

SPEER MEMORIAL LIBRARY

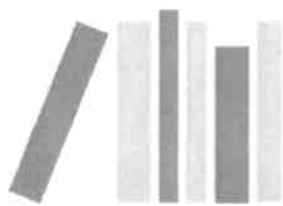
DOOR COUNT



7,390



MAY
2025



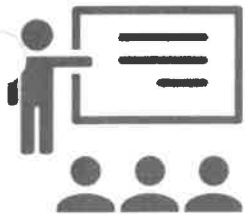
4,499

BOOKS CHECKED OUT



3,036

Live Virtual Program views



1,478

ADULT PROGRAM AUDIENCE



VOLUNTEER HOURS
WORKED

509



TEENS PROGRAM AUDIENCE

805



1,039
GENERAL AUDIENCE

661



CHILDREN PROGRAM AUDIENCE

USE OUR
ONLINE RESOURCES

WWW.MISSION.LIB.TX.US



Speer Memorial Library

We want to give a huge Thank you to everyone who attended our May, the 4th event. We hope you had fun making perler bead crafts, a Cheyenne craft, getting a free book! See more



+50

Speer Memorial Library

We want to send a heartfelt thank you to all the amazing moms, grandmothers, and mother figures who joined us for our Muffins with Mom event! Your presence made the diff. See more



+16

2025 Teen April Activities

Speer Memorial Library posted 8 new photos

Congratulations to our teen winner of this year's Golden Egg hunt hosted at the Boys and Girls Club of Middle Tennessee! And a huge thank you to McDonald's for their support! See more



+5

Speer Memorial Library

Facebook · May 12 at 8:00PM · 21

Calling all kids! Give your green thumb a try in the Children's Department every Saturday, at 2PM during our Little Sprouts program! So far we have painted our very own... See more



+7

2025 Teen May Activities

Speer Memorial Library posted 13 new photos

Facebook · May 16 at 5:00PM · 47

These past two weeks, the Teen Department has been filled with perler bead Minecraft tools and bottlecap May Flowers. We look forward to seeing everyone during code 1. See more



+9

2025 Teen May Activities

Speer Memorial Library posted 35 new photos

Facebook · May 21 at 4:30PM · 25

Earlier this month the Reference and Teen Departments collaborated to host the Mother's Day Luncheon. Everyone had fun, ate snacks, and had a great time! Congratulations! See more



+35

Speer Memorial Library

Facebook · May 17 at 4:00PM · 17

Our Little Sprouts planted tomato seeds today! Join us next Saturday at 2PM for more gardening lessons for kids! See more



+5

2025 Teen May Activities

Speer Memorial Library posted 8 new photos

Facebook · May 24 at 4:00PM · 12

This year's Free Comic Book Day was a blast! We hope everyone who dropped by our Teen Department enjoyed their free comic! Congratulations to our staff winners! See more



+5

2025 Teen May Activities

Speer Memorial Library posted 13 new photos

Facebook · May 26 at 3:00PM · 47

Yesterday's End-of-School Social had quite the turnout! We were delighted to play with everyone and we hope to do this again soon! Hope you all had loads of fun! With this... See more



+14

Speer Memorial Library

Facebook · May 14 at 11:00AM · 17

Thank you to all the amazing parents and toddlers who joined us for Toddler Time today! We had such a great time learning about the color red, singing songs, and painting! See more



+14

MISSION HISTORICAL MUSEUM

Departmental Report May 2025

"It's a side of museums that many people don't see and sometimes don't understand when they see it in your budget. It's something that happens out of the way and it's not flashy but we're ensuring the long-term health of the cultural legacy of the area."



PERFORMANCE INDICATORS:

FY 2024-2025								
Performance Indicators	October	November	December	January	February	March	April	May
General Attendance	101	270	67	176	256	145	45	30
Programs	13	750	82	100	190	156	19	43
Tours	23	0	0	0	0	0	0	0
Social Media	10,100	7000	7,100	14,500	14,600	7,000	2,300	4,700
Outreach	0	0	0	0	0	1270	455	750
Meetings Hosted	7	0	0	0	0	0	5	5
Total:	10,244	8,020	7,249	14,776	15,046	8,571	2,824	5,528

(# of people served May 1 – May 31)

Public and Educational Programs/Events

Past Programs/Events:

November 2	Dia de los Muertos Folklife Festival
November 9	MHM Lecture Series (cancelled due to parade)
December 14	MHM Lecture Series
December	Christmas Craft Day
January 11 th	MHM Lecture Series
January 15 th	Quilt Show Opening
January 21 & 22	She Came to the Valley Movie Screenings
January 28 & 29	She Came to the Valley Movie Screenings
February 8 th	MHM Lecture Series
February 13 th	Time capsule ceremony
March 8 th	MHM Lecture Series
March 18 & 19	Staycation
March 17-24	Spring Break Scavenger Hunt
April 14 th	MHM Lecture Series
May 2 nd	Hosting MHS Student Art Show

Upcoming Programs/Events:

June 2 nd	She Came to the Valley Summer Exhibit
Summer	Ancient Landscapes Exhibit (UTRGV)
June-July	Summer Craft days (every Wednesday)

Other Items:

Ongoing	TAM Conference
Ongoing	New Database CatalogIt (Received/Doing clean up)
Ongoing	Moorefield Exhibit (Seeking Quotes)
November-March	Brick paver Campaign
Ongoing	DOE grant: LED lights
Ongoing	Dia de los Muertos Planning

Mission Police Department



Monthly Report
May 2025



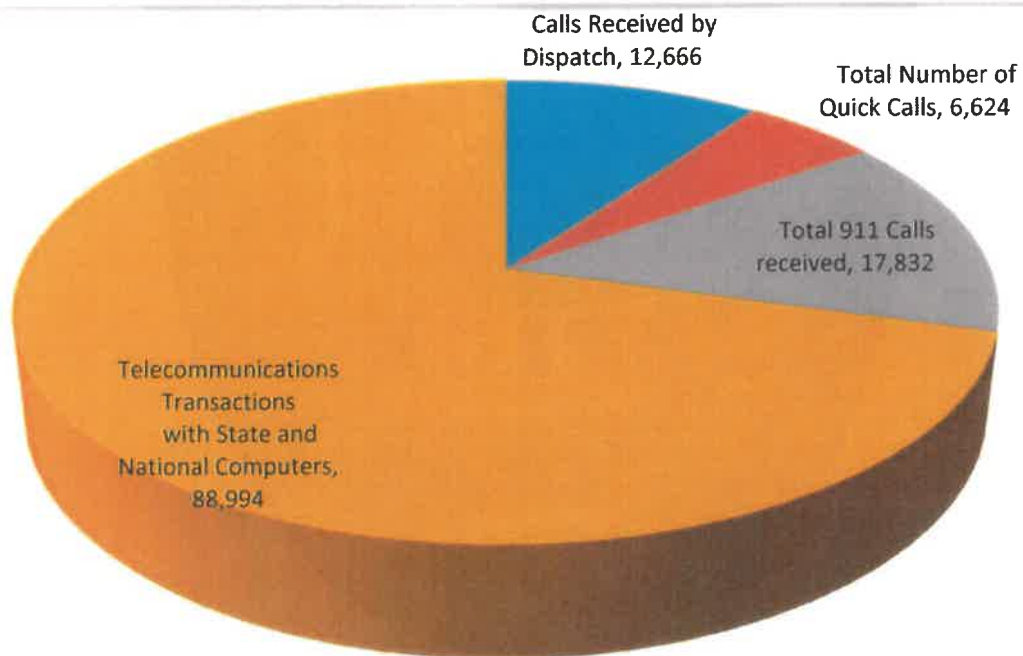
Mission Police Department

Monthly Report for May 2025



Communications Division

	<u>May 25</u>	<u>FY 24-25 YTD</u>
Calls Received by Dispatch	0	12,666
Total Number of Quick Calls	0	6,624
Total 911 Calls received	3,316	17,832
Telecommunications Transactions with State and National Computers	8,426	88,994





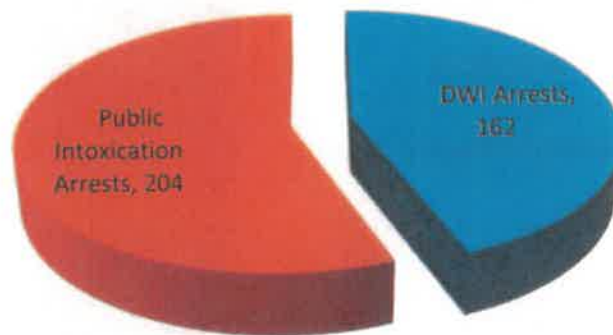
Mission Police Department Monthly Report for May 2025



Patrol Division

DWI Arrests
Public Intoxication Arrests

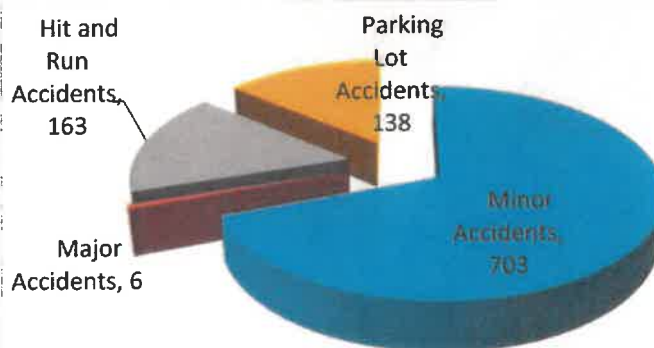
<u>May 25</u>	<u>FY 24-25 YTD</u>
20	162
32	204



Traffic Division

Minor Accidents
Major Accidents
Hit and Run Accidents
Parking Lot Accidents

<u>May 25</u>	<u>FY 24-25 YTD</u>
0	703
0	6
0	163
0	138





Criminal Investigations Criminal Case Submissions



Adult Misdemeanor Cases Submitted to DA's Office

Adult Felony Cases Submitted to DA's Office

Adult Cases Submitted to Mission Municipal Court

Adult Misdemeanor Arrests

Adult Felony Arrest

Juvenile Misdemeanor Cases Submitted to Juvenile
Probation Department

Juvenile Felony Cases Submitted to Juvenile
Probation Department

Juvenile Cases Submitted to Mission Municipal Court

Juvenile Misdemeanor Arrests

Juvenile Felony Arrests

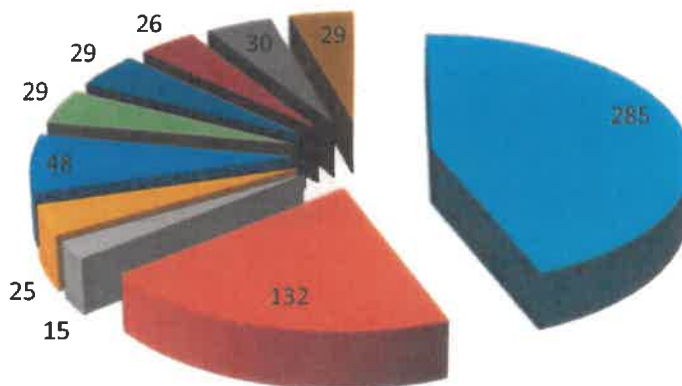
Total Open Cases

May 25

FY 24-25 YTD

0	285
0	132
0	15
0	25
0	48
0	29
0	29
0	26
0	30
0	29
0	0

May 25



- Adult Misdemeanor Cases Submitted to DA's Office
- Adult Felony Cases Submitted to DA's Office
- Adult Cases Submitted to Mission Municipal Court
- Adult Misdemeanor Arrests
- Adult Felony Arrest
- Juvenile Misdemeanor Cases Submitted to Juvenile Probation Department



Mission Police Department

Monthly Report for May 2025



Jail Division

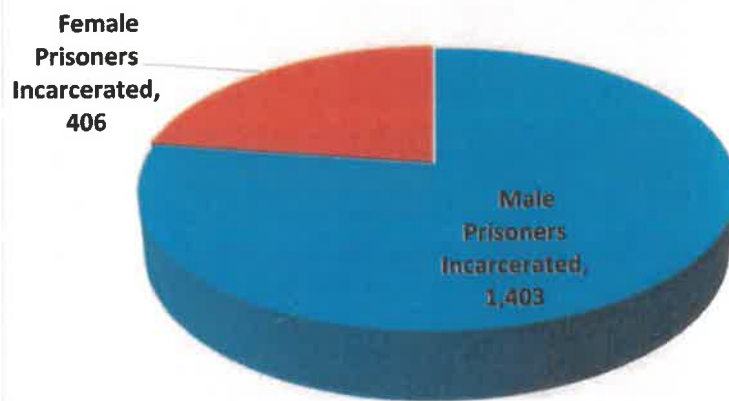
Adults

Male Prisoners Incarcerated
Female Prisoners Incarcerated
Total

May 25

FY 24-25 YTD

137	1,403
47	406
184	1,809



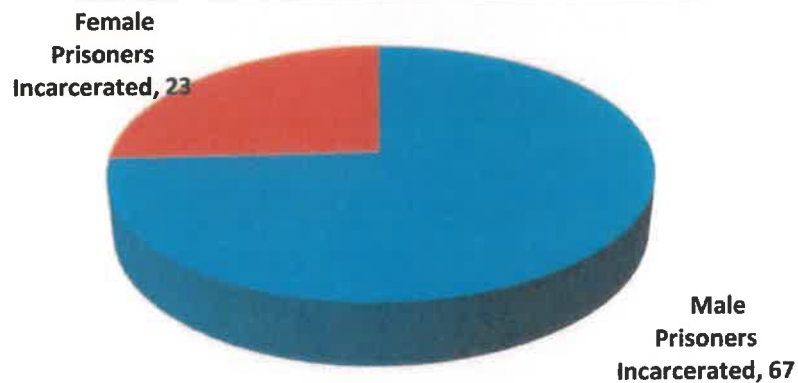
Juveniles

Male Prisoners Incarcerated
Female Prisoners Incarcerated
Total

May 25

FY 24-25 YTD

12	67
4	23
16	90





Narcotics Division -DEA

Seizures

Marihuana (lbs)

(Street Value -\$506.00 per pound)

0.00

\$0.00

0.00

\$0.00

Cocaine (kilos)

(Street Value -\$21,000.00 per Kilo)

5.85

\$122,850.00

1455.50

\$30,565,500.00

Fentanyl

(Street Value -\$30,000.00 per Kilo)

0

\$0.00

0.00

\$0.00

Heroin (kilos)

(Street Value -\$17,680.00 per Kilo)

0

\$0.00

4.00

\$136,800.00

Methamphetamine (kilos)

(Street Value -\$11,925.00 per Kilo)

0

\$0.00

3548.24

\$70,609,976.00

Currency Seizures:

\$0.00

\$445,598.00

Vehicle Seizures:

0

9

Arrest:

3

52

Narcotics Division -Immigration & Customs Enforcement

Seizures

Marihuana (lbs)

(Street Value -\$506.00 per pound)

0

\$0.00

0.00

\$197.80

Cocaine (kilos)

(Street Value -\$21,000.00 per Kilo)

64.7

\$1,358,700.00

6408.30

\$134,574,300.00

Heroin (kilos)

(Street Value -\$17,680.00 per Kilo)

0

\$0.00

0.00

\$0.00

Methamphetamine (kilos)

(Street Value -\$11,925.00 per Kilo)

0

\$0.00

481.00

\$9,139,000.00

Currency Seizures:

\$517,850.00

\$1,500,341.00

Vehicle Seizures:

0

0

Arrest:

6

44



Mission Police and Criminal Investigations

Narcotics

	<u>May 25</u>	<u>FY 24-25 YTD</u>
Marihuana (pounds)	0.00	0.54
(Street Value -\$506.00 per pound)	\$0.00	\$271.72
Cocaine (kilos)	0.0000	0.26
(Street Value -\$21,000.00 per Kilo)	\$0.00	\$5,472.60
Currency	\$1,405.00	\$9,021.00



