

**"YOUR TRUSTED PARTNER"**  
Since 1984  
5151 Castroville Rd  
San Antonio TX 78227  
[al@deaspecialties.com](mailto:al@deaspecialties.com)  
[www.deaspecialties.com](http://www.deaspecialties.com)



**San Antonio**  
Office (210) 298-5585  
Fax (210) 523-1544  
**Austin**  
Office (512) 440-7872

Mission Event Center

**SERVICE CONTRACT -- OPERABLE WALL- Service & Assessment**

DEA Specialties Co., Inc. agrees to provide service in your facility in accordance with the following:

- Service Work to be completed with a minimum crew of two (2) trained technicians.
- Rooms must be vacant for DEA to perform the work.
- Man-lift to be furnished by Customer at Facility if needed, or DEA will bill additional amount.

**--STANDARD LABOR RATES--**

**\*\* MECHANICAL PROBLEMS\*\***

- Standard service during our normal service hours of 7:30 A.M. until 4:00 P.M. weekdays
- Onsite Hrs., Day 1:2 men 3.5hrs.-Day 2: 2 men 8hrs.-Day 3: 2 men 3.5hrs.
- Truck Charge, Man Lift, Travel and Perdiium
- Minimum Labor Estimate \$8,464.00
- Needed Parts: \$2,060.00
- Service to be scheduled at least 48 hours in advance.
- Service work that is cancelled less than 24 hours prior to the scheduled service will be billed at \$350.00.

**--EMERGENCY (24 HOUR) & AFTER HOUR SERVICE RATES--**

- Emergency service (requiring immediate assistance) or after normal DEA working hours of service (weekdays after 4 P.M. and Saturdays/Sundays/Holidays) to be billed at the rate of \$300.00 per hour per technician portal to portal charge, truck charge, plus parts.
- Charges are based on base-to-base for an emergency or after hour response.

**--PARTS--**

- If replacement parts are required, customer will be notified and given a parts estimate. Some parts may need to be ordered or fabricated. Customer will be billed for actual parts cost-plus markup and freight. Any labor cost to be invoiced as stated above.

**--TERMS--**

- New Customers are required to pay upon completion of the service work with a Business Check or a Credit Card.
- Existing Customers: Net 15 days. A 1.0% per month fee will be added to the unpaid delinquent balance after 15 days.
- If DEA does not have Customer's tax exempt certificate, Sales tax will be added to the invoice and must be paid in accordance with the prevailing rate at the invoice date. Rates are subject to change annually.
- DEA accepts VISA, MasterCard, Discover, American Express.

**CONTRACTOR**  
DEA Specialties Co., Inc.  
By: [Signature]  
Al Neubauer  
Date: 3-12-26

**FACILITY REPRESENTATIVE**  
By: [Signature]  
(Signature) Title: Director  
Aide Lerma  
(Printed Name) Date: 3-16-26

*Approved by  
EM - Garcia*

PLEASE RETURN AN EXECUTED COPY FOR DEA.

