

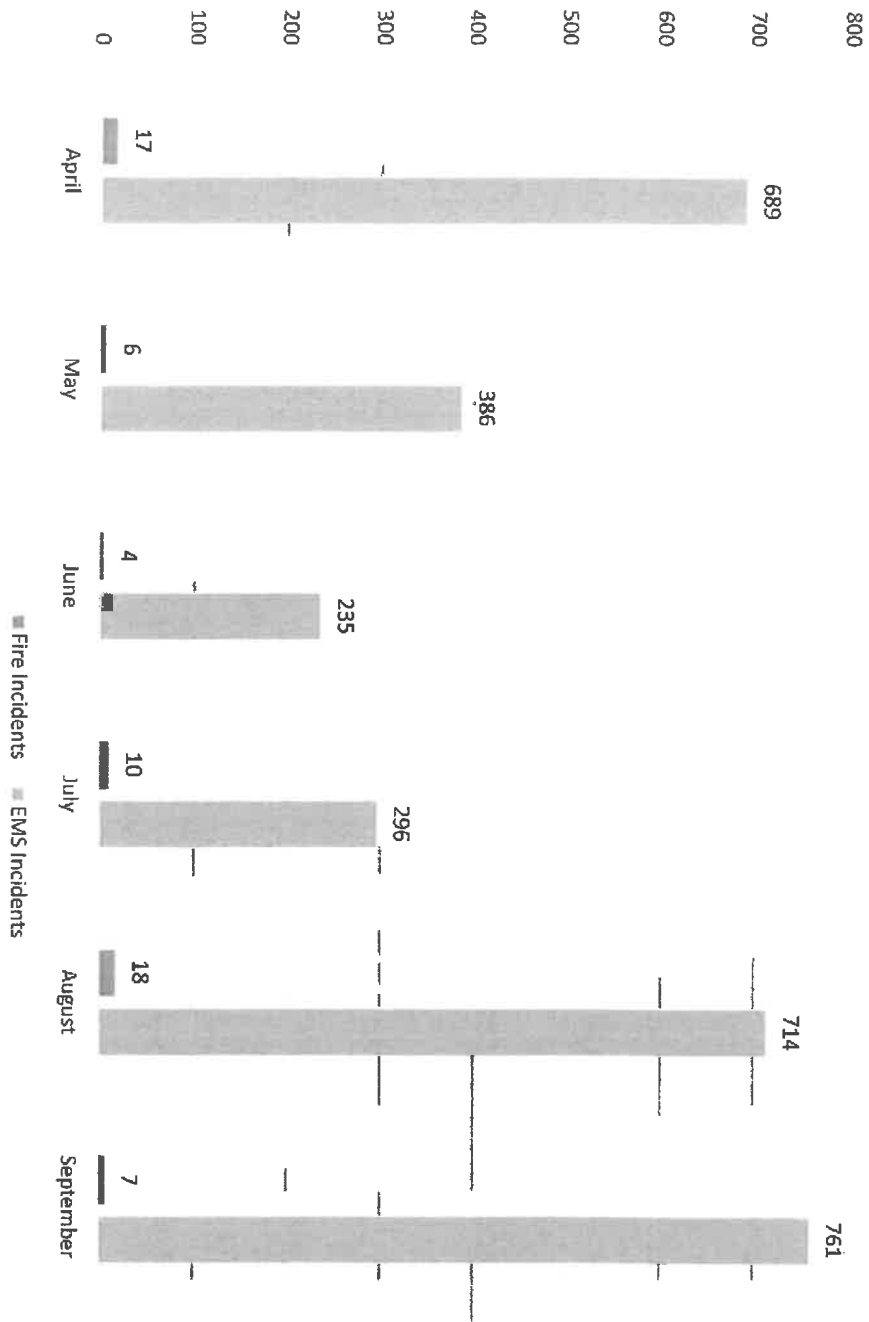
**MISSION FIRE DEPARTMENT  
MONTHLY REPORT**

**September 2024**

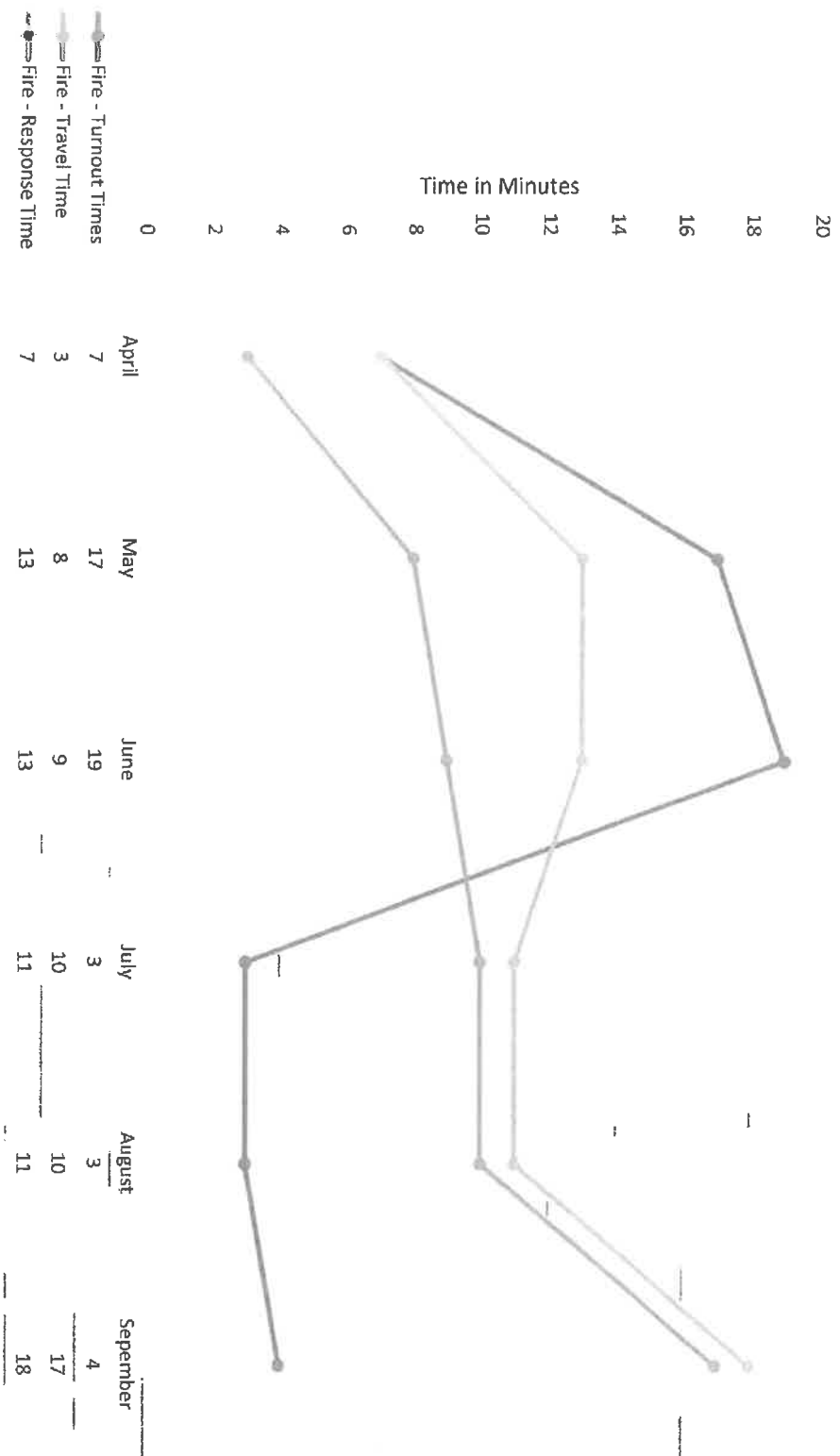


**“Dedicated to the Community we Protect... and Serve”**

### Incidents from April through September 2024



# Fire Response Time



# Fire Index - Incident Type Breakdown

This measure comes from the ESO Fire Index. See national performance at <https://www.eso.com/resource/live/index/>

Count of Total Incidents & Exposures

Aid Given/Received

Count of Incidents  
**768**

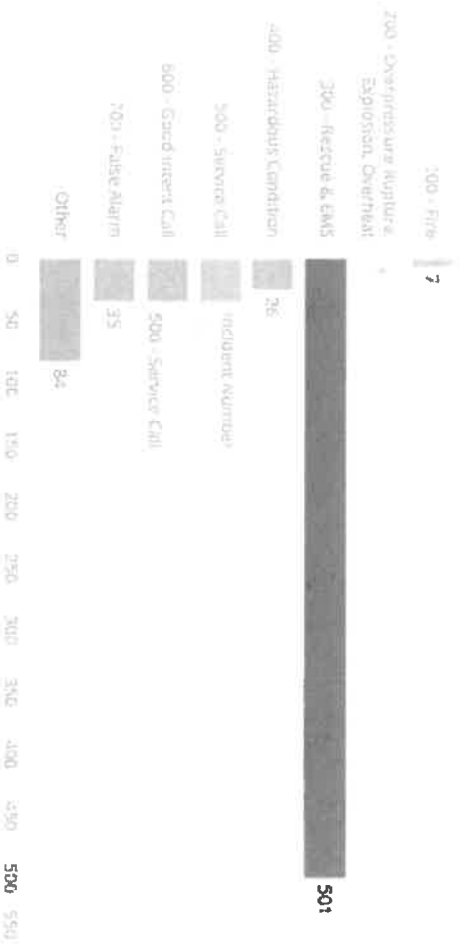
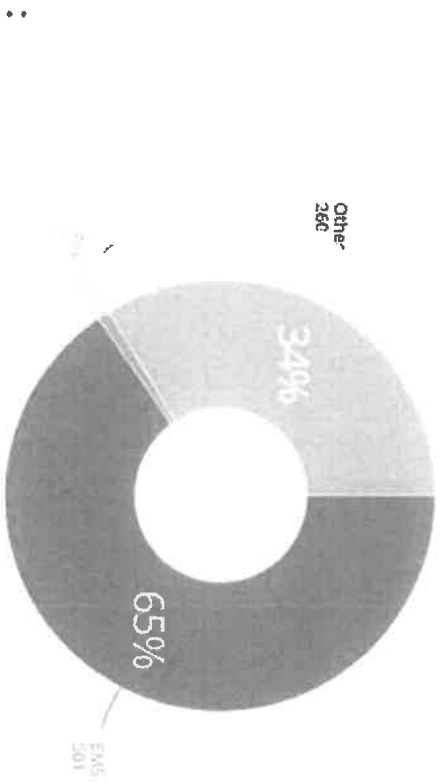
Aid Given  
**1**