Mission Police Department

Monthly Report for May 2025



Educational Resource Officer Program

Mission Jr. High Schools Contacts
Sharyland Jr. High Schools Contacts
Elementary & Alt. Center Student Contacts

<u>May 25</u>	<u>FY 24-25 YTD</u>
85	623
109	683
69	571

Elementary
& Alt. Center
Student
Contacts, 571

Mission Jr.
High Schools
Contacts, 623

Sharyland Jr.
High Schools
Contacts, 683

Mission High Schools Contacts
Sharyland High Schools Contacts

<u>May 25</u>	<u>FY 24-25 YTD</u>
134	1,187
71	774



Adult & Juvenile Cases Submitted by Police Officers Assigned to Mission & Sharyland Schools



Adult Cases Submitted to Mission Municipal Court

Adult Misdemeanor Arrests

Adult Felony Arrests

Juvenile Misdemeanor Cases Submitted to Juvenile Probation Department

Juvenile Felony Cases Submitted to Juvenile Probation Department

Juvenile Cases Submitted to Mission Municipal Court

Juvenile Cases Submitted to JP Court

Juvenile Misdemeanor Arrests

Juvenile Felony Arrests

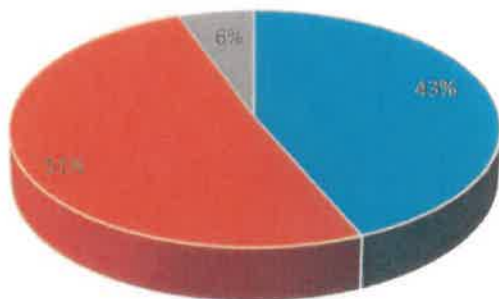
May 25

FY 24-25 YTD

7	47
8	55
0	6
2	15
2	18
16	164
5	24
12	112
1	21

FY 24-25 YTD

■ ■ ■

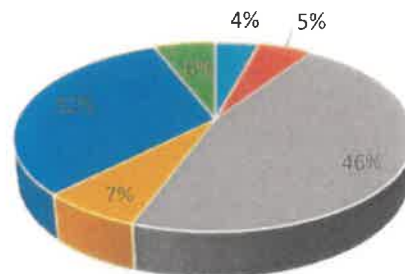


FY 24-25 YTD

- Juvenile Misdemeanor Cases Submitted to Juvenile Probation Department
- Juvenile Felony Cases Submitted to Juvenile Probation Department
- Juvenile Cases Submitted to Mission Municipal Court
- Juvenile Cases Submitted to JP Court

■ Juvenile Misdemeanor Arrests

■ Juvenile Felony Arrests





Mission Police Department

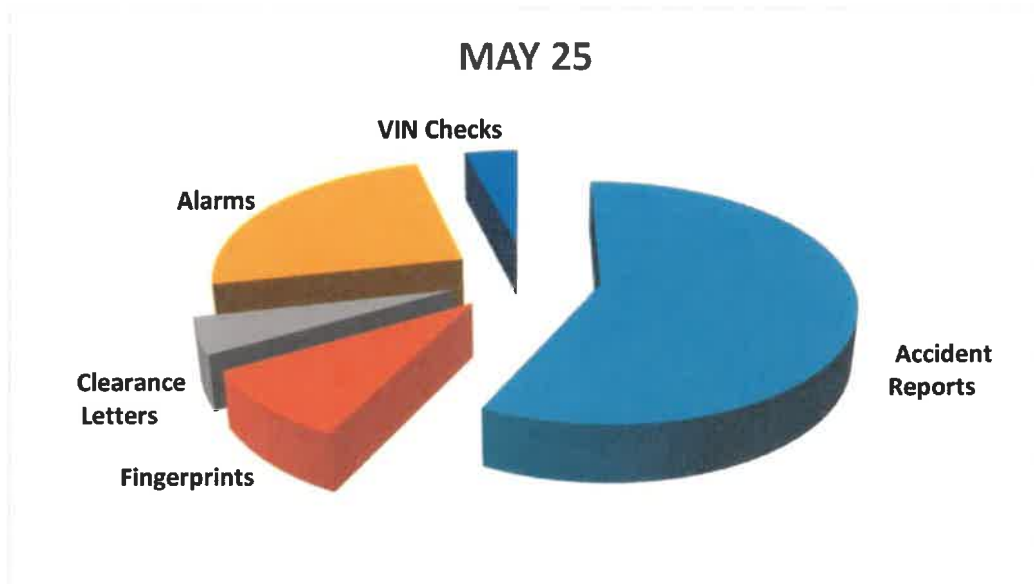
Monthly Report for May 2025



Records Division

The following entries from our records division are actual persons visiting the Mission Police Department facility to obtain copies of reports; getting fingerprinted; job applications; clearance letter for job applications; vehicle identification number clearance letters for people buying used motor vehicles; persons visiting our warrant officers, criminal investigations or administrative personnel for assistance in police related matters.

	May 25	FY 24-25 YTD
Accident Reports	87	800
Fingerprints	8	132
Clearance Letters	0	68
Alarms	16	341
VIN Checks	9	56
TOTAL	120	1,397

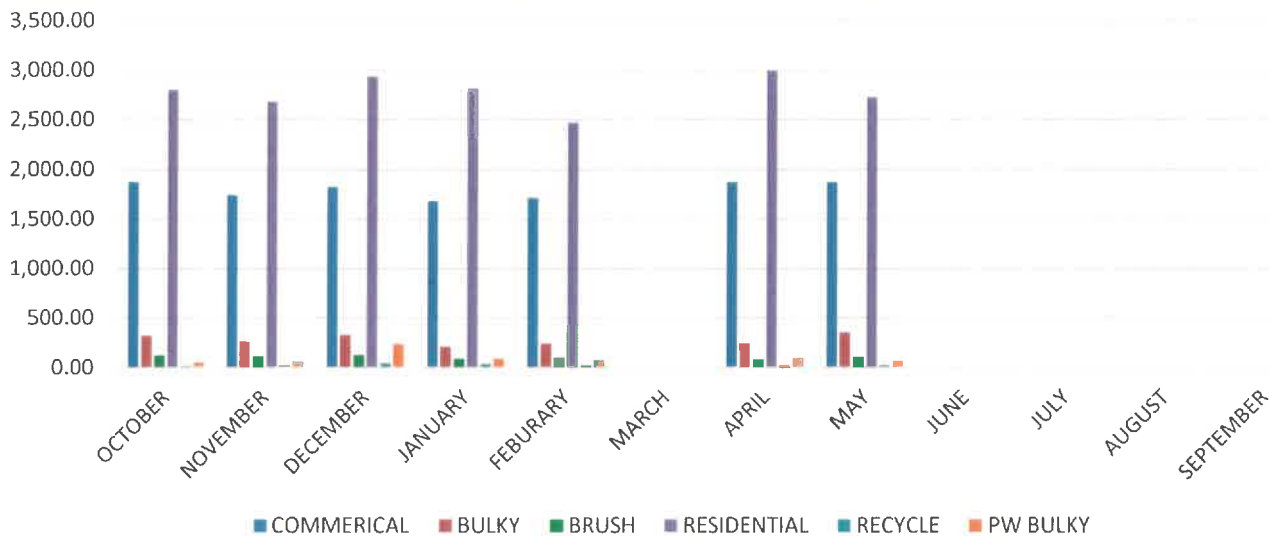


SANITATION DEPARTMENT

For the month of May, the City of Mission Sanitation Department disposed or a combined **5024.55** tons of trash/bulky items. In addition, **8232.00** cubic yards of brush was collected at our sanitation landfill.

Month	TONS RESIDENTIAL	CUBIC YARDS BRUSH	TONS BULKY	TONS COMMERICAL	TONS BRUSH	TONS RECYCLE	TONS PW BULKY
OCTOBER	2,805.45	9,268.00	322.85	1,881.00	125.118	18.60	52.23
NOVEMBER	2,685.61	8792.00	266.90	1742.68	118.692	26.98	59.29
DECEMBER	2,939.79	9436.00	329.30	1824.82	127.386	43.85	237.31
JANUARY	2,813.00	6468.00	209.70	1684.15	87.318	35.93	91.55
FEBURARY	2,471.23	8120.00	244.71	1715.43	109.62	30.32	77.94
MARCH					0		
APRIL	2996.55	6020.00	238.79	1872.25	81.27	24.05	91.11
MAY	2729.98	8,232.00	352.32	1874.48	111.132	24.5	67.77
JUNE					0		
JULY					0		
AUGUST					0		
SEPTEMBER					0		
Total	19441.61	56336	1964.57	12594.81	760.54	204.23	677.20

2024 - 2025 SANITATION PICK UP (TONS)



**HUMAN RESOURCES DEPARTMENT
MONTHLY REPORT
APRIL 2025**

PERSONNEL								Monthly Totals	YTD Totals
Number of Employees, Volunteers, and Others:									
Regular Full-Time (566 budgeted slots for fiscal year)	7		7	2	4	1		696	760
Regular Part-Time (65 budgeted slots for fiscal year)	4							55	56
Temporary Full-Time	1							3	3
Temporary Part-Time								2	2
Fiscal YTD Totals:	89		49	5	18	1		756	821
Reserve Police Officers								13	13
Volunteer Firefighters								12	15
Texas Workforce Solutions/Work Experience							1	2	3
AARP Participants								8	18
Volunteers							2	213	282
Volunteers Fiscal YTD Totals:							53	248	331
Staffing									
Request for Positions Processed								17	107
Positions Advertised								47	198
Application for Employment Processed								126	1016
Volunteer Applications Processed								3	57
Interviews Processed								32	217
Job Offers Processed								12	95
New Hire Enrollments Processed								12	93
Turnover Rate							14/696		2.10%
Retention Rate							753/760		99.10%
Pre-Employment Screenings									
Driver License Checks (MVR)								12	66
Mission Police/Mission Municipal Court Record Check								12	66
Hidalgo County Courthouse								12	66
Criminal History Background/Sex Offender Check (DPS)								15	111
Drug Testing, Physical and Pre-placement Screening								12	89
PERSONNEL, con't									
Human Resources Department Visitors:									
Employees, Citizens, Vendors/Representatives Assisted								731	2837
Exit Interviews Conducted:									
Employee Exit Interview								2	11
Supervisor Exit Interview								11	46
Forms Processed									
Employee Change of Status Forms Processed								65	428
Employee Requests for Personnel Information Processed								3	17
Employee Disciplinary Forms Processed								4	40
Employment Verifications Processed								18	71
Unemployment Claims Processed								1	4
Public Information Requests Processed								2	37
Family and Medical Leave Act (FMLA) Forms Processed:									
FMLA Requests								7	51
-- Employee's Serious Health Condition								4	31
-- Family Member's Serious Health Condition								2	10
-- Birth of a Child								1	10
-- Military Family Leave								0	0
-- Injury or Illness of Covered Servicemember								0	0
FMLA Approvals								5	43
FMLA Denials/Withdrawals								0	8
FMLA Return-to-Work								8	38
Employees out on FMLA								15	54
PERSONNEL TRAINING SEMINARS								Training Seminars	Employees Attended
10/18/2024 - Live2Lead								1	20
11/19/2024 - HR Consortium Supervisor's Training								1	30
12/03/2024 - Director's Workshop								1	45
01/16/2025 - Risk Management Essentials for Supervisors								1	36

**HUMAN RESOURCES DEPARTMENT
MONTHLY REPORT
APRIL 2025**

		Fiscal YTD Totals:	4	131
HEALTH & WELLNESS SEMINARS/EVENTS			Training Seminars	Employees Attended
10/02/2024 - Breast Cancer Awareness Luncheon			1	106
10/10/2024 - Airrosti - Is Sitting A Pain			1	3
10/15/2024 - Airrosti - Is Sitting A Pain			1	3
10/17/2024 - Airrosti - Is Sitting A Pain			1	3
10/22/2024 - Airrosti - Is Sitting A Pain			1	4
10/22/2024 - Annual Health & Benefits Fair			1	160
11/18/2024 - Health and Wellness Seminar - Diabetes - Parks			1	10
11/18/2024 - Health and Wellness Seminar - Diabetes - City Hall			1	15
11/18/2024 - Health and Wellness Seminar - Diabetes - Public Works			1	46
02/13/2025 - Airrosti - Don't Let Knee Pain Hold You Back			1	3
02/21/2025 - Heart Health Seminar - Parks			1	33
02/21/2025 - Heart Health Seminar - Public Works			1	58
02/26/2027 - Heart Saver - CT Screening			1	19
02/26/2027 - Heart Saver - CT Screening			1	21
03/11/2025 - Airrosti - Don't Let Back Pain Hold you Back			1	3
03/13/2025 - Airrosti - Don't Let Back Pain Hold you Back			1	3
03/25/2025 - Airrosti - Don't Let Back Pain Hold you Back			1	5
03/27/2025 - Airrosti - Don't Let Back Pain Hold you Back			1	2
		Fiscal YTD Totals:	18	497
EMPLOYEE RECOGNITION/EVENTS				Employees Attended
11/06/2024 - Veterans Appreciation Luncheon			1	73
11/20/2024 - Employee Appreciation Luncheon			1	650
12/02/2024 - Service Awards Breakfast			1	94
02/28/2025 - Employee of the Month Luncheon			1	19
03/04/2025 - Employee Appreciation Lunch			1	400
		Fiscal YTD Totals:	5	1236
RISK MANAGEMENT				
Workers' Compensation			16	29
General Liability			5	8
Property			1	1
Auto Property			4	8
Cyber			1	1
		Fiscal YTD Totals:	27	47

