

DIR-CPO-5025

Contract Start Date: 01/07/22

Contract Term Date: 01/07/27

Contract Expiration Date: 01/07/27

Vendor Information

[Netsync Network Solutions, Inc.](#)

Vendor ID: 13200303298

RFO: DIR-CPO-TMP-442

Contract Status: Active

VENDOR CONTACT:

[Bernardo Fierro](#)

Phone: 713-218-5000

[Vendor Website](#)

DIR CONTACT:

[Suzanne Carson](#)

Phone: (512) 475-4948

Contract Overview

Netsync Network Solutions, Inc. offers End-User IT Outsourcing (managed services) for information technology assets through this contract. Managed services include: Provisioning of Equipment; Desktop Outsourcing; and Asset Tracking. Support Services include: Service Desk; On -Site MAC; Remote Support; Standard and Ad Hoc Reporting Documentation; Break/Fix/Maintenance; and Unwind/End of Engagement services. Technology Services include: Mobility; HVD; Network Management; Software and Security Services. Contracts may be used by state and local government, public education, other public entities in Texas, as well as public entities outside the state. Resellers are not available for this contract. DIR has exercised the final automatic renewal option for this contract. This extends the contract through 1/7/2027.

Contract Details & Ordering Information

[Products & Services](#)



Products & Services

This contract offers the following products and services. Please contact the Vendor for the latest information.

Break/Fix Services

Computer Operations Services

Managed Services - Computers

Mobile Device Management

Security Services

Technical Services