



Information Technology

Departmental Report December 2025

Information Technology Department Overview

In partnership with other City of Mission departments, Information Technology's focus is to maintain core technologies; plan for technology evolution; promote centralized data storage and reporting; consolidate business operations on standardized applications; provide effective communication tools; and enhance local area network (LAN) and mobile connectivity in the most efficient, team oriented, and fiscally responsible manner so that City of Mission residents, businesses and visitors receive the best service possible.

Equip new and existing units with new Technology

Equip units with in new in car video system, and tablet. Pending 5 new units still in production and 6 existing units.

Work Orders

IT goal is to address tickets within 12 business hours. Priority work orders are worked on first. About 230 Work orders closed December 2025.

Technology Equipment and Application Inventory

Confirm all technology inventory city wide. About 80% Complete

Data Integrity

Review accounts on all systems. About 85% complete

Cyber Security Incident Response

Detection & analysis- Complete

Containment-Complete

Eradication & recovery-Complete

Post-incident activity- In Progress

IT Policies and Procedures

In progress.

Strengthen Security Posture

In progress.

External Pen Testing

In progress.

Backup Internet at City Hall and PD

City Hall in progress. PD in procurement process

High Availability Firewall at City Hall and PD

Both in procurement process

MEMORANDUM

To: J.P Terrazas, P.E., Co-Interim City Manager
From: Xavier Cervantes, Director of Planning
Date: December 8, 2025
Re: Monthly Report NOVEMBER 2025

ACTIVITY REPORT FOR THE PLANNING DIVISION IS PROVIDED FOR THE PREVIOUS MONTH.

NOVEMBER 2025

REZONINGS:	3
CONDITIONAL USE PERMIT:	12
HOMESTEAD APPROVALS:	0
SUBDIVISIONS:	4
SINGLE LOT VARIANCES:	0
VARIANCES (ZBA):	0
SITE PLAT APPROVALS:	0
OTHER P&Z REQUESTS	1

**Building Permit and Inspections
Activity Report for
The Month of November 2025**

Total # of Building Permits	Building Permit Value	Building Permit Fee	Types of Building Permits
36	\$10,447,318.00	\$16,795.50	New Dwelling
			Commercial
			Assembly
4	\$1,150,000.00	\$5,927.75	Apartments- 16 UNITS
			Warehouse
			Move Out Houses/Move Within
			Move In Houses
			Move in Mobile Homes
			Schools
7	\$467,919.00	\$2,135.00	Swimming Pools
7	\$16,705.00		Sheds
2	\$32,000.00	\$170.00	Signs
7	\$26,015.09	\$117.30	Fence
6	\$30,000.00	\$300.00	Tower
			Gas Tanks Pumps
3	\$48,000.00	\$165.00	Demolition
			Water Well/Recreation Const.
72	\$12,217,957.09	\$25,610.55	Totals

Additions / Remodeling			
17	\$519,691.00	\$2,379.90	Residential Buildings
4	\$116,200.00	\$327.73	Commercial Buildings
			Apartment Buildings
			Assembly Buildings
			School Buildings
			Awnings/Decks
7	\$86,500.00	\$304.95	Carports/Concrete
9	\$20,902.00	\$464.85	Porches/Driveways/Sidewalks
			Garages/Canopies
			Hobby Shops
37	\$743,293.00	\$3,477.43	Totals

Total Building Permits	109
Total Building Valuation	\$12,961,250.09
Total Building Permit Fees	\$29,087.98

Prepared By: Rachel Alvarez
Date: 12/1/2025

I. Permits Issued

A. Building	
Number	109
Value	\$12,961,250.09
Permit Fees	\$29,087.98

B. Electrical, T-Pole, & T-Clear	
Number	135
Permit Fees	\$12,086.50

C. Mechanical	
Number	40
Value	\$433,387.00
Permit Fees	\$5,900.50

D. Plumbing, Gas & Sprinkler System	
Number	75
Permit Fees	\$6,818.50

TOTALS

Total Permits Issued	359
Total Valuation	\$13,394,637.09
Total Permit Fees	\$53,893.48

II. Number of Inspections Conducted	514
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III. Other Fees

A. Business License Application

Number	32
Permit Fees	\$1,600.00

B. Garage Sale Permits

Number	0
Permit Fees	\$0.00

C. Health Cards

Number	0
Permit Fees	\$0.00

D. Builder Registration

Number	14
Permit Fees	\$1,350.00

E. Electrician Registration

Number	0
Permit Fees	\$0.00

F. Plumbing Registration

Number	0
Permit Fees	\$0.00

G. Mechanical Registration

Number	1
Permit Fees	\$75.00

H. House Inspections

Number	0
Permit Fees	\$0.00

I. Planning & Zoning Applications

Number	23
Permit Fees	\$5,850.00

MEMORANDUM

TO: MAYOR AND CITY COUNCIL
THROUGH: ANDY GARCIA, CO-CITY MANAGER
FROM: JESSE LERMA, CIVIL SERVICE DIRECTOR
SUBJECT: CIVIL SERVICE REPORT, DECEMBER 2025
DATE: DECEMBER 15, 2025



1. Mission Fire Department conducted an entry level examination on December 1, 2025. We had 57 individuals that submitted applications, 47 participated and 38 passed. The ones that passed will move on to the physical agility exams starting on January 10, 2026
2. Mission Fire Department is working on filling six (6) openings.
3. Mission Police Department is working on filling thirteen (13) openings. We should be close to fully staffed by January 2026.

THANKS

MEMORANDUM

TO: MAYOR AND CITY COUNCIL
THROUGH: ANDY GARCIA, CO-CITY MANAGER
FROM: JESSE LERMA, 311 COORDINATOR/CIVIL SERVICE DIRECTOR
SUBJECT: 311 REPORT, DECEMBER 2024
DATE: DECEMBER 18, 2025

We have a total of 733 submissions for December of 2025 with a total of 23,479 since we began. The system is fully functional and very user friendly. We are able to customize the system to meet the needs of our daily operations. Our staff has bought into the system and working on improvements every day. We are able to find problematic areas using the system and it allows for us to attend to the needs of those areas in a timely manner. We try to contact as many residents as possible and are getting feedback from them to improve the system.

1. We continue with our weekly distribution of flyers for our Bryan Rd project.
2. Continue with our sidewalk project at Plantation.
3. Met with residents pertaining to VEXUS right of way work

Our media department has been pushing the 311-program encouraging our citizens to utilize the program.

Thank you!

Topic Counts of Opened Requests
For Date Period From 11/20/2025 Through 12/12/2025

Topic	Count
Animal Control	
Animal Control	553
Bee Complaint	5
Total - Animal Control	558
Code Enforcement	
Accumulation of Items	1
Commercial Parking Lot Maintenance	2
Demolition For Unsafe Buildings	0
Double Occupancy/Hooked RV	4
Health & Sanitation (Nuisance)	19
Home Occupation (Business in a Residential)	2
Illegal Dumping	1
Illegal Signs (Right of Ways, Bandit, Telephone and Garage)	1
IPMC Violations (Property Maintenance)	5
Junked Vehicle on private property	16
No Garage Sales Permit	4
Non Residential Parking/Semi-Truck	1
Parking on Lawn - Grass	20
Sight Obstruction/Sidewalks/Right of Way/Driveway	11
Storage of Vehicles/Boats/Trailers	1
Unsafe/Unsecured Building	5
Weedy Lot	19
Total - Code Enforcement	112
Health	
Food Complaint	0
Food Truck Complaint	0
Grease Trap Complaint	0
Mosquitoes	1
Total - Health	1
Obstructions -Tree/Branches	
MOWING	0
Total - Obstructions -Tree/Branches	0
Parks & Rec	
Graffiti	0
Parks	2
Restrooms	0
Right of way (mowing)	0
Trails	0
Total - Parks & Rec	2
Planning	
Commercial Landscaping	0
Construction Concerns	1
No Business License	1
No Conditional Use Permit	0
P&Z Zoning Violations/Subdivision	0
Total - Planning	2
Police Department	
Illegal Parking	3
Junk/Abandon Vehicle on street	0
Total - Police Department	3
Public Works	
Flooded area/Roadway and streets	1
Foul smell	1
Lift Station	2
Low Water Pressure	4
Mowing (Drainage & Alleys)	0
Obstruction Tree Signs/Tree Trimming	1
Pot Holes	9
Sandbag (Elderly And Disabled)	0
Sewer Concerns	3
Side Walk	1
Street Light	10
Streets/Signs	3
Tires	3
Traffic Signals	1
Water Leaks	4

Total - Public Works	43
Sanitation	
Brush	7
Bulky Items	2
Garbage	0
Obstruction/ Brush	1
Trash	2
Total - Sanitation	12
All Topics	
Total All Topics	733

COMMUNITY DEVELOPMENT DEPARTMENT
PROGRESS REPORT FISCAL YEAR 10/01/2025 -- 09/30/2026

AGENCY / DEPARTMENT / DESCRIPTION / BUDGET	OCTOBER, 2025 - UNOFFICIAL				
	MONTHLY EXPENDITURE	ACCOMPLISHMENT	YEAR TO DATE	%	BALANCE
AMIGOS DEL VALLE, INC.					
\$25,000.00	\$0.00	Preparing subrecipient agreements and setting up program files.	\$0.00	0%	\$25,000.00
Funds will be utilized to provide meals to homebound seniors.					
AREA AGENCY ON AGING					
\$4,000.00	\$0.00	Preparing subrecipient agreements and setting up program files.	\$0.00	0%	\$4,000.00
Funds will be utilized to provide assist to seniors with minor repairs/modifications and medical supplies.					
AGING & DISABILITY RESOURCE CENTER					
\$4,000.00	\$0.00	Preparing subrecipient agreements and setting up program files.	\$0.00	0%	\$4,000.00
Funds will be utilized to assist low-income and/or disable individuals with health maintenancne services and minor repairs.					
COMFORT HOUSE					
\$5,000.00	\$0.00	Preparing subrecipient agreements and setting up program files.	\$0.00	0%	\$5,000.00
Funds will be utilized to provide 24 hour palliative care to patients who have a prognosis of 4 months or less to live.					
CASA OF HIDALGO COUNTY, INC.					
\$1,000.00	\$0.00	Preparing subrecipient agreements and setting up program files.	\$0.00	0%	\$1,000.00
Funds will be utilized for expenses generated in advocating for children.					
SILVER RIBBON					
\$3,000.00	\$0.00	Preparing subrecipient agreements and setting up program files.	\$0.00	0%	\$3,000.00
Funds will be utilized to provide assistance with rent, rent deposits, utilities, utility deposits, medications, physician/medical visits, eyeglasses, durable medical equipment.					
PARKS & RECREATION DEPARTMENT					
\$53,000.00	\$0.00	Preparing subrecipient agreements and setting up program files.	\$0.00	0%	\$53,000.00
Funds will be utilized to install 21 Solar Lights throughout Catholic War Veterans (CWV) Park					
PUBLIC WORKS DEPARTMENT					
\$401,562.00	\$0.00	Preparing subrecipient agreements and setting up program files.	\$0.00	0%	\$401,562.00
Funds will be utilized for the rehabilitation of sanitary sewers/manholes Phase 2					
FIRE DEPARTMENT					
\$12,000.00	\$0.00	Preparing subrecipient agreements and setting up program files.	\$0.00	0%	\$12,000.00
Funding will be utilized to purchase an inflatable fire safety house to provide fire safety workshops.					
FIRE DEPARTMENT					
\$220,000.00	\$0.00	Preparing subrecipient agreements and setting up program files.	\$0.00	0%	\$220,000.00
Funding will be utilized to purchase portable communication devices to replace old equipment.					
PLANNING & CODE ENFOCEMENT DEPT.					
\$37,139.00	\$0.00	Preparing subrecipient agreements and setting up program files.	\$0.00	0%	\$37,139.00
Funding will be utilized to demolish approximately 13 dilapidated/unsafe structures and remove debris.					
REHABILITATION					
\$90,000.00	\$0.00	Reviewing Application for Eligibility	\$0.00	0%	\$90,000.00
PROGRAM ADMINISTRATION					
\$213,925.00	\$0.00	Oversight Expense of the CDBG Program	\$0.00	0%	\$213,925.00
\$1,069,626.00	\$0.00		\$0.00	0%	\$1,069,626.00

COMMUNITY DEVELOPMENT DEPARTMENT
PROGRESS REPORT FISCAL YEAR 10/01/2025 -- 09/30/2026

AGENCY / DEPARTMENT / DESCRIPTION / BUDGET	NOVEMBER, 2025 - UNOFFICIAL				
	MONTHLY EXPENDITURE	ACCOMPLISHMENT	YEAR TO DATE	%	BALANCE
AMIGOS DEL VALLE, INC.					
\$25,000.00					
Funds will be utilized to provide meals to homebound seniors.	\$0.00	Preparing subrecipient agreements and setting up program files.	\$0.00	0%	\$25,000.00
AREA AGENCY ON AGING					
\$4,000.00					
Funds will be utilized to provide assist to seniors with minor repairs/modifications and medical supplies.	\$0.00	Preparing subrecipient agreements and setting up program files.	\$0.00	0%	\$4,000.00
AGING & DISABILITY RESOURCE CENTER					
\$4,000.00					
Funds will be utilized to assist low-income and/or disable individuals with health maintenancne services and minor repairs.	\$0.00	Preparing subrecipient agreements and setting up program files.	\$0.00	0%	\$4,000.00
COMFORT HOUSE					
\$5,000.00					
Funds will be utilized to provide 24 hour palliative care to patients who have a prognosis of 4 months or less to live.	\$0.00	Preparing subrecipient agreements and setting up program files.	\$0.00	0%	\$5,000.00
CASA OF HIDALGO COUNTY, INC.					
\$1,000.00					
Funds will be utilized for expenses generated in advocating for children.	\$0.00	Preparing subrecipient agreements and setting up program files.	\$0.00	0%	\$1,000.00
SILVER RIBBON					
\$3,000.00					
Funds will be utilized to provide assistance with rent, rent deposits, utilities, utility deposits, medications, physician/medical visits, eyeglasses, durable medical equipment.	\$0.00	Preparing subrecipient agreements and setting up program files.	\$0.00	0%	\$3,000.00
PARKS & RECREATION DEPARTMENT					
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Funds will be utilized to install 21 Solar Lights throughout Catholic War Veterans (CWV) Park	\$0.00	Preparing subrecipient agreements and setting up program files.	\$0.00	0%	\$53,000.00
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FIRE DEPARTMENT					
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PLANNING & CODE ENFOCEMENT DEPT.					
\$37,139.00					
Funding will be utilized to demolish approximately 13 dilapidated/unsafe structures and remove debris.	\$0.00	Preparing subrecipient agreements and setting up program files.	\$0.00	0%	\$37,139.00
REHABILITATION					
\$90,000.00	\$0.00	Reviewing Application for Eligibility	\$0.00	0%	\$90,000.00
PROGRAM ADMINISTRATION					
\$213,925.00	\$0.00	Oversight Expense of the CDBG Program	\$0.00	0%	\$213,925.00
\$1,069,626.00	\$0.00		\$0.00	0%	\$1,069,626.00



Grants Activity Report- November 2025

Grant Name	Funding Agency	Department	Application Amount	Matching Amount	Due Date	Status
FY25 SHSP LETPA	OOG	Police	\$ 50,000	None		Submitted-Tracking
FY25 SHSP Regular	OOG	Fire	\$ 200,527	None		Submitted-Tracking
FY25 SHSP Regular	OOG	Police	\$ 100,000	None		Submitted-Tracking
FY25 SHSP LETPA	OOG	Fire	\$ 158,900	None		Submitted-Tracking
Resilient Communities Program	TX GLO	Planning	\$ 250,000	None		Submitted-Tracking
FY23 FMA-Spike and Jupitar Construction	TWDB/FEMA	Executive	\$ 9,056,388	10%		Submitted-Tracking
FY23 FMA-Astroland Construction	TWDB/FEMA	Executive	\$ 3,886,409	10%		Submitted-Tracking
Staffing for Adequate Fire and Emergency Response (SAFER)	FEMA	Fire	\$ 707,122	25/65		Submitted-Tracking
Fire Prevention and Safety (FP&S) Grant	FEMA	Fire	\$ 152,018	5%		Submitted-Tracking
FY26 Bullet-Resistant Components for Law Enforcement Vehicles	OOG	Police	\$ 670,050.60	None		Submitted-Tracking
FY26 Bullet-Resistant Components for Law Enforcement Vehicles	OOG	Police	\$ 670,050.60	None		Submitted-Tracking
Fire Service Grant	FM	Fire	\$ 5,000	None		Submitted-Tracking



Grants Activity Report- November 2025

Grant Name	Funding Agency	Department	Application Amount	Award Amount	Matching Amount	Status
FY26 General Victim Assistance Program	OOG	Police	\$ 40,000	\$ 40,000	None	Awarded/Active
FY26 Rifle-Resistant Body Armor	OOG	Police	\$ 278,747.10	\$ 194,862.48	None	Awarded/Active
FY26 Border Zone Fire Department	OOG	Fire	\$ 250,000	\$ 234,604.98	None	Awarded/Active
FY Fire Responder Mental Health	OOG	Fire	\$ 70,000	\$ 70,000	20% (In-Kind)	Awarded/Active
FY26 Operation Lone Star Grant	OOG	Police	\$ 1,839,262.35	\$ 350,000	None	Awarded/Active
FY26 Body Worn Camera	OOG	Police	\$ 37,500	\$ 28,125	25%	Awarded/Active
OVAG-Victim Services	OAG	Police	\$ 49,500	\$ 49,500	None	Awarded/Active
FY22 Building Resilient Infrastructure and Communities (Bric)	TDEM	Executive	\$ 415,000	\$ 404,710	25%	Awarded/Active
Energy Efficiency & Conservation Grant	DOE	Executive	\$ 140,450	\$ 140,450	None	Active/Awarded
Recreational Trails Grant	TPWD	Parks	\$ 250,000	\$ 250,000	20%	Awarded/Active
FY25 Rifle Resistant Body Armor	OOG	Police	\$ 189,505	\$ 47,325	None	Awarded/Active
FY24 Operation Stonegarden	OOG	Police	\$ 300,000	\$ 300,000	None	Award/Active
FY25 Project Safe Neighborhood Assistance Grant (JAG)	OOG	Police	\$ 49,680	\$ 49,680	None	Awarded/Active
FY24 Edward Byrne Memorial Justice Assistance Grant (JAG)	BJA	Police	\$ 12,134	\$ 12,134	None	Awarded/Active
FY25 Local Border Security Program	OOG	Police	\$ 180,000	\$ 180,000	None	Awarded/Active
DW1 Phlebotomy Program Grant	TXDOT	Police	\$ 187,557.88	\$ 187,557.88	20%	Awarded/Active
FY22 FEMA Flood Mitigation Assistance (FMA)	TWDB	Executive	\$ 288,000	\$ 288,000	10%	Awarded/Active
FY23 COPS Hiring Program	DOJ COPS	Police	\$ 1,771,398.16	\$ 1,000,000	25%	Awarded/Active
FY23 Transportation Alternatives	RGVMP	Executive	\$ 200,000	\$ 200,000	25%	Awarded/Active
La Cuchilla Drainage Improvement Project	TXGLO	Executive	\$ 1,000,000	\$ 997,236.75	1%	Awarded/Active
Astroland Drainage Improvement Project	TXGLO	Executive	\$ 1,000,000	\$ 999,162	1%	Awarded/Active
Trail Connectivity Project	VBLEF	Parks	\$ 500,000	\$ 500,000	None	Awarded/Active
FY22 Justice and Mental Health Program	BJA	Police	\$ 388,001.38	\$ 229,962.91	(Year 1) 20%	Awarded/Active
Better Cities for Pets	Mars Petcare Program	Health	\$ 20,000	\$ 20,000	None	Awarded/Active
				Grand Total: \$	6,733,311	



RIO GRANDE VALLEY STATE VETERANS CEMETERY

MONTHLY REPORT



RGV State Veterans Cemetery

2520 South Inspiration Road • Mission, Texas 78572

Office: (956) 583-7227 • Fax: (956) 583-7887



Interments November

November - 2025	Double Depth	Standard	Columbarium	In Ground	Scatter Garden	Memorial Garden	Total
Veterans		2	4	5			11
Spouses		1	1	2			4
Family Members							0
Total	0	3	5	7	0	0	15
Percentage of Total	0.00%	20.00%	33.33%	46.67%	0.00%	0.00%	100.00%

Rio Grande Valley State Veterans Cemetery - Plot Availability and Utilization Report

	Total Plots	Plots Utilized	Plots Available	% Utilized	% Available
Estimate of Total Plots Planned for RGV SVC	25,090	4,358	20,732	17.37%	82.63%
RGV SVC - Total Plots in Developed Areas	9,255	4,358	4,897	47.09%	52.91%
RGV SVC - Availability of Casketed Burial Option in Developed Areas	Total Plots 4,430	Plots Utilized 2,489	Plots Available 1,941	% Utilized 56.19%	% Available 43.81%
RGV SVC - Availability of Cremation Burial Option in Developed Areas	Total Plots 3,825	Plots Utilized 1,829	Plots Available 1,996	% Utilized 47.82%	% Available 52.18%
RGV SVC - Availability of Memorial Plot Option in Developed Areas	Total Plots 1,000	Plots Utilized 40	Plots Available 960	% Utilized 4.00%	% Available 96.00%



