiring for an Chief Plant Operator, Construction Inspector, and a Water Production Operator I/II. Join a de	New Hire / Jobs	683	12	0	5	32	0
July 07, 2025 3:13 PM PDT	Image	Smart Irrigation Month July is Smart Irrigation Month! Whether you use an irrigation system, or a hose, it's important to water your landscape during the cooler, non- daylight hours. This helps prevent evaporation	Event Conservation/Rebates	78	8	0	0	1	0

Date	Format	Post	Labels	Reach	Reactions	Comments	Shares	Clicks	Video Views
July 03, 2025 12:12 PM PDT	Image	Closed 4th of July Happy 4th of July from MSWD! Our offices will be closed Friday, July 4th, in observance of our nation's independence day. However, we are still here for you 24/7/365 in case of an emergency. #4	Customer Service	98	10	1	0	4	0
July 02, 2025 2:41 PM PDT	Image	Welcome New Hire It's Worker Wednesday and we are excited to welcome Victor Zaragoza to the MSWD team! (a) Victor will join us as a new Accounting Technician, he brings valuable experience in areas such as bank rec	New Hire / Jobs	237	20	2	0	28	0
			Total	1,608	106	3	7	89	174
			Average	160.8	10.6	0.3	0.7	8.9	17.4

Twitter Account Overview (July 1 - 31, 2025)

Tweets Published	Tweets Published Total Likes			Total Followers	Following	
10	.0		O	107	98	
-5 -33.3%						
3	Most Retweeted Posts			3 Most Liked Posts		
Welcome New Hire It's Worker Wednesday and Zaragoza to the MSWD tea	0	It's W	Welcome New Hire It's Worker Wednesday and we are excited to welcome Victor Zaragoza to the MSWD team! Victor will join us as a new A			
Closed 4th of July Happy 4th of July from N Friday, July 4th, in observation	0	K Hap	Closed 4th of July Closed 4th of July from MSWD! Our offices will be closed			
	on Month! 🍐 🌿 Water wisely and ort irrigation controller to make it ea	0	¥ 6	Irrigation Month July is Smart Irrigation Month! 6 WWW Wate		0

3 Least Retweeted Posts		3 Least Liked Posts	
Pet Hydration Month July is National Pet Hydration Awareness Month! When on the go with your pets, make sure to carry a travel pet bowl f	0	Pet Hydration Month July is National Pet Hydration Awareness Month! When on the go with your pets, make sure to carry a travel pet bowl f	0
WW CCR Charles slays while showing us one of the many water tests we take every day to make sure your award-winning drinking	0	WW CCR Charles slays while showing us one of the many water tests we take every day to make sure your award-winning drinking	0
Water Matters Newsletter Stay in the know with MSWD! Our monthly newsletter can be found at https://t.co/jJIntka2x4 or with your paper bill	0	Water Matters Newsletter Stay in the know with MSWD! Our monthly newsletter can be found at https://t.co/jJlntka2x4 or with your paper bill	0

Twitter Post Metrics	(July 1 - 31, 2025)
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Date	Format	Post	Labels	Retweets	Likes
July 24, 2025 3:10 PM PDT	Image	Pet Hydration Month July is National Pet Hydration Awareness Month! When on the go with your pets, make sure to carry a travel pet bowl for your furry companions, and if you need one, swing by our lobby and our team w	Customer Service Water Quality	0	0
July 23, 2025 5:05 PM PDT	Video	WW CCR Charles slays while showing us one of the many water tests we take every day to make sure your award-winning drinking water isn't just safe, it slaps. To learn more, check out the annual MSWD Water	Worker Wed Water Quality	0	0
July 22, 2025 12:36 PM PDT	Image Image	Water Matters Newsletter Stay in the know with MSWD! Our monthly newsletter can be found at https://t.co/jJIntka2x4 or with your paper bill statement and the E-Bill digital statement (scroll down to view) in English and	Customer Service Conservation/Rebates	0	0

Last week we joined The City of Desert Hot Springs Recreation Center Summer Camp for a day of water education and funt of The kids participated in a relay race focused on water distribution and water July 18, 2025 3:05 PM PDT Calendar Contest Caleb M. from Cabot Yerxa Elementary School reminds us to turn off the tap while brushing your teeth or shaving to save water and money! Make everyday conservation habits a way of life. #Rebates #M July 16, 2025 Help 2 Others Customer Service O 0 0	Date	Format	Post	Labels	Retweets	Likes
3:05 PM PDT Caleb M. from Cabot Yerxa Elementary School reminds us to turn off the tap while brushing your teeth or shaving to save water and money! Make everyday conservation habits a way of life. #Rebates #M July 16, 2025 Help 2 Others Customer Service 0 0		Video	Last week we joined The City of Desert Hot Springs Recreation Center Summer Camp for a day of water education and fun! 1 The kids participated in a relay race focused on water	Conservation/Rebates	0	0
		Image	Caleb M. from Cabot Yerxa Elementary School reminds us to turn off the tap while brushing your teeth or shaving to save water and money! Make everyday conservation habits a way of life.	Conservation/Rebates	0	0
4:22 PM PDT MSWD partners with the Help 2 Others bill assistance program to assist customers in a time of need, qualified customers can receive \$100 towards their water bill once every 12 months. To apply or t	July 16, 2025 4:22 PM PDT	Video	MSWD partners with the Help 2 Others bill assistance program to assist customers in a time of need, qualified customers can receive \$100 towards their water bill once every 12 months.	Customer Service	0	0

