



October 23, 2025

To Whom It May Concern:

ESO Solutions, Inc. ("ESO") is the sole and exclusive provider of the Logis Dispatch software platform, including all associated modules, interfaces, and integrations. While ESO has engaged a sole authorized reseller, VLI Tech, Inc., to facilitate some sales and implementation, ESO retains exclusive ownership and operational control over all aspects of the Logis Dispatch system.

ESO is solely responsible for the licensing, technical support, maintenance, software upgrades, and data hosting of the Logis Dispatch platform. No third party is authorized to independently provide support, maintenance, or updates. ESO does not license, assign, or delegate any rights that would permit external entities to modify, maintain, or host the software outside of ESO's direct oversight.

The Logis Dispatch platform is purpose-built to support emergency services in managing dispatch operations, tracking incident response, and integrating with third-party systems to enhance operational efficiency and regulatory compliance. ESO ensures that all services provided in connection with Logis Dispatch conform to applicable standards, including those governing data protection, system integrity, and operational continuity.

If you desire additional information, do not hesitate to contact me at 866-766-9471 at any time or visit our website at www.eso.com.

Thank you for your interest in ESO's products.

Sincerely,

A handwritten signature in blue ink, appearing to read "Robert Munden", is written over a horizontal line.

Robert Munden
Chief Legal & Compliance Officer