



Town of
MINERAL
VIRGINIA

Town Council Meeting
October 2024

Agenda Item: Monthly Report - Mineral DMV Select 361

Date: October 15, 2024

Report Prepared By: Kendra Ellis

- August 2024 monthly revenue totaled \$51,727.23
- September 2024 monthly revenue totaled \$ 45,408.30
- The Mineral DMV Select office has continued to operate without interruption, in providing exceptional customer service and titling transactions, etc. to the customers of this community and surrounding communities. This also includes our title vendors that visit our office daily. Many thanks to the DMV Select Team for their hard work and dedication.
- The DMV Connect Team visited our office on September 27, 2024 with a successful turn-out. All available appointment times were booked and the DMV Connect Team was also able to accommodate walk-in customers.
- The DMV Select Team and Town of Mineral are wishing Blake Potter much success as he pursues other career opportunities outside of our organization. His last day was October 9, 2024.
- The Mineral DMV Select has posted an open position - Full-time DMV Clerk. The job posting is available on the Town of Mineral website, Town of Mineral Facebook page, as well as advertised on the LED sign.
 - There has been a good amount of interest in the posted position - with many applications/resumes being submitted.
- The Mineral DMV Select and Town of Mineral welcomed Kendra Ellis as the DMV Manager.

The employees of Mineral, Virginia are committed to providing the highest quality service to the community as directed by the Town Council within the constraints of the town's resources and will do so without regard to personal gain or privilege.