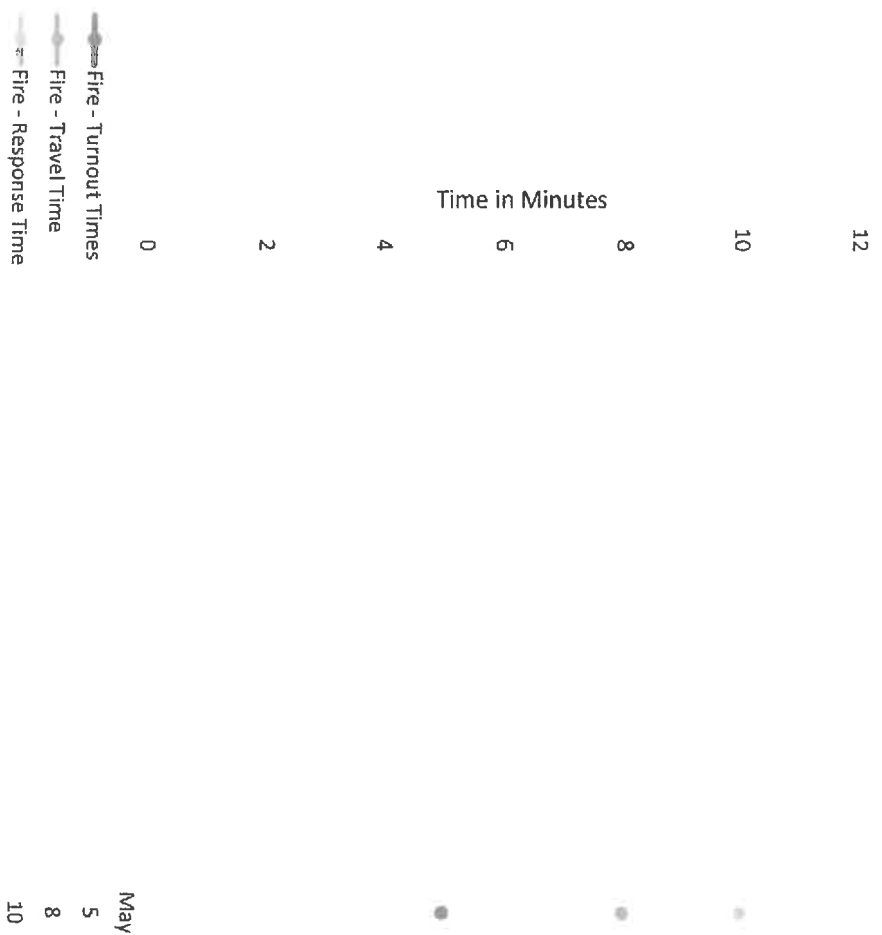
MISSION FIRE DEPARTMENT MONTHLY REPORT

May 2025

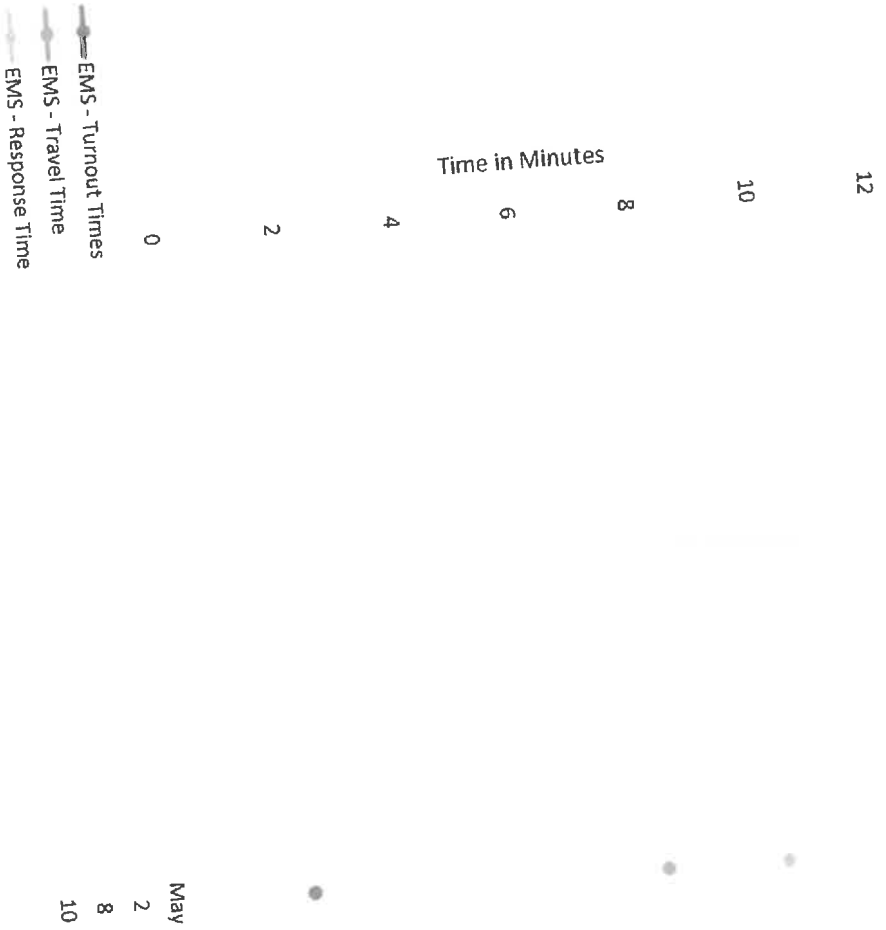


“Dedicated to the Community we Protect... and Serve”

Fire Response Time



EMS Response Time



2024 Fire Index - Incident Types

Fire Measure Comparison with ESC Fire Index See Performance at <https://www.pso.com/resources/fire/index/>

Aid Given/Received

Count of Total Incidents & Exposures

Count of Incidents

611

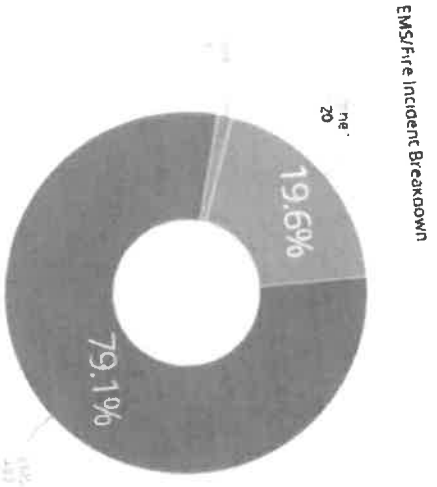
Additional Exposures 0

Aid Given

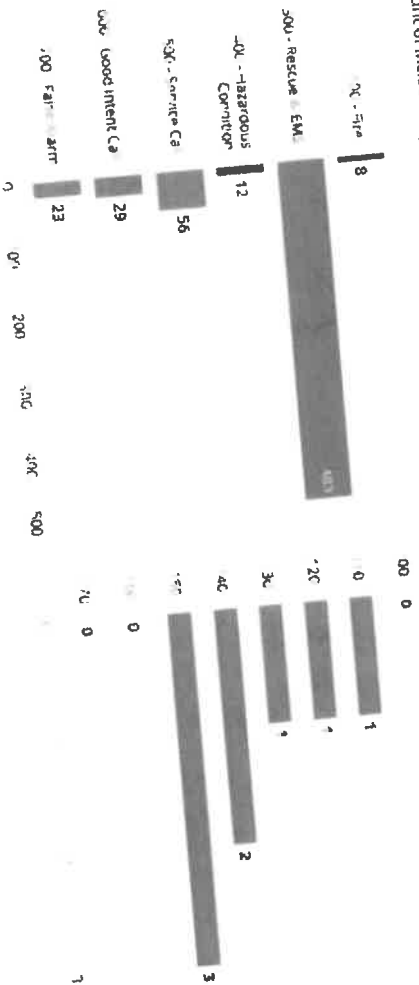
4

Aid Received 7

Count of Incidents by Incident Type

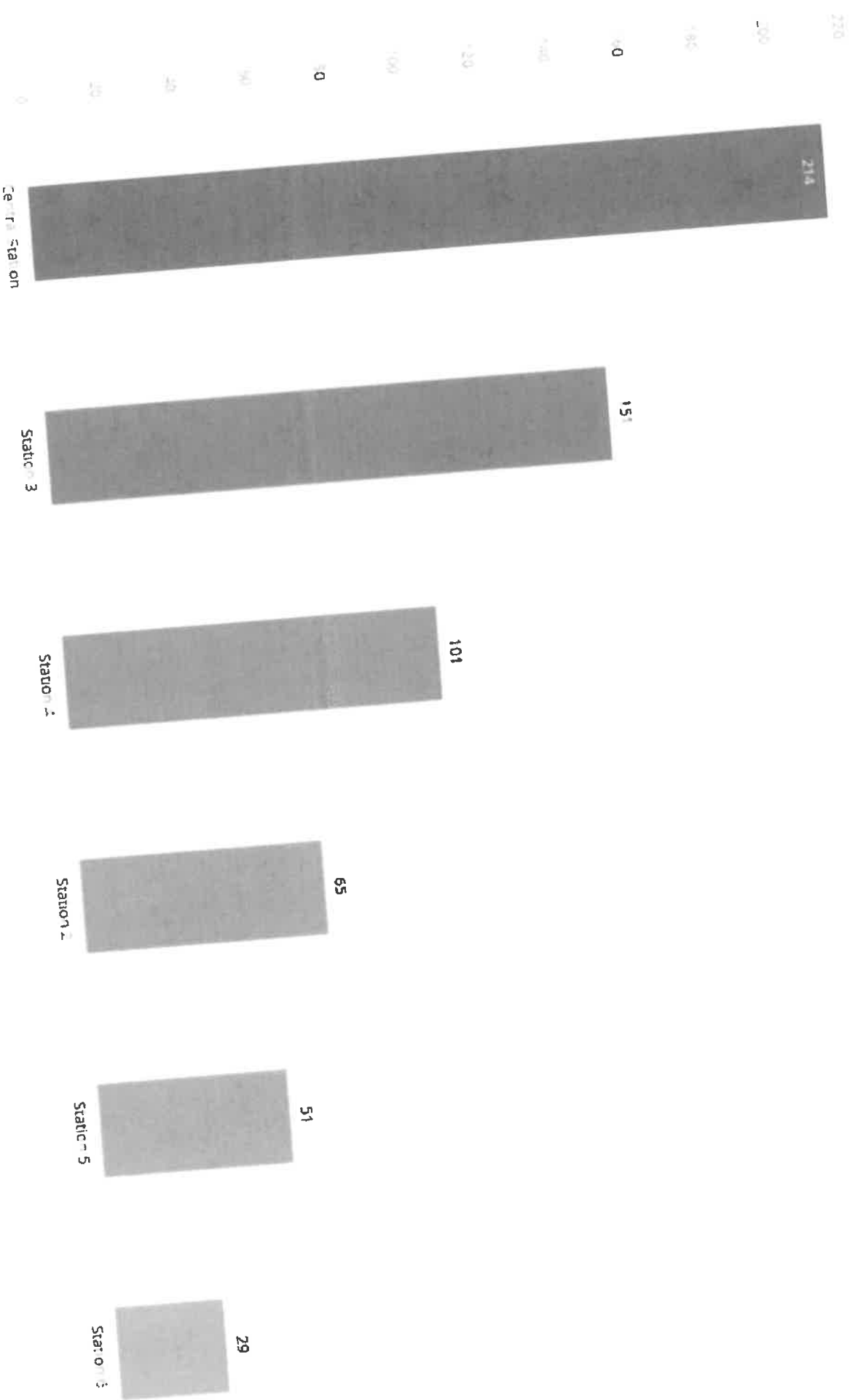


Count of Fire Incidents by Type



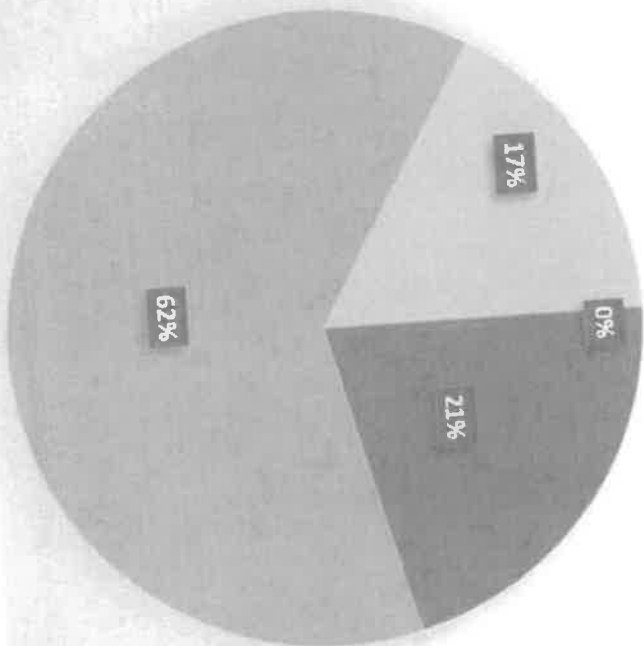
Incident Count by Station

Incident Count by Station





May Training Hours

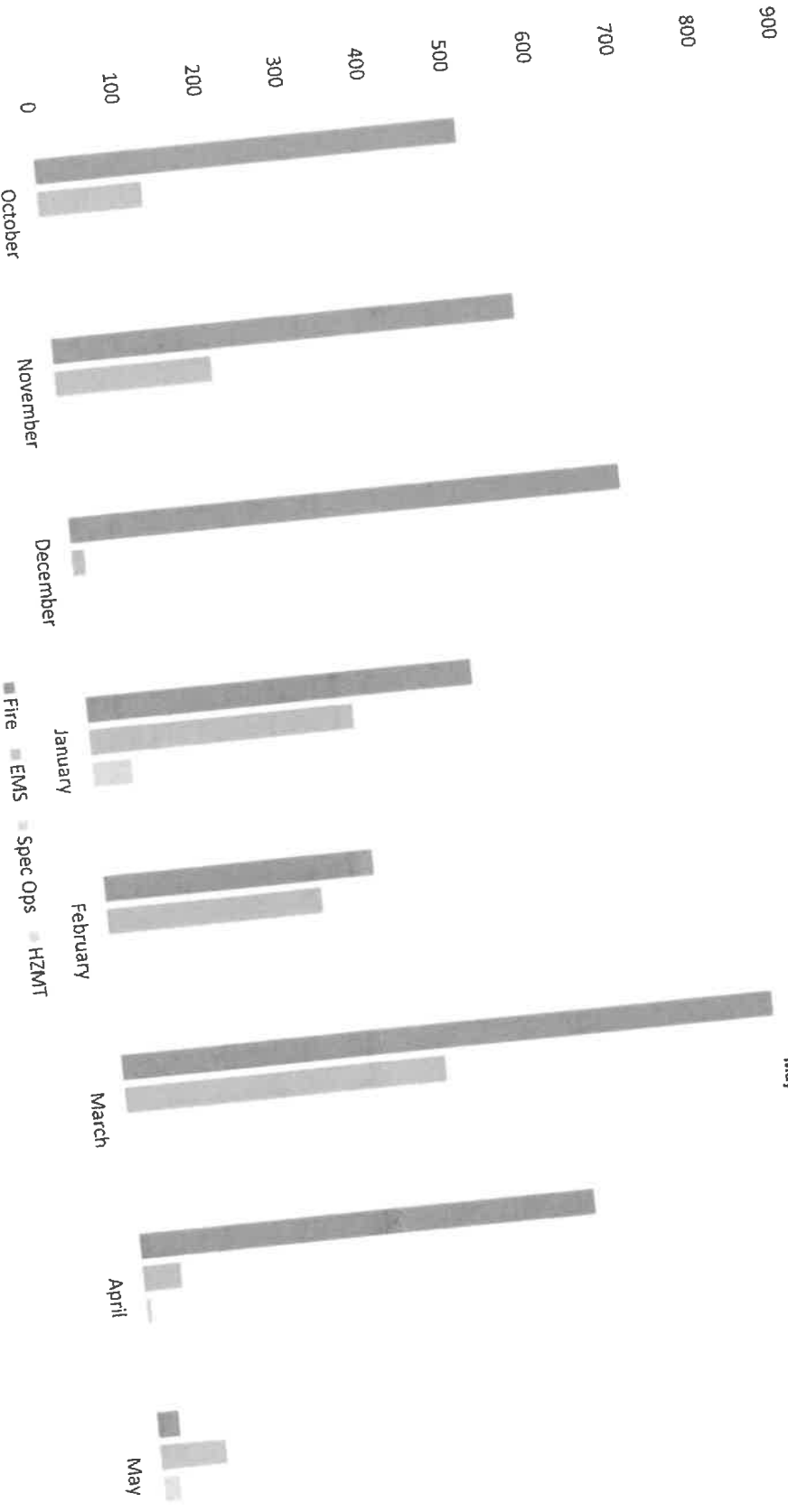


- Fire
- EMS
- Spec Ops
- HazMat

	Fire	EMS	Spec Ops	HazMat
May	26.5	79	21	0



Training Hours Total Year-to-Date 2024-2025



MISSION FIRE DEPARTMENT

Emergency Ambulance Response Report

May 2025



“Dedicated to the Community we Protect... and Serve”



Previous Month ▾ May 1, 2025 - May 31, 2025 ▾

Counts

% Rows

% Columns

All

Week Ending	5/4/25	5/11/25	5/18/25	5/25/25	6/1/25	6/8/25	6/15/25	6/22/25	6/29/25	7/6/25	7/13/25	7/20/25	7/27/25	Total
Abdominal Pain	1.66%	0.74%	0.92%	0.92%	1.11%									5.35%
Acute Pain, not elsewhere classified		0.74%	0.37%	0.18%	0.37%									1.66%
Acute Respiratory Distress (Dyspnea)	0.92%	1.11%	0.18%	0.55%	0.92%									3.69%
Alcohol use			0.18%											0.18%
Allergic Reaction		0.18%												0.18%
Altered Mental Status	0.18%	0.92%	0.92%	0.37%	0.55%									2.95%
Anxiety reaction/Emot... upset	0.18%	1.29%	0.74%	0.74%	0.74%									3.69%
Asthma				0.18%										0.18%
Back Pain	0.37%	0.92%	0.55%	0.55%	1.11%									3.51%
Cardiac arrest		0.18%	0.18%	0.18%	0.37%									0.92%
Cardiac arrhythmia/dy...		0.18%	0.55%	0.18%										0.92%
Cardiogenic shock		0.18%												0.18%
Chemical burn		0.18%	0.18%											0.37%
Chest Pain / Discomfort	0.92%	0.18%	0.37%	0.92%	1.29%									3.69%
Chest pain on breathing					0.18%									0.18%
Chest Pain, Other (Non-Cardiac)			0.18%	0.18%										0.37%
Chronic Obstructive Pulmonary Disease (COPD)		0.18%												0.18%
Confusion/De...		0.18%		0.55%										0.74%
Congestive heart failure (CHF)				0.18%										0.18%
Constipation	0.37%													0.37%
Convulsions				0.18%										0.18%
Dehydration				0.18%										0.18%
Diabetic Hyperglycemia	0.37%	0.18%	0.18%		0.37%									1.11%
Diabetic Hypoglycemia	0.37%	0.18%		0.18%	0.37%									1.11%
Diarrhea					0.18%									0.18%