Count of Exposures **768**

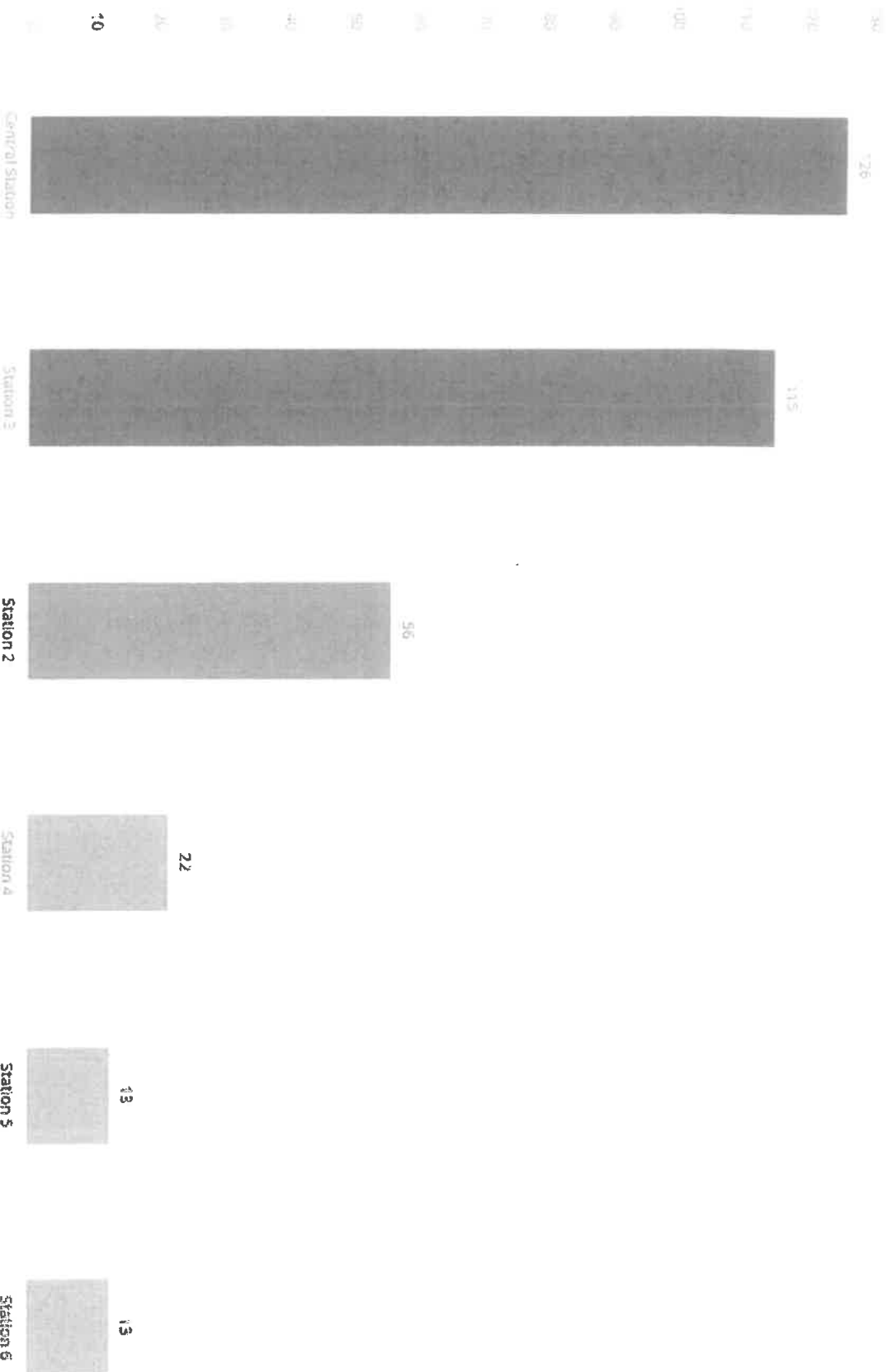
Aid Received **767**

EMS/Fire Incident Breakdown

Count of Incidents by Incident Type

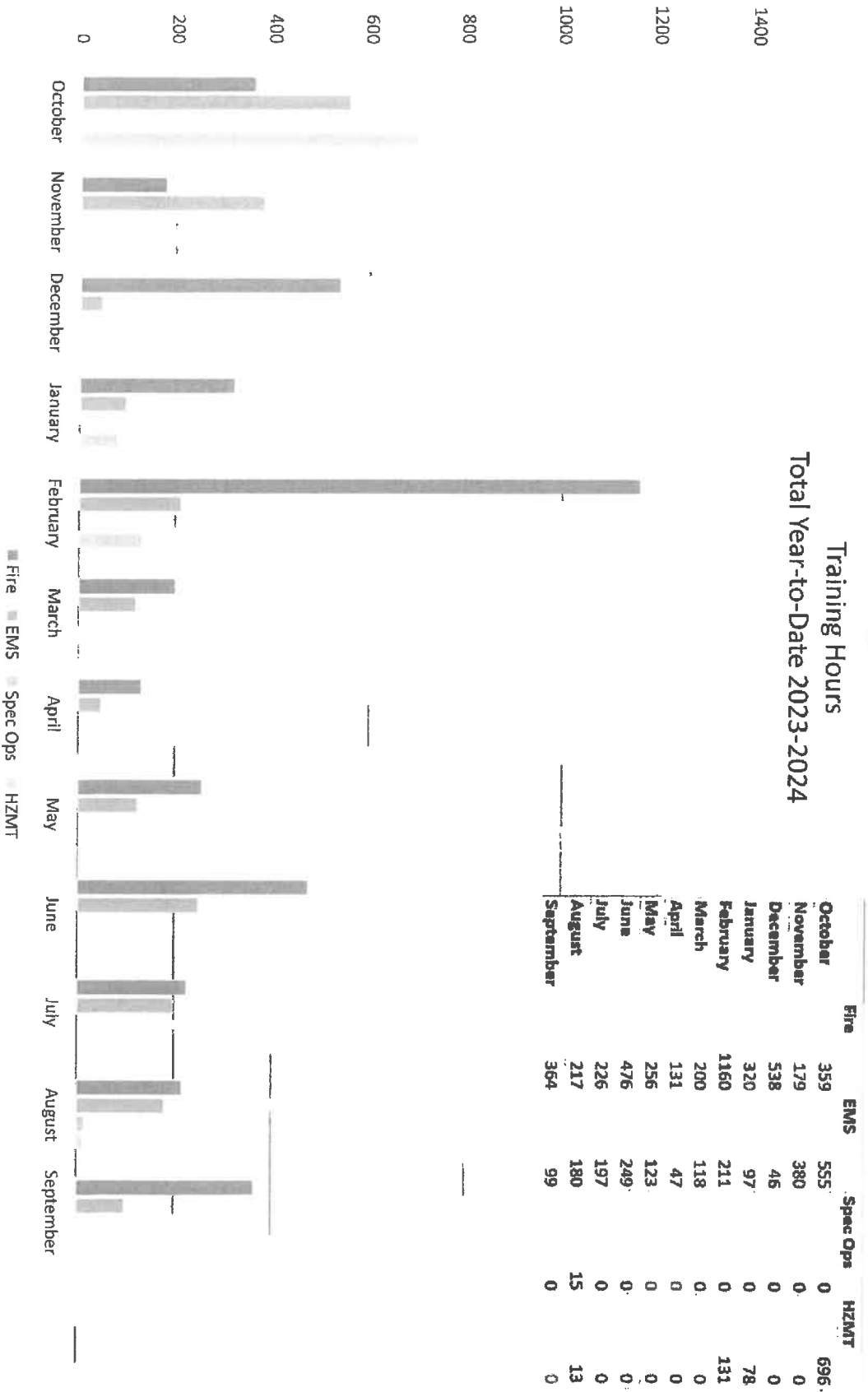


### September 2024 Incident Count by Station



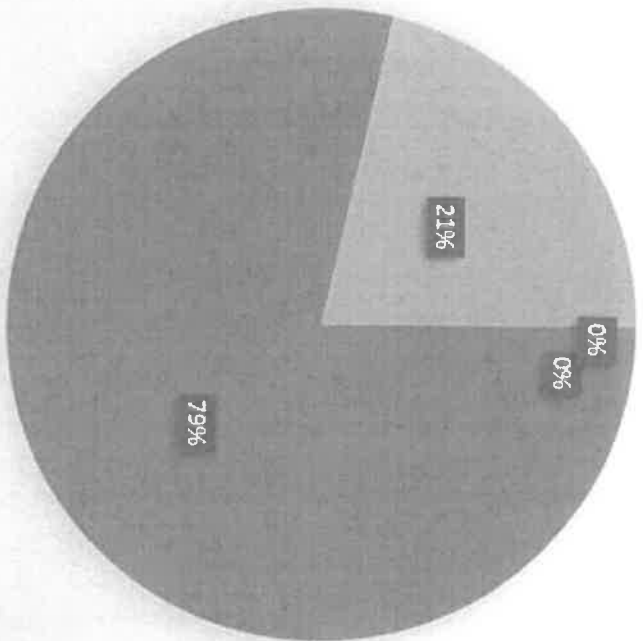


## Training Hours Total Year-to-Date 2023-2024





## September Training Hours



- Fire
- EMS
- Spec Ops
- HZMT

	Fire	EMS	Spec Ops	HZMT
September	364	99	0	0

**MISSION FIRE DEPARTMENT**  
**Emergency Ambulance Response Report**

**September 2024**



**“Dedicated to the Community we Protect... and Serve”**





Custom v Sep 1, 2024 - Sep 30, 2024 v

Counts % Rows % Columns

Week Ending	9/1/24	9/8/24	9/15/24	9/22/24	9/29/24	10/6/24	10/13/24	10/20/24	10/27/24	11/3/24	11/10/24	11/17/24	11/24/24	Total
Abdominal Pain	0.18%	1.66%	0.74%	1.11%	1.48%	0.18%								5.35%
Acute Pain, not elsewhere classified				0.18%										0.18%
Acute Respiratory Distress (Dyspnea)	0.18%	1.29%	0.74%	0.92%	1.11%	0.37%								4.61%
Alcohol use		0.18%			0.37%									0.55%
Allergic Reaction		0.18%	0.37%	0.37%	0.37%									1.29%
Altered Mental Status	0.18%	0.74%	0.18%	0.37%	0.37%	0.18%								2.03%
Anxiety reaction/Emot... upset	0.18%	0.74%	1.11%	0.92%	1.29%									4.24%
Asthma	0.18%													0.18%
Back Pain	0.18%	1.11%	0.18%	1.85%	1.29%									4.61%
Burn		0.18%												0.18%
Cancer				0.18%										0.18%
Cardiac arrest		0.37%	0.18%	0.18%	0.18%									0.92%
Chest Pain / Discomfort		1.29%	0.92%	1.48%	1.11%									4.8%
Chest pain on breathing		0.18%	0.18%											0.37%
Chest Pain, Other (Non-Cardiac)		0.55%	0.18%	0.37%		0.18%								1.29%
Congestive heart failure (CHF)				0.18%										0.18%
Convulsions			0.18%	0.18%	0.18%									0.55%
Dehydration			0.18%		0.18%									0.37%
Diabetic Hyperglycemia		0.55%		0.37%										0.92%
Diabetic Hypoglycemia		0.18%	0.18%	0.18%	0.37%									0.92%
Diarrhea			0.18%											0.18%
Dizziness		0.18%	0.55%	0.37%	0.55%									1.65%
Ear problem					0.18%									0.18%
Epistaxis				0.18%										0.18%
Extremity Pain		0.92%	0.74%	1.11%	1.11%	0.18%								4.06%

Week Ending	9/1/24	9/8/24	9/15/24	9/22/24	9/29/24	10/6/24	10/13/24	10/20/24	10/27/24	11/3/24	11/10/24	11/17/24	11/24/24	Total
Eye Injury		0.18%	0.18%											0.37%
Eye Pain				0.18%										0.18%
Failure to Thrive (Adult)					0.18%									0.18%
Fatigue				0.18%										0.18%
Febrile Seizures					0.18%									0.18%
Fever			0.55%	0.18%	0.37%	0.18%								1.29%
Foreign Body in Nostril					0.18%									0.18%
Foreign Body in Respiratory Tract					0.18%									0.18%
Gastrointestin.. hemorrhage					0.18%									0.18%
Generalized Weakness		0.92%	1.66%	1.48%	1.56%									5.72%
Headache		0.55%	0.55%	0.55%	0.37%									2.03%
Heat Exhaustion			0.18%											0.18%
Hemorrhage				0.18%										0.18%
Hypertension		0.18%	0.18%		0.55%									0.92%
Hyperventilati...			0.18%											0.18%
Hypotension			0.37%	0.18%										0.55%
Injury	0.37%	2.95%	4.43%	3.14%	3.14%	0.18%								14.21%
Laceration/Ab... (minor surface trauma)		0.37%		0.18%	0.18%	0.18%								0.92%
Laryngitis/Cro...		0.18%												0.18%
Malaise		0.37%		0.37%	0.18%									0.92%
Medical device failure			0.18%											0.18%
Mental disorder		0.18%	0.37%	0.18%										0.74%
Multiple injuries			0.18%											0.18%
Nausea		0.18%	0.18%	0.55%	0.74%									1.66%
No Complaints or Injury/Illness Noted	0.18%	2.21%	0.74%	1.85%	3.14%	0.18%								8.3%
Obvious Death	0.18%	0.18%	0.37%		0.55%									1.29%
Overdose Alcohol			0.18%	0.18%										0.37%
Overdose Cocaine		0.18%												0.18%

Week Ending	9/1/24	9/8/24	9/15/24	9/22/24	9/29/24	10/6/24	10/13/24	10/20/24	10/27/24	11/3/24	11/10/24	11/17/24	11/24/24	Total
Overdose - Unspecified		0.55%	0.18%	0.37%										1.11%
Pain (Non-Traumatic)		0.37%	0.18%	0.74%	0.55%									1.85%
Palpitations		0.18%	0.55%	0.18%										0.92%
Patient assist only				0.55%		0.18%								0.74%
Pelvic and Perineal Pain		0.18%	0.18%		0.74%									1.11%
Poisoning / Drug Ingestion		0.37%												0.37%
Pregnancy related conditions			0.37%	0.18%	0.18%									0.74%
Respiratory disorder		0.18%	0.18%	0.37%	0.18%									0.92%
Respiratory Failure			0.18%											0.18%
Seizures with status epilepticus	0.18%	0.74%	0.18%	0.37%										1.48%
Sexual Abuse		0.18%												0.18%
Stroke		0.18%	0.37%	0.74%										1.29%
Suicidal ideation		0.37%	0.18%	0.18%	0.37%	0.18%								1.29%
Suicide attempt			0.18%		0.18%									0.37%
Syncope / Fainting		0.92%	0.37%	0.37%	0.55%	0.37%								2.58%
Transient Cerebral Ischemic Attack (TIA)			0.18%											0.18%
Unconscious		0.18%	0.18%	0.18%										0.55%
Urinary system disorder				0.18%	0.18%									0.37%
Vomiting	0.18%	0.37%		0.55%	0.74%									1.85%
Total	2.21%	23.8%	20.85%	24.91%	25.65%	2.58%								100%



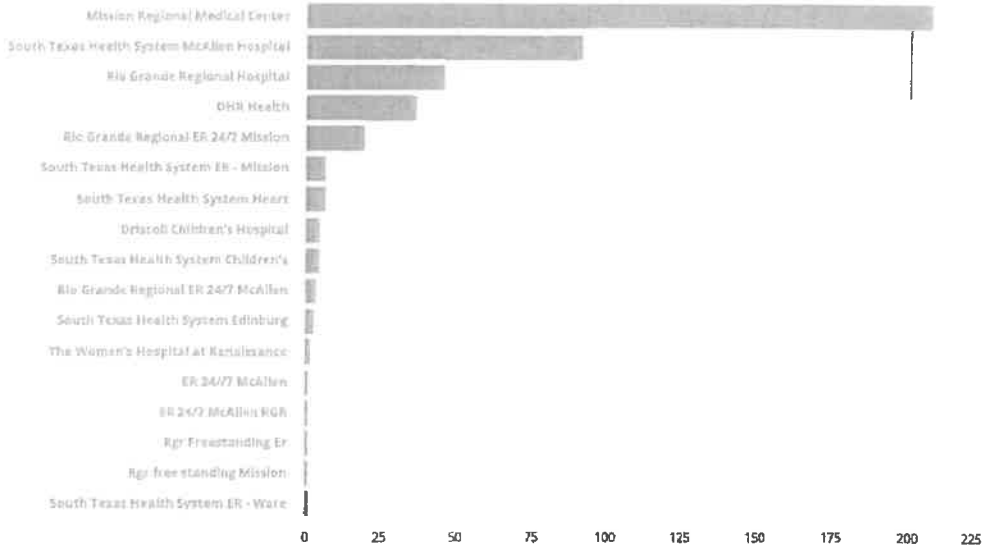
Custom v Sep 1, 2024 - Sep 30, 2024 v

440

RECORDS  
In Selected Time Slice

30

DAYS  
In Selected Time Slice



Counts	% Rows												% Columns												% All											
	9/1/24	9/8/24	9/15/24	9/22/24	9/29/24	10/6/24	10/13/24	10/20/24	10/27/24	11/3/24	11/10/24	11/17/24	11/24/24	Total																						
DHR Health		8	5	10	14									37																						
Driscoll Children's Hospital				3	1	1								5																						
ER 24/7 McAllen				1										1																						
ER 24/7 McAllen RGR				1										1																						
Mission Regional Medical Center	5	58	45	50	45	4								207																						
Rgr Freestanding Er		1												1																						
Rgr free standing Mission			1											1																						
Rio Grande Regional ER 24/7 McAllen		2	1	1										4																						
Rio Grande Regional ER 24/7 Mission		5	5	5	4	1								20																						
Rio Grande Regional Hospital	1	8	14	12	11									46																						
South Texas Health System Children's	1	2		1	1									5																						
South Texas Health System ER - Mission		1	1	1	1									7																						
South Texas Health System ER - Ware					1									1																						
South Texas Health System Edinburg		1		1		1								3																						
South Texas Health System Heart		1		3	2	1								7																						

Week Ending	9/1/24	9/8/24	9/15/24	9/22/24	9/29/24	10/6/24	10/13/24	10/20/24	10/27/24	11/3/24	11/10/24	11/17/24	11/24/24	Total
South Texas Health System McAllen Hospital		23	16	23	27	3								92
The Women's Hospital at Renaissance		1		1										2
Total	7	111	86	113	110	11								440



Previous Month ▾

Sep 1, 2024 - Sep 30, 2024 ▾

# 07:09

MM:SS  
Average Response Time

# 62%

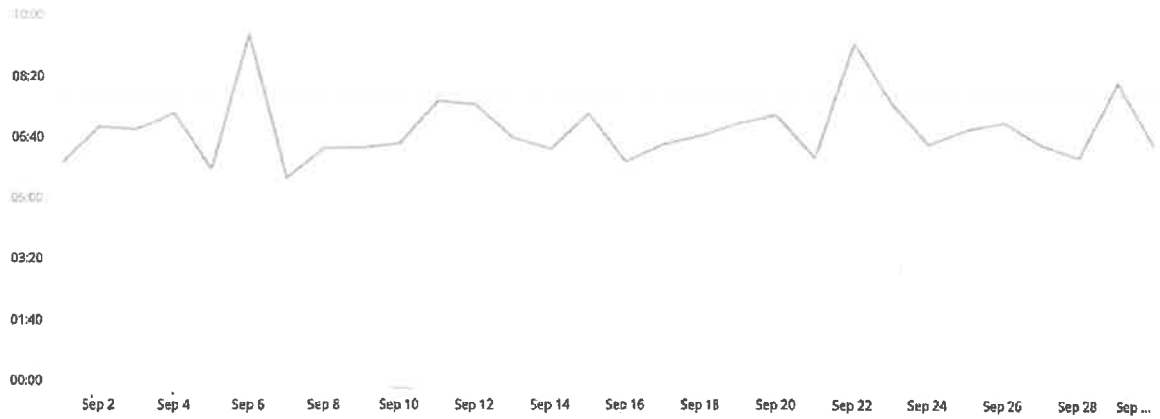
OF RESPONSES  
Response Time < 08:00

# 30

DAYS  
In Selected Time Slice

# 431

UNIT RESPONSES  
In Selected Time Slice



Counts	% Rows	% Columns	% All											
Week Ending	9/1/24	9/8/24	9/15/24	9/22/24	9/29/24	10/6/24	10/13/24	10/20/24	10/27/24	11/3/24	11/10/24	11/17/24	11/24/24	Total
00:00 - 04:59	2	19	13	20	12									66
05:00 - 07:59	3	44	41	49	56	7								200
08:00 - 08:59	1	16	6	14	12	2								51
09:00 - 09:59		9	11	8	13	1								42
10:00 - 11:59	1	14	9	12	9									45
12:00 - 14:59		5	5	3	4									17
15:00 - 16:59				3										3
17:00 - 17:59				1	1									2
18:00 - 19:59														
20:00 - 29:59		3		1	1									5
30:00 - 59:59														
<b>Total</b>	<b>7</b>	<b>110</b>	<b>85</b>	<b>111</b>	<b>108</b>	<b>10</b>								<b>431</b>
Exceptions:														0



<b>Undefined</b>		
Charge Adjustments		\$73,212.00
Charges in Period		\$827,700.00
Credits		(\$737,357.57)
<b>Total AR Change for Undefined</b>		<b>\$163,554.43</b>
<b>Mission</b>		
Null		\$2,424,477.90
Charge Adjustments		\$73,212.00
Charges in Period		\$827,700.00
Credits		(\$737,357.57)
<b>Accounts Receivable Change for Mission - 202409</b>		<b>\$163,554.43</b>
Null		\$2,588,032.33

Executive Summary for 216 - Mission



	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Grand Total
Gross Charges	\$142,800	\$85,885	\$124,960	\$105,322	\$207,260	\$381,113	\$780,712	\$830,968	\$795,756	\$925,762	\$884,084	\$900,912	\$6,165,534
Cash Collections	(\$40,404)	(\$15,024)	(\$37,981)	(\$31,480)	(\$27,963)	(\$8,704)	(\$62,028)	(\$209,331)	(\$198,912)	(\$216,930)	(\$238,020)	(\$268,549)	(\$1,355,335)
Gross Charge per Trip	\$1,373	\$1,363	\$1,358	\$1,549	\$1,818	\$1,798	\$1,791	\$4,776	\$1,851	\$2,017	\$1,873	\$1,971	\$1,827
Cash/Txp (CPT)	\$388	\$239	\$413	\$463	\$245	\$41	\$142	\$447	\$463	\$473	\$504	\$588	\$402
Payer Mix:													
Insurance	11.5%	19.0%	19.6%	17.6%	11.4%	20.8%	20.6%	15.8%	20.2%	17.9%	20.1%	10.1%	17.3%
Medicaid	18.3%	14.3%	14.1%	19.1%	18.4%	6.6%	11.9%	12.0%	10.5%	10.9%	11.9%	8.1%	11.4%
Medicare	41.3%	52.4%	41.3%	57.4%	39.5%	49.5%	51.1%	52.8%	53.3%	51.6%	48.7%	24.3%	46.8%
Private Pay	19.2%	14.3%	21.7%	20.6%	29.8%	22.2%	17.0%	19.9%	15.8%	16.6%	16.3%	6.6%	16.7%
Govt Misc	1.0%	1.6%	0.0%	2.9%	2.6%	1.9%	0.7%	1.1%	0.7%	1.5%	0.6%	0.4%	1.0%
Payer Research	9.6%	0.0%	3.3%	0.0%	0.9%	0.9%	0.0%	0.0%	0.2%	3.1%	3.0%	51.0%	7.8%
Level of Service													
ALS Non-Emergency	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%	0.0%	0.0%	0.0%	0.0%
ALS Emergency	76.9%	71.4%	65.2%	77.9%	73.7%	75.5%	74.1%	70.5%	76.7%	73.2%	78.8%	70.9%	74.0%
ALS-2	0.0%	4.8%	4.3%	4.4%	3.5%	1.9%	1.1%	1.3%	0.9%	2.0%	1.3%	1.1%	1.6%
BLS Non-Emergency	0.0%	0.0%	0.0%	0.0%	0.0%	0.5%	0.7%	0.4%	0.0%	0.2%	0.0%	0.0%	0.2%
BLS Emergency	23.1%	23.8%	30.4%	17.6%	22.8%	22.2%	24.1%	27.8%	22.1%	24.6%	19.9%	28.0%	24.2%
SCT A0429	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Facility Base	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Level of Service Volume													
Total Service Volume	104	63	92	68	114	212	436	468	430	459	472	457	3,375
ALS Non-Emergency TXP	0	0	0	0	0	0	0	0	1	0	0	0	1
ALS Emergency TXP	80	45	60	53	84	160	323	330	330	336	372	324	2,497
ALS-2 Emergency TXP	0	3	4	3	4	4	5	6	4	9	6	5	53
BLS Non-Emergency TXP	0	0	0	0	0	1	3	2	0	1	0	0	7
BLS Emergency TXP	24	15	28	12	26	47	105	130	95	113	94	128	817
Sct A0429 TXP	0	0	0	0	0	0	0	0	0	0	0	0	0
Service Others Cnt	0	0	0	0	0	0	0	0	0	0	0	0	0
Facility Base TXP	0	0	0	0	0	0	0	0	0	0	0	0	0
Ground Mileage	506	354	408	410	668	1,165	2,697	2,809	2,581	2,469	2,799	2,647	19,513





