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ENGINEERING DIVISION

Engineering Department

Below is a list of Capital Projects and status updates for February 2025.

Well 42 Project

The design engineer, AECOM, prepared a conformed set of plans to clarify changes to the project for the completion of construction. The contractor, Layne Christensen, is scheduled to begin the civil site improvements in the coming weeks.

Well 22 Rehabilitation

Staff continued to work with the contractor, Canyon Springs Enterprises, on reviewing and approving material submittals, procuring materials, and responding to requests for information (RFIs).

Water and Wastewater System Comprehensive Master Plan Updates

Staff and consultants continued progress on evaluating the future demands and system needs, as well as finalizing the master plans and capital improvement programs. Staff continued to review and comment on the final draft chapters for both master plans. Staff anticipate completing the plans and presenting them to the Board in April 2025.

AD-18 – GQPP Sewer Project Area "D3"

Staff completed bidding for the sewer improvement and water line replacement project. Staff will bring the lowest responsive bidder to the Board for contracting in March 2025.

AD-18 - GQPP Sewer Project Areas "A" & "G"

The Army Corps of Engineers has placed the design on hold due to contracting issues. They are developing a remedy and path forward to complete the final design.

Well 34 Rehabilitation

The project is complete, and the Notice of Completion will be presented to the Board of Directors in March 2025.

Skyborne Village III - Housing Development

The developer's contractor is nearing completion of the main water installation in Phase III of the project. They will coordinate with the inspector to conduct tests and finalize the water main for activation into MSWD's system. MSWD's contracted inspector, MWH Constructors, has been overseeing and verifying that the work meets MSWD construction standards.

PODS Storage

The developer's contractor is in the process of addressing the punch list items, including correcting sewer line deficiencies. MSWD's contract inspector, TKE Engineering, has been inspecting and verifying the work meets MSWD construction standards.

Project Viento

The developer's contractor continued progress on the water, sewer, and force main system. MSWD's contract inspector, TKE Engineering, has been inspecting and verifying the work meets MSWD construction standards.

Regional Water Reclamation Facility

The Project Team continued responding to RFIs, and processing change orders and payment requests submitted by the treatment plant contractor, JF Shea Construction.

The contractor and MSWD operations continued to prepare for initial wastewater treatment startup, testing, and commissioning which began on February 26, 2025.

The Project Team continues to coordinate with the State Water Resources Control Board (SWRCB) on the SRF/Grant funding agreement and reimbursement requests.

RWRF Conveyance Line

The Project Team continued responding to RFIs and processing change orders and payment requests submitted by the contractor, Downing Construction.

The contractor completed construction of the gravity sewer portion across the SCE transmission crossing as well as testing. The sewer was placed into service on February 26, 2025.

Staff continued preparing the disbursement request documentation covering the period from the start of construction through Q4 2024 to be submitted to the State Water Resources Control Board (SWRCB) in the coming weeks.

Area M2 Sewer Collection System (AD-15)

Staff received RFIs from the State regarding the final bid package. Staff provided responses and continued to monitor the status of final approval with the State. Staff plans to bid the project following the State's approval.

RWRF Roadway Design (19th Avenue, Little Morongo Road, and 20th Avenue)

Staff received the 90% plan check comments from the City of Desert Hot Springs and are currently reviewing and responding to comments.

The consultant continued progress on the draft CEQA document and expects to receive the document in March 2025 for review. Following review, the draft CEQA will be published for public comment.

Water Resources Department

Below is a list of water resources related activities for February 2025.

Integrated Regional Water Management Planning

The Coachella Valley Regional Water Management Group (CVRWMG) implements the Integrated Regional Water Management (IRWM) Plan for the Coachella Valley IRWM Region.

The CVRWMG met to discuss on-going grant funded projects and upcoming grant opportunities, including continued discussion on Conservation Regulations and Chromium-6 compliance.

Mission Creek Subbasin SGMA Compliance

The consultant completed the final Sustainable Groundwater Management Act (SGMA) Annual Report and will submit it to the California Department of Water Resources (DWR) by April 1, 2025.

The Mission Creek Subbasin Management Agencies received proposals for the 2027 periodic update of the Alternative Plan. Coachella Valley Water District (CVWD), as the leading agency, will be taking the selected proposal to their Board for approval in the coming weeks.

San Gorgonio Pass Subbasin SGMA Compliance

Staff provided water supply and quality data to the consultant preparing the SGMA Annual Report. The draft report is expected in March 2025 for review and comment.

Salt and Nutrient Management Planning

Staff attended the monthly Steering Committee meeting to discuss progress and comment on the draft Technical Memorandum #5 (TM5), Construct TDS/N Forecasting Models.

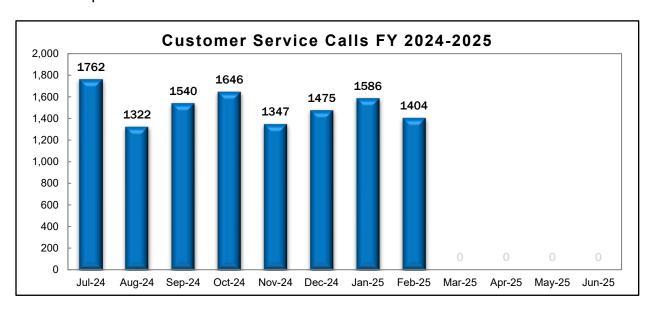


FINANCE DIVISION

Customer Service Department

Call into the Customer Service Department

The chart below represents the total incoming calls received by the staff in the Customer Service department for Fiscal Year 2024-2025.



Most calls received by the Customer Service department are related to payment plans, bill assistance information, demand/lien release requests, new property start/stop service, and account balance requests. The table below provides a summary of the number of calls by category received by the Customer Service staff.

Customer Request	Total for February 2025	Total for FY 2025
Water Waste	0	7
High Bill / Service Line Leak	5	70
No Water	4	53
Illegal Disconnect	4	28
Disconnections	109	804
Reconnections	83	617
Service Transfers	95	773
High / Low Pressure	7	50
Water Quality	6	31
Other / Miscellaneous	71	667

WaterSmart Portal

WaterSmart Analytics data provides a comprehensive overview of leaks detected and automated alerts sent to MSWD customers. All customers are encouraged to sign up in the WaterSmart Portal to access bills and leak alerts. The table below provides a summary of the number of customers who have registered in the WaterSmart Portal.

WaterSmart Portal	Total for February 2025	Overall Total	
Registered Customer Accounts	144	8,186	

<u>Billing</u>

During February 2025, Customer Service reviewed a total of 15,686 bills.

Bill Type	Total Bill Count for February 2025	Total Bill Amount for February 2025
Regular Bills	10,983	\$820,170.00
Delinquent Bills	4,531	\$1,256,741.44
Closing Bills	172	\$13,397.66
Delinquent Closing	0	\$0.00
Total	15,686	\$2,090,308.79

Delinquency Service Statistics

Staff continued to reach out to customers with delinquent accounts to provide information for assistance and repayment options to avoid disconnection. The table below summarizes the activities of Customer Service staff regarding delinquent accounts.

Delinquency Service	Total for February 2025
Auto-Dialer Calls	253
Door Hangers	41

Customer Bill Assistance

The District continues to facilitate bill assistance programs for the benefit of its customers. The United Way Customer Bill Assistance Program continues to be utilized by those customers who need assistance for one billing period annually, paying \$100 per approved customer. The table below summarizes the results of the customer bill assistance programs administered by the Customer Service staff.

Assistance	Total Assistance	Total Assistance
Program	in February 2025	in FY 2025
United Way of the Desert	\$700	\$2,800.00

Installment Payment Plans

The District continues to assist customers with delinquent bills by facilitating installment payment for the benefit of its customers. The table below summarizes the results of the installment payment plans administered by the Customer Service staff.

Total Active Payment Plans	Remaining Balance to be Collected		
130	\$67,149.34		

Refunds

There was a total of 28 customer account refunds totaling \$3,189.90 resulting from closed accounts for the month of February 2025.

Account Type	Total Refund Count for February 2025	Total Refund Amount for February 2025	
Customer Refunds	25	\$1,493.75	
Construction Meter Refunds	3	\$1,696.15	
Total	28	\$3,189.90	

<u>Liens</u>

Customer Service identified 13 accounts that were 90 days past due requiring Lien filing. Likewise, three Release of Liens were issued after securing payment for outstanding balances on past due accounts.

Lien Type	Total Lien Count for February 2025
Lien Recordings	13
Lien Releases	3



Finance & Accounting Department

The Finance and Accounting department continues to work with its vendors to complete the yearly and necessary tasks to meet State and Federal reporting requirements and the strategic goals established by the MSWD Board of Directors. Below are project highlights and summaries for February 2025.

Payroll

Staff collaborated with Human Resources and the CalPERS Analyst to determine the requirements for employees working Out of Class (OOC) and distinguish Temporary Upgrade Pay (TUP), along with Provisional Appointments per CalPERS regulations.

Worked with the accounting consultant to review and manage the 401(a) contract with Lincoln as well as ensure accurate CalPERS contribution calculations for employees working out of class.

Reviewed payroll tax table changes to 2025 tax deductions, tested FICA and SDI calculations for accuracy.

Provided payroll training with MDN Water Management Services business analyst.

Processed annual Sick Leave and Vacation cash-out for qualified District employees.

Worked with CalPERS Audit Compliance Analyst regarding special compensation and uniform allowance.

Worked with OpenGov team and provided them with District's workforce Salary and Wages data.

Budget

There were 6 budget transfer requests for the month of February 2025, and year-to-date budget transfers total \$158,704.00.

- \$1,000.00 from BID 585 Outside Services to BID 587 SCADA Monitoring Service
- \$300.00 from BID 630 Training & Seminars Front Office to BID 512 Misc. Reimbursements
- \$2,500.00 from BID 515 Facility Maintenance to BID 518 District Yard Pest Control
- \$4,000.00 from BID 515 Facility Maintenance to BID 525 Fuel Tank Testing
- \$852.00 from BID 563 Outside Services Temp Clerical to BID 550 General District Safety Materials
- \$541.00 from BID 565 Training & Seminars, Travel to BID 550 General District Safety Materials.

<u>Finance</u>

Staff assisted the General Manager with Long Range Financial meetings and provided Raftelis with Water and Wastewater Rate Study data.

Collaborated with RAMS Auditors to review Trial Balance and discuss outstanding Year End items

Review pending items with OpenGov related to Reimbursable Jobs and Assets in Chart of Accounts.

Current Work Priorities

The Accounting department continues to support other departments as needed:

- Engineering
 - Accounts Payable continues to process vendor requisitions.
- Operations
 - Accounting continues to support Operations on reimbursable jobs that include primarily damage to District property where a police report was filed.
- Human Resources
 - Accounting continues to work with Human Resources to update employee information related to change of status, new hires, and CalPERS appointments.
- Customer Service
 - Processing multiple customer refunds for credit balances on closed accounts.

Cash

Total cash receipts for the month of February 2025 amounted to \$2,551,756.29, with the largest contributors from the State of California sewer grant amounting to \$1,107,205.00, and from normal water and sewer customer account payments amounting to \$1,195,925.29.

Cash Disbursements for the month of February 2025 amounted to \$2,594,648.53 with the largest payments made to:

Entity	Amount
Net Payroll	\$489,460.84
Desert Water Agency	\$417,002.20
US Bank Corporate Trust Services	\$286,758.17
City of Desert Hot Springs	\$206,886.48
Southern California Edison Company	\$163,766.38

Financial Statement

A year-to-date summary of the District's financial position for Fiscal Year 2024-2025, in addition to a comparison to the previous fiscal year, can be found in Appendix A.

Capital Improvement Program

The District maintains a 5-year Capital Improvement Program that includes water and sewer infrastructure, facilities, and fleet. A year-to-date summary of the District's Capital Improvement Program for Fiscal Year 2024-2025 can be found in Appendix A.

Innovation & Technology Department

The Innovation and Technology (IT) department continues to work with staff and vendors to achieve technological enhancement and meet innovation goals established by the MSWD Board of Directors. Below are project highlights and summaries for February 2025.

2024 State and Local Cybersecurity Grant Program (SLCGP) Award

The District continues with the setup and onboard with CalOES to begin the projects approved for the SLCGP.

Department Updates

The IT department continues to assist Wastewater and Engineering with technical needs for the Wright Regional Water Reclamation Facility to meet the revised startup deadline.

IT also continues to assist the Finance and Contracts departments with the set up and integration of the OpenGov Budget and Procurement platforms, and working with the District's ERP programmer on the data export needs for the new system.

IT continues to assist Customer Service with the onboard of a new customer check deposit system.

IT completed the District's Nationwide Cybersecurity Review submission, a requirement for the SLCGP grant.

IT onboarded the District's new Administrative Assistant.

IT assisted Operations and Production in the initiation of a new project to improve the network infrastructure for all well and reservoir sites.

Technology Improvements

The adoption of the mobile device management system continues to move forward as more devices are brought under management.

Cybersecurity improvements continue to be made to improve District security.

Desktop computers and laptop upgrades continue as needed.

Cyber Security News Roundup

The IT Department tracks trends in cyber security to note new opportunities for security and new concerns to defend against. The news below is a brief selection intended for informational purposes and provides no insight to the district's cybersecurity controls.

 Artificial Intelligence (AI) enabled hackers to steal \$25 million without even breaching the systems of UK engineering firm, Arup. Using deepfake technology, they were able to impersonate Arup senior managers in a video call and to manipulate an employee into sending the money. This is an example of how AI has created new attack methods where human manipulation becomes the target instead of systems. (WeForum)

- Cybersecurity breaches in public schools have been more severe than reported since the pandemic. Far more personal information was released online by attackers than initially made public. (<u>Route-Fifty</u>)
- Researchers demonstrated new methods to attack Google Gemini and ChatGPT
 Al systems using carefully crafted prompts, causing the Al systems to perform
 unauthorized actions. OpenAl and Google have addressed these vulnerabilities,
 but this illustrates the risks with this emerging technology that even the developers
 are still learning about. (Ars Technica)

Intelesys IT Support

The District receives IT services and support through Intelesys. The Intelesys Monthly Client Report for February 2025 activities can be found in Appendix B.

Purchasing Department

Continue to source sanitization supplies to ensure wipes, hand sanitizers, disinfectants are available in all district buildings, and vehicles for the safety of the staff.

Price increases and supply chain issues continue to surface in our industry. Specifically, PVC pipe and fittings, ductile iron pipe and service brass fittings, restraints, hydrants, and valves, as well as many other products, are experiencing significant shortages that could lead to extended lead times. Along with these supply chain problems, pricing continues to escalate. These problems exist with both domestic and imported materials. We will continue to monitor the situation and do our due diligence in getting all the material that is needed to maintain our water systems.

Total inventory purchases were \$49,846.24 and the total issued for use by field crews was \$46,160.19 for the month of February 2025.



OPERATIONS & MAINTENANCE DIVISION

Construction & Maintenance Department

Water Line Locations

Staff completed approximately 278 water line location requests using iPads and the GeoViewer Mobile app to streamline and manage line locations.





Water System Repairs/Replacement

Staff continued to repair and replace components of the water distribution system keeping it in optimum working order and properly functioning without any interruption. Below is a summary of the repairs and replacements completed in February 2025.

- Three water service lines were replaced with copper.
- Five service line leaks were repaired.
- Six mainline leaks were repaired.
- Six fire hydrants were repaired/replaced.





