



# Public Works

**October 2023  
Monthly Report**



**Summer Breeze Road Maintenance**

## Streets Construction Project





**PUBLIC WORKS**  
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# Utility Billing and Collection

## ANALYTICAL STATISTICAL COMPARISON

### ‡ UTILITY BILLING ‡

BILLING TYPE	OCT - 2023	OCT - 2022	FY 23-24	FY 22-23
<b>Water Consumption (Gals.)</b>	469,067,000	404,426,000	469,067,000	404,426,000
<b>Number of Customers</b>	30,051	29,654		

### WATER & WASTEWATER

<b>Water Sales</b>	\$ 1,479,366	\$ 1,146,811	\$ 1,479,366	\$ 1,146,811
<b>Water Sales - <i>Granjeno</i></b>	2,938	2,356	2,938	2,356
<b>Connections</b>	29,100	10,660	29,100	10,660
<b>Reconnect Fees</b>	7,225	17,380	7,225	17,380
<b>Sewage Service</b>	774,959	528,850	774,959	528,850
<b>Sewage Service - <i>Granjeno</i></b>	1,238	1,281	1,238	1,281
<b>Industrial Sewer Surcharge</b>	0	325	0	325
<b>Wastewater Assessment</b>	8,920	5,115	8,920	5,115
<b>Service Charge</b>	8,411	3,667	8,411	3,667
<b>Garage Sales &amp; Other</b>	4,235	3,382	4,235	3,382
<b>Total</b>	<b>\$ 2,316,392</b>	<b>\$ 1,719,827</b>	<b>\$ 2,316,392</b>	<b>\$ 1,719,827</b>

### SANITATION

<b>Garbage Fees</b>	\$ 622,873	\$ 603,690	\$ 622,873	\$ 603,690
<b>Brush Fees</b>	103,051	68,307	103,051	68,307
<b>Total</b>	<b>\$ 725,924</b>	<b>\$ 671,997</b>	<b>\$ 725,924</b>	<b>\$ 671,997</b>

### DRAINAGE ASSESSMENT FEE

<b>Drainage Assessment Fee</b>	\$ 105,311	\$ 85,631	\$ 105,311	\$ 85,631
<b>Total</b>	<b>\$ 105,311</b>	<b>\$ 85,631</b>	<b>\$ 105,311</b>	<b>\$ 85,631</b>

<b>Total Billing</b>	<b>\$ 3,147,627</b>	<b>\$ 2,477,455</b>	<b>\$ 3,147,627</b>	<b>\$ 2,477,455</b>
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### ‡ UTILITY COLLECTIONS ‡

COLLECTIONS	OCT - 2023	OCT - 2022	FY 23-24	FY 22-23
<b>Total Collections</b>	<b>\$ 2,273,671</b>	<b>\$ 1,651,601</b>	<b>\$ 2,273,671</b>	<b>\$ 1,651,601</b>

## Water Distribution

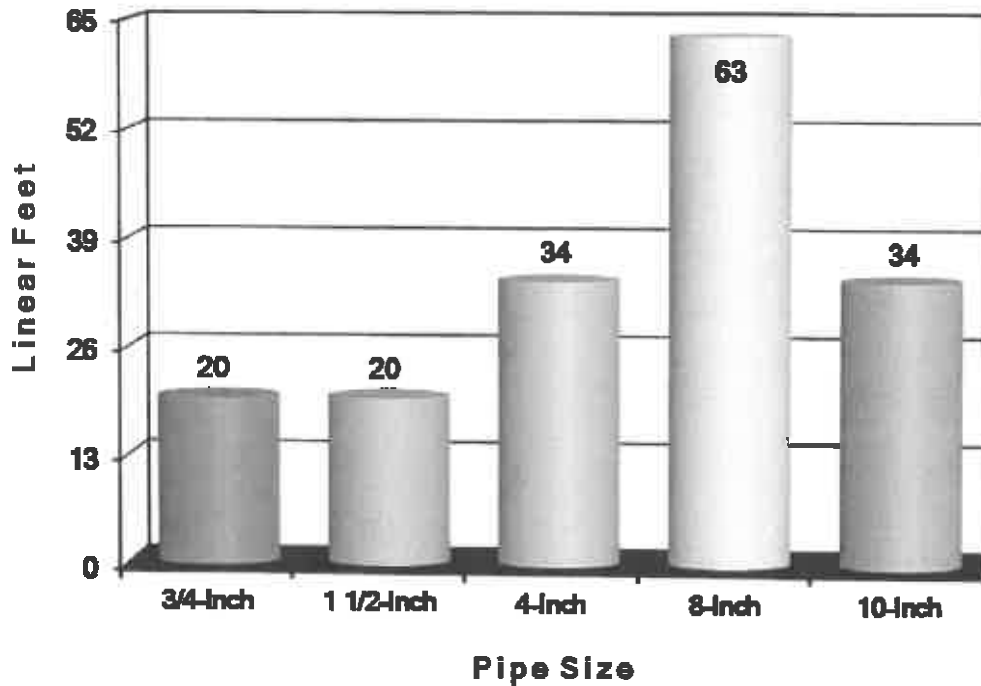
### Utility Line Installation

Water Distribution Crews installed a total of 171 Linear Feet of Utility Line. Below are the locations where the broken line repairs took place. There were eighteen (18) major water line breaks repaired.

### Water Distribution Utility Line Installation

3/4-Inch	1 1/2-Inch	4-Inch	8-Inch	10-Inch
2807 Bryan Rd 20'	920 E Griffin Pkwy 20'	3527 Beatty 14'	S Farm to Mkt 494 20'	Stewart / Vatia 20'
		214 Glasscock 20'	Stewart / Vatia 43'	Sewer Lift Sta 42 14'
20 LF	20 LF	34 LF	63 LF	34 LF

### October 2023 Utility Pipe Line Installation

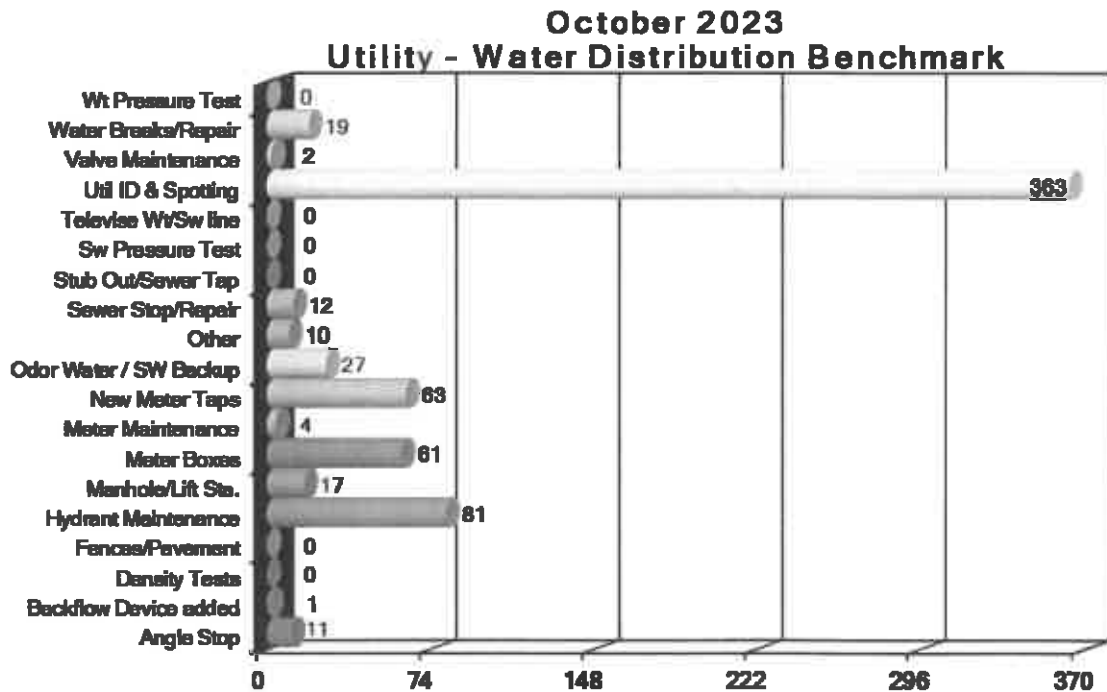


## Water Distribution

### Water Distribution - Maintenance Benchmark Summary

The following is Water Distribution's maintenance benchmark summary for October 2023.

Service Type	October	YTD 23-24	FY 22-23
Angle Stop	11	11	132
Backflow Device	1	1	0
Density Tests	0	0	529
Fences/Pavement	0	0	10
Hydrant Maintenance	81	81	357
Manhole/Lift Station	17	17	92
Meter Boxes	81	61	499
Meter Maintenance	4	4	67
New Meter Taps	63	63	507
Odor Water	27	27	271
Other	10	10	104
Sewer Stop/Repair/Tap	12	12	216
Stub Out	0	0	0
Sewer Pressure Test	0	0	154
Televise Sewer line	0	0	0
Utility ID & Spotting	363	363	7,630
Valve Maintenance	2	2	22
Water Break/Repair	19	19	340
Water Pressure Test	0	0	99
<b>Totals</b>	<b>671</b>	<b>671</b>	<b>11,029</b>



**Water Distribution - Utility Inspections** Our Utility Inspectors, Mr. Lupe Vela and Mr. Carlos Fuentes, conducted inspections on the thirty-eight (38) sites below.

	Site/Subdivision	Start Date	Completion Date	Location	Inspection Description
1	All Heart Church	3/2023		3 Mile / Shary	Under Construction
2	Amber Grove	2/2023		2 1/4 Troesper	Under Construction
3	Augusto Contreras	2/2023		Shary / Bus 83	Under Construction
4	Bentsen Grove	9/2022		Inspiration / 1 Mile South	Under Construction
5	Bentsen Palm PH III	1/2023		Inspiration / 1 Mile South	Under Construction
6	Brilliant Academy PH I	3/2023		Los Ebanos / Charles St.	Under Construction
7	Bryan Points PH II	2/2023		Bryan / 1 <sup>st</sup> Street	Under Construction
8	Camellas Plaza	9/2023		FM 495 / Bryan	Under Construction
9	Cap Storage Victoria Drive, LLC	6/2023		Shary / Victoria	Under Construction
10	City of Mission W-A15, S Conway L.S.	7/2020		Trinity / Conway South	Under Construction
11	Coastal Plaza	11/2021		Expressway / Bryan Road	Under Construction
12	Conway Avenue Sewer Project	2/2022		2 Mile / Conway	Under Construction
13	Cross Church	7/2023		Expressway / Glasscock	Under Construction
14	Crystal Estates	9/2023		Inspiration Rd / Esperanza	Under Construction
15	El Coyote	9/2023		4 Mile La Homa Rd	Under Construction
16	El Milagro PH I	12/2022		Los Indios / Bryan	Under Construction
17	Excel Carriers	7/2023		3 Mile / La Homa	Under Construction
18	Garden Path	9/2022		Taylor / FM 495	Under Construction
19	IHop	2/2023		North Conway	Under Construction
20	Lantana Landing	2/2022		2 3/4 Mile / Troesper	Under Construction
21	Las Esperanzas	1/2023		Glasscock / Frontage 83	Under Construction
22	Las Misiones De San Jorge	9/2023		S Conway / Military	Under Construction
23	Lucksinger Apartments	9/2021		Lucksinger / Bus 83	Under Construction
24	Manok Harbor Freight	2/2023		Frontage / Conway	Under Construction
25	Mayberry Ranch	1/2023		3 Mile North Mayberry	Under Construction
26	Monarza Estates	9/2023		3 1/2 N Mayberry	Under Construction
27	Mr. Marquez Superior Grant	7/2023		Shary / 4 <sup>th</sup> Street	Under Construction
28	Palmetto Estates	9/2023		Barnes St	Under Construction
29	Plantation Grove Town Homes	9/2022		Plantation Boulevard	Under Construction
30	Quest Gateway	5/2023		Frontage / Bryan	Under Construction
31	Ragland Village	1/2023		Business 83 / Ragland	Under Construction
32	Sendero Phase I	1/2023		1 Mile South	Under Construction
33	Sendero Phase II	2/2022		1 Mile South	Under Construction
34	Sharyland Bus Park PH I	3/2022		Anzalduas / Military	Under Construction
35	Shary Town Plaza	7/2023		Shary / 4 <sup>th</sup> Street	Under Construction
36	Speedy Trails	2/2022		West Mile 2 / Holland	Under Construction
37	The Shops At 495	8/2022		FM 495 / Conway	Under Construction
38	Turtle Cove	8/2023		Mile 3 / White Oak	Under Construction

**2023-24 Water & Wastewater Major Ongoing Construction Projects**

Project Name	Linear Feet	Construction Completion	Current Status	Construction Cost Estimate	Contractor
N. Conway Sewer Improvements	5,280 LF (Mile 2 to Mile 3)	90%	90%	\$ 667,110	RDH Site & Concrete LLC

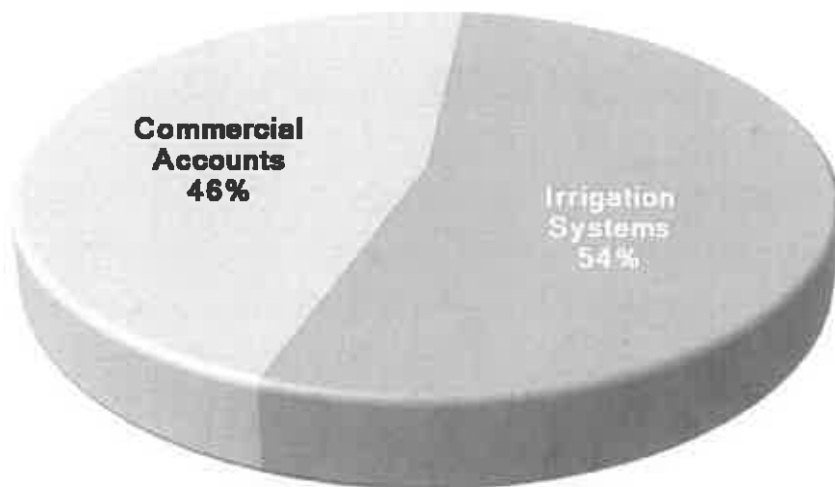
**Water Distribution - Backflow Prevention Inspections**

There were twenty-three (23) Backflow Prevention Assembly Inspections that Mauro Anzaldua Jr. performed to keep our water lines free from back siphonages and water backflow contamination for October.

**2023-24 Backflow Inspections**

Tests / Surveys	October	YTD 23-24	FY 22-23
Inspection of <i>Commercial</i> Accounts	9	9	80
Inspection of <i>Sprinkler</i> Accounts	14	14	165

**October 2023  
Backflow Prevention Inspections**



**Water Distribution - Sewer Collection**

Our Sewer Collection Crews inspected and maintained monthly the City's 40 active Sewer Lift Stations and approximately 369 miles of sewer lines by responding to 27 sewer backups and 703 work orders this month.

**2023-24 Sewer Collection Lift Station Inspections**

Service Type	October	YTD 23-24	FY 22-23
Lift Stations Inspections	703	703	6,280
Televised Sites	0	0	0
Televised Feet	0	0	0



## Water Treatment Plant

**Water Production** Water Plant Operators at our North and South Water Treatment Plants treated 475.301 million gallons of water.

### 2023-24 Water Million Gallons (MG)

Avg	Max	Min	October	YTD 23-24	FY 22-23
15	19	13	475	475	4,915

Parameters Exceeded: N/A

Rainfall: 1.6"

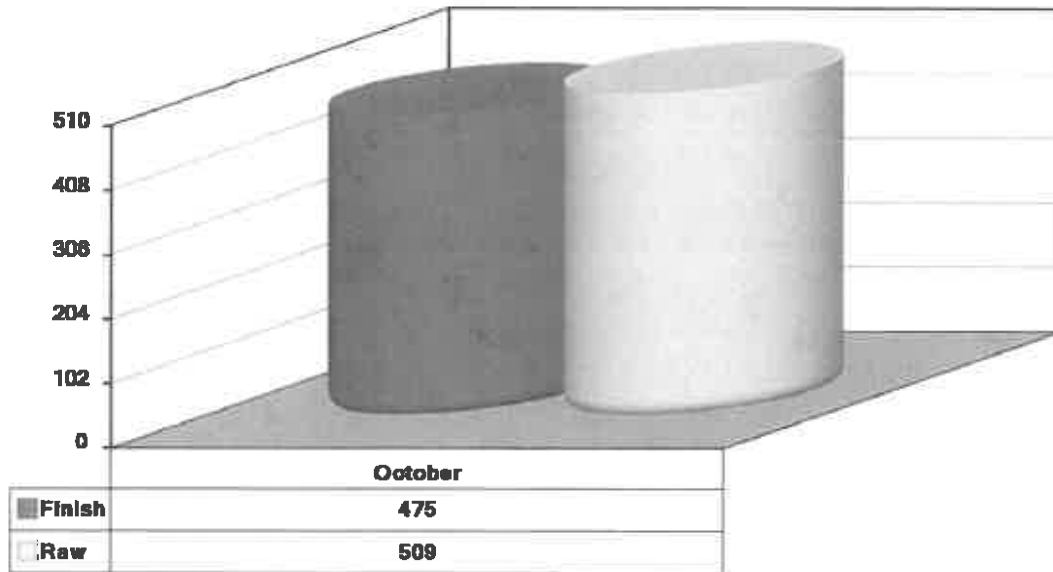
## Operations and Maintenance - North Water Treatment Plant

- The International Dioxide (IDI) Company collected the monthly chlorite samples.
- J&J replaced filter drain valve on Train A.
- C&C Company started removing sludge.
- Operators cleaned liquid ammonia containers.
- J&E replaced a drive on High Service Pump 2.
- Operators performed required daily and monthly water lab analysis, backwashed and cleaned required filters.
- COVID-19 safety practices continue based on the CDC Guidelines and staff are encouraged to wear masks and practice social distancing.
- Reviewed water quality lab results from the following certified laboratories:
  1. Ana-Lab (Chlorite, TOC, SUVA)
  2. Eurofins Eaton Analytical (Chlorite)

### Operations and Maintenance - South Water Treatment Plant

- The International Dioxide (IDI) Company collected the monthly chlorite samples.
- Operators worked on the Backflow Preventer.
- At the Reservoir, we had a power outage.
- City Crew completed to clean sludge from South Plant Reservoir.
- Operators replaced 10-inch valve on Plant 1.
- Operators performed daily and monthly water lab analysis, backwashed and cleaned required filters. Staff performed necessary water plant and reservoir adjustments; such as water influent, water effluent, water levels and chemical adjustments.
- Staff maintained grass trimmed at two treatment plants, reservoirs and distribution water towers.
- Initiated preventive maintenance on equipment as deemed necessary and exercised emergency generators weekly.

**Water Treatment Plants  
2023-24 Raw & Finish Water  
Million Gals. (MG)**



## Wastewater Treatment Plant

**Wastewater - Treatment** Wastewater Plant staff treated 218.410 million gallons of Wastewater.

### 2023-24 Wastewater Million Gallons (MG)

Avg	Max	Min	October	YTD 23-24	FY 22-23
7.0	7.6	6.5	218	218	2,719

#### Wastewater - Wastewater Plant Status

No violations this month and Plant operated at 55.05% capacity; Rated at 13.5 mgd; Yearly averaged 7.432 mgd; There was 1.60 inches of rainfall this month.

#### Wastewater - Risk Management Program

Wastewater Plant followed the suggested CDC Guidelines for COVID-19, as well as, all employees received Proper Protection Equipment when needed. Disinfectant spray was used to clean common areas. Facilities Department checked all filters for buildings with climate control systems and also checked safety equipment for fire hazard preparation.

#### Wastewater - Staff Developments

Salth Rodriguez, Travis Ray Dunn and Juan Cortez will soon be testing for a Wastewater "C" license. All classes have been taken and all operators are now ready for the next step in their careers. The Plant is planning to hire a Chief Operator to aid in the process control of processing water samples, process control and TCEQ compliances.

#### Wastewater - Facility Activities

The Supervisory Staff continued to support the team with training goals and best practices towards maintaining the Plant in compliance with TCEQ regulatory inspections. The Plant will upgrade the UV Disinfection Systems. Xylem and the City of Mission have reached an agreement to start work plans on the rehabilitation of the Disinfection System. Plans to rehabilitate the Disinfection System will allow the disinfection process to continue for an extended period of time without the added cost of new construction to main structures. Other Rehabilitation Projects will soon be looked at for the Main Lift Stations and Clarifier covers for the expansion side of the Plant.

**Wastewater - General Maintenance** Staff maintained grass trimmed, initiated preventive maintenance on equipment as deemed necessary; (automatically) exercised two emergency generators once a week. In-house repairs were as follows:

1. Odor control systems were monitored and adjusted to reduce malodorous emissions.
2. Operators continued routine cleaning of clarifiers side walls to remove algae buildup.
3. Pumps at our Main Lift Station were exercised for better flow to our Screening System at head works.
4. Operators cleaned "Tea Cup" Grit System at head works on a daily basis.
5. Maintenance Crew worked on Aerators 1 through 6 to wash and clean bolts and add grease to prevent water damage.
6. Maintenance Crew worked on oil leakage for Aerator 5.

7. Maintenance Crew worked on oil reservoir tank for blower system for both holding tanks.
8. On and off procedures were done on Rotor East 3.
9. Worked on all Odor Control Systems to reduce foul odors to the community.
10. Maintenance Crew worked on trench for dewatering drying south end of plant drying bed.

**Wastewater - Contract Work** City's Contracted out electricians worked on the following.

1. J&E had no work done this month.
2. Hill-Tex work done at the Plant was as follows.
  - Worked on AC unit for MCC 2.
  - Worked on Aerator 5, Gear Box.
  - Worked on Rotor 3 East.
  - Worked on Main Lift Station.

**Wastewater - Other Contract Work**

1. CB3 continues to provide the Plant with sludge and grit removal services.
2. Cintas continued to provide uniform services and entrance door mat replacements on a weekly basis.
3. Polydine continued to supply us with polymer totes for aiding in sludge de-watering at Belt Press System.
4. Facilities Department worked on the Administration building.

**Wastewater - Lab Status** All supplies and equipment are meeting TCEQ standards and analysis are concurrent with Standard Methods. Plant Supervisors continued using the EPA Discharge Monitoring Report Federal Reporting System to comply with the TCEQ permit. The Lab has completed the ERA Annual Study for the QMR43.

**Wastewater - Special Projects** Capital Improvement Projects include an upgrade on the UV Systems, covers for UV protection and other needed projects. Also, Digester System upgrades are being discussed for future improvements, as well as, redundancy for our Dewatering Sludge System (Belt Press). Meiden & Hunt Engineers are looking into the rehabilitation needs for the Main Lift Station.

**Pre-Treatment** Four surface aerators and motors are operational. Clarifier at Pretreatment was cleaned up of debris on the surface. All industrial flows to the Plant continued to be accounted for by meter totalizers and truck tickets. The Lone Star Citrus Company transported 23 truckloads of 115,000 gallons of citrus wastewater to the Pretreatment System. Pretreatment flow of waste from Rio Grande Juice Company and MPI (Metal Plating Industry) totaled 2,589,200 million gallons. Total sludge hauled was 420 cubic yards equivalent to thirty (30) roll off containers.

**2023-24 Sludge Removal**

Month	Roll offs	Cu/Yds
October	30	420
FY 23-24	30	420
FY 22-23	511	10,220

### Street Division - Benchmark Summary

Our Street Crews maintained streets using 110.78 tons of hot mix asphalt (HMA), patched approximately 767 potholes; placed a total of 33 signs 33 poles (cemented); inspected and repaired 84 traffic lights and street lights and street lamps; 1,048 street miles swept; removed 210 tires; street crews cleared right-of-way tree limb obstructions throughout the City. There were pending customers and a monetary Collection of Debris totaling \$ 6,300.

### Street Improvement & Construction Projects

Project Name	Linear Feet	Construction % Completion	Current Status	Project Cost	Contractor
City Wide Street Maintenance	110.78 Tons	100%	100%	\$ 8,862	Street Department

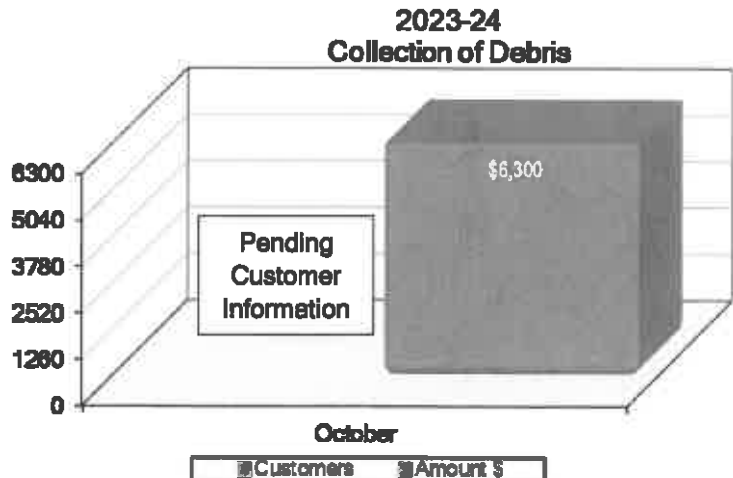
### Storm Drainage Improvement Projects

Project Name	Linear Feet	Construction Completion	Current Status	Construction Cost Estimate	Contractor
Esperanza Storm Drainage Improvements	13,635	95%	95%	\$ 5,736,827	Texas Cordia Const. LLC
Glasscock Storm Drainage Improvements	11,885	65%	65%	\$ 3,712,513	Mor-Will Const. LLC
Stewart Storm Drainage Improvements	8,160	85%	85%	\$ 3,323,780	G&G Contractors

**Collection of Debris** There were (pending) customers with a collection of debris totaling \$ 6,300.

### Collection of Debris

Month	Customers	Amount \$
October	pending	\$ 6,300
YTD 23-24	pending	\$ 6,300
FY 22-23	2,592	\$ 69,562



**City Pothole Maintenance** Street Crews filled a total of 767 potholes.

**Pothole Benchmark**

Month	22-23	23-24
October	621	767
<b>Totals</b>	<b>621</b>	<b>767</b>

**City Street Miles Swept** Mr. Torres and Mr. Gutierrez, Sweeper Operators, cleaned 1,048 miles.

**Street Sweeper Miles**

Month	22-23	23-24
October	199	1,048
<b>Totals</b>	<b>199</b>	<b>1,048</b>

**Lot Maintenance / Demolished Home** There were no properties demolished.

**Lot Maintenance /  
Demolished Home**

Month	22-23	23-24
October	0	0
<b>Totals</b>	<b>0</b>	<b>0</b>

**Sign Shop Output Measures** Crews installed 33 signs and 33 poles.

**Sign Installations**

Month	22-23	23-24	Posts
October	67	33	33
<b>Totals</b>	<b>67</b>	<b>33</b>	<b>33</b>

**Street Light Maintenance** There were no Street Light Inspections this month.

**Street Lights**

Month	22-23	23-24
October	169	0
<b>Totals</b>	<b>169</b>	<b>0</b>

**Traffic Signal Maintenance** Assisted Water Department and Sewer Department closing streets. Replaced street lamps at the intersection of Glasscock and Business 83. Assisted with car accident at Moorefield and 1 Miles South.

Month	School Zone			Traffic Signals Light Changes							
	Light Bulb Replacement	Re-set Controller	School Maint	Green	Red	Amber	Walk / Don't Walk	Trouble shoot Controller	Reg Maint	Misc	Total
October	2	0	8	1	1	0	0	4	30	38	84
<b>YTD 23-24</b>	2	0	8	1	1	0	0	4	30	38	84
<b>FY 22-23</b>	9	34	119	23	38	27	40	71	242	376	979

**Storm Drainage** Street Crews cleared debris from storm drains and ditches throughout the City.

**City Crew Collect Debris** Our Alley Crew cleaned alleyways and averaged 5 trailer loads daily and mowed an average of 2 miles of alleyway.

**Tire Removal** Our Streets Crew removed 210 tires from the City this month.

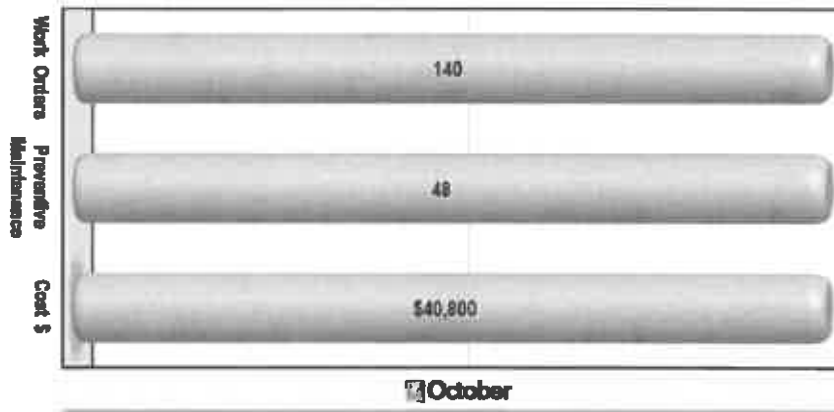
**Tire Collection**

Month	22-23	23-24
October	1,200	210
<b>Totals</b>	<b>1,200</b>	<b>210</b>

**2023-24 Fleet Maintenance & Cost Summary**

Charge Code	Work Orders	Preventive Maintenance	Cost \$
Oil Changes / PM	92	48	\$ 38,600
Repairs	48	0	\$ 2,200
<b>Totals</b>	<b>140</b>	<b>48</b>	<b>\$ 40,800</b>
YTD 23-24	140	48	\$ 40,800
FY 22-23	895	715	\$ 514,600

**2023-24 Fleet Work Order Benchmark**

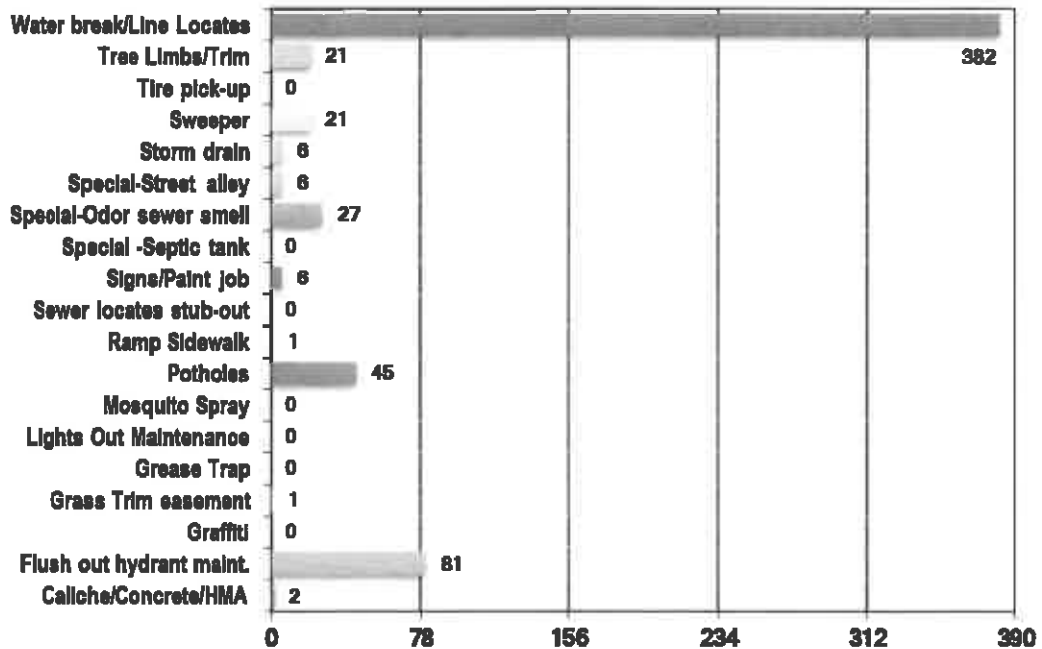




### Administration Request for Service Calls

Service Type	October	YTD 23-24	FY 22-23
Callche/Concrete/HMA	2	2	10
Flush Hydrant Maintenance	81	81	357
Graffiti	0	0	0
Grass Trim easement	1	1	161
Grease Trap	0	0	0
Lights Out Maintenance	0	0	1,254
Mosquito spray	0	0	0
Potholes	45	45	810
Ramp Sidewalk	1	1	6
Sewer locates stub-out	0	0	0
Signs/Paint job	6	6	79
Special -Septic tank	0	0	0
Special-Odor smell	27	27	285
Special-Street alley	6	6	132
Storm drain	6	6	102
Sweeper	21	21	135
Tire pick-up	0	0	69
Tree Limbs/Trim	21	21	212
Water break/Line locates	382	382	7,840
<b>Total</b>	<b>599</b>	<b>599</b>	<b>11,452</b>

### October 2023 Request for Service Calls

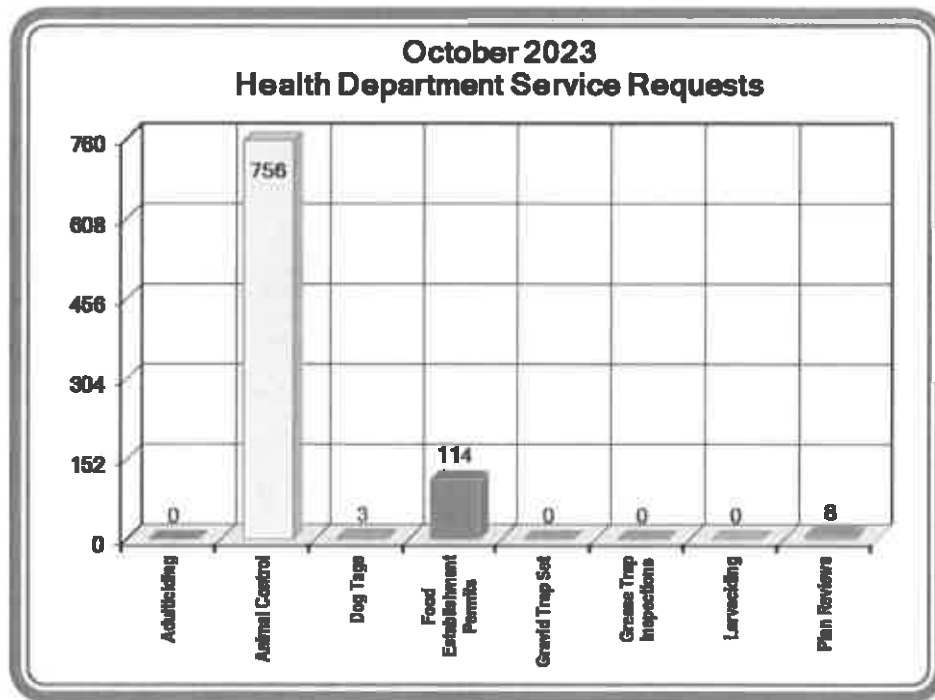


## Health Department

### Health Department Benchmark Summary

Following are the services provided by the Health Department for October 2023.

