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March 30, 2026

City of Mission
Attn: Abram Ramirez, IT Director
1201 E. 8th St.
Mission, TX 78572

RE: Sole Source for Procurement

Dear Mr. Ramirez:

Please accept this letter to confirm that Tyler Technologies is the sole source of its Tyler ERP Pro (formerly Incode Financials), Municipal Justice (formerly Incode Court), Enterprise Public Safety (formerly New World Public Safety), Public Safety Pro (formerly Incode Public Safety) and Enforcement Mobile (formerly Brazos) software. Tyler is the only party authorized to implement, support and update such software.

Tyler appreciates the trust that the City of Mission has placed in our company and products, and we will continue to work diligently to ensure your complete satisfaction with our software, service and support throughout the life of this partnership.

Please do not hesitate to contact me with any questions regarding the foregoing.

Regards,

A handwritten signature in cursive script that reads "Sherry Clark".

Sherry Clark
Group General Counsel
Sherry.clark@tylertech.com