



Moberly Joint Communications

Shelby Creed, 911 Director

300 N. Clark St Moberly, MO 65270

Non-Emergency # 660-263-0346

911/EMERGENCY COMMUNICATIONS MONTHLY REPORT OCTOBER 2025

CALL VOLUME

| | OCTOBER 2025 | YEAR TO DATE |
|----------------------|---------------------|---------------------|
| NON-EMERGENCY | 2,972 | 23,882 |
| 911 CALLS | 636 | 6,015 |
| TOTAL CALLS | 3,608 | 33,505 |

HIGHLIGHTS FOR THE MONTH

- Attended the regional monthly 911 conference call to discuss regional projects in the county and the status of the NG911 Grant.
- Conducted the monthly siren test to test out the emergency storm sirens.
- Worked console taking 911 calls and dispatching officers when coverage was needed.
- Trained three new dispatchers- one has went to her primary shift, the other two are proceeding forward in their training process and doing very well.
- Attended the 24/63 Meeting with all fire chiefs to discuss the progress of 911 taking over communications. Moberly Joint Communications will start dispatching for all Randolph County Fire Districts as of November 3, 2025.
- Attended the RHSOC (Regional Homeland Security Oversight Committee) meeting in Perry, MO. They voted to fund approximately \$93,000 for the Moberly Police Department radio grant I assisted Chief Calvert in writing.
- Attended the MidMO Peer Support Group Team meeting to discuss setting up our own Peer Support Team for first responders in Randolph County.
- Attended the Moberly Correctional Center debrief from the escape inmate drill that occurred in September.
- Assisted the Randolph County Ambulance District with radio discussions with Motorola on their new radios and possibly upgrading them.

- INdigital arrived to install our NG911 equipment with a scheduled Phase 1 Go-Live date in December.
- Assisted Moberly Police Department and Moberly Fire Department with reprogramming of their radios.
- Attended the Kick-Off Call for Total Response. It is estimated to take about 6 months or less for full implementation.
- Attended the North Central MO CIT (Crisis Intervention Training) meeting at the Moberly Police Department.
- Hosted the first Peer Support Team meeting with those in Randolph County that are peer support trained to start the process of starting our own Peer Support Team. This team will aid in Peer Support of First Responders.

GRANT UPDATES

- NG911 Grant- INdigital installed the equipment and had a few suggestions to have completed by our Phase 1 go live date. It is scheduled for the first week of December to have the software up and going and Phase 1 go live completed.