

MISSION HISTORICAL MUSEUM

Departmental Report October 2024

"It's a side of museums that many people don't see and sometimes don't understand when they see it in your budget. It's something that happens out of the way and it's not flashy but we're ensuring the long-term health of the cultural legacy of the area."



PERFORMANCE INDICATORS:

Performance Indicators	October
General Attendance	101
Programs	13
Tours	23
Social Media	10,100
Outreach	0
Meetings Hosted	7
Total:	10,244

(# of people served October 1– October 31)

Public and Educational Programs/Events

Past Programs/Events:

October 3 Community Altar Exhibit Opening
 October 12 Craft Day
 October 15 Chamber of Commerce Podcast
 October 19 MHM Annual Membership Meeting

Upcoming Programs/Events:

November 2 Dia de los Muertos Folklife Festival
 November 9 MHM Lecture Series (cancelled due to parade)

Other Items:

Ongoing History of Mission Loteria (Student Intern Project)
 Ongoing Development of Book Review Program
 Ongoing Epidemic Exhibit (Seeking Funding)
 Ongoing New Database CatalogIt (On Waitlist)
 Ongoing Moorefield Exhibit
 Ongoing Ramirez Collection-Archiving(Completed)
 October IMAS-Altar set-up

SPEER MEMORIAL LIBRARY

DOOR COUNT

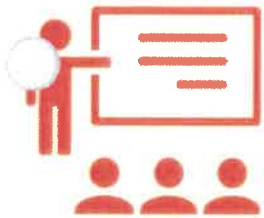


19,856

OCTOBER
2024



5,829
BOOKS CHECKED OUT



48

ADULT PROGRAM AUDIENCE



VOLUNTEER HOURS WORKED

620



TEENS PROGRAM AUDIENCE

68



931

GENERAL AUDIENCE

381



CHILDREN PROGRAM AUDIENCE

USE OUR
ONLINE RESOURCES

WWW.MISSION.LIB.TX.US



MEMORANDUM

TO: MAYOR AND CITY COUNCIL
THROUGH: MIKE PEREZ, CITY MANAGER
FROM: JESSE LERMA, 311/CIVIL SERVICE DIRECTOR
SUBJECT: 311 REPORT, OCTOBER 2024
DATE: NOVEMBER 1, 2024

We have a total of 970 submission for October of 2024 with a total of 12,281 since we began. The system is fully functional and very user friendly. We are able to customize the system to meet the needs of our daily operations. Our staff has bought into the system and working on improvements every day. We are able to find problematic areas using the system and it allows for us to attend to the needs of those areas in a timely manner. We try to contact as many residents as possible and are getting feedback from them to improve the system.

Our media department has been pushing the 311-program encouraging our citizens to utilize the program.

Thank you!

Topic Counts of Opened Requests
For Date Period From 10/01/2024 Through 10/31/2024

Topic	Count
Health	
Animal Control	785
Bee Complaint	19
Food Complaint	0
Food Truck Complaint	0
Grease Trap Complaint	0
Mosquitoes	6
Total - Health	810
Obstructions -Tree/Branches	
MOWING	6
Total - Obstructions -Tree/Branches	6
Parks & Rec	
Graffiti	0
Mowing (Drainage & Alleys)	0
Parks	4
Restrooms	2
Right of way (mowing)	0
Trails	0
Total - Parks & Rec	6
Planning	
Construction Concerns	0
Dilapidated Home/Structure	0
Garage Sales	0
Health & Sanitation	1
Illegal Dumping	6
Junked Vehicle on private property	1
Sewer Concerns	2
Unsafe Building	0
Weedy Lot	5
Total - Planning	15
Police Department	
Illegal Parking	10
Total - Police Department	10
Public Works	
Flooded area/Roadway and streets	0
Foul smell	2
Junk Vehicle	2
Lift Station	0
Lift Stations	0
Low Water Pressure	1
Obstruction Tree Signs/Tree Trimming	2
Pot Holes	19
Sandbag (Elderly And Disabled)	0
Side Walk	35
Street Light	35
Streets/Signs	5
Tires	2
Traffic Signals	0
Water Leaks	4
Total - Public Works	107
Sanitation	
Brush	8
Bulky Items	7

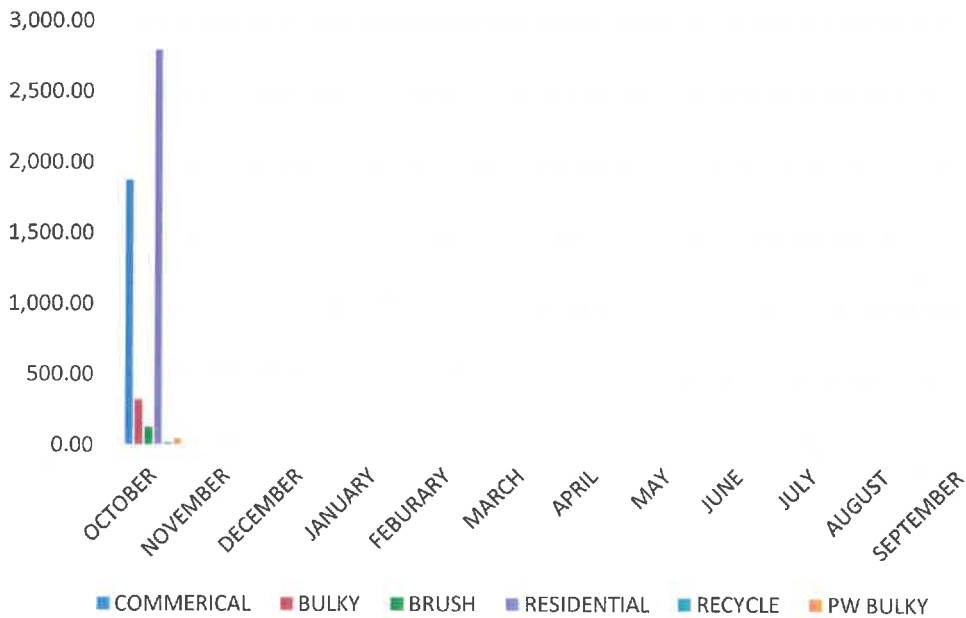
Garbage	1
Obstruction/ Brush	0
Trash	0
Total - Sanitation	16
All Topics	
Total All Topics	970

SANITATION DEPARTMENT

For the month of October, the City of Mission Sanitation Department disposed of a combined **5061.53** tons of trash/bulky items. In addition, **9268.00** cubic yards of brush was collected at our sanitation landfill.

Month	TONS RESIDENTIAL	CUBIC YARDS BRUSH	TONS BULKY	TONS COMMERCIAL	TONS BRUSH	TONS RECYCLE	TONS PW BULKY
OCTOBER	2,805.45	9,268.00	322.85	1,881.00	125.118	18.60	52.23
NOVEMBER					0		
DECEMBER					0		
JANUARY					0		
FEBURARY					0		
MARCH					0		
APRIL					0		
MAY					0		
JUNE					0		
JULY					0		
AUGUST					0		
SEPTEMBER					0		
Total	2805.45	9268	322.85	1881	125.118	18.60	52.23

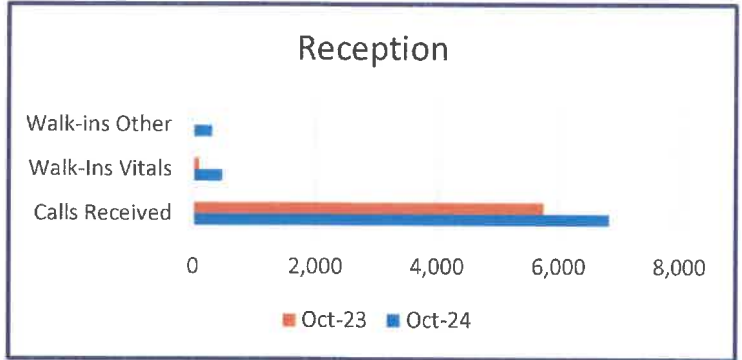
2024 - 2025 SANITATION PICK UP (TONS)



CITY SECRETARY MONTHLY REPORT - OCTOBER 2024



<i>Reception</i>			
Calls Received	6,834	OCTOBER 2023	
Walk-Ins - Vitals	478	Calls Received	5,753
Walk-Ins Other Departments	308	Walk-Ins	98



<i>Vital Statistics</i>				
	OCT. 2024	YTD 2024	OCT 2023	YTD 2023
Birth Records Registered	161	161	188	188
Birth Records Issued	446	446	410	410
Death Records Registered	54	54	34	34
Death Records Issued	47	47	99	99
Funds Received	\$11,162	\$11,162	\$10,143	\$10,143

<i>Cemetery:</i>					
2024-2025	Laurel Hill	San Jose	Catholic	Baby Space	YTD 24/25
Burials	2	0	0	0	0
Sold Spaces	0	0	0	0	0
2023-2024	Laurel Hill	San Jose	Catholic	Baby Space	YTD 23/24
Burials	4	0	2	0	6
Sold Spaces	0	0	0	0	0