# Public Works

## September 2024 Monthly Report



Rene St Project

### Streets Department



Soleado St Project



Soleado St Project



Soleado St Project



Rene St Project



Rene St Project



### Public Works Projects



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# Utility Billing and Collection

## ANALYTICAL STATISTICAL COMPARISON

### ‡ UTILITY BILLING ACCRUALS ‡

BILLING TYPE	SEP - 2024	SEP - 2023	FY 23-24	FY 22-23
Water Consumption (Gals.)	383,502,000	481,876,000	4,302,206,000	4,341,481,000
Number of Customers	30,456	29,944		

### WATER & WASTEWATER

Water Sales	\$ 1,258,125	\$ 1,507,515	\$ 14,578,051	\$ 14,028,103
Water Sales - <i>Granjeno</i>	2,387	3,053	28,671	28,590
Water Connections	20,987	16,280	346,258	224,935
Reconnect Fees	5,850	7,325	126,675	70,345
Sewage Service	703,882	793,895	8,146,530	7,584,886
Sewage Service - <i>Granjeno</i>	1,161	1,252	16,073	14,971
Wastewater Connections	5,810	5,610	122,160	92,085
Industrial Sewer Surcharge	399	175	10,031	6,644
Service Charge	7,755	6,733	111,312	96,386
<b>Total</b>	<b>\$ 2,006,356</b>	<b>\$ 2,341,838</b>	<b>\$ 23,485,761</b>	<b>\$ 22,146,945</b>

### SANITATION

Garbage Fees	\$ 687,628	\$ 558,945	\$ 8,949,703	\$ 7,348,822
Brush Fees	104,121	103,018	1,352,881	1,059,092
<b>Total</b>	<b>\$ 791,749</b>	<b>\$ 661,963</b>	<b>\$ 10,302,584</b>	<b>\$ 8,407,914</b>

### DRAINAGE ASSESSMENT FEE

Drainage Assessment Fee	\$ 106,746	\$ 105,334	\$ 1,272,042	\$ 1,172,958
<b>Total</b>	<b>\$ 106,746</b>	<b>\$ 105,334</b>	<b>\$ 1,272,042</b>	<b>\$ 1,172,958</b>

<b>Total Billing</b>	<b>\$ 2,904,851</b>	<b>\$ 3,109,135</b>	<b>\$ 35,060,387</b>	<b>\$ 31,727,817</b>
----------------------	---------------------	---------------------	----------------------	----------------------

### ‡ UTILITY COLLECTIONS CASH ‡

COLLECTIONS	SEP - 2024	SEP - 2023	FY 23-24	FY 22-23
<b>Total Collections</b>	<b>\$ 1,876,341</b>	<b>\$ 2,224,353</b>	<b>\$ 23,482,943</b>	<b>\$ 21,377,372</b>

## Water Distribution

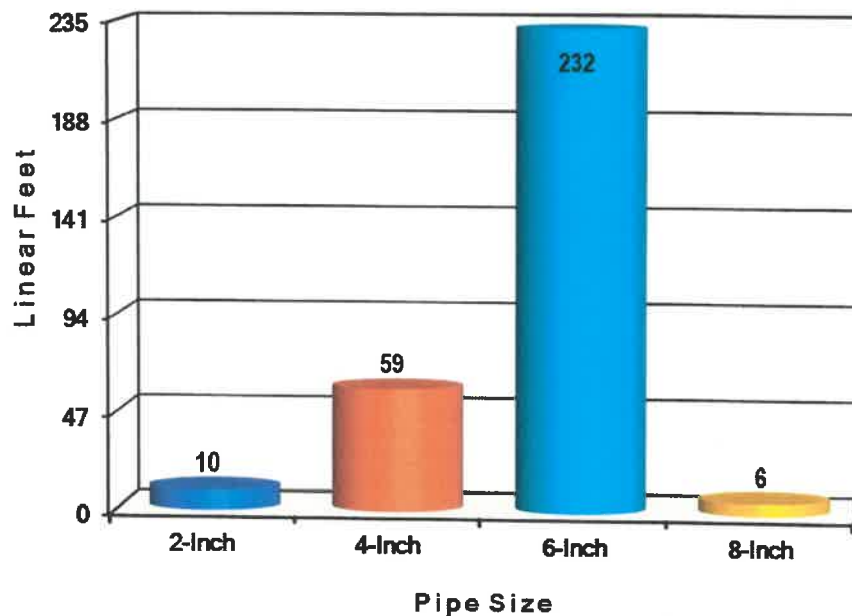
### Utility Line Installation

Water Distribution Crews installed 307 Linear Feet of Utility Line. Below are the locations where the broken line repairs took place. There were seventeen (17) major water line breaks repaired.

### Water Distribution - Utility Line Installation

2-Inch		4-Inch		6-Inch		8-Inch	
Mayberry / E 12 <sup>th</sup>	1	1047 Los Ebanos	40	405 Erma Ave	4	13 <sup>th</sup> / Miller	4
1404 E Expwy 83	1	1510 Charles St	6	1510 Charles St	6	Erma / West "F" St	2
Golf Course	2	215 Adams	2	Lions Park	130		
513 Glasscock	6	2805 Santa Olivia	1	1514 Avalon	90		
		1003 West "I" St	2	San Antonio / 2 ½ St	2		
		516 Rio Grande	2				
		2006 Crisantema Ave	1				
		Lions Park	3				
		3307 Santa Olivia	2				
10 LF		59 LF		232 LF		6 LF	

September 2024  
Utility Pipe Line Installation



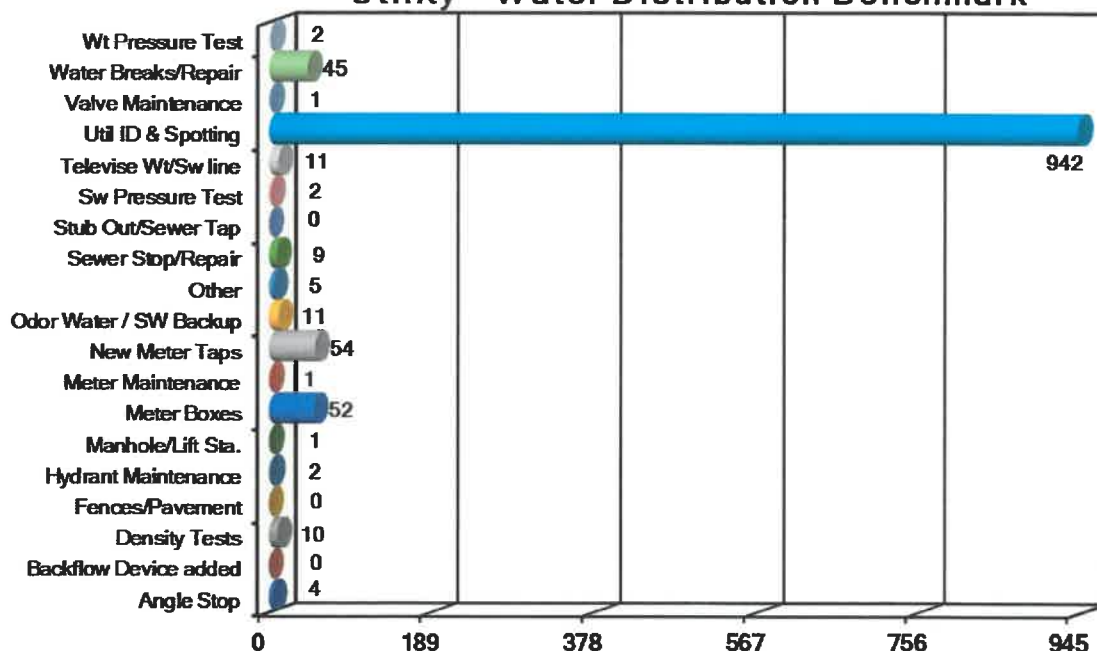
## Water Distribution

### Water Distribution - Maintenance Benchmark Summary

The following is Water Distribution's maintenance benchmark summary for September 2024.

Service Type	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	FY 23-24	FY 22-23
Angle Stop	11	22	13	12	12	12	34	13	4	12	6	4	155	132
Backflow Device	1	0	0	0	0	0	0	0	0	0	0	0	1	0
Density Tests	0	2	41	14	26	8	30	3	0	0	10	10	144	529
Fences/Pavement	0	0	0	0	0	0	0	0	0	0	0	0	0	10
Hydrant Maintenance	81	64	31	17	46	65	48	112	18	4	17	2	505	357
Manhole/Lift Station	17	5	1	14	17	2	6	6	0	2	5	1	76	92
Meter Boxes	61	76	64	86	37	40	43	83	41	47	81	52	711	499
Meter Maintenance	4	5	18	44	4	32	4	8	2	2	3	1	127	67
New Meter Taps	63	77	64	86	44	45	43	82	55	48	83	54	744	507
Odor Water	27	13	17	23	20	19	10	18	12	9	11	11	190	271
Other	10	0	1	7	2	4	47	12	3	59	82	5	232	104
Sewer Stop/Repair/Tap	12	17	6	16	18	24	17	7	7	6	11	9	150	216
Stub Out Sewer	0	1	0	0	0	0	0	0	0	9	0	0	10	0
Sewer Pressure Test	0	13	0	0	41	1	0	11	10	6	5	2	89	154
Televise Sewer line	0	0	0	0	0	0	0	0	0	1	16	11	28	0
Utility ID & Spotting	363	504	404	535	540	609	515	654	951	824	923	942	7,764	7,630
Valve Maintenance	2	2	2	0	1	2	8	7	2	0	0	1	27	22
Water Break/Repair	19	40	52	44	31	18	35	26	40	62	38	45	450	340
Water Pressure Test	0	1	1	10	5	8	6	2	1	0	0	2	36	99
<b>Totals</b>	<b>671</b>	<b>842</b>	<b>715</b>	<b>908</b>	<b>844</b>	<b>889</b>	<b>846</b>	<b>1044</b>	<b>1146</b>	<b>1091</b>	<b>1291</b>	<b>1152</b>	<b>11,439</b>	<b>11,029</b>

September 2024  
Utility - Water Distribution Benchmark



**Water Distribution - Utility Inspections** Utility Inspectors, Mr. Lupe Vela and Mr. Carlos Fuentes, conducted inspections on thirty-three sites below, performed 10 Density Tests, 2 Air, 2 Mandrel Tests. There was 220 line locates.

	Site/Subdivision	Start Date	Completion Date	Location	Inspection Description
1	All Heart Church	3/2023		3 Mile / Shary	Under Construction
2	Anacua Village	7/2024		Mayberry / 8 <sup>th</sup> St.	Under Construction
3	Anzalduas Industrial Park PH 1	4/2024		Military / Bryan	Under Construction
4	Anzalduas Industrial Park PH 7	3/2024		Military / Bryan	Under Construction
5	Augusto Contreras	2/2023		Shary / Bus 83	Under Construction
6	Bentsen Grove	9/2022		Inspiration / 1 Mile South	Under Construction
7	Bentsen Palm PH III	1/2023		Inspiration / 1 Mile South	Under Construction
8	Bryan Landing	7/2024		Bryan / N. 2 Mile	Under Construction
9	Camelias Plaza	9/2023		FM 495 / Bryan	Under Construction
10	Cap Storage Victoria Drive, LLC	6/2023		Shary / Victoria	Under Construction
11	City of Mission W-A15, S Conway L.S.	7/2020		Trinity / Conway South	Under Construction
12	Coastal Plaza	11/2021		Expressway / Bryan Road	Under Construction
13	Cross Church	7/2023		Expressway / Glasscock	Under Construction
14	Crystal Estates	9/2023		Inspiration Rd / Esperanza	Under Construction
15	Deleon-Zamora	7/2024		4 Mile / Conway	Under Construction
16	El Milagro PH I	12/2022		Los Indios / Bryan	Under Construction
17	Excel Carriers	7/2023		3 Mile / La Homa	Under Construction
18	Holland Terrace	7/2024		Holland / 25 <sup>th</sup> St.	Under Construction
19	Khit Chiropractic	7/2024		Bryan / Bus 83	Under Construction
20	Las Esperanzas	1/2023		Glasscock / Frontage 83	Under Construction
21	Las Misiones De San Jorge	9/2023		S Conway / Military	Under Construction
22	Lucksinger Apartments	9/2021		Lucksinger / Bus 83	Under Construction
23	Mayfair at Trinity	5/2024		Bryan / Trinity	Under Construction
24	Monarza Estates	9/2023		3 ½ N Mayberry	Under Construction
25	Retama Village VI	7/2024		Military / Schuerbach	Under Construction
26	Sendero Phase I	1/2023		1 Mile South	Under Construction
27	Sendero Phase II	2/2022		1 Mile South	Under Construction
28	Sharyland Bus Park PH I	3/2022		Anzalduas / Military	Under Construction
29	Shary Town Plaza	7/2023		Shary / 4 <sup>th</sup> St.	Under Construction
30	Springwood Manor Estates	6/2024		Stewart / School Lane	Under Construction
31	The Reserve at Taylor	4/2024		Taylor / FM 495	Under Construction
32	Tierra Dorada Lift Station	7/2024		Tierra Dorada	Under Construction
33	Turtle Cove	9/2023		Mile 3 / White Oak	Under Construction

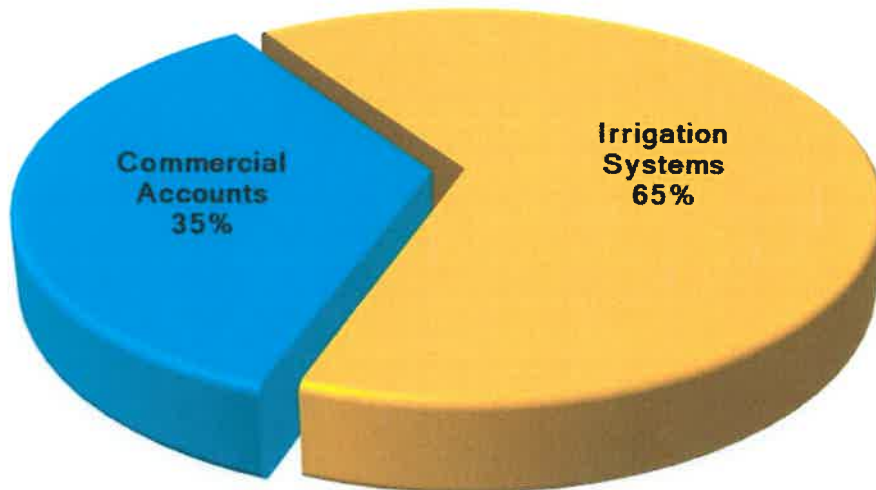
### Water Distribution - Backflow Prevention Inspections

There were again twenty (20) Backflow Prevention Assembly Inspections that Mauro Anzaldia Jr. performed to keep our water lines free from back siphonages and water backflow contamination for September.

#### 2023-24 Backflow Inspections

Tests / Surveys	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	FY 23-24	FY 22-23
Inspection of <i>Commercial Accts</i>	9	7	5	7	8	4	3	5	4	5	7	7	71	80
Inspection of <i>Sprinkler Accts</i>	14	16	11	13	10	12	9	9	7	10	13	13	137	165

September 2024  
Backflow Prevention Inspections



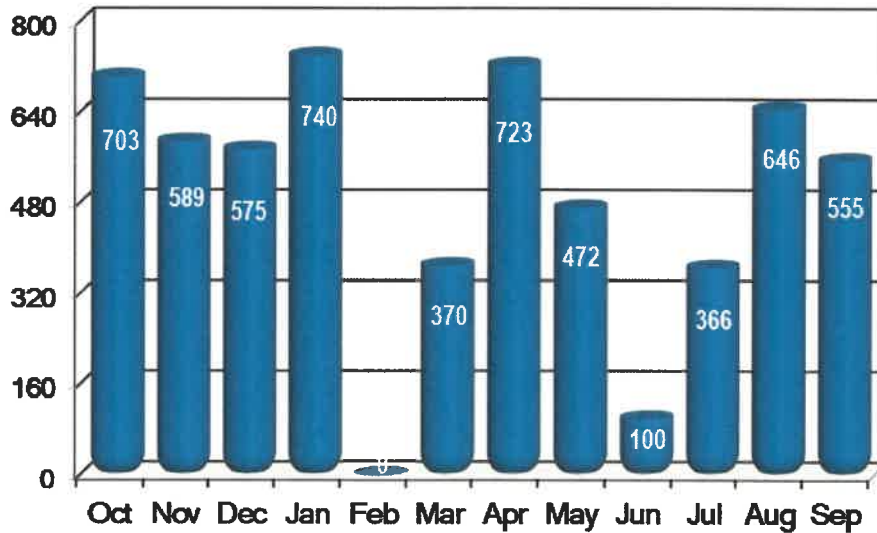
### Water Distribution - Sewer Collection

Our Sewer Collection Crews inspected and maintained monthly the City's 40 active Sewer Lift Stations and approximately 374.58 miles of sewer lines by responding to 11 sewer backups, 11 sewer line televised sites, cleaned 12 sewer line site (3 Vactor/ 9 Jet Rodder) and 555 lift station work orders for this month.