Service Type	October	FY 23-24	FY 22-23
Adult Childing	0	0	5
Animal Control	756	756	6,813
Dog Tags	3	3	44
Food Est. Permits	114	114	720
Gravid Trap Set	0	0	0
Grease Trap Inspections	0	0	36
Larvaciding	0	0	7
Plan Reviews	8	8	74
<b>Total</b>	<b>881</b>	<b>881</b>	<b>7,699</b>



**Health Permits**

A total of 114 Food Establishment permits were issued this month.

Food Establishment Permits		
Month	YTD 22-23	YTD 23-24
<b>October</b>	<b>64</b>	<b>114</b>
<b>Totals</b>	<b>64</b>	<b>114</b>

**Animal Control Service Calls** Citizens called (756 calls) regarding Animal Control concerns.

Animal Control Calls		
Month	YTD 22-23	YTD 23-24
<b>October</b>	<b>585</b>	<b>756</b>
<b>Totals</b>	<b>585</b>	<b>756</b>

### Health Department Animal Control

Our City's Animal Wellness Officers, Aaron, Mabely and Ivan, along with the staff from Alton and Palmview, reported the following Animal Control for October. There were 258 service orders completed.

#### Dogs

CITY	Stray	Bite Case	Seized	D.O.A.	Owner Surrender	Escape, Lost, Etc.	Oct	YTD 23-24
<b>Mission</b>	99	9	0	27	2	0	<b>137</b>	<b>137</b>
<b>Alton</b>	3	0	0	0	0	0	<b>3</b>	<b>3</b>
<b>Palmview</b>	0	0	0	2	0	0	<b>2</b>	<b>2</b>
<b>Oct</b>	<b>102</b>	<b>9</b>	<b>0</b>	<b>29</b>	<b>2</b>	<b>0</b>	<b>142</b>	
<b>YTD 23-24</b>	102	9	0	29	2	0		142
<b>FY 22-23</b>	675	48	3	195	122	5		1,048

#### Cats

CITY	Stray	Bite Case	Seized	D.O.A.	Owner Surrender	Escape, Lost, Etc.	Oct	YTD 23-24
<b>Mission</b>	75	1	0	21	8	0	<b>105</b>	<b>105</b>
<b>Alton</b>	0	0	0	0	0	0	<b>0</b>	<b>0</b>
<b>Palmview</b>	0	0	0	3	0	0	<b>3</b>	<b>3</b>
<b>Oct</b>	<b>75</b>	<b>1</b>	<b>0</b>	<b>24</b>	<b>8</b>	<b>0</b>	<b>108</b>	
<b>YTD 23-24</b>	75	1	0	24	8	0		108
<b>FY 22-23</b>	525	4	0	181	20	0		730

#### Wildlife

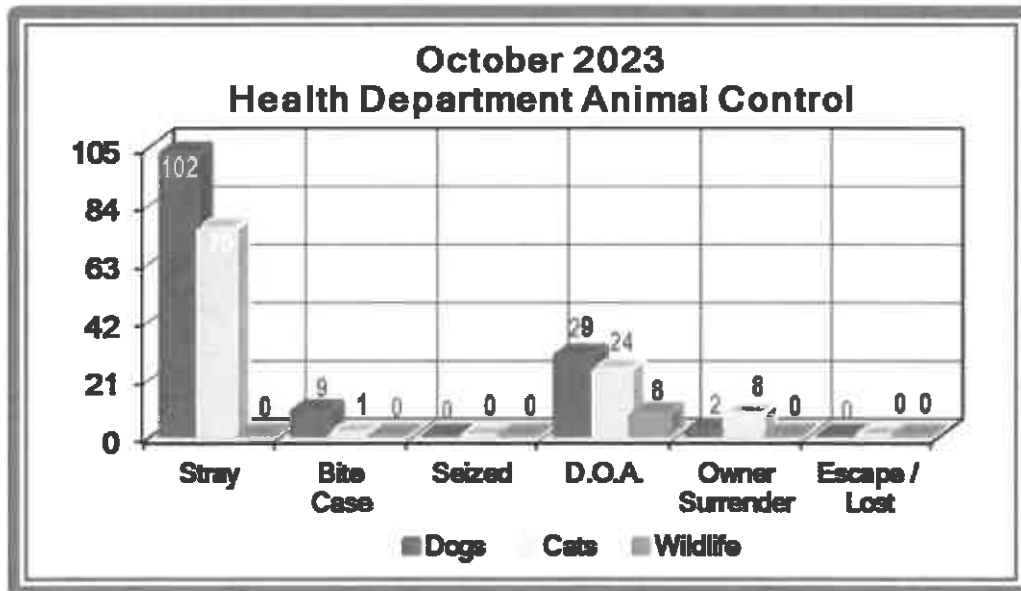
CITY	Stray	Bite Case	Seized	D.O.A.	Owner Surrender	Escape, Lost, Etc.	Oct	YTD 23-24
<b>Mission</b>	0	0	0	6	0	0	<b>6</b>	<b>6</b>
<b>Alton</b>	0	0	0	0	0	0	<b>0</b>	<b>0</b>
<b>Palmview</b>	0	0	0	2	0	0	<b>2</b>	<b>2</b>
<b>Oct</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>8</b>	<b>0</b>	<b>0</b>	<b>8</b>	
<b>YTD 23-24</b>	0	0	0	8	0	0		8
<b>FY 22-23</b>	51	0	0	130	3	0		182

### Health Department Animal Control Summary

Below is our Health Department Animal Control Shelter summary of dogs, cats, and wildlife.

#### October 2023 Health Department Animal Control

Animal Type	Stray	Bite Case	Seized	D.O.A.	Owner Surrender	Escape / Lost	Oct	YTD 23-24
<b>Dogs</b>	102	9	0	29	2	0	142	142
<b>Cats</b>	75	1	0	24	8	0	108	108
<b>Wildlife</b>	0	0	0	8	0	0	8	8
<b>Oct</b>	177	10	0	61	10	0	258	
<b>YTD 23-24</b>	177	10	0	61	10	0		258
<b>FY 22-23</b>	1,251	52	3	504	145	5		1,960





# Public Works

**November 2023  
Monthly Report**

## **Wastewater Treatment Plant Projects**



**Maintenance to Auger**



**AEP Checking Electrical Surges**

## **Public Works Projects**



**PUBLIC WORKS**  
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# Utility Billing and Collection

## ANALYTICAL STATISTICAL COMPARISON

### ‡ UTILITY BILLING ‡

BILLING TYPE	NOV - 2023	NOV - 2022	FY 23-24	FY 22-23
Water Consumption (Gals.)	424,493,000	358,196,000	893,560,000	817,932,000
Number of Customers	30,325	29,808		

### WATER & WASTEWATER

Water Sales	\$ 1,372,417	\$ 1,080,284	\$ 2,851,783	\$ 2,255,899
Water Sales - <i>Granjeno</i>	2,658	2,213	5,596	4,456
Connections	60,000	20,750	89,100	34,610
Reconnect Fees	11,325	27,100	18,550	44,480
Sewage Service	732,382	531,435	1,507,341	1,069,669
Sewage Service - <i>Granjeno</i>	2,501	1,284	3,739	2,693
Industrial Sewer Surcharge	0	622	0	622
Wastewater Assessment	18,040	9,480	26,960	15,755
Service Charge	19,776	8,870	28,187	12,767
Garage Sales & Other	7,675	6,406	11,910	9,326
<b>Total</b>	<b>\$ 2,226,774</b>	<b>\$ 1,688,444</b>	<b>\$ 4,543,166</b>	<b>\$ 3,450,277</b>

### SANITATION

Garbage Fees	\$ 657,179	\$ 607,082	\$ 1,280,052	\$1,186,408
Brush Fees	206,740	68,690	309,791	135,280
<b>Total</b>	<b>\$ 863,919</b>	<b>\$ 675,772</b>	<b>\$ 1,589,843</b>	<b>\$1,321,688</b>

### DRAINAGE ASSESSMENT FEE

Drainage Assessment Fee	\$ 105,348	\$ 85,397	\$ 210,659	\$167,972
<b>Total</b>	<b>\$ 105,348</b>	<b>\$ 85,397</b>	<b>\$ 210,659</b>	<b>\$167,972</b>

<b>Total Billing</b>	<b>\$ 3,196,041</b>	<b>\$ 2,449,613</b>	<b>\$ 6,343,668</b>	<b>\$4,939,937</b>
----------------------	---------------------	---------------------	---------------------	--------------------

### ‡ UTILITY COLLECTIONS ‡

COLLECTIONS	NOV - 2023	NOV - 2022	FY 23-24	FY 22-23
<b>Total Collections</b>	<b>\$ 2,231,510</b>	<b>\$ 1,650,336</b>	<b>\$ 4,505,181</b>	<b>\$3,126,007</b>



## Water Distribution

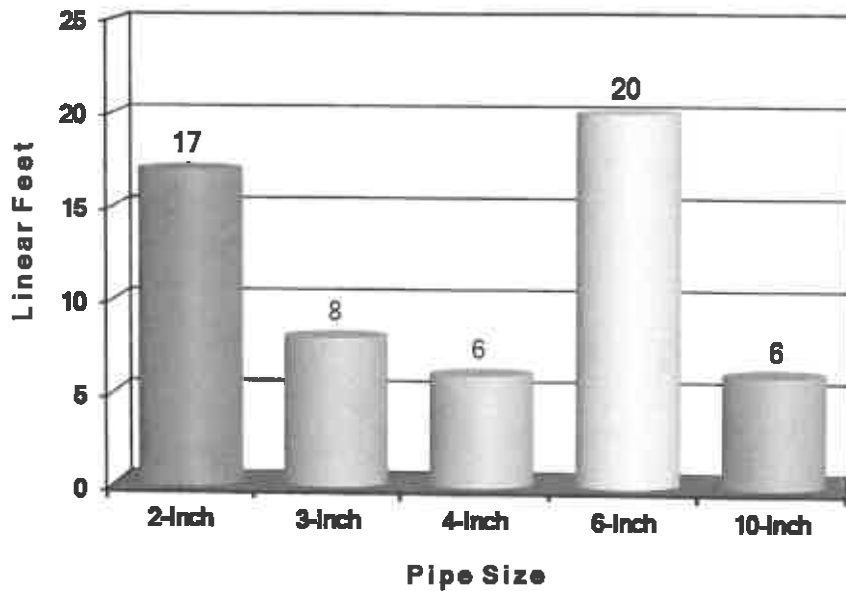
### Utility Line Installation

Water Distribution Crews installed a total of 57 Linear Feet of Utility Line. Below are the locations where the broken line repairs took place. There were twenty-two (22) major water line breaks repaired.

### Water Distribution Utility Line Installation

2-Inch	3-Inch	4-Inch	6-Inch	10-Inch
906 S Conway 3'	2571 E 4 <sup>th</sup> / Taylor 4'	3534 Garza St 6'	Chamber of Commerce 20'	Union St / Frontage 6'
400 Union St 10'	1106 Shary / Bus 83 4'			
Kika Loop / Francisco St 4'				
17 LF	8 LF	6 LF	20 LF	6 LF

### November 2023 Utility Pipe Line Installation

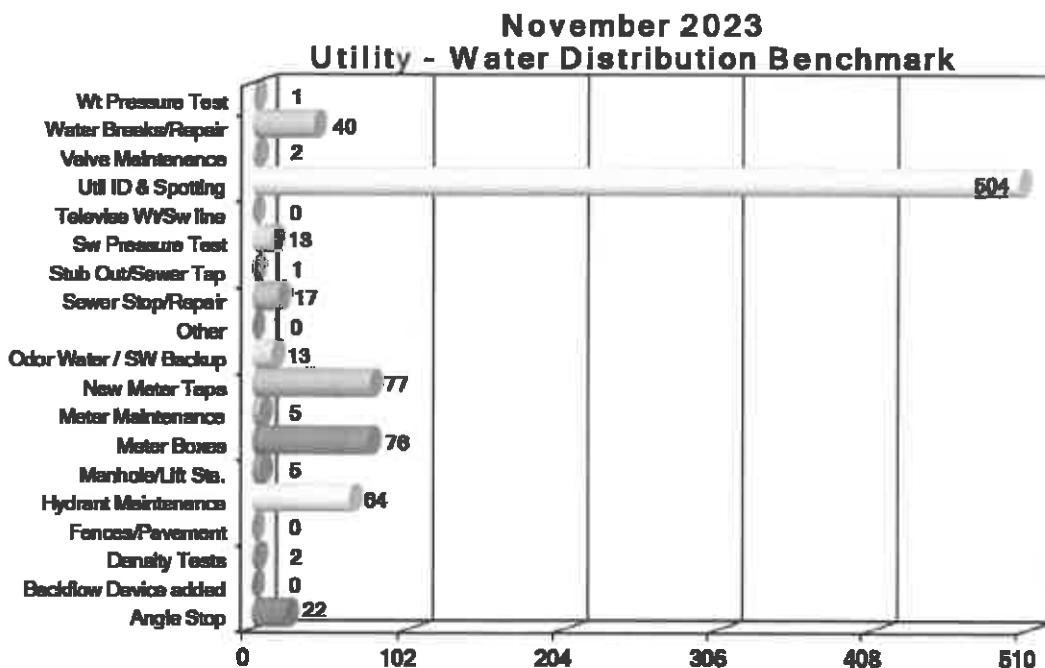


## Water Distribution

### Water Distribution - Maintenance Benchmark Summary

The following is Water Distribution's maintenance benchmark summary for November 2023.

Service Type	Oct	Nov	YTD 23-24	FY 22-23
Angle Stop	11	22	33	132
Backflow Device	1	0	1	0
Density Tests	0	2	2	529
Fences/Pavement	0	0	0	10
Hydrant Maintenance	81	84	145	357
Manhole/Lift Station	17	5	22	92
Meter Boxes	81	76	137	499
Meter Maintenance	4	5	9	67
New Meter Taps	63	77	140	507
Odor Water	27	13	40	271
Other	10	0	10	104
Sewer Stop/Repair/Tap	12	17	29	216
Stub Out	0	1	1	0
Sewer Pressure Test	0	13	13	154
Televise Sewer Line	0	0	0	0
Utility ID & Spotting	363	504	867	7,630
Valve Maintenance	2	2	4	22
Water Break/Repair	19	40	59	340
Water Pressure Test	0	1	1	99
<b>Totals</b>	<b>671</b>	<b>842</b>	<b>1,513</b>	<b>11,029</b>



**Water Distribution - Utility Inspections** Our Utility Inspectors, Mr. Lupe Vela and Mr. Carlos Fuentes, conducted inspections on the thirty-eight (38) sites below. Performed 1 Hydrostatic Test for water , 6 Air Tests, 7 Mandrel Tests for sewer and 2 Density Street Tests.

	Site/Subdivision	Start Date	Completion Date	Location	Inspection Description
1	All Heart Church	3/2023		3 Mile / Shary	Under Construction
2	Amber Grove	2/2023		2 1/4 Trooper	Under Construction
3	Augusto Contreras	2/2023		Shary / Bus 83	Under Construction
4	Bentsen Grove	9/2022		Inspiration / 1 Mile South	Under Construction
5	Bentsen Palm PH III	1/2023		Inspiration / 1 Mile South	Under Construction
6	Brilliant Academy PH I	3/2023		Los Ebanos / Charles St.	Under Construction
7	Bryan Pointe PH II	2/2023		Bryan / 1st Street	Under Construction
8	Camellias Plaza	9/2023		FM 495 / Bryan	Under Construction
9	Cap Storage Victoria Drive, LLC	6/2023		Shary / Victoria	Under Construction
10	City of Mission W-A15, S Conway L.S.	7/2020		Trinity / Conway South	Under Construction
11	Coastal Plaza	11/2021		Expressway / Bryan Road	Under Construction
12	Conway Avenue Sewer Project	2/2022		2 Mile / Conway	Under Construction
13	Cross Church	7/2023		Expressway / Glasscock	Under Construction
14	Crystal Estates	9/2023		Inspiration Rd / Esperanza	Under Construction
15	El Coyote	9/2023		4 Mile La Homa Rd	Under Construction
16	El Milagro PH I	12/2022		Los Indios / Bryan	Under Construction
17	Excel Carriers	7/2023		3 Mile / La Homa	Under Construction
18	Garden Path	9/2022		Taylor / FM 495	Under Construction
19	iHop	2/2023		North Conway	Under Construction
20	Lantana Landing	2/2022		2 1/4 Mile / Trooper	Under Construction
21	Las Esperanzas	1/2023		Glasscock / Frontage 83	Under Construction
22	Las Misiones De San Jorge	9/2023		S Conway / Military	Under Construction
23	Luckalinger Apartments	9/2021		Luckalinger / Bus 83	Under Construction
24	Manok Harbor Freight	2/2023		Frontage / Conway	Under Construction
25	Mayberry Ranch	1/2023		3 Mile North Mayberry	Under Construction
26	Monarza Estates	9/2023		3 1/4 N Mayberry	Under Construction
27	Mr. Marquez Superior Granit	7/2023		Shary / 4th Street	Under Construction
28	Palmetto Estates	9/2023		Barnes St	Under Construction
29	Plantation Grove Town Homes	9/2022		Plantation Boulevard	Under Construction
30	Quest Gateway	5/2023		Frontage / Bryan	Under Construction
31	Ragland Village	1/2023		Business 83 / Ragland	Under Construction
32	Sendero Phase I	1/2023		1 Mile South	Under Construction
33	Sendero Phase II	2/2022		1 Mile South	Under Construction
34	Sharyland Bus Park PH I	3/2022		Anzalduas / Military	Under Construction
35	Shary Town Plaza	7/2023		Shary / 4th Street	Under Construction
36	Speedy Trails	2/2022		West Mile 2 / Holland	Under Construction
37	The Shops At 495	9/2022		FM 495 / Conway	Under Construction
38	Turtle Cove	9/2023		Mile 3 / White Oak	Under Construction

**2023-24 Water & Wastewater Major Ongoing Construction Projects**

Project Name	Linear Feet	Construction Completion	Current Status	Construction Cost Estimate	Contractor
N. Conway Sewer Improvements	5,280 LF (Mile 2 to Mile 3)	90%	90%	\$ 687,110	RDH Site & Concrete LLC

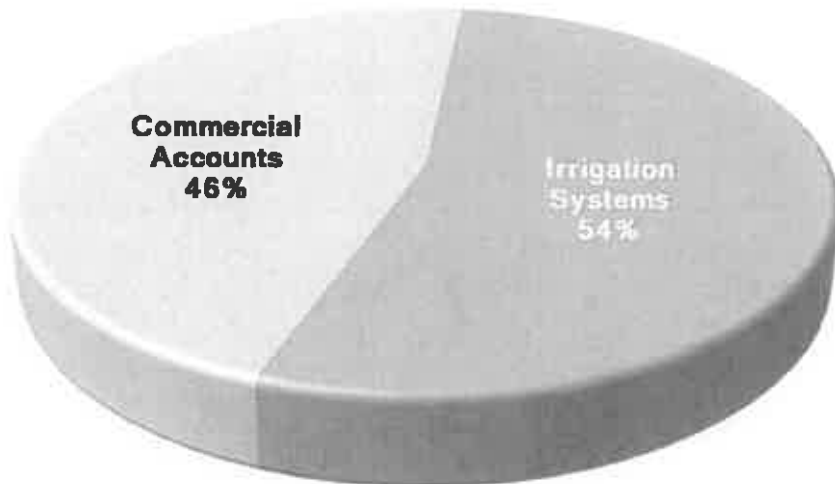
**Water Distribution - Backflow Prevention Inspections**

There were twenty-three (23) Backflow Prevention Assembly Inspections that Mauro Anzaldua Jr. performed to keep our water lines free from back siphonages and water backflow contamination for November.

**2023-24 Backflow Inspections**

Tests / Surveys	Oct	Nov	YTD 23-24	FY 22-23
Inspection of <i>Commercial</i> Accounts	9	7	16	80
Inspection of <i>Sprinkler</i> Accounts	14	16	30	165

**November 2023  
Backflow Prevention Inspections**



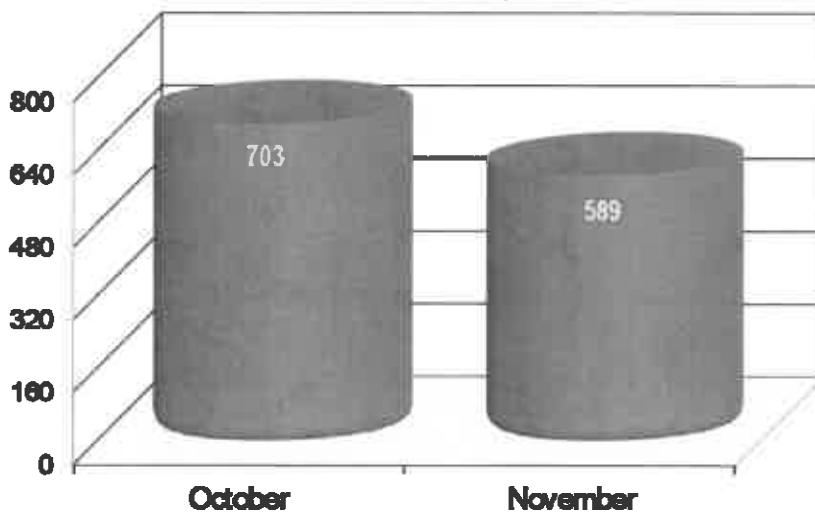
### Water Distribution - Sewer Collection

Our Sewer Collection Crews inspected and maintained monthly the City's 40 active Sewer Lift Stations and approximately 369 miles of sewer lines by responding to 12 sewer backups and 589 work orders this month.

#### 2023-24 Sewer Collection Lift Station Inspections

Service Type	Oct	Nov	YTD 23-24	FY 22-23
Lift Stations Inspections	703	589	1,292	6,280
Televised Sites	0	0	0	0
Televised Feet	0	0	0	0

**Sewer Collection Lift Station Inspections**



## Water Treatment Plant

**Water Production** Water Plant Operators at our North and South Water Treatment Plants treated 399.186 million gallons of water.

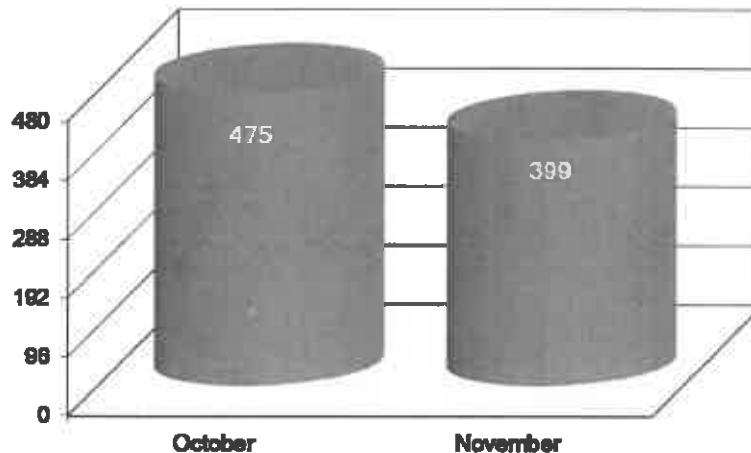
### 2023-24 Water Million Gallons (MG)

Avg	Max	Min	Oct	Nov	YTD 23-24	FY 22-23
13	16	11	475	399	874	4,915

Parameters Exceeded: N/A

Rainfall: 3.35"

### 2023-24 Water Production Million Gallons (MG)



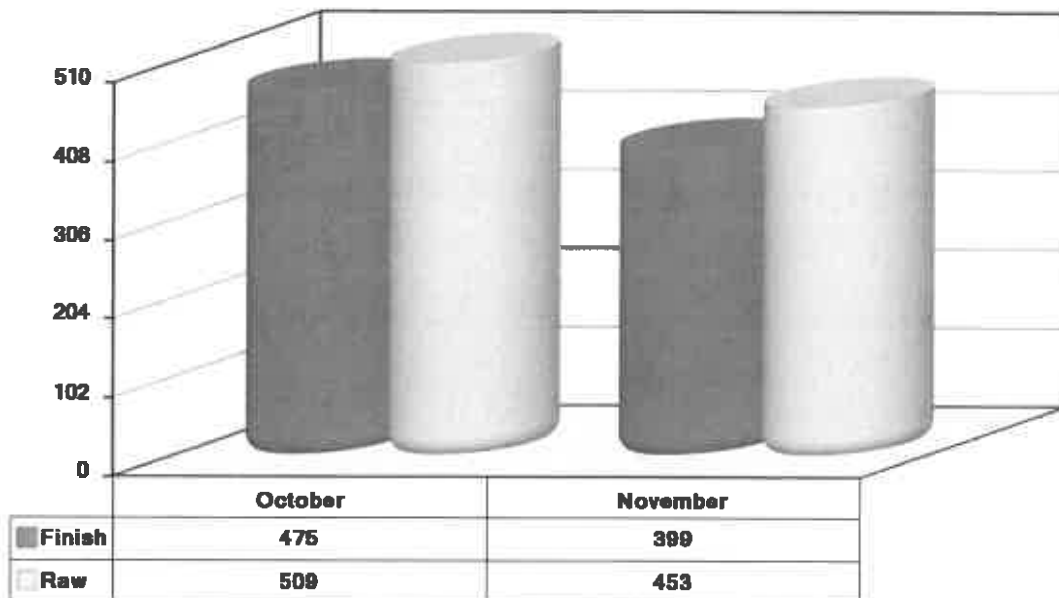
## Operations and Maintenance - North Water Treatment Plant

- The International Dioxide (IDI) Company collected the monthly chlorite samples.
- Continued with regular maintains of pump and motors, as well as, kept up with mowing grass in the facilities and tower.
- Transfer 9 got repaired.
- C&C finished removing sludge from drying beds.
- Operators cleaned liquid ammonia containers.
- Operators performed required daily and monthly water lab analysis, backwashed and cleaned required filters.
- COVID-19 safety practices continue based on the CDC Guidelines and staff are encouraged to wear masks and practice social distancing.
- Reviewed water quality lab results from the following certified laboratories:
  1. Ana-Lab (Chlorite, TOC, SUVA)
  2. Eurofins Eaton Analytical (Chlorite)

### Operations and Maintenance - South Water Treatment Plant

- The International Dioxide (IDI) Company collected the monthly chlorite samples.
- C&C removed and cleaned sludge dry beds at the South Reservoir.
- Operators performed daily and monthly water lab analysis, backwashed and cleaned required filters. Staff performed necessary water plant and reservoir adjustments; such as water influent, water effluent, water levels and chemical adjustments.
- Staff maintained grass trimmed at two treatment plants, reservoirs and distribution water towers.
- Initiated preventive maintenance on equipment as deemed necessary and exercised emergency generators weekly.

**Water Treatment Plants  
2023-24 Raw & Finish Water  
Million Gals. (MG)**



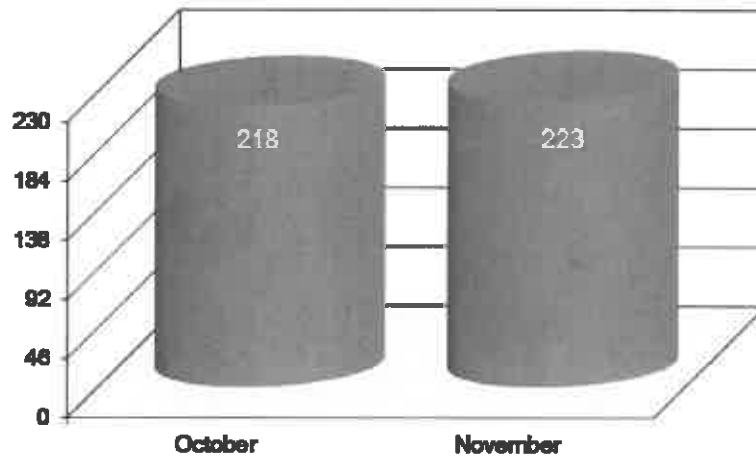
## Wastewater Treatment Plant

**Wastewater - Treatment** Wastewater Plant staff treated 222.500 million gallons of Wastewater.

**2023-24 Wastewater Million Gallons (MG)**

Avg	Max	Min	Oct	Nov	YTD 23-24	FY 22-23
7.4	8.3	6.9	218	223	441	2,719

**2023-24 Treated Wastewater Million Gallons (MG)**



### Wastewater - Wastewater Plant Status

No violations this month and Plant operated at 54.99% capacity; Rated at 13.5 mgd; Yearly averaged 7.424 mgd; There was 4.20 inches of rainfall this month.

### Wastewater - Risk Management Program

Wastewater Plant followed the suggested CDC Guidelines for COVID-19, as well as, all employees received Proper Protection Equipment when needed. Disinfectant spray was used to clean common areas. Facilities Department checked all filters for buildings with climate control systems and also checked safety equipment for fire hazard preparation.

### Wastewater - Staff Developments

Salth Rodriguez and Juan Cortez will soon be testing for a Wastewater "C" license. All classes have been taken and all operators are now ready for the next step in their careers. The Plant is planning to hire a Chief Operator to aid in the process control of processing water samples, process control and TCEQ compliances.

### Wastewater - Facility Activities

The Supervisory Staff continued to support the team with training goals and best practices towards maintaining the Plant in compliance with TCEQ regulatory inspections. The Plant will upgrade the UV Disinfection Systems. Xylem and the City of Mission have reached an agreement to start work plans on the rehabilitation of the Disinfection System. Plans to rehabilitate the Disinfection System will allow the disinfection process to continue for an extended period of time without the added cost of new construction to main structures. Other Rehabilitation Projects will soon be looked at for the Main Lift Station and Clarifier covers for the expansion side of the Plant.

### Wastewater - General Maintenance

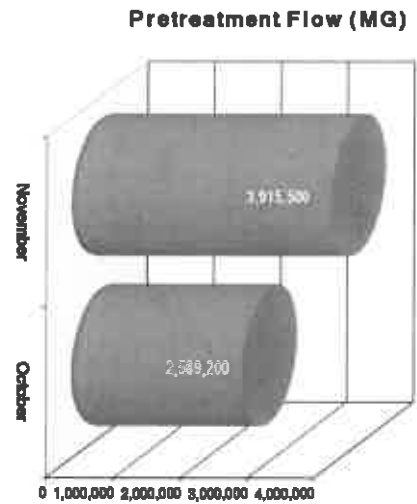
Staff maintained grass trimmed, initiated preventive maintenance on equipment as deemed necessary; (automatically) exercised two emergency generators once a week. In-house repairs were completed as follows:



1. Odor control systems were monitored and adjusted to reduce malodorous emissions.
2. Operators continued routine cleaning of clarifiers side walls to remove algae buildup.
3. Pumps at our Main Lift Station were exercised for better flow to our Screening System at head works.
4. Operators cleaned "Tea Cup" Grit System at head works on a daily basis.
5. Maintenance Crew worked on Aerators 1 through 6 to wash and clean bolts and add grease to prevent water damage.
6. Maintenance Crew worked on oil leakage for Aerator 5.
7. Maintenance Crew worked on maintaining a proper level at the Pretreatment Pond.
8. On and off procedures were done on Rotor East 3.
9. Worked on all Odor Control Systems to reduce foul odors to the community.
10. Maintenance Crew worked on trench for dewatering drying south end of plant drying bed.

