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	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	204	142	346	0	246	40	61	122	17	313	33	47	125	30	192	106	239	53	7	81	21
Yes, cell and can talk safely	59	100	0	59	0	63	65	38	59	82	59	62	53	51	89	60	61	58	67	64	66	32
No, not on cell	41	0	100	41	0	37	35	62	41	18	41	38	47	49	11	40	39	42	33	36	34	68
	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT				
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	101	10	305	28	94	249	44	2	79	15	123	103	63	29	29	226	100	173	173		
Yes, cell and can talk safely	59	63	41	59	66	57	59	58	100	54	75	74	62	50	39	21	54	75	60	58		
No, not on cell	41	37	59	41	34	43	41	42	0	46	25	26	38	50	61	79	46	25	40	42		
	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW					
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	346	79	64	144	200	72	71	95	97	40	60	39	33	48	54	186	292	308	17	21		
Yes, cell and can talk safely	59	71	41	58	59	66	50	61	60	48	62	61	55	69	61	60	61	58	62	74		
No, not on cell	41	29	59	42	41	34	50	39	40	52	38	39	45	31	39	40	39	42	38	26		
	QE EDUCATION					EDUCATION BY GENDER					Q22 INCOME					CONTACT METHOD						
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	346	105	93	99	41	198	140	93	98	74	65	49	86	95	40	47	346	0	0			
Yes, cell and can talk safely	59	45	64	64	74	54	67	58	53	70	63	61	61	58	43	79	59	0	0			
No, not on cell	41	55	36	36	26	46	33	42	47	30	37	39	39	42	57	21	41	0	0			

Table 1: QA. ON CELL PHONE

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	170	168	101	76	50	73	17	17	227	107	34	122	42	98	65
Yes, cell and can talk safely	59	64	55	62	69	63	52	50	3	64	44	27	67	51	65	40
No, not on cell	41	36	45	38	31	37	48	50	97	36	56	73	33	49	35	60

Table 2: QB. AGE

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
18-49	56	72	57	65	47	62	44	51	55	50	57	51	43	51	71	57	53	57	47	45	50	67
18-24	9	17	10	15	3	9	9	8	12	7	9	7	6	7	16	10	8	9	3	29	4	19
25-29	11	13	17	15	7	15	3	9	18	0	13	4	11	12	3	12	7	13	4	0	8	0
30-34	11	17	11	15	7	11	9	12	8	22	11	10	8	10	20	10	18	8	16	0	15	34
35-39	10	9	5	7	13	10	10	9	6	7	10	12	5	7	21	10	9	11	10	0	10	3
40-44	8	7	8	8	8	9	7	7	5	11	8	10	8	8	10	8	8	8	9	4	9	2
45-49	7	8	5	7	7	7	6	7	7	3	7	7	7	8	2	8	5	8	6	13	4	9
50+	41	23	42	31	51	36	48	47	44	39	41	42	53	45	26	40	42	41	49	48	45	29
50-54	8	8	8	8	8	7	13	6	6	20	7	14	13	9	9	7	6	9	8	10	6	7
55-59	7	6	6	6	8	7	11	4	8	12	7	6	8	8	4	7	7	7	10	20	7	10
60-64	9	5	11	7	11	5	9	18	7	4	9	11	11	10	6	9	9	9	10	11	11	4
65-74	10	4	6	5	15	10	9	12	13	2	10	8	12	13	8	8	10	10	10	6	11	8
75+	7	0	12	5	9	7	6	7	10	1	8	3	9	6	0	9	9	6	11	0	11	0
BLANK	3	5	1	4	2	2	8	2	1	11	2	7	4	3	3	3	5	2	3	7	5	4
BLANK	3	5	1	4	2	2	8	2	1	11	2	7	4	3	3	3	5	2	3	7	5	4
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
18-49	56	56	44	57	49	51	59	50	65	54	41	80	58	58	29	6	46	78	56	56		
18-24	9	10	13	8	12	8	9	7	8	7	10	13	11	10	1	0	5	15	9	9		
25-29	11	13	0	12	5	10	11	9	0	13	0	12	8	25	0	0	7	20	11	11		
30-34	11	8	8	11	12	8	13	8	16	8	6	19	9	10	5	0	9	20	11	11		
35-39	10	8	19	10	9	9	11	9	15	10	7	18	10	2	11	0	10	10	10	10		
40-44	8	10	4	8	6	11	7	11	13	11	9	11	10	5	5	5	9	7	8	8		
45-49	7	8	0	7	6	6	7	4	13	5	9	7	10	6	8	2	7	6	7	7		
50+	41	41	46	40	46	44	39	48	17	43	49	18	39	38	68	91	52	18	41	41		
50-54	8	8	19	7	15	9	8	9	0	8	12	6	9	10	10	5	9	6	8	8		
55-59	7	6	6	7	9	9	5	9	6	7	15	2	11	8	11	4	9	4	7	7		
60-64	9	7	19	9	12	7	10	9	6	7	5	3	12	7	14	17	11	5	9	9		
65-74	10	10	1	10	8	9	10	6	4	8	12	4	5	8	26	26	13	3	10	10		
75+	7	10	1	7	3	10	5	14	1	12	5	3	1	4	6	39	9	0	7	7		
BLANK	3	3	10	3	5	5	2	3	18	3	11	2	3	4	3	3	2	4	3	3		
BLANK	3	3	10	3	5	5	2	3	18	3	11	2	3	4	3	3	2	4	3	3		

Table 2: QB. AGE

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW		
	Total	YES/ <19	YES/ NT @	HAVE	NO	DADS	MOMS	MEN W/NO	WOMEN W/NO	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
		@ HME	HOME	CHLDN	CHLDN			CHLDN	CHLDN													
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
18-49	56	76	15	48	68	46	49	74	61	32	63	52	66	74	58	61	61	55	95	49		
18-24	9	4	0	2	17	2	2	22	14	6	14	6	12	16	8	10	10	8	20	18		
25-29	11	5	4	4	20	2	7	18	20	9	13	15	14	9	12	12	12	11	25	10		
30-34	11	10	2	7	16	8	5	16	18	6	8	12	8	6	17	11	12	11	6	9		
35-39	10	23	3	14	6	12	14	9	3	5	11	9	4	21	10	11	11	10	20	4		
40-44	8	20	2	12	4	11	12	6	2	2	11	4	12	15	5	9	9	8	23	0		
45-49	7	14	5	10	4	10	9	4	5	6	5	6	15	7	6	8	8	7	2	9		
50+	41	22	83	50	29	52	50	24	36	66	37	45	34	23	39	37	37	42	5	42		
50-54	8	9	9	9	6	10	9	5	7	11	6	10	3	9	6	7	8	8	0	4		
55-59	7	6	15	10	4	11	10	3	5	8	7	13	5	2	4	6	7	7	0	16		
60-64	9	1	19	9	9	9	9	6	11	13	9	6	10	7	13	9	8	9	0	4		
65-74	10	4	23	13	7	14	13	7	6	17	9	10	10	4	13	9	9	10	5	18		
75+	7	1	17	9	4	8	9	2	7	17	5	6	6	1	3	6	5	7	0	0		
BLANK	3	2	2	2	3	2	1	2	3	1	0	3	0	3	3	2	2	3	0	8		
BLANK	3	2	2	2	3	2	1	2	3	1	0	3	0	3	3	2	2	3	0	8		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81			
18-49	56	54	54	58	63	54	60	57	51	59	61	59	64	51	50	62	65	41	66			
18-24	9	22	10	4	1	15	3	20	12	3	2	17	11	4	9	8	15	3	5			
25-29	11	8	11	16	8	10	13	9	8	9	18	15	19	10	3	5	15	7	10			
30-34	11	9	9	14	12	9	13	12	7	11	16	6	21	13	16	6	15	7	10			
35-39	10	8	8	9	17	8	12	6	9	14	10	12	3	10	3	18	7	7	30			
40-44	8	3	10	6	16	7	10	6	8	12	7	4	7	7	9	13	8	9	6			
45-49	7	5	7	9	8	6	9	6	6	9	8	6	3	6	10	12	7	8	5			
50+	41	44	44	40	35	44	38	42	47	40	37	38	34	48	49	36	31	57	30			
50-54	8	4	6	13	9	5	12	4	6	12	12	4	3	11	7	10	8	9	6			
55-59	7	7	8	8	6	7	7	8	7	7	8	4	9	7	8	9	6	8	7			
60-64	9	17	8	6	7	12	6	11	13	6	7	10	8	11	12	6	7	12	5			
65-74	10	10	12	7	11	11	9	10	13	11	6	6	11	12	9	8	5	18	5			
75+	7	6	10	5	2	8	4	8	9	4	5	14	3	7	13	2	5	10	7			
BLANK	3	2	1	2	1	2	2	1	2	2	2	3	2	1	1	1	4	2	4			
BLANK	3	2	1	2	1	2	2	1	2	2	2	3	2	1	1	1	4	2	4			

Table 2: QB. AGE

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
18-49	56	58	54	100	100	100	0	0	0	100	0	0	100	0	100	0
18-24	9	11	8	45	0	0	0	0	0	16	0	0	19	0	14	0
25-29	11	9	12	55	0	0	0	0	0	20	0	0	16	0	23	0
30-34	11	11	11	0	52	0	0	0	0	20	0	0	19	0	20	0
35-39	10	10	9	0	48	0	0	0	0	18	0	0	18	0	17	0
40-44	8	9	7	0	0	53	0	0	0	14	0	0	15	0	14	0
45-49	7	7	7	0	0	47	0	0	0	13	0	0	13	0	13	0
50+	41	40	44	0	0	0	100	100	100	0	100	100	0	100	0	100
50-54	8	8	8	0	0	0	33	0	0	0	20	0	0	20	0	19
55-59	7	7	7	0	0	0	29	0	0	0	17	0	0	18	0	17
60-64	9	9	10	0	0	0	37	0	0	0	22	0	0	21	0	22
65-74	10	11	10	0	0	0	0	100	0	0	24	59	0	26	0	23
75+	7	6	8	0	0	0	0	0	100	0	17	41	0	15	0	19
BLANK	3	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0
BLANK	3	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0

Table 3: QC. RACE/ETHNICITY

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>WHITE</u>	14	9	15	12	16	12	21	13	17	10	14	14	24	21	8	10	19	11	23	0	21	10
Caucasian/White	14	9	15	12	16	12	21	13	17	10	14	14	24	21	8	10	19	11	23	0	21	10
<u>PEOPLE OF COLOR</u>	79	88	80	84	74	85	64	78	81	70	81	69	67	72	85	84	71	83	68	87	71	74
Latino/Hispanic	13	18	16	17	9	13	14	13	14	18	13	11	16	16	15	10	14	12	17	36	15	14
African American/Black	4	5	6	5	2	4	3	4	7	2	4	1	4	3	1	4	4	4	3	18	3	6
Chinese	14	12	11	11	17	17	7	13	15	7	14	13	7	12	22	14	15	14	14	6	15	12
Filipino	12	9	10	10	14	12	10	14	11	4	12	10	12	13	11	11	14	11	10	0	14	4
Indian or South Asian	13	16	11	14	12	16	5	13	17	16	13	12	9	10	17	15	8	15	13	8	10	3
Japanese	2	1	1	1	2	2	2	0	2	4	2	1	2	2	0	1	2	1	2	0	2	0
Korean	1	1	4	2	0	2	1	1	0	0	1	1	1	1	0	2	0	2	0	0	0	3
Vietnamese	14	16	15	15	13	13	16	16	10	14	14	11	8	9	9	20	6	18	2	0	3	20
Multiracial	2	1	0	1	3	2	2	0	0	2	2	2	2	3	0	1	3	1	4	9	3	3
Other	5	8	6	7	3	5	5	5	5	3	5	7	5	4	11	5	6	4	5	10	5	8
<u>RATHER NOT SAY</u>	7	3	5	4	9	3	15	9	2	20	4	18	9	7	7	6	9	5	8	13	8	16
Rather not say	7	3	5	4	9	3	15	9	2	20	4	18	9	7	7	6	9	5	8	13	8	16
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>WHITE</u>	14	18	7	14	13	19	11	19	11	20	15	13	9	10	17	36	15	13	14	14		
Caucasian/White	14	18	7	14	13	19	11	19	11	20	15	13	9	10	17	36	15	13	14	14		
<u>PEOPLE OF COLOR</u>	79	78	68	82	69	71	84	78	50	73	67	80	88	85	75	53	79	83	80	79		
Latino/Hispanic	13	14	15	13	18	14	14	19	3	15	9	13	12	15	7	18	12	16	13	13		
African American/Black	4	3	5	4	2	5	3	4	0	5	6	4	4	2	5	3	4	1	5	2		
Chinese	14	8	3	14	10	14	13	12	13	15	11	13	15	16	15	11	17	7	14	14		
Filipino	12	17	0	14	2	10	13	9	13	10	10	11	13	14	15	6	8	23	12	12		
Indian or South Asian	13	16	24	14	14	12	14	13	0	11	15	20	14	13	4	0	15	10	12	14		
Japanese	2	1	4	2	1	2	1	4	0	2	2	0	2	1	5	1	2	1	1	2		
Korean	1	1	0	1	1	1	2	0	0	1	0	0	2	1	0	6	1	2	2	1		
Vietnamese	14	13	0	15	10	7	18	8	10	7	8	11	20	14	20	3	12	18	14	14		
Multiracial	2	1	0	2	1	1	2	2	0	1	0	3	1	1	3	2	2	2	1	2		
Other	5	4	16	4	10	5	5	7	11	5	6	6	4	8	1	4	6	3	5	5		
<u>RATHER NOT SAY</u>	7	4	26	5	17	9	5	3	39	7	18	7	4	6	8	11	6	4	6	7		
Rather not say	7	4	26	5	17	9	5	3	39	7	18	7	4	6	8	11	6	4	6	7		

Table 3: QC. RACE/ETHNICITY

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<u>WHITE</u>	14	10	24	16	12	13	20	13	12	100	0	0	0	0	0	0	0	15	0	0
Caucasian/White	14	10	24	16	12	13	20	13	12	100	0	0	0	0	0	0	0	15	0	0
<u>PEOPLE OF COLOR</u>	79	86	70	78	83	83	76	85	83	0	100	100	100	100	100	100	100	78	100	100
Latino/Hispanic	13	10	18	14	13	13	15	8	18	0	100	0	0	0	0	0	16	11	100	0
African American/Black	4	3	4	3	4	4	2	2	5	0	0	0	0	0	0	0	4	4	0	0
Chinese	14	12	10	11	18	13	9	22	16	0	0	100	0	0	0	25	18	14	0	41
Filipino	12	14	10	12	11	8	17	8	14	0	0	0	100	0	0	21	15	13	0	0
Indian or South Asian	13	21	8	15	12	19	11	14	9	0	0	0	0	100	0	23	16	14	0	0
Japanese	2	2	2	2	1	2	1	1	1	0	0	0	0	0	0	3	2	2	0	0
Korean	1	1	3	2	1	1	3	2	0	0	0	0	0	0	0	2	2	1	0	0
Vietnamese	14	15	11	13	16	15	11	19	15	0	0	0	0	0	100	25	18	13	0	59
Multiracial	2	2	1	1	3	2	1	4	1	0	0	0	0	0	0	0	2	2	0	0
Other	5	6	5	6	4	5	7	4	4	0	0	0	0	0	0	0	6	5	0	0
<u>RATHER NOT SAY</u>	7	5	6	5	5	4	4	2	5	0	0	0	0	0	0	0	0	7	0	0
Rather not say	7	5	6	5	5	4	4	2	5	0	0	0	0	0	0	0	0	7	0	0

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
<u>WHITE</u>	14	17	19	10	10	18	10	14	23	11	9	14	12	11	13	18	12	18	11
Caucasian/White	14	17	19	10	10	18	10	14	23	11	9	14	12	11	13	18	12	18	11
<u>PEOPLE OF COLOR</u>	79	76	78	87	84	77	86	83	74	84	88	79	86	84	83	79	84	74	76
Latino/Hispanic	13	24	18	7	4	21	6	17	25	4	8	24	14	15	14	10	17	9	6
African American/Black	4	6	4	2	3	5	2	5	3	1	3	1	4	4	7	1	5	2	2
Chinese	14	4	7	23	23	6	23	8	4	26	21	23	12	16	11	16	11	13	29
Filipino	12	8	18	17	3	14	11	12	16	7	17	8	16	14	14	6	10	18	3
Indian or South Asian	13	10	6	10	34	8	20	10	6	23	16	9	12	9	7	24	14	10	21
Japanese	2	0	1	4	2	0	3	1	0	3	3	1	2	1	0	3	1	2	1
Korean	1	0	1	1	2	0	1	1	0	2	0	0	1	1	10	0	2	0	1
Vietnamese	14	21	14	15	6	17	12	24	13	10	14	8	19	15	15	10	15	15	5
Multiracial	2	0	3	2	2	2	2	2	2	4	0	0	1	2	2	3	1	3	2
Other	5	3	6	6	4	5	5	4	5	5	6	5	4	7	3	6	7	2	6
<u>RATHER NOT SAY</u>	7	7	2	3	6	4	4	3	4	5	3	7	2	5	4	3	4	8	13
Rather not say	7	7	2	3	6	4	4	3	4	5	3	7	2	5	4	3	4	8	13

Table 3: QC. RACE/ETHNICITY

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
WHITE	14	12	16	10	7	7	19	24	35	8	23	28	7	19	9	26
Caucasian/White	14	12	16	10	7	7	19	24	35	8	23	28	7	19	9	26
PEOPLE OF COLOR	79	84	79	88	84	89	76	71	58	86	72	66	91	75	86	69
Latino/Hispanic	13	10	16	18	12	14	12	12	10	15	12	11	11	10	19	14
African American/Black	4	3	3	4	6	2	4	1	3	4	3	1	2	4	4	2
Chinese	14	17	12	15	14	10	17	14	12	13	15	13	17	18	10	13
Filipino	12	9	15	16	7	21	9	12	10	14	10	11	9	9	20	10
Indian or South Asian	13	17	10	16	17	19	10	5	2	17	7	4	23	10	13	5
Japanese	2	2	1	0	1	2	2	1	6	1	3	3	1	3	1	2
Korean	1	2	1	1	0	2	1	0	10	1	2	4	2	1	0	3
Vietnamese	14	16	13	14	18	10	14	18	5	14	13	13	18	15	12	12
Multiracial	2	3	1	0	4	3	1	2	0	2	1	1	4	1	1	1
Other	5	4	6	3	5	6	7	6	0	5	5	3	5	4	5	6
RATHER NOT SAY	7	4	5	2	9	4	6	5	7	5	6	6	2	6	5	5
Rather not say	7	4	5	2	9	4	6	5	7	5	6	6	2	6	5	5

Table 4: QD. GENDER

	QA ON CELL PHONE		DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
Men	47	53	44	49	45	51	44	40	47	61	47	46	44	42	59	49	42	50	39	40	41	48
Women	50	45	53	48	52	47	51	56	51	29	51	47	53	57	37	47	55	48	57	53	55	49
Non-binary	1	1	2	2	0	1	1	0	2	0	1	0	0	0	0	2	1	1	2	0	1	0
Rather not say	2	1	1	1	3	1	4	3	0	10	1	6	3	1	4	2	3	2	3	7	3	3

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
Men	47	49	53	47	49	41	50	36	25	41	39	51	49	49	41	34	46	51	47	47
Women	50	47	27	50	43	52	49	63	44	54	47	45	49	48	55	63	52	47	50	50
Non-binary	1	3	0	1	0	2	0	1	0	3	0	2	1	0	0	0	1	2	1	1
Rather not say	2	1	20	1	8	5	1	1	32	2	14	2	1	2	4	3	2	0	2	2

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
Men	47	48	46	47	47	100	0	100	0	41	37	59	36	61	54	53	49	47	34	64
Women	50	50	53	51	50	0	100	0	100	57	63	41	64	38	46	47	50	50	66	36
Non-binary	1	0	0	0	2	0	0	0	0	2	0	0	0	1	0	0	1	1	0	0
Rather not say	2	2	1	1	1	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0

Table 4: QD. GENDER

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
Men	47	47	44	48	58	45	52	100	0	100	0	52	48	47	43	56	49	44	50
Women	50	48	55	52	40	52	48	0	100	0	100	43	51	52	56	44	48	54	44
Non-binary	1	3	0	0	1	2	0	0	0	0	0	2	1	0	1	0	2	0	0
Rather not say	2	2	0	0	1	1	0	0	0	0	0	4	1	1	0	0	1	3	6

	QD GENDER			QB AGE					GENDER BY AGE							
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
Men	47	100	0	47	47	51	47	50	40	48	46	46	100	100	0	0
Women	50	0	100	50	47	48	53	50	60	48	53	54	0	0	100	100
Non-binary	1	0	0	3	0	0	0	0	0	1	0	0	0	0	0	0
Rather not say	2	0	0	0	5	1	1	0	0	2	1	0	0	0	0	0

Table 5: QE. EDUCATION

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>NON-COLLEGE</u>	49	53	64	57	41	47	49	54	56	50	50	44	54	55	34	47	55	47	53	75	52	67
Less than high school	0	0	0	0	0	0	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0
High school graduate	21	23	40	30	12	19	21	25	25	38	21	19	23	22	21	21	21	21	17	47	15	49
Vocational or technical school	3	6	1	4	2	4	1	3	3	0	4	3	5	5	0	3	5	2	7	0	6	0
Some college, but no degree	16	14	11	13	19	15	19	16	15	7	16	17	19	20	12	13	19	14	21	18	21	15
Associate degree	9	9	11	10	7	9	8	9	12	4	9	6	8	8	1	11	9	8	8	10	10	4
<u>COLLEGE+</u>	47	46	33	40	54	50	39	45	44	34	48	44	41	42	58	49	40	50	45	18	43	27
Four-year college degree	29	31	26	29	29	31	20	30	29	21	30	24	24	27	26	31	24	31	23	0	25	16
Graduate school	18	15	7	12	24	19	19	15	16	13	18	21	17	15	33	18	16	19	22	18	18	12
<u>RATHER NOT SAY</u>	4	2	3	2	5	2	12	1	0	16	2	12	6	3	7	4	5	3	3	7	5	6
Rather not say	4	2	3	2	5	2	12	1	0	16	2	12	6	3	7	4	5	3	3	7	5	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>NON-COLLEGE</u>	49	56	51	51	44	44	52	47	23	45	40	44	61	39	46	62	46	61	48	50		
Less than high school	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0		
High school graduate	21	23	36	22	23	21	22	20	3	21	19	21	27	13	20	23	21	20	20	22		
Vocational or technical school	3	2	0	4	2	3	4	1	10	2	4	4	3	3	5	1	3	4	3	4		
Some college, but no degree	16	16	8	16	13	14	17	17	7	15	12	14	19	13	14	25	14	25	15	17		
Associate degree	9	14	6	9	6	6	9	8	2	7	5	5	11	9	7	13	7	13	11	7		
<u>COLLEGE+</u>	47	44	33	47	46	49	45	51	34	51	41	53	38	57	53	23	50	38	47	47		
Four-year college degree	29	32	14	31	20	26	30	28	17	29	14	26	26	37	43	14	28	28	29	29		
Graduate school	18	12	18	16	25	23	15	22	16	22	27	27	12	21	11	9	21	10	18	18		
<u>RATHER NOT SAY</u>	4	1	17	2	11	7	2	2	43	4	18	3	1	4	1	15	4	1	5	3		
Rather not say	4	1	17	2	11	7	2	2	43	4	18	3	1	4	1	15	4	1	5	3		

Table 5: QE. EDUCATION

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19	YES/ NT @	HAVE	NO	DADS	MOMS	MEN	WOMEN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
		@ HME	HOME	CHLDN	CHLDN			W/NO CHLDN	W/NO CHLDN											
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<u>NON-COLLEGE</u>	49	42	55	48	52	43	54	51	51	65	78	20	55	29	60	39	48	49	83	35
Less than high school	0	1	0	0	0	1	0	0	0	0	0	0	0	0	2	0	0	0	0	0
High school graduate	21	14	23	18	26	18	17	24	25	26	39	6	14	17	30	16	20	21	45	0
Vocational or technical school	3	5	3	4	3	3	4	1	6	2	8	1	2	0	3	1	4	3	11	8
Some college, but no degree	16	14	22	18	15	15	21	18	13	26	23	10	25	8	14	14	15	16	19	13
Associate degree	9	9	8	9	8	6	11	8	7	11	7	3	15	5	12	8	9	8	8	15
<u>COLLEGE+</u>	47	56	40	49	47	56	43	48	48	34	21	79	45	71	40	59	51	47	17	58
Four-year college degree	29	28	25	27	32	27	27	32	35	21	15	48	40	23	32	36	32	29	12	42
Graduate school	18	28	15	22	15	29	16	16	13	13	6	30	4	47	8	23	19	18	6	16
<u>RATHER NOT SAY</u>	4	2	4	3	1	1	3	1	1	1	1	1	0	0	0	2	1	4	0	6
Rather not say	4	2	4	3	1	1	3	1	1	1	1	1	0	0	0	2	1	4	0	6

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
<u>NON-COLLEGE</u>	49	100	100	0	0	100	0	100	100	0	0	70	53	61	57	26	57	47	24
Less than high school	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	1	0
High school graduate	21	99	0	0	0	43	0	44	40	0	0	35	25	23	17	11	30	13	8
Vocational or technical school	3	0	12	0	0	7	0	4	9	0	0	2	4	3	6	4	4	3	0
Some college, but no degree	16	0	57	0	0	33	0	33	33	0	0	17	18	23	20	8	13	21	12
Associate degree	9	0	31	0	0	17	0	17	18	0	0	15	6	12	13	4	10	8	4
<u>COLLEGE+</u>	47	0	0	100	100	0	100	0	0	100	100	30	47	37	34	73	40	50	64
Four-year college degree	29	0	0	100	0	0	62	0	0	57	67	21	37	25	22	33	29	32	21
Graduate school	18	0	0	0	100	0	38	0	0	43	33	9	11	12	12	40	12	19	43
<u>RATHER NOT SAY</u>	4	0	0	0	0	0	0	0	0	0	0	0	0	1	9	1	2	3	13
Rather not say	4	0	0	0	0	0	0	0	0	0	0	0	0	1	9	1	2	3	13

Table 5: QE. EDUCATION

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>NON-COLLEGE</u>	49	47	51	61	40	41	50	55	58	48	53	57	47	49	48	56
Less than high school	0	0	0	0	0	0	0	2	0	0	1	1	0	1	0	0
High school graduate	21	21	20	31	17	11	24	19	19	20	22	19	21	20	18	23
Vocational or technical school	3	2	5	3	4	5	2	7	1	4	3	5	3	2	5	4
Some college, but no degree	16	16	17	17	12	16	15	22	23	15	18	22	16	15	14	21
Associate degree	9	8	9	9	7	10	9	4	16	9	9	9	7	11	11	8
<u>COLLEGE+</u>	47	52	45	38	57	58	49	41	28	50	44	36	53	51	51	38
Four-year college degree	29	30	30	30	32	28	33	21	22	30	28	21	29	30	33	27
Graduate school	18	22	15	8	26	29	16	20	6	20	16	14	24	21	17	11
<u>RATHER NOT SAY</u>	4	1	4	2	3	1	1	4	14	2	4	8	0	1	1	6
Rather not say	4	1	4	2	3	1	1	4	14	2	4	8	0	1	1	6

Table 6: Q1. Would you say that things in Milpitas are generally headed in the right direction, or do you feel that things are pretty seriously off on the wrong track?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
Right direction	59	76	64	71	47	100	0	0	81	16	68	16	33	46	55	70	54	62	62	43	54	49
Wrong track	18	12	10	11	25	0	100	0	5	75	9	60	46	29	25	7	25	15	25	32	25	27
DK/NA	23	11	27	18	28	0	0	100	14	9	22	24	21	24	20	23	21	23	13	25	20	24

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
Right direction	59	78	16	66	22	56	62	69	29	62	34	68	58	62	49	38	59	66	59	59
Wrong track	18	8	55	12	53	25	14	17	57	19	47	11	21	17	21	32	19	16	18	18
DK/NA	23	14	29	21	25	20	24	15	14	20	19	21	22	20	30	30	22	18	23	23

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
Right direction	59	61	56	59	62	63	56	68	57	51	58	70	59	70	54	64	63	58	77	86
Wrong track	18	19	19	19	14	17	20	14	14	27	19	10	14	7	20	13	14	19	3	14
DK/NA	23	19	25	22	24	19	24	18	29	21	22	21	26	23	26	23	23	24	20	0

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
Right direction	59	54	59	64	62	57	63	61	53	67	60	67	60	67	56	61	71	45	55
Wrong track	18	18	18	12	19	18	15	15	21	17	12	16	16	15	22	18	11	25	22
DK/NA	23	28	23	24	19	25	22	23	26	16	28	17	24	18	22	20	18	30	23

Table 6: Q1. Would you say that things in Milpitas are generally headed in the right direction, or do you feel that things are pretty seriously off on the wrong track?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
Right direction	59	64	56	70	61	64	48	56	61	65	52	58	72	52	59	53
Wrong track	18	17	18	10	17	15	25	17	15	14	21	16	13	22	15	21
DK/NA	23	20	26	19	23	21	27	27	23	21	26	26	15	26	26	26

Table 7: Q2. Please tell me how satisfied you are with the overall quality of life in Milpitas.

	QA ON CELL PHONE			DATA CLLECTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SATISFIED</u>	83	90	91	90	75	95	43	81	100	0	100	0	63	75	72	91	81	84	84	44	83	70
Very satisfied	26	35	36	35	18	36	7	17	100	0	32	0	12	21	16	33	25	28	32	13	27	8
Somewhat satisfied	56	55	55	55	57	59	37	64	0	0	68	0	52	54	57	58	56	56	52	31	56	62
<u>TOTAL DISSATISFIED</u>	17	10	9	10	24	5	57	17	0	100	0	100	37	25	28	8	19	16	16	56	17	30
Somewhat dissatisfied	12	3	7	5	19	3	35	15	0	0	0	69	20	15	20	8	10	12	9	13	9	13
Very dissatisfied	5	7	2	5	6	1	22	2	0	100	0	31	17	10	7	1	9	3	7	43	8	17
<u>DK/NA</u>	0	0	0	0	1	0	0	2	0	0	0	0	0	0	0	1	0	0	0	0	0	0
DK/NA	0	0	0	0	1	0	0	2	0	0	0	0	0	0	0	1	0	0	0	0	0	0
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>TOTAL SATISFIED</u>	83	93	38	89	46	80	85	88	57	84	66	90	78	81	79	80	83	83	84	81		
Very satisfied	26	61	0	31	1	23	29	32	3	26	13	25	27	34	18	26	29	21	29	24		
Somewhat satisfied	56	33	38	58	45	57	56	56	53	58	54	65	50	48	61	53	54	62	56	57		
<u>TOTAL DISSATISFIED</u>	17	7	62	11	54	20	15	12	43	16	34	10	21	19	21	20	16	17	16	18		
Somewhat dissatisfied	12	5	29	8	33	12	11	7	24	10	21	8	14	11	14	16	11	13	10	14		
Very dissatisfied	5	2	32	3	22	8	4	6	19	6	12	2	7	7	6	4	5	4	6	4		
<u>DK/NA</u>	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1		
DK/NA	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1		

Table 7: Q2. Please tell me how satisfied you are with the overall quality of life in Milpitas.

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
<u>TOTAL SATISFIED</u>	83	85	83	84	84	86	83	81	87	83	85	84	86	84	85	85	85	82	85	94		
Very satisfied	26	24	28	26	29	26	26	27	30	32	29	29	24	34	19	26	27	26	30	32		
Somewhat satisfied	56	61	54	58	55	60	57	53	57	51	57	55	62	50	66	59	58	56	55	61		
<u>TOTAL DISSATISFIED</u>	17	15	17	16	16	14	17	17	13	16	15	15	14	16	13	14	15	17	15	6		
Somewhat dissatisfied	12	9	13	11	12	8	13	12	11	13	7	13	12	10	8	10	10	12	0	0		
Very dissatisfied	5	6	5	5	4	6	4	5	2	4	7	3	2	6	5	4	5	5	15	6		
<u>DK/NA</u>	0	0	0	0	1	0	0	2	0	0	0	1	0	0	2	1	0	0	0	0		
DK/NA	0	0	0	0	1	0	0	2	0	0	0	1	0	0	2	1	0	0	0	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81			
<u>TOTAL SATISFIED</u>	83	84	84	86	81	84	84	85	84	82	86	80	87	87	83	83	90	73	81			
Very satisfied	26	31	29	26	23	30	25	29	29	24	27	29	31	37	26	20	35	18	17			
Somewhat satisfied	56	53	56	60	57	54	59	55	55	58	60	51	56	50	57	63	55	55	64			
<u>TOTAL DISSATISFIED</u>	17	15	15	14	19	15	16	14	16	18	14	20	12	13	17	17	10	26	19			
Somewhat dissatisfied	12	5	13	10	16	10	12	6	12	13	11	15	7	8	12	14	5	20	14			
Very dissatisfied	5	9	2	4	4	5	4	8	4	5	3	4	4	5	5	3	5	6	5			
<u>DK/NA</u>	0	1	0	0	0	1	0	2	0	0	0	0	1	0	0	0	0	1	0			
DK/NA	0	1	0	0	0	1	0	2	0	0	0	0	1	0	0	0	0	1	0			

Table 7: Q2. Please tell me how satisfied you are with the overall quality of life in Milpitas.

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SATISFIED</u>	83	82	84	90	82	80	78	84	93	84	82	87	84	81	86	83
Very satisfied	26	26	27	39	17	22	23	35	36	26	28	35	24	29	28	27
Somewhat satisfied	56	56	57	51	65	58	55	49	57	58	54	52	61	51	58	55
<u>TOTAL DISSATISFIED</u>	17	17	16	9	18	20	22	14	7	15	17	11	15	18	14	17
Somewhat dissatisfied	12	10	13	7	11	15	14	13	6	11	12	10	10	10	11	15
Very dissatisfied	5	7	3	2	7	5	8	1	1	5	5	1	5	7	3	3
<u>DK/NA</u>	0	1	0	1	0	0	0	2	0	0	1	1	0	2	0	0
DK/NA	0	1	0	1	0	0	0	2	0	0	1	1	0	2	0	0

Table 8: Q3a. Would you say you generally approve or disapprove of the job that Milpitas City government overall is doing?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL APPROVE</u>	67	73	77	75	59	84	26	55	80	20	77	22	48	61	56	74	67	67	69	49	68	69
Strongly approve	14	17	21	19	10	22	4	3	39	5	17	2	5	11	2	19	14	15	17	0	17	0
Somewhat approve	53	57	56	56	49	63	22	51	41	15	60	20	43	50	54	55	53	53	51	49	51	69
<u>TOTAL DISAPPROVE</u>	20	12	12	12	28	6	66	22	5	72	11	67	43	31	33	9	22	19	21	40	19	27
Somewhat disapprove	13	5	9	7	20	4	34	19	4	17	8	37	19	18	21	7	10	15	8	14	9	15
Strongly disapprove	7	7	3	5	9	1	32	3	2	55	2	30	24	12	12	2	12	5	13	26	11	12
<u>DK/NA</u>	13	15	11	13	12	10	8	24	14	8	13	11	9	9	11	16	11	13	11	10	12	4
DK/NA	13	15	11	13	12	10	8	24	14	8	13	11	9	9	11	16	11	13	11	10	12	4
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>TOTAL APPROVE</u>	67	86	23	75	27	65	69	77	46	71	41	67	69	70	61	65	69	66	66	68		
Strongly approve	14	35	0	17	2	16	14	17	16	18	11	14	13	18	12	14	17	5	17	12		
Somewhat approve	53	51	23	58	25	49	55	60	29	54	30	53	55	52	49	51	52	61	49	56		
<u>TOTAL DISAPPROVE</u>	20	8	65	13	65	31	15	17	54	24	53	16	19	22	26	27	20	15	21	20		
Somewhat disapprove	13	7	32	9	35	17	11	9	28	14	28	13	12	13	17	14	13	11	13	13		
Strongly disapprove	7	1	32	3	30	13	4	8	27	10	26	3	7	9	9	14	7	4	8	6		
<u>DK/NA</u>	13	7	13	12	8	5	17	6	0	5	5	17	13	8	13	7	10	19	13	12		
DK/NA	13	7	13	12	8	5	17	6	0	5	5	17	13	8	13	7	10	19	13	12		

Table 8: Q3a. Would you say you generally approve or disapprove of the job that Milpitas City government overall is doing?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<u>TOTAL APPROVE</u>	67	70	68	69	65	72	68	61	69	65	69	65	68	69	69	69	69	66	87	83
Strongly approve	14	19	9	15	14	15	15	10	16	15	13	7	17	21	13	14	15	14	8	16
Somewhat approve	53	51	59	55	51	58	53	51	53	51	55	58	51	49	56	54	54	52	79	67
<u>TOTAL DISAPPROVE</u>	20	20	22	21	17	23	19	22	13	22	24	19	16	18	19	18	19	21	3	8
Somewhat disapprove	13	15	12	14	13	13	13	16	11	12	16	14	13	14	12	13	13	14	3	8
Strongly disapprove	7	5	10	7	4	10	6	7	2	10	8	5	3	4	6	5	5	7	0	0
<u>DK/NA</u>	13	10	9	10	18	5	13	16	18	12	8	16	16	12	12	14	13	13	11	8
DK/NA	13	10	9	10	18	5	13	16	18	12	8	16	16	12	12	14	13	13	11	8

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
<u>TOTAL APPROVE</u>	67	67	73	71	57	70	65	69	72	66	65	73	71	72	70	61	75	58	62
Strongly approve	14	14	12	18	12	13	16	11	14	14	18	10	19	15	16	10	19	10	10
Somewhat approve	53	53	60	53	45	57	50	58	58	52	47	63	52	57	54	50	56	48	52
<u>TOTAL DISAPPROVE</u>	20	21	14	19	25	17	21	21	14	25	18	17	17	16	17	27	12	30	24
Somewhat disapprove	13	9	10	16	17	9	16	11	8	17	15	10	13	11	10	20	7	22	11
Strongly disapprove	7	12	4	3	8	8	5	10	6	8	2	7	4	5	6	7	5	8	12
<u>DK/NA</u>	13	12	14	10	18	13	13	10	14	10	17	11	12	12	14	13	13	12	14
DK/NA	13	12	14	10	18	13	13	10	14	10	17	11	12	12	14	13	13	12	14

Table 8: Q3a. Would you say you generally approve or disapprove of the job that Milpitas City government overall is doing?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL APPROVE</u>	67	67	68	68	64	75	61	68	83	68	67	74	67	67	70	66
Strongly approve	14	12	15	17	10	20	12	20	14	15	14	17	11	14	17	14
Somewhat approve	53	55	53	51	54	54	50	48	69	53	53	57	56	53	53	52
<u>TOTAL DISAPPROVE</u>	20	23	17	17	18	18	26	22	11	18	23	17	20	27	15	20
Somewhat disapprove	13	14	12	10	13	13	18	14	3	12	14	10	13	15	11	13
Strongly disapprove	7	9	5	6	5	5	9	8	8	6	8	8	7	11	4	6
<u>DK/NA</u>	13	10	15	16	18	8	12	10	6	14	10	8	13	6	15	14
DK/NA	13	10	15	16	18	8	12	10	6	14	10	8	13	6	15	14

Table 9: Q3b. Would you say you generally approve or disapprove of the job that the City's budget management is doing?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL APPROVE</u>	52	58	58	58	46	65	19	44	67	20	59	20	36	47	32	60	49	54	49	56	50	46
Strongly approve	12	14	17	15	8	16	4	6	31	5	14	2	4	9	3	15	12	11	12	13	13	6
Somewhat approve	41	45	41	43	38	50	15	38	36	15	45	18	32	38	29	45	37	43	37	43	37	40
<u>TOTAL DISAPPROVE</u>	21	13	16	15	28	9	60	21	6	50	14	57	39	28	29	13	24	20	20	30	19	44
Somewhat disapprove	15	8	11	10	20	8	37	14	4	11	12	30	20	18	23	11	16	14	12	0	13	30
Strongly disapprove	6	5	5	5	7	1	23	7	2	39	2	27	19	11	7	2	8	6	8	30	6	13
<u>DK/NA</u>	27	28	26	27	26	25	21	35	27	29	27	23	25	24	38	27	27	26	31	14	31	10
DK/NA	27	28	26	27	26	25	21	35	27	29	27	23	25	24	38	27	27	26	31	14	31	10
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>TOTAL APPROVE</u>	52	75	10	59	22	51	54	59	26	57	31	55	57	48	49	44	53	50	51	53		
Strongly approve	12	32	0	14	0	11	12	14	0	13	3	8	13	16	10	12	12	9	14	9		
Somewhat approve	41	43	10	45	22	41	42	44	26	44	28	47	44	32	38	32	41	41	37	44		
<u>TOTAL DISAPPROVE</u>	21	8	66	14	61	27	18	17	53	21	47	13	21	26	23	34	20	22	21	21		
Somewhat disapprove	15	6	35	11	33	18	13	10	29	14	31	11	16	15	13	24	14	17	14	15		
Strongly disapprove	6	2	31	3	28	9	5	7	23	7	16	2	4	10	10	10	6	6	7	6		
<u>DK/NA</u>	27	17	24	27	17	22	28	24	22	22	22	32	23	26	28	23	27	28	28	26		
DK/NA	27	17	24	27	17	22	28	24	22	22	22	32	23	26	28	23	27	28	28	26		

Table 9: Q3b. Would you say you generally approve or disapprove of the job that the City's budget management is doing?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS			
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21			
<u>TOTAL APPROVE</u>	52	53	49	51	54	57	47	51	57	50	59	49	54	51	53	52	53	51	73	60			
Strongly approve	12	17	8	13	10	15	11	8	11	12	8	10	20	7	12	12	12	11	13	14			
Somewhat approve	41	36	41	38	43	42	36	42	46	38	51	39	34	44	42	40	41	40	60	46			
<u>TOTAL DISAPPROVE</u>	21	24	23	24	16	19	27	18	14	24	15	13	19	18	24	19	19	22	3	7			
Somewhat disapprove	15	18	16	17	12	13	20	13	11	17	11	11	15	11	18	15	14	15	3	7			
Strongly disapprove	6	6	7	6	4	6	7	5	3	7	4	1	4	6	5	4	5	7	0	0			
<u>DK/NA</u>	27	23	28	25	30	24	26	31	29	26	25	39	27	32	23	29	28	27	24	33			
DK/NA	27	23	28	25	30	24	26	31	29	26	25	39	27	32	23	29	28	27	24	33			
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD						
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD				
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81				
<u>TOTAL APPROVE</u>	52	56	54	57	42	55	52	54	56	54	50	50	52	62	50	46	58	45	50				
Strongly approve	12	9	15	14	9	12	12	14	9	10	14	5	18	12	14	9	15	8	6				
Somewhat approve	41	48	39	43	34	43	40	40	47	43	36	45	34	50	36	38	43	37	43				
<u>TOTAL DISAPPROVE</u>	21	20	16	18	25	18	20	19	17	19	21	19	19	16	25	24	15	29	23				
Somewhat disapprove	15	13	12	14	16	12	15	11	14	14	15	15	12	11	20	18	10	22	15				
Strongly disapprove	6	7	4	4	9	5	6	8	3	5	7	4	7	5	5	6	5	7	7				
<u>DK/NA</u>	27	24	30	25	33	27	28	27	27	27	28	31	29	22	25	30	27	26	28				
DK/NA	27	24	30	25	33	27	28	27	27	27	28	31	29	22	25	30	27	26	28				

Table 9: Q3b. Would you say you generally approve or disapprove of the job that the City's budget management is doing?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL APPROVE</u>	52	53	52	60	49	56	48	50	61	55	51	55	55	52	55	50
Strongly approve	12	12	11	14	7	15	8	18	15	12	12	17	10	14	12	10
Somewhat approve	41	41	41	46	42	41	40	32	47	43	39	38	44	38	43	40
<u>TOTAL DISAPPROVE</u>	21	20	22	15	21	20	24	21	20	18	23	20	17	22	19	24
Somewhat disapprove	15	13	16	11	15	12	16	16	15	13	16	16	10	16	15	16
Strongly disapprove	6	7	6	4	5	7	8	5	5	5	7	5	7	6	4	8
<u>DK/NA</u>	27	27	26	25	31	24	28	29	18	27	27	25	28	26	26	27
DK/NA	27	27	26	25	31	24	28	29	18	27	27	25	28	26	26	27

