



AGENDA STAFF MEMO

TO: Honorable Mayor and City Council Members
FROM: Ashley Smith, Information Technology Director
DATE: Submitted on December 22, 2025 for the Jan 5, 2026, Regular City Council Meeting

Signed by:

505853043B5C476...

AGENDA ITEM: Approval of Change Order #6 for an Extension to the Current Managed Service Contract with InterDev, LLC for Managed IT and Security Support.

SUMMARY:

Change Order #6 between the City of Milton, Georgia, and InterDev, LLC modifies the existing Professional Services Agreement for Comprehensive Managed IT and GIS Services. The contract term is also extended from the original end date of December 31, 2025 to March 31, 2026. Services will be reduced to only Security, Network, and Data Center remote support. This change reflects an adjustment in service level and cost while continuing the partnership through the end of March 2026.

FUNDING AND FINANCIAL IMPACT:

Current cost for services will be reduced from \$47,221.78 to \$14,986.90 per month for three (3) months.

PROCUREMENT SUMMARY (if applicable)

Purchasing method used: Contract Addendum
Account Number: 100-1535-523850127
Requisition Total: Add \$44,960.70 to PO26012

REVIEW & APPROVALS:

Financial Review: Bernadette Harvill, Deputy City Manager – December 22, 2025
Legal Review: Jennifer K. McCall, Jarrard & Davis, LLP – December 17, 2025
Concurrent Review: Steven Krokoff, City Manager –

DocuSigned by:

Bernadette Harvill

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DocuSigned by:

Steven Krokoff

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ATTACHMENT(S):

Change Order #6

SERVICE • TEAMWORK • OWNERSHIP • LEADERSHIP • RURAL HERITAGE

2006 Heritage Walk, Milton, GA 30004 | 678.242.2500 | facebook.com/thecityofmiltonga | info@miltonga.gov | www.miltonga.gov





CHANGE ORDER #6 FOR PROFESSIONAL SERVICES AGREEMENT
Comprehensive Managed IT Services

WHEREAS, the City of Milton, Georgia and InterDev, LLC, have entered into a Professional Services Agreement (the “Agreement”) dated October 22, 2018, as subsequently amended by Change Orders #1, #2, #3, #4, and #5 (collectively the “Agreement”), incorporated herein by reference; and

WHEREAS, the parties desire to change the Contract Price of the Agreement and add to the Agreement Scope of Work, it being to the mutual benefit of all parties to do so;

NOW THEREFORE, the parties agree to amend the Agreement as follows:

1. The following amendments will be deemed effective January 1, 2026:
 - a. Section D of the Professional Service Agreement is amended by extending the termination/expiration date to March 31, 2026, by replacing “shall terminate, on December 31, 2025” with “shall terminate, on March 31, 2026”. The cost for the extension of these services is \$14,986.90 per month as detailed in Exhibit “A” of this Change Order #6.
 - b. InterDev agrees that the E-Verify-related provisions (including affidavits) of the Agreement shall apply equally to the added services.
2. All other provisions of the Agreement not inconsistent with this Change Order #6 shall remain in full force and effect.

[SIGNATURES ON FOLLOWING PAGE]

IN WITNESS WHEREOF, the parties have caused this Change Order to be duly executed by their duly authorized officers as of the day and year set forth next to each signature.

CONTRACTOR: INTERDEV, LLC

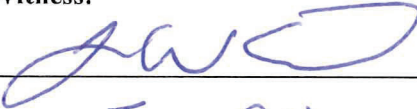
By: 

Print Name: Gary Nichols

Its: Member/Manager

Date: 12/17/2025

Attest/Witness:



Print Name: Jesse Cail

Its: Business Operations Manager

CITY OF MILTON, GEORGIA

By: _____
Peyton Jamison, Mayor

[CITY SEAL]

Date: _____

Attest:

