



MSWD

Mission Springs Water District



GENERAL MANAGER'S REPORT

DECEMBER
2025

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ADMINISTRATION DIVISION

Innovation & Technology Department

The Innovation and Technology (IT) department continues to work with staff and vendors to achieve technological enhancement and meet innovation goals established by the MSWD Board of Directors. Below are project highlights and summaries for November 2025.

Department Updates

- The State awarded MSWD with the domain name of mswd.ca.gov, allowing the District to provide the public with more confidence they are communicating with our authentic channels and enabling us to improve our cybersecurity. This also positions us to be ahead of future legislation that will likely make this a requirement. The District is currently in the setup process with the State and will begin the gradual transition of applications and services to the new domain in 2026.
- New staff were onboarded.
- IT continues working with Finance in the onboard process for the new ERP system.

Technology Improvements

- A new access control system installation at the Wright Regional Water Reclamation Facility is nearing completion, allowing for better monitoring and security.
- IT is assisting Wastewater with network upgrades at the Horton Wastewater Treatment Plant for better camera surveillance.
- Temporary surveillance systems were configured and deployed at several well/reservoir sites for better security and safety until the permanent enterprise surveillance is installed.
- Cybersecurity improvements continue to be made to improve District security.
- Desktop computers and laptop upgrades continue as needed.

Cyber Security News Roundup

The IT Department tracks trends in cyber security to note new opportunities for security and new concerns to defend against. The news below is a brief selection intended for informational purposes and provides no insight into the District's cybersecurity controls.

- The House passed the bipartisan PILLAR Act, reauthorizing the State and Local Cybersecurity Grant Program for 10 years. Initially funded with \$1 billion, the program has supported 839 projects to bolster local cyber defenses. Cost-sharing will remain at 60% for single entities and 70% for multi-entity groups. Funding levels are undecided, with advocates urging \$4.5 billion over two years. ([Route-Fifty](#))
- The legacy emergency notification system, CodeRED, was taken offline after a cyberattack exposed user data, including names, emails, and passwords. Files were encrypted but no ransom was demanded. Over 10,000 communities rely on CodeRED and parent company OnSolve is migrating customers to its new Crisis24 platform. Authorities warn of growing supply-chain vulnerabilities targeting public-sector systems. ([GovTech](#))

- Cloudflare experienced a global outage on November 18th, disrupting access to numerous state and local government websites and commercial services. The issue, caused by a cascading failure after a routine configuration change, lasted nearly three hours and was not a cyberattack. Agencies in multiple states reported service interruptions, while Cloudflare confirmed resolution and pledged a detailed post-incident analysis. ([GovTech](#))

Intelesys IT Support

The District receives IT services and support through Intelesys. The Intelesys Monthly Client Report for November 2025 activities can be found in Appendix A.



Public Affairs Department

Past & Upcoming Sponsorships / Events

Desert Hot Springs State of the City: November 6, 2025

The City of Desert Hot Springs and the Greater Coachella Valley Chamber of Commerce presented this year's State of the City and Business Awards and Expo 2025 – a celebration of progress community, and the bright future ahead.

Mayor Scott Matas shared key updates, upcoming projects, and the milestones shaping the next chapter of Desert Hot Springs. The event also honored local businesses that continue to lift and strengthen our city, including MSWD – we received the Business of the Year award – large business, as well as hosted a water tasting booth.



Coachella Valley Dust Summit: November 6, 2025

Select MSWD board members attended the Coachella Valley Dust Summit hosted by South Coast AQMD and Riverside County Supervisor V. Manuel Perez. The Summit covered the growing concern of dust in the Coachella Valley, its health implications, and potential mitigation strategies.



ACWA Regions 8, 9, & 10 Southern California Water Tour: November 13-14, 2025

Select MSWD board members attended the ACWA Regions 8, 9, and 10 for the Southern California Water Forum that brings together water leaders, policymakers, and experts to explore strategies for addressing Southern California's most critical water challenges. The Southern California Water Forum features a robust program of panels, discussions, and networking opportunities on the issues shaping the region's water future.



Desert Garden Day, Universalist Unitarian Church, Rancho Mirage: November 22, 2025

Select MSWD public affairs staff were onsite at the CV Water Counts booth at this beloved annual event presented by the Desert Horticultural Society of the Coachella Valley, focusing on water conservation and desert friendly landscape.



Meeting with Senator Alex Padilla Field Representative – Onsite at MSWD: November 24, 2025

General Manager Macy and Assistant General Manager Champion were honored to meet with Sylvia Ruelas, Field Representative for Senator Alex Padilla at the District offices to discuss the history of the Groundwater Protection Project and Senator Padilla's support through the community projects process, WRDA Authorization, Assessment Districts, Community Need, Low Income Water Rate Assistance Program, and other challenges on the horizon. The meeting ended with a tour of the Nancy Wright Regional Water Reclamation Facility.



ACWA Fall Conference: December 2-4, 2025



Select Board and staff attended the ACWA 2025 Fall Conference & Expo - learning, connecting, and shaping the future of water. Conference programming included informative and insightful panel discussions with industry experts and thought leaders.

Desert Hot Springs Women's Club Holiday Gala: December 6, 2025

Select Board and staff will attend this annual fundraiser event, since 1953 the Desert Hot Springs Women's Club has fundraisers, which allows the organization to support local youth programs and provide scholarships to local seniors attending college or trade schools.

MSWD Holiday Luncheon: December 6, 2025

The Board and staff will enjoy a holiday luncheon to celebrate the year and holiday at the Desert Hot Springs Recreation Center, and the District offices will close early at 11:00 am.

BIA Annual Holiday & Member Appreciation Reception: December 10, 2025



Select Board and staff members may attend this annual member appreciation event which offers opportunities to network and discuss local issues.

The City of Desert Hot Springs Parade of Lights & Holiday Festival: December 13, 2025

The annual Christmas parade will start at 5:45 pm, starting from Mission Lakes Boulevard and ending at Pierson Street. There will be live music, street vendors, and children's activities at Palm and Pierson.



CVCAN Health & Wellness Committee Meeting: December 15, 2025



Select Board members will attend the CVCAN Health and Wellness committee meeting which promotes holistic well-being within the cannabis community and beyond.

MSWD Hosted LifeStream Blood Drive: December 17, 2025

Holiday Blood Drive – save lives for the holidays! Sign up now for the MSWD Blood Drive on Wednesday, December 17, 2025. To schedule an appointment, call (800) 879-4484, or visit lstream.org/mswd. Walk-ins are also welcome! The next opportunity to donate will be February 18, 2026.



Holiday Open House & Toy Drive – Assembly Member Greg Wallis: December 18, 2025

Select board members and staff will attend the holiday open house and toy drive hosted by Assembly Member Greg Wallace, 47th District and KUD Properties.



CVAG ~ CVCC and Energy & Sustainability Committee Meetings: January 8, 2026

Select board members and staff will attend the Energy & Sustainability Committee Meeting with the Coachella Valley Conservation Commission.



CASA Winter Conference: January 14-16, 2026



Select Board members and staff will attend the 2026 CASA winter conference locally in Indian Wells which will include several technical tracks focused on key issues facing the clean water community, including one track specifically for agency Board members and elected officials. The primary sessions on will panels that highlight real world examples and key takeaways for agencies, including an extended “Project Financing from A to Z”.

Youth & Education Programs

Two Bunch Palms Elementary Class Field Trip to Mission Creek Preserve: November 20, 2025

MSWD sponsors transportation for local school field trips to Mission Creek Preserve, for the Two Bunch Palms Elementary fourth grade field trip. Dori Petee of the Public Affairs department also volunteered as a chaperone while the students learned about erosion, the rock and water cycles.



Desert Hot Springs High School PAC Meeting: December 4, 2025

Select MSWD staff and community leaders met at Desert Hot Springs High School to learn about current educational statistics and initiatives at the high school and various social and educational programs from the previous and for the current school year.



2026 Conservation and Groundwater Protection Calendar Contest Campaign



Public Affairs launched the annual 2026 student calendar contest campaign in August 2025 and accepted entries into the annual calendar drawing contest through October 1, 2025. Twelve winners will have their water conservation or groundwater protection drawings published in the District's 2026 community calendar. They will also receive Amazon gift cards worth \$150 for first place, \$100 for second place, \$50 for third place, and \$25 for all other drawings selected for the Calendar. Winners will be announced at the December 2025 Board meeting, with the top 3 winners in attendance to receive their prizes.

Public & Media Outreach

Food Now

MSWD employees showed up big for our community this Thanksgiving! Together, our team donated nearly two full pallets of food to Food Now to help local families in need. A special shout-out to our Collections System Operator, Fernando, who went the extra mile by hosting a food drive during the Inland Empire Strong Man competition and then bringing all the donations back to MSWD to support the Food Now drive. We're proud of our team's heart, generosity, and commitment to giving back.



Customer Newsletter

Our November 2025 Water Matters newsletter features information about our recently updated and upgraded Help2Others program, holiday closures and ways to pay your bill, the holiday blood drive, and the DHS State of the City award MSWD received. Our monthly newsletter can be found here or with your paper bill statement and the E-Bill digital statement (scroll down to view) in English and Spanish. A copy of the newsletter is included in the Appendix C.



MSWD Billboard, Palm Drive



“Because Water Quality Matters” Billboard celebrating 11 international taste competition awards on Palm Drive. The billboard went up June 3, 2025, and will be replaced this month for the Water Fit conservation kit campaign.

“Save Your Pipes – Can It!” Campaign, October - November 2025

Running mid-October through November 2025, the “Save Your Pipes – Can It!” campaign focused on fats, oil, and grease (FOG) in the monthly newsletter, social media, El Informador Del Valle Spanish newsletter, paid digital ads, website, and the Uken Report.



Help2Others Campaign

Running through December 2025, the Help2Others campaign focused on the board approved increase to the annual amount for qualifying customers, explaining the qualifications, and process to sign up for assistance. The campaign promoted through the November newsletter, social media, El Informador Del Valle Spanish newspaper, paid digital ads, and website in English and Spanish, and the Uken Report.



Legislative Updates

Federal: Fiscal Year 2026 Appropriations Update

On November 12, 2025, President Trump signed H.R. 5371 to end the 43-day federal government shutdown, the longest in U.S. history. After weeks of stalled negotiations and repeated failed attempts to advance a House-passed continuing resolution in the Senate, the impasse broke on November 10, 2025, when eight Senate Democrats joined nearly all Republicans to advance a combined continuing resolution and three-bill appropriations minibuss package. The House then approved the package on November 12, 2025. This law funds the government through January 30, 2026, and extends several expiring authorities, including the Farm Bill through September 30, 2026, as well as the National Flood Insurance Program and Temporary Assistance for Needy Families through January 30, 2026. The measure also delays Medicaid Disproportionate Share Hospital cuts until that date. It incorporates a three-bill FY26 appropriations minibuss covering Agriculture-Rural Development-FDA, Military Construction-Veterans Affairs, and the Legislative Branch, all of which include Community Project Funding and Congressionally Directed Spending. The legislation restores federal capacity to administer SNAP benefits, which had been disrupted during the shutdown, and includes provisions to prevent further federal workforce reductions during the funding period while reinstating roughly 4,200 employees terminated during the lapse. Furloughed federal workers will receive back pay. While federal agencies resume normal operations, Congress has turned its attention to assembling a second FY26 appropriations package, which may include the Commerce-Justice-Science, Defense, Labor-HHS-Education, and Transportation-HUD bills.

Federal: EPA and Army Corps Propose Revised WOTUS Definition

On October 1, 2025, federal appropriations lapsed after Congress failed to reach an agreement on November 17, 2025, the Environmental Protection Agency (EPA) and U.S. Army Corps of Engineers (USACE) released a proposed rule to revise the definition of “waters of the United States” (WOTUS) under the Clean Water Act. The proposal would narrow the scope of federal jurisdiction by requiring a direct, continuous surface connection or a predictable, consistent flow to a traditional navigable water for most tributaries and wetlands to qualify as WOTUS. EPA and USACE stated that the rule is intended to provide a clear and durable framework consistent with the Supreme Court’s 2023 decision in *Sackett v. EPA*. According to the agencies, the proposal would define key terms such as “relatively permanent,” “continuous surface connection,” and “tributary”; clarify that wetlands must be physically indistinguishable from jurisdictional waters; reaffirm exclusions for certain ditches, prior converted cropland, and waste treatment systems; and add an explicit exclusion for groundwater. Comments are due by January 5, 2026. The agencies will also hold two hybrid public meetings.

A full Federal Update is available in Appendix B.

State: November 4 Special Election

November 2025 kicked off with a statewide special election on Tuesday, November 4, 2025, where the only question on the statewide ballot was Proposition 50. Proposition 50 was approved by the voters, putting in place new Congressional districts for the 2026, 2028, and 2030 Congressional elections. We have already seen one sitting California Legislator announce that they are running for Congress in one of the newly drawn seats. Additional California Legislators may announce that they will run for Congress given the

new districts. This could have an impact in Sacramento as it relates to Leadership positions, Committee Chairs, Committee Membership and even result in special elections.

State: Final Year of the 2025-26 Legislative Session

On January 5, 2026, the California Legislature will reconvene in Sacramento to start the second year of the two-year session. Bills that were identified as two-year bills will be eligible to be brought up in January and must be moved out of their house of origin by the end of the month. New bills will also begin to be introduced in January. We will continue to monitor all amended and introduced bills for any impact on Mission Springs and work with staff to engage, as necessary.

The State report and State Bill Tracking sheet are included in Appendix B.

Editorials

El Informador Del Valle

Through November and December 2025, El Informador Del Valle shared the importance of disposing of fats, oil, and grease (FOG) properly, the Help2Others campaign, and featured an article about MSWD winning the Business of the Year Award at the Desert Hot Springs State of the City event.



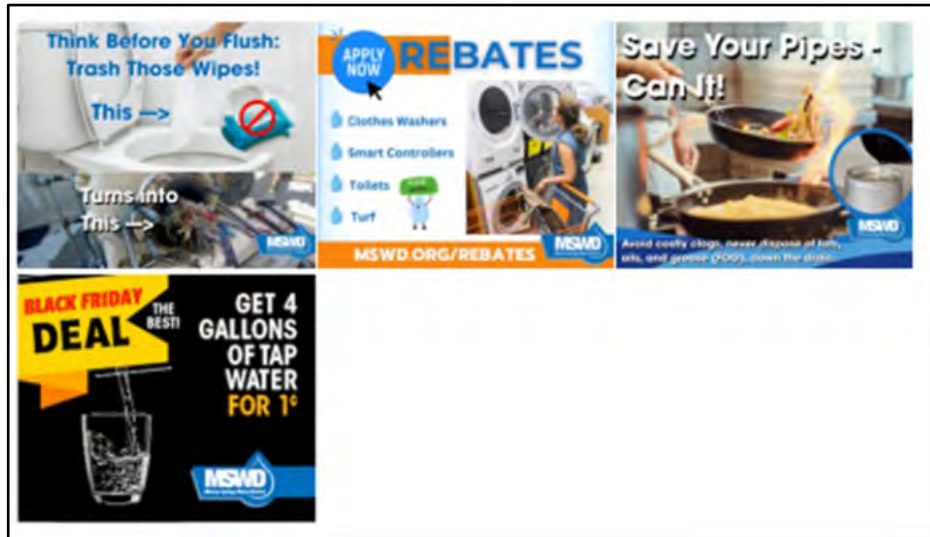
Uken Report

In November 2025, the Uken Report featured the RIVCO Oversight Committee naming of Russ Martin as the Chair and featured an article about MSWD winning the Business of the Year Award at the Desert Hot Springs State of the City event. Link to the articles can be found in Appendix C.

The screenshot shows the Uken Report website interface. At the top, it displays the date "Wednesday, 26th November, 2025" and the Uken Report logo with the tagline "THE FACTS COME FIRST". Navigation links for "POLITICS", "HEALTH", "EDUCATION", "NEWS", and "BUSINESS" are visible. A search bar is present, and a list of popular trends includes "Housing Programs for Seniors", "Best Dog Food for Itchy Skin", "5 Best Medicare Plans for Seniors", and "5 Best Medicare Advantage Plans". The main section is titled "SEARCH RESULTS FOR: MSWD" and contains two articles. The first article, "MSWD DIRECTOR NAMED CHAIR OF OVERSIGHT BOARD", features an aerial view of a water treatment facility and is dated Nov 21, 2025. The second article, "MSWD AWARDED BUSINESS OF THE YEAR [SPONSORED]", features a group photo of people and is dated Nov 12, 2025. Both articles include a "READ MORE" button.

MSWD Digital Advertising

For the month of November 2025, the District featured three Google and Facebook/Instagram ads promoting various MSWD programs. The Google campaigns garnered an impressive 183.44k impressions, and 193 link clicks. Our Facebook/Instagram (Meta) the four ads garnered 156,854k impressions and 246 link clicks. The most engagement was the Save Your Pipes – Can It ad, garnering a reach of 38.6k, 62.2k impressions, and 138 link clicks. The MSWD website saw 7,370 users, 18,577 views, and 5,268 engaged sessions. The full report is included in Appendix C.



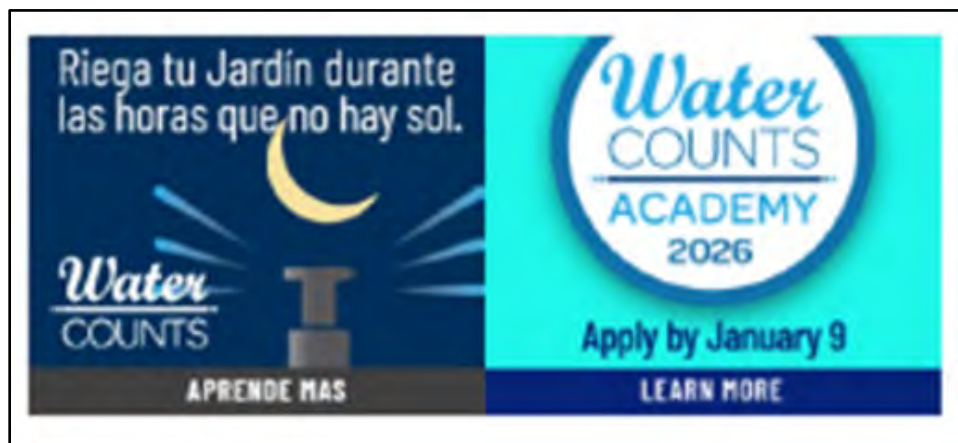
Social Media

This report highlights activities and posts on the district’s social media platforms. Some of our most engaging posts included Worker Wednesday – Wipes are not flushable, DHS State of the City Award, Worker Wednesday C & M Crew working. Our most shared posts were the Help2Others, WW Wipes, and the Holiday closure – Trust Fall (Reel). We were down on Facebook impressions, we had an increase in total likes, and a total reach of 80,904. With the increase of “reels”, video views were up on all platforms. Instagram had an increase in total reach of 64,908, and 13 new followers. LinkedIn is growing with 12 new followers and engagement was flat. A copy of the full social media report can be found in Appendix C.

3 Most Viewed Posts		3 Most Shared Posts			
	Wipes WW Just another reminder on this Worker Wednesday, flushable...	5,973		Help2Others MSWD partners with the Help2Others bill assistance progra...	8
	DHS State of the City Big news! MSWD was thrilled to be named Business of the...	1,348		Wipes WW Just another reminder on this Worker Wednesday, flushable...	6
	C & M WW If you see our crews out and about, give them a wave! ...	1,258		Holiday Closure Trust Fall You can't trust everybody... but you can trust Mission Spri...	2

CV Water Counts

In November 2025, the website saw steady engagement, with 2,968 users visiting the site across 3,659 sessions, viewing a total of 5,446 pages. The most popular pages included the Water Counts Academy page (2.1k views) and Conservation Tips (1.4k views). Most visitors accessed the site via mobile devices (66.6%), followed by desktop (22.6%) and tablets (10.8%). Google Ads campaigns performed well, generating over 63,000 display ad impressions, 91,000 YouTube video impressions, and more than 5,300 search ad impressions, leading to a combined 2,485 clicks across campaigns. On Facebook, ads reached nearly 26,000 users with nearly 1,400 engagements. Instagram added another 18,153 views and 306 in reach from organic content, and the monthly e-blast was opened by 420 recipients, with a 52.8% open rate and 7.5% click-through rate, both well above industry benchmarks. A copy of the full report can be found in Appendix C.



Rebates & Conservation

The Public Affairs team continued to promote rebates and conservation throughout our service territory during the month of November 2025.

Rebate Type	Total Rebates for November 2025	Total Rebates for November 2025
Toilet	5	\$550.00
Turf	0	\$0.00
Clothes Washer	0	\$0.00
Smart Controller	3	\$372.12
Conservation Kit	1	-

Bottled Water Tracking Report

Date Supplied	Requested By	Event or Purpose	Cases Requested
11/05/2025	DHS HS Real Academy	Leadership Events	5
11/05/2025	First 5 Family Resource Center	Community Events	5
11/06/2025	DVBA	Annual Golf Event	8
11/18/2025	MSWD	Customer	6
11/20/2025	Habitat For Humanity	Golf Tournament	20
11/22/2025	CV Water Counts	Garden Day Event	1
Total			45



ENGINEERING DIVISION

Engineering Department

Below is a list of Capital Projects and status updates for November 2025.

Well 42 Project

Staff continues to coordinate with the Contractor, Layne Christensen, and work began on December 2, 2025. MWH is the construction manager for the remaining work of the project.

Well 22 Rehabilitation

Staff continued to collaborate with the contractor, Canyon Springs Enterprises, on reviewing and approving material submittals, responding to RFIs, and procuring materials. Tentatively, the project is scheduled to start in early 2026 with the intent to be completed by the end of July 2026. The pre-construction meeting is scheduled for December 8, 2025.

PODS Storage – Commercial Development

No progress on the remaining punch list. The final acceptance is still also pending resolution of the Coachillin' Sewer on December 19, 2025.

Project Viento – Commercial Development

The developer's contractor completed the water, sewer, lift station, and force main systems. MSWD staff and the contract inspector, TKE Engineering, completed the final project walkthrough. Punchlist work on the water system and lift station is in progress over the next couple weeks. The Lift Station Automatic Transfer Switch was fixed/repared last week. Final review and facility handoff is pending.

Regional Water Reclamation Facility

The Project Team continues to coordinate with the State Water Board on the SRF/Grant funding agreement and reimbursement requests. MSWD is processing the final retention release.

Regional Water Reclamation Facility Conveyance Line

The Project Team continued responding to submittals, RFIs, and processing change orders and payment requests submitted by the contractor, Downing Construction. The Diversion Structure construction is on track for completion in December 2025. The contractor has confirmed that all required equipment materials have been received.

Area M2 Sewer Collection System (AD-15)

A Pre-Bid Job Walk was completed on November 12, 2025.