HUMAN RESOURCES DEPARTMENT
MONTHLY REPORT
SEPTEMBER 2024

PERSONNEL								Monthly Totals	YTD Totals
Number of Employees, Volunteers, and Others	HIRE	TRANSFERRED	RESIGNED	DISMISSED	RETIRED	DECEASED	OTH		
Regular Full-Time (772 budgeted slots for fiscal year)	12		19	7	1			688	839
Regular Part-Time (50 budgeted slots for fiscal year)	6							59	72
Temporary Full-Time				1				8	10
Temporary Part-Time				5				0	74
Fiscal FYD Totals	227		141	92	14			755	995
Reserve Police Officers								13	17
Volunteer Firefighters								15	26
Texas Workforce Solutions/Work Experience								1	1
AARP Participants								11	23
Volunteers							11	223	348
Fiscal FYD Totals							108	263	415
Staffing									
Request for Positions Processed								30	247
Positions Advertised								20	316
Application for Employment Processed								474	4680
Volunteer Applications Processed								9	110
Interviews Processed								31	423
Job Offers Processed								17	226
New Hire Enrollments Processed								17	226
Pre-Employment Screenings									
Driver License Checks (MVR)								16	130
Mission Police/Mission Municipal Court Record Check								16	130
Hidalgo County Courthouse								16	130
Criminal History Background/Sex Offender Check (DPS)								24	266
Drug Testing, Physical and Pre-placement Screening								18	227
PERSONNEL, con't									
Human Resources Department Visitors:									
Employees, Citizens, Vendors/Representatives Assisted								173	2698
Exit Interviews Conducted:									
Employee Exit Interview								11	60
Supervisor Exit Interview								14	111
Family and Medical Leave Act (FMLA) Forms Processed:									
FMLA Requests								9	98
-- Employee's Serious Health Condition								4	54
-- Family Member's Serious Health Condition								3	36
-- Birth of a Child								2	8
-- Military Family Leave								0	0
-- Injury or Illness of Covered Servicemember								0	0
FMLA Approvals								4	74
FMLA Denials/Withdrawals								2	19
FMLA Return-to-Work								8	60
Employees out on FMLA								19	86
Forms Processed									
Employee Change of Status Forms Processed								101	1633
Employee Requests for Personnel Information Processed								0	43
Employee Disciplinary Forms Processed								11	83
Employment Verifications Processed								15	123
Unemployment Claims Processed								0	12
Public Information Requests Processed								9	77

HUMAN RESOURCES DEPARTMENT
MONTHLY REPORT
SEPTEMBER 2024

PERSONNEL TRAINING SEMINARS	Training Seminars	Employees Attended
10/02/2023 - National Custodian Appreciation Day	1	32
10/05/2026 - Reasonable Suspicion	2	113
10/20/2023 - Live2Lead	1	32
11/29/2023 - Annual Supervisor's Seminar	1	20
03/06/2024 - Ethics Training (Spanish)	1	66
03/18/2024 - De-Escalation Training	2	106
03/28/2024 - Ethics Training - Online	1	445
04/11/2024 - Director's Retreat	1	35
04/12/2024 - Director's Retreat	1	35
05/01/2024 - Preventing Sexual Harassment	1	750
06/25/2024 - STC Bachelor Programs Presentation	2	18
09/01/2024 - Exceptional Customer Service Training - Online	1	650
09/18/2024 - Exceptional Customer Service Training - Spanish	1	90
09/19/2024 - Exceptional Customer Service Training - Spanish	1	30
Fiscal YTD Totals:	17	2422
HEALTH & WELLNESS SEMINARS/EVENTS	Training Seminars	Employees Attended
10/04/2023 - Breast Cancer Awareness Luncheon	1	128
10/12/2023 - Airrosti - Is Sitting a Pain	1	3
10/24/2023 - Airrosti - Is Sitting a Pain	1	2
10/25/2023 - Health Fair Lab Work Consultations	1	75
10/26/2023 - Airrosit - Is Sitting a Pain	1	4
11/30/2023 - Health Fair Lab Work Consultations	1	25
01/08/2024 - It's Time Texas Community Challenge	1	
01/09/2024 - Walking Program	1	5
01/31/2024 - On-Site Annual Physicals	1	23
02/14/2024 - Heartsaver CT Screening	1	13
02/15/2024 - Heartsaver CT Screening	1	13
02/15/2024 - Airrosit - No More Knee Pain	1	6
02/21/2024 - Healthy Heart Awareness Luncheon	1	60
02/27/2024 - Airrosti - No More Knee Pain	1	4
02/29/2024 - Airrosti - No More Knee Pain	1	6
03/12/2024 - Airrosti - Stop Back Pain	1	3
03/14/2024 - Airrosti - Stop Back Pain	1	4
03/26/2024 - Airrosti - Stop Back Pain	1	4
03/28/2024 - Airrosti - Stop Back Pain	1	5
04/10/2024 - Social Security and Medicare Seminar	1	22
04/25/2024 - Financial Literacy (TMRS, MissionSquare, Nationwide) - Service Day	2	48
04/29/2024 - Will Preparation	1	18
05/03/2024 - Mental Health Awareness Happy Hour Activity: Puzzles	1	30
05/07/2024 - Mental Health Awareness Luncheon	1	94
05/17/2024 - Mental Health Awareness Happy Hour Activity: Activity Sheet	1	
05/30/2024 - Mental Health Awareness Activity: Bingo	1	
05/30/2024 - TMRS	1	10
05/31/2024 - Mental Health Awareness Happy Hour Activity: Outdoor Hula Hoop	1	10
07/18/2024 - Hernia Screening	1	11
07/29/2024 - OE Informational Sessions	5	

HUMAN RESOURCES DEPARTMENT
MONTHLY REPORT
SEPTEMBER 2024

07/30/2024 - OE Informational Sessions									5	
07/31/2024 - OE Informational Sessions									1	
07/31/2024 - Nutrition and Weight Management									1	14
08/05 - 08/09/2024 Open Enrollent Week									5	750
08/13/2024 - Open Enrollment Make-Up Session									1	25
08/15/2024 - Open Enrollment Make-Up Session									1	25
Fiscal YTD Totals:									49	1440
EMPLOYEE RECOGNITION/EVENTS										Employees Attended
10/02/2023 - National Custodian Appreciation Day									1	32
10/14/2023 - Mission Pink Walk									1	25
10/16/2023 - BCA Door Decorating Contest - Winner: City Secretary									1	6
11/02/2023 - Veteran's Appreciation Luncheon									1	40
11/14/2023 - Employee Appreciation Luncheon									1	350
11/14/2023 - Employee Talent Show									1	20
11/15/2023 - Employee Turkey Distribution									1	750
11/30/2023- No Shave November Contest									1	10
12/05/2023 - Service Awards Recognition									1	160
12/06/2023 - Pre-Retirement Seminar									1	40
02/03/2024 - Bike Riding									1	20
02/09/2024 - Volleyball Tournament									1	20
02/21/2024 - Bowling Tournament									1	70
02/29/2024 - Employee Appreciation Luncheon									1	400
03/01/2024 - National Procurement Month									1	4
03/01/2024 - Risk Appreciation Day									1	2
04/01/2024 - National Community Development Week									1	4
04/07/2024 - National Library Week									1	31
04/24/2024 - Administrative Professional's Day - Ice Cream Social									1	40
Fiscal YTD Totals:									19	2024



**BOYS & GIRLS CLUB
OF MISSION**

**Directors Report
October 2024**

- **Programs**

- BGCM After school program continues through December '24
- After School Program Members

Unit	2023	2024
Main	40	82
Leal	33	44
CWV	23	29

- **Athletics**

- BGCM just finished registration for basketball leagues and is expecting over 500 participants.

Basketball Registrants

2022	2023	2024
434	560	556

- **General**

- BGCA conducted external safety assessment at BGCMission Main and CWV units. BGCMission identified areas of need including more thorough background checks for staff and volunteers, building improvements, and upgraded security measures
- Average Daily Participation(ADP) at BGCMission including programs and athletics for the month of October was over 400.