Water System Maintenance

Staff continued to implement preventative maintenance and inspection programs to keep the water distribution system in optimal working order and properly functioning without any interruption. Below is a summary of the maintenance completed in February 2025.

- 133 ground valves were exercised.
- 52 fire hydrants were flushed, maintained, and painted.
- 87 air-release valves were inspected and/or rebuilt.
- No Cla-Val valves were repaired.
- 59 blow-offs were flushed.





CMMS Workorder Program

A total of 15 work orders were processed in February 2025 using the CMMS program.

New Water Meter Service Installation

Staff installed 58 new water service lines in February 2025

Fire Flow Testing

Staff conducted eight field fire flow tests for the Engineering Department in February 2025.



Fleet & Facility Maintenance Department

Janitorial Services

The District received two bids for annual janitorial services. Staff is taking the contract to the March 2025 Board Meeting recommending approval. District staff is self-performing janitorial duties until we contract with another company.

Building Maintenance

Staff completed the following building maintenance during the month of February 2025.

- Well 28 had eight irrigation leaks repaired.
- Vista Reservoir had a new irrigation controller and valve installed.
- Staff performed janitorial duties at the Corporate Yard and Old Stores.
- Installed a second cashier's desk in the Front Office.
- Two Bunch Reservoir had six irrigation leaks repaired.
- The Accounting Modular had an odor complaint rectified, drain for water fountain was cleaned, and trash removed from underneath the walkway ramp.
- The rear lower door handle to the Administration Building was disassembled and cleaned due to being hard to open.
- Well 25 had irrigation controller replaced.
- Terrace Reservoir had the battery connectors replaced in the irrigation controller.
- Well 27/31 had three irrigation leaks repaired.
- Accounting Modular had a partition added.
- The Administration Building gate keypad face was readjusted and secured.
- The swamp cooler for the Meter Shop was winterized.
- The women's downstairs restroom had the toilet snaked due to a backup and odor.
- The cork board in the east hall of the Administration Building was replaced.
- The ballast in the west hall in front of the General Manager's office was replaced.
- Six hydrant locks were fabricated for District use.

Standby Generator Monthly Maintenance Program

Monthly testing is conducted to ensure that all generators are in good working order and ready for use when needed. There were no issues with the generators this month.

Fleet Maintenance/Repairs

- Unit 385 had the battery replaced and four wheel hub seals replaced, along with three magnets and the right front brake assembly replaced.
- Unit 394 had four wheel hub seals replaced, three brake assemblies, one magnet, one brake drum, and one hub cover replaced.
- Unit 409 had an AC hard line and AC drier replaced in house, and system vacuumed and charged at Desert Tire.
- Unit 442 had the right rear strobe replaced.
- The wastewater portable generator had the battery replaced.
- Unit 413 had PM service performed, an oil change was done and had a left front CV axle and outer tie rods ordered for replacement.
- Unit 428 had PM service performed, an oil change, tire rotation, cabin filter and wiper blades were replaced. Right rear tire had a patch done, front shocks were also replaced, and a chip in windshield sealed by MACs Auto Glass.
- Unit 117 had the suction hose and 2-inch trash pump hose repaired.

- Unit 450 had a chip in windshield sealed by MACs Auto Glass.
- Completed the DOORS Program reporting for qualifying equipment.
- Unit 425 had the air filter cleaned out and all zirc fittings greased.
- Unit 414 valve machine choke cable was cleaned and adjusted.
- Unit 442 had the oxygen tank replaced.
- Units 442 and 399 had vents and caution labels installed on oxygen and acetylene bins.
- Unit 117 had four wheel hub seals, three magnets and one brake assembly replaced.
- Unit 444 was taken into RDO Equipment for repairs for engine codes.
- Unit 395 had a broken board replaced and sealed on decking.
- Unit 408 was decommissioned with decals and license plates removed.
- Unit 421 had rear glass replaced and driver side door latch replaced.

Field Services Department

WaterSmart / Neptune 360

Staff routinely reviews continuous and high usage on customer accounts and makes contact through the Customer Portal, phone, email, or in person, making them aware of potential issues. The following is the number of contacts made this month:

Contact Type	Total for February 2025	Total for FY 2025	
Continuous Usage	118	829	
High Usage (>Normal)	12	140	
Reverse Flow	0	0	
Total	130	969	

Cross Connection Control Program

The Backflow and Cross Connection Specialist performs annual testing of Backflow Prevention Assemblies (BPAs) throughout the District as required by the SWRCB Cross Connection Control Policy Handbook. There were 97 BPAs tested in February 2025 and three Hazard Assessments completed.



Wastewater Collection Department

<u>Sanitary Sewer Overflow</u>
There were no Sanitary Sewer Overflows (SSOs) in the collection system this month.

Dos Palmas Lift Station

Operators conducted daily site visits to ensure proper pump operation, Supervisory Control and Data Acquisition (SCADA) system functionality, and site security. Staff completed a confined space entry into the lift station to replace a damaged float that was causing issues with the level of the wet well.





Sewer Line Locations

Staff completed 298 sewer line location requests using iPads and the GeoViewer mobile application to streamline and manage line locations.

Sewer Line/Collections Maintenance

Staff did not complete any CCTV inspections in February 2025.

Staff cleaned 10,528 feet of sewer mainline in February 2025 in Assessment District 18, a total of 43 pipe segments.



Wastewater Treatment & Disposal Department

Plant Maintenance

Staff spent 718.75-man hours performing routine plant maintenance, equipment maintenance, and plant operations at the Horton and Desert Crest Wastewater Treatment Plants (WWTPs). Also, during this timeframe staff spent 143-man hours operating the sludge belt filter press, including filling and removing 20 trailers of sludge from the Horton and Desert Crest WWTPs.

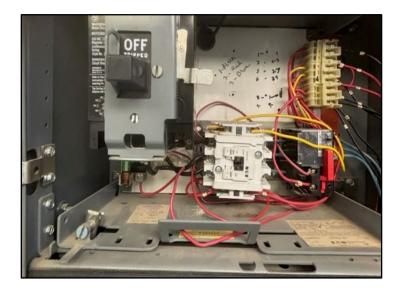
Staff worked on repairing the vertical auger for the belt press. The repairs included a top auger section, gearbox and shaft, as well as a lower bearing and shaft.

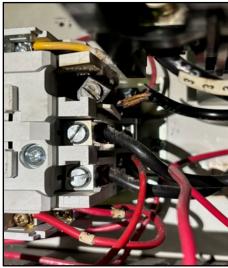






Staff had an issue with the starter and contractor on aeration brush 3. The starter and contractor have been replaced, and the brush is back to normal operation.





Nancy Wright RWRF

The Nancy Wright Regional Water Reclamation Facility (RWRF) officially started up as of February 26, 2025. The Wright RWRF will be receiving all the flow from the Dos Palmas Lift Station which has an average daily flow of 0.15 MGD. Staff will be monitoring the plant over the next 60 days with J.F. Shea Construction to ensure proper plant operation and refinement.





Sampling and Laboratory

Staff collected 47 samples and spent 94-man hours performing laboratory duties and analysis for process control and regulatory reporting purposes. Both plants produce an effluent that meets the District's permit discharge requirements.

Staff continue to sample from the pond lysimeters in Ponds 1, 6, and 8 for the nitrogen study. The objective is to determine whether the total nitrogen is being reduced as it percolates through the sand.

Pond Maintenance

Ponds 1, 2, 4, 5, 6, 7, and 8 were cleaned and rehabilitated during February 2025. The ponds continue to percolate at a high rate and continued being operated for 2-week intervals.





Weekly Wastewater Training

The training courses aim to provide all operators with consistent knowledge and a better understanding of processes, including operating equipment more proficiently. This training helps keep operators safe while completing maintenance. A summary of this month's training includes:

- Eyewash Safety Wash Water Wastewater Training
- MLSS Transfer Plan Training



Wastewater Report

Through continued development in the Desert Hot Springs area, and at the request of new consumers, sanitary services are always being added to the collection system. Below is a summary of new sanitary service connections by month.

New Sanitary Service Connections to Collection System					
Fiscal Year	2024/25	2023/24	2022/23	2021/22	2020/21
July	9	4	4	18	8
August	7	12	26	20	4
September	2	17	20	20	5
October	2	3	13	36	9
November	22	7	8	29	50
December	5	21	8	12	9
January	1	2	35	14	21
February	55	1	4	7	23
March		1	24	17	48
April		7	16	7	18
May		8	9	16	17
June		0	4	2	21
Total	103	83	171	198	233

Additional sanitary service connection information is provided in Appendix C.

The following table shows the average daily flow and peak daily flow for the Horton WWTP, Desert Crest WWTP, and Wright RWRF.

	Wastewater Flow (MGD)									
	Horton	WWTP	Desert Cr	est WWTP	Wright RWRF					
Fiscal Year 2024/25	Average Daily Flow	Peak 24-Hour Flow	Average Daily Flow	Peak 24-Hour Flow	Average Daily Flow	Peak 24-Hour Flow				
July	2.065945	2.184078	0.039738	0.046230	0.000000	0.000000				
August	2.132868	2.253870	0.045258	0.063150	0.000000	0.000000				
September	2.084274	2.299028	0.042407	0.050700	0.000000	0.000000				
October	2.056787	2.242007	0.045147	0.054820	0.000000	0.000000				
November	2.080992	2.260242	0.045151	0.050590	0.000000	0.000000				
December	2.063171	2.208058	0.043790	0.047380	0.000000	0.000000				
January	2.052011	2.229541	0.043768	0.046930	0.000000	0.000000				
February	2.021628	2.159446	0.042657	0.048510	0.173333	0.260000				
March										
April		_		_						
May										
June										

Additional wastewater flow information is provided in Appendix C.

Water Production Department

Water Pumped/Produced

During the month of February 2025, the District's three public water systems produced the following volume of water:

- MSWD (CA3310008) 495.39 Acre Feet (161.42 MG)
- West Palm Springs Village (CA3310078) 9.67 Acre Feet (3.15 MG)
- Palm Springs Crest (CA3310081) 4.02 Acre Feet (1.31 MG)

Water Sampling/Testing

- Bacteriological Sampling Staff collected 50 routine samples in the MSWD system, four routine samples in the ID-E area which includes the West Palm Springs Village (WPSV) and Palm Springs Crest (PSC) systems, and four well samples in ID-E.
- Staff collected 16 general physical samples in the MSWD system and two general physical samples in ID-E.
- Well 26A Uranium Treatment (IXP) Sampling The monthly uranium sampling was completed in February 2025.
- Monthly Reporting The District's Monthly Coliform Monitoring Report for all three water systems was sent to the SWRCB Department of Drinking Water (DDW) on March 10, 2025.
- Chromium-6 Sampling Staff will continue to collect monthly Chromium-6 sampling until otherwise instructed. Additionally, staff sampled Well 31 daily between October 28 and November 1, 2024, while Well 27 was left off.

Chlorination System Updates

- Chlorination Pumps Staff conducted routine maintenance and inspections on all chlorine pumps and related equipment at well sites. Staff made necessary adjustments, repairing and/or rebuilding to ensure proper operation. Most chlorinator pumps continue to function properly, with only typical preventative maintenance required (i.e., repair of cracked chlorination suction/feed tubing).
- Chlorinator Pump Cleaning All of the chlorinator pumps were cleaned twice during the month of February 2025.
- Sodium Hypochlorite (Chlorine) Usage During the month of February 2025, a total of 1,058 gallons of chlorine (12.5% solution strength) was used to disinfect the distribution system and our production facilities. (Reflects usage in the MSWD and ID-E water systems.)
- Chlorine Residuals at Production Well Sites In February 2025, the Water Production staff checked and documented the chlorine residuals at all wells in use 163 times. The average chlorine residual of these readings was 0.91 ppm. (This data reflects the MSWD and ID-E water systems.)
- Distribution System Chlorine Residuals During the month of February 2025, the Water Production staff checked and documented the chlorine residuals throughout the distribution system a total of 96 times. The average chlorine residual of these readings is 0.77 ppm. (This data reflects the MSWD and ID-E water systems.)

Well Soundings

Staff continued to sound the groundwater levels for 13 production wells and nine monitoring wells. Staff aim to complete these by the 15th of each month.

Water Production Facility Updates

Staff oversee all water production sites, making necessary adjustments. They conduct monthly overflow maintenance as needed by climbing reservoirs. Staff also inspect reservoir roofs using a drone.

• Gateway Fire Pump Monthly Testing – Staff performed the monthly fire pump testing in February 2025. All systems functioned properly. Water loss data was captured and entered onto our water loss tracking worksheet.

Well 33 Solar Site

Staff continue to monitor the performance of the solar system. Staff reached out to a third-party maintenance company, PVCA, to assess the maintenance and repair needs for the solar site. A proposal was received for further review and maintenance with a contract being considered for execution in March 2025.



Water Report

Through continued development in the Desert Hot Springs area and at the request of new customers, water services are always being added. Below is a summary of new water services added each month.

New Service Connections to the Water System										
Fiscal Year	2024/25	2023/24	2022/23	2021/22	2020/21					
July	9	5	6	18	7					
August	14	14	28	19	6					
September	6	19	22	23	18					
October	2	4	16	33	13					
November	25	9	10	27	10					
December	6	5	9	9	2					
January	1	5	26	14	15					
February	59	3	14	8	13					
March		6	29	19	16					
April		11	24	6	11					
May		9	16	19	15					
June		3	5	1	24					
Total	122	93	205	196	150					

Additional water service connection information is provided in Appendix C.

As expected, the new water services increase the amount of water needed to be pumped; however, the weather and water conservation continue to be the primary factor in MSWD water production. The following table summarizes the MSWD water production by month.

	Monthly Water Production (AF)												
	FY 2024/25	Prior Year		FY 2023/24	FY 2022/23	FY 2021/22	FY 2020/21						
	2024/25	AF	%	2023/24	2022/23	2021/22	2020/21						
July	939.07	149.08	18.87	789.99	751.79	796.57	857.77						
August	818.63	80.89	10.96	737.74	850.19	839.93	885.31						
September	785.85	110.79	16.41	675.06	716.03	738.65	784.80						
October	718.26	9.03	1.27	709.23	691.98	665.18	755.84						
November	574.08	-54.97	-8.74	629.05	599.39	679.85	690.13						
December	647.08	117.09	22.09	529.99	554.27	565.48	588.32						
January	572.24	15.67	2.82	556.57	530.39	580.28	537.96						
February	509.08	50.39	10.99	458.69	490.41	527.34	495.61						
March				560.24	500.37	601.44	625.80						
April				649.67	552.34	624.07	649.34						
May				696.24	726.25	745.36	723.62						
June				700.11	682.09	730.02	761.63						
Total	5,564.29	477.97	9.40	7,692.58	7,645.50	8,094.17	8,356.13						

Additional water production information is provided in Appendix C.

PUBLIC AFFAIRS

Past & Upcoming Sponsorships / Events

Palm Springs Air Museum Annual Fundraiser: February 8, 2025

MSWD Board and staff joined local leaders in support of the Palm Springs Air Museum in Commemorating the 80th Anniversary of the Ending of World War II. The museum provides year-round educational opportunities to youth in our community.



