

# **Executive Summary**

City Council – Rebranding Committee

AGENDA ITEM: Communications - Quarterly Newsletter, Leaflet, Social

Media & Electric Sign

**PREPARED BY:** Kevin Larson – Assistant City Administrator

**RECOMMENDED ACTION: Discussion & Decision** 

### **Summary:**

#### **Overall Goal of Public Communications**

- Timely information to inform the community
- Consistent and accurate message

## **Quarterly Newsletter**

- Follow-up discussions from previous meeting
  - o Joint newsletter with the City of Independence
  - o Use of a printing and design company to produce the newsletter
  - Discussion on getting the newsletter in multiple hands
- Current process
  - o Draft a list of topics that are run by the City Administrator and the Mayor.
  - Write a preliminary draft and gather any relevant images
  - o Revise the drafts and send to the City Administrator and Mayor for review
  - Make any necessary edits
  - Send out to the public when the utility bill goes out.
- Fall newsletter timeline
  - Week of August 18 compile the topics (hopefully we can meet on 8/21 or week of 8/25 to review the list)
  - Week of September 15<sup>th</sup> First draft completed. I would like the committee to review and comment on the draft.
  - Week of September 22<sup>nd</sup> final draft completed
  - Go to print on 9/30 and mail out to residents on 10/1

#### Leaflet

- Current Process
  - Gather 4-5 topics written in a headline manor with links to an information page on the City website.
  - o Send a copy of the Leaflet to the City Administrator and Mayor for review
  - o Make any necessary edits and sent out. Typically, on Fridays every 2-3 weeks.
- Next leaflet Week of August 11<sup>th</sup>
  - Topics
    - Night to unite
    - Sustainable landscapes
    - Dumping of trash
    - Battle of the badges
    - Golf Classic
    - Suicide & crisis
    - Upcoming events

#### Social Media

 Overall: Limit the number of post in limit the saturation of posts and is event-based information. Either informing the public about an upcoming event or pictures from a community event.

# Electric Sign

• Mainly City meetings and City supported community events.

Staff is looking for discussion to possibly change the communication process to meet the Councils aspirations.

## **Reference Documents**

- Exhibit A Latest Quarterly Newsletter
- Exhibit B Latest edition of the Leaflet
- Exhibit C Facebook page
- Exhibit D Electronic Sign schedule