

# Tyler Technologies, Inc. – Public Safety Division

New Contract

New/Upgrade

Upgrade

3<sup>rd</sup> Party

Services

SSMA

Customer: **Mission TX**

PS No.: **0477**

Softrax No: **43895**

Population: **84,827**

Platform: **ENT**

Original PS Contract Date: **12-01-91**

Contract ID No: **2021-263417-W8G2L5**

Project: **Mobile – Stop Data Reporting**

Signature Date: **09-30-21**

Distribution Date: **09-30-21**

## PRO SERVICES / CLIENT SUCCESS / DEVELOPMENT

- Erin Miller, SVP Operations
- Kevin Flynn, VP Professional Services
- Shweta Gupta
- Tammi Dorsey
- Larry Piper
- Ryan Martin
- Sean Gallagher
- Britt Wollenweber
- Ray Taylor
- Ryan Yoakam
- Teri Oger
- Jonathan Cook
- Adam Bobola
- Craig Salyers
- Jim Dennig
- Bob Motzny
- Cindy Barber / Sue Knowlton
- Abbie Huber
- Paul Case, VP Client Success
- Eric Burnson
- Jim Wisor
- Kathleen McIntire
- Lisa Verbeeren
- Kristy Zilio
- Nick Pope

## ORIGINALS

Date Returned: **09-30-21**

Returned by: **L Raby**

## ACCOUNTING / DELIVERY

- Dean Chmiel
- Chuck Twigg
- Dennis Kleinedler
- Jennifer Korsak
- Ling Xiao Sun
- Steve McDonald

## SALES / SALES OPERATIONS

- Craig Nelson, VP Sales
- Mark Dvorak, Installed Sales
- John Wright
- Lori English
- Scott Bitoff / Adam Boyd
- Kathy Fant
- Sales Director **Neal**
- Account Exec **Raby**
- Client Executive **Fitzgerald**

## OTHERS / SOFTCODE / BRAZOS / SOCRATA

- Brazos Distribution
- SoftCode Distribution
- Socrata Distribution
- SceneDoc Distribution

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- \_\_\_\_\_
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## AMENDMENT

This amendment ("Amendment") is effective as of the date of signature of the last party to sign as indicated below ("Amendment Effective Date") by and between Tyler Technologies, Inc., a Delaware corporation with offices at 840 West Long Lake Road, Troy, MI 48098 ("Tyler") and the City of Mission, with offices at 1200 E. 8<sup>th</sup> St., Mission, TX 78572-5811 ("Client").

WHEREAS, Tyler and the Client are parties to a License Agreement with an effective date of December 31, 1991 (the "Agreement"); and

WHEREAS, Tyler and the Client amended the Agreement by way on an amendment with an effective date of October 16, 2019 (the "October 2019 Amendment"); and

WHEREAS, Tyler and Client now desire to amend the Agreement.

NOW THEREFORE, in consideration of the mutual promises hereinafter contained, Tyler and the Client agree as follows:

1. The items set forth in the Investment Summary attached as Exhibit 1 to this Amendment are hereby added to the Agreement as of the Amendment Effective Date. License Fees, year one Maintenance and Support fees and applicable Services fees for a total of \$6,605 have been added to the revised payment schedule below, and shall be due on October 1, 2022. Thereafter, maintenance and support fees for the software added herein shall be invoiced on the anniversary date of the Amendment Effective Date, at our then-current rates.
2. Paragraph 3(c) is stricken from the October 2019 Amendment in its entirety and replaced with the following:

*"c. Professional Services.* Implementation and other Professional Services (Including training), Conversions, and other Fixed Price services will be invoiced in accordance with the following schedule:

  - Payment of \$12,630 is due October 1, 2021 for work performed to enhance the Mission Police 911 system.
  - Payment of \$118,757.24 is due October 1, 2021 for completion of the Public Safety upgrade project.
  - Final payment of \$57,526.10 plus \$6,605 for a total of \$64,131.10 is due October 1, 2022.
3. This Amendment shall be governed by and construed in accordance with the terms and conditions of the Agreement.
4. All other terms and conditions of the Agreement shall remain in full force and effect.