Tammy Lowit, City Clerk

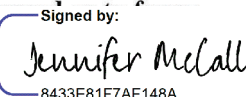
App  Signed by: _____
City Attorney 8433E81F7AF148A... 12/17/2025
Date

EXHIBIT “A”

InterDev LLC

200 North Point Center E Suite 200
Alpharetta, Georgia 30022
(770) 643-4400
www.interdev.com



We have prepared a quote for you

2025 - 90-Day Contract Extension

QUOTE # 008559 V2

PREPARED FOR

City of Milton, GA

PREPARED BY

Jason Brookins

Executive Summary

With over 40 years of experience, InterDev has successfully partnered with our clients to monitor and support IT infrastructure, provide data resiliency, and ensure the security and stability of critical environments. Our proactive approach identifies and addresses potential issues before they impact operations. Our dedicated support team is always available to respond to your queries and resolve issues promptly.

Key InterDev services include:

End User Support:

- Responsive and knowledgeable support staff to address user issues and provide technical assistance.

Enterprise Infrastructure:

- Design, implementation, and management of secure and efficient network solutions.

Data Protection:

- Data backup, recovery, and storage solutions to ensure the integrity and availability of your critical data.

Cybersecurity:

- Comprehensive cybersecurity measures, including threat detection, antivirus solutions, and employee training.

Cloud Services:

- Integration and management of cloud-based solutions for increased flexibility and efficiency.

CIO/CISO Advisory Services

- Consulting services to help executives make informed decisions about their organization's IT/Security strategies, operations, and investments.

Geographic Information Systems:

- Combining various types of data, including maps, satellite images, aerial photographs, and tabular data, to provide insights into patterns, relationships, and trends within geographic areas.

In today's complex and costly technology landscape, InterDev is your trusted partner for planning, implementing, and managing efficient technology solutions that optimize costs and reduce organizational risks.

Thank you for choosing InterDev as your technology partner. We look forward to the opportunity to serve you!

Technology Services

Description	Recurring	Qty	Ext. Recurring
Milton - Network Monitoring Network Monitoring	\$17.55	30	\$526.50
RMM Managed Workstation- InterDev Managed InterDev Managed Workstation	\$4.00	220	\$880.00
RMM Managed Server - InterDev Managed InterDev Managed Server	\$4.00	38	\$152.00
Monthly IT Tech Support Services Technology & Escalation Support	\$35.00	190	\$6,650.00
Milton Site Management Fee Monthly Site Management Fee	\$520.00	1	\$520.00
Subtotal:			\$8,728.50

Security Services

Description	Recurring	Qty	Ext. Recurring
SEC-SENTONE-COMplete SentinelOne - Complete Edition (Monthly) SentinelOne Autonomous AI Endpoint Protection Platform & Management	\$8.00	273	\$2,184.00
SEC-HUNTRESS-EDR Huntress Labs Threat Hunting Agent Huntress Labs Threat Hunting Agent	\$2.45	228	\$558.60
SEC-THREATLOCKER-AGENT Application Whitelisting & Device Control Application whitelisting and device control suite (per device) - InterDev Security	\$6.88	35	\$240.80
SEC-CUDA-PREM-PLUS MSP Premium Plus Barracuda Premium Plus	\$9.25	300	\$2,775.00
SEC-CUDA-WAFaaS Barracuda Web Application Firewall as a Service Barracuda Web Application Firewall as a Service	\$100.00	3	\$300.00

Security Services

Description	Recurring	Qty	Ext. Recurring
SEC- DARKWEB- MON Dark Web Monitoring Service InterDev Dark Web Monitoring Service	\$200.00	1	\$200.00
Subtotal:			\$6,258.40

Terms

Term:

The initial term of this Agreement shall be from January 1st, 2026, and shall continue for three (3) months ("Initial Term"). Upon expiration of the Initial Term, this Agreement shall automatically renew for one (1) successive renewal terms of three (3) months each, unless either party provides written notice of non-renewal at least thirty (30) days prior to the expiration of the current term.