#### 2023-24 Sewer Lift Station Inspections & Vactor Cleaning Services

Service Type	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	FY 23-24	FY 22-23
Lift Stations Inspections	703	589	575	740	0	370	723	472	100	366	646	555	5839	6280
Televised Sites	0	0	0	0	0	0	0	0	0	1	16	11	28	0
Televised Linear Feet (LF)	0	0	0	0	0	0	0	0	0	600	11405	3514	15519	0
Vactor/Jet Rodder Serviced Sites											11	12	23	0
Vactor/Jet Rodder Cleaned LF											2593	1835	4428	0

Sewer Collection Lift Station Inspections





## Water Treatment Plant

**Water Production** Water Plant Operators at our North and South Water Treatment Plants treated 375.761 million gallons of water.

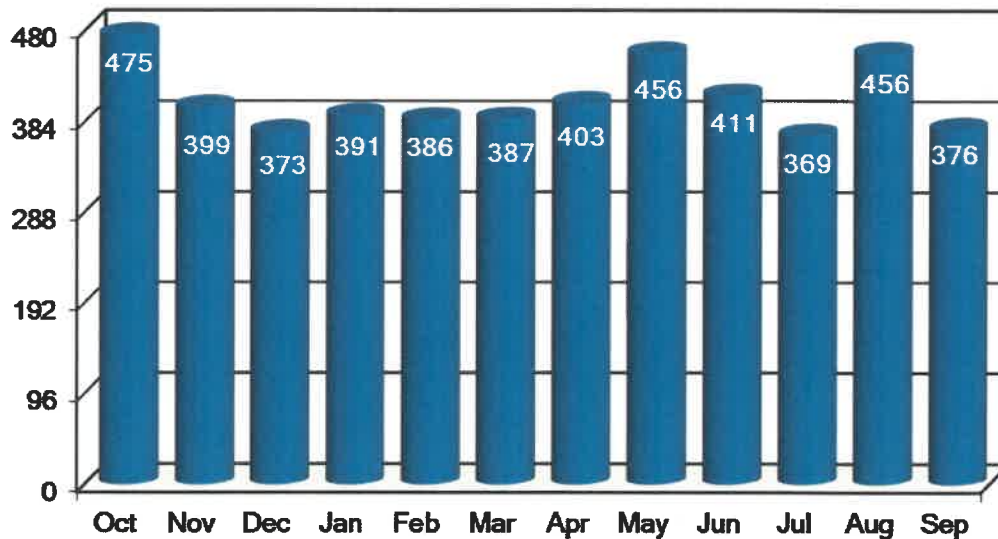
### 2023-24 Water Million Gallons (MG)

Avg	Max	Min	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	FY 23-24	FY 22-23
13	17	10	475	399	373	391	386	387	403	456	411	369	456	376	4,882	4,915

Parameters Exceeded: N/A

Rainfall: 4.70"

### 2023-24 Water Production Million Gallons (MG)



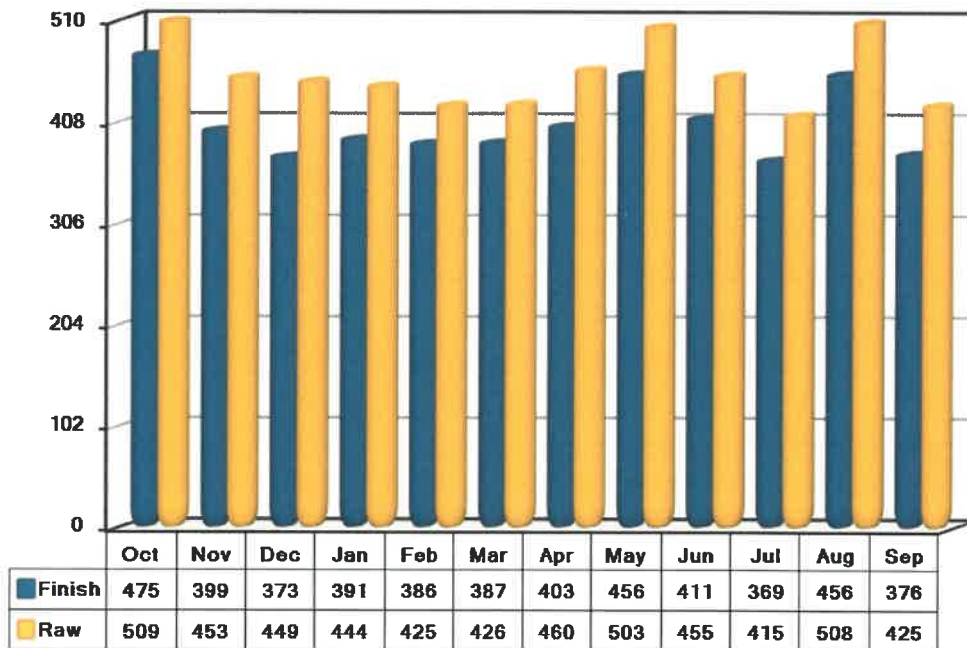
### Operations and Maintenance - North Water Treatment Plant

- The International Dioxide (IDI) Company collected the monthly chlorite samples.
- Staff continued with performing maintenance on pumps and motors.
- Operators performed required daily and monthly water lab analysis, backwashed and cleaned required filters.
- COVID-19 safety practices continue based on the CDC Guidelines and staff are encouraged to wear masks and practice social distancing.
- Reviewed water quality lab results from the following certified laboratories:
  1. Ana-Lab (Chlorite, TOC, SUVA)
  2. Eurofins Eaton Analytical (Chlorite)

### Operations and Maintenance - South Water Treatment Plant

- The International Dioxide (IDI) Company collected the monthly chlorite samples.
- Operators continued with regular maintenance of pump and motors, as well as, kept up with mowing grass in the facilities and towers.
- Currently, Falcon Reservoir water level is at 13.6% and Amistad Reservoir water level is at 27.0%, respectively. The average of both water reservoir levels is at 20.3%.
- Operators performed daily and monthly water lab analysis, backwashed and cleaned required filters.
- Staff performed necessary water plant and reservoir adjustments; such as water influent, water effluent, water levels and chemical adjustments.
- Staff maintained grass trimmed at two treatment plants, reservoirs and distribution water towers.
- Initiated preventive maintenance on equipment as deemed necessary and exercised emergency generators weekly.

**Water Treatment Plants  
2023-24 Raw & Finish Water  
Million Gals. (MG)**



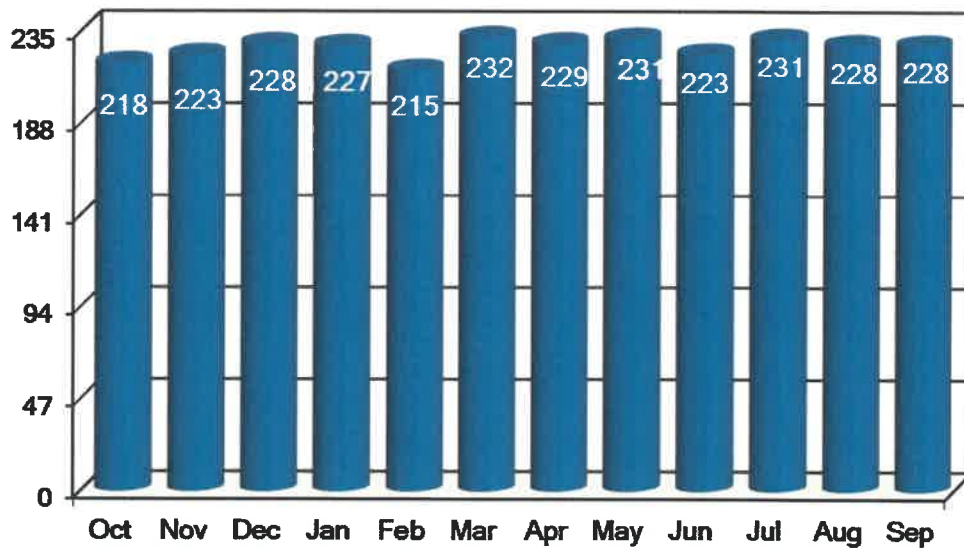
## Wastewater Treatment Plant

**Wastewater - Treatment** Wastewater Plant staff treated 227.750 million gallons of Wastewater.

### 2023-24 Wastewater Million Gallons (MG)

Avg	Max	Min	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	FY 23-24	FY 22-23
7.5	8.5	6.9	218	223	228	227	215	232	229	231	223	231	228	228	2,713	2,719

### 2023-24 Treated Wastewater Million Gallons (MG)



**Wastewater - Wastewater Plant Status** No violations this month and Plant operated at 54.90% capacity; Plant is rated at 13.5 mgd; Yearly averaged 7.411 mgd. There was 4.35 inches of rainfall this month.

**Wastewater - Risk Management Program** Wastewater Plant followed the suggested CDC Guidelines for COVID-19, as well as, all employees received Proper Protection Equipment when needed. All cleaning and disinfection are done by janitorial staff. Facilities Department checked all filters for buildings with climate control systems and also checked safety equipment for fire hazard preparation. Staff was instructed to inform authorities if unauthorized personnel were in the Plant after hours.

**Wastewater - Staff Developments** Carlos Jasso and Wilson Santana passed their Wastewater Level "D" Operator exams and now obtain the TCEQ Level "D" license. Ramiro Ortiz, WWTP Chief Operator, is responsible for the process control of the Plant, all processing water samples, and TCEQ compliances, a critical role for all Wastewater Plant operations.

**Wastewater - Facility Activities** The Supervisory Staff continues to support the team with training goals and best practices towards maintaining the Plant in compliance with TCEQ regulatory inspections. Other rehabilitation projects are on their way and are pending approvals. These projects will allow the Plant to continue to provide effective sewage treatment and environmental protection of water for the State of Texas.

**Wastewater - General Maintenance** Staff maintained grass trimmed, initiated preventive maintenance on equipment as deemed necessary; and (automatically) exercised two emergency generators once a week. In-house repairs were completed as follows.

1. Odor control systems were monitored and adjusted to reduce malodorous emissions.
2. Operators continued routine cleaning of Clarifiers side walls to remove algae buildup.
3. Pumps at our Main Lift Station were exercised for better flow to our Screening System at head works.

4. Operators cleaned "Tea Cup" Grit System at head works on a weekly basis.
5. Maintenance Crew worked on Lift Station pumps and pumps were exercised at the Main Lift Station and grounds keeping was done by all Operators.
6. Maintenance Operators worked on thickener pump leaks, repairs, adjustments.
7. Operators worked on maintaining a proper level at the Pretreatment Pond.
8. Maintenance greased bearings on schedule.
9. Gate for holding tank 1 was put out of service to have motor rewind.

**Wastewater - Contract Work**

City's Contracted out electricians worked on the following.

1. J&E was not operational at the Plant this month.
2. Hill-Tex work done at the Plant was as follows.
  - Worked on RAS pump motor 3.
  - Worked on lighting for UV area on west side of Plant.
  - Worked on UV wiring for the level sensor and disconnected aeration pond wires.

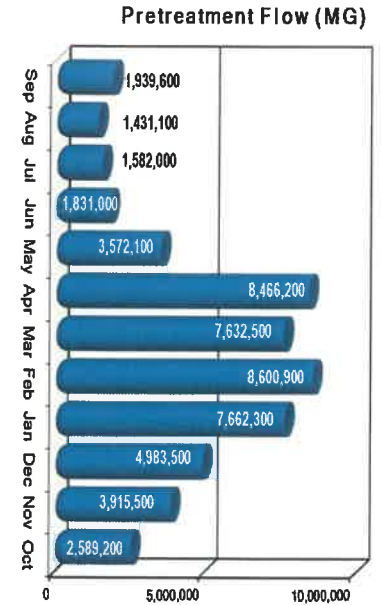
**Wastewater - Other Contract Work**

1. CB3 continued to provide the Plant with sludge and grit removal services.
2. Cintas continued to provide uniform services and entrance door mat replacements on a weekly basis.
3. Polydine continued to supply us with polymer totes for aiding in sludge dewatering at Belt Press System.
4. Facilities Department worked on the Plant's Administration building and air filter exchanges for Plant.

**Wastewater - Lab Status** All equipment and supplies met TCEQ standards for analysis and are concurrent with Standard Methods. ERA annual testing was completed and Lab passed all analysis categories. Reports were finalized and sent to TCEQ for annual compliance. Plant Supervisor continued using the EPA Discharge Monitoring Report federal reporting system to comply with TCEQ regulations; Plant is following all TCEQ rules and regulations, cleaning up water and its reintroduction back to the environment.

**Wastewater - Special Projects** Capital Improvement Projects include clarifier covers for UV protection Industrial pond rehab, Digester Aeration upgrade and other needed projects. Discussed for future improvements for redundancy at our Dewatering Sludge System (Belt Press). Clarifier Covers or equipment needed for algae removal is a project that the Plant is initializing whereby the removal of algae buildup at the clarifier walls and weirs, the treatment process gains a significant increase in disinfection. Equipment downstream of the clarifier system is cleaner and decreases wear and tear of UV light bulbs and eliminates man hours and reduce risk of injury.

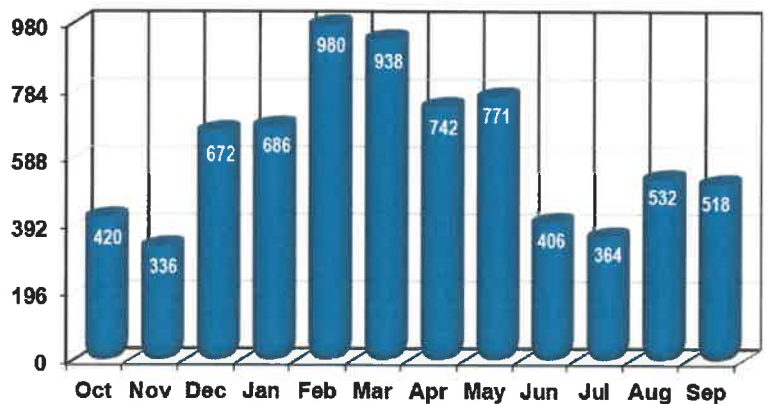
**Pre-Treatment** Four surface aerators and motors are operational. Clarifier at Pretreatment was cleaned up of debris on the surface. All industrial flows to the Plant continued to be accounted for by meter totalizers and truck tickets. The Lone Star Citrus Company transported 8 truckloads of 40,000 gallons of citrus wastewater to the Pretreatment System. Pretreatment flow of waste from Rio Grande Juice Company and MPI (Metal Plating Industry) totaled 1,939,600 million gallons. Total sludge hauled was 37 cubic yards equivalent to 518 roll off containers.



**2023-24 Sludge Removal**

Month	Roll Offs	Cu/Yds
Oct	30	420
Nov	24	336
Dec	48	672
Jan	49	686
Feb	70	980
Mar	67	938
Apr	53	742
May	56	771
Jun	29	406
Jul	26	364
Aug	41	532
Sep	37	518
FY 23-24	530	7,365
FY 22-23	511	10,220

**2023-24 Sludge Removal - Cubic Yards**



### Street Division - Benchmark Summary

Our Street Crews paved 1,315 linear feet, patched approximately 796 potholes; placed a total of 17 signs, 16 poles (cemented); inspected and repaired 86 traffic lights and street lamps; 1,128 street miles was swept; removed 190 tires; one (1) demolished home and street crews cleared right-of-way tree limb obstructions. There were 188 customers and a monetary Collection of Debris totaling \$ 4,959.