Table 10: Q3c. Would you say you generally approve or disapprove of the job that the Milpitas Police Department is doing?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL APPROVE</u>	79	79	73	77	82	84	68	77	87	60	82	69	77	82	68	80	78	80	91	38	86	44
Strongly approve	41	40	34	38	44	45	40	31	59	32	43	32	50	45	39	38	43	40	68	6	51	5
Somewhat approve	39	39	39	39	38	39	28	46	28	29	39	37	27	37	29	42	35	41	23	32	34	39
<u>TOTAL DISAPPROVE</u>	12	13	15	14	9	9	25	8	6	38	9	23	16	12	19	10	17	9	5	62	9	55
Somewhat disapprove	8	9	10	10	7	6	18	7	3	24	6	17	11	9	12	7	12	7	2	32	6	43
Strongly disapprove	3	3	5	4	3	3	7	1	3	14	3	6	6	3	6	3	5	3	3	29	3	12
<u>DK/NA</u>	9	8	11	9	9	7	7	15	6	2	9	8	7	6	13	10	5	10	4	0	6	1
DK/NA	9	8	11	9	9	7	7	15	6	2	9	8	7	6	13	10	5	10	4	0	6	1
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>TOTAL APPROVE</u>	79	91	48	84	59	81	79	88	62	88	58	77	79	76	83	90	83	73	82	77		
Strongly approve	41	64	31	45	27	44	40	53	33	49	29	38	39	49	37	45	43	33	44	37		
Somewhat approve	39	28	17	39	32	37	38	35	29	39	28	40	40	27	45	46	39	39	37	40		
<u>TOTAL DISAPPROVE</u>	12	5	39	8	35	13	11	7	25	8	28	12	12	16	7	5	7	23	8	15		
Somewhat disapprove	8	4	25	6	23	7	9	4	11	5	12	9	9	12	3	4	5	16	5	11		
Strongly disapprove	3	1	14	2	13	6	2	2	13	3	16	3	3	4	5	1	2	7	3	3		
<u>DK/NA</u>	9	4	13	8	5	6	10	5	13	4	14	11	9	8	10	5	10	4	10	8		
DK/NA	9	4	13	8	5	6	10	5	13	4	14	11	9	8	10	5	10	4	10	8		

Table 10: Q3c. Would you say you generally approve or disapprove of the job that the Milpitas Police Department is doing?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
<u>TOTAL APPROVE</u>	79	87	86	87	73	87	87	64	81	82	77	78	77	83	83	81	80	80	73	82		
Strongly approve	41	51	45	48	34	45	52	32	35	57	41	24	43	46	33	37	39	42	36	24		
Somewhat approve	39	36	41	38	39	43	35	32	47	24	37	54	35	38	49	44	41	38	37	58		
<u>TOTAL DISAPPROVE</u>	12	7	9	8	14	9	7	22	6	13	13	7	15	9	9	9	10	11	25	14		
Somewhat disapprove	8	5	8	6	10	7	5	16	5	10	9	4	9	8	8	7	8	8	25	10		
Strongly disapprove	3	2	1	2	4	2	2	6	1	3	4	2	6	1	1	2	3	3	0	4		
<u>DK/NA</u>	9	6	5	5	14	4	6	14	13	6	10	15	7	8	9	9	10	9	2	4		
DK/NA	9	6	5	5	14	4	6	14	13	6	10	15	7	8	9	9	10	9	2	4		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81			
<u>TOTAL APPROVE</u>	79	74	83	82	78	79	80	75	83	76	86	78	77	86	84	75	77	84	76			
Strongly approve	41	33	47	42	43	41	42	36	44	39	45	34	38	40	32	50	38	44	44			
Somewhat approve	39	41	36	41	35	38	38	38	39	37	40	43	39	46	52	25	39	40	32			
<u>TOTAL DISAPPROVE</u>	12	14	12	9	10	13	9	20	8	13	5	11	14	8	6	15	14	8	13			
Somewhat disapprove	8	8	11	6	7	10	7	14	6	9	4	8	9	7	5	12	10	6	10			
Strongly disapprove	3	6	2	3	3	3	3	6	2	4	1	3	6	1	1	3	4	2	3			
<u>DK/NA</u>	9	12	5	9	12	8	10	6	9	11	9	11	8	5	10	10	9	8	12			
DK/NA	9	12	5	9	12	8	10	6	9	11	9	11	8	5	10	10	9	8	12			

Table 10: Q3c. Would you say you generally approve or disapprove of the job that the Milpitas Police Department is doing?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL APPROVE</u>	79	75	84	69	77	87	78	88	95	77	83	91	72	79	83	86
Strongly approve	41	38	43	33	37	47	42	46	45	38	44	46	36	40	40	46
Somewhat approve	39	38	41	36	41	40	35	42	49	39	39	45	36	39	43	40
<u>TOTAL DISAPPROVE</u>	12	16	7	20	12	5	13	5	2	13	9	4	18	14	8	6
Somewhat disapprove	8	11	5	13	11	3	9	4	2	10	6	3	14	9	5	4
Strongly disapprove	3	5	2	8	1	2	4	2	0	4	3	1	5	5	2	1
<u>DK/NA</u>	9	8	9	10	10	8	10	6	3	10	8	5	10	7	9	8
DK/NA	9	8	9	10	10	8	10	6	3	10	8	5	10	7	9	8

Table 11: Q3d. Would you say you generally approve or disapprove of the job that the Milpitas City Council is doing?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL APPROVE</u>	54	64	62	63	45	69	20	42	73	22	62	17	30	47	41	62	56	53	55	46	57	59
Strongly approve	15	21	19	20	9	20	5	7	36	14	16	6	6	10	2	20	13	15	14	29	14	12
Somewhat approve	39	43	43	43	36	48	15	35	37	8	45	11	24	36	38	42	43	38	41	17	43	47
<u>TOTAL DISAPPROVE</u>	25	13	20	16	35	11	68	28	9	70	16	68	55	36	32	15	27	24	27	54	24	38
Somewhat disapprove	15	8	9	8	22	8	33	21	8	15	12	31	27	22	21	8	15	15	14	13	14	17
Strongly disapprove	10	5	11	8	13	4	35	7	1	56	4	38	28	15	11	6	12	9	13	41	10	20
<u>DK/NA</u>	21	23	18	21	21	20	12	30	18	8	22	15	15	17	27	23	16	23	18	0	19	4
DK/NA	21	23	18	21	21	20	12	30	18	8	22	15	15	17	27	23	16	23	18	0	19	4
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>TOTAL APPROVE</u>	54	80	10	64	15	51	55	65	10	60	21	53	58	54	52	47	56	50	51	57		
Strongly approve	15	42	0	18	1	14	15	17	0	16	4	12	17	19	12	12	15	11	18	11		
Somewhat approve	39	38	10	46	14	38	40	48	10	43	17	41	41	36	40	35	41	39	33	46		
<u>TOTAL DISAPPROVE</u>	25	9	71	17	69	37	19	23	82	28	65	17	24	28	30	43	25	21	27	23		
Somewhat disapprove	15	7	26	12	32	21	11	13	41	19	31	15	15	12	17	21	15	13	17	13		
Strongly disapprove	10	1	45	5	37	15	8	10	41	10	35	3	9	15	13	22	10	8	11	10		
<u>DK/NA</u>	21	11	19	20	16	12	26	12	8	12	14	30	18	18	18	11	19	30	22	20		
DK/NA	21	11	19	20	16	12	26	12	8	12	14	30	18	18	18	11	19	30	22	20		

Table 11: Q3d. Would you say you generally approve or disapprove of the job that the Milpitas City Council is doing?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL APPROVE</u>	54	55	57	56	52	59	54	46	59	52	53	50	51	57	60	55	55	53	70	60	
Strongly approve	15	17	14	16	15	17	15	12	16	11	16	10	17	17	14	15	16	14	30	16	
Somewhat approve	39	37	43	40	38	42	38	33	43	41	37	40	33	40	46	40	39	39	41	44	
<u>TOTAL DISAPPROVE</u>	25	26	32	29	18	29	28	23	14	30	25	22	25	19	22	23	23	26	17	18	
Somewhat disapprove	15	19	18	18	10	20	18	14	7	20	14	13	19	11	14	14	14	15	15	18	
Strongly disapprove	10	7	14	10	8	9	10	9	7	9	11	9	5	8	8	9	9	11	3	0	
<u>DK/NA</u>	21	19	11	16	29	12	18	31	27	18	22	28	25	24	18	23	22	21	12	22	
DK/NA	21	19	11	16	29	12	18	31	27	18	22	28	25	24	18	23	22	21	12	22	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL APPROVE</u>	54	64	54	58	45	58	53	55	60	51	55	55	58	62	59	46	63	47	38		
Strongly approve	15	18	12	19	10	15	16	14	14	14	18	13	23	16	12	9	20	10	5		
Somewhat approve	39	46	42	38	35	44	37	41	47	37	37	41	35	46	47	37	43	36	33		
<u>TOTAL DISAPPROVE</u>	25	21	20	22	30	21	25	23	20	29	20	20	17	19	28	34	16	35	34		
Somewhat disapprove	15	13	14	15	15	14	15	14	14	19	10	9	7	13	17	24	8	22	22		
Strongly disapprove	10	8	6	8	14	7	10	9	5	11	10	11	9	6	11	9	8	13	13		
<u>DK/NA</u>	21	15	26	20	26	21	22	22	20	19	26	26	26	19	13	20	21	19	27		
DK/NA	21	15	26	20	26	21	22	22	20	19	26	26	26	19	13	20	21	19	27		

Table 11: Q3d. Would you say you generally approve or disapprove of the job that the Milpitas City Council is doing?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL APPROVE</u>	54	53	56	50	47	57	55	61	65	51	58	63	50	58	53	58
Strongly approve	15	14	15	22	6	16	14	23	12	14	16	18	13	15	15	16
Somewhat approve	39	39	41	29	42	41	42	39	53	37	43	44	37	42	39	43
<u>TOTAL DISAPPROVE</u>	25	27	23	22	22	25	29	24	26	23	27	24	24	30	20	25
Somewhat disapprove	15	17	13	14	13	18	18	12	8	15	15	10	15	18	13	12
Strongly disapprove	10	10	10	8	9	8	10	12	18	8	12	14	9	12	7	13
<u>DK/NA</u>	21	20	22	28	31	17	16	15	9	26	15	13	26	12	26	17
DK/NA	21	20	22	28	31	17	16	15	9	26	15	13	26	12	26	17

Table 12: Q3e. Would you say you generally approve or disapprove of the job that the Milpitas Fire Department is doing?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL APPROVE</u>	86	85	88	86	86	89	83	81	91	78	88	79	87	87	83	86	86	87	91	92	86	92
Strongly approve	54	56	49	53	54	58	54	42	68	56	54	53	58	58	49	50	58	52	72	66	61	48
Somewhat approve	33	29	39	33	32	31	29	39	23	21	34	26	29	29	33	36	28	35	19	26	25	44
<u>TOTAL DISAPPROVE</u>	2	3	3	3	2	1	7	1	2	11	2	7	2	3	7	1	5	1	1	0	4	4
Somewhat disapprove	2	1	2	2	2	1	6	1	0	7	1	5	1	3	3	1	3	1	0	0	3	4
Strongly disapprove	1	1	1	1	0	1	1	0	2	4	1	1	1	1	5	0	2	0	1	0	1	0
<u>DK/NA</u>	11	12	9	11	12	9	10	18	8	11	11	15	11	9	10	14	9	12	8	8	10	4
DK/NA	11	12	9	11	12	9	10	18	8	11	11	15	11	9	10	14	9	12	8	8	10	4
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>TOTAL APPROVE</u>	86	95	78	89	82	84	87	89	76	88	71	81	87	88	87	94	86	88	86	86		
Strongly approve	54	75	46	57	47	60	50	69	39	64	45	52	52	57	52	57	51	60	58	50		
Somewhat approve	33	20	32	32	34	24	37	20	37	24	26	29	35	31	35	38	35	28	29	37		
<u>TOTAL DISAPPROVE</u>	2	1	6	2	7	5	1	3	8	3	9	3	3	2	1	1	2	4	1	3		
Somewhat disapprove	2	0	1	1	6	3	1	2	8	3	3	2	2	2	1	1	2	2	1	3		
Strongly disapprove	1	0	5	1	1	2	0	1	0	1	6	2	1	0	0	0	0	2	0	1		
<u>DK/NA</u>	11	4	16	9	11	11	12	8	16	9	20	16	10	10	12	5	12	8	13	10		
DK/NA	11	4	16	9	11	11	12	8	16	9	20	16	10	10	12	5	12	8	13	10		

Table 12: Q3e. Would you say you generally approve or disapprove of the job that the Milpitas Fire Department is doing?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS			
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21			
<u>TOTAL APPROVE</u>	86	87	92	89	82	90	88	78	86	90	92	72	93	82	87	84	86	86	95	86			
Strongly approve	54	60	54	57	48	56	59	54	42	68	55	36	55	62	46	50	52	54	49	36			
Somewhat approve	33	26	38	32	34	35	29	25	44	23	37	36	38	20	41	34	34	32	47	50			
<u>TOTAL DISAPPROVE</u>	2	3	3	3	1	2	3	2	1	3	2	2	3	1	1	2	2	3	0	0			
Somewhat disapprove	2	1	2	2	1	2	1	2	1	3	2	2	0	0	1	1	1	2	0	0			
Strongly disapprove	1	1	0	1	0	0	2	0	0	1	0	0	3	1	0	1	1	1	0	0			
<u>DK/NA</u>	11	10	6	8	17	7	8	20	13	6	7	26	4	17	12	14	12	12	5	14			
DK/NA	11	10	6	8	17	7	8	20	13	6	7	26	4	17	12	14	12	12	5	14			
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD						
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD				
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81				
<u>TOTAL APPROVE</u>	86	89	89	89	73	89	83	90	89	81	85	85	86	90	94	83	86	88	78				
Strongly approve	54	55	63	49	47	60	48	65	54	46	51	62	57	45	55	56	53	56	47				
Somewhat approve	33	35	26	40	26	30	35	26	35	35	35	23	29	45	39	27	33	32	31				
<u>TOTAL DISAPPROVE</u>	2	2	2	3	2	2	2	0	4	4	0	0	3	1	2	4	3	2	3				
Somewhat disapprove	2	0	2	2	2	1	2	0	2	3	0	0	3	1	2	2	2	1	3				
Strongly disapprove	1	2	0	0	0	1	0	0	2	1	0	0	0	0	0	2	1	1	0				
<u>DK/NA</u>	11	9	9	8	25	9	14	9	8	15	14	15	12	8	4	13	11	10	19				
DK/NA	11	9	9	8	25	9	14	9	8	15	14	15	12	8	4	13	11	10	19				

Table 12: Q3e. Would you say you generally approve or disapprove of the job that the Milpitas Fire Department is doing?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL APPROVE</u>	86	85	87	86	84	86	84	89	97	85	88	92	84	88	87	87
Strongly approve	54	55	52	58	47	51	52	59	62	52	55	60	52	59	51	52
Somewhat approve	33	30	36	27	37	35	33	30	34	33	32	32	32	29	36	36
<u>TOTAL DISAPPROVE</u>	2	3	2	5	1	1	4	0	0	2	2	0	2	3	3	2
Somewhat disapprove	2	2	1	3	1	1	2	0	0	2	2	0	2	2	2	1
Strongly disapprove	1	0	1	2	0	0	1	0	0	1	1	0	0	1	1	0
<u>DK/NA</u>	11	12	10	9	15	13	12	10	3	12	10	8	14	10	10	11
DK/NA	11	12	10	9	15	13	12	10	3	12	10	8	14	10	10	11

Table 13: Q4a. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Homelessness

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	60	54	59	56	64	57	76	57	50	75	57	76	63	63	65	57	62	59	59	79	60	81
Extremely serious problem	29	26	20	24	33	24	52	23	21	52	25	45	44	36	26	23	31	27	30	57	32	31
Very serious problem	32	28	39	32	31	33	24	34	29	24	32	31	19	27	39	34	31	32	29	22	28	49
<u>SWT/NOT TOO SERIOUS PRB</u>	38	45	40	43	33	42	24	39	48	25	41	22	36	36	35	40	35	39	39	21	38	18
Somewhat serious problem	26	33	27	31	21	30	15	26	33	15	28	17	22	24	26	28	24	27	24	21	24	16
Not too serious problem	12	12	13	12	11	12	9	13	15	9	13	5	14	12	9	12	12	12	15	0	14	2
<u>DK/NA</u>	2	1	1	1	3	1	1	4	2	0	2	2	1	1	0	3	3	1	2	0	3	1
DK/NA	2	1	1	1	3	1	1	4	2	0	2	2	1	1	0	3	3	1	2	0	3	1
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>EXT/VERY SERIOUS PRB</u>	60	63	73	57	78	60	60	61	71	62	54	57	58	67	63	59	61	63	59	61		
Extremely serious problem	29	33	30	25	46	34	25	35	39	34	35	24	28	36	24	36	29	30	31	26		
Very serious problem	32	30	43	32	32	26	35	27	32	28	19	33	30	31	39	24	32	33	28	35		
<u>SWT/NOT TOO SERIOUS PRB</u>	38	36	27	41	22	37	39	38	29	36	41	41	42	32	35	36	37	36	40	36		
Somewhat serious problem	26	24	9	28	17	27	26	24	20	26	31	27	33	18	24	24	26	24	27	25		
Not too serious problem	12	12	18	13	5	10	13	14	10	10	10	14	9	14	11	12	11	12	13	11		
<u>DK/NA</u>	2	1	0	2	0	2	1	1	0	1	5	3	1	1	2	5	2	1	0	3		
DK/NA	2	1	0	2	0	2	1	1	0	1	5	3	1	1	2	5	2	1	0	3		

Table 13: Q4a. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Homelessness

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>EXT/VERY SERIOUS PRB</u>	60	66	66	66	54	57	74	51	57	67	66	49	61	56	57	56	58	60	66	60	
Extremely serious problem	29	35	30	33	22	26	40	21	23	35	40	15	26	19	24	22	27	28	43	33	
Very serious problem	32	31	35	33	32	31	34	30	34	32	26	34	34	37	33	34	31	32	23	27	
<u>SWT/NOT TOO SERIOUS PRB</u>	38	32	33	33	45	43	24	48	42	31	34	47	39	41	43	42	40	38	33	40	
Somewhat serious problem	26	22	21	21	32	24	19	32	30	25	24	30	29	22	29	27	27	26	33	19	
Not too serious problem	12	10	12	11	14	18	5	16	12	6	9	17	10	19	14	15	14	12	0	21	
<u>DK/NA</u>	2	2	1	2	1	1	2	1	1	2	0	4	0	3	0	2	2	2	2	0	
DK/NA	2	2	1	2	1	1	2	1	1	2	0	4	0	3	0	2	2	2	2	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>EXT/VERY SERIOUS PRB</u>	60	66	61	54	60	63	56	52	73	55	58	62	65	54	56	63	56	64	65		
Extremely serious problem	29	25	32	27	27	29	27	22	35	25	28	29	31	23	34	28	24	33	35		
Very serious problem	32	41	29	28	33	34	30	30	38	30	30	33	34	31	22	35	32	31	30		
<u>SWT/NOT TOO SERIOUS PRB</u>	38	34	36	45	38	35	42	45	26	44	40	34	35	44	44	37	43	33	32		
Somewhat serious problem	26	28	25	28	23	26	26	28	24	28	24	20	25	30	24	27	31	22	20		
Not too serious problem	12	6	11	16	14	9	16	17	2	16	16	14	10	14	19	10	12	11	11		
<u>DK/NA</u>	2	0	3	1	2	2	2	3	1	1	2	4	0	2	0	0	1	3	3		
DK/NA	2	0	3	1	2	2	2	3	1	1	2	4	0	2	0	0	1	3	3		

Table 13: Q4a. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Homelessness

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	60	54	67	57	63	60	64	57	60	60	61	58	58	48	63	73
Extremely serious problem	29	23	34	27	25	30	32	27	26	27	30	27	24	23	32	36
Very serious problem	32	30	33	30	37	30	31	30	34	32	31	32	34	25	31	37
<u>SWT/NOT TOO SERIOUS PRB</u>	38	45	31	43	36	37	35	43	35	39	37	39	40	50	35	26
Somewhat serious problem	26	28	23	32	22	27	28	25	20	27	26	23	25	32	26	20
Not too serious problem	12	17	8	11	15	10	7	18	15	12	11	17	15	17	10	6
<u>DK/NA</u>	2	2	1	1	1	3	1	1	5	2	2	3	2	2	1	1
DK/NA	2	2	1	1	1	3	1	1	5	2	2	3	2	2	1	1

Table 14: Q4b. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: The cost of housing

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	69	71	72	72	66	70	67	68	71	67	68	75	77	76	70	62	70	69	67	72	68	80
Extremely serious problem	40	34	43	38	42	36	52	39	37	54	37	55	54	48	26	36	41	40	39	50	38	60
Very serious problem	29	37	30	34	24	34	15	28	33	13	31	19	24	28	45	27	29	29	28	22	30	20
<u>SWT/NOT TOO SERIOUS PRB</u>	29	27	25	26	31	29	28	28	28	31	30	23	18	21	30	35	28	29	30	28	30	19
Somewhat serious problem	22	22	20	21	22	23	19	20	22	24	23	17	13	15	19	28	20	23	20	22	21	16
Not too serious problem	7	5	5	5	9	6	9	8	6	7	7	6	5	6	10	7	8	7	10	6	9	3
<u>DK/NA</u>	2	2	3	2	2	1	5	4	1	3	2	3	4	3	0	2	2	2	2	0	3	1
DK/NA	2	2	3	2	2	1	5	4	1	3	2	3	4	3	0	2	2	2	2	0	3	1
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>EXT/VERY SERIOUS PRB</u>	69	70	68	69	70	69	69	64	56	72	60	72	64	73	78	52	63	84	68	69		
Extremely serious problem	40	37	44	38	48	43	38	43	48	44	41	38	36	47	48	31	34	54	40	39		
Very serious problem	29	33	25	31	23	26	31	21	9	28	19	35	28	27	30	21	29	30	28	30		
<u>SWT/NOT TOO SERIOUS PRB</u>	29	29	28	29	29	28	29	31	44	26	35	27	33	25	20	43	34	16	30	28		
Somewhat serious problem	22	19	11	22	18	17	24	20	30	15	24	19	25	19	16	35	26	13	23	21		
Not too serious problem	7	10	17	6	11	11	6	11	13	11	11	8	8	6	4	8	8	3	7	7		
<u>DK/NA</u>	2	1	4	2	1	3	2	5	0	3	5	1	3	2	2	5	3	0	2	2		
DK/NA	2	1	4	2	1	3	2	5	0	3	5	1	3	2	2	5	3	0	2	2		

Table 14: Q4b. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: The cost of housing

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>EXT/VERY SERIOUS PRB</u>	69	69	68	69	70	58	78	69	70	64	77	54	82	63	68	65	69	69	82	63	
Extremely serious problem	40	37	39	38	41	28	46	38	43	36	42	19	47	36	47	36	39	39	45	49	
Very serious problem	29	32	29	31	29	30	31	31	28	28	34	36	35	28	21	29	31	29	36	14	
<u>SWT/NOT TOO SERIOUS PRB</u>	29	30	30	30	27	41	21	28	26	30	21	44	18	34	31	34	29	29	17	37	
Somewhat serious problem	22	18	23	20	22	26	16	24	21	23	17	28	10	27	26	25	22	22	17	21	
Not too serious problem	7	11	8	10	5	15	5	4	5	7	4	16	8	7	5	9	8	7	0	17	
<u>DK/NA</u>	2	1	2	1	3	1	1	3	4	6	2	1	0	2	1	1	1	2	2	0	
DK/NA	2	1	2	1	3	1	1	3	4	6	2	1	0	2	1	1	1	2	2	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>EXT/VERY SERIOUS PRB</u>	69	77	73	70	55	75	64	69	80	57	72	69	71	70	70	63	72	71	51		
Extremely serious problem	40	41	43	40	33	42	37	32	48	33	41	43	35	43	43	31	38	46	30		
Very serious problem	29	37	30	30	22	33	27	36	31	24	30	26	36	27	27	32	34	25	21		
<u>SWT/NOT TOO SERIOUS PRB</u>	29	21	25	28	44	23	34	30	17	40	27	31	25	29	29	34	26	26	48		
Somewhat serious problem	22	15	20	21	30	18	24	23	14	29	20	22	21	22	23	25	21	19	33		
Not too serious problem	7	6	4	6	14	5	9	7	3	11	8	9	4	7	6	9	5	7	15		
<u>DK/NA</u>	2	2	2	3	1	2	2	1	3	3	1	0	3	1	2	3	2	3	1		
DK/NA	2	2	2	3	1	2	2	1	3	3	1	0	3	1	2	3	2	3	1		

Table 14: Q4b. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: The cost of housing

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	69	63	75	76	71	71	66	71	48	73	64	62	68	57	78	71
Extremely serious problem	40	33	45	39	43	41	39	45	22	41	38	36	32	34	49	41
Very serious problem	29	30	30	37	27	30	27	26	26	32	27	26	35	23	29	30
<u>SWT/NOT TOO SERIOUS PRB</u>	29	35	23	20	29	29	30	27	48	26	32	35	30	41	21	25
Somewhat serious problem	22	26	18	18	25	12	26	16	40	19	26	26	23	29	14	23
Not too serious problem	7	9	5	2	4	17	5	11	8	7	7	10	7	11	7	3
<u>DK/NA</u>	2	2	2	3	0	0	4	2	4	1	3	3	2	2	1	4
DK/NA	2	2	2	3	0	0	4	2	4	1	3	3	2	2	1	4

Table 15: Q4c. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Crime

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	45	43	39	42	49	44	63	35	38	66	42	61	52	44	56	44	47	45	47	44	48	37
Extremely serious problem	18	13	15	14	21	15	30	15	12	28	15	31	18	17	32	15	16	18	17	33	16	20
Very serious problem	28	31	24	28	27	29	32	21	26	38	27	30	34	26	24	29	31	26	30	11	33	17
<u>SWT/NOT TOO SERIOUS PRB</u>	51	55	54	55	48	54	37	55	57	34	54	36	48	54	42	51	49	52	53	46	50	48
Somewhat serious problem	32	29	31	30	34	31	25	40	29	24	33	27	34	34	22	33	27	34	32	0	28	27
Not too serious problem	19	26	24	25	14	23	12	15	29	10	21	10	14	21	19	18	21	18	21	46	22	21
<u>DK/NA</u>	4	1	7	4	4	2	1	10	5	0	4	2	0	2	3	5	4	3	0	10	2	15
DK/NA	4	1	7	4	4	2	1	10	5	0	4	2	0	2	3	5	4	3	0	10	2	15

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>EXT/VERY SERIOUS PRB</u>	45	44	56	42	62	47	44	34	73	45	53	45	49	43	45	42	47	43	43	48
Extremely serious problem	18	14	27	15	27	22	15	16	55	20	30	18	17	19	17	15	17	16	17	18
Very serious problem	28	31	29	27	36	24	29	18	18	24	23	27	32	23	28	26	29	27	26	29
<u>SWT/NOT TOO SERIOUS PRB</u>	51	52	31	55	33	50	52	64	27	52	43	51	46	56	53	54	50	56	54	48
Somewhat serious problem	32	21	20	33	24	32	32	39	15	33	27	34	24	34	37	35	33	32	34	30
Not too serious problem	19	31	12	22	9	19	20	25	12	19	16	17	22	22	16	19	17	24	20	18
<u>DK/NA</u>	4	3	13	3	4	3	3	2	0	3	4	4	5	2	2	4	3	1	3	4
DK/NA	4	3	13	3	4	3	3	2	0	3	4	4	5	2	2	4	3	1	3	4

Table 15: Q4c. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Crime

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>EXT/VERY SERIOUS PRB</u>	45	51	48	49	38	46	52	34	42	41	43	53	47	49	42	47	45	45	28	60	
Extremely serious problem	18	20	18	19	14	18	20	15	13	13	13	22	21	16	16	19	18	17	10	30	
Very serious problem	28	31	30	30	23	28	32	18	29	28	31	31	26	33	26	28	28	28	18	29	
<u>SWT/NOT TOO SERIOUS PRB</u>	51	47	49	48	58	50	47	62	55	57	57	43	52	47	55	49	52	51	72	38	
Somewhat serious problem	32	27	35	31	36	30	32	37	35	40	32	25	30	32	39	30	31	32	39	25	
Not too serious problem	19	20	14	17	23	20	14	26	20	17	25	18	22	15	16	19	21	19	32	12	
<u>DK/NA</u>	4	2	3	3	4	4	1	4	3	2	0	5	2	4	3	3	3	4	0	3	
DK/NA	4	2	3	3	4	4	1	4	3	2	0	5	2	4	3	3	3	4	0	3	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>EXT/VERY SERIOUS PRB</u>	45	39	40	44	56	40	48	37	43	44	54	41	49	45	36	46	42	47	56		
Extremely serious problem	18	8	18	15	25	14	19	14	13	18	21	19	18	12	21	19	14	19	29		
Very serious problem	28	32	22	28	30	26	29	22	30	26	33	22	32	33	16	26	28	27	27		
<u>SWT/NOT TOO SERIOUS PRB</u>	51	54	57	54	42	56	49	57	55	53	45	50	48	50	64	52	55	49	42		
Somewhat serious problem	32	42	30	31	27	35	30	34	36	31	29	31	28	31	37	32	30	36	27		
Not too serious problem	19	12	26	23	15	20	20	23	18	22	16	19	20	18	27	20	25	13	16		
<u>DK/NA</u>	4	7	3	2	2	5	2	6	3	3	1	9	3	5	0	3	4	4	2		
DK/NA	4	7	3	2	2	5	2	6	3	3	1	9	3	5	0	3	4	4	2		

Table 15: Q4c. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Crime

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	45	40	49	38	45	50	51	34	46	44	46	39	40	41	48	50
Extremely serious problem	18	16	17	14	13	24	21	14	14	17	18	14	16	16	15	19
Very serious problem	28	24	32	24	32	25	30	21	32	27	28	25	24	25	32	30
<u>SWT/NOT TOO SERIOUS PRB</u>	51	55	49	59	50	49	48	57	50	53	50	54	57	52	49	49
Somewhat serious problem	32	32	32	31	29	31	35	41	29	30	35	36	31	33	29	38
Not too serious problem	19	23	17	27	21	18	13	16	21	23	15	18	26	19	20	11
<u>DK/NA</u>	4	5	2	3	4	2	2	8	4	3	4	7	3	7	3	1
DK/NA	4	5	2	3	4	2	2	8	4	3	4	7	3	7	3	1

Table 16: Q4d. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Illegal dumping

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	44	42	33	39	49	41	54	41	42	51	42	51	52	49	41	40	46	43	42	45	44	48
Extremely serious problem	22	19	11	16	28	20	32	18	21	44	20	30	30	28	16	18	25	21	27	27	26	16
Very serious problem	22	23	22	23	20	21	22	23	22	7	22	20	22	21	25	22	21	22	15	18	18	32
<u>SWT/NOT TOO SERIOUS PRB</u>	50	56	57	56	43	52	44	48	52	49	50	47	44	47	55	51	50	50	54	55	51	52
Somewhat serious problem	35	37	34	36	34	37	32	33	34	33	34	38	29	31	34	38	38	34	44	31	38	42
Not too serious problem	15	19	23	20	9	15	12	16	18	16	16	9	16	16	21	12	12	16	10	24	13	10
<u>DK/NA</u>	7	2	9	5	8	6	2	11	6	0	7	3	4	4	4	10	4	8	4	0	5	0
DK/NA	7	2	9	5	8	6	2	11	6	0	7	3	4	4	4	10	4	8	4	0	5	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>EXT/VERY SERIOUS PRB</u>	44	49	38	43	50	44	43	37	56	40	61	45	43	46	44	36	45	46	45	43		
Extremely serious problem	22	22	26	21	32	28	19	21	47	25	38	19	23	26	23	17	23	21	24	20		
Very serious problem	22	26	12	22	18	16	24	16	9	15	23	25	20	20	21	20	22	24	20	23		
<u>SWT/NOT TOO SERIOUS PRB</u>	50	47	59	51	49	53	49	61	44	57	37	51	51	46	49	51	48	51	48	52		
Somewhat serious problem	35	36	50	35	41	37	34	42	29	40	26	32	40	35	29	41	35	34	32	38		
Not too serious problem	15	10	8	16	8	16	15	19	15	17	11	19	12	11	20	10	13	17	16	14		
<u>DK/NA</u>	7	5	3	6	1	3	8	2	0	4	2	5	6	8	7	13	8	3	8	6		
DK/NA	7	5	3	6	1	3	8	2	0	4	2	5	6	8	7	13	8	3	8	6		

Table 16: Q4d. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Illegal dumping

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
<u>EXT/VERY SERIOUS PRB</u>	44	53	48	51	35	48	54	30	40	50	42	30	50	51	35	40	42	44	36	43		
Extremely serious problem	22	32	20	27	15	22	31	11	19	20	20	18	23	24	20	21	22	22	12	30		
Very serious problem	22	21	28	24	20	26	23	19	21	29	22	12	27	28	15	19	20	22	23	13		
<u>SWT/NOT TOO SERIOUS PRB</u>	50	42	42	42	59	44	40	65	52	45	57	60	47	40	56	51	51	49	64	57		
Somewhat serious problem	35	26	30	28	44	24	31	43	43	29	40	43	30	32	42	37	36	35	38	35		
Not too serious problem	15	16	12	14	16	19	9	21	10	16	17	17	17	8	14	14	15	14	26	22		
<u>DK/NA</u>	7	5	10	7	6	8	6	5	8	6	1	11	3	8	9	9	7	7	0	0		
DK/NA	7	5	10	7	6	8	6	5	8	6	1	11	3	8	9	9	7	7	0	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81			
<u>EXT/VERY SERIOUS PRB</u>	44	40	50	41	43	46	42	43	49	37	48	37	50	43	33	44	39	49	48			
Extremely serious problem	22	16	24	25	19	21	23	20	22	15	31	12	27	19	14	25	16	28	28			
Very serious problem	22	24	26	16	24	25	19	23	27	22	16	25	23	25	18	19	23	21	20			
<u>SWT/NOT TOO SERIOUS PRB</u>	50	53	46	51	51	49	51	50	47	56	46	58	46	53	53	49	56	42	48			
Somewhat serious problem	35	41	32	34	33	36	34	32	38	33	35	44	36	37	32	31	36	32	41			
Not too serious problem	15	12	14	17	18	13	17	18	9	23	11	13	10	16	21	18	20	10	7			
<u>DK/NA</u>	7	7	4	8	6	5	7	7	4	7	7	5	4	4	15	7	5	9	4			
DK/NA	7	7	4	8	6	5	7	7	4	7	7	5	4	4	15	7	5	9	4			

Table 16: Q4d. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Illegal dumping

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	44	40	48	39	42	49	52	39	25	43	44	33	38	42	49	46
Extremely serious problem	22	17	26	19	26	20	25	16	19	22	22	17	17	17	27	26
Very serious problem	22	22	21	20	16	29	27	23	6	21	22	16	21	25	22	20
<u>SWT/NOT TOO SERIOUS PRB</u>	50	53	46	52	54	48	43	52	55	52	47	53	57	49	45	47
Somewhat serious problem	35	33	37	34	41	26	33	39	41	34	36	40	35	30	32	41
Not too serious problem	15	21	9	18	13	22	10	13	14	17	11	13	22	19	13	5
<u>DK/NA</u>	7	7	7	9	3	3	5	9	20	5	9	14	5	10	6	8
DK/NA	7	7	7	9	3	3	5	9	20	5	9	14	5	10	6	8

Table 17: Q4e. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Blight and abandoned buildings

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	28	27	33	30	26	30	29	21	26	25	27	30	26	27	30	28	29	27	25	10	29	36
Extremely serious problem	10	7	12	9	10	10	13	7	9	13	9	13	9	7	9	12	10	9	10	0	12	0
Very serious problem	18	20	21	20	16	21	15	14	16	12	18	17	17	19	21	17	19	18	15	10	16	36
<u>SWT/NOT TOO SERIOUS PRB</u>	61	64	62	63	59	63	57	59	64	58	62	55	64	62	62	59	60	61	66	82	59	61
Somewhat serious problem	28	26	22	25	31	27	29	27	21	24	28	27	34	29	33	26	25	29	24	12	25	16
Not too serious problem	33	37	41	39	28	35	28	31	42	33	34	28	31	34	29	33	35	32	41	70	34	45
<u>DK/NA</u>	11	9	5	7	15	7	14	20	10	18	11	16	10	11	8	12	11	12	9	8	12	4
DK/NA	11	9	5	7	15	7	14	20	10	18	11	16	10	11	8	12	11	12	9	8	12	4
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>EXT/VERY SERIOUS PRB</u>	28	26	42	28	32	29	27	23	39	29	29	27	30	27	23	31	27	33	26	30		
Extremely serious problem	10	13	14	10	11	11	9	7	39	8	22	8	17	8	6	5	10	9	9	10		
Very serious problem	18	13	28	18	21	18	18	17	0	21	7	20	13	19	17	25	17	24	17	19		
<u>SWT/NOT TOO SERIOUS PRB</u>	61	65	54	61	62	62	60	71	44	64	58	64	56	63	61	58	60	58	63	58		
Somewhat serious problem	28	20	33	27	33	23	31	25	18	22	26	27	31	19	28	38	28	31	30	26		
Not too serious problem	33	45	21	34	29	40	30	46	26	42	32	37	25	44	34	20	32	27	33	33		
<u>DK/NA</u>	11	9	4	11	6	9	13	6	17	8	14	9	14	10	16	11	12	9	11	12		
DK/NA	11	9	4	11	6	9	13	6	17	8	14	9	14	10	16	11	12	9	11	12		

Table 17: Q4e. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Blight and abandoned buildings

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<u>EXT/VERY SERIOUS PRB</u>	28	28	31	29	24	26	32	22	28	24	28	27	32	33	20	28	28	28	17	38
Extremely serious problem	10	12	10	11	6	12	10	7	6	6	13	9	9	16	2	9	10	10	11	0
Very serious problem	18	16	21	18	18	15	22	15	21	19	15	18	23	17	18	19	18	18	6	38
<u>SWT/NOT TOO SERIOUS PRB</u>	61	59	58	58	66	63	56	69	62	69	71	55	54	55	61	57	60	61	81	53
Somewhat serious problem	28	29	25	27	29	24	30	25	35	32	34	24	30	28	30	28	27	28	29	27
Not too serious problem	33	30	33	32	37	39	26	44	27	37	37	31	24	27	31	29	32	33	52	26
<u>DK/NA</u>	11	13	11	12	9	11	12	9	10	7	1	18	15	12	20	15	12	12	2	9
DK/NA	11	13	11	12	9	11	12	9	10	7	1	18	15	12	20	15	12	12	2	9

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
<u>EXT/VERY SERIOUS PRB</u>	28	34	28	24	25	31	24	29	32	19	30	30	42	27	18	21	30	24	33
Extremely serious problem	10	13	9	8	5	11	7	11	11	7	6	7	15	9	6	6	9	7	19
Very serious problem	18	21	19	16	20	20	17	18	21	11	24	23	27	18	11	14	20	16	14
<u>SWT/NOT TOO SERIOUS PRB</u>	61	57	60	64	64	59	64	61	56	69	58	58	49	65	72	69	63	61	51
Somewhat serious problem	28	28	24	32	25	25	29	21	29	26	32	18	21	35	27	33	25	35	19
Not too serious problem	33	30	36	32	40	33	35	39	27	43	27	40	27	30	44	36	39	26	32
<u>DK/NA</u>	11	9	12	12	11	11	12	10	12	12	11	11	10	8	11	10	7	15	16
DK/NA	11	9	12	12	11	11	12	10	12	12	11	11	10	8	11	10	7	15	16

Table 17: Q4e. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Blight and abandoned buildings

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	28	24	31	25	33	27	29	30	21	28	28	26	25	22	31	33
Extremely serious problem	10	9	9	12	10	10	11	5	0	11	8	3	12	5	8	10
Very serious problem	18	15	22	12	22	17	18	25	21	17	20	23	13	17	23	23
<u>SWT/NOT TOO SERIOUS PRB</u>	61	65	57	68	64	58	59	50	65	64	58	56	67	63	61	53
Somewhat serious problem	28	24	32	28	25	31	30	22	32	28	28	26	25	24	32	31
Not too serious problem	33	41	26	39	39	27	29	28	33	36	30	30	42	39	29	22
<u>DK/NA</u>	11	12	11	8	4	15	12	20	15	8	14	18	8	15	8	14
DK/NA	11	12	11	8	4	15	12	20	15	8	14	18	8	15	8	14

Table 18: Q4f. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Too much growth and development

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	36	31	36	33	39	31	62	30	27	59	34	49	84	61	7	21	38	36	37	32	40	27
Extremely serious problem	18	15	14	14	22	13	44	13	14	41	15	34	64	35	6	7	23	16	26	32	24	15
Very serious problem	18	17	22	19	17	18	18	17	13	18	19	15	20	26	1	14	15	19	11	0	16	12
<u>SWT/NOT TOO SERIOUS PRB</u>	59	64	58	61	56	65	36	60	66	41	61	49	15	36	87	73	54	61	57	68	54	62
Somewhat serious problem	28	31	30	31	26	29	19	34	29	25	30	20	12	25	18	33	30	28	36	39	32	20
Not too serious problem	31	33	28	31	30	36	17	26	37	15	31	29	3	11	69	39	25	33	21	28	22	42
<u>DK/NA</u>	5	5	6	6	4	4	2	10	6	0	5	3	1	3	6	6	8	3	6	0	6	11
DK/NA	5	5	6	6	4	4	2	10	6	0	5	3	1	3	6	6	8	3	6	0	6	11

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>EXT/VERY SERIOUS PRB</u>	36	37	37	34	47	44	33	36	32	46	37	29	37	38	35	55	37	34	37	35
Extremely serious problem	18	18	19	17	32	25	16	17	26	23	31	14	18	17	24	30	18	17	21	16
Very serious problem	18	19	17	17	14	19	18	19	6	23	6	15	19	21	12	25	19	17	17	19
<u>SWT/NOT TOO SERIOUS PRB</u>	59	60	63	61	52	53	61	64	68	53	54	64	57	59	65	41	59	58	59	58
Somewhat serious problem	28	33	33	30	25	23	31	30	19	24	19	24	28	29	38	29	32	23	28	29
Not too serious problem	31	27	31	30	27	31	30	34	49	30	35	40	29	29	27	12	28	35	32	30
<u>DK/NA</u>	5	4	0	5	1	3	6	0	0	1	9	6	6	4	0	5	4	8	3	6
DK/NA	5	4	0	5	1	3	6	0	0	1	9	6	6	4	0	5	4	8	3	6

Table 18: Q4f. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Too much growth and development

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>EXT/VERY SERIOUS PRB</u>	36	39	45	42	28	36	47	29	28	45	37	28	47	28	26	33	34	37	26	27	
Extremely serious problem	18	17	21	19	16	18	19	14	18	22	17	13	25	14	14	16	17	19	0	6	
Very serious problem	18	22	24	23	12	18	28	15	10	23	19	15	22	14	12	16	18	18	26	21	
<u>SWT/NOT TOO SERIOUS PRB</u>	59	57	54	55	65	62	49	66	63	51	62	66	43	67	72	62	61	58	74	73	
Somewhat serious problem	28	20	33	26	32	25	28	25	41	27	45	24	22	25	37	27	30	28	44	40	
Not too serious problem	31	37	21	29	32	37	22	40	22	25	18	42	21	42	35	35	32	30	29	33	
<u>DK/NA</u>	5	4	1	3	7	2	3	6	9	3	1	6	10	5	2	5	4	5	0	0	
DK/NA	5	4	1	3	7	2	3	6	9	3	1	6	10	5	2	5	4	5	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>EXT/VERY SERIOUS PRB</u>	36	33	42	34	29	38	32	38	39	28	37	41	45	33	37	29	33	41	36		
Extremely serious problem	18	19	20	16	14	20	15	22	19	12	18	23	17	20	12	15	14	23	22		
Very serious problem	18	14	21	19	14	18	17	16	20	16	19	18	28	14	25	15	19	18	13		
<u>SWT/NOT TOO SERIOUS PRB</u>	59	60	55	60	68	57	63	58	56	69	56	55	48	63	59	67	61	56	58		
Somewhat serious problem	28	40	25	27	25	32	26	26	38	24	29	26	21	40	27	25	31	29	18		
Not too serious problem	31	20	30	32	44	26	37	32	18	45	27	29	27	24	33	41	31	27	40		
<u>DK/NA</u>	5	7	4	6	3	5	5	4	5	4	6	4	7	3	4	4	6	4	6		
DK/NA	5	7	4	6	3	5	5	4	5	4	6	4	7	3	4	4	6	4	6		

Table 18: Q4f. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Too much growth and development

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	36	32	39	38	28	35	39	47	35	34	40	42	30	37	38	43
Extremely serious problem	18	17	19	18	12	18	24	21	15	16	21	19	14	20	16	22
Very serious problem	18	16	20	20	16	17	15	26	20	18	19	24	16	16	21	20
<u>SWT/NOT TOO SERIOUS PRB</u>	59	64	55	54	67	63	58	51	60	61	56	54	66	60	56	54
Somewhat serious problem	28	25	33	22	22	31	33	32	43	24	34	36	20	32	30	37
Not too serious problem	31	39	22	31	45	32	24	19	17	37	22	18	46	27	25	17
<u>DK/NA</u>	5	4	6	8	5	2	4	2	5	5	3	3	4	4	7	3
DK/NA	5	4	6	8	5	2	4	2	5	5	3	3	4	4	7	3

Table 19: Q4g. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Traffic congestion

