CITY OF MISSION

CITY COUNCIL AGENDA ITEM & RECOMMENDATION SUMMARY

MEETING DATE: March 10, 2026

PRESENTED BY: Vidal Roman, Finance Director

AGENDA ITEM: Approval to procure Tyler Technologies as a Merchant Service provider & sole source vendor to the city. - Roman

NATURE OF REQUEST:

Approval of procurement of Tyler Technologies merchant service, a sole source vendor. Pursuant to Texas Local Government Code Section 252.022 General Exemptions (7) a procurement of items that are available from only one source, including: (A) items that are available from only one source because of patents, copyrights, secret processes, or natural monopolies and (D) captive replacement parts or components for equipment.

The Tyler Technologies merchant services will be used throughout the City by departments that handle cash collections from customers. These merchant services will integrate all in-person and online payments directly into the City's existing Tyler Technologies accounting software, creating a cohesive and streamlined system.

With integrated merchant services, departments will have an easier and more accurate process for receipting collections. The Finance Department will also be able to maintain consistency across all departments under one merchant services provider, reducing errors in merchant processing. The system is designed to seamlessly integrate with the City's existing Tyler Technologies software.

BUGETED: FY 25-26 **FUND:** Various **ACCT. #:** _____

BUDGET: $ _____ **EST. COST:** $ _____ **CURRENT BUDGET BALANCE:** _____

STAFF RECOMMENDATION:

Approval

Departmental Approval: Finance, Purchasing

Advisory Board Recommendation: N/A

City Manager's Recommendation: Approval *AG*

RECORD OF VOTE:

APPROVED: _____

DISAPPROVED: _____

TABLED: _____

_____ AYES

_____ NAYS

_____ DISSENTING _____