Date	Format	Post	Labels	Retweets	Likes
July 08, 2025 1:11 PM PDT	I mage	We Are Hiring We're Hiring at MSWD! Looking to take the next step in your career? We are currently hiring for an Chief Plant Operator, Construction Inspector, and a Water Production Operator I/II. Apply toda	New Hire / Jobs	0	0
July 07, 2025 3:13 PM PDT	Image	Smart Irrigation Month July is Smart Irrigation Month! Water wisely and consider purchasing a smart irrigation controller to make it easy to manage your irrigation times. To save water and money, check out our smart	Event Conservation/Rebates	0	0
July 03, 2025 12:12 PM PDT	Image	Closed 4th of July Happy 4th of July from MSWD! Our offices will be closed Friday, July 4th, in observance of our nation's independence day. However, we are still here for you 24/7/365 in case of an emergency. #4	Customer Service	0	0

Date	Format	Post	Labels	Retweets	Likes
July 02, 2025 2:41 PM PDT	Image	Welcome New Hire It's Worker Wednesday and we are excited to welcome Victor Zaragoza to the MSWD team! Victor will join us as a new Accounting Technician, he brings valuable experience and he holds a Bachelor of A	New Hire / Jobs	0	0
			Total	0	0
			Average	0.0	0.0

Instagram Account Overview	(July 1	- 31, 2025)
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Posts Published	Total Followers	Reach						
10	485	485 -6 -50.0% +20,085 3 Most Commented Posts Welcome New Hire It's Worker Wednesday and we are excited to welcome Victor Zaragoza to the MSWD team! Victor will join us as a ne						
-5 -33.3%	+6 1.3%	-6 -50.0%	+20,085 35.1%					
3 Most Li	ked Posts	3 Most Com	mented Posts					
WW CCR We're Just Out Here Making Sure Y Test at a Time Charles slays while showing us one of		It's Worker Wednesday and we are example. Zaragoza to the MSWD team!	xcited to welcome Victor 1					
Summer Camp Mater-saving heroes in the making Last week we joined The City of Dese Center Summer Ca		Calendar Contest Caleb M. from Cabot Yerxa Elementa off the tap while brushing your teeth						
Welcome New Hire It's Worker Wednesday and we are ex Zaragoza to the MSWD team!	scited to welcome Victor 13	Summer Camp Water-saving heroes in the making Last week we joined The City of Dese Center Summer Ca						

3 Least Liked Posts 3 Least Commented Posts Help 2 Others Pet Hydration Month MSWD partners with the Help 2 Others bill assistance program to ≜ July is National Pet Hydration Awareness Month ≜ 0 4 assist customers in a time of need, qualified custome... We love our pets at MSWD, National Pet Hydration Month is a time to... Closed 4th of July **%**Happy 4th of July from MSWD! 4 Water Matters Newsletter Our offices will be closed Friday, July 4th, in observance of our ♦ Stay in the know with MSWD! ♦ Our July Water Matters 0 newsletter features information about MSWD's bill statement nation's independe... upda... Water Matters Newsletter Stay in the know with MSWD! △ Our July Water Matters Help 2 Others 5 newsletter features information about MSWD's bill statement MSWD partners with the Help 2 Others bill assistance program to

upda...

assist customers in a time of need, qualified custome...

0

Instagram Story Metrics (July 1 - 31, 2025)

Date	Story	Labels	Exits	Impressions	Reach	Replies	Taps Forward	Taps Back
July 24, 2025 3:16 PM PDT			1	16	15	0	13	-
July 23, 2025 7:34 PM PDT			2	19	18	0	16	-
July 23, 2025 7:34 PM PDT			1	20	19	0	18	1
July 23, 2025 7:33 PM PDT			1	21	19	0	19	1
July 23, 2025 7:33 PM PDT			-	20	19	0	20	-
July 23, 2025 7:33 PM PDT			-	20	20	0	19	-
July 23, 2025 7:33 PM PDT			-	23	22	0	19	-
July 23, 2025 5:31 PM PDT			5	33	26	0	18	1
July 21, 2025 4:25 PM PDT			4	28	23	0	18	1
July 21, 2025 4:24 PM PDT			-	26	24	0	23	1