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	49	46	55	49	48	47	57	47	49	59	46	62	67	59	42	42	47	50	42	47	47	52
Extremely serious problem	20	19	16	17	23	18	36	13	16	50	17	39	39	30	19	13	21	20	21	27	21	21
Very serious problem	29	27	39	32	25	29	21	34	33	9	30	23	28	29	24	29	26	30	21	19	26	31
<u>SWT/NOT TOO SERIOUS PRB</u>	49	52	44	49	50	52	40	50	49	39	52	35	33	40	55	56	51	49	56	53	52	48
Somewhat serious problem	32	33	31	32	32	34	21	36	28	31	34	19	23	27	28	37	35	30	38	40	34	36
Not too serious problem	18	19	13	17	18	19	19	14	21	8	18	16	10	13	27	19	17	18	17	14	18	12
<u>DK/NA</u>	2	2	1	2	2	1	3	3	2	2	1	3	0	1	3	2	2	1	2	0	2	0
DK/NA	2	2	1	2	2	1	3	3	2	2	1	3	0	1	3	2	2	1	2	0	2	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>EXT/VERY SERIOUS PRB</u>	49	51	56	47	60	46	51	41	64	46	49	45	48	52	54	54	49	49	47	51		
Extremely serious problem	20	17	26	18	32	24	19	17	28	23	29	18	15	27	23	24	20	21	21	20		
Very serious problem	29	34	29	29	28	22	31	23	36	23	20	27	32	25	31	30	29	28	26	31		
<u>SWT/NOT TOO SERIOUS PRB</u>	49	46	44	51	39	52	48	58	36	53	48	53	51	47	44	45	49	50	52	47		
Somewhat serious problem	32	27	32	34	23	35	30	37	21	35	36	34	31	28	31	33	31	34	32	32		
Not too serious problem	18	18	13	18	16	17	18	20	15	18	12	19	20	18	13	13	18	16	20	15		
<u>DK/NA</u>	2	3	0	1	1	2	1	2	0	1	4	2	1	1	2	1	1	1	1	2		
DK/NA	2	3	0	1	1	2	1	2	0	1	4	2	1	1	2	1	1	1	1	1	2	

Table 19: Q4g. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Traffic congestion

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
<u>EXT/VERY SERIOUS PRB</u>	49	50	53	52	45	50	53	42	48	53	58	43	45	51	39	45	46	48	66	68		
Extremely serious problem	20	21	22	22	17	18	25	16	18	18	21	15	24	17	17	20	20	20	9	35		
Very serious problem	29	30	31	30	29	32	28	26	30	35	37	28	21	33	22	25	27	28	57	33		
<u>SWT/NOT TOO SERIOUS PRB</u>	49	49	44	47	53	49	46	54	52	45	42	56	53	47	59	53	52	50	34	32		
Somewhat serious problem	32	30	31	30	34	27	33	30	38	25	29	32	37	31	40	34	34	32	34	15		
Not too serious problem	18	19	13	16	19	21	12	24	14	20	13	24	16	17	19	19	18	18	0	17		
<u>DK/NA</u>	2	1	3	2	2	2	1	4	0	2	0	1	2	2	2	2	2	2	0	0		
DK/NA	2	1	3	2	2	2	1	4	0	2	0	1	2	2	2	2	2	2	0	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81			
<u>EXT/VERY SERIOUS PRB</u>	49	48	48	48	46	48	48	47	48	43	52	54	51	52	53	48	49	48	50			
Extremely serious problem	20	16	19	18	22	18	19	18	19	16	23	17	21	17	22	21	17	21	29			
Very serious problem	29	32	28	30	25	30	28	30	29	27	29	37	29	35	31	26	32	26	21			
<u>SWT/NOT TOO SERIOUS PRB</u>	49	51	49	51	53	50	52	50	51	55	48	45	47	47	43	52	49	51	48			
Somewhat serious problem	32	41	28	30	33	34	31	29	38	29	34	32	25	33	22	32	32	32	30			
Not too serious problem	18	9	21	21	19	16	20	21	13	26	14	13	22	14	22	20	17	18	18			
<u>DK/NA</u>	2	1	3	1	1	2	1	3	2	2	0	0	2	1	4	1	2	2	2			
DK/NA	2	1	3	1	1	2	1	3	2	2	0	0	2	1	4	1	2	2	2			

Table 19: Q4g. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Traffic congestion

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	49	46	51	48	54	55	42	57	39	52	45	49	49	41	54	48
Extremely serious problem	20	18	22	16	21	21	18	32	16	20	21	25	17	18	22	23
Very serious problem	29	28	28	32	33	34	24	25	23	33	24	24	33	22	32	25
<u>SWT/NOT TOO SERIOUS PRB</u>	49	52	48	49	46	45	55	42	60	47	53	49	49	57	46	50
Somewhat serious problem	32	29	36	31	31	27	42	20	33	30	35	25	27	31	32	39
Not too serious problem	18	23	13	18	16	18	13	22	27	17	18	24	21	26	14	10
<u>DK/NA</u>	2	2	1	3	0	0	2	2	1	1	2	2	2	2	0	2
DK/NA	2	2	1	3	0	0	2	2	1	1	2	2	2	2	0	2

Table 20: Q4h. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Jobs and the economy

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	34	35	46	39	29	35	39	29	30	42	34	36	35	36	33	33	39	32	30	10	37	46
Extremely serious problem	12	16	16	16	8	13	17	6	11	33	11	19	15	14	12	11	15	11	12	0	14	22
Very serious problem	22	19	30	23	21	22	22	23	19	9	23	17	20	22	22	22	24	21	19	10	23	24
<u>SWT/NOT TOO SERIOUS PRB</u>	58	60	46	54	61	59	54	56	62	51	58	56	55	54	63	59	53	60	59	90	54	53
Somewhat serious problem	31	34	26	31	32	31	30	34	26	32	32	29	32	29	25	35	26	34	26	29	27	22
Not too serious problem	26	26	20	24	29	29	24	21	35	19	26	27	22	25	38	25	27	26	33	61	27	31
<u>DK/NA</u>	8	5	8	7	10	6	7	16	8	7	8	7	10	10	4	8	8	8	11	0	9	1
DK/NA	8	5	8	7	10	6	7	16	8	7	8	7	10	10	4	8	8	8	11	0	9	1
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>EXT/VERY SERIOUS PRB</u>	34	37	47	33	40	33	35	25	46	32	36	35	35	32	37	31	30	43	30	38		
Extremely serious problem	12	17	26	11	20	15	11	10	11	17	6	10	16	15	13	3	9	16	9	15		
Very serious problem	22	20	21	22	20	18	24	15	35	15	30	25	19	18	24	28	21	27	21	23		
<u>SWT/NOT TOO SERIOUS PRB</u>	58	56	50	59	58	57	58	62	48	57	57	58	58	62	46	58	60	52	62	53		
Somewhat serious problem	31	22	26	33	31	28	33	21	31	27	34	30	37	32	25	28	34	24	31	32		
Not too serious problem	26	34	24	26	28	29	25	41	17	30	23	28	21	30	21	31	26	28	31	21		
<u>DK/NA</u>	8	8	4	8	2	10	8	13	6	11	7	7	7	6	17	11	9	5	7	9		
DK/NA	8	8	4	8	2	10	8	13	6	11	7	7	7	6	17	11	9	5	7	9		

Table 20: Q4h. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Jobs and the economy

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>EXT/VERY SERIOUS PRB</u>	34	29	40	34	33	31	36	32	34	31	40	28	41	23	36	32	34	33	55	46	
Extremely serious problem	12	12	12	12	13	11	12	13	10	12	5	9	8	16	22	13	11	12	14	24	
Very serious problem	22	17	28	22	21	20	24	18	24	18	36	19	33	8	14	19	22	22	41	22	
<u>SWT/NOT TOO SERIOUS PRB</u>	58	65	49	57	59	64	52	59	58	59	54	61	52	67	57	59	58	58	40	54	
Somewhat serious problem	31	30	26	28	34	28	30	31	38	29	24	25	29	41	43	35	32	32	14	25	
Not too serious problem	26	35	23	29	24	36	22	28	20	30	30	36	23	26	14	24	26	26	27	29	
<u>DK/NA</u>	8	7	12	9	8	4	13	9	7	10	5	11	7	10	8	9	8	9	4	0	
DK/NA	8	7	12	9	8	4	13	9	7	10	5	11	7	10	8	9	8	9	4	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>EXT/VERY SERIOUS PRB</u>	34	46	31	34	23	37	30	38	36	26	34	38	50	37	39	20	39	31	25		
Extremely serious problem	12	21	11	10	7	15	9	17	13	9	9	17	20	12	12	5	16	8	9		
Very serious problem	22	25	20	24	16	22	21	21	23	18	25	21	30	25	27	14	23	22	16		
<u>SWT/NOT TOO SERIOUS PRB</u>	58	44	60	60	70	53	63	55	52	67	59	52	44	57	53	74	54	59	65		
Somewhat serious problem	31	28	30	34	36	29	35	27	32	33	36	29	21	31	27	39	31	33	31		
Not too serious problem	26	15	31	26	33	24	29	27	20	35	22	23	23	27	26	35	24	27	34		
<u>DK/NA</u>	8	10	9	7	7	10	7	7	12	6	7	9	6	6	8	6	7	10	10		
DK/NA	8	10	9	7	7	10	7	7	12	6	7	9	6	6	8	6	7	10	10		

Table 20: Q4h. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Jobs and the economy

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	34	32	35	39	37	31	35	32	20	36	32	27	36	26	35	36
Extremely serious problem	12	13	10	14	16	12	10	11	0	14	9	7	17	6	11	10
Very serious problem	22	19	25	26	21	19	25	21	20	22	23	20	19	20	25	26
<u>SWT/NOT TOO SERIOUS PRB</u>	58	62	55	55	57	64	54	55	65	58	56	59	58	66	59	48
Somewhat serious problem	31	30	34	31	27	33	34	32	33	30	33	33	26	36	36	31
Not too serious problem	26	32	21	24	30	31	21	23	32	28	23	27	32	31	23	17
<u>DK/NA</u>	8	7	10	5	5	6	10	13	15	6	12	13	6	8	6	15
DK/NA	8	7	10	5	5	6	10	13	15	6	12	13	6	8	6	15

Table 21: Q4i. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Drought

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	49	48	46	47	51	51	52	42	51	59	49	51	56	54	45	46	52	48	51	59	51	60
Extremely serious problem	20	22	23	23	18	19	26	19	23	41	19	27	28	24	22	17	24	19	22	53	23	31
Very serious problem	29	25	23	24	33	32	26	23	28	18	30	23	28	30	22	29	28	29	29	6	28	29
<u>SWT/NOT TOO SERIOUS PRB</u>	48	51	46	49	47	48	45	50	46	34	48	46	41	41	52	52	41	51	43	24	44	21
Somewhat serious problem	29	33	26	30	28	30	26	29	22	16	30	27	28	25	30	32	27	30	28	13	29	17
Not too serious problem	19	18	20	19	19	18	19	21	25	18	19	19	13	16	22	20	15	20	15	11	15	5
<u>DK/NA</u>	3	2	8	4	2	2	3	8	3	7	3	4	3	5	3	2	7	1	6	17	5	18
DK/NA	3	2	8	4	2	2	3	8	3	7	3	4	3	5	3	2	7	1	6	17	5	18
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>EXT/VERY SERIOUS PRB</u>	49	54	22	49	47	51	48	50	68	51	52	48	45	52	53	49	50	47	49	49		
Extremely serious problem	20	28	10	21	22	23	20	21	16	24	18	17	21	23	22	18	21	20	20	20		
Very serious problem	29	26	12	29	26	29	28	29	52	27	34	31	24	29	31	31	29	27	28	29		
<u>SWT/NOT TOO SERIOUS PRB</u>	48	45	70	48	50	44	50	42	32	45	42	48	52	47	47	43	47	50	47	48		
Somewhat serious problem	29	22	42	30	29	26	30	28	17	28	19	29	30	30	27	31	30	28	28	30		
Not too serious problem	19	23	27	18	21	18	20	14	15	17	23	19	22	17	20	12	17	22	20	18		
<u>DK/NA</u>	3	1	9	3	3	5	2	8	0	4	6	4	4	1	0	8	3	3	4	3		
DK/NA	3	1	9	3	3	5	2	8	0	4	6	4	4	1	0	8	3	3	4	3		

Table 21: Q4i. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Drought

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>EXT/VERY SERIOUS PRB</u>	49	49	53	51	46	48	55	42	51	64	60	45	39	57	36	45	46	49	59	38	
Extremely serious problem	20	22	23	22	19	20	25	15	23	31	28	17	17	20	17	17	18	20	38	16	
Very serious problem	29	28	30	29	27	28	30	28	28	33	32	28	22	37	19	28	28	29	21	22	
<u>SWT/NOT TOO SERIOUS PRB</u>	48	49	41	45	51	50	40	56	45	35	38	50	59	41	63	53	51	48	40	62	
Somewhat serious problem	29	25	31	28	32	27	28	33	33	21	28	31	32	24	40	32	31	30	25	22	
Not too serious problem	19	24	10	18	19	23	12	23	13	14	10	19	27	16	23	21	20	18	15	40	
<u>DK/NA</u>	3	2	6	4	3	2	5	2	4	2	2	5	2	3	1	2	3	3	2	0	
DK/NA	3	2	6	4	3	2	5	2	4	2	2	5	2	3	1	2	3	3	2	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>EXT/VERY SERIOUS PRB</u>	49	48	46	50	50	47	50	45	49	43	57	49	56	40	53	51	47	50	54		
Extremely serious problem	20	23	22	21	16	22	19	17	26	16	22	21	27	16	23	20	23	17	20		
Very serious problem	29	25	24	29	34	25	31	28	22	27	36	27	29	24	29	32	24	33	35		
<u>SWT/NOT TOO SERIOUS PRB</u>	48	47	51	48	47	49	48	54	44	53	41	44	41	56	47	47	49	48	45		
Somewhat serious problem	29	27	30	33	27	29	30	30	29	30	31	29	25	36	31	27	30	30	23		
Not too serious problem	19	20	21	15	20	20	17	24	15	23	11	14	16	19	16	20	19	18	21		
<u>DK/NA</u>	3	5	3	2	3	4	2	1	7	3	1	7	3	4	0	2	4	2	1		
DK/NA	3	5	3	2	3	4	2	1	7	3	1	7	3	4	0	2	4	2	1		

Table 21: Q4i. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Drought

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	49	44	53	44	51	46	51	53	51	47	51	52	46	42	49	59
Extremely serious problem	20	17	24	24	18	15	21	25	16	19	21	21	16	18	24	22
Very serious problem	29	27	30	20	32	31	30	28	35	28	31	31	30	24	25	37
<u>SWT/NOT TOO SERIOUS PRB</u>	48	54	42	53	47	51	46	46	40	50	45	43	53	55	47	36
Somewhat serious problem	29	30	29	31	28	31	31	29	21	30	29	26	30	30	31	28
Not too serious problem	19	24	13	22	19	20	15	17	19	20	16	18	23	25	16	8
<u>DK/NA</u>	3	2	4	3	3	3	3	1	10	3	4	5	1	3	4	5
DK/NA	3	2	4	3	3	3	3	1	10	3	4	5	1	3	4	5

Table 22: Q4j. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Inflation and rising costs

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	70	67	65	66	74	67	81	71	69	73	69	76	81	77	63	66	70	70	71	65	71	70
Extremely serious problem	37	29	41	34	40	33	53	35	30	58	34	50	56	47	28	30	39	37	37	45	38	47
Very serious problem	33	39	24	33	33	33	28	36	39	15	34	26	25	30	35	35	31	34	34	20	33	23
<u>SWT/NOT TOO SERIOUS PRB</u>	28	30	32	31	24	32	17	24	30	24	29	21	17	20	37	32	26	28	27	35	27	18
Somewhat serious problem	22	25	24	25	19	26	13	19	23	20	24	15	15	16	29	26	20	23	23	35	21	17
Not too serious problem	6	5	7	6	5	6	4	5	8	4	6	5	2	4	8	6	6	5	4	0	6	1
<u>DK/NA</u>	2	2	3	3	2	1	2	6	1	3	2	3	2	3	0	2	4	2	3	0	2	12
DK/NA	2	2	3	3	2	1	2	6	1	3	2	3	2	3	0	2	4	2	3	0	2	12
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>EXT/VERY SERIOUS PRB</u>	70	68	83	69	77	68	70	67	77	69	65	69	65	75	71	75	65	84	71	69		
Extremely serious problem	37	35	66	34	52	41	35	40	55	40	46	34	36	44	35	38	31	48	37	37		
Very serious problem	33	33	17	35	25	27	35	27	22	29	20	36	29	31	36	37	34	35	35	31		
<u>SWT/NOT TOO SERIOUS PRB</u>	28	30	13	29	22	31	27	32	23	30	33	27	32	24	29	23	32	15	28	27		
Somewhat serious problem	22	22	10	23	19	23	22	25	19	23	22	20	28	20	22	19	27	11	22	22		
Not too serious problem	6	8	3	6	4	7	5	7	4	7	10	8	4	4	7	4	6	4	6	5		
<u>DK/NA</u>	2	1	4	2	1	1	3	1	0	1	2	4	3	1	1	2	2	1	1	4		
DK/NA	2	1	4	2	1	1	3	1	0	1	2	4	3	1	1	2	2	1	1	4		

Table 22: Q4j. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Inflation and rising costs

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>EXT/VERY SERIOUS PRB</u>	70	71	77	74	65	67	81	69	61	67	71	56	78	71	79	71	71	70	82	76	
Extremely serious problem	37	41	33	37	36	31	44	38	32	30	36	23	51	34	40	38	37	37	36	24	
Very serious problem	33	30	44	37	29	37	37	31	29	37	35	33	28	37	40	33	34	32	45	52	
<u>SWT/NOT TOO SERIOUS PRB</u>	28	27	22	25	32	32	19	28	35	31	27	42	20	27	20	27	28	28	17	24	
Somewhat serious problem	22	20	16	18	27	24	13	21	32	26	27	30	15	17	15	20	22	22	17	13	
Not too serious problem	6	7	6	6	5	8	5	8	3	6	0	12	5	10	4	7	6	6	0	11	
<u>DK/NA</u>	2	1	1	1	4	1	1	3	4	2	1	2	2	2	1	2	2	2	2	0	
DK/NA	2	1	1	1	4	1	1	3	4	2	1	2	2	2	1	2	2	2	2	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>EXT/VERY SERIOUS PRB</u>	70	74	74	68	60	74	65	79	71	58	72	82	78	65	78	61	66	77	62		
Extremely serious problem	37	32	42	37	30	38	34	37	38	32	37	39	42	33	47	30	34	42	35		
Very serious problem	33	42	32	31	30	36	31	42	33	26	36	42	35	32	31	31	33	35	27		
<u>SWT/NOT TOO SERIOUS PRB</u>	28	22	24	30	39	23	33	19	26	39	27	17	22	31	21	38	31	21	35		
Somewhat serious problem	22	19	22	23	26	21	25	17	23	27	22	16	18	28	14	26	25	18	24		
Not too serious problem	6	3	2	6	13	2	9	2	3	12	6	1	4	3	7	11	6	4	11		
<u>DK/NA</u>	2	4	2	2	1	3	2	2	3	2	0	1	0	4	1	1	3	2	3		
DK/NA	2	4	2	2	1	3	2	2	3	2	0	1	0	4	1	1	3	2	3		

Table 22: Q4j. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Inflation and rising costs

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	70	68	72	72	71	67	71	73	62	70	70	69	67	69	73	71
Extremely serious problem	37	34	39	38	43	40	34	35	28	40	33	32	37	31	42	35
Very serious problem	33	33	34	34	28	26	37	39	34	30	37	37	30	38	31	36
<u>SWT/NOT TOO SERIOUS PRB</u>	28	30	25	25	27	32	27	23	38	27	28	29	30	28	24	28
Somewhat serious problem	22	22	21	20	22	25	22	20	31	22	23	24	22	23	21	23
Not too serious problem	6	7	4	6	5	7	5	3	7	6	5	5	8	5	3	5
<u>DK/NA</u>	2	2	2	2	3	2	2	4	0	2	2	2	2	2	3	1
DK/NA	2	2	2	2	3	2	2	4	0	2	2	2	2	2	3	1

Table 23: Q5a. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I am proud to live in Milpitas

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL AGREE</u>	86	87	92	89	83	93	65	86	95	44	93	53	74	84	67	92	83	88	87	65	85	79
Strongly agree	41	42	49	45	36	50	23	31	71	24	46	14	36	43	22	42	44	39	58	28	50	20
Somewhat agree	46	45	43	44	47	43	42	55	24	20	47	39	39	41	45	50	39	49	29	37	35	60
<u>TOTAL DISAGREE</u>	12	10	5	8	16	6	34	10	3	56	6	44	25	16	29	6	15	11	10	18	13	15
Somewhat disagree	10	8	5	7	12	5	26	9	2	35	5	34	21	13	18	5	9	10	5	11	9	12
Strongly disagree	2	2	0	1	4	1	8	1	2	21	1	10	4	2	11	1	6	1	5	7	5	3
<u>DK/NA</u>	2	2	3	3	1	1	1	4	1	0	1	3	1	0	4	2	3	1	3	17	2	6
DK/NA	2	2	3	3	1	1	1	4	1	0	1	3	1	0	4	2	3	1	3	17	2	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>TOTAL AGREE</u>	86	95	45	92	54	84	89	88	75	86	76	84	86	91	87	85	90	80	87	85		
Strongly agree	41	69	19	46	12	44	40	49	38	46	38	35	37	50	41	47	42	39	44	38		
Somewhat agree	46	26	26	46	41	40	49	38	37	40	39	49	48	40	46	38	48	41	44	47		
<u>TOTAL DISAGREE</u>	12	4	42	7	42	15	10	11	25	13	24	13	14	8	11	13	10	17	11	13		
Somewhat disagree	10	4	25	6	32	10	8	9	3	10	9	11	11	6	8	11	8	14	9	10		
Strongly disagree	2	0	17	1	10	6	1	2	22	3	15	2	3	2	3	2	2	3	2	3		
<u>DK/NA</u>	2	1	13	1	4	1	2	1	0	1	0	2	1	1	2	2	0	3	1	2		
DK/NA	2	1	13	1	4	1	2	1	0	1	0	2	1	1	2	2	0	3	1	2		

Table 23: Q5a. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I am proud to live in Milpitas

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
<u>TOTAL AGREE</u>	86	86	88	87	87	88	87	86	89	83	93	89	84	87	87	87	88	86	97	100		
Strongly agree	41	42	40	41	40	38	44	35	44	47	37	31	50	52	30	41	41	41	41	33		
Somewhat agree	46	44	48	46	47	50	43	50	45	35	56	58	34	36	57	47	48	45	57	67		
<u>TOTAL DISAGREE</u>	12	13	10	12	10	11	12	13	8	16	6	10	13	13	12	11	10	13	3	0		
Somewhat disagree	10	10	9	9	9	10	9	11	7	15	6	7	9	10	12	9	8	10	3	0		
Strongly disagree	2	4	1	3	1	1	3	1	1	2	0	2	3	3	0	2	2	3	0	0		
<u>DK/NA</u>	2	1	1	1	3	1	1	2	3	1	1	2	3	0	1	1	1	2	0	0		
DK/NA	2	1	1	1	3	1	1	2	3	1	1	2	3	0	1	1	1	2	0	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81			
<u>TOTAL AGREE</u>	86	90	88	87	83	89	85	89	89	82	88	82	87	90	92	85	89	85	79			
Strongly agree	41	42	44	42	34	43	39	42	44	33	47	43	43	34	46	39	45	36	39			
Somewhat agree	46	48	44	44	49	45	46	47	45	50	41	39	44	56	45	46	44	49	40			
<u>TOTAL DISAGREE</u>	12	9	10	11	17	10	13	11	10	16	10	11	11	9	4	15	8	14	21			
Somewhat disagree	10	6	9	9	13	8	11	9	7	12	9	11	10	8	4	11	7	10	20			
Strongly disagree	2	3	1	1	4	2	2	1	3	3	1	0	1	1	1	4	1	4	2			
<u>DK/NA</u>	2	1	2	3	1	2	2	1	2	2	2	7	1	1	4	0	3	1	0			
DK/NA	2	1	2	3	1	2	2	1	2	2	2	7	1	1	4	0	3	1	0			

Table 23: Q5a. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I am proud to live in Milpitas

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL AGREE</u>	86	86	88	86	80	88	88	90	93	84	90	91	82	91	87	88
Strongly agree	41	37	44	44	26	43	42	49	52	37	45	50	33	42	40	48
Somewhat agree	46	49	44	42	54	45	47	41	40	47	44	41	49	49	47	40
<u>TOTAL DISAGREE</u>	12	13	11	12	17	11	10	9	7	14	9	8	16	9	11	10
Somewhat disagree	10	11	9	10	15	9	6	7	5	12	6	7	15	4	9	8
Strongly disagree	2	2	2	2	2	2	4	2	2	2	3	2	1	4	2	2
<u>DK/NA</u>	2	1	2	2	4	1	1	1	0	2	1	1	2	1	2	1
DK/NA	2	1	2	2	4	1	1	1	0	2	1	1	2	1	2	1

Table 24: Q5b. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I feel different cultures are celebrated in Milpitas

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL AGREE</u>	84	93	84	89	79	94	66	74	95	78	87	70	72	79	93	88	78	87	80	62	81	58
Strongly agree	45	56	53	55	36	50	34	42	59	52	48	34	43	39	42	51	44	46	43	51	45	41
Somewhat agree	39	38	30	35	43	43	33	32	36	26	39	36	29	39	50	37	34	40	37	11	36	17
<u>TOTAL DISAGREE</u>	9	5	6	5	13	5	25	8	4	12	7	20	18	14	5	6	14	7	12	9	13	26
Somewhat disagree	6	2	5	3	8	3	17	5	2	2	5	12	8	9	1	4	7	5	2	9	6	18
Strongly disagree	3	2	2	2	5	2	8	3	3	10	3	7	10	5	4	2	7	2	10	0	7	8
<u>DK/NA</u>	6	2	10	5	8	2	8	17	1	10	6	10	10	7	2	6	7	6	8	29	6	16
DK/NA	6	2	10	5	8	2	8	17	1	10	6	10	10	7	2	6	7	6	8	29	6	16
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL AGREE</u>	84	93	71	88	64	81	87	85	83	82	78	89	86	90	70	75	83	89	84	0		
Strongly agree	45	58	26	52	18	49	45	52	27	50	43	55	43	45	50	23	39	65	45	0		
Somewhat agree	39	35	45	36	46	32	42	32	57	32	35	33	43	44	20	51	44	24	39	0		
<u>TOTAL DISAGREE</u>	9	4	4	6	29	11	8	5	5	11	13	8	12	7	12	9	9	10	9	0		
Somewhat disagree	6	1	0	4	19	8	5	4	0	8	10	6	6	6	6	4	7	4	6	0		
Strongly disagree	3	3	4	2	10	3	3	1	5	3	3	2	5	1	6	5	3	6	3	0		
<u>DK/NA</u>	6	2	25	6	7	8	5	11	12	7	9	4	2	4	18	17	8	2	6	0		
DK/NA	6	2	25	6	7	8	5	11	12	7	9	4	2	4	18	17	8	2	6	0		

Table 24: Q5b. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I feel different cultures are celebrated in Milpitas

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL AGREE</u>	84	85	81	83	87	86	80	89	85	84	72	91	91	94	79	89	85	84	66	100	
Strongly agree	45	45	34	40	55	39	40	60	50	49	35	42	68	49	36	46	47	45	34	76	
Somewhat agree	39	40	47	43	32	47	40	29	35	35	37	49	23	45	43	42	39	39	32	24	
<u>TOTAL DISAGREE</u>	9	11	8	9	8	10	9	9	7	10	19	9	0	2	10	6	9	10	0	0	
Somewhat disagree	6	7	6	7	5	6	7	6	4	6	11	9	0	2	3	4	6	6	0	0	
Strongly disagree	3	4	2	3	3	4	2	2	3	4	8	0	0	0	7	2	3	4	0	0	
<u>DK/NA</u>	6	5	12	8	5	4	12	3	7	6	9	0	9	3	12	6	6	6	34	0	
DK/NA	6	5	12	8	5	4	12	3	7	6	9	0	9	3	12	6	6	6	34	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL AGREE</u>	84	79	83	91	83	81	88	84	78	88	87	69	88	90	79	92	89	78	84		
Strongly agree	45	48	38	55	44	42	51	46	37	48	54	45	54	40	29	59	55	37	34		
Somewhat agree	39	31	45	35	39	39	37	38	41	40	33	24	34	50	50	33	35	41	49		
<u>TOTAL DISAGREE</u>	9	10	11	5	13	10	8	12	9	9	7	23	4	7	14	7	5	13	13		
Somewhat disagree	6	3	7	4	11	5	7	4	6	7	6	12	4	3	13	4	3	9	8		
Strongly disagree	3	7	4	1	1	5	1	8	3	1	1	11	0	4	1	3	2	5	5		
<u>DK/NA</u>	6	11	6	4	5	9	4	4	13	3	6	7	8	3	7	1	5	9	4		
DK/NA	6	11	6	4	5	9	4	4	13	3	6	7	8	3	7	1	5	9	4		

Table 24: Q5b. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I feel different cultures are celebrated in Milpitas

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL AGREE</u>	84	87	82	88	92	83	73	87	92	88	79	89	92	78	84	80
Strongly agree	45	48	43	63	38	49	42	38	20	50	37	31	54	38	46	37
Somewhat agree	39	39	39	25	54	34	30	49	72	38	42	58	38	40	38	43
<u>TOTAL DISAGREE</u>	9	10	8	11	7	5	13	10	2	8	11	6	6	16	11	6
Somewhat disagree	6	6	6	8	5	4	8	2	2	6	5	2	4	9	8	2
Strongly disagree	3	4	3	3	2	2	6	7	0	2	5	4	2	7	3	3
<u>DK/NA</u>	6	3	9	1	1	12	14	4	6	4	10	5	1	6	6	14
DK/NA	6	3	9	1	1	12	14	4	6	4	10	5	1	6	6	14

Table 25: Q5c. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Maintaining public infrastructure in Milpitas should be a top priority

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL AGREE</u>	91	94	89	92	91	96	82	86	95	88	91	93	89	91	96	91	94	90	92	100	94	92
Strongly agree	57	54	69	60	55	64	46	50	66	59	57	57	62	59	78	53	64	54	67	68	64	66
Somewhat agree	34	40	20	32	36	32	36	36	29	28	34	36	26	32	18	38	29	36	25	32	30	26
<u>TOTAL DISAGREE</u>	5	3	6	4	6	3	13	4	5	12	5	6	8	7	4	3	4	6	4	0	3	8
Somewhat disagree	3	3	1	2	5	1	10	4	1	3	4	2	5	6	4	1	3	4	3	0	3	8
Strongly disagree	2	0	5	2	1	2	3	0	3	9	1	4	3	1	0	2	0	2	1	0	1	0
<u>DK/NA</u>	4	3	5	4	4	1	5	11	1	0	4	1	4	2	0	5	3	4	4	0	3	0
DK/NA	4	3	5	4	4	1	5	11	1	0	4	1	4	2	0	5	3	4	4	0	3	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL AGREE</u>	91	94	67	92	85	89	93	92	100	91	85	94	91	97	89	80	90	92	91	0		
Strongly agree	57	64	53	57	54	67	53	74	73	69	57	58	51	63	55	62	56	63	57	0		
Somewhat agree	34	30	14	35	31	23	40	18	27	21	28	36	40	33	34	18	34	29	34	0		
<u>TOTAL DISAGREE</u>	5	4	33	4	14	7	4	4	0	6	9	6	6	1	0	10	6	4	5	0		
Somewhat disagree	3	0	33	2	13	3	3	3	0	2	9	3	5	1	0	9	4	2	3	0		
Strongly disagree	2	4	0	2	1	3	1	1	0	4	0	3	2	0	0	1	2	2	2	0		
<u>DK/NA</u>	4	1	0	4	1	4	3	5	0	4	6	0	3	2	11	10	4	4	4	0		
DK/NA	4	1	0	4	1	4	3	5	0	4	6	0	3	2	11	10	4	4	4	0		

Table 25: Q5c. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Maintaining public infrastructure in Milpitas should be a top priority

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL AGREE</u>	91	92	90	91	92	96	86	95	93	94	81	99	96	100	84	95	90	92	66	100	
Strongly agree	57	63	52	58	55	62	53	61	51	59	50	58	68	70	47	60	57	57	66	48	
Somewhat agree	34	29	38	33	37	34	33	34	41	34	31	41	28	30	37	35	33	34	0	52	
<u>TOTAL DISAGREE</u>	5	5	4	5	5	4	5	3	2	5	9	1	4	0	3	2	5	5	0	0	
Somewhat disagree	3	3	4	3	3	4	3	3	2	4	9	1	0	0	3	1	4	4	0	0	
Strongly disagree	2	2	1	1	2	0	2	0	0	1	0	0	4	0	0	1	2	2	0	0	
<u>DK/NA</u>	4	4	5	5	3	0	9	2	5	2	9	0	0	0	13	3	4	3	34	0	
DK/NA	4	4	5	5	3	0	9	2	5	2	9	0	0	0	13	3	4	3	34	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL AGREE</u>	91	77	94	95	98	87	96	93	84	96	95	95	90	92	88	98	92	89	97		
Strongly agree	57	50	56	57	66	54	60	56	53	68	51	71	52	52	48	71	60	52	65		
Somewhat agree	34	26	38	38	32	33	35	37	31	29	44	24	38	40	40	27	32	37	32		
<u>TOTAL DISAGREE</u>	5	11	4	4	1	7	3	7	4	2	3	4	4	8	4	2	4	7	3		
Somewhat disagree	3	7	2	4	1	4	3	7	2	2	3	3	4	6	4	2	2	5	3		
Strongly disagree	2	5	2	0	0	3	0	0	2	0	0	2	0	2	0	0	2	2	0		
<u>DK/NA</u>	4	12	2	1	1	6	1	0	12	1	1	1	6	0	8	0	4	5	0		
DK/NA	4	12	2	1	1	6	1	0	12	1	1	1	6	0	8	0	4	5	0		

Table 25: Q5c. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Maintaining public infrastructure in Milpitas should be a top priority

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL AGREE</u>	91	95	89	89	99	86	88	100	88	92	91	95	99	90	88	92
Strongly agree	57	62	53	58	68	48	52	65	59	59	56	62	72	51	46	61
Somewhat agree	34	33	36	31	31	38	36	35	30	33	35	33	27	39	42	30
<u>TOTAL DISAGREE</u>	5	4	4	10	1	5	7	0	5	5	5	2	1	9	7	2
Somewhat disagree	3	4	3	5	1	2	7	0	3	3	5	1	1	9	5	1
Strongly disagree	2	0	1	5	0	3	0	0	2	3	0	1	0	0	2	1
<u>DK/NA</u>	4	1	7	1	0	9	5	0	6	3	4	3	1	1	5	7
DK/NA	4	1	7	1	0	9	5	0	6	3	4	3	1	1	5	7

Table 26: Q5d. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I trust the City to plan for Milpitas' future

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL AGREE</u>	68	80	78	79	58	89	21	51	93	39	76	27	35	53	62	82	68	69	68	61	69	56
Strongly agree	23	29	33	30	16	33	7	11	42	23	26	10	11	18	15	29	17	26	15	37	16	20
Somewhat agree	45	51	45	49	42	57	15	39	52	16	51	17	24	36	47	53	50	43	53	23	53	35
<u>TOTAL DISAGREE</u>	23	17	16	17	30	7	73	26	4	54	16	61	60	38	36	9	28	21	27	39	27	38
Somewhat disagree	15	9	11	10	20	7	34	21	4	6	13	25	26	21	31	8	17	14	12	13	16	23
Strongly disagree	8	9	4	7	9	0	39	5	0	48	3	37	34	17	5	1	12	7	15	26	12	14
<u>DK/NA</u>	9	3	6	4	13	4	5	24	3	7	8	12	6	9	2	9	4	11	5	0	4	7
DK/NA	9	3	6	4	13	4	5	24	3	7	8	12	6	9	2	9	4	11	5	0	4	7
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL AGREE</u>	68	96	21	81	13	57	76	57	65	58	53	74	71	72	54	55	68	76	68	0		
Strongly agree	23	55	0	29	0	21	25	17	10	21	21	27	17	32	15	17	25	23	23	0		
Somewhat agree	45	41	21	52	13	36	51	41	55	37	33	47	55	39	39	38	43	52	45	0		
<u>TOTAL DISAGREE</u>	23	4	79	12	80	32	17	30	27	30	39	19	21	19	31	37	22	17	23	0		
Somewhat disagree	15	4	49	9	45	20	12	15	17	18	25	15	11	17	14	19	14	13	15	0		
Strongly disagree	8	0	30	3	35	13	5	15	10	12	14	4	10	2	17	17	8	5	8	0		
<u>DK/NA</u>	9	1	0	7	7	11	7	13	8	11	7	7	7	9	15	9	9	7	9	0		
DK/NA	9	1	0	7	7	11	7	13	8	11	7	7	7	9	15	9	9	7	9	0		

Table 26: Q5d. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I trust the City to plan for Milpitas' future

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8
<u>TOTAL AGREE</u>	68	72	61	67	72	70	65	69	75	55	59	76	77	87	63	76	72	68	66	79
Strongly agree	23	29	18	24	25	27	20	25	22	19	24	17	35	24	23	23	24	22	66	41
Somewhat agree	45	44	43	43	48	43	45	44	53	36	36	59	42	64	39	54	48	47	0	38
<u>TOTAL DISAGREE</u>	23	21	28	24	19	26	22	25	15	35	29	13	15	9	24	15	20	24	0	21
Somewhat disagree	15	13	18	16	15	15	15	19	12	21	24	12	13	7	12	11	14	15	0	21
Strongly disagree	8	7	10	9	4	11	7	6	3	14	5	1	2	2	12	4	6	9	0	0
<u>DK/NA</u>	9	7	11	9	8	4	13	6	10	10	12	11	8	3	13	9	8	8	34	0
DK/NA	9	7	11	9	8	4	13	6	10	10	12	11	8	3	13	9	8	8	34	0

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39
<u>TOTAL AGREE</u>	68	57	71	75	67	65	72	68	62	70	76	64	79	79	68	68	79	53	73
Strongly agree	23	25	27	22	20	26	21	31	20	21	23	26	22	27	33	18	30	17	10
Somewhat agree	45	32	44	53	47	39	51	38	42	49	53	38	57	52	35	50	49	36	64
<u>TOTAL DISAGREE</u>	23	33	17	19	24	24	21	28	21	25	16	34	13	18	19	26	17	32	23
Somewhat disagree	15	18	9	14	21	13	16	13	13	18	14	22	8	9	13	23	10	22	15
Strongly disagree	8	15	8	5	4	11	5	15	8	7	2	12	5	10	6	4	7	10	8
<u>DK/NA</u>	9	10	12	6	9	11	7	4	17	6	8	2	9	3	13	6	4	15	3
DK/NA	9	10	12	6	9	11	7	4	17	6	8	2	9	3	13	6	4	15	3

Table 26: Q5d. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I trust the City to plan for Milpitas' future

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL AGREE</u>	68	68	67	74	78	67	52	77	76	73	62	76	74	62	72	63
Strongly agree	23	25	20	24	27	26	17	30	15	26	20	24	28	21	23	18
Somewhat agree	45	44	47	50	50	41	35	47	60	48	43	53	47	41	49	44
<u>TOTAL DISAGREE</u>	23	27	20	21	18	19	34	17	19	19	27	18	23	31	17	23
Somewhat disagree	15	16	14	20	9	11	19	10	8	14	15	9	13	19	15	12
Strongly disagree	8	11	6	1	9	8	14	7	10	6	12	8	10	12	2	11
<u>DK/NA</u>	9	5	12	5	5	15	14	6	5	7	11	6	3	7	11	14
DK/NA	9	5	12	5	5	15	14	6	5	7	11	6	3	7	11	14

Table 27: Q5e. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Maintaining public safety services in Milpitas should be a top priority

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL AGREE</u>	94	91	96	93	95	96	91	91	94	86	95	89	91	93	95	94	94	94	98	73	96	88
Strongly agree	56	48	54	51	61	53	61	60	60	38	56	57	81	67	44	50	55	58	81	58	57	51
Somewhat agree	38	42	42	42	34	43	30	31	34	48	39	32	9	26	51	44	39	37	17	15	38	37
<u>TOTAL DISAGREE</u>	3	8	1	5	2	3	7	2	2	14	3	7	6	5	0	3	2	5	0	0	1	6
Somewhat disagree	2	4	0	2	2	2	2	2	0	0	2	4	1	3	0	2	2	3	0	0	1	6
Strongly disagree	1	4	1	3	0	1	5	0	2	14	1	3	5	2	0	1	0	2	0	0	0	0
<u>DK/NA</u>	3	1	4	2	3	2	2	7	4	0	2	4	3	2	5	3	4	1	2	27	3	7
DK/NA	3	1	4	2	3	2	2	7	4	0	2	4	3	2	5	3	4	1	2	27	3	7
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL AGREE</u>	94	97	80	95	92	96	94	100	78	99	85	95	95	95	90	89	94	95	0	94		
Strongly agree	56	68	53	56	59	63	52	75	30	69	43	54	45	66	53	71	55	58	0	56		
Somewhat agree	38	28	26	39	33	33	42	25	48	30	42	41	50	29	36	18	39	37	0	38		
<u>TOTAL DISAGREE</u>	3	2	12	4	5	2	5	0	11	1	4	3	1	5	5	4	3	5	0	3		
Somewhat disagree	2	1	0	3	0	2	3	0	11	1	4	1	1	2	4	4	2	4	0	2		
Strongly disagree	1	1	12	1	5	0	2	0	0	0	0	2	0	3	1	0	1	1	0	1		
<u>DK/NA</u>	3	1	8	1	3	3	2	0	11	0	11	2	3	0	5	7	3	0	0	3		
DK/NA	3	1	8	1	3	3	2	0	11	0	11	2	3	0	5	7	3	0	0	3		

Table 27: Q5e. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Maintaining public safety services in Milpitas should be a top priority

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL AGREE</u>	94	95	95	95	93	91	98	91	97	95	98	82	98	96	95	93	93	94	100	91	
Strongly agree	56	60	58	59	55	57	61	48	61	64	54	48	52	68	43	53	53	57	31	49	
Somewhat agree	38	36	37	36	39	34	37	43	36	32	44	35	46	28	52	40	40	37	69	42	
<u>TOTAL DISAGREE</u>	3	1	4	2	5	3	2	7	2	4	2	3	2	4	5	3	4	3	0	9	
Somewhat disagree	2	1	4	2	2	3	2	2	1	3	0	3	2	0	2	2	2	2	0	0	
Strongly disagree	1	0	0	0	3	0	0	5	1	1	2	0	0	4	2	2	1	1	0	9	
<u>DK/NA</u>	3	3	2	3	2	6	0	2	1	1	0	15	0	0	0	4	3	3	0	0	
DK/NA	3	3	2	3	2	6	0	2	1	1	0	15	0	0	0	4	3	3	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>TOTAL AGREE</u>	94	97	94	92	92	95	92	92	98	87	97	89	96	95	96	93	93	94	98		
Strongly agree	56	51	58	49	71	55	57	53	55	50	65	66	45	44	71	64	51	61	61		
Somewhat agree	38	45	36	43	22	40	35	39	43	37	32	22	51	51	25	29	42	33	36		
<u>TOTAL DISAGREE</u>	3	1	3	5	5	2	5	3	2	7	2	6	4	1	4	4	5	3	0		
Somewhat disagree	2	1	2	4	1	2	3	1	2	4	1	3	1	0	4	4	2	3	0		
Strongly disagree	1	0	1	1	4	1	2	1	0	4	1	3	3	1	0	0	3	0	0		
<u>DK/NA</u>	3	2	3	3	3	2	3	5	0	5	1	5	0	4	0	3	2	3	2		
DK/NA	3	2	3	3	3	2	3	5	0	5	1	5	0	4	0	3	2	3	2		

Table 27: Q5e. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Maintaining public safety services in Milpitas should be a top priority

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL AGREE</u>	94	90	98	96	91	95	94	95	92	94	94	94	89	91	99	97
Strongly agree	56	51	60	56	38	65	55	60	78	52	60	67	44	59	60	61
Somewhat agree	38	38	37	41	52	30	39	36	14	42	34	27	45	32	39	36
<u>TOTAL DISAGREE</u>	3	5	2	2	9	1	1	5	0	4	2	3	8	2	1	2
Somewhat disagree	2	3	2	0	5	1	1	3	0	2	2	2	3	2	1	1
Strongly disagree	1	2	0	2	4	0	0	1	0	2	0	1	4	0	0	1
<u>DK/NA</u>	3	5	1	2	0	4	5	0	8	2	4	3	4	7	0	1
DK/NA	3	5	1	2	0	4	5	0	8	2	4	3	4	7	0	1

Table 28: Q5f. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I trust the City of Milpitas to properly manage our tax dollars