Week Ending	5/4/25	5/11/25	5/18/25	5/25/25	6/1/25	6/8/25	6/15/25	6/22/25	6/29/25	7/6/25	7/13/25	7/20/25	7/27/25	Total
Dizziness	0.37%	0.18%	0.37%	0.18%	0.18%									1.29%
Epistaxis					0.18%									0.18%
Extremity Pain	1.29%	1.85%	1.48%	0.92%	0.74%									6.27%
Eye Injury			0.18%											0.18%
Eye Pain	0.18%													0.18%
Failure to Thrive (Adult)	0.18%													0.18%
Febrile Seizures		0.18%	0.18%											0.37%
Fever	0.18%	0.55%	0.37%	0.18%										1.29%
Foreign Body in Anus and Rectum				0.18%										0.18%
Foreign Body on External Eye		0.18%												0.18%
Generalized Weakness	1.29%	2.58%	1.48%	1.11%	2.58%									9.04%
Headache	0.18%	0.18%	0.55%	1.11%	0.37%									2.4%
Heat Exhaustion			0.55%		0.18%									0.74%
Heatstroke and Sunstroke			0.18%											0.18%
Hemorrhage				0.18%	0.18%									0.37%
Hypertension	0.37%	0.18%	0.74%	0.74%	0.18%									2.21%
Hypotension		0.18%	0.18%											0.37%
Inhalation Injury (Toxic Gas)				0.18%										0.18%
Injury	1.29%	2.21%	2.21%	3.32%	1.85%									10.89%
Laceration/Ab... (minor surface trauma)		0.18%	0.18%	0.37%	0.92%									1.66%
Medical device failure			0.18%											0.18%
Mental disorder		0.18%												0.18%
Multiple injuries	0.18%	0.37%	1.11%		0.55%									2.21%
Nausea		0.18%	0.55%											0.74%
No Complaints or Injury/Illness Noted	1.66%	1.11%	2.77%	2.21%	2.21%									9.96%
Obvious Death	0.18%		0.18%	0.18%										0.55%
Overdose - Cocaine				0.18%										0.18%
Overdose - Unspecified		0.18%	0.37%	0.18%	0.18%									0.92%

Week Ending	5/4/25	5/11/25	5/18/25	5/25/25	6/1/25	6/8/25	6/15/25	6/22/25	6/29/25	7/6/25	7/13/25	7/20/25	7/27/25	Total
Pain (Non-Traumatic)	0.18%	0.18%		0.37%	0.18%									0.92%
Palpitations	0.18%	0.18%			0.37%									0.74%
Patient assist only		0.18%												0.18%
Pelvic and Perineal Pain		0.18%	0.37%		0.18%									0.74%
Poisoning / Drug Ingestion	0.18%			0.18%										0.37%
Pregnancy related conditions		0.37%												0.37%
Respiratory disorder		0.18%	0.18%	0.18%										0.55%
Seizure	0.18%	0.74%	0.37%	0.74%	0.18%									2.21%
Sepsis/Septice..				0.18%										0.18%
Smoke Inhalation			0.37%		0.18%									0.55%
ST elevation myocardial infarction (STEMI)	0.18%		0.18%											0.37%
Stroke	0.18%		0.55%		0.18%									0.92%
Substance abuse	0.18%													0.18%
Suicidal Ideation			0.37%		0.37%									0.74%
Syncope / Fainting	0.18%	0.37%	0.55%	0.55%	0.18%									1.85%
Transient Cerebral Ischemic Attack (TIA)		0.18%	0.18%											0.37%
Unconscious	0.18%		0.18%	0.18%										0.55%
Urinary system disorder	0.37%	0.18%			0.37%									0.92%
Vaginal Hemorrhage			0.37%	0.55%										0.92%
Vomiting		0.18%		0.37%	0.18%									0.74%
Total	14.76%	21.03%	23.06%	20.85%	20.3%									100%

Previous Month ▾ May 1, 2025 - May 31, 2025 ▾

79%

TRANSPORTS
Percentage of
Encounters



17%

NON TRANSPORTS
Percentage of
Encounters

4%

OTHER DISPOSITIONS
Percentage of
Encounters



549

RECORDS

In Selected Time Slice



31

DAYS

In Selected Time Slice



Week Ending	5/4/25	5/11/25	5/18/25	5/25/25	6/1/25	6/8/25	6/15/25	6/22/25	6/29/25	7/6/25	7/13/25	7/20/25	7/27/25	Total
May	76	115	128	119	108									546
June					3									3
Total	76	115	128	119	111									549



Previous Month ▾

May 1, 2025 - May 31, 2025 ▾

442

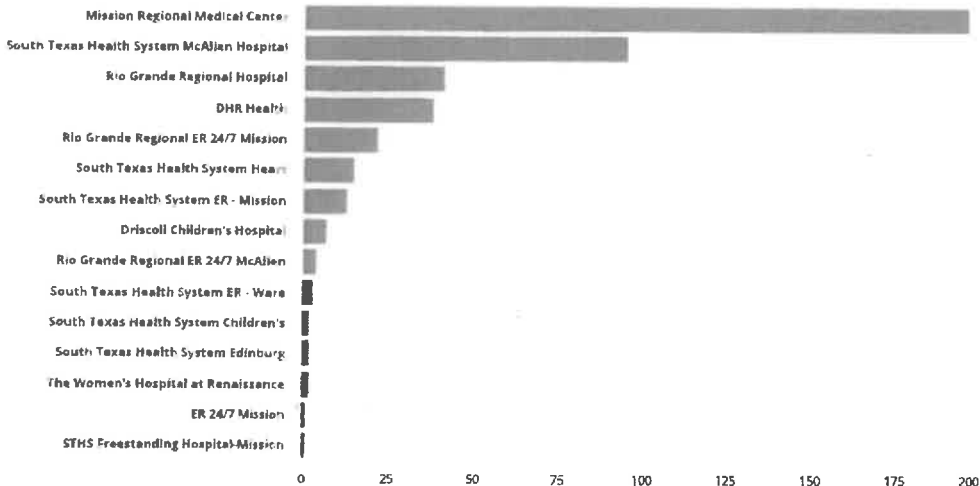
RECORDS

In Selected Time Slice

31

DAYS

In Selected Time Slice



Counts

% Rows

% Columns

% All

Week Ending	5/4/25	5/11/25	5/18/25	5/25/25	6/1/25	6/8/25	6/15/25	6/22/25	6/29/25	7/6/25	7/13/25	7/20/25	7/27/25	Total
DHR Health	1.13%	1.36%	1.81%	2.04%	2.26%									8.6%
Driscoll Children's Hospital	0.23%	0.45%	0.68%	0.23%										1.58%
ER 24/7 Mission					0.23%									0.23%
Mission Regional Medical Center	7.69%	9.28%	9.28%	9.5%	8.6%									44.34%
Rio Grande Regional ER 24/7 McAllen		0.9%												0.9%
Rio Grande Regional ER 24/7 Mission	0.45%	0.9%	2.26%	1.13%	0.23%									4.98%
Rio Grande Regional Hospital	1.36%	2.71%	1.58%	2.04%	1.58%									9.28%
STHS Freestanding Hospital-Mission				0.23%										0.23%
South Texas Health System Children's	0.23%	0.23%												0.45%
South Texas Health System ER - Mission	0.23%	0.45%	1.36%	0.45%	0.45%									2.94%
South Texas Health System ER - Ware		0.23%		0.45%										0.68%
South Texas Health System Edinburg	0.23%			0.23%										0.45%
South Texas Health System Heart	0.9%	0.68%	0.45%	0.68%	0.68%									3.39%
South Texas Health System McAllen Hospital	2.71%	3.85%	5.88%	4.07%	4.98%									21.49%
The Women's Hospital at Renaissance		0.23%		0.23%										0.45%
Total	15.16%	21.27%	23.3%	21.27%	19%									100%



Previous Month ▾

May 1, 2025 - May 31, 2025 ▾

06:39

MM:SS
Average Response
Time

68%

OF RESPONSES
Response Time < 08:00

31

DAYS
In Selected Time Slice

434

UNIT RESPONSES
In Selected Time Slice

08:20

06:40

05:00

03:20

01:40

00:00

May 2

May 4

May 6

May 8

May 10

May 12

May 14

May 16

May 18

May 20

May 22

May 24

May 26

May 28

May 30

Counts

% Rows

% Columns

All

Week Ending	5/4/25	5/11/25	5/18/25	5/25/25	6/1/25	6/8/25	6/15/25	6/22/25	6/29/25	7/6/25	7/13/25	7/20/25	7/27/25	Total
00:00 - 04:59	1.84%	3.69%	6.68%	5.53%	5.99%									23.73%
05:00 - 07:59	8.76%	9.68%	8.99%	8.53%	8.06%									44.01%
08:00 - 08:59	1.84%	2.76%	2.07%	2.07%	1.84%									10.6%
09:00 - 09:59	0.46%	1.84%	2.3%	1.15%	0.92%									6.68%
10:00 - 11:59	0.92%	3%	2.07%	2.53%	0.92%									9.45%
12:00 - 14:59	0.69%	0.46%	0.92%	0.92%	0.69%									3.69%
15:00 - 16:59		0.23%	0.46%	0.46%										1.15%
17:00 - 17:59	0.23%													0.23%
18:00 - 19:59				0.23%										0.23%
20:00 - 29:59				0.23%										0.23%
30:00 - 59:59														
Total	14.75%	21.66%	23.5%	21.66%	18.43%									100%
Exceptions														0%

Undefined	
Charge Adjustments	\$4,621.04
Charges in Period	\$836,924.00
Credits	(\$885,911.76)
Total AR Change for Undefined	(\$44,366.72)
Mission	
AR Previous Balance for Mission	\$3,265,710.54
Charge Adjustments	\$4,621.04
Charges in Period	\$836,924.00
Credits	(\$885,911.76)
Accounts Receivable Change for Mission - 202505	(\$44,366.72)
Total Balance Forward for Mission	\$3,221,343.82

Executive Summary for 216 - Mission



	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Grand Total
Gross Charges	\$879,013	\$859,064	\$894,700	\$838,928	\$751,248	\$764,604	\$809,836	\$841,545	\$6,638,939
Cash Collections	(\$242,272)	(\$182,251)	(\$315,376)	(\$178,538)	(\$164,774)	(\$219,555)	(\$198,928)	(\$232,792)	(\$1,734,486)
Gross Charge per Trip	\$1,894	\$1,909	\$1,884	\$1,894	\$1,907	\$1,869	\$1,990	\$1,904	\$1,906
Cash/Txp (CPT)	\$522	\$405	\$664	\$403	\$418	\$537	\$489	\$527	\$498
Payer Mix									
Insurance	19.2%	19.1%	18.1%	18.1%	21.3%	22.2%	20.1%	10.4%	18.5%
Medicaid	13.8%	12.7%	12.8%	13.3%	17.5%	12.2%	21.6%	8.1%	13.9%
Medicare	51.3%	47.8%	50.3%	55.8%	47.7%	51.8%	44.2%	27.6%	47.1%
Private Pay	17.0%	20.2%	18.1%	12.9%	14.2%	13.4%	12.3%	3.2%	14.0%
Govt Misc	0.0%	1.6%	0.4%	1.4%	0.5%	1.5%	1.5%	1.6%	1.0%
Payer Research	0.0%	0.2%	0.6%	0.0%	0.0%	0.2%	1.7%	50.7%	6.5%
Level of Service									
ALS Non-Emergency	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%	0.0%
ALS Emergency	77.4%	72.7%	73.7%	76.5%	79.7%	77.0%	77.4%	78.3%	76.5%
ALS-2	1.1%	1.6%	3.2%	2.0%	2.5%	1.2%	0.5%	1.1%	1.7%
BLS Non-Emergency	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
BLS Emergency	21.6%	25.8%	23.2%	21.4%	17.8%	21.8%	22.1%	20.4%	21.8%
SCT A0429	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Facility Base	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Level of Service Volume									
Total Service Volume	464	450	475	443	394	409	407	442	3,484
ALS Non-Emergency TXP	0	0	0	0	0	0	0	1	1
ALS Emergency TXP	359	327	350	339	314	315	315	346	2,665
ALS-2 Emergency TXP	5	7	15	9	10	5	2	5	58
BLS Non-Emergency TXP	0	0	0	0	0	0	0	0	0
BLS Emergency TXP	100	116	110	95	70	89	90	90	760
Sct A0429 TXP	0	0	0	0	0	0	0	0	0
Service Others Cnt	0	0	0	0	0	0	0	0	0
Facility Base TXP	0	0	0	0	0	0	0	0	0
Ground Mileage	2,735	2,372	2,513	2,579	2,427	2,472	2,543	2,727	20,368

06/07/2025 01:52 PM

MISSION FIRE PREVENTION

MONTHLY REPORT

May 2025



“Dedicated to the Community we Protect... and Serve”

FIRE INVESTIGATIONS

There were two (2) fire investigations for the month of May.

Full Investigation: 2 Total

Call out to document of Incident: 0 Total

Call out to document of Incident: 0 Total

Year to Date: 16 Total

SOUTH TEXAS ARSON RESPONSE TEAM FIRE INVESTIGATIONS

The Hidalgo County Fire Marshal's Office asked for our assistance in zero (0) fire investigations for the month of May.

Our assistance was requested: 0 Total

Assistance Requested by us: 0 Total

Year to Date: 0 Total

COMPLAINTS

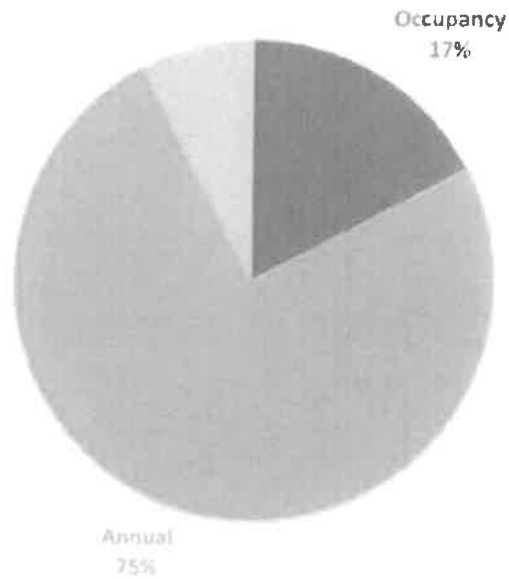
There were two (2) complaints for the month of May.

There were two (2) complaints resolved this month.