Date	Story	Labels	Exits	Impressions	Reach	Replies	Taps Forward	Taps Back
July 21, 2025 4:24 PM PDT			1	25	24	0	24	-
July 21, 2025 4:24 PM PDT			-	26	26	0	24	-
July 21, 2025 4:24 PM PDT			2	31	27	0	24	4
July 21, 2025 4:24 PM PDT			1	35	29	0	26	1
July 19, 2025 10:59 AM PDT			4	34	29	0	23	3
July 19, 2025 10:58 AM PDT			4	34	29	0	25	1
July 19, 2025 10:58 AM PDT			-	29	29	0	29	-
July 19, 2025 10:58 AM PDT			1	32	30	0	28	2
July 19, 2025 10:58 AM PDT			1	35	31	0	31	2
July 19, 2025 10:57 AM PDT			6	45	40	0	30	-

Date	Story	Labels	Exits	Impressions	Reach	Replies	Taps Forward	Taps Back
July 07, 2025 2:22 PM PDT	Smart Irrigation Month	Event Conservation/Rebates	11	51	37	0	27	1
July 03, 2025 9:02 AM PDT			5	33	29	0	27	3
July 03, 2025 9:02 AM PDT			2	32	31	0	30	2
July 03, 2025 9:01 AM PDT			1	33	31	0	31	2
July 03, 2025 9:01 AM PDT			1	38	32	0	32	5
July 03, 2025 9:01 AM PDT			4	47	36	1	33	-

^l Instagram	Post	Metrics	(July 1 -	31, 2025)
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Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
July 24, 2025 3:10 PM PDT	Image	Pet Hydration Month July is National Pet Hydration Awareness Month We love our pets at MSWD, National Pet Hydration Month is a time to remind everyone the importance of keeping pets adequately hydrated, especially	Customer Service Water Quality	7	0	141	51	7	13.73%	0	141
July 23, 2025 5:06 PM PDT	Video	WW CCR We're Just Out Here Making Sure Your Water is Bussin—One Test at a Time Charles slays while showing us one of the many water tests we take every day to make sure your award-winning drinking water	Worker Wed Water Quality	19	1	680	485	20	4.12%	0	680

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
July 22, 2025 12:36 PM PDT	Image	Water Matters Newsletter Stay in the know with MSWD! Our July Water Matters newsletter features information about MSWD's bill statement updates, understanding your bill & pass along fees, July is smart irrigation month,	Customer Service Conservation/Reba···	5	0	159	52	5	9.62%	0	159
July 21, 2025 4:18 PM PDT	Video	Summer Camp Water-saving heroes in the making! Last week we joined The City of Desert Hot Springs Recreation Center Summer Camp for a day of water education and fun! The kids participated in a relay race	Conservation/Reba···	17	1	390	275	19	6.91%	1	390
July 18, 2025 3:05 PM PDT	Image	Calendar Contest Caleb M. from Cabot Yerxa Elementary School reminds us to turn off the tap while brushing your teeth or shaving to save water and money! Make everyday conservation habits a way of life. To help o	Conservation/Reba···	6	1	278	79	7	8.86%	0	278

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
July 16, 2025 4:23 PM PDT	Video	Help 2 Others MSWD partners with the Help 2 Others bill assistance program to assist customers in a time of need, qualified customers can receive \$100 towards their water bill once every 12 months. To apply or	Customer Service	4	0	115	68	4	5.88%	0	115
July 08, 2025 1:11 PM PDT	Image	We Are Hiring We're Hiring at MSWD! Looking to take the next step in your career? We are currently hiring for an Chief Plant Operator, Construction Inspector, and a Water Production Operator I/II. Join a de	New Hire / Jobs	9	0	361	128	9	7.03%	0	361
July 07, 2025 3:13 PM PDT	Image	Smart Irrigation Month July is Smart Irrigation Month! Whether you use an irrigation system, or a hose, it's important to water your landscape during the cooler, non- daylight hours. This helps prevent evaporation	Event Conservation/Reba···	8	0	259	78	8	10.26%	0	259

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
July 03, 2025 12:12 PM PDT	Image	Closed 4th of July Happy 4th of July from MSWD! Our offices will be closed Friday, July 4th, in observance of our nation's independence day. However, we are still here for you 24/7/365 in case of an emergency.	Customer Service	4	0	151	37	4	10.81%	0	151
July 02, 2025 2:41 PM PDT	Image	Welcome New Hire It's Worker Wednesday and we are excited to welcome Victor Zaragoza to the MSWD team! (a) Victor will join us as a new Accounting Technician, he brings valuable experience in areas such as bank rec	New Hire / Jobs	13	1	337	111	14	12.61%	0	337
			Total	92	4	2,871	1,364	97		1	2,871
			Average	9.2	0.4	287.1	136.4	9.7	7.11%	0.1	287.1

	LinkedIn Account Over	riew (July 1 - 31, 2025)	
Posts Published	Likes	Views	Followers
1	11	57	458
-1 -50.0%	-20 -64.5%	-8 -12.3%	+12 2.7%
Comments	Impressions	Clicks	Engagement Rate
0	975	65	10.19%
	-509 -34.3%	-11 -14.5%	0.0 -2.5%

LinkedIn Post Metrics (July 1 - 31, 2025)