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL AGREE</u>	67	80	67	75	60	80	30	65	84	25	76	31	46	60	50	78	70	67	74	66	76	51
Strongly agree	17	26	20	23	10	20	7	15	33	5	19	8	8	18	9	17	19	16	26	15	23	4
Somewhat agree	51	55	47	51	50	59	23	50	51	20	57	24	38	42	40	61	51	51	48	50	53	48
<u>TOTAL DISAGREE</u>	25	18	23	20	30	14	70	20	9	75	17	65	51	34	47	13	28	24	24	34	22	47
Somewhat disagree	18	11	15	13	23	12	42	13	4	26	13	40	31	21	33	11	20	17	12	34	13	43
Strongly disagree	8	6	8	7	8	2	27	7	4	49	4	25	21	12	14	2	8	7	12	0	9	4
<u>DK/NA</u>	7	2	10	5	9	6	0	15	8	0	8	4	3	6	3	9	2	9	1	0	2	1
DK/NA	7	2	10	5	9	6	0	15	8	0	8	4	3	6	3	9	2	9	1	0	2	1
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL AGREE</u>	67	87	34	76	32	59	72	71	14	69	27	72	72	60	65	57	71	62	0	67		
Strongly agree	17	39	17	20	8	20	15	30	0	26	3	13	22	25	8	11	15	16	0	17		
Somewhat agree	51	48	16	56	24	39	57	41	14	44	24	60	50	35	57	46	56	46	0	51		
<u>TOTAL DISAGREE</u>	25	9	66	19	64	33	22	14	86	22	69	18	21	40	23	34	22	32	0	25		
Somewhat disagree	18	7	0	16	27	22	16	11	38	15	43	16	17	25	9	25	16	29	0	18		
Strongly disagree	8	2	66	3	37	11	6	3	48	7	25	2	5	15	14	9	6	3	0	8		
<u>DK/NA</u>	7	4	0	6	4	8	6	15	0	9	4	9	6	1	12	9	7	7	0	7		
DK/NA	7	4	0	6	4	8	6	15	0	9	4	9	6	1	12	9	7	7	0	7		

Table 28: Q5f. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I trust the City of Milpitas to properly manage our tax dollars

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL AGREE</u>	67	60	74	67	70	71	64	69	73	74	75	59	59	80	66	66	68	67	68	86	
Strongly agree	17	15	16	16	19	17	15	19	18	15	14	9	16	31	22	19	18	16	13	30	
Somewhat agree	51	45	57	51	51	54	48	50	55	59	61	49	44	49	44	47	51	50	54	56	
<u>TOTAL DISAGREE</u>	25	32	23	28	21	19	34	24	17	21	24	21	33	20	26	24	23	26	30	14	
Somewhat disagree	18	24	14	19	15	12	26	17	13	11	17	13	33	15	24	20	18	18	25	14	
Strongly disagree	8	7	9	8	7	7	8	7	4	9	7	8	0	5	2	4	6	8	5	0	
<u>DK/NA</u>	7	8	3	6	9	10	2	7	11	6	1	20	8	0	8	10	8	8	3	0	
DK/NA	7	8	3	6	9	10	2	7	11	6	1	20	8	0	8	10	8	8	3	0	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL AGREE</u>	67	75	73	71	53	74	64	76	73	64	64	75	62	75	83	57	75	63	53	
Strongly agree	17	19	20	17	11	19	15	20	18	16	14	25	19	9	26	12	23	9	12	
Somewhat agree	51	56	53	54	42	54	49	56	54	48	50	51	43	67	57	45	51	53	41	
<u>TOTAL DISAGREE</u>	25	23	22	17	36	23	24	19	25	24	25	20	34	18	14	35	20	31	28	
Somewhat disagree	18	17	20	10	21	19	14	16	23	13	15	2	26	11	14	28	13	23	20	
Strongly disagree	8	6	2	7	15	4	10	4	2	11	10	18	8	6	1	7	7	8	7	
<u>DK/NA</u>	7	2	5	12	11	3	12	5	2	12	11	5	5	7	3	8	5	6	19	
DK/NA	7	2	5	12	11	3	12	5	2	12	11	5	5	7	3	8	5	6	19	

Table 28: Q5f. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I trust the City of Milpitas to properly manage our tax dollars

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL AGREE</u>	67	69	67	71	64	74	63	65	83	69	67	73	69	73	72	61
Strongly agree	17	18	16	29	10	21	14	14	7	20	13	11	18	17	23	8
Somewhat agree	51	52	51	42	54	53	49	51	76	49	54	62	50	56	50	53
<u>TOTAL DISAGREE</u>	25	22	26	22	31	19	28	29	4	25	24	19	21	22	25	27
Somewhat disagree	18	15	20	17	19	14	19	20	4	17	17	13	14	16	21	18
Strongly disagree	8	7	6	5	11	5	9	9	0	7	8	5	7	6	4	9
<u>DK/NA</u>	7	8	7	7	5	7	9	6	13	6	9	9	10	5	3	12
DK/NA	7	8	7	7	5	7	9	6	13	6	9	9	10	5	3	12

Table 29: Q5g. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Milpitas City government operates in a way that is open and accountable to the public

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL AGREE</u>	62	69	60	65	59	73	37	56	71	20	68	38	43	53	48	74	56	67	63	9	65	22
Strongly agree	21	29	27	28	14	26	8	19	41	9	22	16	13	19	16	24	21	21	30	9	25	5
Somewhat agree	41	40	33	37	45	47	29	37	31	11	45	22	30	34	32	50	35	45	34	0	40	17
<u>TOTAL DISAGREE</u>	26	19	32	24	28	16	61	24	13	80	20	58	47	35	42	15	33	23	22	91	21	77
Somewhat disagree	19	15	25	19	19	14	36	19	11	55	15	38	30	27	28	10	23	17	10	64	12	67
Strongly disagree	7	3	7	5	9	2	26	5	2	25	4	20	18	8	13	5	9	6	13	27	9	10
<u>DK/NA</u>	11	12	8	11	12	11	2	20	16	0	13	4	10	12	10	11	12	11	14	0	14	1
DK/NA	11	12	8	11	12	11	2	20	16	0	13	4	10	12	10	11	12	11	14	0	14	1
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL AGREE</u>	62	90	23	69	33	58	67	86	14	71	18	64	69	52	70	52	67	54	0	62		
Strongly agree	21	49	23	23	17	18	23	32	0	23	2	19	24	31	13	11	18	27	0	21		
Somewhat agree	41	41	0	46	15	40	44	54	14	48	16	45	45	21	57	41	49	27	0	41		
<u>TOTAL DISAGREE</u>	26	2	77	21	62	36	21	9	86	23	76	21	20	40	30	26	23	32	0	26		
Somewhat disagree	19	2	17	17	34	20	19	3	19	14	38	21	14	29	12	15	17	29	0	19		
Strongly disagree	7	0	59	3	27	16	3	6	66	9	37	0	5	11	18	10	6	2	0	7		
<u>DK/NA</u>	11	8	0	10	5	7	12	5	0	7	6	15	12	9	0	22	10	14	0	11		
DK/NA	11	8	0	10	5	7	12	5	0	7	6	15	12	9	0	22	10	14	0	11		

Table 29: Q5g. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Milpitas City government operates in a way that is open and accountable to the public

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL AGREE</u>	62	63	71	67	59	65	70	60	60	69	66	60	57	71	72	65	65	62	41	87	
Strongly agree	21	14	21	17	27	16	19	32	24	13	20	22	27	35	23	26	24	22	4	23	
Somewhat agree	41	49	50	50	32	49	51	29	36	56	46	38	29	36	48	39	41	40	37	64	
<u>TOTAL DISAGREE</u>	26	26	23	25	27	24	24	27	23	19	33	20	24	20	20	22	23	26	56	8	
Somewhat disagree	19	21	13	17	21	19	15	22	19	16	26	8	17	20	20	16	17	19	51	8	
Strongly disagree	7	5	11	8	6	5	8	4	4	3	7	13	7	0	0	5	6	7	5	0	
<u>DK/NA</u>	11	11	6	8	14	11	7	13	17	12	1	20	19	9	9	13	12	12	3	5	
DK/NA	11	11	6	8	14	11	7	13	17	12	1	20	19	9	9	13	12	12	3	5	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL AGREE</u>	62	59	72	66	53	66	61	64	69	59	65	65	55	74	71	53	65	58	63	
Strongly agree	21	21	24	24	15	23	20	29	18	17	24	41	21	15	20	17	28	14	15	
Somewhat agree	41	38	48	42	38	44	41	35	51	42	41	24	34	58	51	36	37	45	48	
<u>TOTAL DISAGREE</u>	26	35	15	16	38	24	24	24	23	27	21	20	36	19	11	35	24	30	24	
Somewhat disagree	19	29	11	11	27	19	17	22	17	19	14	9	33	14	6	26	19	20	17	
Strongly disagree	7	6	4	5	11	5	8	2	6	8	7	12	3	5	5	9	5	10	7	
<u>DK/NA</u>	11	5	13	18	9	9	14	12	8	14	15	15	9	7	19	11	11	12	12	
DK/NA	11	5	13	18	9	9	14	12	8	14	15	15	9	7	19	11	11	12	12	

Table 29: Q5g. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Milpitas City government operates in a way that is open and accountable to the public

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL AGREE</u>	62	61	66	55	52	65	68	74	76	56	71	75	55	70	61	72
Strongly agree	21	23	20	34	16	22	23	17	4	24	18	11	26	19	23	18
Somewhat agree	41	38	45	21	35	43	46	58	72	32	53	64	29	51	37	54
<u>TOTAL DISAGREE</u>	26	26	24	28	35	26	25	23	4	30	21	15	30	20	25	22
Somewhat disagree	19	22	17	22	28	18	17	16	4	23	14	11	26	14	20	15
Strongly disagree	7	5	6	6	7	7	8	7	0	7	7	4	4	6	6	8
<u>DK/NA</u>	11	13	11	17	13	10	7	3	20	14	8	10	14	11	14	6
DK/NA	11	13	11	17	13	10	7	3	20	14	8	10	14	11	14	6

Table 30: Q6a. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Diverse

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL WELL</u>	88	93	88	91	85	93	73	86	94	66	91	73	81	87	90	89	85	89	86	100	85	87
Very well	45	51	46	49	41	45	40	49	56	38	48	32	46	45	58	44	48	44	53	31	51	30
Somewhat well	43	42	42	42	43	48	33	37	38	28	43	41	35	42	32	45	37	45	33	69	33	57
<u>TOTAL NOT WELL</u>	10	7	10	8	11	6	26	5	6	30	7	23	16	12	10	7	13	8	12	0	13	13
Not too well	7	7	5	6	8	4	21	4	2	20	5	17	13	9	10	5	10	6	8	0	9	13
Not at all well	2	0	5	2	3	2	6	0	3	10	2	6	4	3	0	2	3	2	4	0	4	0
<u>DK</u>	3	0	3	1	4	1	1	9	0	5	2	4	3	1	0	4	2	3	2	0	3	0
DK	3	0	3	1	4	1	1	9	0	5	2	4	3	1	0	4	2	3	2	0	3	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL WELL</u>	88	93	98	91	73	84	90	95	64	86	76	83	87	96	76	97	88	84	88	0		
Very well	45	53	44	49	27	50	44	52	51	51	48	50	41	51	43	33	40	55	45	0		
Somewhat well	43	39	54	42	46	34	46	43	13	35	28	33	46	45	34	64	48	29	43	0		
<u>TOTAL NOT WELL</u>	10	6	2	7	26	14	7	5	36	12	24	16	11	2	10	1	9	14	10	0		
Not too well	7	2	2	5	19	9	7	4	36	6	23	12	11	2	4	0	7	9	7	0		
Not at all well	2	4	0	1	7	5	0	1	0	6	2	4	0	1	6	1	1	6	2	0		
<u>DK</u>	3	1	0	3	1	1	3	0	0	2	0	1	2	1	14	1	3	1	3	0		
DK	3	1	0	3	1	1	3	0	0	2	0	1	2	1	14	1	3	1	3	0		

Table 30: Q6a. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Diverse

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL WELL</u>	88	88	88	88	89	89	86	93	91	91	87	97	100	92	74	90	88	87	100	100	
Very well	45	46	39	43	48	43	43	59	41	63	33	41	57	49	37	45	44	45	32	53	
Somewhat well	43	41	49	45	41	47	44	34	49	28	54	55	43	43	37	45	45	42	68	47	
<u>TOTAL NOT WELL</u>	10	12	5	9	8	9	9	4	6	8	13	2	0	8	14	6	9	10	0	0	
Not too well	7	12	4	8	5	9	8	4	5	6	13	2	0	8	13	6	7	8	0	0	
Not at all well	2	0	1	1	3	0	1	0	1	2	0	0	0	0	2	0	2	2	0	0	
<u>DK</u>	3	0	7	3	3	1	5	3	3	1	0	1	0	0	12	3	3	3	0	0	
DK	3	0	7	3	3	1	5	3	3	1	0	1	0	0	12	3	3	3	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL WELL</u>	88	78	91	93	88	85	91	89	86	91	91	83	90	93	86	93	91	85	84		
Very well	45	43	48	51	41	46	47	58	39	44	51	38	47	38	43	60	49	40	46		
Somewhat well	43	34	43	42	48	39	44	31	48	47	39	45	43	54	43	34	42	45	38		
<u>TOTAL NOT WELL</u>	10	17	7	5	9	11	7	10	8	7	7	12	6	7	14	7	8	10	16		
Not too well	7	9	7	4	8	8	6	7	8	7	4	11	4	7	13	6	6	6	16		
Not at all well	2	8	0	1	1	4	1	3	0	0	3	1	1	0	1	1	2	3	0		
<u>DK</u>	3	6	2	2	3	3	2	1	5	2	2	5	4	0	0	0	1	6	0		
DK	3	6	2	2	3	3	2	1	5	2	2	5	4	0	0	0	1	6	0		

Table 30: Q6a. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Diverse

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL WELL</u>	88	90	89	88	78	95	86	92	98	86	90	95	91	88	87	91
Very well	45	50	43	51	43	52	51	23	24	48	40	24	56	42	44	38
Somewhat well	43	40	46	36	34	43	35	69	74	37	50	71	35	47	42	53
<u>TOTAL NOT WELL</u>	10	8	7	12	21	3	8	3	0	13	5	2	8	8	11	3
Not too well	7	7	6	7	21	1	4	3	0	11	3	2	8	5	10	2
Not at all well	2	1	1	5	0	2	4	0	0	2	2	0	0	3	1	1
<u>DK</u>	3	2	4	0	1	3	6	5	2	1	5	4	1	3	2	6
DK	3	2	4	0	1	3	6	5	2	1	5	4	1	3	2	6

Table 31: Q6b. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Safe

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL WELL</u>	86	87	89	88	84	92	56	94	95	45	91	57	75	84	79	88	81	88	83	66	83	65
Very well	35	39	47	42	27	40	22	30	55	35	38	17	25	34	40	34	39	33	40	55	37	47
Somewhat well	51	48	42	46	57	52	35	64	40	10	54	40	50	51	39	54	42	55	43	11	45	18
<u>TOTAL NOT WELL</u>	13	11	11	11	15	8	41	6	5	55	8	43	25	16	21	10	18	11	15	34	16	35
Not too well	11	10	10	10	11	6	30	6	3	37	6	33	18	11	21	8	12	10	7	34	10	26
Not at all well	3	1	1	1	4	1	11	0	1	18	1	10	7	4	0	2	6	1	8	0	6	8
<u>DK</u>	1	2	0	1	0	0	3	1	0	0	1	0	0	0	0	1	1	1	2	0	1	0
DK	1	2	0	1	0	0	3	1	0	0	1	0	0	0	0	1	1	1	2	0	1	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL WELL</u>	86	95	78	92	61	88	86	89	85	87	92	88	84	91	88	77	86	84	86	0		
Very well	35	53	20	38	13	38	34	47	17	41	25	31	38	38	24	38	33	42	35	0		
Somewhat well	51	42	58	54	48	50	52	41	67	46	67	56	46	53	63	39	53	43	51	0		
<u>TOTAL NOT WELL</u>	13	4	22	7	39	12	13	11	15	13	8	12	14	9	12	22	14	13	13	0		
Not too well	11	2	11	6	27	5	13	7	12	5	7	11	12	6	4	21	12	7	11	0		
Not at all well	3	2	10	1	13	7	0	3	3	8	1	1	2	3	8	1	2	7	3	0		
<u>DK</u>	1	1	0	1	0	0	1	1	0	0	0	0	2	0	1	1	0	2	1	0		
DK	1	1	0	1	0	0	1	1	0	0	0	0	2	0	1	1	0	2	1	0		

Table 31: Q6b. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Safe

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL WELL</u>	86	89	80	85	90	84	87	85	93	83	97	86	95	86	82	85	88	86	82	79	
Very well	35	33	26	30	41	29	30	42	36	37	45	36	25	29	32	30	35	34	48	34	
Somewhat well	51	56	54	55	49	54	56	43	57	45	51	50	70	56	49	55	52	52	34	45	
<u>TOTAL NOT WELL</u>	13	11	19	15	9	16	13	13	5	16	3	14	5	14	15	14	11	13	18	21	
Not too well	11	9	15	12	8	14	10	12	5	13	0	12	5	12	14	13	10	11	0	16	
Not at all well	3	2	4	3	1	2	3	2	0	3	3	2	0	2	1	2	2	2	18	5	
<u>DK</u>	1	0	0	0	2	0	0	1	2	1	0	0	0	0	3	1	1	1	0	0	
DK	1	0	0	0	2	0	0	1	2	1	0	0	0	0	3	1	1	1	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL WELL</u>	86	85	89	95	80	87	89	84	90	84	96	90	88	89	76	89	88	87	75		
Very well	35	47	34	37	26	39	33	46	31	27	40	61	37	24	40	30	42	27	27		
Somewhat well	51	38	55	58	54	48	57	38	58	57	56	29	52	66	36	58	46	60	47		
<u>TOTAL NOT WELL</u>	13	13	11	4	18	12	10	16	9	14	4	10	9	10	24	11	11	12	25		
Not too well	11	10	8	3	16	8	8	12	6	11	3	8	9	8	17	10	10	8	21		
Not at all well	3	3	3	2	3	3	2	4	3	3	1	2	0	2	8	1	1	4	4		
<u>DK</u>	1	2	0	0	1	1	1	0	2	1	0	0	3	0	0	0	1	1	0		
DK	1	2	0	0	1	1	1	0	2	1	0	0	3	0	0	0	1	1	0		

Table 31: Q6b. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Safe

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL WELL</u>	86	83	88	93	87	89	84	91	66	90	83	81	84	83	95	83
Very well	35	35	33	49	38	16	37	28	31	36	33	29	35	36	36	32
Somewhat well	51	48	55	44	49	73	48	64	36	54	50	52	49	48	59	51
<u>TOTAL NOT WELL</u>	13	16	11	7	13	11	16	8	30	10	16	17	16	15	5	17
Not too well	11	12	9	7	11	10	9	7	28	9	12	15	16	6	4	16
Not at all well	3	4	2	0	2	1	7	1	2	1	5	2	0	8	2	1
<u>DK</u>	1	1	1	0	0	0	0	1	4	0	1	2	0	2	0	0
DK	1	1	1	0	0	0	0	1	4	0	1	2	0	2	0	0

Table 32: Q6c. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Good place to live, play, and work

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL WELL</u>	87	91	93	92	83	96	59	88	99	49	94	51	69	82	82	93	87	87	90	78	90	72
Very well	41	52	58	55	28	49	27	33	74	32	46	16	31	44	37	40	44	40	48	37	46	28
Somewhat well	46	38	35	37	55	46	33	55	25	16	48	35	38	38	45	52	44	47	42	41	44	44
<u>TOTAL NOT WELL</u>	12	8	6	7	17	4	37	12	1	45	6	45	28	17	17	7	11	12	9	22	8	28
Not too well	11	7	6	7	14	4	30	12	1	36	5	37	25	15	13	7	7	12	4	22	4	28
Not at all well	1	1	0	0	2	0	7	0	0	10	0	7	3	2	4	0	3	1	5	0	4	0
<u>DK</u>	1	2	1	1	0	0	4	0	0	6	0	4	3	1	1	0	2	0	1	0	2	0
DK	1	2	1	1	0	0	4	0	0	6	0	4	3	1	1	0	2	0	1	0	2	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL WELL</u>	87	100	87	93	57	87	89	91	94	86	87	84	86	89	94	88	89	86	87	0		
Very well	41	67	0	48	14	45	41	59	10	49	30	40	42	46	34	42	41	45	41	0		
Somewhat well	46	33	87	45	43	42	48	32	84	38	58	44	44	43	61	47	48	41	46	0		
<u>TOTAL NOT WELL</u>	12	0	13	6	43	13	10	9	6	14	13	14	13	10	6	12	10	13	12	0		
Not too well	11	0	2	6	37	11	9	5	6	11	11	13	12	7	6	10	8	12	11	0		
Not at all well	1	0	10	0	6	2	1	4	0	3	2	0	1	3	0	1	2	0	1	0		
<u>DK</u>	1	0	0	1	0	0	1	0	0	0	0	2	0	1	0	0	1	1	1	0		
DK	1	0	0	1	0	0	1	0	0	0	0	2	0	1	0	0	1	1	1	0		

Table 32: Q6c. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Good place to live, play, and work

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL WELL</u>	87	87	89	88	88	86	90	82	91	83	100	87	82	93	84	86	89	87	100	84	
Very well	41	41	33	38	46	39	36	44	46	45	39	44	43	42	36	41	42	41	48	41	
Somewhat well	46	45	56	50	41	46	55	39	45	38	61	43	38	51	48	46	47	46	52	43	
<u>TOTAL NOT WELL</u>	12	13	11	12	11	14	10	14	8	17	0	9	18	7	16	13	11	12	0	0	
Not too well	11	13	8	11	10	14	8	13	8	15	0	9	18	5	16	12	10	11	0	0	
Not at all well	1	0	2	1	1	0	2	2	0	2	0	0	0	2	0	1	1	1	0	0	
<u>DK</u>	1	0	0	0	2	0	0	3	1	1	0	4	0	0	0	1	1	0	0	16	
DK	1	0	0	0	2	0	0	3	1	1	0	4	0	0	0	1	1	0	0	16	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL WELL</u>	87	87	89	89	86	88	88	85	90	86	91	82	96	89	89	88	92	84	81		
Very well	41	50	45	43	30	47	38	52	42	34	44	63	53	33	46	38	55	28	30		
Somewhat well	46	36	44	46	56	41	50	33	49	52	47	19	42	55	43	50	37	56	50		
<u>TOTAL NOT WELL</u>	12	13	10	10	14	11	12	15	9	14	9	14	4	11	11	12	7	16	19		
Not too well	11	13	8	8	12	11	10	15	7	11	9	12	4	11	8	10	7	13	18		
Not at all well	1	0	2	2	1	1	2	0	2	3	1	2	0	0	3	2	0	2	1		
<u>DK</u>	1	0	1	1	0	0	0	0	1	1	0	4	0	0	0	0	1	1	0		
DK	1	0	1	1	0	0	0	0	1	1	0	4	0	0	0	0	1	1	0		

Table 32: Q6c. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Good place to live, play, and work

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL WELL</u>	87	84	89	85	89	83	88	93	90	86	89	91	82	89	89	90
Very well	41	41	40	53	31	36	45	42	35	40	42	39	39	45	40	40
Somewhat well	46	43	49	32	58	47	43	51	55	46	47	53	43	44	49	49
<u>TOTAL NOT WELL</u>	12	14	10	15	11	15	11	7	10	13	10	9	17	11	11	9
Not too well	11	13	9	15	9	14	9	7	8	12	8	8	15	9	11	7
Not at all well	1	2	1	0	2	1	2	0	2	1	2	1	2	1	0	2
<u>DK</u>	1	1	0	0	0	2	1	0	0	0	1	0	1	0	0	1
DK	1	1	0	0	0	2	1	0	0	0	1	0	1	0	0	1

Table 33: Q6d. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Accepting

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL WELL</u>	91	92	97	94	89	98	68	92	99	64	96	69	79	88	88	95	88	93	90	80	90	68
Very well	45	51	57	54	37	53	29	39	65	34	50	22	41	43	40	47	47	44	53	17	51	20
Somewhat well	46	42	39	41	52	46	39	53	34	31	46	48	38	44	48	48	40	49	37	62	39	48
<u>TOTAL NOT WELL</u>	6	5	2	4	8	1	25	5	0	36	2	27	18	11	12	2	10	5	7	20	7	32
Not too well	5	5	2	4	6	1	19	5	0	26	2	20	14	8	12	1	6	4	3	20	3	32
Not at all well	1	0	0	0	3	0	6	0	0	10	0	6	4	3	0	0	4	0	5	0	4	0
<u>DK</u>	2	3	1	2	3	1	7	3	0	0	2	4	3	2	0	3	2	2	3	0	3	0
DK	2	3	1	2	3	1	7	3	0	0	2	4	3	2	0	3	2	2	3	0	3	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL WELL</u>	91	98	84	97	63	91	92	97	83	92	86	93	86	97	86	94	93	86	91	0		
Very well	45	58	39	51	24	53	42	58	60	54	50	48	47	52	33	36	43	50	45	0		
Somewhat well	46	40	45	46	39	38	50	39	23	39	36	46	39	46	53	58	50	36	46	0		
<u>TOTAL NOT WELL</u>	6	0	16	1	34	8	5	2	17	7	12	5	9	2	10	4	5	9	6	0		
Not too well	5	0	11	1	27	5	5	2	12	4	8	5	9	1	4	4	5	4	5	0		
Not at all well	1	0	4	0	7	3	0	0	5	2	3	1	0	1	6	0	0	5	1	0		
<u>DK</u>	2	2	0	2	3	1	3	1	0	1	2	1	5	0	4	2	2	5	2	0		
DK	2	2	0	2	3	1	3	1	0	1	2	1	5	0	4	2	2	5	2	0		

Table 33: Q6d. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Accepting

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8		
<u>TOTAL WELL</u>	91	91	92	91	93	90	92	94	93	84	97	95	100	100	80	93	94	91	100	100		
Very well	45	51	35	44	45	41	46	55	35	37	43	47	69	44	33	46	47	46	18	53		
Somewhat well	46	40	56	48	48	50	46	39	58	47	54	49	31	56	47	47	47	46	82	47		
<u>TOTAL NOT WELL</u>	6	8	6	7	3	7	7	4	2	12	3	4	0	0	13	5	4	6	0	0		
Not too well	5	8	5	7	2	7	6	4	1	10	3	4	0	0	11	4	4	5	0	0		
Not at all well	1	0	1	1	1	0	1	0	1	3	0	0	0	0	2	0	0	1	0	0		
<u>DK</u>	2	1	2	2	4	3	0	3	5	3	0	1	0	0	7	2	2	3	0	0		
DK	2	1	2	2	4	3	0	3	5	3	0	1	0	0	7	2	2	3	0	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39			
<u>TOTAL WELL</u>	91	89	91	95	90	90	93	87	92	94	93	88	92	91	93	96	94	88	90			
Very well	45	47	50	47	36	49	43	55	42	42	43	54	58	31	40	46	54	35	43			
Somewhat well	46	42	42	48	54	42	50	32	50	52	49	34	33	60	53	50	41	54	47			
<u>TOTAL NOT WELL</u>	6	9	7	4	5	8	4	12	5	2	6	8	3	8	7	2	4	8	9			
Not too well	5	6	6	3	4	6	3	9	4	2	4	7	2	8	6	2	4	5	8			
Not at all well	1	3	1	1	1	2	1	3	1	0	2	1	1	1	1	0	0	3	1			
<u>DK</u>	2	2	2	2	5	2	3	1	3	4	2	4	5	1	0	1	2	3	1			
DK	2	2	2	2	5	2	3	1	3	4	2	4	5	1	0	1	2	3	1			

Table 33: Q6d. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Accepting

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL WELL</u>	91	91	92	95	89	95	90	90	93	93	91	92	93	88	93	93
Very well	45	48	41	56	39	46	49	33	35	47	43	34	52	41	39	44
Somewhat well	46	43	51	40	50	49	41	57	58	46	48	58	41	46	54	49
<u>TOTAL NOT WELL</u>	6	6	5	5	10	2	8	4	2	6	6	3	6	7	6	5
Not too well	5	5	4	3	10	2	4	4	2	5	4	3	6	4	4	4
Not at all well	1	1	1	1	0	1	4	0	0	1	2	0	0	3	1	1
<u>DK</u>	2	3	2	0	1	3	2	5	5	1	3	5	1	5	2	1
DK	2	3	2	0	1	3	2	5	5	1	3	5	1	5	2	1

Table 34: Q6e. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Growing

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL WELL</u>	82	88	82	85	78	89	59	79	92	64	86	63	65	80	54	90	79	84	80	100	78	97
Very well	31	39	29	35	27	38	13	27	41	22	34	18	39	40	14	28	35	29	38	70	36	38
Somewhat well	51	48	53	50	51	52	46	52	52	42	52	45	25	41	40	62	44	54	42	30	42	59
<u>TOTAL NOT WELL</u>	14	9	14	11	17	8	28	16	5	36	10	32	21	14	44	6	15	13	10	0	15	3
Not too well	11	7	9	8	14	8	20	11	5	28	9	21	9	9	40	5	13	10	10	0	13	3
Not at all well	3	1	4	3	3	0	9	5	0	8	1	12	12	5	4	1	2	3	0	0	3	0
<u>DK</u>	5	4	4	4	6	2	13	4	2	0	4	5	15	6	2	4	6	3	9	0	7	0
DK	5	4	4	4	6	2	13	4	2	0	4	5	15	6	2	4	6	3	9	0	7	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL WELL</u>	82	94	52	86	65	71	87	78	34	76	56	79	88	79	82	78	84	80	0	82		
Very well	31	44	25	32	29	34	30	28	12	35	34	35	23	35	32	24	32	30	0	31		
Somewhat well	51	50	26	54	36	36	57	50	22	41	22	44	65	44	50	54	53	49	0	51		
<u>TOTAL NOT WELL</u>	14	3	41	10	33	24	10	22	41	21	31	20	9	12	11	14	12	19	0	14		
Not too well	11	2	25	9	22	19	8	22	27	18	22	19	8	4	10	9	9	16	0	11		
Not at all well	3	1	17	2	11	4	2	0	15	3	9	1	1	8	1	5	3	3	0	3		
<u>DK</u>	5	3	7	3	3	6	3	0	25	3	13	1	3	9	7	8	4	2	0	5		
DK	5	3	7	3	3	6	3	0	25	3	13	1	3	9	7	8	4	2	0	5		

Table 34: Q6e. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Growing

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL WELL</u>	82	77	79	78	85	81	76	91	81	82	87	77	72	87	88	81	83	81	100	92	
Very well	31	37	24	31	32	35	27	30	35	33	30	21	30	33	20	27	30	31	28	35	
Somewhat well	51	40	55	47	53	46	49	61	46	49	57	56	42	54	68	54	53	50	72	57	
<u>TOTAL NOT WELL</u>	14	18	17	18	10	13	20	5	13	16	13	7	25	13	6	12	12	15	0	0	
Not too well	11	17	10	14	8	9	16	4	10	14	9	7	17	11	6	10	9	12	0	0	
Not at all well	3	1	6	4	2	3	4	0	3	1	4	0	8	2	0	2	3	3	0	0	
<u>DK</u>	5	5	4	5	5	6	3	4	6	3	0	16	3	0	6	7	5	5	0	8	
DK	5	5	4	5	5	6	3	4	6	3	0	16	3	0	6	7	5	5	0	8	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>TOTAL WELL</u>	82	94	86	78	73	89	76	95	86	77	74	78	86	90	73	74	85	75	86		
Very well	31	33	34	27	32	33	29	36	31	28	30	29	27	26	32	34	35	27	26		
Somewhat well	51	61	52	50	41	56	47	59	55	49	43	49	59	64	41	40	50	49	60		
<u>TOTAL NOT WELL</u>	14	6	12	15	19	9	17	4	13	13	20	11	13	7	22	22	11	20	7		
Not too well	11	6	8	13	13	7	13	3	9	10	16	11	8	5	22	18	8	16	7		
Not at all well	3	0	4	2	6	2	3	1	3	3	4	0	5	3	0	4	3	4	0		
<u>DK</u>	5	0	2	7	9	1	8	1	2	10	6	11	1	3	5	4	4	5	7		
DK	5	0	2	7	9	1	8	1	2	10	6	11	1	3	5	4	4	5	7		

Table 34: Q6e. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Growing

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL WELL</u>	82	86	79	74	83	81	85	79	93	79	85	84	89	82	73	87
Very well	31	32	30	30	25	40	31	20	39	31	30	28	31	32	31	27
Somewhat well	51	54	49	44	58	41	54	59	53	49	55	57	58	51	42	60
<u>TOTAL NOT WELL</u>	14	9	17	17	17	11	10	16	7	15	11	12	5	13	22	9
Not too well	11	7	13	14	17	9	5	14	4	14	7	10	5	9	19	6
Not at all well	3	2	3	3	0	2	5	2	4	2	4	3	0	4	3	4
<u>DK</u>	5	5	4	9	0	8	5	5	0	5	4	3	6	5	5	4
DK	5	5	4	9	0	8	5	5	0	5	4	3	6	5	5	4

Table 35: Q6f. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Up and coming

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL WELL</u>	67	75	64	70	63	79	47	51	80	49	72	40	47	65	43	74	63	70	58	66	64	63
Very well	16	25	14	20	12	24	5	6	38	20	19	5	15	21	5	16	22	14	33	42	26	10
Somewhat well	50	50	49	50	50	55	42	45	42	28	53	36	32	44	38	59	40	56	25	23	39	53
<u>TOTAL NOT WELL</u>	24	19	21	20	28	14	49	29	10	51	17	54	40	26	53	15	27	22	29	34	23	35
Not too well	18	16	15	16	21	13	31	22	7	25	15	34	31	20	43	10	23	16	23	34	19	31
Not at all well	6	4	5	4	7	1	18	7	2	26	2	20	9	6	10	4	4	6	5	0	4	4
<u>DK</u>	10	6	16	10	9	7	4	21	11	0	10	6	13	10	4	11	10	9	14	0	12	1
DK	10	6	16	10	9	7	4	21	11	0	10	6	13	10	4	11	10	9	14	0	12	1
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL WELL</u>	67	84	41	72	39	61	71	81	26	69	36	70	70	64	62	55	69	64	0	67		
Very well	16	33	13	19	9	23	14	34	0	26	14	18	11	20	18	11	17	15	0	16		
Somewhat well	50	50	28	53	31	38	57	47	26	43	22	52	59	44	44	44	53	49	0	50		
<u>TOTAL NOT WELL</u>	24	8	59	19	49	32	20	18	72	23	57	23	17	28	29	29	22	26	0	24		
Not too well	18	7	27	17	27	22	15	15	6	18	33	21	13	14	25	22	17	22	0	18		
Not at all well	6	1	32	3	22	10	4	3	66	5	24	2	4	14	4	8	6	4	0	6		
<u>DK</u>	10	8	0	8	12	7	10	2	2	8	7	7	13	8	9	16	8	10	0	10		
DK	10	8	0	8	12	7	10	2	2	8	7	7	13	8	9	16	8	10	0	10		

Table 35: Q6f. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Up and coming

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL WELL</u>	67	65	67	66	68	71	64	67	72	62	78	53	57	77	78	67	70	65	87	81	
Very well	16	20	17	19	15	25	14	14	17	12	22	15	9	27	14	17	18	16	13	30	
Somewhat well	50	45	51	47	53	46	50	53	56	49	56	38	47	50	64	50	52	49	74	51	
<u>TOTAL NOT WELL</u>	24	26	25	26	22	18	30	22	20	28	16	27	30	17	11	21	20	25	10	6	
Not too well	18	19	18	19	18	16	21	18	15	23	13	22	18	13	11	16	15	19	10	6	
Not at all well	6	7	7	7	4	2	9	3	6	5	3	5	12	4	0	5	5	6	0	0	
<u>DK</u>	10	9	8	8	10	11	6	11	8	10	6	20	13	6	10	12	10	10	3	13	
DK	10	9	8	8	10	11	6	11	8	10	6	20	13	6	10	12	10	10	3	13	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>TOTAL WELL</u>	67	73	71	61	63	72	62	75	72	62	62	64	72	76	59	57	70	61	68		
Very well	16	7	20	14	28	14	19	19	10	19	20	22	16	13	8	17	20	11	18		
Somewhat well	50	67	52	47	35	58	43	56	62	43	42	41	56	64	51	40	50	50	50		
<u>TOTAL NOT WELL</u>	24	20	17	26	30	18	27	14	21	25	30	23	18	17	30	36	20	31	17		
Not too well	18	19	12	21	20	15	20	11	17	22	18	22	12	13	25	29	16	23	14		
Not at all well	6	1	5	5	9	3	7	3	4	3	11	1	6	4	5	7	4	8	2		
<u>DK</u>	10	7	11	13	7	9	11	11	7	13	8	13	10	6	11	6	10	8	15		
DK	10	7	11	13	7	9	11	11	7	13	8	13	10	6	11	6	10	8	15		

Table 35: Q6f. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Up and coming

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL WELL</u>	67	68	67	67	72	69	62	67	71	69	64	68	72	64	70	64
Very well	16	19	15	10	18	29	15	14	15	18	15	14	20	19	18	11
Somewhat well	50	50	52	57	54	40	47	53	56	51	50	54	53	45	52	53
<u>TOTAL NOT WELL</u>	24	20	25	21	28	23	26	25	7	24	22	18	18	20	26	24
Not too well	18	17	18	14	24	15	19	20	7	18	17	15	15	18	18	17
Not at all well	6	3	7	7	4	9	6	5	0	6	5	3	3	2	8	7
<u>DK</u>	10	12	7	12	0	8	13	8	22	6	13	14	10	16	4	12
DK	10	12	7	12	0	8	13	8	22	6	13	14	10	16	4	12

Table 36: Q6g. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Affordable

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL WELL</u>	45	49	51	50	40	45	28	56	55	29	47	35	18	33	38	56	39	49	38	0	44	7
Very well	7	8	14	10	3	7	3	7	15	11	7	5	0	3	4	10	4	8	5	0	5	1
Somewhat well	38	41	37	39	37	38	24	49	40	18	40	30	18	30	34	46	34	41	33	0	39	6
<u>TOTAL NOT WELL</u>	51	49	45	47	56	53	68	35	36	71	50	62	80	65	59	38	56	48	59	100	51	92
Not too well	34	34	30	33	36	39	32	25	22	23	36	27	36	40	39	28	37	32	39	51	31	70
Not at all well	17	14	15	15	20	14	36	11	13	49	14	34	44	25	20	10	19	16	20	49	19	22
<u>DK</u>	4	2	4	3	5	2	4	9	9	0	4	3	3	1	3	6	5	3	3	0	6	1
DK	4	2	4	3	5	2	4	9	9	0	4	3	3	1	3	6	5	3	3	0	6	1
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL WELL</u>	45	63	17	49	27	45	45	53	24	51	28	48	59	35	37	29	52	26	0	45		
Very well	7	14	2	7	2	7	7	14	14	7	8	5	13	3	7	3	8	5	0	7		
Somewhat well	38	49	15	42	25	38	39	38	10	44	20	43	46	32	30	26	44	21	0	38		
<u>TOTAL NOT WELL</u>	51	33	83	47	73	53	51	42	76	47	72	50	38	60	61	58	44	74	0	51		
Not too well	34	26	41	34	38	34	35	40	34	33	35	33	26	37	43	41	32	47	0	34		
Not at all well	17	6	42	13	35	19	16	2	42	14	37	17	12	24	18	17	12	28	0	17		
<u>DK</u>	4	4	0	3	0	2	3	5	0	2	0	2	3	5	2	13	4	0	0	4		
DK	4	4	0	3	0	2	3	5	0	2	0	2	3	5	2	13	4	0	0	4		

Table 36: Q6g. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Affordable

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS			
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13			
<u>TOTAL WELL</u>	45	48	50	49	41	52	47	32	51	46	42	59	41	41	41	47	46	45	20	44			
Very well	7	5	10	7	6	7	8	4	8	6	7	12	0	11	3	8	7	7	0	7			
Somewhat well	38	43	40	41	36	45	39	28	43	39	35	47	41	30	37	39	39	39	20	38			
<u>TOTAL NOT WELL</u>	51	49	49	49	54	45	52	64	43	52	55	33	54	59	54	49	50	51	77	48			
Not too well	34	28	30	29	40	29	29	48	31	32	32	31	41	43	38	37	35	34	48	35			
Not at all well	17	21	19	20	14	15	23	16	12	21	23	1	13	16	17	12	15	17	30	13			
<u>DK</u>	4	3	1	2	5	4	1	4	6	2	4	8	5	0	5	4	4	4	3	8			
DK	4	3	1	2	5	4	1	4	6	2	4	8	5	0	5	4	4	4	3	8			
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD				
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42				
<u>TOTAL WELL</u>	45	53	42	45	43	47	44	42	51	40	49	48	48	57	44	35	50	33	61				
Very well	7	5	4	10	9	4	9	1	7	9	9	9	6	12	7	3	10	3	4				
Somewhat well	38	48	38	35	35	42	35	41	44	31	40	39	42	45	37	31	39	30	57				
<u>TOTAL NOT WELL</u>	51	43	55	50	56	50	52	53	48	56	48	47	48	39	56	64	47	62	36				
Not too well	34	36	31	35	37	33	35	39	28	37	33	39	32	30	35	39	33	40	25				
Not at all well	17	7	24	15	19	16	17	14	20	18	15	8	16	10	21	26	15	22	11				
<u>DK</u>	4	4	3	5	1	4	4	6	2	4	3	5	3	4	0	1	3	5	4				
DK	4	4	3	5	1	4	4	6	2	4	3	5	3	4	0	1	3	5	4				

Table 36: Q6g. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Affordable

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL WELL</u>	45	40	49	44	38	46	55	38	58	42	51	46	36	49	48	53
Very well	7	5	8	3	3	6	13	2	14	4	10	7	5	6	4	14
Somewhat well	38	35	41	41	34	39	42	36	44	38	41	39	31	43	44	39
<u>TOTAL NOT WELL</u>	51	55	48	48	62	52	42	59	34	55	45	48	61	44	49	45
Not too well	34	38	31	28	51	24	28	43	25	36	31	36	43	31	29	31
Not at all well	17	16	18	20	12	28	14	16	8	19	13	13	18	13	20	14
<u>DK</u>	4	5	3	8	0	2	4	4	8	3	4	6	3	7	4	2
DK	4	5	3	8	0	2	4	4	8	3	4	6	3	7	4	2

Table 37: Q6h. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Great location

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL WELL</u>	88	87	93	90	87	90	85	85	92	81	92	74	89	92	64	92	87	89	90	100	88	100
Very well	43	44	41	43	44	48	37	37	66	51	48	25	55	48	32	43	44	44	63	77	50	22
Somewhat well	45	44	51	47	43	43	48	48	26	29	44	49	33	44	32	49	43	45	27	23	38	78
<u>TOTAL NOT WELL</u>	10	11	4	8	13	8	15	12	5	19	7	26	11	8	36	6	13	10	10	0	12	0
Not too well	6	8	4	6	6	5	7	7	5	13	5	12	6	6	21	2	7	6	6	0	6	0
Not at all well	4	4	0	2	7	3	8	5	0	6	2	14	5	2	15	3	6	4	4	0	7	0
<u>DK</u>	1	1	3	2	0	1	0	2	3	0	1	0	0	0	0	3	0	1	0	0	0	0
DK	1	1	3	2	0	1	0	2	3	0	1	0	0	0	0	3	0	1	0	0	0	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL WELL</u>	88	92	82	90	79	88	90	98	81	90	79	83	89	94	90	91	92	82	0	88		
Very well	43	64	56	43	36	51	41	62	41	52	49	39	38	50	51	43	47	35	0	43		
Somewhat well	45	28	26	47	42	37	49	36	40	39	30	43	51	44	38	48	45	47	0	45		
<u>TOTAL NOT WELL</u>	10	5	18	9	21	12	8	2	19	10	21	16	10	6	6	9	7	18	0	10		
Not too well	6	1	16	4	16	8	5	2	19	5	18	11	5	2	3	4	5	9	0	6		
Not at all well	4	4	2	4	6	4	3	0	0	5	3	5	4	4	3	5	2	9	0	4		
<u>DK</u>	1	4	0	1	0	0	2	0	0	0	0	1	2	0	4	0	1	0	0	1		
DK	1	4	0	1	0	0	2	0	0	0	0	1	2	0	4	0	1	0	0	1		

Table 37: Q6h. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Great location

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL WELL</u>	88	87	92	90	86	90	91	82	91	88	97	73	82	98	90	86	89	88	95	92	
Very well	43	51	43	47	40	52	44	43	41	47	37	32	38	67	32	44	45	43	64	36	
Somewhat well	45	37	48	42	46	38	47	39	50	41	60	40	44	32	58	42	44	45	31	57	
<u>TOTAL NOT WELL</u>	10	10	7	9	13	7	8	16	9	11	3	23	16	2	8	12	10	11	5	0	
Not too well	6	10	5	8	4	6	8	5	3	11	3	5	8	2	4	5	5	6	5	0	
Not at all well	4	0	2	1	8	2	0	11	6	0	0	18	8	0	4	7	5	5	0	0	
<u>DK</u>	1	2	1	2	1	3	1	2	0	1	0	4	2	0	2	2	2	1	0	8	
DK	1	2	1	2	1	3	1	2	0	1	0	4	2	0	2	2	2	1	0	8	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL WELL</u>	88	91	91	87	83	91	85	88	94	83	87	78	94	92	98	83	90	86	90	
Very well	43	33	42	42	62	38	50	42	36	52	48	31	28	35	64	57	43	40	57	
Somewhat well	45	58	49	44	21	53	35	46	58	32	39	48	66	56	34	26	47	46	33	
<u>TOTAL NOT WELL</u>	10	9	8	10	17	8	13	11	6	13	12	22	6	4	2	17	8	14	10	
Not too well	6	6	4	5	9	5	7	4	6	7	6	2	1	4	2	13	6	7	3	
Not at all well	4	3	3	4	8	3	6	6	0	6	6	20	5	0	0	3	2	6	7	
<u>DK</u>	1	0	1	4	0	0	2	1	0	4	1	0	0	4	0	0	2	1	0	
DK	1	0	1	4	0	0	2	1	0	4	1	0	0	4	0	0	2	1	0	