**COMMUNITY DEVELOPMENT DEPARTMENT
PROGRESS REPORT
FISCAL YEAR 10/01/2023-09/30/2024**

PROGRESS REPORT CDBG	AUGUST, 2024 UNOFFICIAL				
AGENCY / DEPARTMENT / DESCRIPTION / BUDGET	MONTHLY EXPENDITURE	ACCOMPLISHMENT	YEAR TO DATE	%	BALANCE
AMIGOS DEL VALLE - MEALS \$17,000.00 Funds will be utilized to provide meals to homebound seniors.	\$0.00	Agency exhausted funding. YTD: 19 clients served 3,202 meals	\$17,000.00	100%	\$0.00
AREA AGENCY ON AGING \$3,000.00 Funds will be utilized to provide assist seniors with minor repairs/modifications and medical supplies.	\$0.00	Agency exhausted funding. YTD: 9 clients served	\$3,000.00	100%	\$0.00
C.A.M.P. UNIVERSITY \$3,000.00 Funds will be utilized to provide day habilitation providing life skills for adults with special needs.	\$0.00	Agency exhausted funding. YTD: 9 clients served	\$3,000.00	100%	\$0.00
COMFORT HOUSE \$3,000.00 Funds will be utilized to provide twenty-four hour palliative care to patients who have a prognosis of four months or less to live.	\$0.00	Agency exhausted funding. YTD: 5 clients served	\$3,000.00	100%	\$0.00
HOPE MEDICAL SERVICES \$3,000.00 Funds will be utilized to provide medical services to uninsured and/or low income residents.	\$0.00	Agency exhausted funding. YTD: 26 clients served	\$3,000.00	100%	\$0.00
CASA OF HIDALGO COUNTY, INC. \$1,000.00 Funds will be utilized for expenses generated in advocating for abused and neglected children.	\$0.00	Agency exhausted funding. YTD: 5 clients served	\$1,000.00	100%	\$0.00
CHILDREN'S ADVOCACY CENTER \$11,000.00 Funds will be utilized to provide counseling services for abused/neglected children and their families.	\$0.00	In August did not receive any request. Agency contacted & they are making an effort to assist another client & submit final request in September, 2024 to exhaust funds. YTD: 85 clients served	\$10,885.75	99%	\$114.25
EMERGENCY RENTAL ASSISTANCE PROGRAM \$15,000.00 Funding will be utilized to provide short term (no more than 3 months) emergency payments on behalf of individuals or families to prevent homelessness.	\$3,541.00	Staff submitted July's request (\$3,541) in August and has been processed. In September, 2024 received 1 application, under review and if eligible will exhaust funds. YTD: 6 clients served	\$13,339.38	89%	\$1,660.62
SILVER RIBBON \$3,000.00 Funds will be utilized to provide assistance with rent, rent deposits, utilities, utility deposits, medications, physician/medical visits, eyeglasses, durable medical equipment.	\$800.00	Agency submitted July's request (\$800.00) in August & has been processed. On Sept. 16, 2024 received Aug. request for \$325.82 for 1 household to be assisted. Balance remaining \$64.10 to exhaust funds. YTD: 16 clients served	\$2,610.08	87%	\$389.92
AFFORDABLE HOMES OF SOUTH TEXAS \$100,000.00 Funding will be utilized to provide direct home ownership assistance with subsidizing mortgage principal.	\$0.00	In Aug. received request for \$15,775 to be process in Sept., 2024. On Sept. 3, 2024 received request for \$15,175.96 to assist 1 household. Exhausting the subsidy assistance & having a remaining balance for administration cost in the amount \$8,304.08. YTD: 5 clients served	\$76,879.71	77%	\$23,120.29
HOUSING ASSISTANCE PROGRAM					
REHABILITATION \$75,000.00	\$350.00	Staff submit title search payment for 1 project contract signed & underway; Rebid in August for 2 projects and bid was accepted. Pending contractor insurances & required documents to proceed.	\$350.00	0%	\$74,650.00
RECONSTRUCTION \$636,209.00	\$39,645.00	Staff submitted August's request (\$39,645) for 2nd draw of 45% payment at 100% completion for 1 project.	\$344,748.35	54%	\$291,460.65
HOUSING ADMINISTRATION \$103,833.00	\$8,013.18	Oversight expense of the Housing Assistance Program	\$87,304.87	84%	\$16,528.13
PROGRAM ADMINISTRATION \$184,934.00	\$8,780.16	Oversight expense of the CDBG Program	\$143,278.82	77%	\$41,655.18
\$1,158,976.00	\$61,129.34		\$709,396.96	61%	\$449,579.04
	Community Development Department CDBG / HOUSING				
	New Applicants (HAP)	Agencies/Contractor/ Department:	Incoming Calls	# of referrals to other agencies/departments:	Walk-ins
	1	4	31	10	15
	New Applicants (EAP)	New Applicants (ERAP)	Re-certifications:	Previously Assisted:	Appointments
	0	1	2	6	1

**COMMUNITY DEVELOPMENT DEPARTMENT
 PROGRESS REPORT CV AND CV-3
 FISCAL YEAR 2023-2024 (FUNDING THRU 07/2026)**

PROGRESS REPORT CV	AUGUST, 2024 UNOFFICIAL				
AGENCY / DEPARTMENT / DESCRIPTION / BUDGET	MONTHLY EXPENDITURE	ACCOMPLISHMENT	YEAR TO DATE	%	BALANCE
AMIGOS DEL VALLE - MEALS					
\$0.00					
Funds will be utilized to assist seniors affected by COVID-19 and expand services for weekend deliveries and/or drive-thru meal pickup due to social distancing.	\$0.00	Agency exhausted funds.	\$0.00	100%	\$0.00
EMERGENCY ASSISTANCE PROGRAM					
\$16,349.00					
Funds will be utilized to assist residents affected by COVID-19 with rent/mortgage and utility assistance.	\$0.00	Agency exhausted funds.	\$16,349.00	100%	\$0.00
PROGRAM ADMINISTRATION					
\$0.00					
	\$0.00	Agency exhausted funds.	\$0.00	100%	\$0.00
AFFORDABLE HOMES OF SOUTH TEXAS CV3					
\$62,715.88					
Funds will be utilized to provide rent and mortgage assistance to residents that have been affected by the pandemic COVID-19.	\$2,765.64	Agency submitted July's request (\$2,765.64) in Aug. On Sept. 13, 2024 received August's request of \$6,401.57. Agency continues to promote program & hold events through out Mission. YTD: 4 clients served.	\$19,734.32	31%	\$42,981.56
FOOD BANK OF RGV CV3					
\$0.00					
Funds will be utilized to purchase food items for distribution of food baskets/boxes to individuals/families affected by COVID-19.	\$0.00	Agency exhausted funds.	\$0.00	100%	\$0.00
MISSION FIRE DEPARTMENT CV3					
\$43,937.89					
Funds will be utilized to purchase equipment for emergency use at the shelter during declared disasters to serve the community affected by COVID19	\$0.00	Meeting held with Dept. & have processed PO to purchase needed shelter items (pending purchase). Bidding for other shelter items to request purchase order.	\$38,145.00	87%	\$5,792.89
\$123,002.77	\$2,765.64		\$74,228.32	60.35%	\$48,774.45



CITY OF MISSION

Grants Activity Report- October 2024

Grant Name	Funding Agency	Department	Application Amount	Matching Amount	Due Date	Status
FY22 Building Resilient Infrastructure and Communities (BRIC)	TDEM	Executive	\$ 415,000	25%		Submitted-Tracking
FY25 Border Zone Fire Dept.	OOG	Fire	\$ 250,000	None		Submitted-Tracking
FY25 Rifle Resistant Body Armor	OOG	PD	\$ 189,505	None		Submitted-Tracking
FY25 Project Safe Neighborhood	OOG	PD	\$ 49,680	None		Submitted- Tracking
FY25 Local Border Security Program	OOG	PD	\$ 190,000	None		Submitted-Tracking
FY25 Operation Lone Star	OOG	PD/FIRE	\$ 5,000,000	None		Submitted- Tracking
Animal Welfare Organization	Petco Love	Health	\$ 50,000	None		Submitted-Tracking
FY24 Edward Byrne Memorial Justice Assistance Grant (JAG)	BJA	Police	\$ 12,134	None		Submitted-Tracking
Energy Efficiency & Conservation Grant (EECBG)	DOE	Executive	\$ 140,450	None		Submitted-Tracking
Police K9 Grant Program	JIREH K-9	Police	Acquisition of K-9	None		Submitted-Tracking
Resilient Communities Program	TX GLO	Executive	\$ 300,000	None	Rolling	In Progress