Year to Date: 20 Total

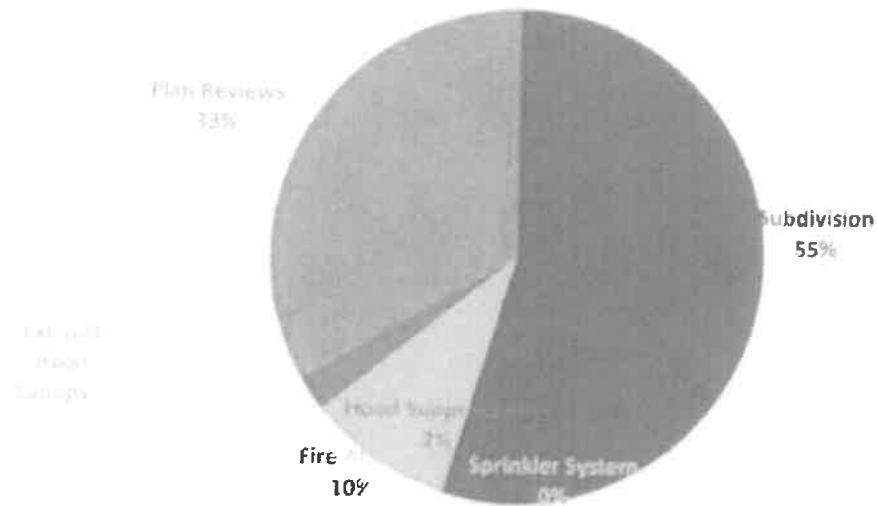
- May 12, 2025, at Tiffany Dr.
- May 13, 2025, at Tiffany Dr.

FIRE INSPECTIONS - MAY 2025



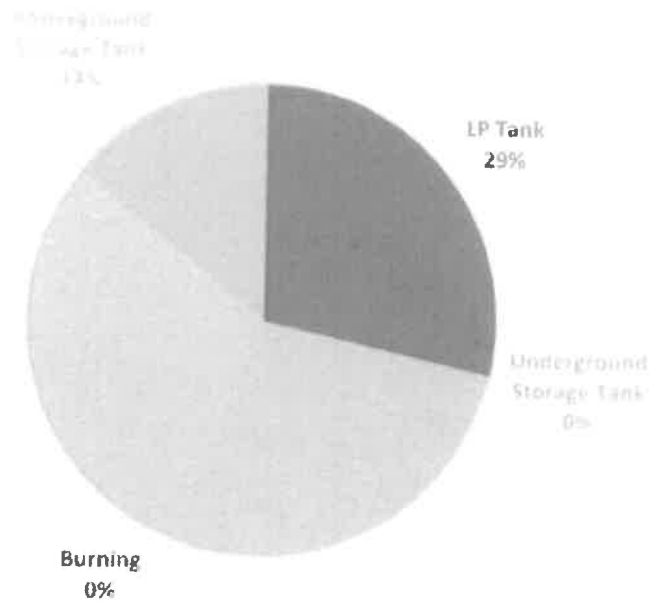
- 35 Occupancy
- 153 Annual
- 16 Other
- Year to Date: 970 Total
- **Inspection rate to date: 42%**

PLAN REVIEWS - MAY 2025



- Subdivision Reviews: 23 - Year to Date: 165
- Sprinkler System Plan Reviews: 0 – Year to Date: 27
- Fire Alarm System Plan Reviews: 4 – Year to Date: 17
- Exhaust Hood Canopy Plan Reviews: 0 – Year to Date: 2
- Hood Suppression Plan Reviews: 1 – Year to Date: 15
- Plan Reviews: 14 – Year to Date: 160

PERMITS - MAY 2025



- LP Tanks Permits: 2 – Year to Date: 4
- Underground Storage Tank Removal Permits: 0 – Year to Date: 0
- Aboveground Storage Tank Removal Permits: 1 – Year to Date: 1
- Burning Permits: 4 – Year to Date: 20

FIRE DRILLS

There was zero (0) fire drill conducted for the month of May.

Year to Date: 0 Total

TRAINING

There were three (3) trainings in the month of May.

- May 7-9, 2025- Fire Marshal Frank Cavazos and Lt. Sam Carrion attended a Makita Tools Training in Atlanta Georgia.
- May 9, 2025- Fire Captain Joel Saenz attended an International Fire Code class in McAllen.
- May 13, 2025-Omar Salinas and Lt. Sam Carrion attended Youth Conference Career Day at Mission Event Center.

Year to Date: 33 Total

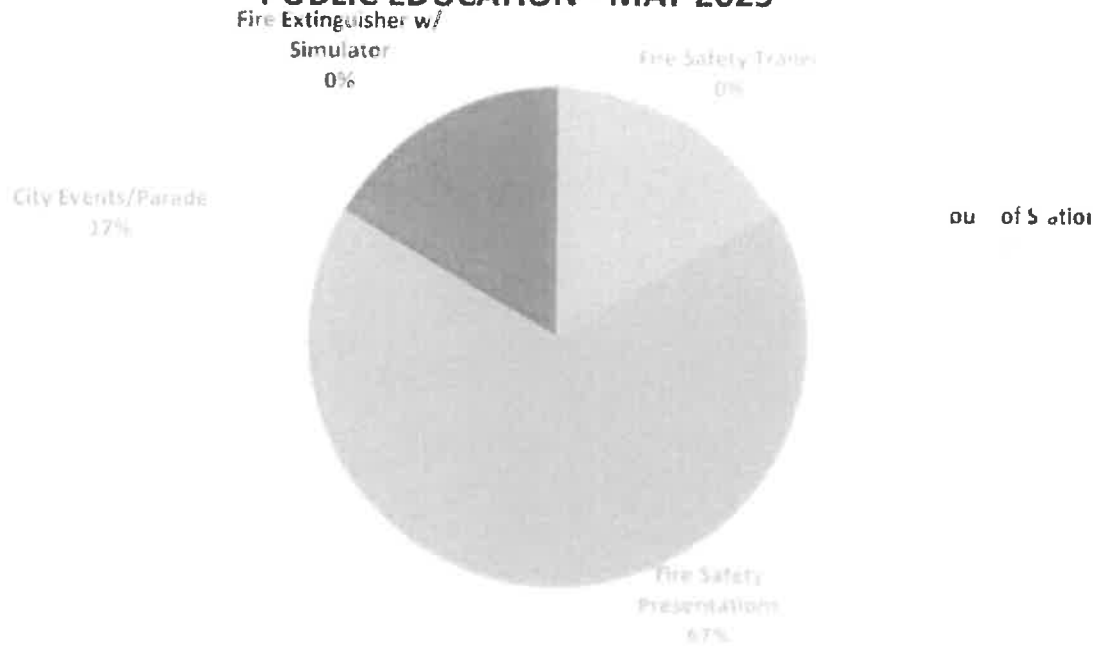
MEETINGS ATTENDED

For the month of May there were eleven (11) meetings attended by the Fire Prevention Office.

- May 1, 2025-Fire Captain Joel Saenz attended SRC meeting at City Hall.
- May 13, 2025-Fire Marshal Frank Cavazos attended Deputy Chief meeting in Admin Conference room.
- May 14, 2025-Fire Marshal Frank Cavazos attended after Action Prayer Plan at Mission Event Center.
- May 15, 2025-Fire Marshal Frank Cavazos attended SRC meeting at City Hall.
- May 21, 2025-Fire Marshal Frank Cavazos attended Logistics meeting for 5k Speedy at City Hall.
- May 22, 2025-Fire Marshal Frank Cavazos attended Budget planning meeting in Admin Conference room.
- May 23, 2025- Fire Marshal Frank Cavazos attended Grant meeting in Admin Conference room.
- May 28, 2025-Fire Marshal Frank Cavazos attended McAllen Emergency room Training at Central Training room.
- May 28, 2025-Fire Marshal Frank Cavazos attended Chief Monthly briefing in Central Training room.
- May 28, 2025-Fire Marshal Frank Cavazos attended the 2025-2026 Budget meeting in Admin Conference room.
- May 29, 2025-Fire Marshal Frank Cavazos attended SRC meeting at City Hall.

Year to Date: 126 Total

PUBLIC EDUCATION - MAY 2025



During the month of May there were twelve (12) presentations conducted

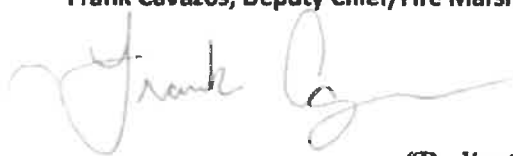
• Year to Date:	54 Presentations	20300 Audience
• Year to Date w/ The Tutor:	0 Presentations	0 Audience
• Year to Date w/ F.S.T.:	6 Presentations	2,477 Audience
• Year to Date w/ City Events:	7 Presentations	8800 Audience
• Year to Date – Other:	1 Presentations	40 Audience
• Year to Date Grand Total:	68 Presentations	31617 Audience

PUBLIC EDUCATION

During the month of May there were twelve (12) presentations conducted.

Date	Location	Fire Extinguisher w/Simulator	Fire Safety Trailer	Tours of Stations	Fire Safety Presentation	City Events/ Parade
05/02/2025	Idea Palmview				300	
05/02/2025	Escobar Rios Elem.				200	
05/06/2025	Leo Marcell Elem.			75		
05/08/2025	Memorial Middle School				400	
05/08/2025	R.E.A.L. Border Patrol			12		
05/12/2025	Mission Jr. High Career Day				100	
05/13/2025	Youth Conference Texas Workforce					900
05/13/2025	Wal-Mart Celebration					600
05/15/2025	Castro Elem. Career Day				100	
05/15/2025	Rafael Cantu Jr. High				300	
05/16/2025	O'Grady Elem. Career Day				200	
05/19/2025	Midkiff Elem.				750	

Frank Cavazos, Deputy Chief/Fire Marshal



"Dedicated to the Community We Protect... and Serve"



Public Works

**May 2025
Monthly Report**

Water Distribution Projects



Water Break Repair
Bus 83 / Canal



Water Break Repair
Stewart / Frontage



Mission Hospital
Meter Maintenance



Water Break Repair
Stewart / Aladdin Villas



Public Works Projects



PUBLIC WORKS

Table of Contents

May 2025

T I T L E	P A G E
Utility Billing & Collection	1
Analytical Statistical Comparison - Utility Billing & Collection	1
Water Distribution	2
Water Distribution Utility Line Maintenance	2
Water Distribution Maintenance Benchmark Summary	3
Utility Inspections	4
Subdivision Inspections	4
Backflow Prevention Inspections	5
Sewer Collection Maintenance.....	6
Sewer Collection - Inspections Benchmark.....	6
Water Treatment Plant Production	7
Water Production.....	7
General Operations & Maintenance - North Water Treatment Plant.....	7
General Operations & Maintenance - South Water Treatment Plant	8
Wastewater Treatment Plant Production	9
Wastewater - Plant Status	9
Wastewater - Staff Developments.....	9
Wastewater - General Operations & Maintenance.....	9-10
Wastewater - Contract Work	10
Wastewater - Special Projects	10
Pretreatment Plant - Operations & Maintenance.....	10
Sludge Removal Cubic Yards	10
Street Department	11
Street Improvement Projects	11
Street City Pothole Maintenance.....	12
Street City Miles Swept	12
Lot Maintenance/Demolished Home	12
Sign Shop Output Measures	13
Street Traffic Light Maintenance	13
Storm Drainage Division Projects.....	14
Alley Debris Collection & Mowing	14
Tire Removal	14
Fleet Department	14
Administration - Request for Service Calls	15
Health Department	16
Health Department Benchmark	16
Health Permits.....	17
Animal Control Service Calls.....	17
Animal Control	18-19

Utility Billing and Collection

ANALYTICAL STATISTICAL COMPARISON

‡ UTILITY BILLING ACCRUALS ‡

BILLING TYPE	MAY - 2025	MAY - 2024	FYTD 24-25	FYTD 23-24
Water Consumption (Gals.)	347,742,000	351,162,000	2,774,976,000	2,831,085,000
Number of Customers	31,204	30,629		

WATER & WASTEWATER

Water Sales	\$ 1,183,008	\$ 1,206,365	\$ 9,430,912	\$ 9,701,388
Water Sales - <i>Granjeno</i>	2,333	2,473	18,167	19,404
Water Connections	41,870	41,895	380,219	201,080
Reconnect Fees	8,650	10,475	80,900	72,975
Sewage Service	684,883	682,322	5,474,349	5,392,964
Sewage Service - <i>Granjeno</i>	1,268	1,208	9,989	10,050
Industrial Sewer Surcharge	999	3,716	12,689	8,450
Wastewater Connections	10,840	15,700	102,165	72,240
Service Charge	8,260	8,300	77,578	70,589
Total	\$ 1,942,111	\$ 1,972,454	\$ 15,586,968	\$ 15,549,140

SANITATION

Garbage Fees	\$ 700,572	\$ 681,598	\$ 5,590,735	\$ 5,378,492
Brush Fees	107,014	103,514	854,526	835,114
Total	\$ 807,586	\$ 785,112	\$ 6,445,261	\$ 6,213,606

DRAINAGE ASSESSMENT FEE

Drainage Assessment Fee	\$ 108,372	\$ 106,168	\$ 861,230	\$ 845,895
Total	\$ 108,372	\$ 106,168	\$ 861,230	\$ 845,895

Total Billing

\$ 2,858,069	\$ 2,863,734	\$ 22,893,459	\$ 22,608,641
--------------	--------------	---------------	---------------

‡ UTILITY COLLECTIONS CASH ‡

COLLECTIONS	MAY - 2025	MAY - 2024	FYTD 24-25	FYTD 23-24
Total Collections	\$ 1,847,625	\$ 1,964,209	\$ 15,343,293	\$ 15,850,748

Water Distribution

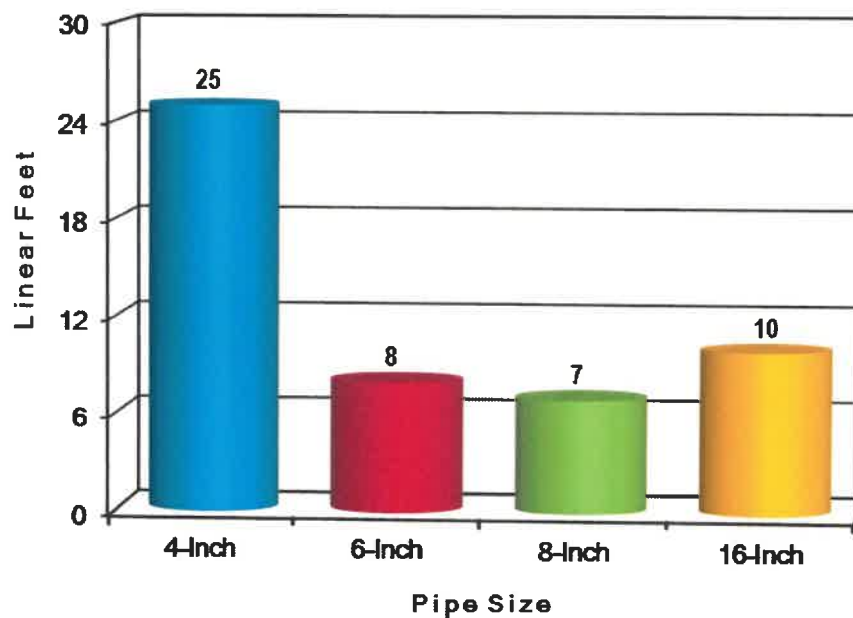
Utility Line Installation

Water Distribution Crews installed 50 Linear Feet of Utility Line. Below are the locations where the broken line repairs took place. There were twenty-two (22) major water line breaks repaired.