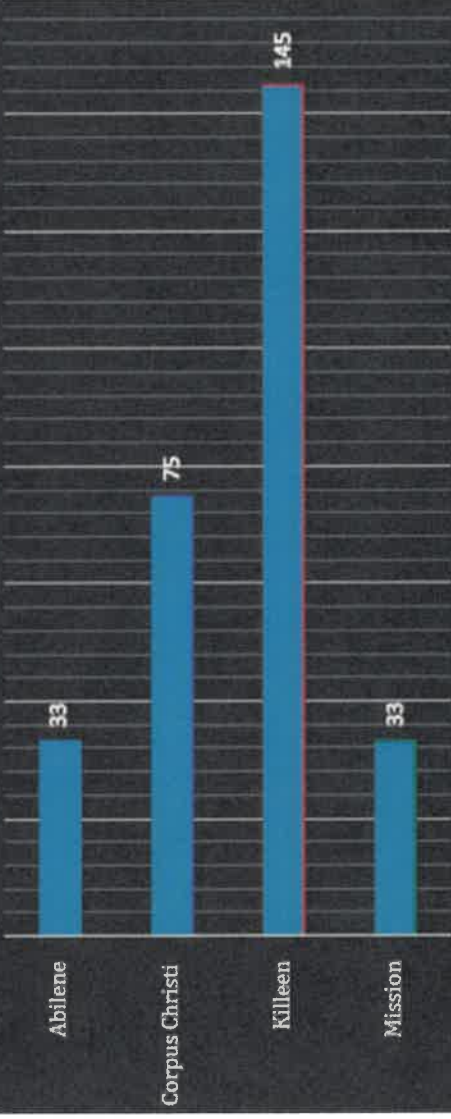
RGV State Veterans Cemetery

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TSVC Unaccompanied Veteran Burial Services



Current interments as of November 2025 -5239



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Events and Ceremonies Information:

Wreath Laying Ceremony December 13, 2025 @ 9am

Wreath count—1836 as of 11/24/2025

Upcoming Events:

Wreath Laying Ceremony December 13, 2025 @ 9am



RGV State Veterans Cemetery

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Completed Projects:

Irrigation Audit for September 2025 completed
2020 File Migration Completed- pending VLB direction
2021 File Migration Completed- pending VLB direction
Water Conservation Action Plan –On-going 4/2024
Electronic Reporting on IPADs- for all staff (7)
Working on Section 31-Realignment & Resetting
One Day –Staff Development completed

Ongoing Projects Pending- VLB OAR- Funded:

Power washing areas with mold with the cemetery
Maintenance Tech II in training for 180 days-Training Plan
Winterization Plan Pending approval City of Mission
Working on Section 35-Realignment & Resetting
Removal of 30% non-usable equipment 11/24/2023
Prepping for NCA inspection 2/2026
Roof construction to commence –10/6/2025
CSR in training for 180 days-Pending Hire

Ongoing Projects Pending:

Monthly Irrigation Audit-replace broken lines/equipment
100% Pre-registration eligibility review-on going project
Headstone setting vehicle – revamp 4/2024 in use
Staff cross-training -2025
Clearing/Mowing of 43.17 acres on the NW side-48% done
Digital reporting option (for staff)- currently using this method
2023 File Migration pending completion 1/2026
Water Conservation Action Plan –On-going 1/2025
Irrigation Audit for September 2025 on-going
Maintenance Plan for 2025 on-going
Electronic Reporting on IPADs- PM Reporting for equipment
Current interments 5239 as of November 24, 2025

VLB Funded (In-Progress)

Re-alignment on 44 Flat Marker/ Headstone
100% Eligibility Review-Headstone Completed
Construction on Roof/Gates/Service Seals till 3/2026

VLB Funded (Pending)

Addition of New Space Force Military Branch of Service Seal and Flag in Assembly Area
Casket Transport Vehicle Hearse (Flat)
Automatic Gate
Water Station – on Cemetery Grounds

VLB Funded (Approved)

Bobcat Tool Cat UW56 -2
New Privacy Fence Slats Completed
Electrical Services for Garrison Flag and offices 8/24-Completed
2024-2025 Budget Approved
Administration Building Roofing Replacement Insurance approved

VLB Funded (Received)

VLB Approved Road work inside the cemetery 4/28/2025

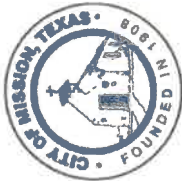
VA Grant Applications Pending:

Administration Building Roofing Replacement
Installation of Automatic and Remotely Controlled Entry Gate
Public Water Fountains Installed Throughout Grounds
Remotely Controlled Public Digital Display Board for Schedules and Events



RIO GRANDE VALLEY STATE VETERANS CEMETERY

MONTHLY REPORT



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Interments December

Rio Grande Valley State Veterans Cemetery - (Mission)									
December - 2025	Double Depth	Standard	Columbarium	In-Ground	Scatter Garden	Memorial Garden	Total		
Veterans		7		4			11		
Spouses			2	1			3		
Family Members							0		
Total	0	7	2	5	0	0	14		
Percentage of Total	0.00%	50.00%	14.29%	35.71%	0.00%	0.00%	100.00%		

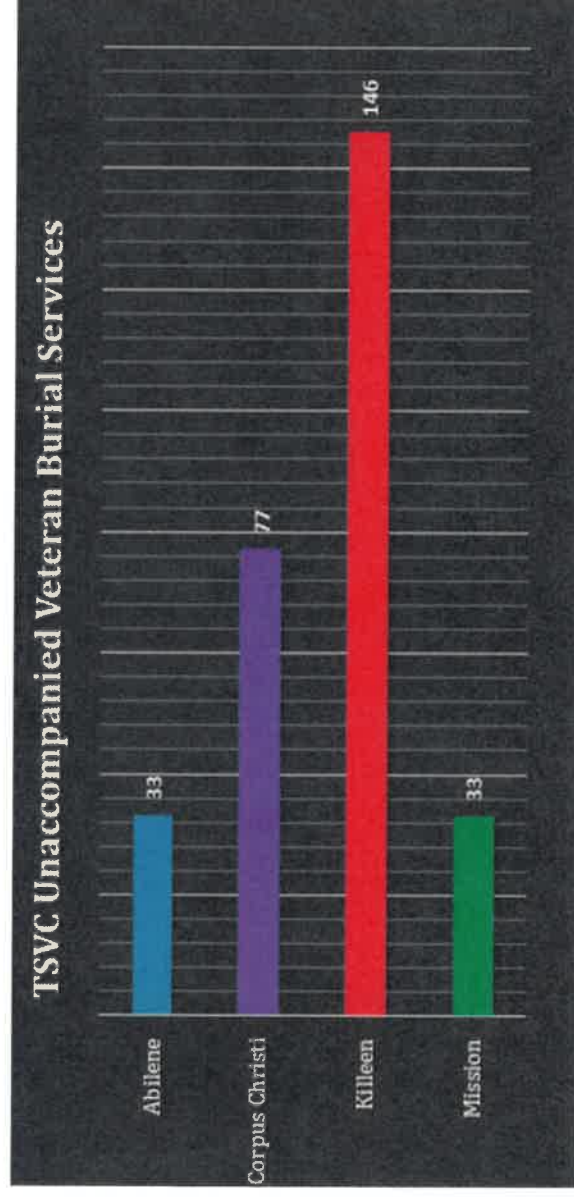
Rio Grande Valley State Veterans Cemetery - Plot Availability and Utilization Report							
	Total Plots	Plots Utilized	Plots Available	% Utilized	% Available		
Estimate of Total Plots Planned for RGV SVC	25,090	4,373	20,717	17.43%	82.57%		
RGV SVC - Total Plots in Developed Areas	9,255	4,373	4,882	47.25%	52.75%		
RGV SVC - Availability of Casketed Burial Option in Developed Areas	Total Plots 4,430	Plots Utilized 2,495	Plots Available 1,935	% Utilized 56.32%	% Available 43.68%		
RGV SVC - Availability of Cremation Burial Option in Developed Areas	Total Plots 3,825	Plots Utilized 1,838	Plots Available 1,987	% Utilized 48.05%	% Available 51.95%		
RGV SVC - Availability of Memorial Plot Option in Developed Areas	Total Plots 1,000	Plots Utilized 40	Plots Available 960	% Utilized 4.00%	% Available 96.00%		



RGV State Veterans Cemetery

2520 South Inspiration Road • Mission, Texas 78572

Office: (956) 583-7227 • Fax: (956) 583-7887



Current interments as of December 2025 -5255



RGV State Veterans Cemetery

2520 South Inspiration Road • Mission, Texas 78572

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Events and Ceremonies Information:

Wreath Laying Ceremony December 13, 2025 @ 9am
Wreath count—2451 Fresh and 1941 artificial
300 Plus were in attendance

Upcoming Events:

Memorial Day Event May 25, 2026, TBD



RGV State Veterans Cemetery

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Completed Projects:

Irrigation Audit for September 2025 completed
2020 File Migration Completed- pending VLB direction
2021 File Migration Completed- pending VLB direction
Water Conservation Action Plan –On-going 4/2024
Electronic Reporting on IPADS- for all staff (7)
Working on Section 31-Realignment & Resetting

One Day –Staff Development completed

Ongoing Projects Pending- VLB OAR- Funded:

Power washing areas with mold with the cemetery
Maintenance Tech II in training for 180 days-Training Plan
Winterization Plan Pending approval City of Mission
Working on Section 35-Realignment & Resetting
Removal of 30% non-usable equipment 11/24/2023
Prepping for NCA inspection 2/2026
Roof construction to commence –10/6/2025
CSR in training for 180 days-Pending Hire

Ongoing Projects Pending:

Monthly Irrigation Audit-replace broken lines/equipment
100% Pre-registration eligibility review-on going project
Headstone setting vehicle – revamp 4/2024 in use
Staff cross-training -2025
Clearing/Mowing of 43.17 acres on the NW side–48% done
Digital reporting option (for staff)- currently using this method
2023 File Migration pending completion 1/2026
Water Conservation Action Plan –On-going 1/2025
Irrigation Audit for September 2025 on-going
Maintenance Plan for 2025 on-going
Electronic Reporting on IPADS- PM Reporting for equipment
Current interments 5255 as of December 17, 2025

VLB Funded (In-Progress)

Re-alignment on 44 Flat Marker/ Headstone
100% Eligibility Review-Headstone Completed
Construction on Roof/Gates/Service Seals till 3/2026

VLB Funded (Pending)

Addition of New Space Force Military Branch of Service Seal and Flag in Assembly Area
Casket Transport Vehicle Hearse (Flat)
Automatic Gate
Water Station – on Cemetery Grounds

VLB Funded (Approved)

Bobcat Tool Cat UW56 -2
New Privacy Fence Slats Completed
Electrical Services for Garrison Flag and offices 8/24-Completed
2024-2025 Budget Approved
Administration Building Roofing Replacement Insurance approved

VLB Funded (Received)

VLB Approved Road work inside the cemetery 4/28/2025

VA Grant Applications Pending:

Administration Building Roofing Replacement
Installation of Automatic and Remotely Controlled Entry Gate
Public Water Fountains Installed Throughout Grounds
Remotely Controlled Public Digital Display Board for Schedules and Events



Public Works

**November 2025
Monthly Report**



Jonathan Drive

Street Projects



Alex Drive

Water Distribution Project



100 Melba Carter
Sewer Line Repair



Public Works Projects



PUBLIC WORKS

Table of Contents

November 2025

T I T L E	P A G E
Utility Billing & Collection	1
Analytical Statistical Comparison - Utility Billing & Collection	1
Water Distribution	2
Water Distribution Utility Line Maintenance	2
Water Distribution Maintenance Benchmark Summary	3
Utility Inspections	4
Subdivision Inspections	4
Backflow Prevention Inspections	5
Sewer Collection Maintenance	6
Sewer Collection - Inspections Benchmark	6
Water Treatment Plant Production	7
Water Production & Rainfall	7
General Operations & Maintenance - North Water Treatment Plant	7
General Operations & Maintenance - South Water Treatment Plant	8
Wastewater Treatment Plant Production	9
Wastewater - Plant Status	9
Wastewater - Staff Developments	9
Wastewater - General Operations & Maintenance	9-10
Wastewater - Contract Work	9
Wastewater - Lab Status & Special Projects	10
Pre-Treatment Plant - Operations & Maintenance	10
Sludge Removal Cubic Yards	10
Street Department	11
Street Improvement Projects	11
Street City Pothole Maintenance	12
Street City Miles Swept	12
Lot Maintenance/Demolished Home	12
Sign Shop Output Measures	13
Street Traffic Light Maintenance	13
Storm Drainage Division Projects	14
Alley Debris Collection & Mowing	14
Tire Removal	14
Fleet Department	14
Administration - Request for Service Calls	15
Health Department	16
Health Department Benchmark	16
Health Permits	17
Animal Control Service Calls	17
Animal Control	18-19

Utility Billing and Collection

ANALYTICAL STATISTICAL COMPARISON

‡ UTILITY BILLING ACCRUALS ‡

BILLING TYPE	Nov - 2025	Nov - 2024	FYTD 25-26	FYTD 24-25
Water Consumption (Gals.)	402,752,000	368,311,000	780,840,000	697,490,000
Number of Customers	31,399	30,843		

WATER & WASTEWATER

Water Sales	\$ 1,320,245	\$ 1,224,857	\$ 2,577,983	\$ 2,353,266
Water Sales - <i>Granjeno</i>	2,391	2,288	4,745	4,433
Water Connections	20,993	23,955	71,408	70,630
Reconnect Fees	2,775	10,525	15,850	24,500
Sewage Service	724,953	689,052	1,414,207	1,330,418
Sewage Service - <i>Granjeno</i>	1,212	1,193	2,441	2,365
Industrial Sewer Surcharge	1,217	526	1,520	642
Wastewater Connections	5,930	5,610	19,320	19,920
Service Charge	9,705	12,423	20,655	22,838
Total	\$ 2,089,421	\$ 1,970,429	\$ 4,128,129	\$ 3,829,012

SANITATION

Garbage Fees	\$ 712,892	\$ 692,276	\$ 1,422,211	\$ 1,380,321
Brush Fees	109,780	105,044	218,824	209,318
Total	\$ 822,672	\$ 797,320	\$ 1,641,035	\$ 1,589,639

DRAINAGE ASSESSMENT FEE

Drainage Assessment Fee	\$ 108,602	\$ 107,031	\$ 217,563	\$ 213,764
Total	\$ 108,602	\$ 107,031	\$ 217,563	\$ 213,764

Total Billing

\$ 3,020,695	\$ 2,874,780	\$ 5,986,727	\$ 5,632,415
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‡ UTILITY COLLECTIONS CASH ‡

COLLECTIONS	Nov- 2025	Nov - 2024	FYTD 25-26	FYTD 24-25
Total Collections	\$ 2,650,547	\$ 1,672,563	\$ 5,716,993	\$ 3,711,806

Water Distribution

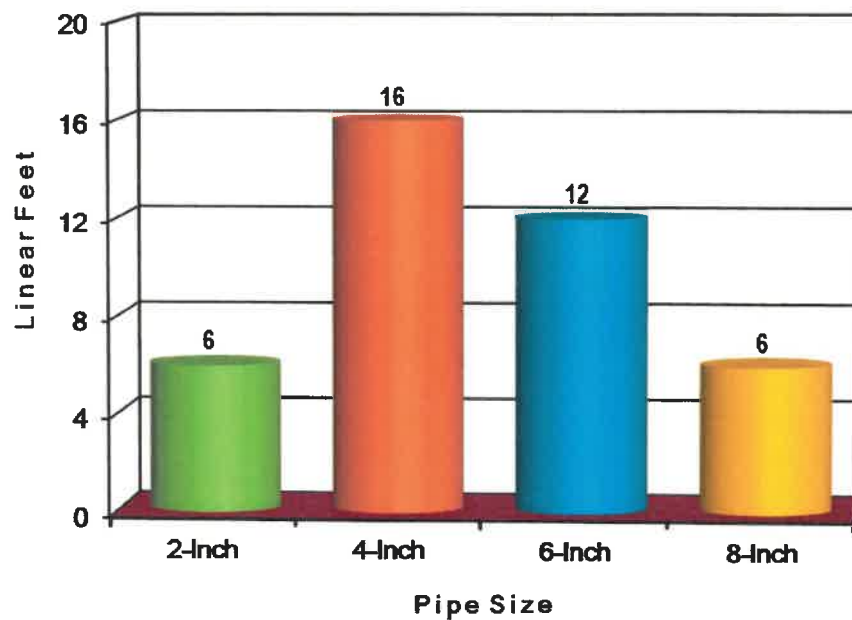
Utility Line Installation

Water Distribution Crews installed 40 Linear Feet of Utility Line. Below are the locations where the broken line repairs took place. There were 24 (twenty-four) major water line breaks repaired.

November 2025 Utility Line Installation

2-Inch	4-Inch	6-Inch	8-Inch
3311 Los Ebanos 4'	2402 Sierra Ct. 2'	13 th St & Perkins 6'	101 Melba Carter 6'
2026 Joanna Ave. 2'	3212 White Oak Dr. 4'	1104 Miller Ave. 6'	
	1707 Cardinal 4'		
	948 Lee 6'		
6 LF	16 LF	12 LF	6 LF

November 2025 Utility Pipe Line Installation



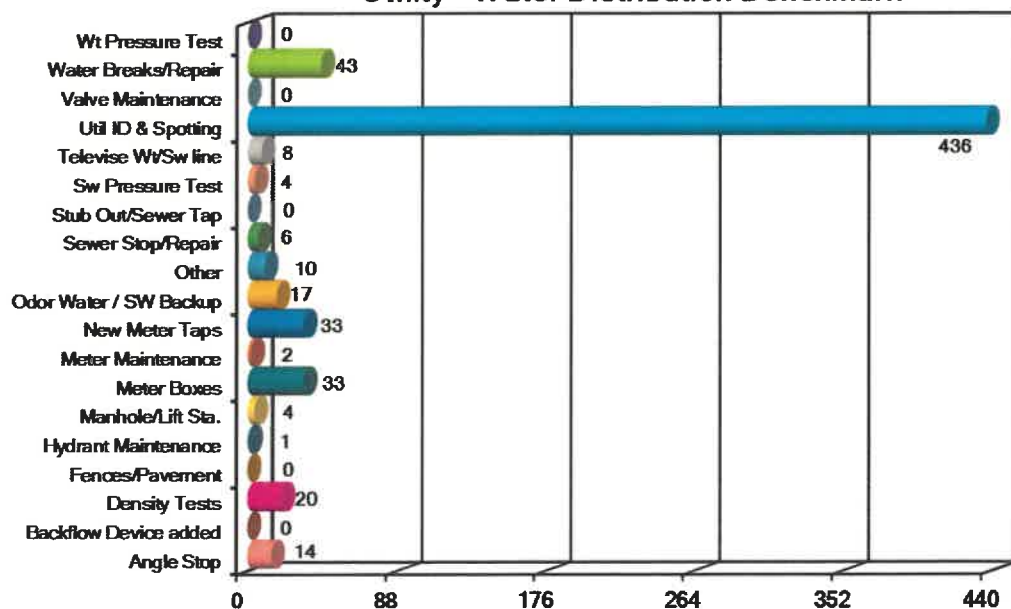
Water Distribution

Water Distribution - Maintenance Benchmark Summary

The following is the November 2025 Water Distribution's Maintenance Benchmark Summary.

Service Type	Oct	Nov	FYTD 25-26	FY 24-25
Angle Stop	6	14	20	149
Backflow Device	0	0	0	1
Density Tests	18	20	38	259
Fences/Pavement	0	0	0	0
Hydrant Maintenance	1	1	2	58
Manhole/Lift Station	4	4	8	36
Meter Boxes	77	33	110	713
Meter Maintenance	12	2	14	54
New Meter Taps	84	33	117	747
Odor Water	23	17	40	215
Other	2	10	12	75
Sewer Stop/Repair/Tap	23	6	29	245
Stub Out Sewer	0	0	0	0
Sewer Pressure Test	4	4	8	133
Televise Sewer line	16	8	24	91
Utility ID & Spotting	419	436	855	5,551
Valve Maintenance	0	0	0	4
Water Break/Repair	19	43	62	286
Water Pressure Test	10	0	10	158
Totals	718	631	1,349	8,775

November 2025
Utility - Water Distribution Benchmark



Water Distribution - Utility Inspections

Mr. Lupe Vela and Mr. Charlie Fuentes, Utility Inspectors, conducted inspections on forty (40) sites; performed 2 Mandrel Tests and 2 Air Sewer Tests and 20 Density Tests. Inspectors worked on 436 line locates.