Date	Format	Post	Labels	Shares	Clicks	Engagement Rate	Reactions	Impressions	Comments
July 07, 2025 6:05 PM PDT	I Image	We're Hiring at MSWD! Looking to take the next step in your career? We are currently hiring for an Chief Plant Operator, Construction Inspector, and a Water Production Operator I/II. Join a ded		2	60	10.8%	10	667	O
			Total	2	60		10	667	0
			Average	2.0	60.0	10.8%	10.0	667.0	0.0

APPENDIX D – Financial Information

MISSION SPRINGS WATER DISTRICT CAPITAL IMPROVEMENT PROJECTS - ONGOING MAY 31, 2025

		BEG BAL	YEAR TO DATE	2024	FY 2024 BUDGET	TOTAL	ADOPTED	BALANCE	BUDGET DEPARTMENT
JOBNO	PROJECT TITLE		06-30-25		TO ACTUAL	COST	BUDGET	OF BUDGET	LEFT RESPONSIBLE
11147	WELL #42 (NEAR TO EXISTING WELL # 22)	3,235,370.09	286,489.93	0.00	-286,489.93	3,521,860.02	5,207,000.00	1,685,139.98	32% ENGINEERING
11424	REGIONAL WASTEWATER TREATMENT PLANT	51,396,210.40	2,833,204.08	0.00	-2,833,204.08	54,229,414.48	55,049,300.00	819,885.52	1% ENGINEERING
11425	AREA M-2 (AD #15)	709,878.30	58,879.33	0.00	-58,879.33	768,757.63	11,450,000.00	10,681,242.37	93% ENGINEERING
11426	CONVEYANCE LINE FROM LS TO RWWTP	7,075,504.77	581,973.61	0.00	-581,973.61	7,657,478.38	8,438,932.00	781,453.62	9% ENGINEERING
11451	CHROMIUM 6 COMPLIANCE STUDY	64,726.19	75,916.83	0.00	-75,916.83	140,643.02	910,000.00	769,356.98	85% ENGINEERING
11472	AREA J-2	293,853.72	5,061.56	0.00	-5,061.56	298,915.28	300,000.00	1,084.72	0% ENGINEERING
11566	DESIGN & ENGINEERING AREAS H & I	333,760.47	5,061.56	0.00	-5,061.56	338,822.03	460,000.00	121,177.97	26% ENGINEERING
11611	WELL REHABILITATION PROGRAM - WELL 22	609,439.81	324,035.27	0.00	-324,035.27	933,475.08	2,240,000.00	1,306,524.92	58% PRODUCTION
11618	DESIGN & ENGINEERING FOR AREAS A & G	572,264.91	19,466.52	0.00	-19,466.52	591,731.43	1,600,000.00	1,008,268.57	63% ENGINEERING
11621	ADMIN BUILDING	1,854,202.53	237,719.37	0.00	-237,719.37	2,091,921.90	40,000,000.00	37,908,078.10	95% ADMINISTRATION
11689	FILTRATION FOR HWWTP	108,952.07	1,739.00	0.00	-1,739.00	110,691.07	1,500,000.00	1,389,308.93	93% ENGINEERING
11693	GQPP AREA D3-1 SEWER DESIGN	10,898.22	64,545.08	0.00	-64,545.08	75,443.30	2,334,765.00	2,259,321.70	97% ENGINEERING
11741	35C WELL REHABILITATION	28,792.76	6,931.35	0.00	-6,931.35	35,724.11	3,055,990.00	3,020,265.89	99% ENGINEERING
11742	34C WELL REHABILITATION	643,795.77	169,555.91	0.00	-169,555.91	813,351.68	814,000.00	648.32	0% ENGINEERING
11743	INSTALL 18-INCH INTERTIE LINE	2,139.90	1,741.91	0.00	-1,741.91	3,881.81	1,100,000.00	1,096,118.19	100% ENGINEERING
11769	19TH-20TH AVES & LITTLE MORONGO ROADWAY PROJECT	118,992.68	83,481.87	0.00	-83,481.87	202,474.55	2,509,000.00	2,306,525.45	92% ENGINEERING
11776	ENERGY CONSERVATION AND EFFICIENCY SVCS PLAN	65,240.78	159,505.32	0.00	-159,505.32	224,746.10	555,000.00	330,253.90	60% ADMINISTRATION
11791	ERP SYSTEM REPLACEMENTS	0.00	6,997.84	0.00	-6,997.84	6,997.84	1,710,000.00	1,703,002.16	100% INNOVATION & TECHNOLO
11809	13TH AVE DAMAGE: TSTORM HILARY	189,386.41	31,850.66	0.00	-31,850.66	221,237.07	220,000.00	-1,237.07	-1% ENGINEERING
11810	THOMAS DR DAMAGE: TSTORM HILARY	38,178.10	249,472.41	0.00	-249,472.41	287,650.51	285,000.00	-2,650.51	-1% ENGINEERING
11813	MISSION LAKES DAMAGE: TSTORM HILARY	34,423.35	483,631.89	0.00	-483,631.89	518,055.24	520,000.00	1,944.76	0% ENGINEERING
11837	GIS ESRI - SBITA	47,976.75	118,798.65	0.00	-118,798.65	166,775.40		86,738.60	34% FIELD SERVICES
11838	GIS CITYWORKS - SBITA	0.00	146,274.70	0.00	-146,274.70	146,274.70	552,852.00	406,577.30	74% FINANCE
11845	HEADWORKS GRIT CLASSIFIER SCREW REPLACEMT	0.00	86,979.28	0.00	-86,979.28	86,979.28	96,076.00	9,096.72	9% WASTEWATER
11847	JWC AUGER REPLACEMENT	0.00	26,279.52	0.00	-26,279.52	26,279.52	28,898.00	2,618.48	9% WASTEWATER
11853	HIGHLAND SOLAR & COMMUNICATIONS UPGRADE	0.00	24,150.51	0.00	-24,150.51	24,150.51	23,442.00	-708.51	-3% PRODUCTION
11857	SCADA SERVER UPGRADE	0.00	14,870.10	0.00	-14,870.10	14,870.10	24,341.00	9,470.90	39% PRODUCTION
11858	TERRACE BOOSTER REHAB PROJECT	0.00	5,646.66	0.00	-5,646.66	5,646.66	119,304.00	113,657.34	95% PRODUCTION
11862	M-2 WATERLINE REPLACEMENT	0.00	259.20	0.00	-259.20	259.20	3,574,309.00	3,574,049.80	100% ENGINEERING
11869	GIS VERTICAL ASSET MODEL	0.00	88,975.00	0.00	-88,975.00	88,975.00	196,292.00	107,317.00	55% INNOVATION & TECHNOLO
11876	GQPP AD18 D3 PHS 1 WATER MAIN REPLACE: DESIGN	0.00	59,749.15	0.00	-59,749.15	59,749.15	2,067,000.00	2,007,250.85	97% CONSTRUCTION & MAINT.
11880	WELL BENCHMARK SURVEY	0.00	12,345.50	0.00	-12,345.50	12,345.50	21,000.00	8,654.50	41% PRODUCTION
11882	OPEN GOV-DIGITAL BUDGET/PROCUREMENT S/W	0.00	105,054.20	0.00	-105,054.20	105,054.20	230,392.00	125,337.80	54% CONSTRUCTION & MAINT.
11884	WELL #28 REHABILITATION PROJECT	0.00	16,713.52	0.00	-16,713.52	16,713.52	790,230.00	773,516.48	98% PRODUCTION
11885	REPLACEMENT HORTON WELLS: MO #1 & REHAB #11	0.00	3,380.00	0.00	-3,380.00	3,380.00	150,000.00	146,620.00	98% WASTEWATER
11886	WELL #30 REHABILITATION PROJECT	0.00	21.04	0.00	-21.04	21.04	790,230.00	790,208.96	100% PRODUCTION
TOTAL		67,433,987.98	6,396,758.33	0.00	-6,396,758.33	73,830,746.31	149,176,867.00	75,346,120.69	51%
36	Records Listed								