California Association of Sanitation Agencies, Policy Forum: February 24 -25, 2025



Board and staff attended the California Association of Sanitation Agencies (CASA) Policy forum that featured a program with speakers that included Congressional staff, reporters, and national water association leaders providing their perspective on what to expect in the coming term and other developments of importance to California's clean water professionals.

Association of California Water Agencies ACWA 2025 East: February 25 -27, 2025

Board and staff joined fellow agencies to receive federal policy updates and meet with Federal Officials. This conference offered unique opportunities for networking, advocacy, and engaging with key policymakers shaping California's water future. With the presidential election behind us, it was the ideal time to connect with decision-makers on pressing water policies and infrastructure challenges.



MSWD Blood Drive: February 26, 2025



MSWD partnered with LifeStream Blood Bank to host a blood drive, and thanks to community members and MSWD staff, the drive was very successful and the donations will help or save up to 42 lives.

<u>Urban Water Institute Spring Conference: February 26-28, 2025</u>

Select Board and staff attended the Urban Water Institute's Spring Conference where leading experts delivered presentations on today's most pressing water management issues, representing a broad range of expertise and non-partisan perspectives.



DHS Women's Club Annual Fashion Show Luncheon: March 2, 2025



Board and staff attended the Desert Hot Springs Women's Club annual fashion show and luncheon held recently at Miracle Springs. The Women's Club is the oldest non-national non-profit established organization in Desert Hot Springs who raises scholarship funds for the students of Desert Hot Springs through these events.

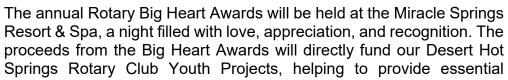


GCVCC Legislative Breakfast: RivCo Supervisor V. Manuel Perez Sunline Transit Agency – Thousand Palms: March 10, 2025



The Greater Coachella Valley Chamber of Commerce will be hosting a legislative breakfast with Riverside County's Fourth District Supervisor V. Manuel Perez. Attendees will have the opportunity to share their thoughts on legislative and community issues. Supervisor Perez will be answering questions provided by our legislative committee as well as our membership at large.

DHS Rotary BIG HE RT AWARDS, March 20, 2025







support and opportunities for the youth in Desert Hot Springs. The MSWD Big Heart Person of the Year is Jeff Nutter who has served the MSWD community for more than 30 years.

Association of California Water Agencies Legislative Symposium: March 26, 2025

The Association of California Water Agencies' (ACWA's) Legislative Symposium is an annual event engaging water district directors, general managers, attorneys, and staff from across California with up-to-date information on critical water policy issues. While at the event, MSWD will meet with legislators and share with them the challenges and successes of the District.



33rd Annual Senior Inspiration Awards: March 27, 2025



Held at Fantasy Springs Special Events Center, this event pays tribute to honorees from each Coachella Valley city and the County of Riverside. Attendees are inspired by the accomplishments and optimism of the honorees. The Coachella Valley is fortunate to have a senior population that is so active in our community.

Youth & Education Programs

MSWD Water Footprint Presentation: February 19, 2025

On February 19, 2025, MSWD staff visited students at the Desert Hot Springs High School and taught students about their direct and indirect water use and their individual water footprints. As part of their REAL Academy studies, students are working on a 60-second public service announcement that teaches others what they learned.



Tri-District Career Technical Education Meeting: February 12, 2025



Representatives and students from Coachella Valley's three school districts joined MSWD staff and other industry representatives to discuss upcoming career technical educational needs for the Coachella Valley. The event highlighted the need for more partnerships like MSWD and the Desert Hot Springs High School REAL Academy and the benefits these programs provide to students and industry.

MSWD and DHS High School REAL Academy Internship: January 18 through February 27, 2025

Through the MSWD and Desert Hot Springs High School REAL Academy partnership, MSWD hosted four interns for the spring session program. The students were partnered with a department and performed hands-on work. All students leave with a letter of reference, and "real" work experience. This session the departments and students were; Wastewater / Collections, Elias M.; Construction/Maintenance, Christian B.; GIS, Diego A.; and Public Affairs, Jayson Alvarez.





Rotary Four-Way Speech Competition: February 20, 2025

MSWD Assistant General Manager Marion Champion chaired the annual Desert Hot Springs Rotary Four-Way Test Speech Contest, as well as coaching the competitors. A "Rotary Four-Way Speech Competition" is a public speaking contest where high school students deliver speeches applying the principles of Rotary International's "Four Way Test". MSWD staff attended and assisted in judging. Julia H., the winner of the local competition, will compete in the regional competition in Banning on March 8, 2025.



KidWind Hosted by OneFuture Coachella Valley: February 22, 2025

MSWD staff had the privilege of serving as judges at the Annual KidWind competition held at Desert Hot Springs High School on February 22, 2025. Through OneFuture Coachella Valley, the regional KidWind event has grown into the world's largest handson student wind turbine and solar device design competition, engaging students in STEM through clean energy.





Desert Springs Middle School Career Day: March 26, 2025

MSWD staff will host a booth at the Desert Springs Middle School Career Day, which provides students an opportunity to explore different career opportunities and ask questions from the staff of various local organizations and businesses.



Public & Media Outreach

Water 101: MSWD Infrastructure Tours: March 18 and 19, 2025

As part of our Water 101 efforts, MSWD is offering two infrastructure tours on March 18 and 19, 2025, that will provide attendees with a peak at District operations. MSWD is promoting the tours on social media and email blasts. Tickets are free, but space is limited.

- March 18, 2025, 8:00 11:30 am
- March 19, 2025, 12:00 3:30 pm
- Sign-ups starting Feb 20, 2025
- For more info, visit www.mswd.org/tour25



CV Water Counts Academy: January 28 through March 1, 2025

MSWD staff participated in the regional CV Water Counts Annual Academy. The comprehensive course covers a variety of topics which includes: Course Overview; The History of Water; Groundwater, Streams and Imported Water; Colorado River Water; State Overview, Climate Change; Regional Planning & SGMA; Local Conservation Efforts and Incentives, and Making Conservation in the Coachella Valley A Way of Life; Water Quality & Regulations; Recycled Water; Building & Development and Water Efficiency; and Salton Sea Management Program. The academy culminated in a water infrastructure tour on March 1, 2025.





Customer Newsletter



Our February 2025 Water Matters newsletter features information about MSWD's CWEA awards, suggested watering schedules for cooler weather, and reporting water waste and water theft. Our monthly newsletter can be found here or with your paper bill statement and the E-Bill digital statement (scroll down to view) in English and Spanish. A copy of the newsletter is included in the Appendix E.

Follow and Like Us Campaign: December 2024 through June 2025

Public Affairs launched the "MSWD Follow and Like Us" Campaign to increase followers of the District Facebook and Instagram social media accounts, this initiative to increase engagement with our customers, as well as notice of events, information, and crisis communication access. Since the start of the campaign, we have received 53 new likes on Facebook, and 21 on Instagram. For the 2 months the campaign has run we have increased Facebook by 93, and Instagram by 32, page likes.

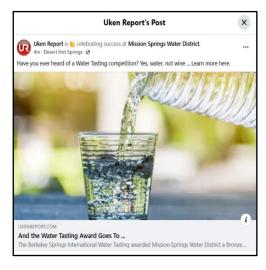




Editorials / Media

El Informador picked up the CWEA Awards news release in February 2025 and the Uken Report picked up the Berkeley Springs International Water Tasting Competition. Both releases were also shared on social media by the media outlets and gained significant and were well received. Copies and links to the editorials are in Appendix E.







Legislative Updates

<u>Federal: House Members Reintroduce Bipartisan Water Systems PFAS Liability Protection Act.</u>

Representatives Marie Gluesenkamp-Perez (D-WA) and Celeste Maloy (R-UT) reintroduced the Water Systems PFAS Liability Protection Act (H.R. 1267). The legislation would provide guardrails to protect water and wastewater agencies from liabilities related to the EPA CERCLA hazardous substances designation. The bill was referred to the Committees on Energy and Commerce and Transportation and Infrastructure for consideration. A full Federal Update is available in Appendix D.

State: Bill Introductions

With the bill introduction deadline having passed we are starting to get a better sense of what the landscape will look like in Sacramento this year, at least from the standpoint of legislation. As previously discussed, the bill introductions were slower than usual this year due to the focus on the Los Angeles fires. However, the Legislators made up for lost time introducing a total of 2,350 bills, comprised of 1,500 Assembly Bills and 850 Senate Bills. In comparison, last year there were 2,124 bills introduced, with 1,505 Assembly Bills and 619 Senate Bills.

February also provided some good news on the water front with multiple storms that allowed for both state and federal officials to provide additional water to water agencies. Specifically, the Department of Water Resources announced that they will provide 35% of the requested water supplies, up from 15% in December. The State report and State Bill Tracking sheet are included in Appendix D.

MSWD Digital Advertising

For the month of February 2025, the District featured three Google and Facebook/Instagram ads promoting various MSWD programs. The Google campaign garnered 257.01K impressions, and 221 link clicks. Our Facebook/Instagram (Meta) ads garnered a large increase from 271.7K last month to 369.4K impressions and 352 link clicks. The largest increase was due to the Conservation Kit campaign with 176K impressions and 143 clicks. The MSWD website saw 5,477 users, 18,574 views, and 6,077 engaged sessions. The full report is included in Appendix E.



Social Media

This report highlights activities and posts on the District's social media platforms. Some of our most engaging posts included the Blood Drive promo, Beware of Scams, and Worker Wednesday – Flushable Wipes are Not Flushable. Our most shared posts were the Blood Drive and Team Mom Black History Month Food Drive, and Watering Times/Rebates.

We were down on Facebook impressions, but had 53 new page likes. Instagram continues to grow with 21 new followers and 85,516 impressions (up 11.4%), LinkedIn is growing with 5 new followers, impressions were down due to less posts, but engagement is up 5%.

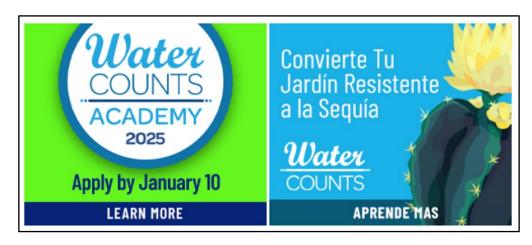
A copy of the February 2025 social media report can be found in Appendix E.



CV Water Counts

CV Water Counts continues with strong digital marketing performance continued in February 2025, with 323K display ad impressions, 7,877 search ad impressions, and 97,157 video ad impressions. The website saw 3,614 users and 5,024 sessions, with the "Conservation Tips" page leading at 3.1K views, followed by "Where Does the Coachella Valley's Water Come From?" article. Social media engagement was solid, with Facebook ads reaching 87,261 impressions and Instagram posts receiving 30,950 impressions.

A copy of the full report can be found in Appendix E.



Rebates & Conservation

The Public Affairs team continued to promote rebates and conservation throughout our service territory during the month of February 2025.

Rebate Type	Total Rebates for February 2025	Total Rebates for February 2025
Toilet	1	\$150.00
Turf	0	\$0.00
Clothes Washer	0	\$0.00
Smart Controller	0	\$0.00
Conservation Kit	9	-

Bottled Water Tracking Report

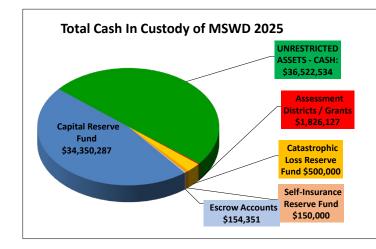
Date Supplied	Requested By	Event or Purpose	Cases Requested
02/03/2025	DHS Police Dept.	Special Events/Department Needs	5
02/05/2025	Painted Hills Middle School	Field Trips to JT National Park (2)	4
02/06/2025	DHS HS Public Safety Academy	Training Events	9
02/07/2025	AYSO Region 588	AYSO Tournament	5
02/11/2025	City of DHS	Supply for Meetings & Events	15
02/11/2025	CV Water Counts	Academy – MSWD Host Session	2
02/12/2025	Club Se Mujeres Latinas DHS	Valentine's Dance Fundraiser	5
02/25/2025	DHS High School Band	Fundraising Event	5
02/26/2025	Riverside First 5	de First 5 Community Events	
		Total	55

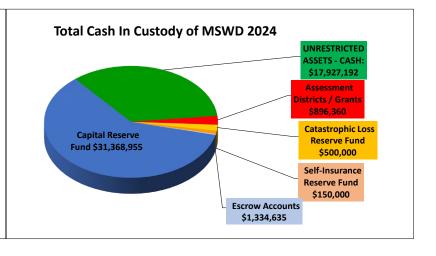
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APPENDIX A – Financial Information

MISSION SPRINGS WATER DISTRICT COMBINED FUNDS DISTRICT SUMMARY JULY 1, 2024 TO JANUARY 31, 2025

	YEAR TO DATE					JULY 1, 2023 TO JANUA	RY 31, 2024	
	FAVORABL	.E	FAVORABLE				FAVORABLE	FAVORABLE
	(UNFAVORAE	BLE)	(UNFAVORABLE)				(UNFAVORABLE)	(UNFAVORABLE)
	VARIANCE	≣	VARIANCE				VARIANCE	VARIANCE
ACTUAL	BUDGET AMOUNT		PERCENT		ACTUAL	BUDGET	AMOUNT	PERCENT
12,357,439	11,894,008 463,4	431	4%	OPERATING REVENUE:	11,863,195	12,406,093	(542,898)	-4%
8,751,845	11,668,587 2,916,7	742	25%	OPERATING EXPENSE:	11,944,679	13,824,465	1,879,787	14%
3,605,593	225,421 3,380,	172	1499%	NET OPERATING INCOME	(81,484)	(1,418,372)	1,336,889	-94%
2,361,014	3,255,300 (894,3	286)	-27%	ADD NON-OPERATING REVENUE	5,248,968	5,754,772	(505,804)	-9%
544,524	397,425 (147,0	,	-37%	LESS NON-OPERATING EXPENSE	587,163	620,599	33,436	5%
1,816,490	2,857,875 (1,041,		-36%	NET NON-OPERATING INCOME	4,661,805	5,134,173	(472,368)	-9%
5,422,083	3,083,296 2,338,	787	76%	NET INCOME	4,580,321	3,715,801	864,521	23%
				OTHER INFORMATION				
			3.37	DEBT SERVICE RATIO	12.50			
			3.37	DEBT SERVICE RATIO	12.50			
			1.31%	INVESTMENT RETURN	0.74%			
	EAR	NED \$	45,339	WELLS FARGO LOAN INTEREST	\$ 53,200	PAID		
		\$	62,533,816	CASH - JULY 1	\$ 42,784,058			
		\$	10,969,482	INCREASE/(DECREASE) IN CASH	\$ 9,393,084			
		\$	73,503,298	CASH - END OF PERIOD	\$ 52,177,142	- ■		
	WELLS FAR	RGO \$	36,522,534	UNRESTRICTED CASH	\$ 17 927 192	WELLS FARGO)	
	WELLS FAR	•	,- ,	RESTRICTED - ASSESSMENT DISTRICTS	\$,- , -	WELLS FARGO		
		ANK \$	-,,	RESTRICTED - ESCROW ACCOUNTS	\$,	US BANK	-	
	CALTRI		,	RESTRICTED - SHORT TERM FUND	\$, ,	CALTRUST		
	CALTRI	•	, , -	RESTRICTED - MEDIUM TERM FUND	\$ 	CALTRUST		
	CALTRI	•	-,,	RESTRICTED - LIQUIDITY FUND	\$, ,	CALTRUST		
		\$	73,503,298	RESTRICTED TOTAL CASH	\$ 52,177,142	. E		





