

Santa Clara County Office of Supportive Housing  
 Abode Services  
 Milpitas HEAT Team  
 November 2021 Report

In November, Abode's HEAT staff continued to focus on locating, identifying, and linking new unhoused individuals into various supportive services and shelter placements, in response to referrals from Milpitas PD and the City of Milpitas. The team was deployed in various regions of the city to assess and refer unhoused participants to the housing community queue for housing eligibility. The team utilized motivational interviewing strategies and effective engagement strategies to foster rapport with the various unhoused communities and provides basic needs items and linkage to appropriate resources.

During November, the Abode HEAT staff continued to coordinate outreach efforts at new locations, as well as, revisiting previous locations to enroll and assess 8 unhoused individuals. The Abode HEAT staff provided basic needs items to all participants who attended the November 21<sup>st</sup> Dignity on Wheels event. In total, the HEAT team administered 2 Vi-SPDAT assessments during the event.

In conclusion, the Abode HEAT staff supported all active participants in the program, including newly assessed individuals in accessing available resources conducive for housing acquisition and stabilization in various life domains. In response to the inclement weather conditions, the team also facilitated referrals to prospective shelter placements and interim motel support to medically vulnerable participants.

The following table reflects the number of outreach contacts, the total number of unhoused enrolled into the SCC HEAT program, as well as the number of VI-SPDAT assessments administered:

Milpitas HEAT Contact, Enrolled, Assessed Clients: November

<b>Outreach Location</b>	<b>Outreach Contact</b>	<b>Enrolled</b>	<b>Assessments</b>
<b>Milpitas Outreach- Extended Stay Milpitas</b>	<b>1</b>	<b>1</b>	<b>1</b>
11/4/2021	1	1	1
<b>Milpitas Vehicle Dwellers- Hammond 15</b>	<b>3</b>	<b>3</b>	<b>3</b>
11/5/2021	2	2	2
11/17/2021	1	1	1
<b>Milpitas Encampment- Hillview Bridge</b>	<b>1</b>	<b>1</b>	<b>1</b>
11/17/21	1	1	1
<b>Milpitas Outreach- Dignity on Wheels</b>	<b>2</b>	<b>2</b>	<b>2</b>
11/21/2021	2	2	2
<b>Milpitas Outreach – (Vehicle Dweller) Ranch Dr.</b>	<b>1</b>	<b>1</b>	<b>1</b>
11/22/21	1	1	1
<b>Grand Total</b>	<b>8</b>	<b>8</b>	<b>8</b>

*Milpitas Outreach= Contact made with client in non-encampment setting*

*Milpitas Encampment= Contact made at a location where  
a tent and/or other structures are used as shelter*