Table 37: Q6h. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Great location

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL WELL</u>	88	86	91	80	86	91	91	94	92	85	92	93	86	85	86	98
Very well	43	47	42	35	41	62	39	44	50	45	42	46	51	40	40	44
Somewhat well	45	39	49	45	45	29	52	50	43	41	50	47	35	45	46	54
<u>TOTAL NOT WELL</u>	10	12	9	18	14	7	6	6	8	13	6	7	12	12	13	2
Not too well	6	5	6	10	9	6	1	2	8	9	3	4	6	4	9	1
Not at all well	4	6	3	8	5	1	5	4	0	5	4	2	6	7	4	1
<u>DK</u>	1	2	1	1	0	3	3	0	0	1	2	0	1	4	1	0
DK	1	2	1	1	0	3	3	0	0	1	2	0	1	4	1	0

Table 38: Q7. Do you think the rate of growth and development in general in Milpitas is (SPLIT SAMPLE A: too fast, about right, or too slow) (SPLIT SAMPLE B: too slow, about right, or too fast)?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL TOO FAST</u>	41	31	43	36	46	32	67	43	33	79	37	60	100	100	0	0	53	35	55	72	53	59
Much too fast	17	12	15	13	21	10	44	15	8	55	13	37	100	42	0	0	20	16	26	43	21	21
Somewhat too fast	24	19	28	23	25	23	23	28	25	24	24	22	0	58	0	0	33	19	29	28	32	38
<u>TOTAL TOO SLOW</u>	10	13	2	9	11	9	13	8	6	14	9	16	0	0	100	0	9	10	10	0	8	6
Somewhat too slow	7	9	2	6	8	8	7	7	3	11	6	12	0	0	75	0	5	9	6	0	5	2
Much too slow	2	4	1	2	3	1	6	2	3	3	2	4	0	0	25	0	5	1	4	0	3	4
<u>ABOUT RIGHT/DK/NA</u>	49	56	54	55	43	59	20	48	61	7	54	24	0	0	0	100	38	55	36	28	39	36
About right	45	53	49	51	39	56	18	37	58	7	50	21	0	0	0	91	32	51	33	20	33	33
DK/NA	4	3	6	4	5	2	2	12	4	0	4	3	0	0	0	9	5	4	3	8	6	3

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL TOO FAST</u>	41	29	55	39	57	55	34	54	28	58	43	33	37	42	46	65	42	33	43	39
Much too fast	17	7	35	14	36	25	13	21	18	24	29	9	15	19	21	40	17	15	21	13
Somewhat too fast	24	22	20	25	21	30	21	33	10	34	13	25	22	23	25	25	25	18	22	26
<u>TOTAL TOO SLOW</u>	10	3	23	9	17	13	8	12	18	11	18	19	7	8	1	2	8	16	7	13
Somewhat too slow	7	1	18	7	10	8	7	9	10	8	7	14	6	6	1	1	6	13	5	9
Much too slow	2	1	5	2	7	5	1	3	8	3	11	5	1	2	0	1	2	2	2	3
<u>ABOUT RIGHT/DK/NA</u>	49	68	22	52	26	33	58	34	54	31	39	48	56	50	53	32	50	51	50	48
About right	45	65	14	48	24	30	53	31	54	29	35	43	53	48	42	27	47	45	46	44
DK/NA	4	3	8	4	3	3	5	3	0	2	4	4	3	2	11	5	3	7	5	4

Table 38: Q7. Do you think the rate of growth and development in general in Milpitas is (SPLIT SAMPLE A: too fast, about right, or too slow) (SPLIT SAMPLE B: too slow, about right, or too fast)?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL TOO FAST</u>	41	39	49	44	36	39	49	31	43	60	49	36	45	31	25	34	37	41	65	17	
Much too fast	17	16	21	18	15	17	20	14	16	30	21	9	18	12	10	12	15	17	26	14	
Somewhat too fast	24	23	28	26	21	23	28	16	27	31	28	27	27	18	15	22	23	24	39	3	
<u>TOTAL TOO SLOW</u>	10	15	8	12	8	14	9	11	5	5	11	15	9	13	6	10	11	10	12	0	
Somewhat too slow	7	10	7	8	7	12	5	9	5	1	10	13	6	9	5	8	8	8	12	0	
Much too slow	2	5	1	3	1	2	4	1	1	4	2	2	3	3	1	2	2	3	0	0	
<u>ABOUT RIGHT/DK/NA</u>	49	46	43	45	56	47	43	58	51	34	40	49	46	57	69	56	52	49	24	83	
About right	45	44	41	43	49	46	40	51	47	32	37	42	41	54	58	50	48	44	21	80	
DK/NA	4	1	3	2	7	1	3	8	4	2	3	7	5	2	10	6	5	4	3	3	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL TOO FAST</u>	41	43	48	38	34	46	37	41	51	32	42	49	34	36	42	44	36	46	45		
Much too fast	17	18	19	14	16	19	15	18	20	14	16	20	12	13	15	19	13	22	19		
Somewhat too fast	24	24	29	24	18	27	22	23	32	18	26	29	22	23	27	24	23	25	26		
<u>TOTAL TOO SLOW</u>	10	10	5	9	18	7	12	8	6	15	9	8	6	5	9	23	9	9	19		
Somewhat too slow	7	7	4	7	13	5	9	8	3	12	7	8	4	5	8	15	6	7	13		
Much too slow	2	3	1	2	4	2	3	1	3	3	2	0	1	1	0	8	2	2	6		
<u>ABOUT RIGHT/DK/NA</u>	49	48	47	53	48	47	51	50	43	53	49	43	61	59	49	33	55	45	36		
About right	45	42	43	48	46	42	47	45	40	50	44	35	58	57	45	31	51	40	33		
DK/NA	4	6	4	5	3	5	4	5	3	4	4	9	3	2	4	2	4	5	3		

Table 38: Q7. Do you think the rate of growth and development in general in Milpitas is (SPLIT SAMPLE A: too fast, about right, or too slow) (SPLIT SAMPLE B: too slow, about right, or too fast)?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL TOO FAST</u>	41	36	47	38	34	42	46	52	35	38	45	45	31	42	47	48
Much too fast	17	16	18	14	10	16	23	20	23	13	22	21	12	21	15	23
Somewhat too fast	24	20	28	24	23	26	23	32	12	24	23	24	19	22	32	24
<u>TOTAL TOO SLOW</u>	10	12	7	9	19	7	8	8	0	12	6	4	13	12	12	2
Somewhat too slow	7	10	4	6	15	6	6	7	0	9	5	4	11	10	7	1
Much too slow	2	2	3	4	4	1	2	0	0	3	1	0	2	2	5	1
<u>ABOUT RIGHT/DK/NA</u>	49	52	46	53	47	50	47	41	65	50	48	51	56	46	42	51
About right	45	47	43	47	42	47	43	39	59	45	45	47	51	43	39	47
DK/NA	4	5	3	6	5	3	4	1	6	5	4	3	6	3	3	4

Table 39: Q8. Keeping in mind that this survey is completely confidential, I'd like to know more about your experiences with public safety in Milpitas. Have you personally interacted with a Milpitas police officer for any reason in the last year?

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL YES</u>	32	31	29	31	33	29	45	29	30	58	31	36	38	41	30	24	100	0	100	100	100	100
Yes, self	20	19	19	19	21	20	29	13	21	45	19	26	24	26	18	16	63	0	67	93	61	69
Yes, household member	5	7	7	7	4	4	6	8	4	8	6	4	5	9	7	2	17	0	11	0	16	19
Yes, both	7	6	3	5	8	5	9	8	6	5	7	6	9	7	5	7	21	0	23	7	22	12
<u>NO</u>	67	68	70	69	65	70	54	68	70	42	68	62	61	57	70	75	0	100	0	0	0	0
No, neither	67	68	70	69	65	70	54	68	70	42	68	62	61	57	70	75	0	100	0	0	0	0
<u>DK/NA</u>	1	0	1	0	2	0	1	2	0	0	1	1	1	1	0	1	0	0	0	0	0	0
DK/NA	1	0	1	0	2	0	1	2	0	0	1	1	1	1	0	1	0	0	0	0	0	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL YES</u>	32	30	38	32	36	47	24	48	52	47	49	37	19	32	34	45	29	42	29	34
Yes, self	20	20	22	20	24	28	15	33	30	27	33	23	10	20	24	31	17	29	21	19
Yes, household member	5	4	0	6	1	9	4	6	0	11	3	10	6	2	1	2	6	4	3	8
Yes, both	7	6	16	6	11	10	5	8	22	9	13	5	3	9	9	12	6	9	6	7
<u>NO</u>	67	70	59	68	61	52	76	52	48	52	51	62	80	67	64	55	70	58	70	64
No, neither	67	70	59	68	61	52	76	52	48	52	51	62	80	67	64	55	70	58	70	64
<u>DK/NA</u>	1	0	3	0	3	1	1	0	0	1	0	1	0	2	2	0	1	0	1	2
DK/NA	1	0	3	0	3	1	1	0	0	1	0	1	0	2	2	0	1	0	1	2

Table 39: Q8. Keeping in mind that this survey is completely confidential, I'd like to know more about your experiences with public safety in Milpitas. Have you personally interacted with a Milpitas police officer for any reason in the last year?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL YES</u>	32	29	37	33	28	27	38	26	31	44	36	33	36	21	13	26	29	33	27	17	
Yes, self	20	17	23	20	19	21	20	21	18	26	21	24	20	14	10	17	19	20	15	12	
Yes, household member	5	7	5	6	4	4	8	1	8	9	6	5	5	3	2	3	4	6	2	0	
Yes, both	7	5	9	7	5	3	11	4	5	9	9	5	11	4	2	5	6	7	11	5	
<u>NO</u>	67	70	62	66	70	72	61	73	68	55	62	66	63	79	87	74	70	66	73	83	
No, neither	67	70	62	66	70	72	61	73	68	55	62	66	63	79	87	74	70	66	73	83	
<u>DK/NA</u>	1	1	1	1	1	1	1	1	1	1	3	1	1	0	0	0	1	1	0	0	
DK/NA	1	1	1	1	1	1	1	1	1	1	3	1	1	0	0	0	1	1	0	0	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81	
<u>TOTAL YES</u>	32	32	38	26	29	36	27	31	39	25	30	50	29	20	38	35	31	31	40	
Yes, self	20	19	25	16	19	22	17	24	21	18	17	36	14	15	17	25	19	21	23	
Yes, household member	5	10	5	3	4	7	3	4	10	2	5	6	8	4	10	3	7	2	9	
Yes, both	7	3	9	7	6	6	6	3	8	4	9	7	8	1	11	8	5	9	8	
<u>NO</u>	67	68	60	72	70	64	71	68	60	74	68	50	71	79	62	63	69	67	58	
No, neither	67	68	60	72	70	64	71	68	60	74	68	50	71	79	62	63	69	67	58	
<u>DK/NA</u>	1	0	1	2	0	1	1	1	1	1	1	1	0	0	1	2	0	2	1	
DK/NA	1	0	1	2	0	1	1	1	1	1	1	1	0	0	1	2	0	2	1	

Table 39: Q8. Keeping in mind that this survey is completely confidential, I'd like to know more about your experiences with public safety in Milpitas. Have you personally interacted with a Milpitas police officer for any reason in the last year?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL YES</u>	32	28	35	23	40	27	30	32	42	30	33	36	27	29	34	36
Yes, self	20	21	19	13	27	23	19	17	22	21	19	19	24	18	18	20
Yes, household member	5	3	7	7	8	1	4	4	10	6	5	6	2	5	10	4
Yes, both	7	4	9	2	6	3	8	11	10	4	9	11	2	6	6	12
<u>NO</u>	67	71	64	76	59	71	68	68	58	68	67	64	72	71	65	63
No, neither	67	71	64	76	59	71	68	68	58	68	67	64	72	71	65	63
<u>DK/NA</u>	1	1	1	1	0	2	1	0	0	1	1	0	1	1	2	1
DK/NA	1	1	1	1	0	2	1	0	0	1	1	0	1	1	2	1

Table 40: Q9. In general, how satisfied or dissatisfied were you with the professionalism of the Milpitas police officer?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	222	64	42	106	116	119	56	47	55	21	179	42	45	118	21	83	222	0	119	12	184	33
<u>TOTAL SATISFIED</u>	83	84	66	77	89	84	84	81	90	73	85	75	85	83	75	85	83	0	100	0	100	0
Very satisfied	54	55	42	50	57	62	54	32	69	40	56	46	68	56	56	51	54	0	100	0	65	0
Somewhat satisfied	29	29	23	27	32	21	30	49	22	32	29	29	17	27	19	34	29	0	0	0	35	0
<u>TOTAL DISSATISFIED</u>	15	10	34	20	11	14	16	17	5	27	13	24	15	17	9	14	15	0	0	100	0	100
Somewhat dissatisfied	10	3	28	13	6	9	9	11	2	3	10	8	4	9	9	10	10	0	0	0	0	64
Very dissatisfied	5	7	6	7	4	4	7	6	3	25	3	16	12	7	0	4	5	0	0	100	0	36
<u>DK/NA</u>	2	6	0	3	0	3	0	2	5	0	2	1	0	0	16	1	2	0	0	0	0	0
DK/NA	2	6	0	3	0	3	0	2	5	0	2	1	0	0	16	1	2	0	0	0	0	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	222	47	10	175	33	105	103	45	9	81	24	80	34	45	29	33	141	67	102	120		
<u>TOTAL SATISFIED</u>	83	93	57	85	73	82	84	88	83	87	64	81	90	71	90	92	89	72	87	80		
Very satisfied	54	65	34	55	44	58	49	77	52	63	44	51	55	51	57	61	56	51	61	48		
Somewhat satisfied	29	28	23	30	29	23	35	11	30	25	20	30	35	20	33	31	33	21	25	32		
<u>TOTAL DISSATISFIED</u>	15	7	43	13	27	15	16	12	17	12	23	15	7	29	10	8	11	24	13	17		
Somewhat dissatisfied	10	1	8	10	12	6	13	3	8	7	3	12	5	15	5	4	6	17	6	13		
Very dissatisfied	5	6	35	3	16	9	2	9	9	5	19	3	2	15	5	4	5	7	7	4		
<u>DK/NA</u>	2	0	0	2	0	4	0	0	0	1	14	4	3	0	0	0	0	4	0	3		
DK/NA	2	0	0	2	0	4	0	0	0	1	14	4	3	0	0	0	0	4	0	3		

Table 40: Q9. In general, how satisfied or dissatisfied were you with the professionalism of the Milpitas police officer?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	222	54	61	115	87	46	69	38	47	43	32	32	30	19	13	99	158	213	5	4	
<u>TOTAL SATISFIED</u>	83	84	85	85	81	84	85	74	85	91	86	86	86	95	48	82	82	84	39	71	
Very satisfied	54	56	58	57	53	53	60	46	57	66	62	51	39	81	17	48	52	55	39	33	
Somewhat satisfied	29	29	27	28	28	31	25	28	28	26	23	34	48	14	30	34	30	30	0	38	
<u>TOTAL DISSATISFIED</u>	15	10	15	13	18	15	11	23	15	8	14	13	4	5	52	14	16	14	61	29	
Somewhat dissatisfied	10	6	6	6	14	5	7	23	8	8	1	10	4	0	52	12	9	9	6	29	
Very dissatisfied	5	4	9	7	4	11	4	0	7	0	14	2	0	5	0	2	7	4	55	0	
<u>DK/NA</u>	2	6	0	3	1	1	4	2	0	1	0	1	9	0	0	3	2	2	0	0	
DK/NA	2	6	0	3	1	1	4	2	0	1	0	1	9	0	0	3	2	2	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	222	47	74	52	37	121	89	48	70	42	47	35	37	31	26	55	106	83	33		
<u>TOTAL SATISFIED</u>	83	59	91	88	90	79	89	76	80	86	92	86	78	78	85	82	77	92	80		
Very satisfied	54	43	58	52	72	52	60	48	53	55	65	66	42	31	53	64	50	56	61		
Somewhat satisfied	29	17	34	36	18	27	28	29	26	31	26	19	35	47	32	18	27	37	19		
<u>TOTAL DISSATISFIED</u>	15	35	8	10	10	18	10	23	16	12	8	14	22	20	15	12	20	7	20		
Somewhat dissatisfied	10	23	4	10	5	11	8	17	7	7	8	3	20	16	13	4	13	5	9		
Very dissatisfied	5	12	5	0	6	7	2	6	9	5	0	11	2	4	2	8	7	2	11		
<u>DK/NA</u>	2	6	1	2	0	3	1	1	4	2	0	0	0	1	0	6	3	1	0		
DK/NA	2	6	1	2	0	3	1	1	4	2	0	0	0	1	0	6	3	1	0		

Table 40: Q9. In general, how satisfied or dissatisfied were you with the professionalism of the Milpitas police officer?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	222	92	121	32	58	28	51	22	20	118	93	43	51	38	63	54
<u>TOTAL SATISFIED</u>	83	81	84	70	79	84	86	88	100	78	90	94	78	84	76	94
Very satisfied	54	50	56	26	52	63	67	54	65	48	63	59	46	57	46	68
Somewhat satisfied	29	31	28	44	27	21	19	34	35	30	26	35	32	27	30	25
<u>TOTAL DISSATISFIED</u>	15	17	14	20	21	13	14	12	0	19	10	6	19	16	20	6
Somewhat dissatisfied	10	12	8	9	21	6	4	8	0	14	4	4	15	9	14	1
Very dissatisfied	5	5	5	11	0	7	10	3	0	5	6	2	4	7	5	5
<u>DK/NA</u>	2	1	2	10	0	3	0	0	0	4	0	0	3	0	4	0
DK/NA	2	1	2	10	0	3	0	0	0	4	0	0	3	0	4	0

Table 41: Q11a. Can you tell me how safe you feel bicycling in Milpitas?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SAFE</u>	56	65	69	66	45	64	37	51	68	36	60	36	43	51	40	63	46	61	46	66	45	55
Very safe	21	30	24	28	15	26	13	15	33	12	23	11	13	21	14	23	20	22	21	42	19	28
Somewhat safe	35	35	44	39	30	38	23	36	34	23	37	25	30	30	25	40	25	39	24	24	25	27
<u>TOTAL UNSAFE</u>	14	15	10	13	16	12	24	13	9	46	11	31	25	20	21	8	20	11	23	22	22	15
Somewhat unsafe	10	8	8	8	12	8	14	11	6	24	8	19	13	14	15	5	13	8	14	8	14	10
Very unsafe	4	7	2	5	3	3	10	2	3	22	3	12	11	6	6	3	7	3	8	14	8	5
<u>NEITHER/DK/NO OPINION</u>	30	20	21	21	39	24	39	37	23	19	29	33	32	29	39	29	34	28	32	12	33	30
Neither safe nor unsafe	12	9	13	10	15	12	15	12	8	11	13	11	11	13	18	11	12	13	8	5	8	25
DK/No opinion	17	12	8	10	24	13	24	24	16	8	16	23	21	16	21	18	22	15	23	7	25	6

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL SAFE</u>	56	69	34	62	27	48	61	59	44	50	42	52	69	54	54	43	59	54	58	54
Very safe	21	41	9	25	5	22	21	32	19	24	15	24	25	22	12	13	21	22	23	19
Somewhat safe	35	28	26	38	23	26	40	28	25	26	27	28	44	32	42	30	37	32	35	34
<u>TOTAL UNSAFE</u>	14	10	36	11	36	20	11	14	28	20	19	17	9	19	9	16	13	14	13	16
Somewhat unsafe	10	6	32	8	22	14	8	11	15	15	10	13	5	13	4	14	9	9	9	11
Very unsafe	4	4	5	2	14	5	4	2	13	4	8	4	4	6	4	2	4	5	4	4
<u>NEITHER/DK/NO OPINION</u>	30	21	29	27	37	32	27	27	28	30	39	31	22	27	38	41	28	32	29	31
Neither safe nor unsafe	12	5	2	12	13	14	12	12	8	14	15	12	10	13	13	15	11	18	12	13
DK/No opinion	17	16	27	15	24	19	16	15	20	17	24	19	12	14	24	25	17	14	17	18

Table 41: Q11a. Can you tell me how safe you feel bicycling in Milpitas?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL SAFE</u>	56	60	50	55	59	61	51	54	62	43	70	49	53	60	62	56	59	54	85	80	
Very safe	21	27	15	21	21	25	18	22	19	18	32	9	24	20	19	18	22	21	30	22	
Somewhat safe	35	34	35	34	37	37	33	32	43	25	38	40	30	40	44	38	38	33	55	58	
<u>TOTAL UNSAFE</u>	14	13	13	13	16	15	10	20	14	18	13	16	14	16	9	14	13	15	8	3	
Somewhat unsafe	10	9	8	8	12	10	6	14	11	11	9	11	9	16	4	10	10	11	0	3	
Very unsafe	4	4	5	4	4	5	4	6	2	7	4	5	5	0	6	4	4	4	8	0	
<u>NEITHER/DK/NO OPINION</u>	30	27	38	32	25	24	39	27	24	39	17	34	33	24	28	30	27	31	7	17	
Neither safe nor unsafe	12	18	13	16	9	11	20	10	9	13	7	15	18	12	15	15	13	13	5	4	
DK/No opinion	17	9	25	16	16	13	19	17	15	26	11	19	15	12	13	15	15	18	3	13	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL SAFE</u>	56	61	58	61	44	59	55	57	61	55	54	50	60	72	65	47	66	49	33		
Very safe	21	27	22	21	16	24	19	26	21	20	17	28	31	21	15	16	28	14	17		
Somewhat safe	35	34	36	40	28	35	36	32	39	35	36	23	29	51	51	31	39	35	16		
<u>TOTAL UNSAFE</u>	14	14	13	13	21	13	16	18	9	16	15	30	8	11	3	20	13	15	17		
Somewhat unsafe	10	7	8	10	17	8	13	11	5	12	13	19	8	6	1	15	8	12	12		
Very unsafe	4	7	4	3	4	5	3	7	4	5	2	11	0	5	2	6	5	3	5		
<u>NEITHER/DK/NO OPINION</u>	30	25	29	26	35	28	30	24	30	29	31	19	32	17	32	33	21	36	50		
Neither safe nor unsafe	12	10	12	10	16	11	12	9	13	11	13	4	17	9	16	14	10	12	22		
DK/No opinion	17	16	17	16	19	17	17	15	17	17	17	15	15	8	15	19	10	24	27		

Table 41: Q11a. Can you tell me how safe you feel bicycling in Milpitas?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SAFE</u>	56	56	56	62	49	62	60	56	38	57	55	48	52	62	62	49
Very safe	21	23	19	33	20	18	18	24	9	24	18	18	21	24	24	13
Somewhat safe	35	33	37	29	29	45	42	32	28	33	37	30	31	38	38	36
<u>TOTAL UNSAFE</u>	14	17	12	18	22	14	11	7	5	18	9	6	23	10	14	9
Somewhat unsafe	10	11	9	12	15	11	7	5	5	13	6	5	15	7	12	5
Very unsafe	4	6	3	6	6	3	4	3	0	5	3	2	8	2	2	4
<u>NEITHER/DK/NO OPINION</u>	30	27	33	20	30	24	29	37	58	25	36	45	25	28	25	42
Neither safe nor unsafe	12	10	15	11	16	14	10	13	12	14	11	12	14	6	14	16
DK/No opinion	17	16	18	9	13	10	19	24	45	11	25	33	11	23	10	26

Table 42: Q11b. Can you tell me how safe you feel walking in Milpitas?

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SAFE</u>	78	84	79	82	75	86	57	75	89	45	83	56	73	76	60	84	77	80	83	55	80	66
Very safe	34	40	40	40	27	40	18	29	55	15	37	16	32	33	30	35	37	32	44	38	39	34
Somewhat safe	45	44	39	42	47	46	38	47	34	30	46	40	42	43	29	49	39	48	39	17	41	32
<u>TOTAL UNSAFE</u>	12	11	11	11	14	7	34	8	6	48	8	34	21	14	28	7	15	10	11	33	12	25
Somewhat unsafe	11	10	9	9	12	6	28	8	6	40	7	28	17	11	27	7	12	10	9	19	9	16
Very unsafe	1	1	2	1	2	1	6	0	0	9	1	6	4	3	1	0	4	0	2	14	3	9
<u>NEITHER/DK/NO OPINION</u>	9	5	11	7	12	7	9	17	5	7	9	10	6	10	13	9	8	10	6	12	8	9
Neither safe nor unsafe	7	3	8	5	10	5	7	13	2	6	7	10	4	8	11	7	4	9	4	5	4	6
DK/No opinion	2	2	3	2	2	1	2	4	2	1	2	0	2	2	2	2	4	1	2	7	4	2

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL SAFE</u>	78	94	40	86	43	77	81	85	74	78	71	74	83	81	80	74	80	74	81	76
Very safe	34	61	5	39	9	34	33	47	0	39	16	33	30	39	26	39	31	36	34	33
Somewhat safe	45	33	35	47	34	43	48	37	74	39	55	41	53	41	54	35	49	38	46	43
<u>TOTAL UNSAFE</u>	12	3	42	6	40	14	10	10	25	11	24	14	10	11	10	17	9	19	11	13
Somewhat unsafe	11	2	31	6	33	11	9	9	24	8	20	12	10	8	9	16	8	18	10	11
Very unsafe	1	0	11	1	7	3	1	1	1	3	4	2	1	3	1	1	1	2	1	2
<u>NEITHER/DK/NO OPINION</u>	9	3	18	8	17	10	9	6	1	11	6	12	7	9	11	9	11	7	8	11
Neither safe nor unsafe	7	2	15	6	16	8	7	6	0	9	5	9	5	6	9	7	8	5	6	9
DK/No opinion	2	1	2	2	1	2	2	0	1	2	1	2	2	2	1	2	2	2	2	2

Table 42: Q11b. Can you tell me how safe you feel walking in Milpitas?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL SAFE</u>	78	72	78	75	84	75	76	80	89	75	86	72	86	81	79	79	80	78	100	87	
Very safe	34	35	34	35	34	36	35	41	26	38	48	21	47	22	32	30	35	32	74	39	
Somewhat safe	45	37	44	40	50	39	41	39	62	38	38	51	40	59	47	49	46	45	26	48	
<u>TOTAL UNSAFE</u>	12	16	12	14	8	12	15	11	6	13	8	12	10	11	11	12	11	13	0	6	
Somewhat unsafe	11	15	9	12	8	12	12	10	6	11	6	10	10	9	11	11	10	11	0	6	
Very unsafe	1	1	3	2	1	0	3	1	0	2	2	1	0	2	0	1	1	2	0	0	
<u>NEITHER/DK/NO OPINION</u>	9	12	10	11	8	13	9	9	5	12	6	16	4	9	11	10	9	10	0	7	
Neither safe nor unsafe	7	11	8	10	5	11	9	7	3	10	6	11	1	7	11	7	7	8	0	7	
DK/No opinion	2	1	1	1	2	2	0	2	3	2	0	5	3	2	0	2	2	2	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL SAFE</u>	78	81	77	82	77	78	80	75	82	77	84	83	78	86	73	74	82	78	64		
Very safe	34	36	36	36	28	36	33	42	31	34	32	46	42	28	35	30	40	27	28		
Somewhat safe	45	45	40	46	49	42	47	33	51	44	51	37	36	59	38	44	42	51	36		
<u>TOTAL UNSAFE</u>	12	14	11	8	11	12	9	13	12	11	7	11	11	9	16	12	11	12	18		
Somewhat unsafe	11	12	9	6	11	11	8	13	10	9	6	9	11	8	13	10	9	11	15		
Very unsafe	1	2	1	2	1	1	1	1	2	1	1	2	0	1	3	2	1	2	3		
<u>NEITHER/DK/NO OPINION</u>	9	5	13	10	11	9	10	12	6	12	9	7	11	5	11	14	7	10	18		
Neither safe nor unsafe	7	5	10	7	10	8	8	9	6	9	7	6	7	4	8	12	5	8	18		
DK/No opinion	2	0	3	3	1	2	2	3	0	3	2	1	4	0	3	2	2	2	0		

Table 42: Q11b. Can you tell me how safe you feel walking in Milpitas?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SAFE</u>	78	76	81	83	73	84	76	84	71	79	77	79	76	77	84	78
Very safe	34	37	31	41	34	28	28	37	44	35	33	40	38	37	31	30
Somewhat safe	45	39	50	42	39	56	48	47	27	45	44	39	38	40	52	48
<u>TOTAL UNSAFE</u>	12	12	12	12	15	8	13	3	17	12	11	9	13	10	10	13
Somewhat unsafe	11	11	10	10	14	8	11	2	17	11	10	8	12	9	9	11
Very unsafe	1	1	2	1	1	0	2	1	0	1	2	1	1	1	1	2
<u>NEITHER/DK/NO OPINION</u>	9	12	7	6	12	8	11	12	12	9	11	12	11	14	6	9
Neither safe nor unsafe	7	9	6	4	9	7	8	11	8	7	9	10	9	9	4	9
DK/No opinion	2	3	1	2	3	1	2	1	4	2	2	2	2	5	2	0

Table 43: Q11c. Can you tell me how safe you feel driving in Milpitas?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SAFE</u>	79	81	81	81	77	86	58	79	87	50	83	63	59	71	72	88	75	82	82	62	81	53
Very safe	31	34	34	34	28	36	19	29	50	26	33	20	29	29	30	33	30	32	38	42	32	18
Somewhat safe	48	47	46	47	49	50	39	50	37	23	49	42	30	41	42	55	45	49	45	20	48	35
<u>TOTAL UNSAFE</u>	10	11	7	9	11	6	28	7	5	41	7	26	30	16	16	4	10	10	9	30	9	14
Somewhat unsafe	8	9	5	7	8	5	19	6	3	29	5	18	21	12	13	3	5	8	5	5	5	5
Very unsafe	2	2	3	2	3	1	9	1	2	12	1	7	9	4	3	1	5	1	4	25	4	9
<u>NEITHER/DK/NO OPINION</u>	11	8	12	9	12	9	14	14	9	10	11	12	11	13	11	9	15	9	8	8	10	33
Neither safe nor unsafe	9	5	10	7	11	8	14	10	7	10	9	12	10	12	10	7	13	8	6	8	7	33
DK/No opinion	1	2	2	2	1	1	0	4	2	0	2	0	1	1	1	2	3	1	2	0	3	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL SAFE</u>	79	90	61	84	54	73	82	82	78	75	64	79	82	75	84	78	82	77	80	78
Very safe	31	56	19	35	11	33	31	48	17	38	16	28	26	42	29	34	33	26	31	31
Somewhat safe	48	34	43	49	43	40	51	34	61	38	48	51	56	33	55	44	49	51	49	47
<u>TOTAL UNSAFE</u>	10	4	32	6	31	15	8	10	19	13	22	11	8	11	7	12	8	11	11	9
Somewhat unsafe	8	2	27	5	25	10	7	8	13	10	11	10	6	8	2	11	6	7	9	6
Very unsafe	2	2	5	2	6	5	1	2	6	4	11	1	2	3	5	2	2	4	1	3
<u>NEITHER/DK/NO OPINION</u>	11	7	7	10	15	12	10	8	3	11	14	10	10	14	10	10	10	12	9	12
Neither safe nor unsafe	9	5	7	8	15	10	9	8	3	9	14	9	7	14	10	7	9	11	8	11
DK/No opinion	1	2	0	1	0	2	1	0	0	2	0	1	3	0	0	2	1	1	1	2

Table 43: Q11c. Can you tell me how safe you feel driving in Milpitas?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL SAFE</u>	79	77	79	78	83	77	79	77	88	70	86	89	76	90	77	83	82	78	98	92	
Very safe	31	37	30	34	29	36	33	30	27	38	39	26	31	33	28	30	31	31	48	31	
Somewhat safe	48	39	49	44	54	41	46	47	61	32	47	63	44	56	49	53	50	48	50	61	
<u>TOTAL UNSAFE</u>	10	10	11	10	9	10	10	12	6	17	5	3	10	6	8	7	8	11	0	0	
Somewhat unsafe	8	9	6	8	7	7	7	11	5	12	4	3	9	6	6	6	6	8	0	0	
Very unsafe	2	1	5	3	1	3	3	1	1	4	2	0	1	0	2	1	2	3	0	0	
<u>NEITHER/DK/NO OPINION</u>	11	13	10	12	8	13	11	11	6	14	9	8	14	5	15	10	10	11	2	8	
Neither safe nor unsafe	9	13	8	11	7	11	11	8	6	11	7	8	10	4	14	9	9	10	2	8	
DK/No opinion	1	0	2	1	2	2	0	3	1	2	2	0	4	1	1	1	1	2	0	0	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81	
<u>TOTAL SAFE</u>	79	72	81	83	80	77	82	72	81	80	84	77	81	84	88	76	81	79	71	
Very safe	31	27	34	33	31	31	32	31	30	34	30	26	34	28	42	30	34	29	24	
Somewhat safe	48	45	47	50	49	46	49	41	50	46	54	51	48	55	45	47	47	50	46	
<u>TOTAL UNSAFE</u>	10	15	11	5	8	13	6	15	11	7	5	12	9	7	7	10	9	11	10	
Somewhat unsafe	8	10	9	3	8	9	5	11	8	6	4	10	5	5	7	8	7	8	8	
Very unsafe	2	6	2	2	0	4	1	5	3	1	2	2	4	3	0	2	2	3	2	
<u>NEITHER/DK/NO OPINION</u>	11	13	8	12	12	10	12	13	8	13	10	11	10	9	6	14	9	10	19	
Neither safe nor unsafe	9	11	6	11	11	8	11	8	8	11	10	9	9	8	6	12	7	10	16	
DK/No opinion	1	2	2	1	0	2	1	4	0	2	1	1	1	1	0	2	2	0	3	

Table 43: Q11c. Can you tell me how safe you feel driving in Milpitas?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SAFE</u>	79	76	82	79	74	83	78	85	83	78	80	84	76	76	80	84
Very safe	31	33	29	40	23	30	26	41	37	31	31	39	30	35	31	28
Somewhat safe	48	43	53	39	52	52	52	44	46	47	49	45	46	41	49	56
<u>TOTAL UNSAFE</u>	10	11	9	11	12	7	12	5	7	10	9	6	12	10	9	9
Somewhat unsafe	8	9	7	11	10	6	5	4	7	9	5	5	11	5	8	5
Very unsafe	2	3	2	0	2	0	7	1	0	1	4	1	1	5	1	4
<u>NEITHER/DK/NO OPINION</u>	11	13	9	10	13	11	11	10	10	11	10	10	12	14	11	7
Neither safe nor unsafe	9	10	9	8	13	10	9	9	5	10	8	7	10	9	11	7
DK/No opinion	1	3	0	1	0	1	2	1	5	1	2	3	2	4	0	1

Table 44: Q11d. Can you tell me how safe you feel in your neighborhood?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SAFE</u>	85	88	87	88	82	90	69	84	95	56	88	67	78	81	76	89	82	86	86	73	85	78
Very safe	44	50	51	50	37	49	29	41	66	24	48	26	50	49	41	40	44	44	56	38	47	36
Somewhat safe	41	38	36	37	44	40	40	43	29	32	41	40	28	32	35	49	38	42	30	34	38	43
<u>TOTAL UNSAFE</u>	6	4	5	5	8	4	19	4	0	29	4	19	11	9	11	4	8	5	7	19	7	15
Somewhat unsafe	5	4	4	4	7	3	15	4	0	22	3	16	8	6	11	4	6	5	6	5	5	6
Very unsafe	1	0	1	1	2	1	4	0	0	7	1	4	3	3	0	0	3	0	1	14	2	9
<u>NEITHER/DK/NO OPINION</u>	9	8	8	8	10	7	12	12	5	15	8	14	11	10	13	7	9	9	6	8	8	6
Neither safe nor unsafe	8	7	6	6	9	6	11	9	4	15	6	14	10	9	12	6	6	8	5	8	4	6
DK/No opinion	1	1	1	1	1	1	1	4	0	0	2	0	0	1	1	1	4	0	1	0	4	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL SAFE</u>	85	95	68	89	64	82	86	90	65	85	71	81	84	89	92	79	86	81	84	85
Very safe	44	67	24	49	20	47	43	64	17	52	30	45	39	52	35	47	41	49	44	44
Somewhat safe	41	28	44	41	44	35	43	26	49	33	41	37	45	36	57	32	45	32	40	42
<u>TOTAL UNSAFE</u>	6	0	25	4	21	10	4	6	27	9	15	8	7	6	1	10	6	7	7	6
Somewhat unsafe	5	0	22	4	15	7	4	5	27	6	11	6	6	4	1	9	5	4	6	5
Very unsafe	1	0	4	0	6	3	0	1	0	2	4	1	1	2	0	1	1	2	1	1
<u>NEITHER/DK/NO OPINION</u>	9	5	7	7	15	8	10	4	7	6	13	11	10	5	6	11	8	12	9	9
Neither safe nor unsafe	8	4	7	6	15	7	8	4	7	5	13	9	8	5	6	10	7	10	8	7
DK/No opinion	1	1	0	1	0	1	2	0	0	1	0	2	2	0	0	1	1	2	1	1

Table 44: Q11d. Can you tell me how safe you feel in your neighborhood?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL SAFE</u>	85	83	83	83	89	82	84	92	86	84	85	89	87	86	85	86	86	84	95	96	
Very safe	44	44	45	45	46	49	41	49	43	49	57	35	51	41	33	41	45	43	76	44	
Somewhat safe	41	38	37	38	43	33	43	43	44	35	28	54	36	45	51	45	41	41	19	52	
<u>TOTAL UNSAFE</u>	6	4	7	6	5	5	5	5	6	6	8	5	2	5	3	4	5	7	0	0	
Somewhat unsafe	5	4	5	4	5	5	2	5	5	4	7	4	2	4	2	3	4	6	0	0	
Very unsafe	1	1	2	2	0	1	2	0	0	2	2	1	0	1	1	1	1	1	0	0	
<u>NEITHER/DK/NO OPINION</u>	9	13	10	12	6	12	11	3	8	10	7	6	11	9	12	10	9	9	5	4	
Neither safe nor unsafe	8	13	9	11	5	11	11	2	6	9	7	4	8	8	11	8	7	8	5	4	
DK/No opinion	1	0	1	1	1	1	0	1	2	2	0	2	3	1	2	2	1	1	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL SAFE</u>	85	87	86	88	82	86	85	88	86	84	87	90	83	91	81	82	88	83	77		
Very safe	44	46	51	43	39	49	41	55	43	40	43	61	44	40	46	44	50	38	33		
Somewhat safe	41	41	35	45	42	38	44	32	43	44	44	29	38	51	35	38	37	44	45		
<u>TOTAL UNSAFE</u>	6	5	6	5	6	6	5	4	7	7	3	7	8	2	5	5	5	7	14		
Somewhat unsafe	5	4	6	3	5	5	4	4	6	6	2	6	8	2	2	3	4	5	12		
Very unsafe	1	1	0	2	0	1	1	0	1	1	2	1	1	0	3	2	1	1	2		
<u>NEITHER/DK/NO OPINION</u>	9	8	8	7	13	8	9	8	8	9	10	3	9	7	13	13	8	11	8		
Neither safe nor unsafe	8	8	6	5	11	7	8	6	8	7	8	3	6	6	13	10	6	9	7		
DK/No opinion	1	0	2	2	1	1	2	2	0	1	2	0	3	0	0	3	1	1	1		

Table 44: Q11d. Can you tell me how safe you feel in your neighborhood?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SAFE</u>	85	86	85	86	81	91	84	90	74	86	84	84	89	83	85	85
Very safe	44	47	41	52	42	41	38	48	51	45	43	49	51	43	40	42
Somewhat safe	41	39	43	34	39	50	46	42	23	41	41	35	38	39	45	43
<u>TOTAL UNSAFE</u>	6	6	6	8	9	2	6	1	9	6	6	5	5	7	6	4
Somewhat unsafe	5	5	4	7	8	1	4	1	9	6	4	5	4	6	5	3
Very unsafe	1	1	1	1	1	0	2	0	0	1	1	0	0	1	1	2
<u>NEITHER/DK/NO OPINION</u>	9	8	10	6	10	7	10	8	16	8	11	12	7	10	9	11
Neither safe nor unsafe	8	7	9	6	8	7	8	6	13	7	8	9	7	6	8	10
DK/No opinion	1	2	1	0	1	0	2	2	3	1	2	3	0	4	1	1

Table 45: Q11e. Can you tell me how safe you feel in the City park closest to your residence?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SAFE</u>	82	84	81	83	81	88	61	81	92	55	86	62	73	78	72	87	80	83	84	73	84	67
Very safe	39	47	35	42	35	47	20	31	60	22	43	20	36	38	38	40	44	36	57	49	48	27
Somewhat safe	43	37	46	41	45	41	40	50	32	33	43	42	37	40	34	47	36	47	27	23	36	40
<u>TOTAL UNSAFE</u>	7	4	4	4	10	3	23	3	1	33	4	23	13	9	12	4	7	6	7	14	7	11
Somewhat unsafe	5	1	4	2	8	3	15	3	1	12	4	14	7	6	10	4	5	5	5	0	5	6
Very unsafe	1	3	0	2	1	0	8	0	0	20	0	8	6	3	2	0	2	1	2	14	2	5
<u>NEITHER/DK/NO OPINION</u>	12	12	15	13	10	9	16	16	7	13	11	15	13	13	16	9	13	11	9	13	9	22
Neither safe nor unsafe	9	9	12	11	8	7	14	13	6	13	8	14	12	10	15	7	10	9	7	13	6	22
DK/No opinion	2	3	3	3	2	2	2	3	1	0	2	1	2	3	1	2	3	2	2	0	4	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL SAFE</u>	82	93	67	87	53	80	83	87	79	83	68	84	83	81	85	72	82	80	82	82
Very safe	39	66	17	43	14	44	36	58	27	47	34	40	31	45	36	42	36	44	41	36
Somewhat safe	43	26	50	44	39	35	47	29	52	36	34	43	52	35	48	29	46	36	41	45
<u>TOTAL UNSAFE</u>	7	1	22	1	32	9	5	6	15	7	16	4	7	6	4	18	7	5	8	6
Somewhat unsafe	5	1	18	1	23	7	4	5	10	6	10	4	3	4	4	18	5	5	6	4
Very unsafe	1	0	4	0	9	2	1	1	6	1	6	0	4	2	0	1	2	0	2	1
<u>NEITHER/DK/NO OPINION</u>	12	6	12	11	15	12	11	7	6	10	16	12	10	13	12	10	11	15	10	13
Neither safe nor unsafe	9	4	12	9	15	9	10	5	3	8	13	10	8	13	7	7	9	12	9	10
DK/No opinion	2	2	0	3	0	3	2	2	3	3	3	2	3	0	5	3	2	3	2	3

Table 45: Q11e. Can you tell me how safe you feel in the City park closest to your residence?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL SAFE</u>	82	80	77	79	87	81	77	86	88	77	83	89	88	90	75	84	84	81	97	89	
Very safe	39	37	39	38	40	44	33	45	35	46	42	34	43	42	29	36	39	38	56	37	
Somewhat safe	43	43	38	41	47	37	44	42	53	31	41	55	45	48	47	48	45	43	41	52	
<u>TOTAL UNSAFE</u>	7	8	12	10	2	7	11	3	1	8	6	2	2	3	8	5	5	7	0	0	
Somewhat unsafe	5	5	11	8	2	4	10	3	0	8	4	1	2	2	3	4	4	6	0	0	
Very unsafe	1	3	1	2	1	3	1	0	1	0	2	1	0	1	5	2	2	2	0	0	
<u>NEITHER/DK/NO OPINION</u>	12	12	11	11	11	12	12	11	11	15	11	9	10	7	16	11	11	12	3	11	
Neither safe nor unsafe	9	11	8	10	9	9	11	9	8	10	10	9	8	6	14	9	9	9	3	11	
DK/No opinion	2	1	3	2	2	3	1	2	3	5	1	0	3	1	3	2	2	2	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL SAFE</u>	82	81	85	82	83	83	83	82	84	82	84	84	84	87	79	78	83	81	79		
Very safe	39	34	42	41	38	38	40	44	33	41	38	51	37	30	45	40	42	33	43		
Somewhat safe	43	47	43	42	45	45	43	37	51	40	46	33	47	57	34	37	41	48	36		
<u>TOTAL UNSAFE</u>	7	5	6	4	7	5	5	7	5	5	5	5	1	4	15	7	4	10	9		
Somewhat unsafe	5	1	5	3	6	4	4	4	4	3	4	4	1	2	15	5	2	9	7		
Very unsafe	1	4	0	1	1	2	1	3	1	1	1	1	0	3	0	2	2	1	2		
<u>NEITHER/DK/NO OPINION</u>	12	13	10	14	10	11	12	12	11	13	11	12	15	9	6	15	13	9	12		
Neither safe nor unsafe	9	12	7	11	9	9	10	8	10	11	10	8	13	7	5	12	11	7	11		
DK/No opinion	2	2	3	3	1	3	2	4	1	2	2	3	2	2	0	3	3	2	1		