	Site/Subdivision	Start Date	Completion Date	Location	Inspection Description
1	Anacua Village	7/2024		Mayberry / 8 th St.	Under Construction
2	Anzalduas Industrial Park PH 1	4/2024		Military / Bryan	Under Construction
3	Anzalduas Industrial Park PH 7	3/2024		Military / Bryan	Under Construction
4	Augusto Contreras	2/2023		Shary / Bus 83	Under Construction
5	Bellwood Manor	7/2025		2 ½ Trosper	Under Construction
6	Bentsen Grove	9/2022		Inspiration / 1 Mile South	Under Construction
7	Bentsen Palm PH III	1/2023		Inspiration / 1 Mile South	Under Construction
8	Bryan Landing	7/2024		Bryan / N. 2 Mile	Under Construction
9	Bryan Road Reconstruction/Drain Proj	8/2025		Holland / 20 th St.	Under Construction
10	Camelias Plaza	9/2023		FM 495 / Bryan	Under Construction
11	Cap Storage Victoria Drive, LLC	6/2023		Shary / Victoria	Under Construction
12	Coastal Plaza	11/2021		Expressway / Bryan Road	Under Construction
13	Chipotle	9/2025		Shary / Ruby Red Blvd.	Under Construction
14	Conway Village	1/2025		4 Mile / Conway	Under Construction
15	Cross Church	7/2023	11/2025	Expressway / Glasscock	Utilities Complete
16	Crystal Estates	9/2023		Inspiration Rd / Esperanza	Under Construction
17	Deleon-Zamora	7/2024		4 Mile / Conway	Under Construction
18	El Milagro PH I	12/2022		Los Indios / Bryan	Under Construction
19	Excel Carriers	7/2023		3 Mile / La Homa	Under Construction
20	Holland Terrace	7/2024		Holland / 25 th St.	Under Construction
21	Imperio Vista Subd.	8/2025		Holland / 20 th St.	Under Construction
22	Khit Chiropractic	7/2024		Bryan / Bus 83	Under Construction
23	Las Cumbres Terrace	1/2025		2 Mile / Trosper	Under Construction
24	Las Esperanzas	1/2023		Glasscock / Frontage 83	Under Construction
25	Las Misiones De San Jorge	9/2023		S Conway / Military	Under Construction
26	Lucksinger Apartments	9/2021		Lucksinger / Bus 83	Under Construction
27	Monarza Estates	9/2023		3 ½ N Mayberry	Under Construction
28	Move It Storage	8/2025		FM 495 / Conway	Under Construction
29	Retama Village VI	1/2025	11/2025	Bentsen Palm Dr.	Utilities Complete
30	Schizne Gardens at James Subd.	9/2025		Bryan / 1 ½ Mile North	Under Construction
31	Sendero Phase I	1/2023		1 Mile South	Under Construction
32	Sendero Phase II	2/2022		1 Mile South	Under Construction
33	Sharyland Bus Park PH I	3/2022	11/2025	Anzalduas / Military	Utilities Complete
34	Sonoma Ranch	1/2025		Mayberry / 2 ½ Mile	Under Construction
35	Springwood Manor Estates	6/2024	11/2025	Stewart / School Lane	Utilities Complete
36	Tee Time	3/2025		Mayberry / N Bolz St.	Under Construction
37	Tierra Dorada Lift Station	7/2024		Tierra Dorada	Under Construction
38	Top Site Storage	3/2025		Trinity / Commerce	Under Construction
39	Tree Gardens at Orchards	9/2025		Bryan / 1 ½ Mile North	Under Construction
40	Trosper Creek	3/2025	11/2025	2 Mile / Trosper	Utilities Complete

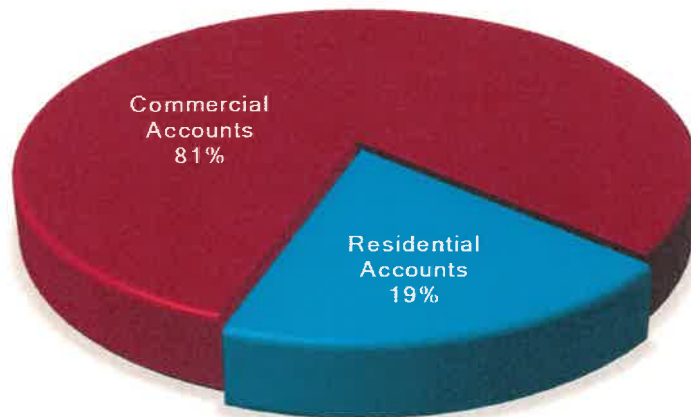
Water Distribution - Backflow Prevention Inspections

The table and graph below show the eighteen (18) Backflow Prevention Assembly Inspections performed by Mr. Ignacio Salazar through access of the Envirotrax BPAT System in order to keep our water lines free from back siphonages and water pressure backflow contamination.

2025-26 Backflow Inspections

Tests / Surveys	Oct	Nov	FYTD 25-26	FY 24-25
Inspection of Commercial Accts	38	16	54	181
Inspection of Residential Accts	9	2	11	143

**November 2025
Backflow Prevention Inspections**



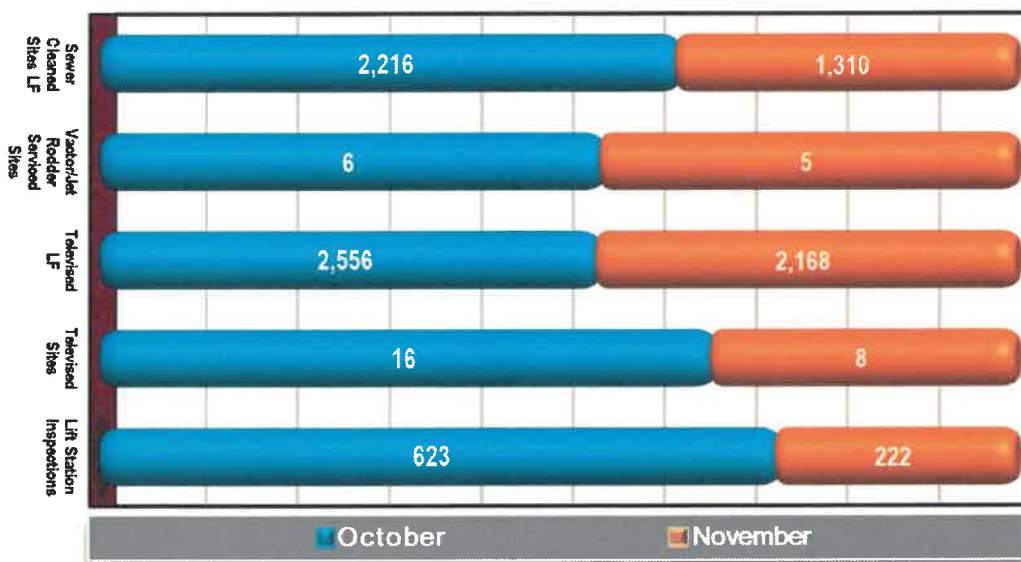
Water Distribution - Sewer Collection

Our Sewer Collection Crews inspected and maintained monthly the City's 40 active Sewer Lift Stations and approximately 374.58 miles of sewer lines by responding to 16 sewer backups, 8 sewer line sites televised, cleaned 5 sewer line sites (Jet Rodder 2, Vactor 3) and 222 lift station work orders for this month.

Sewer Lift Station Inspections Vactor / Jet Rodder Cleaning Services

Service Type	Oct	Nov	FYTD 25-26	FY 24-25
Lift Stations Inspections	623	222	845	4675
Televised Serviced Sites	16	8	24	91
Televised Linear Feet	2556	2168	4724	45276
Vactor/Jet Rodder Serviced Sites	6	5	11	147
Vactor/Jet Rodder Serviced Linear Feet	2216	1310	3526	56187

2025-26 Sewer Collection Lift Station Inspections, Televised & Serviced Sites




Water Treatment Plant

Water Production and Rainfall Water Plant Operators at our North and South Water Treatment Plants treated 427.600 million gallons of water and our Plant Operators recorded daily the monthly rainfall for November for a total of 0.5 inches.

2025-26 Treated Water Million Gallons (MG)

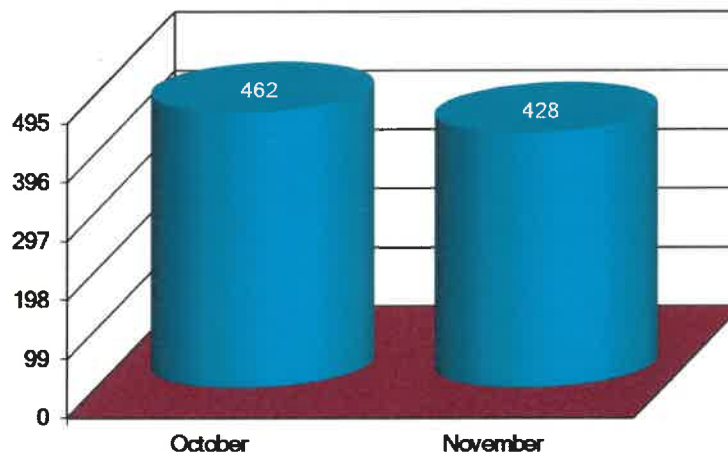
Avg	Max	Min	Oct	Nov	FYTD 25-26	FY 24-25
14	16	12	462	428	890	4,852

2025-26 Rainfall (Inches)

Description	Oct	Nov	FYTD 25-26	FY 24-25
 Rainfall (Inches)	0.7"	0.5"	1.2"	19.3"

Parameters Exceeded: N/A

**2025-26 Water Production
Million Gallons (MG)**



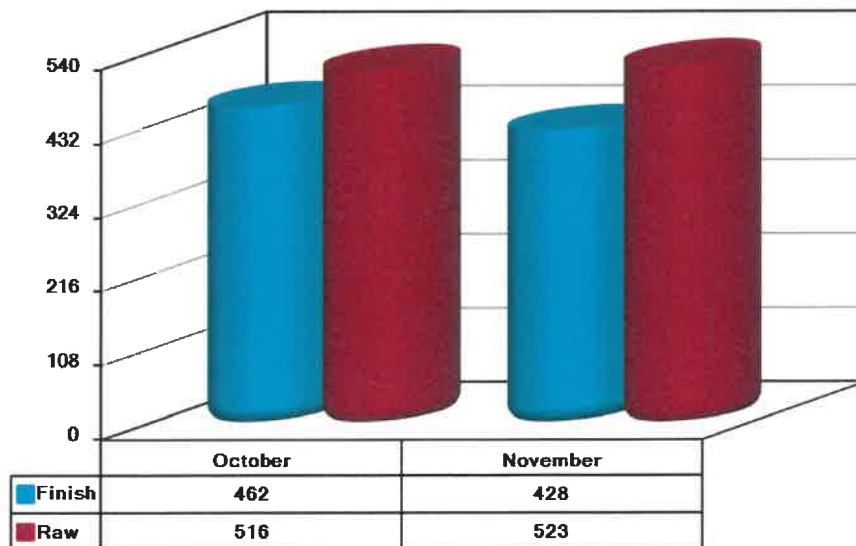
Operations and Maintenance - North Water Treatment Plant

- The International Dioxide Company (IDI) collected the monthly chlorite samples.
- Staff continued with performing maintenance on pumps and motors.
- Operators performed required daily and monthly water lab analysis, backwashed and cleaned required filters.
- COVID-19 safety practices continue based on the CDC Guidelines and staff are encouraged to wear masks and practice social distancing.
- Reviewed water quality lab results from the following certified laboratories:
 1. Ana-Lab (Chlorite, TOC, SUVA)
 2. Eurofins Eaton Analytical (Chlorite)

Operations and Maintenance - South Water Treatment Plant

- The International Dioxide Company (IDI) collected the monthly chlorite samples.
- Operators continued with regular maintenance of pump and motors, as well as, kept up with mowing grass in the facilities and towers.
- As of December 8, 2025, the Falcon Reservoir water level is at 15.8% and the Amistad Reservoir water level is at 35.5%, respectively. According to the Brownsville Area Reservoirs Monitor, the average of both reservoir levels is at 26.3%.
- Operators performed daily and monthly water lab analysis, backwashed and cleaned required filters.
- Staff performed necessary Water Plant and Reservoir adjustments; such as water influent, water effluent, water levels and chemical adjustments.
- Staff maintained grass trimmed at two treatment plants, reservoirs and distribution Water Towers.
- Initiated preventive maintenance on equipment as deemed necessary and exercised Emergency Generators weekly.

**Water Treatment Plants
2025-26 Raw & Finish Water
Million Gals. (MG)**



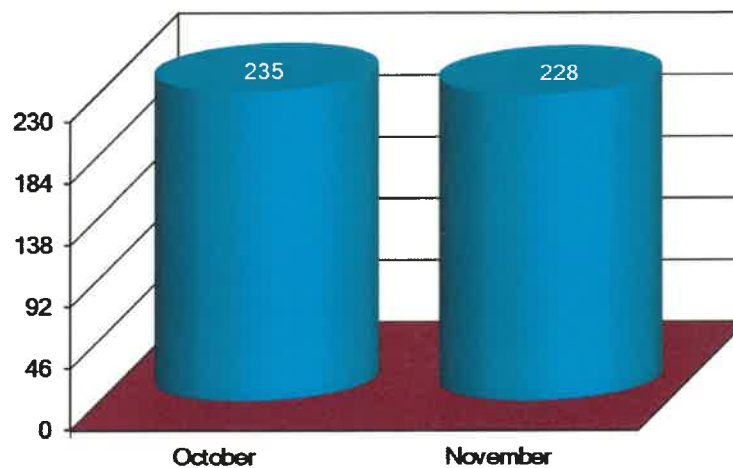
Wastewater Treatment Plant

Wastewater - Treatment Wastewater Plant staff treated 228.010 million gallons of Wastewater.

2025-26 Wastewater Million Gallons (MG)

Avg	Max	Min	Oct	Nov	FYTD 25-26	FY 24-25
7.6	8.7	7.1	235	228	463	2,633

2025-26 Treated Wastewater Million Gallons (MG)



Wastewater - Wastewater Plant Status There were no violations for November. Plant operated at 53.69% capacity; Plant is rated at 13.5 mgd; and the Plant Yearly Average was 7.248 mgd. There was 1.1 inches of rainfall.

Wastewater - Risk Management Program The Plant buildings are maintained by Facilities department. All employees received Proper Protection Equipment as they may be exposed to hazardous environments. All cleaning and disinfection are done by janitorial staff to keep Plant disinfected as possible. Risk Reducing Training was conducted for severe heat exposure to all Plant Staff.

Wastewater - Staff Developments David Garza was trained and passed the TCEQ "D" level license and is now a Wastewater Plant Operator. He was promoted and is on training courses for the next level of licensing. Andres Garcia will continue to train to obtain his "C" license level of operating the Plant. Eric Hernandez passed his first required exam and is now being trained for other process control operations; his next class is Wastewater Treatment for different types of wastewater treatment processes.

Wastewater - Facility Activities Supervisory Staff continues to support the team with training goals and best practices towards maintaining the Plant in compliance with TCEQ regulatory inspections. Other rehabilitation projects are being discussed for future developments and are pending approvals. These projects will allow the Plant to continue to provide effective sewage treatment and environmental protection of water for the State of Texas.

Wastewater - General Maintenance Staff maintained grass trimmed, initiated preventive maintenance on equipment as deemed necessary; and (automatically) exercised two emergency generators, weekly. The following repairs were completed in-house.

1. Odor control systems were monitored and adjusted to reduce malodorous emissions.
2. Operators continue routine cleaning of Clarifiers side walls to remove algae buildup.
3. Pumps at our Main Lift Station were exercised for better flow to our Screening System at head works.
4. Operators cleaned "Tea Cup" Grit System at head works on a weekly basis.
5. Maintenance Crew worked on the Lift Station pumps and exercised all pumps at the Main Lift Station.
6. Maintenance Operators worked on thickener pump leaks, repairs and adjustments.
7. Operators worked on maintaining a proper level at the Pretreatment Pond.

8. Maintenance greased bearings on schedule.
9. Operators are pumping sludge from thickener to holding tanks due to repairs needed for thickener gear box.
10. Grounds keeping was done by all Operators and Grounds Keeper.

Wastewater - Contract Work

City's Contracted out electricians worked on the following.

1. J&E's work done at the Plant.
 - Pump assembly for T-10 Lift Station.
 - Worked on grit timers for the grit system control cabinet.
2. Hill-Tex work done at the Plant was as follows.
 - Worked on Main Lift Station for the Plant (Pump 1).

Wastewater - Other Contract Work

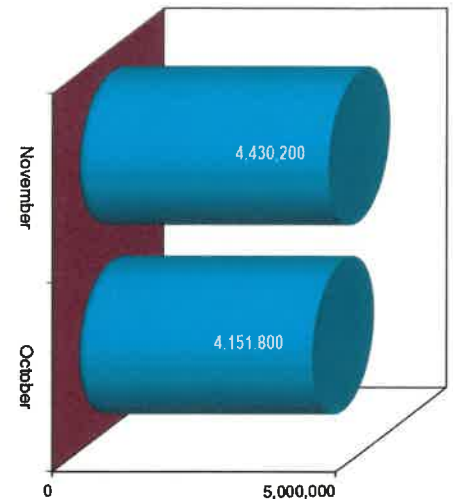
1. CB3 continued to provide the Plant with sludge and grit removal services.
2. Cintas provided uniform services and door mat replacement weekly.
3. Polydine supplied us with polymer totes for aiding in sludge de-watering at Belt Press System.
4. Facilities Department worked on the Administration building and air filter exchanges for Plant.

Wastewater - Lab Status All equipment and supplies met TCEQ standards for analysis and are concurrent with Standard Methods Procedures. ERA annual testing was completed and the City's Lab passed all analysis categories. Reports are pending to be finalized and sent to TCEQ for annual compliance. Plant Supervisor continues using the EPA Discharge Monitoring Report Federal Reporting System to comply with TCEQ Rules and Regulations. Staff is dedicated and committed to the cleaning and disinfection of water and its reintroduction back to the environment.

Wastewater - Special Projects The Capital Improvement Projects include clarifier covers for UV light protection Industrial Pond Rehab, Digester Aeration upgrade and other needed projects; Being discussed are future improvements for redundancy at our Dewatering Sludge System (Belt Press). Clarifier Covers are equipment needed for algae removal and is a project that the Plant is initializing. The removal of algae buildup at the clarifier walls and weirs, the treatment process gains a significant increase in disinfection, equipment downstream of the Clarifier System is cleaner, decreases wear and tear of UV light bulbs and will eliminate Operator man hours and reduces the risk of injury.

Pretreatment Three surface Aerators and motors are operational. Clarifier at Pretreatment was cleaned up of debris on the surface. All industrial flows to the Plant continue to be accounted for by meter totalizers and truck tickets. The Lone Star Citrus Company transported 60 truckloads of 300,000 gallons of citrus wastewater to the Pretreatment System. Pretreatment flow of waste from Rio Grande Juice Company and MPI (Metal Plating Industry) was 4,430,200 million gallons. Total sludge hauled was 780 cubic yards equivalent to 40 roll off containers. Estimated tons were 513.42.

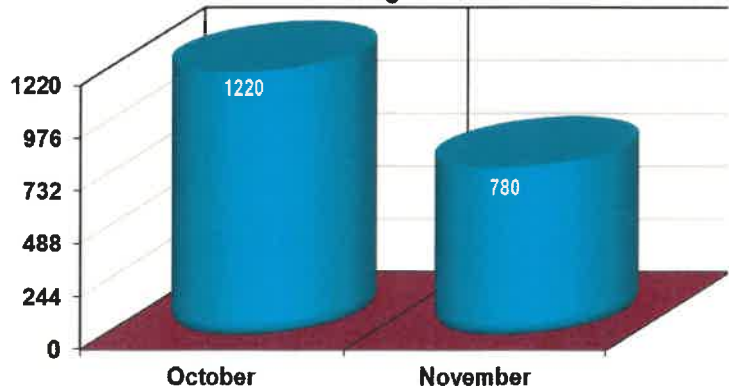
2025-26
Pretreatment Flow (MG)



2025-26 Sludge Removal

Month	Roll Offs	Cu/Yds
Oct	61	1,220
Nov	40	780
FYTD 25-26	101	2,000
FY 24-25	525	8,508

2025-26 Sludge Removal - Cubic Yards



Street Division - Benchmark Summary

Our Street Crews paved 450 linear feet, patched approximately 720 Potholes; placed a total of 31 Signs (19 stop signs) and 19 Poles (cemented); inspected and repaired 59 Traffic Lights and Street Lamps; 994 Street Miles was swept; removed 210 Tires and 1 Demolished Home. Street Crews cleared right-of-way tree limb obstructions. There were 218 customers and a monetary Collection of Debris totaling \$ 5,845.

Street Improvement & Construction Projects

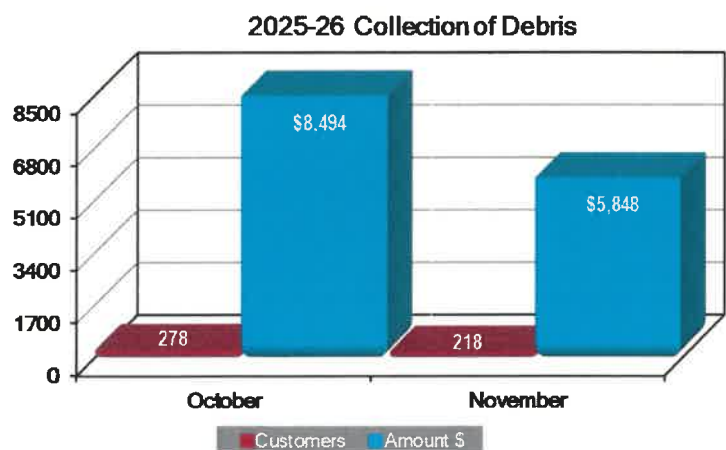
Project Name	Linear Feet	Construction % Completion	Current Status	Project Cost	Contractor
Jonathan Drive 70 Tons HMA	200' x 29'	100% Complete	100% Complete	\$ 4,900	Street Department
Alex Drive 90 Tons HMA	250' x 29'	100% Complete	100% Complete	\$ 6,300	Street Department

Collection of Debris

There were 218 City of Mission customers with a monetary collection of debris totaling \$ 5,845.

Collection of Debris

Month	Customers	Amount \$
Oct	278	\$ 8,494
Nov	218	\$ 5,845
25-26	496	\$ 14,339
24-25	2,882	\$ 87,601



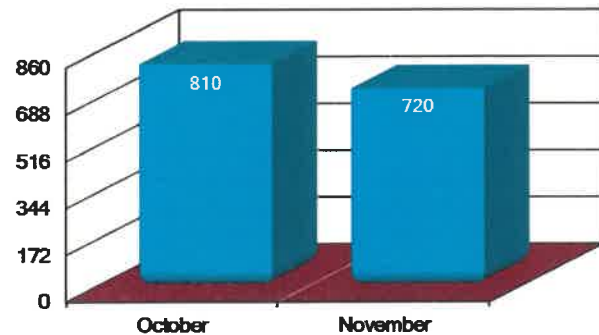
City Pothole Maintenance

Street Crews filled a total of 720 potholes.