RWRF Roadway Design (19th Avenue, Little Morongo Road, and 20th Avenue)

The 100% Design is in plan check with the City of Desert Hot Springs. The CEQA IS/MND was approved by the Board in November 2025.

Water Resources Department

Below is a list of water resources related activities for November 2025.

Integrated Regional Water Management Planning

The Coachella Valley Regional Water Management Group (CVRWMG) implements the Integrated Regional Water Management (IRWM) Plan for the Coachella Valley IRWM Region. The CVRWMG met to discuss on-going grant funded projects and upcoming grant opportunities, including continued discussion on Conservation Regulations and Chromium-6 compliance.

Mission Creek Subbasin SGMA Compliance

The Mission Creek Subbasin Agencies had a monthly progress meeting with the consultant, WSP, for the 2027 Alternative Plan Update for the Mission Creek Subbasin for continued compliance with the Sustainable Groundwater Management Act (SGMA). Staff continued responding to the various data requests, and a public outreach meeting was hosted on October 29, 2025.

The Mission Creek Subbasin Agencies completed a kick-off meeting for the Mission Creek Subbasin Annual Report by Water Year for continued SGMA compliance. Staff is responding to data requests discussed during the meeting.

San Gorgonio Pass Subbasin SGMA Compliance

The San Gorgonio Pass Subbasin Groundwater Sustainability Agencies had a meeting to discuss SGMA items and kick-off the 2027 Groundwater Sustainability Plan Update for the San Gorgonio Pass Subbasin for continued SGMA compliance.

Salt and Nutrient Management Planning

Staff attended the monthly Steering Committee meeting to discuss completion of the final Technical Memo 3 'Delineate Management Zones and Characterize Beneficial Uses' and progress on the draft Technical Memo 5 'Construct TDS/N Forecasting Models'.

Urban Water Management Planning

The Coachella Valley Water Agencies had a monthly progress meeting with the consultant, Todd Groundwater, for the 2025 Coachella Valley Regional Urban Water Management Plan. Staff completed a one-on-one meeting with the consultant to discuss water conservation items specific to MSWD. Staff is responding to data requests discussed during the meeting.

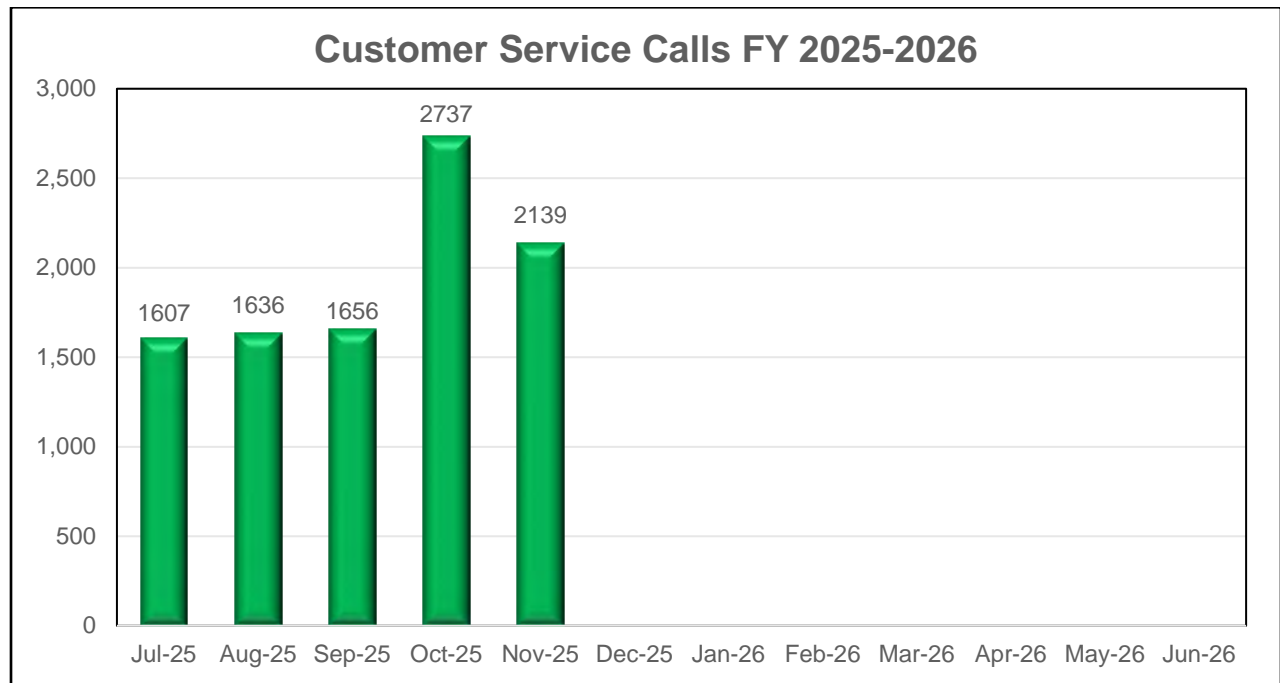


FINANCE DIVISION

Customer Service Department

Calls into the Customer Service Department

The chart below represents the total incoming calls received by staff in the Customer Service Department for Fiscal Year 2025-2026.



Most calls received by the Customer Service department are related to payment plans, bill assistance information, demand/lien release requests, new property start/stop service, and account balance requests. The table below provides a summary of the number of calls by category received by the Customer Service staff.

Customer Request	Total for November 2025	Total for FY 2026
Water Waste	0	0
High Bill / Service Line Leak	3	23
No Water	4	32
Illegal Disconnect	8	27
Disconnections	102	603
Reconnections	88	442
Service Transfers	90	584
High / Low Pressure	8	29
Water Quality	2	15
Other / Miscellaneous	77	495

WaterSmart Portal

WaterSmart Analytics data provides a comprehensive overview of leaks detected and automated alerts sent to MSWD customers. All customers are encouraged to sign up in the WaterSmart Portal to access bills and leak alerts. The table below provides a summary of the number of customers who have registered in the WaterSmart Portal.

WaterSmart Portal	Total for November 2025	Overall Total
Registered Customer Accounts	174	8,790

Billing

During November 2025, Customer Service reviewed a total of 16,102 bills.

Bill Type	Total Bill Count for November 2025	Total Bill Amount for November 2025
Regular Bills	11,119	\$1,016,033.77
Delinquent Bills	4,825	\$9,874,002.81
Closing Bills	158	\$37,542.40
Delinquent Closing	-	-
Total	16,102	\$10,927,578.88

Delinquency Service Statistics

Staff continued to reach out to customers with delinquent accounts to provide information for assistance and repayment options to avoid disconnection. The table below summarizes the activities of Customer Service staff regarding delinquent accounts.

Delinquency Service	Total for November 2025
Auto-Dialer Calls	529
Door Hangers	70

Customer Bill Assistance

The District continues to facilitate bill assistance programs for the benefit of its customers. Following the Board of Directors' approval, the United Way Pledge was increased from \$100 to \$150. Customer Service has begun informing customers when they contact or visit the office. The table below summarizes the results of the customer bill assistance programs administered by the Customer Service staff.

Assistance Program	Total Assistance in November 2025	Total Assistance in FY 2026
United Way of the Desert	\$150	\$2,150

Installment Payment Plans

The District continues to assist customers with delinquent bills by facilitating installment payment for the benefit of its customers. The table below summarizes the results of the installment payment plans administered by the Customer Service staff.

Total Active Payment Plans	Remaining Balance to be Collected
113	\$75,877.21

Refunds

There was a total of 33 customer account refunds totaling \$6,649.11, resulting from closed accounts for the month of November 2025.

Account Type	Total Refund Count for November 2025	Total Refund Amount for November 2025
Customer Refunds	30	\$4,729.51
Construction Meter Refunds	3	\$1,919.60
Total	33	\$6,649.11

Liens

Customer Service identified 17 accounts that were 90 days past due requiring Lien filing. 15 Release of Liens were issued after securing payment for outstanding balances on past due accounts.

Lien Type	Total Lien Count for November 2025
Lien Recordings	7
Lien Releases	15

Key Updates

Brian K completed his review of the Customer Service Procedure Manual. Only very minor changes were required, though a few procedures still need to be updated. He also reviewed the deposit process and expressed that he is pleased with the current controls, particularly the double verification step involved in cash handling.

An Excel document was created to track and monitor the Help2Others pledges.

Staff Development

All front office staff have completed the Workplace Violence Training and the Office Ergonomic Training.

Finance & Accounting Department

Department Overview

The Finance and Accounting department continued regular operations throughout the month of November 2025 with a focus on finalizing the fiscal year 2024 audit and financial statements. The District will no longer be implementing Paychex. Paychex was unable to accommodate our 9/80 schedule efficiently. It would have required manual adjustments from staff. Staff continues to work with Tyler on the Enterprise Resource Planning (ERP) system upgrade scheduled for March 2026. Accounting is working with Human Resources to implement a Flexible Spending Account (FSA) with Lincoln for employees to pay health expenses with pretax compensation. Accounting is also working on obtaining a contract for municipal advisory services to determine the best routes of financing going forward, particularly with the new Administration Building.

Payroll Services

Payroll staff continues to process payroll changes from evaluations, including retroactive payments. These do require additional work as it relates to the amounts submitted to CalPERS for the employees' pensions.

Now that Paychex will not be implemented, staff will be working on implementing Tyler payroll in the near future.

ERP System Implementation

Staff met with Tyler staff to discuss the chart of accounts options. The plan is to go live with core financials in March 2026, while utility billing and payroll go live in August 2026.

Current Work Priorities

The Accounting department continues to support other departments as needed:

- Operations – Accounting continues to support operations on reimbursable jobs that include primarily damage to District property.
- Human Resources – Accounting continues to work with Human Resources to update employee information related to change of status, new hires, and CalPERS appointments.
- Customer Service – Accounting continues to support by processing multiple customer refunds for credit balances on closed accounts. Accounting is also working with Customer Service on audit details for customer accounts that need to be corrected or simply to provide additional support as requested by the auditors.

Budget

There was one budget transfer request for the month of November 2025, totaling \$20,000.

From BID	Description	Transfer Amount	To BID	Description	Requested By
315	Temporary Admin Labor	\$20,000.00	314	Temporary Clerical Labor	Skyler Aubrey
	Total	\$20,000.00			

Cash Receipts

Total cash receipts for the month of November 2025 amounted to \$1,930,751.82, with the largest contributors were remittances received from:

Entity	Amount
Normal Water and Sewer Customer Account Payments	\$1,387,774.77
State Water Resources Grant	\$510,259.00

Cash Disbursements for the month of November 2025 amounted to \$2,444,770.16 with the largest payments made to:

Entity	Amount
Net Payroll	\$709,111.53
Desert Water Agency	\$555,929.27
Southern California Edison Company	\$160,037.98
RDO Equipment Company	\$124,599.17
ACWA-JPIA Health Benefits Authority	\$112,589.26

Financial Statement

A year-to-date summary of the District's financial position for Fiscal Year 2025-2026, in addition to a comparison to the previous fiscal year, can be found in Appendix D.

Capital Improvement Program

The District maintains a 5-year Capital Improvement Program that includes water and sewer infrastructure, facilities, and fleet. A year-to-date summary of the District's Capital Improvement Program for Fiscal Year 2025-2026 can be found in Appendix D.

Purchasing Department

Staff continues to source sanitization supplies to ensure wipes, hand sanitizers, disinfectants are available in all district buildings, and vehicles for the safety of the staff.

Price increases and supply chain issues continue to surface in our industry. Specifically, PVC pipe and fittings, ductile iron pipe and service brass fittings, restraints, hydrants, and valves, as well as many other products, are experiencing significant shortages that could lead to extended lead times. Along with these supply chain problems, pricing continues to escalate. These problems exist with both domestic and imported materials. We will continue to monitor the situation and do our due diligence in getting all the material that is needed to maintain our water systems.

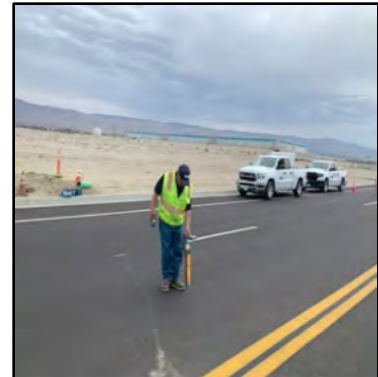
Total inventory purchases were \$45,060.51, and the total issued for use by field crews was \$49,808.69 for the month of November 2025.

OPERATIONS & MAINTENANCE DIVISION

Construction & Maintenance Department

Water Line Locations

Staff completed approximately 235 water line location requests using iPads and the GeoViewer Mobile app to streamline and manage line locations.



Water System Repairs/Replacement

Staff continued to repair and replace components of the water distribution system keeping it in optimum working order and properly functioning without any interruption. Below is a summary of the repairs and replacements completed in November 2025.

- 23 water service lines were replaced with copper.
- Nine service line leaks were repaired.
- Three mainline leaks were repaired.
- Two fire hydrants were repaired/replaced.



Water System Maintenance

Staff continued to implement preventative maintenance and inspection programs to keep the water distribution system in optimal working order and properly functioning without any interruption. Below is a summary of the maintenance completed in November 2025.

- 170 ground valves were exercised.
- 50 fire hydrants were flushed, maintained, and painted.
- One air-release valve was inspected and/or rebuilt.
- No Cla-Val valves were maintained or repaired.
- Six blow-offs were flushed



CMMS Workorder Program

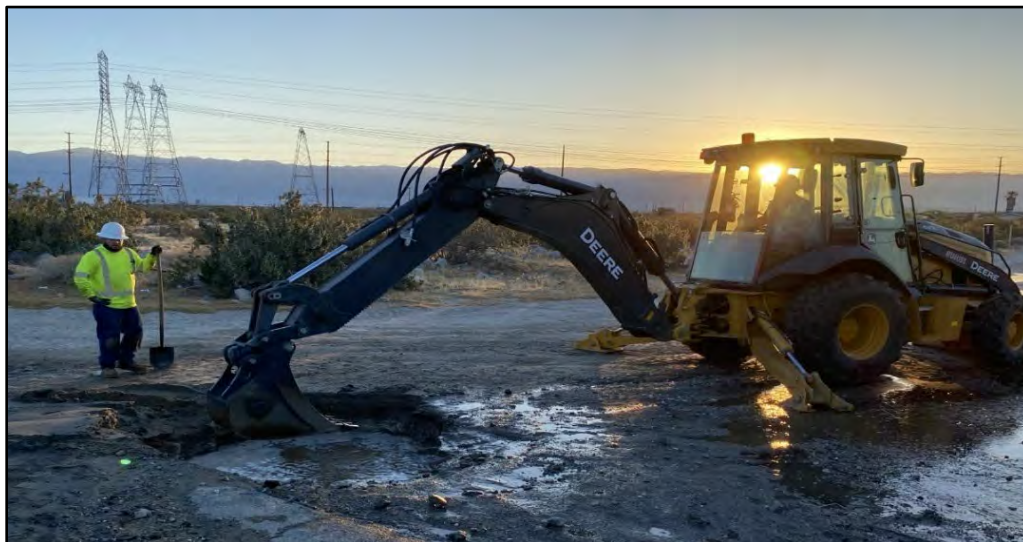
A total of 36 work orders were processed in November 2025 using the Computerized Maintenance Management System (CMMS) Work Order Program.

New Water Meter Service Installation

Staff installed four new water service lines in November 2025.

Fire Flow Testing

Staff conducted no field fire flow tests for the Engineering Department in November 2025. Engineering is still conducting fire flow test results using the new hydraulic model.



Fleet & Facility Maintenance Department

Janitorial Services

The District awarded a contract to Executive Facilities in March 2025 and their first day of service was April 1, 2025. The janitorial company has been very responsive to staff's requests and continues to provide a good service.

Building Maintenance

Staff completed the following building maintenance during the month of November 2025.

- Extended opening size for zone 3 beam in the Corporate Yard and installed plexiglass over the opening.
- Reattached failed coupling at Well 27/31.
- Sectioned in three feet of irrigation line on the south side of Terrace Reservoir.
- Realigned sensors and cleared codes for Corporate Yard gate twice.
- Reinstalled the server cabinet in the Engineering Annex after it detached from the wall.
- Replaced CO₂ and fire alarm in the west hall of the Administration Building. The unit will be exchanged again due to being faulty out of the box.

Standby Generator Monthly Maintenance Program

Monthly testing is conducted to ensure that all generators are in good working order and ready for use when needed.

- Ran generators and all CONEX box equipment at the Corporate Yard.
- The Dos Palmas generator was inspected, and parts ordered for a radiator issue.
- The Wastewater 3300 generator had the battery replaced.

Fleet Maintenance/Repairs

- Unit 419 had an oil change and tire rotation performed.
- The Wastewater easement Jetter had the battery replaced.
- Unit 444 had the 150-hour service performed, with an oil change, engine air filter replacement, greasing all pivot points, and roll pins in front bucket resecured.
- Unit 369 had six teeth replaced on ripper barrel and was washed down and lubricated.
- Unit 346 had the trailer plug replaced.
- Unit 460 had an oil change performed.
- Unit 442 chop saw had missing hardware replaced for pull cord cover.
- Unit 385 had a 2000-hour service performed, both fuel filters, air filters and oil were changed.
- Unit 395 had a damaged right rear brake assembly removed, and a replacement rear axle was ordered.
- Unit 117 was taken to RDO Riverside for a secondary diagnosis on engine issues.
- Unit 345 had a damaged decking board replaced and removed from service for Christmas Parade Float preparation.
- Unit 462 had license plates installed.
- Units 324, 398, and 414 had smog checks performed at Ultimate Motors.
- Unit 456 had a hole patched in the left rear tire.
- Unit 427 had a PM service performed, an oil change, cabin filter replacement, and tire rotation was done.

- Unit 401 had a blown fuse replaced, a visual inspection performed, and an ignition switch ordered.
- Unit 424 had a failed hydraulic line replaced, and fluid topped off accordingly.
- Unit 458 had a PM service performed, an oil change and tire rotation was done.
- Unit 416 had the left front tire reseated onto bead and a hole plugged.
- Unit 455 was taken to I-10 RAM for a rodent issue.
- Unit 448 had the hydraulic fluid tank cover resealed and tightened.
- Unit 394 had all four tires replaced on the left side.

Field Services Department

WaterSmart / Neptune 360

Staff routinely reviews continuous and high water usage on customer accounts and makes contact through the Customer Portal, phone, email, or in person, making them aware of potential issues. The following is the number of contacts made this month:

Contact Type	Total for November 2025	Total for FY 2026
Continuous Usage	93	408
High Usage (>Normal)	15	78
Reverse Flow	0	0
Total	108	486

Cross Connection Control Program

The Backflow and Cross Connection Specialist performs annual testing of Backflow Prevention Assemblies (BPAs) throughout the District as required by the SWRCB Cross Connection Control Policy Handbook.

Type	Total for November 2025
BPAs Tested	160
Hazard Assessments	0



Wastewater Collection Department

Sanitary Sewer Overflow

There was one Sanitary Sewer Overflow (SSO) in the collection system this month. This was a Category 2 SSO with an estimated volume of 17,940 gallons. This spill was caused by a mechanical failure of an air vac at the Dos Palmas Lift Station. Cleanup efforts were performed using heavy equipment to remove unwanted material and repair any dirt roadways, and all sewage was contained and disinfected. Operations is working to acquire an early-warning detection system for this vault and others throughout the sanitary network. This technology will allow us to identify potential failures sooner, enabling staff to take corrective action and prevent SSOs.

Dos Palmas Lift Station

Operators conducted daily site visits to ensure proper pump operation, Supervisory Control and Data Acquisition (SCADA) system functionality, and site security.

Sewer Line Locations

Staff completed 266 sewer line location requests using iPads and the GeoViewer mobile application to streamline and manage line locations.

Sewer Line/Collections Maintenance

Staff did not complete any CCTV inspections or clean any sewer mainlines this month.

Fat, Oils and Grease (FOG) Inspections

Staff did not complete any FOG inspections this month.

Horton Diversion Structure

Downing Construction continued to work on the diversion structure that will divert a portion of the flow from the Horton WWTP to the Wright RWRP via the conveyance line, thereby reducing the Horton WWTP's capacity to below 80%.



Wastewater Treatment & Disposal Department

Plant Maintenance

Staff spent 737-man hours performing routine plant maintenance, equipment maintenance, and plant operations at the Horton and Desert Crest Wastewater Treatment Plants (WWTPs), and the Wright Regional Water Reclamation Facility (RWRF). Also, during this timeframe staff spent 79.4-man hours operating the sludge belt filter press, including filling and removing 12 trailers of sludge from the Horton WWTP, Desert Crest WWTP, and Wright RWRF.

Sampling and Laboratory

Staff collected 164 samples and spent 328-man hours performing laboratory duties and analysis for process control and regulatory reporting purposes. Effluent from the Horton WWTP, Wright RWRF, and Desert Crest WWTP consistently met the District's discharge permit requirements.

Pond Maintenance

Horton Ponds 1, 4, 6, 7, and 8, were cleaned and rehabilitated during November 2025. The ponds continue to percolate at a high rate and continue being operated for 2-week intervals.

Horton Effluent Sampling Station

Staff created a new sampling station located at the Horton effluent splitter box. Due to safety concerns, staff poured a concrete slab and installed a new ladder system to help operators collect samples more efficiently and safely.



Weekly Wastewater Training

The training courses aim to provide all operators with consistent knowledge and a better understanding of processes, including operating equipment more proficiently. This training helps keep operators safe while completing maintenance. A summary of this month's training includes:

- New microscopic examination procedures
- Horton Diversion Structure
- Weekend plant coverage
- Horton effluent sampling station

Wastewater Report

Through continued development in the Desert Hot Springs area, and at the request of new consumers, sanitary services are always being added to the collection system. Below is a summary of new sanitary service connections by month.

New Sanitary Service Connections to Collection System					
Fiscal Year	2025/26	2024/25	2023/24	2022/23	2021/22
July	13	9	4	4	18
August	20	7	12	26	20
September	4	2	17	20	20
October	26	2	3	13	36
November	3	22	7	8	29
December		5	21	8	12
January		1	2	35	14
February		55	1	4	7
March		30	1	24	17
April		46	7	16	7
May		42	8	9	16
June		4	0	4	2
Total	66	235	83	171	198

Additional sanitary service connection information is provided in Appendix E.

The following table shows the average daily flow and peak daily flow for the Horton WWTP, Desert Crest WWTP, and Wright RWRP.

