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February 23, 2023

City of Mission
Abram Ramirez
1201 E. 8th Street
Mission, TX 78572

Dear City of Mission,

Please allow this letter to confirm that ERP Pro 9 (Incode), as well as the Tyler Products currently used by the City of Mission which may be migrated are products of Tyler Technologies, Inc. which we develop and license to our customers. Tyler is the sole source for the development, licensing, implantation, maintenance, and support of the Incode software.

Tyler appreciates the trust the City has placed in our company, products, and will continue to work diligently to ensure that complete satisfaction with our software, service, and support throughout the life of this partnership. Please do not hesitate to contact me with any questions regarding the foregoing.

Sincerely,

A handwritten signature in blue ink that reads "Dane Womble".

Dane Womble
President, Local Government Division