

# WM of Conroe

Serving the City of Montgomery for 17 Years



## Proven Performance

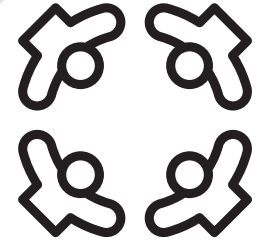
WM is uniquely positioned to provide Montgomery with world-class service continuity and reliability as a result of the recent investment in technology through SmartTruck and by the street knowledge drivers have developed over our 17-year history in the city. Our 2024 **service success score is 99.78%**.



## Environmental Sustainability

WM Conroe has serviced the City of Montgomery with CNG trucks since 2000, thus improving sustainability within the city by:

- **Reducing fuel consumption** by 600,000 gallons annually.
- **Reducing 1,050 metric tons of GHG emissions** per year. (15% Reduction)



## Keeping Montgomery Safe

WM Conroe has worked diligently to keep the streets safe in the City of Montgomery.

Average Total Recordable Incident Rate (TRIR): 1.03

Average Days Away, Restricted or Transferred (DART): 0.83

## Giving Back To The City of Montgomery



## Quartly Heavy Trash Event

## Lone Star Street Dance Spring Fling

May 11, 2024 from 7pm to 10pm



## Lone Star Street Dance

## Montgomery Music In The Park



## Montgomery Wine & Music Fest



## Montgomery County Fair & Rodeo



# WM OF CONROE

## CONTACT INFORMATION

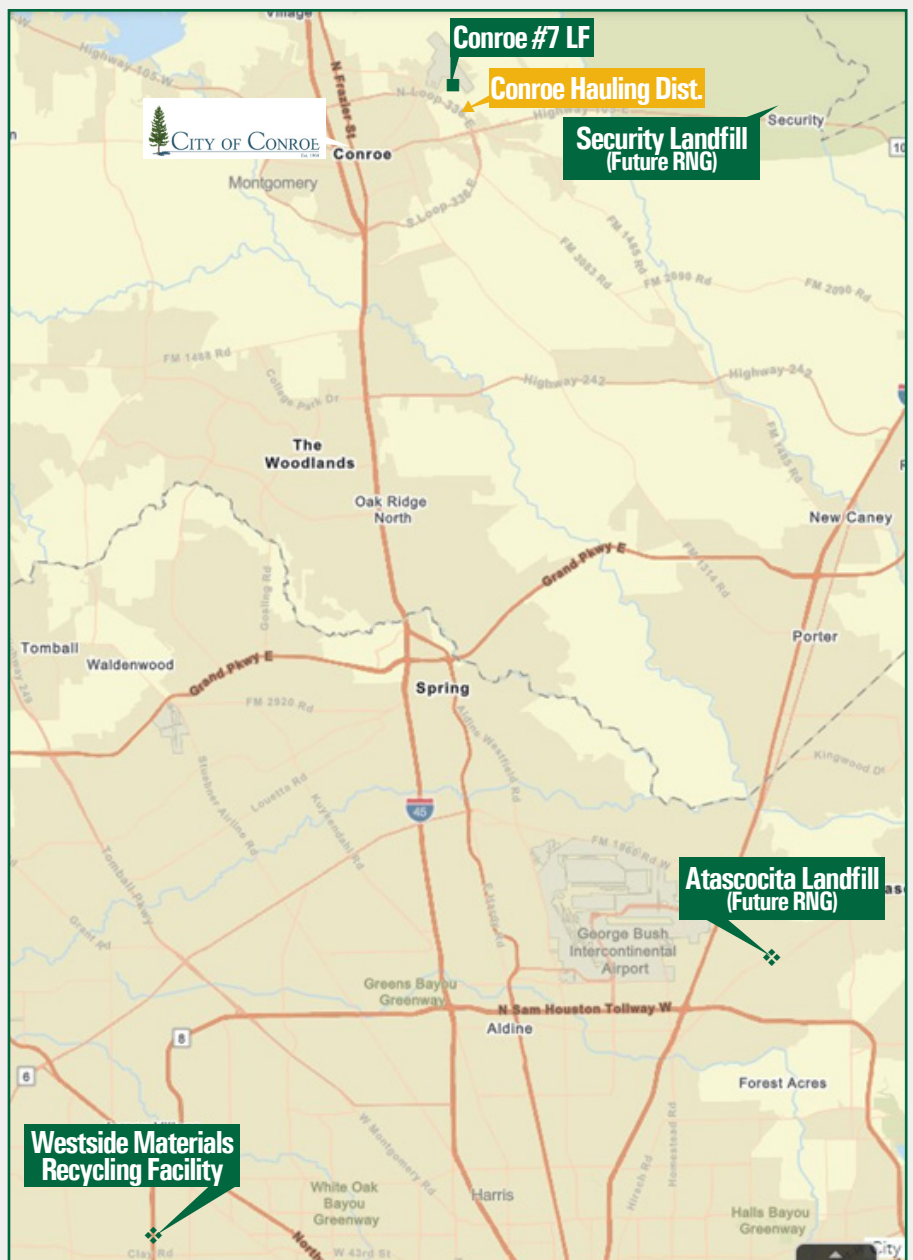
**District Manager:** Keith Reynolds  
**Sr. Route Manager:** Kenneth Amszi  
**Route Managers:** Ondra Jones, Servando Rosales, & Manuel Cabrera  
**District Fleet Manager:** Tim Martin  
**Sr. Operations Specialist:** Samantha Martin-Owen  
**Operations Specialist:** Gwyn Klaassens  
**Phone:** 936.442.4210  
**Address:** 2749 N. Loop 336 East

## HAULING INFORMATION

**Year Opened:** 2000  
**Facility Size:** 19,000 sq ft  
**Total Number of Collection Vehicles:** 86  
**Number of Smart Trucks:** 54  
**Number of ASL Trucks:** 36  
**Daily Routes:** 66  
**Number of Employees:** 112

## HOURS OF OPERATION

**Monday-Friday:** 8 a.m. - 5 p.m.  
**Saturday:** Closed  
**Sunday:** Closed





# WM of Conroe

## Your Hometown Provider



## The Benefits of Continued Partnership

### LOCAL WASTE SERVICES PARTNER

- Headquartered in Houston, TX, WM is the largest environmental services provider in North America.
- WM's Collection Truck Operations Terminal is 20 miles from the City of Montgomery and has been located in Conroe for 24 years.
- Many of our WM Conroe employees call the Conroe area home. Eight WM employees and their families live in Montgomery and 50 WM employee families live in the Conroe area.

### EXPERIENCE WHEN YOU NEED IT MOST

- WM has partnered with the City of Montgomery through some of the most significant events of our lifetime including hurricanes, storm events, and even a pandemic. Our WM team has demonstrated their commitment to keeping critical and essential services available during these events.
- WM has the experience and resources to support Montgomery's service needs during inclement weather and natural disaster events. Greater Houston area resources available to the Montgomery area:
  - Three Hauling Districts
  - Four Landfills
  - Two material recovery facilities (MRFs)
  - WM's Green Team

### SERVICE CONTINUITY & RELIABILITY

- WM has been under contract in Montgomery since June 2007.
- WM currently provides residential waste, recycle, and bulk collection to 855 homes each week with a total of 11,106 collections each month for Montgomery residents.
- WM's Conroe Hauling supervisors and drivers have developed valuable "street knowledge" over the past seventeen years, ensuring the Montgomery community will continue to receive the same level of customer service they have become accustomed to.
- WM's average service success score is 99.78%. A change in collection provider could result in less service consistency and stability.

