



Castle Peak Update



An Essential Service



- Since the very beginning, the vision for Castle Peak has been to provide essential senior care and living services to all in need in our community.
- This vision was born out of the generosity of local donors, towns, and businesses. We are grateful for your town's generosity in helping to create Castle Peak.
- As the only senior living community in Eagle County and Summit County, Castle Peak remains a critical resource for lifelong residents who helped

Helping Lifelong Residents Age In Place



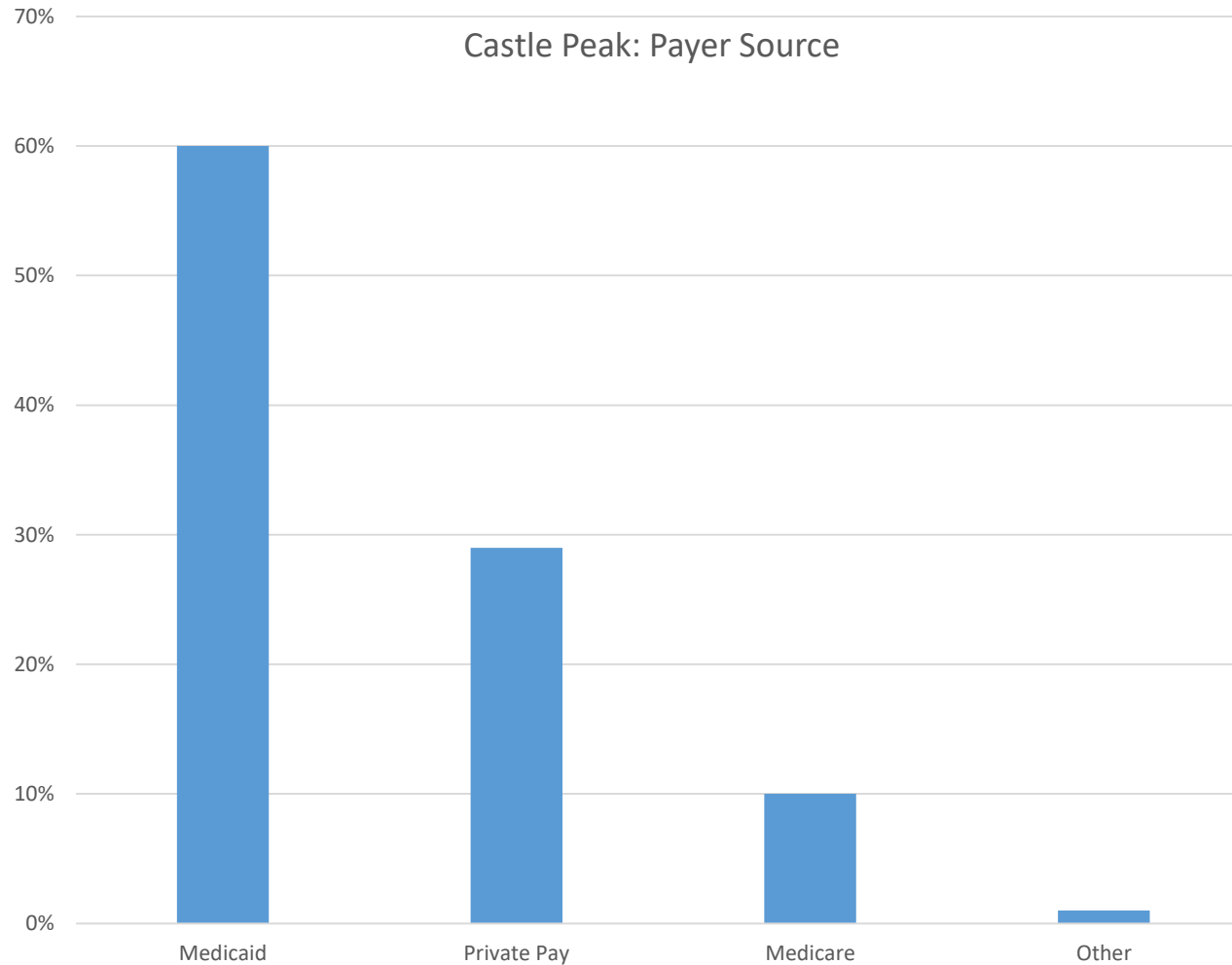
- Castle Peak has been providing compassionate care and services to an average of 140 residents per year since 2016.
- The experience, generosity and insights of older generations make our community whole and Castle Peak is a critical resource for these lifelong residents.