Table 45: Q11e. Can you tell me how safe you feel in the City park closest to your residence?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SAFE</u>	82	82	82	85	83	83	80	84	68	84	79	77	83	79	84	78
Very safe	39	43	34	45	38	33	33	46	42	39	38	44	44	40	32	36
Somewhat safe	43	39	47	40	45	50	47	38	25	45	41	33	39	39	52	43
<u>TOTAL UNSAFE</u>	7	6	7	4	6	6	8	4	17	5	9	9	5	6	4	11
Somewhat unsafe	5	4	6	3	3	5	7	4	17	4	8	9	3	5	4	10
Very unsafe	1	2	1	1	3	1	2	0	0	2	1	0	3	1	1	1
<u>NEITHER/DK/NO OPINION</u>	12	13	11	11	11	11	12	12	16	11	12	13	12	15	11	11
Neither safe nor unsafe	9	10	9	11	11	9	9	9	4	10	8	7	11	9	11	8
DK/No opinion	2	3	1	0	0	2	3	3	11	1	4	6	1	6	0	3

Table 46: Q11f. Can you tell me how safe you feel shopping in Milpitas?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SAFE</u>	77	85	87	86	67	85	58	70	86	56	82	53	68	70	60	86	77	77	79	88	77	81
Very safe	32	41	38	40	24	38	16	27	54	17	36	12	25	26	31	37	36	30	40	28	33	52
Somewhat safe	45	44	49	46	44	47	42	43	32	40	46	41	43	44	29	49	41	47	39	60	44	29
<u>TOTAL UNSAFE</u>	11	9	3	7	15	8	27	8	7	39	7	31	16	14	27	6	12	10	12	0	12	6
Somewhat unsafe	8	3	3	3	13	6	18	7	4	19	6	22	11	11	14	5	8	8	9	0	9	6
Very unsafe	3	6	0	4	2	1	9	1	2	20	1	9	5	3	13	0	4	2	4	0	3	0
<u>NEITHER/DK/NO OPINION</u>	12	6	9	7	17	8	15	22	7	5	11	16	16	16	14	9	11	12	9	12	11	13
Neither safe nor unsafe	10	4	6	5	16	7	13	16	7	3	10	13	15	14	12	7	8	11	8	5	7	10
DK/No opinion	2	2	3	2	2	0	2	6	1	2	2	3	1	2	2	2	3	1	0	7	3	3

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL SAFE</u>	77	87	60	83	48	71	81	82	56	72	67	73	81	77	76	80	78	78	77	76
Very safe	32	58	16	36	12	28	35	37	11	30	19	30	29	38	30	31	31	35	31	33
Somewhat safe	45	29	45	47	36	43	46	46	45	42	48	42	51	39	46	49	47	43	46	44
<u>TOTAL UNSAFE</u>	11	5	20	7	33	14	9	8	32	12	20	14	8	11	8	13	10	12	11	11
Somewhat unsafe	8	4	9	6	22	8	7	7	15	9	7	11	3	10	8	12	8	8	9	8
Very unsafe	3	1	11	1	11	5	2	1	17	3	13	4	5	1	0	1	2	4	2	3
<u>NEITHER/DK/NO OPINION</u>	12	8	20	10	19	15	11	10	12	16	13	13	12	12	16	7	12	10	12	12
Neither safe nor unsafe	10	7	9	9	16	14	9	10	7	14	11	11	10	10	13	6	11	8	10	10
DK/No opinion	2	1	11	1	3	2	2	0	5	2	2	2	2	2	2	1	1	2	2	2

Table 46: Q11f. Can you tell me how safe you feel shopping in Milpitas?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL SAFE</u>	77	67	79	73	84	72	74	88	82	76	84	75	78	78	75	77	79	76	87	92	
Very safe	32	30	32	31	34	35	28	39	28	34	34	21	28	34	30	29	32	32	18	43	
Somewhat safe	45	37	47	41	50	37	46	49	54	41	51	54	50	45	45	49	47	44	70	48	
<u>TOTAL UNSAFE</u>	11	14	11	13	8	12	12	8	8	13	5	11	14	6	12	10	9	12	8	0	
Somewhat unsafe	8	7	9	8	7	7	9	8	7	11	3	10	11	4	8	8	7	9	0	0	
Very unsafe	3	7	2	5	0	5	3	0	0	2	3	2	3	2	4	3	3	3	8	0	
<u>NEITHER/DK/NO OPINION</u>	12	19	10	15	9	16	14	4	11	11	10	13	8	16	13	12	12	13	5	8	
Neither safe nor unsafe	10	19	9	14	6	14	14	2	8	10	10	9	5	15	13	11	10	11	5	8	
DK/No opinion	2	0	1	1	3	1	0	2	2	2	1	4	3	1	0	2	2	2	0	0	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81	
<u>TOTAL SAFE</u>	77	85	79	75	69	81	73	86	78	72	75	84	82	85	72	69	86	68	65	
Very safe	32	38	34	33	24	36	29	46	26	27	31	39	36	30	44	26	40	24	22	
Somewhat safe	45	46	44	43	46	45	44	39	52	44	44	45	45	55	28	43	46	44	43	
<u>TOTAL UNSAFE</u>	11	10	8	9	16	9	12	9	10	13	11	8	9	7	11	13	7	15	15	
Somewhat unsafe	8	6	7	8	13	6	10	6	7	9	10	8	9	4	7	8	3	13	13	
Very unsafe	3	5	1	2	3	3	2	3	3	3	1	1	0	3	4	4	4	2	1	
<u>NEITHER/DK/NO OPINION</u>	12	5	13	15	15	10	15	5	12	16	14	8	9	8	17	18	7	16	20	
Neither safe nor unsafe	10	4	12	12	14	8	13	3	12	14	12	5	5	8	17	16	5	15	19	
DK/No opinion	2	1	2	3	1	1	2	2	0	2	2	3	4	1	0	2	2	1	2	

Table 46: Q11f. Can you tell me how safe you feel shopping in Milpitas?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SAFE</u>	77	78	77	83	71	74	75	84	85	76	79	84	80	76	74	81
Very safe	32	36	28	35	33	27	25	46	32	32	31	40	37	34	27	29
Somewhat safe	45	42	49	48	38	47	50	38	53	44	47	44	42	42	47	53
<u>TOTAL UNSAFE</u>	11	11	11	11	13	11	10	4	10	12	9	7	12	9	12	8
Somewhat unsafe	8	8	9	8	6	9	10	4	10	8	8	7	7	8	9	8
Very unsafe	3	3	2	3	7	2	1	0	0	4	0	0	5	1	3	0
<u>NEITHER/DK/NO OPINION</u>	12	11	12	6	16	15	15	12	4	12	12	9	9	15	14	10
Neither safe nor unsafe	10	9	11	5	12	14	12	11	3	10	10	8	8	11	13	10
DK/No opinion	2	2	1	0	4	1	2	1	1	2	2	1	1	4	2	0

Table 47: Q12. Please tell me how satisfied you are with the overall quality of City services.

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SATISFIED</u>	80	87	89	88	72	90	55	74	95	44	86	50	66	76	72	85	79	81	81	43	81	68
Very satisfied	23	31	26	29	16	30	10	13	52	7	26	9	10	16	7	31	21	24	25	22	24	9
Somewhat satisfied	57	56	63	59	56	60	45	60	43	37	61	41	56	60	66	54	58	57	56	21	57	59
<u>TOTAL DISSATISFIED</u>	13	9	7	8	18	5	39	14	0	55	7	42	28	18	23	7	15	12	12	42	13	27
Somewhat dissatisfied	10	7	3	5	14	4	28	10	0	32	6	29	20	13	14	5	10	9	9	14	10	14
Very dissatisfied	4	2	4	3	5	1	11	5	0	23	2	13	8	5	9	2	4	3	3	28	3	13
<u>DK/NA</u>	7	4	4	4	10	5	6	12	5	1	6	8	6	6	5	8	6	7	7	15	6	5
DK/NA	7	4	4	4	10	5	6	12	5	1	6	8	6	6	5	8	6	7	7	15	6	5
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>TOTAL SATISFIED</u>	80	100	0	100	0	75	83	85	36	83	47	81	84	79	75	74	82	79	79	81		
Very satisfied	23	100	0	28	0	21	25	32	1	26	2	18	27	28	20	19	24	22	22	23		
Somewhat satisfied	57	0	0	72	0	55	58	53	35	58	44	63	57	51	54	55	58	57	57	57		
<u>TOTAL DISSATISFIED</u>	13	0	100	0	100	19	10	10	45	13	42	8	11	18	17	18	13	12	15	12		
Somewhat dissatisfied	10	0	0	0	72	14	7	8	16	10	25	8	9	11	12	11	9	10	12	7		
Very dissatisfied	4	0	100	0	28	6	3	2	29	2	17	1	2	7	5	7	3	2	3	5		
<u>DK/NA</u>	7	0	0	0	0	5	7	4	19	4	11	11	5	3	8	8	5	9	6	8		
DK/NA	7	0	0	0	0	5	7	4	19	4	11	11	5	3	8	8	5	9	6	8		

Table 47: Q12. Please tell me how satisfied you are with the overall quality of City services.

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
<u>TOTAL SATISFIED</u>	80	80	78	79	83	82	78	81	87	78	79	79	92	83	86	84	82	79	100	93		
Very satisfied	23	25	26	25	22	26	24	23	19	29	24	13	32	27	21	23	22	22	34	35		
Somewhat satisfied	57	56	52	54	62	55	53	58	68	49	55	66	60	55	65	61	60	57	66	58		
<u>TOTAL DISSATISFIED</u>	13	13	16	15	9	14	14	12	6	13	19	10	2	14	10	9	12	14	0	0		
Somewhat dissatisfied	10	11	9	10	7	10	11	9	5	11	14	9	2	7	10	7	8	10	0	0		
Very dissatisfied	4	2	7	4	2	4	3	3	0	2	4	1	0	7	0	2	3	4	0	0		
<u>DK/NA</u>	7	7	6	6	7	4	8	7	7	10	2	11	6	4	4	7	6	7	0	7		
DK/NA	7	7	6	6	7	4	8	7	7	10	2	11	6	4	4	7	6	7	0	7		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81			
<u>TOTAL SATISFIED</u>	80	84	81	85	73	82	80	83	83	79	83	86	87	86	79	75	88	72	73			
Very satisfied	23	24	27	25	15	26	21	27	23	21	22	31	29	25	21	17	29	18	11			
Somewhat satisfied	57	60	55	60	58	57	59	55	60	58	61	54	58	62	58	58	59	54	62			
<u>TOTAL DISSATISFIED</u>	13	14	10	9	19	12	13	14	10	14	11	12	8	10	6	18	8	18	19			
Somewhat dissatisfied	10	8	8	7	15	8	10	9	8	11	10	6	7	6	6	13	5	14	14			
Very dissatisfied	4	6	2	2	4	4	3	5	2	4	1	6	2	4	0	4	3	4	5			
<u>DK/NA</u>	7	2	9	5	9	6	7	3	8	7	6	2	5	4	15	7	4	10	8			
DK/NA	7	2	9	5	9	6	7	3	8	7	6	2	5	4	15	7	4	10	8			

Table 47: Q12. Please tell me how satisfied you are with the overall quality of City services.

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SATISFIED</u>	80	81	80	81	80	83	76	82	85	81	79	83	80	81	83	77
Very satisfied	23	24	21	26	17	27	20	23	33	23	23	27	23	25	23	21
Somewhat satisfied	57	57	59	55	63	56	56	59	52	58	56	56	57	56	61	56
<u>TOTAL DISSATISFIED</u>	13	14	11	11	13	10	20	10	6	12	15	8	13	16	9	14
Somewhat dissatisfied	10	10	9	9	9	9	13	10	5	9	11	8	10	10	8	11
Very dissatisfied	4	4	2	2	5	1	7	0	1	3	4	0	3	6	1	3
<u>DK/NA</u>	7	5	8	8	7	8	5	7	10	8	6	8	7	3	8	9
DK/NA	7	5	8	8	7	8	5	7	10	8	6	8	7	3	8	9

Table 48: Q13a. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing recreation opportunities and programs at City parks and recreation centers

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	67	58	78	66	68	70	67	58	71	58	68	62	72	71	44	67	73	64	75	38	76	53
Extremely important	30	18	34	25	35	35	18	26	39	14	31	23	30	27	25	33	30	30	29	17	31	20
Very important	37	39	44	41	33	36	49	32	32	44	37	39	42	44	19	34	44	35	47	20	45	34
<u>SMWT/NOT TOO IMPORTANT</u>	31	37	22	31	30	27	30	39	26	34	30	35	26	27	56	31	24	34	25	51	21	40
Somewhat important	27	31	19	26	27	24	27	34	23	25	26	30	19	24	51	26	21	30	23	51	18	40
Not too important	4	6	3	4	3	3	3	5	3	9	3	6	6	3	5	4	3	4	2	0	4	0
<u>NO OPINION/DK/NA</u>	2	5	0	3	2	2	3	2	3	7	2	3	2	3	0	2	3	2	0	11	3	6
No opinion/DK/NA	2	5	0	3	2	2	3	2	3	7	2	3	2	3	0	2	3	2	0	11	3	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	67	73	54	68	66	70	67	67	76	72	63	66	66	62	73	74	72	58	67	0		
Extremely important	30	42	27	29	27	32	29	28	15	35	18	30	22	35	25	41	30	27	30	0		
Very important	37	30	26	39	39	39	37	39	62	38	44	36	44	27	48	33	42	31	37	0		
<u>SMWT/NOT TOO IMPORTANT</u>	31	26	46	30	32	28	31	31	21	27	36	31	30	38	24	26	26	40	31	0		
Somewhat important	27	21	36	27	28	23	28	27	21	23	26	25	27	34	22	24	23	34	27	0		
Not too important	4	5	10	3	4	5	3	4	0	4	10	6	3	4	2	2	3	6	4	0		
<u>NO OPINION/DK/NA</u>	2	1	0	2	2	1	3	2	3	1	1	4	3	0	3	0	3	2	2	0		
No opinion/DK/NA	2	1	0	2	2	1	3	2	3	1	1	4	3	0	3	0	3	2	2	0		

Table 48: Q13a. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing recreation opportunities and programs at City parks and recreation centers

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	67	74	71	72	60	69	76	52	65	55	73	60	86	62	65	68	69	68	52	54	
Extremely important	30	31	37	34	25	34	34	31	17	18	20	26	49	44	24	37	33	31	18	0	
Very important	37	43	34	39	35	35	42	22	48	37	54	34	37	18	41	31	37	37	34	54	
<u>SMWT/NOT TOO IMPORTANT</u>	31	24	28	26	37	29	22	42	34	44	27	34	12	38	28	29	28	30	48	30	
Somewhat important	27	21	23	22	34	25	20	37	33	41	24	30	12	33	27	26	25	26	48	30	
Not too important	4	3	6	4	3	4	3	6	1	3	2	4	0	5	2	3	3	4	0	0	
<u>NO OPINION/DK/NA</u>	2	3	1	2	3	2	2	5	1	1	0	6	3	0	6	4	3	2	0	16	
No opinion/DK/NA	2	3	1	2	3	2	2	5	1	1	0	6	3	0	6	4	3	2	0	16	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	67	78	71	56	66	74	60	70	77	58	62	70	61	69	73	61	66	69	66		
Extremely important	30	26	33	28	31	30	29	34	25	33	26	26	27	25	33	32	25	37	26		
Very important	37	52	38	28	35	44	31	36	52	25	37	44	34	44	40	29	41	31	40		
<u>SMWT/NOT TOO IMPORTANT</u>	31	22	25	43	31	24	38	28	21	39	37	27	36	31	24	35	31	31	29		
Somewhat important	27	22	22	37	26	22	33	26	19	31	34	27	32	28	23	29	26	27	28		
Not too important	4	0	3	6	5	1	6	2	1	8	3	0	4	3	1	6	4	4	1		
<u>NO OPINION/DK/NA</u>	2	0	4	1	3	2	2	3	2	3	0	3	3	0	3	3	3	1	4		
No opinion/DK/NA	2	0	4	1	3	2	2	3	2	3	0	3	3	0	3	3	3	1	4		

Table 48: Q13a. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing recreation opportunities and programs at City parks and recreation centers

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	67	63	70	58	75	70	62	76	73	68	68	75	64	62	70	73
Extremely important	30	33	27	35	25	26	23	46	50	29	33	48	34	32	22	34
Very important	37	30	44	23	50	44	40	30	23	39	35	27	29	30	48	39
<u>SMWT/NOT TOO IMPORTANT</u>	31	34	28	38	25	27	36	21	27	30	31	23	34	35	28	27
Somewhat important	27	29	26	34	21	26	31	19	27	27	28	22	28	31	27	25
Not too important	4	5	2	4	4	1	5	2	0	3	3	1	5	4	1	3
<u>NO OPINION/DK/NA</u>	2	4	1	5	0	3	1	3	0	2	1	2	3	3	2	0
No opinion/DK/NA	2	4	1	5	0	3	1	3	0	2	1	2	3	3	2	0

Table 49: Q13b. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Maintaining public parks in good physical condition

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	83	78	86	81	84	86	78	77	85	78	83	79	83	82	71	84	84	82	88	89	84	86
Extremely important	37	22	44	31	44	39	34	36	43	54	36	41	46	39	38	36	36	38	36	66	33	58
Very important	45	56	41	50	40	47	45	42	42	24	47	38	37	44	33	48	48	44	52	22	50	28
<u>SMWT/NOT TOO IMPORTANT</u>	16	20	14	18	15	13	19	22	14	16	16	19	15	15	29	15	14	17	12	0	15	8
Somewhat important	15	18	12	16	15	13	19	19	13	11	15	16	14	14	29	15	11	17	12	0	12	8
Not too important	1	2	2	2	0	1	1	2	0	5	1	2	1	2	0	0	3	0	0	0	3	0
<u>NO OPINION/DK/NA</u>	1	2	0	1	1	1	2	1	1	6	1	2	2	2	0	0	2	1	0	11	2	6
No opinion/DK/NA	1	2	0	1	1	1	2	1	1	6	1	2	2	2	0	0	2	1	0	11	2	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	83	91	64	84	78	86	82	91	97	86	85	78	85	87	82	82	85	78	83	0		
Extremely important	37	43	44	35	47	46	32	45	56	47	43	38	21	43	51	47	41	25	37	0		
Very important	45	48	20	49	31	40	49	45	41	40	43	40	64	44	30	35	44	54	45	0		
<u>SMWT/NOT TOO IMPORTANT</u>	16	8	36	15	22	14	17	9	3	14	15	18	15	12	18	18	14	21	16	0		
Somewhat important	15	8	36	14	22	12	17	9	3	11	15	16	14	12	17	18	13	21	15	0		
Not too important	1	0	0	1	0	2	0	0	0	3	0	2	1	0	1	0	1	0	1	0		
<u>NO OPINION/DK/NA</u>	1	0	0	1	0	0	1	0	0	0	0	3	0	0	0	0	1	1	1	0		
No opinion/DK/NA	1	0	0	1	0	0	1	0	0	0	0	3	0	0	0	0	1	1	1	0		

Table 49: Q13b. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Maintaining public parks in good physical condition

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8		
<u>EXT/VERY IMPORTANT</u>	83	87	85	86	79	84	89	71	86	84	81	72	86	98	84	85	83	83	100	69		
Extremely important	37	45	39	42	28	35	49	31	23	36	34	26	36	49	38	38	36	37	86	18		
Very important	45	42	46	44	51	49	39	40	63	48	47	46	49	49	46	48	47	46	14	52		
<u>SMWT/NOT TOO IMPORTANT</u>	16	12	15	14	19	16	11	25	13	15	19	22	14	2	16	13	16	17	0	14		
Somewhat important	15	11	14	12	18	16	9	24	12	15	19	22	14	2	16	13	15	16	0	14		
Not too important	1	2	0	1	1	0	2	1	1	0	0	0	0	0	0	0	1	1	0	0		
<u>NO OPINION/DK/NA</u>	1	0	0	0	2	0	0	4	1	1	0	6	0	0	0	1	1	1	0	16		
No opinion/DK/NA	1	0	0	0	2	0	0	4	1	1	0	6	0	0	0	1	1	1	0	16		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39			
<u>EXT/VERY IMPORTANT</u>	83	90	78	81	88	83	83	76	88	81	86	86	75	77	82	91	81	85	81			
Extremely important	37	53	34	26	37	42	30	41	42	29	30	23	25	33	44	39	31	44	43			
Very important	45	36	44	55	51	41	53	36	46	52	56	63	50	44	38	52	50	41	38			
<u>SMWT/NOT TOO IMPORTANT</u>	16	10	21	19	10	17	15	24	11	17	14	14	24	23	17	7	18	15	15			
Somewhat important	15	10	20	17	10	16	14	24	9	16	12	14	22	23	12	7	16	15	15			
Not too important	1	0	2	2	0	1	1	0	2	1	1	0	2	0	5	0	2	0	0			
<u>NO OPINION/DK/NA</u>	1	0	1	0	3	0	1	0	1	2	0	0	1	0	1	2	1	0	4			
No opinion/DK/NA	1	0	1	0	3	0	1	0	1	2	0	0	1	0	1	2	1	0	4			

Table 49: Q13b. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Maintaining public parks in good physical condition

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	83	78	86	79	87	82	84	78	84	83	83	81	79	80	86	86
Extremely important	37	34	37	31	46	29	37	43	41	36	39	42	36	31	32	46
Very important	45	44	49	47	41	53	47	35	43	47	43	38	42	48	54	39
<u>SMWT/NOT TOO IMPORTANT</u>	16	20	13	18	13	18	16	21	16	16	17	19	20	20	13	14
Somewhat important	15	19	12	18	9	18	15	21	16	15	17	19	20	19	10	14
Not too important	1	0	2	0	4	0	1	0	0	1	0	0	0	1	3	0
<u>NO OPINION/DK/NA</u>	1	2	0	3	0	0	0	1	0	1	0	0	2	0	1	0
No opinion/DK/NA	1	2	0	3	0	0	0	1	0	1	0	0	2	0	1	0

Table 50: Q13c. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing police services

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	80	70	85	76	84	78	94	74	77	95	78	89	90	85	80	76	86	78	94	75	89	64
Extremely important	48	34	45	38	58	47	67	38	53	65	46	62	59	57	58	40	48	48	54	66	47	51
Very important	32	36	41	38	26	31	27	36	24	31	33	27	31	28	23	36	38	29	40	9	42	13
<u>SMWT/NOT TOO IMPORTANT</u>	16	29	15	23	9	20	5	15	22	5	18	9	6	10	20	21	13	18	6	13	11	30
Somewhat important	15	27	14	22	8	19	3	14	21	5	17	7	5	9	14	21	11	17	5	13	10	18
Not too important	1	2	1	2	1	0	2	2	1	0	1	2	1	1	6	1	2	1	1	0	1	12
<u>NO OPINION/DK/NA</u>	4	1	0	0	7	2	1	10	1	0	4	2	4	6	0	3	1	5	0	11	0	6
No opinion/DK/NA	4	1	0	0	7	2	1	10	1	0	4	2	4	6	0	3	1	5	0	11	0	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	80	92	55	80	80	90	75	94	100	90	90	80	71	80	93	89	85	68	80	0		
Extremely important	48	62	42	46	60	52	46	57	39	55	41	41	41	50	56	75	54	36	48	0		
Very important	32	30	13	35	20	38	29	37	61	35	50	40	30	30	38	15	31	31	32	0		
<u>SMWT/NOT TOO IMPORTANT</u>	16	8	12	17	14	9	20	6	0	8	10	18	28	13	4	3	13	26	16	0		
Somewhat important	15	8	12	17	10	7	20	5	0	6	10	14	28	13	4	3	12	24	15	0		
Not too important	1	0	0	1	4	2	1	1	0	2	0	4	0	0	0	0	0	2	1	0		
<u>NO OPINION/DK/NA</u>	4	0	33	2	6	1	5	0	0	1	0	2	2	7	3	7	2	6	4	0		
No opinion/DK/NA	4	0	33	2	6	1	5	0	0	1	0	2	2	7	3	7	2	6	4	0		

Table 50: Q13c. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing police services

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	80	89	91	90	69	84	95	67	68	87	78	78	75	76	78	77	78	79	100	91	
Extremely important	48	53	60	56	37	50	62	31	41	61	46	38	43	55	49	47	46	48	86	27	
Very important	32	36	31	33	31	34	33	36	27	26	32	40	33	21	29	31	32	31	14	64	
<u>SMWT/NOT TOO IMPORTANT</u>	16	11	4	8	26	11	5	30	23	11	14	19	18	19	20	19	18	17	0	9	
Somewhat important	15	11	4	8	23	11	5	24	23	10	14	18	18	19	20	18	17	16	0	9	
Not too important	1	0	0	0	3	0	0	6	0	1	0	1	0	0	0	1	1	1	0	0	
<u>NO OPINION/DK/NA</u>	4	0	5	2	6	5	0	3	9	2	8	3	7	5	2	4	4	4	0	0	
No opinion/DK/NA	4	0	5	2	6	5	0	3	9	2	8	3	7	5	2	4	4	4	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	80	83	79	74	84	80	78	75	83	77	79	90	79	72	83	79	76	87	75		
Extremely important	48	50	55	34	55	53	42	43	59	44	40	49	36	52	48	54	38	62	45		
Very important	32	33	24	40	28	28	36	33	24	33	39	41	43	20	35	25	38	24	30		
<u>SMWT/NOT TOO IMPORTANT</u>	16	13	18	20	14	16	18	19	14	21	15	10	19	24	17	16	23	6	20		
Somewhat important	15	13	18	18	12	16	16	19	14	16	15	10	18	23	14	14	22	6	17		
Not too important	1	0	0	3	2	0	2	0	0	4	0	0	1	1	3	2	2	0	3		
<u>NO OPINION/DK/NA</u>	4	4	3	5	2	4	4	6	2	2	7	0	3	4	0	5	0	8	5		
No opinion/DK/NA	4	4	3	5	2	4	4	6	2	2	7	0	3	4	0	5	0	8	5		

Table 50: Q13c. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing police services

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	80	77	82	58	83	87	83	83	98	75	86	89	75	78	73	92
Extremely important	48	43	53	26	46	49	60	58	68	40	61	62	35	55	44	66
Very important	32	33	30	32	37	37	23	26	30	35	25	27	40	23	29	27
<u>SMWT/NOT TOO IMPORTANT</u>	16	20	14	29	17	13	13	14	2	20	11	9	23	15	20	8
Somewhat important	15	17	14	28	15	13	11	14	2	19	10	9	21	13	20	8
Not too important	1	2	0	1	2	0	2	0	0	1	1	0	2	2	0	0
<u>NO OPINION/DK/NA</u>	4	4	4	13	0	0	4	3	0	5	3	2	2	6	7	0
No opinion/DK/NA	4	4	4	13	0	0	4	3	0	5	3	2	2	6	7	0

Table 51: Q13d. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Preparing for emergencies and natural disasters

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	80	71	84	76	84	81	81	76	83	73	80	80	92	83	65	80	79	80	86	51	81	67
Extremely important	40	41	44	42	38	41	42	38	47	52	40	40	54	47	18	38	39	41	45	12	43	10
Very important	40	29	40	34	46	40	39	39	36	21	40	39	38	36	47	42	40	39	41	39	38	57
<u>SMWT/NOT TOO IMPORTANT</u>	17	25	16	21	13	17	19	16	15	27	16	20	8	13	27	19	20	16	14	37	19	27
Somewhat important	16	23	16	20	11	17	14	15	15	26	15	17	7	13	26	17	20	14	14	37	19	27
Not too important	1	2	0	1	2	0	5	1	0	1	1	2	2	1	1	2	0	2	0	0	0	0
<u>NO OPINION/DK/NA</u>	3	4	0	3	3	2	0	8	2	0	3	1	0	4	8	2	1	4	0	11	0	6
No opinion/DK/NA	3	4	0	3	3	2	0	8	2	0	3	1	0	4	8	2	1	4	0	11	0	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	80	82	53	80	76	86	77	84	97	85	86	80	73	83	87	84	80	78	80	0		
Extremely important	40	61	26	41	43	43	40	42	38	45	34	31	55	42	33	36	38	44	40	0		
Very important	40	21	26	39	33	43	37	41	59	41	52	49	18	41	54	48	42	34	40	0		
<u>SMWT/NOT TOO IMPORTANT</u>	17	17	14	18	17	14	19	16	3	14	12	16	25	16	13	9	18	17	17	0		
Somewhat important	16	17	0	17	12	13	17	16	0	14	11	15	21	16	13	9	17	14	16	0		
Not too important	1	0	14	1	5	0	1	0	3	0	1	1	3	0	0	0	1	4	1	0		
<u>NO OPINION/DK/NA</u>	3	1	33	2	6	1	4	0	0	1	2	4	2	1	0	7	3	5	3	0		
No opinion/DK/NA	3	1	33	2	6	1	4	0	0	1	2	4	2	1	0	7	3	5	3	0		

Table 51: Q13d. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Preparing for emergencies and natural disasters

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	80	78	84	81	77	78	83	76	76	86	78	73	89	88	64	78	78	80	66	88	
Extremely important	40	39	33	36	43	38	34	41	42	49	40	16	59	52	37	39	39	41	32	34	
Very important	40	38	51	44	33	40	49	35	34	37	38	57	30	36	28	40	40	39	34	54	
<u>SMWT/NOT TOO IMPORTANT</u>	17	19	11	15	21	15	16	22	22	12	15	25	11	12	28	19	18	17	34	12	
Somewhat important	16	16	11	14	20	13	14	22	20	12	15	25	11	10	22	17	17	15	34	12	
Not too important	1	3	0	2	1	2	2	0	2	0	0	0	0	3	6	2	1	1	0	0	
<u>NO OPINION/DK/NA</u>	3	3	6	4	2	7	2	2	2	1	7	3	0	0	8	3	4	3	0	0	
No opinion/DK/NA	3	3	6	4	2	7	2	2	2	1	7	3	0	0	8	3	4	3	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	80	82	82	75	79	82	76	84	79	73	80	90	78	69	78	80	76	86	77		
Extremely important	40	47	51	36	30	49	34	57	41	29	39	47	47	37	18	43	42	42	27		
Very important	40	35	30	39	48	32	43	28	38	44	41	43	31	32	60	37	34	44	50		
<u>SMWT/NOT TOO IMPORTANT</u>	17	14	14	25	18	14	22	8	19	25	18	10	17	27	18	17	21	11	19		
Somewhat important	16	11	14	22	18	13	20	8	17	24	16	10	12	26	18	16	20	10	17		
Not too important	1	2	0	2	0	1	2	0	2	1	2	0	5	0	0	1	1	1	3		
<u>NO OPINION/DK/NA</u>	3	4	5	1	3	5	2	8	2	2	1	0	5	5	4	3	3	3	4		
No opinion/DK/NA	3	4	5	1	3	5	2	8	2	2	1	0	5	5	4	3	3	3	4		

Table 51: Q13d. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Preparing for emergencies and natural disasters

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	80	78	81	82	75	71	83	83	96	77	85	88	75	82	76	88
Extremely important	40	41	38	48	43	31	37	48	33	41	39	42	41	42	41	37
Very important	40	37	42	34	33	40	45	35	62	35	46	46	35	40	35	51
<u>SMWT/NOT TOO IMPORTANT</u>	17	17	18	15	22	23	14	16	4	20	13	11	20	13	21	12
Somewhat important	16	16	16	13	20	23	14	16	4	18	13	11	19	13	19	12
Not too important	1	1	2	2	2	0	0	0	0	1	0	0	1	0	1	0
<u>NO OPINION/DK/NA</u>	3	5	2	3	3	6	4	1	0	4	2	0	4	5	3	0
No opinion/DK/NA	3	5	2	3	3	6	4	1	0	4	2	0	4	5	3	0

Table 52: Q13e. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing programs to help seniors

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	73	60	84	69	76	74	70	72	77	72	72	77	78	76	51	73	81	69	83	75	83	69
Extremely important	37	27	37	31	43	40	28	35	42	33	38	30	37	38	28	37	41	35	41	37	42	31
Very important	36	33	47	39	33	34	42	36	35	39	34	47	42	38	24	36	40	34	42	38	40	39
<u>SMWT/NOT TOO IMPORTANT</u>	23	32	16	26	20	24	23	20	21	8	25	13	15	15	48	26	16	26	17	13	15	24
Somewhat important	21	30	15	24	18	22	20	20	18	6	23	11	14	14	48	24	15	24	17	13	15	20
Not too important	2	2	1	2	2	2	3	0	2	2	2	3	2	1	0	3	1	2	0	0	0	5
<u>NO OPINION/DK/NA</u>	4	8	1	5	3	1	8	9	2	20	3	9	6	9	1	1	3	5	0	11	3	6
No opinion/DK/NA	4	8	1	5	3	1	8	9	2	20	3	9	6	9	1	1	3	5	0	11	3	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	73	86	67	76	59	82	68	84	79	86	67	65	62	84	86	87	73	70	73	0		
Extremely important	37	48	26	38	29	46	33	39	50	50	29	33	24	44	51	49	36	41	37	0		
Very important	36	37	41	38	30	37	35	44	28	36	39	32	38	40	35	38	38	29	36	0		
<u>SMWT/NOT TOO IMPORTANT</u>	23	14	0	22	27	17	26	16	18	14	30	32	30	16	14	5	22	25	23	0		
Somewhat important	21	14	0	21	24	16	24	14	10	13	27	29	29	15	11	4	21	24	21	0		
Not too important	2	0	0	2	3	1	2	1	8	1	3	3	2	1	3	1	2	2	2	0		
<u>NO OPINION/DK/NA</u>	4	1	33	2	14	1	6	0	3	0	3	3	8	0	0	8	4	5	4	0		
No opinion/DK/NA	4	1	33	2	14	1	6	0	3	0	3	3	8	0	0	8	4	5	4	0		

Table 52: Q13e. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing programs to help seniors

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	73	67	77	72	72	67	78	76	68	75	78	69	82	76	51	70	72	73	100	54	
Extremely important	37	26	44	34	36	27	42	31	38	36	34	29	53	36	23	37	37	37	66	7	
Very important	36	41	34	38	36	39	36	45	30	39	43	40	29	40	28	34	36	36	34	47	
<u>SMWT/NOT TOO IMPORTANT</u>	23	28	18	23	25	24	21	21	30	22	15	28	13	24	40	26	23	23	0	46	
Somewhat important	21	26	17	22	23	23	19	15	30	20	14	28	13	24	32	24	21	21	0	41	
Not too important	2	1	1	1	3	1	2	6	0	2	2	0	0	0	8	2	2	2	0	5	
<u>NO OPINION/DK/NA</u>	4	5	5	5	2	9	1	3	2	3	7	3	5	0	8	4	5	4	0	0	
No opinion/DK/NA	4	5	5	5	2	9	1	3	2	3	7	3	5	0	8	4	5	4	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	73	70	75	76	64	73	71	70	74	71	72	90	72	60	81	62	69	80	65		
Extremely important	37	34	37	40	28	36	35	30	39	31	41	43	33	27	37	23	31	47	30		
Very important	36	35	38	36	36	37	36	40	36	40	31	47	38	33	44	39	39	33	35		
<u>SMWT/NOT TOO IMPORTANT</u>	23	20	21	23	31	21	26	17	25	26	26	9	27	30	18	33	26	17	31		
Somewhat important	21	17	20	22	29	19	25	12	25	25	24	6	27	30	10	31	24	15	29		
Not too important	2	3	1	2	2	2	2	5	0	2	2	3	0	0	8	2	2	2	2		
<u>NO OPINION/DK/NA</u>	4	10	3	1	4	6	2	14	1	3	2	2	1	11	1	5	5	3	4		
No opinion/DK/NA	4	10	3	1	4	6	2	14	1	3	2	2	1	11	1	5	5	3	4		

Table 52: Q13e. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing programs to help seniors

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	73	71	74	68	69	61	82	79	88	67	83	83	65	78	65	87
Extremely important	37	30	41	42	35	20	40	46	47	33	42	46	23	41	40	44
Very important	36	41	33	26	34	41	43	33	42	33	40	37	42	37	25	43
<u>SMWT/NOT TOO IMPORTANT</u>	23	22	25	28	26	35	11	19	12	29	13	16	28	14	33	13
Somewhat important	21	19	24	24	25	34	10	19	12	27	13	16	23	13	33	13
Not too important	2	3	1	5	1	1	1	0	0	2	1	0	4	1	1	0
<u>NO OPINION/DK/NA</u>	4	8	1	3	6	3	6	2	0	4	4	1	7	9	2	1
No opinion/DK/NA	4	8	1	3	6	3	6	2	0	4	4	1	7	9	2	1

Table 53: Q13f. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing bicycle lanes and paths

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	60	61	77	67	53	65	51	53	69	75	60	60	66	65	49	57	65	58	59	75	63	75
Extremely important	24	21	31	25	22	28	16	20	28	32	25	19	30	30	26	18	28	22	26	55	25	44
Very important	36	40	46	42	30	37	36	34	41	43	35	41	37	34	23	40	37	36	33	20	38	31
<u>SMWT/NOT TOO IMPORTANT</u>	34	34	23	29	39	32	42	35	29	22	34	37	30	31	39	37	32	36	38	13	34	19
Somewhat important	28	30	22	27	29	29	27	26	27	10	30	21	19	24	33	32	28	29	32	13	29	19
Not too important	6	3	1	2	10	3	15	8	2	13	4	16	12	7	6	5	4	7	6	0	5	0
<u>NO OPINION/DK/NA</u>	6	6	0	3	8	3	7	12	1	3	6	3	4	5	12	6	3	7	3	11	2	6
No opinion/DK/NA	6	6	0	3	8	3	7	12	1	3	6	3	4	5	12	6	3	7	3	11	2	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	60	75	50	62	53	65	59	66	43	70	42	59	52	70	60	60	62	53	60	0		
Extremely important	24	27	23	22	27	27	22	33	3	30	14	20	16	28	24	41	24	21	24	0		
Very important	36	48	26	40	26	38	36	34	40	40	28	39	37	42	35	19	39	31	36	0		
<u>SMWT/NOT TOO IMPORTANT</u>	34	23	50	33	42	31	35	32	57	27	49	34	43	27	28	35	33	40	34	0		
Somewhat important	28	22	36	29	26	26	30	29	36	24	33	28	36	24	16	30	26	32	28	0		
Not too important	6	2	14	4	16	5	5	3	21	3	16	6	7	3	12	6	6	8	6	0		
<u>NO OPINION/DK/NA</u>	6	2	0	5	5	4	6	1	0	3	10	6	5	4	12	4	5	8	6	0		
No opinion/DK/NA	6	2	0	5	5	4	6	1	0	3	10	6	5	4	12	4	5	8	6	0		

Table 53: Q13f. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing bicycle lanes and paths

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	60	62	55	59	61	54	63	63	57	59	61	55	80	58	46	60	62	60	82	38	
Extremely important	24	23	24	23	21	16	30	15	23	22	28	17	32	35	12	24	25	23	68	7	
Very important	36	39	31	35	40	38	33	48	34	38	33	37	48	23	33	35	37	37	14	31	
<u>SMWT/NOT TOO IMPORTANT</u>	34	34	38	36	32	43	28	33	33	32	39	40	20	42	35	34	33	34	18	62	
Somewhat important	28	24	30	27	29	32	21	26	33	22	33	30	16	36	29	28	27	28	18	38	
Not too important	6	10	8	9	3	11	8	8	0	10	6	10	4	5	6	6	6	6	0	25	
<u>NO OPINION/DK/NA</u>	6	4	7	5	7	3	8	4	10	8	0	6	0	0	20	6	5	6	0	0	
No opinion/DK/NA	6	4	7	5	7	3	8	4	10	8	0	6	0	0	20	6	5	6	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	60	60	65	59	55	63	58	65	59	55	61	64	63	53	74	57	67	53	50		
Extremely important	24	31	25	19	19	27	19	20	31	17	21	33	16	12	38	26	25	24	17		
Very important	36	29	40	40	36	36	39	46	28	38	40	31	47	41	36	31	42	29	34		
<u>SMWT/NOT TOO IMPORTANT</u>	34	29	29	38	39	29	38	31	29	42	33	35	25	46	23	38	29	39	42		
Somewhat important	28	27	22	29	31	24	30	26	24	31	29	30	20	41	18	26	27	28	33		
Not too important	6	2	7	9	8	5	8	5	4	12	4	5	6	5	5	12	2	11	9		
<u>NO OPINION/DK/NA</u>	6	10	6	3	6	8	4	3	12	3	6	1	12	1	3	5	3	8	8		
No opinion/DK/NA	6	10	6	3	6	8	4	3	12	3	6	1	12	1	3	5	3	8	8		

Table 53: Q13f. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing bicycle lanes and paths

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	60	59	61	67	61	57	62	53	61	62	59	56	62	56	61	62
Extremely important	24	18	28	29	17	23	24	33	26	23	26	30	18	19	25	33
Very important	36	41	33	38	44	34	38	20	35	39	33	26	44	37	36	29
<u>SMWT/NOT TOO IMPORTANT</u>	34	38	30	30	32	39	29	45	39	33	35	42	33	43	33	28
Somewhat important	28	29	26	27	25	30	24	33	37	27	29	34	25	33	28	24
Not too important	6	9	4	3	8	8	5	12	2	6	6	8	8	10	5	3
<u>NO OPINION/DK/NA</u>	6	3	9	3	7	4	9	3	0	5	6	2	5	0	6	11
No opinion/DK/NA	6	3	9	3	7	4	9	3	0	5	6	2	5	0	6	11

Table 54: Q13g. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Paving and repairing streets and roads

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	85	78	85	81	89	81	87	93	82	75	85	84	88	89	74	83	87	84	90	51	92	57
Extremely important	43	38	38	38	47	42	46	41	42	54	42	45	51	46	43	40	47	41	47	29	49	35
Very important	42	40	47	42	42	39	42	52	40	22	43	39	36	43	31	44	40	43	43	22	43	22
<u>SMWT/NOT TOO IMPORTANT</u>	14	21	15	19	10	18	13	6	17	25	14	16	12	10	26	16	12	15	10	37	8	36
Somewhat important	12	20	6	14	10	15	12	6	11	25	11	16	9	9	26	13	10	13	7	37	7	36
Not too important	2	2	9	4	0	3	1	0	7	0	3	0	3	1	0	3	1	3	2	0	2	0
<u>NO OPINION/DK/NA</u>	1	1	0	0	1	1	0	1	1	0	1	0	0	1	0	0	1	1	0	11	0	6
No opinion/DK/NA	1	1	0	0	1	1	0	1	1	0	1	0	0	1	0	0	1	1	0	11	0	6

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0
<u>EXT/VERY IMPORTANT</u>	85	84	100	83	91	86	85	85	100	85	91	77	83	89	88	99	86	79	85	0
Extremely important	43	45	64	38	61	44	42	42	63	44	42	36	35	50	48	56	45	37	43	0
Very important	42	39	36	45	30	43	43	43	37	41	49	41	47	39	40	43	41	42	42	0
<u>SMWT/NOT TOO IMPORTANT</u>	14	16	0	16	9	14	14	15	0	15	9	21	17	10	12	1	13	20	14	0
Somewhat important	12	8	0	13	9	10	13	13	0	10	9	15	16	10	12	1	11	19	12	0
Not too important	2	7	0	3	0	4	1	2	0	5	0	6	2	0	0	0	3	1	2	0
<u>NO OPINION/DK/NA</u>	1	0	0	1	0	0	1	0	0	0	0	2	0	0	0	0	1	1	1	0
No opinion/DK/NA	1	0	0	1	0	0	1	0	0	0	0	2	0	0	0	0	1	1	1	0

Table 54: Q13g. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Paving and repairing streets and roads

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	85	91	88	89	79	89	89	78	83	81	78	84	94	87	86	88	85	86	66	71	
Extremely important	43	57	44	51	32	49	53	40	27	39	42	31	34	47	54	43	43	43	66	11	
Very important	42	34	44	38	47	41	36	39	55	42	36	53	60	40	32	45	43	43	0	61	
<u>SMWT/NOT TOO IMPORTANT</u>	14	9	12	11	20	10	11	19	16	19	22	13	6	13	14	11	14	13	34	29	
Somewhat important	12	8	9	8	17	8	9	19	16	11	22	13	6	13	14	11	13	11	34	29	
Not too important	2	2	3	2	3	2	2	1	0	8	0	0	0	0	0	0	1	2	0	0	
<u>NO OPINION/DK/NA</u>	1	0	0	0	1	0	0	2	1	1	0	3	0	0	0	1	1	1	0	0	
No opinion/DK/NA	1	0	0	0	1	0	0	2	1	1	0	3	0	0	0	1	1	1	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	85	78	87	90	81	83	86	89	81	81	92	80	92	76	90	84	81	91	82		
Extremely important	43	36	50	41	37	44	39	48	44	43	35	32	38	41	52	46	38	51	32		
Very important	42	42	36	48	44	38	47	41	37	38	58	48	54	35	38	38	42	40	50		
<u>SMWT/NOT TOO IMPORTANT</u>	14	22	13	10	17	17	13	11	18	17	8	20	7	24	10	14	19	9	14		
Somewhat important	12	13	12	10	17	12	12	9	16	16	8	15	6	21	10	14	14	9	14		
Not too important	2	9	1	0	0	4	0	2	2	1	0	5	1	2	0	0	4	0	0		
<u>NO OPINION/DK/NA</u>	1	0	1	0	3	0	1	0	1	2	0	0	1	0	0	2	0	0	4		
No opinion/DK/NA	1	0	1	0	3	0	1	0	1	2	0	0	1	0	0	2	0	0	4		

