

Montgomery City Council
AGENDA REPORT

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| Meeting Date: May 27, 2025 | Budgeted Amount: See below |
| Department: Administration | Prepared By: Maryann Carl |

Subject

Discussion and possible action to move Incode ERP Pro 10 and Municipal Justice to the Tyler Cloud/SaaS.

Recommendation

Approve moving Incode ERP Pro 10 and Municipal Justice to the Tyler Cloud.

Discussion

Currently the City hosts all Tyler Incode products on premises, meaning we have onsite servers that house all applications for court, utility billing, payroll and finance. City staff are proposing to move these applications to the cloud-based feature offered by Tyler Technology, known as SaaS.

Benefits of moving to the cloud include reduced IT overhead (time, equipment, certificates), latest technology and features, centralized updates, advanced security, and streamlined support. Attached is a flyer from Tyler that provides a bit more detail about the advantages.

Tyler is strongly encouraging clients to move to the cloud and has offered us the option to convert with all one-time conversion fees being waived at this time. With our current servers either at or close to reaching their end-of-life making this a natural time to convert. Additionally, the annual fees we recently paid for all applications will be prorated and applied to our first year of SaaS. The annual cost to move to Saas is \$12,000 more than premise based, however, this is before taking into consideration the IT overhead, and lost productivity time due needing assistance from Tyler support specifically related to being premise based. Based on the conversion timeline, this would be an expense in FY26.

Approved By

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| Finance Director | Maryann Carl | Date: 5/19/2025 |
| Interim City Administrator | Anthony Solomon | Date: 5/19/2025 |