



MEETING DATE: April 28, 2025
PRESENTED BY: Abram Ramirez, Information Technology Director
AGENDA ITEM: Ratification of Emergency Professional Services from Tyler Technologies as a sole source vendor at a cost of \$34,510 with respective budget amendment- Ramirez

NATURE OF REQUEST:

Staff is requesting ratification of emergency professional services from Tyler Technologies (a sole source vendor) at a cost of \$34,510 made in accordance with Texas Local Government Code 252.022 (a) (4) which exempts procurements for personal, professional, or planning Services. On February 28, 2025, the City experienced a critical network security incident, resulting in potential unauthorized access to municipal systems. In response, the City engaged Tyler Technologies Services to restore all Tyler Enterprise Public Safety servers that includes CAD, Records, and Mobile.

BUDGETED: No **FUND:** General **ACCT.#:** 01-430-34499

BUDGET: \$80,000 **EST.COST:** \$34,510.00 **CURRENT BUDGE BALANCE:** \$65,211

BID AMOUNT \$ 34,510.00

STAFF RECOMMENDATION:

Approval

Departmental Approval: Purchasing, Finance

Advisory Board Recommendation: Enter Recommendation

City Manager's Recommendation: Enter Recommendation

RECORD OF VOTE: **APPROVED:** _____
DISAPPROVED: _____
TABLED: _____

_____ AYES

_____ NAYS

_____ DISSENTING _____