Grants Activity Report- October 2024

Grant Name	Funding Agency	Department	Application Amount	Award Amount	Matching Amount	Status
FY25 Comprehensive Grant	TXDOT	Police	\$ 37,000	\$ 37,000	20%	Awarded/Active
DWI Phlebotomy Program Grant	TXDOT	Police	\$ 187,557.88	\$ 187,557.88	20%	Awarded/Active
FY25 STEP CMV Grant	TXDOT	Police	\$ 29,975	\$ 29,975.00	20%	Awarded/Active
OVAG-Victim Services (Year Two)	OAG	Police	\$ 49,500	\$ 49,500	None	Awarded/Active
FY22 FEMA Flood Mitigation Assistance (FMA)	TWDB	Executive	\$ 288,000	\$ 288,000	10%	Awarded/Active
FY23 Operation Stonegarden	OOG	PD	\$ 325,000	\$ 325,000	None	Awarded/Active
FY23 COPS Hiring Program	DOJ COPS	Police	\$ 1,771,398.16	\$ 1,000,000	25%	Awarded/Active
FY24 General Victim Assistance Grant Program	OOG	Police	\$ 50,000	\$ 50,000	None	Awarded/Active
FY24 Local Border Security Program	OOG	Police	\$ 190,000	\$ 190,000	None	Awarded/Active
FY23 SHSP LETPA	OOG	Police	\$ 56,142.35	\$ 58,544.24	None	Awarded/Active
FY23 Transportation Alternatives	RGVMPPO	Executive	\$ 200,000	\$ 200,000	25%	Awarded/Active
Animal Welfare Organization	Petco Love	Health	\$ 35,000	\$ 30,000	None	Awarded/Active
La Cuchilla Drainage Improvement Project	TXGLO	Executive	\$ 1,000,000	\$ 997,236.75	1%	Awarded/Active
Astroland Drainage Improvement Project	TXGLO	Executive	\$ 1,000,000	\$ 999,162	1%	Awarded/Active
Trail Connectivity Project	VBLF	Park	\$ 500,000	\$ 500,000	None	Awarded/Active
FY22 Justice and Mental Health Program	BJA	Police	\$ 388,001.38	\$ 229,962.91	(Year 1) 20%	Awarded/Active
Better Cities for Pets	Mars Petcare Program	Health	\$ 20,000	\$ 20,000	None	Awarded/Active
Lions Park Development	AEP	Parks	\$ 30,000	\$ 30,000	None	Awarded/Active
All-Inclusive Lions Park	TPWD	Parks	\$ 1,500,000	\$ 750,000	\$750,000	Awarded/Active
				Grand Total: \$	5,971,939.00	



Public Works

October 2024 Monthly Report

Streets Department



Taylor Road Project



Public Works Projects



PUBLIC WORKS Table of Contents October 2024

TITLE	PAGE
Utility Billing & Collection	1
Analytical Statistical Comparison - Utility Billing & Collection	1
Water Distribution	2
Water Distribution Utility Line Maintenance	2
Water Distribution Maintenance Benchmark Summary	3
Utility Inspections	4
Subdivision Inspections.....	4
Backflow Prevention Inspections	5
Sewer Collection Maintenance	6
Sewer Collection - Inspections Benchmark.....	6
Water Treatment Plant Production	7
Water Production.....	7
General Operations & Maintenance - North Water Treatment Plant.....	7
General Operations & Maintenance - South Water Treatment Plant	8
Wastewater Treatment Plant Production	9
Wastewater - Plant Status	9
Wastewater - Staff Developments.....	9
Wastewater - General Operations & Maintenance.....	9
Wastewater - Contract Work	10
Wastewater - Special Projects	10
Pre-Treatment Plant - Operations & Maintenance	10
Sludge Removal Cubic Yards	10
Street Department	11
Street Improvement Projects.....	11
Street City Pothole Maintenance.....	12
Street City Miles Swept	12
Lot Maintenance/Demolished Home	12
Sign Shop Output Measures	13
Street Traffic Light Maintenance	13
Storm Drainage Division Projects	14
Alley Debris Collection & Mowing	14
Tire Removal	14
Fleet Department	14
Administration - Request for Service Calls	15
Health Department	16
Health Department Benchmark.....	16
Health Permits.....	17
Animal Control Service Calls.....	17
Animal Control	18-19

Utility Billing and Collection

ANALYTICAL STATISTICAL COMPARISON

‡ UTILITY BILLING ACCRUALS ‡

BILLING TYPE	OCT - 2024	OCT - 2023	FYTD 24-25	FYTD 23-24
Water Consumption (Gals.)	329,179,000	469,067,000	329,179,000	469,067,000
Number of Customers	30,504	30,051	30,504	30,051

WATER & WASTEWATER

Water Sales	\$ 1,128,409	\$ 1,479,366	\$ 1,128,409	\$ 1,479,366
Water Sales - <i>Granjeno</i>	2,145	2,938	2,145	2,938
Water Connections	46,675	29,100	46,675	29,100
Reconnect Fees	13,975	7,225	13,975	7,225
Sewage Service	641,366	774,959	641,366	774,959
Sewage Service - <i>Granjeno</i>	1,172	1,238	1,172	1,238
Wastewater Connections	14,310	8,920	14,310	8,920
Industrial Sewer Surcharge	116	0	116	0
Service Charge	10,415	8,411	10,415	8,411
Total	\$ 1,858,583	\$ 2,312,157	\$ 1,858,583	\$ 2,312,157

SANITATION

Garbage Fees	\$ 688,045	\$ 622,873	\$ 688,045	\$ 622,873
Brush Fees	104,274	103,051	104,274	103,051
Total	\$ 792,319	\$ 725,924	\$ 792,319	\$ 725,924

DRAINAGE ASSESSMENT FEE

Drainage Assessment Fee	\$ 106,733	\$ 105,311	\$ 106,733	\$ 105,311
Total	\$ 106,733	\$ 105,311	\$ 106,733	\$ 105,311

Total Billing	\$ 2,757,635	\$ 3,143,392	\$ 2,757,635	\$ 3,143,392
----------------------	---------------------	---------------------	---------------------	---------------------

‡ UTILITY COLLECTIONS CASH ‡

COLLECTIONS	OCT - 2024	OCT - 2023	FYTD 24-25	FYTD 23-24
Total Collections	\$ 2,039,243	\$ 2,273,671	\$ 2,039,243	\$ 2,273,671

Water Distribution

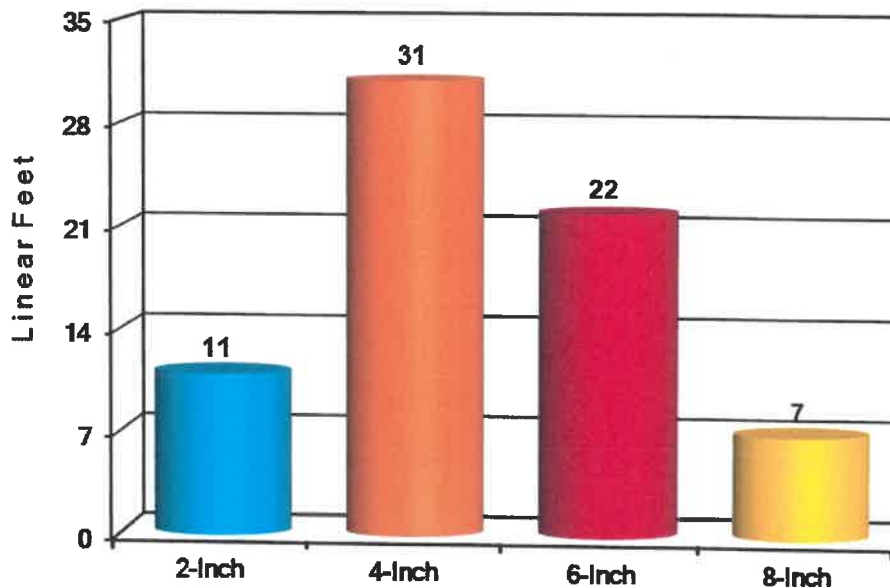
Utility Line Installation

Water Distribution Crews installed 71 Linear Feet of Utility Line. Below are the locations where the broken line repairs took place. There were thirty-two (32) major water line breaks repaired.

Water Distribution - Utility Line Installation

2-Inch		4-Inch		6-Inch		8-Inch	
1243 Bus 83	2'	2201 Village Dr	4'	Military / Schuerbach	20'	805 E. Expwy Hwy 83	7'
Carolina / Western	2'	2901 Sta. Alejandra	3'	1020 Seitz	2'		
4 th St / Toledo	4'	131 Davina	2'				
1306 S Conway	3'	1501 Charles	3'				
		218 Union	3'				
		1432 Sta. Maria	2'				
		1911 Rosalinda	2'				
		1905 Rosalinda	2'				
		1908 Rosalinda	2'				
		1708 Victoria	2'				
		2215 Colorado	3'				
		2118 Sabinal	3'				
11 LF		31 LF		22 LF		7 LF	