Wastewater Flow (MGD)						
Fiscal Year 2025/26	Horton WWTP		Desert Crest WWTP		Wright RWRP	
	Average Daily Flow	Peak 24-Hour Flow	Average Daily Flow	Peak 24-Hour Flow	Average Daily Flow	Peak 24-Hour Flow
July	1.862374	1.999693	0.042087	0.048290	0.169682	0.194612
August	1.785411	1.918440	0.034649	0.040490	0.188708	0.236098
September	1.858563	1.995437	0.030936	0.039250	0.200613	0.240535
October	1.893174	1.994838	0.031488	0.038150	0.189350	0.250412
November	1.922275	2.161271	0.035959	0.046170	0.182794	0.208263
December						
January						
February						
March						
April						
May						
June						

Additional wastewater flow information is provided in Appendix E.

Water Production Department

Water Production

- Mission Springs WD (CA3310008): 521.76 Acre Feet (170.01 MG)
- West Palm Springs Village (CA3310078): 6.69 Acre Feet (2.18 MG)
- Palm Springs Crest (CA3310081): 3.48 Acre Feet (1.13 MG)

Water Sampling/Testing

- Bacteriological Sampling – Staff collected 50 routine samples in the MSWD system, four routine samples in the ID-E area which includes the West Palm Springs Village (WPSV) and Palm Springs Crest (PSC) systems, and four well samples in ID-E.
- Staff collected 16 general physical samples in the MSWD system and two general physical samples in ID-E.
- Well 26A Uranium Treatment (IXP) Sampling – The monthly and quarterly uranium sampling was completed in November 2025.
- DDW Reporting – The District's Monthly Coliform Monitoring Report for all three water systems will be sent to the SWRCB Department of Drinking Water (DDW) on December 10, 2025.
- Chromium-6 Sampling – Staff completed the Chromium-6 sampling on November 19, 2025, for all our wells except for Wells 22, 27, and 34 due to being offline for mechanical failure.

Chlorination System Updates

- Chlorination Pumps – Staff conducted routine maintenance and inspections on all chlorine pumps and related equipment at well sites. Staff made necessary adjustments, repairing and/or rebuilding to ensure proper operation. Most chlorinator pumps continue to function properly, with only typical preventative maintenance required (i.e., repair of cracked chlorination suction/feed tubing).
- Sodium Hypochlorite (Chlorine) Usage – During the month of November 2025, a total of 1,519 gallons of chlorine (12.5% solution strength) was used to disinfect the distribution system and our production facilities. (Reflects usage in the MSWD and ID-E water systems.)
- Chlorine Residuals at Production Well Sites – In November 2025, the Water Production staff checked and documented the chlorine residuals at all wells in use 153 times. The average chlorine residual of these readings was 1.69 ppm. (This data reflects the MSWD and ID-E water systems.)
- Distribution System Chlorine Residuals – During the month of November 2025, the Water Production staff checked and documented the chlorine residuals throughout the distribution system a total of 80 times. The average chlorine residual of these readings is 0.89 ppm. (This data reflects the MSWD and ID-E water systems.)

Well Soundings

Staff continued to sound the groundwater levels for 13 production wells and nine monitoring wells. Staff aim to complete these by the 20th of each month.

Water Production Facility Updates

Staff are responsible for oversight of all water production sites, including making necessary operational adjustments to ensure optimal performance. Their duties also include conducting monthly overflow maintenance, which may require climbing reservoirs when needed. Additionally, staff utilized drone technology to inspect reservoir roofs, enhancing safety and efficiency in routine inspections.

Sanitary Survey Corrections

In November 2025, staff continued to correct items that were brought to our attention during the last Sanitary Survey Inspection. All issues that are resolved are documented, and a photo is taken then uploaded to a folder to be sent to the state.

Gateway Fire Pump Testing

Staff performed the monthly fire pump testing in November 2025. All systems functioned properly. Water loss data was captured and entered onto our water loss tracking worksheet.

Oil Changes

All well and booster pump motors were changed in November 2025 to account for the cooler temperatures.

Well 26 Bacterial Failure

In November 2025, staff conducted routine weekly bacteriological source and compliance point sampling in accordance with the 4-log removal agreement with the State Water Resources Control Board DDW. Weekly bacterial samples are collected each Wednesday, and chlorine residuals are collected each day the well pumps into the system, to ensure adequate dosing remains above the DDW required 0.50 mg/L. All documentation is being provided in the daily production run reports.

Well 24

Well 24 was placed into stand-by status on November 19, 2025, and will remain in stand-by status until further notice. The Cla-Val for flushing to waste has been adjusted and will not pump into the system.

Well 26A

Due to the increased sand passing through the well, filters are requiring more frequent replacement. Staff are prioritizing the use of Well 26 to reduce runtime on Well 26A until it can be taken offline for a downhole video and evaluation.

Existing Well 33 RES-BCT Solar Site

In November 2025, PVCA completed the last of their final repair assessment and provided a report indicating all deficiencies. Staff is currently evaluating the cost of the repairs along with Kenwood Energy to determine the next steps.

New PPA Solar Project Update

The Horton PPA Solar Project completed its commissioning process on November 25, 2025. Staff is working on the self-certification letter to submit to SCE to begin the permission to operate (PTO) process. The Wright RWRP PPA Solar project is slated to start in the first week of December 2025 once all biological surveys are completed and the District enters into a monitoring agreement with the Agua Caliente Tribe.

Onsite Drain Upgrades

With the assistance of a C&M crew, a new drain system was installed to manage water flush while the wells & boosters are running. This eliminates onsite pooling. Wells 32, 33 and Low Desert View Boosters received these improvements.



Water Report

Through continued development in the Desert Hot Springs area and at the request of new customers, water services are always being added. Below is a summary of new water services added each month.

New Service Connections to the Water System					
Fiscal Year	2025/26	2024/25	2023/24	2022/23	2021/22
July	18	9	5	6	18
August	19	14	14	28	19
September	8	6	19	22	23
October	26	2	4	16	33
November	3	25	9	10	27
December		6	5	9	9
January		1	5	26	14
February		59	3	14	8
March		37	6	29	19
April		64	11	24	6
May		54	9	16	19
June		7	3	5	1
Total	73	284	93	205	196

Additional water service connection information is provided in Appendix E.

As expected, the new water services increase the amount of water needed to be pumped; however, the weather and water conservation continue to be the primary factor in MSWD water production. The following table summarizes the MSWD water production by month.

Monthly Water Production (AF)							
	FY 2025/26	Variance from Prior Year		FY 2024/25	FY 2023/24	FY 2022/23	FY 2021/22
		AF	%				
July	812.67	-126.40	-13.46	939.07	789.99	751.79	796.57
August	789.94	-28.69	-3.50	818.63	737.74	850.19	839.93
September	762.89	-22.96	-2.92	785.85	675.06	716.03	738.65
October	674.64	-43.62	-6.07	718.26	709.23	691.98	665.18
November	531.93	-42.15	-7.34	574.08	629.05	599.39	679.85
December				647.08	529.99	554.27	565.48
January				572.24	556.57	530.39	580.28
February				509.08	458.69	490.41	527.34
March				564.28	560.24	500.37	601.44
April				598.68	649.67	552.34	624.07
May				645.40	696.24	726.25	745.36
June				769.02	700.11	682.09	730.02
Total	3,040.14	-221.67	-6.80	8,141.67	7,692.58	7,645.50	8,094.17

Additional water production information is provided in Appendix E.

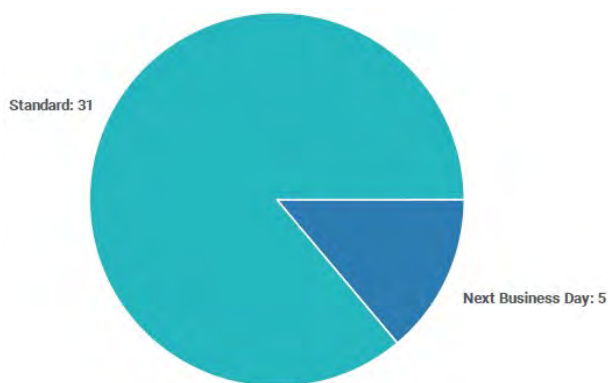


APPENDIX A – Innovation & Technology Information

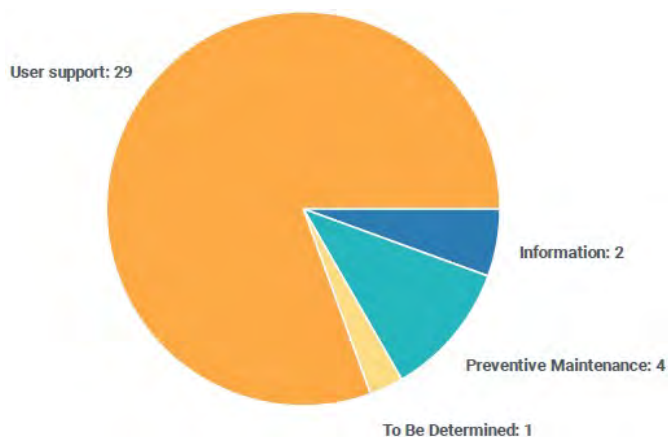
Mission Springs — November 2025 Client report

Client Activity Report and Analysis

Tickets received by Priority



Tickets received By Type



Client Service Rating	
Overall Satisfaction	—
Number of Service Requests	36
Number of Survey Responses	0
Response Rate	0%

Tickets Received	36
Tickets Closed	37
Ticket MTTR	0.38

Client Hours — November

Hours on SOs	72
Hours on Projects	3
Meeting Hours	0
TOTAL HOURS	75

Mission Springs — November 2025 Client report

November Client Meetings

Meeting Title	Topics	Time Allocated
N / A	• N / A	0

Client Pending Projects

Project Title	Purpose
Windows 11 Upgrade	Updating OS on computers
Client Server Updates	Update security servers
Server Replacement	Current servers at the end of life cycle
Network Hardware	Upgrade Hardware to maintain cyber security resiliency

Client Email Filtering





APPENDIX B – Federal & State Legislative Information

Fiscal Year 2026 Appropriations Update

On November 12, President Trump signed [H.R. 5371](#) to end the 43-day federal government shutdown, the longest in U.S. history. After weeks of stalled negotiations and repeated failed attempts to advance a House-passed continuing resolution in the Senate, the impasse broke on November 10 when eight Senate Democrats joined nearly all Republicans to advance a combined continuing resolution and three-bill appropriations minibuss package. The House then approved the package on November 12. This law funds the government through January 30, 2026, and extends several expiring authorities, including the Farm Bill through September 30, 2026, as well as the National Flood Insurance Program and Temporary Assistance for Needy Families through January 30, 2026. The measure also delays Medicaid Disproportionate Share Hospital cuts until that date. It incorporates a three-bill FY26 appropriations minibuss covering [Agriculture-Rural Development-FDA](#), [Military Construction-Veterans Affairs](#), and the [Legislative Branch](#), all of which include Community Project Funding and Congressionally Directed Spending. The legislation restores federal capacity to administer SNAP benefits, which had been disrupted during the shutdown, and includes provisions to prevent further federal workforce reductions during the funding period while reinstating roughly 4,200 employees terminated during the lapse. Furloughed federal workers will receive back pay. While federal agencies resume normal operations, Congress has turned its attention to assembling a second FY26 appropriations package, which may include the Commerce-Justice-Science, Defense, Labor-HHS-Education, and Transportation-HUD bills.

FY26 Appropriations Bill	House Subcommittee Allocation (in Billions)	Passed House Committee	Passed House	Passed Senate Committee	Passed Senate	Signed into Law
Agriculture-Rural Development-FDA	\$25.523	June 23 by a 35-27 vote	November 12 by a 222-209 vote	July 10 by a 27-0 vote	August 1 by an 87-9 vote November 12 by a 60-40 vote	November 12
Commerce-Justice-Science	\$76.824	September 10 by a 34-28 vote		July 17 by a 19-10 vote		
Defense	\$831.513	June 12 by a 36-27 vote	July 18 by a 219-202 vote	July 31 by a 26-3 vote		

Energy-Water Development	\$57.300	July 10 by a 35-27 vote	September 4 by a 214-213 vote			
Financial Services-General Government	\$23.198	September 3 by a 35-28 vote				
Homeland Security	\$66.361	June 24 by a 36-27 vote				
Interior-Environment	\$37.971	July 22 by a 33-28 vote		July 24 by a 26-2 vote		
Labor-HHS-Education	\$184.491	September 9 by a 35-28 vote		July 31 by a 26-3 vote		
Legislative Branch	\$6.700	June 26 by a 34-28 vote	November 12 by a 222-209 vote	July 10 by a 26-1 vote	August 1 by an 81-15 vote November 12 by a 60-40 vote	November 12
Military Construction-Veterans Affairs	\$152.091	June 10 by a 36-27 vote	June 25 by a 218-206 vote November 12 by a 222-209 vote	July 26 by a 26-3 vote	August 1 by an 87-9 vote November 12 by a 60-40 vote	November 12
State-Foreign Operations	\$46.218	July 23 by a 35-27 vote				
Transportation-HUD	\$89.910	July 17 by a 35-28 vote		July 24 by a 27-1 vote		

Trump Administration Appointments

President Trump announced the following appointments to his administration in November:

Department/Agency	Position	Appointee
Equal Employment Opportunity Commission	General Counsel	Carter Crow
Interior	Director, Bureau of Land Management	Stevan Pearce
National Aeronautics and Space Administration	Administrator	Jared Isaacman

EPA and Army Corps Propose Revised WOTUS Definition

On November 17, the Environmental Protection Agency (EPA) and U.S. Army Corps of Engineers (USACE) [released](#) a proposed rule to revise the definition of “waters of the United

States” (WOTUS) under the *Clean Water Act*. The proposal would narrow the scope of federal jurisdiction by requiring a direct, continuous surface connection or a predictable, consistent flow to a traditional navigable water for most tributaries and wetlands to qualify as WOTUS. EPA and USACE stated that the rule is intended to provide a clear and durable framework consistent with the Supreme Court’s 2023 decision in *Sackett v. EPA*. According to the agencies, the proposal would define key terms such as “relatively permanent,” “continuous surface connection,” and “tributary”; clarify that wetlands must be physically indistinguishable from jurisdictional waters; reaffirm exclusions for certain ditches, prior converted cropland, and waste treatment systems; and add an explicit exclusion for groundwater. Comments are due by January 5, 2026. The agencies will also hold two hybrid public meetings.

DHS Proposes Rescission of 2022 Public Charge Rule

On November 19, the Department of Homeland Security (DHS) and U.S. Citizenship and Immigration Services [released](#) a Notice of Proposed Rulemaking (NPRM) proposing to rescind the Biden Administration’s 2022 public charge rule. Federal immigration officials apply the public charge ground of inadmissibility to assess whether an applicant is likely to become primarily dependent on government support. DHS states that the 2022 regulation is inconsistent with congressional intent and limits the agency’s ability to make accurate and reliable public charge determinations. DHS proposes to restore broader discretion to evaluate all relevant factors and to address procedures for the breach and cancellation of public charge bonds. DHS expanded the definition in a 2019 rule to include certain non-cash benefits such as Medicaid, SNAP, and housing assistance, but that rule was withdrawn in 2021 following litigation. The Biden Administration finalized a replacement rule in 2022 that limited consideration to cash assistance and long-term institutionalization and prohibited counting non-cash benefits against applicants. The new NPRM would reverse the 2022 rule and reestablish a broader public charge framework. Comments on the NPRM are due by December 19.

Congressional Leaders Release 2026 Calendar

House Majority Leader Steve Scalise (R-LA) and Senate Majority Leader John Thune (R-SD) announced the schedule of in-session days in 2026 for their respective chambers. A combined 2026 congressional calendar can be found [HERE](#).

LEGISLATIVE ACTIVITY

House Subcommittee Advances Broadband Bills Focused on Permitting and Deployment. On November 18, the House Energy and Commerce Subcommittee on Communications and Technology [advanced](#) a package of 28 bills intended to accelerate broadband deployment nationwide. The panel approved six bipartisan measures addressing federal tracking of deployment requests, review timelines, and permitting processes. A seventh bill—the *American Broadband Deployment Act of 2025* ([H.R. 2289](#))—consolidated 21 bills and advanced on a party-line vote. This bill includes provisions that would preempt certain state and local authority over public rights-of-way and land-use decisions, impose and in some cases

“deem granted” federal and state permitting timelines (“shot clocks”), and narrow environmental and historic preservation review requirements for upgrades to existing wireless and wireline facilities, broadband deployment on specified federal lands, brownfields, floodplains, and in disaster areas. These bills now move to the full House Energy and Commerce Committee for further consideration.

Bipartisan Bill Seeks to Prevent Air Traffic Disruptions During Future Government Shutdowns. On November 18, House Transportation and Infrastructure Committee Chair Sam Graves (R-MO), Ranking Member Rick Larsen (D-WA), Aviation Subcommittee Chair Troy Nehls (R-TX), and Rep. André Carson (D-IN) introduced the *Aviation Funding Solvency Act* ([H.R. 6086](#)), which is intended to prevent strain on the aviation system and ensure uninterrupted safety services during federal government shutdowns. The legislation would allow the Federal Aviation Administration (FAA) to draw on the Aviation Insurance Revolving Fund to pay air traffic controllers and other essential FAA personnel if annual appropriations or a continuing resolution lapse. The fund, which holds more than \$2.6 billion, would provide temporary financing at prior-year levels until regular appropriations or a continuing resolution is enacted, while maintaining a \$1 billion minimum balance.

Bill Introduced to Support Transit Agencies in Deploying De-Escalation and Rider Assistance Staff. On November 17, Representative Lateefah Simon (D-CA) introduced the *Rapid Intervention and Deterrence for Enhanced Rider (RIDER) Safety Act* ([H.R. 6069](#)), which would allow transit agencies to use certain existing federal transit formula funds for operational expenses related to hiring and deploying transit support specialists. These unarmed personnel would be responsible for providing a visible presence on transit vehicles, stops, and stations; assisting riders and system staff; responding to medical emergencies; deterring disruptive behavior; observing and reporting suspicious activity; handling minor non-criminal conflicts; and performing or coordinating crisis-intervention services.

Bipartisan Bill Introduced to Reauthorize Wildlife Crossings Program. On November 18, Representatives Don Beyer (D-VA) and Ryan Zinke (R-MT) introduced the Wildlife Road Crossings Program Reauthorization Act ([H.R. 6078](#)), which would reauthorize the Federal Highway Administration’s Wildlife Crossings Pilot Program and extend funding for wildlife-vehicle collision reduction projects through September 30, 2031. The program, originally created under the *Infrastructure Investment and Jobs Act*, supports the construction of structures such as overpasses, underpasses, and culverts to reduce collisions, protect migration routes, and improve habitat connectivity.

Bicameral Bill Introduced to Create Federal Pilot Program for Wildfire Technology Deployment. On November 18, Representatives Young Kim (D-CA) and Jason Crow (D-CO) and Senators Ben Ray Lujan (D-NM) and John Curtis (R-UT) introduced the *Fire Innovation Unit Act* ([H.R. 6094/S.3190](#)), a bipartisan bill to establish a coordinated pilot program to test, evaluate, and deploy emerging wildfire prevention, detection, communication, response, and mitigation technologies. The bill would direct the Departments of Agriculture and the Interior to create a “Fire Innovation Unit” to work with federal, state, Tribal, and local agencies and public-private partners to assess and scale promising technologies. It would also outline a multi-agency framework for real-world technology demonstrations, set evaluation criteria focused on

effectiveness and cost efficiency, and require annual reports to Congress on deployed technologies, procurement barriers, and opportunities for wider adoption.

House Bill Introduced to Support Regional Wildfire Research. On November 19, Representatives Dave Min (D-CA) and Gabe Evans (R-CO) introduced the bipartisan, bicameral *Regional Leadership in Wildland Fire Research Act of 2025* ([H.R. 6154](#)), which would direct the Departments of the Interior and Agriculture to establish at least eight regional wildland fire research centers at colleges and universities to develop region-specific models, technologies, and decision-support tools for wildfire prediction, mitigation, and post-fire recovery. Each center would coordinate with federal, state, Tribal, and local partners, create career-pathway training programs to build the wildfire research workforce, and make data and tools publicly available. This House bill is a companion to [S. 647](#), introduced by Senators Ben Ray Lujan (D-NM) and Dan Sullivan (R-AK) in February.

CONGRESSIONAL LETTERS

House Members Call for Prompt Release of LIHEAP Funds. On November 24, Representatives Chris Pappas (D-NH) and Mike Lawler (R-NY) led a bipartisan [letter](#) signed by 42 Members of Congress urging Health and Human Services (HHS) Secretary Robert F. Kennedy, Jr. to ensure Low-Income Home Energy Assistance Program (LIHEAP) funds are distributed to states by November 30. The lawmakers warn that delays beyond the typical early-November disbursement window could leave nearly six million low-income households—especially those reliant on home heating oil and propane—without timely assistance. The letter asks HHS to accelerate processing, temporarily reassign additional staff, keep states informed of timelines, and, if full disbursement cannot occur by November 30, issue an initial allocation immediately with remaining funds released no later than December 10.

Lawmakers Urge EV Investments in Surface Transportation Reauthorization. On November 21, Senator Alex Padilla (D-CA) and Representative Sharice Davids (R-KS) led 88 lawmakers in a [letter](#) urging Senate and House Transportation and Infrastructure Committee and Senate Environment and Public Works Committee leadership to maintain federal investments in electric vehicle (EV) and alternative-fueling infrastructure as Congress works on the next surface transportation reauthorization. The letter stresses that programs, such as the National Electric Vehicle Infrastructure, Charging and Fueling Infrastructure, Carbon Reduction Program, Reduction of Truck Emissions at Port Facilities, and Low or No Emission Grant Programs, were enacted on a bipartisan basis and provide long-term certainty for states, localities, and manufacturers. The lawmakers warn that cuts or delays to these programs would undermine planning for major transportation projects and jeopardize the economic gains from more than \$200 billion in announced domestic EV manufacturing investments since 2022.

Democrats Urge Halt to Reported Plans for New Offshore Oil and Gas Leasing. On October 30, Senators Alex Padilla (D-CA) and Cory Booker (D-NJ) and Representatives Jared Huffman (D-CA) and Frank Pallone (D-NJ) led 12 Senators and 91 Members of Congress in sending a [letter](#) to President Trump and Interior Secretary Burgum urging the abandonment of reported plans to open new offshore oil and gas leases in federal waters. The lawmakers

warned that expanding offshore drilling in the Atlantic, Pacific, Arctic, and Eastern Gulf regions could endanger coastal ecosystems, tourism, and fishing industries, while also undermining progress on clean energy development. The letter calls for maintaining existing protections for coastal waters, prioritizing coastal resilience measures such as flood and storm-surge protection, and restoring a clear path for offshore wind projects following recent lease withdrawals.