**Wastewater - Contract Work** City's Contracted out electricians worked on the following.

1. J&E had no work done this month.
2. Hill-Tex work done at the Plant was as follows.
  - Worked on AC unit for MCC 2.
  - Worked on Rotor 3 East.
  - Worked on Main Lift Station due to parts needed for Pump 5.



**Wastewater - Other Contract Work**

1. CB3 continues to provide the Plant with sludge and grit removal services.
2. Cintas continued to provide uniform services and entrance door mat replacements on a weekly basis.
3. Polydine continued to supply us with polymer totes for aiding in sludge de-watering at Belt Press System.
4. Facilities Department worked on the Administration building.

**Wastewater - Lab Status** All supplies and equipment are meeting TCEQ standards and analysis are concurrent with Standard Methods. November's Bio Monitoring was completed and passed all analysis from Bio Aquatics Testing. Plant Supervisors continued using the EPA Discharge Monitoring Report Federal Reporting System to comply with the TCEQ permit.

**Wastewater - Special Projects** Capital Improvement Projects include an upgrade on the UV Systems, covers for UV protection and other needed projects. Also, Digester System upgrades are being discussed for future improvements, as well as, redundancy for our Dewatering Sludge System (Belt Press). Melden & Hunt Engineers are looking into the rehabilitation needs for the Main Lift Station.

**Pre-Treatment** Four surface aerators and motors are operational. Clarifier at Pretreatment was cleaned up of debris on the surface. All industrial flows to the Plant continued to be accounted for by meter totalizers and truck tickets. The Lone Star Citrus Company transported 28 truckloads of 140,000 gallons of citrus wastewater to the Pretreatment System. Pretreatment flow of waste from Rio Grande Juice Company and MPI (Metal Plating Industry) totaled 3,915,500 million gallons. Total sludge hauled was 336 cubic yards equivalent to twenty-four (24) roll off containers.

Month	Roll Offs	CuYds
Oct	30	420
Nov	24	336
YTD 23-24	54	756
FY 22-23	511	10,220



### Street Division - Benchmark Summary

Our Street Crews maintained streets using 93.48 tons of hot mix asphalt (HMA), patched approximately 789 potholes; placed a total of 24 signs 24 poles (cemented); inspected and repaired 90 traffic lights and street lights and street lamps; 837 street miles swept; removed 432 tires; street crews cleared right-of-way tree limb obstructions throughout the City. There were 138 customers and a monetary Collection of Debris totaling \$ 3,611.

### Street Improvement & Construction Projects

Project Name	Linear Feet	Construction % Completion	Current Status	Project Cost	Contractor
Street Maintenance Citywide	93.48 Tons HMA	100%	100%	\$ 7,478	Street Department

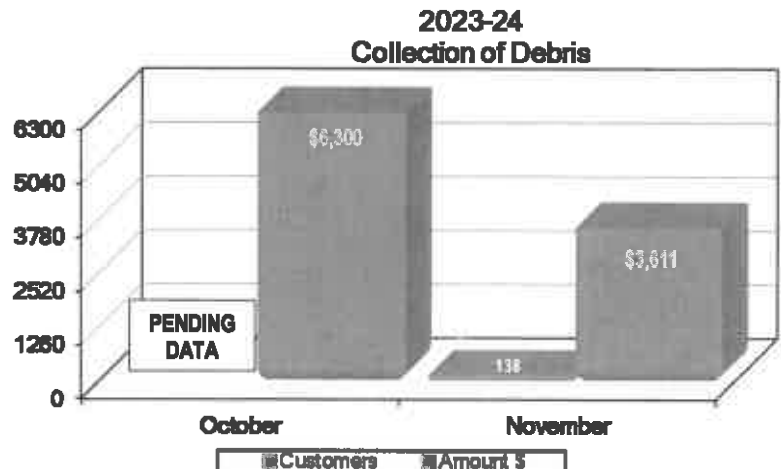
### Storm Drainage Improvement Projects

Project Name	Linear Feet	Construction Completion	Current Status	Construction Cost Estimate	Contractor
Esperanza Storm Drainage Improvements	13,635	100%	100%	\$ 5,736,827	Texas Cordia Const. LLC
Glasscock Storm Drainage Improvements	11,865	85%	85%	\$ 3,712,513	Mor-Will Const. LLC
Stewart Storm Drainage Improvements	8,160	100%	100%	\$ 3,323,780	G&G Contractors

**Collection of Debris** There were (138) customers with a collection of debris totaling \$ 3,611.

### Collection of Debris

Month	Customers	Amount \$
Oct	pending	\$ 6,300
Nov	138	\$ 3,611
YTD 23-24	138	\$ 9,911
FY 22-23	2,592	\$ 69,562

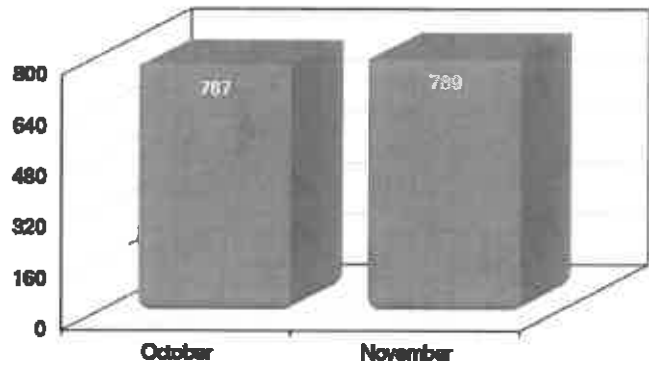


**City Pothole Maintenance** Street Crews filled a total of 789 potholes.

**Pothole Benchmark**

Month	22-23	23-24
Oct	621	767
Nov	675	789
<b>Totals</b>	<b>1,296</b>	<b>1,556</b>

**2023-24  
Pothole Count**

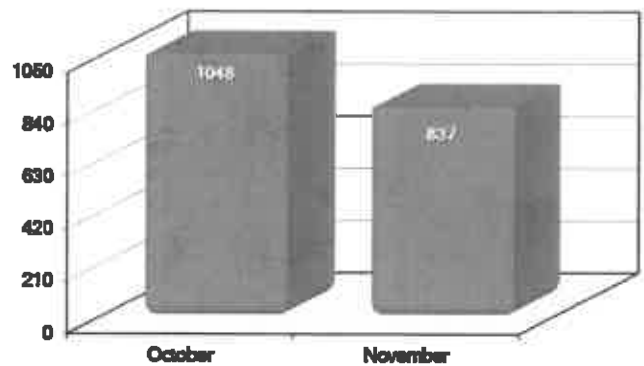


**City Street Miles Swept** Mr. Torres and Mr. Gutierrez, Sweeper Operators, cleaned 837 miles.

**Street Sweeper Miles**

Month	22-23	23-24
Oct	199	1,048
Nov	478	837
<b>Totals</b>	<b>677</b>	<b>1,885</b>

**2023-24  
Street Miles Swept**

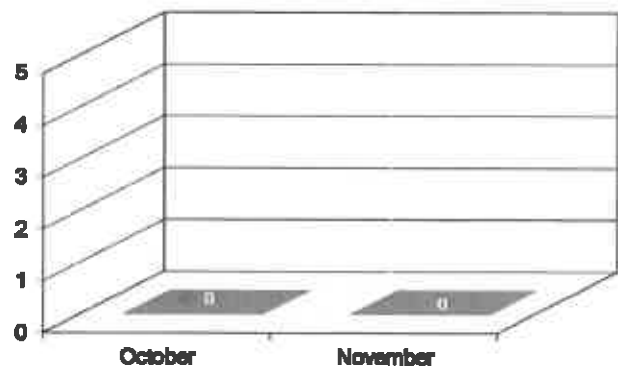


**Lot Maintenance / Demolished Home** There were no properties demolished.

**Lot Maintenance /  
Demolished Home**

Month	22-23	23-24
Oct	0	0
Nov	2	0
<b>Totals</b>	<b>2</b>	<b>0</b>

**2023-24  
Lot Maintenance / Demolished Home**

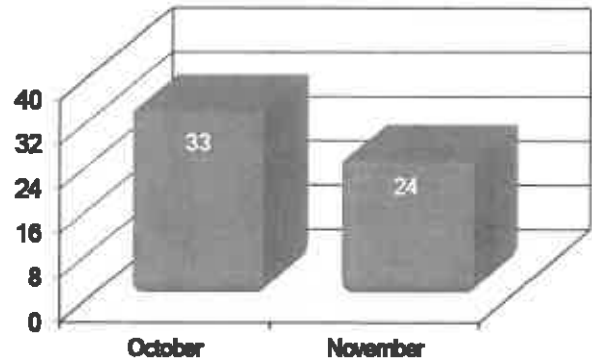


**Sign Shop Output Measures** Crews installed 24 signs (18 stop signs) and 24 poles.

**Sign Installations**

Month	22-23	23-24	Posts
Oct	67	33	33
Nov	32	24	24
<b>Totals</b>	<b>99</b>	<b>57</b>	<b>57</b>

**2023-24 Sign Installations**

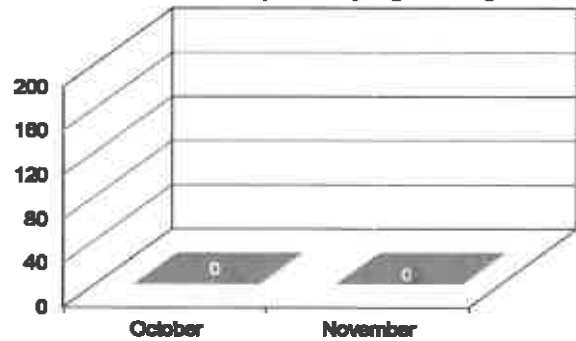


**Street Light Maintenance** There were no Street Light inspections this month.

**Street Lights**

Month	22-23	23-24
Oct	169	0
Nov	0	0
<b>Totals</b>	<b>169</b>	<b>0</b>

**2023-24 Street & Expressway Light Outages**



**Traffic Signal Maintenance**

De-activated the School Flashers (off); for the Thanksgiving no school days.

Month	School Zone			Traffic Signals Light Changes							
	Light Bulb Replacement	Re-set Controller	School Maint	Green	Red	Amber	Walk / Don't Walk	Trouble shoot Controller	Reg Maint	Misc	Total
Oct	2	0	8	1	1	0	0	4	30	38	84
Nov	0	0	26	1	1	0	0	2	26	34	90
<b>YTD 23-24</b>	<b>2</b>	<b>0</b>	<b>34</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>6</b>	<b>56</b>	<b>72</b>	<b>174</b>
<b>FY 22-23</b>	<b>9</b>	<b>34</b>	<b>119</b>	<b>23</b>	<b>38</b>	<b>27</b>	<b>40</b>	<b>71</b>	<b>242</b>	<b>376</b>	<b>979</b>

**Storm Drainage** Street Crews cleared debris from storm drains and ditches throughout the City.

**City Crew Collect Debris** Our Alley Crew cleaned alleyways and averaged 5 trailer loads daily and mowed an average of 2 miles of alleyway.

**Tire Removal** Our Streets Crew removed 432 tires from the City this month.

**Tire Collection**

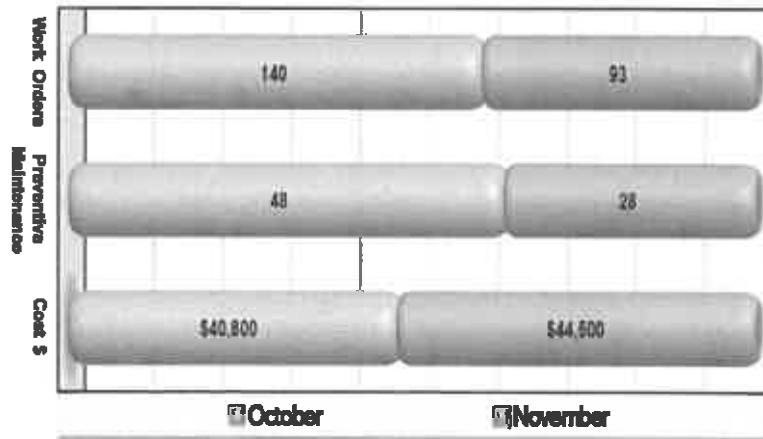
Month	22-23	23-24
Oct	1,200	210
Nov	675	432
<b>Totals</b>	<b>1,875</b>	<b>642</b>



**2023-24 Fleet Maintenance & Cost Summary**

Charge Code	Work Orders	Preventive Maintenance	Cost \$
Oil Changes / PM	65	28	\$ 26,000
Repairs	28	0	\$ 18,500
<b>Totals</b>	<b>93</b>	<b>28</b>	<b>\$ 44,500</b>
YTD 23-24	233	76	\$ 85,300
FY 22-23	895	715	\$ 514,600

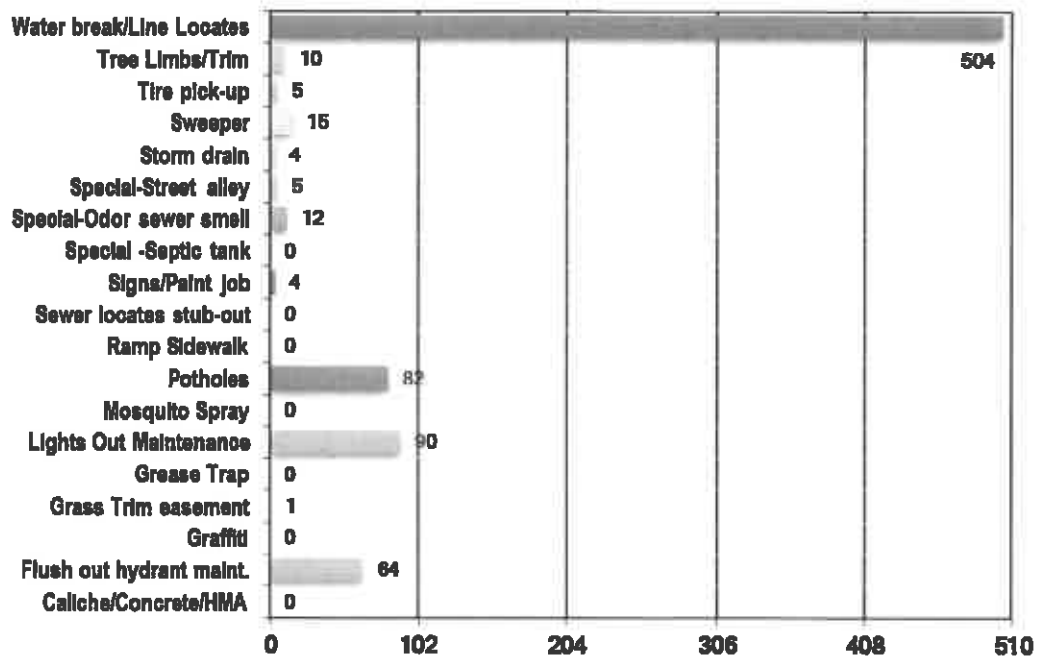
**2023-24 Fleet Work Order Benchmark**



### Administration Request for Service Calls

Service Type	Oct	Nov	YTD 23-24	FY 22-23
Callche/Concrete/HMA	2	0	2	10
Flush Hydrant Maintenance	81	64	145	357
Graffiti	0	0	0	0
Grass Trim easement	1	1	2	161
Grease Trap	0	0	0	0
Lights Out Maintenance	84	90	174	1,254
Mosquito spray	0	0	0	0
Potholes	45	82	127	810
Ramp Sidewalk	1	0	1	6
Sewer locates stub-out	0	0	0	0
Signs/Paint Job	6	4	10	79
Special -Septic tank	0	0	0	0
Special-Odor smell	27	12	39	285
Special-Street alley	6	5	11	132
Storm drain	6	4	10	102
Sweeper	21	15	36	135
Tire pick-up	0	5	5	69
Tree Limbs/Trim	21	10	31	212
Water break/Line locates	382	504	886	7,840
<b>Total</b>	<b>683</b>	<b>796</b>	<b>1,479</b>	<b>11,452</b>

### November 2023 Request for Service Calls

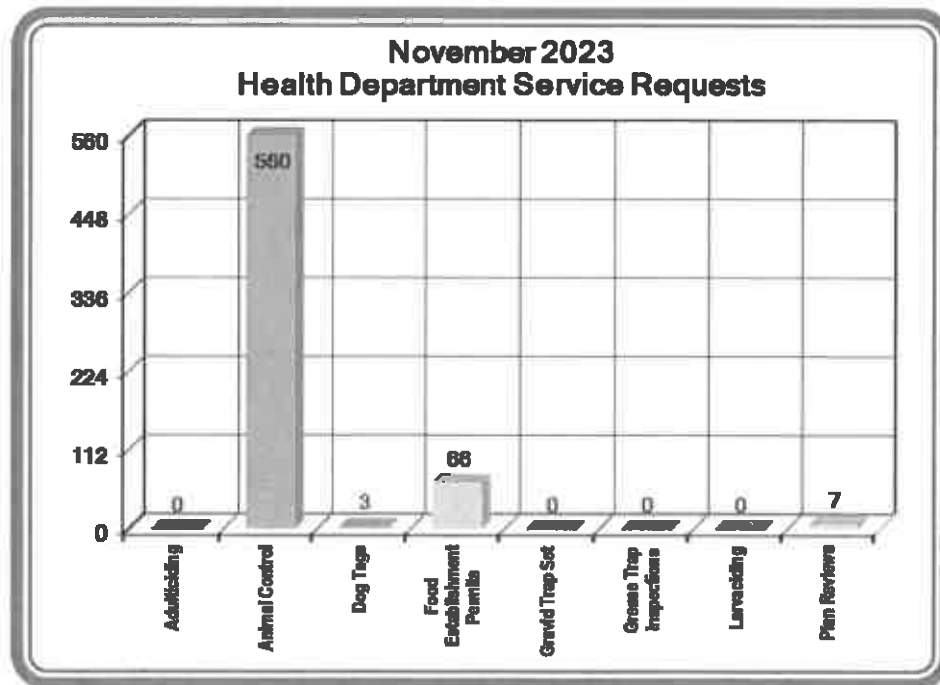


## Health Department

### Health Department Benchmark Summary

Following are the services provided by the Health Department for November 2023.

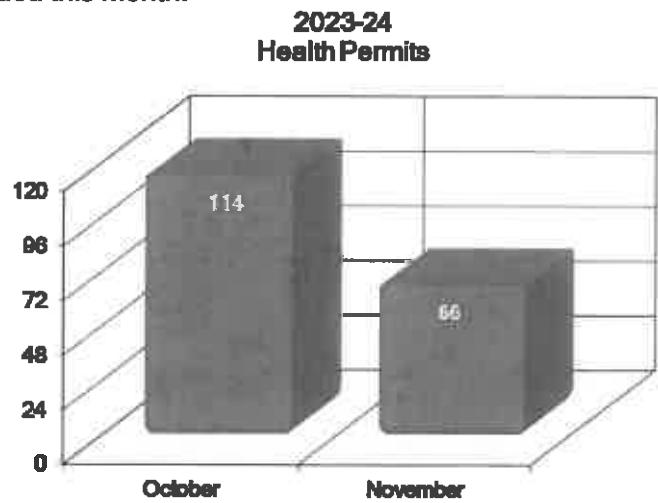
Service Type	Oct	Nov	YTD 23-24	FY 22-23
Adulticiding	0	0	0	5
Animal Control	756	560	1,316	6,813
Dog Tags	3	3	6	44
Food Est. Permits	114	66	180	720
Gravid Trap Set	0	0	0	0
Grease Trap Inspections	0	0	0	36
Larvaciding	0	0	0	7
Plan Reviews	8	7	15	74
<b>Total</b>	<b>881</b>	<b>636</b>	<b>1,517</b>	<b>7,699</b>



### Health Permits

A total of 66 Food Establishment permits were issued this month.

Food Establishment Permits		
Month	YTD 22-23	YTD 23-24
Oct	64	114
Nov	42	66
<b>Totals</b>	<b>106</b>	<b>180</b>



**Animal Control Service Calls** Citizens called (560 calls) regarding Animal Control concerns.

Animal Control Calls		
Month	YTD 22-23	YTD 23-24
Oct	585	756
Nov	394	560
<b>Totals</b>	<b>979</b>	<b>1,316</b>





### Health Department Animal Control

Our City's Animal Wellness Officers, Aaron, Mabely and Ivan, along with the staff from Alton and Palmview, reported the following Animal Control for November. There were 176 service orders completed this month.

#### Dogs

CITY	Stray	Bite Case	Seized	D.O.A.	Owner Surrender	Escape, Lost, Etc.	Nov	YTD 23-24
Mission	55	3	0	8	4	0	70	207
Alton	2	0	0	1	0	0	3	6
Palmview	7	1	0	0	0	0	8	10
Nov	64	4	0	9	4	0	81	
YTD 23-24	166	13	0	38	6	0		223
FY 22-23	675	48	3	195	122	5		1,048

#### Cats

CITY	Stray	Bite Case	Seized	D.O.A.	Owner Surrender	Escape, Lost, Etc.	Nov	YTD 23-24
Mission	73	0	0	8	0	0	81	186
Alton	1	0	0	2	0	0	3	3
Palmview	0	0	0	0	0	0	0	3
Nov	74	0	0	10	0	0	84	
YTD 23-24	149	1	0	34	8	0		192
FY 22-23	525	4	0	181	20	0		730

#### Wildlife

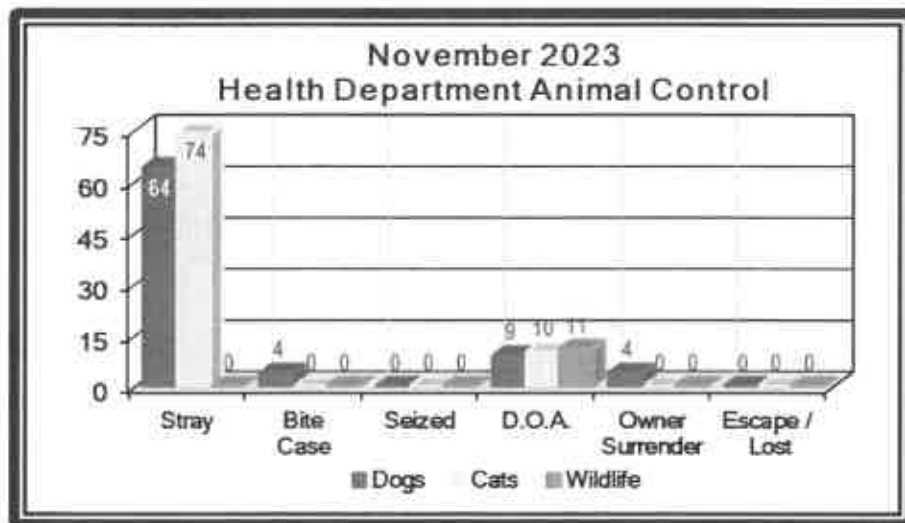
CITY	Stray	Bite Case	Seized	D.O.A.	Owner Surrender	Escape, Lost, Etc.	Nov	YTD 23-24
Mission	0	0	0	10	0	0	10	16
Alton	0	0	0	1	0	0	1	1
Palmview	0	0	0	0	0	0	0	2
Nov	0	0	0	11	0	0	11	
YTD 23-24	0	0	0	19	0	0		19
FY 22-23	51	0	0	128	3	0		182

### Health Department Animal Control Summary

Below is our Health Department Animal Control Shelter summary of dogs, cats, and wildlife.

#### November 2023 Health Department Animal Control

Animal Type	Stray	Bite Case	Seized	D.O.A.	Owner Surrender	Escape / Lost	Nov	YTD 23-24
<b>Dogs</b>	64	4	0	9	4	0	81	223
<b>Cats</b>	74	0	0	10	0	0	84	192
<b>Wildlife</b>	0	0	0	11	0	0	11	19
<b>Nov</b>	138	4	0	30	4	0	176	
<b>YTD 23-24</b>	315	14	0	91	14	0		434
<b>FY 22-23</b>	1,251	52	3	504	145	5		1,960





# Public Works

## December 2023 Monthly Report

### Streets Projects



### Mission Pawable Way



227 Abelino Farias



### Public Works Projects



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## Utility Billing and Collection

### ANALYTICAL STATISTICAL COMPARISON

#### ‡ UTILITY BILLING ‡

BILLING TYPE	DEC - 2023	DEC - 2022	FY 23-24	FY 22-23
Water Consumption (Gals.)	314,353,000	310,641,000	1,207,913,000	1,073,263,000
Number of Customers	30,577	30,138		

#### WATER & WASTEWATER

Water Sales	\$ 1,138,134	\$ 965,016	\$ 3,989,917	\$ 3,197,923
Water Sales - <i>Granjeno</i>	2,210	1,958	7,806	6,525
Connections	16,230	9,270	105,330	41,825
Reconnect Fees	5,150	840	23,700	12,180
Sewage Service	637,446	518,937	2,144,787	1,578,025
Sewage Service - <i>Granjeno</i>	1,246	1,262	4,985	3,827
Industrial Sewer Surcharge	1,935	87	1,935	201
Wastewater Assessment	5,060	12,860	32,020	23,935
Service Charge	9,625	14,399	37,812	27,630
Garage Sales & Other	5,235	7,880	17,145	17,120
<b>Total</b>	<b>\$ 1,822,271</b>	<b>\$ 1,532,487</b>	<b>\$ 6,365,437</b>	<b>\$ 4,909,191</b>

#### SANITATION

Garbage Fees	\$ 679,216	\$ 609,496	\$ 1,959,268	\$ 1,820,268
Brush Fees	104,645	69,197	414,436	206,194
<b>Total</b>	<b>\$ 783,861</b>	<b>\$ 678,693</b>	<b>\$ 2,373,704</b>	<b>\$ 2,026,462</b>

#### DRAINAGE ASSESSMENT FEE

Drainage Assessment Fee	\$ 105,484	\$ 85,673	\$ 316,143	\$ 256,701
<b>Total</b>	<b>\$ 105,484</b>	<b>\$ 85,673</b>	<b>\$ 316,143</b>	<b>\$ 256,701</b>

<b>Total Billing</b>	<b>\$ 2,711,616</b>	<b>\$ 2,296,853</b>	<b>\$ 9,055,284</b>	<b>\$ 7,192,354</b>
----------------------	---------------------	---------------------	---------------------	---------------------

#### ‡ UTILITY COLLECTIONS ‡

COLLECTIONS	DEC - 2023	DEC - 2022	FY 23-24	FY 22-23
<b>Total Collections</b>	<b>\$ 1,972,777</b>	<b>\$ 1,450,104</b>	<b>\$ 6,477,958</b>	<b>\$ 4,762,041</b>

## Water Distribution

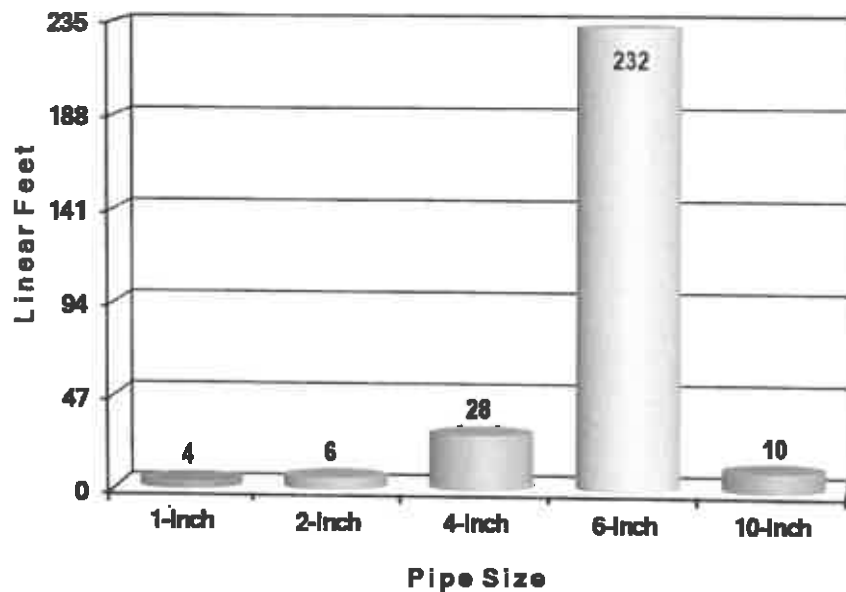
### Utility Line Installation

Water Distribution Crews installed a total of 280 Linear Feet of Utility Line. Below are the locations where the broken line repairs took place. There were thirteen (13) major water line breaks repaired.

### Water Distribution Utility Line Installation

1-Inch	2-Inch	4-Inch	6-Inch	10-Inch
2414 Silver Oaks 4'	805 E Exp 83 4'	103 N Canal 6'	Chamber of Commerce 232'	1900 E Hwy 8 10'
	2212 Karino Dr 2'	3905 Los Ebanos 4'		
		1403 Jacob St 4'		
		102 S Retama 14'		
4 LF	6 LF	28 LF	232 LF	10 LF

### December 2023 Utility Pipe Line Installation

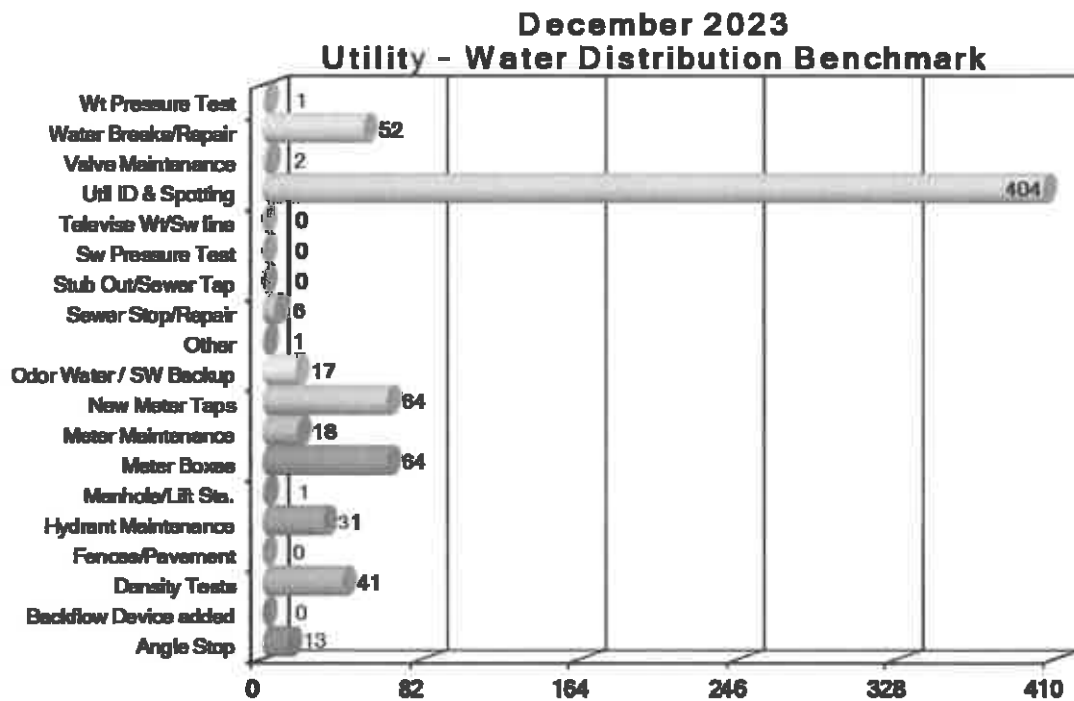


## Water Distribution

### Water Distribution - Maintenance Benchmark Summary

The following is Water Distribution's maintenance benchmark summary for December 2023.

Service Type	Oct	Nov	Dec	YTD 23-24	FY 22-23
Angle Stop	11	22	13	46	132
Backflow Device	1	0	0	1	0
Density Tests	0	2	41	43	529
Fences/Pavement	0	0	0	0	10
Hydrant Maintenance	81	64	31	176	357
Manhole/Lift Station	17	5	1	23	92
Meter Boxes	61	76	64	201	499
Meter Maintenance	4	5	18	27	67
New Meter Taps	63	77	64	204	507
Odor Water	27	13	17	57	271
Other	10	0	1	11	104
Sewer Stop/Repair/Tap	12	17	6	35	216
Stub Out	0	1	0	1	0
Sewer Pressure Test	0	13	0	13	154
Televiser Sewer line	0	0	0	0	0
Utility ID & Spotting	363	504	404	1,271	7,630
Valve Maintenance	2	2	2	6	22
Water Break/Repair	19	40	52	111	340
Water Pressure Test	0	1	1	2	99
<b>Totals</b>	<b>671</b>	<b>842</b>	<b>715</b>	<b>2,228</b>	<b>11,029</b>



**Water Distribution - Utility Inspections** Our Utility Inspectors, Mr. Lupe Vela and Mr. Carlos Fuentes, conducted inspections on the thirty-eight (38) sites below. Performed 1 Hydrostatic Test for water and 41 Density Street Tests. There was 404 line locates.