MISSION SPRINGS WATER DISTRICT CAPITAL IMPROVEMENT PROJECTS - PAUSED MAY 31, 2025

		BEG BAL	YEAR TO DATE	2024	FY 2024 BUDGET	TOTAL	ADOPTED	BALANCE	BUDGET	DEPARTMENT
JOBNO	PROJECT TITLE	07-01-2024	06-30-25	BUDGET	TO ACTUAL	COST	BUDGET	OF BUDGET	LEFT	RESPONSIBLE
11087	HORTON WWTP EXPANSION #5	152,615.52	0.00	0.00	0.00	152,615.52	13,404,000.00	13,251,384.48	99%	ENGINEERING
11159	1530 ZONE REDBUD TANK #2 LAND AND CONSTR	70,708.46	0.00	0.00	0.00	70,708.46	80,000.00	9,291.54	12%	ENGINEERING
11205	I-10 & INDIAN SEWER COLLECTION SYSTEM	594,668.44	0.00	0.00	0.00	594,668.44	652,000.00	57,331.56	9%	ENGINEERING
	HWWTP ASU DEMOLITION	45,077.20	0.00	0.00	0.00		167,275.00			ENGINEERING
11557	HWWTP PERCOLATION PONDS (2)	350,213.58	0.00	0.00	0.00	350,213.58	380,000.00	29,786.42		WASTEWATER
	BLOCK WALL AT CORP YARD & WASTEWATER FACILITY	1,451.86	0.00	0.00	0.00	1,451.86	155,000.00	153,548.14		ENGINEERING
	BLOCK WALL/FENCE AT TERRACE RESERVOIR	25,947.91	0.00	0.00	0.00	25,947.91	226,288.00	200,340.09		ENGINEERING
	MODULAR ENCL FOR CHLORINE EQUIP AT WELL SITES	88,417.25	0.00	0.00	0.00	88,417.25	124,180.00	35,762.75		PRODUCTION
	PAVEMENT REPAIRS - CORP YARD	43,757.39	0.00	0.00	0.00	43,757.39	345,575.00	301,817.61		ENGINEERING
	TERRACE RESERVOIR NO. 1	30,667.76	0.00	0.00	0.00	30,667.76	2,754,343.00	2,723,675.24		ENGINEERING
	TERRACE RESERVOIR NO. 2	32,374.80	0.00	0.00	0.00		2,814,461.00	2,782,086.20		ENGINEERING
	TERRACE RESERVOIR NO. 3	30,882.54	0.00	0.00	0.00	30,882.54	2,361,363.00	2,330,480.46		ENGINEERING
	VISTA RESERVOIR NO. 2	127,028.72	0.00	0.00	0.00	127,028.72	975,427.00	848,398.28		ENGINEERING
11613	HWWTP ABOVE GROUND PIPING & APPURTENANCE REHAR		0.00	0.00	0.00		150,000.00	149,656.32		ENGINEERING
	HWWTP SCADA UPGRADES	40,080.36	0.00	0.00	0.00	40,080.36	129,008.00	88,927.64		WASTEWATER
	2020 WATER CIP PIPELINE REPLACEMENT	308,076.69	0.00	0.00	0.00	308,076.69	2,264,975.00	1,956,898.31		ENGINEERING
	SEWER SYSTEM COLLECTIONS	561,007.76	0.00	0.00	0.00	561,007.76	750,000.00	188,992.24		ENGINEERING
	WELL AND RESERVOIR SITES SECURITY CAMERAS	2,366.86	0.00	0.00	0.00		225,075.00	222,708.14		PRODUCTION
	EMERGENCY BACKUP GENERATOR WELL 27/31	20,289.15	0.00	0.00	0.00	20,289.15	411,002.00	390,712.85		ENGINEERING
	EMERGENCY BACKUP GENERATOR WELL 32	20,221.64	0.00	0.00	0.00	- /	300,331.00	280,109.36		ENGINEERING
	EMERGENCY BACKUP GENERATOR WELL 37	20,252.01	0.00	0.00	0.00	20,252.01	300,331.00	280,078.99		ENGINEERING
	WELL REHAB PROGRAM DESIGN - 2022 FY	68,918.31	0.00	0.00	0.00	68,918.31	120,000.00	51,081.69		PRODUCTION