Table 54: Q13g. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Paving and repairing streets and roads

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	85	85	86	79	88	81	86	82	98	83	87	88	84	86	85	87
Extremely important	43	45	41	29	47	50	41	53	37	42	44	47	49	40	37	47
Very important	42	40	45	50	41	31	45	29	60	42	43	42	34	46	48	41
<u>SMWT/NOT TOO IMPORTANT</u>	14	14	13	17	12	19	14	17	2	16	13	11	15	13	14	13
Somewhat important	12	13	12	13	12	19	9	17	2	14	10	11	15	10	14	10
Not too important	2	1	1	5	0	0	5	0	0	2	3	0	0	3	0	3
<u>NO OPINION/DK/NA</u>	1	1	0	3	0	0	0	1	0	1	0	0	2	0	1	0
No opinion/DK/NA	1	1	0	3	0	0	0	1	0	1	0	0	2	0	1	0

Table 55: Q13h. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Maintaining public facilities and infrastructure

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	83	75	87	80	87	85	79	83	82	80	83	83	87	85	86	82	85	83	90	80	85	81
Extremely important	43	38	38	38	48	45	51	32	52	59	41	51	54	50	60	35	46	42	47	66	45	53
Very important	40	37	49	42	39	40	27	51	30	21	42	32	34	35	25	47	39	41	43	13	40	28
<u>SMWT/NOT TOO IMPORTANT</u>	14	24	8	18	10	13	21	11	14	20	13	17	13	10	14	17	11	15	5	9	11	13
Somewhat important	14	23	8	17	10	13	20	11	14	20	13	16	11	9	14	17	10	15	5	0	11	8
Not too important	0	1	0	1	0	0	1	0	0	0	0	1	2	1	0	0	1	0	0	9	0	5
<u>NO OPINION/DK/NA</u>	3	1	5	2	3	2	0	6	4	0	3	0	0	5	0	1	4	2	5	11	4	6
No opinion/DK/NA	3	1	5	2	3	2	0	6	4	0	3	0	0	5	0	1	4	2	5	11	4	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	83	88	64	85	75	87	81	81	87	87	87	84	77	91	85	80	84	82	83	0		
Extremely important	43	57	62	41	56	53	38	53	39	53	49	41	41	50	39	42	45	40	43	0		
Very important	40	32	3	43	19	35	43	28	48	34	38	43	36	41	46	38	39	43	40	0		
<u>SMWT/NOT TOO IMPORTANT</u>	14	12	2	13	19	9	17	14	13	8	13	14	22	9	15	5	13	17	14	0		
Somewhat important	14	12	2	13	19	9	16	14	3	8	9	13	22	9	15	5	12	17	14	0		
Not too important	0	0	0	0	0	1	0	0	10	0	4	1	1	0	0	0	1	0	0	0		
<u>NO OPINION/DK/NA</u>	3	0	33	2	6	3	2	6	0	4	0	2	1	0	0	15	3	1	3	0		
No opinion/DK/NA	3	0	33	2	6	3	2	6	0	4	0	2	1	0	0	15	3	1	3	0		

Table 55: Q13h. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Maintaining public facilities and infrastructure

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	83	89	80	85	81	84	85	85	77	86	79	77	83	90	82	83	83	84	86	45	
Extremely important	43	49	35	43	42	45	40	40	42	51	51	40	25	56	36	37	42	44	52	7	
Very important	40	40	44	42	39	40	45	45	35	35	28	37	58	34	47	46	42	41	34	38	
<u>SMWT/NOT TOO IMPORTANT</u>	14	11	12	12	17	12	11	13	21	14	14	13	17	10	16	14	14	13	14	55	
Somewhat important	14	10	12	11	17	11	10	13	21	14	14	11	17	10	16	13	13	13	14	44	
Not too important	0	1	1	1	0	1	1	0	0	0	0	2	0	0	0	0	1	0	0	11	
<u>NO OPINION/DK/NA</u>	3	0	8	4	2	4	4	2	2	0	7	10	0	0	1	3	3	3	0	0	
No opinion/DK/NA	3	0	8	4	2	4	4	2	2	0	7	10	0	0	1	3	3	3	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	83	81	88	79	88	85	83	87	83	86	79	85	83	66	91	90	80	87	88		
Extremely important	43	43	50	35	49	47	40	45	47	41	39	48	44	35	28	52	38	46	56		
Very important	40	38	38	44	39	38	42	41	36	45	40	37	39	31	63	38	42	41	32		
<u>SMWT/NOT TOO IMPORTANT</u>	14	10	11	20	10	11	16	9	12	13	20	5	15	30	9	8	18	11	9		
Somewhat important	14	10	11	19	10	10	15	8	12	13	19	5	15	30	7	6	17	10	9		
Not too important	0	0	1	1	0	0	1	1	0	0	1	0	0	0	2	1	1	0	0		
<u>NO OPINION/DK/NA</u>	3	9	1	1	2	4	1	4	5	2	1	11	2	4	0	2	2	3	4		
No opinion/DK/NA	3	9	1	1	2	4	1	4	5	2	1	11	2	4	0	2	2	3	4		

Table 55: Q13h. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Maintaining public facilities and infrastructure

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	83	86	80	87	80	82	85	93	69	83	84	83	90	81	75	86
Extremely important	43	43	42	46	55	27	42	46	28	44	41	38	47	38	41	43
Very important	40	43	38	41	24	54	43	47	41	39	44	45	43	43	33	44
<u>SMWT/NOT TOO IMPORTANT</u>	14	12	17	10	20	17	11	7	18	16	11	11	9	14	24	9
Somewhat important	14	11	16	10	19	16	11	7	18	15	11	11	8	14	23	9
Not too important	0	0	1	0	1	1	0	0	0	1	0	0	1	0	1	0
<u>NO OPINION/DK/NA</u>	3	3	3	3	0	1	4	0	14	2	5	6	2	5	2	4
No opinion/DK/NA	3	3	3	3	0	1	4	0	14	2	5	6	2	5	2	4

Table 56: Q13i. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing opportunities to be involved in City government

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	55	51	53	52	58	58	57	45	59	59	55	57	53	54	38	58	55	54	55	51	56	50
Extremely important	16	14	17	15	18	17	14	17	21	24	17	14	19	19	14	14	19	15	15	29	18	26
Very important	39	38	36	37	40	42	43	28	38	34	38	43	34	35	24	44	36	40	40	22	38	23
<u>SMWT/NOT TOO IMPORTANT</u>	37	41	42	41	33	34	39	43	35	41	36	41	41	37	52	35	39	37	40	37	38	44
Somewhat important	31	31	39	34	28	31	27	35	32	18	31	28	30	28	49	31	34	30	36	37	34	32
Not too important	6	9	3	7	6	4	12	8	3	23	5	13	12	10	3	4	5	7	5	0	4	12
<u>NO OPINION/DK/NA</u>	8	8	5	7	9	7	3	13	5	0	9	2	6	8	10	7	6	9	5	11	6	6
No opinion/DK/NA	8	8	5	7	9	7	3	13	5	0	9	2	6	8	10	7	6	9	5	11	6	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	55	70	45	58	46	61	52	55	82	60	64	53	51	56	69	52	56	53	55	0		
Extremely important	16	24	25	16	18	21	14	18	12	21	21	16	19	16	11	17	15	15	16	0		
Very important	39	46	20	42	28	40	38	37	70	39	43	38	33	41	58	35	41	38	39	0		
<u>SMWT/NOT TOO IMPORTANT</u>	37	28	22	35	43	34	39	41	18	37	25	41	39	34	28	37	37	36	37	0		
Somewhat important	31	25	0	32	28	28	33	37	8	33	10	32	33	28	26	33	31	28	31	0		
Not too important	6	3	22	4	15	6	6	5	10	4	14	9	6	5	3	4	6	7	6	0		
<u>NO OPINION/DK/NA</u>	8	2	33	7	11	5	9	4	0	3	12	6	10	10	3	11	7	12	8	0		
No opinion/DK/NA	8	2	33	7	11	5	9	4	0	3	12	6	10	10	3	11	7	12	8	0		

Table 56: Q13i. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing opportunities to be involved in City government

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	55	58	53	56	51	57	55	51	50	50	49	44	64	52	47	51	54	54	66	70	
Extremely important	16	24	14	19	10	20	18	11	6	15	9	9	22	17	7	14	16	17	0	0	
Very important	39	34	39	37	41	37	37	40	44	35	40	35	42	35	40	37	38	37	66	70	
<u>SMWT/NOT TOO IMPORTANT</u>	37	37	39	38	40	34	41	41	41	42	42	49	24	45	42	41	38	37	34	30	
Somewhat important	31	26	33	29	37	25	34	37	38	34	42	38	24	40	31	34	33	31	34	14	
Not too important	6	11	6	9	3	9	7	3	3	8	0	11	0	5	11	7	6	6	0	16	
<u>NO OPINION/DK/NA</u>	8	5	8	6	9	9	4	9	9	8	9	7	12	3	11	8	8	8	0	0	
No opinion/DK/NA	8	5	8	6	9	9	4	9	9	8	9	7	12	3	11	8	8	8	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	55	44	62	58	51	54	56	48	57	58	53	48	59	45	56	52	52	56	66		
Extremely important	16	22	16	17	11	19	15	20	15	14	15	17	16	11	13	16	15	20	10		
Very important	39	22	45	42	39	35	41	29	42	43	38	31	43	34	43	36	37	36	56		
<u>SMWT/NOT TOO IMPORTANT</u>	37	48	25	37	42	35	39	35	36	38	41	46	30	50	34	40	41	34	30		
Somewhat important	31	42	20	28	39	30	32	27	33	31	34	41	26	40	30	31	34	28	26		
Not too important	6	6	5	9	4	5	7	8	3	7	7	5	4	10	4	9	7	6	4		
<u>NO OPINION/DK/NA</u>	8	9	13	4	7	11	5	16	7	5	6	6	11	5	10	8	7	10	4		
No opinion/DK/NA	8	9	13	4	7	11	5	16	7	5	6	6	11	5	10	8	7	10	4		

Table 56: Q13i. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing opportunities to be involved in City government

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	55	54	54	52	52	61	52	61	51	54	54	57	50	58	55	51
Extremely important	16	17	14	13	20	13	17	22	12	15	17	18	12	22	15	13
Very important	39	37	40	39	33	48	35	39	39	39	36	39	38	35	40	37
<u>SMWT/NOT TOO IMPORTANT</u>	37	36	40	40	41	32	36	31	49	38	37	38	42	29	38	44
Somewhat important	31	29	35	38	27	26	32	27	46	31	33	35	32	25	32	41
Not too important	6	7	5	2	14	6	4	4	3	8	4	3	10	4	6	4
<u>NO OPINION/DK/NA</u>	8	10	6	8	7	7	12	8	0	7	9	5	8	13	7	5
No opinion/DK/NA	8	10	6	8	7	7	12	8	0	7	9	5	8	13	7	5

Table 57: Q13j. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Recruiting new businesses and companies to the city

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	60	50	70	58	63	63	58	56	70	71	60	60	61	59	47	63	60	61	62	68	60	57
Extremely important	28	22	31	26	30	28	26	27	33	48	27	32	32	24	38	29	25	29	30	37	26	20
Very important	33	28	39	32	33	35	31	29	38	23	34	27	29	34	9	35	35	32	32	31	34	37
<u>SMWT/NOT TOO IMPORTANT</u>	37	48	30	41	34	36	39	39	27	28	37	39	36	39	53	34	37	37	38	20	38	36
Somewhat important	30	43	25	36	25	31	30	29	25	17	31	27	18	29	52	29	32	30	33	9	33	22
Not too important	7	5	5	5	9	5	9	10	2	11	6	12	18	10	1	5	6	7	5	12	4	15
<u>NO OPINION/DK/NA</u>	2	2	0	1	3	1	3	6	3	1	2	2	3	3	0	2	3	2	0	11	3	6
No opinion/DK/NA	2	2	0	1	3	1	3	6	3	1	2	2	3	3	0	2	3	2	0	11	3	6

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0
<u>EXT/VERY IMPORTANT</u>	60	75	43	61	58	66	59	62	75	66	67	59	57	60	67	64	66	48	60	0
Extremely important	28	30	13	25	41	31	27	27	14	34	23	29	29	24	24	31	29	23	28	0
Very important	33	46	30	36	18	35	32	35	60	33	44	31	28	36	43	33	37	25	33	0
<u>SMWT/NOT TOO IMPORTANT</u>	37	25	57	37	42	33	38	38	22	34	29	38	41	40	29	32	32	48	37	0
Somewhat important	30	20	48	30	32	23	33	28	13	25	18	32	34	27	25	30	27	37	30	0
Not too important	7	5	9	7	9	9	6	9	10	9	11	7	6	13	3	2	4	12	7	0
<u>NO OPINION/DK/NA</u>	2	0	0	2	0	1	3	0	3	0	4	2	2	0	4	5	2	4	2	0
No opinion/DK/NA	2	0	0	2	0	1	3	0	3	0	4	2	2	0	4	5	2	4	2	0

Table 57: Q13j. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Recruiting new businesses and companies to the city

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	60	72	62	67	53	69	66	55	49	65	51	54	63	76	53	61	60	60	82	61	
Extremely important	28	31	36	33	22	37	30	25	15	23	18	22	29	35	29	30	29	28	34	7	
Very important	33	41	26	34	31	32	36	30	34	42	33	32	34	41	23	31	31	32	48	53	
<u>SMWT/NOT TOO IMPORTANT</u>	37	28	34	31	44	30	31	43	48	33	49	43	32	24	42	36	38	38	18	39	
Somewhat important	30	19	29	24	37	25	22	33	43	30	38	36	28	18	30	28	30	31	18	35	
Not too important	7	9	5	7	7	5	9	10	5	3	11	7	4	5	12	7	7	7	0	5	
<u>NO OPINION/DK/NA</u>	2	0	4	2	3	1	3	2	3	2	0	3	5	0	5	3	2	2	0	0	
No opinion/DK/NA	2	0	4	2	3	1	3	2	3	2	0	3	5	0	5	3	2	2	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	60	66	59	56	60	62	58	62	60	62	53	65	56	49	64	60	58	65	55		
Extremely important	28	39	25	18	34	30	24	35	24	31	17	38	17	21	31	28	26	30	29		
Very important	33	27	35	38	26	31	33	27	36	31	36	27	39	28	33	32	32	35	25		
<u>SMWT/NOT TOO IMPORTANT</u>	37	32	37	43	36	35	41	36	35	37	46	35	38	48	35	38	41	32	41		
Somewhat important	30	32	27	35	27	29	32	30	30	29	36	28	27	45	28	28	36	23	35		
Not too important	7	0	10	8	9	6	8	7	5	8	9	7	11	2	7	10	5	10	6		
<u>NO OPINION/DK/NA</u>	2	2	4	0	4	3	2	1	5	2	2	0	6	3	1	2	1	3	4		
No opinion/DK/NA	2	2	4	0	4	3	2	1	5	2	2	0	6	3	1	2	1	3	4		

Table 57: Q13j. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Recruiting new businesses and companies to the city

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	60	62	57	51	58	53	70	66	70	54	69	68	60	64	45	73
Extremely important	28	32	22	24	38	12	33	18	46	26	31	29	33	32	17	31
Very important	33	30	35	27	20	41	37	48	25	28	38	38	27	32	29	42
<u>SMWT/NOT TOO IMPORTANT</u>	37	36	39	46	42	45	30	25	30	44	29	27	39	34	53	24
Somewhat important	30	29	33	35	35	34	27	21	29	35	26	24	31	29	42	23
Not too important	7	7	7	11	7	11	3	3	1	9	3	2	8	5	11	1
<u>NO OPINION/DK/NA</u>	2	1	3	3	0	1	0	9	0	1	2	5	2	1	2	3
No opinion/DK/NA	2	1	3	3	0	1	0	9	0	1	2	5	2	1	2	3

Table 58: Q13k. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Developing policies to support affordable housing

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	69	71	78	74	64	72	57	72	81	57	70	62	67	71	66	68	69	69	66	63	70	63
Extremely important	35	36	32	34	36	38	25	34	37	31	37	25	30	37	33	33	34	35	31	37	35	28
Very important	34	35	46	40	29	33	32	38	43	26	34	37	37	34	33	34	35	34	35	26	35	35
<u>SMWT/NOT TOO IMPORTANT</u>	28	26	22	24	31	27	37	22	17	42	26	37	31	24	31	30	30	27	34	25	30	31
Somewhat important	21	19	20	20	22	22	17	21	15	14	21	20	13	14	20	26	21	21	23	13	20	25
Not too important	7	7	1	5	9	5	21	1	2	28	5	17	18	10	11	4	9	6	11	12	9	6
<u>NO OPINION/DK/NA</u>	3	3	0	2	5	1	5	6	2	1	4	1	2	5	3	2	2	4	0	11	1	6
No opinion/DK/NA	3	3	0	2	5	1	5	6	2	1	4	1	2	5	3	2	2	4	0	11	1	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	69	79	30	74	52	74	67	79	82	76	64	70	63	72	77	69	64	80	69	0		
Extremely important	35	49	0	37	28	33	37	38	0	37	16	27	39	47	39	23	28	61	35	0		
Very important	34	30	30	37	24	41	30	41	82	40	48	43	24	25	38	46	36	19	34	0		
<u>SMWT/NOT TOO IMPORTANT</u>	28	20	36	24	41	25	29	20	15	23	33	26	35	26	23	23	33	17	28	0		
Somewhat important	21	18	12	20	18	18	22	13	0	17	24	19	27	18	20	17	24	14	21	0		
Not too important	7	3	25	4	23	7	7	8	15	7	9	7	8	7	3	6	9	3	7	0		
<u>NO OPINION/DK/NA</u>	3	1	33	2	7	1	4	0	3	0	3	4	2	2	0	8	4	3	3	0		
No opinion/DK/NA	3	1	33	2	7	1	4	0	3	0	3	4	2	2	0	8	4	3	3	0		

Table 58: Q13k. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Developing policies to support affordable housing

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	69	61	64	62	75	53	72	75	74	65	77	54	96	62	59	65	70	69	100	48	
Extremely important	35	30	31	31	40	26	36	37	40	32	50	19	60	31	34	34	36	35	66	23	
Very important	34	30	33	32	35	28	36	38	34	34	27	34	36	31	25	32	34	34	34	25	
<u>SMWT/NOT TOO IMPORTANT</u>	28	37	31	34	22	40	27	22	23	32	16	41	4	38	35	32	26	28	0	52	
Somewhat important	21	23	25	24	20	23	23	18	22	21	16	35	4	30	22	24	21	21	0	39	
Not too important	7	15	6	10	2	17	4	4	1	11	0	6	0	8	13	8	6	7	0	12	
<u>NO OPINION/DK/NA</u>	3	2	6	4	3	7	1	3	3	3	7	5	0	0	6	3	4	3	0	0	
No opinion/DK/NA	3	2	6	4	3	7	1	3	3	3	7	5	0	0	6	3	4	3	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	69	72	84	64	57	79	61	76	81	55	69	94	72	60	67	58	74	67	56		
Extremely important	35	33	52	33	22	44	29	41	45	25	34	54	43	34	17	24	34	43	12		
Very important	34	39	32	30	35	35	32	35	36	30	35	41	29	26	50	34	40	24	44		
<u>SMWT/NOT TOO IMPORTANT</u>	28	21	15	34	38	17	36	20	16	39	30	4	24	33	33	38	24	29	38		
Somewhat important	21	13	13	26	26	13	26	12	14	26	27	2	21	25	31	26	20	22	19		
Not too important	7	8	2	8	11	4	9	8	2	14	4	2	3	9	2	12	5	7	19		
<u>NO OPINION/DK/NA</u>	3	7	1	2	5	4	3	4	3	6	0	2	4	6	0	3	2	4	6		
No opinion/DK/NA	3	7	1	2	5	4	3	4	3	6	0	2	4	6	0	3	2	4	6		

Table 58: Q13k. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Developing policies to support affordable housing

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	69	64	74	91	64	66	66	64	63	74	65	64	69	57	78	72
Extremely important	35	32	38	52	38	21	35	43	8	38	32	29	32	32	45	32
Very important	34	32	36	39	26	45	31	21	55	36	33	35	38	25	33	40
<u>SMWT/NOT TOO IMPORTANT</u>	28	31	24	6	34	32	29	33	34	23	31	33	28	35	21	27
Somewhat important	21	20	22	4	23	26	22	27	30	17	25	29	16	24	19	25
Not too important	7	11	2	2	11	6	8	5	3	6	6	4	12	11	1	3
<u>NO OPINION/DK/NA</u>	3	5	2	3	1	2	4	3	3	2	4	3	3	8	1	1
No opinion/DK/NA	3	5	2	3	1	2	4	3	3	2	4	3	3	8	1	1

Table 59: Q13L. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing services to people who are homeless

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	65	63	79	69	60	69	55	62	73	65	65	62	58	63	59	67	67	64	67	75	66	73
Extremely important	35	37	37	37	32	35	31	36	42	42	35	33	37	35	36	35	34	35	30	49	30	52
Very important	30	26	41	32	28	34	24	26	30	23	30	29	21	29	23	32	33	29	37	26	35	21
<u>SMWT/NOT TOO IMPORTANT</u>	31	34	21	29	32	30	39	26	26	34	30	33	40	30	41	29	31	30	33	13	33	20
Somewhat important	21	26	20	23	19	23	16	20	20	10	23	12	22	18	32	22	17	23	19	0	18	13
Not too important	9	8	1	6	13	7	22	6	6	24	7	22	18	12	9	7	14	7	13	13	15	7
<u>NO OPINION/DK/NA</u>	5	2	0	1	8	1	7	12	2	1	5	4	2	7	0	4	2	6	0	11	1	6
No opinion/DK/NA	5	2	0	1	8	1	7	12	2	1	5	4	2	7	0	4	2	6	0	11	1	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	65	73	45	67	53	63	66	68	77	62	65	65	57	76	57	69	64	70	65	0		
Extremely important	35	50	25	35	34	35	35	38	36	36	29	29	39	35	29	44	37	34	35	0		
Very important	30	24	20	32	19	28	32	30	41	26	36	37	17	41	29	25	27	37	30	0		
<u>SMWT/NOT TOO IMPORTANT</u>	31	27	22	30	40	33	29	32	0	35	23	29	39	22	39	21	32	26	31	0		
Somewhat important	21	24	0	24	11	21	22	21	0	23	14	15	35	14	26	15	22	18	21	0		
Not too important	9	3	22	6	29	11	8	11	0	12	9	14	4	8	13	7	10	8	9	0		
<u>NO OPINION/DK/NA</u>	5	0	33	3	8	5	4	0	23	3	12	5	4	2	4	9	5	4	5	0		
No opinion/DK/NA	5	0	33	3	8	5	4	0	23	3	12	5	4	2	4	9	5	4	5	0		

Table 59: Q13I. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing services to people who are homeless

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	65	61	65	63	67	52	75	61	69	60	76	47	82	69	59	63	67	65	86	41	
Extremely important	35	34	38	36	33	32	42	33	29	30	54	21	36	29	41	33	37	33	86	34	
Very important	30	27	27	27	34	20	33	28	41	30	22	27	46	40	18	30	29	32	0	7	
<u>SMWT/NOT TOO IMPORTANT</u>	31	36	28	32	29	40	24	35	25	38	17	45	18	29	31	32	28	30	14	59	
Somewhat important	21	21	20	21	24	25	16	25	25	30	17	35	18	14	18	23	20	21	14	31	
Not too important	9	15	8	12	4	15	8	10	0	8	0	9	0	15	13	9	8	9	0	28	
<u>NO OPINION/DK/NA</u>	5	2	7	4	5	8	1	4	6	2	7	8	0	2	11	5	5	5	0	0	
No opinion/DK/NA	5	2	7	4	5	8	1	4	6	2	7	8	0	2	11	5	5	5	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	65	58	79	63	53	70	59	62	75	52	68	96	63	58	62	62	69	63	52		
Extremely important	35	45	42	26	20	44	24	45	40	22	27	52	39	25	37	31	37	34	26		
Very important	30	12	37	37	32	27	35	17	36	30	41	45	23	33	25	31	32	29	26		
<u>SMWT/NOT TOO IMPORTANT</u>	31	35	18	33	41	25	36	31	22	44	27	4	28	37	35	33	29	28	44		
Somewhat important	21	26	14	24	26	19	24	22	18	27	22	4	24	32	19	21	23	19	19		
Not too important	9	9	3	10	15	6	12	9	4	17	6	0	4	6	16	13	6	10	25		
<u>NO OPINION/DK/NA</u>	5	7	3	4	6	5	5	7	3	5	4	0	9	5	3	4	1	9	4		
No opinion/DK/NA	5	7	3	4	6	5	5	7	3	5	4	0	9	5	3	4	1	9	4		

Table 59: Q13I. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing services to people who are homeless

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	65	56	72	77	70	62	56	55	81	70	60	66	61	49	77	70
Extremely important	35	32	36	35	42	20	32	41	47	34	37	44	35	28	30	44
Very important	30	24	36	42	28	42	24	14	33	37	23	22	26	21	47	25
<u>SMWT/NOT TOO IMPORTANT</u>	31	38	24	20	28	32	38	40	19	26	35	31	35	42	19	30
Somewhat important	21	24	19	15	18	23	28	32	7	18	26	22	23	27	15	24
Not too important	9	14	5	5	10	9	10	7	13	8	10	10	12	15	4	6
<u>NO OPINION/DK/NA</u>	5	6	3	3	2	6	6	5	0	4	4	3	4	9	4	0
No opinion/DK/NA	5	6	3	3	2	6	6	5	0	4	4	3	4	9	4	0

Table 60: Q13m. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Removing blight and illegal dumping

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	73	68	68	68	79	72	72	79	74	76	73	75	75	77	57	73	78	71	79	89	79	67
Extremely important	38	29	24	27	50	32	57	41	33	57	35	57	55	49	29	31	39	38	35	63	40	34
Very important	35	39	44	41	29	40	14	38	41	18	38	17	20	28	28	42	38	34	43	26	39	32
<u>SMWT/NOT TOO IMPORTANT</u>	24	29	32	30	17	27	28	11	25	18	24	21	22	19	43	25	21	25	20	0	20	27
Somewhat important	20	24	24	24	16	22	27	11	15	18	20	20	21	18	40	19	18	21	16	0	17	27
Not too important	4	5	8	6	1	5	2	1	10	0	4	0	1	1	3	6	2	4	4	0	3	0
<u>NO OPINION/DK/NA</u>	3	2	0	1	5	1	0	10	1	6	3	5	3	4	0	2	2	4	1	11	1	6
No opinion/DK/NA	3	2	0	1	5	1	0	10	1	6	3	5	3	4	0	2	2	4	1	11	1	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	73	75	86	71	89	80	71	85	97	80	79	68	65	79	80	90	77	65	73	0		
Extremely important	38	37	39	33	64	43	36	41	82	39	58	37	33	42	42	44	39	30	38	0		
Very important	35	38	46	38	25	37	35	44	15	41	20	31	31	36	38	47	37	35	35	0		
<u>SMWT/NOT TOO IMPORTANT</u>	24	25	14	27	11	18	26	15	3	17	21	27	33	18	18	10	21	33	24	0		
Somewhat important	20	15	14	23	11	13	23	14	3	11	21	18	31	16	18	10	18	28	20	0		
Not too important	4	11	0	4	0	4	3	1	0	5	0	9	2	2	0	0	4	5	4	0		
<u>NO OPINION/DK/NA</u>	3	0	0	2	0	2	3	0	0	3	0	5	2	3	3	0	2	3	3	0		
No opinion/DK/NA	3	0	0	2	0	2	3	0	0	3	0	5	2	3	3	0	2	3	3	0		

Table 60: Q13m. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Removing blight and illegal dumping

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	73	79	82	80	64	78	82	66	66	71	78	69	78	79	62	73	73	74	82	44	
Extremely important	38	44	31	38	32	42	35	32	34	43	37	23	48	54	31	37	36	39	48	18	
Very important	35	35	50	42	31	36	47	33	31	27	40	46	30	25	32	36	37	35	34	26	
<u>SMWT/NOT TOO IMPORTANT</u>	24	20	17	18	31	21	17	32	26	27	22	25	22	12	34	23	24	23	18	56	
Somewhat important	20	17	15	16	26	19	13	26	26	22	19	24	22	12	27	21	20	20	0	56	
Not too important	4	3	3	3	5	1	4	6	0	5	3	1	0	0	7	2	3	3	18	0	
<u>NO OPINION/DK/NA</u>	3	2	1	1	5	1	2	2	8	2	0	6	0	8	4	4	3	3	0	0	
No opinion/DK/NA	3	2	1	1	5	1	2	2	8	2	0	6	0	8	4	4	3	3	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	73	77	70	71	75	73	73	76	74	71	74	65	76	72	70	74	68	78	81		
Extremely important	38	38	44	30	41	42	34	40	45	39	27	23	27	39	26	42	27	49	54		
Very important	35	38	26	42	34	31	39	37	29	32	47	42	49	33	44	31	41	29	27		
<u>SMWT/NOT TOO IMPORTANT</u>	24	23	27	23	23	25	23	22	24	27	18	35	19	28	30	20	30	18	13		
Somewhat important	20	15	22	21	22	19	22	18	21	25	18	35	18	26	16	20	24	17	13		
Not too important	4	8	4	2	1	6	1	5	4	3	0	0	2	2	13	1	6	1	1		
<u>NO OPINION/DK/NA</u>	3	0	3	6	2	2	4	1	2	2	8	0	5	0	0	6	1	4	6		
No opinion/DK/NA	3	0	3	6	2	2	4	1	2	2	8	0	5	0	0	6	1	4	6		

Table 60: Q13m. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Removing blight and illegal dumping

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	73	73	75	63	70	67	77	89	91	67	83	90	70	78	64	87
Extremely important	38	39	37	25	42	31	43	54	35	33	45	46	34	46	31	43
Very important	35	34	38	38	27	36	34	35	56	34	38	44	36	31	34	44
<u>SMWT/NOT TOO IMPORTANT</u>	24	26	21	29	29	33	21	8	6	30	15	7	28	21	30	10
Somewhat important	20	22	19	20	25	30	19	8	6	25	14	7	23	19	27	9
Not too important	4	3	2	8	4	3	2	0	0	5	1	0	5	2	3	1
<u>NO OPINION/DK/NA</u>	3	1	5	8	2	0	2	3	3	4	2	3	2	1	6	3
No opinion/DK/NA	3	1	5	8	2	0	2	3	3	4	2	3	2	1	6	3

Table 61: Q13n. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Enforcing traffic laws to protect the safety of pedestrians, cyclists, and drivers

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	78	70	78	73	82	77	75	82	73	63	76	86	82	79	76	77	72	81	86	100	77	59
Extremely important	37	40	16	30	44	40	29	36	40	32	37	40	56	45	46	28	41	35	53	85	45	25
Very important	41	29	62	43	38	37	46	46	33	31	39	46	26	34	30	49	31	46	34	15	32	34
<u>SMWT/NOT TOO IMPORTANT</u>	20	30	21	26	14	22	25	10	23	27	22	12	18	20	24	19	23	19	13	0	17	41
Somewhat important	17	27	13	21	12	19	21	9	21	25	18	10	16	17	23	15	18	16	12	0	17	13
Not too important	3	2	8	5	2	4	4	1	2	3	4	1	2	2	1	4	5	2	1	0	1	28
<u>NO OPINION/DK/NA</u>	2	1	1	1	4	1	1	8	5	9	2	3	0	1	0	4	5	1	1	0	6	0
No opinion/DK/NA	2	1	1	1	4	1	1	8	5	9	2	3	0	1	0	4	5	1	1	0	6	0
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	78	83	76	77	83	81	76	81	91	82	80	81	67	74	95	79	80	74	0	78		
Extremely important	37	47	37	37	40	47	32	52	20	50	39	43	19	43	44	41	39	38	0	37		
Very important	41	36	39	40	43	34	44	30	71	32	40	38	48	31	51	38	42	37	0	41		
<u>SMWT/NOT TOO IMPORTANT</u>	20	16	24	21	17	19	21	19	9	18	20	17	30	26	4	15	17	26	0	20		
Somewhat important	17	16	22	18	16	18	17	18	9	17	20	16	27	17	4	12	16	17	0	17		
Not too important	3	1	2	4	1	1	4	1	0	1	0	1	3	9	0	2	1	9	0	3		
<u>NO OPINION/DK/NA</u>	2	1	0	1	0	0	3	0	0	0	0	2	4	0	1	7	3	0	0	2		
No opinion/DK/NA	2	1	0	1	0	0	3	0	0	0	0	2	4	0	1	7	3	0	0	2		

Table 61: Q13n. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Enforcing traffic laws to protect the safety of pedestrians, cyclists, and drivers

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	78	77	88	82	73	76	88	67	81	89	76	66	80	85	73	75	75	78	70	76	
Extremely important	37	39	41	40	35	32	48	36	36	54	33	24	47	53	31	38	36	39	0	16	
Very important	41	39	47	42	38	44	39	31	44	35	43	42	33	32	42	37	39	39	70	60	
<u>SMWT/NOT TOO IMPORTANT</u>	20	22	12	17	24	22	12	29	17	10	24	26	16	15	27	22	22	19	30	24	
Somewhat important	17	21	11	16	18	21	12	18	16	10	23	23	16	14	13	17	19	17	25	16	
Not too important	3	0	1	1	6	1	0	11	1	1	1	3	0	1	14	5	4	3	5	9	
<u>NO OPINION/DK/NA</u>	2	1	0	1	3	1	0	4	3	1	0	8	4	0	0	3	3	3	0	0	
No opinion/DK/NA	2	1	0	1	3	1	0	4	3	1	0	8	4	0	0	3	3	3	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	78	78	75	79	78	76	78	68	84	74	84	72	68	74	92	77	73	84	77		
Extremely important	37	35	36	37	45	36	40	36	36	30	50	40	34	22	50	42	30	44	43		
Very important	41	43	39	42	33	40	38	32	48	44	34	32	34	52	42	34	43	40	33		
<u>SMWT/NOT TOO IMPORTANT</u>	20	20	22	19	22	21	20	25	16	25	14	23	26	25	8	23	26	12	20		
Somewhat important	17	13	20	17	19	17	18	16	16	22	13	21	16	23	8	22	21	11	15		
Not too important	3	7	2	2	3	4	2	9	0	3	1	2	10	2	0	1	5	1	5		
<u>NO OPINION/DK/NA</u>	2	2	4	3	1	3	2	6	0	2	2	5	6	1	0	0	1	4	4		
No opinion/DK/NA	2	2	4	3	1	3	2	6	0	2	2	5	6	1	0	0	1	4	4		

Table 61: Q13n. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Enforcing traffic laws to protect the safety of pedestrians, cyclists, and drivers

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	78	71	85	69	76	79	79	91	87	74	83	89	70	73	78	92
Extremely important	37	33	43	40	28	31	38	44	53	33	42	48	30	37	38	48
Very important	41	38	42	29	48	48	40	46	34	41	41	41	39	37	41	45
<u>SMWT/NOT TOO IMPORTANT</u>	20	25	14	28	21	18	21	9	4	23	15	7	27	22	19	8
Somewhat important	17	19	14	24	14	18	19	8	4	19	13	6	18	20	19	7
Not too important	3	6	1	4	8	0	2	2	0	4	2	1	9	2	0	1
<u>NO OPINION/DK/NA</u>	2	4	1	2	3	3	1	0	8	3	2	3	3	4	2	0
No opinion/DK/NA	2	4	1	2	3	3	1	0	8	3	2	3	3	4	2	0

Table 62: Q13o. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing afterschool programs for young people

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	70	71	74	72	69	71	64	74	72	43	72	67	68	73	77	67	67	73	77	51	74	50
Extremely important	33	25	28	26	40	32	38	32	35	23	34	30	40	37	33	30	34	34	42	9	35	32
Very important	37	46	46	46	29	39	26	43	37	20	38	37	29	36	43	37	34	39	35	42	39	17
<u>SMWT/NOT TOO IMPORTANT</u>	25	26	22	24	26	27	34	12	23	48	24	27	28	24	20	27	23	25	14	49	15	50
Somewhat important	18	24	7	17	18	19	21	10	22	32	17	19	14	17	17	18	12	20	9	15	9	14
Not too important	7	1	14	7	7	7	12	2	1	16	7	9	14	7	3	8	11	5	6	34	7	37
<u>NO OPINION/DK/NA</u>	5	3	4	4	6	2	3	14	6	9	5	5	3	3	3	7	9	2	8	0	11	0
No opinion/DK/NA	5	3	4	4	6	2	3	14	6	9	5	5	3	3	3	7	9	2	8	0	11	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	70	86	68	73	60	73	70	78	65	75	65	78	63	65	81	62	68	81	0	70		
Extremely important	33	48	19	35	21	39	31	43	53	42	28	37	31	29	33	35	35	33	0	33		
Very important	37	39	49	38	39	34	39	35	11	33	36	41	31	35	48	27	34	49	0	37		
<u>SMWT/NOT TOO IMPORTANT</u>	25	12	32	23	38	23	26	21	24	20	31	18	32	35	16	19	26	18	0	25		
Somewhat important	18	11	22	17	24	18	18	20	16	17	21	15	26	18	9	15	20	10	0	18		
Not too important	7	1	10	6	14	5	8	1	9	4	11	2	6	17	7	4	6	8	0	7		
<u>NO OPINION/DK/NA</u>	5	2	0	4	2	4	4	1	11	5	4	5	5	0	3	19	6	0	0	5		
No opinion/DK/NA	5	2	0	4	2	4	4	1	11	5	4	5	5	0	3	19	6	0	0	5		

Table 62: Q13o. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing afterschool programs for young people

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13		
<u>EXT/VERY IMPORTANT</u>	70	75	70	73	68	72	74	63	73	72	82	37	86	80	74	68	70	69	97	93		
Extremely important	33	45	34	40	28	26	50	15	40	35	36	12	57	41	28	34	32	33	36	29		
Very important	37	31	37	33	40	46	24	47	33	37	46	25	29	39	46	35	38	36	61	64		
<u>SMWT/NOT TOO IMPORTANT</u>	25	21	22	22	28	20	23	32	24	18	16	53	9	20	24	27	26	26	3	7		
Somewhat important	18	15	16	15	20	12	18	21	20	13	12	34	9	17	11	18	18	18	3	7		
Not too important	7	7	6	7	8	8	6	12	5	5	4	18	0	3	14	9	8	8	0	0		
<u>NO OPINION/DK/NA</u>	5	3	7	5	4	8	3	5	3	10	2	10	5	0	2	5	4	5	0	0		
No opinion/DK/NA	5	3	7	5	4	8	3	5	3	10	2	10	5	0	2	5	4	5	0	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42			
<u>EXT/VERY IMPORTANT</u>	70	75	75	66	67	75	66	71	78	62	71	78	63	67	82	70	72	74	51			
Extremely important	33	26	39	33	35	33	34	18	47	23	44	23	32	30	47	36	26	43	32			
Very important	37	50	36	33	31	42	32	53	31	39	26	55	30	37	35	33	46	32	19			
<u>SMWT/NOT TOO IMPORTANT</u>	25	22	18	29	30	19	30	19	20	33	26	15	31	31	17	25	24	20	44			
Somewhat important	18	12	14	23	20	13	22	11	15	23	20	8	20	25	13	15	17	15	27			
Not too important	7	10	4	7	10	6	8	8	5	11	6	6	11	6	4	10	7	4	17			
<u>NO OPINION/DK/NA</u>	5	3	8	5	3	6	4	10	2	5	4	8	6	2	1	5	4	6	5			
No opinion/DK/NA	5	3	8	5	3	6	4	10	2	5	4	8	6	2	1	5	4	6	5			

Table 62: Q13o. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing afterschool programs for young people

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	70	67	74	73	68	73	71	69	68	71	70	68	65	69	76	71
Extremely important	33	20	44	25	37	38	32	28	49	33	34	37	20	22	44	45
Very important	37	47	29	48	31	35	39	40	19	38	36	32	45	48	32	26
<u>SMWT/NOT TOO IMPORTANT</u>	25	26	24	25	28	18	26	28	12	25	24	22	29	22	21	26
Somewhat important	18	16	18	22	14	13	19	21	12	16	18	18	16	18	18	19
Not too important	7	9	5	4	14	5	7	7	0	8	6	4	14	4	3	8
<u>NO OPINION/DK/NA</u>	5	7	3	2	4	8	2	3	20	4	6	10	6	9	3	3
No opinion/DK/NA	5	7	3	2	4	8	2	3	20	4	6	10	6	9	3	3

Table 63: Q13p. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Maintaining the sewer and wastewater system

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	83	76	81	78	87	81	86	84	79	68	82	88	84	86	87	79	82	84	91	85	87	67
Extremely important	47	35	31	33	60	43	55	50	48	32	45	58	63	56	59	36	49	46	57	85	53	34
Very important	36	41	51	45	27	38	32	34	31	36	37	29	20	30	28	43	33	37	34	0	34	33
<u>SMWT/NOT TOO IMPORTANT</u>	14	21	18	20	7	16	14	7	16	23	14	10	16	13	8	16	12	15	5	15	5	33
Somewhat important	13	20	18	19	7	16	11	7	15	17	13	9	15	12	6	15	11	14	4	15	4	33
Not too important	1	2	0	1	0	0	2	0	1	6	1	1	1	0	2	1	1	0	1	0	2	0
<u>NO OPINION/DK/NA</u>	4	3	1	2	5	3	0	9	5	9	4	2	0	2	5	5	6	2	3	0	7	0
No opinion/DK/NA	4	3	1	2	5	3	0	9	5	9	4	2	0	2	5	5	6	2	3	0	7	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	83	93	66	83	81	89	79	94	88	91	82	87	72	79	97	86	82	86	0	83		
Extremely important	47	60	48	47	43	56	41	52	42	59	46	44	42	47	58	50	49	41	0	47		
Very important	36	32	18	36	38	33	38	43	46	32	36	42	29	32	39	36	33	44	0	36		
<u>SMWT/NOT TOO IMPORTANT</u>	14	7	21	15	12	10	16	6	12	8	18	9	25	18	2	7	15	12	0	14		
Somewhat important	13	6	21	14	12	9	16	6	12	6	18	8	25	18	2	5	14	12	0	13		
Not too important	1	1	0	1	0	1	0	0	0	2	0	2	0	0	0	2	1	0	0	1		
<u>NO OPINION/DK/NA</u>	4	1	13	2	7	1	5	0	0	1	0	4	4	3	1	7	4	2	0	4		
No opinion/DK/NA	4	1	13	2	7	1	5	0	0	1	0	4	4	3	1	7	4	2	0	4		

Table 63: Q13p. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Maintaining the sewer and wastewater system

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	83	87	87	87	78	85	88	74	80	96	81	66	88	87	78	79	80	83	64	100	
Extremely important	47	50	53	52	42	35	66	34	48	57	48	27	67	58	34	45	45	48	33	20	
Very important	36	37	34	35	36	50	22	40	32	39	32	39	21	28	44	34	34	34	31	80	
<u>SMWT/NOT TOO IMPORTANT</u>	14	9	13	11	18	14	9	19	17	3	19	26	7	5	22	15	16	14	36	0	
Somewhat important	13	9	12	10	17	12	9	18	17	3	17	24	7	5	22	15	16	13	36	0	
Not too important	1	1	1	1	1	2	0	1	0	0	2	1	0	0	0	0	1	1	0	0	
<u>NO OPINION/DK/NA</u>	4	3	0	2	5	1	3	7	3	1	0	8	5	8	0	6	4	4	0	0	
No opinion/DK/NA	4	3	0	2	5	1	3	7	3	1	0	8	5	8	0	6	4	4	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	83	79	84	81	87	82	83	75	87	84	82	86	73	73	95	89	78	90	79		
Extremely important	47	42	52	47	45	47	46	32	61	36	55	48	41	31	70	54	33	64	50		
Very important	36	37	32	34	42	35	37	43	26	48	27	38	32	41	26	35	45	27	29		
<u>SMWT/NOT TOO IMPORTANT</u>	14	16	12	16	10	14	14	16	13	15	13	9	21	27	5	9	20	5	13		
Somewhat important	13	16	12	15	9	14	13	16	13	13	13	5	21	26	5	9	19	5	12		
Not too important	1	0	0	1	1	0	1	0	0	2	0	4	0	1	0	0	1	0	1		
<u>NO OPINION/DK/NA</u>	4	5	4	3	3	4	3	9	0	1	5	5	6	1	0	3	2	4	8		
No opinion/DK/NA	4	5	4	3	3	4	3	9	0	1	5	5	6	1	0	3	2	4	8		