Site/Subdivision	Start Date	Completion Date	Location	Inspection Description
1 All Heart Church	3/2023		3 Mile / Shary	Under Construction
2 Amber Grove	2/2023		2 1/2 Troesper	Under Construction
3 Augusto Contreras	2/2023		Shary / Bus 83	Under Construction
4 Bentsen Grove	9/2022		Inspiration / 1 Mile South	Under Construction
5 Bentsen Palm PH III	1/2023		Inspiration / 1 Mile South	Under Construction
6 Brilliant Academy PH I	3/2023		Los Ebanos / Charles St.	Under Construction
7 Bryan Pointe PH II	2/2023		Bryan / 1st Street	Under Construction
8 Camellas Plaza	9/2023		FM 495 / Bryan	Under Construction
9 Cap Storage Victoria Drive, LLC	6/2023		Shary / Victoria	Under Construction
10 City of Mission W-A15, S Conway L.S.	7/2020		Trinity / Conway South	Under Construction
11 Coastal Plaza	11/2021		Expressway / Bryan Road	Under Construction
12 Conway Avenue Sewer Project	2/2022		2 Mile / Conway	Under Construction
13 Cross Church	7/2023		Expressway / Glasscock	Under Construction
14 Crystal Estates	9/2023		Inspiration Rd / Esperanza	Under Construction
15 El Coyote	9/2023		4 Mile La Homa Rd	Under Construction
16 El Milagro PH I	12/2022		Los Indios / Bryan	Under Construction
17 Excel Carriers	7/2023		3 Mile / La Homa	Under Construction
18 Garden Path	9/2022		Taylor / FM 495	Under Construction
19 IHop	2/2023		North Conway	Under Construction
20 Lantana Landing	2/2022	12/2023	2 1/2 Mile / Troesper	Utilities Complete
21 Las Esperanzas	1/2023		Glasscock / Frontage 83	Under Construction
22 Las Misiones De San Jorge	9/2023		S Conway / Military	Under Construction
23 Luckelinger Apartments	9/2021		Luckelinger / Bus 83	Under Construction
24 Manok Harbor Freight	2/2023	12/2023	Frontage / Conway	Utilities Complete
25 Mayberry Ranch	1/2023		3 Mile North Mayberry	Under Construction
26 Monarza Estates	9/2023		3 1/2 N Mayberry	Under Construction
27 Mr. Marquez Superior Granit	7/2023		Shary / 4th Street	Under Construction
28 Palmetto Estates	9/2023		Barnes St	Under Construction
29 Plantation Grove Town Homes	9/2022	12/2023	Plantation Boulevard	Utilities Complete
30 Quest Gateway	5/2023		Frontage / Bryan	Under Construction
31 Ragland Village	1/2023		Business 83 / Ragland	Under Construction
32 Sendero Phase I	1/2023		1 Mile South	Under Construction
33 Sendero Phase II	2/2022		1 Mile South	Under Construction
34 Sharyland Bus Park PH I	3/2022		Anzalduas / Military	Under Construction
35 Shary Town Plaza	7/2023		Shary / 4th Street	Under Construction
36 Speedy Trails	2/2022		West Mile 2 / Holland	Under Construction
37 The Shops At 495	9/2022		FM 495 / Conway	Under Construction
38 Turtle Cove	9/2023		Mile 3 / White Oak	Under Construction

**2023-24 Water & Wastewater Major Ongoing Construction Projects**

Project Name	Linear Feet	Construction Completion	Current Status	Construction Cost Estimate	Contractor
N. Conway Sewer Improvements	5,280 LF (Mile 2 to Mile 3)	90%	90%	\$ 667,110	RDH Site & Concrete LLC



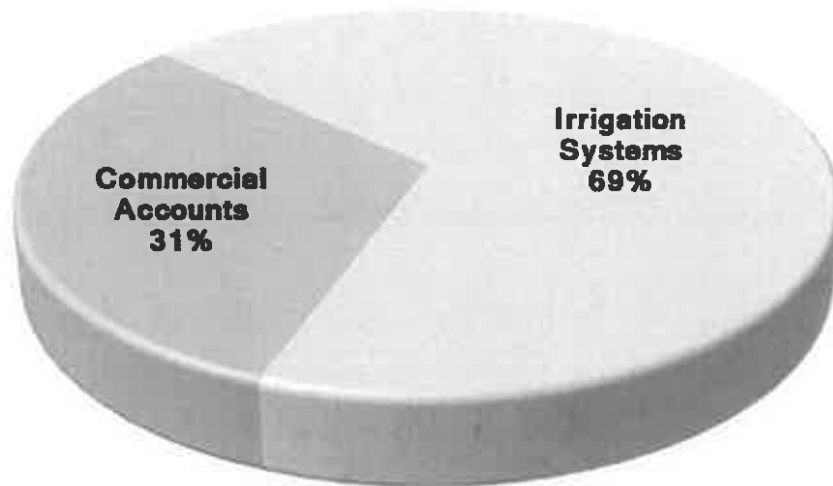
**Water Distribution - Backflow Prevention Inspections**

There were sixteen (16) Backflow Prevention Assembly Inspections that Mauro Anzaldua Jr. performed to keep our water lines free from back siphonages and water backflow contamination for December.

**2023-24 Backflow Inspections**

Tests / Surveys	Oct	Nov	Dec	YTD 23-24	FY 22-23
Inspection of <i>Commercial</i> Accounts	9	7	5	21	80
Inspection of <i>Sprinkler</i> Accounts	14	16	11	41	165

**December 2023  
Backflow Prevention Inspections**



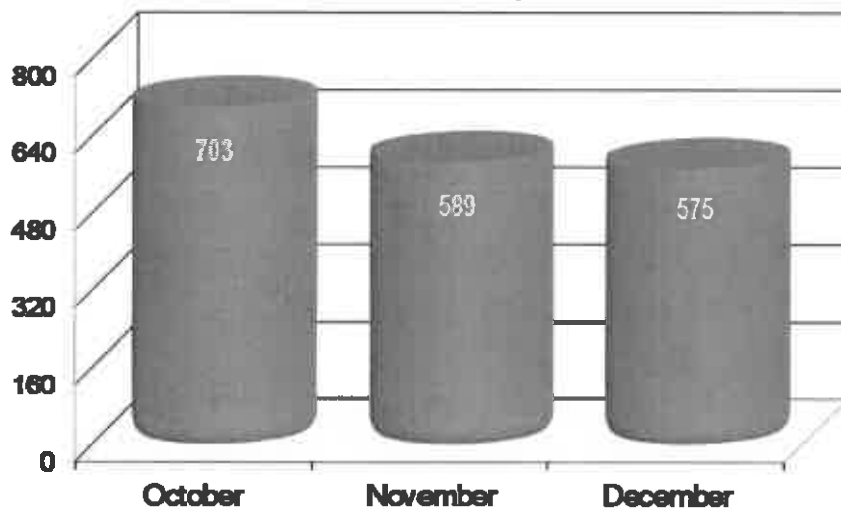
### Water Distribution - Sewer Collection

Our Sewer Collection Crews inspected and maintained monthly the City's 40 active Sewer Lift Stations and approximately 369 miles of sewer lines by responding to 17 sewer backups and 575 work orders this month.

#### 2023-24 Sewer Collection Lift Station Inspections

Service Type	Oct	Nov	Dec	YTD 23-24	FY 22-23
<b>Lift Stations Inspections</b>	<b>703</b>	<b>589</b>	<b>575</b>	<b>1,867</b>	<b>6,280</b>
<b>Televised Sites</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Televised Feet</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**Sewer Collection Lift Station Inspections**



## Water Treatment Plant

**Water Production** Water Plant Operators at our North and South Water Treatment Plants treated 373.095 million gallons of water.

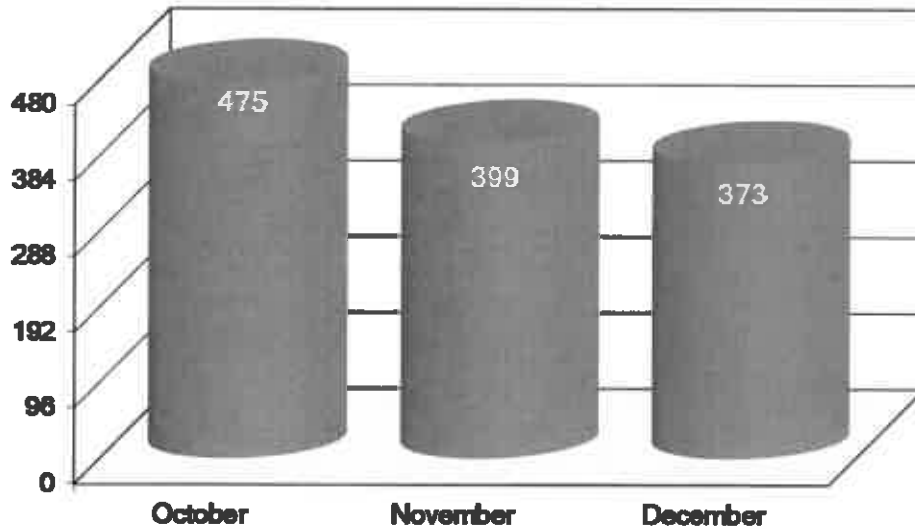
### 2023-24 Water Million Gallons (MG)

Avg	Max	Min	Oct	Nov	Dec	YTD 23-24	FY 22-23
12	13	10	475	399	373	1,247	4,915

Parameters Exceeded: N/A

Rainfall: 0.60"

### 2023-24 Water Production Million Gallons (MG)



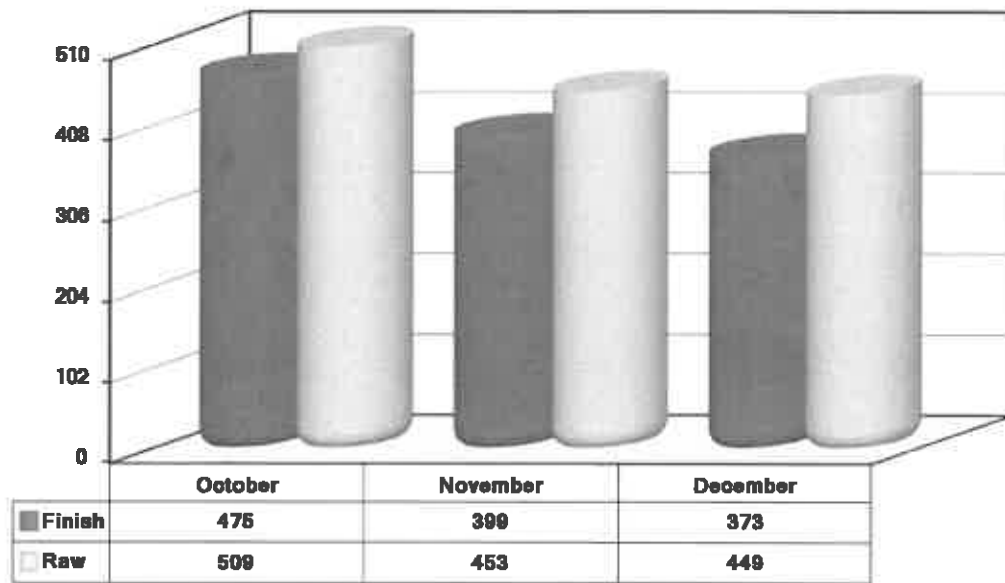
### Operations and Maintenance - North Water Treatment Plant

- The International Dioxide (IDI) Company collected the monthly chlorite samples.
- Continued with regular maintains of pump and motors, as well as, kept up with mowing grass in the facilities and towers.
- Operators cleaned liquid ammonia containers.
- Operators performed required daily and monthly water lab analysis, backwashed and cleaned required filters.
- COVID-19 safety practices continue based on the CDC Guidelines and staff are encouraged to wear masks and practice social distancing.
- Reviewed water quality lab results from the following certified laboratories:
  1. Ana-Lab (Chlorite, TOC, SUVA)
  2. Eurofins Eaton Analytical (Chlorite)

### Operations and Maintenance - South Water Treatment Plant

- The International Dioxide (IDI) Company collected the monthly chlorite samples.
- C&C removed and cleaned sludge dry beds at the South Reservoir.
- Operators continued with regular maintains of pump and motors, as well as, kept up with mowing grass in the facilities and towers.
- Operators performed dally and monthly water lab analysis, backwashed and cleaned required filters. Staff performed necessary water plant and reservoir adjustments; such as water influent, water effluent, water levels and chemical adjustments.
- Staff maintained grass trimmed at two treatment plants, reservoirs and distribution water towers.
- Initiated preventive maintenance on equipment as deemed necessary and exercised emergency generators weekly.

**Water Treatment Plants  
2023-24 Raw & Finish Water  
Million Gals. (MG)**



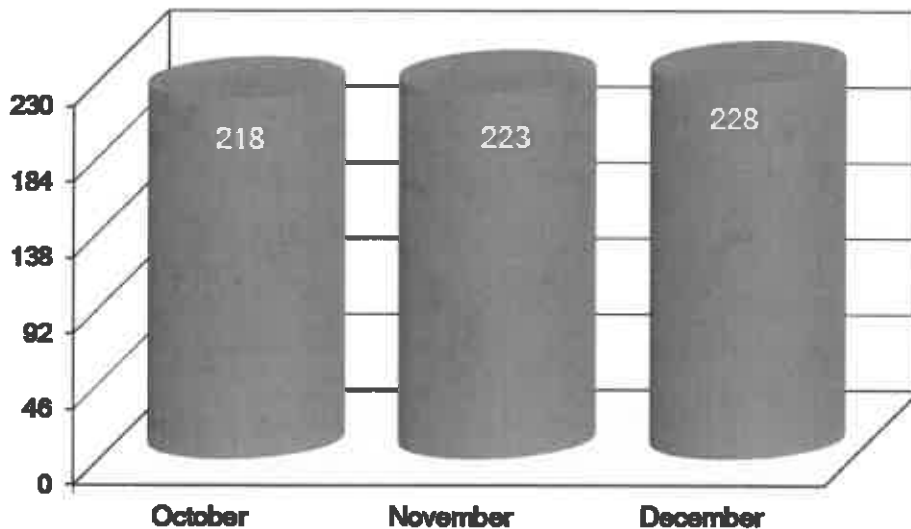
## Wastewater Treatment Plant

**Wastewater - Treatment** Wastewater Plant staff treated 228.300 million gallons of Wastewater.

### 2023-24 Wastewater Million Gallons (MG)

Avg	Max	Min	Oct	Nov	Dec	YTD 23-24	FY 22-23
7.3	8.7	6.7	218	223	228	669	2,719

### 2023-24 Treated Wastewater Million Gallons (MG)



#### Wastewater - Wastewater Plant Status

No violations this month and Plant operated at 54.91% capacity; Rated at 13.5 mgd; Yearly averaged 7.413 mgd; There was 0.90 inches of rainfall this month.

#### Wastewater - Risk Management Program

Wastewater Plant followed the suggested CDC Guidelines for COVID-19, as well as, all employees received Proper Protection Equipment when needed. Disinfectant spray was used to clean common areas. Facilities Department checked all filters for buildings with climate control systems and also checked safety equipment for fire hazard preparation.

#### Wastewater - Staff Developments

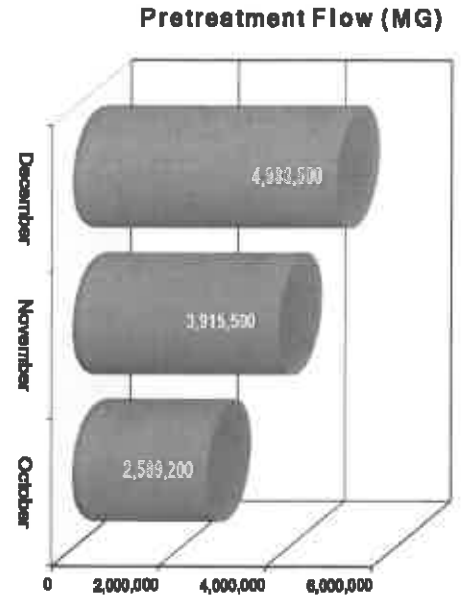
Saith Rodriguez and Juan Cortez will soon be testing for a Wastewater "C" license. All classes have been taken and all operators are now ready for the next step in their careers. Fabian Diaz will be testing for his "D" License exam from TCEQ. The Plant hired Ramiro Ortiz as Chief Operator; he will be responsible in processing water samples, process control and TCEQ compliances.

#### Wastewater - Facility Activities

The Supervisory Staff continued to support the team with training goals and best practices towards maintaining the Plant in compliance with TCEQ regulatory inspections. The Plant will upgrade the UV Disinfection Systems. Xylem and the City of Mission have reached an agreement to start work plans on the rehabilitation of the Disinfection System. Plans to rehabilitate the Disinfection System will allow the disinfection process to continue for an extended period of time without the added cost of new construction to main structures. Other Rehabilitation Projects will soon be looked at for the Main Lift Station and Clarifier covers for the expansion side of the Plant.

**Wastewater - General Maintenance** Staff maintained grass trimmed, initiated preventive maintenance on equipment as deemed necessary; (automatically) exercised two emergency generators once a week. In-house repairs were completed as follows:

1. Odor control systems were monitored and adjusted to reduce malodorous emissions.
2. Operators continued routine cleaning of clarifiers side walls to remove algae buildup.
3. Pumps at our Main Lift Station were exercised for better flow to our Screening System at head works.
4. Operators cleaned "Tea Cup" Grit System at head works on a daily basis.
5. Maintenance Crew worked on Aerators 1 through 6 to wash and clean bolts and add grease to prevent water damage.
6. Maintenance Crew worked on oil leakage for Aerator 5.
7. Maintenance Crew worked on maintaining a proper level at the Pretreatment Pond.
8. On and off procedures were done on Rotor East 1.
9. Worked on all Odor Control Systems to reduce foul odors to the community.
10. Maintenance Crew worked on Odor System 4, by replacing water flow meters for better water flow to odor control system.



**Wastewater - Contract Work** City's Contracted out electricians worked on the following.

1. J&E had no work done this month.
2. Hill-Tex work done at the Plant was as follows.
  - Worked on WAS Pump 2 for old side.
  - Worked on Aerator 5 that had gear box leakage.
  - Worked on RAS Pump 5.

**Wastewater - Other Contract Work**

1. CB3 continues to provide the Plant with sludge and grit removal services.
2. Cintas continued to provide uniform services and entrance door mat replacements on a weekly basis.
3. Polydine continued to supply us with polymer totes for aiding in sludge de-watering at Belt Press System.
4. Facilities Department worked on the Administration building.

**Wastewater - Lab Status** All supplies and equipment are meeting TCEQ standards and analysis are concurrent with Standard Methods. Plant Supervisors continued using the EPA Discharge Monitoring Report federal reporting system to comply with the TCEQ permit. The Wastewater Plant is following all TCEQ rules and regulations.

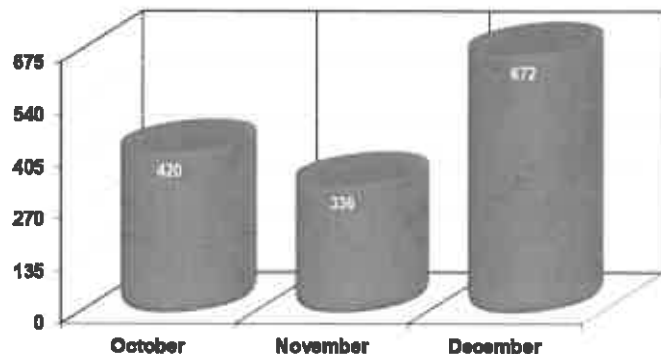
**Wastewater - Special Projects** Capital Improvement Projects include an upgrade on the UV Systems, covers for UV protection and other needed projects. Also, Digester System upgrades are being discussed for future improvements, as well as, redundancy for our Dewatering Sludge System (Belt Press). Melden & Hunt Engineers are looking into the rehabilitation needs for the Main Lift Station.

**Pre-Treatment** Four surface aerators and motors are operational. Clarifier at Pre-treatment was cleaned up of debris on the surface. All industrial flows to the Plant continued to be accounted for by meter totalizers and truck tickets. The Lone Star Citrus Company transported 53 truckloads of 265,000 gallons of citrus wastewater to the Pre-treatment System. Pre-treatment flow of waste from Rio Grande Juice Company and MPI (Metal Plating Industry) totaled 4,983,500 million gallons. Total sludge hauled was 672 cubic yards equivalent to forty-eight (48) roll off containers.

**2023-24 Sludge Removal**

Month	Roll Offs	Cu/Yds
Oct	30	420
Nov	24	336
Dec	48	672
YTD 23-24	102	1,428
FY 22-23	511	10,220

**2023-24 Sludge Removal - Cubic Yards**



### Street Division - Benchmark Summary

Our Street Crews maintained streets using 146.41 tons of hot mix asphalt (HMA), patched approximately 675 potholes; placed a total of 50 signs 50 poles (cemented); inspected and repaired 113 traffic lights and street lights and street lamps; 1,239 street miles swept; removed 210 tires; street crews cleared right-of-way tree limb obstructions throughout the City. There were 263 customers and a monetary Collection of Debris totaling \$ 6,692.

### Street Improvement & Construction Projects

Project Name	Linear Feet	Construction % Completion	Current Status	Project Cost	Contractor
Citywide Streets Maintenance	146.31 HMA Tons	100%	100%	\$ 11,705	Street Department

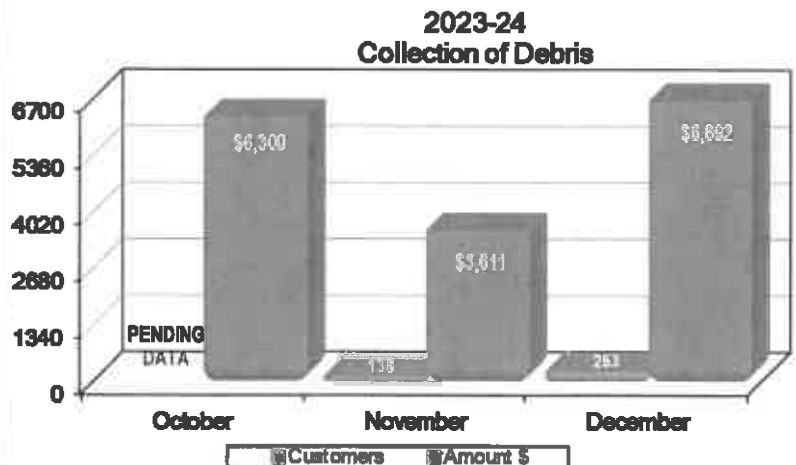
### Storm Drainage Improvement Projects

Project Name	Linear Feet	Construction Completion	Current Status	Construction Cost Estimate	Contractor
Glasscock Storm Drainage Improvements	11,865	90%	90%	\$ 3,712,513	Mor-Will Const. LLC

**Collection of Debris** There were (263) customers with a collection of debris totaling \$ 6,692.

### Collection of Debris

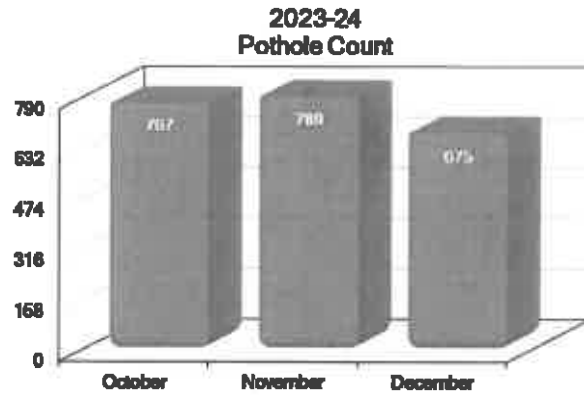
Month	Customers	Amount \$
Oct	pending	\$ 6,300
Nov	138	\$ 3,611
Dec	263	\$ 6,692
YTD 23-24	401	\$ 16,603
FY 22-23	2,592	\$ 69,562



**City Pothole Maintenance** Street Crews filled a total of 675 potholes.

**Pothole Benchmark**

Month	22-23	23-24
Oct	621	767
Nov	675	789
Dec	762	675
<b>Totals</b>	<b>2,058</b>	<b>2,231</b>



**City Street Miles Swept** Mr. Torres and Mr. Gutierrez, Sweeper Operators, cleaned 1,239 miles.

**Street Sweeper Miles**

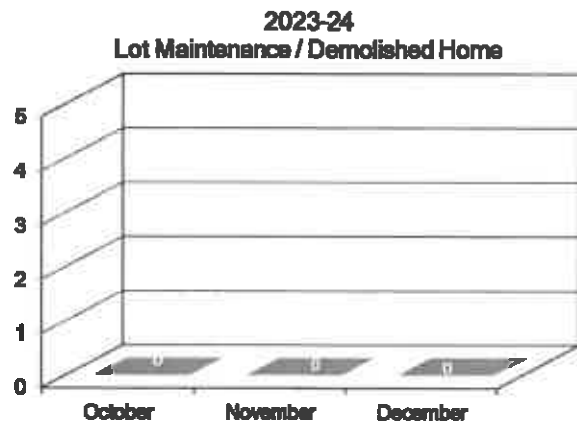
Month	22-23	23-24
Oct	199	1,048
Nov	478	837
Dec	612	1,239
<b>Totals</b>	<b>1,289</b>	<b>3,124</b>



**Lot Maintenance / Demolished Home** There were no properties demolished.

**Lot Maintenance / Demolished Home**

Month	22-23	23-24
Oct	0	0
Nov	2	0
Dec	0	0
<b>Totals</b>	<b>2</b>	<b>0</b>





**Sign Shop Output Measures** Crews installed 50 signs (21 stop signs) and 50 cemented poles.

**Sign Installations**

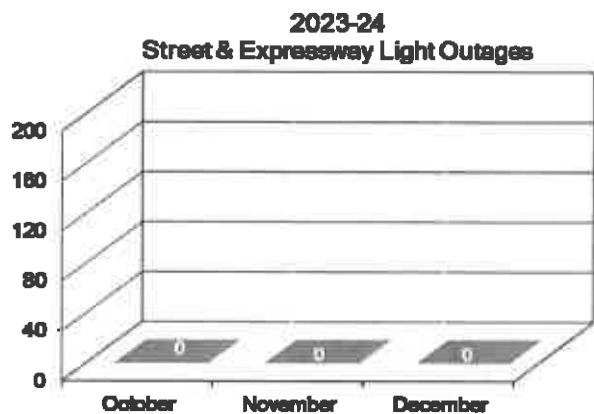
Month	22-23	23-24	Posts
Oct	67	33	33
Nov	32	24	24
Dec	71	50	50
<b>Totals</b>	<b>170</b>	<b>107</b>	<b>107</b>



**Street Light Maintenance** There were no Street Light Inspections this month.

**Street Lights**

Month	22-23	23-24
Oct	169	0
Nov	0	0
Dec	0	0
<b>Totals</b>	<b>169</b>	<b>0</b>



**Traffic Signal Maintenance** Replaced all transformers at Inspiration / FM495. Requested 5,12V solar batteries; 2,120V school timers; 2,12V timers complete; red, green, yellow LED arrows 25 each; and Brackets for dampers for Bryan / 1<sup>st</sup> Street.

School Zone				Traffic Signals Light Changes							
Month	Light Bulb Replacement	Re-set Controller	School Maint	Green	Red	Amber	Walk / Don't Walk	Trouble shoot Controller	Reg Maint	Misc	Total
Oct	2	0	8	1	1	0	0	4	30	38	84
Nov	0	0	26	1	1	0	0	2	26	34	90
Dec	4	1	4	2	2	4	8	6	38	44	113
<b>23-24</b>	<b>6</b>	<b>1</b>	<b>38</b>	<b>4</b>	<b>4</b>	<b>4</b>	<b>8</b>	<b>12</b>	<b>94</b>	<b>116</b>	<b>287</b>
<b>22-23</b>	<b>9</b>	<b>34</b>	<b>119</b>	<b>23</b>	<b>38</b>	<b>27</b>	<b>40</b>	<b>71</b>	<b>242</b>	<b>376</b>	<b>979</b>

**Storm Drainage** Street Crews cleared debris from storm drains and ditches throughout the City.

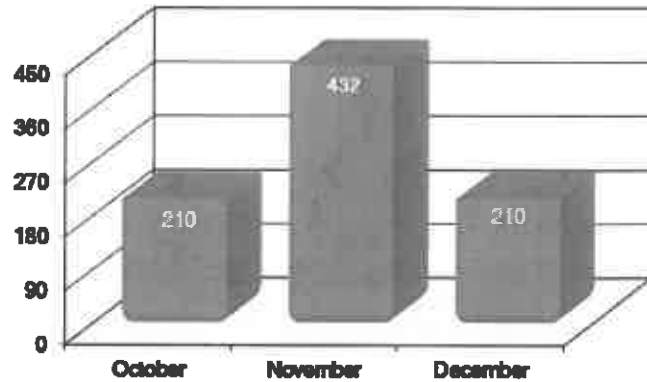
**City Crew Collect Debris** Our Alley Crew cleaned alleyways and averaged 5 trailer loads daily and mowed an average of 2 miles of alleyway.