National Recognition



- Castle Peak recently received the Pinnacle Customer Service award for scoring in the top 15% of senior care in the nation in the following categories.
 - Overall Satisfaction
 - Quality of Food
 - Cleanliness
 - Individual Needs
 - Laundry Service
 - Dignity and Respect
 - Professional Therapy Services

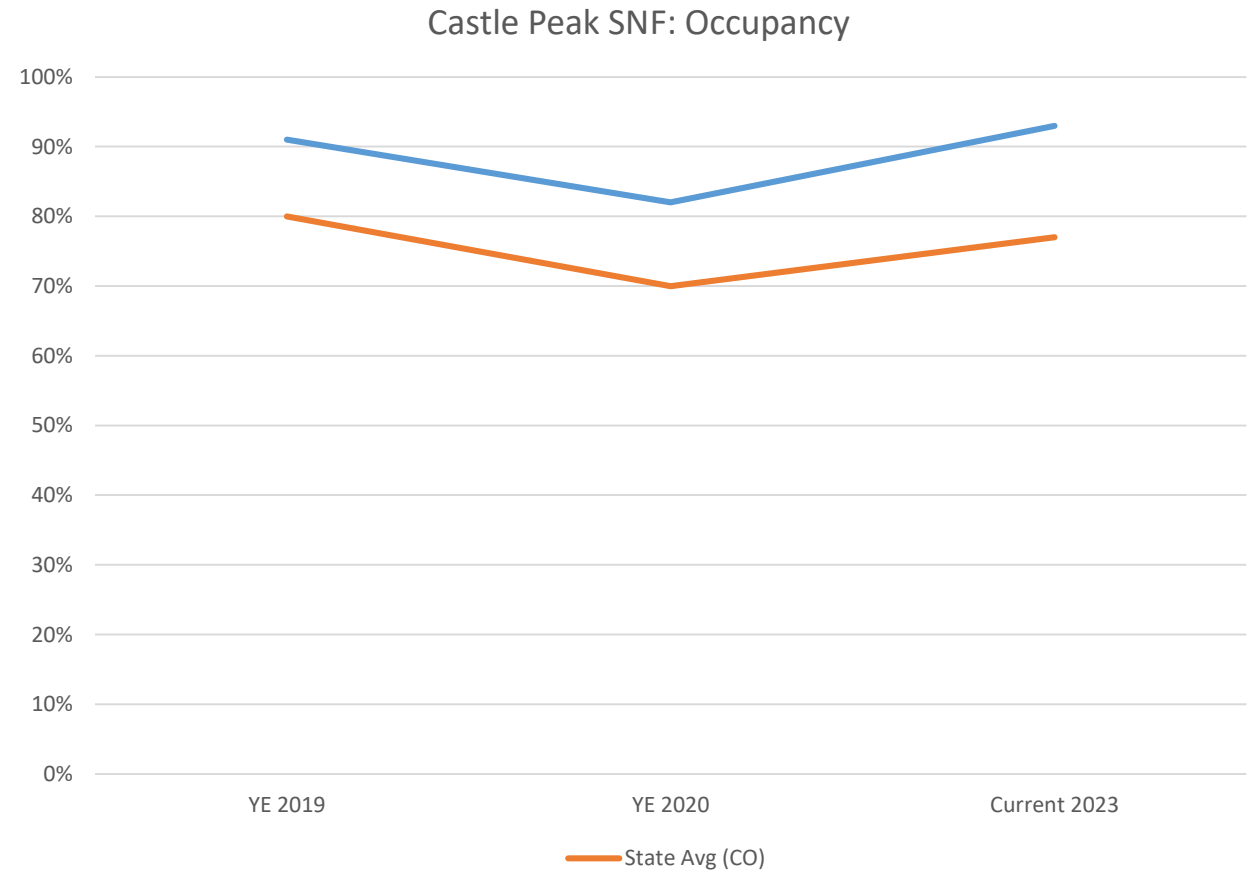


Castle Peak Care & Services Data

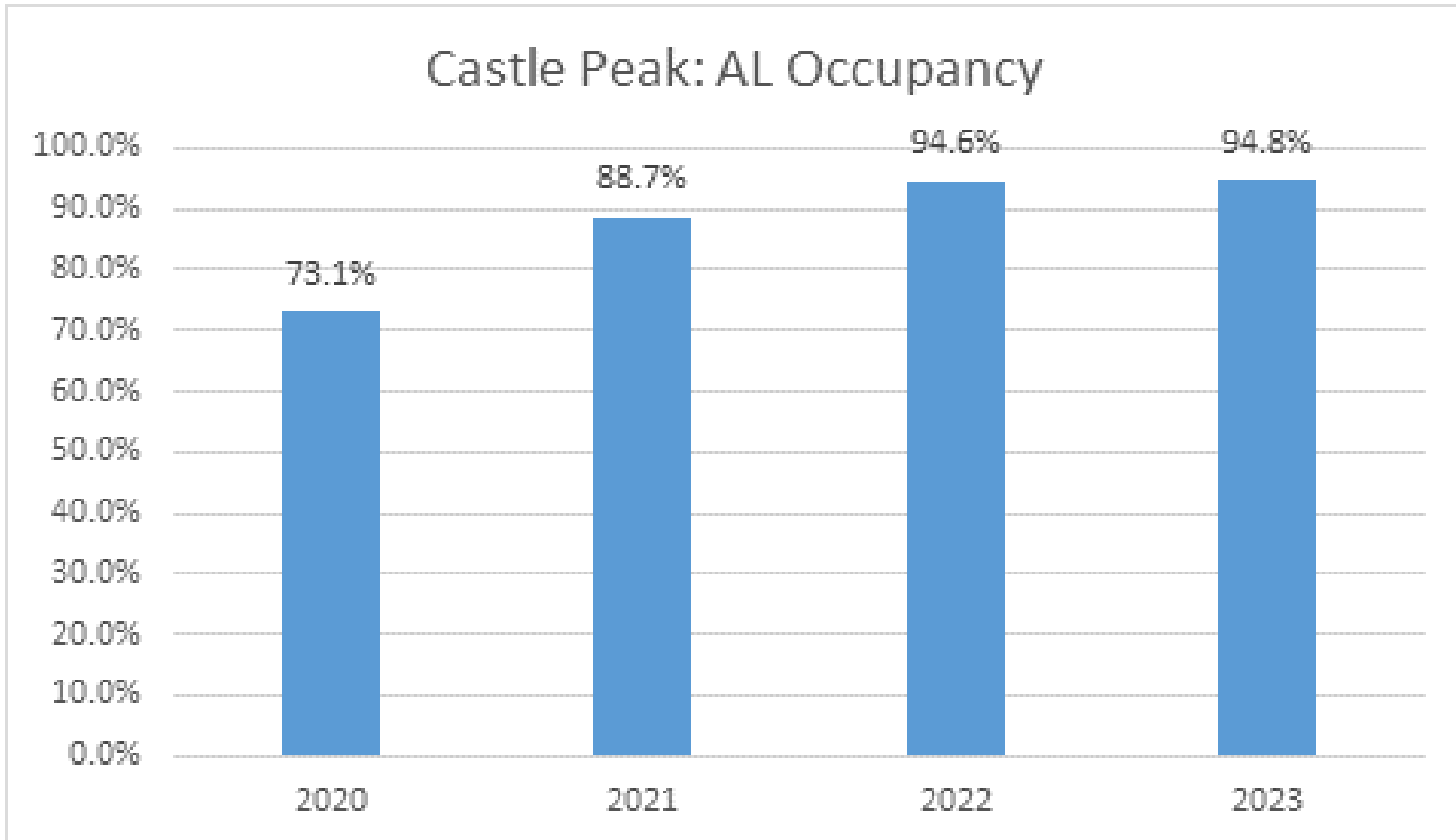


Castle Peak Care & Services Data

-  **Occupancy Impact:**
 -  Compassionate and competent employees
 -  Supportive residents and families
 -  Quality care and strong connections with Vail Health and Valley View Health Systems



Castle Peak Care & Services Data



Castle Peak's Growing Challenges

- While the need for Castle Peak is greater than ever today, the rising cost of living, lack of affordable housing and workforce crisis have immensely increased the cost of providing care in Eagle County.
- Government reimbursement programs have not kept pace with the cost of care in the region. The Medicaid gap is approximately \$150 per day per Medicaid resident.
- Fortunately, we have found some short-term solutions and partners to help us continue providing essential care and services to all older adults in need, including residents utilizing Medicaid.

Solutions

- Improving operational efficiencies, increasing occupancy and reducing pool labor use is an ongoing focus.
- Eagle County has chosen to invest in supporting this important service in the valley for 2023 and 2024. While this level of support does not cover the entire operating gap at Castle Peak, it does bring it within reach so we can work to continue serving all older adults in need, including those individuals utilizing Medicaid.
- Seeking other charitable support and partnerships is ongoing.
- While the operating environment is challenging, we remain encouraged by the mission of Castle Peak and the committed community members engaged in finding ways to support this important work.

Christine and Gary's Story



“They still have their two favorite things: each other and the fresh mountain air, their lifeblood. Two things they never want to be without. And thanks to the generosity of the valley in creating Castle Peak, they won’t ever be without them.”

Thank YOU!

We remain grateful for your community's support in making
Castle Peak a reality!

Questions?

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