Water Distribution - May 2025 Utility Line Installation

4-Inch		6-Inch		8-Inch		16-Inch
405 Rose Marie	3'	406 Stacie Ln	8'	709 Perkins Ave	7'	Mission Event Center 10'
103 S Cumming	20'					
2401 Highland Dr	2'					
25 LF		8 LF		7 LF		10 LF

May 2025 Utility Pipe Line Installation



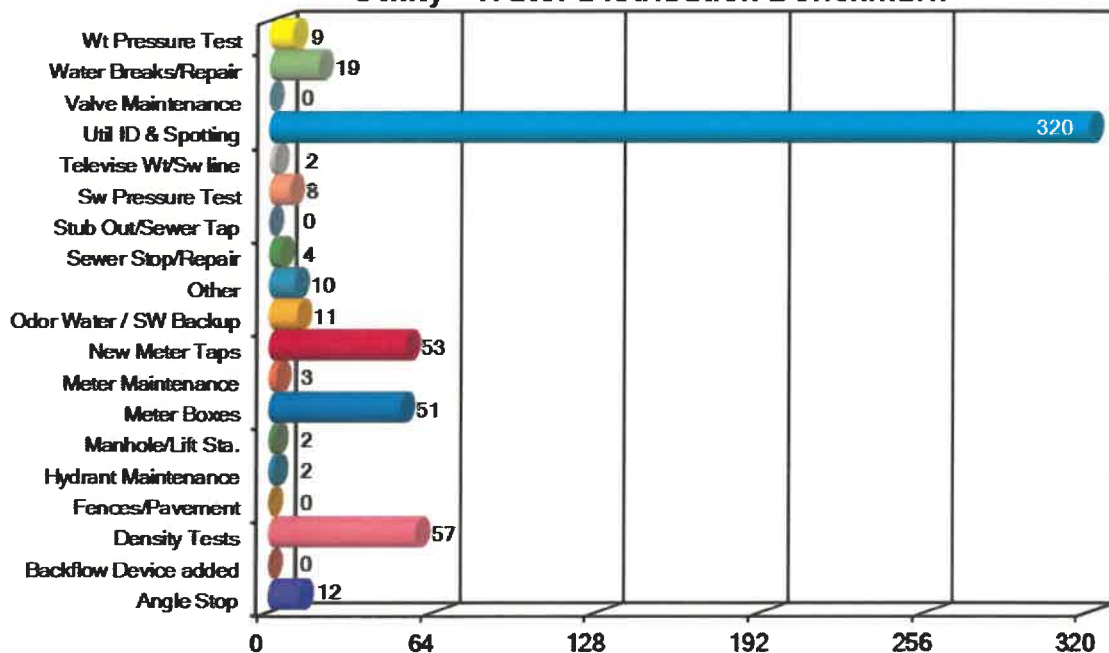
Water Distribution

Water Distribution - Maintenance Benchmark Summary

The following is Water Distribution's maintenance benchmark fiscal year-to-date summary.

Service Type	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	FYTD 24-25	FY 23-24
Angle Stop	4	13	17	13	3	9	8	12	79	155
Backflow Device	0	0	1	0	0	0	0	0	1	1
Density Tests	18	10	25	10	25	30	30	57	205	144
Fences/Pavement	0	0	0	0	0	0	0	0	0	0
Hydrant Maintenance	2	0	0	1	3	2	2	2	12	505
Manhole/Lift Station	1	4	4	11	0	7	1	2	30	76
Meter Boxes	22	61	55	52	113	75	78	51	507	711
Meter Maintenance	1	3	5	0	1	2	2	3	17	127
New Meter Taps	29	72	56	59	113	74	78	53	534	744
Odor Water	7	17	20	22	11	20	22	11	130	190
Other	0	1	6	1	8	2	9	10	37	232
Sewer Stop/Repair/Tap	9	21	6	21	7	20	3	4	91	150
Stub Out Sewer	0	0	0	0	0	0	0	0	0	10
Sewer Pressure Test	5	2	28	27	3	3	15	8	91	89
Televise Sewer line	6	3	9	21	6	14	3	2	64	28
Utility ID & Spotting	720	533	451	512	388	278	270	320	3,472	7,764
Valve Maintenance	1	1	1	1	0	0	0	0	4	27
Water Break/Repair	50	27	28	28	14	9	14	19	189	450
Water Pressure Test	11	5	29	25	3	3	6	9	91	36
Totals	886	773	741	804	698	548	541	563	5,554	11,439

May 2025
Utility - Water Distribution Benchmark



Water Distribution - Utility Inspections Mr. Lupe Vela and Mr. Charlie Fuentes, Utility Inspectors, conducted inspections on thirty-six (36) sites; performed 57 Density Tests, 9 Air Tests, and 8 Mandrel Tests. Inspectors worked on 320 line locates.

	Site/Subdivision	Start Date	Completion Date	Location	Inspection Description
1	Anacua Village	7/2024		Mayberry / 8 th St.	Under Construction
2	Anzalduas Industrial Park PH 1	4/2024		Military / Bryan	Under Construction
3	Anzalduas Industrial Park PH 7	3/2024		Military / Bryan	Under Construction
4	Augusto Contreras	2/2023		Shary / Bus 83	Under Construction
5	Bentsen Grove	9/2022		Inspiration / 1 Mile South	Under Construction
6	Bentsen Palm PH III	1/2023		Inspiration / 1 Mile South	Under Construction
7	Bryan Landing	7/2024		Bryan / N. 2 Mile	Under Construction
8	Camelias Plaza	9/2023		FM 495 / Bryan	Under Construction
9	Cap Storage Victoria Drive, LLC	6/2023		Shary / Victoria	Under Construction
10	Coastal Plaza	11/2021		Expressway / Bryan Road	Under Construction
11	Conway Village	1/2025		4 Mile / Conway	Under Construction
12	Cross Church	7/2023		Expressway / Glasscock	Under Construction
13	Crystal Estates	9/2023		Inspiration Rd / Esperanza	Under Construction
14	Deleon-Zamora	7/2024		4 Mile / Conway	Under Construction
15	El Milagro PH I	12/2022		Los Indios / Bryan	Under Construction
16	Excel Carriers	7/2023		3 Mile / La Homa	Under Construction
17	Granada Subdivision PH II	11/2024		Los Indios / Grand Canal Dr	Under Construction
18	Holland Terrace	7/2024		Holland / 25 th St.	Under Construction
19	Khiti Chiropractic	7/2024		Bryan / Bus 83	Under Construction
20	Las Cumbres Terrace	1/2025		2 Mile / Trosper	Under Construction
21	Las Esperanzas	1/2023		Glasscock / Frontage 83	Under Construction
22	Las Misiones De San Jorge	9/2023		S Conway / Military	Under Construction
23	Lucksinger Apartments	9/2021		Lucksinger / Bus 83	Under Construction
24	Mayfair at Trinity	5/2024		Bryan / Trinity	Under Construction
25	Monarza Estates	9/2023		3 ½ N Mayberry	Under Construction
26	Retama Village VI	1/2025		Bentsen Palm Dr.	Under Construction
27	Sendero Phase I	1/2023		1 Mile South	Under Construction
28	Sendero Phase II	2/2022		1 Mile South	Under Construction
29	Sendero Ranch	3/2025		N 2 ¼ Mile / Trosper	Under Construction
30	Sharyland Bus Park PH I	3/2022		Anzalduas / Military	Under Construction
31	Sonoma Ranch	1/2025		Mayberry / 2 ½ Mile	Under Construction
32	Springwood Manor Estates	6/2024		Stewart / School Lane	Under Construction
33	Tee Time	3/2025		Mayberry / N Bolz St	Under Construction
34	Tierra Dorada Lift Station	7/2024		Tierra Dorada	Under Construction
35	Top Site Storage	3/2025		Trinity / Commerce	Under Construction
36	Trosper Creek	3/2025		2 Mile / Trosper	Under Construction

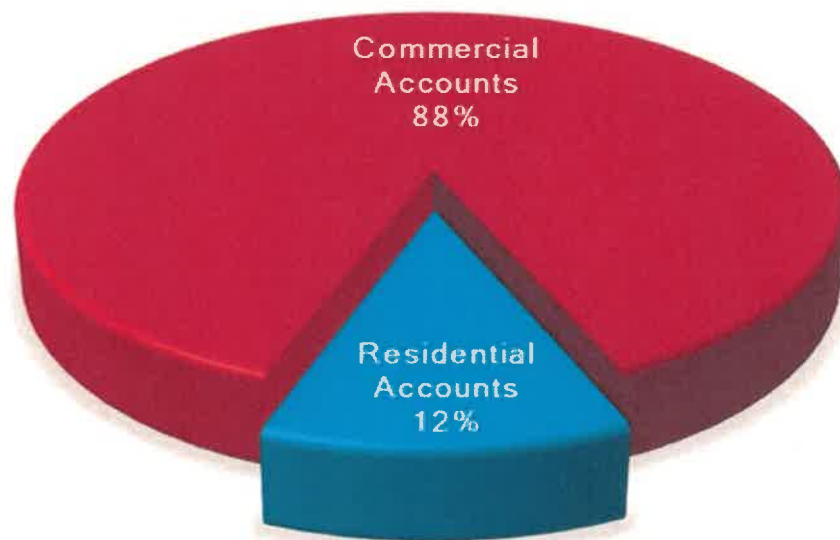
Water Distribution - Backflow Prevention Inspections

The table and graph below show the twenty-five (25) Backflow Prevention Assembly Inspections performed by Mr. Ignacio Salazar to keep our water lines free from back siphonages and water pressure backflow contamination.

2024-25 Backflow Inspections

Tests / Surveys	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	FYTD 24-25	FY 23-24
Inspection of <i>Commercial Accts</i>	4	6	5	7	6	17	19	22	86	71
Inspection of <i>Residential Accts</i>	16	10	14	16	7	5	9	3	80	137

**May 2025
Backflow Prevention Inspections**



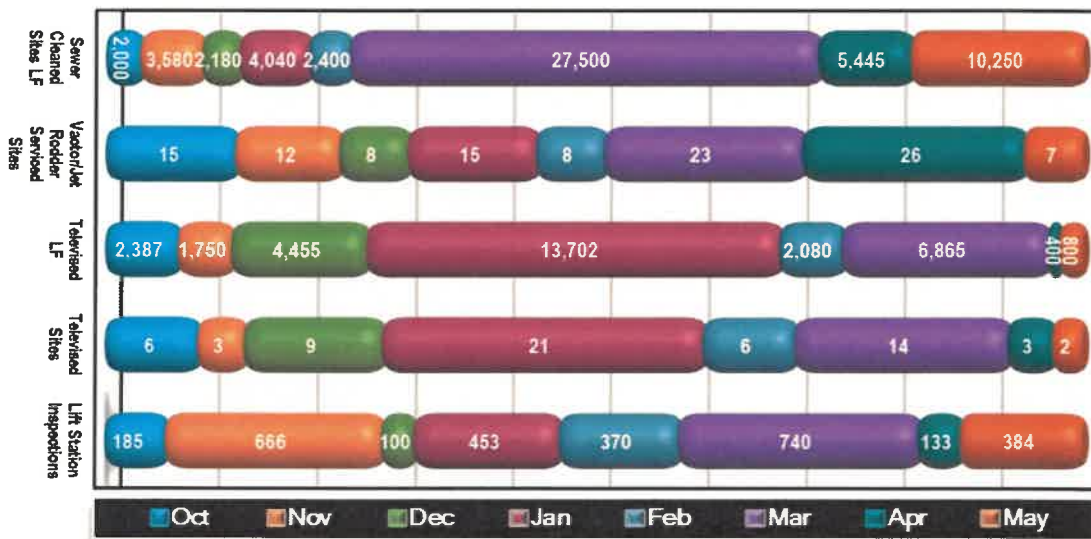
Water Distribution - Sewer Collection

Our Sewer Collection Crews inspected and maintained monthly the City's 40 active Sewer Lift Stations and approximately 374.58 miles of sewer lines by responding to 11 sewer backups, 2 sewer line sites televised, cleaned 8 sewer line sites (3 Vactor / 5 Jet Rodder) and 384 lift station work orders for this month.

Sewer Lift Station Inspections Vactor / Jet Rodder Cleaning Services

Service Type	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	FYTD 24-25	FY 23-24
Lift Stations Inspections	185	666	100	453	370	740	133	384	3031	5889
Televised Serviced Sites	6	3	9	21	6	14	3	2	64	28
Televised Linear Feet (LF)	2387	1750	4455	13702	2080	6865	400	800	32439	15519
Vactor/Jet Rodder Serviced Sites	15	12	8	15	8	23	26	8	115	23
Vactor/Jet Rodder Serviced Linear Feet (LF)	2000	3580	2180	4040	2400	27500	5445	2035	49180	4428

2024-25 Sewer Collection Lift Station Inspections, Televised & Serviced Sites



Water Treatment Plant

Water Production

Water Plant Operators at our North and South Water Treatment Plants treated 412.695 million gallons of water.

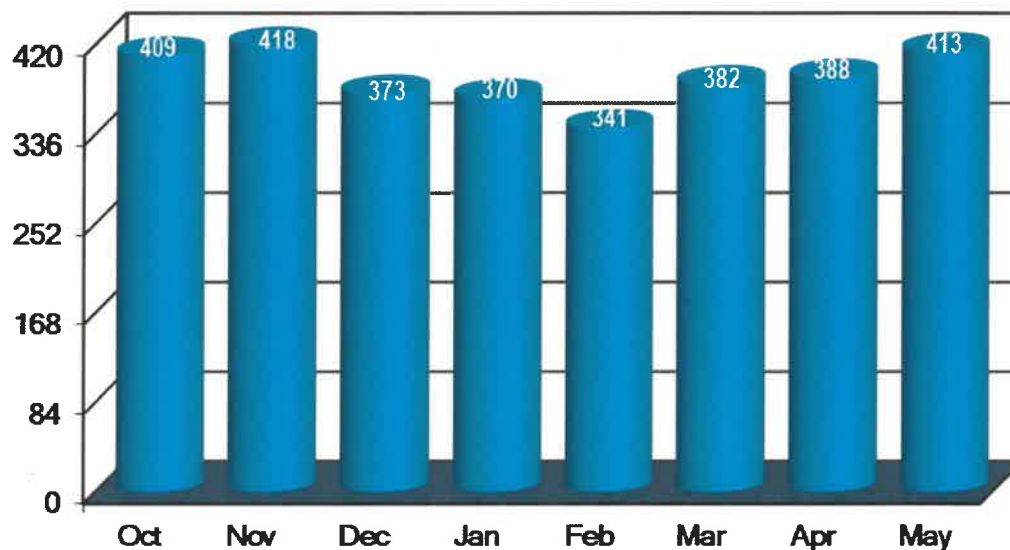
2024-25 Water Million Gallons (MG)

Avg	Max	Min	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	FYTD 24-25	FY 23-24
13	14	11	409	418	373	370	341	382	388	413	3,094	4,915

Parameters Exceeded: N/A

Rainfall: 0.1"

2024-25 Water Production Million Gallons (MG)



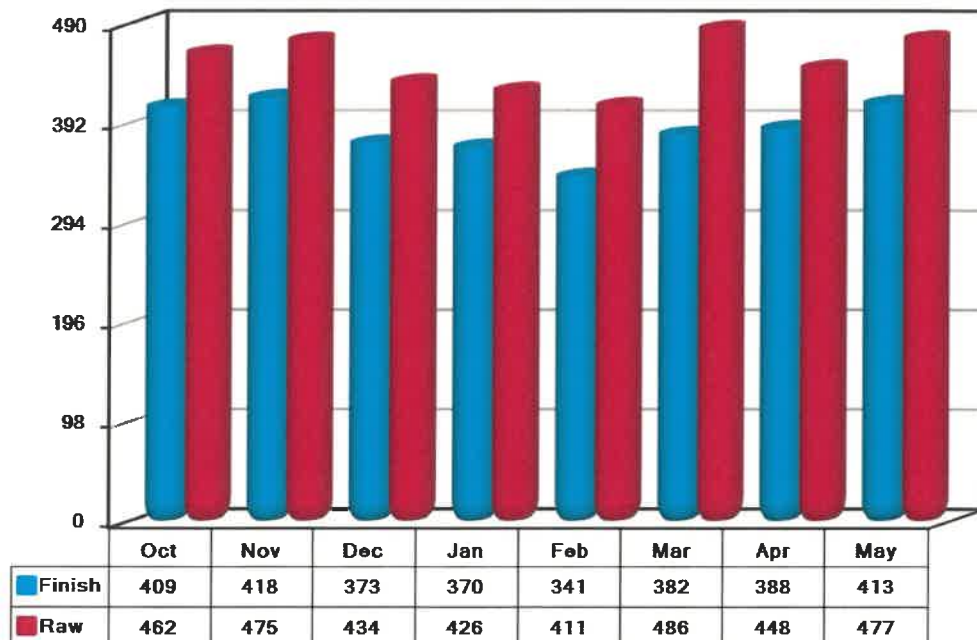
Operations and Maintenance - North Water Treatment Plant

- The International Dioxide Company (IDI) collected the monthly chlorite samples.
- Staff continued with performing maintenance on pumps and motors.
- Water Distribution continued working on the Dewatering Sludge Project on North Plant Blow-offs; installing concrete boxes. These boxes are to help us work on valves when valves have problems or need to get replaced.
- Operators performed required daily and monthly water lab analysis, backwashed and cleaned required filters.
- COVID-19 safety practices continue based on the CDC Guidelines and staff are encouraged to wear masks and practice social distancing.
- Reviewed water quality lab results from the following certified laboratories:
 1. Ana-Lab (Chlorite, TOC, SUVA)
 2. Eurofins Eaton Analytical (Chlorite)

Operations and Maintenance - South Water Treatment Plant

- The International Dioxide Company (IDI) collected the monthly chlorite samples.
- Operators continued with regular maintenance of pump and motors, as well as, kept up with mowing grass in the facilities and towers.
- As of June 11, 2025, the Falcon Reservoir water level is at 14.4% and the Amistad Reservoir water level is at 29.1%, respectively. According to the Brownsville Area Reservoirs Monitor, the average of both reservoir levels is at 22.3%.
- Operators performed daily and monthly water lab analysis, backwashed and cleaned required filters.
- Staff performed necessary Water Plant and Reservoir adjustments; such as water influent, water effluent, water levels and chemical adjustments.
- Staff maintained grass trimmed at two treatment plants, reservoirs and distribution Water Towers.
- Initiated preventive maintenance on equipment as deemed necessary and exercised Emergency Generators weekly.