**Tire Removal** Our Streets Crew removed 210 tires from the City this month.

**Tire Collection**

Month	22-23	23-24
Oct	1,200	210
Nov	675	432
Dec	365	210
<b>Totals</b>	<b>2,240</b>	<b>852</b>

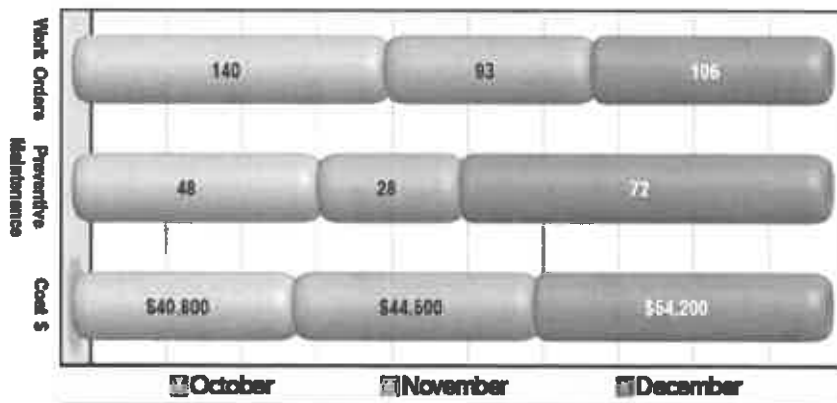
**2023-24  
Tire Removal**



**2023-24 Fleet Maintenance & Cost Summary**

Charge Code	Work Orders	Preventive Maintenance	Cost \$
Oil Changes / PM	72	72	\$ 31,200
Repairs	34	0	\$ 23,000
<b>Totals</b>	<b>106</b>	<b>72</b>	<b>\$ 54,200</b>
YTD 23-24	339	148	\$ 139,500
FY 22-23	895	715	\$ 514,600

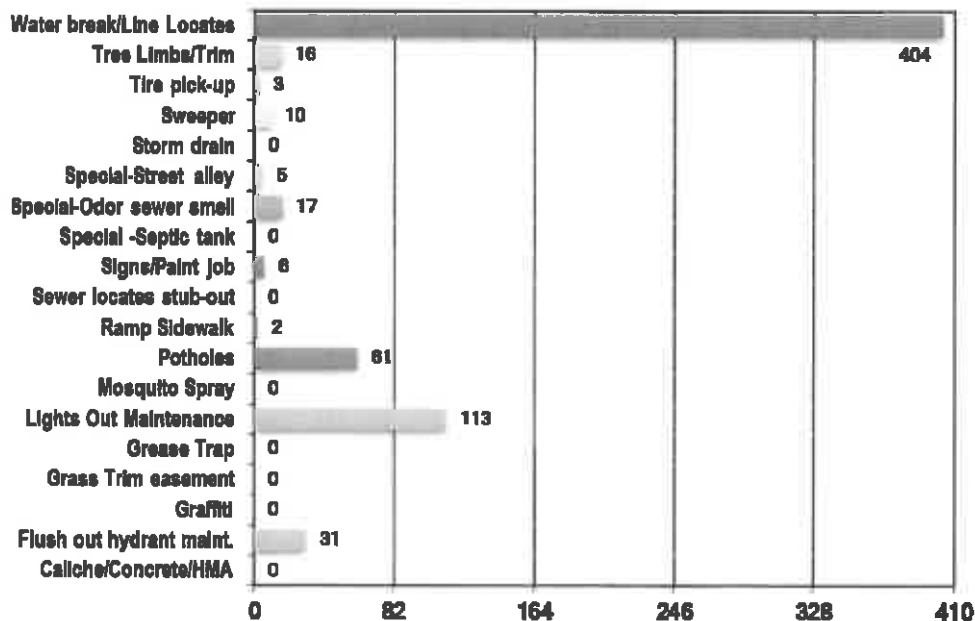
**2023-24 Fleet Work Order Benchmark**



### Administration Request for Service Calls

Service Type	Oct	Nov	Dec	YTD 23-24	FY 22-23
Caliche/Concrete/HMA	2	0	0	2	10
Flush Hydrant Maintenance	81	64	31	176	357
Graffiti	0	0	0	0	0
Grass Trim easement	1	1	0	2	161
Grease Trap	0	0	0	0	0
Lights Out Maintenance	84	90	113	287	1,254
Mosquito spray	0	0	0	0	0
Potholes	45	82	61	188	810
Ramp Sidewalk	1	0	2	3	6
Sewer locates stub-out	0	0	0	0	0
Signs/Paint Job	6	4	6	16	79
Special -Septic tank	0	0	0	0	0
Special-Odor smell	27	12	17	56	285
Special-Street alley	6	5	5	16	132
Storm drain	6	4	0	10	102
Sweeper	21	15	10	46	135
Tire pick-up	0	5	3	8	69
Tree Limbs/Trim	21	10	16	47	212
Water break/Line locates	382	504	404	1,290	7,840
<b>Total</b>	<b>683</b>	<b>796</b>	<b>668</b>	<b>2,147</b>	<b>11,452</b>

### December 2023 Request for Service Calls

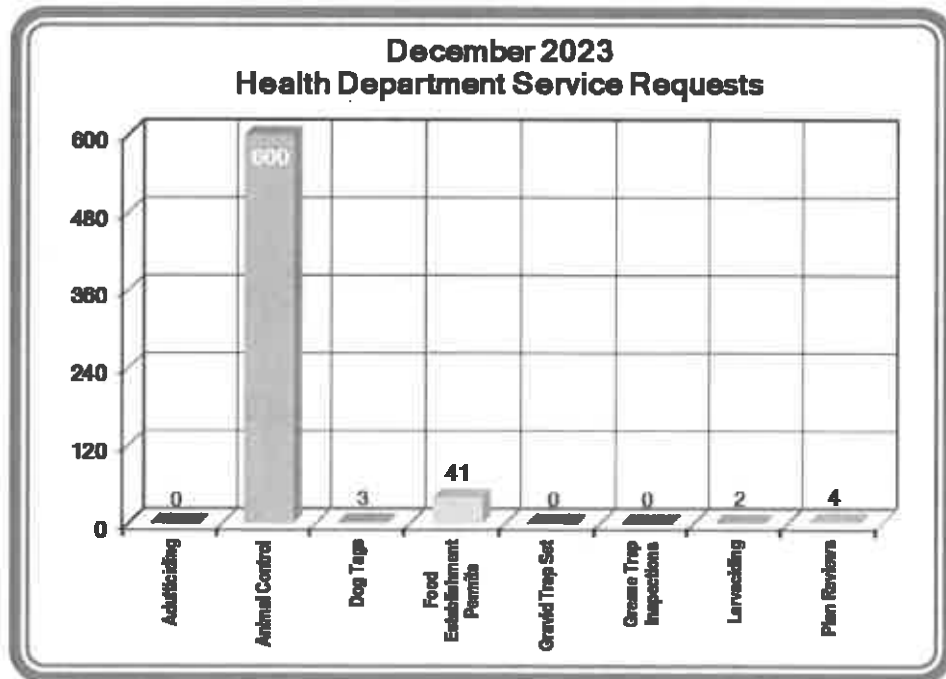


## Health Department

### Health Department Benchmark Summary

Following are the services provided by the Health Department for December 2023.

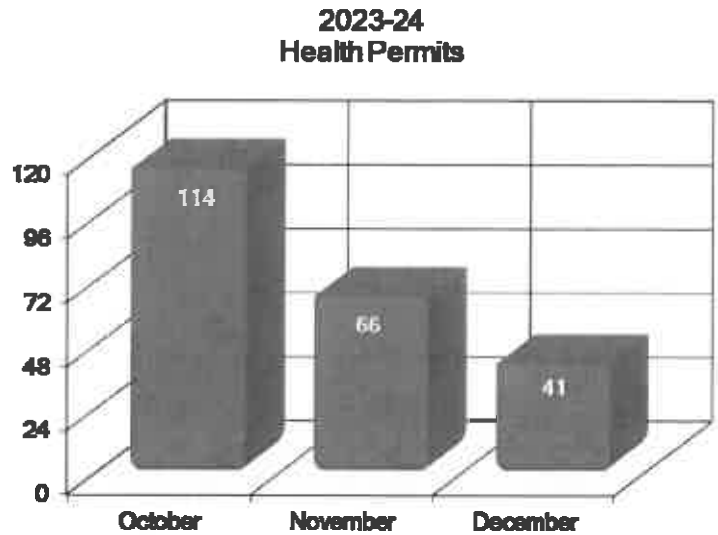
Service Type	Oct	Nov	Dec	YTD 23-24	FY 22-23
Adulticiding	0	0	0	0	5
Animal Control	756	560	600	1,916	6,813
Dog Tags	3	3	3	9	44
Food Est. Permits	114	66	41	221	720
Gravid Trap Set	0	0	0	0	0
Grease Trap Inspections	0	0	0	0	36
Larvaciding	0	0	2	2	7
Plan Reviews	8	7	4	19	74
<b>Total</b>	<b>881</b>	<b>636</b>	<b>650</b>	<b>2,167</b>	<b>7,699</b>



**Health Permits**

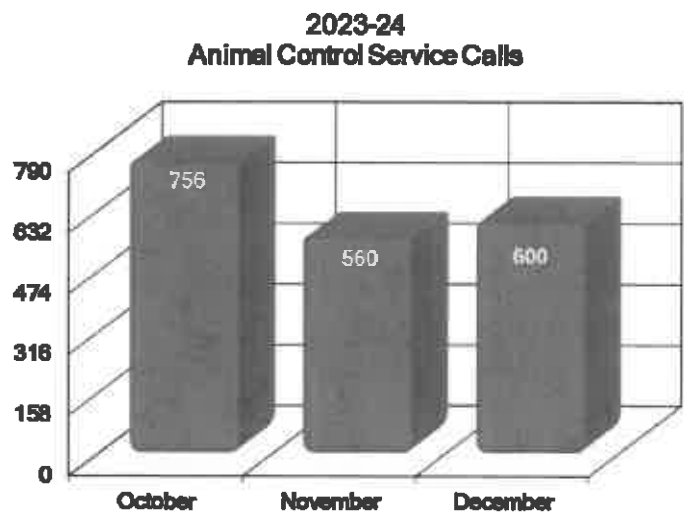
A total of 41 Food Establishment permits were issued this month.

Food Establishment Permits		
Month	YTD 22-23	YTD 23-24
Oct	64	114
Nov	42	66
Dec	54	41
<b>Totals</b>	<b>160</b>	<b>221</b>



**Animal Control Service Calls** Citizens called (600 calls) regarding Animal Control concerns.

Animal Control Calls		
Month	YTD 22-23	YTD 23-24
Oct	585	756
Nov	394	560
Dec	419	600
<b>Totals</b>	<b>1,398</b>	<b>1916</b>



### Health Department Animal Control

Our City's Animal Wellness Officers, Aaron, Mabely and Ivan, along with the staff from Alton and Palmview, reported the following Animal Control for December. There were 126 service orders completed by City staff this month.

#### Dogs

CITY	Stray	Bite Case	Seized	D.O.A.	Owner Surrender	Escape, Lost, Etc.	Dec	YTD 23-24
Mission	63	0	1	5	9	0	78	285
Alton	0	0	0	0	0	0	0	6
Palmview	0	0	0	1	0	0	1	11
Dec	63	0	1	6	9	0	79	
YTD 23-24	229	13	1	44	15	0		302
FY 22-23	675	48	3	195	122	5		1,048

#### Cats

CITY	Stray	Bite Case	Seized	D.O.A.	Owner Surrender	Escape, Lost, Etc.	Dec	YTD 23-24
Mission	36	0	0	8	0	0	44	230
Alton	0	0	0	0	0	0	0	3
Palmview	0	0	0	0	0	0	0	3
Dec	36	0	0	8	0	0	44	
YTD 23-24	185	1	0	42	8	0		236
FY 22-23	525	4	0	181	20	0		730

#### Wildlife

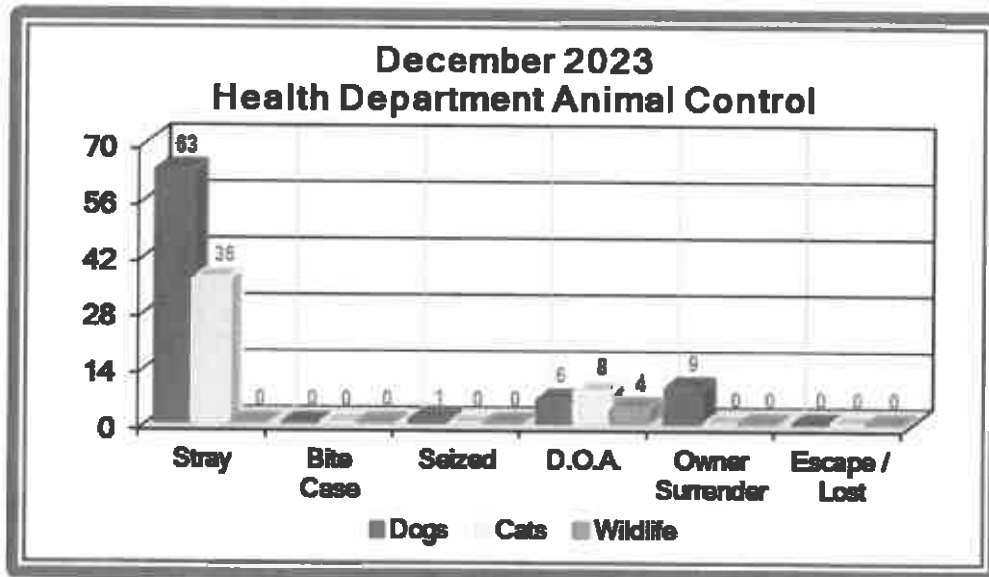
CITY	Stray	Bite Case	Seized	D.O.A.	Owner Surrender	Escape, Lost, Etc.	Dec	YTD 23-24
Mission	0	0	0	4	0	0	4	20
Alton	0	0	0	0	0	0	0	1
Palmview	0	0	0	0	0	0	0	2
Dec	0	0	0	4	0	0	4	
YTD 23-24	0	0	0	23	0	0		23
FY 22-23	51	0	0	128	3	0		182

### Health Department Animal Control Summary

Below is our Health Department Animal Control Shelter summary of dogs, cats, and wildlife.

#### December 2023 Health Department Animal Control

Animal Type	Stray	Bite Case	Seized	D.O.A.	Owner Surrender	Escape / Lost	Dec	YTD 23-24
Dogs	63	0	1	6	9	0	79	302
Cats	36	0	0	8	0	0	44	236
Wildlife	0	0	0	4	0	0	4	23
<b>Dec</b>	<b>99</b>	<b>0</b>	<b>1</b>	<b>18</b>	<b>9</b>	<b>0</b>	<b>127</b>	
<b>YTD 23-24</b>	<b>414</b>	<b>14</b>	<b>1</b>	<b>109</b>	<b>23</b>	<b>0</b>		<b>561</b>
<b>FY 22-23</b>	<b>1,251</b>	<b>52</b>	<b>3</b>	<b>504</b>	<b>145</b>	<b>5</b>		<b>1,960</b>



**COMMUNITY DEVELOPMENT DEPARTMENT  
PROGRESS REPORT  
FISCAL YEAR 10/01/2023-09/30/2024**

<b>PROGRESS REPORT CDBG</b>		<b>DECEMBER, 2023 - UNOFFICIAL</b>			
<b>AGENCY / DEPARTMENT / DESCRIPTION / BUDGET</b>	<b>MONTHLY EXPENDITURE</b>	<b>ACCOMPLISHMENT</b>	<b>YEAR TO DATE</b>	<b>%</b>	<b>BALANCE</b>
<b>AMIGOS DEL VALLE - MEALS</b> \$17,000.00 Funds will be utilized to provide meals to homebound seniors.	\$4,210.83	Agency has submitted Oct (\$2314.27) & Nov (\$1996.56). Dec request has been reviewed and currently being processed for \$2891.87. YTD: 19 clients served 793 meals	\$4,210.83	25%	\$30,379.44
<b>AREA AGENCY ON AGING</b> \$3,000.00 Funds will be utilized to provide assist seniors with minor repairs/modifications and medical supplies.	\$0.00	Agency screening clients submitted Oct, Nov with \$0 reimbursement. Dec request (\$0) has been received. Agency has screened 2 clients YTD.	\$0.00	0%	\$6,000.00
<b>C.A.M.P. UNIVERSITY</b> \$3,000.00 Funds will be utilized to provide day habilitation providing life skills for adults with special needs.	\$2,762.56	Agency has submitted Oct (\$1821.40) & Nov (\$941.16). Dec request has been reviewed and processed for \$337.44. YTD: 9 clients served	\$2,762.56	92%	\$237.44
<b>COMFORT HOUSE</b> \$3,000.00 Funds will be utilized to provide twenty-four hour palliative care to patients who have a prognosis of four months or less to live.	\$0.00	Agency screening participants; no reports have been submitted	\$0.00	0%	\$3,000.00
<b>HOPE MEDICAL SERVICES</b> \$3,000.00 Funds will be utilized to provide medical services to uninsured and/or low income residents.	\$0.00	Agency submitted Oct (\$883.00) for medical necessities. Nov is pending. YTD: 9 clients served	\$0.00	0%	\$3,000.00
<b>CASA OF HIDALGO COUNTY, INC.</b> \$1,000.00 Funds will be utilized for expenses generated in advocating for abused and neglected children.	\$0.00	Agency submitted Oct(\$332.91) & Nov(\$1043.4) request. Dec request has been submitted and processed for \$94.68. YTD: 3 clients served	\$0.00	0%	\$1,000.00
<b>CHILDREN'S ADVOCACY CENTER</b> \$11,000.00 Funds will be utilized to provide counseling services for abused/neglected children and their families.	\$0.00	Agency has submitted Oct(\$7473.65) & Nov(\$1225.22) requests. Dec is pending. YTD: 31 clients served	\$0.00	0%	\$11,000.00
<b>EMERGENCY RENTAL ASSISTANCE PROGRAM</b> \$15,000.00 Funding will be utilized to provide short term (no more than 3 months) emergency payments on behalf of individuals or families to prevent homelessness.	\$0.00	Staff preparing program guidelines and will market the program through media next month.	\$0.00	0%	\$15,000.00
<b>SILVER RIBBON</b> \$3,000.00 Funds will be utilized to provide assistance with rent, rent deposits, utilities, utility deposits, medications, physician/medical visits, eyeglasses, durable medical equipment.	\$0.00	Agency serving participants; Oct(\$610.00) Nov(\$9) requests reports not processed due to printer errors. YTD: 3 Households served	\$0.00	0%	\$3,000.00
<b>AFFORDABLE HOMES OF SOUTH TEXAS</b> \$100,000.00 Funding will be utilized to provide direct home ownership assistance with subsidizing mortgage principal.	\$0.00	Agency screening participants; 4 applicants prequalified for \$15000.00 subsidy. Agency submitted Oct (\$6) Nov (\$62.98) Dec request (\$146.89) Admins expensed. All requests received pending review.	\$0.00	0%	\$100,000.00
<b>HOUSING ASSISTANCE PROGRAM</b>					
<b>REHABILITATION</b> \$50,000.00	\$0.00	Requested title reports for 33-6; Pending Title Opinion	\$0.00	0%	\$50,000.00
<b>RECONSTRUCTION</b> \$636,209.00	\$26,249.70	2 Reconstruction project completed. MAP 31-II Staff recruiting 6 applicants - 1 23-1 and 1 Hardship case received under review	\$144,373.35	23%	\$491,835.65
<b>HOUSING ADMINISTRATION</b> \$103,833.00	\$9,987.52	Overnight Expense of the Housing Assistance Program	\$24,675.40	24%	\$78,957.60
<b>PROGRAM ADMINISTRATION</b> \$184,934.00	\$20,243.80	Overnight Expense of the CDBG Program	\$40,934.25	22%	\$143,999.75
<b>\$1,133,976.00</b>	<b>\$63,496.41</b>		<b>\$217,156.39</b>	<b>19%</b>	<b>\$927,109.88</b>
<b>Community Development Department CDBG / HOUSING</b>					
<b>New Applicants (HAP)</b>	<b>Agencies/Contractor:</b>	<b>Departments:</b>	<b># of referrals to other agencies/departments:</b>	<b>Walk-ins</b>	
0	2	1	6	21	
<b>New Applicants (EAP)</b>	<b>Re-certifications:</b>	<b>Previously Assisted:</b>	<b>Incoming Crisis:</b>	<b>Appointments</b>	
0	1	5	21	2	



**COMMUNITY DEVELOPMENT DEPARTMENT  
 PROGRESS REPORT CV AND CV-3  
 FISCAL YEAR 2022-2023 (FUNDING THRU 06/2026)**

<b>PROGRESS REPORT CV</b>	<b>DECEMBER, 2023 - UNOFFICIAL</b>				
AGENCY / DEPARTMENT / DESCRIPTION / BUDGET	MONTHLY EXPENDITURE	ACCOMPLISHMENT	YEAR TO DATE	%	BALANCE
<b>AMIGOS DEL VALLE - MEALS</b>					
<b>\$0.19</b>					
Funds will be utilized to assist seniors affected by COVID-19 and expand services for weekend deliveries and/or drive-thru meal pickup due to social distancing.	\$0.00	Agency completed program	\$0.00	0.00%	\$0.19
<b>EMERGENCY ASSISTANCE PROGRAM</b>					
<b>\$16,036.35</b>					
Funds will be utilized to assist residents affected by COVID-19 with rent/mortgage and utility assistance.	\$650.78	Program continues to assist with rent, mortgage, and utilities; YTD: 1 new applicant; 4 recurring	\$5,939.44	37.04%	\$10,096.91
<b>PROGRAM ADMINISTRATION</b>					
<b>\$310.00</b>					
	\$0.00	Staff completed contract hours; program continues	\$0.00	0.00%	\$310.00
<b>AFFORDABLE HOMES OF SOUTH TEXAS CV3</b>					
<b>\$62,718.88</b>					
Funds will be utilized to provide rent and mortgage assistance to residents that have been affected by the pandemic COVID-19.	\$0.00	Agency submitted Oct(\$1034.90) Nov(\$3560.00) and Dec (\$5618.66). Pending review process	\$0.00	0.00%	\$62,718.88
<b>FOOD BANK OF RGV CV3</b>					
<b>\$2.46</b>					
Funds will be utilized to purchase food items for distribution of food baskets/boxes to individuals/families affected by COVID-19.	\$0.00	Agency completed program	\$0.00	0.00%	\$2.46
<b>MISSION FIRE DEPARTMENT CV3</b>					
<b>\$43,938.89</b>					
Funds will be utilized to purchase equipment for emergency use at the shelter during declared disasters to serve the community affected by COVID19	\$0.00	Emergency Management staff reviewing concrete pad specifications	\$0.00	0.00%	\$43,938.89
<b>\$123,003.77</b>	<b>\$650.78</b>		<b>\$5,939.44</b>	<b>4.83%</b>	<b>\$117,064.33</b>

**Community Development Block Grant Program  
Housing Assistance Program**



**4027 E. Beatty Street (100% Complete)**



**202 E. El Ranchito Street (100% Complete)**



**917 Rankin Street (100% Complete)**

# Welcome Home Events



4027 E. Beatty Street ~ Welcome Home-December 7, 2023



202 E. El Ranchito Street ~ Welcome Home-December 21, 2023



917 Rankin Street ~ Welcome Home-December 21, 2023





Mission Fire Prevention Bureau  
415 W. Tom Landry Ave.  
Mission, TX 78572  
Phone 956-580-8711  
Fax 956-580-8712

# Mission Fire Prevention

## Monthly Activity Report: January 2024

### FIRE INVESTIGATIONS

There were one (1) fire investigations for the month of January.

- On January 5, 2024, Lieutenant Jose Oscar Alanis was called to document a kitchen fire at 1303 Matamoros St. Apt.55: Accidental

Full Investigation: 0 Total

Call out to document of incident: 1 Total

Year to Date: 5 Total

### SOUTH TEXAS ARSON RESPONSE TEAM FIRE INVESTIGATIONS

The Hidalgo County Fire Marshal's Office asked for our assistance in zero (0) fire investigations for the month of January.

Our assistance was requested: 0 Total

Assistance Requested by us: 0 Total

Year to Date: 0 Total

### **INSPECTIONS**

There were one hundred and five (105) inspections conducted for the month of January: thirty - six (36) occupancy, forty – two (42) annual and twenty-seven (27) other forms of inspections.

Year to Date: 334 Total 111 Occupancy 128 Annual 95 Other

Inspection rate to date: 6%

### **COMPLAINTS**

There were zero (0) complaints for the month of January

There were zero (0) complaints resolved within this month.

Year to Date: 0 Total

### **SUBDIVISION REVIEWS**

For the month of January there were twenty - one (21) subdivision plan reviews.

Year to Date: 75 Total

### **SPRINKLER SYSTEM REVIEWS**

For the month of January there was one (1) sprinkler system plan reviews.

Year to Date: 15 Total

### **FIRE ALARM SYSTEM REVIEWS**

For the month of January there were three (3) fire alarm system plan review.

Year to Date: 12 Total

### **EXHAUST HOOD CANOPY PLAN REVIEWS**

For the month of January there was zero (0) exhaust hood canopy plan reviews.

Year to Date: 5 Total

### **HOOD SUPPRESSION PLAN REVIEWS**

For the month of January there was one (1) hood suppression plan reviews.

Year to Date: 5 Total

### **LP TANK PERMITS**

For the month of January there were zero (0) LP tank permits issued.

Year to Date: 3 Total

### **UNDERGROUND STORAGE TANK REMOVAL PERMITS**

There was zero (0) underground storage tank removal permits issued for the month of January.

Year to Date: 0 Total

### **ABOVEGROUND STORAGE TANK REMOVAL PERMITS**

There was zero (0) aboveground storage tank removal permits issued for the month of January.

Year to Date: 4 Total

### **BURNING PERMITS**

There was one (1) city burning permits issued for the month of January.

Year to Date: 11 Total

### **PLAN REVIEWS**

We had twelve (12) plan reviews for the month of January

- Mechacas Garage – 2120 W. 3 mile line
- Hotworx Studio – 2401 S. Shary Rd. Suite 7A
- Metal Canopy – 1812 E. Griffin Parkway
- Apostolica Assembly – 210 N. St Marie
- The UPS Store – 808 S. Shary Suite 5
- Xcell Orthopaedics – 2308 E. Griffin Parkway
- 4 Plex – 800 Hidden Hills Lot 1
- Mission Headstart #3 – 3401 N. Mayberry
- 4 plex – 1003 W. 8<sup>th</sup> street lot 15
- 4 plex – 1005 W. 8<sup>th</sup> street lot 14
- Valley Memorial – 2575 E. Griffin Parkway Suite 5
- Installation of sewer life station – 207 S. Shary

Year to Date: 51 Total



## **FIRE DRILLS**

There were zero (0) fire drills conducted for the month of January.

Year to Date: 0 Total

## **TRAINING**

There was one (1) training in the month of January.

- Lieutenants Omar Salinas and Oscar Alanis attended the Hazmat Training” at on January 22, 2024.

Year to Date: 9 Total

## **MEETINGS ATTENDED**

For the month of January there were thirty - two (32) meetings attended by the Fire Prevention Office.

- January 3, 2024 - Fire Marshal Frank Cavazos attended Directors Staff meeting at City Hall
- January 3, 2024 - Fire Marshal Frank attended meeting with Chief Garcia and Assistant Fire Marshal Joel Saenz at the Mission Fire Department Administration Conference room
- January 4, 2024 - Fire Marshal Frank Cavazos attended SRC meeting
- January 8, 2024 - Fire Marshal Frank Cavazos City ID's
- January 8, 2024 – Fire Marshal Frank Cavazos attended Command Staff meeting at the Mission Fire Department Administration Conference room
- January 8, 2024 – Fire Marshal Frank Cavazos attended City Council meeting held at Mission City Hall Chambers room.
- January 8, 2024 – Fire Marshal Frank Cavazos attended the ITT Community Challenge meeting at Mission City Hall
- January 9, 2024 - Fire Marshal Frank Cavazos attended Lexipol meeting at the Mission Fire Department Administration Conference room
- January 9, 2024 - Fire Marshal Frank Cavazos attended the Texas Citrus Fiesta meeting in the Community room hosted by Amy Tijerina
- January 10, 2024 – Fire Marshal Frank Cavazos one on one meeting with Chief Garcia
- January 10, 2024 – Fire Marshal Frank Cavazos attended Homeland security Exercise & Evaluation program at the McAllen Convention Center.
- January 10, 2024 – Fire Marshal Frank Cavazos attended ESO Properties & Inspection meeting via zoom call
- January 10, 2024 – Fire Marshal Frank Cavazos attended meeting regarding Fun Fair & Carnival walk through.
- January 11, 2024 - Fire Marshal Frank Cavazos attended SRC meeting

- January 11, 2024 – Fire Marshal Frank Cavazos attended Texas Citrus Fiesta MFD Planning meeting at MFD training room
- January 11, 2024 - Fire Marshal Frank Cavazos attended Shift bid process meeting with Chief Garcia
- January 12, 2024 – Fire Marshal Frank Cavazos attended the Texas Citrus follow up Parade meeting at Texas Citrus Fiesta bldg. hosted by Amy Tijerina
- January 16, 2024 - Fire Marshal Frank Cavazos City ID's
- January 16, 2024 – Fire Marshal Frank Cavazos attended the Staff Meeting at City Council Chambers
- January 17, 2024 – Fire Marshal Frank Cavazos attended the Meeting with the Grant's Office at Mission Fire department Administration Conference room.
- January 18, 2024 - Fire Marshal Frank Cavazos attended SRC meeting
- January 18, 2024 – Fire Marshal Frank Cavazos attended Texas Citrus Fiesta Parade and Fun Fair at the Mission Police Department briefing room.
- 
- January 18, 2024 – Fire Marshal Frank Cavazos attended meeting with Chief Garcia regarding Department Operations at the Mission Fire Department Administration Conference room
- January 22, 2024 – Fire Marshal Frank Cavazos attended the Mission City Council Workshop at City Hall
- January 22, 2024 – Fire Marshal Frank Cavazos attended the Mission City Council Meeting at City Hall
- January 22, 2024 – Fire Marshal Frank Cavazos attended the Command Staff meeting at Mission Fire Department Administration Conference room.
- January 23, 2024 – Fire Marshal Frank Cavazos staff meeting
- January 25, 2024 – Fire Marshal Frank Cavazos SRC meeting
- January 29, 2024 – Fire Marshal Frank Cavazos had a meeting with CDBG
- January 29, 2024 – Fire Marshal Frank Cavazos City ID's
- January 31, 2024 – Fire Marshal Frank Cavazos City ID's

**Year to Date: 127 Total**

**PUBLIC EDUCATION**

During the month of January there were three (3) presentations conducted.

Date	Location	Fire Extinguisher w/Simulator	Fire Safety Trailer	Tours of Stations	Fire Safety Presentation	City Events/ Parade
1/19/2024	Amigos Del Valle				30	
1/26/2024	Julissa Martin			100		
1/30/2024	Bryan Elementary Health Fair				150	

Year to Date: 48 Presentations 12,804 Audience  
Year to Date w/The Tutor 0 Presentations 0 Audience  
Year to Date w/F.S.T. 10 Presentations 1010 Audience  
Year to Date w/City Events 4 Presentations 2180 Audience  
Year to Date – Other 8 Presentations 1560 Audience  
Year to Date Grand Total 70 Presentations 17,554 Audience

Frank Cavazos, Deputy Chief/Fire Marshal

*"Dedicated to the Community We Protect... and Serve"*

Year-by-Year:	2019 - 2020	2020 - 2021	2021 - 2022	2022-2023	2023-2024	% to 2022
<b>EMS</b>						<b>0</b> #DN/0i
<b>Fire/1st Responder</b>						<b>0</b> #DN/0i
Fire Inspections	903	1,324	1,776	2289	334	15%
Fire Insp. (rate)	23.21%	32%	39%	45%	6%	
Fire Loss (\$\$)					\$0	
<b>Total Businesses</b>	3,890	4,184	4,604	5075	5148	

FY 2022-2023:	Oct	Nov	Dec	Jan	Feb	Mar
<b>EMS</b>						
<b>Fire/1st Responder</b>						
Fire Inspections	78	74	77	105		
Fire Loss (\$\$)						
<b>FY 2022-2023:</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>
<b>EMS</b>						
<b>Fire/1st Responder</b>						
<b>Fire Inspections</b>						
<b>Fire Loss (\$\$)</b>						

**Response Time**

Year-by-Year:	2015	2016	2017	2018	2019 % to 2018
<b>Response Time (Sec)</b>					

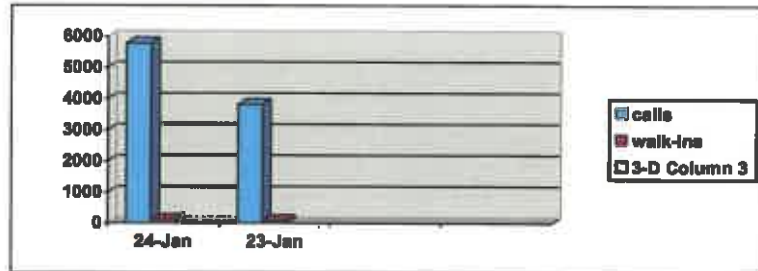
FY 2022-2023:	Oct	Nov	Dec	Jan	Feb	Mar
<b>Response Time (Sec)</b>						
<b>FY 2022-2023:</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>
<b>Response Time (Sec)</b>						

# CITY SECRETARY MONTHLY REPORT JANUARY 2024

**Reception:**

Calls received: 5,785

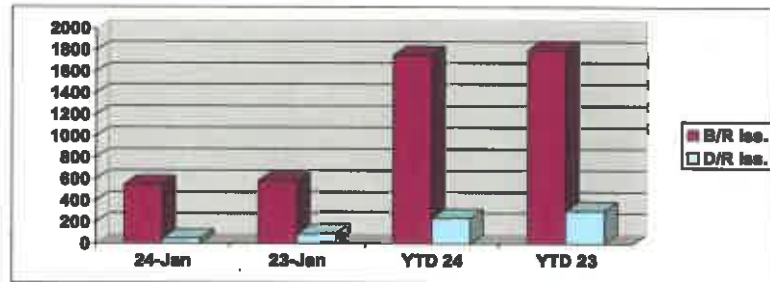
Walk-ins: 119



**Vital Statistics:**

Birth Records Registered  
Birth Records Issued  
Death Records Registered  
Death Records Issued  
Funds Received

Jan-24	Jan-23		YTD 24	YTD 23
158	176		661	658
547	582		1758	1806
46	56		153	199
46	87		237	306
\$13,500.00	\$14,124.00		\$ 43,148.00	\$ 34,989.00



**Cemetery:**

	<u>Laurel Hill</u>	<u>San Jose</u>	<u>Catholic</u>	<u>Baby Sp.</u>	<u>YTD 23/24</u>
<b>Burials:</b>	4	0	6	1	25
<b>Sold Spaces:</b>	0	0	0	0	0

	<u>Laurel Hill</u>	<u>San Jose</u>	<u>Catholic</u>	<u>Baby Sp.</u>	<u>YTD 22/23</u>
<b>Burials:</b>	1	0	3	0	18
<b>Sold Spaces:</b>	0	0	0	0	0



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## **RIO GRANDE VALLEY STATE VETERANS CEMETERY**

### **MONTHLY REPORT**

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# RGV State Veterans Cemetery

2520 South Inspiration Road • Mission, Texas 78572

Office: (956) 583-7227 • Fax: (956) 583-7887



## Interments January

January - 2021	Double	Standard	Colunbarium	In-Ground	Scatter Garden	Memorial Garden	Total
	Depth						
Veterans	2	19	11	5	0	0	37
Spouses	1	2	1	3	0	0	7
Family Members	0	0	0	0	0	0	0
<b>Total</b>	<b>3</b>	<b>21</b>	<b>12</b>	<b>8</b>	<b>0</b>	<b>0</b>	<b>44</b>

### Rio Grande Valley State Veterans Cemetery - Plot Availability and Utilization Report

	Total Plots	Plots Utilized	Plots Available	% Utilized	% Available
Estimate of Total Plots Planned for RGVSVVC	25,090	3,879	21,211	15.46%	84.54%
RGVSVVC - Total Plots in Developed Areas	9,255	3,879	5,376	41.91%	58.09%

Mission	Total Plots	Plots Utilized	Plots Available	% Utilized	% Available
RGVSVVC Availability of Casketed Burial Option in Developed Areas	4,430	2,262	2,168	51.06%	48.94%
RGVSVVC Availability of Cremation Burial Option in Developed Areas	3,825	1,580	2,245	41.31%	58.69%
RGVSVVC Availability of Memorial Burial Option in Developed Areas	1,000	37	963	3.70%	96.30%



## **RGV State Veterans Cemetery**

**2520 South Inspiration Road • Mission, Texas 78572**

**Office: (956) 583-7227 • Fax: (956) 583-7887**



**Events and Ceremonies Information  
Unaccompanied Veteran February 2, 2024**

**Upcoming Events:**

**Armed Forces Day, May 18, 2024**

**Memorial Day, May 27, 2024**





# RGV State Veterans Cemetery

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## Completed Projects:

Irrigation Audit for January 2024 completed  
Removal of 80% non-usable equipment 11/24/2023  
Water Heater repairs (VLB OAR approved/completed)  
2023 Grave Audit Completed

## Ongoing Projects Pending- VLB OAR- Funded:

72" Mower repairs (VLB OAR approved pending pa/rt)  
Compressor replacement (VLB OAR pending approval)  
Lowering Device maintenance –pending quote (VBL)  
Sweeper for Tool Cat VLB (OAR pending approval)  
Power washing areas with mold with the cemetery  
Complete 2023 Maintenance and Facilities Plan

## Ongoing Projects Pending:

Monthly Irrigation Audit-replace broken lines/equipment  
100% Pre-registration eligibility review-on going project  
Mowing/Up keep North area tract-TBD  
Repaint/restriping of roads/parking/signage  
Staff cross-training -2024  
Preparing for Armed Forces Day 2024/Memorial Day 2024

## VLB Funded (In-Progress)

Re-alignment on 1,000 Flat Marker/ Headstone

## VLB Funded (Pending)

Addition of New Space Force Military Branch of Service Seal and Flag in  
Assembly Area  
Casket Transport Vehicle Hearse (Flat)  
Automatic Gate

## VLB Funded (Approved)

Bobcat Tool Cat UW56 -2

## VA Grant Applications Pending:

Administration Building Roofing Replacement  
Installation of Automatic and Remotely Controlled Entry Gate  
Public Water Fountains Installed Throughout Grounds  
Remotely Controlled Public Digital Display Board for Schedules and  
Events

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## MEMORANDUM

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**TO:** MAYOR AND CITY COUNCIL  
**THROUGH:** RANDY PEREZ, CITY MANAGER  
**FROM:** JESSE LERMA, CIVIL SERVICE DIRECTOR  
**SUBJECT:** CIVIL SERVICE REPORT, JANUARY 2024  
**DATE:** FEBRUARY 5, 2024



1. Mission Fire Department-we conducted an entry level examination where 49 individuals participated. They will continue with the hiring process.
2. Mission Fire Department will be promoting two ENGs Paul Bernal and Brian Sanchez to LT immediately. 2<sup>nd</sup> round of LT's promotional examination will be March 14, 2024
3. Mission Police Department has thirteen (13) openings and are being filled as soon as possible.