2025-26 Pothole Maintenance

Month	24-25	25-26
Oct	726	810
Nov	785	720
Totals	1,511	1,530

2025-26 Pothole Count



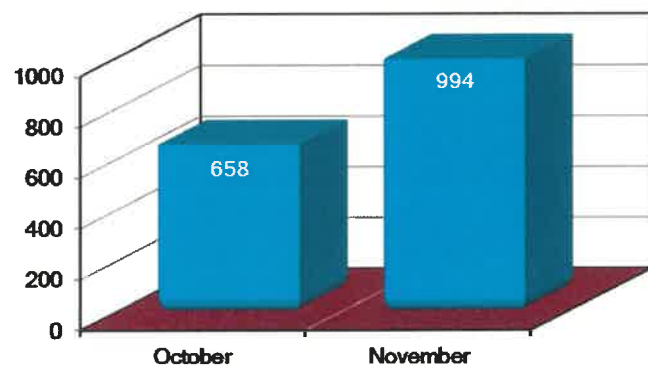
City Street Miles Swept

Mr. Torres, Mr. Gutierrez, Sweeper Operators, cleaned 994 street miles.

2025-26 Miles Swept

Month	24-25	25-26
Oct	1,662	658
Nov	1,497	994
Totals	3,159	1,652

2025-26 Street Miles Swept



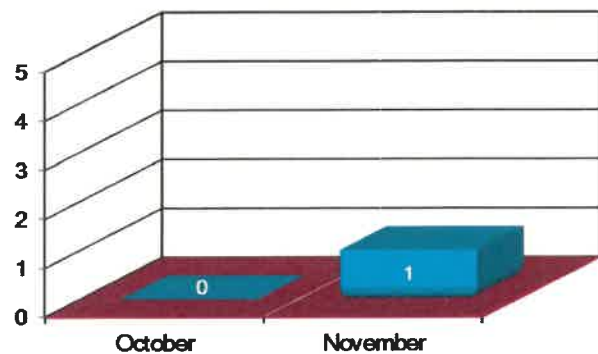
Lot Maintenance / Demolished Home

There was one Demolished Homes this month.

2025-26 Lot Maintenance

Month	24-25	25-26
Oct	0	0
Nov	1	1
Totals	1	1

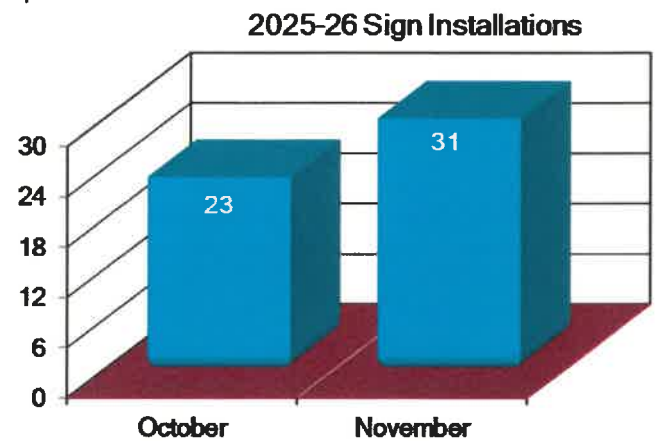
2025-26 Lot Maintenance/ Demolished Home



Sign Shop Output Measures

Street Crews installed 31 signs (19 stop signs) and 19 poles.

2025-26 Sign Installation			
Month	24-25	25-26	Posts
Oct	19	23	8
Nov	48	31	19
Totals	67	54	27



Street Light Pole Maintenance

Street Light inspections are maintained by AEP.

Traffic Signal Maintenance

Replaced cabinet on Shary and 4th Street due to car accident; No report, vehicle hit post and left the damages.

School Zone				Traffic Signals Light Changes							
Month	Light Bulb Replace	Re-set Controller	School Maint	Green	Red	Amber	Walk / Don't Walk	Trouble shoot Controller	Reg Maint	Misc	Total
Oct	2	1	1	2	1	1	1	5	35	37	86
Nov	0	0	0	5	1	0	6	3	17	27	59
25-26	2	1	1	7	2	1	7	8	52	64	145
24-25	9	27	116	16	28	28	36	74	507	405	1,246

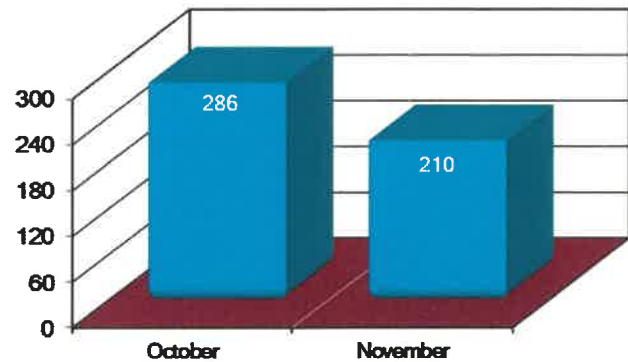
Storm Drainage Street Crews cleared debris from storm drains and ditches throughout the City to prepare for hurricane season.

City Crew Collect Debris Our Alley Crew cleaned alleyways and averaged 5 trailer loads daily and mowed an average of 2 miles of alleyway.

Tire Removal Our Streets Crew removed 210 tires from the City this month.

2025-26 Tire Removal

2025-26 Tire Collection		
Month	24-25	25-26
Oct	280	286
Nov	360	210
Totals	640	496



2025-26 Fleet Maintenance & Cost Summary

Charge Code	Work Orders	Preventive Maintenance	Cost \$
Oil Changes / PM	52	52	\$ 17,500
Repairs	12	0	\$ 22,300
November	64	52	\$ 39,800
FYTD 25-26	119	98	\$ 71,700
FY 24-25	797	625	\$ 484,400

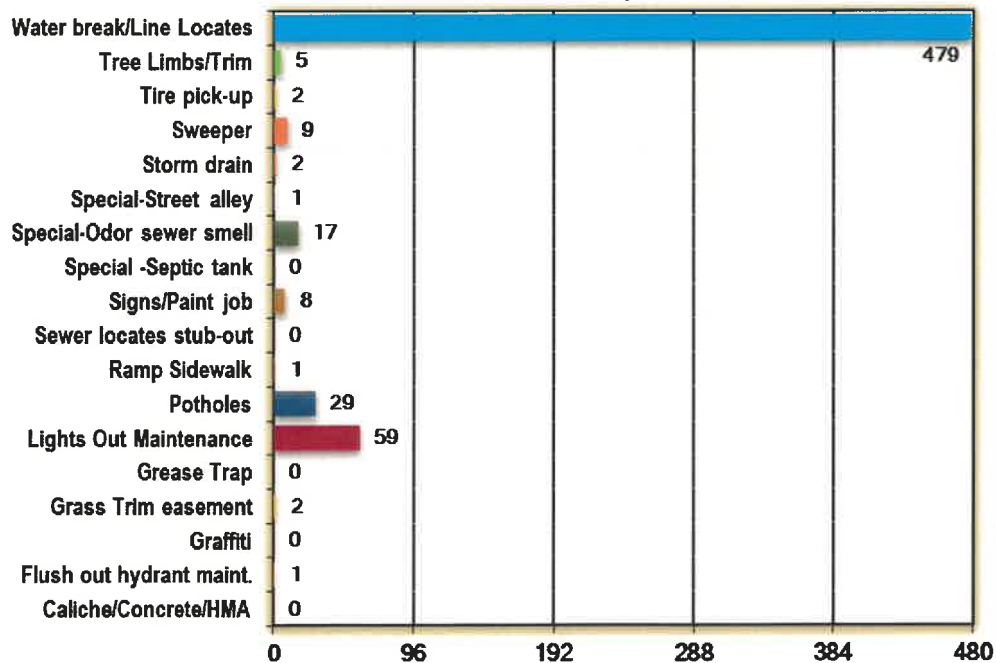
2025-26 Fleet Work Order Benchmark



Administration Request for Service Calls

Service Type	Oct	Nov	25-26	24-25
Caliche/Concrete/HMA	1	0	1	1
Flush Hydrant Maintenance	2	1	3	58
Graffiti	0	0	0	0
Grass Trim easement	7	2	9	75
Lights Out Maintenance	86	59	145	1,238
Potholes	41	29	70	592
Ramp Sidewalk	1	1	2	14
Sewer locates stub-out	0	0	0	0
Signs/Paint job	11	8	19	36
Special -septic tank	0	0	0	0
Special-Odor smell	23	17	40	215
Special-Street alley	2	1	3	81
Storm drain	12	2	14	58
Sweeper	6	9	15	98
Tire pick-up	15	2	17	28
Tree Limbs/Trim	13	5	18	95
Water break/Line locates	438	479	917	5,761
Total	658	615	1,273	8,350

November 2025 - Request for Service Calls



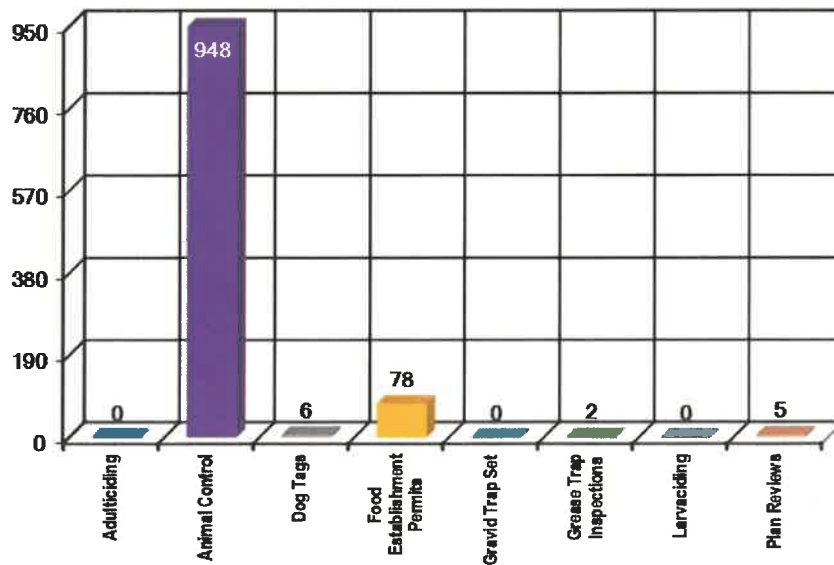
Health Department

Health Department Benchmark Summary

Following are the services provided by the Health Department for November.

Service Type	Oct	Nov	25-26	24-25
Adulticiding	0	0	0	13
Animal Control	1,048	948	1,996	10,814
Dog Tags	5	6	11	33
Food Est. Permits	216	78	294	2,172
Gravid Trap Set	0	0	0	0
Grease Trap Inspections	0	2	2	3
Larvaciding	0	0	0	9
Plan Reviews	6	5	11	112
Total	1,275	1,039	2,314	13,156

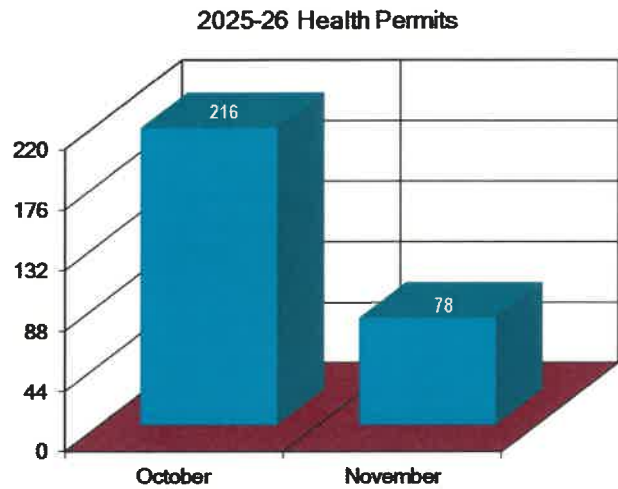
November 2025
Health Department Service Requests



Health Permits

A total of 78 Food Establishment permits were issued this month.

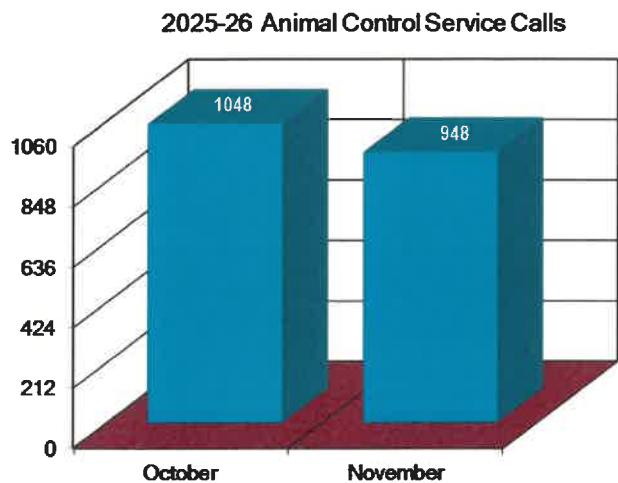
Food Establishment Permits		
Month	FY 24-25	FY 25-26
Oct	231	216
Nov	220	78
Totals	451	294



Animal Control Service Calls

Citizens called (948 calls) regarding Animal Control concerns.

Animal Control Calls		
Month	FY 24-25	FY 25-26
Oct	970	1,048
Nov	770	948
Totals	1,740	1,996



Health Department Animal Control

Our City's Animal Wellness Officers, Jesus, Ivan and Manuel reported the following Animal Control for November. There were 68 requests for intake service orders completed by City staff this month.

Dogs

Description	Stray	Bite Case	Seized	D.O.A.	Owner Surrender	Escape Lost	Adopted	Rescued	Trap-Neuter-Release	November	25-26
Mission	7	1	0	12	0	0	7	9	0	36	95
November	7	1	0	12	0	0	7	9	0	36	
25-26	29	12	0	25	0	0	17	12	0		95
FY 24-25	374	61	1	90	24	19	24	10	0		603

Cats

Description	Stray	Bite Case	Seized	D.O.A.	Owner Surrender	Escape Lost	Adopted	Rescued	Trap-Neuter-Release	November	25-26
Mission	4	0	0	14	0	3	5	0	3	29	72
November	4	0	0	14	0	3	5	0	3	29	
25-26	9	0	0	29	0	4	11	16	3		72
FY 24-25	206	10	0	151	0	18	17	9	10		421

Wildlife

Description	Stray	Bite Case	Seized	D.O.A.	Owner Surrender	Escape Lost	Adopted	Rescued	Trap-Neuter-Release	November	25-26
Mission	0	0	0	3	0	0	0	0	0	3	6
November	0	0	0	3	0	0	0	0	0	3	
25-26	0	0	0	6	0	0	0	0	0		6
FY 24-25	0	0	0	81	0	0	0	0	0		81

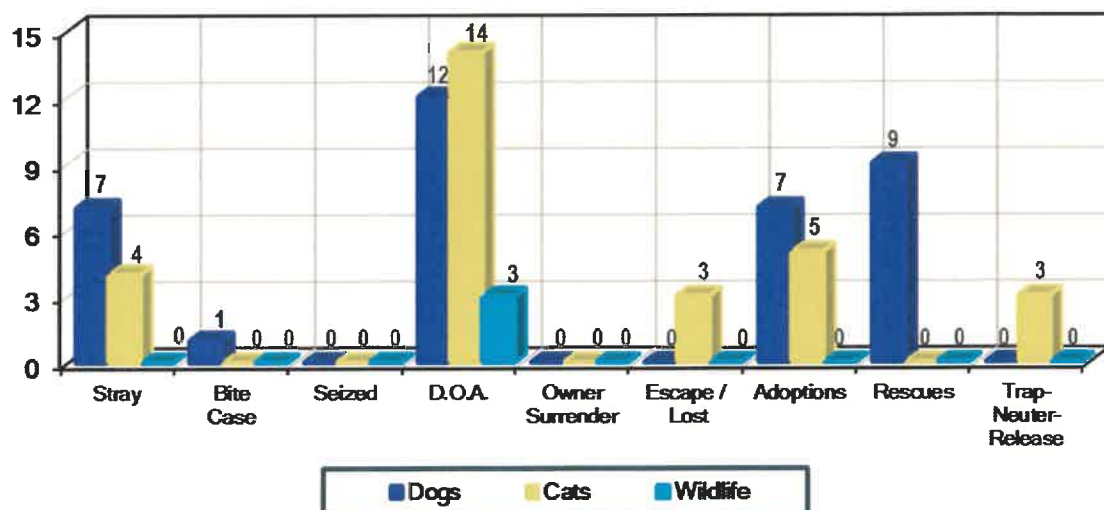
Health Department Animal Control Summary

Below is our Health Department Animal Control Shelter Intake Summary of Dogs, Cats, and Wildlife.

November 2025 Health Department Animal Control

Animal Type	Stray	Bite Case	Seized	D.O.A.	Owner Surrender	Escape/ Lost	Adopted	Rescues	Trap-Neuter-Release	NOV	25-26
Dogs	7	1	0	12	0	0	7	9	0	36	95
Cats	4	0	0	14	0	3	5	0	3	29	72
Wild Life	0	0	0	3	0	0	0	0	0	3	6
NOV	11	1	0	29	0	3	12	9	3	68	
25-26	38	12	0	60	0	4	28	28	3		173
24-25	580	71	1	322	24	37	44	13	13		1,105

November 2025 Health Department Animal Control



Mission Event Center Revenue Ledger
10/01/2025 - 10/31/2025
Source: RESERVE (event management software)

Event - Name	Event Date	Room Rental Charges	Alcoholic Beverage Charges	Equipment Charges	Refundable Damage Deposit	F & B/ Use of Kitchen Fee	Function Total	Total Adjustments and Discounts	Total Payments Received	Balance Due	Estimated Attendance
Sharyland HS Prom Parade (parking lot)	10/01/2025	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	(\$2,500.00)	\$0.00	\$0.00	
Fire Dept Conference	10/01/2025	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	100
Business Masterclass	10/03/2025	\$2,000.00	\$213.00	\$400.00	\$500.00	\$375.00	\$3,536.00	\$0.00	\$3,536.00	\$0.00	150
Area X FFA Greenhand Camp	10/06/2025	\$3,800.00	\$0.00	\$350.00	\$0.00	\$375.00	\$4,525.00	\$0.00	\$4,525.00	\$0.00	400
City of Mission Human Resources Breast Cancer Awareness Luncheon	10/07/2025	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	(\$1,250.00)	\$0.00	\$0.00	120
Mission Chamber of Commerce Gala	10/08/2025	\$4,000.00	\$1,589.00	\$0.00	\$0.00	\$375.00	\$5,964.00	\$0.00	\$5,964.00	\$0.00	300
2025 Pioneer HS Homecoming	10/10/2025	\$1,500.00	\$0.00	\$350.00	\$500.00	\$375.00	\$2,725.00	\$0.00	\$2,725.00	\$0.00	300
South Texas College Foundation Gala	10/15/2025	\$5,650.00	\$2,968.00	\$200.00	\$500.00	\$375.00	\$9,693.00	\$0.00	\$9,693.00	\$0.00	500
Naturalization Ceremony	10/17/2025	\$3,800.00	\$0.00	\$350.00	\$0.00	\$0.00	\$4,150.00	\$0.00	\$4,150.00	\$0.00	800
RGV Diabetes Association Dancing with the Stars	10/17/2025	\$4,000.00	\$750.00	\$700.00	\$500.00	\$375.00	\$6,325.00	\$0.00	\$6,325.00	\$0.00	970
Fire Dept Promotion Ceremony	10/20/2025	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	150
2025 Autism Conference	10/23/2025	\$4,000.00	\$0.00	\$350.00	\$500.00	\$750.00	\$5,600.00	\$0.00	\$1,500.00	\$4,100.00	300
Vielma/Rendon Wedding	10/25/2025	\$4,100.00	\$4,280.00	\$200.00	\$500.00	\$375.00	\$9,605.00	\$0.00	\$9,605.00	\$0.00	200
McAllen Coffee Fest	10/26/2025	\$2,750.00	\$0.00	\$0.00	\$500.00	\$375.00	\$3,625.00	\$0.00	\$3,625.00	\$0.00	200
City of Mission HR Health Fair	10/29/2025	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	(\$4,350.00)	\$0.00	\$0.00	200
Veterans Claims Summit	10/30/2025	\$380.00	\$0.00	\$85.00	\$0.00	\$37.50	\$502.50	(\$4,522.50)	\$502.50	\$0.00	1200
City of Mission Community Event "Halloween"	10/31/2025	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	(\$2,500.00)	\$0.00	\$0.00	4000
TOTAL:		\$35,980.00	\$9,800.00	\$2,985.00	\$3,500.00	\$3,787.50	\$56,250.50	(\$15,122.50)	\$52,150.50	\$4,100.00	9890

17 events hosted

Oct-24		\$28,800.00	\$3,358.00	\$2,550.00	\$3,500.00	\$1,875.00	\$40,183.00	(\$17,475.00)	\$40,183.00	\$0.00	
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15 events hosted

Mission Event Center Revenue Ledger
11/01/2025 - 11/30/2025
Source: RESERVE (event management software)