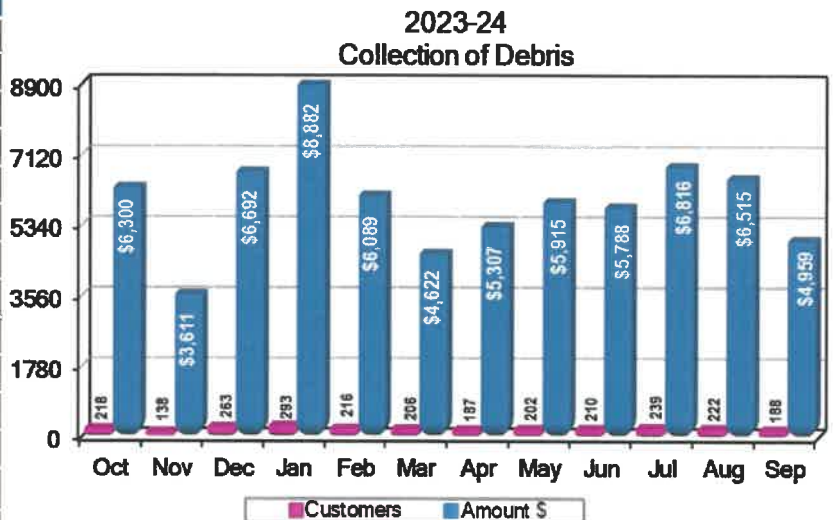
### Street Improvement & Construction Projects

Project Name	Linear Feet	Construction % Completion	Current Status	Project Cost	Contractor
Soleado Street Project	368 LF 120 Tons	100%	Complete	\$ 8,820	Street Department
Rene Street Project	947 LF 160 Tons	100%	Complete	\$ 11,760	Street Department

**Collection of Debris** There were 188 customers with a collection of debris totaling \$ 4,959.

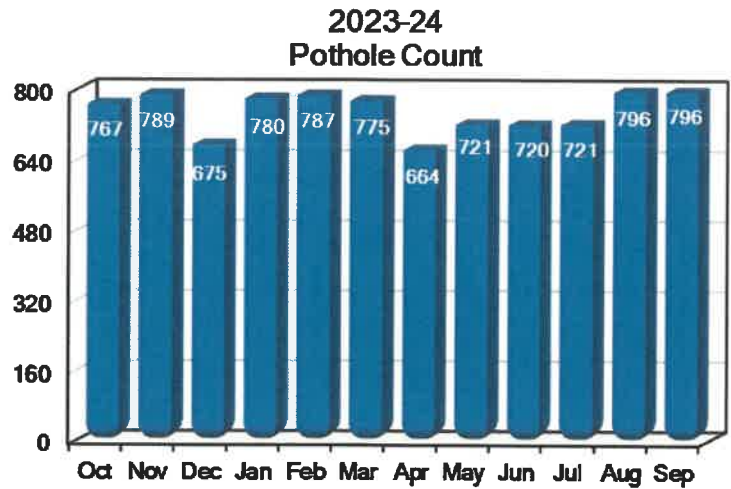
#### Collection of Debris

Month	Customers	Amount \$
Oct	218	\$ 6,300
Nov	138	\$ 3,611
Dec	263	\$ 6,692
Jan	293	\$ 8,882
Feb	216	\$ 6,089
Mar	206	\$ 4,622
Apr	187	\$ 5,307
May	202	\$ 5,915
Jun	210	\$ 5,788
Jul	239	\$ 6,816
Aug	222	\$ 6,515
Sep	188	\$ 4,959
23-24	2,582	\$ 71,496
22-23	2,592	\$ 69,562



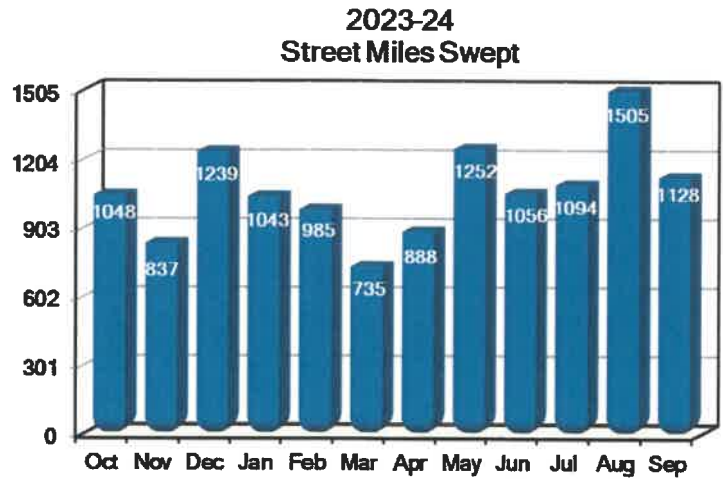
**City Pothole Maintenance** Street Crews filled a total of 796 potholes.

Month	22-23	23-24
Oct	621	767
Nov	675	789
Dec	762	675
Jan	985	780
Feb	715	787
Mar	650	775
Apr	675	664
May	740	721
Jun	676	720
Jul	675	721
Aug	670	796
Sep	750	796
<b>Totals</b>	<b>8,594</b>	<b>8,991</b>



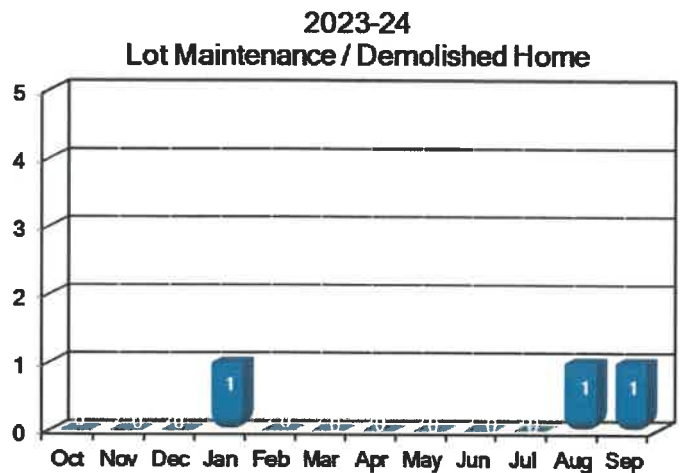
**City Street Miles Swept** Mr. Torres, Mr. Gutierrez, Mr. Medina, Sweeper Operators, cleaned 1,128 miles.

Month	22-23	23-24
Oct	199	1,048
Nov	478	837
Dec	612	1,239
Jan	964	1,043
Feb	2,042	985
Mar	1,555	735
Apr	405	888
May	1,515	1,252
Jun	509	1,056
Jul	664	1,094
Aug	1,084	1,505
Sep	238	1,128
<b>Totals</b>	<b>10,265</b>	<b>12,810</b>



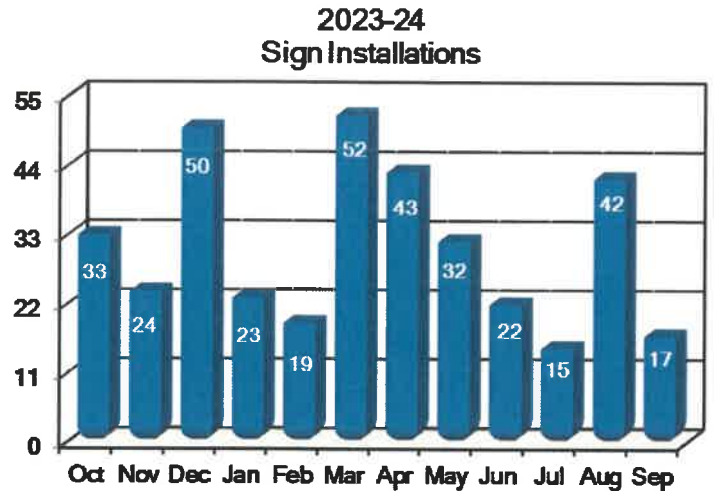
**Lot Maintenance / Demolished Home** There was one (1) demolished home.

Month	22-23	23-24
Oct	0	0
Nov	2	0
Dec	0	0
Jan	0	1
Feb	0	0
Mar	0	0
Apr	0	0
May	0	0
Jun	0	0
Jul	0	0
Aug	0	1
Sep	0	1
<b>Totals</b>	<b>2</b>	<b>3</b>



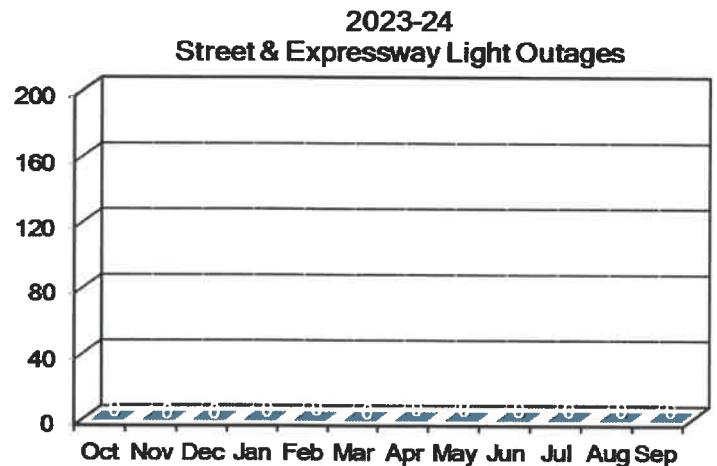
**Sign Shop Output Measures** Crews installed 17 signs (0 stop signs) and 16 cemented poles.

Month	22-23	23-24	Posts
Oct	67	33	33
Nov	32	24	24
Dec	71	50	50
Jan	68	23	18
Feb	64	19	24
Mar	61	52	39
Apr	30	43	45
May	57	32	28
Jun	32	22	22
Jul	38	15	12
Aug	38	42	17
Sep	60	17	16
<b>Totals</b>	<b>618</b>	<b>372</b>	<b>328</b>



**Street Light Maintenance** There were no Street Light inspections this month.

Month	22-23	23-24
Oct	169	0
Nov	0	0
Dec	0	0
Jan	106	0
Feb	0	0
Mar	0	0
Apr	0	0
May	0	0
Jun	0	0
Jul	0	0
Aug	0	0
Sep	0	0
<b>Totals</b>	<b>275</b>	<b>0</b>



**Traffic Signal Maintenance**

Month	School Zone			Traffic Signals Light Changes							
	Light Bulb Replacement	Re-set Controller	School Maint	Green	Red	Amber	Walk / Don't Walk	Trouble shoot Controller	Reg Maint	Misc	Total
Oct	2	0	8	1	1	0	0	4	30	38	84
Nov	0	0	26	1	1	0	0	2	26	34	90
Dec	4	1	4	2	2	4	8	6	38	44	113
Jan	2	4	10	0	2	2	4	5	26	28	83
Feb	0	2	15	2	1	1	2	6	35	45	109
Mar	3	3	6	1	2	1	6	7	46	71	146
Apr	0	0	10	1	0	1	1	0	42	41	96
May	0	0	7	1	0	1	1	9	25	34	78
Jun	0	0	0	1	2	0	2	3	51	41	100
Jul	6	26	26	2	1	2	5	7	5	13	93
Aug	2	6	22	0	1	1	0	5	19	30	86
Sep	0	1	12	2	1	2	0	6	22	40	86
<b>23-24</b>	<b>19</b>	<b>43</b>	<b>146</b>	<b>14</b>	<b>14</b>	<b>15</b>	<b>29</b>	<b>60</b>	<b>365</b>	<b>459</b>	<b>1164</b>
<b>22-23</b>	<b>9</b>	<b>34</b>	<b>119</b>	<b>23</b>	<b>38</b>	<b>27</b>	<b>40</b>	<b>71</b>	<b>242</b>	<b>376</b>	<b>979</b>

**Storm Drainage** Street Crews cleared debris from storm drains and ditches throughout the City.

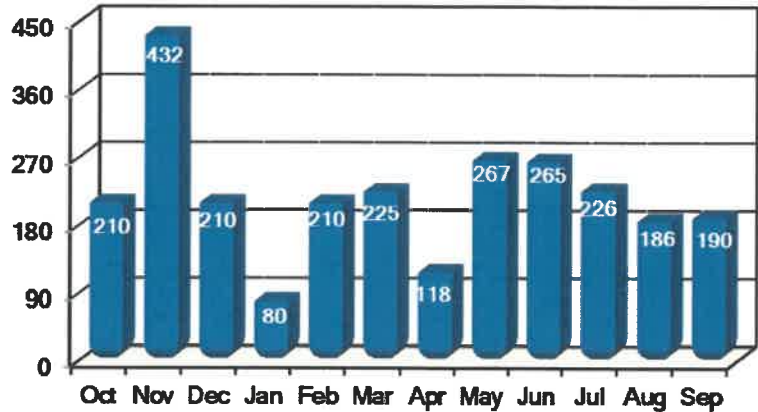
**City Crew Collect Debris** Our Alley Crew cleaned alleyways and averaged 5 trailer loads daily and mowed an average of 2 miles of alleyway.

**Tire Removal** Our Streets Crew removed 190 tires from the City this month.

**Tire Collection**

Month	22-23	23-24
Oct	1,200	210
Nov	675	432
Dec	365	210
Jan	350	80
Feb	310	210
Mar	280	225
Apr	120	118
May	200	267
Jun	180	265
Jul	220	226
Aug	450	186
Sep	200	190
<b>Totals</b>	<b>4,550</b>	<b>2,619</b>

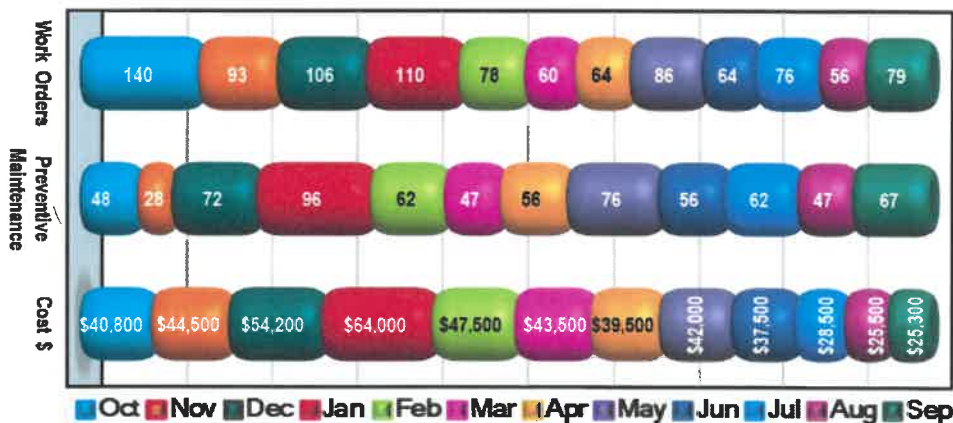
**2023-24  
Tire Removal**



**2023-24 Fleet Maintenance & Cost Summary**

Charge Code	Work Orders	Preventive Maintenance	Cost \$
Oil Changes / PM	67	67	\$ 16,800
Repairs	12	0	\$ 8,500
<b>Totals for September</b>	<b>79</b>	<b>67</b>	<b>\$ 25,300</b>
FY 23-24	1,012	717	\$ 492,800
FY 22-23	895	715	\$ 514,600

**2023-24 Fleet Work Order Benchmark**

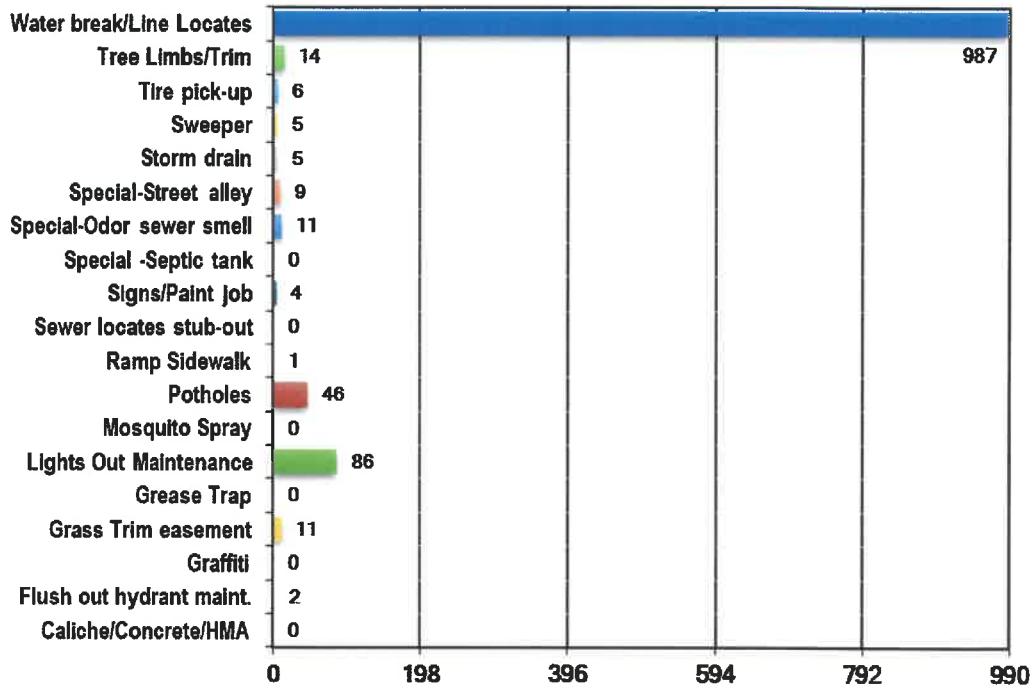




### Administration Request for Service Calls

Service Type	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	FY 23-24	FY 22-23
Caliche/Concrete/HMA	2	0	0	0	0	4	0	1	0	1	0	0	8	10
Flush Hydrant Maint.	81	64	31	17	46	65	48	112	18	4	17	2	505	357
Graffiti	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Grass Trim easement	1	1	0	0	2	5	4	3	21	57	10	11	115	161
Grease Trap	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Lights Out Maintenance	84	90	113	83	109	146	96	78	100	93	86	86	1,164	1,254
Mosquito spray	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Potholes	45	82	61	36	33	54	55	30	25	55	70	46	592	810
Ramp Sidewalk	1	0	2	0	2	0	0	3	0	0	2	1	11	6
Sewer locates stub-out	0	0	0	0	0	0	0	0	0	9	0	0	9	0
Signs/Paint job	6	4	6	1	1	6	1	2	2	7	3	4	43	79
Special -septic tank	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Special-Odor smell	27	12	17	23	20	19	10	18	12	9	11	11	189	285
Special-Street alley	6	5	5	8	5	9	5	6	3	8	6	9	75	132
Storm drain	6	4	0	2	4	8	10	9	11	17	3	5	79	102
Sweeper	21	15	10	10	13	11	3	7	5	6	3	5	109	135
Tire pick-up	0	5	3	6	0	6	24	1	0	1	10	6	62	69
Tree Limbs/Trim	21	10	16	20	7	8	14	22	15	35	22	14	204	212
Water break/Line locates	382	544	456	579	571	627	550	680	991	886	961	987	8,214	7,840
<b>Total</b>	<b>683</b>	<b>836</b>	<b>720</b>	<b>785</b>	<b>813</b>	<b>968</b>	<b>820</b>	<b>972</b>	<b>1203</b>	<b>1188</b>	<b>1204</b>	<b>1187</b>	<b>11,379</b>	<b>11,452</b>