Thank you!

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## MEMORANDUM

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**TO:** MAYOR AND CITY COUNCIL  
**THROUGH:** RANDY PEREZ, CITY MANAGER  
**FROM:** JESSE LERMA, 311 COORDINATOR/CIVIL SERVICE DIRECTOR  
**SUBJECT:** 311 REPORT, JANUARY 2024  
**DATE:** FEBRUARY 5, 2024



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We have a total of 644 submission for January of 2024 with a total of 4617 since we began. The system is fully functional and very user friendly. We are able to customize the system to meet the needs of our daily operations. Our staff has bought into the system and working on improvements every day. We are able to find problematic areas using the system and it allows for us to attend to the needs of those areas in a timely manner. We try to contact as many residents as possible and are getting feedback from them to improve the system.

Our media department has been pushing the 311 program with an interview with City Manager Randy Perez encouraging our citizens to utilize the program.

Thank you!

Topic Counts of Opened Requests  
For Date Period From 01/01/2024 Through 01/31/2024

Topic	Count
Health	
Animal Control	543
Mosquitoes	0
<b>Total - Health</b>	<b>543</b>
Obstructions - Tree/Branches	
MOWING	2
<b>Total - Obstructions -Tree/Branches</b>	<b>2</b>
Parks & Rec	
Graffiti	0
Mowing	0
Parks	3
Restrooms	1
Right of way ( mowing )	0
Trails	0
<b>Total - Parks &amp; Rec</b>	<b>4</b>
Planning	
Construction Concerns	0
Dilapidated Home/Structure	0
Garage Sales	1
Health & Sanitation	0
Illegal Dumping	3
Junked Vehicle on private property	2
Sewer Concerns	2
Unsafe Building	1
Weedy Lot	8
<b>Total - Planning</b>	<b>17</b>
Police Department	
Illegal Parking	11
<b>Total - Police Department</b>	<b>11</b>
Public Works	
Flooded area/Roadway and streets	2
Foul smell	0
Junk Vehicle	4
Lift Station	0
Low Water Pressure	3
Obstruction-Trees/Branches	3
Pot Holes	11
Sandbag ( Elderly And Disabled )	0
Side Walk	5
Street Light	17
Streets/Signs	12
Tires	0
Traffic Signals	1
Water Leaks	6
<b>Total - Public Works</b>	<b>64</b>
Sanitation	
Brush	1
Bulky Items	2
Garbage	0
Trash	0
<b>Total - Sanitation</b>	<b>3</b>
All Topics	
<b>Total All Topics</b>	<b>644</b>

Request #	Topic	Status	Date Entered	Expected Close	Assigned To	Description
4113	Street Light	Closed	01/01/2024		acevedo, Yahaira	Adjacent to 3709 Gran Canal
4483	Street Light	Closed	01/21/2024		acevedo, Yahaira	Downed light pole Glasscock road southbound Sharyland HOA
4337	Street Light	Closed	01/12/2024		acevedo, Yahaira	Light has almost a year reported and no one has fixed it. it's number 15
4211	Street Light	Closed	01/06/2024		acevedo, Yahaira	all the street lights are out. It is very dark in that area. this is a second request. they never got fixed.
4335	Street Light	Closed	01/12/2024		acevedo, Yahaira	light not working
4334	Street Light	Closed	01/11/2024		acevedo, Yahaira	Street light has been out for some time. could use upgrades to neighborhood since it is rather dark.
4336	Street Light	Closed	01/12/2024		acevedo, Yahaira	light not working
4364	Street Light	Closed	01/12/2024		acevedo, Yahaira	light has been out for some time now and needs to be fixed.
4216	Street Light	Closed	01/07/2024		acevedo, Yahaira	the light don't turn on at all
4451	Street Light	Closed	01/18/2024		acevedo, Yahaira	the light don't turn on at all
4215	Street Light	Closed	01/07/2024		acevedo, Yahaira	the light don't turn on at all
4363	Street Light	Closed	01/12/2024		acevedo, Yahaira	light has been out for some time now and needs to be fixed.
4212	Street Light	Closed	01/07/2024		acevedo, Yahaira	this was replaced last month and it is out again
4214	Street Light	Closed	01/07/2024		acevedo, Yahaira	street light not working
4395	Street Light	Closed	01/16/2024		acevedo, Yahaira	Photo attached
4453	Street Light	Open	01/18/2024	01/23/2024	acevedo, Yahaira	3203 Los Indios Pkwy N the light don't turn on ar all
4452	Street Light	Closed	01/18/2024		acevedo, Yahaira	between San Armando and Los Indios the light don't turn on at all

Request #	Topic	Status	Date Entered	Expected Close	Assigned To	Description
4112	Streets/Signs	Closed	01/01/2024		Diaz, Gabriel	corner of Gran Canal and San Mateo
4114	Streets/Signs	Closed	01/01/2024		Diaz, Gabriel	Photo attached
4482	Streets/Signs	Open	01/20/2024	01/30/2024	Diaz, Gabriel	Photo attached
4668	Streets/Signs	Open	01/30/2024	02/09/2024	Diaz, Gabriel	Photo attached
4669	Streets/Signs	Open	01/30/2024	02/09/2024	Diaz, Gabriel	Photo attached
4670	Streets/Signs	Open	01/30/2024	02/09/2024	Diaz, Gabriel	Photo attached
4489	Streets/Signs	Open	01/22/2024	02/01/2024	Diaz, Gabriel	01-18-24: Jesse Lerma stated he would look into this. He asked that we text him the address in question. Good morning Mr. Lerma, Could you provide an update on this request as soon as possible?...
4574	Streets/Signs	Open	01/25/2024	02/04/2024	Diaz, Gabriel	Speed limit not posted on either end of Colorado St, which contributes to speeding drivers on road.
4752	Streets/Signs	Open	01/31/2024	02/10/2024	Diaz, Gabriel	still no street sign on either three sides of the intersection of 4th and shary rd. I submitted this request since mid 2023.
4255	Streets/Signs	Closed	01/09/2024		Diaz, Gabriel	Stop sign missing at corner of Washington and Barnes. Fast traffic area
4276	Streets/Signs	Closed	01/09/2024		Diaz, Gabriel	missing stop sign for traffic travelling eastbound on Los Indios from grand canal
4275	Streets/Signs	Closed	01/09/2024		Diaz, Gabriel	missing stop sign for traffic exiting south into Los Indios road

Request #	Topic	Status	Date Entered	Expected Close	Assigned To	Description
4646	Pot Holes	Open	01/29/2024	02/03/2024	Hernandez,Baldo	Photo attached
4671	Pot Holes	Open	01/30/2024	02/04/2024	Hernandez,Baldo	entrance to Greens Subdivision
4398	Pot Holes	Open	01/16/2024	01/21/2024	Hernandez,Baldo	Potholes in the alleyway of Solar dr off of Conway
4279	Pot Holes	Open	01/10/2024	01/15/2024	Hernandez,Baldo	Potholes on North side of intersection of Los Ébanos & Bus 83
4751	Pot Holes	Open	01/31/2024	02/05/2024	Hernandez,Baldo	pot hole on Mayberry at the intersection of Citriana and mayberry.
4311	Pot Holes	Open	01/11/2024	01/16/2024	Hernandez,Baldo	alley potholes— several
4498	Pot Holes	Open	01/22/2024	01/27/2024	Hernandez,Baldo	Multiple pot holes there and through out Colorado St.
4748	Pot Holes	Open	01/31/2024	02/05/2024	Hernandez,Baldo	pot holes on the intersection of Francisco and Del Mar before stop sign. another's as you turn left at that same intersection behind the clinic. need fix asap.
4624	Pot Holes	Open	01/28/2024	02/02/2024	Hernandez,Baldo	two potholes on san mateo street, between shary road and Santa fe street ( see photos)
4749	Pot Holes	Open	01/31/2024	02/05/2024	Hernandez,Baldo	several pot holes at Francisco and section before frontage road next to pizza hut. need fixed asap.
4750	Pot Holes	Open	01/31/2024	02/05/2024	Hernandez,Baldo	pot hole at JR Street as your turn from frontage road.

Request #	Topic	Status	Date Entered	Expected Close	Assigned To	Description
4542	Water Leaks	Closed	01/24/2024		cantu,omar	busted water pipe
4733	Water Leaks	Closed	01/31/2024		cantu,omar	water is leaking and no one lives in that house
4210	Water Leaks	Closed	01/06/2024		cantu,omar	water leak at rear of unit off of trunk line
4622	Water Leaks	Closed	01/26/2024		cantu,omar	maybe this is why I have low water pressure at 1901 circle creek
4116	Water Leaks	Closed	01/02/2024		cantu,omar	water puddles near city water line in grass area.
4121	Water Leaks	Closed	01/02/2024		cantu,omar	Water meter might be incorrect. We were reported by you in 2022 that water meter is not broken, but we believe it's broken. We went out of city and closed main water valve before we departed. We...



Request #	Topic	Status	Date Entered	Expected Close	Assigned To	Description
4150	Weedy Lot	Closed	01/03/2024		Villarreal, Yvette	Grass is over grown and needs to be taken care of.
4582	Weedy Lot	Closed	01/25/2024		Villarreal, Yvette	lot is full of weeds back and front
4281	Weedy Lot	Closed	01/10/2024		Villarreal, Yvette	Photo attached
4109	Weedy Lot	Closed	01/01/2024		Villarreal, Yvette	Photo attached
4268	Weedy Lot	Closed	01/09/2024		Villarreal, Yvette	Photo attached
4119	Weedy Lot	Closed	01/02/2024		Villarreal, Yvette	Photo attached
4111	Weedy Lot	Closed	01/01/2024		Villarreal, Yvette	high grass cvs pharmacy
4110	Weedy Lot	Closed	01/01/2024		Villarreal, Yvette	Photo attached

Request #	Topic	Status	Date Entered	Expected Close	Assigned To	Description
<a href="#">4115</a>	Animal Control	Closed	01/02/2024		Espinoza,Mitchell I.	this dog from 1708 31st street been lose 8...
<a href="#">4120</a>	Animal Control	Closed	01/02/2024		Espinoza,Mitchell I.	GIANT BEE HIVE- Please help
<a href="#">4122</a>	Animal Control	Closed	01/03/2024		Rodriguez,Daniel	wed / am- loose dog, prior issue, caller was...
<a href="#">4123</a>	Animal Control	Closed	01/03/2024		Espinoza,Mitchell I.	wed / am- srvc trap psm at driveway / ring...
<a href="#">4124</a>	Animal Control	Closed	01/03/2024		Rodriguez,Daniel	wed / am- srvc trap psm, at front thank you
<a href="#">4125</a>	Animal Control	Closed	01/03/2024		Espinoza,Mitchell I.	wed / am- wants aco call / regarding dog...
<a href="#">4126</a>	Animal Control	Closed	01/03/2024		Espinoza,Mitchell I.	wed / am- 3 loose dogs msg frm holiday /...
<a href="#">4127</a>	Animal Control	Closed	01/03/2024		Rodriguez,Daniel	wed / am- dog is in the back msg frm holiday...
<a href="#">4128</a>	Animal Control	Closed	01/03/2024		Espinoza,Mitchell I.	wed / am- injured dog, contained, since wknd,...
<a href="#">4129</a>	Animal Control	Closed	01/03/2024		Espinoza,Mitchell I.	wed / am- LOT 217, srvc trap psm, at front ...
<a href="#">4130</a>	Animal Control	Closed	01/03/2024		Espinoza,Mitchell I.	wed / am- 1045 psm msg frm holiday / answer...
<a href="#">4131</a>	Animal Control	Closed	01/03/2024		Rodriguez,Daniel	wed / am- dog stuck under RV msg frm holiday...
<a href="#">4132</a>	Animal Control	Closed	01/03/2024		Rodriguez,Daniel	wed / am- neighbor dog in his prop,...
<a href="#">4133</a>	Animal Control	Closed	01/03/2024		Rodriguez,Daniel	wed / am- IDEA school / Palmview- 3 mile,...
<a href="#">4134</a>	Animal Control	Closed	01/03/2024		Rodriguez,Daniel	Barking dogs, § 14-75.
<a href="#">4135</a>	Animal Control	Closed	01/03/2024		Espinoza,Mitchell I.	wed / am- 2nd call, srvc trap psm resident...
<a href="#">4136</a>	Animal Control	Closed	01/03/2024		Espinoza,Mitchell I.	wed / am- srvc trap psm thank you
<a href="#">4137</a>	Animal Control	Closed	01/03/2024		Espinoza,Mitchell I.	wed / am- loose doberman & other dogs, caller...
<a href="#">4138</a>	Animal Control	Closed	01/03/2024		Rodriguez,Daniel	wed / am- srvc trap cat, at front thank you
<a href="#">4139</a>	Animal Control	Closed	01/03/2024		Espinoza,Mitchell I.	wed / am- srvc trap psm, at side thank you
<a href="#">4140</a>	Animal Control	Closed	01/03/2024		Espinoza,Mitchell I.	Feral cat in animal trap that needs to be...
<a href="#">4141</a>	Animal Control	Closed	01/03/2024		Espinoza,Mitchell I.	wed / am- caller states St. Marie / owner is...
<a href="#">4142</a>	Animal Control	Closed	01/03/2024		Rodriguez,Daniel	wed / am- srvc trap psm, at front address—...
<a href="#">4143</a>	Animal Control	Closed	01/03/2024		Espinoza,Mitchell I.	wed / am- srvc trap psm, frmt thank you
<a href="#">4144</a>	Animal Control	Closed	01/03/2024		Espinoza,Mitchell I.	wed / am- 3 loose dogs (yellow / brwn / blk) ...
<a href="#">4145</a>	Animal Control	Closed	01/03/2024		Rodriguez,Daniel	wed / am- loose / blk large dog on prop,...
<a href="#">4146</a>	Animal Control	Closed	01/03/2024		Rodriguez,Daniel	wed / am- stray dog since wknd, caller is...
<a href="#">4147</a>	Animal Control	Closed	01/03/2024		Espinoza,Mitchell I.	wed / am- srvc trap cat, 300 N. Bryan / Unit...
<a href="#">4148</a>	Animal Control	Closed	01/03/2024		Rodriguez,Daniel	wed / am- loose- small / tan / terrier,...
<a href="#">4149</a>	Animal Control	Closed	01/03/2024		Rodriguez,Daniel	wed / am- loose dog, at front door, caller...
<a href="#">4152</a>	Animal Control	Closed	01/03/2024		Rodriguez,Daniel	wed / noon- dog on prop, caller will not tie...
<a href="#">4153</a>	Animal Control	Closed	01/03/2024		Rodriguez,Daniel	wed / noon- 1045 cat msg frm staff / phn...
<a href="#">4154</a>	Animal Control	Closed	01/03/2024		Rodriguez,Daniel	wed / noon, abandoned dog, small / brown,...
<a href="#">4155</a>	Animal Control	Closed	01/03/2024		Rodriguez,Daniel	wed / noon, injured- stray dog / brown / ...
<a href="#">4156</a>	Animal Control	Closed	01/03/2024		Espinoza,Mitchell I.	wed / noon- dog on dog bite msg from staff /...
<a href="#">4157</a>	Animal Control	Closed	01/03/2024		Espinoza,Mitchell I.	wed / noon- stat / dog bite (already...
<a href="#">4158</a>	Animal Control	Closed	01/03/2024		Rodriguez,Daniel	wed / noon- repeat calls, loose dogs, runs...
<a href="#">4159</a>	Animal Control	Closed	01/03/2024		Rodriguez,Daniel	wed / noon- TRLR 4, srvc trap psm thank you
<a href="#">4160</a>	Animal Control	Closed	01/03/2024		Rodriguez,Daniel	wed / pm- 2 stray dogs, one white / one...
<a href="#">4161</a>	Animal Control	Closed	01/03/2024		Rodriguez,Daniel	wed-noon, bldg 1 - apt 125, sick kitten,...
<a href="#">4162</a>	Animal Control	Closed	01/03/2024		Rodriguez,Daniel	wed- noon, 1045 dog, on street, large dog ...
<a href="#">4163</a>	Animal Control	Closed	01/03/2024		Espinoza,Mitchell I.	wed - noon, teach how to set up trap, 2 psm...
<a href="#">4164</a>	Animal Control	Closed	01/03/2024		Espinoza,Mitchell I.	wed / pm- 2 ptbls loose, roaming since this...
<a href="#">4165</a>	Animal Control	Closed	01/03/2024		Espinoza,Mitchell I.	wed- pm, loose dogs, roams and comes bk to...
<a href="#">4166</a>	Animal Control	Closed	01/03/2024		Espinoza,Mitchell I.	wed- pm, 2 loose dogs, one husky (w/collar),...
<a href="#">4167</a>	Animal Control	Closed	01/03/2024		Espinoza,Mitchell I.	wed / pm- dog on prop, small / chih, at bk...
<a href="#">4168</a>	Animal Control	Closed	01/03/2024		Rodriguez,Daniel	wed / pm- neigh dog is on his prop, repeat...
<a href="#">4169</a>	Animal Control	Closed	01/03/2024		Rodriguez,Daniel	wed / pm- apts, loose pup (brown w/white) at...
<a href="#">4170</a>	Animal Control	Closed	01/03/2024		Espinoza,Mitchell I.	wed / pm- dog with rabies, foam at mouth,...
<a href="#">4171</a>	Animal Control	Closed	01/03/2024		Rodriguez,Daniel	wed / pm- loose dog, call from a.m.today,...
<a href="#">4172</a>	Animal Control	Closed	01/03/2024		Espinoza,Mitchell I.	wed / pm- loose / agg blk- brown rottweiler...
<a href="#">4173</a>	Animal Control	Closed	01/03/2024		Rodriguez,Daniel	wed / pm- 1045 cat, large / on street thank...
<a href="#">4174</a>	Animal Control	Closed	01/04/2024		Rodriguez,Daniel	thr / am- now it's TWO loose dogs, from Leo's...
<a href="#">4175</a>	Animal Control	Closed	01/04/2024		Rodriguez,Daniel	thr / am- TRLR #4 (alley) srvc trap psm at...
<a href="#">4176</a>	Animal Control	Closed	01/04/2024		Rodriguez,Daniel	thr / am- injured cat, found under brush-pick...
<a href="#">4177</a>	Animal Control	Closed	01/04/2024		Rodriguez,Daniel	thr / am- loose dog, repeat issue, causes...
<a href="#">4178</a>	Animal Control	Closed	01/04/2024		Rodriguez,Daniel	thr / am- loose dog, tearing up apts / prop,...
<a href="#">4179</a>	Animal Control	Closed	01/04/2024		Rodriguez,Daniel	thr / am- Idea school (north / holland),...

Request #	Topic	Status	Date Entered	Expected Close	Assigned To	Description
<a href="#">4180</a>	Animal Control	Closed	01/04/2024		Espinoza,Mitchell I.	thr / am- caller got red note, asked for call...
<a href="#">4181</a>	Animal Control	Closed	01/04/2024		Rodriguez,Daniel	thr / am- 1045 dog, large / personal, will...
<a href="#">4182</a>	Animal Control	Closed	01/04/2024		Rodriguez,Daniel	thr / am- loose black dog, roam street, throw...
<a href="#">4183</a>	Animal Control	Closed	01/04/2024		Rodriguez,Daniel	thr / am- loose dog, small / brown, runs...
<a href="#">4184</a>	Animal Control	Closed	01/04/2024		Rodriguez,Daniel	thr / am- 1045 cat on street thank you
<a href="#">4185</a>	Animal Control	Closed	01/04/2024		Rodriguez,Daniel	thr / am- 2 loose dogs (one is orange chih / ...
<a href="#">4186</a>	Animal Control	Closed	01/04/2024		Rodriguez,Daniel	thr / am- 2 loose dogs, go under fence, g...
<a href="#">4187</a>	Animal Control	Closed	01/04/2024		Rodriguez,Daniel	thr / am- 3 loose dogs, roam street, come...
<a href="#">4188</a>	Animal Control	Closed	01/04/2024		Rodriguez,Daniel	thr / am- 2 small breed dogs, loose on prop ...
<a href="#">4189</a>	Animal Control	Closed	01/04/2024		Rodriguez,Daniel	Dogs Barking 2nd request
<a href="#">4190</a>	Animal Control	Closed	01/04/2024		Rodriguez,Daniel	thr / noon- LOT #1 one inj cat / one srvc...
<a href="#">4191</a>	Animal Control	Closed	01/04/2024		Rodriguez,Daniel	thr / noon- 2 loose dogs (brown & brindle) ...
<a href="#">4192</a>	Animal Control	Closed	01/04/2024		Rodriguez,Daniel	thr / noon- abandoned dog by soccer fields ...
<a href="#">4193</a>	Animal Control	Closed	01/04/2024		Rodriguez,Daniel	thr / pm- contained stray dog, blind/...
<a href="#">4194</a>	Animal Control	Closed	01/04/2024		Rodriguez,Daniel	thr / pm- 5 contained pups (to adults), at...
<a href="#">4195</a>	Animal Control	Closed	01/04/2024		Espinoza,Mitchell I.	thr / pm- Oleander acres, 4 contained cats ...
<a href="#">4196</a>	Animal Control	Closed	01/04/2024		Espinoza,Mitchell I.	thr / pm- 2 loose dogs (one adult / one pup) ...
<a href="#">4197</a>	Animal Control	Closed	01/04/2024		Rodriguez,Daniel	thr / pm- IDEA school (south), loose / agg...
<a href="#">4198</a>	Animal Control	Closed	01/04/2024		Rodriguez,Daniel	thr / pm- 1045.dog, on sidewalk / small /...
<a href="#">4199</a>	Animal Control	Closed	01/05/2024		Espinoza,Mitchell I.	fri / am- loose dogs- 2 g sheps, roams...
<a href="#">4200</a>	Animal Control	Closed	01/05/2024		Espinoza,Mitchell I.	fri / am- loose dog- white/ lt. brown spots / ...
<a href="#">4201</a>	Animal Control	Closed	01/05/2024		Rodriguez,Daniel	fri / am- IDEA school / south, coyote /...
<a href="#">4202</a>	Animal Control	Closed	01/05/2024		Rodriguez,Daniel	fri / am- repeat rqst, loose dog in carport ...
<a href="#">4203</a>	Animal Control	Closed	01/05/2024		Espinoza,Mitchell I.	fri / am- srvc trap psm, at front thank you ...
<a href="#">4204</a>	Animal Control	Closed	01/05/2024		Espinoza,Mitchell I.	fri / am- loose canine, at bridge, p.d....
<a href="#">4205</a>	Animal Control	Closed	01/05/2024		Rodriguez,Daniel	fri / pm- dog bite victim mom wants dog...
<a href="#">4206</a>	Animal Control	Closed	01/05/2024		Espinoza,Mitchell I.	fri/ pm- loose ptbl- brwn, owner is corner...
<a href="#">4207</a>	Animal Control	Closed	01/05/2024		Rodriguez,Daniel	fri / pm- 4 loose pups, bk yrd, just arrived,...
<a href="#">4213</a>	Animal Control	Closed	01/07/2024		Espinoza,Mitchell I.	a dead animal needs to be removed called...
<a href="#">4217</a>	Animal Control	Closed	01/08/2024		Rodriguez,Daniel	answ srvc / wknd- non agg / small / blk dog-...
<a href="#">4218</a>	Animal Control	Closed	01/08/2024		Espinoza,Mitchell I.	answ srvc / wknd- 1045 cat i called...
<a href="#">4219</a>	Animal Control	Closed	01/08/2024		Rodriguez,Daniel	answ srvc / wknd- 4 loose dogs / large, roam...
<a href="#">4220</a>	Animal Control	Closed	01/08/2024		Espinoza,Mitchell I.	verbal msg frm aco Ivan- srvc trap psm thank...
<a href="#">4221</a>	Animal Control	Closed	01/08/2024		Espinoza,Mitchell I.	mon/ am- 3 loose sheep, repeat issue, on...
<a href="#">4222</a>	Animal Control	Closed	01/08/2024		Rodriguez,Daniel	mon / am- 1045 cat, across water twr / next...
<a href="#">4223</a>	Animal Control	Closed	01/08/2024		Espinoza,Mitchell I.	mon / am- srvc trap psm / front / rt side ...
<a href="#">4224</a>	Animal Control	Closed	01/08/2024		Espinoza,Mitchell I.	mon / am- repeat issue, 3 loose sheep, they...
<a href="#">4225</a>	Animal Control	Closed	01/08/2024		Espinoza,Mitchell I.	mon/ am- RIO JUICE company, srvc trap cat,...
<a href="#">4226</a>	Animal Control	Closed	01/08/2024		Espinoza,Mitchell I.	mon / am- (caller's personal hm) loose dog,...
<a href="#">4227</a>	Animal Control	Closed	01/08/2024		Espinoza,Mitchell I.	mon / am- (caller's sister hm) loose dog,...
<a href="#">4228</a>	Animal Control	Closed	01/08/2024		Espinoza,Mitchell I.	mon / am- (caller's mom hm) loose dog, repeat...
<a href="#">4229</a>	Animal Control	Closed	01/08/2024		Espinoza,Mitchell I.	mon / am- loose g shep, suspected owner /...

Request #	Topic	Status	Date Entered	Expected Close	Assigned To	Description
<a href="#">4230</a>	Animal Control	Closed	01/08/2024		Espinoza,Mitchell I.	mon / am- 1045 cat, mid / street / on SHARY ...
<a href="#">4231</a>	Animal Control	Closed	01/08/2024		Rodriguez,Daniel	mon / am- APT #2, apt bldg, 2 lrg / brown...
<a href="#">4232</a>	Animal Control	Closed	01/08/2024		Espinoza,Mitchell I.	mon /am- Injured dog, frm dog attk / 5 dys...
<a href="#">4233</a>	Animal Control	Closed	01/08/2024		Rodriguez,Daniel	mon / am- srvc trap psm / bk by driveway ...
<a href="#">4234</a>	Animal Control	Closed	01/08/2024		Espinoza,Mitchell I.	mon / am- srvc trap cat / front / carport ...
<a href="#">4235</a>	Animal Control	Closed	01/08/2024		Espinoza,Mitchell I.	mon / am- LOT 253, contained dog, stray /...
<a href="#">4236</a>	Animal Control	Closed	01/08/2024		Rodriguez,Daniel	mon / am- contained stray / inside hm, ptbl...
<a href="#">4237</a>	Animal Control	Closed	01/08/2024		Rodriguez,Daniel	mon / am- IDEA school, campus, coyote call...
<a href="#">4238</a>	Animal Control	Closed	01/08/2024		Rodriguez,Daniel	mon / am- dog / roam trailer park, long term...
<a href="#">4239</a>	Animal Control	Closed	01/08/2024		Rodriguez,Daniel	mon / am- stray on prop, since Saturday, yes...
<a href="#">4240</a>	Animal Control	Closed	01/08/2024		Rodriguez,Daniel	mon / am- loose dogs / agg, 1 husky / 2 g...
<a href="#">4242</a>	Animal Control	Closed	01/08/2024		Rodriguez,Daniel	mon / noon- repeat issue, address is owner hm...
<a href="#">4243</a>	Animal Control	Closed	01/08/2024		Espinoza,Mitchell I.	mon / noon- bannworth park, brown dog chasing...
<a href="#">4244</a>	Animal Control	Closed	01/08/2024		Espinoza,Mitchell I.	mon / pm- loose ptbl (brown) in park...
<a href="#">4245</a>	Animal Control	Closed	01/08/2024		Espinoza,Mitchell I.	mon / pm- loose dog / chased caller's...
<a href="#">4246</a>	Animal Control	Closed	01/08/2024		Espinoza,Mitchell I.	mon / pm- re educate owner of dog (address...
<a href="#">4247</a>	Animal Control	Closed	01/08/2024		Espinoza,Mitchell I.	mon / pm- srvc trap psm thank you
<a href="#">4248</a>	Animal Control	Closed	01/08/2024		Espinoza,Mitchell I.	mon / pm- loose dog, just arrived, non...
<a href="#">4249</a>	Animal Control	Closed	01/08/2024		Rodriguez,Daniel	mon / pm- bees by alley, he's lawn man msg...
<a href="#">4250</a>	Animal Control	Closed	01/08/2024		Rodriguez,Daniel	mon / pm- 2 geese, quacks at all times ...
<a href="#">4251</a>	Animal Control	Closed	01/08/2024		Espinoza,Mitchell I.	mon / pm- ptbl was dumped at dog park /...
<a href="#">4252</a>	Animal Control	Closed	01/08/2024		Rodriguez,Daniel	mon / pm- 3 loose dogs, owner is neighbor,...
<a href="#">4253</a>	Animal Control	Closed	01/08/2024		Rodriguez,Daniel	mon / pm- CALL only, can he get baby goat ...
<a href="#">4254</a>	Animal Control	Closed	01/08/2024		Espinoza,Mitchell I.	mon / pm- repeat issue, 2 loose dogs, caller...
<a href="#">4256</a>	Animal Control	Closed	01/09/2024		Rodriguez,Daniel	tues / am- 5 loose dogs, brwn / wht, In...
<a href="#">4257</a>	Animal Control	Closed	01/09/2024		Rodriguez,Daniel	tues / am- 1045 dog, mid street in front of...
<a href="#">4258</a>	Animal Control	Closed	01/09/2024		Rodriguez,Daniel	tues / am- loose dog- white / fluffy / husky ...
<a href="#">4259</a>	Animal Control	Closed	01/09/2024		Rodriguez,Daniel	tues / am- Msn Hi school / front ofc, dog /...
<a href="#">4260</a>	Animal Control	Closed	01/09/2024		Espinoza,Mitchell I.	on call / eml-- dog bite thank you
<a href="#">4261</a>	Animal Control	Closed	01/09/2024		Rodriguez,Daniel	tues / am- drop off trap for cats, prior...
<a href="#">4262</a>	Animal Control	Closed	01/09/2024		Rodriguez,Daniel	tues / am- STAT dog bite, p.d. awaits,...
<a href="#">4263</a>	Animal Control	Closed	01/09/2024		Rodriguez,Daniel	tues / am- stray in prop, repeat call / frm...
<a href="#">4264</a>	Animal Control	Closed	01/09/2024		Rodriguez,Daniel	tues / am- loose dog- large / white, roam...
<a href="#">4265</a>	Animal Control	Closed	01/09/2024		Espinoza,Mitchell I.	tues / noon- injured dog msg frm staff / jen...
<a href="#">4266</a>	Animal Control	Closed	01/09/2024		Rodriguez,Daniel	tues / noon- 1045 dog msg frm staff / jen ...
<a href="#">4267</a>	Animal Control	Closed	01/09/2024		Espinoza,Mitchell I.	tue / pm- 2 loose dogs (great dane & sml brwn...
<a href="#">4270</a>	Animal Control	Closed	01/09/2024		Espinoza,Mitchell I.	tue / pm- Inj dog - broken leg / lrg, since 3...
<a href="#">4271</a>	Animal Control	Closed	01/09/2024		Espinoza,Mitchell I.	tue / pm- 20-25 dogs at ownr prop (3201 Fco.)...
<a href="#">4272</a>	Animal Control	Closed	01/09/2024		Espinoza,Mitchell I.	tue / pm- 3 loose dogs- small / blk & brwn, ?...
<a href="#">4273</a>	Animal Control	Closed	01/09/2024		Rodriguez,Daniel	tue / pm- came to ofc, his wife was dog bt...
<a href="#">4274</a>	Animal Control	Closed	01/09/2024		Rodriguez,Daniel	tue / pm- caller is trailer 1 / dog owner is...
<a href="#">4278</a>	Animal Control	Closed	01/10/2024		Espinoza,Mitchell I.	wed / am- answer srvc, 2 loose dogs, frm...
<a href="#">4280</a>	Animal Control	Closed	01/10/2024		Espinoza,Mitchell I.	wed / am- found g shp / lost dog, waits at...
<a href="#">4284</a>	Animal Control	Closed	01/10/2024		Rodriguez,Daniel	wed / am- 1045 cat, driveway / white bag ...
<a href="#">4285</a>	Animal Control	Closed	01/10/2024		Rodriguez,Daniel	wed / am- 1045 cat team at mtng- staff cover...
<a href="#">4286</a>	Animal Control	Closed	01/10/2024		Rodriguez,Daniel	wed / am- pick up agg dog (personal), attk'd...
<a href="#">4287</a>	Animal Control	Closed	01/10/2024		Espinoza,Mitchell I.	wed / am- loose dog- med / brwn, roams street...
<a href="#">4288</a>	Animal Control	Closed	01/10/2024		Espinoza,Mitchell I.	wed / am- 3 ducks / prop, at front w/ranch...
<a href="#">4289</a>	Animal Control	Closed	01/10/2024		Rodriguez,Daniel	wed / am- srvc trap cat, front / east thank...
<a href="#">4290</a>	Animal Control	Closed	01/10/2024		Espinoza,Mitchell I.	wed / am- 2 loose dogs- white / fluffy / med ...
<a href="#">4291</a>	Animal Control	Closed	01/10/2024		Rodriguez,Daniel	wed / noon- 2 loose dogs ( one white / one...
<a href="#">4292</a>	Animal Control	Closed	01/10/2024		Rodriguez,Daniel	wed / pm- 3 loose dogs, roam / lay at prop...
<a href="#">4293</a>	Animal Control	Closed	01/10/2024		Espinoza,Mitchell I.	wed / pm- cat stuck in tree (stray), unsure...
<a href="#">4294</a>	Animal Control	Closed	01/10/2024		Rodriguez,Daniel	wed / pm- wellness ck- dog tied / not fed,...
<a href="#">4295</a>	Animal Control	Closed	01/10/2024		Espinoza,Mitchell I.	wed / pm- dog bite, victim is minor, mom phn...
<a href="#">4296</a>	Animal Control	Closed	01/10/2024		Rodriguez,Daniel	wed / pm- 1045 cat, mid street thank you
<a href="#">4298</a>	Animal Control	Closed	01/10/2024		Rodriguez,Daniel	wed / pm- 3 loose dogs, for 2 wks, small &...
<a href="#">4301</a>	Animal Control	Closed	01/11/2024		Espinoza,Mitchell I.	answr srvc- found g shp, has tag I called...
<a href="#">4302</a>	Animal Control	Closed	01/11/2024		Espinoza,Mitchell I.	thur / am- srvc trap psm, back / gate open ...