Event - Name	Event Date	Room Rental Charges	Alcoholic Beverage Charges	Equipment Charges	Refundable Damage Deposit	F & B/ Use of Kitchen Fee	Function Total	Total Adjustments and Discounts	Total Payments Received	Balance Due	Estimated Attendance
Cheer Strike Showcase	11/02/2025	\$3,800.00		\$0.00	\$500.00	\$375.00	\$4,675.00	\$0.00	\$2,337.50	\$2,337.50	800
City of Mission Human Resources "Veterans Appreciation Luncheon"	11/04/2025	\$0.00		\$0.00			\$0.00	(\$1,250.00)	\$0.00	\$0.00	60
PSJA Cradle 2 College Conference	11/05/2025	\$5,300.00		\$350.00	\$500.00	\$375.00	\$6,525.00	\$0.00	\$6,525.00	\$0.00	600
ACCES Esperanza Clinic	11/08/2025	\$3,800.00	\$3,542.00	\$600.00	\$500.00	\$375.00	\$8,817.00	\$0.00	\$5,675.00	\$3,142.00	350
Socialfest	11/11/2025	\$4,350.00	\$350.00	\$171.50	\$250.00	\$750.00	\$5,871.50	(\$4,778.50)	\$350.00	\$5,521.50	2500
IOC Company Safety Meeting	11/14/2025	\$4,850.00		\$350.00	\$0.00	\$375.00	\$5,575.00	\$0.00	\$5,575.00	\$0.00	700
Hiring Red, White, and You Job Fair	11/17/2025	\$6,300.00		\$350.00	\$500.00	\$375.00	\$7,525.00	\$0.00	\$2,500.00	\$5,025.00	1200
City of Mission Employee Appreciation Luncheon	11/19/2025	\$0.00		\$0.00			\$0.00	(\$5,500.00)	\$0.00	\$0.00	400
Yaqul Animal Gala	11/21/2025	\$0.00	\$4,734.00	\$0.00		\$0.00	\$4,734.00	(\$3,925.00)	\$4,734.00	\$0.00	500
STS Training Seminar	11/22/2025	\$1,350.00		\$0.00	\$500.00	\$375.00	\$2,225.00	\$0.00	\$2,225.00	\$0.00	240
Texas Citrus Fiesta Tea Party	11/22/2025	\$0.00					\$0.00	(\$1,250.00)	\$0.00	\$0.00	50
UMOS Meeting	11/24/2025	\$4,700.00		\$350.00	\$500.00		\$5,550.00	\$0.00	\$5,550.00	\$0.00	600
Jaino & Swathi Wedding	11/28/2025	\$4,700.00	\$4,010.00	\$0.00	\$500.00	\$375.00	\$9,585.00	\$0.00	\$9,585.00	\$0.00	500
TOTAL:		\$39,150.00	\$12,636.00	\$2,171.50	\$3,750.00	\$3,375.00	\$61,082.50	(\$16,703.50)	\$45,056.50	\$16,026.00	8,500

13 events hosted

Nov-24											
18 events hosted		\$31,700.32	\$21,313.00	\$2,850.00	\$5,500.00	\$3,375.00	\$64,738.32	(\$14,449.68)	\$64,738.32	\$0.00	



Code Enforcement
Monthly Report
November 2025

WEEDY LOT LETTERS	18
PROERTIES SENT TO MOWER'S LIST	4
PROPERTIES MOWED	14
ACCUMULATION OF ITEMS	13
COMMERCIAL PARKING LOT MAINT.	3
DEMOLITION OF UNSAFE BUILDINGS	0
DOUBLE OCCUPANCY/HOOKED RV	1
HEALTH & SANITATION	21
HOME OCCUPATION	4
ILLEGAL DUMPING	7
ILLEGAL SIGNS (RIGHT OF WAYS, BANDIT, TELEPHONE & GARAGE)	65
IPMC VIOLATIONS	4
JUNKED VEHICLES/ BOATS	15
NO GARAGE SALE PERMITS	1
NON-RESIDENTIAL PARKING/SEMI TRUCKS	3
PARKING ON LAWN	17
SIGHT OBSTRUCTION/SIDEWALKS/RIGHT OF WAY/DRIVEWAYS	7
STORAGE OF VEHICLES/BOATS/TRAILERS	1
UNSAFE / UNSECURED BUILDING	4
WEEDY LOTS	17
GARAGE SALE PERMITS	447
NO BUSINESS LICENSE/CUP REQ'D	0
CASES FILED IN COURT	7
CASES SEEN IN COURT	49
CASES CLOSED	16

SPEER MEMORIAL LIBRARY

DOOR COUNT



7,481

NOVEMBER
2025



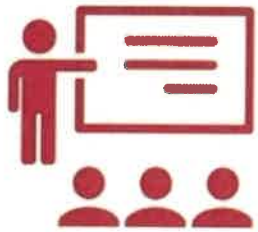
3,553

BOOKS CHECKED OUT



2,551

Computer Sessions



41

ADULT PROGRAM AUDIENCE

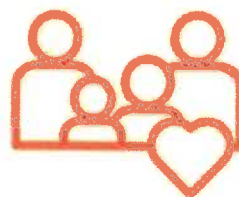


VOLUNTEER HOURS
WORKED

259

TEENS PROGRAM AUDIENCE

52



238

GENERAL AUDIENCE

171



CHILDREN PROGRAM AUDIENCE

USE OUR
ONLINE RESOURCES



WWW.MISSION.LIB.TX.US

Speer Memorial Library added 19 new photos.
★ Favorites November 1 at 3:09 PM
For our last 2 weeks of October, the Teen Department had Horror Movie Week where our teens watched movies and ate some popcorn. During our Teen Animanga Club the... See more



Speer Memorial Library added 16 new photos.
★ Favorites November 16 at 3:09 PM
On our first Teen Animanga Club for November, our teens converted an old small tin box to a trinket box. Every single one looks so creatively amazing! Thanks to all. See more



Speer Memorial Library added 9 new photos.
★ Favorites November 9 at 10:15 AM
Had an amazing turn out for Little Sprouts.



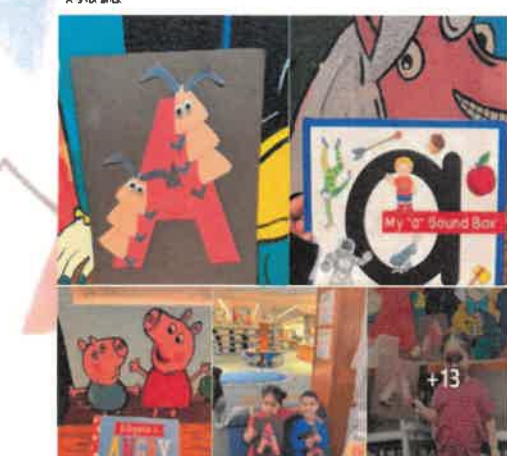
2025 November Teens Activities
Speer Memorial Library added 13 new photos.
★ Favorites November 16 at 3:19 PM
To celebrate Día de los Muertos Holiday, our teens created their own version of a talking paper sugar skull while watching the movie "Coco". Hope everyone had fun!



Speer Memorial Library added 1 new photo.
★ Favorites November 6 at 5:01 PM
SEULPACOS! Today on Speer Can't Stop Reading Banned Books Week, Bone: Out from onville by Jeff Smith, a graphic novel about comedy, adventure, and scary rat creatures! See more



Speer Memorial Library added 1 new photo.
★ Favorites November 5 at 10:52 AM
Thank you to everybody who joined us for toddler time today was the beginning of the alphabet A's for ants.



Speer Memorial Library added 1 new photo.
★ Favorites November 5 at 10:53 AM
Don't forget to join us this coming Saturday at 2 PM for our little sprouts garden club.



2025 November Teens Activities
Speer Memorial Library added 9 new photos.
★ Favorites November 24 at 8:11 PM
Thank you to all the teens and families that came for Teens Movie Night and Teens-Giving!! from watching "Dragon Ball Super: Broly" movie to playing fun and teamwork... See more



Speer Memorial Library added 1 new photo.
★ Favorites November 19 at 10:57 AM
Toddler Time was a hit!! 'C' is for Cat...The Cat in the Hat that is. Not only did the cat in the hat show up for the kids, but brought along two of his mischievous friends... See more



2025 November Teens Activities
Speer Memorial Library added 7 new photos.
★ Favorites November 16 at 1:36 PM
With the holidays on their way, our teens prepared for our Teen Department holiday decorations! The teens made fuse beads from the movie "The Nightmare Before Christmas". See more



MISSION FIRE DEPARTMENT

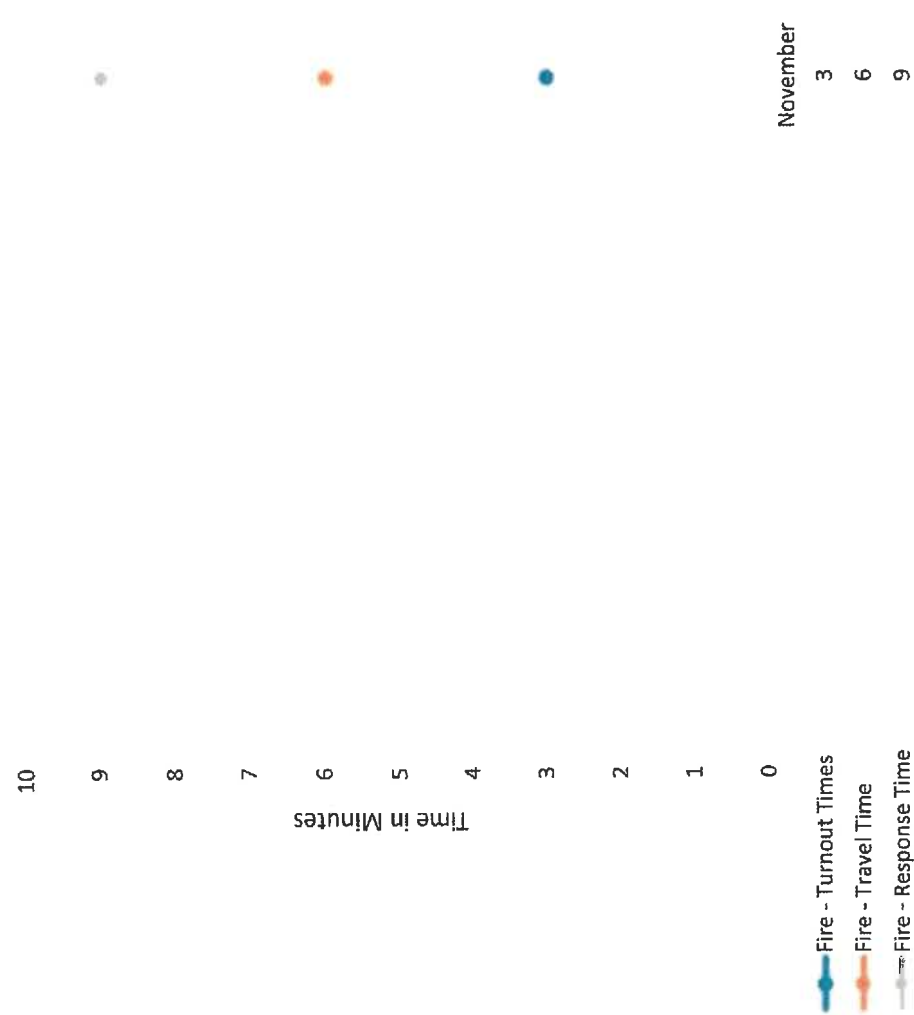
MONTHLY REPORT

November 2025

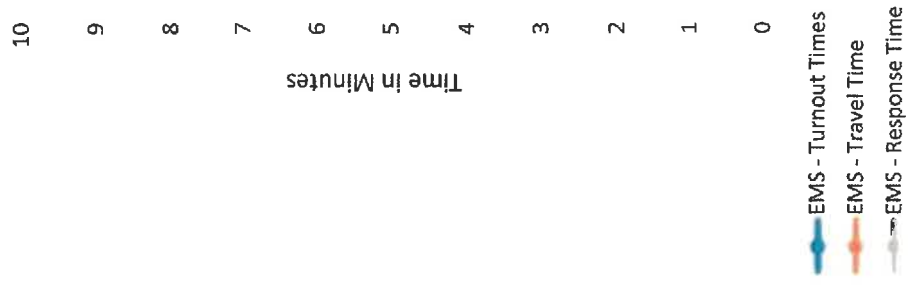


“Dedicated to the Community we Protect... and Serve”

Fire Response Time



EMS Response Time



This measure comes from the FSO Fire Index. See national performance at: <https://www.eso.com/resources/fire-index/>

Count of Total Incidents & Exposures

Aid Given/Received

Count of Incidents
502

Aid Given
1

Additional Exposures 0

Aid Received 0

Is Locked

True

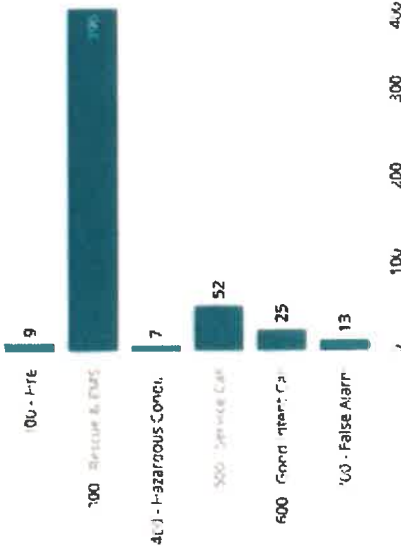
Is Active

True

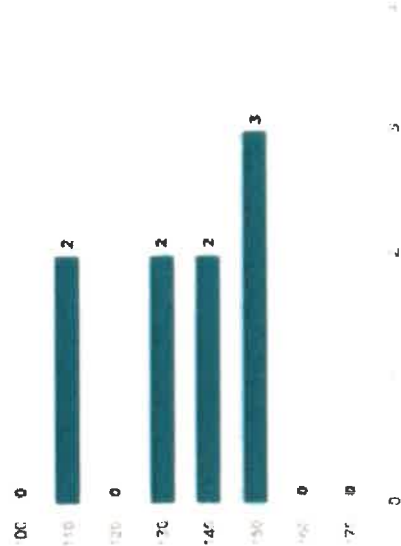
EMS/Fire Incident Breakdown



Count of Incidents by Incident Type



Count of Fire Incidents by Type



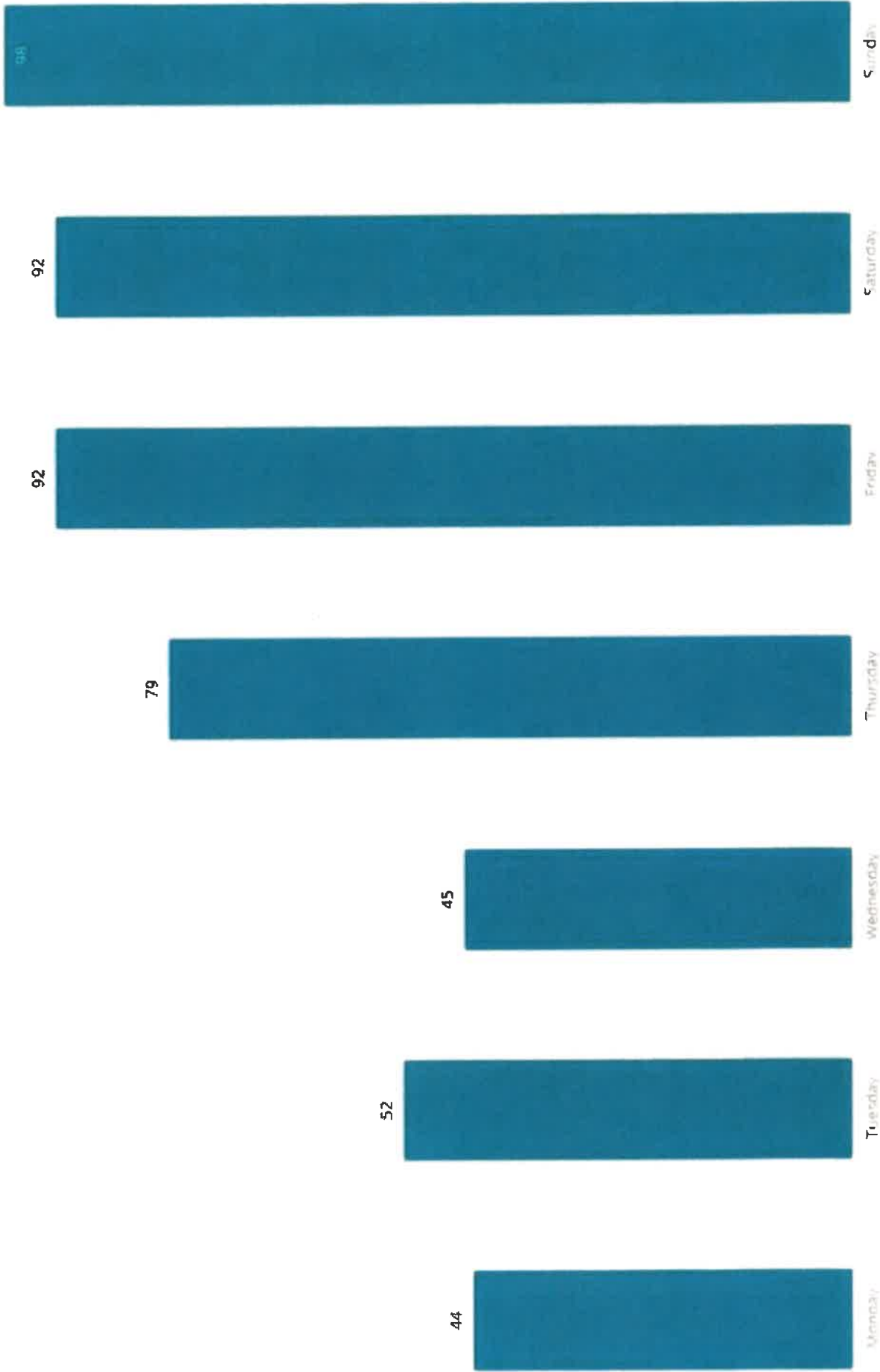
Incident Count by Day of Week



Cancel

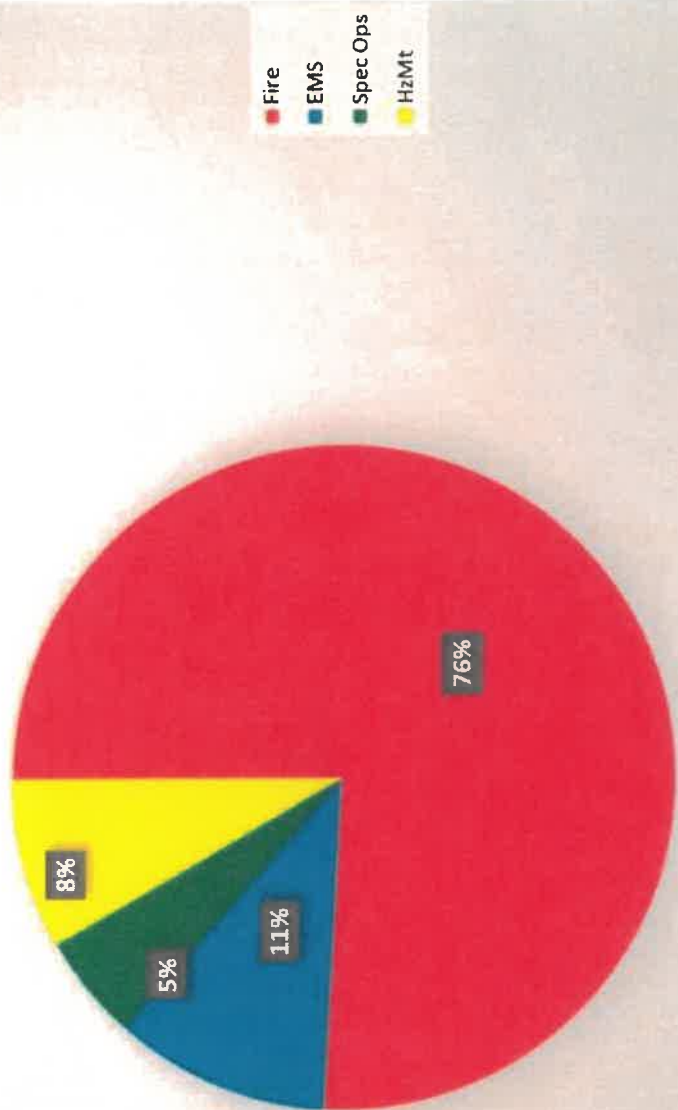
Apply

Incident Count by Day of Week





November Training Hours

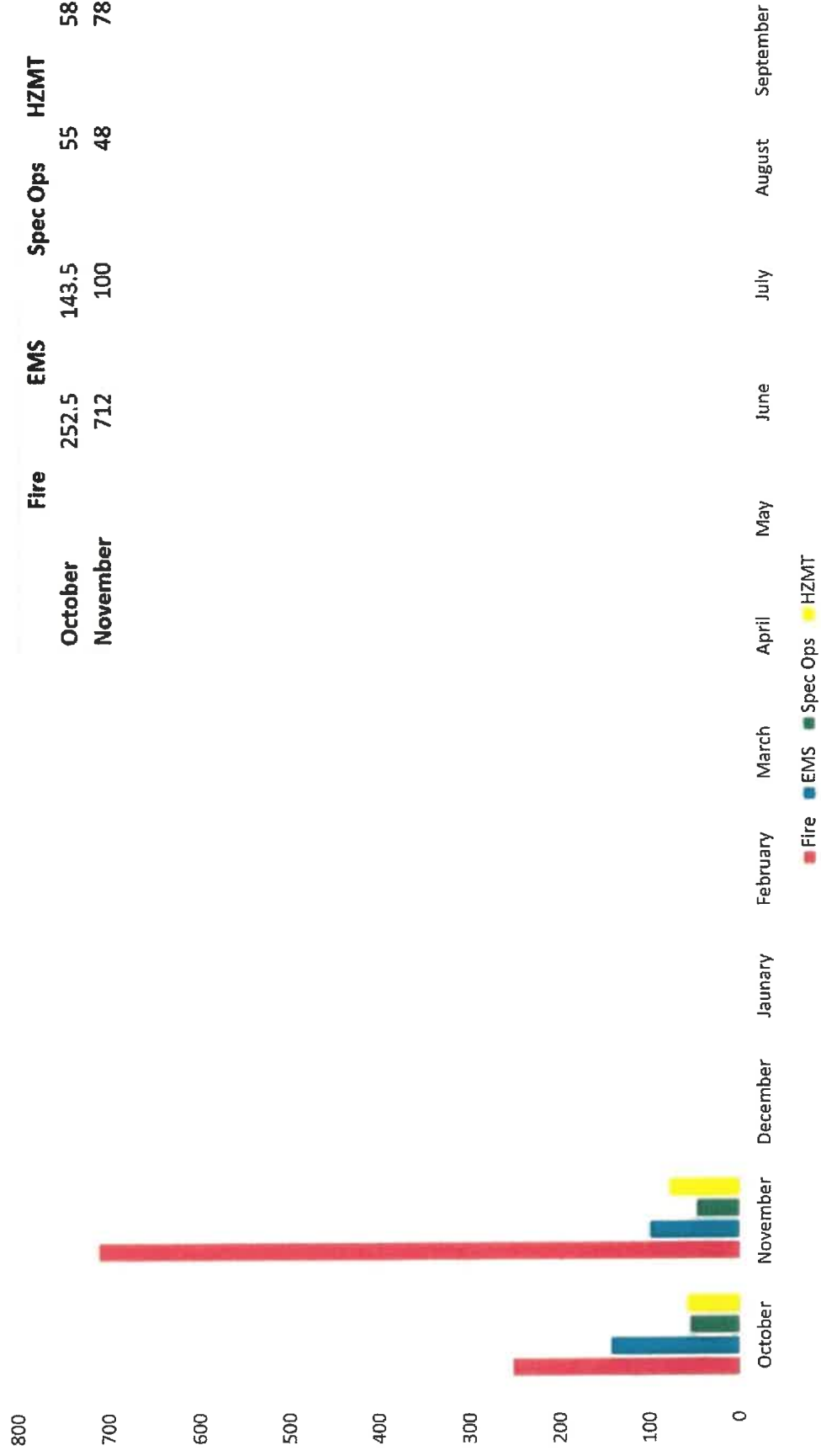


	Fire	EMS	Spec Ops	HzMt
November	712	100	48	78



Training Hours

Total Year-to-Date 2025-2026



MISSION FIRE DEPARTMENT

Emergency Ambulance Response Report

November 2025



“Dedicated to the Community we Protect... and Serve”