October 2024
Utility Pipe Line Installation



Pipe Size

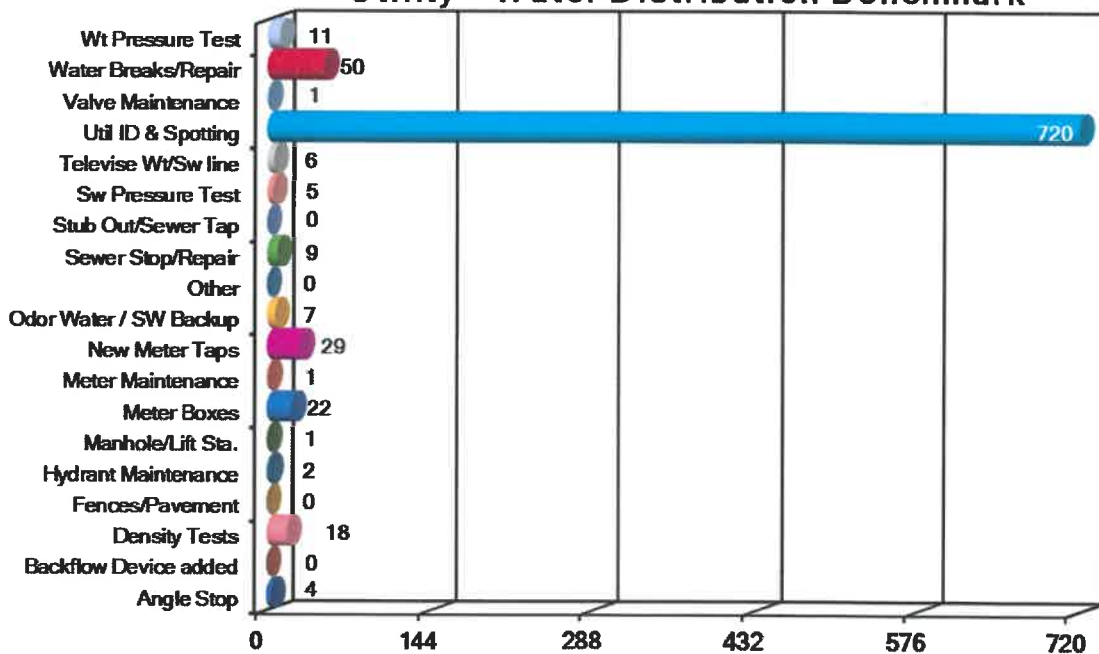
Water Distribution

Water Distribution - Maintenance Benchmark Summary

The following is Water Distribution's maintenance benchmark summary for October 2024.

Service Type	October	FYTD 24-25	FY 23-24
Angle Stop	4	4	155
Backflow Device	0	0	1
Density Tests	18	18	144
Fences/Pavement	0	0	0
Hydrant Maintenance	2	2	505
Manhole/Lift Station	1	1	76
Meter Boxes	22	22	711
Meter Maintenance	1	1	127
New Meter Taps	29	29	744
Odor Water	7	7	190
Other	0	0	232
Sewer Stop/Repair/Tap	9	9	150
Stub Out Sewer	0	0	10
Sewer Pressure Test	5	5	89
Televise Sewer line	6	6	28
Utility ID & Spotting	720	720	7,764
Valve Maintenance	1	1	27
Water Break/Repair	50	50	450
Water Pressure Test	11	11	36
Totals	886	886	11,439

October 2024
Utility - Water Distribution Benchmark



Water Distribution - Utility Inspections Utility Inspectors, Mr. Lupe Vela and Mr. Carlos Fuentes, conducted inspections on thirty-three sites below, performed 18 Density Tests, 10 Air Tests, 5 Mandrel Tests, 1 hydrostatic Test. Inspectors worked on 280 line locates.

	Site/Subdivision	Start Date	Completion Date	Location	Inspection Description
1	All Heart Church	3/2023		3 Mile / Shary	Under Construction
2	Anacua Village	7/2024		Mayberry / 8 th St.	Under Construction
3	Anzalduas Industrial Park PH 1	4/2024		Military / Bryan	Under Construction
4	Anzalduas Industrial Park PH 7	3/2024		Military / Bryan	Under Construction
5	Augusto Contreras	2/2023		Shary / Bus 83	Under Construction
6	Bentsen Grove	9/2022		Inspiration / 1 Mile South	Under Construction
7	Bentsen Palm PH III	1/2023		Inspiration / 1 Mile South	Under Construction
8	Bryan Landing	7/2024		Bryan / N. 2 Mile	Under Construction
9	Camelias Plaza	9/2023		FM 495 / Bryan	Under Construction
10	Cap Storage Victoria Drive, LLC	6/2023		Shary / Victoria	Under Construction
11	City of Mission W-A15, S Conway L.S.	7/2020		Trinity / Conway South	Under Construction
12	Coastal Plaza	11/2021		Expressway / Bryan Road	Under Construction
13	Cross Church	7/2023		Expressway / Glasscock	Under Construction
14	Crystal Estates	9/2023		Inspiration Rd / Esperanza	Under Construction
15	Deleon-Zamora	7/2024		4 Mile / Conway	Under Construction
16	El Milagro PH I	12/2022		Los Indios / Bryan	Under Construction
17	Excel Carriers	7/2023		3 Mile / La Homa	Under Construction
18	Holland Terrace	7/2024		Holland / 25 th St.	Under Construction
19	Khit Chiropractic	7/2024		Bryan / Bus 83	Under Construction
20	Las Esperanzas	1/2023		Glasscock / Frontage 83	Under Construction
21	Las Misiones De San Jorge	9/2023		S Conway / Military	Under Construction
22	Lucksinger Apartments	9/2021		Lucksinger / Bus 83	Under Construction
23	Mayfair at Trinity	5/2024		Bryan / Trinity	Under Construction
24	Monarza Estates	9/2023		3 ½ N Mayberry	Under Construction
25	Retama Village VI	7/2024		Military / Schuerbach	Under Construction
26	Sendero Phase I	1/2023		1 Mile South	Under Construction
27	Sendero Phase II	2/2022		1 Mile South	Under Construction
28	Sharyland Bus Park PH I	3/2022		Anzalduas / Military	Under Construction
29	Shary Town Plaza	7/2023		Shary / 4 th St.	Under Construction
30	Springwood Manor Estates	6/2024		Stewart / School Lane	Under Construction
31	The Reserve at Taylor	4/2024		Taylor / FM 495	Under Construction
32	Tierra Dorada Lift Station	7/2024		Tierra Dorada	Under Construction
33	Turtle Cove	9/2023		Mile 3 / White Oak	Under Construction

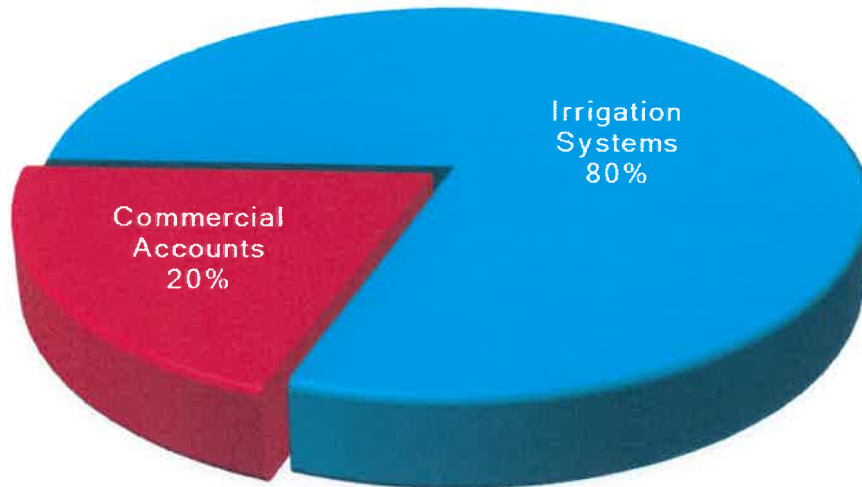
Water Distribution - Backflow Prevention Inspections

There were twenty (20) Backflow Prevention Assembly Inspections that Mauro Anzaldia Jr. performed to keep our water lines free from back siphonages and water backflow contamination for October.

2024-25 Backflow Inspections

Tests / Surveys	October	FYTD 24-25	FY 23-24
Inspection of <i>Commercial</i> Accts	4	4	71
Inspection of <i>Sprinkler</i> Accts	16	16	137

October 2024 Backflow Prevention Inspections



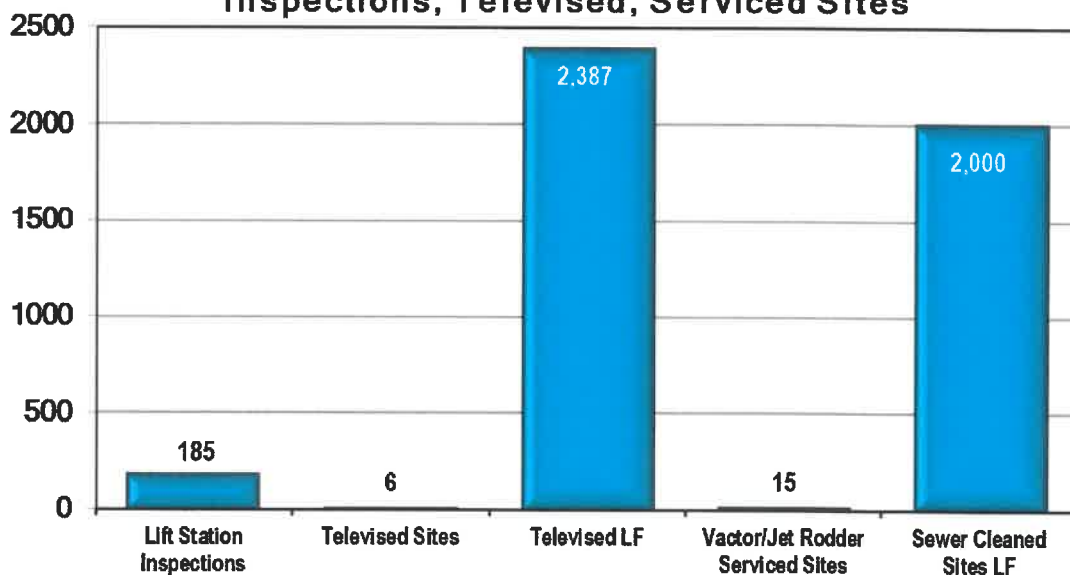
Water Distribution - Sewer Collection

Our Sewer Collection Crews inspected and maintained monthly the City's 40 active Sewer Lift Stations and approximately 374.58 miles of sewer lines by responding to 7 sewer backups, 6 sewer line televised sites, cleaned 15 sewer line site (3 Vactor / 12 Jet Rodder) and 185 lift station work orders for this month.

