#### **EXHIBIT A**

### I. CONSULTANT AGREEMENT- DOWNTOWN STRATEGIES

This section outlines what Retail Strategies (the "consultant") will provide to Montgomery Economic Development Corporation (the "client")

#### A. Discovery (months 1-3)

- 1. Kick-off Call & Partnership Overview
- 2. Review of Documents (existing plans, ordinances, incentives)
- 3. Electronic Community Input Survey

# B. In-market Downtown Strategic Visioning Workshop (months 4-5)

- 1. Core Group Meeting
- 2. Walking/Windshield Tour
- 3. Stakeholder Input Session

# C. 5-Year Downtown Strategic Action Plan Deliverable (months 6-8)

- 1. Custom Downtown Market Analysis
  - a. Identification of market trade area using mobile data analysis
  - b. Trade area demographics (population, income, housing, etc.)
  - c. Market and retail GAP analysis for trade area (i.e. leakage and surplus)
  - d. Tapestry lifestyles psychographic profile of trade area
  - e. Commute Patterns Report
  - f. Identification of priority business categories for entrepreneurship, recruitment and/or local expansion
  - g. Downtown Walkability Assessment
  - h. Downtown Neighborhood Demographics

#### 2. 5-Year Downtown Strategic Action Plan Deliverable

- a. Focusing on policy & administration, design, tourism & promotion, and economic vitality recommendations
- b. Implementation matrix

#### D. Launch of Local Action Teams & Action Plan Jumpstart (months 9-12)

- 1. Consultant team will launch our process of Local Action Teams to encourage community support and engagement for incremental implementation.
  - a. Action Planning Workbook Deliverable
  - b. Project Mapping Workshop
  - c. First Action Team Meeting
- 2. Consultant team will provide support to the Core Team for implementation of a strategy in 5-Year Downtown Strategic Action Plan.
- a. Strategy will be determined collaboratively depending on traction in Local Action Teams and subject matter expertise within Consultant team.

# E. Action Plan Imple111entation (year 2)

- 1. Monthly Office Hours
  - a. Opt-in time with consultant team to discuss specific challenges, roadblocks, or for additional support.
- 2. Ongoing Technical Support
  - a. Consultant team will provide:
    - i. Templates & Trainings
    - ii. Examples
    - iii. Connections to Partners
- 3. Collaboration Calls
  - a. Three (3) tri-annual collaboration calls with Core Team to discuss success, troubleshoot teams that are off-track, and confirm strategy roadmap for remainder of year.
- 4. Expansion of Local Action Teams (if desired)
  - a. Action Plam1ing Workbook
  - b. Project Mapping Workshop
  - c. First Action Team Meeting (for new team(s))

# F. Action Plan Implementation (year 3)

- 1. Monthly Office Hours
  - a. Opt-in time with consultant team to discuss specific challenges, roadblocks, or for additional support.
- 2. Ongoing Technical Support
  - a. Consultant team will provide:
    - i. Templates & Trainings
    - ii. Examples
    - iii. Connections to Partners
- 3. Collaboration Calls
  - a. Three (3) tri-annual collaboration calls with Core Team to discuss success, troubleshoot teams that are off-track, and confirm strategy roadmap for remainder of year.
- 4. Expansion of Local Action Teams (if desired)
  - a. Action Planning Workbook
  - b. Project Mapping Workshop
  - c. First Action Team Meeting (for new team(s))

# G. Partnership Wrap-up

1. Partnership Wrap-up Call to recap progress, discuss next steps, and discuss renewal of Downtown Implementation contract.

# II. CLIENT AGREEMENT – DOWNTOWN STRATEGIES

This section outlines what the Montgomery Economic Development Corporation (the "Client") will provide for Retail Strategies {the "consultant").

#### A. Point of Contact

- 1. One individual shall be specifically designated by Client and identified to Consultant as the Primary Point of Contact (POC,)
- 2. POC will be responsible for regular communications between Client and Consultant
- 3. POC will be responsible for communicating all of Consultants updates and activities to Client as necessary
- 4. POC will be the primary facilitator of communication as it relates to concerns from board members, city council and/or other decision-making community leaders
- 5. POC will be competent to aid Consultant in navigation of local political landscape
- 6. POC will have access to Basecamp and will post and check messages and on-going local updates in a timely manner

### B. Information and Material Requested by Consultant:

- 1. Client/ POC understands that Consultant's ability to stay on schedule will depend on receiving requested information by the requested deadline
- 2. If Client is a no-show for a scheduled presentation, the presentation will be recorded and posted to Basecamp but not rescheduled live
- 3. Client recognizes that if the partnership timeline derails because of non-responsiveness of the Client, the partnership will move forward and deliverables or scheduled presentations may be foregone in an effort to remain on schedule