MISSION SPRINGS WATER DISTRICT CAPITAL IMPROVEMENT PROJECTS - ONGOING JANUARY 31, 2025

		BEG BAL	YEAR TO DATE	2024	FY 2024 BUDGET	TOTAL	ADOPTED	BALANCE	DEPARTMENT
JOBNO	PROJECT TITLE	07-01-2024	01-31-25	BUDGET	TO ACTUAL	COST	BUDGET	OF BUDGET	RESPONSIBLE
11147	WELL #42 (NEAR TO EXISTING WELL # 22)	3,235,277.03	176,749.66	0.00	-176,749.66	3,412,026.69	4,973,000.00	1,560,973.31	ENGINEERING
11424	REGIONAL WASTEWATER TREATMENT PLANT	51,387,547.85		0.00	-488,910.01	51,876,457.86	53,049,300.00	1,172,842.14	ENGINEERING
11425	AREA M-2 (AD #15)	709,954.24	1,037.90	0.00	-1,037.90	710,992.14	11,450,000.00	10,739,007.86	ENGINEERING
11426	CONVEYANCE LINE FROM LS TO RWWTP	7,078,128.60	202,700.41	0.00	-202,700.41	7,280,829.01	8,300,000.00	1,019,170.99	ENGINEERING
11451	CHROMIUM 6 COMPLIANCE STUDY	64,726.19	38,725.77	0.00	-38,725.77	103,451.96	200,000.00	96,548.04	ENGINEERING
11456	HWWTP INFL. PUMP STATION ODOR CONTROL	647,969.84	0.00	0.00	0.00	647,969.84	730,000.00	82,030.16	ENGINEERING
11566	DESIGN & ENGINEERING AREAS H & I	336,320.57	0.00	0.00	0.00	336,320.57	460,000.00	123,679.43	ENGINEERING
11610	VISTA RESERVOIR NO. 2	127,027.61	0.00	0.00	0.00	127,027.61	975,427.00	848,399.39	ENGINEERING
11611	WELL REHABILITATION PROGRAM - WELL 22	609,264.22	34,412.73	0.00	-34,412.73	643,676.95	1,560,000.00	916,323.05	PRODUCTION
11618	DESIGN & ENGINEERING FOR AREAS A & G	573,106.23	6,041.71	0.00	-6,041.71	579,147.94	1,600,000.00	1,020,852.06	ENGINEERING
11621	ADMIN BUILDING	1,855,431.73	226,225.90	0.00	-226,225.90	2,081,657.63	33,300,000.00	31,218,342.37	ADMINISTRATION
11657	SEWER SYSTEM COLLECTIONS	561,007.76	0.00	0.00	0.00	561,007.76			ENGINEERING
11666	EMERGENCY BACKUP GENERATOR WELL 27/31	21,859.56	0.00	0.00	0.00	21,859.56	411,002.00	389,142.44	ENGINEERING
11667	EMERGENCY BACKUP GENERATOR WELL 32	21,767.00	0.00	0.00	0.00			278,564.00	ENGINEERING
11668	EMERGENCY BACKUP GENERATOR WELL 37	21,803.56	0.00	0.00	0.00	21,803.56		278,527.44	ENGINEERING
11693	GQPP AREA D3-1 SEWER DESIGN	10,126.62	40,603.56	0.00	-40,603.56				ENGINEERING
	PORTABLE BOOSTER/TRANSFER PUMP	148,226.35	0.00	0.00	0.00				PRODUCTION
11717	TRAILER MOUNTED PORTABLE GENERATORS	487,220.74	0.00	0.00	0.00	487,220.74		50,154.26	CONSTRUCTION & MAINT.
	WELL REHAB PROGRAM DESIGN - 2022 FY	68,918.31	0.00	0.00	0.00	68,918.31	120,000.00		PRODUCTION
11741	35C WELL REHABILITATION	28,729.59	3,460.82	0.00	-3,460.82	32,190.41	2,700,000.00	2,667,809.59	ENGINEERING
	34C WELL REHABILITATION	637,977.37	129,476.81	0.00	-129,476.81	767,454.18			ENGINEERING
11743	INSTALL 18-INCH INTERTIE LINE	3,174.77	1,138.59	0.00	-1,138.59	4,313.36			ENGINEERING
11769	19TH-20TH AVES & LITTLE MORONGO ROADWAY PROJECT		53,072.58	0.00	-53,072.58	173,301.67	309,000.00		BENGINEERING
	ENERGY CONSERVATION AND EFFICIENCY SVCS PLAN	63,160.06	86,290.82	0.00	-86,290.82				ADMINISTRATION
	2024 - NEW METERS 3/4" - 2"	308,086.20	18,212.87	0.00	-18,212.87	326,299.07	350,000.00		FIELD SERVICES
	13TH AVE DAMAGE: TSTORM HILARY	185,124.25	30,560.55	0.00	-30,560.55	,			ENGINEERING
11810	THOMAS DR DAMAGE: TSTORM HILARY	33,158.02	244,516.80	0.00	-244,516.80	277,674.82			ENGINEERING
11811	INDIAN CANYON DAMAGE: TSTORM HILARY	17,740.48	0.00	0.00	0.00				ENGINEERING
	MISSION LAKES DAMAGE: TSTORM HILARY	32,546.29	475,380.08	0.00	-475,380.08	507,926.37	525,000.00		BENGINEERING
	GEHL TH842 TELEHANDLER	0.00	177,317.22	0.00	-177,317.22		,		WASTEWATER
11830	CASE 570N EP SKIP LOADER	0.00	124,309.46	0.00	-124,309.46				WASTEWATER
	GIS ESRI - SBITA	47,976.75	144,077.20	0.00	-144,077.20				FIELD SERVICES
	GIS CITYWORKS - SBITA	0.00	36,746.39	0.00	-36,746.39				FINANCE
	JOHN DEERE JD210P SKIP LOADER	0.00	132,952.65	0.00	-132,952.65				CONSTRUCTION & MAINT.
11841	WACHS ERV-750 VALVE MACHINE	0.00	44,419.95	0.00	-44,419.95		•		CONSTRUCTION & MAINT.
	BELT PRESS HOIZONTAL SCREW REPLACEMT	0.00	19,288.00	0.00	-19,288.00		-,		WASTEWATER
	TERRACE BOOSTER REHAB PROJECT	0.00	5,646.66	0.00	-5,646.66	5,646.66			PRODUCTION
	TERRACE CLA-VAL REPLACEMENT	0.00	100,594.04	0.00	-100,594.04	100,594.04	112,617.00		PRODUCTION
	GQPP AD18 D3 PHS 1 WATER MAIN REPLACE: DESIGN	0.00	55,636.38	0.00	-55,636.38				CONSTRUCTION & MAINT.
	OPEN GOV-DIGITAL BUDGET/PROCUREMENT S/W	0.00	101,706.47	0.00	-101,706.47		136,506.00		CONSTRUCTION & MAINT.
502	2 22 20202	3.00		2.00		.5.,.55.11	.55,555.66	0 .,. 00.00	
TOTAL		69,443,586.88	3,200,211.99	0.00	-3,200,211.99	72,643,798.87	127,333,585.00	54,689,786.13	3
		11,112,223.00	2,222,23300	3.00	2,22,21100	2,2 :2,: 23:01	,===,==3.00	. ,,.	
40	Records Listed								
						•			•

MISSION SPRINGS WATER DISTRICT CAPITAL IMPROVEMENT PROJECTS - PAUSED JANUARY 31, 2025

		BEG BAL	YEAR TO DATE	2024	FY 2024 BUDGET	TOTAL	ADOPTED	BALANCE	DEPARTMENT
JOBNO	PROJECT TITLE	07-01-2024	01-31-25	BUDGET	TO ACTUAL	COST	BUDGET	OF BUDGET	RESPONSIBLE
11087	HORTON WWTP EXPANSION #5	152,615.52	0.00	0.00	0.00	152,615.52	13,404,000.00	13,251,384.48	ENGINEERING
11159	1530 ZONE REDBUD TANK #2 LAND AND CONSTR	70,708.46	0.00	0.00	0.00	70,708.46	80,000.00	9,291.54	ENGINEERING
11205	I-10 & INDIAN SEWER COLLECTION SYSTEM	594,668.44	0.00	0.00	0.00	594,668.44	652,000.00	57,331.56	ENGINEERING
11472	AREA J-2	293,853.72	0.00	0.00	0.00	293,853.72	300,000.00	6,146.28	ENGINEERING
11556	HWWTP ASU DEMOLITION	45,077.20	0.00	0.00	0.00	45,077.20	167,275.00	122,197.80	ENGINEERING
11557	HWWTP PERCOLATION PONDS (2)	350,213.58	0.00	0.00	0.00	350,213.58	380,000.00	29,786.42	WASTEWATER
11598	BLOCK WALL AT CORP YARD & WASTEWATER FACILITY	1,451.86	0.00	0.00	0.00	1,451.86	155,000.00	153,548.14	ENGINEERING
11599	BLOCK WALL/FENCE AT TERRACE RESERVOIR	25,947.91	0.00	0.00	0.00	25,947.91	226,288.00	200,340.09	ENGINEERING
11600	BOOSTER PUMP REHAB PROGRAM	119,375.93	0.00	0.00	0.00	119,375.93	150,000.00	30,624.07	PRODUCTION
11601	MODULAR ENCL FOR CHLORINE EQUIP AT WELL SITES	88,417.25	0.00	0.00	0.00	88,417.25	124,180.00	35,762.75	PRODUCTION
11604	PAVEMENT REPAIRS - CORP YARD	43,757.39	0.00	0.00	0.00	43,757.39	345,575.00	301,817.61	ENGINEERING
11607	TERRACE RESERVOIR NO. 1	30,667.76	0.00	0.00	0.00	30,667.76	2,754,343.00	2,723,675.24	ENGINEERING
11608	TERRACE RESERVOIR NO. 2	32,374.80	0.00	0.00	0.00	32,374.80	2,814,461.00	2,782,086.20	ENGINEERING
11609	TERRACE RESERVOIR NO. 3	30,882.54	0.00	0.00	0.00	30,882.54	2,361,363.00	2,330,480.46	ENGINEERING
11613	HWWTP ABOVE GROUND PIPING & APPURTENANCE REHAB	343.68	0.00	0.00	0.00	343.68	150,000.00	149,656.32	ENGINEERING
11617	HWWTP SCADA UPGRADES	40,080.36	0.00	0.00	0.00	40,080.36	129,008.00	88,927.64	WASTEWATER
11622	2020 WATER CIP PIPELINE REPLACEMENT	275,188.54	0.00	0.00	0.00	275,188.54	2,264,975.00	1,989,786.46	ENGINEERING
11665	WELL AND RESERVOIR SITES SECURITY CAMERAS	2,366.86	0.00	0.00	0.00	2,366.86	225,075.00	222,708.14	PRODUCTION
11689	FILTRATION FOR HWWTP	108,952.07	0.00	0.00	0.00	108,952.07	1,500,000.00	1,391,047.93	ENGINEERING
11691	MUNICODE WEBSITE	9,021.78	0.00	0.00	0.00	9,021.78	31,000.00	21,978.22	ADMINISTRATION
11692	MUNICODE AGENDA	7,214.25	0.00	0.00	0.00	7,214.25	20,000.00	12,785.75	ADMINISTRATION
11733	ADMINISTRATION OFFICE REPAIRS DRYWL/PAINT	35,339.27	0.00	0.00	0.00	35,339.27	135,000.00	99,660.73	ADMINISTRATION
TOTAL		2,358,519.17	0.00	0.00	0.00	2,358,519.17	28,369,543.00	26,011,023.83	
22	Records Listed								

MISSION SPRINGS WATER DISTRICT CAPITAL IMPROVEMENT PROJECTS - NOT STARTED JANUARY 31, 2025

		BEG BAL	YEAR TO DATE	2024	FY 2024 BUDGET	TOTAL	ADOPTED	BALANCE	DEPARTMENT
JOBNO	PROJECT TITLE	07-01-2024	01-31-25	BUDGET	TO ACTUAL	COST	BUDGET	OF BUDGET	RESPONSIBLE
11460	WELL 29 CHROMIUM 6 TREATMENT DESIGN	0.00	0.00	0.00	0.00	0.00	200,000.00	200,000.00	ENGINEERING
11719	RESERVOIR REHAB PROGRAM DESIGN - 2022 FY	0.00	0.00	0.00	0.00	0.00	120,000.00	120,000.00	PRODUCTION
11737	PIERSON BLVD SLURRY SEAL PROJECT	0.00	0.00	0.00	0.00	0.00	183,000.00	183,000.00	ENGINEERING
11738	RIVERSIDE CTY MOUNTAIN VIEW RESURFACING PROJ	0.00	0.00	0.00	0.00	0.00	33,000.00		ENGINEERING
11789	WACHS ERV-750 VALVE MACHINE	0.00	0.00	0.00	0.00	0.00	42,000.00		CONSTRUCTION & MAINT.
11791	ERP SYSTEM REPLACEMENTS	0.00	0.00	0.00	0.00	0.00	1,710,000.00		INNOVATION & TECHNOLOGY
	LITTLE MORONGO DAMAGE: TSTORM HILARY	0.00	0.00	0.00	0.00		30,000.00		ENGINEERING
11840	VACUUM EXTRACTOR	0.00	0.00	0.00	0.00	0.00	143,000.00	,	CONSTRUCTION & MAINT.
_	WALK BEHIND TRENCHER	0.00	0.00	0.00	0.00		12,100.00		CONSTRUCTION & MAINT.
	AXLE WEIGHING SYSTEM	0.00	0.00	0.00	0.00		15,070.00		WASTEWATER
11845	HEADWORKS GRIT CLASSIFIER SCREW REPLACEMT	0.00	0.00	0.00	0.00		96,076.00		WASTEWATER
	AVILIGON CAMERA SYSTEM (HORTON)	0.00	0.00	0.00	0.00		71,886.00	,	WASTEWATER
	JWC AUGER REPLACEMENT	0.00	0.00	0.00	0.00		28,898.00	,	WASTEWATER
	ODOR CONTROL GREASE FILTER	0.00	0.00	0.00	0.00		17,000.00	,	WASTEWATER
11849	PSC - WPSV INTERTIE	0.00	0.00	0.00	0.00	0.00	358,010.00	358,010.00	ENGINEERING
11850	WATERLINE REPLACEMENT(S): EASEMENTS	0.00	0.00	0.00	0.00	0.00	64,000,000.00	64,000,000.00	ENGINEERING
	CHLORINE ENCLOSURES	0.00	0.00	0.00	0.00	0.00	169,474.00	169,474.00	PRODUCTION
11852	GATEWAY PLC UPGRADE	0.00	0.00	0.00	0.00	0.00	23,150.00	,	PRODUCTION
	HIGHLAND SOLAR & COMMUNICATIONS UPGRADE	0.00	0.00	0.00	0.00		23,442.00	,	PRODUCTION
	LITTLE MORONGO BOOSTER INSTALL	0.00	0.00	0.00	0.00		167,605.00		PRODUCTION
	LOW DESERT VIEW BOOSTER REHAB	0.00	0.00	0.00	0.00	0.00	69,304.00	,	PRODUCTION
11856	QUAL ALTITUDE VALVE UPGRADE	0.00	0.00	0.00	0.00	0.00	40,033.00		PRODUCTION
	SCADA SERVER UPGRADE	0.00	0.00	0.00	0.00	0.00	24,341.00	,	PRODUCTION
	WELL 25A REHABILITATION	0.00	0.00	0.00	0.00		104,211.00	,	PRODUCTION
11861	WELL 26A FENCING/ELEC POLE PROJECT	0.00	0.00	0.00	0.00	0.00	56,901.00	,	PRODUCTION
11862	M-2 WATERLINE REPLACEMENT	0.00	0.00	0.00	0.00	0.00	3,574,309.00	3,574,309.00	ENGINEERING
TOTAL		0.00	0.00	0.00	0.00	0.00	71,312,810.00	71,312,810.00	
26	Records Listed								