Sewer Lift Station Inspections Vactor / Jet Rodder Cleaning Services

Service Type	October	FYTD 24-25	FY 23-24
Lift Stations Inspections	185	185	5889
Televised Sites	6	6	28
Televised Linear Feet (LF)	2387	2387	15519
Vactor/Jet Rodder Serviced Sites	15	15	23
Vactor/Jet Rodder Serviced Linear Feet (LF)	2000	2000	4428

October Sewer Collection Inspections, Televised, Serviced Sites



Water Treatment Plant

Water Production

Water Plant Operators at our North and South Water Treatment Plants treated 409.053 million gallons of water.

2024-25 Water Million Gallons (MG)

Avg	Max	Min	October	FYTD 24-25	FY 23-24
13	15	10	409	409	4,915

Parameters Exceeded: N/A

Rainfall: 1.30"

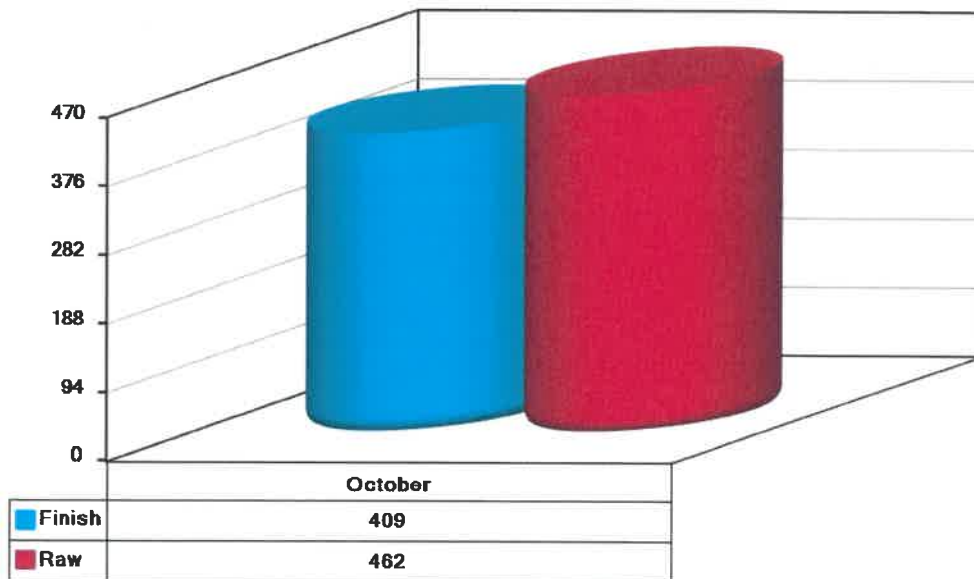
Operations and Maintenance - North Water Treatment Plant

- The International Dioxide (IDI) Company collected the monthly chlorite samples.
- Staff continued with performing maintenance on pumps and motors.
- Operators performed required daily and monthly water lab analysis, backwashed and cleaned required filters.
- COVID-19 safety practices continue based on the CDC Guidelines and staff are encouraged to wear masks and practice social distancing.
- The Control Network Plus (CNP) Company has been upgrading the SCADA System.
- Replaced the Soft Starter to the High Service Pump No. 4.
- Updating the City's customer list for the TCEQ & EPA "The Lead and Copper Rule Revision" Report.
- Reviewed water quality lab results from the following certified laboratories:
 1. Ana-Lab (Chlorite, TOC, SUVA)
 2. Eurofins Eaton Analytical (Chlorite)

Operations and Maintenance - South Water Treatment Plant

- The International Dioxide (IDI) Company collected the monthly chlorite samples.
- Operators continued with regular maintenance of pump and motors, as well as, kept up with mowing grass in the facilities and towers.
- Currently, as of October 25, 2024, the Falcon Reservoir water level is at 13.5% and the Amistad Reservoir water level is at 26.8%, respectively. The average of both water reservoir levels is at 20.15%.
- Operators performed daily and monthly water lab analysis, backwashed and cleaned required filters.
- Staff performed necessary water plant and reservoir adjustments; such as water influent, water effluent, water levels and chemical adjustments.
- Staff maintained grass trimmed at two treatment plants, reservoirs and distribution water towers.
- Initiated preventive maintenance on equipment as deemed necessary and exercised emergency generators weekly.

**Water Treatment Plants
2024-25 Raw & Finish Water
Million Gals. (MG)**



Wastewater Treatment Plant

Wastewater - Treatment Wastewater Plant staff treated 227.190 million gallons of Wastewater.

2024-25 Wastewater Million Gallons (MG)

Avg	Max	Min	October	FYTD 24-25	FY 23-24
7.3	8.6	6.6	227	227	2,719

Wastewater - Wastewater Plant Status Pending violations this month. Plant operated at 55.07% capacity; Plant is rated at 13.5 mgd; Yearly averaged 7.434 mgd. There was 1.7 inches of rainfall this month.

Wastewater - Risk Management Program As the City employee faces certain viruses and pathogens at the Wastewater Plant, the department has followed the suggested CDC Guidelines for COVID-19, as well as, all employees received Proper Protection Equipment when needed. All cleaning and disinfection are done by janitorial staff. Facilities Department checked all filters for all buildings with climate control systems and also checked equipment for fire hazard preparation and cleaned the filters for every air condition unit. Staff was instructed to inform authorities if unauthorized personnel were in the Plant after hours. Only authorized personnel may visit the Plant and visitors need to either sign in lobby or schedule an appointment with the department.

Wastewater - Staff Developments Eric Hernandez is a new employee and has started his training for process control and will be training for basic wastewater knowledge. He will soon be able to test and receive his TCEQ "D" Wastewater Plant License. The Plant has Ramiro Ortiz as Wastewater Plant Chief Operator. He will be responsible for the process control of the Plant and all processing of water samples and TCEQ compliances. This role is critical for all Wastewater Plant operations.

Wastewater - Facility Activities Supervisory Staff continues to support the team with training goals and best practices towards maintaining the Plant in compliance with TCEQ regulatory inspections. Other rehabilitation projects are on their way and are pending approvals. These projects will allow the Plant to continue to provide effective sewage treatment and environmental protection of water for the State of Texas.

Wastewater - General Maintenance Staff maintained grass trimmed, initiated preventive maintenance on equipment as deemed necessary; and (automatically) exercised two emergency generators once a week. The following repairs were completed in-house.

1. Odor control systems were monitored and adjusted to reduce malodorous emissions.
2. Operators continued routine cleaning of Clarifiers side walls to remove algae buildup.
3. Pumps at our Main Lift Station were exercised for better flow to our Screening System at head works.
4. Operators cleaned "Tea Cup" Grit System at head works on a weekly basis.
5. Maintenance Crew worked on the Lift Station pumps and exercised all pumps at the Main Lift Station.
6. Maintenance Operators worked on thickener pump leaks, repairs and adjustments.
7. Operators worked on Lift Station No. 2 pump maintenance.
8. Maintenance greased bearings on schedule.
9. Gate for holding tank number one was put out of service to have motor rewound.
10. Grounds keeping was done by all Operators.

Wastewater - Contract Work

City's Contracted out electricians worked on the following.

1. J&E worked on the RAS Pump No. 4.
2. Hill-Tex work done at the Plant was as follows.
 - Worked on RAS Pump Motor No. 3 and RAS Pump No. 5 west of the Plant.
 - Worked on lighting for UV area on west side of Plant.
 - Worked on Lift Station No. 1 and on pumps 5 and 6.

Wastewater - Other Contract Work

1. CB3 continued to provide the Plant with sludge and grit removal services.
2. Cintas continued to provide uniform services and entrance door mat replacements on a weekly basis.
3. Polydine continued to supply us with polymer totes for aiding in sludge de-watering at Belt Press System.
4. Facilities Department worked on the Plant's Administration building and air filter exchanges for Plant.

