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September 16, 2024

Abram Ramirez  
Information Technology Director  
City of Mission  
1201 East 8<sup>th</sup> Street  
Mission, TX 78572

RE: Sole Source for Procurement

Dear Mr. Ramirez:

Please accept this letter as confirmation that Tyler Technologies, Inc. is the sole developer, provider, and implementer of the Tyler ERP Pro (formerly Incode Financials), Municipal Justice (formerly Incode Court), Enterprise Public Safety (formerly New World Public Safety), Public Safety Pro (formerly Incode Public Safety) and Enforcement Mobile (formerly Brazos) software. Additionally, Tyler is the only party authorized to support, and update or modify the software.

Please let me know if you have any questions.

Regards,

A handwritten signature in blue ink that reads "Tina Mize".

Tina Mize  
Group General Counsel