Request #	Topic	Status	Date Entered	Expected Close	Assigned To	Description
<a href="#">4303</a>	Animal Control	Closed	01/11/2024		Espinoza,Mitchell I.	answr srvc- Injured cat at neigh hm (109...
<a href="#">4304</a>	Animal Control	Closed	01/11/2024		Espinoza,Mitchell I.	answr srvc- repeat issue, loose peacock,...
<a href="#">4305</a>	Animal Control	Closed	01/11/2024		Espinoza,Mitchell I.	thur / am- loose g shep - large / brw, blk,...
<a href="#">4306</a>	Animal Control	Closed	01/11/2024		Espinoza,Mitchell I.	thur / am- loose g shep- large, curled up in...
<a href="#">4307</a>	Animal Control	Closed	01/11/2024		Rodriguez,Daniel	thur / am- 2 loose huskys & 4 total dogs roam...
<a href="#">4308</a>	Animal Control	Closed	01/11/2024		Rodriguez,Daniel	thur / am- 2 g shep, roams all day verbal pr...
<a href="#">4309</a>	Animal Control	Closed	01/11/2024		Espinoza,Mitchell I.	thur / am- 3 loose g shep, they chased girl...
<a href="#">4310</a>	Animal Control	Closed	01/11/2024		Espinoza,Mitchell I.	thur / am- srvc trap psm, LOT O-9 (?) caller...
<a href="#">4312</a>	Animal Control	Closed	01/11/2024		Espinoza,Mitchell I.	thur / am- 3 g shep, chased girl, redstone...
<a href="#">4313</a>	Animal Control	Closed	01/11/2024		Espinoza,Mitchell I.	thur / am- 2-3 loose dogs, no collars, no...
<a href="#">4314</a>	Animal Control	Closed	01/11/2024		Espinoza,Mitchell I.	thur / am- loose dog, msg frm aco ivan thank...
<a href="#">4315</a>	Animal Control	Closed	01/11/2024		Espinoza,Mitchell I.	thur / am- wants to be on TRAP wait list,...
<a href="#">4316</a>	Animal Control	Closed	01/11/2024		Espinoza,Mitchell I.	thur / am- LOT 142, contained dog- small /...
<a href="#">4317</a>	Animal Control	Closed	01/11/2024		Espinoza,Mitchell I.	thur / am- srvc trap psm, Heritage sqr- F5 ...
<a href="#">4318</a>	Animal Control	Closed	01/11/2024		Rodriguez,Daniel	thur / am- 5 loose pups, roam to neigh & bk ...
<a href="#">4319</a>	Animal Control	Closed	01/11/2024		Rodriguez,Daniel	thur / am- repeat issue, 6 loose dogs...
<a href="#">4320</a>	Animal Control	Closed	01/11/2024		Rodriguez,Daniel	thur / am- husband came to office re: report...
<a href="#">4321</a>	Animal Control	Closed	01/11/2024		Espinoza,Mitchell I.	thur / am- injured dog- chl / broken leg /...
<a href="#">4322</a>	Animal Control	Closed	01/11/2024		Rodriguez,Daniel	thur / am- 2 loose dogs, stray / roam, one...
<a href="#">4323</a>	Animal Control	Closed	01/11/2024		Espinoza,Mitchell I.	thur / noon- 1045 dog (personal) In container...
<a href="#">4324</a>	Animal Control	Closed	01/11/2024		Rodriguez,Daniel	thur / noon- dog tried biting caller this...
<a href="#">4325</a>	Animal Control	Closed	01/11/2024		Espinoza,Mitchell I.	thur / pm- stray dog- blk/ g shep arrived...
<a href="#">4326</a>	Animal Control	Closed	01/11/2024		Rodriguez,Daniel	thur / pm- 1045 cat / personal, at corner /...
<a href="#">4327</a>	Animal Control	Closed	01/11/2024		Rodriguez,Daniel	thr / pm- 1045 cat on street / stray,...
<a href="#">4328</a>	Animal Control	Closed	01/11/2024		Espinoza,Mitchell I.	thur / pm- bark all night / starts at 9 pm,...
<a href="#">4329</a>	Animal Control	Closed	01/11/2024		Espinoza,Mitchell I.	thur / pm- CASTRO ELEM, loose dogs / front of...
<a href="#">4330</a>	Animal Control	Closed	01/11/2024		Rodriguez,Daniel	thur / pm- wellness ck- crying dogs (5-6...
<a href="#">4331</a>	Animal Control	Closed	01/11/2024		Rodriguez,Daniel	thur / pm- 1045 pup, died of neglect / food...
<a href="#">4333</a>	Animal Control	Closed	01/11/2024		Rodriguez,Daniel	thurs / pm- neglect / wellness ck, no feed...
<a href="#">4338</a>	Animal Control	Closed	01/12/2024		Rodriguez,Daniel	fri / am- srvc trap cat, front thank you
<a href="#">4339</a>	Animal Control	Closed	01/12/2024		Rodriguez,Daniel	fri / am- loose dog- g shep / Ivory, repeat...
<a href="#">4340</a>	Animal Control	Closed	01/12/2024		Espinoza,Mitchell I.	fri / am- srvc trap psm, back/ by fence ...
<a href="#">4341</a>	Animal Control	Closed	01/12/2024		Rodriguez,Daniel	fri / am- 2 cats in yard attacking her cat ...
<a href="#">4342</a>	Animal Control	Closed	01/12/2024		Espinoza,Mitchell I.	fri / am- 1045 cat, on grass / near sidewlk /...
<a href="#">4343</a>	Animal Control	Closed	01/12/2024		Rodriguez,Daniel	fri / am- 3 dogs attack caller's dog- Inj...
<a href="#">4344</a>	Animal Control	Closed	01/12/2024		Espinoza,Mitchell I.	fri / am- srvc trap psm, alley, first baptist...
<a href="#">4345</a>	Animal Control	Closed	01/12/2024		Espinoza,Mitchell I.	fri / am- UNIT 04, wants trap for cats aware...
<a href="#">4346</a>	Animal Control	Closed	01/12/2024		Espinoza,Mitchell I.	fri / am- 2 loose dogs, g shep is back !! (has...
<a href="#">4347</a>	Animal Control	Closed	01/12/2024		Espinoza,Mitchell I.	fri / am- trap was put yesterday, dog ate...
<a href="#">4348</a>	Animal Control	Closed	01/12/2024		Rodriguez,Daniel	dead cat behind taqueria adela
<a href="#">4349</a>	Animal Control	Closed	01/12/2024		Rodriguez,Daniel	Photo attached

Request #	Topic	Status	Date Entered	Expected Close	Assigned To	Description
4350	Animal Control	Closed	01/12/2024		Rodriguez,Daniel	fri / am- 1045 dog, on grass / off street /...
4351	Animal Control	Closed	01/12/2024		Rodriguez,Daniel	fri / am- 4 stray dogs (2 lrg / 2 sml), on...
4352	Animal Control	Closed	01/12/2024		Rodriguez,Daniel	fri / pm- abandoned chih, bk prop msg from...
4353	Animal Control	Closed	01/12/2024		Espinoza,Mitchell I.	fri / pm- pick up animal, owner has deceased ...
4354	Animal Control	Closed	01/12/2024		Espinoza,Mitchell I.	fri / pm- loose dog- ptbl / medium, alley ...
4355	Animal Control	Closed	01/12/2024		Rodriguez,Daniel	fri / pm- contained 2 dogs, one great dane /...
4356	Animal Control	Closed	01/12/2024		Rodriguez,Daniel	fri / pm- 4-5 loose dogs, neighbor lets loose...
4357	Animal Control	Closed	01/12/2024		Espinoza,Mitchell I.	fri / pm - srvc trap cat, will take bk to...
4358	Animal Control	Closed	01/12/2024		Rodriguez,Daniel	fri / pm- 2 stray dogs (g shep & wht dog),...
4359	Animal Control	Closed	01/12/2024		Rodriguez,Daniel	fri / pm- wellness ck, dog tied to fence /...
4360	Animal Control	Closed	01/12/2024		Rodriguez,Daniel	fri / pm- 2 stray dogs, roam for 2 wks, cause...
4361	Animal Control	Closed	01/12/2024		Rodriguez,Daniel	fri / pm- 1045 cat by light post / near...
4362	Animal Control	Closed	01/12/2024		Rodriguez,Daniel	fri / pm- 2 stray dogs, no collars, they...
4369	Animal Control	Closed	01/16/2024		Espinoza,Mitchell I.	tue / am- LOT 121, srvc trap psm phn cover /...
4370	Animal Control	Closed	01/16/2024		Rodriguez,Daniel	tue / am- box of kittens phn cover / msg...
4371	Animal Control	Closed	01/16/2024		Rodriguez,Daniel	tue / am- 1045 cat phn cover / msg aaron ...
4372	Animal Control	Closed	01/16/2024		Rodriguez,Daniel	tue / am- tied up dog phn cvr / msg aaron ...
4373	Animal Control	Closed	01/16/2024		Espinoza,Mitchell I.	tue/ am- srvc trap cat phn cvr / msg aaron ...
4374	Animal Control	Closed	01/16/2024		Rodriguez,Daniel	tue / am- 1045 dog ph cvr / msg aaron thank...
4375	Animal Control	Closed	01/16/2024		Rodriguez,Daniel	tue / am- loose dog ph cvr / msg aaron ...
4376	Animal Control	Closed	01/16/2024		Espinoza,Mitchell I.	tue / am- srvc trap psm, at bk thank you
4377	Animal Control	Closed	01/16/2024		Rodriguez,Daniel	tue / am- 1045 dog, yard / drwvy thank you
4378	Animal Control	Closed	01/16/2024		Rodriguez,Daniel	tue / am- wellness ck- dog tied, cold outside...
4379	Animal Control	Closed	01/16/2024		Rodriguez,Daniel	tue / am- animal issue ph cvr / msg aaron ...
4380	Animal Control	Closed	01/16/2024		Rodriguez,Daniel	tue / am- REPEAT issue, loose dog owner...
4381	Animal Control	Closed	01/16/2024		Rodriguez,Daniel	tue / am- wellness ck, 2 dogs, cold / tied...
4382	Animal Control	Closed	01/16/2024		Rodriguez,Daniel	tue / am- 1045 dog, med- blk / wht, on grass ...
4383	Animal Control	Closed	01/16/2024		Rodriguez,Daniel	Dead Cat
4384	Animal Control	Closed	01/16/2024		Rodriguez,Daniel	tue / am- loose dog, at front business—...
4385	Animal Control	Closed	01/16/2024		Rodriguez,Daniel	tue / am- srvc trap cat thank you
4386	Animal Control	Closed	01/16/2024		Rodriguez,Daniel	tue / am- 1045 cat, by mail box stray, thank...
4387	Animal Control	Closed	01/16/2024		Espinoza,Mitchell I.	tue / am- srvc trap psm, fmt thank you
4388	Animal Control	Closed	01/16/2024		Rodriguez,Daniel	tue / pm- stray dog in bk yard / fenced- held...
4389	Animal Control	Closed	01/16/2024		Espinoza,Mitchell I.	tue / pm- loose dog from owner— 301 / clr-...
4390	Animal Control	Closed	01/16/2024		Rodriguez,Daniel	tue / noon- stray dog, alley, trash owner-...
4391	Animal Control	Closed	01/16/2024		Espinoza,Mitchell I.	tue / noon- dog or coyote, roam / homes ...
4392	Animal Control	Closed	01/16/2024		Espinoza,Mitchell I.	tue / pm- 2 loose dogs (lrg / g. shep & bxr) ...
4393	Animal Control	Closed	01/16/2024		Rodriguez,Daniel	tue / pm- REPEAT, dog is bk, wants more aco...
4394	Animal Control	Closed	01/16/2024		Rodriguez,Daniel	tue / pm- srvc trap psm, fmt thank you
4396	Animal Control	Closed	01/16/2024		Espinoza,Mitchell I.	tue / pm- 3 loose sheep, repeat/ poop/ roam ...
4399	Animal Control	Closed	01/17/2024		Rodriguez,Daniel	wed / am- wellness ck, comer hm, unknown #,...
4400	Animal Control	Closed	01/17/2024		Rodriguez,Daniel	wed / am- 2 loose dogs (austrl shep /...
4401	Animal Control	Closed	01/17/2024		Espinoza,Mitchell I.	wed / am- 1045 psm, fmt / side thank you
4405	Animal Control	Closed	01/17/2024		Espinoza,Mitchell I.	wed / am- loose dog- lrg / blk, behind hm /...
4406	Animal Control	Closed	01/17/2024		Rodriguez,Daniel	wed / am- 1045 cat, street thank you
4407	Animal Control	Closed	01/17/2024		Rodriguez,Daniel	loose dogs either owned by 1903 Obra Dorado...
4408	Animal Control	Closed	01/17/2024		Rodriguez,Daniel	wed / noon- 2 loose dogs (wht/blk), roam...
4409	Animal Control	Closed	01/17/2024		Rodriguez,Daniel	wed / noon- 4 loose dogs, repeat problem ...
4410	Animal Control	Closed	01/17/2024		Rodriguez,Daniel	wed / noon- dog is out should be quarantined,...
4411	Animal Control	Closed	01/17/2024		Espinoza,Mitchell I.	wed / pm- SHARY school, ck in at security...
4412	Animal Control	Closed	01/17/2024		Espinoza,Mitchell I.	wed / pm- loose dog, lrg / mix color, yes...
4413	Animal Control	Closed	01/17/2024		Espinoza,Mitchell I.	wed / pm- loose dog, prior warning / citation...
4414	Animal Control	Closed	01/17/2024		Espinoza,Mitchell I.	wed / pm- loose dog- lrg / tan / brwn loose...
4415	Animal Control	Closed	01/17/2024		Espinoza,Mitchell I.	wed / pm- 1045 psm, front of hm address is...
4416	Animal Control	Closed	01/17/2024		Rodriguez,Daniel	wed / pm- 2 contained pups, medium thank...
4417	Animal Control	Closed	01/17/2024		Espinoza,Mitchell I.	wed / pm- LOT 111, contained dog, park mgr...
4418	Animal Control	Closed	01/17/2024		Espinoza,Mitchell I.	wed / pm- contained dog, trailer park thank...
4420	Animal Control	Closed	01/18/2024		Espinoza,Mitchell I.	thur / am- loose dog phn cvr / msg aaron ...
4421	Animal Control	Closed	01/18/2024		Rodriguez,Daniel	thur / pm- 1045 dog phn cvr / msg aaron ...

Request #	Topic	Status	Date Entered	Expected Close	Assigned To	Description
<a href="#">4422</a>	Animal Control	Closed	01/18/2024		Rodriguez,Daniel	thur / am- srvc trap psm phn cvr / msg aaron...
<a href="#">4423</a>	Animal Control	Closed	01/18/2024		Espinoza,Mitchell I.	thur / am- loose dog ph cvr / msg aaron ...
<a href="#">4424</a>	Animal Control	Closed	01/18/2024		Espinoza,Mitchell I.	thur / am- 1045 cat ph cvr / msg aaron ...
<a href="#">4425</a>	Animal Control	Closed	01/18/2024		Rodriguez,Daniel	thur / am- 3 loose dogs phn cvr / msg aaron ...
<a href="#">4426</a>	Animal Control	Closed	01/18/2024		Rodriguez,Daniel	thur / am- 1000 BLOCK of street, loose dog...
<a href="#">4427</a>	Animal Control	Closed	01/18/2024		Rodriguez,Daniel	thur / am- barking dogs / all night phn cvr...
<a href="#">4428</a>	Animal Control	Closed	01/18/2024		Espinoza,Mitchell I.	thur / am- loose dog ph cvr / msg aaron ...
<a href="#">4429</a>	Animal Control	Closed	01/18/2024		Espinoza,Mitchell I.	thur / am- LOT 81, srvc trap racoon phn cvr...
<a href="#">4430</a>	Animal Control	Closed	01/18/2024		Espinoza,Mitchell I.	thur / am- srvc trap cat phn cvr / msg aaron...
<a href="#">4431</a>	Animal Control	Closed	01/18/2024		Rodriguez,Daniel	thur / am- contained husky phn cvr / msg...
<a href="#">4432</a>	Animal Control	Closed	01/18/2024		Espinoza,Mitchell I.	thur / am- srvc trap cat phn cvr / msg aaron...
<a href="#">4433</a>	Animal Control	Closed	01/18/2024		Espinoza,Mitchell I.	thur / am- loose dog, caller's kid scared to...
<a href="#">4434</a>	Animal Control	Closed	01/18/2024		Espinoza,Mitchell I.	thur / am- 1045 psm phn cvr / msg aaron ...
<a href="#">4435</a>	Animal Control	Closed	01/18/2024		Espinoza,Mitchell I.	thur / am- loose dogs phn cvr / msg aaron ...
<a href="#">4436</a>	Animal Control	Closed	01/18/2024		Espinoza,Mitchell I.	thur / am- loose dog phn cvr / msg aaron ...
<a href="#">4437</a>	Animal Control	Closed	01/18/2024		Espinoza,Mitchell I.	thur / pm- aggressive dog phn cvr / msg...
<a href="#">4439</a>	Animal Control	Closed	01/18/2024		Rodriguez,Daniel	thurs / pm- rooster crowing, break ordinance ...
<a href="#">4440</a>	Animal Control	Closed	01/18/2024		Rodriguez,Daniel	thur / pm- 1045 cat, by gutter / frozen ...
<a href="#">4441</a>	Animal Control	Closed	01/18/2024		Espinoza,Mitchell I.	thur / pm- snake in pot / covered with...
<a href="#">4442</a>	Animal Control	Closed	01/18/2024		Espinoza,Mitchell I.	thur / pm- 1045 cat, side street large cat,...
<a href="#">4443</a>	Animal Control	Closed	01/18/2024		Espinoza,Mitchell I.	thur / pm- agg ptbl, broke fence address...
<a href="#">4444</a>	Animal Control	Closed	01/18/2024		Rodriguez,Daniel	thur / pm- 3 loose dogs, roam / since today ...
<a href="#">4445</a>	Animal Control	Closed	01/18/2024		Rodriguez,Daniel	thur / pm- 2 loose dogs (blk / chl & brwn /...
<a href="#">4446</a>	Animal Control	Closed	01/18/2024		Rodriguez,Daniel	thur / pm- (employee melba call / part #1) ...
<a href="#">4447</a>	Animal Control	Closed	01/18/2024		Rodriguez,Daniel	thur / pm- (employee melba call / part #2) ...
<a href="#">4448</a>	Animal Control	Closed	01/18/2024		Espinoza,Mitchell I.	thur / pm- barking / DAYtime, address: ownr-...
<a href="#">4449</a>	Animal Control	Closed	01/18/2024		Rodriguez,Daniel	thr / pm - 3-4 huskies bust fence panel /...
<a href="#">4450</a>	Animal Control	Closed	01/18/2024		Espinoza,Mitchell I.	thur / pm- city mgr call, 2x- 1045 dogs ...
<a href="#">4454</a>	Animal Control	Closed	01/19/2024		Espinoza,Mitchell I.	fri / am- srvc trap cat, LOT 158 thank you
<a href="#">4455</a>	Animal Control	Closed	01/19/2024		Vela,Jesus	this is a test / thank you
<a href="#">4456</a>	Animal Control	Open	01/19/2024	02/03/2024	Kotsatos,Steven	fri / am- test #2 thank you
<a href="#">4457</a>	Animal Control	Closed	01/19/2024		Rodriguez,Daniel	fri / am- 4 loose dogs, non aggressive roam...
<a href="#">4458</a>	Animal Control	Closed	01/19/2024		Rodriguez,Daniel	fri/ am- 2 loose dogs (austral shep &...
<a href="#">4459</a>	Animal Control	Closed	01/19/2024		Espinoza,Mitchell I.	fri / am- bark & multl dogs (address is owner...
<a href="#">4460</a>	Animal Control	Closed	01/19/2024		Rodriguez,Daniel	fri / am- 3 loose dogs (lrg / sml), repeat...
<a href="#">4461</a>	Animal Control	Closed	01/19/2024		Espinoza,Mitchell I.	fri / am- city contractor nds to mow lawn ...
<a href="#">4462</a>	Animal Control	Closed	01/19/2024		Espinoza,Mitchell I.	fri / am- srvc trap psm, frnt / trailer LOT...
<a href="#">4463</a>	Animal Control	Closed	01/19/2024		Espinoza,Mitchell I.	fri / am- srvc trap psm, at front thank you
<a href="#">4464</a>	Animal Control	Closed	01/19/2024		Espinoza,Mitchell I.	fri / am- loose dog, charges at daughter-...
<a href="#">4465</a>	Animal Control	Closed	01/19/2024		Espinoza,Mitchell I.	fri / noon- loose ptbl in yard (blk / wht) ...
<a href="#">4466</a>	Animal Control	Closed	01/19/2024		Espinoza,Mitchell I.	fri / noon- bark dogs (day / nt) phn cvr /...

Request #	Topic	Status	Date Entered	Expected Close	Assigned To	Description
4467	Animal Control	Closed	01/19/2024		Rodriguez,Daniel	fri / noon- loose dog (chih) by new fire...
4468	Animal Control	Closed	01/19/2024		Espinoza,Mitchell I.	fri / noon- walmart entrance 2 sml dogs (wht...
4469	Animal Control	Closed	01/19/2024		Espinoza,Mitchell I.	fri / pm- poss duplct call, 2 loose dogs /...
4470	Animal Control	Closed	01/19/2024		Espinoza,Mitchell I.	fri / pm- 2 dogs bark @ customers, east /...
4471	Animal Control	Closed	01/19/2024		Espinoza,Mitchell I.	fri / pm- loose ptbl, belongs to cornr hm,...
4472	Animal Control	Closed	01/19/2024		Rodriguez,Daniel	fri / pm- boxed psm at fire dpt thank you
4473	Animal Control	Closed	01/19/2024		Espinoza,Mitchell I.	fri / pm- caller is former shelter volunteer,...
4474	Animal Control	Closed	01/19/2024		Rodriguez,Daniel	fri / pm- wellness ck..... 7 dogs in one...
4475	Animal Control	Closed	01/19/2024		Espinoza,Mitchell I.	fri / pm- loose dog- blk lab, running mid...
4476	Animal Control	Closed	01/19/2024		Rodriguez,Daniel	fri / pm- 2 loose dogs (blu hir & gry hsky) ...
4477	Animal Control	Closed	01/19/2024		Espinoza,Mitchell I.	fri / pm- repeat issue, lrg loose dog /...
4485	Animal Control	Closed	01/22/2024		Rodriguez,Daniel	answr srvc- 1045 cat thank you
4486	Animal Control	Closed	01/22/2024		Rodriguez,Daniel	answr srvc- loose dog / white, neigh neglect ...
4487	Animal Control	Closed	01/22/2024		Espinoza,Mitchell I.	msg frm Mr.K- stranded pup thank you ...
4488	Animal Control	Closed	01/22/2024		Espinoza,Mitchell I.	mon / am- loose g shep, has collar ? ownr,...
4490	Animal Control	Closed	01/22/2024		Espinoza,Mitchell I.	mon / am- call bk plz- 8 mo pup w/parvo ...
4491	Animal Control	Closed	01/22/2024		Espinoza,Mitchell I.	mon / am- stray dog / HEB parking, brw/wht-...
4492	Animal Control	Closed	01/22/2024		Rodriguez,Daniel	mon / am- 1045 psm, frnt drive msg by jesus...
4493	Animal Control	Closed	01/22/2024		Rodriguez,Daniel	mon / am- 3 pups / 2 adult (1 grt dn), bark /...
4494	Animal Control	Closed	01/22/2024		Espinoza,Mitchell I.	mon / am- 2 loose ckns, roam & now ongoing on...
4495	Animal Control	Closed	01/22/2024		Rodriguez,Daniel	mon / noon- srvc trap psm msg frm jen, thank...
4496	Animal Control	Closed	01/22/2024		Espinoza,Mitchell I.	mon- 1045 cat, across park/Birdwell black on...
4497	Animal Control	Closed	01/22/2024		Espinoza,Mitchell I.	mon / pm- 1045 cat, in box, drvwy this is...
4499	Animal Control	Closed	01/22/2024		Espinoza,Mitchell I.	mon / pm- 5 loose dogs, owner let's them...
4500	Animal Control	Closed	01/22/2024		Espinoza,Mitchell I.	mon / pm- 1045 cat, street thank you
4501	Animal Control	Closed	01/22/2024		Rodriguez,Daniel	mon / pm- contained stray dog- small / shaggy...
4502	Animal Control	Closed	01/22/2024		Rodriguez,Daniel	mon / pm- 3 loose dogs (wht / blk, g shep,...
4503	Animal Control	Closed	01/22/2024		Espinoza,Mitchell I.	mon / pm- stat, 3 loose mastiffs, by ELEM...
4505	Animal Control	Closed	01/22/2024		Espinoza,Mitchell I.	mon / pm- loose dog enters prop address above...
4506	Animal Control	Closed	01/23/2024		Rodriguez,Daniel	tue / am- neigh 2 dogs attk caller dog, her...
4507	Animal Control	Closed	01/23/2024		Espinoza,Mitchell I.	tue / am- srvc trap dog msg frm aco ivan,...
4508	Animal Control	Closed	01/23/2024		Espinoza,Mitchell I.	tue / am- injured dog / runned over msg frm...
4509	Animal Control	Closed	01/23/2024		Espinoza,Mitchell I.	tue / am- srvc trap psm at frnt thank you
4510	Animal Control	Closed	01/23/2024		Espinoza,Mitchell I.	tue / am- 1045 dog, large / personal pet, will...
4511	Animal Control	Closed	01/23/2024		Rodriguez,Daniel	tue / am- cat stuck under hm msg frm answr...
4512	Animal Control	Closed	01/23/2024		Espinoza,Mitchell I.	tue / am- srvc trap psm, at frnt thank you
4513	Animal Control	Closed	01/23/2024		Espinoza,Mitchell I.	tue / am- injured cat frm accident verbal...
4514	Animal Control	Closed	01/23/2024		Rodriguez,Daniel	tue / am- stray dog w/mange on prop msg frm...
4515	Animal Control	Closed	01/23/2024		Rodriguez,Daniel	tue / am- srvc trap psm, at frnt thank you
4516	Animal Control	Closed	01/23/2024		Rodriguez,Daniel	tue / am- 2 loose huskies / trailer prk, frm...
4517	Animal Control	Closed	01/23/2024		Espinoza,Mitchell I.	tue / am- LOT 0-9, srvc trap psm thank you
4518	Animal Control	Closed	01/23/2024		Espinoza,Mitchell I.	tue / am- srvc trap psm, frnt thank you
4519	Animal Control	Closed	01/23/2024		Espinoza,Mitchell I.	tue / am- Lot F5, srvc trap psm thank you
4520	Animal Control	Closed	01/23/2024		Espinoza,Mitchell I.	tue / am- srvc trap psm thank you
4521	Animal Control	Closed	01/23/2024		Espinoza,Mitchell I.	tue / am- srvc trap psm, frnt thank you
4522	Animal Control	Closed	01/23/2024		Rodriguez,Daniel	tue / am- +7 loose dogs, ? ownrs caller says...
4523	Animal Control	Closed	01/23/2024		Rodriguez,Daniel	tue / am- wants to be put on trap WAIT list ...
4524	Animal Control	Closed	01/23/2024		Espinoza,Mitchell I.	tue / am- STAT- dog bite x2 victims (21 y/o...
4525	Animal Control	Closed	01/23/2024		Rodriguez,Daniel	tue / am- srvc trap cat, frnt thank you
4526	Animal Control	Closed	01/23/2024		Espinoza,Mitchell I.	tue / pm - 2 loose dogs (malinois / g shep) ...
4527	Animal Control	Closed	01/23/2024		Espinoza,Mitchell I.	tue / pm- FOLLOW UP, bees at prop city atty...
4528	Animal Control	Closed	01/23/2024		Rodriguez,Daniel	tue / pm-1045 dog, frnt / large / stray ...
4529	Animal Control	Closed	01/23/2024		Rodriguez,Daniel	tue / pm- 3 loose dogs, small / no collars /...
4530	Animal Control	Closed	01/23/2024		Espinoza,Mitchell I.	tue / pm- stat / school kids out, 2 loose g...
4531	Animal Control	Closed	01/23/2024		Espinoza,Mitchell I.	tue / pm- APPROVED per MR. K, mom duck...
4532	Animal Control	Closed	01/23/2024		Rodriguez,Daniel	tue / pm- loose dog / ownr leaves gate open ...
4534	Animal Control	Closed	01/24/2024		Espinoza,Mitchell I.	wed / am- loose fox or coyote came thru...
4535	Animal Control	Closed	01/24/2024		Rodriguez,Daniel	wed / am- 1045 psm, on west / conway front...
4536	Animal Control	Closed	01/24/2024		Espinoza,Mitchell I.	wed / am- loose pup, at business arrived 5...