House Committee Democrats Seek Details on Army Corps Project Funding Pauses. On October 31, House Transportation and Infrastructure Committee Ranking Member Rick Larsen (D-WA), Subcommittee on Water Resources and Environment Ranking Member Frederica Wilson (D-FL), and all Democratic Members of the Committee sent a [letter](#) to U.S. Army Corps of Engineers (USACE) leadership opposing the Administration's reported pause or cancellation of more than \$11 billion in funding for authorized water resources projects. The lawmakers expressed concern that the action could increase costs, delay infrastructure work, and impact flood control, navigation, and ecosystem restoration projects across a dozen states. The letter requests a full list of affected projects and an explanation of how the pause aligns with USACE's statutory mission and recent *Water Resources Development Acts*.

Senate Democrats Urge HUD to Reverse Course on CoC NOFO. On November 13, Senate Appropriations Committee Vice Chair Patty Murray (D-WA) led 42 Senate Democrats in sending a [letter](#) to HUD Secretary Scott Turner urging the Department to halt and reconsider major changes to the Continuum of Care (CoC) program following reports of a forthcoming overhaul. The FY 2025 CoC Notice of Funding Opportunity (NOFO)—released the next day—includes significant shifts in funding priorities, including a cap limiting permanent housing activities to 30 percent of a CoC's award. These lawmakers warned the changes could conflict with the *McKinney-Vento Homeless Assistance Act* and risk displacing nearly 200,000 people currently supported through permanent housing projects. The senators urged HUD to instead renew existing CoC grants under the two-year funding cycle Congress authorized for FY 2024-2025, citing the risk of program disruption as many grants expire in early 2026. They also raised concerns about insufficient time for communities to respond to a late-year NOFO and pointed to broader uncertainty stemming from recent HUD policy actions.

FEDERAL FUNDING OPPORTUNITIES

HUD Releases CoC/YHDP NOFO with Structural Changes. On November 14, HUD [released](#) its FY25 Continuum of Care (CoC) and Youth Homeless Demonstration Program (YHDP) Notice of Funding Opportunity (NOFO), making more than \$3.9 billion in funding available. The FY25 NOFO includes major structural changes: only 30% of a CoC's Annual Renewal Demand (ARD) is protected in Tier 1 (down from 90%), 70% of funding will be fully competitive, and no more than 30% of ARD may be used for permanent housing, potentially requiring significant reallocation toward other project types. The NOFO elevates treatment, recovery, and public safety as national priorities, favors projects with required service participation and strong law-enforcement partnerships, and authorizes HUD to reject projects for racial preferences, use of non-binary sex definitions, or activities characterized as harm reduction. It also adds new post-award conditions tied to immigration requirements and recent

executive orders on faith-based participation and diversity, equity, and inclusion. On November 25, twenty states [filed](#) a lawsuit challenging this NOFO, alleging that the new funding conditions, caps on permanent housing, and the shift of funding toward transitional housing with work- or service-related requirements exceed HUD's statutory authority and violate the *Administrative Procedure Act*. Applications are due by January 14, 2026 at 8:00 p.m. ET.

FEDERAL FUNDING AWARDS

FTA Announces Bus Grant Awards. On November 20, the Federal Transit Administration (FTA) [announced](#) \$2 billion in federal funding to support 165 transit projects to modernize bus infrastructure and improve public transportation systems. Awarded through FTA's Fiscal Year 2025-26 Grants for Buses and Bus Facilities Program and Low or No Emission Grant Program, these funds will support the purchase of approximately 2,400 new buses, including low- and zero-emission models, and the construction or rehabilitation of related facilities. The funding will help replace aging vehicles, improve transit reliability and safety, and support manufacturing jobs using American-made parts and labor.

FEDERAL AGENCY ACTIONS AND PERSONNEL CHANGES

OMB and OPM Issue Guidance Requiring Senior Review of Federal Agency Hiring. On November 5, the Office of Management and Budget (OMB) and the Office of Personnel Management (OPM) [issued](#) joint guidance implementing President Trump's October 15 Executive Order, which directs federal agencies to establish Strategic Hiring Committees—comprised primarily of senior political appointees—to review and approve all new federal career hires once the government reopens. Under the policy, agency hiring panels must include the deputy agency head and chief of staff, with authority to approve or deny requests to fill vacancies. Agencies are also required to submit annual staffing plans identifying critical hiring priorities and provide quarterly updates to OMB and OPM on progress and workforce composition. The order does not apply to military personnel or non-career political appointees.

DOE Announces Agency Reorganization Affecting Clean Energy Offices. On November 20, the Department of Energy (DOE) [announced](#) a reorganization that establishes new divisions focused on hydrocarbons, geothermal energy, and fusion and removes several clean-energy and efficiency offices from its organizational chart. The changes include renaming the Loan Programs Office as the Office of Energy Dominance Financing and eliminating the Office of Clean Energy Demonstrations and the Office of Energy Efficiency and Renewable Energy. DOE said the realignment is intended to reflect updated agency priorities, including expanded energy production and continued support for nuclear security and scientific research.

DOT Immigration Condition on Transportation Grants Blocked by Federal Judge. On November 4, Chief Judge John J. McConnell, Jr. of the U.S. District Court for the District of Rhode Island [ruled](#) that the Department of Transportation (DOT) exceeded its statutory authority when it sought to condition all federal transportation grants on state cooperation with

federal civil immigration enforcement. In response to a lawsuit filed by 20 states, the court held that the “Immigration Enforcement Condition” was not authorized by Congress, violated the *Administrative Procedure Act*, and exceeded constitutional limits on federal funding conditions. The ruling vacated the condition and has enjoined DOT from enforcing it against the plaintiff states.

DOT Restricts Mexican Airline Routes Over Bilateral Agreement Dispute. On October 28, DOT issued two orders in response to alleged non-compliance by the Mexican government with the 2015 U.S.-Mexico Air Transport Agreement. [The first order](#) disapproved multiple schedules filed by Mexican carriers, including Aeromexico, Volaris, and VivaAerobus, for current and planned U.S. routes, citing actions at Mexico City’s Benito Juárez International Airport to exclude U.S. all-cargo flights and reassign slots in ways that DOT determined disadvantaged U.S. carriers. In a [companion order](#), DOT proposed a condition barring Mexican passenger airlines from carrying belly-cargo between Mexico City and the U.S., pending comment. DOT also announced a separate measure that would cancel “combination service” (passenger + cargo) on 13 existing or proposed routes by Mexican carriers into the U.S.—including services between Mexico City and San Juan, Newark, and others via Felipe Ángeles Airport—and freeze growth of Mexican carrier services at Mexico City, as part of its enforcement of bilateral commitments.

DOT Publishes Procedures in Regulating and Enforcing Unfair or Deceptive Practices NPRM. On October 30, DOT [published](#) a notice of proposed rulemaking (NPRM) that would reinstate the hearing procedures used when conducting a discretionary rulemaking action under its authority to regulate unfair or deceptive practices in air transportation or the sale of air transportation. This NPRM also seeks comments on the rescission of a final rule published by the Department. Comments are due by December 1.

DOT Withdraws Airline Passenger Compensation Rulemaking. On November 17, DOT formally [withdrew](#) a December 2024 advance notice of proposed rulemaking (ANPRM) on airline passenger rights. The ANPRM had sought comment on whether DOT should require airlines to provide cash compensation, free rebooking, and amenities such as meals and lodging for significant, carrier-caused delays and cancellations. DOT stated that Section 512 of the *FAA Reauthorization Act of 2024* directs airlines to establish their own reimbursement policies but does not authorize the Department to mandate specific compensation requirements. DOT also cited the potential regulatory and cost impacts raised in public comments, as well as voluntary commitments already reflected on its Flight Rights dashboard.

DOT Releases Design Specifications for New Advanced Female Crash Test Dummy. On November 20, DOT [unveiled](#) detailed design specifications for the THOR-05F by Humanetics, the first advanced small-female crash test dummy intended for use in federal safety testing. The model, developed with National Highway Traffic Safety Administration (NHTSA) sponsorship, reflects decades of research into sex-specific differences in crash injury risks and includes more than 150 sensors to capture expanded head, chest, abdominal, pelvic, and lower-leg injury metrics. NHTSA will issue five technical documents outlining the dummy’s design and capabilities. Once a final rule is issued, the THOR-05F will be considered for

incorporation into the New Car Assessment Program and Federal Motor Vehicle Safety Standards compliance testing.

FCC Issues NOI on Wireline Deployment; Local Governments File Joint Comments. The Federal Communications Commission (FCC) [released](#) a Notice of Inquiry (NOI) regarding whether state and local statutes, regulations, fees, permitting timelines, and other legal requirements “prohibit or have the effect of prohibiting” the provision of wireline telecommunications services under Section 253 of the *Communications Act*. The FCC is seeking information on authorization delays, right-of-way access, fee structures, in-kind requirements, and potential candidates for preemption. On November 17, the United States Conference of Mayors, the National Association of Counties, the National League of Cities, and the National Association of Telecommunications Officers and Advisors [jointly submitted](#) comments emphasizing that local permitting is essential for managing finite public rights-of-way and protecting public safety. Their filing disputes claims that local processes are barriers to deployment, cites safety risks from improper construction, rejects fee-related preemption proposals, and urges the FCC to focus streamlining efforts on federal—not local—permitting. Reply comments are due by December 17.

Acting FEMA Administrator Resigns. On November 17, Acting Administrator David Richardson resigned from the Federal Emergency Management Agency (FEMA) after roughly six months in the role. Richardson, who also led the Department of Homeland Security’s (DHS) Countering Weapons of Mass Destruction Office, said he plans to return to the private sector. DHS has announced that FEMA Chief of Staff Karen Evans will become acting administrator on December 1. DHS also stated that a forthcoming report from the FEMA Review Council, established earlier this year, will help guide ongoing efforts to reshape FEMA’s mission and operations.

Appeals Court Stays FMCSA Rule on Non-Domiciled CDLs. On November 13, the U.S. Court of Appeals for the D.C. Circuit [granted](#) an emergency stay of the Federal Motor Carrier Safety Administration’s (FMCSA) September 29 interim final rule titled “Restoring Integrity to the Issuance of Non-Domiciled Commercial Driver’s Licenses (CDLs).” In consolidated cases brought by individual drivers and unions, the court held that petitioners are likely to succeed on several claims, including that FMCSA failed to consult with states as required by federal law, did not justify bypassing notice-and-comment under the *Administrative Procedure Act*’s “good cause” exception, and acted arbitrarily and capriciously in its safety rationale and treatment of drivers’ reliance interests. The stay prevents the interim rule, which would have sharply limited eligibility for non-domiciled CDLs to certain visa categories, from taking effect while the case is heard on the merits. FMCSA has advised that, until further notice, states may continue issuing non-domiciled CDLs and Commercial Learner’s Permits under the pre-existing regulations and guidance, except where a corrective action plan already requires a pause pending proof of compliance.

FTA Publishes CIG Final Guidance. On November 13, the Federal Transit Administration (FTA) [published](#) final policy guidance for the Capital Investment Grants (CIG) program. The new policy guidance has revised FTA’s approach to evaluating environmental benefits by moving away from a vehicle-miles-traveled (VMT) framework and the monetization of

greenhouse gas emissions using the social cost of carbon, instead returning to a more straightforward method that emphasizes whether a project is located in a nonattainment area and other readily measurable indicators. The guidance also includes targeted adjustments to the land-use criterion, such as removing urgent-care centers from the list of “essential services” due to changes in data availability. Beyond these methodological updates, FTA has added clarifications to streamline project development—providing additional detail on extensions, reinforcing expectations around resilient infrastructure planning, and aligning portions of the document with recent executive directives and DOT economic-analysis procedures. While the overall framework of the CIG evaluation process remains intact, these refinements update how certain criteria are measured and signal a shift toward simpler, more transparent evaluation metrics for project sponsors. The guidance is effective immediately.

FTA Proposes Rescinding Weekly National Transit Database Reporting Requirement. On November 18, the Federal Transit Administration (FTA) [issued](#) a notice proposing to rescind the National Transit Database Weekly Reference (WE-20) reporting requirement. The WE-20 form, finalized in March 2023, was added to provide timely snapshots of ridership and service levels from a sample size of approximately 400 FTA recipients. FTA now states the requirement is not mandated by statute and no longer provides sufficient value relative to the administrative burden on transit agencies and the agency itself. Comments on this proposal are due by December 2.

FWS Proposes Four Rules to Revise ESA Regulations. On November 19, the U.S. Fish and Wildlife Service (FWS) [announced](#) four proposed rules affecting *Endangered Species Act* (ESA) listing procedures, interagency consultation, threatened species protections, and critical habitat exclusions. Two proposals were issued jointly with the National Marine Fisheries Service. FWS states the updates are intended to clarify standards for listing and critical habitat designations; restore prior definitions used in ESA section 7 consultations; require species-specific 4(d) rules for threatened species; and reinstate its 2020 approach to evaluating economic, national security, and other impacts when considering critical habitat exclusions. Comments are due by December 22.

HRSA Seeks Comment on Proposed Changes to Ryan White Part A/B Formula Awards. On November 10, the Health Resources and Services Administration (HRSA) [published](#) a proposal to update the Ryan White HIV/AIDS Program Part A and B formula funding methodology to use CDC surveillance data based on a client’s most recent address, rather than residence at diagnosis. HRSA’s analysis indicates this approach would better align funding with where people with HIV currently live and receive care; to minimize disruption, the agency proposes phasing in the change over five years (FYs 2026-2030), spreading any gain or loss in year one over the transition period. The underlying statutory formulas and eligibility criteria for Parts A and B would remain unchanged. Comments on the proposed methodology and timing are due by December 10.

HUD Delays New Energy Code Requirements for HUD-Financed Housing. On November 10, the Department of Housing and Urban Development (HUD) [published](#) a notice providing an additional extension of compliance dates for the 2021 edition of the International Energy Conservation Code (IECC) and the 2019 edition of ANSI/ASHRAE/IES Standard 90.1: Energy

Standard for Buildings, Except Low-Rise Residential Buildings (ASHRAE 90.1) adopted in the April 26, 2024 Final Determination for certain HUD programs. For Federal Housing Administration (FHA)-insured Multifamily, FHA-insured Single Family, Public Housing Capital Fund, and Section 8 Project-Based Vouchers, the compliance date is now May 28, 2026; for Competitive Grants (Choice Neighborhoods, Section 202, Section 811), the requirement will apply upon publication of each program’s FY 2026 notice of funding opportunity. HUD is not changing the compliance dates for HOME and Housing Trust Fund, but confirms that when those funds are layered with programs covered by this extension, the later applicable program compliance date governs.

Interior Proposes Expansive Offshore Oil and Gas Leasing Plan. On November 20, the Department of the Interior [released](#) a draft proposed 2026–2031 offshore oil and gas leasing program that contemplates up to 34 lease sales across the Outer Continental Shelf. The proposal would open federal waters off California to new leasing for the first time in roughly 40 years and include potential sales along the Gulf Coast. The plan outlines six possible sales off Southern, Central, and Northern California between 2027 and 2030, two sales in the eastern Gulf in 2029 and 2030, and 21 lease sales off Alaska. Interior states the plan is intended to implement a January executive order by President Trump and a February directive from Secretary Burgum directing the Department to accelerate offshore energy development consistent with federal law. Public comments on the draft program are expected to be due by January 22, 2026.

##



Mission Springs Water District Sacramento Update

November 2025

November kicked off with a statewide special election on Tuesday, November 4 where the only question on the statewide ballot was Proposition 50. Proposition 50 was approved by the voters, putting in place new Congressional districts for the 2026, 2028 and 2030 Congressional elections. We have already seen one sitting California Legislator announce that they are running for Congress in one of the newly drawn seats. Additional California Legislators may announce that they will run for Congress given the new districts. This could have an impact in Sacramento as it relates to Leadership positions, Committee Chairs, Committee Membership and even result in special elections.

2026 Governor's Race

Also on November 4, US Senator Alex Padilla announced that he would not be running for Governor. After Senator Padilla's announcement, two additional Democrats jumped into the already crowded field to replace Governor Newsom in 2026 – billionaire environmentalist and former presidential candidate, Tom Steyer, and Congressman Eric Swalwell (D-Dublin). Given the wide-open field, with no Democratic front-runner, there are rumors that Attorney General Rob Bonta is re-looking at the race and considering running despite saying earlier this year that he was not running and was running for re-election as Attorney General.

The statewide primary election will be held on Tuesday, June 2, 2026, the top two vote getters will then move on to the statewide general election on Tuesday, November 3, 2026.

New Senate President pro Tem

On November 17 Senator Monique Limón was sworn in as the new Senate President pro Tempore. With the change in Leadership we are expecting changes to Committee Chairs and Membership in December or early January. This includes the Senate Natural Resources and Water Committee which Senator Limón currently chairs.

State Budget

In November, the state's nonpartisan Legislative Analyst's Office (LAO) released their [annual fiscal outlook](#). As expected, the LAO is predicting that California will face another budget deficit in the 2026-27 fiscal year. Specifically, they are predicting an almost \$18 billion

deficit. The Governor's Department of Finance will have their own revenue projections which we will see in January when the Governor releases his final proposed state budget.

Final Year of the 2025-26 Legislative Session

On January 5, 2026, the California Legislature will reconvene in Sacramento to start the second year of the two-year session. Bills that were identified as two-year bills will be eligible to be brought up in January and must be moved out of their house of origin by the end of the month.

New bills will also begin to be introduced in January. We will continue to monitor all amended and introduced bills for any impact on Mission Springs and work with staff to engage, as necessary.



APPENDIX C – Public Affairs Information



Help2Others ASSISTANCE PROGRAM

**You Could Qualify For a Bill Credit Of \$150 Every 12 Months -
Learn More & Apply At mswd.org/billassistance**

Water Matters - November 2025

Need a Little Extra Help? The Help2Others Program Just Got Even Better!

In October, the MSWD Board of Directors voted to approve a \$50 increase to the Help2Others program amount allotted to qualifying customers annually. MSWD partners with the Help 2 Others bill assistance program to help customers in a time of need, qualified customers can now receive \$150 towards their water bill once every 12 months. Even if your account isn't behind, you can have the funds added to your account as a credit, so it's there when you need it most.

It's quick and easy to apply online! Even if you work full-time, you may qualify. The requirements are you must be a customer of MSWD, the water bill must be for your primary residence and in your name, and you must meet income level guidelines shown in the chart here. To apply, visit: mswd.org/billassistance

Number of People in Household	Total Max. Combined Annual Income
1	\$62,650
2	\$71,600
3	\$80,550
4	\$89,550
5	\$98,700
6	\$103,850
7	\$111,000
8	\$118,150
9	\$125,300
10	\$132,500



Holiday Closures and Ways to Pay Your Bill

It's that time of year again, the holidays are coming up in a blink of an eye! The MSWD offices will be closed on Thursday, November 28th, and Friday, November 29th in recognition of the Thanksgiving holiday. We will reopen for regular business hours on Monday, December 1st. We will also be closed December 25th through January 2nd, reopening on January 5th.

While we are closed, we are still here for you 24/7/365 in case of an emergency! Please call 760-329-6448 for assistance. If you would like to pay your bill during this period, you can make a payment through the automatic phone system by calling 760-329-6448, pay on the customer portal at mswd.org/customerconnect, or for cash payments, you can pay at Walmart and our local 7-11, just take a copy of your bill with you. We wish everyone a safe and happy holiday season!

Holiday Blood Drive - Save Lives For The Holidays!

Join us to give blood and to help save lives! Sign up now for the MSWD Blood Drive Wednesday, December 17. To schedule an appointment, call 800.879.4484, or visit istream.org/mswd. Walk-ins are also welcome!



The drive will take place in the MSWD Boardroom, 66575 2nd St. (Parking and entrance is located in the back on 1st street)

MSWD Awarded Business of the Year at 2025 Desert Hot Springs State of the City

At the 2025 Desert Hot Springs State of the City event, hosted by the Greater Coachella Valley Chamber, Mission Springs Water District (MSWD) was honored as Business of the Year in the large business category. Board President Ivan Sewell accepted the award on behalf of MSWD, expressing gratitude to everyone involved and reaffirming the district's commitment to supporting the Desert Hot Springs community and its continued growth and success.

The event brought together residents, community partners, organizations, and elected officials for an annual update on the city's economic progress and future plans. Mayor Scott Matas shared the city's vision for growth, upcoming projects, new infrastructure, and community events. MSWD's recognition as Business of the Year highlights the district's ongoing dedication to serving Desert Hot Springs and its key role in the city's achievements and future development.



Black Friday – The Value of Tap

Black Friday is almost here and we're serving up an unbeatable deal for you! Get 4 gallons of pure tap water for just 1 cent today and every day! Cheers to hydration on a budget, the value of tap! Not only are you saving money by drinking award-winning tap water and filling up your reusable water bottles, but you are also protecting landfills (and groundwater) from plastic waste by not using single-use plastic bottles.

MSWD is proud to serve some of the best-tasting drinking water in the world, drawn from the Mission Creek Subbasin aquifer. Our Water Production Team tests water daily, and as many as 5,500 tests/analyses are performed each year. To read the 2024 Annual Water Quality Report or to view it online in English and Spanish visit: www.mswd.org/ccr



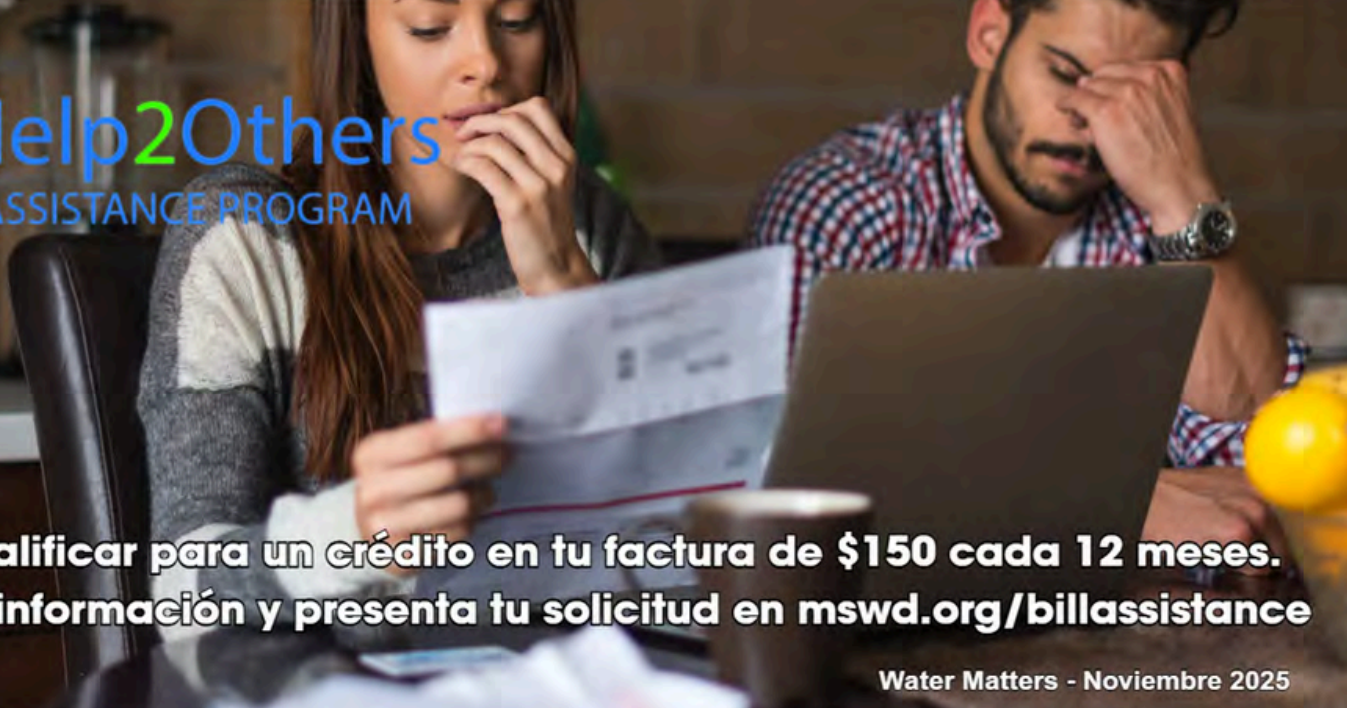
Follow and like us on social





Help2Others

ASSISTANCE PROGRAM



Podrías calificar para un crédito en tu factura de \$150 cada 12 meses. Obtén más información y presenta tu solicitud en mswd.org/billassistance

Water Matters - Noviembre 2025

¿Necesitas un poco de ayuda adicional? ¡El programa Help2Others acaba de mejorar aún más!