### September 2024 Request for Service Calls

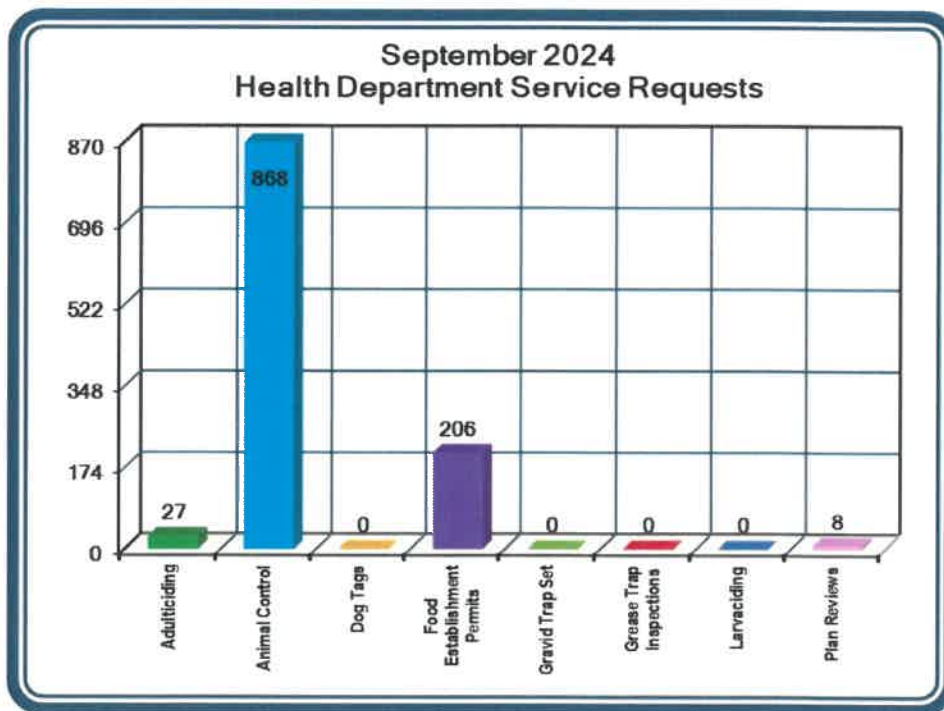


# Health Department

## Health Department Benchmark Summary

Following are the services provided by the Health Department for September 2024.

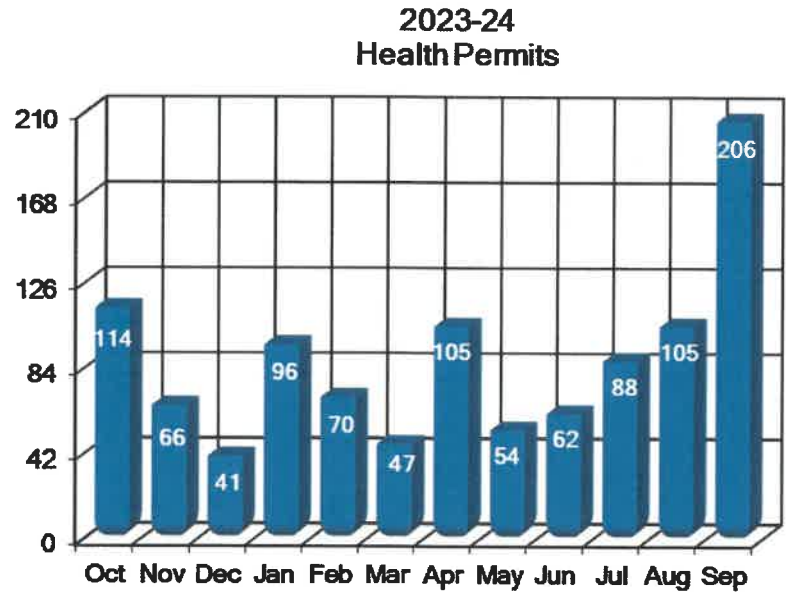
Service Type	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	FY 23-24	FY 22-23
Adulticiding	0	0	0	0	0	37	11	0	24	24	0	27	123	5
Animal Control	756	560	600	644	675	894	974	858	689	955	796	868	9,269	6,813
Dog Tags	3	3	3	8	3	0	8	3	0	1	1	0	33	44
Food Est. Permits	114	66	41	96	70	47	105	54	62	88	105	206	1,054	720
Gravid Trap Set	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Grease Trap Inspections	0	0	0	0	0	0	0	0	0	0	0	0	0	36
Larvaciding	0	0	2	1	0	0	0	2	3	2	2	0	12	7
Plan Reviews	8	7	4	7	7	7	11	5	7	8	8	8	87	74
<b>Total</b>	<b>881</b>	<b>636</b>	<b>650</b>	<b>756</b>	<b>755</b>	<b>985</b>	<b>1109</b>	<b>922</b>	<b>785</b>	<b>1078</b>	<b>912</b>	<b>1109</b>	<b>10,578</b>	<b>7,699</b>



### Health Permits

A total of 206 Food Establishment permits were issued this month.

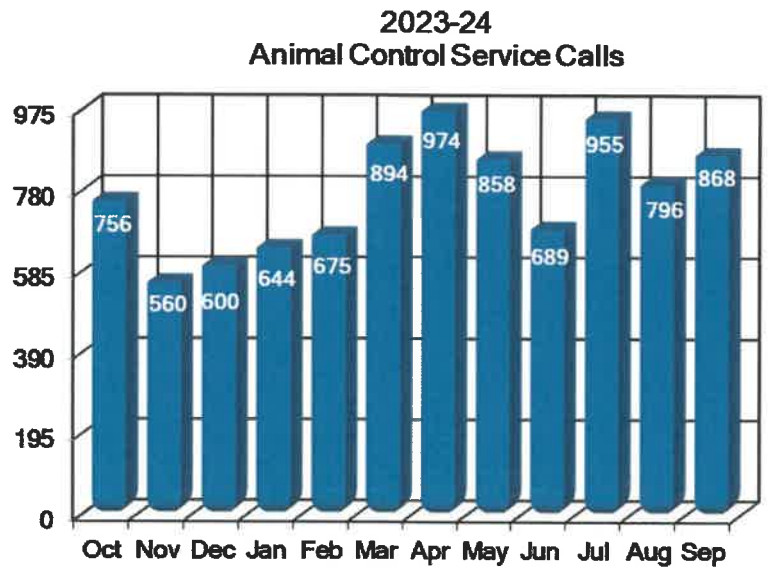
Food Establishment Permits		
Month	FY 22-23	FY 23-24
Oct	64	114
Nov	42	66
Dec	54	41
Jan	66	96
Feb	66	70
Mar	51	47
Apr	38	105
May	52	54
Jun	63	62
Jul	61	88
Aug	71	105
Sep	92	206
<b>Totals</b>	<b>720</b>	<b>1,054</b>



### Animal Control Service Calls

Citizens called (868 calls) regarding Animal Control concerns.

Animal Control Calls		
Month	FY 22-23	FY 23-24
Oct	585	756
Nov	394	560
Dec	419	600
Jan	489	644
Feb	422	675
Mar	618	894
Apr	609	974
May	677	858
Jun	607	689
Jul	521	955
Aug	783	796
Sep	689	868
<b>Totals</b>	<b>6,813</b>	<b>9,269</b>



### Health Department Animal Control

Our City's Animal Wellness Officers, Aaron and Ivan reported the following Animal Control for September. The staff from Palmview did not report this month. There were 187 requests for service orders completed by City staff this month.

#### Dogs

CITY	Stray	Bite Case	Seized	D.O.A.	Owner Surrender	Escape, Lost, Etc.	September	FY 23-24
Mission	65	9	0	14	0	0	88	1368
Alton	3	0	0	0	0	0	3	11
Palmview	0	0	0	0	0	0	0	15
September	68	9	0	14	0	0	91	
FY 23-24	1067	86	7	173	61	0		1,394
FY 22-23	675	48	3	195	122	5		1,048

#### Cats

CITY	Stray	Bite Case	Seized	D.O.A.	Owner Surrender	Escape, Lost, Etc.	September	FY 23-24
Mission	50	0	0	33	0	0	83	1062
Alton	0	0	0	0	0	0	0	3
Palmview	0	0	0	0	0	0	0	3
September	50	0	0	33	0	0	83	
FY 23-24	799	5	3	253	8	0		1068
FY 22-23	525	4	0	181	20	0		730

#### Wildlife

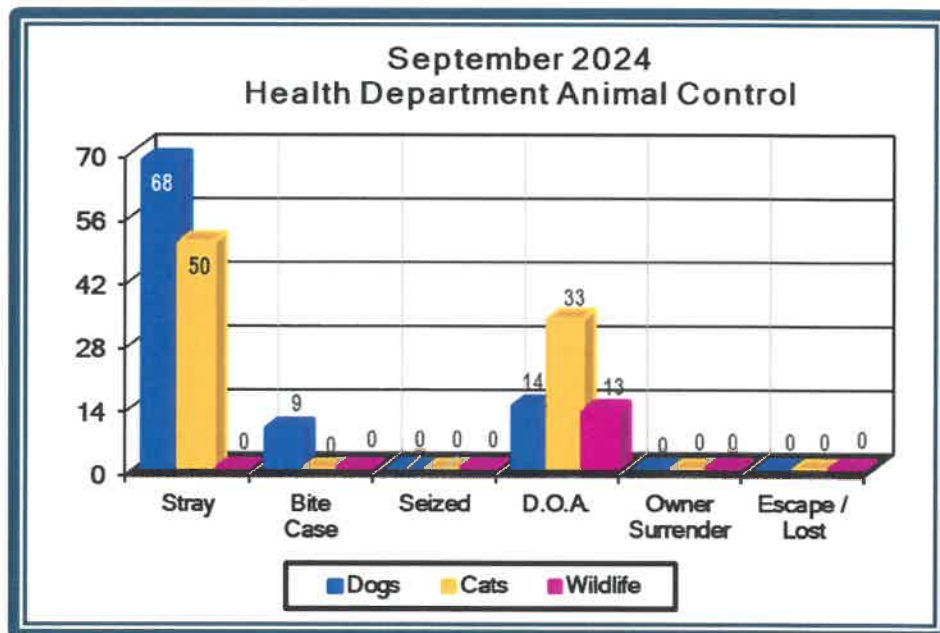
CITY	Stray	Bite Case	Seized	D.O.A.	Owner Surrender	Escape, Lost, Etc.	September	FY 23-24
Mission	0	0	0	13	0	0	13	162
Alton	0	0	0	0	0	0	0	1
Palmview	0	0	0	0	0	0	0	3
September	0	0	0	13	0	0	13	
FY 23-24	23	0	0	143	0	0		166
FY 22-23	51	0	0	128	3	0		182

### Health Department Animal Control Summary

Below is our Health Department Animal Control Shelter fiscal year summary of dogs, cats, and wildlife.

#### September 2024 Health Department Animal Control

Animal Type	Stray	Bite Case	Seized	D.O.A.	Owner Surrender	Escape / Lost	Sep	FY 23-24
Dogs	68	9	0	14	0	0	91	1,394
Cats	50	0	0	33	0	0	83	1,068
Wildlife	0	0	0	13	0	0	13	166
Sep	118	9	0	60	0	0	187	
FY 23-24	1,889	91	10	569	69	0		2,628
FY 22-23	1,251	52	3	504	145	5		1,960

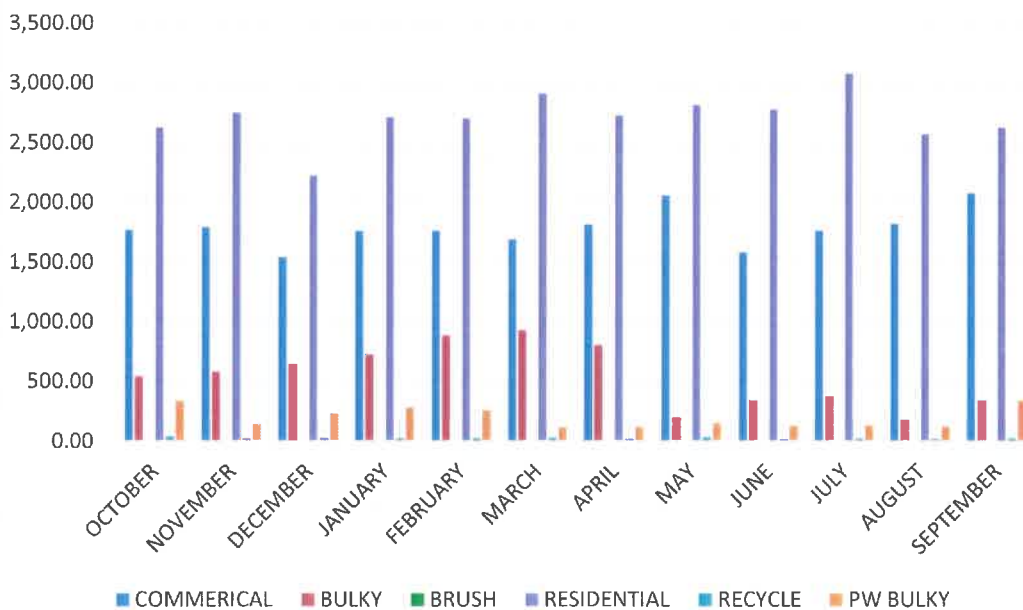


## SANITATION DEPARTMENT

For the month of September, the City of Mission Sanitation Department disposed of a combined **5395.28** tons of trash/bulky items. In addition, a total of **9688.00** cubic yards of brush was collected at our sanitation landfill.

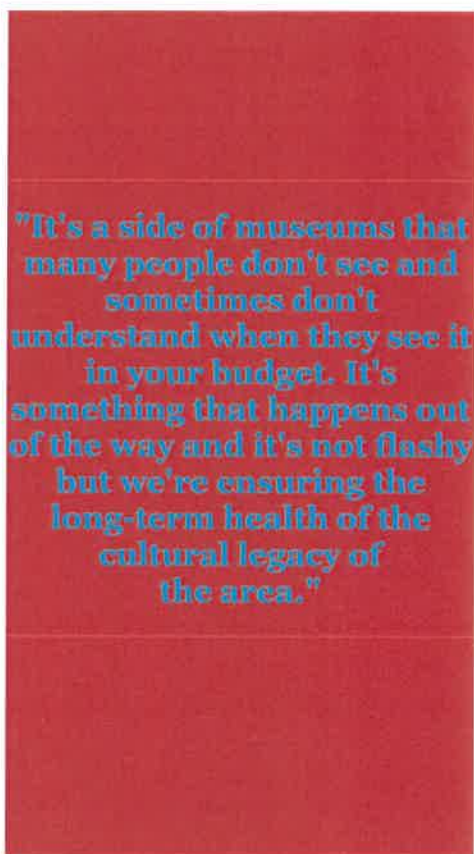
Month	TONS RESIDENTIAL	CUBIC YARD BRUSH	TONS BULKY	TONS COMMERICAL	TONS RECYCLE	TONS PW BULKY
OCTOBER	2,630.89	7,952.00	541.01	1,770.93	39.12	336.86
NOVEMBER	2,756.31	7224.00	580.63	1797.15	16.47	137.01
DECEMBER	2,229.85	5964.00	642.14	1543.28	23.65	221.90
JANUARY	2,719.18	4172.00	726.11	1763.99	25.26	280.81
FEBRUARY	2,707.38	4928.00	887.67	1765.87	26.58	258.68
MARCH	2918.29	4676.00	929.59	1695.02	29.15	117.59
APRIL	2732.01	6136	806.3	1817.05	18.2	120.38
MAY	2821.84	2,296.00	193.99	2060.69	33.49	151.42
JUNE	2781.99	9884.00	340.60	1583.17	16.99	129.82
JULY	3084.3	12180	372.09	1767.1	22.82	131.77
AUGUST	2577.1	8904	178.8	1823.04	19.22	122.51
SEPTEMBER	2632.74	9,688.00	340.14	2079.29	26.03	343.11
<b>Total</b>	32591.88	84004	6539.07	21466.58	296.98	2,351.86

### 2023 - 2024 SANITATION PICK UP (TONS)



# MISSION HISTORICAL MUSEUM

Departmental Report September 2024



## PERFORMANCE INDICATORS:

Performance Indicators FY 2023-2024													
Performance Indicators	October	November	December	January	February	March	April	May	June	July	August	September	FY Total
General Attendance	62	70	55	189	123	73	59	31	62	74	21	22	841
Programs	1,350	0	65	65	63	0	42	0	17	84	0	0	1,686
Tours	0	6	0	0	0	0	0	80	20	0	0	0	126
Social Media	19,420	1166	8,378	13,600	5,700	1,500	6,700	5,800	7,100	9,900	6,000	3,900	89164
Outreach	0	90	0	0	255	870	0	0	0	0	0	0	1215
Meetings Hosted	0	0	0	0	0	0	0	0	2	0	0	0	2
<b>Total</b>	<b>20,832</b>	<b>1,332</b>	<b>8,496</b>	<b>13,854</b>	<b>6,141</b>	<b>2,443</b>	<b>6,801</b>	<b>5,911</b>	<b>7,201</b>	<b>10,058</b>	<b>6,021</b>	<b>3,922</b>	<b>93,034</b>