	ADMINISTRATION OFFICE REPAIRS DRYWL/PAINT	35,339.27	0.00	0.00	0.00	35,339.27	135,000.00	99,660.73		ADMINISTRATION
11811	INDIAN CANYON DAMAGE: TSTORM HILARY	17,740.48	0.00	0.00	0.00	17,740.48	230,000.00	212,259.52	92%	ENGINEERING
TOTAL		2,688,447.64	0.00	0.00	0.00	2,688,447.64	29,455,634.00	26,767,186.36	91%	
24	Records Listed									

MISSION SPRINGS WATER DISTRICT CAPITAL IMPROVEMENT PROJECTS - NOT STARTED MAY 31, 2025

	BEG BAL	YEAR TO DATE	2024	FY 2024 BUDGET	TOTAL	ADOPTED	BALANCE	BUDGET	DEPARTMENT
JOBNO PROJECT TITLE	07-01-2024	06-30-25	BUDGET	TO ACTUAL	COST	BUDGET	OF BUDGET	LEFT	RESPONSIBLE
11460 WELL 29 CHROMIUM 6 TREATMENT DESIGN	0.00	0.00	0.00	0.00	0.00	200,000.00	200,000.00	100%	ENGINEERING
11719 RESERVOIR REHAB PROGRAM DESIGN - 2022 FY	0.00	0.00	0.00	0.00	0.00	120,000.00	120,000.00	100%	PRODUCTION
11737 PIERSON BLVD SLURRY SEAL PROJECT	0.00	0.00	0.00	0.00	0.00	183,000.00	183,000.00	100%	ENGINEERING
11738 RIVERSIDE CTY MOUNTAIN VIEW RESURFACING PROJ	0.00	0.00		0.00	0.00	33,000.00	33,000.00		ENGINEERING
11789 WACHS ERV-750 VALVE MACHINE	0.00	0.00	0.00	0.00	0.00	42,000.00	42,000.00	100%	CONSTRUCTION & MAINT.
11812 LITTLE MORONGO DAMAGE: TSTORM HILARY	0.00	0.00	0.00	0.00	0.00	,			ENGINEERING
11840 VACUUM EXTRACTOR	0.00	0.00		0.00	0.00	143,000.00	143,000.00		CONSTRUCTION & MAINT.
11842 WALK BEHIND TRENCHER	0.00	0.00	0.00	0.00	0.00	,	,		CONSTRUCTION & MAINT.
11843 AXLE WEIGHING SYSTEM	0.00	0.00	0.00	0.00	0.00	15,070.00	15,070.00		WASTEWATER
11846 AVILIGON CAMERA SYSTEM (HORTON)	0.00	0.00	0.00	0.00	0.00	71,886.00	71,886.00		WASTEWATER
11848 ODOR CONTROL GREASE FILTER	0.00	0.00	0.00	0.00	0.00	17,000.00			WASTEWATER
11849 PSC - WPSV INTERTIE	0.00	0.00	0.00	0.00	0.00	1,291,001.00	1,291,001.00		ENGINEERING
11850 WATERLINE REPLACEMENT(S): EASEMENTS	0.00	0.00	0.00	0.00	0.00	62,000,000.00	62,000,000.00	100%	ENGINEERING
11851 CHLORINE ENCLOSURES	0.00	0.00	0.00	0.00	0.00	169,474.00			PRODUCTION
11852 GATEWAY PLC UPGRADE	0.00	0.00	0.00	0.00	0.00		23,150.00		PRODUCTION
11854 LITTLE MORONGO BOOSTER INSTALL	0.00	0.00	0.00	0.00	0.00	167,605.00	167,605.00	100%	PRODUCTION
11855 LOW DESERT VIEW BOOSTER REHAB	0.00	0.00	0.00	0.00	0.00				PRODUCTION
11856 QUAL ALTITUDE VALVE UPGRADE	0.00	0.00	0.00	0.00	0.00	40,033.00			PRODUCTION
11860 WELL 25A REHABILITATION	0.00	0.00	0.00	0.00	0.00	104,211.00	104,211.00	100%	PRODUCTION
11861 WELL 26A FENCING/ELEC POLE PROJECT	0.00	0.00	0.00	0.00	0.00	56,901.00	56,901.00	100%	PRODUCTION
TOTAL	0.00	0.00	0.00	0.00	0.00	64,788,735.00	64,788,735.00		
20 Records Listed			_						