Previous Month ▾

Nov 1, 2025 - Nov 30, 2025 ▾

06:47

MM:SS

Average Response Time

69%

OF RESPONSES

Response Time < 08:00

30

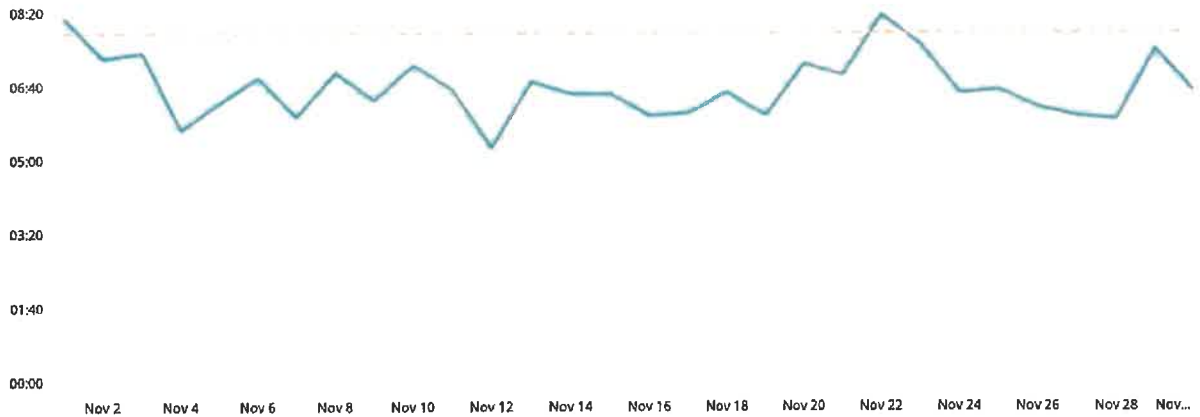
DAYS

In Selected Time Slice

455

UNIT RESPONSES

In Selected Time Slice



Counts

% Rows

% Columns

All

Week Ending	11/2/25	11/9/25	11/16/25	11/23/25	11/30/25	12/7/25	12/14/25	12/21/25	12/28/25	1/4/26	1/11/26	1/18/26	1/25/26	Total
00:00 - 04:59	0.66%	5.05%	5.05%	5.27%	3.52%									19.56%
05:00 - 07:59	2.42%	12.31%	11.21%	10.99%	12.31%									49.23%
08:00 - 08:59	0.44%	2.42%	2.86%	2.86%	2.2%									10.77%
09:00 - 09:59		1.76%	1.54%	1.32%	1.54%									6.15%
10:00 - 11:59	0.22%	1.1%	2.42%	2.42%	1.1%									7.25%
12:00 - 14:59	0.22%	0.88%	0.66%	1.54%	1.1%									4.4%
15:00 - 16:59		0.44%	0.22%	0.44%	0.44%									1.54%
17:00 - 17:59														
18:00 - 19:59	0.22%			0.22%										0.44%
20:00 - 29:59	0.22%	0.44%												0.66%
30:00 - 59:59														
Total	4.4%	24.4%	23.96%	25.05%	22.2%									100%
Exceptions														0%



Previous Month ▾ Nov 1, 2025 - Nov 30, 2025 ▾

Counts

% Rows

% Columns

All

Week Ending	11/2/25	11/9/25	11/16/25	11/23/25	11/30/25	12/7/25	12/14/25	12/21/25	12/28/25	1/4/26	1/11/26	1/18/26	1/25/26	Total
Abdominal Pain	0.35%	1.24%	1.24%	1.06%	1.06%									4.96%
Acute Pain, not elsewhere classified		0.18%	0.18%											0.35%
Acute Respiratory Distress (Dyspnea)		0.88%	0.88%	1.06%	1.06%									3.89%
Alcohol use	0.18%	0.18%			0.35%									0.71%
Altered Mental Status	0.18%	0.88%	0.88%	0.71%	0.35%									3.01%
Anaphylaxis				0.18%										0.18%
Anxiety reaction/Emotional upset		0.71%	0.71%	0.88%	0.18%									2.48%
Back Pain	0.18%	0.53%	0.18%	0.88%										1.77%
Cardiac arrest		0.35%	0.18%	0.35%	0.18%									1.06%
Chest Pain / Discomfort		0.18%	1.42%	0.88%	0.53%									3.01%
Chest Pain, Other (Non-Cardiac)		0.18%	0.35%		0.35%									0.88%
Confusion/Dehydration			0.18%											0.18%
Constipation	0.18%			0.18%										0.35%
Convulsions					0.18%									0.18%
Dehydration				0.18%										0.18%
Diabetic Hyperglycemia		0.18%												0.18%
Diabetic Hypoglycemia		0.71%		0.53%										1.24%
Dizziness	0.18%	0.35%	0.35%		0.53%									1.42%
Epistaxis			0.18%											0.18%
Extremity Pain	0.53%	1.42%	0.88%	0.88%	1.06%									4.78%
Eye Injury					0.18%									0.18%
Eye Pain	0.18%				0.18%									0.35%
Fatigue				0.18%	0.18%									0.35%
Fever		1.06%	0.35%	0.35%	0.18%									1.95%
Foreign Body in Respiratory Tract		0.35%			0.18%									0.53%

Week Ending	11/2/25	11/9/25	11/16/25	11/23/25	11/30/25	12/7/25	12/14/25	12/21/25	12/28/25	1/4/26	1/11/26	1/18/26	1/25/26	Total
Foreign Body on External Eye		0.18%												0.18%
Gastrointestin.. hemorrhage			0.18%		0.35%									0.53%
Generalized Weakness	0.18%	1.77%	1.77%	1.95%	3.01%									8.67%
Headache	0.18%	0.35%	0.71%	0.88%	1.24%									3.36%
Hematoma (Non-Traumatic)			0.18%											0.18%
Hemorrhage		0.71%	0.53%											1.24%
Hemorrhagic Shock				0.18%										0.18%
Hypertension	0.35%	0.88%	0.71%	0.35%	0.18%									2.48%
Hypotension		0.18%	0.53%											0.71%
Injury	0.18%	4.96%	3.54%	3.36%	2.3%									14.34%
Intestinal obstruction					0.18%									0.18%
Laceration/Ab... (minor surface trauma)			0.35%	1.06%	0.18%									1.59%
Malaise		0.35%	0.18%	0.18%	0.18%									0.88%
Medical device failure					0.18%									0.18%
Mental disorder		0.18%												0.18%
Multiple injuries		0.53%	0.35%		0.53%									1.42%
Nausea	0.18%	0.71%	0.18%	0.53%	0.35%									1.95%
No Complaints or Injury/Illness Noted	1.24%	2.48%	1.24%	3.01%	2.83%									10.8%
Obvious Death		0.35%	0.18%	0.18%	0.18%									0.88%
Overdose - Alcohol				0.18%										0.18%
Overdose - Benzodiazepin.		0.18%												0.18%
Overdose - Cannabis	0.18%			0.18%										0.35%
Overdose - Unspecified			0.35%		0.18%									0.53%
Pain (Non-Traumatic)			0.53%	0.71%	0.53%									1.77%
Palpitations			0.18%		0.18%									0.35%
Patient assist only	0.18%			0.18%										0.35%
Pelvic and Perineal Pain		0.35%			0.35%									0.71%
Pregnancy related conditions				0.18%	0.18%									0.35%

Week Ending	11/2/25	11/9/25	11/16/25	11/23/25	11/30/25	12/7/25	12/14/25	12/21/25	12/28/25	1/4/26	1/11/26	1/18/26	1/25/26	Total
Respiratory disorder		0.18%	0.53%	0.53%	0.53%									1.77%
Seizure	0.35%	0.88%	0.71%	0.88%	0.18%									3.01%
Stroke		0.18%			0.35%									0.53%
Suicidal Ideation				0.18%										0.18%
Syncope / Fainting	0.18%	0.71%	0.88%	0.35%	0.53%									2.65%
Toothache				0.18%										0.18%
Unconscious			0.18%	0.35%	0.18%									0.71%
Urinary system disorder			0.18%	0.35%										0.53%
Vaginal Hemorrhage			0.18%		0.18%									0.35%
Vomiting	0.35%	0.18%	0.35%		0.18%									1.06%
Total	5.49%	25.66%	22.65%	24.25%	21.95%									100%

Previous Month ▾

Nov 1, 2025 - Nov 30, 2025 ▾

78%

TRANSPORTS

Percentage of Patient Encounters

November



17%

NON TRANSPORTS

Percentage of Patient Encounters

5%

OTHER DISPOSITIONS

Percentage of Patient Encounters

December



583

RECORDS

In Selected Time Slice



30

DAYS

In Selected Time Slice

Columns

% Rows

% Columns

% All

Week Ending	11/2/25	11/9/25	11/16/25	11/23/25	11/30/25	12/7/25	12/14/25	12/21/25	12/28/25	1/4/26	1/11/26	1/18/26	1/25/26	Total
November	33	138	133	148	127									579
December					4									4
Total	33	138	133	148	131									583



Previous Month ▾

Nov 1, 2025 - Nov 30, 2025 ▾

465

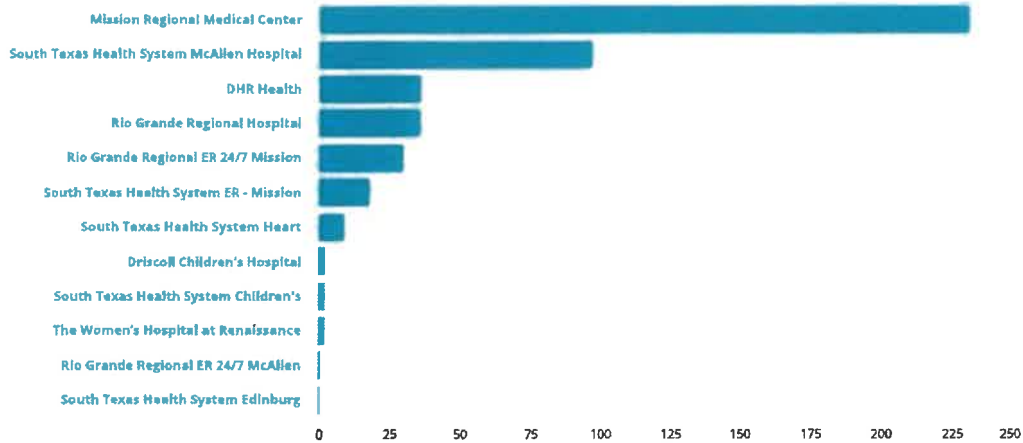
RECORDS

In Selected Time Slice

30

DAYS

In Selected Time



Counts

% Rows

% Columns

All

Week Ending	11/2/25	11/9/25	11/16/25	11/23/25	11/30/25	12/7/25	12/14/25	12/21/25	12/28/25	1/4/26	1/11/26	1/18/26	1/25/26	Total
DHR Health	0.22%	1.72%	2.15%	1.94%	1.72%									7.74%
Driscoll Children's Hospital		0.22%		0.22%										0.43%
Mission Regional Medical Center	1.72%	12.47%	10.97%	13.98%	10.54%									49.68%
Rio Grande Regional ER 24/7 McAllen					0.22%									0.22%
Rio Grande Regional ER 24/7 Mission	0.86%	2.58%	1.29%	1.08%	0.65%									6.45%
Rio Grande Regional Hospital		2.37%	1.51%	1.94%	1.94%									7.74%
South Texas Health System Children's			0.22%		0.22%									0.43%
South Texas Health System ER - Mission		1.72%	0.65%	0.86%	0.65%									3.87%
South Texas Health System Edinburg		0.22%												0.22%
South Texas Health System Heart	0.22%	0.22%	0.43%	0.22%	0.86%									1.94%
South Texas Health System McAllen Hospital	1.51%	4.3%	6.24%	4.3%	4.52%									20.86%
The Women's Hospital at Renaissance					0.43%									0.43%
Total	4.52%	25.81%	23.44%	24.52%	21.72%									100%

Balance Report for 216 - Mission - 202511

Undefined	
Charge Adjustments	\$181,642.30
Charges in Period	\$616,744.00
Credits	(\$743,638.55)
Total AR Change for Undefined	\$54,747.75
Mission	
AR Previous Balance for Mission	\$2,645,782.70
Charge Adjustments	\$181,642.30
Charges in Period	\$616,744.00
Credits	(\$743,638.55)
Accounts Receivable Change for Mission - 202511	\$54,747.75
Total Balance Forward for Mission	\$2,700,530.45

Executive Summary for 216 - Mission



	Oct-25	Nov-25	Grand Total
Gross Charges	\$780,083	\$798,386	\$1,578,469
Cash Collections	(\$335,510)	(\$237,083)	(\$572,593)
Gross Charge per Trip	\$1,907	\$1,852	\$1,879
Cash/Txp (CPT)	\$820	\$550	\$682
Payer Mix			
Insurance	21.8%	11.6%	16.5%
Medicaid	14.9%	10.4%	12.6%
Medicare	47.4%	45.9%	47.1%
Private Pay	7.1%	7.7%	7.4%
Government Misc	1.2%	1.4%	1.3%
Payer Research	8.8%	23.4%	16.3%
Level of Service			
ALS Non-Emergency	0.0%	0.0%	0.0%
ALS Emergency	76.5%	81.0%	78.8%
ALS-2	3.7%	1.9%	2.7%
BLS Non-Emergency	0.2%	0.0%	0.1%
BLS Emergency	19.6%	17.2%	18.3%
SCT A0429	0.0%	0.0%	0.0%
Facility Base	0.0%	0.0%	0.0%
Level of Service Volume			
Trip Cnt	409	431	840
ALS Non-Emergency TXP	0	0	0
ALS Emergency TXP	313	349	662
ALS-2 Emergency TXP	15	8	23
BLS Non-Emergency TXP	1	0	1
BLS Emergency TXP	80	74	154
Sct A0429 TXP	0	0	0
Service Others Cnt	0	0	0
Facility Base TXP	0	0	0
Ground Mileage	2,439	2,494	4,933

MISSION FIRE PREVENTION **MONTHLY REPORT**

November 2025



“Dedicated to the Community we Protect... and Serve”

FIRE INVESTIGATIONS

There were three (3) fire investigations for the month of November.

Full Investigation: 3 Total

Call out document of Incident: 0 Total

Call out document of Incident: 0 Total

Year to Date: 3 Total

SOUTH TEXAS ARSON RESPONSE TEAM FIRE INVESTIGATIONS

The Hidalgo County Fire Marshal’s Office asked for our assistance in zero (0) fire investigations for the month of August.

Our assistance was requested: 0 Total

Assistance Requested by us: 0 Total

Year to Date: 0 Total

COMPLAINTS

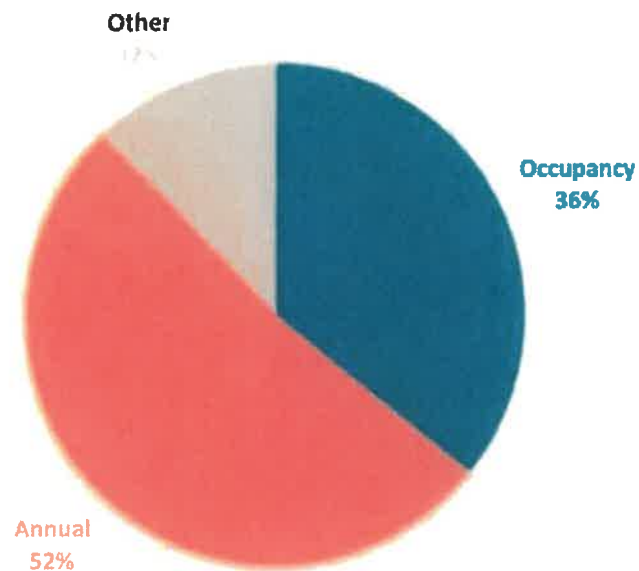
There was one (1) complaint for the month of November.

There was one (1) complaint resolved this month.

- November 4, 2025, at 2100 Vernan.

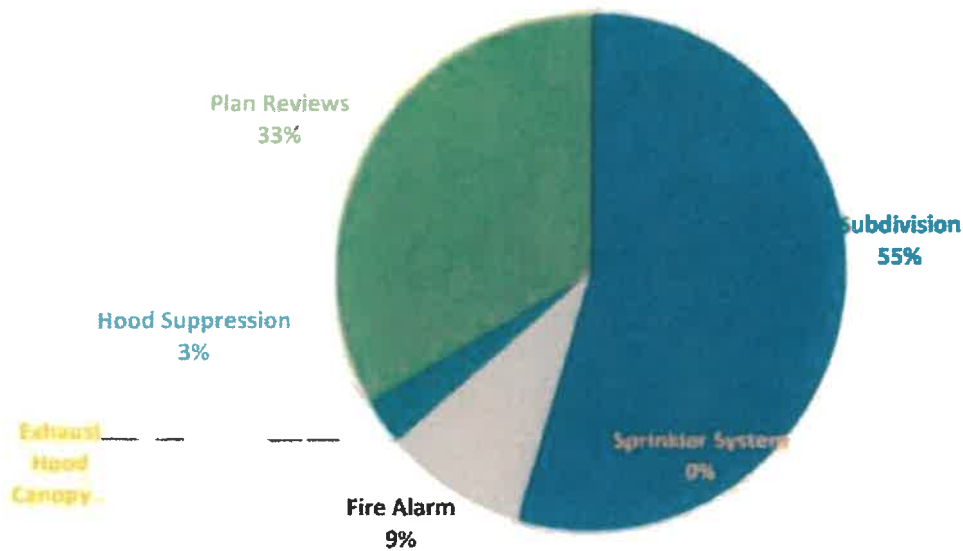
Year to Date: 2 Total

FIRE INSPECTIONS - NOVEMBER 2025



- 35 Occupancy
- 51 Annual
- 12 Other
- Year to Date: 176 Total
- Inspection rate to date: 4%

PLAN REVIEWS - NOVEMBER 2025



- Subdivision Reviews: 18 - Year to Date: 50
- Sprinkler System Plan Reviews: 0 – Year to Date: 2
- Fire Alarm System Plan Reviews: 3 – Year to Date: 5
- Exhaust Hood Canopy Plan Reviews: 0 – Year to Date: 0
- Hood Suppression Plan Reviews: 8 – Year to Date: 9
- Plan Reviews: 11 – Year to Date: 40

Underground
Storage Tank
0%

PERMITS - NOVEMBER 2025

LP Tank
0%

Aboveground
Storage Tank
0%

Burning
0%

- LP Tanks Permits: 0 – Year to Date: 1
- Underground Storage Tank Removal Permits: 0 – Year to Date: 0
- Aboveground Storage Tank Removal Permits: 0 – Year to Date: 0
- Burning Permits: 2 – Year to Date: 9

FIRE DRILLS

There were zero (0) fire drills conducted for the month of October.

Year to Date: 0 Total

TRAINING

There were four (4) training courses in the month of November.

- November 9-12, 2025-Captain Mike Reyes and Lt. Omar Salinas attended Mass Technical Decon NFPA-470 training in Cotulla Tx.
- November 19-21, 2025-Captain Joel Saenz will be attending the Hidalgo County Sheriff for Field Training Officer class.
- November 20, 2025-Fire Marshal Frank Cavazos and all Prevention team attended Online training for TCLOE.
- November 21, 2025-Lt. Omar Salinas attended Hazmat Training at Station 6.

Year to Date: 5 Total

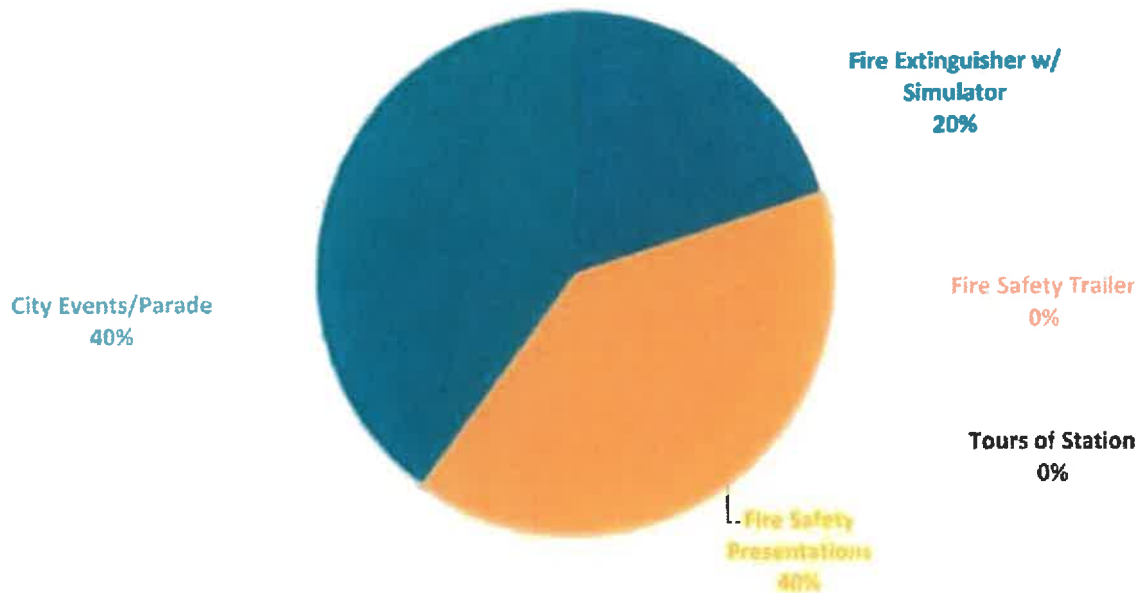
MEETINGS ATTENDED

For the month of November there were six (6) meetings attended by the Fire Prevention Office.