Request #	Topic	Status	Date Entered	Expected Close	Assigned To	Description
<a href="#">4537</a>	Animal Control	Closed	01/24/2024		Rodriguez,Daniel	wed / am- 1045 cat, frnt/ yard, stray, med /...
<a href="#">4538</a>	Animal Control	Closed	01/24/2024		Espinoza,Mitchell I.	wed / am- srvc trap cat, LOT 158 thank you
<a href="#">4539</a>	Animal Control	Closed	01/24/2024		Espinoza,Mitchell I.	wed / am- loose / aggressive psm at frnt /...
<a href="#">4540</a>	Animal Control	Closed	01/24/2024		Rodriguez,Daniel	wed / am- sml loose dog frm neighbr, leaves...
<a href="#">4541</a>	Animal Control	Closed	01/24/2024		Espinoza,Mitchell I.	wed / am- srvc trap psm, frnt thank you
<a href="#">4543</a>	Animal Control	Closed	01/24/2024		Rodriguez,Daniel	wed / am- 2nd call, aco went this am, spoke...
<a href="#">4544</a>	Animal Control	Closed	01/24/2024		Rodriguez,Daniel	wed / am- dispatch by aaron, agg / loose dog ...
<a href="#">4545</a>	Animal Control	Closed	01/24/2024		Espinoza,Mitchell I.	wed / am- dispatch by aaron, srvc trap cat ...
<a href="#">4546</a>	Animal Control	Closed	01/24/2024		Espinoza,Mitchell I.	wed / am- dispatch by aaron, srvc trap racoon...
<a href="#">4547</a>	Animal Control	Closed	01/24/2024		Rodriguez,Daniel	wed / am- srvc trap psm, frnt / drwy / right...
<a href="#">4549</a>	Animal Control	Closed	01/24/2024		Rodriguez,Daniel	wed / am- 5 loose dogs, ? ownr / no collars ...
<a href="#">4550</a>	Animal Control	Closed	01/24/2024		Rodriguez,Daniel	wed / am- 4 loose dogs, no collars / ? ownrs,...
<a href="#">4551</a>	Animal Control	Closed	01/24/2024		Rodriguez,Daniel	wed / am- 5-6 loose dogs, roam for 3 dys ?...
<a href="#">4552</a>	Animal Control	Closed	01/24/2024		Rodriguez,Daniel	wed / am- repeat call, agg / loose dog ...
<a href="#">4553</a>	Animal Control	Closed	01/24/2024		Espinoza,Mitchell I.	wed / noon- srvc trap psm, drwy msg per...
<a href="#">4554</a>	Animal Control	Closed	01/24/2024		Espinoza,Mitchell I.	wed / noon- loose / stray dog, tried to bite ...
<a href="#">4555</a>	Animal Control	Closed	01/24/2024		Espinoza,Mitchell I.	wed / pm- 2 loose dogs (large blk & med ptbl)...
<a href="#">4557</a>	Animal Control	Closed	01/24/2024		Rodriguez,Daniel	wed / pm- 1045 cat, street (elderly cldr),...
<a href="#">4558</a>	Animal Control	Closed	01/24/2024		Rodriguez,Daniel	wed / pm- loose dog, blk, roam subdivision ...
<a href="#">4559</a>	Animal Control	Closed	01/24/2024		Rodriguez,Daniel	wed / pm- loose dogs (one lrg / one sml) ...
<a href="#">4560</a>	Animal Control	Closed	01/24/2024		Rodriguez,Daniel	wed / pm- loose dog, ownr will not contain ...
<a href="#">4561</a>	Animal Control	Closed	01/24/2024		Espinoza,Mitchell I.	wed / pm- lrg dog, at frnt, ? ownr / no...
<a href="#">4562</a>	Animal Control	Closed	01/24/2024		Espinoza,Mitchell I.	wed / pm- city employe / Roy, came to drop...
<a href="#">4563</a>	Animal Control	Closed	01/24/2024		Espinoza,Mitchell I.	wed / pm- contained sml dog found by...
<a href="#">4564</a>	Animal Control	Closed	01/24/2024		Rodriguez,Daniel	wed / pm- attempted dog bite, minor - 8 yr...
<a href="#">4565</a>	Animal Control	Closed	01/24/2024		Rodriguez,Daniel	wed / pm- 2 loose dogs, elderly caller ...
<a href="#">4567</a>	Animal Control	Closed	01/25/2024		Espinoza,Mitchell I.	dead
<a href="#">4568</a>	Animal Control	Closed	01/25/2024		Rodriguez,Daniel	thr / am- 4 loose dogs, chases kids causes...
<a href="#">4569</a>	Animal Control	Closed	01/25/2024		Espinoza,Mitchell I.	thr / am- srvc trap cats will drop off, thank...
<a href="#">4570</a>	Animal Control	Closed	01/25/2024		Espinoza,Mitchell I.	thr / am- LOT F-5 (unit), srvc trap psm, frnt...
<a href="#">4571</a>	Animal Control	Closed	01/25/2024		Espinoza,Mitchell I.	thr / am- srvc trap cat, frnt thank you
<a href="#">4572</a>	Animal Control	Closed	01/25/2024		Espinoza,Mitchell I.	thr / am- UNIT 0-9, srvc trap psm thank you
<a href="#">4573</a>	Animal Control	Closed	01/25/2024		Espinoza,Mitchell I.	thr / am- 1045 cat, entrance @ Mission...
<a href="#">4575</a>	Animal Control	Closed	01/25/2024		Espinoza,Mitchell I.	thr / am- srvc trap psm by a/c thank you
<a href="#">4576</a>	Animal Control	Closed	01/25/2024		Rodriguez,Daniel	thr / am- srvc trap psm, frnt thank you
<a href="#">4577</a>	Animal Control	Closed	01/25/2024		Rodriguez,Daniel	thr / am- 5 loose dogs, roam 1 wk, med sz ...
<a href="#">4578</a>	Animal Control	Closed	01/25/2024		Rodriguez,Daniel	thr / am- 5 loose dogs, chase ppl, no cllrs /...
<a href="#">4579</a>	Animal Control	Closed	01/25/2024		Espinoza,Mitchell I.	thr / am- 1045 ?, alley thank you
<a href="#">4580</a>	Animal Control	Closed	01/25/2024		Espinoza,Mitchell I.	from 1709 Merlin 2 loose dogs, (one wht/one...
<a href="#">4584</a>	Animal Control	Closed	01/25/2024		Espinoza,Mitchell I.	thr / noon- JR HIGH, 2 loose dogs msg by...'
<a href="#">4585</a>	Animal Control	Closed	01/25/2024		Espinoza,Mitchell I.	thr / noon- wants to borrow trap msg by jen...

Request #	Topic	Status	Date Entered	Expected Close	Assigned To	Description
<a href="#">4586</a>	Animal Control	Closed	01/25/2024		Rodriguez,Daniel	thr / pm- stry dog, possible old Injury old...
<a href="#">4587</a>	Animal Control	Closed	01/25/2024		Rodriguez,Daniel	thr / pm, srvc trap psm, back thank you
<a href="#">4588</a>	Animal Control	Closed	01/25/2024		Rodriguez,Daniel	thr / pm- bees in tree, bk of hm prop, by...
<a href="#">4589</a>	Animal Control	Closed	01/25/2024		Rodriguez,Daniel	thr / pm- srvc trap psm, frnt / right thank...
<a href="#">4590</a>	Animal Control	Closed	01/25/2024		Espinoza,Mitchell I.	thr / pm- DUMPED at water dept, city hall ...
<a href="#">4591</a>	Animal Control	Closed	01/25/2024		Espinoza,Mitchell I.	thr / pm- loose dog, repeat issue, snaps ...
<a href="#">4592</a>	Animal Control	Closed	01/25/2024		Rodriguez,Daniel	there is over 20 stray cats living in this...
<a href="#">4593</a>	Animal Control	Closed	01/25/2024		Rodriguez,Daniel	thr / pm- bus driver had to fend off agg dog...
<a href="#">4594</a>	Animal Control	Closed	01/25/2024		Espinoza,Mitchell I.	thr / pm- loose / sml dog in parking ...
<a href="#">4596</a>	Animal Control	Closed	01/25/2024		Espinoza,Mitchell I.	thr / pm- srvc trap cat thank you
<a href="#">4597</a>	Animal Control	Closed	01/26/2024		Espinoza,Mitchell I.	frl/ am- loose / agg dog msg frm answr srvc,...
<a href="#">4598</a>	Animal Control	Closed	01/26/2024		Espinoza,Mitchell I.	frl / am- Inj cat, bk yrd / fence, frm msg...
<a href="#">4599</a>	Animal Control	Closed	01/26/2024		Espinoza,Mitchell I.	frl / am- srvc trap psm, frnt thank you
<a href="#">4600</a>	Animal Control	Closed	01/26/2024		Espinoza,Mitchell I.	frl / am- LOT A-20, srvc trap psm, frnt ...
<a href="#">4601</a>	Animal Control	Closed	01/26/2024		Espinoza,Mitchell I.	frl / am- loose pup call rcvd / aco daniel ...
<a href="#">4602</a>	Animal Control	Closed	01/26/2024		Espinoza,Mitchell I.	frl /am- CAME TO OFC, spoke to Mr. K repeat...
<a href="#">4603</a>	Animal Control	Closed	01/26/2024		Rodriguez,Daniel	frl / am- loose ptbl (wht/brw), chases her...
<a href="#">4604</a>	Animal Control	Closed	01/26/2024		Espinoza,Mitchell I.	frl / am- neigh dog kld her chih, 1045 still...
<a href="#">4605</a>	Animal Control	Closed	01/26/2024		Espinoza,Mitchell I.	frl/ am- 1045 psm, by ml/bx thank you
<a href="#">4606</a>	Animal Control	Closed	01/26/2024		Espinoza,Mitchell I.	frl / am- her sml chih, kld by neigh dog ...
<a href="#">4607</a>	Animal Control	Closed	01/26/2024		Rodriguez,Daniel	frl/ am- 1/4 mile north Los Ebanos, off 2...
<a href="#">4608</a>	Animal Control	Closed	01/26/2024		Espinoza,Mitchell I.	frl / am- srvc trap psm, LOT 0-9 thank you
<a href="#">4609</a>	Animal Control	Closed	01/26/2024		Rodriguez,Daniel	frl / am- 3 loose dogs, repeat issue, no...
<a href="#">4610</a>	Animal Control	Closed	01/26/2024		Espinoza,Mitchell I.	frl / noon- loose dog, chased kids ? ownr,...
<a href="#">4611</a>	Animal Control	Closed	01/26/2024		Rodriguez,Daniel	frl/noon- 2 loose dogs thank you
<a href="#">4612</a>	Animal Control	Closed	01/26/2024		Rodriguez,Daniel	frl / pm- 2 loose dogs (g shp- blk & tan &...
<a href="#">4614</a>	Animal Control	Closed	01/26/2024		Rodriguez,Daniel	frl / pm- 4 loose dogs, atktd some kids /...
<a href="#">4615</a>	Animal Control	Closed	01/26/2024		Espinoza,Mitchell I.	frl / pm- srvc trap psm, frnt thank you
<a href="#">4616</a>	Animal Control	Closed	01/26/2024		Rodriguez,Daniel	frl / pm- 4 loose dogs msg by aaron, thnx
<a href="#">4617</a>	Animal Control	Closed	01/26/2024		Rodriguez,Daniel	frl / pm- srvc trap psm msg by aaron,...
<a href="#">4618</a>	Animal Control	Closed	01/26/2024		Rodriguez,Daniel	frl / pm- loose dog, Msn HI School thank...
<a href="#">4619</a>	Animal Control	Closed	01/26/2024		Espinoza,Mitchell I.	frl / pm- loose dogs, no cilrs / no ownrs ...
<a href="#">4620</a>	Animal Control	Closed	01/26/2024		Rodriguez,Daniel	frl / pm- wellness ck, dogs in tight kennel ...
<a href="#">4621</a>	Animal Control	Closed	01/26/2024		Espinoza,Mitchell I.	frl / pm- LATE, dog run over, seriously...
<a href="#">4625</a>	Animal Control	Closed	01/29/2024		Espinoza,Mitchell I.	answr srvc- 3 loose dogs, roam / poop thank...
<a href="#">4626</a>	Animal Control	Closed	01/29/2024		Rodriguez,Daniel	answr srvc- 1 loose pup, 3 1045 dogs thank...
<a href="#">4627</a>	Animal Control	Closed	01/29/2024		Rodriguez,Daniel	answr srvc- loose dog thank you
<a href="#">4628</a>	Animal Control	Closed	01/29/2024		Espinoza,Mitchell I.	mon / am- 1045 cat, frnt / yrd thank you
<a href="#">4629</a>	Animal Control	Closed	01/29/2024		Rodriguez,Daniel	mon / am- loose dog frm owner, address: ...
<a href="#">4630</a>	Animal Control	Open	01/29/2024	02/13/2024	Kotsatos,Steven	answr srvc- loose dog, roam / poop no owner,...
<a href="#">4631</a>	Animal Control	Closed	01/29/2024		Rodriguez,Daniel	mon / am- 3 loose dogs, ruining his...
<a href="#">4632</a>	Animal Control	Closed	01/29/2024		Rodriguez,Daniel	mon / am- bark / all night, repeat issue ...
<a href="#">4633</a>	Animal Control	Open	01/29/2024	02/13/2024	Kotsatos,Steven	mon / am - srvc trap cat, frm city employee ...
<a href="#">4634</a>	Animal Control	Closed	01/29/2024		Rodriguez,Daniel	mon / am- 2 loose / jack russell dogs no...
<a href="#">4635</a>	Animal Control	Closed	01/29/2024		Espinoza,Mitchell I.	mon / am- repeat issue, 2 loose dogs aco...
<a href="#">4636</a>	Animal Control	Closed	01/29/2024		Espinoza,Mitchell I.	mon / am- srvc trap psm, back thank you
<a href="#">4637</a>	Animal Control	Open	01/29/2024	02/13/2024	Kotsatos,Steven	mon/ am- loose dog, frnt door thank you, msg...
<a href="#">4638</a>	Animal Control	Closed	01/29/2024		Espinoza,Mitchell I.	mon / am- srvc trap psm, frnt thank you
<a href="#">4639</a>	Animal Control	Closed	01/29/2024		Espinoza,Mitchell I.	mon / am- srvc trap psm, LOT 121 thank you
<a href="#">4640</a>	Animal Control	Closed	01/29/2024		Espinoza,Mitchell I.	mon / am- awaits cat trap was called friday,...
<a href="#">4641</a>	Animal Control	Closed	01/29/2024		Rodriguez,Daniel	mon / am- loose dog, no collar, ? ownr new...
<a href="#">4642</a>	Animal Control	Closed	01/29/2024		Rodriguez,Daniel	mon / am- repeat issue, 5 loose dogs/roam ...
<a href="#">4643</a>	Animal Control	Open	01/29/2024	02/13/2024	Kotsatos,Steven	mon / am- 2 loose dogs, roam-2 wks no...
<a href="#">4644</a>	Animal Control	Closed	01/29/2024		Espinoza,Mitchell I.	mon / am- many loose racoons, wants info- lf...
<a href="#">4645</a>	Animal Control	Closed	01/29/2024		Rodriguez,Daniel	mon / am- 1045 cat, frnt thank you
<a href="#">4647</a>	Animal Control	Closed	01/29/2024		Rodriguez,Daniel	mon / pm- 1045 cat, by fence / water mtr msg...
<a href="#">4648</a>	Animal Control	Closed	01/29/2024		Espinoza,Mitchell I.	mon / noon- msg by jen, cat bite infct...
<a href="#">4649</a>	Animal Control	Closed	01/29/2024		Rodriguez,Daniel	mon / pm- trap cat, frnt thank you
<a href="#">4650</a>	Animal Control	Closed	01/29/2024		Espinoza,Mitchell I.	mon / pm- 1045 dog, on grass near p.d,....
<a href="#">4654</a>	Animal Control	Closed	01/29/2024		Espinoza,Mitchell I.	mon / pm, trap psm, frnt plz call resident...

Request #	Topic	Status	Date Entered	Expected Close	Assigned To	Description
<a href="#">4655</a>	Animal Control	Closed	01/29/2024		Rodriguez,Daniel	mon / pm- 3 loose agg dogs, yesterday- snap...
<a href="#">4656</a>	Animal Control	Closed	01/29/2024		Rodriguez,Daniel	mon / pm- 3 loose dogs, no collars sometimes...
<a href="#">4657</a>	Animal Control	Closed	01/29/2024		Rodriguez,Daniel	mon / pm- 3 loose agg dogs, snapped at son ...
<a href="#">4658</a>	Animal Control	Closed	01/29/2024		Rodriguez,Daniel	mon / pm- 1045 cat, grass. near above address...
<a href="#">4659</a>	Animal Control	Closed	01/29/2024		Rodriguez,Daniel	mon / pm- loose husky (blk/wht), goes under...
<a href="#">4660</a>	Animal Control	Closed	01/29/2024		Rodriguez,Daniel	mon / pm- loose dog w/mange (lrg/wht), lunges...
<a href="#">4661</a>	Animal Control	Closed	01/29/2024		Rodriguez,Daniel	mon / pm- trap psm at frnt thank you
<a href="#">4662</a>	Animal Control	Open	01/29/2024	02/13/2024	Kotsatos,Steven	mon / pm- wellness ck, dog in fence- skin &...
<a href="#">4663</a>	Animal Control	Closed	01/29/2024		Rodriguez,Daniel	mon / pm- ofcr Rodriguez called, found...
<a href="#">4664</a>	Animal Control	Open	01/29/2024	02/13/2024	Kotsatos,Steven	mon / pm- 2 loose dogs, boxer & sml dog, ?...
<a href="#">4665</a>	Animal Control	Closed	01/29/2024		Rodriguez,Daniel	mon / pm- 4 loose dogs (lrg / all blk), no...
<a href="#">4666</a>	Animal Control	Open	01/29/2024	02/13/2024	Kotsatos,Steven	mon / pm- 1045 cat, in alley stray, thank...
<a href="#">4674</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	tue / am- trap psm thank you
<a href="#">4675</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	tue / am- trap dog thank you
<a href="#">4676</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	tue / am- 6 loose dogs thank you
<a href="#">4677</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	tue / am- trap psm thank you
<a href="#">4678</a>	Animal Control	Open	01/31/2024	02/15/2024	Vela,JESUS	tue /am- too many cats thank you
<a href="#">4679</a>	Animal Control	Open	01/31/2024	02/15/2024	Vela,JESUS	tue / am- LOT 158, trap psm thank you
<a href="#">4680</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	tue /am- wellness ck, dog thank you
<a href="#">4681</a>	Animal Control	Open	01/31/2024	02/15/2024	Vela,JESUS	tue / am- 4 pups thank you
<a href="#">4682</a>	Animal Control	Open	01/31/2024	02/15/2024	Vela,JESUS	wed / am- recovered dog frm trails at p.d. /...
<a href="#">4683</a>	Animal Control	Open	01/31/2024	02/15/2024	Vela,JESUS	tue / am- contained ktns thank you
<a href="#">4684</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	tue / am- loose dogs thank you
<a href="#">4685</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	tue / am- loose dogs thank you
<a href="#">4686</a>	Animal Control	Open	01/31/2024	02/15/2024	Vela,JESUS	tue / am- 1045 psm thank you
<a href="#">4687</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	tue / am- loose hsky, APT 4 thank you
<a href="#">4688</a>	Animal Control	Open	01/31/2024	02/15/2024	Vela,JESUS	tue / am- 1045 dog thank you
<a href="#">4689</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	tue / am- loose dogs thank you
<a href="#">4690</a>	Animal Control	Open	01/31/2024	02/15/2024	Vela,JESUS	tue / am- trap psm thank you
<a href="#">4691</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	tue / am- loose dogs thank you
<a href="#">4692</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	tue / am- loose cats thank you
<a href="#">4693</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	tue / pm- 1045 thank you
<a href="#">4694</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	tue / pm- 1045 dog thank you
<a href="#">4695</a>	Animal Control	Open	01/31/2024	02/15/2024	Vela,JESUS	tue / pm- 1045 cat thank you
<a href="#">4696</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	wed / am- 1045 psm, frnt / hm thank you
<a href="#">4697</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	wed / am- loose dog (frm neigh) kid 2 chkn ...
<a href="#">4698</a>	Animal Control	Open	01/31/2024	02/15/2024	Vela,JESUS	tue / pm- trap psm, rt sd / open bk thank...
<a href="#">4699</a>	Animal Control	Open	01/31/2024	02/15/2024	Vela,JESUS	tue / pm- 3 loose dogs in alley, thank you
<a href="#">4700</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	tue / pm- 2 loose dogs subdivision, thank...
<a href="#">4701</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	tue / pm- trap cat in window msg pr jen,...

Request #	Topic	Status	Date Entered	Expected Close	Assigned To	Description
<a href="#">4702</a>	Animal Control	Open	01/31/2024	02/15/2024	Vela,JESUS	tue / pm- 10 loose dogs thank you
<a href="#">4703</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	tue / pm- msg frm jen loose dog, follows...
<a href="#">4704</a>	Animal Control	Open	01/31/2024	02/15/2024	Vela,JESUS	tue / pm- 1045 cat possible duplicate, thnx
<a href="#">4705</a>	Animal Control	Closed	01/31/2024		Espinoza,Mitchell I.	tue / pm- loose / sml puppy thank you
<a href="#">4706</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	tue / pm- 5 loose dogs thank you
<a href="#">4707</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	wed / am- loose dog thank you
<a href="#">4708</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	wed / am- loose dog on prop just arrived,...
<a href="#">4709</a>	Animal Control	Open	01/31/2024	02/15/2024	Vela,JESUS	wed / am- Msn hl school, dog ln campus ck...
<a href="#">4710</a>	Animal Control	Closed	01/31/2024		Espinoza,Mitchell I.	wed / am- trap racoon, gate code....6870 ...
<a href="#">4711</a>	Animal Control	Closed	01/31/2024		Espinoza,Mitchell I.	wed / am- trap psm at back, thank you
<a href="#">4712</a>	Animal Control	Closed	01/31/2024		Espinoza,Mitchell I.	wed / am- trp cat, poss rabies thank you
<a href="#">4713</a>	Animal Control	Closed	01/31/2024		Espinoza,Mitchell I.	wed / am- wants more cat traps thank you
<a href="#">4714</a>	Animal Control	Open	01/31/2024	02/15/2024	Vela,JESUS	wed / am- 3 loose dogs, at dead end thank...
<a href="#">4715</a>	Animal Control	Open	01/31/2024	02/15/2024	Vela,JESUS	wed / am- loose dog, by portables contact...
<a href="#">4716</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	wed / am- trap cat for tnr, thank you
<a href="#">4717</a>	Animal Control	Open	01/31/2024	02/15/2024	Vela,JESUS	wed / am- trap psm, by tree thank you
<a href="#">4718</a>	Animal Control	Open	01/31/2024	02/15/2024	Vela,JESUS	tue / answr srvc- 1045 (? cat/ dog) caller...
<a href="#">4719</a>	Animal Control	Closed	01/31/2024		Espinoza,Mitchell I.	wed / am- trap cat, alley thank you
<a href="#">4720</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	wed /am- 2 loose dogs, roam- 1 month ? ownr,...
<a href="#">4721</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	wed / am- 10455 cat, street atk'd by 3 dogs...
<a href="#">4722</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	wed / am- loose dog, ownr- 1912 Bunting ...
<a href="#">4723</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	wed / am- loose dog, no ownr, lrg / blk & wht...
<a href="#">4724</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	wed / am- new subdivision, near 3 mille 1045...
<a href="#">4725</a>	Animal Control	Open	01/31/2024	02/15/2024	Vela,JESUS	wed / am- loose dog (sml / blk), roam- 3...
<a href="#">4726</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	wed / am- 3 loose huskies (gry/wht/blk), just...
<a href="#">4727</a>	Animal Control	Open	01/31/2024	02/15/2024	Vela,JESUS	wed / am- 1045 cat, side / curve repeat call...
<a href="#">4728</a>	Animal Control	Closed	01/31/2024		Espinoza,Mitchell I.	wed / noon- loose ducks, lay eggs / poop ...
<a href="#">4729</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	wed / noon- 1045 cat, sd / road msg by jen,...
<a href="#">4730</a>	Animal Control	Closed	01/31/2024		Espinoza,Mitchell I.	wed / noon- 2 loose dogs, repeat issue /...
<a href="#">4731</a>	Animal Control	Open	01/31/2024	02/15/2024	Vela,JESUS	wed / noon- trap cat msg by jen, thanks
<a href="#">4734</a>	Animal Control	Open	01/31/2024	02/15/2024	Vela,JESUS	wed / pm- 1045, lrg / pup personal pet, at...
<a href="#">4735</a>	Animal Control	Open	01/31/2024	02/15/2024	Vela,JESUS	wed / pm- loose dog ln campus, idea school ...
<a href="#">4736</a>	Animal Control	Closed	01/31/2024		Espinoza,Mitchell I.	wed / pm, city employee, has trap cat he...
<a href="#">4737</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	wed / pm- dog ln trap, APT 6, repeat caller ...
<a href="#">4738</a>	Animal Control	Closed	01/31/2024		Espinoza,Mitchell I.	wed / pm- IVAN SUPERVISOR CALL, re: prong...
<a href="#">4739</a>	Animal Control	Closed	01/31/2024		Espinoza,Mitchell I.	wed / pm- one dog STILL loose, wants CALL Bk ...
<a href="#">4740</a>	Animal Control	Closed	01/31/2024		Espinoza,Mitchell I.	wed / pm- 2 loose egg huskies, chased cllr ...
<a href="#">4741</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	wed / pm- 3 loose dogs, entered thru hole ln...
<a href="#">4742</a>	Animal Control	Open	01/31/2024	02/15/2024	Vela,JESUS	wed / pm- 2nd attempt, loose dog repeat...
<a href="#">4743</a>	Animal Control	Closed	01/31/2024		Espinoza,Mitchell I.	wed / pm- loose chkn/roosters, no coop they...
<a href="#">4744</a>	Animal Control	Open	01/31/2024	02/15/2024	Vela,JESUS	wed / pm- 3rd call, dog is contained in hm ...
<a href="#">4745</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	wed / pm- loose g shep (orange) on grass...
<a href="#">4746</a>	Animal Control	Closed	01/31/2024		Rodriguez,Daniel	wed /pm- 3 loose dogs, repeat issue no...



### Grants Activity Report- January 2024

Grant Name	Funding Agency	Department	Application Amount	Matching Amount	Due Date	Status
FY22 FEMA Flood Mitigation Assistance (FMA)	TWDB	Executive	\$ 320,000	25%		Submitted-Tracking
FY22 Building Resilient Infrastructure and Communities (BRIC)	TDEM	Executive	\$ 415,000	25%		Submitted-Tracking
Underrepresented Communities Grant Program	NPS	Museum	\$ 75,000	None		Submitted-Tracking
FY23 Community Wildfire Defense Grant	USDA	Fire	\$ 250,000	None		Submitted-Tracking
FY25 Bullet-Resistant Shield	OOG	PD	\$ 49,219.00	None	2/8/24	In Progress
FY25 Body Worn Camera	OOG	PD	\$ 151,268.40	25%	2/8/24	In Progress
FY25 Rifle Resistant Body Armor	OOG	PD	\$ 189,505.00	None	2/8/24	In Progress
FY25 Criminal Justice Program	OOG	PD	\$ 133,967.64	None	2/8/24	In Progress
FY25 Project Safe Neighborhood	OOG	PD	TBD	None	2/8/24	In Progress
FY24 SHSP-LETPA	OOG	PD	\$ 125,000.00	None	2/8/24	In Progress
FY24 SHSP-Regular	OOG	PD	TBD	None	2/8/24	In Progress
FY24 SHSP-Regular	OOG	Fire	TBD	None	2/8/24	In Progress
FY 24-25 Regional Solid Waste Grant Program	LRGVDC	Sanitation	\$ 30,000	10% in-kind	2/16/24	In Progress
FY25 Local Border Security	OOG	PD	\$ 190,000	None	2/14/24	In Progress



**Grants Activity Report- January 2024**

Grant Name	Funding Agency	Department	Application Amount	Award Amount	Matching Amount	Status
FY23 COPS Hiring Program	DOJ COPS	Police	\$ 1,771,398.16	\$ 1,000,000	25%	Awarded/Active
FY24 General Victim Assistance Grant Program	OOG	Police	\$ 50,000	\$ 50,000	None	Awarded/Active
FY24 Local Border Security Program	OOG	Police	\$ 190,000	\$ 190,000	None	Awarded/Active
FY23 SHSP Regular	OOG	Fire	\$ 123,927.18	\$ 61,963.58	None	Awarded/Active
FY23 SHSP LETPA	OOG	Police	\$ 56,142.35	\$ 58,544.24	None	Awarded/Active
FY23 Transportation Alternatives	RGVMPO	Executive	\$ 250,000	\$ 250,000	25%	Awarded/Active
OVAG-Victim Services	OAG	Police	\$ 84,000	\$ 49,500	None	Awarded/Active
FY22 Operation Stonegarden Program	OOG	Police	\$ 350,000	\$ 350,000	None	Awarded/Active
Animal Welfare Organization	Petco Love	Health	\$ 35,000	\$ 30,000	None	Awarded/Active
La Cuchilla Drainage Improvement Project	TXGLO	Executive	\$ 1,000,000	\$ 997,236.75	1%	Awarded/Active
Astroland Drainage Improvement Project	TXGLO	Executive	\$ 1,000,000	\$ 999,162	1%	Awarded/Active
Trail Connectivity Project	VBLF	Park	\$ 500,000	\$ 500,000	None	Awarded/Active
FY22 Justice and Mental Health Program	BJA	Police	\$ 388,001.38	\$ 229,962.91	(Year 1) 20%	Awarded/Active
Better Cities for Pets	Mars Petcare Program	Health	\$ 20,000	\$ 20,000	None	Awarded/Active
Lions Park Development	AEP	Parks	\$ 30,000	\$ 30,000	None	Awarded/Active
All-Inclusive Lions Park	TPWD	Parks	\$ 1,500,000	\$ 750,000	5750,000	Awarded/Active
Border Zone Fire Dept.	OOG	Fire	\$ 250,000	\$ 78,735.25	None	Awarded/Active
FY24 Youth Garden Grant	Kids Gardening	Library	\$ 10,000	None		Not Awarded
Trail Accelerator Grant	IMBA	Park	\$ 10,000		1:1	Not Awarded

Grand Total: \$ 5,645,104.73



# Information Technology

## *Departmental Report January 2024*

### **Information Technology Department Overview**

In partnership with other City of Mission departments, Information Technology's focus is to maintain core technologies; plan for technology evolution; promote centralized data storage and reporting; consolidate business operations on standardized applications; provide effective communication tools; and enhance local area network (LAN) and mobile connectivity in the most efficient, team oriented, and fiscally responsible manner so that City of Mission residents, businesses and visitors receive the best service possible.

#### **Barracuda Email Security**

Purchase and Configure barracuda email security for Microsoft 365. Complete.

#### **Equip new and existing units with new Technology**

Equip units with in new in car video system, and tablet. 90% Complete

#### **Multifactor Authentication**

Purchase and configure Multi Factor Authentication to strengthen security posture. 80% Complete.

#### **Public Safety Application**

Migrate New World Enterprise PD application and data to new server environment and Upgrade to latest version. 70% Complete.

#### **Proximity Cards**

Issue new proximity cards to all staff to include PD and Fire. ID, Door Access, and Time Clock will be combined into one. 40% Complete.

#### **Public Safety #6**

Install and configure Telephones, AP's, Switches, Door access Control, Security Cameras, WAN Connectivity, and data drops. 98% Complete.

#### **Work Orders**

The goal is to close tickets within 48 hours. Priority work orders are worked on first.

**Windows 10 End of life**

Windows 10 is reaching its end of life. All city computers need to be upgraded to windows 11. 10% Complete.

**Tyler Data Archive**

Legacy public safety RMS servers and application are end of life. Data needs to be migrated to the hosted Tyler solution. 20% Complete





**BOYS & GIRLS CLUB  
OF MISSION**

## **Directors Report January 2024**

- **Programs**
  - BGCM Afterschool, bus transportation and MCISD meal program began January 6<sup>th</sup>.
  - Afterschool program has 200 members registered with an average daily attendance of 140.
  - BGCM Program supervisors have begun a recruitment push to get more of our community's youth involved.
  
- **Athletics**
  - BGCM soccer program continued with over 55 teams and 600 members
  - Basketball registration continued with over 575 members registered.
  - BGCM began preparation for Sharyland ISD elementary volleyball and flag football leagues.
  - BGCM school based leagues will be called BGCMission Lifftoff Leagues