Upon expiration of each Term, the parties may renegotiate the terms and conditions of this Agreement, including but not limited to fees, scope of services, and any other relevant provisions.

Payment Structure for Services:

The total fee for the managed services is inclusive of all applicable taxes.

Change Orders:

Any changes to the scope of work must be documented in a change order. Additional fees resulting from approved change orders will be invoiced separately.

Any services requested by the Client beyond the scope listed will be billed separately in a change order or statement of work.

All incidence response and vulnerability remediation will require a separate statement of work.

Payment Terms:

InterDev will invoice the Client on a monthly basis. Payment is due 30 days from the date of the invoice receipt (Net 30).

Late payments may be subject to a late fee of five (5) percent per month, starting from the due date and may result in a suspension of services.

Audit Rights:

Service Provider reserves the right to audit the Client's usage of managed services to ensure compliance with the terms of this agreement. Such audits will be conducted at mutually agreeable times and upon reasonable notice.

The managed services fees are based off a per user and per device charge, which InterDev reserves the right to perform a "true up" or adjustment on a quarterly basis. This "true up" will adjust billing based on the total number of confirmed users by the Client. The Client will only pay for the number of users that are active at the time of the "true up".

Intellectual Property:

Any maps, documents, or other materials produced as a result of this work will be the sole property of the Client. InterDev retains

the right to use general knowledge, skills, and experience gained in performing the work.

Work Location:

All work will be performed remotely unless the town requests on-site work and provides adequate advanced notice.

Escalations:

The fees outlined in this Agreement are subject to an annual escalation. The annual escalation shall be applied on the anniversary of the Effective Date and on each subsequent anniversary. The fees shall be increased by five (5) percent or in accordance with the Consumer Price Index.

Termination:

Either party may terminate this agreement for cause with 60 days written notice.

In the event of termination, the Service Provider will be compensated for work performed up to the termination date.

Non-Solicitation of Employees:

During the term of this Agreement and for a period of two (2) years after its termination or expiration, neither party shall directly or indirectly solicit, recruit, or hire any employees, contractors, or agents of the other party involved in the performance of this Agreement. For the purposes of this clause, "solicitation" includes but is not limited to: a. Initiating contact with employees of the other party for the purpose of offering employment or engagement. b. Inducing or attempting to induce employees of the other party to terminate their employment or engagement. c. Assisting others in soliciting, recruiting, or hiring employees of the other party.

In the event of a breach of this non-solicitation clause, the non-breaching party shall be entitled to seek injunctive relief and/or monetary damages.

Confidentiality:

Both parties agree to keep the terms and conditions of this payment structure confidential.

Limitation of Liability

In no event shall InterDev be liable to the Client or any other party for any special, exemplary, incidental or consequential damages, including but not limited to lost profits, whether arising out of contract, tort, and strict liability or otherwise.

Miscellaneous:

This Agreement represents the entire understanding between the parties and supersedes any prior agreements or understandings. This Agreement will be governed by the laws of Georgia.

2025 - 90-Day Contract Extension



Prepared by:

InterDev LLC

Jason Brookins

770-643-4400

jbrookins@interdev.com

Prepared for:

City of Milton, GA

Milton City Hall

2006 Heritage Walk

Milton, GA 30004

Peyton Jamison

(678) 242-2493

peyton.jamison@miltonga.gov

Quote Information:

Quote #: 008559

Version: 2

Delivery Date: 12/16/2025

Expiration Date: 12/29/2025

Expenses Summary

Description	Amount
Technology Services	\$8,728.50
Security Services	\$6,258.40
Total:	\$14,986.90

Taxes, shipping, handling and other fees may apply. We reserve the right to cancel orders arising from pricing or other errors.

InterDev LLC

City of Milton, GA

Signature: _____

Name: Jason Brookins

Title: COO

Date: 12/16/2025

Signature: _____

Name: Peyton Jamison

Date: _____