(# of people served September 1– September 31)

## Public and Educational Programs/Events

### Past Programs/Events:

September 9-27 Community Altar Set Up

### Upcoming Programs/Events:

- October 3 Community Altar Exhibit Opening
- October 12 Craft Day
- October 19 MHM Annual Membership Meeting
- November 2 Dia de los Muertos Folklife Festival
- November 9 MHM Lecture Series

### Other Items:

- Ongoing History of Mission Loteria (Student Intern Project)
- Ongoing Development of Book Review Program
- Ongoing Epidemic Exhibit (Seeking Funding)
- Ongoing New Database CatalogIt (On Waitlist)
- Ongoing Moorefield Exhibit
- Ongoing Ramirez Collection-Archiving(Completed)
- October IMAS-Altar set-up

# Mission Police Department



**Monthly Report**  
**September 2024**





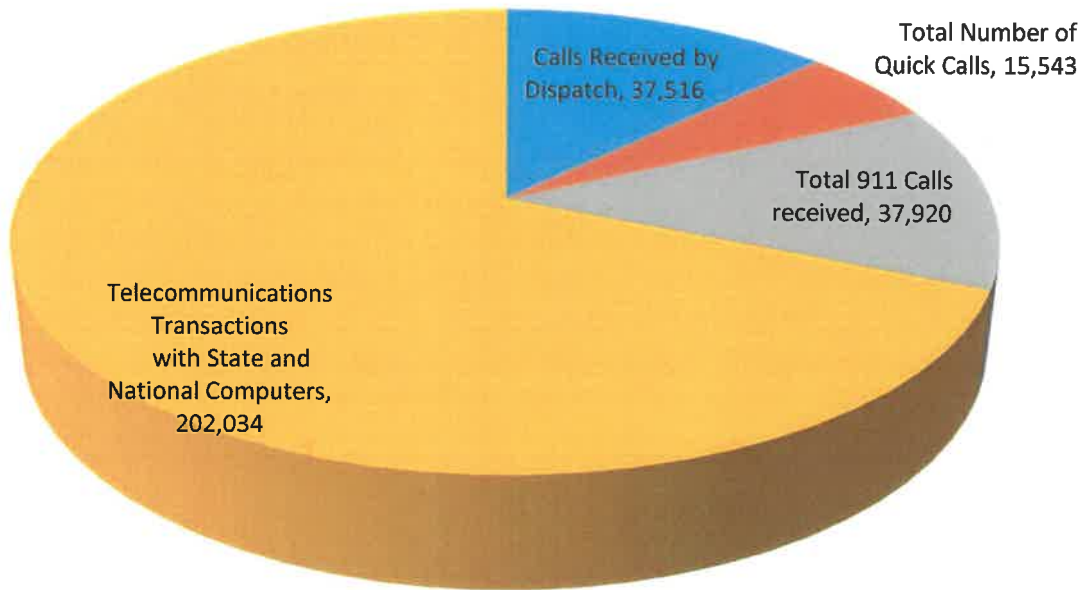
# Mission Police Department

## Monthly Report for September 2024



### *Communications Division*

	<b>Sept 24</b>	<b>FY 23-24 YTD</b>
Calls Received by Dispatch	3,107	37,516
Total Number of Quick Calls	1,032	15,543
Total 911 Calls received	3,332	37,920
Telecommunications Transactions with State and National Computers	14,754	202,034





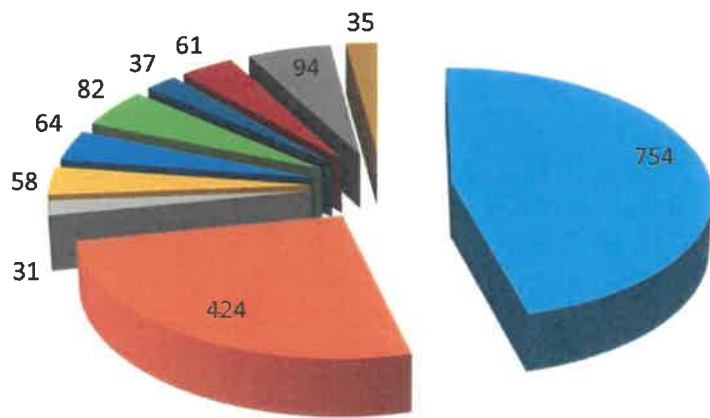
## Criminal Investigations Criminal Case Submissions



**Adult Misdemeanor Cases Submitted to DA's Office**  
**Adult Felony Cases Submitted to DA's Office**  
**Adult Cases Submitted to Mission Municipal Court**  
**Adult Misdemeanor Arrests**  
**Adult Felony Arrest**  
**Juvenile Misdemeanor Cases Submitted to Juvenile Probation Department**  
**Juvenile Felony Cases Submitted to Juvenile Probation Department**  
**Juvenile Cases Submitted to Mission Municipal Court**  
**Juvenile Misdemeanor Arrests**  
**Juvenile Felony Arrests**  
**Total Open Cases**

	<b>Sept 24</b>	<b>FY 23-24 YTD</b>
Adult Misdemeanor Cases Submitted to DA's Office	59	754
Adult Felony Cases Submitted to DA's Office	44	424
Adult Cases Submitted to Mission Municipal Court	5	31
Adult Misdemeanor Arrests	8	58
Adult Felony Arrest	7	64
Juvenile Misdemeanor Cases Submitted to Juvenile Probation Department	5	82
Juvenile Felony Cases Submitted to Juvenile Probation Department	8	37
Juvenile Cases Submitted to Mission Municipal Court	3	61
Juvenile Misdemeanor Arrests	8	94
Juvenile Felony Arrests	9	35
<b>Total Open Cases</b>	<b>147</b>	<b>147</b>

### Sept 24



- Adult Misdemeanor Cases Submitted to DA's Office
- Adult Felony Cases Submitted to DA's Office
- Adult Cases Submitted to Mission Municipal Court
- Adult Misdemeanor Arrests
- Adult Felony Arrest
- Juvenile Misdemeanor Cases Submitted to Juvenile Probation Department



# Mission Police Department

## Monthly Report for September 2024

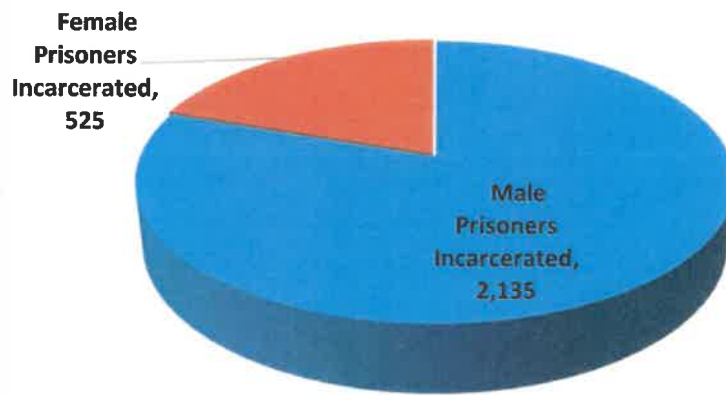


### *Jail Division*

#### Adults

Male Prisoners Incarcerated  
 Female Prisoners Incarcerated  
**Total**

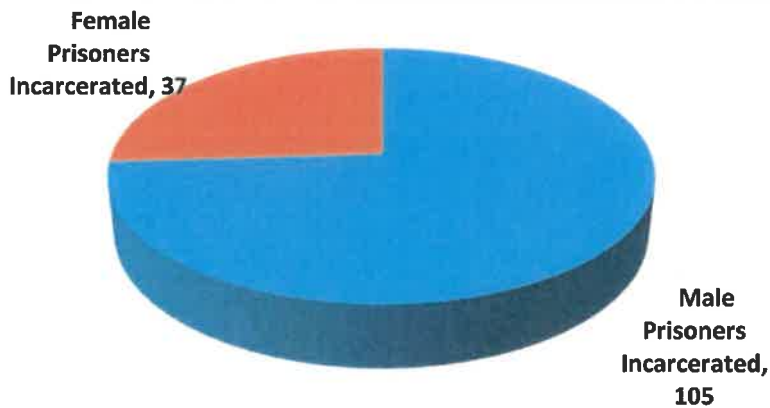
	<u>Sept 24</u>	<u>FY 23-24 YTD</u>
Male Prisoners Incarcerated	193	2,135
Female Prisoners Incarcerated	57	525
<b>Total</b>	<b>250</b>	<b>2,660</b>



#### Juveniles

Male Prisoners Incarcerated  
 Female Prisoners Incarcerated  
**Total**

	<u>Sept 24</u>	<u>FY 23-24 YTD</u>
Male Prisoners Incarcerated	18	105
Female Prisoners Incarcerated	5	37
<b>Total</b>	<b>23</b>	<b>142</b>





**Narcotics Division -DEA**

	<b>Sept 24</b>	<b>FY 23-24 YTD</b>
<b>Seizures</b>		
Marihuana (lbs)	0.00	0.13
(Street Value -\$506.00 per pound)	\$0.00	\$65.78
Cocaine (kilos)	183	1434.72
(Street Value -\$21,000.00 per Kilo)	\$3,843,000.00	\$30,129,120.00
Fentanyl	0	0.03
(Street Value -\$30,000.00 per Kilo)	\$0.00	\$900.00
Heroin (kilos)	0	0.00
(Street Value -\$17,680.00 per Kilo)	\$0.00	\$0.00
Methamphetamine (kilos)	0	771.00
(Street Value -\$11,925.00 per Kilo)	\$0.00	\$15,342,900.00
Currency Seizures:	\$173,000.00	\$2,260,740.00
Vehicle Seizures:	0	9
Arrest:	3	48

**Narcotics Division -Immigration & Customs Enforcement**

	<b>Sept 24</b>	<b>FY 23-24 YTD</b>
<b>Seizures</b>		
Marihuana (lbs)	0	0.00
(Street Value -\$506.00 per pound)	\$0.00	\$197.80
Cocaine (kilos)	159.6	543.60
(Street Value -\$21,000.00 per Kilo)	\$3,351,600.00	\$11,415,600.00
Heroin (kilos)	0	6.54
(Street Value -\$17,680.00 per Kilo)	\$0.00	\$115,627.20
Methamphetamine (kilos)	0	1401.00
(Street Value -\$11,925.00 per Kilo)	\$0.00	\$27,879,900.00
Currency Seizures:	\$148,100.00	\$4,291,148.08
Vehicle Seizures:	1	2
Arrest:	5	63



# Mission Police and Criminal Investigations

## Narcotics

	<u>Sept 24</u>	<u>FY 23-24 YTD</u>
Marihuana (pounds)	0.45	2.65
(Street Value -\$506.00 per pound)	\$229.22	\$1,339.89
Cocaine (kilos)	0.0953	3.92
(Street Value -\$21,000.00 per Kilo)	\$2,001.30	\$82,221.30
Currency	\$45,474.00	\$50,210.00



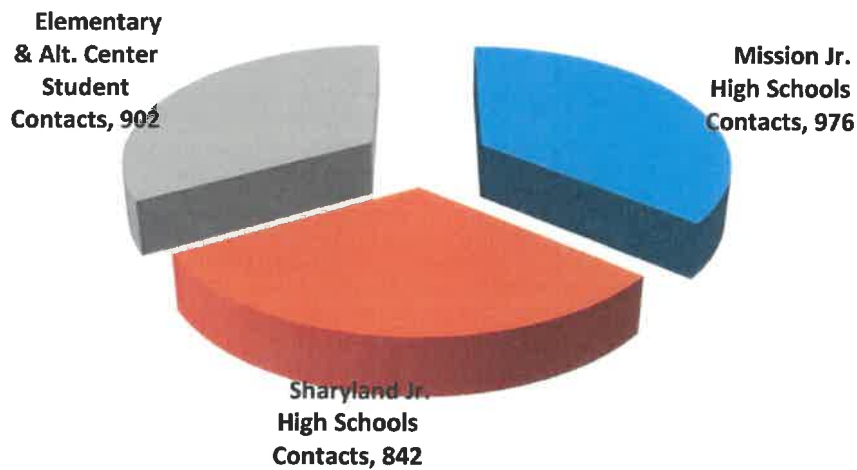

# Mission Police Department

## Monthly Report for September 2024



### ***Educational Resource Officer Program***

	<u><b>Sept 24</b></u>	<u><b>FY 23-24 YTD</b></u>
Mission Jr. High Schools Contacts	50	976
Sharyland Jr. High Schools Contacts	118	842
Elementary & Alt. Center Student Contacts	56	902



	<u><b>Sept 24</b></u>	<u><b>FY 23-24 YTD</b></u>
Mission High Schools	198	1,516
Sharyland High Schools	230	1,100



## Adult & Juvenile Cases Submitted by Police Officers Assigned to Mission & Sharyland Schools



Adult Cases Submitted to Mission Municipal Court

Adult Misdemeanor Arrests

Adult Felony Arrests

Juvenile Misdemeanor Cases Submitted to Juvenile Probation Department

Juvenile Felony Cases Submitted to Juvenile Probation Department

Juvenile Cases Submitted to Mission Municipal Court

Juvenile Cases Submitted to JP Court

Juvenile Misdemeanor Arrests

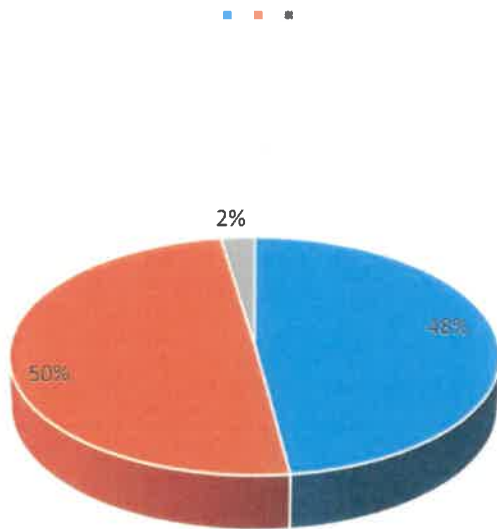
Juvenile Felony Arrests

**Sept 24**

**FY 23-24 YTD**

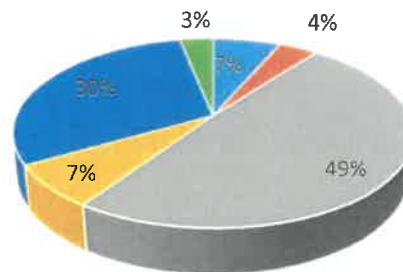
11	79
5	82
3	4
3	28
5	16
21	211
1	31
14	129
2	14

FY 23-24 YTD



FY 23-24 YTD

- Juvenile Misdemeanor Cases Submitted to Juvenile Probation Department
- Juvenile Felony Cases Submitted to Juvenile Probation Department
- Juvenile Cases Submitted to Mission Municipal Court
- Juvenile Cases Submitted to JP Court
- Juvenile Misdemeanor Arrests
- Juvenile Felony Arrests



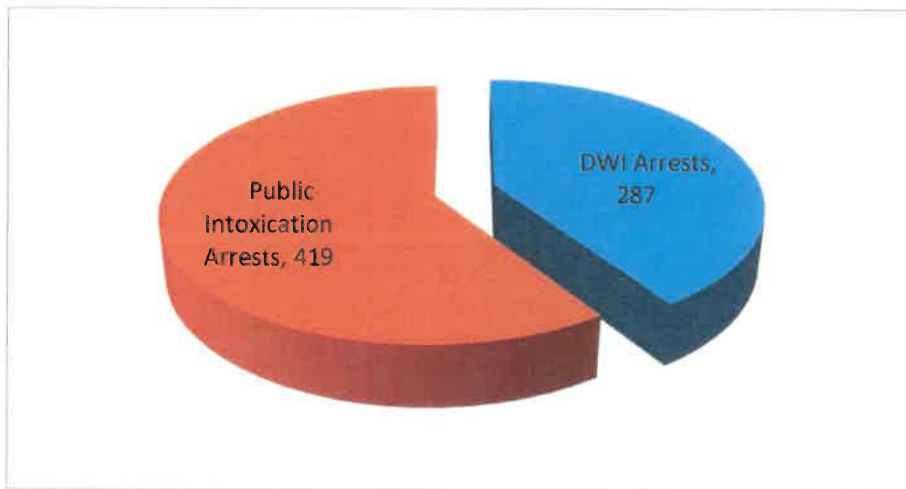


# Mission Police Department Monthly Report for September 2024



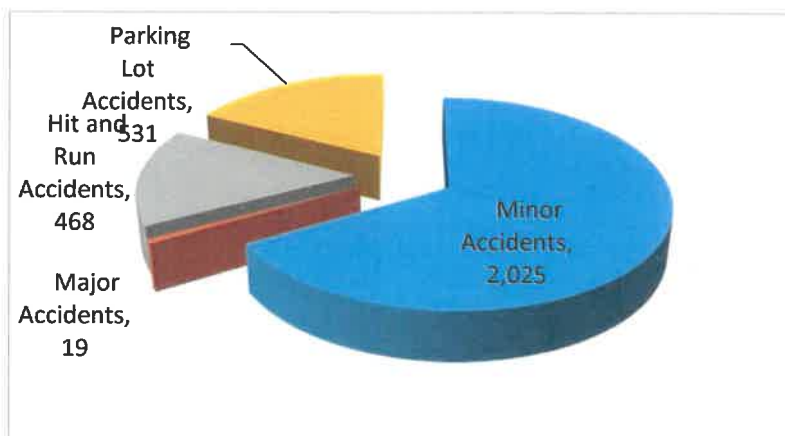
## *Patrol Division*

	<u>Sept 24</u>	<u>FY 23-24 YTD</u>
<b>DWI Arrests</b>	27	287
<b>Public Intoxication Arrests</b>	29	419



## *Traffic Division*

	<u>Sept 24</u>	<u>FY 23-24 YTD</u>
<b>Minor Accidents</b>	172	2,025
<b>Major Accidents</b>	4	19
<b>Hit and Run Accidents</b>	36	468
<b>Parking Lot Accidents</b>	45	531







# Mission Police Department

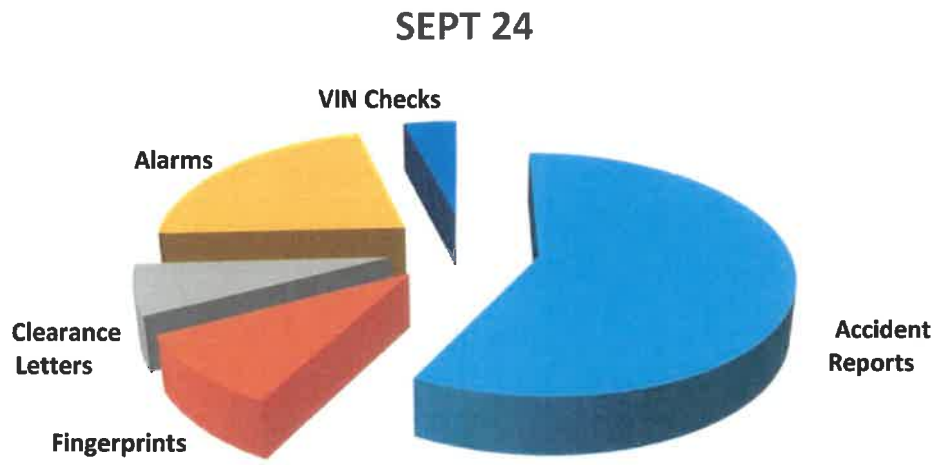
## Monthly Report for September 2024



### *Records Division*

The following entries from our records division are actual persons visiting the Mission Police Department facility to obtain copies of reports; getting fingerprinted; job applications; clearance letter for job applications; vehicle identification number clearance letters for people buying used motor vehicles; persons visiting our warrant officers, criminal investigations or administrative personnel for assistance in police related matters.