IN WITNESS WHEREOF, the parties hereto have executed this Amendment as of the dates set forth below.

Tyler Technologies, Inc.

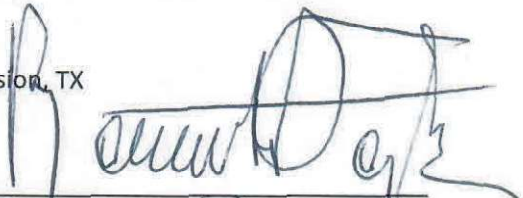
By:   
Bryan Proctor (Sep 30, 2021 17:00 EDT)

Name: Bryan Proctor

Title: President, Public Safety Division

Date: September 30, 2021

City of Mission, TX

By: 

Name: Robert Dominguez

Title: Chief of Police

Date: 09/30/2021



**Exhibit 1**  
**Amendment Investment Summary**

The following Amendment Investment Summary details the software, products, and services to be delivered by us to you under the Agreement. This Amendment Investment Summary is effective as of the Amendment Effective Date.

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Exhibit 1

### INVESTMENT SUMMARY

Tyler Software	\$ 4,500
Services	\$ 1,160
Third-Party Products	\$ 0
Travel	\$ 0
<b>Total One-Time Cost</b>	<b>\$ 5,660</b>
Annual Recurring Fees/SaaS	\$ 0
Tyler Software Maintenance	\$ 945

2021-263417-W8G2L5



Quoted By:  
 Quote Expiration:  
 Quote Name:

Exhibit 1  
 Terri Minter  
 1/4/22  
 Mobile Software

**Sales Quotation For:**  
 Mission Police Department  
 1200 E 8th St  
 Mission TX 78572-5811  
 Phone: +1 (956) 584-5090

**Tyler Software**

Description	License	Discount	License Total	Year One Maintenance
New World Public Safety Mobile				
Stop Data Reporting [60]	\$ 4,500	\$ 0	\$ 4,500	\$ 945
<b>Total</b>	<b>\$ 4,500</b>	<b>\$ 0</b>	<b>\$ 4,500</b>	<b>\$ 945</b>
<b>TOTAL</b>	<b>\$ 4,500</b>		<b>\$ 4,500</b>	<b>\$ 945</b>

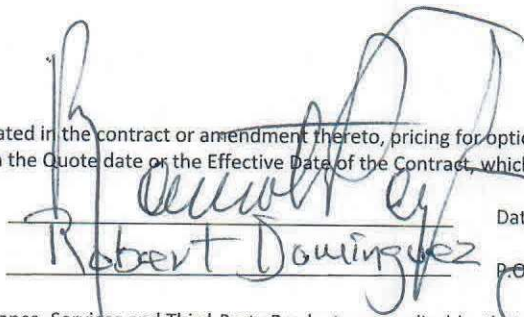
**Services**

Description	Quantity	Unit Price	Discount	Total	Maintenance
New World Public Safety Mobile Additional Modules				\$ 1,160	\$ 0
<b>TOTAL</b>				<b>\$ 1,160</b>	<b>\$ 0</b>

Summary	One Time Fees	Recurring Fees
Total Tyler Software	\$ 4,500	\$ 945
Total Annual	\$ 0	\$ 0
Total Tyler Services	\$ 1,160	\$ 0
Total Third-Party Hardware, Software, Services	\$ 0	\$ 0
<b>Summary Total</b>	<b>\$ 5,660</b>	<b>\$ 945</b>
<b>Contract Total</b>	<b>\$ 6,605</b>	

Unless otherwise indicated in the contract or amendment thereto, pricing for optional items will be held For six (6) months from the Quote date or the Effective Date of the Contract, whichever is later.