En octubre, la Junta Directiva de MSWD votó para aprobar un aumento de \$50 en el monto anual asignado a los clientes que califican para el programa Help2Others. MSWD colabora con el programa de asistencia en el pago de facturas Help2Others para ayudar a los clientes en momentos de necesidad. Ahora, los clientes que califican pueden recibir \$150 para aplicar a su factura de agua una vez cada 12 meses. Incluso si tu cuenta no está atrasada, puedes recibir los fondos como crédito en tu cuenta, para que estén disponibles cuando más los necesites.

¡Solicitar en línea es rápido y fácil! Incluso si trabajas a tiempo completo, podrías calificar. Los requisitos son: debes ser cliente de MSWD, la factura del agua debe corresponder a tu residencia principal y estar a tu nombre, y debes cumplir con los niveles de ingreso indicados en la tabla que se muestra aquí. Para solicitar, visita: mswd.org/billassistance

Number of People in Household	Total Max. Combined Annual Income
1	\$62,650
2	\$71,600
3	\$80,550
4	\$89,550
5	\$96,700
6	\$103,850
7	\$111,000
8	\$118,150
9	\$125,300
10	\$132,500



Cierres por Días Festivos y Formas de Pagar tu Factura

¡Es esa época del año otra vez, las fiestas se acercan en un abrir y cerrar de ojos! Las oficinas de MSWD estarán cerradas el jueves 28 de noviembre y el viernes 29 de noviembre en reconocimiento al feriado de Acción de Gracias. Reabriremos con nuestro horario habitual el lunes 1 de diciembre. También estaremos cerrados del 25 de diciembre al 2 de enero, reanudando actividades el 5 de enero.

Aunque estemos cerrados, ¡seguimos aquí para ti las 24 horas del día, los 7 días de la semana, los 365 días del año en caso de emergencia! Llama al 760-329-6448 para recibir asistencia. Si deseas pagar tu factura durante este periodo, puedes hacerlo a través del sistema telefónico automático llamando al 760-329-6448, o en el portal de clientes en mswd.org/customerconnect. Para pagos en efectivo, puedes hacerlo en Walmart o en tu tienda 7-11 local; solo lleva contigo una copia de tu factura. ¡Les deseamos a todos una temporada de fiestas segura y feliz!

Campaña de Donación de Sangre Navideña – ¡Salva Vidas Estas Fiestas!

¡Únete a nosotros para donar sangre y ayudar a salvar vidas! Regístrate ahora para la Campaña de Donación de Sangre de MSWD el miércoles 17 de diciembre. Para programar una cita, llama al 800.879.4484 o visita lstream.org/mswd. ¡También se aceptan donantes sin cita previa!

La campaña se llevará a cabo en la Sala de Juntas de MSWD, 66575 2nd St. (El estacionamiento y la entrada se encuentran en la parte trasera, sobre 1st Street).



MSWD galardonada como Empresa del Año en el Estado de la Ciudad 2025 de Desert Hot Springs

En el evento Estado de la Ciudad 2025 de Desert Hot Springs, organizado por la Cámara del Valle de Coachella, Mission Springs Water District (MSWD) fue honrada como Empresa del Año en la categoría de grandes empresas. El Presidente de la Junta, Ivan Sewell, recibió el premio en nombre de MSWD, expresando su agradecimiento a todos los involucrados y reafirmando el compromiso del distrito de apoyar a la comunidad de Desert Hot Springs y su continuo crecimiento y éxito.

El evento reunió a residentes, socios comunitarios, organizaciones y funcionarios electos para brindar una actualización anual sobre el progreso económico de la ciudad y sus planes futuros. El alcalde Scott Matas compartió la visión de la ciudad para el crecimiento, los proyectos próximos, la nueva infraestructura y los eventos comunitarios. El reconocimiento de MSWD como Empresa del Año destaca la continua dedicación del distrito a servir a Desert Hot Springs y su papel clave en los logros de la ciudad y su desarrollo futuro.



Viernes Negro – El Valor del Agua del Grifo

¡El Black Friday está casi aquí y tenemos una oferta inigualable para ti! ¡Obtén 4 galones de agua del grifo pura por solo 1 centavo, hoy y todos los días! 💧 ¡Salud por hidratarte sin gastar de más, el valor del agua del grifo! No solo ahorras dinero al beber agua del grifo premiada y llenar tus botellas reutilizables, sino que también proteges los vertederos (y el agua subterránea) del desperdicio plástico al no usar botellas de plástico de un solo uso.

MSWD se enorgullece de ofrecer una de las aguas potable con mejor sabor del mundo, extraída del acuífero Mission Creek Subbasin. Nuestro equipo de Producción de Agua realiza pruebas diarias, con hasta 5,500 análisis realizados cada año. Para leer el Informe Anual de Calidad del Agua 2024 o verlo en línea en inglés y español, visita: www.mswd.org/ccr



Síguenos y dale like en redes sociales





14080 Palm Dr. Suite D-427
Desert Hot Springs, CA 92240
Phone: (760) 288-7878
Fax: (760) 288-7474
Tax I.D. # 95-2549152
www.FoodNowDHS.org

November 21, 2025

Brian Macy
General Manager
Mission Springs Water District
66575 Second Street
Desert Hot Springs, CA 92240

Dear Mr. Macy,

Thank you and your amazing MSWD team for your generous in-kind donation of two (2) pallets of assorted foods, dry goods, and canned goods. We received your gift on November 21, 2025.

As we move into the holiday season, many of our neighbors face added uncertainty. Your support ensures they have access to nutritious food, and we are grateful to have you standing with us in meeting this need.

With appreciation,

Dana Johnson
Executive Director
Food Now



CVWC Digital Marketing Report Website, Social, and Marketing Performance

Nov 1–30, 2025

by Hunter | Johnsen

Google Ads Campaigns

 **DISPLAY AD IMPRESSIONS**
CV Water Counts

63,234

 **SEARCH AD IMPRESSIONS**
CV Water Counts

5,321

 **VIDEO IMPRESSIONS**
CV Water Counts

91,078

 **Clicks**
CV Water Counts

2,485

 **GOOGLE PROGRAMMATIC DISPLAY AD CAMPAIGN PERFORMANCE**
CV Water Counts

Campaign name	Clicks	Impr.
CV Water Counts Spanish November 2025	672	27,730
CV Water Counts Academy - Nov 2025	931	22,466
CV Water Counts November 2025	614	13,038
	2,217	63,234



 **GOOGLE YOUTUBE VIDEO AD CAMPAIGN PERFORMANCE**
CV Water Counts

Account name	Impr.	Engagements	Video views	Clicks
CV Water Counts	91,078	44,877	41,691	58
CVWC Video - November - 2025 (Spanish)	46,333	23,242	21,177	33
CVWC Video - November 2025	44,745	21,635	20,514	25
	91,078	44,877	41,691	58




 **GOOGLE ADS PAID SEARCH CAMPAIGN PERFORMANCE**
CV Water Counts

Campaign	Clicks	Impr.
CVWC search	210	5,321
	210	5,321

Facebook Ad Campaigns

FACEBOOK AD PERFORMANCE
Hunter Johnsen

Ad preview	Link Clicks	Impr.	Reach	Frequency	Page engagement
 <p>CVWC - Academy - Nov 2025 cvwatercounts.com CV Water Counts is gearing up for its TENTH Year of the Water Counts Academy! It's a unique program designed for Coachella Valley...</p>	952	52,592	25,927	2.03	1,388
	952	52,592	25,927	2.03	1,388

Website Information

Users
CV Water - CV Water Counts - GA4

2,968

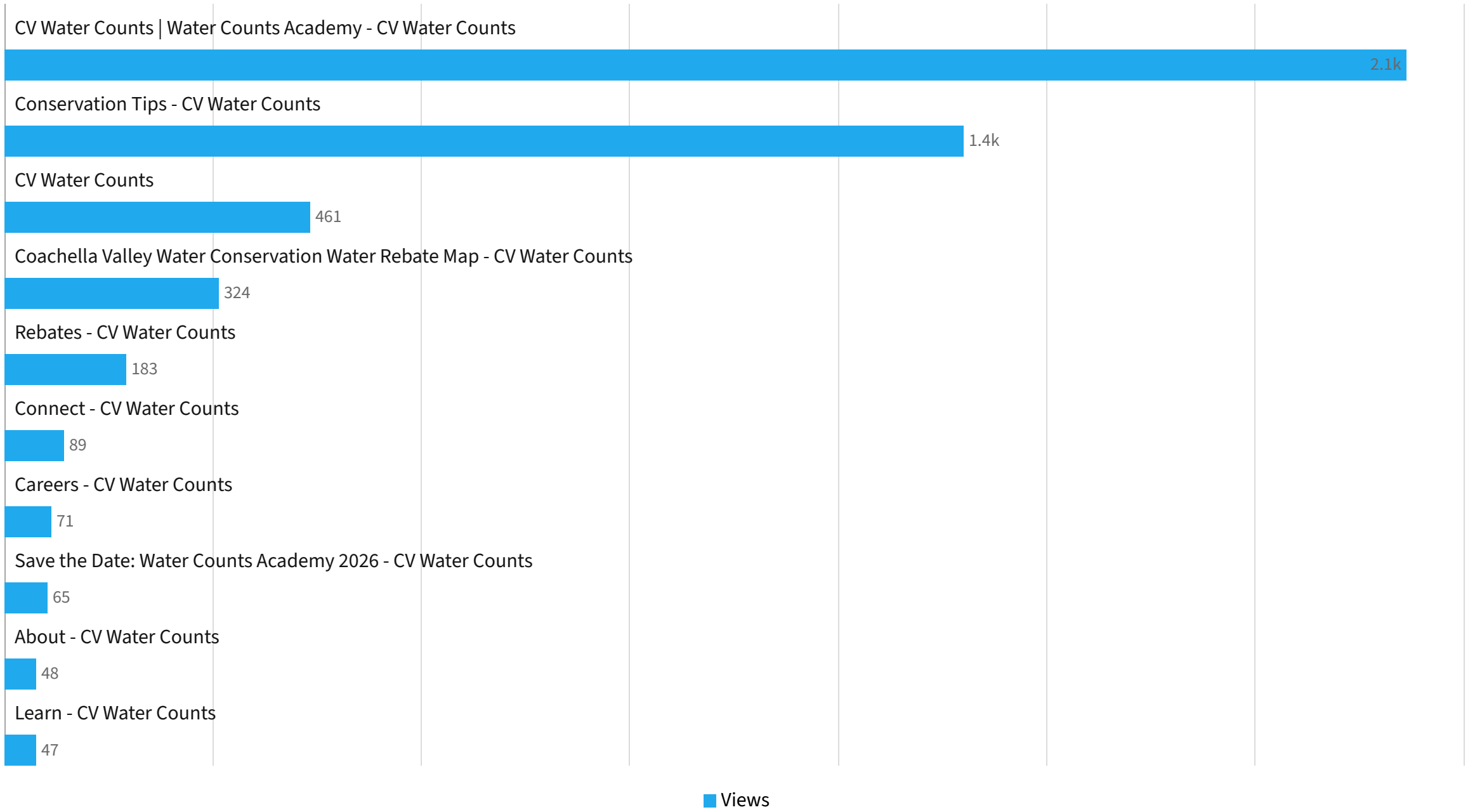
Sessions
CV Water - CV Water Counts - GA4

3,659

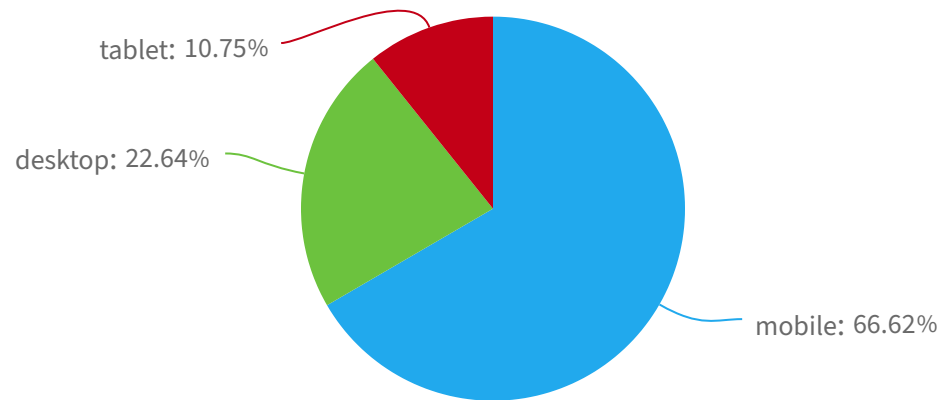
PAGEVIEWS
CV Water - CV Water Counts - GA4

5,446

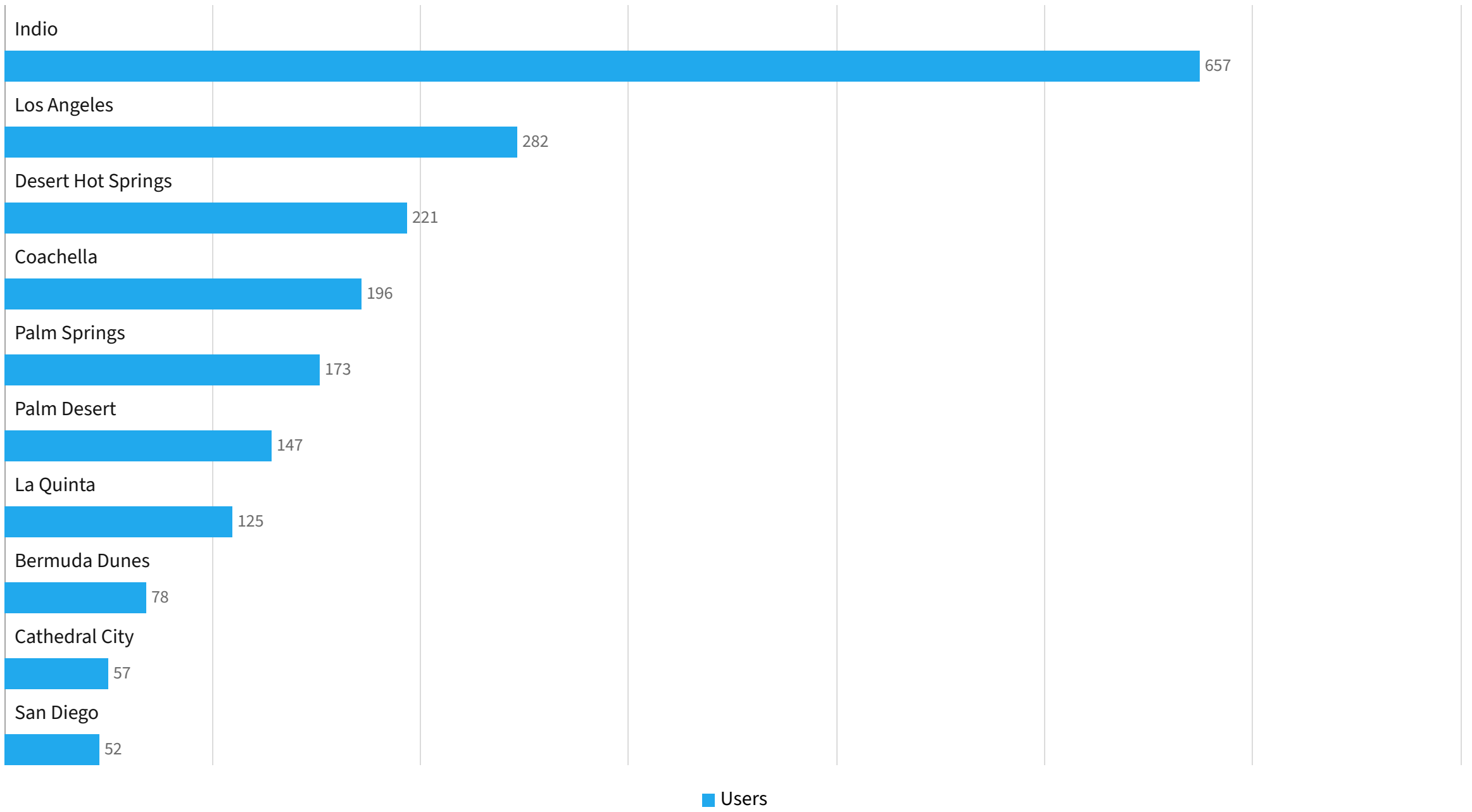
Views by Page title and screen class
CV Water - CV Water Counts - GA4



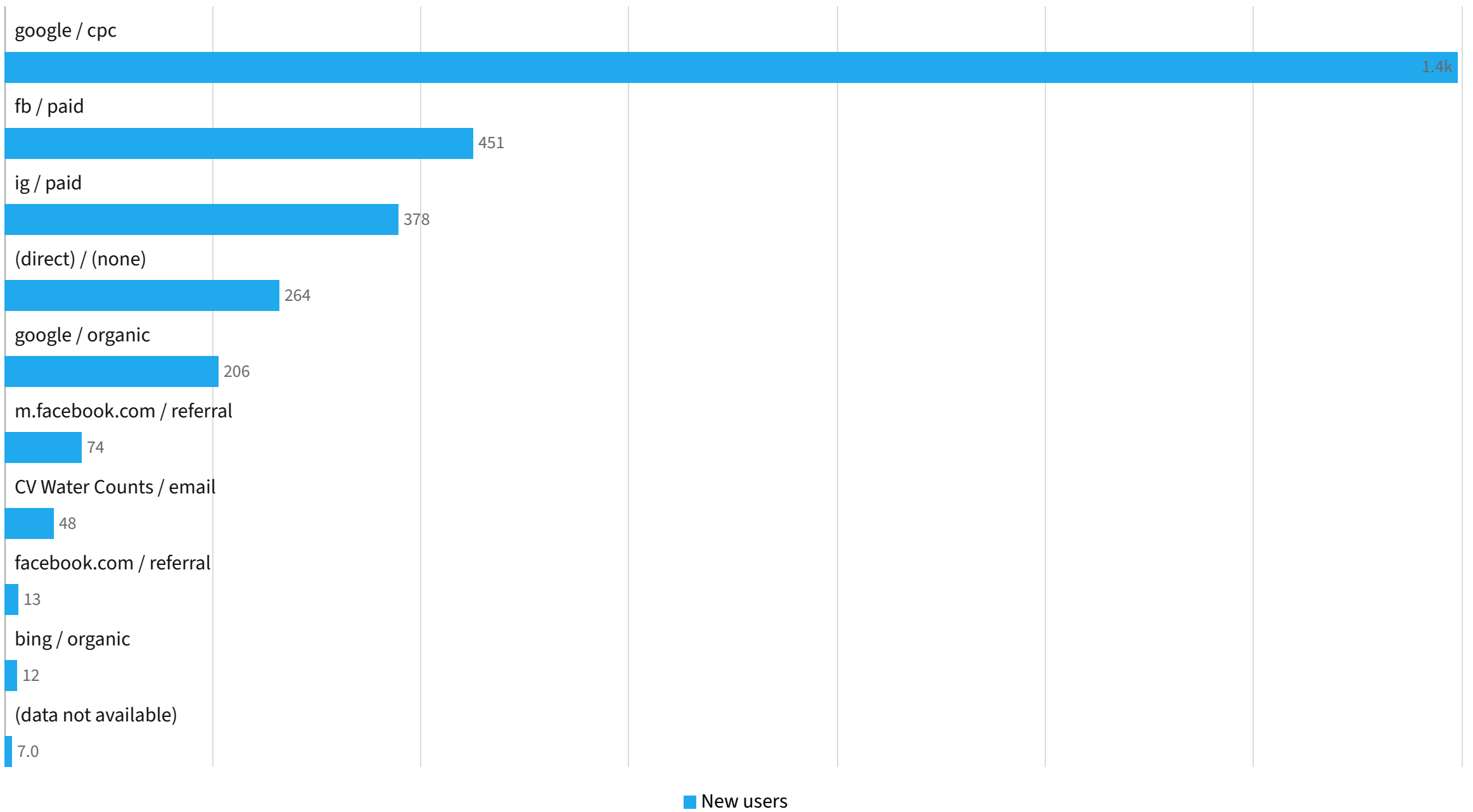
Engaged sessions by Device category
CV Water - CV Water Counts - GA4



Users by City
CV Water - CV Water Counts - GA4



New users by First user source / medium
CV Water - CV Water Counts - GA4



Month performance
Last 6 months: CV Water - CV Water Counts - GA4

Month	New users	Engaged sessions	Engagement rate	Sessions per User	Average engagement time
November 2025	2,897	1,309	35.8%	1.23	20s
October 2025	2,267	1,056	35.1%	1.29	16s
September 2025	2,497	1,212	35.8%	1.32	18s
August 2025	2,170	965	32.6%	1.32	15s
July 2025	2,288	937	29.9%	1.33	15s
June 2025	3,344	1,370	29.0%	1.37	14s
	15,463	6,754	32.3%	1.34	17s