- November 1, 2025- Fire Marshal Frank Cavazos attended SCR meeting at City Hall.
- November 7, 2025- Fire Marshal Frank Cavazos attended meeting for a Final Walk Through for Tanglewood Subdivision Inspection on Military and Schuerbach.
- November 13, 2025- Fire Marshal Frank Cavazos attended SCR meeting at City Hall.
- November 13, 2025- Fire Marshal Frank Cavazos and all Prevention team attended a zoom meeting at Central for Axon and EMS body cameras.
- November 20, 2025- Fire Marshal Frank Cavazos attended SCR meeting at City Hall.
- November 22, 2025-Fire Marshal Frank Cavazos attended Walk through at 2-mile Mayberry/Sonana.

Year to Date: 21 Total

PUBLIC EDUCATION - NOVEMBER 2025



During the month of November there were twenty-eight (28) presentations conducted

• Year to Date:	33 Presentations	20,070 Audience
• Year to Date w/ The Tutor:	0 Presentations	0 Audience
• Year to Date w/ F.S.T.:	0 Presentations	0 Audience
• Year to Date w/ City Events:	6 Presentations	8500 Audience
• Year to Date – Other:	0 Presentations	0 Audience
• Year to Date Grand Total:	33 Presentations	20,070 Audience

PUBLIC EDUCATION

During the month of November there were five (5) presentations conducted.

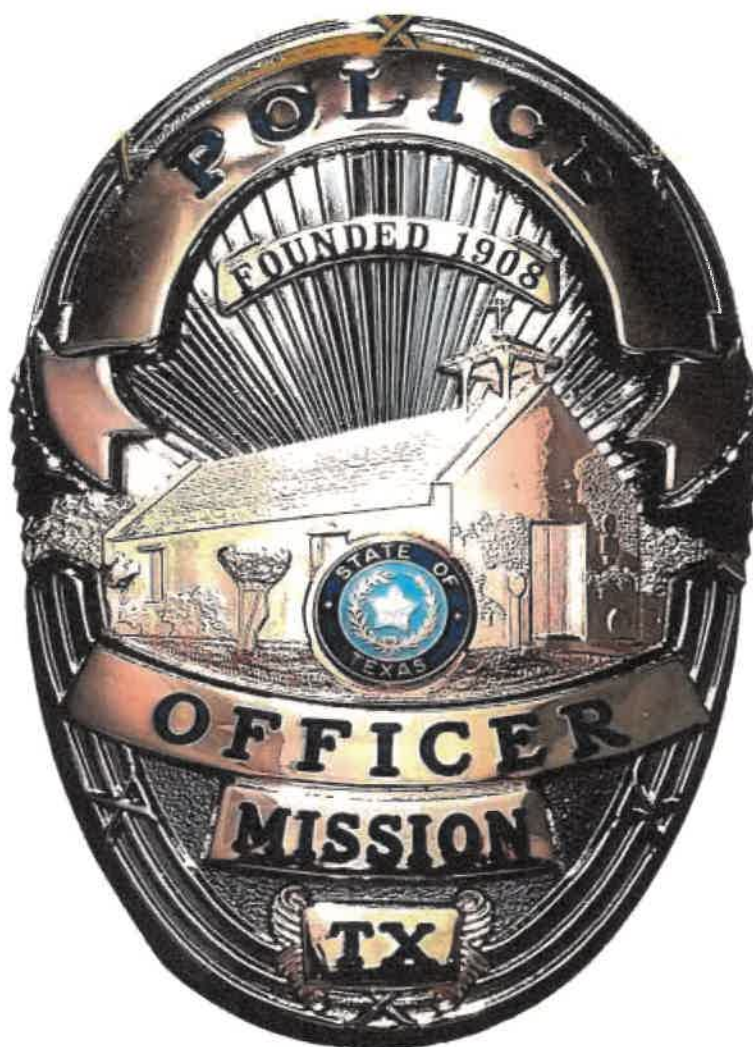
Date	Location	Fire Extinguisher w/Simulator	Fire Safety Trailer	Tours of Stations	Fire Safety Presentation	City Events/ Parade
11/1/2025	Tractor Supply					200
11/7/2025	Fire Extinguisher Training	50				
11/8/2025	Veterans Parade					2000
11/13/2025	Harvest of Health				200	
11/18/2025	Escandon Elem. Career Day				300	

Frank Cavazos, Deputy Chief/Fire Marshal



"Dedicated to the Community We Protect... and Serve"

Mission Police Department



Monthly Report
November 2025



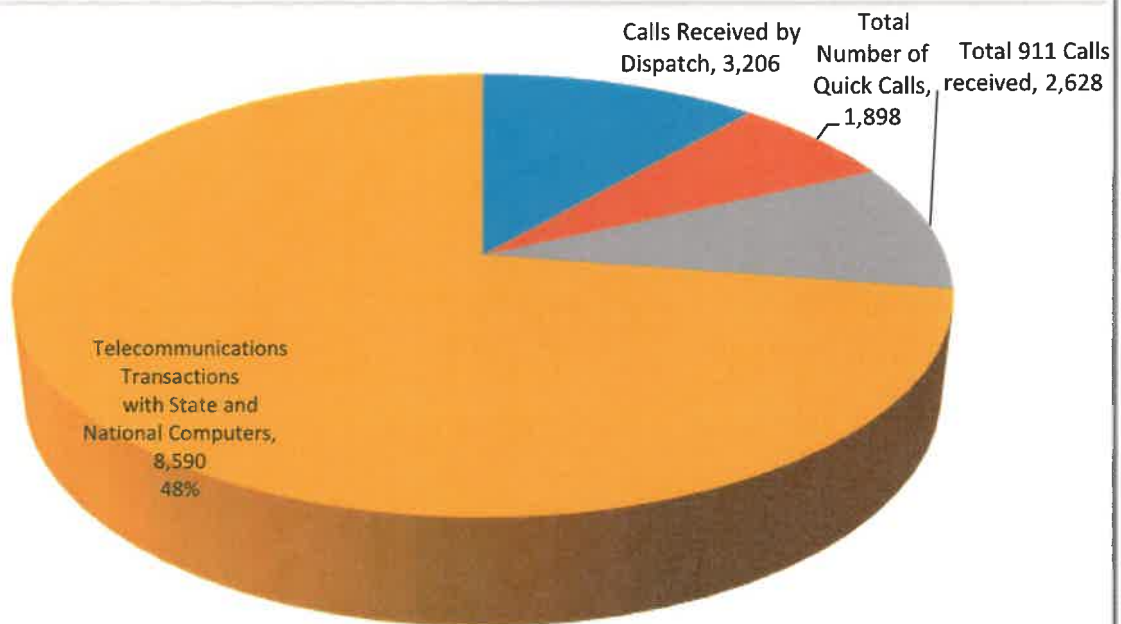
Mission Police Department

Monthly Report for October 2025



Communications Division

	<u>Oct 25</u>	<u>FY 25-26 YTD</u>
Calls Received by Dispatch	3,206	3,206
Total Number of Quick Calls	1,898	1,898
Total 911 Calls received	2,628	2,628
Telecommunications Transactions with State and National Computers	20,372	20,372





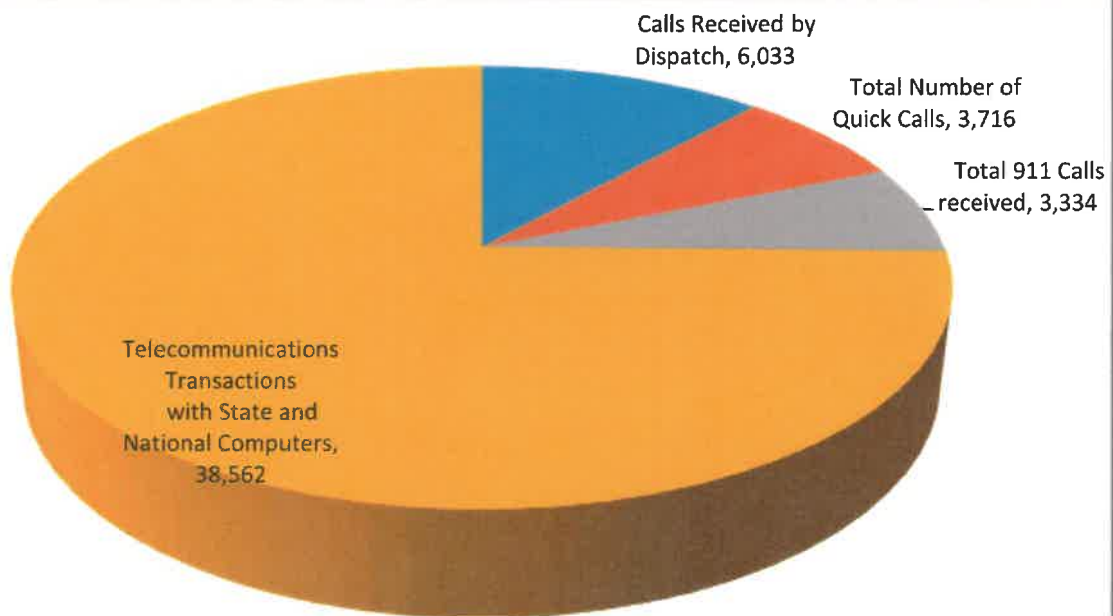
Mission Police Department

Monthly Report for November 2025



Communications Division

	<u>Nov 25</u>	<u>FY 25-26 YTD</u>
Calls Received by Dispatch	2,827	6,033
Total Number of Quick Calls	1,818	3,716
Total 911 Calls received	706	3,334
Telecommunications Transactions with State and National Computers	18,190	38,562





Criminal Investigations Criminal Case Submissions



Adult Misdemeanor Cases Submitted to DA's Office

Adult Felony Cases Submitted to DA's Office

Adult Cases Submitted to Mission Municipal Court

Adult Misdemeanor Arrests

Adult Felony Arrest

Juvenile Misdemeanor Cases Submitted to Juvenile
Probation Department

Juvenile Felony Cases Submitted to Juvenile
Probation Department

Juvenile Cases Submitted to Mission Municipal Court

Juvenile Misdemeanor Arrests

Juvenile Felony Arrests

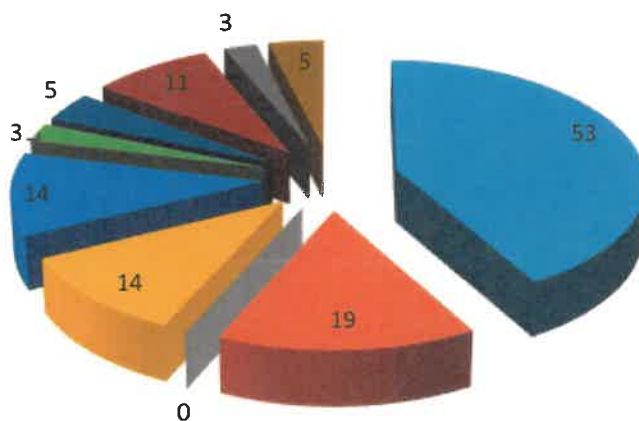
Total Open Cases

Oct 25

FY 25-26 YTD

53	53
19	19
0	0
14	14
14	14
3	3
5	5
11	11
3	3
5	5
188	188

Oct 25



- Adult Misdemeanor Cases Submitted to DA's Office
- Adult Felony Cases Submitted to DA's Office
- Adult Cases Submitted to Mission Municipal Court
- Adult Misdemeanor Arrests
- Adult Felony Arrest
- Juvenile Misdemeanor Cases Submitted to Juvenile Probation Department

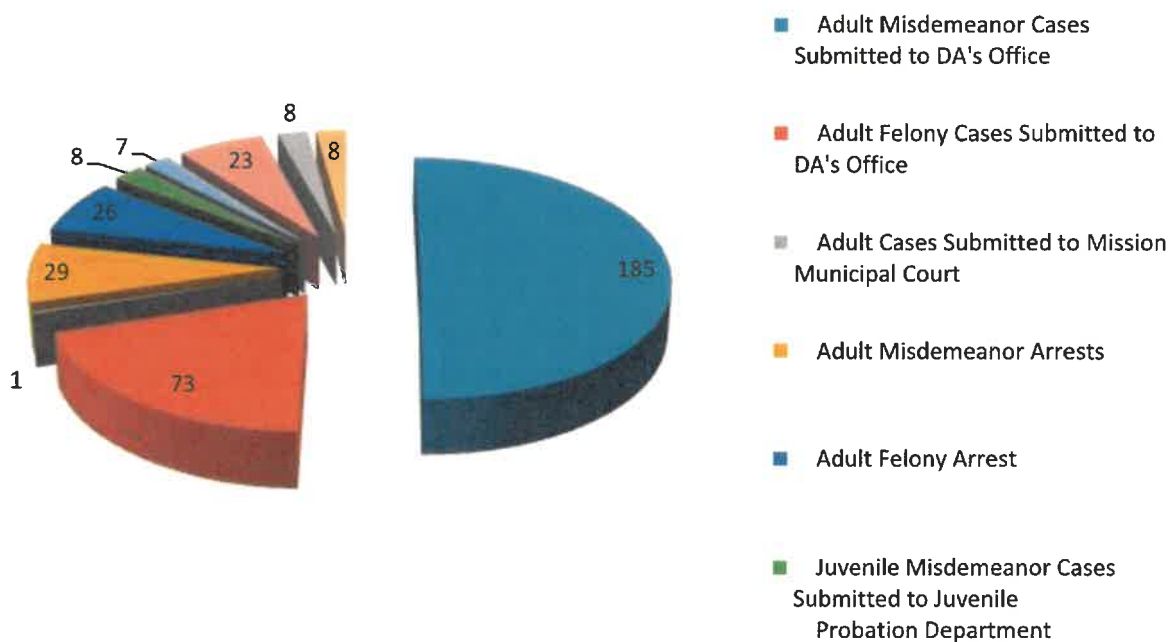


Criminal Investigations Criminal Case Submissions



	<u>Nov 25</u>	<u>FY 25-26 YTD</u>
Adult Misdemeanor Cases Submitted to DA's Office	132	185
Adult Felony Cases Submitted to DA's Office	54	73
Adult Cases Submitted to Mission Municipal Court	1	1
Adult Misdemeanor Arrests	15	29
Adult Felony Arrest	12	26
Juvenile Misdemeanor Cases Submitted to Juvenile Probation Department	5	8
Juvenile Felony Cases Submitted to Juvenile Probation Department	2	7
Juvenile Cases Submitted to Mission Municipal Court	12	23
Juvenile Misdemeanor Arrests	5	8
Juvenile Felony Arrests	3	8
Total Open Cases	177	177

Nov 25



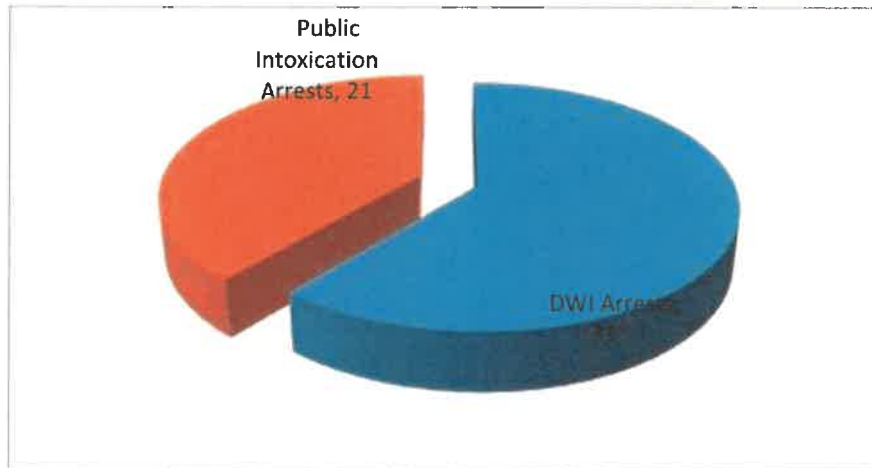


Mission Police Department Monthly Report for October 2025



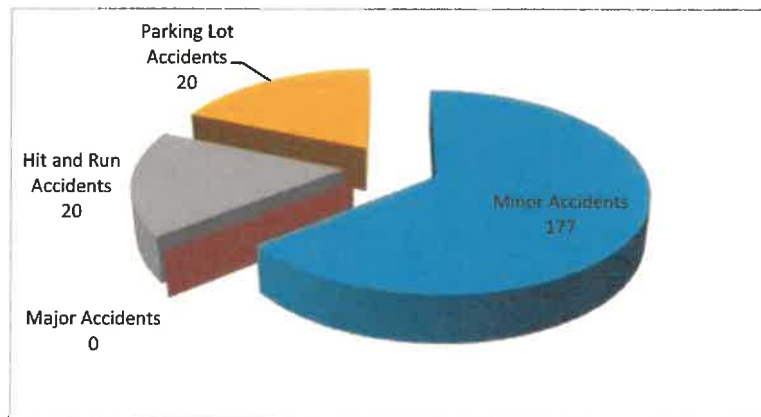
Patrol Division

	<u>Oct 25</u>	<u>FY 25-26 YTD</u>
DWI Arrests	33	33
Public Intoxication Arrests	21	21



Traffic Division

	<u>Oct 25</u>	<u>FY 25-26 YTD</u>
Minor Accidents	169	169
Major Accidents	0	0
Hit and Run Accidents	45	45
Parking Lot Accidents	49	49