MISSION SPRINGS WATER DISTRICT CAPITAL IMPROVEMENT PROJECTS - COMPLETED JANUARY 31, 2025

		BEG BAL	YEAR TO DATE	2024	FY 2024 BUDGET	TOTAL	ADOPTED	BALANCE	DEPARTMENT
JOBNO	PROJECT TITLE	07-01-2024	01-31-25	BUDGET	TO ACTUAL	COST	BUDGET	OF BUDGET	RESPONSIBLE
10371	SEWER LINE ENCASEMENT I-10 CROSSING @ INDIAN	251,972.22	0.00	0.00	0.00	251,972.22	251,972.00	-0.22	ENGINEERING
10693	WELL SITE-WORSLEY RD NORTH-27 ACRES	39,326.00	0.00	0.00	0.00	39,326.00	39,326.00		ENGINEERING
10702	WELL SITE WORSLEY-ENV/ENG	2,404.50	0.00	0.00	0.00	2,404.50	2,405.00		ENGINEERING
10969	PRELIM DESIGN/ENG HORTON WWTP EXP# 5	171,702.93	0.00	0.00	0.00	171,702.93	171,703.00		ENGINEERING
11032	FINAL DESIGN HORTON WWTP EXP #5	940,340.32	0.00	0.00	0.00	940,340.32	940,340.00		ENGINEERING
11076	WELL #38 DESIGN & ENVIRONMENTAL	366,443.48		0.00	0.00	366,443.48	375,000.00	•	ENGINEERING
11088	EIR HORTON WWTP EXPANSION #5	71,415.62	0.00	0.00	0.00	71,415.62	71,416.00		ENGINEERING
11282	MISSION CREEK - 80 ACRES	325,077.18	0.00	0.00	0.00	325,077.18	328,000.00		ENGINEERING
11392	WELL & BOOSTER SCADA ENHANCEMENT	29,207.20	0.00	0.00	0.00	29,207.20			PRODUCTION
	HWWTP PERCOLATION POND REHAB	28,181.34		0.00					WASTEWATER
	ELECTRICAL PANEL/MOTOR REHAB (3 SITES)	700,272.63	0.00	0.00		700,272.63	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·	PRODUCTION
11787	JOHN DEERE 3032E COMPACT UTILITY TRAILER	30,405.00	0.00	32,000.00	32,000.00	30,405.00	32,000.00	,	WASTEWATER
11788	MUFFIN MONSTER 6" INLINE GRINDER	16,197.28	0.00	15,100.00	15,100.00	16,197.28	17,100.00		WASTEWATER
	JOHN DEERE GATOR TE MODEL (1 OF 2)	0.00	15,372.77	0.00	-15,372.77	15,372.77	16,000.00	627.23	WASTEWATER
11832	JOHN DEERE GATOR TX MODEL (2 OF 2)	0.00	15,372.77	0.00	-15,372.77	15,372.77	16,000.00	627.23	ENGINEERING
TOTAL		2,972,945.70	30,745.54	47,100.00	16,354.46	3,003,691.24	3,074,666.00	70,974.76	
15	Records Listed								

GENERAL MANAGER'S REPORT MARCH 2025
APPENDIX B – Innovation & Technology Information

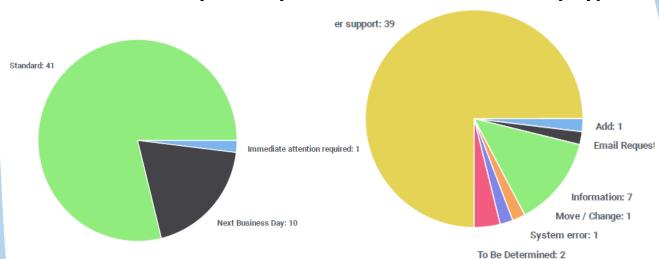


Mission Springs — February, 2025 Client report

Client Activity Report and Analysis

Tickets received by Priority

Tickets received By Type



Client Service Rating	5
Overall Satisfaction	_
Number of Service Requests	50
Number of Survey Responses	0
Response Rate	0%

Tickets Received 50

Tickets Closed 50

Ticket MTTR 7.44

Client Hours — January

Hours on SOs 113

Hours on Projects 3

Meeting Hours 0

TOTAL HOURS 116



Mission Springs — February, 2025 Client report

January Client Meetings

Meeting Title	Topics	Time Allocated
_	 No Feb Meeting 	0

Client Pending Projects

Project Title	Purpose
Global RMA	RMA Firewall rebuild
Client Server Updates	Update security servers

GENERAL MANAGER'S REPORT MARCH 2025	
APPENDIX B – Wastewater & Water Production	Tables

WASTEWATER REPORT

						SEWER CO	NNECTION	SUMMARY						
	2024/25	2023/24	2022/23	2021/22	2020/21	2019/20	2018/19	2017/18	2016/17	2015/16	2014/15	2013/14	2012/13	2011/12
July	9	4	4	18	8	7	9	51	2	1	139	2	0	0
August	7	12	26	20	4	1	8	53	2	4	214	4	0	2
September	2	17	20	20	5	2	12	8	11	2	90	2	1	0
October	2	3	13	36	9	4	8	12	4	21	65	8	2	1
November	22	7	8	29	50	10	9	7	7	1	52	18	7	3
December	5	21	8	12	9	3	3	64	1	0	86	22	11	2
January	1	2	35	14	21	7	1	16	8	3	27	3	11	1
February	55	1	4	7	23	5	1	42	0	3	5	46	6	1
March		1	24	17	48	1	0	23	5	0	31	16	2	1
April		7	16	7	18	3	3	15	30	0	8	95	14	3
May		8	9	16	17	11	3	20	45	7	13	98	3	2
June		0	4	2	21	7	3	6	70	4	4	72	2	0
Annual	103	83	171	198	233	61	60	317	185	46	734	386	59	16

Connections to Sewer Collection System: As of June 30, 2024 Plus YTD

8,919

103 **9,022** Total Sewer Connections =

November Company Com											
	HORTO	N PLANT	DESER	CREST	WRIGHT PLANT						
2024/25	Avg. Daily	Peak 24 hr.	Avg. Daily	Peak 24 hr.	Avg. Daily	Peak 24 hr.					
	Flow	Flow	Flow	Flow	Flow	Flow					
July	2.065945	2.184078	0.039738	0.046230	0.000000	0.000000					
August	2.132868	2.253870	0.045258	0.063150	0.000000	0.000000					
September	2.084274	2.299028	0.042407	0.050700	0.000000	0.000000					
October	2.056787	2.242007	0.045147	0.054820	0.000000	0.000000					
November	2.080992	2.260242	0.045151	0.050590	0.000000	0.000000					
December	2.063171	2.208058	0.043790	0.047380	0.000000	0.000000					
January	2.052011	2.229541	0.043768	0.046930	0.000000	0.000000					
February	2.021628	2.159446	0.042657	0.048510	0.173333	0.260000					
March											
April											
May											
June											

		WASTE	WATER FLO	OW MGD			
	HORTO	N PLANT	DESERT	CREST	WRIGHT PLANT		
2023/24	Avg. Daily	Peak 24 hr.	Avg. Daily	Peak 24 hr.	Avg. Daily	Peak 24 hr.	
	Flow	Flow	Flow	Flow	Flow	Flow	
July	1.922043	2.149212	0.050983	0.071200	0.000000	0.000000	
August	1.929369	2.592078	0.047453	0.067540	0.000000	0.000000	
September	2.037218	2.182773	0.046081	0.055570	0.000000	0.000000	
October	2.050049	2.173503	0.040804	0.051000	0.000000	0.000000	
November	2.065661	2.265582	0.046158	0.059550	0.000000	0.000000	
December	2.037725	2.208722	0.045566	0.057730	0.000000	0.000000	
January	2.014687	2.152567	0.045226	0.049620	0.000000	0.000000	
February	1.999080	2.184408	0.047016	0.053920	0.000000	0.000000	
March	2.075331	2.301861	0.047050	0.054740	0.000000	0.000000	
April	2.059142	2.222371	0.040275	0.047630	0.000000	0.000000	
May	1.983604	2.113440	0.036827	0.040730	0.000000	0.000000	
June	1.982771	2.091744	0.039008	0.046700	0.000000	0.000000	

WATER REPORT

					WAT	ER CONNE	CTION SUM	IMARY					
	2024/25	2023/24	2022/23	2021/22	2020/21	2019/20	2018/19	2017/18	2016/17	2015/16	2014/15	2013/14	2012/13
July	9	5	6	18	7	4	5	7	2	0	0	1	0
August	14	14	28	19	6	10	5	3	2	2	0	1	0
September	6	19	22	23	18	2	14	4	13	3	0	2	2
October	2	4	16	33	13	3	21	8	3	20	0	5	1
November	25	9	10	27	10	16	4	0	7	3	0	1	0
December	6	5	9	9	2	17	3	3	2	0	0	2	0
January	1	5	26	14	15	6	3	20	1	1	2	2	0
February	59	3	14	8	13	8	5	11	1	0	1	0	1
March		6	29	19	16	2	3	6	5	0	12	0	0
April		11	24	6	11	1	3	7	11	2	7	0	1
May		9	16	19	15	12	5	11	9	8	2	0	1
June		3	5	1	24	11	2	8	2	10	1	0	0
Annual	122	93	205	196	150	92	73	88	58	49	25	14	6
Avg./ Mo.	10.17	7.75	17.08	16.33	12.50	7.67	6.08	7.33	4.83	4.08	2.08	1.17	0.50

Connections to Water System: As of June 30, 2024

13,636

Plus YTD

122

Total Water Connections = 13,758

	WATER PRODUCTION SUMMARY												
	FY 2024/25	Varia from pr		FY 2023/24	FY 2022/23	FY 2021/22	FY 2020/21	FY 2019/20	FY 2018/19	FY 2017/18	FY 2016/17	FY 2015/16	FY 2014/15
	AF	AF	%	AF									
July	939.07	149.08	18.87%	789.99	751.79	796.57	857.77	853.23	857.20	835.87	714.50	659.11	859.00
August	818.63	80.89	10.96%	737.74	850.19	839.93	885.31	795.18	806.47	829.93	808.54	706.62	730.71
September	785.85	110.79	16.41%	675.06	716.03	738.65	784.80	757.08	689.47	712.40	679.54	657.37	800.67
October	718.26	9.03	1.27%	709.23	691.98	665.18	755.84	709.39	709.81	733.86	678.33	575.86	716.30
November	574.08	-54.97	-8.74%	629.05	599.39	679.85	690.13	619.87	631.75	642.41	601.89	582.22	533.69
December	647.08	117.09	22.09%	529.99	554.27	565.48	588.32	537.23	502.16	584.24	520.63	503.10	590.83
January	572.24	15.67	2.82%	556.57	530.39	580.28	537.96	553.20	570.20	599.52	465.10	431.38	526.86
February	509.08	50.39	10.99%	458.69	490.41	527.34	495.61	520.85	415.49	512.79	453.39	483.92	506.49
March		0.00	0.00%	560.24	500.37	601.44	625.80	557.73	490.92	536.09	549.50	514.05	614.94
April		0.00	0.00%	649.67	552.34	624.07	649.34	573.02	635.08	644.06	540.56	502.36	622.58
May		0.00	0.00%	696.24	726.25	745.36	723.62	698.99	598.36	697.15	731.81	601.83	590.28
June		0.00	0.00%	700.11	682.09	730.02	761.63	806.02	710.39	688.74	732.68	685.93	706.34
TOTAL	5,564.29	477.97	9.40%	7,692.58	7,645.50	8,094.17	8,356.13	7,981.79	7,617.30	8,017.06	7,476.47	6,903.75	7,798.69

GENERAL MANAGER'S REPORT MARCH 2025	
APPENDIX C – Federal & State Legislative Information	1
9	



Mission Springs Water District Federal Update

February 28, 2025

Appropriations Update

With roughly two weeks left until the expiration of the current Continuing Resolution (CR) on March 14th, House and Senate Appropriators are still working to find a path forward for the Fiscal Year (FY) 2025 appropriations bills. However, it is becoming increasingly likely that Congress will need to pass another CR to avoid a government shutdown as bipartisan funding negotiations remain stalled. Negotiations have been hampered by Democrats' concerns that President Trump might block the disbursement of funds included in any final agreement. Even if a top-line deal is reached, appropriators will need additional time to finalize the 12 full-year spending bills, making it unlikely they will be completed before mid-March. Given these challenges, Congress may resort to a CR that extends current funding levels for the remainder of FY25, limiting agencies' ability to launch new initiatives or modify existing programs.

Looking ahead to Fiscal Year 2026, House Appropriations Chair Tom Cole (R-OK) announced that the committee will begin marking up appropriations bills in April. Many Members of Congress are already moving forward with the request process, accepting proposals for programmatic funding, report language, and community project funding (earmarks). Meanwhile, the Senate Appropriations Committee has not yet announced its schedule for the FY26 appropriations process.

House and Senate Pass Separate Budget Resolutions

The House and Senate are advancing competing budget resolutions, both aiming to further the President's agenda. Tuesday evening, the House passed its budget resolution (H. Con. Res. 14) which includes \$4.5 trillion in tax cuts and over \$1.5 trillion in spending reductions. Earlier this month, the Senate passed its own budget resolution (S. Con. Res. 7), focusing on border security, defense, and energy spending but excluding an extension of the 2017 tax cuts. The House and the Senate will now need to come together to reconcile the differences in their resolutions.

Federal Employee Reductions

The Department of Government Efficiency (DOGE) has implemented widespread staff reductions across federal agencies as part of a broader effort to streamline operations and reduce spending. These measures have resulted in layoffs affecting both career and probationary employees—totaling roughly 30,000 federal workers across various departments, including independent agencies. A memo dated February 26th from the Office of Management and Budget (OMB) and the Office of Personnel Management (OPM) mandates that agencies develop reorganization plans by

March 13th, focusing on eliminating non-essential positions and reducing management layers. There is growing concern that further job cuts could disrupt government services, particularly those supporting local governments.

Trump Cabinet Nominations

The Senate continues to work through confirming President Trump's cabinet secretaries. The chart below details approval votes for confirmed nominees.