	<b>Sept 24</b>	<b>FY 23-24 YTD</b>
Accident Reports	74	1,236
Fingerprints	15	206
Clearance Letters	14	146
Alarms	3	467
VIN Checks	5	87
<b>TOTAL</b>	<b>111</b>	<b>2,142</b>



## Media Relations- Departmental Report/July 2024

### Kenia

- Created daily content on the City of Mission's social media platforms and PEG channel- Facebook, Instagram, Twitter, and YouTube
- Created the script for the July 22, 2024, council meeting recap video
- Created graphics for all social media platforms, including:
  - Created flyers for the Bannworth Swimming Pool
  - Created flyer for Mission's current job postings
  - Created flyer for the Mission Parks & Recreation power outage
  - Created a flyer for 4<sup>th</sup> of July safety tips
- Wrote script and produced a video recap of the San Luis Potosi Governor's visit
- Wrote script and produced video for the Boys & Girls Club Kohl's Cares Shopping Grant
- Produced video on the water drought situation in the RGV
- Produced a video recap of the Operation Back to School event
- Conducted interviews for recap video of the 4<sup>th</sup> of July event
- Coordinated interviews with city staff to keep residents informed on projects, programs, and events
- Wrote talking points and welcome remarks for the Mayor for city events
- Conducted various interviews with the media
- Coordinated with consultant *KM International* for assistance when needed
- Served as MC for various city events
- Wrote all media advisories/press releases
- Coordinated footage, photos, and press events for Mission City events and police department events

### Alex

- Covered City Council Meetings, Special Meetings, and city-sponsored events with video and still photos

- Edited the July 22<sup>nd</sup> council meeting recap video
- Recorded video and edited the Boys & Girls Club Kohl's Cares Shopping Grant program
- Recorded and edited video for the Inside Mission: Employee Spotlight
- Recorded and edited video recap for Operation Back to School
- Took video at the Olive Garden Ribbon Cutting event
- Recorded and edited video at the grand opening of a South Texas College office at the CEED building
- Shot and edited video on the water drought situation in the RGV
- Ordered updated gear and equipment
- Managed the city's official website and updated information when needed
- Responsible for purchasing procedures
- Produced graphics for all social media platforms
- Responsible for audio and video production for council meetings and continuing improvements to Master Control and PEG channel

## **Humberto**

- Photo coverage of multiple city events, including...
  - Took photos on two different days at the museum's arts & crafts event
  - Took photos at the San Luis Potosi Governor's visit
  - Took photos at the MCISD back-to-school bash, where city employees were promoting water conservation
  - Took photos for the Boys & Girls Club Kohl's Cares Shopping Program
  - Took photos for the Pet of the Week spotlight
  - Took photos for Toddler Time at the Speer Memorial Library
  - Took photos at the Operation Back to School event
  - Took photos at the Olive Garden Ribbon Cutting Event
  - Took photos for the grand opening of a South Texas College office at the CEED building
  - Took photos for the Parks & Rec Learn to Swim Program
  - Took photos at a swim meet hosted at Bannworth Pool

- Took photos at the Mission Event Center to showcase the beautiful outdoors
- Took photos at the Mission Parks & Rec tennis classes
- Took photos at the Mission Parks & Rec archery classes
- Took photos at the Mission Parks & Rec track meet
- Translated graphics, documents, and multiple posts for the City of Mission social media platforms to Spanish
- Produced video for Inside Mission: Employee Spotlight
- Conducted interviews with staff and residents to be utilized for videos
- Photos for video creation, city proclamations, social media posts, and the City of Mission website

## **Ruben**

**New employee: Start date was July 29, 2024**

- Recorded and edited the final video for the visit from the San Luis Potosi Governor

**Building Permit and Inspections  
Activity Report for  
The Month of September 2024**

Total # of Building Permits	Building Permit Value	Building Permit Fee	Types of Building Permits
24	\$4,978,485.00	\$9,144.00	New Dwelling
			Commercial
			Assembly
2	\$275,000.00	\$1,359.70	Apartments
			Warehouse
1	\$3,000.00	\$105.00	Move Out Houses/Move Within
			Move In Houses
2	\$106,200.00	\$210.00	Move in Mobile Homes
			Schools
8	\$245,000.00	\$2,540.00	Swimming Pools
4	\$15,000.00	\$0.00	Sheds
6	\$12,950.00	\$330.00	Signs
12	\$47,675.00	\$411.73	Fence
			Tower
			Gas Tanks Pumps
1	\$7,300.00	\$55.00	Demolition
			Water Well/Recreation Const.
<b>60</b>	<b>\$5,690,610.00</b>	<b>\$14,155.43</b>	<b>Totals</b>

<b>Additions / Remodeling</b>			
26	\$747,274.00	\$4,079.50	Residential Buildings
11	\$820,850.00	\$4,669.91	Commercial Buildings
			Apartment Buildings
1	\$200,000.00	\$751.10	Assembly Buildings
			School Buildings
			Awnings/Decks
11	\$42,664.00	\$771.40	Carports/Concrete
17	\$69,900.00	\$783.55	Porches/Driveways/Sidewalks
1	\$50,000.00	\$225.20	Garages/Canopies
			Hobby Shops
<b>67</b>	<b>\$1,930,688.00</b>	<b>\$11,280.66</b>	<b>Totals</b>

<b>Total Building Permits</b>	<b>127</b>
<b>Total Building Valuation</b>	<b>\$7,621,298.00</b>
<b>Total Building Permit Fees</b>	<b>\$25,436.09</b>

Prepared By: Rachel Alvarez  
Date: 10/1/2024

**I. Permits Issued**

**A. Building**

Number	127
Value	<u>\$7,621,298.00</u>
Permit Fees	<u>\$25,436.09</u>

**B. Electrical, T-Pole, & T-Clear**

Number	120
Permit Fees	<u>\$14,800.00</u>

**C. Mechanical**

Number	61
Value	<u>\$356,526.48</u>
Permit Fees	<u>\$5,739.00</u>

**D. Plumbing, Gas & Sprinkler System**

Number	91
Permit Fees	<u>\$18,309.00</u>

**TOTALS**

<b>Total Permits Issued</b>	<b>399</b>
<b>Total Valuation</b>	<b><u>\$7,977,824.48</u></b>
<b>Total Permit Fees</b>	<b><u>\$64,284.09</u></b>

**II. Number of Inspections Conducted**

608

Monthly Report for September 2024

**III. Other Fees**

**A. Business License Application**

Number	15
Permit Fees	<u>\$750.00</u>

**B. Garage Sale Permits**

Number	310
Permit Fees	<u>\$3,140.00</u>

**C. Health Cards**

Number	
Permit Fees	<u></u>

**D. Builder Registration**

Number	11
Permit Fees	<u>\$1,075.00</u>

**E. Electrician Registration**

Number	0
Permit Fees	<u>\$0.00</u>

**F. Plumbing Registration**

Number	0
Permit Fees	<u>\$0.00</u>

**G. Mechanical Registration**

Number	0
Permit Fees	<u>\$0.00</u>

**H. House Inspections**

Number	1
Permit Fees	<u>\$100.00</u>

**I. Planning & Zoning Applications**

Number	24
Permit Fees	<u>\$6,600.00</u>

**MEMORANDUM**

**TO:** MIKE PEREZ, CITY MANAGER  
**FROM:** SUSANA DE LUNA, PLANNING DIRECTOR  
**DATE:** OCTOBER 4, 2024  
**SUBJ:** MONTHLY REPORT SEPTEMBER 2024

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ACTIVITY REPORT FOR THE PLANNING DIVISION IS PROVIDED FOR THE PREVIOUS MONTH.

**SEPTEMBER 2024**

<b>REZONINGS:</b>	<b>5</b>
<b>CONDITIONAL USE PERMIT:</b>	<b>4</b>
<b>HOMESTEAD APPROVALS:</b>	<b>0</b>
<b>SUBDIVISIONS:</b>	<b>3</b>
<b>SINGLE LOT VARIANCES:</b>	<b>0</b>
<b>VARIANCES (ZBA):</b>	<b>5</b>
<b>SITE PLAN APPROVALS:</b>	<b>0</b>
<b>OTHER P&amp;Z REQUESTS:</b>	<b>0</b>





**CODE ENFORCEMENT**  
**MONTHLY REPORT**  
**SEPT 2024**

COMPLAINTS RECEIVED	144
WEEDY LOT LETTERS	93
PROPERTIES SENT TO MOWER'S LIST	58
PROPERTIES MOWED	52
SIGNS	132
JUNKED VEHICLES/ BOATS	7
CONSTRUCTION W/OUT PERMIT/SETBACKS	16
HEALTH & SANITATION/STAGNANT WATER	5
HOME OCCUPATION	0
SIGHT OBSTRUCTION/SIDEWALKS/RIGHT OF WAY/DRIVEWAYS	1
UNSAFE/UNSECURED BUILDING	7
DOUBLE OCCUPANCY/HOOKED RV	1
ILLEGAL DUMPING	0
NON RESIDENTIAL PARKING/SEMI-TRUCKS	3
NO BUSINESS LICENSE/CUP REQ'D/NO GARAGE SALE PERMITS	12
STORAGE OF VEHICLES/BOATS/TRAILERS	0
DEMOLITION FOR UNSAFE BUILDINGS	0
PARKING LOT MAINTENANCE/POTHOLES/LIGHTING/LANDSCAPING	0
IPMC VIOLATIONS	5
P&Z ZONING VIOLATIONS/SUBDIVISION	0
PARKING ON LAWN	7
CASES FILED IN COURT/PENDING APPROVAL WITH ATTORNEY	35
CASES SEEN IN COURT	98
CASES CLOSED	50
CALL-IN'S	13
WALK-IN'S	86
311-COMPLAINTS	28
INTERNAL COMPLAINTS/E-MAILS	17



**BOYS & GIRLS CLUB  
OF MISSION**

**Directors Report  
August/September 2024**

- **Programs**
  - BGCM After School program began at Leal, CWV, and Main Unit
  - BGCM ASP has grown by 40%
  - BGCM secured food program partnership with MissionCISD
  - BGCM has begun a recruitment push for our teen program. The goal is to establish a program where our teens receive workforce readiness training, life skills and select teens will go on to compete at BGCA Youth of The Year Program
- **Athletics**
  - BGCM is currently running flag football and volleyball leagues
  - BGCM had over 600 participants in combined leagues
  - BGCM just finished registration for basketball leagues and is expecting over 500 participants.
- **General**
  - BGCM continued Americorp Volunteer partnership. BGCM has 6 Americorp members this fiscal year. Grant total will save \$115,000 in staffing costs.
  - BGCM has joined BGCEdinburg and BGCWeslaco in a grant request through HHS for a mental health program that would provide on site mental health counselors and programs for our members. Total Grant Request is \$250,000
  - BGCM has begun a diagnostic inventory system that will include materials from the Federal Government that were received as part of the RGV Boys & Girls Clubs coalition's Community Development program. BGCM's portion totaled \$219,000 in materials for after school and summer programs.
  - BGCM is currently working on grant requests from MS Doss Foundation, Valley Baptist Foundation, amongst others.
  - BGCM was awarded a Panda Cares Grant in the amount of \$10,000, TXAim Grant in the amount of \$12,500, and TXPost Mental Health Grant in the amount of \$30,000 in the month of September.

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## MEMORANDUM

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**TO:** MAYOR AND CITY COUNCIL  
**THROUGH:** MIKE PEREZ, CITY MANAGER  
**FROM:** JESSE LERMA, CIVIL SERVICE DIRECTOR  
**SUBJECT:** CIVIL SERVICE REPORT, SEPTEMBER 2024  
**DATE:** SEPTEMBER 4, 2024



1. Mission Fire Department will have an entry level examination on November 8, 2024. Four (4) additional positions were budgeted for 24-25.
2. Mission Fire Department LT's promotional examination set for December 12, 2024
3. Mission Police Departments will have an entry level examination on November 21, 2024. Twenty-one (22) positions open and will be filled with this exam.
4. Pending Hearings
  1. PO Roel Velasquez-Indefinitely Suspended June 7, 2023-pending legal
  2. PO Esteban Jara-Indefinitely Suspended March 28, 2024-Arbitrator has been selected-pending hearing date
  3. PO Sergio Martinez-15 Day Suspension Without Pay-Arbitrator has been selected-pending hearing date
  4. PO Veronica Cedillo-15 Day Suspension Without Pay-Pending selection of Arbitrator

THANKS

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## MEMORANDUM

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**TO:** MAYOR AND CITY COUNCIL  
**THROUGH:** MIKE PEREZ, CITY MANAGER  
**FROM:** JESSE LERMA, 311 COORDINATOR/CIVIL SERVICE DIRECTOR  
**SUBJECT:** 311 REPORT, SEPTEMBER 2024  
**DATE:** SEPTEMBER 4, 2024



We have a total of 868 submission for August of 2024 with a total of 11,311 since we began. The system is fully functional and very user friendly. We are able to customize the system to meet the needs of our daily operations. Our staff has bought into the system and working on improvements every day. We are able to find problematic areas using the system and it allows for us to attend to the needs of those areas in a timely manner. We try to contact as many residents as possible and are getting feedback from them to improve the system.

Our media department has been pushing the 311-program encouraging our citizens to utilize the program.

Thank you!

Topic Counts of Opened Requests  
For Date Period From 09/01/2024 Through 09/30/2024

Topic	Count
<b>Health</b>	
Animal Control	752
Mosquitoes	2
<b>Total - Health</b>	<b>754</b>
<b>Obstructions -Tree/Branchies</b>	
MOWING	6
<b>Total - Obstructions -Tree/Branches</b>	<b>6</b>
<b>Parks &amp; Rec</b>	
Graffiti	0
Mowing (Drainage & Alleys)	0
Parks	3
Restrooms	0
Right of way ( mowing )	6
Trails	0
<b>Total - Parks &amp; Rec</b>	<b>9</b>
<b>Planning</b>	
Construction Concerns	1
Dilapidated Home/Structure	0
Garage Sales	0
Health & Sanitation	2
Illegal Dumping	2
Junked Vehicle on private property	5
Sewer Concerns	1
Unsafe Building	0
Weedy Lot	11
<b>Total - Planning</b>	<b>22</b>
<b>Police Department</b>	
Illegal Parking	11
<b>Total - Police Department</b>	<b>11</b>
<b>Public Works</b>	
Flooded area/Roadway and streets	1
Foul smell	1
Junk Vehicle	2
Lift Station	1
Lift Stations	0
Low Water Pressure	3
Obstruction Tree Signs/Tree Trimming	2
Pot Holes	16
Sandbag ( Elderly And Disabled )	0
Side Walk	4
Street Light	2
Streets/Signs	10
Tires	1
Traffic Signals	4
Water Leaks	7
<b>Total - Public Works</b>	<b>54</b>
<b>Sanitation</b>	
Brush	6
Bulky Items	3
Garbage	3
Obstruction/ Brush	0
Trash	0
<b>Total - Sanitation</b>	<b>12</b>

TOTAL

868