Organic Search



Query performance

cvwatercounts.com/

Query	Impr.	Clicks	CTR	Avg. position
golden barrel cactus	5,404	5	0.09%	1.16
carissa	4,189	3	0.07%	1.52
echinocactus grusonii	3,851	6	0.16%	1.03
asiento de suegra	1,802	1	0.06%	1
carissa macrocarpa	1,788	2	0.11%	1.71
cuscinò della suocera	1,717	0	0%	1
lake cahuilla	1,538	7	0.46%	4.37
金鯨 サボテン	1,451	1	0.07%	1
natal plum	1,324	0	0%	3.34
barrel cactus	1,311	1	0.08%	1.74
	63,195	88	0.14%	22.84



Page performance

cvwatercounts.com/

Page	Impr.	Clicks	CTR	Avg. position
https://cvwatercounts.com/plant-of-the-month-golden-barrel-cactus-echinocactus-grusonii/	42,430	41	0.1%	1.17
https://cvwatercounts.com/plant-of-the-month-natal-plum-carissa-macrocarpa/	13,457	22	0.16%	2
https://cvwatercounts.com/lake-cahuilla-recreation-and-reliability/	3,097	15	0.48%	5.21
https://cvwatercounts.com/where-does-the-coachella-valley-water-come-from/	2,069	9	0.43%	7.71
https://cvwatercounts.com/plant-of-the-month-cleveland-sage-chaparral-sage-salvia-clevelandii/	1,737	7	0.4%	2.29
https://cvwatercounts.com/plant-of-the-month-sand-verbena-abronia-villosa/	1,586	2	0.13%	3.27
https://cvwatercounts.com/plant-of-the-month-red-yucca-hesperaloe-parviflora/	769	0	0%	7.54
https://cvwatercounts.com/plant-of-the-month-date-palm-phoenix-dactylifera/	643	0	0%	15.3
https://cvwatercounts.com/plant-of-the-month-prickly-pear-cactus-opuntia/	623	4	0.64%	3.16
https://cvwatercounts.com/plant-of-the-month-teddy-bear-cholla-opuntia-bigelovii/	564	0	0%	2.26
	82,237	194	0.24%	14.1


Facebook Information

 **Impressions**
CV Water Counts


37,033

 **Reach**
CV Water Counts


17,320

 **Follows**
CV Water Counts


3

 **Unfollows**
CV Water Counts


2

 **Post engagement**
CV Water Counts


1,375








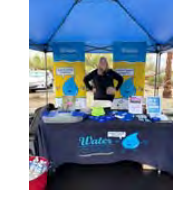
 **Total page views**
CV Water Counts












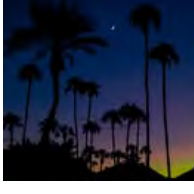
335

 **Page likes**
CV Water Counts

3,933

 **Post performance**
CV Water Counts

Post	Created at	Reach	Likes
 Victoria Falls HOA recently reimagined a large retention basin, transforming it from a patch of non-functional turf into a...	November 30, 2025	13	4
 Formed in 1918 by residents to protect and conserve the Coachella Valley's most precious resource, water. The Coachella...	November 28, 2025	14	4
 Happy Thanksgiving! We're grateful for our community and everyone who helps make water conservation a way of life. 🦃🍂...	November 27, 2025	12	3
 CV Water Counts is with Indio Water Day! The rain only added to the fun at the event! Our team loved spending the day with plant enthusiasts, sharing water-saving tips...	November 26, 2025	363	5
 Looking for something fun and educational for the kids this Thanksgiving break? Explore cvwatercounts.com for awesome...	November 26, 2025	19	4
 In our region, up to 70% of a home's water use goes toward landscape. When plants with vastly different water needs are...	November 25, 2025	13	3
 If you or someone you know needs help paying a water bill, assistance is available through the Help2Others program. 💧🙌 Fo...	November 25, 2025	15	3
 https://www.facebook.com/143346...	November 23, 2025	17	4
		1,013	65

Post	Created at	Reach	Likes
 <p>Collaboration Counts! Together our valley’s six water agencies work to ensure a sustainable future for all. 🌴💧 Learn more...</p>	November 22, 2025	22	4
 <p>We hope to see you there! 💧</p>	November 21, 2025	22	3
 <p>Native to the Southwest desert, the Banana Yucca is a true symbol of resilience and beauty. This striking succulent forms stemles...</p>	November 20, 2025	22	3
 <p>There will be plenty of dishes this weekend! Use your ENERGY STAR-rated dishwasher—it can use as little as three gallons per load. If...</p>	November 20, 2025	22	4
 <p>As the holidays approach, kitchens across the Coachella Valley fill with the comforting sights and smells of traditional family...</p>	November 19, 2025	22	3
 <p>Interested in a career in water? Explore opportunities with your local water agencies and join an essential, rewarding industry! ...</p>	November 17, 2025	49	4
 <p>Plan ahead for Thanksgiving! Defrost your turkey in the refrigerator days before you cook it—never in running water. The...</p>	November 16, 2025	27	3
 <p>CV Water Counts is thrilled to announce the return of Water Counts Academy! This free, comprehensive program offers...</p>	November 14, 2025	28	3
 <p>Water your yard in the morning or evening, when it’s cooler, to reduce evaporation and keep your landscape healthy. For more...</p>	November 13, 2025	32	2
 <p>Thank you to all those who served. 🇺🇸❤️ #VeteransDay #CVWaterCounts</p>	November 11, 2025	24	2
 <p>CV Water Counts is gearing up for its TENTH Year of the Water Counts Academy! It’s a unique program designed for Coachella Valley...</p>	November 9, 2025	34	2
 <p>During the month of November in our desert, the best times to water your plants are during non-daylight hours, when it’s cooler. ...</p>	November 7, 2025	45	2
		1,013	65


Instagram Information

 **Views**
CV Water Counts


18,153




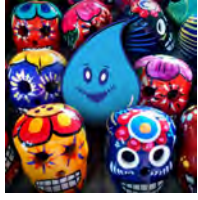


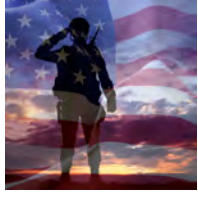


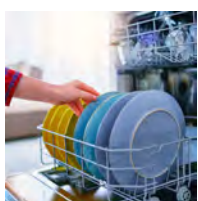
 **Likes**
CV Water Counts





36

 **Followers (lifetime)**
CV Water Counts

260

 **Post performance**
CV Water Counts

Post	Views	Engagement	Reach	Saved
 During the month of November in our desert, the best times to water your plants are during non-daylight hours, when it's cooler. ...	196	3	21	0
 Conservation Tip of the Month: Water your yard during non-daylight hours. More water will reach the roots, and less water ...	192	1	14	0
 When you "fall back" this weekend, don't forget to make the same adjustment to your irrigation timer! It's also a good time to...	188	1	14	0
 ¡Feliz Día de los Muertos! 🌸🕯️ #DiaDeLosMuertos #CVWaterCounts	183	0	13	0
 CV Water Counts is gearing up for its TENTH Year of the Water Counts Academy! It's a unique program designed for Coachella Valley...	178	3	27	0
 Interested in a career in water? Explore opportunities with your local water agencies and join an essential, rewarding industry! ...	159	8	53	0
 Thank you to all those who served. 🇺🇸❤️ #VeteransDay #CVWaterCounts	138	1	12	0
 Water your yard in the morning or evening, when it's cooler, to reduce evaporation and keep your landscape healthy. For more...	101	4	86	0
 Plan ahead for Thanksgiving! Defrost your turkey in the refrigerator days before you cook it—never in running water. The...	94	2	21	0
 There will be plenty of dishes this weekend! Use your ENERGY STAR-rated dishwasher—it can use as little as three gallons per load. If...	73	2	13	0
	1,614	37	306	0

Post	Views	Engagement	Reach	Saved
 <p data-bbox="365 201 737 350">Collaboration Counts! Together our valley’s six water agencies work to ensure a sustainable future for all. 🌴👉 Learn more...</p>	46	3	8	0
 <p data-bbox="365 397 737 546">If you or someone you know needs help paying a water bill, assistance is available through the Help2Others program. 💧👉 Fo...</p>	32	4	12	0
 <p data-bbox="365 590 737 739">Looking for something fun and educational for the kids this Thanksgiving break? Explore cvwatercounts.com for awesom...</p>	18	2	6	0
 <p data-bbox="365 783 737 931">Happy Thanksgiving! We’re grateful for our community and everyone who helps make water conservation a way of life. 🦃🍂...</p>	16	3	6	0
<p data-bbox="1304 976 1367 1000">1,614</p> <p data-bbox="1625 976 1654 1000">37</p> <p data-bbox="1778 976 1822 1000">306</p> <p data-bbox="1976 976 1990 1000">0</p>				

E-Blast Information

 **Campaign performance**
CV Water Counts

Campaign	Send Time	Emails Sent	Unique Opens	Total Opens	Open Rate	Industry Open Rate	Total Clicks	Click Rate	Industry Click Rate	Unsubscribe Count
CV Water Counts - Water Watch Newsletter - November 2025	Thursday, November 6, 2025 10:00 AM	796	420	867	52.76%	17.33%	146	7.52%	1.05%	3
		796	420	867	52.76%	17.33%	146	7.52%	1.05%	3



MSWD Digital Marketing & Website Report

Website, Social, and Marketing Performance

Nov 1-30, 2025



Google Ads Campaigns

 Impressions
MSWD

183.44K

 Clicks
MSWD

193

 CTR
MSWD

0.11%

 Campaign performance
MSWD

Campaign	Impr.	Clicks	CTR
MSWD Fog November 2025	61,836	92	0.15%
MSWD Wipes November 2025	52,967	6	0.01%
MSWD Rebates Nov 2025	47,297	81	0.17%
MSWD Black Friday Nov 2025	16,326	10	0.06%
MSWD Black Friday Nov 2025 (rev)	5,012	4	0.08%
	183,438	193	0.11%



Meta Campaign Performance

Includes Facebook and Instagram campaigns

 Campaign performance
MSWD

Campaign	Link Clicks	Impr.	Reach	Page Likes
MSWD Wipes - Nov 2025	138	62,257	37,906	0
MSWD FOGS - Nov 2025	64	62,550	38,683	0
MSWD Rebates Black Friday - Nov 2025	44	32,047	22,954	0
	246	156,854	55,752	0



Website Information

Users
www.mswd.org - http://www.ms...

7,370

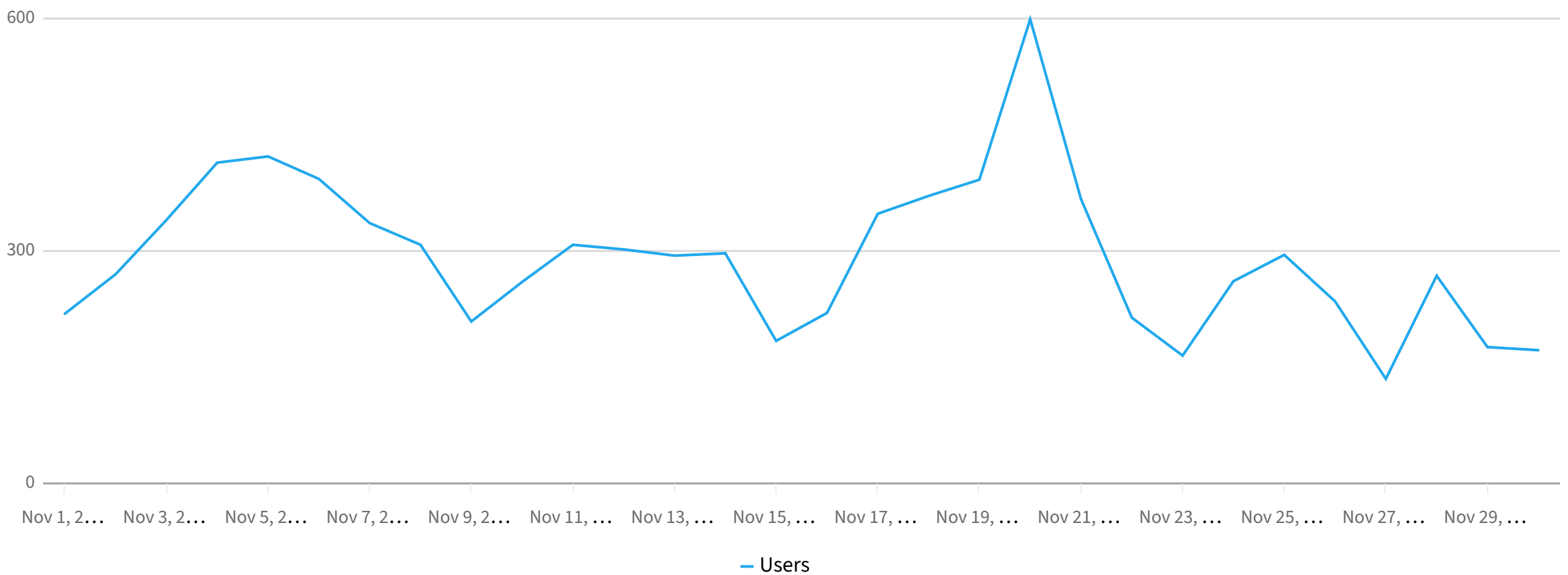
Views
www.mswd.org - http://www.ms...

18,577

Engaged sessions
www.mswd.org - http://www.ms...

5,268

Users by Day
www.mswd.org - http://www.mswd.org - GA4



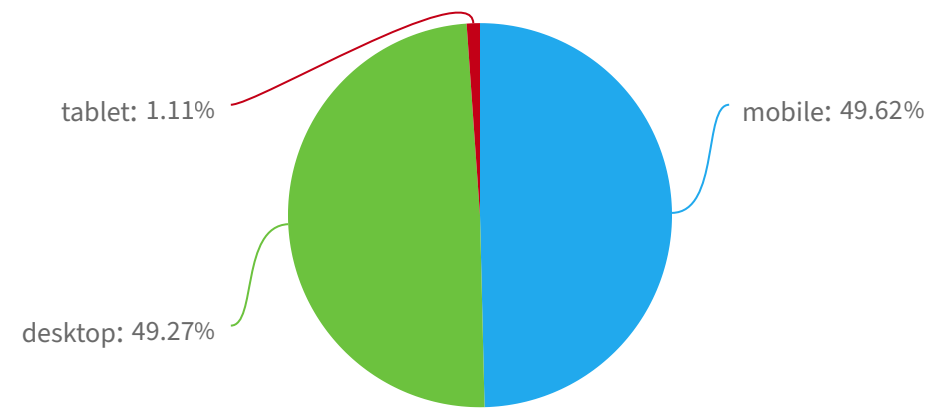
Page path performance
www.mswd.org - http://www.mswd.org - GA4

Page path	Views	Views per user	Users	Engaged sessions	Sessions per User	Average engagement time
/	6,630	1.34	4,950	3,768	1.24	13s
/mswd/page/customer-portal	4,093	1.7	2,393	3,032	1.5	14s
/jobs	851	2.54	332	418	1.63	13s
/mswd/page/online-payment-system	639	1.58	404	417	1.21	27s
/mswd/page/bill-pay-options	534	1.47	361	327	1.29	18s
/mswd/page/protecting-your-pipes	365	1.11	320	39	1.11	3s
/mswd/page/careers	363	1.69	214	315	1.59	16s
/mswd/page/application-water-service	325	2.14	150	182	1.57	3m 36s
/mswd/page/sewer-connections	315	1.46	214	84	1.17	10s
/mswd/page/startstop-water-service	245	1.53	159	190	1.3	23s
Total	18,577	2.5	7,370	5,268	1.37	37s



Engaged sessions by Device category

www.mswd.org - http://www.mswd.org - GA4



Users by City

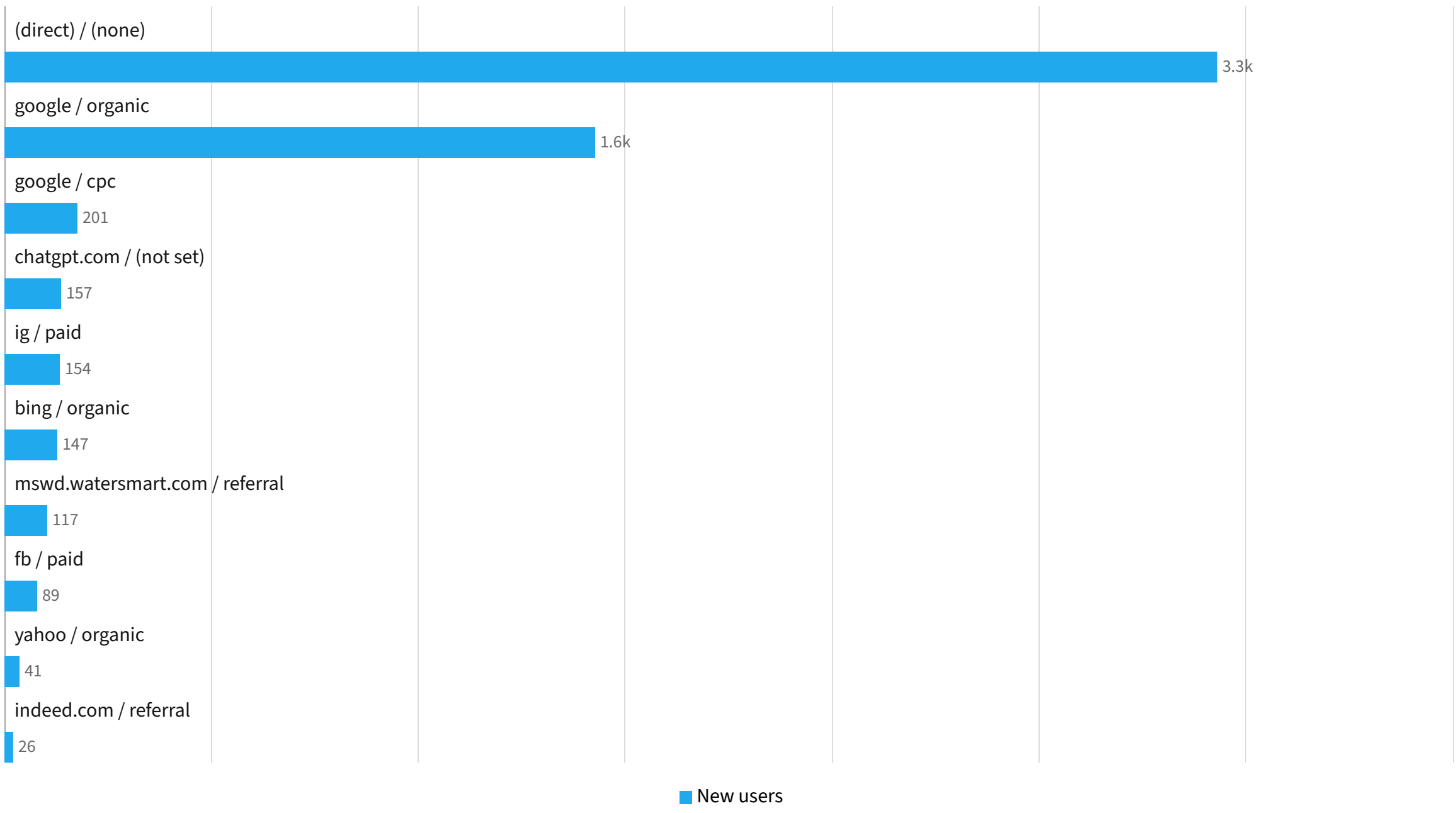
www.mswd.org - http://www.mswd.org - GA4

City	Users
Los Angeles	1,096
Desert Hot Springs	1,003
Indio	217
La Quinta	156
Boardman	126
San Diego	114
Palm Springs	111
New York	103
(not set)	99
Palm Desert	94
	7,370



New users by First user source / medium

www.mswd.org - http://www.mswd.org - GA4



Loom.ly Account Overview (November 1 - 30, 2025)

Total Clicks

2

-2 (-50.0%)

Clicks Over Time



Click Sources



Other

Click Locations



Singapore United States of America (the)

Facebook Account Overview (November 1 - 30, 2025)

Posts Published

19

-8 (-29.6%)

Total Likes

1,510

+1,511

Total Views

80,904

-41,091 (-33.7%)

Organic Views

1,765

Paid Views

10,791

Video Views

735

-1,200 (-62.0%)

3 Most Viewed Posts



Wipes WW

Just another reminder on this Worker Wednesday, flushable...

5,973



DHS State of the City

Big news! MSWD was thrilled to be named Business of the...

1,348



C & M WW

If you see our crews out and about, give them a wave! ...

1,258

3 Most Shared Posts



Help2Others

MSWD partners with the Help2Others bill assistance progra...

8



Wipes WW

Just another reminder on this Worker Wednesday, flushable...

6



Holiday Closure Trust Fall

You can't trust everybody... but you can trust Mission Spri...

2

3 Least Viewed Posts



41



Happy Thanksgiving
Wishing everyone a wonderful Thanksgiving! 🦃🍁🥧 We will re...

79



Turn off irrigation - rain
POV: It's pouring outside, your yard is basically a swamp...

111

Likes By Country

1. United States of America (the) *(1,518 likes)*
2. Mexico *(18 likes)*
3. France *(4 likes)*
4. Canada *(3 likes)*
5. Kenya *(3 likes)*

3 Least Shared Posts



Post 47961895
What a great way to wrap up the Esri Infrastructure Manag...

0



Post 47961967
What a great way to wrap up the Esri Infrastructure Manag...

0









DHS State of the City
🎉 Big news! MSWD was thrilled to be named Business of the...