MISSION SPRINGS WATER DISTRICT CAPITAL IMPROVEMENT PROJECTS - COMPLETED MAY 31, 2025

	BEG BAL	YEAR TO DATE	2024	FY 2024 BUDGET	TOTAL	ADOPTED	BALANCE	BUDGET	DEPARTMENT
JOBNO PROJECT TITLE	07-01-2024	06-30-25	BUDGET	TO ACTUAL	COST	BUDGET	OF BUDGET	LEFT	RESPONSIBLE
10693 WELL SITE-WORSLEY RD NORTH-27 ACRES	39,326.00	0.00	0.00	0.00	39,326.00	39,326.00	0.00	0%	ENGINEERING
10702 WELL SITE WORSLEY-ENV/ENG	2,404.50	0.00	0.00	0.00	2,404.50	2,405.00	0.50	0%	ENGINEERING
11076 WELL #38 DESIGN & ENVIRONMENTAL	366,443.48	0.00	0.00	0.00	366,443.48	375,000.00	8,556.52	2%	ENGINEERING
11088 EIR HORTON WWTP EXPANSION #5	71,415.62	0.00	0.00	0.00	71,415.62	71,416.00	0.38	0%	ENGINEERING
TOTAL	479,589.60	0.00	0.00	0.00	479,589.60	488,147.00	8,557.40		
4 Records Listed									

GENERAL MANAGER'S REPORT AUGUST 2025
APPENDIX F - Wastowater & Water Production Tables
APPENDIX E – Wastewater & Water Production Tables
APPENDIX E – Wastewater & Water Production Tables
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WASTEWATER REPORT

						SEWER CO	NNECTION	SUMMARY						
	2025/26	2024/25	2023/24	2022/23	2021/22	2020/21	2019/20	2018/19	2017/18	2016/17	2015/16	2014/15	2013/14	2012/13
July	13	9	4	4	18	8	7	9	51	2	1	139	2	0
August		7	12	26	20	4	1	8	53	2	4	214	4	0
September		2	17	20	20	5	2	12	8	11	2	90	2	1
October		2	3	13	36	9	4	8	12	4	21	65	8	2
November		22	7	8	29	50	10	9	7	7	1	52	18	7
December		5	21	8	12	9	3	3	64	1	0	86	22	11
January		1	2	35	14	21	7	1	16	8	3	27	3	11
February		55	1	4	7	23	5	1	42	0	3	5	46	6
March		30	1	24	17	48	1	0	23	5	0	31	16	2
April		56	7	16	7	18	3	3	15	30	0	8	95	14
May		42	8	9	16	17	11	3	20	45	7	13	98	3
June		4	0	4	2	21	7	3	6	70	4	4	72	2
Total	13	235	83	171	198	233	61	61	60	317	185	46	386	59

Connections to Sewer Collection System: As of June 30, 2025

9,154

Plus YTD 13

Total Sewer Connections = 9,167

WASTEWATER FLOW MGD HORTON PLANT DESERT CREST WRIGHT P													
2025/20	HORTO	N PLANT	DESER	CREST	WRIGHT PLANT								
2025/26	Avg. Daily	Peak 24 hr.	Avg. Daily	Peak 24 hr.	Avg. Daily	Peak 24 hr.							
	Flow	Flow	Flow	Flow	Flow	Flow							
July	1.862374	1.999693	0.042087	0.048290	0.169682	0.194612							
August													
September													
October													
November													
December													
January													
February													
March													
April													
May													
June													

