



One Tyler Drive
Yarmouth, ME 04096

P: 800.772.2260
F: 207.781.2459

www.tylertech.com

September 18, 2023

City of Mission
Attn: Abram Ramirez, IT Director
1201 E. 8th St.
Mission, TX 78572

RE: Sole Source for Procurement

Dear Mr. Ramirez:

Please accept this letter to confirm that Tyler Technologies is the sole source of its Enforcement Mobile, Enterprise Public Safety and Public Safety Pro software. Tyler is the only party authorized to implement, support and update Tyler's Enforcement Mobile, Enterprise Public Safety and Public Safety Pro software.

Tyler appreciates the trust that the City of Mission has placed in our company and products, and we will continue to work diligently to ensure your complete satisfaction with our software, service and support throughout the life of this partnership.

Please do not hesitate to contact me with any questions regarding the foregoing.

Regards,

A handwritten signature in black ink that reads "Sherry Clark".

Sherry Clark
Group General Counsel