**Water Treatment Plants
2024-25 Raw & Finish Water
Million Gals. (MG)**



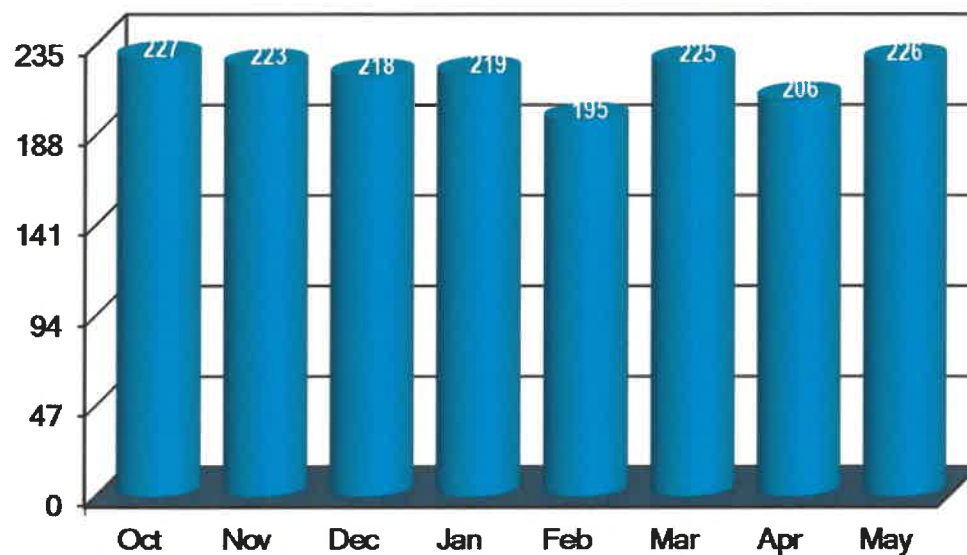
Wastewater Treatment Plant

Wastewater - Treatment Wastewater Plant staff treated 225.640 million gallons of Wastewater.

2024-25 Wastewater Million Gallons (MG)

Avg	Max	Min	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	FYTD 24-25	FY 23-24
7.2	7.8	6.7	227	223	218	219	195	225	206	226	1,739	2,719

2024-25 Treated Wastewater Million Gallons (MG)



Wastewater - Wastewater Plant Status Violations pending, will be reported in June. Plant operated at 53.73% capacity; Plant is rated at 13.5 mgd; and Plant Yearly Averaged was 7.253mgd. There was 0.2 inches of rainfall.

Wastewater - Risk Management Program Staff followed the suggested CDC Guidelines for COVID-19, as well as, all employees received Proper Protection Equipment when needed. All cleaning and disinfection are done by janitorial staff. Facilities checked all filters for all buildings with climate control systems and also checked safety equipment for fire hazard preparation. Staff was instructed to inform authorities if unauthorized personnel were in the Plant after work hours.

Wastewater - Staff Developments Newest hires are David Garza and Vicente Soto. Yoandy Alvarez has started training with TWUA on-line courses and will soon be taking his class for Basic Wastewater. Eric Hernandez passed his first required exam and is now being trained for other process control operations.

Wastewater - Facility Activities Supervisory Staff continues to support the team with training goals and best practices towards maintaining the Plant in compliance with TCEQ regulatory inspections. Other rehabilitation projects are being discussed for future developments and are pending approvals. These projects will allow the Plant to continue to provide effective sewage treatment and environmental protection of water for the State of Texas.

Wastewater - General Maintenance Staff maintained grass trimmed, initiated preventive maintenance on equipment as deemed necessary; and (automatically) exercised two emergency generators once a week. The following repairs were completed in-house.

1. Odor control systems were monitored and adjusted to reduce malodorous emissions.
2. Operators continued routine cleaning of Clarifiers side walls to remove algae buildup.
3. Pumps at our Main Lift Station were exercised for better flow to our Screening System at head works.
4. Operators cleaned "Tea Cup" Grit System at head works on a weekly basis.
5. Maintenance Crew worked on the Lift Station pumps and exercised all pumps at the Main Lift Station.
6. Maintenance Operators worked on thickener pump leaks, repairs and adjustments.

7. Operators worked on maintaining a proper level at the Pretreatment Pond.
8. Maintenance greased bearings on schedule.
9. Staff worked on Aerator 4 control panel fan.
10. Grounds keeping was done by all Operators and Grounds Keeper.

Wastewater - Contract Work

City's Contracted out electricians worked on the following.

1. J&E worked on RAS Pump 2 and on Quote for RAS pump, old side.
2. Hill-Tex work done at the Plant was as follows.
 - Worked on Grit System.
 - Worked on Lift Station Pump 2, contractor.
 - Worked on Aerator control panel fan.
 - Worked on UV hoist for old side disinfection system.

Wastewater - Other Contract Work

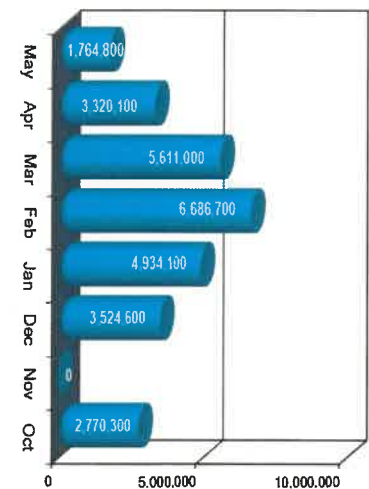
1. CB3 continued to provide the Plant with sludge and grit removal services.
2. Cintas provided uniform services, entrance door mat replacements on a weekly basis.
3. Polydine supplied us with polymer totes for aiding in sludge de-watering at Belt Press System.
4. Facilities Department worked on the Administration building and air filter exchanges for Plant.

Wastewater - Lab Status All equipment and supplies met TCEQ standards for analysis and are concurrent with Standard Method Procedures. ERA annual testing was completed and the City's Lab passed all analysis categories. Reports were finalized and sent to TCEQ for annual compliance. Plant Supervisor continued using the EPA Discharge Monitoring Report Federal Reporting System to comply with TCEQ regulations; Plant is dedicated to the cleaning and disinfection of water and its reintroduction back to the environment.

Wastewater - Special Projects The Capital Improvement Projects include clarifier covers for UV Protection Industrial Pond Rehab, Digester Aeration upgrade and other needed projects; Being discussed are future improvements for redundancy at our Dewatering Sludge System (Belt Press). Clarifier Covers are equipment needed for algae removal is a project that the Plant is initializing; The removal of algae buildup at the clarifier walls and weirs; This treatment process gains a significant increase in disinfection. Equipment downstream of the Clarifier System is cleaner and decreases wear and tear of UV light bulbs and will eliminate Operator man hours and reduces the risk of injury.

Pretreatment Four surface Aerators and motors are operational. Clarifier at Pretreatment was cleaned up of debris on the surface. All industrial flows to the Plant continue to be accounted for by meter totalizers and truck tickets. The Lone Star Citrus Company transported 30 truckloads of 150,000 gallons of citrus wastewater to the Pretreatment System. Pretreatment flow of waste from Rio Grande Juice Company and MPI (Metal Plating Industry) was 1,764,800 million gallons. Total sludge hauled was 546 cubic yards equivalent to 39 roll off containers.

2024-25
Pretreatment Flow (MG)



2024-25 Sludge Removal

Month	Roll Offs	Cu/Yds
Oct	39	546
Nov	43	602
Dec	63	1,134
Jan	61	1,220
Feb	49	980
Mar	41	820
Apr	61	854
May	39	546
FYTD 24-25	396	6,702
FY 23-24	530	7,365

2024-25 Sludge Removal - Cubic Yards



Street Division - Benchmark Summary

Our Street Crews patched approximately 710 Potholes; placed a total of 112 Signs, 44 Poles (cemented), inspected and repaired 244 Traffic Lights and Street Lamps; 1,203 Street Miles was Swept; removed 270 Tires; Street Crews cleared right-of-way tree limb obstructions. There were 264 customers and a monetary Collection of Debris totaling \$7,762.

Street Improvement & Construction Projects

Project Name	Linear Feet	Construction % Completion	Current Status	Project Cost	Contractor
No Paving Projects (Patching - Citywide)					Street Department

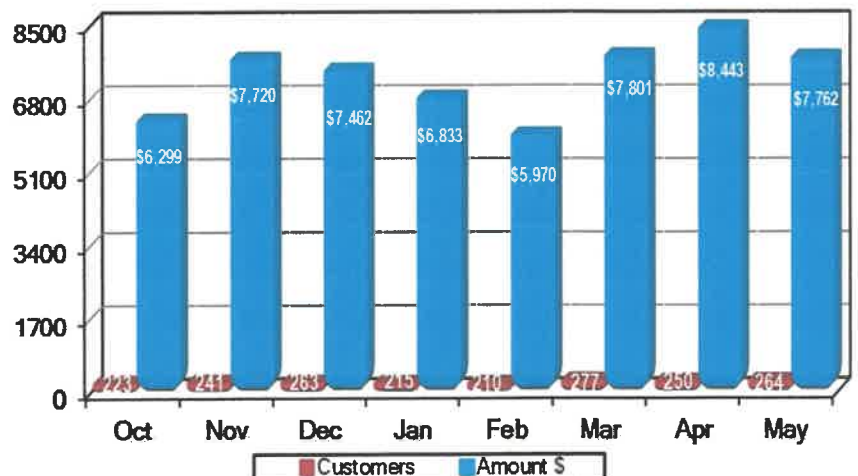
Collection of Debris

There were 264 City of Mission customers with a monetary collection of debris totaling \$ 7,762.

Collection of Debris

Month	Customers	Amount \$
Oct	223	\$ 6,299
Nov	241	\$ 7,720
Dec	230	\$ 7,462
Jan	215	\$ 6,833
Feb	210	\$ 5,970
Mar	277	\$ 7,801
Apr	250	\$ 8,443
May	264	\$ 7,762
24-25	1,910	\$ 58,290
23-24	2,582	\$ 71,496

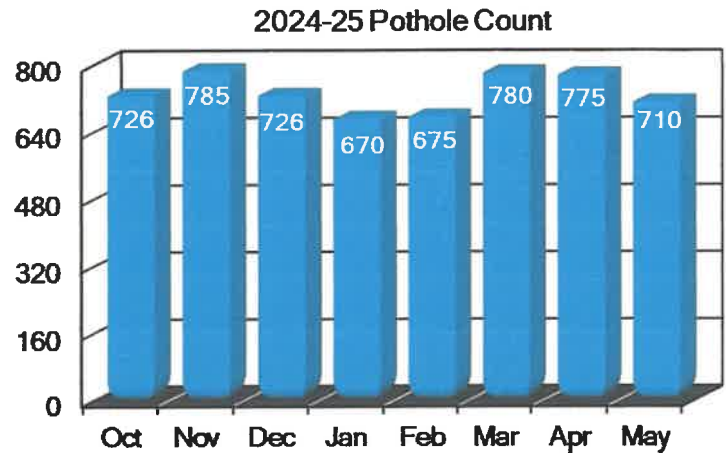
2024-25 Collection of Debris



City Pothole Maintenance

Street Crews filled a total of 710 potholes.

Month	FYTD 23-24	FYTD 24-25
Oct	767	726
Nov	789	785
Dec	675	726
Jan	780	670
Feb	787	675
Mar	775	780
Apr	664	775
May	721	710
Totals	5,958	5,847



City Street Miles Swept

Mr. Torres, Mr. Gutierrez, Mr. Medina, Sweeper Operators, cleaned 1,203 street miles.

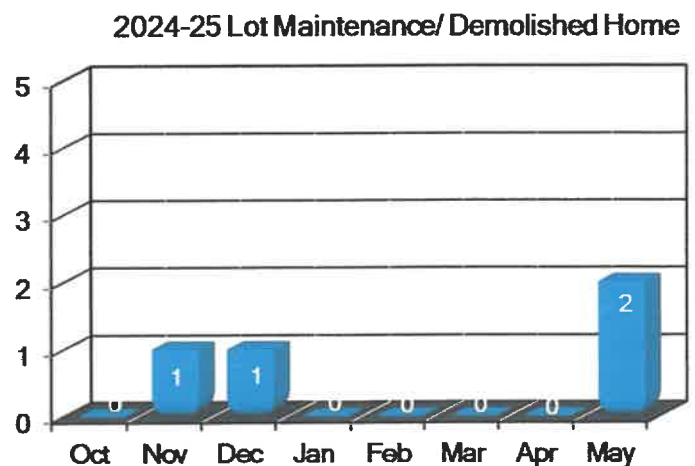
Month	FYTD 23-24	FYTD 24-25
Oct	1,048	1,662
Nov	837	1,497
Dec	1,239	1,258
Jan	1,043	1,330
Feb	985	1,159
Mar	735	1,238
Apr	888	1,408
May	1,252	1,203
Totals	8,027	10,755



Lot Maintenance / Demolished Home

There were two (2) lot maintenance.

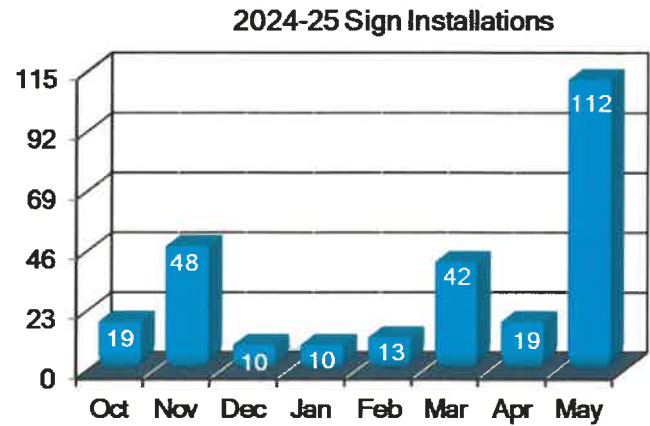
Month	FYTD 23-24	FYTD 24-25
Oct	0	0
Nov	0	1
Dec	0	1
Jan	1	0
Feb	0	0
Mar	0	0
Apr	0	0
May	0	2
Totals	1	4



Sign Shop Output Measures

Crews installed 112 signs (9 stop signs) and 44 poles.