Dept/Agency	<u>Position</u>	<u>Nominee</u>	<u>Confirmation</u>
Agriculture	Secretary	Brooke Rollins	2/13 by a vote of 72-28
Commerce	Secretary	Howard Lutnick	2/18 by a vote of 51-45
Defense	Secretary	Pete Hegseth	1/24 by a vote of 51-50
Education	Secretary	Linda McMahon	pending
Energy	Secretary	Chris Wright	2/3 by a vote of 59-38
Health & Human Services	Secretary	Robert F. Kennedy, Jr.	2/13 by a vote of 52-48
Homeland Security	Secretary	Kristi Noem	1/25 by a vote of 59-34
Housing & Urban Development	Secretary	Scott Turner	2/5 by a vote of 55-45
Interior	Secretary	Doug Burgum	1/30 by a vote of 79-18
Justice	Attorney General	Pam Bondi	2/4 by a vote of 54-46
Labor	Secretary	Lori Chavez-DeReemer	pending
State	Secretary	Marco Rubio	1/21 by a vote of 99-0
Transportation	Secretary	Sean Duffy	1/28 by a vote of 77-22
Treasury	Secretary	Scott Bessent	1/27 by a vote of 68-29
Veterans Affairs	Secretary	Doug Collins	2/4 by a vote of 77-23
Central Intelligence Agency	Director	John Ratcliffe	1/23 by a vote of 74-25
Environmental Protection Agency	Administrator	Lee Zeldin	1/29 by a vote of 56-42
Office of Management and Budget	Director	Russel Vought	2/6 by a vote of 53-47

Trump Administration Appointments

President Trump and his Cabinet officials announced the below political appointees in February.

Dept/Agency	<u>Position</u>	<u>Appointee</u>
Energy	Administrator of the Energy Information Administration	Tristan Abbey
Energy	Assistant Secretary for Energy Efficiency and Renewable Energy	Audrey Robertson

Energy	Assistant Secretary for International Affairs	David Eisner	
Energy	Chief Financial Officer	Tina Pierce	
EPA	Assistant Administrator, Office of Air and Radiation	Aaron Szabo	
EPA	Assistant Administrator, Office of Water	Jessica Kramer	
EPA	Chief Financial Officer	Catherine Paige Hanson	
EPA	General Counsel	Sean Donahue	
Interior	Assistant Secretary for the Office of Water and Science	Andrea Travnicek	
Interior	Director of the Bureau of Land Management	Kathleen Sgamma	
Interior	Director of the Fish and Wildlife Service	Brian Nesvik	

LEGISLATIVE ACTIVITY AND COMMITTEE ASSIGNMENTS

House Members Reintroduce Bipartisan Water Systems PFAS Liability Protection Act. Representatives Marie Gluesenkamp-Perez (D-WA) and Celeste Maloy (R-UT) reintroduced the Water Systems PFAS Liability Protection Act (H.R. 1267). The legislation would provide guardrails to protect water and wastewater agencies from liabilities related to the EPA CERCLA hazardous substances designation. The bill was referred to the Committees on Energy and Commerce and Transportation and Infrastructure for consideration.

CONGRESSIONAL LETTERS

Reps. Huffman and Larsen Seek Answers on Unscheduled California Water Releases. Representatives Jared Huffman (D-CA), Ranking Member of the House Natural Resources Committee, and Rick Larsen (D-WA), Ranking Member of the House Transportation and Infrastructure Committee, sent a letter to Defense Secretary Pete Hegseth and Interior Secretary Doug Burgum seeking answers on the US Army Corps of Engineers' unscheduled release of water from Terminus Dam and Schafer Dam in California's Central Valley.

FEDERAL AGENCY REGULATORY ACTIONS

CEQ Releases Interim Final Rule on Implementing NEPA Regulations. The Council on Environmental Quality (CEQ) released an **interim final rule** (IFR) to remove existing implementation regulations for the National Environmental Policy Act of 1969 (NEPA) to align the NEPA process with President Trump's Executive Order (EO) titled "**Unleashing American**"

Energy." The IFR removes all NEPA regulations, including 40 CFR parts 1500, 1501, 1502, 1503, 1504, 1505, 1506, 1507, and 1508. The effective date of the IFR is April 11th.

##



Mission Springs Water District Sacramento Update

February 2025

As February concludes, the legislative process is kicking into high gear. The bill introduction deadline passed on February 21 and amendments are starting to come in for bills that were introduced in December 2024 and January 2025. The next phase of the Legislative Session will focus on policy committee hearings, where bills will have their first public hearing.

February provided some good news on the water front with multiple storms that allowed for both state and federal officials to provide additional water to water agencies. Specifically, the Department of Water Resources announced that they will provide 35% of the requested water supplies, up from 15% in December.

Bill Introductions

With the bill introduction deadline having passed we are starting to get a better sense of what the landscape will look like in Sacramento this year, at least from the standpoint of legislation. As previously discussed, the bill introductions were slower than usual this year due to the focus on the Los Angeles fires. However, the Legislators made up for lost time introducing a total of 2,350 bills, comprised of 1,500 Assembly Bills and 850 Senate Bills. In comparison, last year there were 2,124 bills introduced, with 1,505 Assembly Bills and 619 Senate Bills. We will continue to review all bills and amendments for any impact on Mission Springs.

State Budget

The Legislature has begun their review of the Governor's proposed 2025-26 state budget. The Assembly and Senate both held high level overview hearings regarding the Climate Bond in February. The Legislature will continue to hold Budget Subcommittee hearings from now until the Governor releases his May Revise budget in mid-May.

California's budget outlook remains up in the air, with potential actions by the Trump Administration and delayed tax filings due to the Los Angeles fires. The Legislative Analysts Office did offer a small glimmer of hope in February, suggesting that revenues <u>could be \$4 billion</u> above the Governor's January Budget projections due to strong income tax collections over the last year. However, the state's revenues were \$361 million lower than

expected in January, with the Department of Finance citing delayed tax deadlines for Los Angeles County residents.

Special Session Update

On February 3, the California Legislature approved the Special Session legislation (SBX1-1 and SBX1-2 both authored by Senator Wiener) that allocated \$50 million for legal fights with the Trump Administration. After the legislation was passed, the Legislature adjourned and closed the special legislative session that began on December 1, 2024.

GENERAL MANAGER'S REPORT MARCH 2025	
APPENDIX D – Public Affairs Information	1



MSWD WATER MATTERS

News From Your Water Provider - February 2025

MSWD Earns Top Honors from Regional California Water Environment Association

During a special ceremony hosted by the California Water Environment Association and its Colorado River Basin Section, Mission Springs Water District recently took home top honors for Community Engagement & Outreach Project of the Year (small plant category) Operator of the Year (Joey McElrone), and Collections System Person of the Year (Grant Fournier). In addition, intern Jeremy Minjarez was named the 2024 Outstanding Young Professional.

As part of the MSWD internship program with the Desert Hot Springs High School REAL Academy, Jeremy received hands-on training in various tasks wastewater employees handle daily including maintaining the wastewater treatment plant, collecting samples, conducting lab tests, sludge dewatering and removal, managing effluent discharge, and maintaining the collections system.

Founded in 1928, CWEA unites wastewater professionals from throughout the state. Together, they address real-time issues, develop and deliver cutting-edge training, raise awareness of the profession, and shape the future of wastewater. Since 1989, MSWD and its staff have won 42 Colorado River Basin Section CWEA awards, including nine personnel awards and 16 plant of the year honors. For a list of MSWD awards, visit mswd.org/awards.





Watering Schedules for Cooler Weather

The cooler weather means you can save water and money by reducing your watering schedule, plants need less water when it's cooler and the best time to water outdoors is always during non-daylight hours and remember to turn off irrigation for 48 hours after rainfall to reduce water waste.

During the months of February and March, watering your water efficient shrubs needs almost a gallon a day, 3 days a week. Water efficient trees need about 18-21 gallons per day, 3-4 days a week, and non-desert, less water efficient trees need about 54 gallons per day, 3-4 days a week.

Take control by installing a smart controller, you can save up to 15,000 gallons of water per year and you may qualify for up to a \$150 rebate. Eligible weather-based irrigation controllers use weather data (cellular, Wi-Fi or sensor) and have rain shut-off capability.

To check out the list of controllers that meet this requirement, go to mswd.org/rebates, or scan the QR code.

















MSWD WATER MATTERS

Noticias de Su Proveedor de Agua - Febrero 2025

Las Fugas, el Desperdicio de Agua y el Robo Nos Afectan a Todos Para reportar un problema, llama al 760-329-6448 (24/7) or visit mswd.org/report

MSWD Recibe los Más Altos Honores de la Asociación Regional del Medio Ambiente del Agua de California

Durante una ceremonia especial organizada por la Asociación del Medio Ambiente del Agua de California y su Sección de la Cuenca del Río Colorado, el Distrito de Agua de Mission Springs recibió recientemente los más altos honores en varias categorías: Proyecto de Participación Comunitaria y Divulgación del Año (categoría de planta pequeña), Operador del Año (Joey McElrone) y Persona del Sistema de Recolección del Año (Grant Fournier). Además, el pasante Jeremy Minjarez fue nombrado Joven Profesional Destacado 2024.

Como parte del programa de pasantías de MSWD en colaboración con la REAL Academy de Desert Hot Springs High School, Jeremy recibió capacitación práctica en diversas tareas que los empleados de aguas residuales manejan a diario. Estas incluyen el mantenimiento de la planta de tratamiento de aguas residuales, la recolección de muestras, la realización de pruebas de laboratorio, el deshidratado y eliminación de lodos, la gestión de la descarga de efluentes y el mantenimiento del sistema de recolección.

Fundada en 1928, la CWEA reúne a profesionales de aguas residuales de todo el estado. Juntos, abordan problemas en tiempo real, desarrollan y ofrecen capacitación de vanguardia, aumentan la conciencia sobre la profesión y dan forma al futuro del tratamiento de aguas residuales. Desde 1989, MSWD y su personal han ganado 42 premios de la Sección de la Cuenca del Río Colorado de la CWEA, incluidos nueve premios al personal y 16 reconocimientos a la planta del año. Para ver la lista de premios de MSWD, visita mswd.org/awards.

★★★★★

Horarios de Riego para Climas Más Frescos

El clima más fresco significa que puedes ahorrar agua y dinero reduciendo tu horario de riego. Las plantas necesitan menos agua cuando hace frío, y el mejor momento para regar al aire libre es siempre durante las horas sin luz solar. Recuerda apagar el riego durante 48 horas después de la lluvia para evitar el desperdicio de agua.

Durante los meses de febrero y marzo, los arbustos de bajo consumo de agua necesitan casi un galón de agua al día, 3 días a la semana. Los árboles eficientes en el uso del agua requieren entre 18 y 21 galones por día, de 3 a 4 días a la semana, mientras que los árboles no desérticos y menos eficientes en el uso del agua necesitan aproximadamente 54 galones por día, de 3 a 4 días a la semana.

Toma el control instalando un controlador inteligente. Puedes ahorrar hasta 15,000 galones de agua al año y podrías calificar para un reembolso de hasta \$150. Los controladores de riego basados en el clima elegibles utilizan datos meteorológicos (celular, Wi-Fi o sensor) y tienen la capacidad de apagarse automáticamente en caso de lluvia.

Para ver la lista de controladores que cumplen con este requisito, visita <u>mswd.org/rebates</u> o escanea el código QR.















Congress of the United States Washington, DC 20515

February 1, 2025

The Honorable Pete Hegseth Secretary Department of Defense 1000 Defense Pentagon Washington, DC 20301 The Honorable Doug Burgum Secretary Department of the Interior 1849 C Street NW Washington, DC 20240

Dear Secretary Hegseth and Secretary Burgum:

We are writing to request information on this week's abrupt, unscheduled water releases from Terminus Dam and Schafer Dam in California's Central Valley by the U.S. Army Corps of Engineers. According to multiple news reports, these releases deviated from established flood safety protocols and were carried out with minimal notice—leaving state and local government officials and local water managers "caught off-guard" as flows rapidly escalated from nominal levels to channel capacity within hours. This sudden, uncoordinated move raises serious concerns for downstream agricultural operations and communities since local authorities had little time to adjust or plan accordingly. We are equally concerned that these releases did not meet their stated intent of providing Los Angeles with additional water, and could reduce the availability of critical municipal and agricultural water supplies later in the year, further exacerbating the fire, safety, and economic risks facing this drought prone region for years.

In light of these issues, we respectfully request that you promptly provide answers to the following questions no later than Friday, February 7, 2025:

1. Deviation from Flood Safety Operating Rules

Who specifically gave the order to breach established flood safety rules for water releases? When was it given and why was it given? Did President Trump—or anyone in the White House—directly order the Corps to carry out these releases? What was the Department of Government Efficiency's involvement, if any, in these efforts?

2. Coordination with Local Authorities

Please provide the specific steps taken in advance to coordinate these releases with state and local government officials, local water managers, agricultural stakeholders, and public safety officials, including a list of all parties that were contacted prior to these releases, when they were contacted, and by whom they were contacted?

3. Impact on Water Usage

What are the objectives the release of this water is supposed to achieve and how will it be used to achieve those objectives? What considerations were made about the impact of these releases on critical municipal and agricultural water supply needs later this year? What considerations were made considering current drought protections and decreased snowpack estimates for the region? How will these releases meet their intended uses

¹ https://www.latimes.com/environment/story/2025-01-31/trump-california-dams-opened-up

when it is likely that much of the released water will be lost to evaporation rather than put to beneficial use? What plan is in place to replenish the water supplies lost from this release?

4. Future Release Plans

Are similar actions being considered moving forward, and if so, what assurances can be provided that full coordination with local and state agencies will be maintained?

It is vital that decisions regarding major dam releases be made with transparency, coordination, and a steadfast commitment to public safety. The public deserves clear answers to these questions and assurances that no similar actions will be taken in the future that jeopardize the safety of downstream communities or undermines the water planning necessary to meet their needs. Please provide a response no later than Friday,

Sincerely,

Jared Huffman Ranking Member

House Committee on Natural Resources

Rick Larsen Ranking Member

House Committee on Transportation and Infrastructure

Rich Zansen

cc:

Lieutenant General William H. "Butch" Graham, Jr., Chief of Engineers and Commanding General, U.S. Army Corps of Engineers

David Palumbo, Acting Commissioner, Bureau of Reclamation



MSWD obtiene los máximos honores de la Asociación Regional del Medio Ambiente del Agua de California



Desert Hot Springs www.mswd.org

Mission Springs Water District se llevó a casa cuatro premios, incluidos el Proyecto de participación y divulgación comunitario del año, el Operador del año, la Persona del año del sistema de recolección y el Premio al joven profesional destacado, durante una ceremonia especial organizada por la Asociación del Medio Ambiente del Agua de Catifornia y su Sección de la Cuenca del Río Colorado.







Jeremy Minjarez, estudiante de la Academia REAL de la Desert Hot Springs High School y pasante de MSWD, fue nombrado el joven profesional destacado de 2024. Como parte del programa de pasantías de MSWD, Jeremy recibió capacitación práctica en varios tareas que los empleadas de aguas residuales monejan a diario. Según su supervisor, el operador lefe interino de la planta. Andy Grunnet, "Destacó y mostró enfusiasmo por todo lo que aprendió, incluido el montenimiento de la plonta de tratamiento de aguas residuoles, la recatección de muestros, la realización de pruebas de laboratoria, la deshidratación y eliminación de lodas, la gestión de la descarga de efluentes y el montenimiento del sistema de recolección".



Minjarez también afreció asistencia y se ofreció como voluntario para ayudar con eventos, y hobió sobre su experiencia como pasente en MSWD y la asociación continua con REAL Academy durante nuestra ceremonia de inauguración de la Instalación Regional de Recuperación de Agua Nancy Wright.