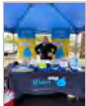
0







Likes By City





1. Desert Hot Springs, CA *(669 likes)*
2. Indio, CA *(69 likes)*
3. Cathedral City, CA *(62 likes)*
4. Palm Springs, CA *(59 likes)*
5. Palm Desert, CA *(53 likes)*










Facebook Post Metrics (November 1 - 30, 2025)











Date	Format	Post	Labels	Impressions	Reactions	Comments	Shares	Clicks	Video Views
November 28, 2025 10:10 AM PST	 Image	 <p>Black Friday Value of Tap 💧 The Value of Tap 💧 Black Friday is here and we're serving up an unbeatable deal for you! Get 4 gallons of pure tap water for just 1 cent today and every day! Cheers to hydration on a budget, the val...</p>	<div style="background-color: #f08080; border-radius: 10px; padding: 2px; text-align: center; margin-bottom: 2px;">Event</div> <div style="background-color: #f08080; border-radius: 10px; padding: 2px; text-align: center;">Customer Service</div>	118	6	0	0	3	0
November 27, 2025 7:02 AM PST	 Image	 <p>Happy Thanksgiving Wishing everyone a wonderful Thanksgiving! 🦃🍁🍂 We will reopen for regular business hours on Monday, December 1st. We wish everyone a safe and happy holiday weekend! We are still here for you 24/7/...</p>	<div style="background-color: #f08080; border-radius: 10px; padding: 2px; text-align: center;">Customer Service</div>	79	4	0	0	0	0
November 26, 2025 10:10 AM PST	 Video	 <p>Holiday Closure Trust Fall You can't trust everybody... but you can trust Mission Springs Water District to be here for you 24 hours a day, 7 days a week, 365 days a year. Our office will be closed in observance of the Thank...</p>	<div style="background-color: #f08080; border-radius: 10px; padding: 2px; text-align: center;">Customer Service</div>	1,078	47	1	2	39	471

Date	Format	Post	Labels	Impressions	Reactions	Comments	Shares	Clicks	Video Views
November 24, 2025 11:11 AM PST	 Image	 <p>Water Matters Newsletter Stay in the know with MSWD! Our November Water Matters newsletter features information about our recently updated and upgraded Help2Others program, holiday closures and ways to pay your bill, the...</p>		129	4	0	0	0	0
November 22, 2025 10:10 AM PST	 Multi-Image	 <p>+1</p> <p>Food Now Food Drive MSWD employees showed up big for our community this Thanksgiving! Together, our team donated nearly two full pallets of food to Food Now to help local families in need. A special shout-out to our ...</p>		481	12	0	0	29	0
November 22, 2025 9:35 AM PST	 Multi-Image	 <p>+1</p> <p>We are enjoying the rainy weather at the beloved annual Desert Garden Day, going on until 1pm. A great opportunity to purchase and learn more about desert friendly plants for your desert landscap...</p>		536	15	0	1	45	0

Date	Format	Post	Labels	Impressions	Reactions	Comments	Shares	Clicks	Video Views
November 21, 2025 2:30 PM PST	 Image	 <p>News Release - Russ Martin RIVCO News Release: Mission Springs Water District is proud to announce that Board Member Russ Martin has been selected to Chair the Riverside Countywide Oversight Board. Martin, who has served on the ...</p>	News Releases	330	14	3	0	4	0
November 20, 2025 10:10 AM PST	 Image	 <p>Help2Others MSWD partners with the Help2Others bill assistance program to help customers in a time of need, qualified customers can now receive \$150 towards their water bill once every 12 months. It's quick an...</p>	Customer Service	450	16	0	8	32	0
November 19, 2025 5:22 PM PST	 Image	 <p>C & M WW 🚧💧 If you see our crews out and about, give them a wave! Our construction and maintenance crews are hard at work every day - changing valves, fixing leaks, and improving our water infrastructure to...</p>	Worker Wed	1,258	15	0	0	38	0

Date	Format	Post	Labels	Impressions	Reactions	Comments	Shares	Clicks	Video Views
November 19, 2025 2:25 PM PST	Simple Status			41	3	0	0	1	0
November 18, 2025 4:51 PM PST	Image	 <p>Calendar Winner Felipe from Katherine Finchy Elementary School promotes water conservation through desert landscape ideas. Forget the grass, replace it with drought-friendly plants for a sustainable and low mainte...</p>	Conservation/Rebates	162	7	0	1	4	0
November 17, 2025 5:24 PM PST	Simple Status	 <p>We made it, it's finally sweater weather!! It's also time to reduce your watering schedule, plants need much less water in cooler weather. 💧</p>		244	11	0	2	7	0
November 14, 2025 10:10 AM PST	Video	 <p>Turn off irrigation - rain POV: It's pouring outside, your yard is basically a swamp... and your sprinklers are STILL out there wasting water like they're in their "main character" era. 🌧️💧😞 You at the window: please... I beg... ..</p>	Conservation/Rebates	111	7	0	0	1	39

Date	Format	Post	Labels	Impressions	Reactions	Comments	Shares	Clicks	Video Views
November 12, 2025 4:59 PM PST	 Image	 <p>Worker Wednesday Purchasing Behind every project, pipe, and pump, there's someone making sure the right materials get to the right place at the right time - that's where our Purchasing & Warehouse Specialist comes in! From s...</p>		230	15	0	1	12	0
November 11, 2025 12:21 PM PST	 Video	 <p>Veteran's Day ❤️🤝💙 Today, we honor the brave men and women who have served our country with courage and dedication. Your sacrifices protect our freedoms and inspire us every day. Thank you to all veterans for yo...</p>		147	9	0	0	8	26
November 07, 2025 3:52 PM PST	 Image	 <p>DHS State of the City 🎉 Big news! MSWD was thrilled to be named Business of the Year at the 2025 Desert Hot Springs State of the City event! 🏆 Thank you to our incredible team and community for making this possible. We'...</p>		1,348	33	4	0	121	0




Date	Format	Post	Labels	Impressions	Reactions	Comments	Shares	Clicks	Video Views
November 05, 2025 5:01 PM PST	 Image	 <p>Wipes WW Just another reminder on this Worker Wednesday, flushable wipes are not flushable.  Always dispose of wipes and other items in the trash, and remember only to flush the 3 P's. Our team at the plan...</p>		5,973	31	0	6	329	0
November 04, 2025 4:10 AM PST	 Video	 <p>Post 47961967 What a great way to wrap up the Esri Infrastructure Management & GIS Conference last week! MSWD had a blast hosting industry professionals for a behind-the-scenes tour of our Nancy Wright Regional ...</p>		182	6	0	0	5	41
November 04, 2025 4:02 AM PST	 Video	 <p>Post 47961895 What a great way to wrap up the Esri Infrastructure Management & GIS Conference last week! MSWD had a blast hosting industry professionals for a behind-the-scenes tour of our Nancy Wright Regional ...</p>		158	6	0	0	5	34
Total				13,055	261	8	21	683	611

Date	Format	Post	Labels	Impressions	Reactions	Comments	Shares	Clicks	Video Views
Average				687.1	13.7	0.4	1.1	35.9	32.2



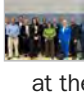
Twitter Account Overview (November 1 - 30, 2025)

Tweets Published 15 -3 (-16.7%)	Total Likes 0	Total Retweets 0	Total Followers 110	Following 100 -1 (-1.0%)
--	-------------------------	----------------------------	-------------------------------	---------------------------------------

3 Most Retweeted Posts

	Post 47961895 What a great way to wrap up the Esri Infrastructure Management & GIS Conference last week! MSWD had a blast hosti...	0
	Wipes WW Just another reminder on this Worker Wednesday, flushable wipes are not flushable. 🚫 Always dispose of wipes and othe...	0
	DHS State of the City Big news! MSWD was thrilled to be named Business of the Year at the 2025 Desert Hot Springs State of the City event! ...	0

3 Most Liked Posts

	Post 47961895 What a great way to wrap up the Esri Infrastructure Management & GIS Conference last week! MSWD had a blast hosti...	0
	Wipes WW Just another reminder on this Worker Wednesday, flushable wipes are not flushable. 🚫 Always dispose of wipes and othe...	0
	DHS State of the City Big news! MSWD was thrilled to be named Business of the Year at the 2025 Desert Hot Springs State of the City event! ...	0

3 Least Retweeted Posts



Black Friday Value of Tap
💧 The Value of Tap 💧 Get 4 gallons of pure tap water for just 1 cent today and every day! Not only are you saving money ...

0



Happy Thanksgiving
Wishing everyone a wonderful Thanksgiving! 🦃🍁🍂 We will reopen for regular business hours on Monday, December 1st. We

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Holiday Closure Trust Fall
You can't trust everybody... but you can trust Mission Springs Water District to be here for you 24/7/365 days a year. ...

0

3 Least Liked Posts



Black Friday Value of Tap
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0



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Wishing everyone a wonderful Thanksgiving! 🦃🍁🍂 We will reopen for regular business hours on Monday, December 1st. We

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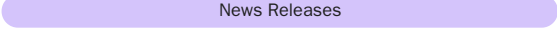










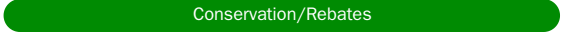
Holiday Closure Trust Fall
You can't trust everybody... but you can trust Mission Springs Water District to be here for you 24/7/365 days a year. ...



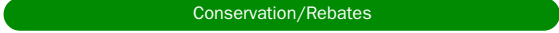


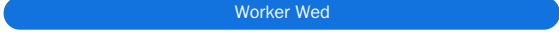



0










Twitter Post Metrics (November 1 - 30, 2025)

Date	Format	Post	Labels	Retweets	Likes
November 28, 2025 10:10 AM PST	 Image	 <p>Black Friday Value of Tap 💧 The Value of Tap 💧 Get 4 gallons of pure tap water for just 1 cent today and every day! Not only are you saving money filling up your reusable water bottles, but you are also protecting landfills (a...</p>	<div style="background-color: #f08080; border-radius: 10px; padding: 2px; text-align: center; margin-bottom: 5px;">Event</div> <div style="background-color: #f08080; border-radius: 10px; padding: 2px; text-align: center;">Customer Service</div>	0	0
November 27, 2025 7:08 AM PST	 Image	 <p>Happy Thanksgiving Wishing everyone a wonderful Thanksgiving! 🍁🦃 We will reopen for regular business hours on Monday, December 1st. We wish everyone a safe and happy holiday weekend! We are still here for you 24/7/3...</p>	<div style="background-color: #f08080; border-radius: 10px; padding: 2px; text-align: center;">Customer Service</div>	0	0
November 26, 2025 10:10 AM PST	 Video	 <p>Holiday Closure Trust Fall You can't trust everybody... but you can trust Mission Springs Water District to be here for you 24/7/365 days a year. Our office will be closed in observance of the Thanksgiving holiday, but we are ...</p>	<div style="background-color: #f08080; border-radius: 10px; padding: 2px; text-align: center;">Customer Service</div>	0	0

Date	Format	Post	Labels	Retweets	Likes
November 24, 2025 11:11 AM PST	 Image	 <p>Water Matters Newsletter Stay in the know with MSWD! Our monthly newsletter can be found with your paper bill statement and the E-Bill digital statement (scroll down to view) in English and Spanish, or at https://t.co/jJ...</p>		0	0
November 22, 2025 10:10 AM PST	 Multi-Image	 <p>+1</p> <p>Food Now Food Drive MSWD employees showed up big for our community this Thanksgiving! Together, our team donated nearly two full pallets of food to Food Now to help local families in need. We're proud of our team's he...</p>		0	0
November 21, 2025 2:30 PM PST	 Image	 <p>News Release - Russ Martin RIVCO News Release: Mission Springs Water District is proud to announce that Board Member Russ Martin has been selected to Chair the Riverside Countywide Oversight Board. To learn more go to: https://t...</p>		0	0

Date	Format	Post	Labels	Retweets	Likes
November 20, 2025 10:10 AM PST	 Image	 <p>Help2Others Need bill payment assistance? MSWD partners with the Help 2 Others bill assistance program to help customers in a time of need, qualified customers can now receive \$150 towards their water bill onc...</p>		0	0
November 19, 2025 5:23 PM PST	 Image	 <p>C & M WW 🚧💧 If you see our crews out and about, give them a wave! Our construction and maintenance teams are hard at work every day - changing valves, fixing leaks, and improving our water infrastructure to...</p>		0	0
November 18, 2025 4:51 PM PST	 Image	 <p>Calendar Winner Felipe from Katherine Finchy Elementary School promotes water conservation through desert landscape ideas. Don't forget to check out our rebates, especially for turf replacement! https://t.co/nGMow...</p>		0	0

Date	Format	Post	Labels	Retweets	Likes
November 14, 2025 10:10 AM PST	 Video	 <p>Turn off irrigation - rain POV: It's pouring outside, your yard is basically a swamp... and your sprinklers are STILL out there wasting water like they're in their "main character" era. 🌧️💧😞 To get your smart controller rebate,...</p>		0	0
November 12, 2025 4:59 PM PST	 Image	 <p>Worker Wednesday Purchasing Behind every project, pipe & part, there's someone making sure the right materials get to the right place at the right time - that's where our Purchasing & Warehouse Specialist comes in! Ma...</p>		0	0
November 11, 2025 12:21 PM PST	 Video	 <p>Veteran's Day ❤️🤝💙 Today, we honor the brave men and women who have served our country with courage and dedication. We especially would like to thank and honor three of our MSWD team that has served the country ...</p>		0	0

Date	Format	Post	Labels	Retweets	Likes
November 07, 2025 3:52 PM PST	 Image	 <p>DHS State of the City Big news! MSWD was thrilled to be named Business of the Year at the 2025 Desert Hot Springs State of the City event! Thank you to our incredible team and community for making this possible. We're p...</p>		0	0
November 05, 2025 5:01 PM PST	 Image	 <p>Wipes WW Just another reminder on this Worker Wednesday, flushable wipes are not flushable. 🚫 Always dispose of wipes and other items in the trash, and remember only to flush the 3 P's. #DontFlushWpes #3Ps ...</p>		0	0
November 03, 2025 7:59 PM PST	 Video	 <p>Post 47961895 What a great way to wrap up the Esri Infrastructure Management & GIS Conference last week! MSWD had a blast hosting industry professionals for a behind-the-scenes tour of our Nancy Wright Regio...</p>		0	0
Total				0	0

Date	Format	Post	Labels	Retweets	Likes
Average				0.0	0.0

Instagram Account Overview (November 1 - 30, 2025)

Posts Published

15

-5 (-25.0%)

Total Followers

519

+10 (2.0%)

New Followers

13

+1 (8.3%)

Reach

64,908

-10,765 (-14.2%)

3 Most Liked Posts



Holiday Closure Trust Fall

You can't trust everybody... but you can trust Mission Springs Water District to be here for you 24 hours a day, 7 days...

49



DHS State of the City

Big news! MSWD was thrilled to be named Business of the Year at the 2025 Desert Hot Springs State of the City event...

27



Food Now Food Drive

MSWD employees showed up big for our community this Thanksgiving! Together, our team donated nearly two full pallets

23

...

3 Most Commented Posts



DHS State of the City

Big news! MSWD was thrilled to be named Business of the Year at the 2025 Desert Hot Springs State of the City event...

11



Holiday Closure Trust Fall

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11



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3

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3 Least Liked Posts



Black Friday Value of Tap

💧 The Value of Tap 💧 Black Friday is here and we're serving up an unbeatable deal for you! Get 4 gallons of pure tap wat...

3



Happy Thanksgiving

Wishing everyone a wonderful Thanksgiving! 🦃🍁🍂 We will reopen for regular business hours on Monday, December 1st. We

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Water Matters Newsletter

💧 Stay in the know with MSWD! 💧 Our November Water Matters newsletter features information about our recently updated a...

3

3 Least Commented Posts



Black Friday Value of Tap

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0



Happy Thanksgiving

Wishing everyone a wonderful Thanksgiving! 🦃🍁🍂 We will reopen for regular business hours on Monday, December 1st. We

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Water Matters Newsletter



💧 Stay in the know with MSWD! 💧 Our November Water Matters newsletter features information about our recently updated a...

0




Instagram Story Metrics (November 1 - 30, 2025)







Date	Story	Labels	Exits	Impressions	Reach	Replies	Taps Forward	Taps Back
November 28, 2025 12:34 PM PST			2	16	15	0	10	-
November 28, 2025 12:34 PM PST			-	15	14	0	14	-
November 28, 2025 12:33 PM PST			1	16	16	0	15	-
November 28, 2025 12:33 PM PST			2	17	16	0	14	1
November 28, 2025 12:33 PM PST			1	19	16	0	14	-
November 26, 2025 9:39 PM PST			-	0	33	0	-	-
November 26, 2025 10:53 AM PST			7	47	41	0	32	3







Date	Story	Labels	Exits	Impressions	Reach	Replies	Taps Forward	Taps Back
November 26, 2025 10:53 AM PST			5	51	45	0	42	2
November 26, 2025 10:53 AM PST			1	51	46	0	44	1
November 26, 2025 10:52 AM PST			3	53	47	0	41	4
November 26, 2025 10:52 AM PST			3	72	50	0	46	13
November 26, 2025 10:48 AM PST			9	86	54	0	35	7
November 11, 2025 12:24 PM PST			6	47	38	0	29	-
November 04, 2025 9:03 AM PST			4	31	27	0	22	1
November 04, 2025 9:03 AM PST			2	31	27	0	25	2
November 04, 2025 9:03 AM PST			1	31	27	0	27	3
November 04, 2025 9:03 AM PST			2	34	28	0	28	3







Date	Story	Labels	Exits	Impressions	Reach	Replies	Taps Forward	Taps Back
November 04, 2025 9:03 AM PST			3	41	32	0	28	4
November 04, 2025 9:02 AM PST			4	46	37	0	26	1







Instagram Post Metrics (November 1 - 30, 2025)

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
November 28, 2025 10:10 AM PST	Image	 <p>Black Friday Value of Tap 💧 The Value of Tap 💧 Black Friday is here and we're serving up an unbeatable deal for you! Get 4 gallons of pure tap water for just 1 cent today and every day! Cheers to hydration on a budget, the val...</p>	<div style="background-color: #f08080; border-radius: 10px; padding: 2px 5px; display: inline-block;">Event</div> <div style="background-color: #f08080; border-radius: 10px; padding: 2px 5px; display: inline-block;">Customer Service</div>	3	0	141	68	3	4.41%	0	141
November 27, 2025 7:10 AM PST	Image	 <p>Happy Thanksgiving Wishing everyone a wonderful Thanksgiving! 🦃🍁🍂 We will reopen for regular business hours on Monday, December 1st. We wish everyone a safe and happy holiday weekend! We are still here for you 24/7/...</p>	<div style="background-color: #f08080; border-radius: 10px; padding: 2px 5px; display: inline-block;">Customer Service</div>	3	0	93	42	3	7.14%	0	93
November 26, 2025 10:10 AM PST	Video	 <p>Holiday Closure Trust Fall You can't trust everybody... but you can trust Mission Springs Water District to be here for you 24 hours a day, 7 days a week, 365 days a year. Our office will be closed in observance of the Thank...</p>	<div style="background-color: #f08080; border-radius: 10px; padding: 2px 5px; display: inline-block;">Customer Service</div>	49	11	1,713	1,154	64	5.55%	4	1,713

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
November 24, 2025 11:11 AM PST	 Image	 Water Matters Newsletter Stay in the know with MSWD! 💧 Our November Water Matters newsletter features information about our recently updated and upgraded Help2Others program, holiday closures and ways to pay your bill, the...	Customer Service	3	0	202	74	3	4.05%	0	202
November 22, 2025 10:10 AM PST	 Carousel	 Food Now Food Drive MSWD employees showed up big for our community this Thanksgiving! Together, our team donated nearly two full pallets of food to Food Now to help local families in need. A special shout-out to our ...	Customer Service	23	3	778	353	26	7.37%	0	778
November 21, 2025 2:30 PM PST	 Image	 News Release - Russ Martin RIVCO News Release: Mission Springs Water District is proud to announce that Board Member Russ Martin has been selected to Chair the Riverside Countywide Oversight Board. Martin, who has served on the ...	News Releases	11	0	258	83	11	13.25%	0	258

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
November 20, 2025 10:10 AM PST	 Image	 Help2Others MSWD partners with the Help 2 Others bill assistance program to help customers in a time of need, qualified customers can now receive \$150 towards their water bill once every 12 months. It's quick ...	Customer Service	3	0	272	88	3	3.41%	0	272
November 19, 2025 5:23 PM PST	 Image	 C & M WW 🚧💧 If you see our crews out and about, give them a wave! Our construction and maintenance crews are hard at work every day - changing valves, fixing leaks, and improving our water infrastructure to...	Worker Wed	12	1	359	106	14	13.21%	1	359
November 18, 2025 4:51 PM PST	 Image	 Calendar Winner Felipe from Katherine Finchy Elementary School promotes water conservation through desert landscape ideas. Forget the grass, replace it with drought-friendly plants for a sustainable and low mainte...	Conservation/Reba...	3	0	167	35	3	8.57%	0	167

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
November 14, 2025 10:11 AM PST	 Video	 Turn off irrigation - rain POV: It's pouring outside, your yard is basically a swamp... and your sprinklers are STILL out there wasting water like they're in their "main character" era. 🌧️💧😞 You at the window: please... I beg... ...	Conservation/Reba...	7	0	149	91	7	7.69%	0	149
November 12, 2025 4:59 PM PST	 Image	 Worker Wednesday Purchasing Behind every project, pipe, and pump, there's someone making sure the right materials get to the right place at the right time - that's where our Purchasing & Warehouse Specialist comes in! From s...	Worker Wed	12	1	271	80	14	17.5%	1	271
November 11, 2025 12:21 PM PST	 Video	 Veteran's Day ❤️🤝💙 Today, we honor the brave men and women who have served our country with courage and dedication. Your sacrifices protect our freedoms and inspire us every day. Thank you to all veterans for yo...	Event	16	1	209	117	18	15.38%	1	209








Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
November 07, 2025 3:52 PM PST	 Image	 DHS State of the City 🎉 Big news! MSWD was thrilled to be named Business of the Year at the 2025 Desert Hot Springs State of the City event! 🏆 Thank you to our incredible team and community for making this possible. We'...	Event	27	11	511	156	38	24.36%	0	511
November 05, 2025 5:02 PM PST	 Image	 Wipes WW Just another reminder on this Worker Wednesday, flushable wipes are not flushable. 🚫 Always dispose of wipes and other items in the trash, and remember only to flush the 3 P's. Our team at the plan...	Customer Service	22	2	1,161	599	25	4.17%	1	1,161
November 03, 2025 7:59 PM PST	 Video	 Post 47961895 What a great way to wrap up the Esri Infrastructure Management & GIS Conference last week! MSWD had a blast hosting industry professionals for a behind-the-scenes tour of our Nancy Wright Regional ...	Event	11	1	350	190	12	6.32%	0	350
Total				205	31	6,634	3,236	244		8	6,634

Date	Format	Post	Labels	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Reels Plays
			Average	13.7	2.1	442.3	215.7	16.3	7.54%	0.5	442.3

LinkedIn Account Overview (November 1 - 30, 2025)

Posts Published 3 +3	Likes 34 +30 (750.0%)	Views 40 +8 (25.0%)	Followers 482 +12 (2.6%)
Comments 2 +2	Impressions 853 +514 (151.6%)	Clicks 49 +45 (1125.0%)	Engagement Rate 0.0% -0.1 (-100.0%)

LinkedIn Post Metrics (November 1 - 30, 2025)

