



TOWN OF MINERAL
TOWN COUNCIL MEETING
DECEMBER 2023 MONTHLY REPORT / PROJECT UPDATE AGENDA
ITEM: DMV Select 361

DATE: 12/2023

PREPARED BY: [Shannon Hawkins](#)

REVENUE FOR DECEMBER 37,986.26 a 14.5% INCREASE FROM NOVEMBER.

On Thursday January 11th from 9 am to 12 pm the Mineral DMV will be hosting our regional meeting.

1. ANNUAL DMV SELECT MEETING: We will need to be able to use the town council chambers as well as the zoom. I would like to open late at 1 pm on January 11TH. We will have area offices coming in for this meeting. It was an honor to host this year's Annual DMV SELECT MEETING. I would like the grounds and building to be in top shape.

2. The CONNECT TEAM will be at our office on February 9th you can make appointments on JANUARY 26TH FOR THIS. I will be announcing this on all forums.

3. DMV CONNECT will return March 11th 2024. Appointments will be available two weeks in advance. I will inform all platforms.

4. DMV SELECT is still not operating on full capacity with our new computers and printers. Still have some kinks to work out with Fred Vegas.

5. The DMV Select would like to thank the council and the Mayor for making 2023 a great year! We all can see and feel improvements made by the Mayor and Council. Thanks for listening and improving operations of our DMV Select.

- **Just to name a few improvements over this past year:**
- **New computers, printers and office furniture.**
- **NEW DMV Select processing office complete with credit card machine and new office furniture.**
- **Credit card machines at all DMV Computers.**
- **New bulletin board in break room.**
- **And the biggest asset is having the council and Mayor listen to our needs and concerns and taking action. Thank you, the improvements and transparency will help us to thrive and grow.**

The employees of Mineral, Virginia are committed to providing the highest quality service to the community

as directed by the Town Council within the constraints of the town's resources and will do so without regard to personal gain or privilege.