



Town of
MINERAL
VIRGINIA

Town Council Meeting
May 2025

Agenda Item: Monthly Report - Mineral DMV Select 361

Date: May 2025

Report Prepared By: Kendra Ellis

- April 2025 monthly revenue totals:
 - Total monthly revenue: \$891,672.41
 - Town monthly revenue: \$39,041.90
- The Mineral DMV Select office has continued to operate without interruption, in providing exceptional customer service and titling transactions, etc. to the customers of this community and surrounding communities. This also includes our title vendors that visit our office daily. Many thanks to the DMV Select Team for their hard work and dedication.
- A DMV Select Compliance Audit was performed on our Mineral DMV Select office on April 22, 2025 by DMV Select HQ. Our office overall received a good report. There are a few action items from previous years (2022-2023) that were addressed and are being corrected moving forward.
- The DMV Connect Team's visit to our office on Friday, April 25, 2025 was a huge success! All available appointments were booked. The DMV Connect Team also provided limited walk-in services, solely at their discretion and availability to do so. Many thanks to the DMV Connect Team for providing this service to the members of this community!
- Looking ahead in 2025:
 - Outreach to the DMV Connect Team to schedule another visit to our Mineral DMV Select was sent via email. Response received that our office would be notified if schedule allowed for another visit.

The employees of Mineral, Virginia are committed to providing the highest quality service to the community as directed by the Town Council within the constraints of the town's resources and will do so without regard to personal gain or privilege.