



Quote Date: 05/30/2025
Customer Name: Mission Fire Department (TX)
Quote #: Q-206093
Quote Expiration date: 11/30/2025
ESO Account Manager: Wade Estes

CUSTOMER CONTACT

Customer Mission Fire Department (TX)
Name Michael Silva
Email msilva@missiontexas.us
Phone

BILLING CONTACT

Payor Mission Fire Department (TX)
Name Jackie Charles
Email jcharles@missiontexas.us
Phone 1 (956) 580-8711
Address 415 W. Tom Landry Ave.
Mission TX, 78572
Billing Frequency Annual
Initial Term 12 months

Logis Dispatch

Product	Volume	Price (USD)	Discount (USD)	Total (USD)	Fee Type
Logis Dispatch	1 Encounters	\$21,995.00	(\$0.00)	\$21,995.00	Recurring
Portal - Web Booking	1 Encounters	\$2,195.00	(\$0.00)	\$2,195.00	Recurring
ePCR/EHR Integration	1 Encounters	\$1,995.00	(\$1,995.00)	\$0.00	Recurring
ProQA Integration	1 Each	\$2,995.00	(\$0.00)	\$2,995.00	Recurring
Remote Training	2 Days	\$2,390.00	(\$1,195.00)	\$1,195.00	One-time
Go-Live Support (Remote)	1 Each	\$4,200.00	(\$2,100.00)	\$2,100.00	One-time

Total Recurring Fees USD \$27,185.00

Total One-Time Fees USD \$3,295.00

TOTAL FEES USD \$30,480.00

All Fees herein are in USD



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TERMS AND CONDITIONS:

1. If the Customer indicated above has an existing master agreement with ESO (Agreement) dated on or after January 1, 2018, then that Agreement will govern this Quote. **Otherwise, Customer intends and agrees that this Quote adopts and incorporates the terms and conditions of the ESA and associated HIPAA business associate agreement hosted at the following web address, and that the products and services ordered above are subject thereto:**

<https://www.eso.com/legal-terms/>

2. The Effective Date of this Quote shall be the final date of signature.
3. Customer is responsible for the payment of all Fees shown. ESO will accept Fee payment from a payor (if indicated above) if ESO has an appropriate agreement with the Payor.
4. ESO reserves the right to not accept any Quote signed after the Quote Expiration Date.

Mission Fire Department (TX)

Signature: _____

Print Name: _____

Title: _____

Date: _____

The subscription term shall begin **15 calendar days** after the Effective Date (Subscription Start Date). All Fees are invoiced on or about the Effective Date. After the Initial Term, Recurring Fees are due on the anniversary of the Subscription Start Date.



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Logis Dispatch

Product	Description
Logis Dispatch	Logis Dispatch manages the operational process from call intake, triage & execution of the provided services including services provided directly in the contact center such as medical advice, fire services, referral to healthcare facilities & MIH services.
Portal - Web Booking	Portal Booking is a web-based application enabling the online booking of non-emergency transfers, ensuring the request is for the right level of service and negotiating pickup times. Booking also includes arrival/departure screen with ETAs for patients.
ePCR/EHR Integration	Automated integration to supported ePCR/EHR platforms. Provides information such as incident location, chief complaint, incident times, and comments.
ProQA Integration	Automated integration to Priority Dispatch MPDS for EMS & Fire.
Remote Training	Includes remote configuration and a combination of self-guided and one-to-one end user training.
Go-Live Support (Remote)	Remote go-live support-Maximum 16 hours over 5 days