MSWD también se tlevó a casa los máximos honores por el Proyecto de Difusión y Participación Comunitaria del Año (categoría de planta pequeña) por la Instalación Regional de Recuperación de Agua Nancy Wright, así como por el Operador del

Año (Joey McEirone) y la Persona del Sistema de Recotección del Año (Grant Fournier).

Fundada en 1928, CWEA reúne a profesionales de aguas residuales de todo el estado. juntos, abordan problemas en fiempo real, desarrollan y brindan capacitación de vanguardia, generan conciencia sobre la profesión y dan forma al futuro de las aguas

Desde 1989, MSWD y su personal han ganado 42 premios CWEA de la Sección de la Cuenca del Río Colorado, incluidos nueve premios perso.

Uken Report's Post





Uken Report is 6 celebrating success at Mission Springs Water District.

4m · Desert Hot Springs · €

Have you ever heard of a Water Tasting competition? Yes, water, not wine ... Learn more here.



UKENREPORT.COM

And the Water Tasting Award Goes To ...

The Berkeley Springs International Water Tasting awarded Mission Springs Water District a Bronze...

https://ukenreport.com/and-the-water-tasting-award-goes-to/?fbclid=lwZXh0bgNhZW0CMTEAAR2RmLcZJkcWn0B2pxV65qM69lZcmmo_KNyYC6yCP 2OH8e1bw43tZ5rVipA_aem_In8tl8WZNXOF9_WuDaKwHQ





MSWD Water Production Operator Adam Wagner draws water from an MSWD well in preparation for the 2025 Berkeley Springs International Water Tasting. (Photo courtesy of MSWD)

BERKELEY SPRINGS, WEST VIRGINIA — The Berkeley Springs International Water Tasting, the world's most prestigious, awarded Mission Springs Water District a Bronze Medal on Saturday, bringing the District's total medal count to 11 since it first entered the annual contest in 1997. Award winners represented three out of the four continents that had submitted among over 80 entries.

The Municipal Water Category saw a US sweep, from the West Coast to the East Coast and in between, including three previous gold medal winners. Emporia, KS took home their second Gold Medal. The silver medal was won by hometown favorite, Berkeley Springs, WV, and Bronze went to Mission Springs Water District, Desert Hot Springs, CA. Respectively Fourth place went to Southwest Water Authority, Dickinson, ND, and tied for fifth place, just one single point behind, was Piedmont, WV and City of Santa Ana.

The ten judges included The WV Food Guy, representatives

from Academic Travel Abroad and Insider's Guide to Spas, as well as various regional and national media including newspapers, websites, blogs, and online and print magazines. They were trained by von Wiesenberger to look, sniff and taste each water under guidelines similar to those in wine tasting. The waters were rated for each attribute including appearance (it should be clear - or slightly opaque for glacial waters), aroma (there should be none), taste (it should taste clean), mouth feel (it should feel light), aftertaste (it should leave you thirsty for more).

View Satellite Map

Earth View 360°

"The consistency in winners from year to year with different panels of judges validates the choices," remarked esteemed watermaster, Arthur von Wiesenberger. "It also speaks to the impressively high caliber of the waters entered."

MSWD Medal Count	Year	Ranking
1	1997	Silver
2	1999	Gold
3	2001	Silver
4	2003	Bronze
5	2004	Gold
6	2008	Silver
7	2011	Silver
8	2018	Bronze
9	2020	Gold
10	2022	Bronze
11	2025	Bronze

"We take great pride in our water and the District's efforts to provide, protect, and preserve this vital resource, having earned the most medals among municipal participants, including the title of Best in the World in 2020," said Assistant General Manager Marion Champion.

For more Information about MSWD's award-winning water, please visit mswd.org/awards.



CVWC Digital Marketing Report Website, Social, and Marketing Performance

Feb 1 - 28, 2025

by Hunter | Johnsen

CVWC Digital Marketing Report Feb 1 – 28, 2025

Google Ads Campaigns





VIDEO IMPRESSIONS
CV Water Counts

Clicks
CV Water Counts

323.05K

7,877

97,157

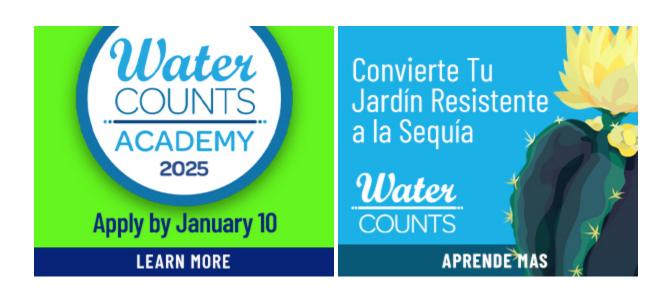
3,782

3,297

323,050

GOOGLE PROGRAMMATIC DISPLAY AD CAMPAIGN PERFORMANCE CV Water Counts

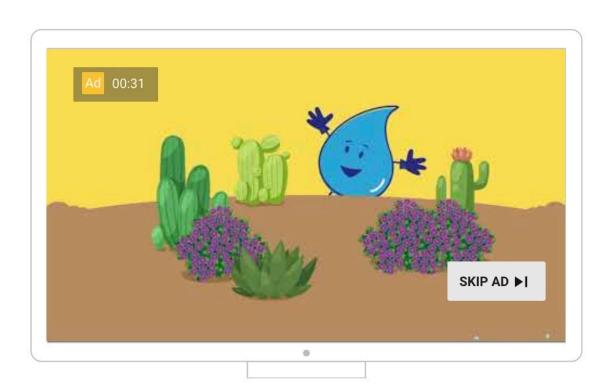
Campaign name	Clicks	Impr.
CV Water Counts 2025 February	1,782	191,169
CV Water Counts Spanish 2025 February	1,515	131,881



GOOGLE YOUTUBE VIDEO AD CAMPAIGN PERFORMANCE

CV Water Counts

Account name	Impr.	Engagements	Video views	Clicks
CV Water Counts	97,157	35,509	18,047	277
CVWC Water Saving Tips YouTube Spanish 2025 Feb	46,933	19,808	12,219	88
CVWC Water Saving Tips English YouTube 2025 Feb	50,224	15,701	5,828	189
	97,157	35,509	18,047	277







CVWC Digital Marketing Report

Campaign	Clicks	Impr.
CVWC search	208	7,877
	208	7,877



CVWC Digital Marketing Report Feb 1 – 28, 2025

Facebook Ad Campaigns



Ad preview	Link Clicks	Impr.	Reach	Frequency	Page engagement
CVMC February 2025	482	87,261	31,957	2.73	485
CVWC - February 2025 www.instagram.com					

482

CVWC - February 2025
www.instagram.com
Conservation Tip of the Month: "Water your
yard during non-daylight hours. More water
will reach the roots, and less water will
evaporate. For more water-saving tips, visit
CVWaterCounts.com/conservation-tips.
#WaterWiseWednesday

87,261 31,957 2.73 485



CVWC Digital Marketing Report

Website Information



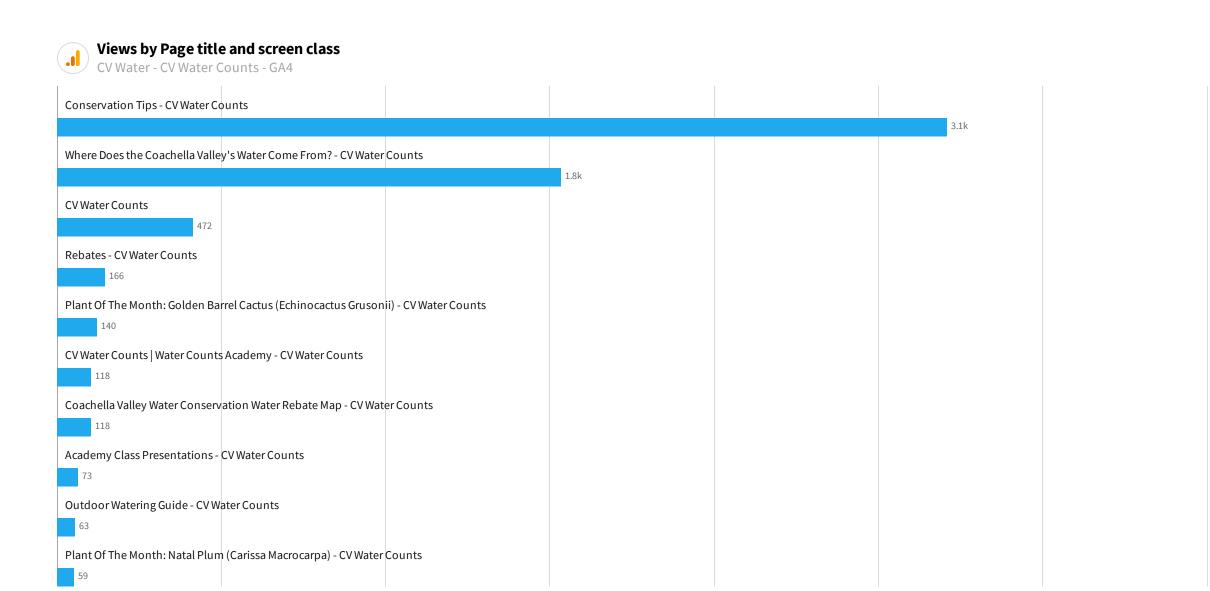




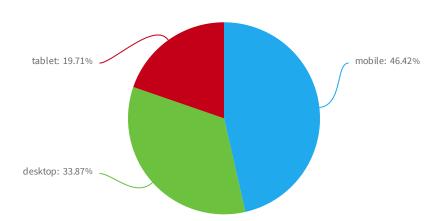
3,614

5,024

6,735



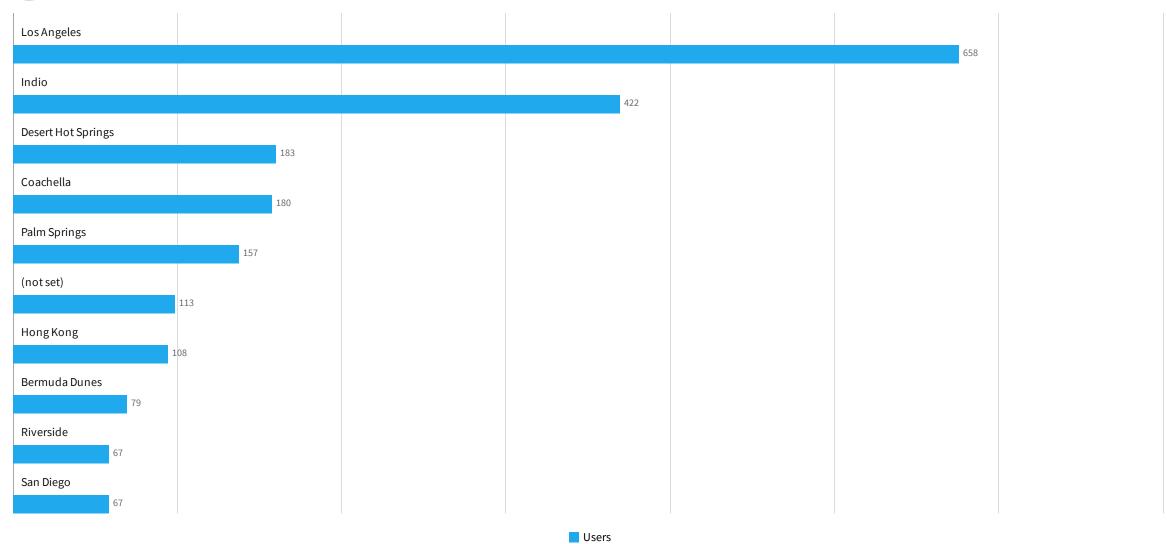




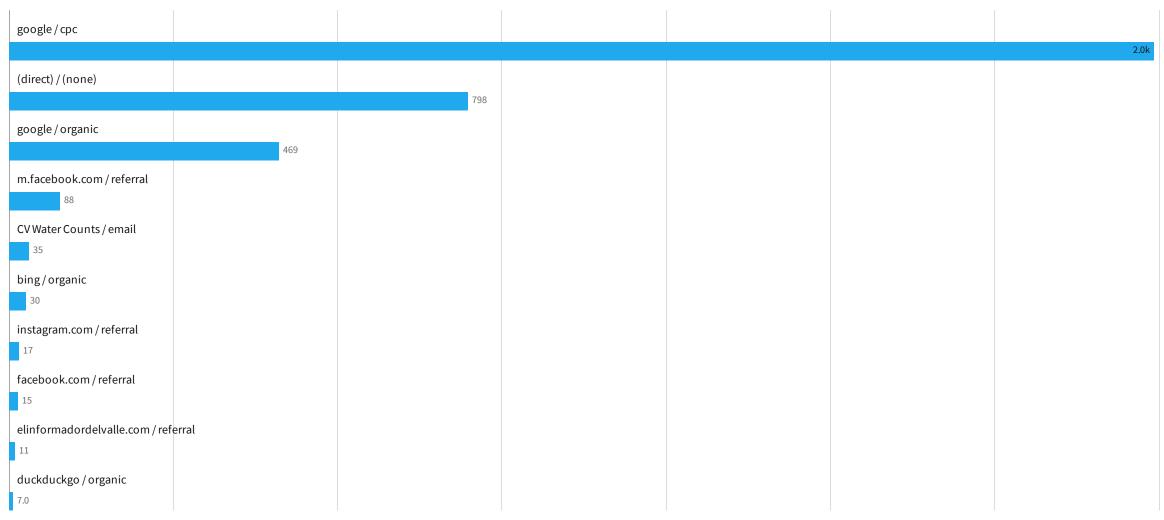
Views

CVWC Digital Marketing Report





New users by First user source / medium CV Water - CV Water Counts - GA4



New users

Month performance

CV Water - CV Water Counts - GA4

Month	New users	Engaged sessions	Engagement rate	Sessions per User	Average engagement time
February 2025	3,508	1,297	25.8%	1.39	11s
January 2025	4,091	1,682	27.9%	1.43	13s
December 2024	3,547	1,438	28.7%	1.37	11s
November 2024	3,245	1,037	24.7%	1.27	13s
October 2024	3,954	1,587	32.6%	1.21	22s
September 2024	4,007	1,335	26.0%	1.26	14s
	22,352	8,320	27.4%	1.35	14s



CVWC Digital Marketing Report Feb 1 – 28, 2025

Organic Search



Query	Impr.	Clicks	CTR	Avg. position
carissa	7,403	11	0.15%	1.89
golden barrel cactus	4,749	11	0.23%	2.98
barrel cactus	4,452	7	0.16%	3.98
echinocactus grusonii	3,856	7	0.18%	4.34
natal plum	2,987	1	0.03%	3.71
anacahuita	2,503	3	0.12%	1.01
washingtonia filifera	1,822	4	0.22%	1.97
asiento de suegra	1,673	4	0.24%	1
barril de oro	1,456	3	0.21%	1
cleveland sage	1,213	9	0.74%	1.19
	32,114	60	0.19%	2.31