Customer Approval:



Date:

09/20/2021

Print Name:

Robert Dominguez

P.O.#:

The Software, Maintenance, Services and Third-Party Products, as applicable, that are itemized above, are hereby added to your existing agreement with Tyler. Fees for Software, if applicable, will be invoiced to you in full upon receipt of your signed quote. Unless otherwise stated in the Assumptions, associated maintenance and support fees, and thereafter in a lump sum amount together with your then-current maintenance and support fees for previously licensed software. Fees for Services, Third-Party Products and/or travel, as applicable, will be invoiced as rendered or delivered. The terms and conditions of your agreement will otherwise control.

**Assumptions**

## A Comprehensive Public Safety Software Solution

### Computer Aided Dispatch

CAD Mapping Call Entry Call Control Panel Unit Recommendations Unit Status/Control Panel Call Stacking CAD Messaging Call Scheduling	Dispatch Questionnaire Fire Equipment Search GIS/Geo-File Verification Hazard and Location Alerts Hazmat Search Hydrant Inventory Note Pads Proximity Dispatch	Rip-N-Run Printing Run Cards/Response Plans Rapid SOS  <i>Additional Modules</i> BOLOS CAD Auto Routing CAD AVL	Service Vehicle Rotation Unit Management Web CAD Monitor  <i>Available Interfaces</i> Alarm CAD to CAD CAD Paging	E-911 NG911 CAD NCIC Pictometry ASAP Pre-Arrival Questionnaire Encoder CAD CFS Export	ePCR Fire Records Out-of-Band AVL Telestaff PulsePoint Twitter PEMA Knowledge Center
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### Law Enforcement Records Management

Arrests Buildings Businesses Case Management Case Processing Citations Dynamic Reporting Field Interviews IBR/Clergy Reporting	Impounded Vehicles Incidents Investigations Order of Protection Personnel Property and Evidence Records Request Registered Offenders Standard Reporting	Training Wants and Warrant  <i>Additional Modules</i> Alarms Animal Licensing Bicycle Registration Bookings Briefing Notes	Crash Stop Data Equipment and Inventory Gangs Hazardous Materials Multi-Server Search Narcotics Pawn Shops Permits	Scheduling Tyler Content Manager Use of Force Vehicle Tracking  <i>Available Interfaces</i> Livescan Ticket Writer NCIC	Citizen Reporting COPLINK Accrunt Crime Analysis LINX Evidence SECTOR MIDEx LACRIS
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### Fire Records Management

Activity Reporting/ Scheduling Investigations Business Registry	Hazardous Materials Hydrant Inventory Incident Tracking Personnel/Education	Pre-Plans Station Activity Log BLS/ALS	<i>Additional Modules</i> NFIRS Reporting Data Analysis/Mapping Equipment Tracking	Fire Permits Inventory LOSAP Tracking Vehicle Tracking
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### Corrections Management

Bookings D/L Swipe for Visitors Incident Tracking Inmate Property Tracking Inmate Classification Inmate Housing Mass Move	Inmate Scheduling/ Tracking Inmate Contact Inmate Programs Inmate Activity Log Trustee Case Management	Corrections Officer Log Financial Management Jacket Processing Business Registry Personnel/Education State Reporting	<i>Additional Modules</i> Inmate Tracking Bar Coding Property Room Commissary Accounting Data Analysis/Mapping	Officer Activity Reporting Officer Equipment Tracking Grievance Tracking Mugshots Web Inmate Inquiry	<i>Available Interfaces</i> Livescan Booking Export Northpointe VINE CorEMR
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### Mobile Computing

Dispatch/Messaging/ State/NCIC Fire Dispatch/Messaging	DL Swipe Mugshot Download In-Car Mapping/AVL	In-Car Routing Stop Data Use of Force	LE Field Reporting LE Accident Field Reporting Field Investigations	Ticket Writer
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### Mobility Software

ShieldForce LE Dispatch	CrewForce Fire Dispatch	SceneCollect
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### Analytics

Data Marts	Dashboard	Law Enforcement Analytics
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# Tyler Tech. Amendment

Final Audit Report

2021-09-30

Created:	2021-09-30
By:	Ruth Ann Hines (ruthann.hines@tylertech.com)
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-  Document e-signed by Bryan Proctor (bryan.proctor@tylertech.com)  
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