Wastewater - Lab Status All equipment and supplies met TCEQ standards for analysis and are concurrent with Standard Method procedures. ERA annual testing was completed and Lab passed all analysis categories. Reports were finalized and sent to TCEQ for annual compliance. Plant Supervisor continued using the EPA Discharge Monitoring Report federal reporting system to comply with TCEQ regulations; Plant is following all TCEQ rules and regulations by cleaning and the disinfection of water and its reintroduction back to the environment.

Wastewater - Special Projects The Capital Improvement Projects include clarifier covers for UV Protection Industrial Pond Rehab, Digester Aeration Upgrade and other needed projects. Discussed for future improvements for redundancy at our Dewatering Sludge System (Belt Press). Clarifier Covers or equipment needed for algae removal is a project that the Plant is initializing; the removal of algae buildup at the clarifier walls and weirs, the treatment process gains a significant increase in disinfection. Equipment downstream of the Clarifier System is cleaner and decreases wear and tear of UV light bulbs and will eliminate man hours and the reduce risk of injury.

Pre-Treatment Four surface aerators and motors are operational. Clarifier at Pretreatment was cleaned up of debris on the surface. All industrial flows to the Plant continued to be accounted for by meter totalizers and truck tickets. The Lone Star Citrus Company transported 35 truckloads of 175,000 gallons of citrus wastewater to the Pretreatment System. Pretreatment flow of waste from Rio Grande Juice Company and MPI (Metal Plating Industry) totaled 2,770,300 million gallons. Total sludge hauled was 546 cubic yards equivalent to 39 roll off containers.

2024-25 Sludge Removal

Month	Roll Offs	Cu/Yds
October	39	546
FYTD 24-25	39	546
FY 23-24	530	7,365

Street Division - Benchmark Summary

Our Street Crews patched approximately 726 potholes; placed a total of 19 signs, 11 poles (cemented); inspected and repaired 90 traffic lights and street lamps; 1,662 street miles was swept; removed 280 tires; and street crews cleared right-of-way tree limb obstructions. There were 223 customers and a monetary Collection of Debris totaling \$6,299.

Street Improvement & Construction Projects

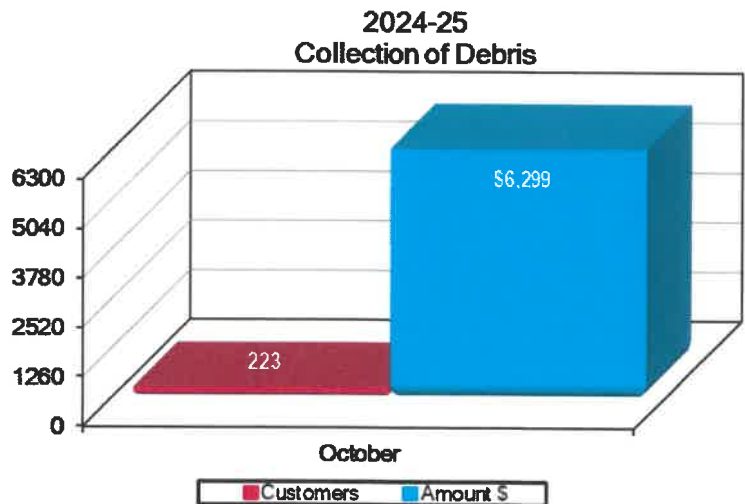
Project Name	Linear Feet	Construction % Completion	Current Status	Project Cost	Contractor
Patching Citywide	60 Tons	100%	Complete	\$ 4,410	Street Department

Collection of Debris

There were 223 customers with a collection of debris totaling \$ 6,299.

Collection of Debris

Month	Customers	Amount \$
Oct	223	\$ 6,299
FYTD 24-25	223	\$ 6,299
FY 23-24	2,582	\$ 71,496



City Pothole Maintenance

Street Crews filled a total of 726 potholes.

Month	FYTD 23-24	FYTD 24-25
October	767	726
Totals	767	726

City Street Miles Swept

Mr. Torres, Mr. Gutierrez, Mr. Medina, Sweeper Operators, cleaned 1,662 miles.

Month	FYTD 23-24	FYTD 24-25
October	1,048	1,662
Totals	1,048	1,662

Lot Maintenance / Demolished Home

There was no demolished home or lot maintenance.

Month	FYTD 23-24	FYTD 24-25
October	0	0
Totals	0	0

Sign Shop Output Measures

Crews installed 19 signs (5 stop signs) and 11 cemented poles.

2024-25 Sign Installation

Month	FYTD 23-24	FYTD 24-25	Posts
October	33	19	11
Totals	33	19	11

Street Light Maintenance

There were no Street Light inspections this month.

2024-25 Light Maintenance

Month	FYTD 23-24	FYTD 24-25
October	0	0
Totals	0	0

Traffic Signal Maintenance

Vexus Contractors damaged underground utility boxes, communications damaged wires for the Mayberry and 83 intersection. Crew had trench work done for street lamp.

Month	School Zone			Traffic Signals Light Changes							
	Light Bulb Replacement	Re-set Controller	School Maint	Green	Red	Amber	Walk / Don't Walk	Trouble shoot Controller	Reg Maint	Misc	Total
October	0	0	8	1	1	0	0	6	37	45	90
24-25	0	0	8	1	1	0	0	6	37	45	90
23-24	19	43	146	14	14	15	29	60	365	459	1164

Storm Drainage Street Crews cleared debris from storm drains and ditches throughout the City.

City Crew Collect Debris Our Alley Crew cleaned alleyways and averaged 5 trailer loads daily and mowed an average of 2 miles of alleyway.

Tire Removal Our Streets Crew removed 280 tires from the City this month.

Tire Collection

Month	FYTD 23-24	FYTD 24-25
October	210	280
Totals	210	280

2024-25 Fleet Maintenance & Cost Summary

Charge Code	Work Orders	Preventive Maintenance	Cost \$
Oil Changes / PM	70	70	\$ 18,000
Repairs	18	0	\$ 25,000
October	88	70	\$ 43,000
FYTD 24-25	88	70	\$ 43,000
FY 23-24	1,012	717	\$ 492,800

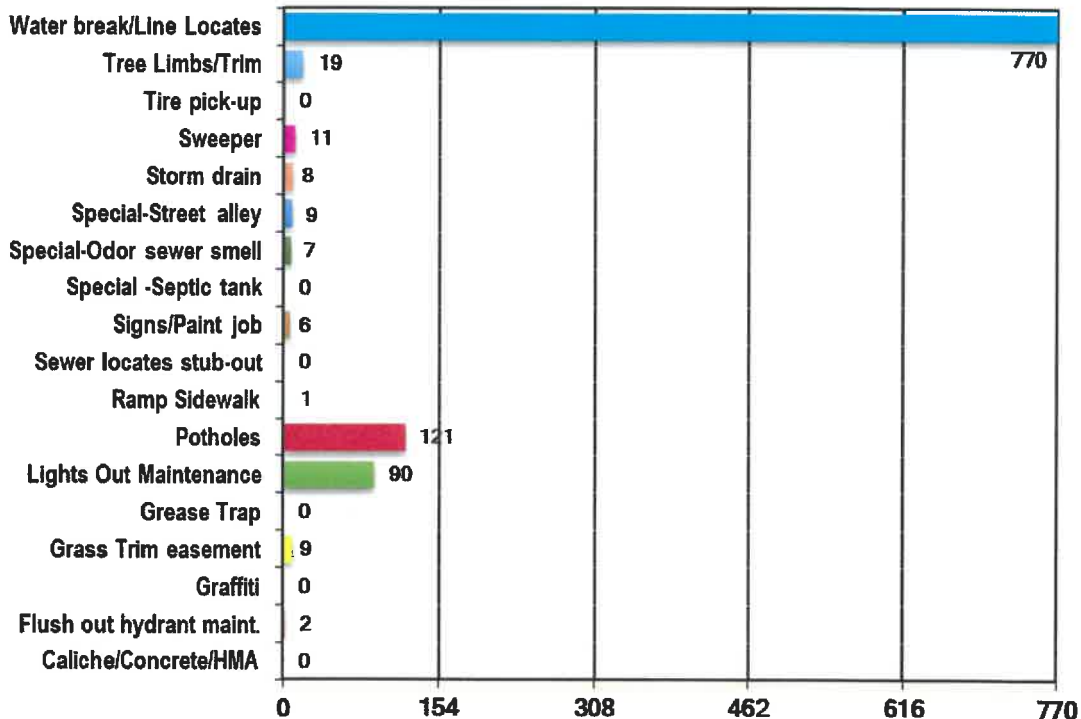
2024-25 Fleet Work Order Benchmark



Administration Request for Service Calls

Service Type	October	FYTD 24-25	FY 23-24
Caliche/Concrete/HMA	0	0	8
Flush Hydrant Maintenance	2	2	505
Graffiti	0	0	0
Grass Trim easement	9	9	115
Grease Trap	0	0	0
Lights Out Maintenance	90	90	1,164
Potholes	121	121	592
Ramp Sidewalk	1	1	11
Sewer locates stub-out	0	0	9
Signs/Paint job	6	6	43
Special -septic tank	0	0	0
Special-Odor smell	7	7	189
Special-Street alley	9	9	75
Storm drain	8	8	79
Sweeper	11	11	109
Tire pick-up	0	0	62
Tree Limbs/Trim	19	19	204
Water break/Line locates	770	770	8,214
Total	1,053	1,053	11,379