Page	Impr.	Clicks	CTR	Avg. position
https://cvwatercounts.com/plant-of-the-month-golden-barrel-cactus-echinocactus-grusonii/	45,185	69	0.15%	2.62
https://cvwatercounts.com/plant-of-the-month-natal-plum-carissa-macrocarpa/	20,452	27	0.13%	2.95
https://cvwatercounts.com/plant-of-the-month-california-fan-palm-washingtonia-filifera-2/	7,341	12	0.16%	1.98
https://cvwatercounts.com/plant-of-the-month-texas-olive-cordia-boissieri/	5,173	9	0.17%	1.74
https://cvwatercounts.com/where-does-the-coachella-valley-water-come-from/	2,922	35	1.2%	21.55
https://cvwatercounts.com/plant-of-the-month-cleveland-sage-chaparral-sage-salvia-clevelandii/	2,224	14	0.63%	2.8
https://cvwatercounts.com/save-water-pledge/	1,724	5	0.29%	4.55
https://cvwatercounts.com/plant-of-the-month-sand-verbena-abronia-villosa/	1,642	9	0.55%	4.28
https://cvwatercounts.com/agency-spotlight-coachella-valley-water-district/	1,359	0	0%	12.95
https://cvwatercounts.com/plant-of-the-month-prostrate-rosemary-rosmarinus-officinalis-prostratus/	934	1	0.11%	32.13
	88,956	181	0.2%	8.75



CVWC Digital Marketing Report Feb 1 – 28, 2025

Facebook Information



Reach
CV Water Counts

New page likes
CV Water Counts

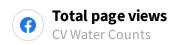
Post engagement
CV Water Counts

58,009

20,236

1

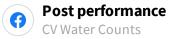
390



Page likes
CV Water Counts

42

3,953



Post		Created at	Reach	Likes
	Mission Springs Water District's mission is to provide, protect, and preserve our most valuable resource – water. We are proud to serve our award-winning water to our customers in Desert Hot Springs and th	February 28, 2025	4	2
Making Conservation a California Way of Life	Is conserving water and saving money one of your new year resolutions? It sure is on the top of our list! Simple changes can lead to big savings, let us help you get started with a FREE conservation kit. Learn	February 27, 2025	10	3
	Use a broom instead of a hose to clean your patio, sidewalk and driveway, and save on average 6 gallons every minute. For more water-saving tips, visit CVWaterCounts.com/conservation-tips	February 26, 2025	17	3
Help2Others ASSISTANCE PROGRAM	If you or someone you know is in need of water bill assistance, applications are being accepted now for the Help2Others Assistance Program online. Fill out an online application at	February 24, 2025	28	2
TOOL PER GOALD	Have you taken our Water Walk-through? Spending just a few moments to check your home for water waste can add up to major improvements in efficiency. Check it out here. And, for more water	February 21, 2025	17	2
	Avoid running the tap when you're washing pots, pans, and dishes. Instead, plug the drain, fill the sink with soapy water, then scrub and rinse. For more water-saving tips, visit	February 19, 2025	27	2
	<u>Happy Presidents Day! #PresidentsDay</u> #AmericanHistory	February 17, 2025	24	2
SCOVER INEERS WEEK	Engineering is the cornerstone of human progress, driving innovation and shaping our world. Through a blend of science, creativity, and problem-solving, engineers tackle complex challenges to improve live	February 16, 2025	12	2
	<u>Happy Valentine's Day! #ValentinesDayFlowers</u>	February 14, 2025	35	2
of Territorian	https://www.facebook.com/photo.php? fbid=473755791582045&set=a.395351946089097&typε	February 14, 2025	16	4
	Conservation Tip of the Month: "Water your yard during non-daylight hours. More water will reach the roots, and less water will evaporate. For more watersaving tips, visit CVWaterCounts.com/conservation	February 12, 2025	19,956	3
	The relationship of irrigation and pruning is a close one. The amount of water applied directly affects the amount of pruning needed. Overwater, and growth can be too lush and succulent. Underwater, and	February 11, 2025	10	2
	Don't be fooled by the common name teddy bear cholla – this cacti is far from cuddly. Learn More:	February 10, 2025	8	2

47

20,417

CVWC Digital Marketing Report

Post	Created at Reach	Likes
Today's the Tour de Palm Springs. If you're planning to be part of the event, have fun, good luck, and be sure to stay hydrated! #TourDePalmSprings	February 8, 2025 38	2
Here in the Coachella Valley, our water comes from four sources:	February 7, 2025 10	2
https://www.facebook.com/529183852552636/posts/	February 6, 2025 18	3
Plan your landscape to minimize water run-off. Reducing water run-off also limits standing water sources where mosquitoes lay their eggs. For more water-saving tips, visit	February 6, 2025 27	3
During the month of February in our desert, the best times to water your plants are during non-daylight hours, when it's cooler. If you have a spray system, watering for 5 minutes a day, 5 days a week is	February 3, 2025 19	2
CV Water Counts updated their cover photo. https://www.facebook.com/cvwatercounts	February 3, 2025 23	2
Happy Groundhog Day! Did You Know? Groundhog burrows can help with water infiltration into the soil, reducing surface runoff and promoting groundwater recharge. #GroundhogDay	February 3, 2025 118	2
	20,417	47



CVWC Digital Marketing Report Feb 1 – 28, 2025

Instagram Information



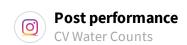
CV Water Counts

Followers (lifetime)
CV Water Counts

30,950

31

247



Post		Impr.	Engagement	Reach	Saved	Plays
Help2Others ASSISTANCE PROGRAM	If you or someone you know is in need of water bill assistance, applications are being accepted now for the Help2Others Assistance Program online. Fill out an online application at	40	7	39	0	0
	<u>Happy Presidents Day! #PresidentsDay</u> #American History	13	4	11	0	0
	Conservation Tip of the Month: "Water your yard during non-daylight hours. More water will reach the roots, and less water will evaporate. For more water-saving tips, visit CVWaterCounts.com/conservation	12	6	9	0	0
	Use a broom instead of a hose to clean your patio, sidewalk and driveway, and save on average 6 gallons every minute. For more water-saving tips, visit CVWaterCounts.com/conservation-tips	11	5	10	0	0
THAT AND COURT	Have you taken our Water Walk-through? Spending just a few moments to check your home for water waste can add up to major improvements in efficiency. Check it out here. And, for more water	10	3	8	0	0
	<u>Happy Valentine's Day! #ValentinesDayFlowers</u>	8	3	6	0	0
	Happy Groundhog Day! Did You Know? Groundhog burrows can help with water infiltration into the soil, reducing surface runoff and promoting groundwater recharge. #GroundhogDay	0	4	9	0	14
		94	32	92	0	14

CVWC Digital Marketing Report

E-Blast Information



Campaign	Send Time	Emails Sent	Unique Opens	Total Opens	Open Rate	Industry Open Rate	Total Clicks	Click Rate	Industry Click Rate	Unsubscribe Count
CV Water Counts February 2025	Wednesday, February 5, 2025 10:00 AM	815	438	744	53.74%	18.59%	171	8.59%	0.92%	0
		815	438	744	53.74%	18.59%	171	8.59%	0.92%	0





MSWD Digital Marketing & Website Report Website, Social, and Marketing Performance

Feb 1 - 28, 2025



MSWD Digital Marketing & Website Report Feb 1 – 28, 2025

Google Ads Campaigns







186.04 K

360

0.19%



Campaign name	Impr.	Clicks	CTR
MSWD See Something, Say Something Feb 2025	101,199	204	0.2%
MSWD Rebates Feb 2025	57,518	87	0.15%
MSWD Tours Spring 2025	27,321	69	0.25%
	186,038	360	0.19%







MSWD Digital Marketing & Website Report Feb 1 – 28, 2025

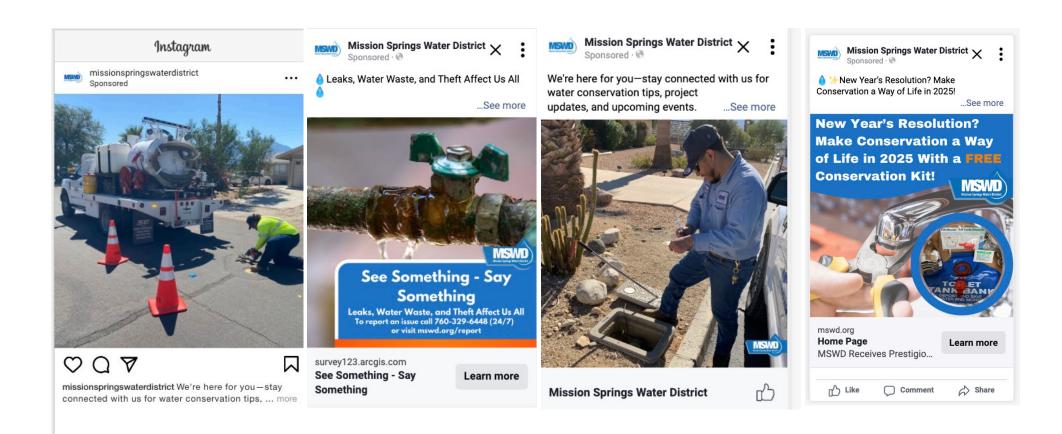
Meta Campaign Performance

Includes Facebook and Instagram campaigns



Campaign	Link Clicks	Impr.	Reach	Page Likes
MSWD See Something, Say Something - Feb 2025	103	73,844	49,074	0
MSWD Like Campaign Winter 2025 - Feb	43	19,816	6,916	51
MSWD Rebates - Feb 2025	15	18,497	17,539	0
MSWD IG Follow Campaign 2025 - Feb	2	39,013	27,489	0
	163	151,170	63,046	51

Page likes counts only Facebook page likes.



MSWD Digital Marketing & Website Report Feb 1 – 28, 2025

Website Information



Users

www.mswd.org - http://www.msw...



Engaged sessions www.mswd.org - http://www.msw...

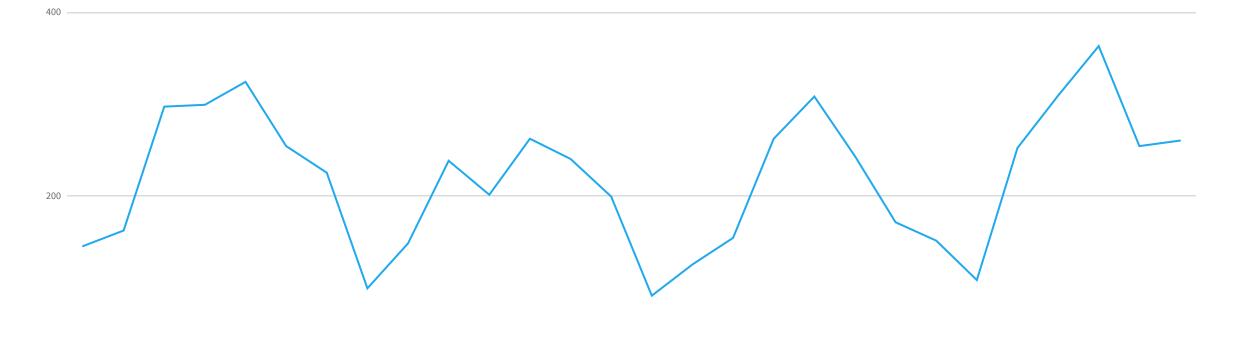
4,878

15,426

5,251



Users by Day www.mswd.org - http://www.mswd.org - GA4



Feb 19, 2025 Feb 21, 2025 Feb 23, 2025 Feb 25, 2025 Feb 27, 2025 Feb 13, 2025 Feb 15, 2025 Feb 17, 2025

Users



Feb 1, 2025

Page path performance

Feb 3, 2025

www.mswd.org - http://www.mswd.org - GA4

Feb 5, 2025

Feb 7, 2025

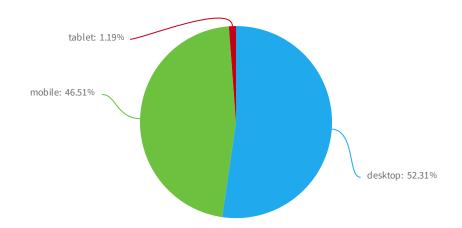
Feb 9, 2025

Feb 11, 2025

Page path	Views	Views per user	Users	Engaged sessions	Sessions per User	Average engagement time
/	4,386	1.57	2,773	3,551	1.42	18s
/mswd/page/customer-portal	3,737	1.62	2,292	2,881	1.44	14s
/mswd/page/online-payment-system	678	1.52	439	421	1.15	27s
/mswd/page/bill-pay-options	647	1.35	481	457	1.19	18s
/jobs	541	2.02	267	326	1.47	14s
/mswd/page/application-water-service	346	2.26	150	193	1.69	4m 30s
/mswd/page/careers	324	1.64	198	268	1.46	18s
/mswd/page/startstop-water-service	241	1.52	158	192	1.32	25s
/meetings	230	2.67	86	175	2.45	29s
/mswd/page/rebates	198	1.16	169	64	1.14	8s
	15,426	3.13	4,878	5,251	1.52	56s

MSWD Digital Marketing & Website Report Feb 1 – 28, 2025

Engaged sessions by Device category www.mswd.org - http://www.mswd.org - GA4



Users by City

www.mswd.org - http://www.mswd.org - GA4

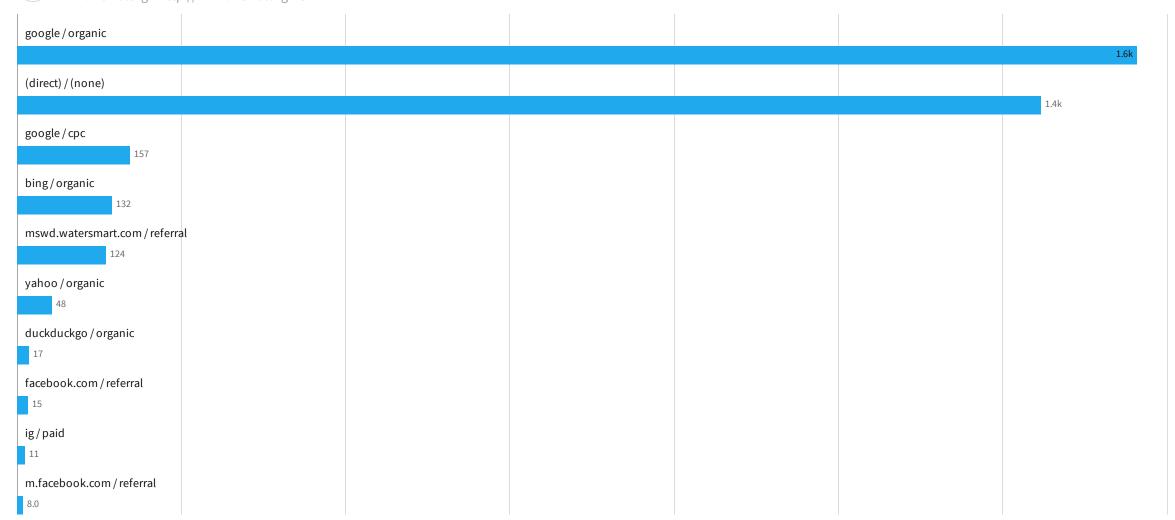
City	Users
Desert Hot Springs	936
Los Angeles	916
(not set)	437
Indio	213
San Diego	145
La Quinta	130
Palm Springs	130
Riverside	119
Ashburn	76
Palm Desert	64

4,878



 ${\tt MSWD\,Digital\,Marketing\,\&\,Website\,Report}$ Feb 1 – 28, 2025

New users by First user source / medium www.mswd.org - http://www.mswd.org - GA4



New users