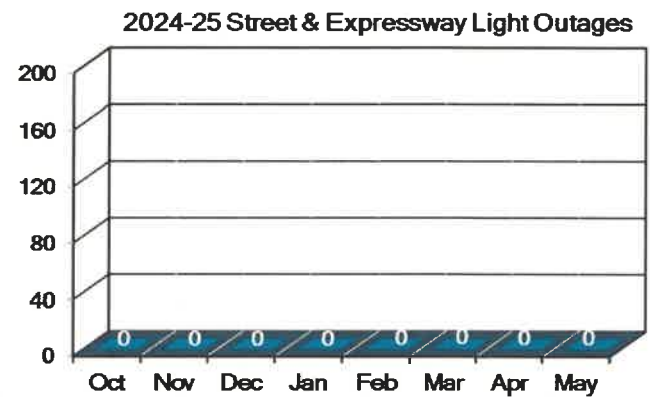
Month	FYTD 23-24	FYTD 24-25	Posts
Oct	33	19	11
Nov	24	48	28
Dec	50	10	13
Jan	23	10	10
Feb	19	13	8
Mar	52	42	32
Apr	43	19	21
May	32	112	44
Totals	276	273	167



Street Light Maintenance

There were no Street Light inspections this month.

Month	FYTD 23-24	FYTD 24-25
Oct	0	0
Nov	0	0
Dec	0	0
Jan	0	0
Feb	0	0
Mar	0	0
Apr	0	0
May	0	0
Totals	0	0



Traffic Signal Maintenance

Need to place an order for Red, Green Arrow Lights, 70 each and Yellow Arrow Lights.

School Zone				Traffic Signals Light Changes							
Month	Light Bulb Replacement	Re-set Controller	School Maint	Green	Red	Amber	Walk / Don't Walk	Trouble shoot Controller	Reg Maint	Misc	Total
Oct	0	0	8	1	1	0	0	6	37	45	98
Nov	0	0	0	2	0	2	1	5	28	23	61
Dec	2	2	2	1	0	3	0	7	24	28	69
Jan	1	2	8	0	2	1	3	5	18	36	76
Feb	0	2	11	1	1	1	2	5	20	17	60
Mar	0	1	6	1	1	1	2	11	15	38	76
Apr	2	0	13	0	2	0	1	1	26	44	89
May	0	0	0	4	17	15	18	16	130	44	244
24-25	5	7	48	10	24	23	27	56	298	275	773
23-24	19	43	146	14	14	15	29	60	365	459	1164

Storm Drainage Street Crews cleared debris from storm drains and ditches throughout the City to prepare for hurricane season.

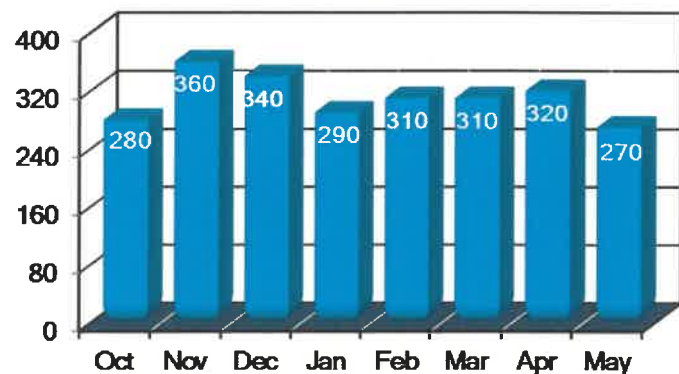
City Crew Collect Debris Our Alley Crew cleaned alleyways and averaged 5 trailer loads daily and mowed an average of 2 miles of alleyway.

Tire Removal Our Streets Crew removed 270 tires from the City this month.

2024-25 Tire Collection

Month	FYTD 23-24	FYTD 24-25
Oct	210	280
Nov	432	360
Dec	210	340
Jan	80	290
Feb	210	310
Mar	225	310
Apr	118	320
May	267	270
Totals	1,752	2,480

2024-25 Tire Removal



2024-25 Fleet Maintenance & Cost Summary

Charge Code	Work Orders	Preventive Maintenance	Cost \$
Oil Changes / PM	62	62	\$ 25,000
Repairs	11	0	\$ 21,500
May	73	62	\$ 46,500
FYTD 24-25	484	382	\$ 305,100
FY 23-24	1,012	717	\$ 492,800

2024-25 Fleet Work Order Benchmark

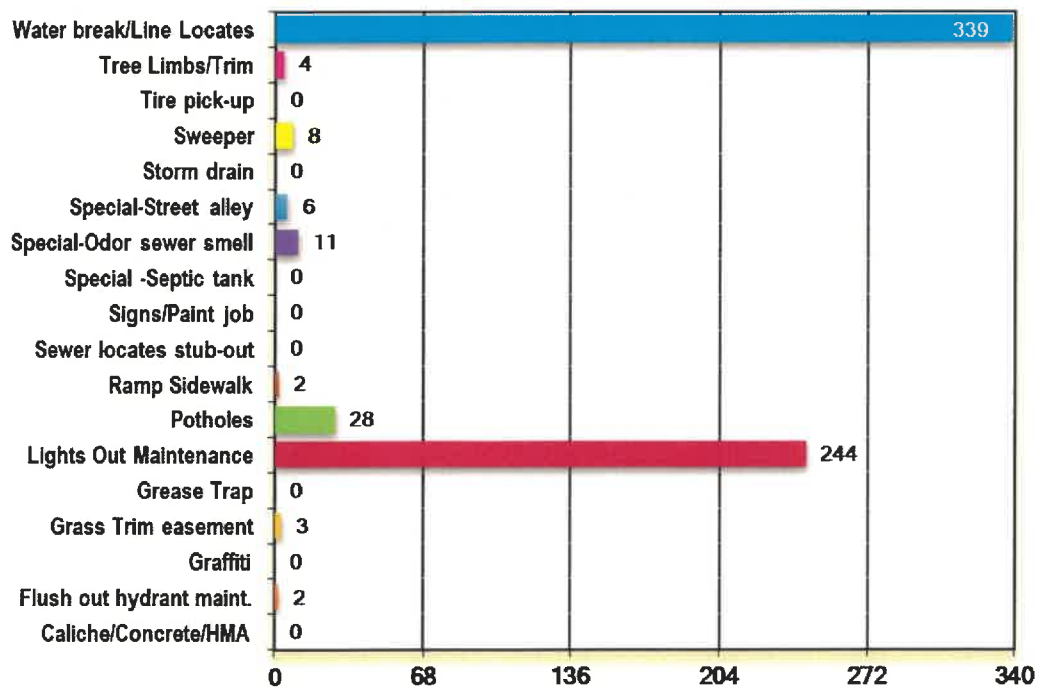


Administration Request for Service Calls

2024-25 Request for Service Calls

Service Type	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	FYTD 24-25	FY 23-24
Caliche/Concrete/HMA	0	0	0	0	0	0	0	0	0	8
Flush Hydrant Maintenance	2	0	0	1	3	2	2	2	12	505
Graffiti	0	0	0	0	0	0	0	0	0	0
Grass Trim easement	9	1	1	0	3	2	4	3	23	115
Grease Trap	0	0	0	0	0	0	0	0	0	0
Lights Out Maintenance	90	61	69	76	60	76	89	244	765	1,164
Potholes	121	53	61	38	72	32	37	28	442	592
Ramp Sidewalk	1	0	0	4	4	0	0	2	11	11
Sewer locates stub-out	0	0	0	0	0	0	0	0	0	9
Signs/Paint job	6	1	8	1	4	4	1	0	25	43
Special -septic tank	0	0	0	0	0	0	0	0	0	0
Special-Odor smell	7	17	20	22	11	20	22	11	130	189
Special-Street alley	9	1	5	4	2	4	7	6	38	75
Storm drain	8	4	2	6	2	8	11	0	41	79
Sweeper	11	3	6	1	2	23	11	8	65	109
Tire pick-up	0	19	0	0	0	6	0	0	25	62
Tree Limbs/Trim	19	4	4	2	3	8	9	4	53	204
Water break/Line locates	770	560	479	540	402	287	284	339	3,661	8,214
Total	1,053	724	655	695	568	472	477	647	5,291	11,379

May 2025 - Request for Service Calls

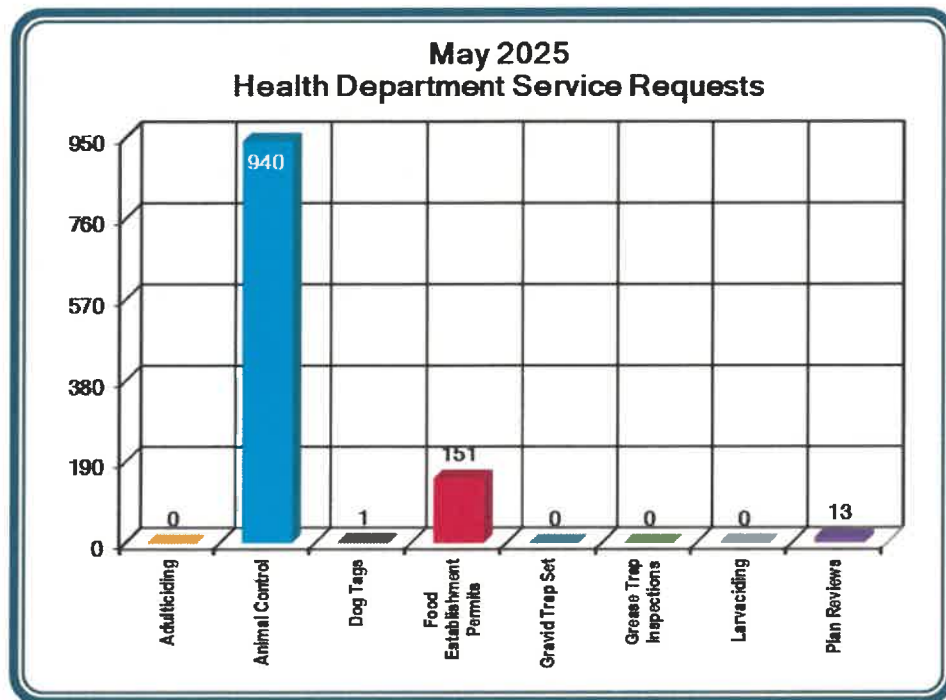


Health Department

Health Department Benchmark Summary

Following are the services provided by the Health Department for May.

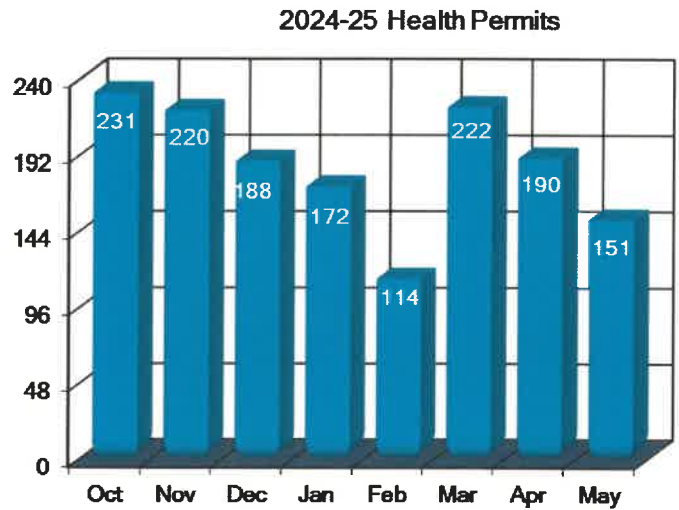
Service Type	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	FYTD 24-25	FY 23-24
Adulticiding	0	0	0	0	0	0	13	0	13	123
Animal Control	970	770	791	748	761	852	1,058	940	6,890	9,269
Dog Tags	0	0	0	10	3	16	1	1	31	33
Food Est. Permits	231	220	188	172	114	222	190	151	1,488	1,054
Gravid Trap Set	0	0	0	0	0	0	0	0	0	0
Grease Trap Inspections	0	0	0	0	0	0	1	0	1	0
Larvaciding	0	0	0	0	0	0	9	0	9	12
Plan Reviews	7	10	8	6	8	6	10	13	68	87
Total	1,208	1,000	987	936	886	1,096	1,282	1,105	8,500	10,578



Health Permits

A total of 151 Food Establishment permits were issued this month.

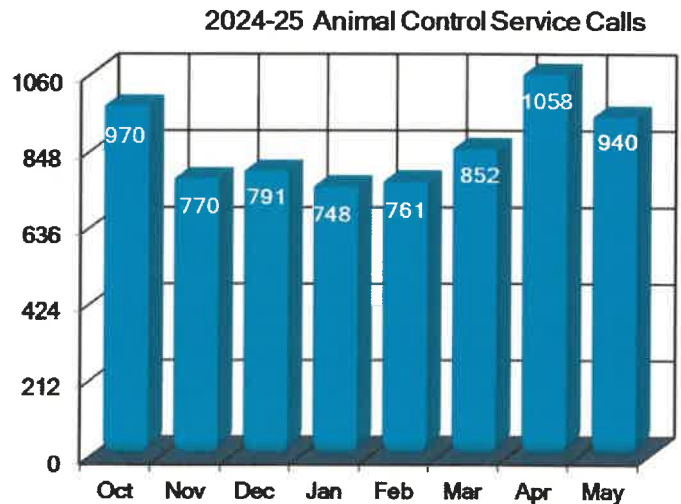
Food Establishment Permits		
Month	FY 23-24	FY 24-25
Oct	114	231
Nov	66	220
Dec	41	188
Jan	96	172
Feb	70	114
Mar	47	222
Apr	105	190
May	54	151
Totals	593	1,488



Animal Control Service Calls

Citizens called (940 calls) regarding Animal Control concerns.

Animal Control Calls		
Month	FY 23-24	FY 24-25
Oct	756	970
Nov	560	770
Dec	600	791
Jan	644	748
Feb	675	761
Mar	894	852
Apr	974	1,058
May	858	940
Totals	5,961	6,890



Health Department Animal Control

Our City's Animal Wellness Officers, Jesus, Daniel and Ivan reported the following Animal Control for May. The staff from Alton and Palmview did not report for May. There were 36 requests for intake service orders completed by City staff this month.

Dogs

CITY	Stray	Bite Case	Seized	D.O.A.	Owner Surrender	Escape, Lost, Etc.	May	YTD 24-25
Mission	19	5	0	0	4	4	32	471
Alton	0	0	0	0	0	0	0	1
Palmview	0	0	0	0	0	0	0	0
May	19	5	0	0	4	4	32	
YTD 24-25	323	47	0	85	11	6		472
FY 23-24	1067	86	7	173	61	0		1394

Cats

CITY	Stray	Bite Case	Seized	D.O.A.	Owner Surrender	Escape, Lost, Etc.	May	YTD 24-25
Mission	2	1	0	0	0	1	4	305
Alton	0	0	0	0	0	0	0	0
Palmview	0	0	0	0	0	0	0	0
May	2	1	0	0	0	1	4	
YTD 24-25	154	7	0	142	0	2		305
FY 23-24	799	5	3	253	8	0		1068

Wildlife

CITY	Stray	Bite Case	Seized	D.O.A.	Owner Surrender	Escape, Lost, Etc.	May	YTD 24-25
Mission	0	0	0	0	0	0	0	76
Alton	0	0	0	0	0	0	0	0
Palmview	0	0	0	0	0	0	0	0
May	0	0	0	0	0	0	0	
YTD 24-25	0	0	0	76	0	0		76
FY 23-24	23	0	0	143	0	0		166

Health Department Animal Control Summary

Below is our Health Department Animal Control Shelter Intake Summary of Dogs, Cats, and Wildlife.

May 2025 Health Department Animal Control

Animal Type	Stray	Bite Case	Seized	D.O.A.	Owner Surrender	Escape / Lost	May	YTD 24-25
Dogs	19	5	0	0	4	4	32	472
Cats	2	1	0	0	0	1	4	305
Wildlife	0	0	0	0	0	0	0	76
May	21	6	0	0	4	5	36	
YTD 24-25	477	54	0	303	11	8		853
FY 23-24	1,889	91	10	569	69	0		2,628