Mission Police Department Monthly Report for November 2025



Patrol Division

DWI Arrests

Public Intoxication Arrests

Nov 25

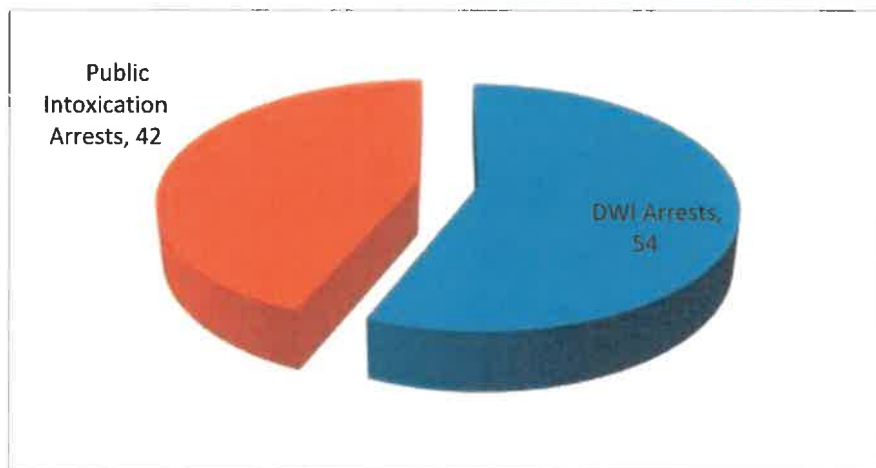
FY 25-26 YTD

21

54

21

42



Traffic Division

Minor Accidents

Major Accidents

Hit and Run Accidents

Parking Lot Accidents

Nov 25

FY 25-26 YTD

154

323

1

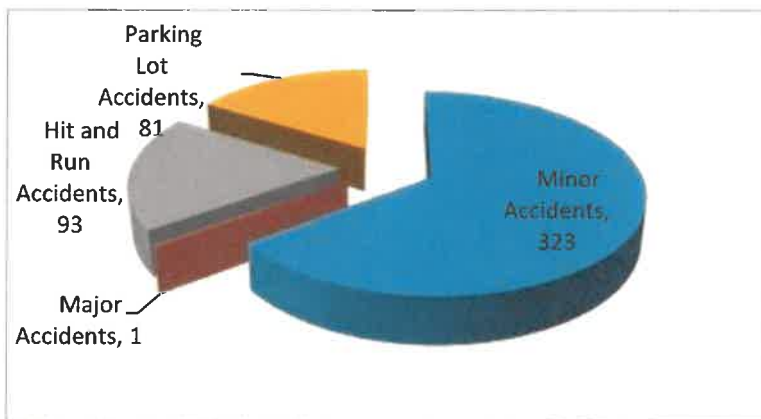
1

48

93

32

81





Mission Police Department

Monthly Report for October 2025



Jail Division

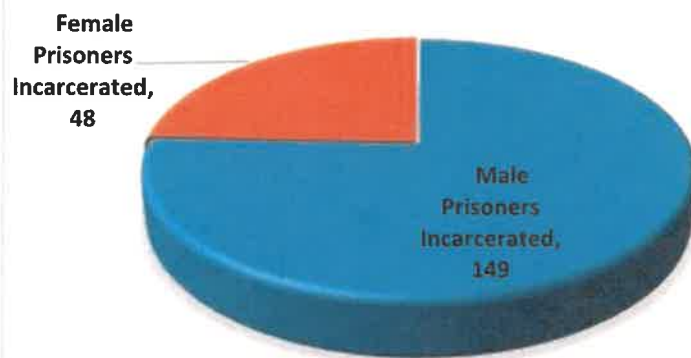
Adults

Male Prisoners Incarcerated
Female Prisoners Incarcerated
Total

Oct 25

FY 25-26 YTD

149	149
48	48
197	197



Juveniles

Male Prisoners Incarcerated
Female Prisoners Incarcerated
Total

Oct 25

FY 25-26 YTD

5	5
0	0
5	5





Mission Police Department

Monthly Report for November 2025



Jail Division

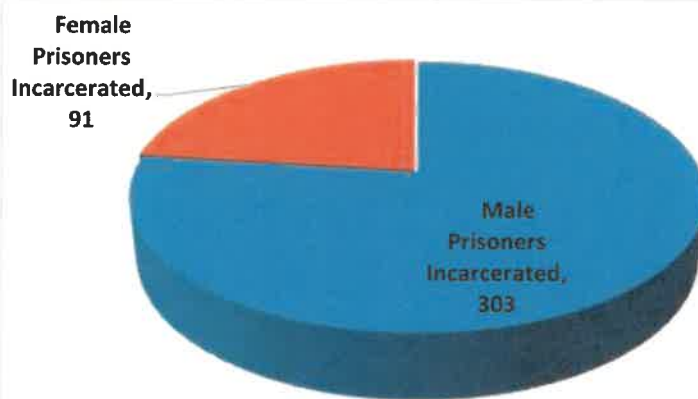
Adults

Male Prisoners Incarcerated
Female Prisoners Incarcerated
Total

Nov 25

FY 25-26 YTD

154	303
43	91
197	394



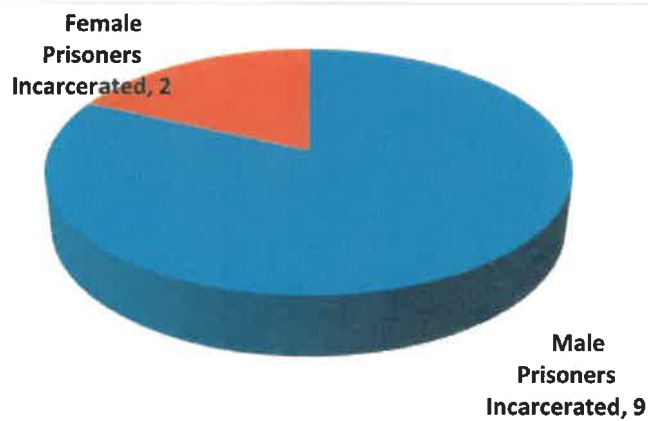
Juveniles

Male Prisoners Incarcerated
Female Prisoners Incarcerated
Total

Nov 25

FY 25-26 YTD

4	9
2	2
6	11





Mission Police Department

Monthly Report for October 2025



Jail Division

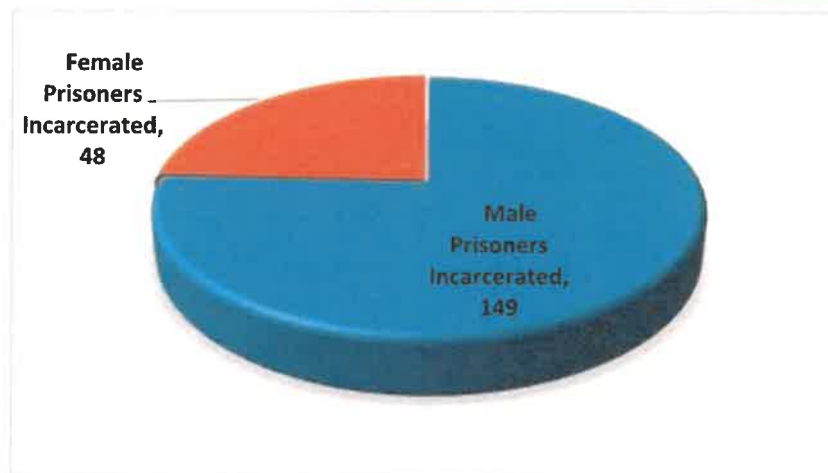
Adults

Male Prisoners Incarcerated
Female Prisoners Incarcerated
Total

Oct 25

FY 25-26 YTD

149	149
48	48
197	197



Juveniles

Male Prisoners Incarcerated
Female Prisoners Incarcerated
Total

Oct 25

FY 25-26 YTD

5	5
0	0
5	5





Mission Police Department

Monthly Report for November 2025



Jail Division

Adults

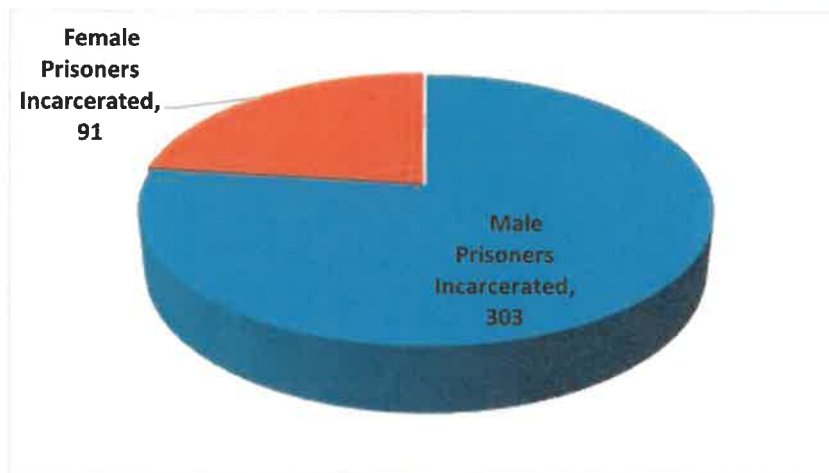
Male Prisoners Incarcerated
Female Prisoners Incarcerated

Total

Nov 25

FY 25-26 YTD

154	303
43	91
197	394



Juveniles

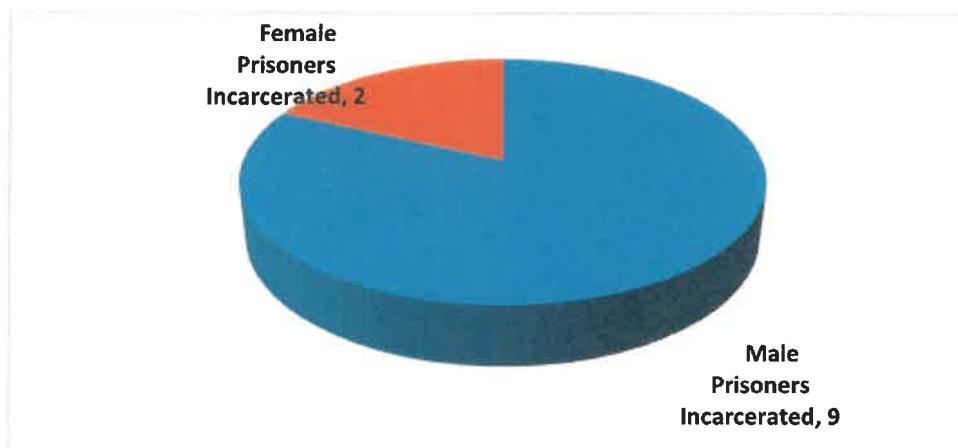
Male Prisoners Incarcerated
Female Prisoners Incarcerated

Total

Nov 25

FY 25-26 YTD

4	9
2	2
6	11





Narcotics Division -DEA

	Oct 25	FY 25-26 YTD
Seizures		
Marihuana (lbs)	0.00	0.00
(Street Value -\$506.00 per pound)	\$0.00	\$0.00
Cocaine (kilos)	12.50268	12.50
(Street Value -\$21,000.00 per Kilo)	\$262,556.28	\$262,556.28
Fentanyl	0.0004	0.00
(Street Value -\$30,000.00 per Kilo)	\$12.00	\$12.00
Heroin (kilos)	0	0.00
(Street Value -\$17,680.00 per Kilo)	\$0.00	\$0.00
Methamphetamine (kilos)	0.1359	0.14
(Street Value -\$11,925.00 per Kilo)	\$2,704.41	\$2,704.41
Currency Seizures:	\$0.00	\$0.00
Vehicle Seizures:	0	0
Arrest:	5	5

Narcotics Division -Immigration & Customs Enforcement

	Oct 25	FY 25-26 YTD
Seizures		
Marihuana (lbs)	0	0.00
(Street Value -\$506.00 per pound)	\$0.00	\$0.00
Cocaine (kilos)	0	0.00
(Street Value -\$21,000.00 per Kilo)	\$0.00	\$0.00
Heroin (kilos)	0	0.00
(Street Value -\$17,680.00 per Kilo)	\$0.00	\$0.00
Methamphetamine (kilos)	0	0.00
(Street Value -\$11,925.00 per Kilo)	\$0.00	\$0.00
Currency Seizures:	\$0.00	\$0.00
Vehicle Seizures:	0	0
Arrest:	0	0



Narcotics Division -DEA

	Nov 25	FY 25-26 YTD
Seizures		
Marihuana (lbs)	0.00	0.00
(Street Value -\$506.00 per pound)	\$0.00	\$0.00
Cocaine (kilos)	114.5	127.00
(Street Value -\$21,000.00 per Kilo)	\$2,404,500.00	\$2,667,056.28
Fentanyl	0	0.00
(Street Value -\$30,000.00 per Kilo)	\$0.00	\$12.00
Heroin (kilos)	0	0.00
(Street Value -\$17,680.00 per Kilo)	\$0.00	\$0.00
Methamphetamine (kilos)	3.28	3.42
(Street Value -\$11,925.00 per Kilo)	\$65,272.00	\$67,976.41
Currency Seizures:	\$0.00	\$0.00
Vehicle Seizures:	0	0
Arrest:	10	15

Narcotics Division -Immigration & Customs Enforcement

	Nov 25	FY 25-26 YTD
Seizures		
Marihuana (lbs)	0	0.00
(Street Value -\$506.00 per pound)	\$0.00	\$0.00
Cocaine (kilos)	63.72	63.72
(Street Value -\$21,000.00 per Kilo)	\$1,338,120.00	\$1,338,120.00
Heroin (kilos)	0	0.00
(Street Value -\$17,680.00 per Kilo)	\$0.00	\$0.00
Methamphetamine (kilos)	0	0.00
(Street Value -\$11,925.00 per Kilo)	\$0.00	\$0.00
Currency Seizures:	\$30,000.00	\$30,000.00
Vehicle Seizures:	0	0
Arrest:	4	4



Mission Police and Criminal Investigations

Narcotics

Oct 25

FY 25-26 YTD

Marihuana (pounds)

(Street Value -\$506.00 per
pound)

0.17	0.17
\$0.00	\$0.00

Cocaine (kilos)

(Street Value -\$21,000.00 per Kilo)

0.0049	0.00
\$102.90	\$102.90

Currency

\$0.00	\$0.00
--------	--------



Mission Police and Criminal Investigations

Narcotics

Nov 25

FY 25-26 YTD

Marihuana (pounds)

0.15

0.32

(Street Value -\$506.00 per
pound)

\$75.39

\$75.39

Cocaine (kilos)

0.0373

0.04

(Street Value -\$21,000.00 per Kilo)

\$783.30

\$886.20

Currency

\$33.41

\$33.41



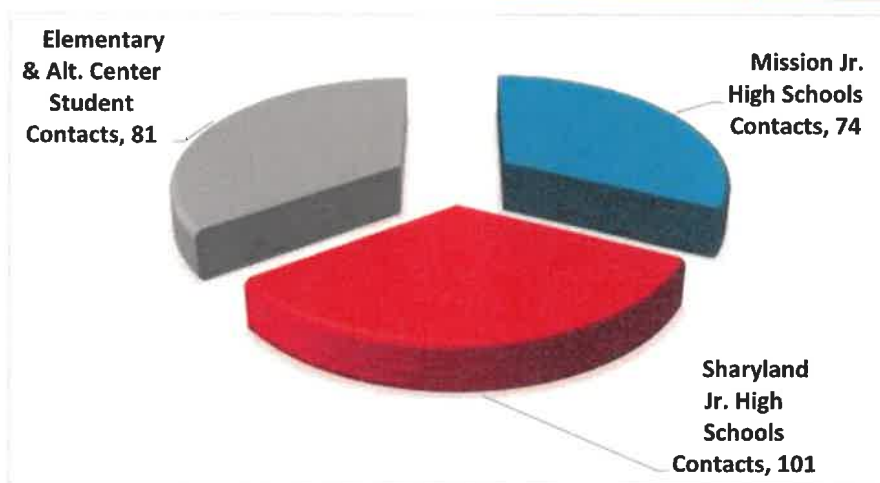
Mission Police Department

Monthly Report for October 2025



Educational Resource Officer Program

	<u>Oct 25</u>	<u>FY 25-26 YTD</u>
Mission Jr. High Schools Contacts	74	74
Sharyland Jr. High Schools Contacts	76	76
Elementary & Alt. Center Student Contacts	81	81



	<u>Oct 25</u>	<u>FY 25-26 YTD</u>
Mission High Schools	90	90
Sharyland High Schools	90	90



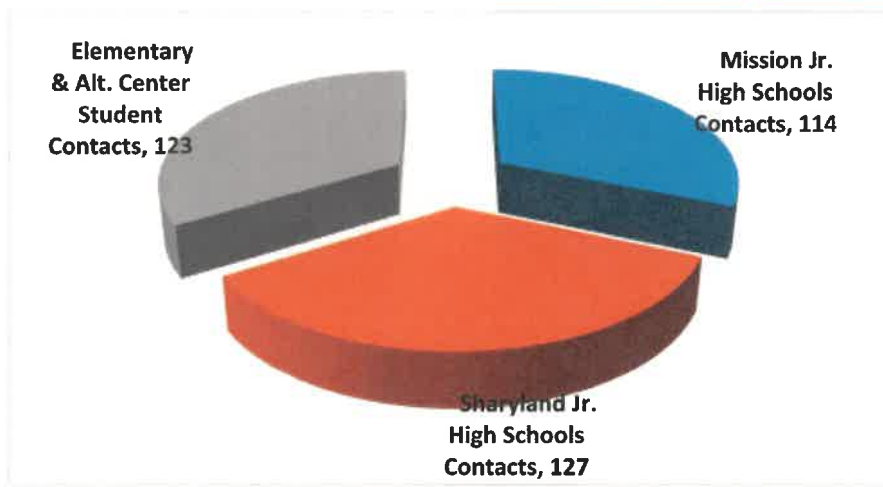
Mission Police Department

Monthly Report for November 2025



Educational Resource Officer Program

	<u>Nov 25</u>	<u>FY 25-26 YTD</u>
Mission Jr. High Schools Contacts	40	114
Sharyland Jr. High Schools Contacts	51	127
Elementary & Alt. Center Student Contacts	42	123



	<u>Nov 25</u>	<u>FY 25-26 YTD</u>
Mission High Schools	73	163
Sharyland High Schools	74	164



Adult & Juvenile Cases Submitted by Police Officers Assigned to Mission & Sharyland Schools



Adult Cases Submitted to Mission Municipal Court

Adult Misdemeanor Arrests

Adult Felony Arrests

Juvenile Misdemeanor Cases Submitted to Juvenile Probation Department

Juvenile Felony Cases Submitted to Juvenile Probation Department

Juvenile Cases Submitted to Mission Municipal Court

Juvenile Cases Submitted to JP Court

Juvenile Misdemeanor Arrests

Juvenile Felony Arrests

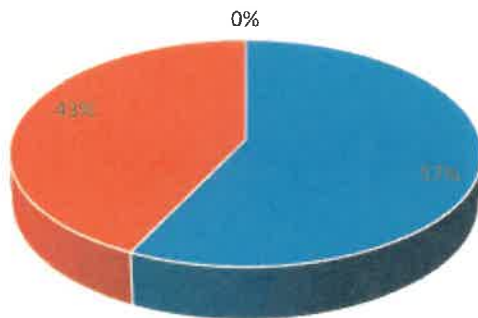
Oct 25

FY 25-26 YTD

4	4
3	3
0	0
0	0
0	0
15	15
0	0
4	4
0	0

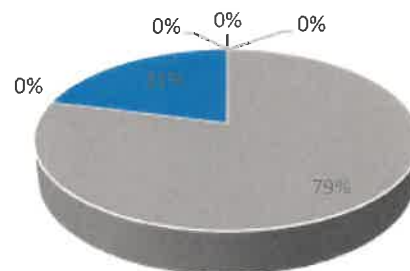
FY 25-26 YTD

- Adult Cases Submitted to Mission Municipal Court
- Adult Misdemeanor Arrests
- Adult Felony Arrests



FY 25-26 YTD

- Juvenile Misdemeanor Cases Submitted to Juvenile Probation Department
- Juvenile Felony Cases Submitted to Juvenile Probation Department
- Juvenile Cases Submitted to Mission Municipal Court
- Juvenile Cases Submitted to JP Court
- Juvenile Misdemeanor Arrests
- Juvenile Felony Arrests





Adult & Juvenile Cases Submitted by Police Officers Assigned to Mission & Sharyland Schools



Adult Cases Submitted to Mission Municipal Court

Adult Misdemeanor Arrests

Adult Felony Arrests

Juvenile Misdemeanor Cases Submitted to Juvenile Probation Department

Juvenile Felony Cases Submitted to Juvenile Probation Department

Juvenile Cases Submitted to Mission Municipal Court

Juvenile Cases Submitted to JP Court

Juvenile Misdemeanor Arrests

Juvenile Felony Arrests

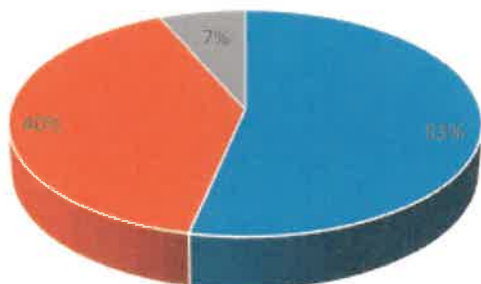
Nov 25

FY 25-26 YTD

4	8
3	6
1	1
0	0
1	1
11	26
0	0
4	8
0	0

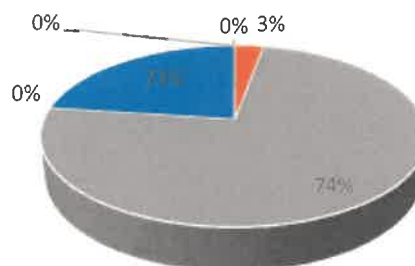
FY 25-26 YTD

- Adult Cases Submitted to Mission Municipal Court
- Adult Misdemeanor Arrests
- Adult Felony Arrests



FY 25-26 YTD

- Juvenile Misdemeanor Cases Submitted to Juvenile Probation Department
- Juvenile Felony Cases Submitted to Juvenile Probation Department
- Juvenile Cases Submitted to Mission Municipal Court
- Juvenile Cases Submitted to JP Court
- Juvenile Misdemeanor Arrests
- Juvenile Felony Arrests





Mission Police Department

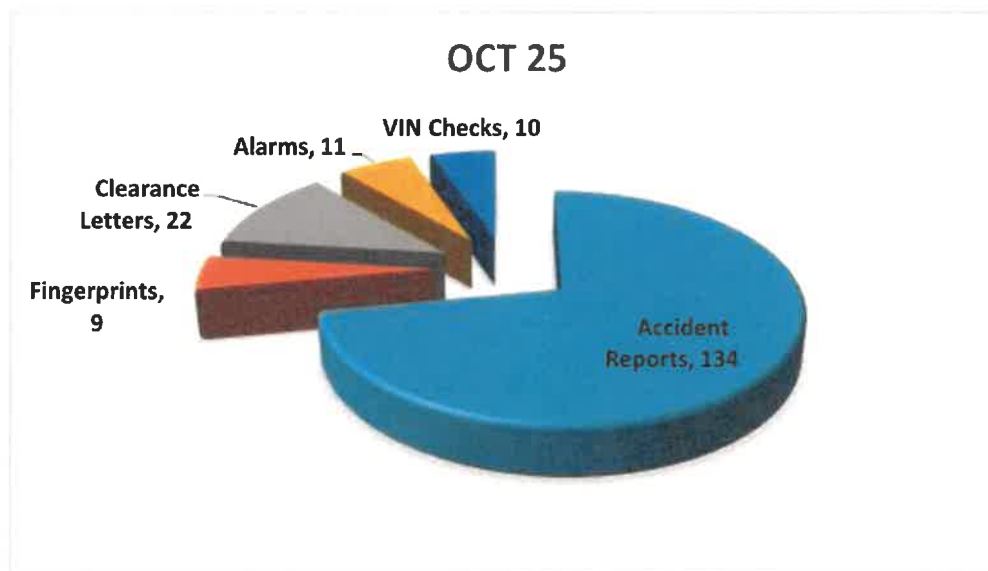
Monthly Report for October 2025



Records Division

The following entries from our records division are actual persons visiting the Mission Police Department facility to obtain copies of reports; getting fingerprinted; job applications; clearance letter for job applications; vehicle identification number clearance letters for people buying used motor vehicles; persons visiting our warrant officers, criminal investigations or administrative personnel for assistance in police related matters.

	<u>Oct 25</u>	<u>FY 25-26 YTD</u>
Accident Reports	134	134
Fingerprints	9	9
Clearance Letters	22	22
Alarms	11	11
VIN Checks	10	10
TOTAL	186	186





Mission Police Department

Monthly Report for November 2025



Records Division

The following entries from our records division are actual persons visiting the Mission Police Department facility to obtain copies of reports; getting fingerprinted; job applications; clearance letter for job applications; vehicle identification number clearance letters for people buying used motor vehicles; persons visiting our warrant officers, criminal investigations or administrative personnel for assistance in police related matters.

	Nov 25	FY 25-26 YTD
Accident Reports	99	233
Fingerprints	2	11
Clearance Letters	8	30
Alarms	7	18
VIN Checks	0	10
TOTAL	116	302