October 2024 Request for Service Calls

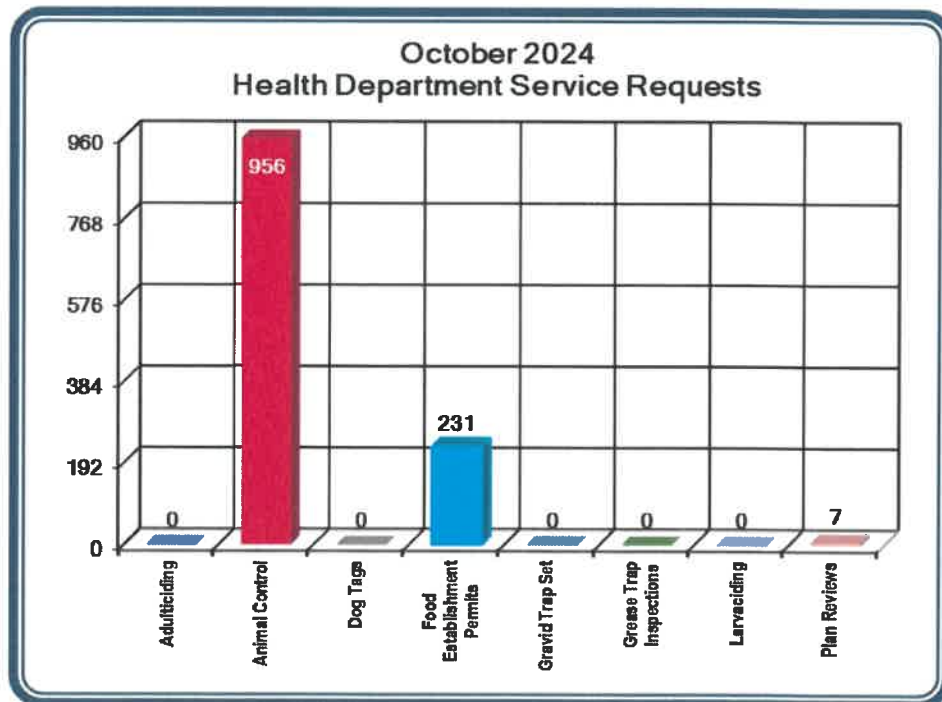


Health Department

Health Department Benchmark Summary

Following are the services provided by the Health Department for October 2024.

Service Type	October	FYTD 24-25	FY 23-24
Adulticiding	0	0	123
Animal Control	956	956	9,269
Dog Tags	0	0	33
Food Est. Permits	231	231	1,054
Gravid Trap Set	0	0	0
Grease Trap Inspections	0	0	0
Larvaciding	0	0	12
Plan Reviews	7	7	87
Total	1,194	1,194	10,578



Health Permits

A total of 231 Food Establishment permits were issued this month.

Food Establishment Permits		
Month	FY 23-24	FY 24-25
Oct	114	231
Totals	114	231

Animal Control Service Calls

Citizens called (956 calls) regarding Animal Control concerns.

Animal Control Calls		
Month	FYTD 23-24	FY 24-25
Oct	756	956
Totals	756	956

Health Department Animal Control

Our City's Animal Wellness Officers, Daniel, Ivan and Jesus reported the following Animal Control for October. The staff from Palmview and Alton are pending reporting for October. There were 181 requests for service orders completed by City staff this month.

Dogs

CITY	Stray	Bite Case	Seized	D.O.A.	Owner Surrender	Escape, Lost, Etc.	October	FY 24-25
Mission	65	4	0	14	0	0	83	83
Alton	0	0	0	0	0	0	0	0
Palmview	0	0	0	0	0	0	0	0
October	65	4	0	14	0	0	83	
FY 24-25	65	4	0	14	0	0		83
FY 23-24	1067	86	7	173	61	0		1048

Cats

CITY	Stray	Bite Case	Seized	D.O.A.	Owner Surrender	Escape, Lost, Etc.	October	FY 24-25
Mission	65	0	0	23	0	0	88	88
Alton	0	0	0	0	0	0	0	0
Palmview	0	0	0	0	0	0	0	0
October	65	0	0	23	0	0	88	
FY 24-25	65	0	0	23	0	0		88
FY 23-24	799	5	3	253	8	0		1068

Wildlife

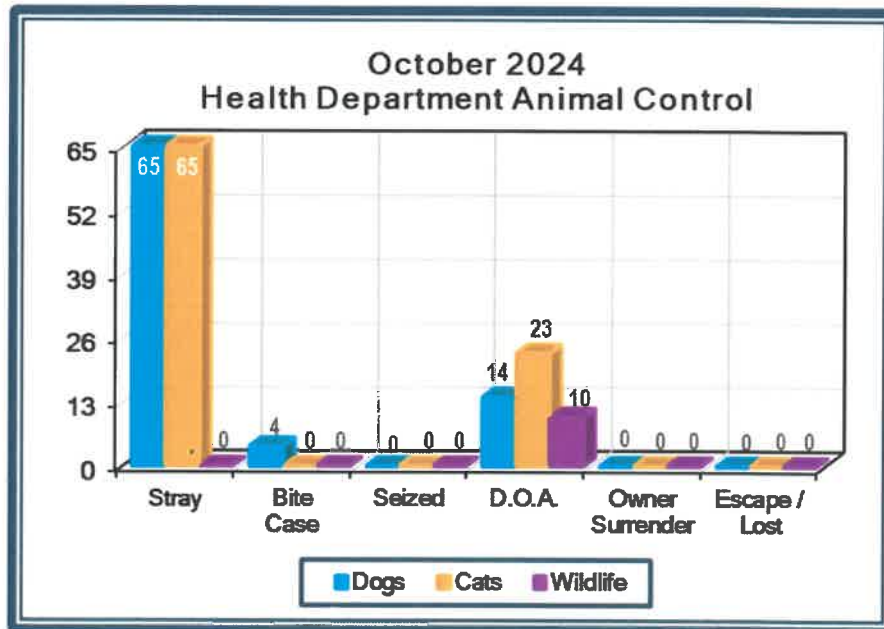
CITY	Stray	Bite Case	Seized	D.O.A.	Owner Surrender	Escape, Lost, Etc.	October	FY 24-25
Mission	0	0	0	10	0	0	10	10
Alton	0	0	0	0	0	0	0	0
Palmview	0	0	0	0	0	0	0	0
October	0	0	0	10	0	0	10	
FY 24-25	0	0	0	10	0	0		10
FY 23-24	23	0	0	128	3	0		166

Health Department Animal Control Summary

Below is our Health Department Animal Control Shelter fiscal year summary of dogs, cats, and wildlife.

October 2024 Health Department Animal Control

Animal Type	Stray	Bite Case	Seized	D.O.A.	Owner Surrender	Escape / Lost	Oct	FY 24-25
Dogs	65	4	0	14	0	0	83	83
Cats	65	0	0	23	0	0	88	88
Wildlife	0	0	0	10	0	0	10	10
Oct	130	4	0	47	0	0	181	
FY 24-25	130	4	0	47	0	0		181
FY 23-24	1,889	91	10	569	69	0		2,628





CITY OF
MISSION

Information Technology

Departmental Report October 2024

Information Technology Department Overview

In partnership with other City of Mission departments, Information Technology's focus is to maintain core technologies; plan for technology evolution; promote centralized data storage and reporting; consolidate business operations on standardized applications; provide effective communication tools; and enhance local area network (LAN) and mobile connectivity in the most efficient, team oriented, and fiscally responsible manner so that City of Mission residents, businesses and visitors receive the best service possible.

Equip new and existing units with new Technology

Equip units with in new in car video system, and tablet. In Progress about 98 % complete.

Multifactor Authentication

Purchase and configure Multi Factor Authentication to strengthen security posture. Implementation phase. Estimated completion End of November.

Work Orders

IT goal is to close tickets within 48 hours. Priority work orders are worked on first. 206 Work orders closed October 2024.

Windows 10 End of life

Windows 10 is reaching its end of life. All city computers need to be upgraded to windows 11. About 99% Complete.

Tyler Data Archive

Legacy public safety RMS servers and application are end of life. Data needs to be migrated to the hosted Tyler solution. Complete

Firewall

Replace current firewall. Implementation phase. Completion estimated 11/8/2024