WASTEWATER FLOW MGD HORTON PLANT DESERT CREST WRIGHT PLAN												
	HORTO	N PLANT	DESER	CREST	WRIGHT	Γ PLANT						
2024/25	Avg. Daily	Peak 24 hr.	Avg. Daily	Peak 24 hr.	Avg. Daily	Peak 24 hr.						
	Flow	Flow	Flow	Flow	Flow	Flow						
July	2.065945	2.184078	0.039738	0.046230	0.000000	0.000000						
August	2.132868	2.253870	0.045258	0.063150	0.000000	0.000000						
September	2.084274	2.299028	0.042407	0.050700	0.000000	0.000000						
October	2.056787	2.242007	0.045147	0.054820	0.000000	0.000000						
November	2.080992	2.260242	0.045151	0.050590	0.000000	0.000000						
December	2.063171	2.208058	0.043790	0.047380	0.000000	0.000000						
January	2.052011	2.229541	0.043768	0.046930	0.000000	0.000000						
February	2.021628	2.159446	0.042657	0.048510	0.196484	0.266883						
March	1.881538	1.992163	0.046467	0.054370	0.175171	0.213597						
April	1.866151	1.940300	0.042551	0.048930	0.164590	0.189517						
May	1.843367	1.999516	0.039008	0.048140	0.170625	0.191499						
June	1.860553	1.990549	0.041387	0.046620	0.169051	0.194171						

WATER REPORT

					WAT	ER CONNE	CTION SUM	IMARY					
	2025/26	2024/25	2023/24	2022/23	2021/22	2020/21	2019/20	2018/19	2017/18	2016/17	2015/16	2014/15	2013/14
July	18	9	5	6	18	7	4	5	7	2	0	0	1
August		14	14	28	19	6	10	5	3	2	2	0	1
September		6	19	22	23	18	2	14	4	13	3	0	2
October		2	4	16	33	13	3	21	8	3	20	0	5
November		25	9	10	27	10	16	4	0	7	3	0	1
December		6	5	9	9	2	17	3	3	2	0	0	2
January		1	5	26	14	15	6	3	20	1	1	2	2
February		59	3	14	8	13	8	5	11	1	0	1	0
March		37	6	29	19	16	2	3	6	5	0	12	0
April		64	11	24	6	11	1	3	7	11	2	7	0
May		54	9	16	19	15	12	5	11	9	8	2	0
June		7	3	5	1	24	11	2	8	2	10	1	0
Annual	18	284	93	205	196	150	92	73	88	58	49	25	14
Avg./ Mo.	1.50	23.67	7.75	17.08	16.33	12.50	7.67	6.08	7.33	4.83	4.08	2.08	1.17

Connections to Water System:

As of June 30, 2025 13,920
Plus YTD 18

Total Water Connections = 13,938

	WATER PRODUCTION SUMMARY												
	FY Variance 2025/26 from prior year			FY 2024/25	FY 2023/24	FY 2022/23	FY 2021/22	FY 2020/21	FY 2019/20	FY 2018/19	FY 2017/18	FY 2016/17	FY 2015/16
	AF	AF	%	AF									
July	812.67	-126.40	-13.46%	939.07	789.99	751.79	796.57	857.77	853.23	857.20	835.87	714.50	659.11
August		0.00	0.00%	818.63	737.74	850.19	839.93	885.31	795.18	806.47	829.93	808.54	706.62
September		0.00	0.00%	785.85	675.06	716.03	738.65	784.80	757.08	689.47	712.40	679.54	657.37
October		0.00	0.00%	718.26	709.23	691.98	665.18	755.84	709.39	709.81	733.86	678.33	575.86
November		0.00	0.00%	574.08	629.05	599.39	679.85	690.13	619.87	631.75	642.41	601.89	582.22
December		0.00	0.00%	647.08	529.99	554.27	565.48	588.32	537.23	502.16	584.24	520.63	503.10
January		0.00	0.00%	572.24	556.57	530.39	580.28	537.96	553.20	570.20	599.52	465.10	431.38
February		0.00	0.00%	509.08	458.69	490.41	527.34	495.61	520.85	415.49	512.79	453.39	483.92
March		0.00	0.00%	564.28	560.24	500.37	601.44	625.80	557.73	490.92	536.09	549.50	514.05
April		0.00	0.00%	604.64	649.67	552.34	624.07	649.34	573.02	635.08	644.06	540.56	502.36
May		0.00	0.00%	645.40	696.24	726.25	745.36	723.62	698.99	598.36	697.15	731.81	601.83
June		0.00	0.00%	769.02	700.11	682.09	730.02	761.63	806.02	710.39	688.74	732.68	685.93
TOTAL	812.67	-126.40	-13.46%	8,147.63	7,692.58	7,645.50	8,094.17	8,356.13	7,981.79	7,617.30	8,017.06	7,476.47	6,903.75