Date	Format	Post	Labels	Shares	Clicks	Engagement Rate	Reactions	Impressions	Comments
November 22, 2025 10:10 AM PST	 Multi-Image	 <p>+1</p> <p>Food Now Food Drive MSWD employees showed up big for our community this Thanksgiving! Together, our team donated nearly two full pallets of food to Food Now to help local families in need. A special shout-out to our ...</p>	<div style="background-color: #f08080; border-radius: 10px; padding: 2px 5px; display: inline-block;">Customer Service</div>	1	33	21.05%	17	247	1
November 11, 2025 12:21 PM PST	 Video	 <p>Veteran's Day  Today, we honor the brave men and women who have served our country with courage and dedication. Your sacrifices protect our freedoms and inspire us every day. Thank you to all veterans for yo...</p>	<div style="background-color: #f08080; border-radius: 10px; padding: 2px 5px; display: inline-block;">Event</div>	0	5	8.46%	5	130	1
November 03, 2025 7:59 PM PST	 Video	 <p>Post 47961895 What a great way to wrap up the Esri Infrastructure Management & GIS Conference last week! MSWD had a blast hosting industry professionals for a behind-the-scenes tour of our Nancy Wright Regional ...</p>	<div style="background-color: #f08080; border-radius: 10px; padding: 2px 5px; display: inline-block;">Event</div>	3	8	7.19%	12	320	0

Date	Format	Post	Labels	Shares	Clicks	Engagement Rate	Reactions	Impressions	Comments	
				Total	4	46		34	697	2
				Average	1.3	15.3	12.23%	11.3	232.3	0.7



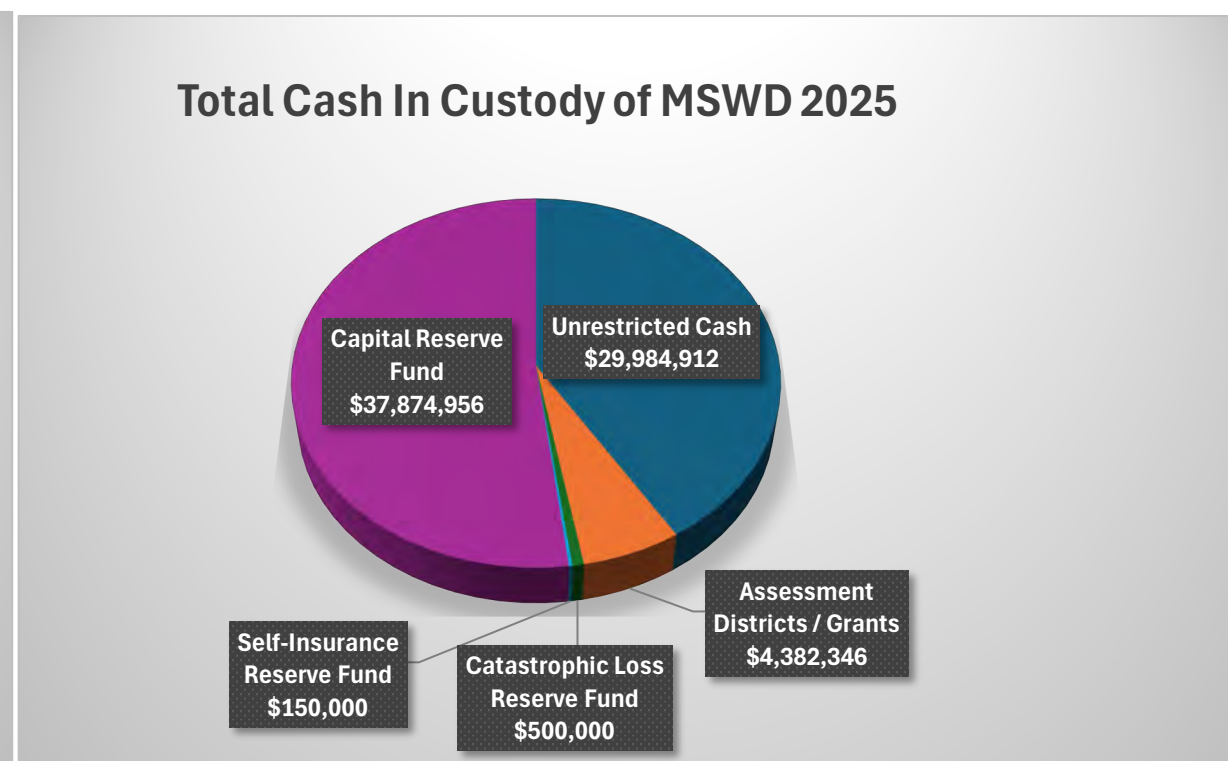
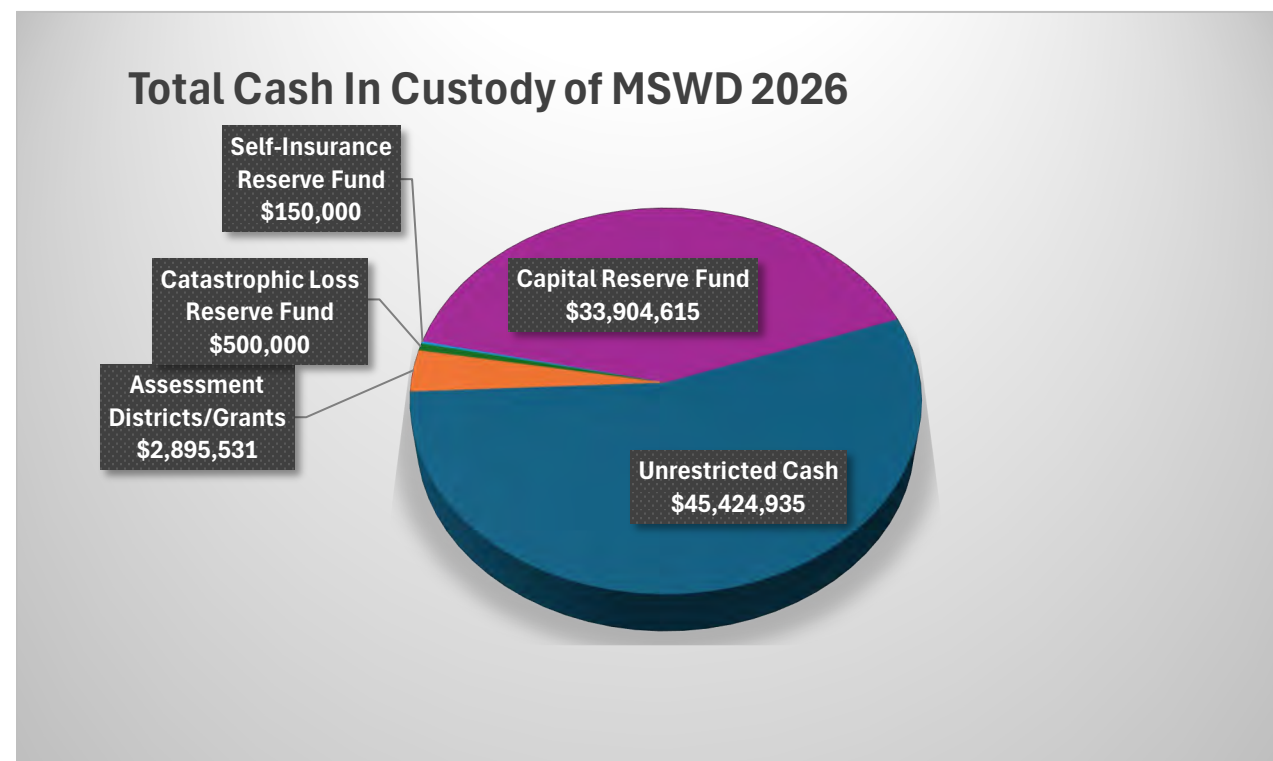
APPENDIX D – Financial Information

MISSION SPRINGS WATER DISTRICT
COMBINED FUNDS
DISTRICT SUMMARY
JULY 1, 2025 TO OCTOBER 31, 2025

YEAR TO DATE				JULY 1, 2024 TO OCTOBER 31, 2024			
ACTUAL	BUDGET	FAVORABLE (UNFAVORABLE) VARIANCE AMOUNT	FAVORABLE (UNFAVORABLE) VARIANCE PERCENT	ACTUAL	BUDGET	FAVORABLE (UNFAVORABLE) VARIANCE AMOUNT	FAVORABLE (UNFAVORABLE) VARIANCE PERCENT
		8,831,280	7,332,540			1,498,740	20%
7,334,064	9,508,470	2,174,406	23%	5,175,194	8,980,403	3,805,209	42%
1,497,216	(2,175,930)	3,673,146	169%	289,954	(2,183,827)	2,473,781	113%
OPERATING REVENUE:				OPERATING REVENUE:			
1,163,302	2,778,728	(1,615,426)	-58%	575,220	1,859,275	(1,284,055)	-69%
255,139	356,144	101,005	28%	193,633	227,100	33,467	15%
908,163	2,422,584	(1,514,421)	-63%	381,587	1,632,175	(1,250,588)	-77%
NON-OPERATING REVENUE				NON-OPERATING REVENUE			
NON-OPERATING EXPENSE				NON-OPERATING EXPENSE			
NON-OPERATING INCOME				NON-OPERATING INCOME			
2,405,378	246,654	2,158,724	875%	671,541	(551,652)	1,223,193	-222%
CHANGE IN NET POSITION				CHANGE IN NET POSITION			

OTHER INFORMATION

	2.56	DEBT SERVICE RATIO	7.80
	1.37%	INVESTMENT RETURN	0.36%
	\$ 82,272,246	CASH - JULY 1	\$ 42,784,058
	\$ 602,834	INCREASE/(DECREASE) IN CASH	\$ 12,394,795
	\$ 82,875,080	CASH - END OF PERIOD	\$ 55,178,853
WELLS FARGO	\$ 45,424,935	UNRESTRICTED CASH	\$ 21,989,355
WELLS FARGO	\$ 2,895,531	RESTRICTED - ASSESSMENT DISTRICTS	\$ 169,855
CALTRUST	\$ 7,466,611	RESTRICTED - SHORT TERM FUND	\$ 6,760,206
CALTRUST	\$ 24,109,662	RESTRICTED - MEDIUM TERM FUND	\$ 21,599,663
CALTRUST	\$ 2,978,342	RESTRICTED - LIQUIDITY FUND	\$ 2,700,321
	\$ 82,875,080	RESTRICTED TOTAL CASH	\$ 53,219,400



MISSION SPRINGS WATER DISTRICT
CAPITAL IMPROVEMENT PROJECTS - PAUSED
OCTOBER 31, 2025

JOBNO	PROJECT TITLE	BEG BAL 07-01-2025	YTD 10-31-25	FY 2026 BUDGET	2026 BUDGET TO ACTUAL	TOTAL COST	ADOPTED BUDGET	BALANCE OF BUDGET	BUDGET LEFT	DEPARTMENT
11087	HORTON WWTP EXPANSION #5	0.00	0.00	0.00	0.00	0.00	13,404,000.00	13,404,000.00	100%	ENGINEERING
11159	1530 ZONE REDBUD TANK #2 LAND AND CONSTR	70,708.46	0.00	0.00	0.00	70,708.46	80,000.00	9,291.54	12%	ENGINEERING
11205	I-10 & INDIAN SEWER COLLECTION SYSTEM	594,668.44	0.00	0.00	0.00	594,668.44	652,000.00	57,331.56	9%	ENGINEERING
11556	HWWTP ASU DEMOLITION	45,077.20	0.00	0.00	0.00	45,077.20	167,275.00	122,197.80	73%	ENGINEERING
11557	HWWTP PERCOLATION PONDS (2)	350,213.58	0.00	29,786.00	29,786.00	350,213.58	380,000.00	29,786.42	8%	WASTEWATER
11598	BLOCK WALL AT CORP YARD & WASTEWATER FACILITY	1,451.86	0.00	0.00	0.00	1,451.86	155,000.00	153,548.14	99%	ENGINEERING
11599	BLOCK WALL/FENCE AT TERRACE RESERVOIR	25,947.91	0.00	0.00	0.00	25,947.91	226,288.00	200,340.09	89%	ENGINEERING
11601	MODULAR ENCL FOR CHLORINE EQUIP AT WELL SITES	88,417.25	0.00	35,763.00	35,763.00	88,417.25	124,180.00	35,762.75	29%	PRODUCTION
11604	PAVEMENT REPAIRS - CORP YARD	43,757.39	0.00	50,000.00	50,000.00	43,757.39	345,575.00	301,817.61	87%	ENGINEERING
11607	TERRACE RESERVOIR NO. 1	30,667.76	0.00	2,723,675.00	2,723,675.00	30,667.76	2,754,343.00	2,723,675.24	99%	ENGINEERING
11608	TERRACE RESERVOIR NO. 2	32,374.80	0.00	2,782,086.00	2,782,086.00	32,374.80	2,814,461.00	2,782,086.20	99%	ENGINEERING
11609	TERRACE RESERVOIR NO. 3	30,882.54	0.00	2,330,480.00	2,330,480.00	30,882.54	2,361,363.00	2,330,480.46	99%	ENGINEERING
11610	VISTA RESERVOIR NO. 2	127,028.72	0.00	848,399.00	848,399.00	127,028.72	975,427.00	848,398.28	87%	ENGINEERING
11613	HWWTP ABOVE GROUND PIPING & APPURTENANCE REHAE	343.68	0.00	25,000.00	25,000.00	343.68	150,000.00	149,656.32	100%	ENGINEERING
11617	HWWTP SCADA UPGRADES	40,080.36	0.00	25,000.00	25,000.00	40,080.36	129,008.00	88,927.64	69%	WASTEWATER
11622	2020 WATER CIP PIPELINE REPLACEMENT	275,188.54	0.00	250,000.00	250,000.00	275,188.54	2,264,975.00	1,989,786.46	88%	ENGINEERING
11657	SEWER SYSTEM COLLECTIONS	561,007.76	0.00	188,992.00	188,992.00	561,007.76	750,000.00	188,992.24	25%	ENGINEERING
11665	WELL AND RESERVOIR SITES SECURITY CAMERAS	2,366.86	0.00	50,000.00	50,000.00	2,366.86	225,075.00	222,708.14	99%	PRODUCTION
11666	EMERGENCY BACKUP GENERATOR WELL 27/31	20,289.15	0.00	389,142.00	389,142.00	20,289.15	411,002.00	390,712.85	95%	ENGINEERING
11667	EMERGENCY BACKUP GENERATOR WELL 32	20,221.64	0.00	278,564.00	278,564.00	20,221.64	300,331.00	280,109.36	93%	ENGINEERING
11668	EMERGENCY BACKUP GENERATOR WELL 37	20,252.01	0.00	278,527.00	278,527.00	20,252.01	300,331.00	280,078.99	93%	ENGINEERING
11693	GQPP AREA D3-1 SEWER DESIGN	75,443.30	0.00	2,260,075.00	2,260,075.00	75,443.30	2,334,765.00	2,259,321.70	97%	ENGINEERING
11720	WELL REHAB PROGRAM DESIGN - 2022 FY	68,918.31	0.00	51,082.00	51,082.00	68,918.31	120,000.00	51,081.69	43%	PRODUCTION
11733	ADMINISTRATION OFFICE REPAIRS DRYWL/PAINT	35,339.27	0.00	99,661.00	99,661.00	35,339.27	135,000.00	99,660.73	74%	ADMINISTRATION
11809	13TH AVE DAMAGE: TSTORM HILARY	213,603.68	0.00	3,025.00	3,025.00	213,603.68	220,000.00	6,396.32	3%	ENGINEERING
11810	THOMAS DR DAMAGE: TSTORM HILARY	277,416.09	0.00	2,370.00	2,370.00	277,416.09	285,000.00	7,583.91	3%	ENGINEERING
11811	INDIAN CANYON DAMAGE: TSTORM HILARY	17,740.48	0.00	212,260.00	212,260.00	17,740.48	230,000.00	212,259.52	92%	ENGINEERING
11813	MISSION LAKES DAMAGE: TSTORM HILARY	498,656.06	0.00	3,950.00	3,950.00	498,656.06	520,000.00	21,343.94	4%	ENGINEERING
11876	GQPP AD18 D3 PHS 1 WATER MAIN REPLACE: DESIGN	59,749.15	0.00	2,007,225.00	2,007,225.00	59,749.15	2,067,000.00	2,007,250.85	97%	CONSTRUCTION & MAINT.
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TOTAL		3,627,812.25	0.00	14,925,062.00	14,925,062.00	3,627,812.25	34,882,399.00	31,254,586.75	90%	
<hr/>										
29 Records Listed										



APPENDIX E – Wastewater & Water Production Tables

WASTEWATER REPORT

SEWER CONNECTION SUMMARY														
	2025/26	2024/25	2023/24	2022/23	2021/22	2020/21	2019/20	2018/19	2017/18	2016/17	2015/16	2014/15	2013/14	2012/13
July	13	9	4	4	18	8	7	9	51	2	1	139	2	0
August	20	7	12	26	20	4	1	8	53	2	4	214	4	0
September	4	2	17	20	20	5	2	12	8	11	2	90	2	1
October	26	2	3	13	36	9	4	8	12	4	21	65	8	2
November	3	22	7	8	29	50	10	9	7	7	1	52	18	7
December		5	21	8	12	9	3	3	64	1	0	86	22	11
January		1	2	35	14	21	7	1	16	8	3	27	3	11
February		55	1	4	7	23	5	1	42	0	3	5	46	6
March		30	1	24	17	48	1	0	23	5	0	31	16	2
April		56	7	16	7	18	3	3	15	30	0	8	95	14
May		42	8	9	16	17	11	3	20	45	7	13	98	3
June		4	0	4	2	21	7	3	6	70	4	4	72	2
Annual	66	235	83	171	198	233	61	61	60	317	185	46	386	59

Connections to Sewer Collection System:

As of June 30, 2025 9,154
 Plus YTD 66
Total Sewer Connections = 9,220

WASTEWATER FLOW MGD						
2025/26	HORTON PLANT		DESERT CREST		WRIGHT PLANT	
	Avg. Daily Flow	Peak 24 hr. Flow	Avg. Daily Flow	Peak 24 hr. Flow	Avg. Daily Flow	Peak 24 hr. Flow
July	1.862374	1.999693	0.042087	0.048290	0.169682	0.194612
August **	1.785411	1.918440	0.034649	0.040490	0.188708	0.236098
September	1.858563	1.995437	0.030936	0.039250	0.200613	0.240535
October	1.893174	1.994838	0.031488	0.038150	0.189350	0.250412
November	1.922275	2.161271	0.035959	0.046170	0.182794	0.208263
December						
January						
February						
March						
April						
May						
June						

WASTEWATER FLOW MGD						
2024/25	HORTON PLANT		DESERT CREST		WRIGHT PLANT	
	Avg. Daily Flow	Peak 24 hr. Flow	Avg. Daily Flow	Peak 24 hr. Flow	Avg. Daily Flow	Peak 24 hr. Flow
July	2.065945	2.184078	0.039738	0.046230	0.000000	0.000000
August	2.132868	2.253870	0.045258	0.063150	0.000000	0.000000
September	2.084274	2.299028	0.042407	0.050700	0.000000	0.000000
October	2.056787	2.242007	0.045147	0.054820	0.000000	0.000000
November	2.080992	2.260242	0.045151	0.050590	0.000000	0.000000
December	2.063171	2.208058	0.043790	0.047380	0.000000	0.000000
January	2.052011	2.229541	0.043768	0.046930	0.000000	0.000000
February	2.021628	2.159446	0.042657	0.048510	0.196484	0.266883
March	1.881538	1.992163	0.046467	0.054370	0.175171	0.213597
April	1.866151	1.940300	0.042551	0.048930	0.164590	0.189517
May	1.843367	1.999516	0.039008	0.048140	0.170625	0.191499
June	1.860553	1.990549	0.041387	0.046620	0.169051	0.194171

** Influent Flow Meters Calibrated 8/26/2025

WATER REPORT

WATER CONNECTION SUMMARY													
	2025/26	2024/25	2023/24	2022/23	2021/22	2020/21	2019/20	2018/19	2017/18	2016/17	2015/16	2014/15	2013/14
July	18	9	5	6	18	7	4	5	7	2	0	0	1
August	19	14	14	28	19	6	10	5	3	2	2	0	1
September	8	6	19	22	23	18	2	14	4	13	3	0	2
October	26	2	4	16	33	13	3	21	8	3	20	0	5
November	3	25	9	10	27	10	16	4	0	7	3	0	1
December		6	5	9	9	2	17	3	3	2	0	0	2
January		1	5	26	14	15	6	3	20	1	1	2	2
February		59	3	14	8	13	8	5	11	1	0	1	0
March		37	6	29	19	16	2	3	6	5	0	12	0
April		64	11	24	6	11	1	3	7	11	2	7	0
May		54	9	16	19	15	12	5	11	9	8	2	0
June		7	3	5	1	24	11	2	8	2	10	1	0
Annual	74	284	93	205	196	150	92	73	88	58	49	25	14
Avg./ Mo.	6.17	23.67	7.75	17.08	16.33	12.50	7.67	6.08	7.33	4.83	4.08	2.08	1.17

Connections to Water System:

As of June 30, 2025 13,920

Plus YTD 74

Total Water Connections = 13,994

WATER PRODUCTION SUMMARY													
	FY 2025/26	Variance from prior year		FY 2024/25	FY 2023/24	FY 2022/23	FY 2021/22	FY 2020/21	FY 2019/20	FY 2018/19	FY 2017/18	FY 2016/17	FY 2015/16
	AF	AF	%	AF	AF	AF	AF	AF	AF	AF	AF	AF	AF
July	812.67	-126.40	-13.46%	939.07	789.99	751.79	796.57	857.77	853.23	857.20	835.87	714.50	659.11
August	789.94	-28.69	-3.50%	818.63	737.74	850.19	839.93	885.31	795.18	806.47	829.93	808.54	706.62
September	762.89	-22.96	-2.92%	785.85	675.06	716.03	738.65	784.80	757.08	689.47	712.40	679.54	657.37
October	674.63	-43.63	-6.07%	718.26	709.23	691.98	665.18	755.84	709.39	709.81	733.86	678.33	575.86
November	531.93	-42.15	-7.34%	574.08	629.05	599.39	679.85	690.13	619.87	631.75	642.41	601.89	582.22
December		0.00	0.00%	647.08	529.99	554.27	565.48	588.32	537.23	502.16	584.24	520.63	503.10
January		0.00	0.00%	572.24	556.57	530.39	580.28	537.96	553.20	570.20	599.52	465.10	431.38
February		0.00	0.00%	509.08	458.69	490.41	527.34	495.61	520.85	415.49	512.79	453.39	483.92
March		0.00	0.00%	564.28	560.24	500.37	601.44	625.80	557.73	490.92	536.09	549.50	514.05
April		0.00	0.00%	604.64	649.67	552.34	624.07	649.34	573.02	635.08	644.06	540.56	502.36
May		0.00	0.00%	645.40	696.24	726.25	745.36	723.62	698.99	598.36	697.15	731.81	601.83
June		0.00	0.00%	769.02	700.11	682.09	730.02	761.63	806.02	710.39	688.74	732.68	685.93
TOTAL	3,572.06	-263.83	-6.88%	8,147.63	7,692.58	7,645.50	8,094.17	8,356.13	7,981.79	7,617.30	8,017.06	7,476.47	6,903.75