Table 63: Q13p. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Maintaining the sewer and wastewater system

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	83	79	85	77	80	89	82	89	88	81	84	88	78	82	83	86
Extremely important	47	34	58	41	44	40	52	45	62	42	52	52	29	43	54	60
Very important	36	45	27	35	36	49	30	43	26	39	32	36	50	39	29	27
<u>SMWT/NOT TOO IMPORTANT</u>	14	16	13	18	15	6	18	11	4	14	14	8	16	14	12	14
Somewhat important	13	14	13	18	13	6	18	10	4	13	13	7	15	14	12	14
Not too important	1	1	0	0	1	0	0	2	0	0	0	1	1	1	0	0
<u>NO OPINION/DK/NA</u>	4	5	3	5	5	4	1	0	8	5	2	3	6	4	5	0
No opinion/DK/NA	4	5	3	5	5	4	1	0	8	5	2	3	6	4	5	0

Table 64: Q17q. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Supporting a diverse range of arts and cultural activities

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	53	61	51	57	48	57	42	49	65	30	54	49	45	50	61	52	52	54	54	36	52	46
Extremely important	21	18	15	17	25	24	18	16	33	5	22	16	18	24	26	17	24	19	31	27	29	9
Very important	32	43	37	40	24	34	24	33	32	24	32	33	27	26	35	36	27	35	22	9	23	37
<u>SMWT/NOT TOO IMPORTANT</u>	45	37	48	42	48	42	56	43	32	64	43	49	55	48	37	44	44	45	46	64	43	54
Somewhat important	32	31	36	33	31	34	27	31	25	33	32	31	32	33	24	33	30	33	31	0	30	35
Not too important	12	6	12	9	16	8	29	12	7	31	11	17	23	15	13	10	13	12	15	64	13	18
<u>NO OPINION/DK/NA</u>	3	2	1	1	4	1	2	8	3	6	3	2	0	1	2	4	5	1	1	0	5	0
No opinion/DK/NA	3	2	1	1	4	1	2	8	3	6	3	2	0	1	2	4	5	1	1	0	5	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	53	72	33	57	36	57	51	63	17	60	46	61	53	37	66	35	49	69	0	53		
Extremely important	21	36	10	22	13	31	15	44	17	36	16	25	16	16	29	17	20	24	0	21		
Very important	32	36	23	35	23	26	36	19	0	25	29	36	37	21	37	19	29	45	0	32		
<u>SMWT/NOT TOO IMPORTANT</u>	45	28	67	42	63	42	47	37	83	38	54	35	46	63	31	55	47	31	0	45		
Somewhat important	32	25	44	31	43	28	36	29	37	28	28	29	29	47	21	32	35	25	0	32		
Not too important	12	2	23	11	19	14	11	8	46	10	26	6	16	16	9	23	13	6	0	12		
<u>NO OPINION/DK/NA</u>	3	1	0	2	2	1	2	0	0	2	0	3	1	0	3	10	3	0	0	3		
No opinion/DK/NA	3	1	0	2	2	1	2	0	0	2	0	3	1	0	3	10	3	0	0	3		

Table 64: Q17q. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Supporting a diverse range of arts and cultural activities

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	53	55	49	52	54	45	59	44	62	49	63	34	80	58	43	52	55	50	91	88	
Extremely important	21	28	19	24	18	21	26	13	24	17	20	11	34	35	14	22	23	20	43	23	
Very important	32	27	30	28	35	24	33	31	39	31	43	23	46	22	29	30	32	30	49	65	
<u>SMWT/NOT TOO IMPORTANT</u>	45	42	49	46	44	51	39	55	35	50	37	58	19	42	54	45	42	47	9	12	
Somewhat important	32	30	32	31	34	40	23	42	28	40	28	31	11	39	47	33	31	34	3	5	
Not too important	12	12	18	15	10	11	16	13	7	10	9	28	7	4	7	12	11	13	5	6	
<u>NO OPINION/DK/NA</u>	3	3	1	2	2	4	1	1	3	1	0	8	2	0	3	3	3	3	0	0	
No opinion/DK/NA	3	3	1	2	2	4	1	1	3	1	0	8	2	0	3	3	3	3	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	53	58	64	46	45	61	45	59	62	29	61	62	55	62	66	39	57	50	42		
Extremely important	21	19	23	19	24	21	21	19	22	13	28	27	24	12	44	15	17	25	25		
Very important	32	39	41	27	20	40	25	40	40	15	33	35	32	49	22	24	40	26	17		
<u>SMWT/NOT TOO IMPORTANT</u>	45	42	33	49	55	37	52	37	38	69	35	32	41	36	34	60	42	45	57		
Somewhat important	32	39	18	38	40	27	39	28	26	53	25	23	36	23	17	44	33	31	33		
Not too important	12	3	15	11	15	10	13	8	12	16	10	9	4	13	16	16	9	14	24		
<u>NO OPINION/DK/NA</u>	3	0	3	5	1	2	3	4	0	2	4	5	4	3	0	1	1	5	2		
No opinion/DK/NA	3	0	3	5	1	2	3	4	0	2	4	5	4	3	0	1	1	5	2		

Table 64: Q17q. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Supporting a diverse range of arts and cultural activities

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	53	44	61	62	57	48	50	46	53	56	49	49	40	52	72	48
Extremely important	21	17	24	25	22	22	21	15	12	23	18	14	15	21	32	16
Very important	32	27	36	37	35	26	29	31	41	33	31	35	25	31	40	32
<u>SMWT/NOT TOO IMPORTANT</u>	45	52	37	38	39	49	49	51	39	41	48	46	59	43	24	52
Somewhat important	32	40	25	27	29	44	29	37	32	32	31	35	45	33	21	29
Not too important	12	12	12	11	10	5	20	15	6	9	17	11	13	10	3	23
<u>NO OPINION/DK/NA</u>	3	4	2	0	4	3	1	2	8	2	3	5	1	6	3	0
No opinion/DK/NA	3	4	2	0	4	3	1	2	8	2	3	5	1	6	3	0

Table 65: Q13r. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Attracting new employers and jobs to the city

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	66	65	66	65	67	67	64	67	67	67	66	70	54	63	80	65	64	68	73	49	63	80
Extremely important	32	29	31	30	33	29	25	42	34	13	31	34	35	40	40	22	35	30	34	15	33	53
Very important	35	36	35	35	34	38	38	24	33	54	35	35	18	22	41	43	29	38	39	34	30	27
<u>SMWT/NOT TOO IMPORTANT</u>	29	35	27	31	27	30	36	21	28	24	29	28	43	33	20	28	29	29	23	51	28	20
Somewhat important	23	31	20	26	21	22	30	21	22	24	23	23	31	25	18	23	24	23	20	0	25	8
Not too important	6	4	7	5	6	7	6	0	6	0	6	5	12	8	2	4	4	6	4	51	3	12
<u>NO OPINION/DK/NA</u>	5	1	7	4	6	3	0	12	5	9	5	2	4	4	0	7	8	3	3	0	9	0
No opinion/DK/NA	5	1	7	4	6	3	0	12	5	9	5	2	4	4	0	7	8	3	3	0	9	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	66	81	40	71	49	68	65	66	83	71	61	70	59	66	67	69	66	73	0	66		
Extremely important	32	40	5	35	13	37	30	38	22	43	20	35	26	37	26	26	30	38	0	32		
Very important	35	41	36	36	36	31	35	29	61	28	41	35	33	29	41	44	35	34	0	35		
<u>SMWT/NOT TOO IMPORTANT</u>	29	19	60	24	51	25	31	18	17	21	39	24	35	34	29	20	29	25	0	29		
Somewhat important	23	16	52	20	41	20	26	13	17	17	27	21	32	22	26	10	22	22	0	23		
Not too important	6	3	8	4	9	5	5	5	0	3	12	3	3	12	3	10	7	3	0	6		
<u>NO OPINION/DK/NA</u>	5	1	0	4	0	7	4	16	0	9	0	6	6	0	4	11	5	2	0	5		
No opinion/DK/NA	5	1	0	4	0	7	4	16	0	9	0	6	6	0	4	11	5	2	0	5		

Table 65: Q13r. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Attracting new employers and jobs to the city

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	66	69	71	70	62	65	75	61	66	62	69	55	79	67	79	68	67	65	70	83	
Extremely important	32	33	23	28	36	27	31	28	44	27	28	29	42	33	41	35	33	32	36	13	
Very important	35	36	48	41	27	38	44	33	22	35	41	26	37	34	38	33	34	33	34	70	
<u>SMWT/NOT TOO IMPORTANT</u>	29	27	25	26	33	30	21	35	28	34	27	34	17	28	21	26	28	29	30	17	
Somewhat important	23	21	19	20	28	20	19	30	23	26	27	28	16	21	17	20	23	24	30	17	
Not too important	6	6	6	6	5	11	3	5	6	8	0	5	2	7	4	5	5	6	0	0	
<u>NO OPINION/DK/NA</u>	5	4	4	4	5	5	4	4	5	3	4	11	4	5	0	6	5	5	0	0	
No opinion/DK/NA	5	4	4	4	5	5	4	4	5	3	4	11	4	5	0	6	5	5	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	66	77	64	61	65	70	62	63	78	61	64	67	64	61	79	66	65	68	66		
Extremely important	32	32	33	32	30	33	31	31	36	23	38	31	41	27	51	26	30	32	38		
Very important	35	45	31	30	35	37	32	32	43	38	26	36	23	34	28	40	35	36	28		
<u>SMWT/NOT TOO IMPORTANT</u>	29	21	29	34	29	26	32	29	20	35	29	28	27	34	21	34	31	28	23		
Somewhat important	23	19	22	27	26	21	26	21	18	28	24	27	21	27	13	29	26	22	17		
Not too important	6	2	7	7	4	5	6	8	2	7	5	1	6	7	8	5	5	6	6		
<u>NO OPINION/DK/NA</u>	5	2	7	5	6	5	5	8	2	4	7	5	9	5	0	0	4	4	11		
No opinion/DK/NA	5	2	7	5	6	5	5	8	2	4	7	5	9	5	0	0	4	4	11		

Table 65: Q13r. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Attracting new employers and jobs to the city

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	66	63	71	47	68	72	73	74	62	62	71	69	57	70	69	73
Extremely important	32	27	37	28	36	23	39	25	27	30	33	25	21	38	40	29
Very important	35	35	34	19	32	49	34	50	35	32	38	44	36	32	28	44
<u>SMWT/NOT TOO IMPORTANT</u>	29	32	25	48	24	24	27	24	17	33	24	21	38	24	25	24
Somewhat important	23	24	21	39	22	19	23	14	8	27	18	12	33	13	20	22
Not too important	6	8	4	9	2	5	4	10	8	5	6	9	6	11	5	2
<u>NO OPINION/DK/NA</u>	5	6	4	5	7	3	1	1	21	5	4	10	5	6	6	3
No opinion/DK/NA	5	6	4	5	7	3	1	1	21	5	4	10	5	6	6	3

Table 66: Q13s. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Keeping the community informed about important City programs

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	71	70	60	65	77	69	73	75	76	68	71	75	73	76	68	68	72	71	83	85	77	57
Extremely important	33	34	20	28	38	32	38	32	38	37	31	43	28	36	42	28	37	32	37	34	40	25
Very important	38	36	40	37	38	37	35	43	37	31	39	32	45	39	27	40	35	39	46	50	37	33
<u>SMWT/NOT TOO IMPORTANT</u>	25	27	38	32	18	28	25	16	15	32	24	25	22	22	25	27	22	26	17	15	19	43
Somewhat important	22	27	30	28	17	27	20	13	14	17	23	20	20	21	19	25	18	25	14	15	13	43
Not too important	2	0	8	3	1	1	5	3	1	15	2	5	2	1	7	2	4	1	4	0	5	0
<u>NO OPINION/DK/NA</u>	4	4	2	3	5	3	2	9	9	0	5	0	4	2	6	5	6	3	0	0	4	0
No opinion/DK/NA	4	4	2	3	5	3	2	9	9	0	5	0	4	2	6	5	6	3	0	0	4	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	71	87	54	73	61	78	67	87	58	85	55	72	67	67	84	69	73	68	0	71		
Extremely important	33	53	20	35	24	47	26	55	34	51	35	37	24	30	45	33	34	32	0	33		
Very important	38	34	33	39	37	31	41	32	24	34	20	35	42	36	39	36	39	36	0	38		
<u>SMWT/NOT TOO IMPORTANT</u>	25	11	46	23	39	19	29	13	42	15	30	23	29	32	14	21	24	29	0	25		
Somewhat important	22	11	26	21	31	16	27	13	24	14	23	22	26	30	10	16	21	29	0	22		
Not too important	2	0	20	2	8	2	3	0	19	1	7	1	3	2	4	5	3	0	0	2		
<u>NO OPINION/DK/NA</u>	4	2	0	4	0	4	4	0	0	0	15	5	5	2	1	10	3	3	0	4		
No opinion/DK/NA	4	2	0	4	0	4	4	0	0	0	15	5	5	2	1	10	3	3	0	4		

Table 66: Q13s. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Keeping the community informed about important City programs

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13		
<u>EXT/VERY IMPORTANT</u>	71	70	83	76	65	73	81	56	72	77	80	58	75	80	62	68	69	70	75	92		
Extremely important	33	42	31	37	28	29	45	22	34	31	28	19	58	46	26	37	34	34	13	27		
Very important	38	28	52	39	36	44	36	34	38	46	52	38	17	34	35	32	36	36	62	65		
<u>SMWT/NOT TOO IMPORTANT</u>	25	25	16	21	31	23	16	39	24	20	20	32	15	18	36	26	26	25	25	8		
Somewhat important	22	22	12	17	30	22	13	37	24	17	20	28	15	16	36	25	25	23	25	8		
Not too important	2	2	4	3	1	1	4	3	0	3	0	4	0	2	0	1	1	3	0	0		
<u>NO OPINION/DK/NA</u>	4	5	1	3	4	4	3	5	4	3	0	10	10	2	2	6	5	4	0	0		
No opinion/DK/NA	4	5	1	3	4	4	3	5	4	3	0	10	10	2	2	6	5	4	0	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42			
<u>EXT/VERY IMPORTANT</u>	71	67	80	64	73	74	67	72	76	56	77	84	60	71	82	67	65	76	78			
Extremely important	33	26	36	34	36	31	35	26	35	24	45	44	22	33	44	31	28	38	38			
Very important	38	42	44	30	37	43	33	45	41	32	32	40	38	38	37	36	37	38	40			
<u>SMWT/NOT TOO IMPORTANT</u>	25	27	17	30	27	21	29	22	21	39	19	11	36	26	18	28	32	19	15			
Somewhat important	22	27	14	27	27	20	27	22	18	35	18	11	34	22	18	26	28	17	15			
Not too important	2	0	3	3	1	2	2	0	3	4	1	0	2	4	0	2	3	2	0			
<u>NO OPINION/DK/NA</u>	4	6	4	7	0	4	4	6	3	5	4	5	4	3	0	5	3	5	7			
No opinion/DK/NA	4	6	4	7	0	4	4	6	3	5	4	5	4	3	0	5	3	5	7			

Table 66: Q13s. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Keeping the community informed about important City programs

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	71	64	77	72	56	74	75	81	78	67	77	80	58	75	76	79
Extremely important	33	26	40	28	34	33	36	31	39	32	35	34	24	29	39	41
Very important	38	39	37	44	22	41	40	50	39	35	42	45	34	47	37	38
<u>SMWT/NOT TOO IMPORTANT</u>	25	30	19	20	40	25	22	19	9	29	19	15	38	18	19	19
Somewhat important	22	28	18	20	35	25	19	17	3	27	16	11	36	16	19	15
Not too important	2	2	2	0	5	0	2	2	6	2	3	4	2	2	0	4
<u>NO OPINION/DK/NA</u>	4	5	3	8	4	1	3	0	13	4	4	5	4	7	5	1
No opinion/DK/NA	4	5	3	8	4	1	3	0	13	4	4	5	4	7	5	1

Table 67: Q13t. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing programs that celebrate diversity and inclusion of different cultures

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	57	64	60	62	51	60	49	54	59	21	59	49	55	55	64	56	52	60	59	27	55	44
Extremely important	23	24	22	23	23	24	22	22	32	0	24	19	16	26	24	20	26	22	24	0	25	34
Very important	34	40	38	39	28	36	27	32	27	21	35	30	39	29	40	35	26	38	35	27	31	10
<u>SMWT/NOT TOO IMPORTANT</u>	38	33	35	34	42	38	50	29	35	67	36	49	37	38	36	39	44	35	38	73	39	56
Somewhat important	25	27	23	25	25	28	22	19	30	36	25	22	12	23	23	27	26	24	25	0	28	8
Not too important	13	6	13	9	17	10	28	11	5	31	10	27	25	15	13	12	17	11	13	73	11	49
<u>NO OPINION/DK/NA</u>	5	3	5	4	7	2	1	16	5	13	5	3	8	7	0	5	5	4	3	0	6	0
No opinion/DK/NA	5	3	5	4	7	2	1	16	5	13	5	3	8	7	0	5	5	4	3	0	6	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	57	79	44	60	43	59	57	73	19	67	33	59	62	49	63	42	56	67	0	57		
Extremely important	23	43	9	25	10	27	23	43	5	33	10	27	22	22	18	21	24	22	0	23		
Very important	34	36	35	35	33	32	35	30	14	35	23	31	40	27	45	21	32	45	0	34		
<u>SMWT/NOT TOO IMPORTANT</u>	38	19	56	36	55	40	36	27	75	31	65	38	31	47	35	46	39	31	0	38		
Somewhat important	25	16	23	26	27	23	24	18	40	20	34	31	21	23	24	21	27	21	0	25		
Not too important	13	2	33	10	28	16	12	9	35	11	30	7	10	24	11	25	11	10	0	13		
<u>NO OPINION/DK/NA</u>	5	2	0	4	2	2	6	0	6	1	2	3	7	5	3	12	5	2	0	5		
No opinion/DK/NA	5	2	0	4	2	2	6	0	6	1	2	3	7	5	3	12	5	2	0	5		

Table 67: Q13t. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing programs that celebrate diversity and inclusion of different cultures

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	57	58	58	58	56	53	64	49	65	52	72	32	73	73	52	56	60	55	65	80	
Extremely important	23	27	22	24	22	16	32	9	36	13	26	5	38	42	19	24	25	23	23	23	
Very important	34	31	37	34	34	37	32	40	29	39	47	27	35	32	33	32	35	32	42	57	
<u>SMWT/NOT TOO IMPORTANT</u>	38	38	39	38	37	41	34	42	30	42	28	56	22	27	41	37	35	39	35	20	
Somewhat important	25	27	24	26	23	27	24	26	22	28	20	36	20	23	23	27	25	25	35	13	
Not too important	13	10	15	13	14	15	10	17	8	14	8	20	2	4	18	11	10	14	0	6	
<u>NO OPINION/DK/NA</u>	5	4	3	4	7	5	2	8	5	7	0	12	5	0	7	7	5	5	0	0	
No opinion/DK/NA	5	4	3	4	7	5	2	8	5	7	0	12	5	0	7	7	5	5	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	57	60	68	50	51	65	50	59	71	41	59	66	54	67	59	46	62	54	40		
Extremely important	23	24	32	15	23	28	18	13	44	12	24	24	20	29	42	14	23	21	28		
Very important	34	36	36	35	28	36	32	46	27	29	35	42	34	39	17	32	39	33	13		
<u>SMWT/NOT TOO IMPORTANT</u>	38	35	26	43	49	30	45	31	27	56	35	28	37	30	41	52	34	38	56		
Somewhat important	25	21	19	31	30	20	31	18	23	38	24	11	28	25	26	33	25	22	34		
Not too important	13	14	6	12	18	10	14	14	5	18	11	16	10	4	15	19	9	16	22		
<u>NO OPINION/DK/NA</u>	5	5	6	7	0	6	5	10	2	3	6	6	9	3	0	2	4	8	4		
No opinion/DK/NA	5	5	6	7	0	6	5	10	2	3	6	6	9	3	0	2	4	8	4		

Table 67: Q13t. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing programs that celebrate diversity and inclusion of different cultures

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	57	51	64	58	50	56	60	56	60	55	59	57	43	62	69	57
Extremely important	23	13	34	27	27	16	22	19	20	24	21	20	9	19	40	23
Very important	34	38	31	31	23	40	38	37	40	30	38	38	34	43	29	33
<u>SMWT/NOT TOO IMPORTANT</u>	38	43	32	36	48	39	37	37	31	41	36	35	51	32	28	39
Somewhat important	25	27	23	26	29	31	22	23	23	28	22	23	34	20	23	24
Not too important	13	15	9	10	19	8	15	14	8	13	13	12	17	13	5	14
<u>NO OPINION/DK/NA</u>	5	7	4	6	3	4	3	7	9	4	5	8	6	6	3	5
No opinion/DK/NA	5	7	4	6	3	4	3	7	9	4	5	8	6	6	3	5

Table 68: Q13u. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Assisting new businesses in obtaining required permits and licenses

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	64	69	59	65	63	65	57	68	78	57	64	61	65	73	69	55	55	69	64	23	62	33
Extremely important	27	23	27	24	29	26	25	30	32	2	27	26	27	35	39	17	23	29	30	15	23	29
Very important	37	46	33	40	34	38	32	38	45	54	37	35	39	39	30	38	32	40	34	9	39	4
<u>SMWT/NOT TOO IMPORTANT</u>	29	25	36	30	27	30	36	20	17	31	28	31	27	22	26	34	33	26	29	77	26	61
Somewhat important	24	20	33	26	23	26	26	17	12	17	24	26	15	16	17	33	27	23	23	77	21	58
Not too important	4	5	3	4	5	3	10	3	5	14	4	5	12	6	9	1	7	3	5	0	5	3
<u>NO OPINION/DK/NA</u>	8	6	5	5	10	6	7	12	6	13	7	8	8	4	5	11	11	5	8	0	12	7
No opinion/DK/NA	8	6	5	5	10	6	7	12	6	13	7	8	8	4	5	11	11	5	8	0	12	7
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	64	84	60	67	49	68	62	81	63	74	48	64	71	65	63	43	66	62	0	64		
Extremely important	27	36	30	28	21	30	25	48	7	36	10	26	30	27	22	26	28	26	0	27		
Very important	37	48	30	39	28	38	37	33	57	38	37	38	41	38	40	17	38	35	0	37		
<u>SMWT/NOT TOO IMPORTANT</u>	29	14	40	27	48	26	31	9	37	17	52	26	23	33	34	31	27	32	0	29		
Somewhat important	24	12	34	22	42	16	28	7	26	10	38	21	21	27	32	25	23	28	0	24		
Not too important	4	2	6	4	6	9	2	2	11	7	15	6	2	6	2	6	4	4	0	4		
<u>NO OPINION/DK/NA</u>	8	2	0	6	3	7	7	10	0	9	0	10	6	2	3	26	7	7	0	8		
No opinion/DK/NA	8	2	0	6	3	7	7	10	0	9	0	10	6	2	3	26	7	7	0	8		

Table 68: Q13u. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Assisting new businesses in obtaining required permits and licenses

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	64	65	69	67	62	63	68	59	68	61	57	49	69	74	68	65	65	63	73	92	
Extremely important	27	34	27	31	24	24	37	14	35	16	14	21	39	39	27	32	29	28	0	21	
Very important	37	30	42	36	38	39	31	45	33	45	42	29	29	36	41	33	37	35	73	71	
<u>SMWT/NOT TOO IMPORTANT</u>	29	28	23	26	31	30	23	33	28	28	37	38	24	20	29	27	28	30	6	8	
Somewhat important	24	22	19	21	28	25	18	29	24	22	35	33	15	15	27	23	24	25	6	8	
Not too important	4	6	4	5	4	5	5	3	4	6	2	5	9	5	2	5	4	5	0	0	
<u>NO OPINION/DK/NA</u>	8	7	8	8	7	7	9	8	4	11	7	12	7	6	3	7	7	7	21	0	
No opinion/DK/NA	8	7	8	8	7	7	9	8	4	11	7	12	7	6	3	7	7	7	21	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	64	61	65	66	67	63	66	59	68	63	70	54	61	66	75	65	65	66	54		
Extremely important	27	20	30	29	30	26	29	17	35	22	38	26	17	33	37	27	24	28	30		
Very important	37	41	35	37	37	38	37	43	33	42	32	28	44	33	38	37	40	37	24		
<u>SMWT/NOT TOO IMPORTANT</u>	29	36	22	29	26	28	28	29	25	31	25	38	30	26	25	31	30	26	31		
Somewhat important	24	32	21	24	19	26	22	29	21	25	19	28	30	23	24	23	26	24	20		
Not too important	4	4	1	5	8	2	6	1	4	6	6	10	0	3	1	9	4	2	11		
<u>NO OPINION/DK/NA</u>	8	3	13	6	6	9	6	11	6	6	5	8	9	8	0	4	5	8	15		
No opinion/DK/NA	8	3	13	6	6	9	6	11	6	6	5	8	9	8	0	4	5	8	15		

Table 68: Q13u. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Assisting new businesses in obtaining required permits and licenses

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	64	61	67	64	59	70	67	62	63	64	65	62	58	67	70	63
Extremely important	27	19	35	22	28	25	35	19	25	25	29	22	16	23	35	36
Very important	37	42	32	42	31	45	32	42	39	39	36	41	42	44	35	28
<u>SMWT/NOT TOO IMPORTANT</u>	29	30	26	31	28	21	32	29	17	27	29	24	33	26	22	32
Somewhat important	24	26	22	23	25	20	29	24	17	23	25	21	29	23	16	28
Not too important	4	4	5	9	3	2	4	5	0	5	3	3	4	3	6	4
<u>NO OPINION/DK/NA</u>	8	9	6	5	13	9	1	9	20	9	6	13	9	7	8	5
No opinion/DK/NA	8	9	6	5	13	9	1	9	20	9	6	13	9	7	8	5

Table 69: Q13v. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Developing programs that promote sustainable living, such as clean energy, water conservation, and recycling

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	74	77	71	75	73	77	68	70	87	56	75	69	74	73	77	74	72	76	85	100	72	74
Extremely important	35	35	28	32	37	38	30	30	34	25	35	37	41	36	48	30	39	33	47	36	39	47
Very important	39	42	44	42	36	39	38	40	54	31	40	32	33	37	29	44	33	43	38	64	33	27
<u>SMWT/NOT TOO IMPORTANT</u>	22	18	26	21	23	20	32	18	8	44	20	31	26	25	18	20	22	21	15	0	22	26
Somewhat important	17	13	21	16	18	18	20	13	5	20	17	20	14	18	14	17	12	19	3	0	13	8
Not too important	5	5	5	5	5	3	13	5	3	24	4	11	12	8	4	3	10	2	11	0	9	18
<u>NO OPINION/DK/NA</u>	4	5	3	4	4	2	0	11	5	0	5	0	0	2	5	6	5	3	0	0	6	0
No opinion/DK/NA	4	5	3	4	4	2	0	11	5	0	5	0	0	2	5	6	5	3	0	0	6	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	74	87	29	78	58	76	74	77	45	77	70	75	76	72	75	67	73	80	0	74		
Extremely important	35	41	18	36	30	41	31	53	5	47	21	39	20	37	43	43	33	41	0	35		
Very important	39	46	11	42	27	35	43	24	41	30	49	36	56	36	32	25	40	39	0	39		
<u>SMWT/NOT TOO IMPORTANT</u>	22	12	58	20	37	23	22	18	55	20	30	20	20	24	25	23	23	14	0	22		
Somewhat important	17	9	41	15	27	15	17	12	44	12	26	14	18	17	21	17	18	12	0	17		
Not too important	5	3	17	4	10	7	4	6	11	8	4	6	2	8	3	5	5	2	0	5		
<u>NO OPINION/DK/NA</u>	4	1	13	3	5	2	4	5	0	2	0	4	4	4	0	10	3	6	0	4		
No opinion/DK/NA	4	1	13	3	5	2	4	5	0	2	0	4	4	4	0	10	3	6	0	4		

Table 69: Q13v. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Developing programs that promote sustainable living, such as clean energy, water conservation, and recycling

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13		
<u>EXT/VERY IMPORTANT</u>	74	75	77	76	72	76	78	69	78	79	83	57	83	83	77	74	76	73	74	92		
Extremely important	35	33	29	31	40	28	35	35	44	29	35	22	35	48	44	37	37	35	28	40		
Very important	39	42	48	45	33	49	42	33	34	50	48	35	48	36	33	38	39	38	45	52		
<u>SMWT/NOT TOO IMPORTANT</u>	22	24	20	22	22	22	20	23	19	21	11	35	13	8	21	20	19	23	21	8		
Somewhat important	17	22	15	19	16	18	18	18	12	13	11	24	13	4	21	16	16	17	21	8		
Not too important	5	2	5	3	6	4	2	5	7	7	0	12	0	4	0	4	3	5	0	0		
<u>NO OPINION/DK/NA</u>	4	1	3	2	5	2	2	9	3	1	5	8	4	9	2	5	5	4	5	0		
No opinion/DK/NA	4	1	3	2	5	2	2	9	3	1	5	8	4	9	2	5	5	4	5	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42			
<u>EXT/VERY IMPORTANT</u>	74	74	78	71	77	76	73	74	79	68	78	64	82	72	85	72	75	75	68			
Extremely important	35	25	37	36	43	32	38	34	30	26	49	36	41	28	42	34	32	37	39			
Very important	39	49	40	36	34	44	35	40	49	42	29	28	40	44	43	39	42	38	29			
<u>SMWT/NOT TOO IMPORTANT</u>	22	19	17	26	23	18	25	14	19	30	19	25	11	26	15	25	21	21	28			
Somewhat important	17	11	17	23	13	14	19	14	12	21	17	19	8	20	15	21	16	19	16			
Not too important	5	8	0	3	10	3	6	0	7	10	2	6	3	6	0	5	5	3	13			
<u>NO OPINION/DK/NA</u>	4	7	6	3	0	6	2	12	2	1	2	10	7	2	0	3	4	4	4			
No opinion/DK/NA	4	7	6	3	0	6	2	12	2	1	2	10	7	2	0	3	4	4	4			

Table 69: Q13v. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Developing programs that promote sustainable living, such as clean energy, water conservation, and recycling

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	74	72	78	72	68	78	77	80	73	72	77	77	65	81	82	74
Extremely important	35	31	39	28	39	28	31	44	52	32	37	47	29	34	37	41
Very important	39	41	39	44	30	50	46	36	21	40	40	30	37	47	45	34
<u>SMWT/NOT TOO IMPORTANT</u>	22	22	20	17	29	21	22	18	19	23	21	18	28	14	14	26
Somewhat important	17	17	15	13	19	18	21	16	9	17	18	13	21	11	9	23
Not too important	5	5	5	4	10	3	1	2	10	6	3	5	6	3	6	3
<u>NO OPINION/DK/NA</u>	4	6	2	11	3	1	1	2	8	5	2	5	7	5	4	0
No opinion/DK/NA	4	6	2	11	3	1	1	2	8	5	2	5	7	5	4	0

Table 70: Q13w. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing emergency 911 and fire response

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	86	79	85	81	90	86	90	81	81	80	86	86	99	90	87	82	81	88	82	100	79	100
Extremely important	51	33	35	34	67	51	53	48	54	42	50	55	63	55	61	45	44	54	59	58	49	27
Very important	35	46	49	47	23	35	37	33	27	38	36	31	36	35	26	37	36	34	23	42	30	73
<u>SMWT/NOT TOO IMPORTANT</u>	9	19	9	15	4	11	7	6	14	11	9	6	1	6	9	12	8	10	8	0	8	0
Somewhat important	8	15	8	12	3	10	3	6	10	5	8	5	0	5	3	12	4	10	6	0	5	0
Not too important	1	4	1	3	0	1	4	0	4	6	2	1	1	2	6	0	4	0	3	0	2	0
<u>NO OPINION/DK/NA</u>	5	3	6	4	6	3	3	13	5	9	4	7	0	4	4	6	11	2	10	0	13	0
No opinion/DK/NA	5	3	6	4	6	3	3	13	5	9	4	7	0	4	4	6	11	2	10	0	13	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>EXT/VERY IMPORTANT</u>	86	91	88	86	93	87	85	86	89	89	82	79	79	99	93	86	85	89	0	86
Extremely important	51	52	47	50	55	64	42	71	50	67	54	45	45	62	52	58	52	46	0	51
Very important	35	40	41	36	38	24	43	15	39	22	28	34	35	37	41	28	33	43	0	35
<u>SMWT/NOT TOO IMPORTANT</u>	9	8	0	11	2	9	10	9	0	8	14	15	13	1	2	7	10	9	0	9
Somewhat important	8	7	0	9	2	4	10	9	0	6	0	11	13	1	2	5	9	6	0	8
Not too important	1	1	0	2	0	5	0	0	0	2	14	4	0	0	0	2	1	3	0	1
<u>NO OPINION/DK/NA</u>	5	1	12	3	5	3	5	5	11	3	4	6	7	0	5	7	5	2	0	5
No opinion/DK/NA	5	1	12	3	5	3	5	5	11	3	4	6	7	0	5	7	5	2	0	5

Table 70: Q13w. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing emergency 911 and fire response

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	86	89	93	91	80	90	91	85	77	91	90	77	88	86	86	84	85	85	97	100	
Extremely important	51	54	60	57	44	49	64	34	55	56	50	42	59	65	37	51	50	52	43	28	
Very important	35	35	33	34	36	42	27	51	22	35	40	34	28	21	49	33	35	33	54	72	
<u>SMWT/NOT TOO IMPORTANT</u>	9	6	4	5	14	7	5	11	18	8	6	13	9	8	14	11	10	10	3	0	
Somewhat important	8	2	3	3	14	4	2	11	18	4	6	12	2	8	14	9	9	8	3	0	
Not too important	1	4	2	3	0	3	3	0	0	4	0	1	7	0	0	2	1	2	0	0	
<u>NO OPINION/DK/NA</u>	5	5	3	4	6	3	5	4	5	1	4	10	4	5	0	5	5	5	0	0	
No opinion/DK/NA	5	5	3	4	6	3	5	4	5	1	4	10	4	5	0	5	5	5	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	86	85	83	84	91	84	87	86	84	88	85	80	83	78	93	91	81	90	91		
Extremely important	51	42	43	52	67	43	58	36	51	47	68	34	40	39	69	63	34	65	75		
Very important	35	43	40	32	24	41	29	50	33	42	17	46	43	39	23	27	47	25	15		
<u>SMWT/NOT TOO IMPORTANT</u>	9	10	9	13	3	10	9	8	12	9	9	10	8	19	5	7	15	4	1		
Somewhat important	8	7	8	13	2	7	9	6	9	8	9	8	7	19	3	4	12	4	0		
Not too important	1	4	2	0	1	3	0	2	3	1	0	2	1	0	3	3	3	0	1		
<u>NO OPINION/DK/NA</u>	5	5	7	3	6	6	4	6	4	3	5	10	9	3	2	2	4	5	8		
No opinion/DK/NA	5	5	7	3	6	6	4	6	4	3	5	10	9	3	2	2	4	5	8		

Table 70: Q13w. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing emergency 911 and fire response

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	86	87	85	86	79	91	83	94	92	85	87	93	88	86	83	87
Extremely important	51	42	60	54	34	52	53	55	70	46	56	61	44	38	49	72
Very important	35	45	25	32	46	39	30	39	22	39	31	32	44	48	34	15
<u>SMWT/NOT TOO IMPORTANT</u>	9	8	10	10	10	4	16	6	0	8	11	4	8	10	9	13
Somewhat important	8	7	9	6	10	4	14	5	0	7	9	3	8	6	6	13
Not too important	1	1	2	4	0	0	2	2	0	1	2	1	0	4	3	0
<u>NO OPINION/DK/NA</u>	5	5	5	5	10	5	1	0	8	7	2	3	4	4	8	0
No opinion/DK/NA	5	5	5	5	10	5	1	0	8	7	2	3	4	4	8	0

Table 71: Q13x. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing rent relief to prevent residents from becoming homeless

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	60	70	59	65	55	66	45	57	66	30	65	39	57	52	75	63	61	60	63	36	63	52
Extremely important	27	32	18	26	28	30	24	23	28	10	29	20	39	28	37	24	36	23	41	36	38	32
Very important	33	38	40	39	27	36	22	34	37	20	36	19	18	25	38	39	26	37	22	0	25	20
<u>SMWT/NOT TOO IMPORTANT</u>	34	27	33	29	38	30	53	28	31	57	29	57	37	44	25	28	30	36	31	64	27	48
Somewhat important	23	20	33	25	21	23	27	21	25	31	21	33	18	30	15	20	22	24	19	50	19	43
Not too important	11	7	0	4	17	7	26	7	6	27	8	24	20	14	10	8	8	12	12	15	9	5
<u>NO OPINION/DK/NA</u>	6	3	9	6	6	4	2	14	3	13	6	4	5	4	1	9	8	5	6	0	10	0
No opinion/DK/NA	6	3	9	6	6	4	2	14	3	13	6	4	5	4	1	9	8	5	6	0	10	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>EXT/VERY IMPORTANT</u>	60	68	39	64	43	61	60	59	36	63	56	68	57	55	66	42	55	76	0	60
Extremely important	27	32	26	28	20	28	25	34	0	32	17	32	17	36	28	16	21	45	0	27
Very important	33	36	13	35	23	33	35	25	36	31	39	36	40	20	39	26	34	31	0	33
<u>SMWT/NOT TOO IMPORTANT</u>	34	26	61	30	57	37	33	41	64	35	44	25	38	44	31	39	38	20	0	34
Somewhat important	23	18	41	22	35	19	26	22	28	17	24	19	27	31	19	18	24	20	0	23
Not too important	11	8	21	8	21	19	7	19	36	18	20	5	11	13	12	22	14	1	0	11
<u>NO OPINION/DK/NA</u>	6	6	0	6	0	2	8	0	0	2	0	7	6	1	3	19	7	4	0	6
No opinion/DK/NA	6	6	0	6	0	2	8	0	0	2	0	7	6	1	3	19	7	4	0	6

Table 71: Q13x. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing rent relief to prevent residents from becoming homeless

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13		
<u>EXT/VERY IMPORTANT</u>	60	65	54	60	60	55	64	54	68	57	80	28	79	64	50	54	61	59	70	94		
Extremely important	27	31	21	26	30	23	30	20	40	15	37	10	56	26	22	27	30	27	38	37		
Very important	33	34	33	33	30	32	34	34	28	42	42	19	23	38	28	28	31	32	32	57		
<u>SMWT/NOT TOO IMPORTANT</u>	34	30	41	35	33	40	31	40	25	32	20	61	15	28	50	39	34	35	30	6		
Somewhat important	23	22	22	22	26	25	18	32	19	21	17	37	10	17	39	27	24	24	30	0		
Not too important	11	8	19	14	7	15	13	8	6	11	3	23	4	11	11	12	9	11	0	6		
<u>NO OPINION/DK/NA</u>	6	4	5	5	6	5	5	6	7	11	0	11	7	8	0	7	5	6	0	0		
No opinion/DK/NA	6	4	5	5	6	5	5	6	7	11	0	11	7	8	0	7	5	6	0	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42			
<u>EXT/VERY IMPORTANT</u>	60	59	66	63	52	63	59	59	67	49	68	54	68	58	77	57	65	57	50			
Extremely important	27	19	28	31	30	24	31	22	27	20	42	34	30	17	44	23	26	30	23			
Very important	33	40	37	32	21	38	28	37	40	30	26	21	38	41	33	34	39	27	27			
<u>SMWT/NOT TOO IMPORTANT</u>	34	33	28	33	43	30	37	33	27	46	27	34	26	41	23	39	29	37	43			
Somewhat important	23	30	22	21	22	25	22	29	20	26	17	24	22	35	8	23	25	22	19			
Not too important	11	4	6	12	21	5	15	3	7	20	10	10	4	6	15	16	4	15	23			
<u>NO OPINION/DK/NA</u>	6	8	7	4	6	7	5	9	6	4	5	11	6	1	0	4	6	6	8			
No opinion/DK/NA	6	8	7	4	6	7	5	9	6	4	5	11	6	1	0	4	6	6	8			

Table 71: Q13x. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing rent relief to prevent residents from becoming homeless

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	60	55	66	75	47	69	57	51	61	63	57	56	55	55	73	57
Extremely important	27	21	34	39	20	22	25	23	26	28	25	24	19	23	37	27
Very important	33	34	33	36	27	46	33	28	35	35	32	31	36	32	36	30
<u>SMWT/NOT TOO IMPORTANT</u>	34	39	28	21	46	22	41	45	19	31	38	34	40	38	20	39
Somewhat important	23	28	18	16	36	16	28	28	5	23	24	19	30	25	15	23
Not too important	11	11	10	5	10	7	14	17	14	8	14	15	10	13	5	16
<u>NO OPINION/DK/NA</u>	6	6	6	4	7	9	2	4	20	6	5	10	6	7	7	4
No opinion/DK/NA	6	6	6	4	7	9	2	4	20	6	5	10	6	7	7	4

Table 72: Q14a. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing recreation opportunities and programs at City parks and recreation centers

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	70	74	78	75	65	78	51	64	83	58	73	52	69	67	66	73	75	69	83	78	76	62
Very satisfied	21	22	32	26	17	28	13	13	37	6	24	11	20	22	25	21	21	22	27	0	21	14
Somewhat satisfied	49	52	46	49	48	51	38	51	46	51	50	41	49	45	42	53	54	47	56	78	55	47
<u>TOTAL DISSATISFIED</u>	14	10	15	12	16	13	23	11	7	13	12	26	14	13	24	14	14	14	6	22	10	38
Somewhat dissatisfied	11	10	10	10	12	11	15	9	5	2	11	13	7	7	24	13	8	12	5	13	6	23
Very dissatisfied	3	0	6	2	4	2	8	2	2	11	1	13	7	6	0	1	5	2	2	9	4	15
<u>NO OPINION/DK/NA</u>	16	16	7	12	19	9	26	25	10	29	15	22	17	20	10	13	12	17	11	0	14	0
No opinion/DK/NA	16	16	7	12	19	9	26	25	10	29	15	22	17	20	10	13	12	17	11	0	14	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	70	82	42	78	42	73	69	79	94	74	68	68	72	78	67	61	69	75	70	0		
Very satisfied	21	37	13	26	4	23	21	28	48	23	25	21	19	25	26	17	22	18	21	0		
Somewhat satisfied	49	45	29	52	38	49	49	51	47	51	43	47	53	53	41	43	47	57	49	0		
<u>TOTAL DISSATISFIED</u>	14	12	25	11	27	11	15	4	3	9	18	20	11	9	11	20	15	13	14	0		
Somewhat dissatisfied	11	9	0	9	17	6	13	1	0	4	12	17	5	9	9	14	11	11	11	0		
Very dissatisfied	3	3	25	2	10	5	2	2	3	5	6	3	5	0	2	6	4	2	3	0		
<u>NO OPINION/DK/NA</u>	16	6	33	11	31	17	16	17	3	17	14	12	18	13	22	19	16	12	16	0		
No opinion/DK/NA	16	6	33	11	31	17	16	17	3	17	14	12	18	13	22	19	16	12	16	0		

Table 72: Q14a. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing recreation opportunities and programs at City parks and recreation centers

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	70	74	66	70	72	64	75	67	75	65	76	62	89	68	68	69	71	69	86	93	
Very satisfied	21	20	19	20	23	12	26	21	26	22	26	17	35	29	11	22	21	22	0	28	
Somewhat satisfied	49	53	47	50	49	52	49	45	49	43	50	44	54	39	57	47	50	47	86	65	
<u>TOTAL DISSATISFIED</u>	14	14	17	15	12	17	14	11	13	16	10	18	5	22	9	16	14	14	14	7	
Somewhat dissatisfied	11	9	16	12	9	14	11	9	10	13	10	14	5	14	8	13	11	11	14	7	
Very dissatisfied	3	4	1	3	3	3	3	2	3	3	0	5	0	7	1	3	3	3	0	0	
<u>NO OPINION/DK/NA</u>	16	13	17	15	16	19	11	22	12	19	15	20	7	10	23	15	15	16	0	0	
No opinion/DK/NA	16	13	17	15	16	19	11	22	12	19	15	20	7	10	23	15	15	16	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL SATISFIED</u>	70	70	77	72	62	74	68	72	75	61	76	85	72	78	51	68	75	67	56		
Very satisfied	21	24	26	17	16	25	17	24	27	10	25	36	25	18	7	20	26	15	23		
Somewhat satisfied	49	46	51	55	47	49	52	48	47	52	51	49	47	60	44	47	49	52	34		
<u>TOTAL DISSATISFIED</u>	14	7	9	15	23	8	18	5	10	22	14	10	16	5	29	19	12	13	27		
Somewhat dissatisfied	11	5	7	10	20	6	14	3	9	18	9	10	13	5	20	15	10	9	22		
Very dissatisfied	3	2	2	5	3	2	4	2	2	4	5	0	3	0	9	4	2	4	4		
<u>NO OPINION/DK/NA</u>	16	23	14	13	15	18	14	23	15	17	10	5	12	17	20	13	12	20	17		
No opinion/DK/NA	16	23	14	13	15	18	14	23	15	17	10	5	12	17	20	13	12	20	17		

Table 72: Q14a. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing recreation opportunities and programs at City parks and recreation centers

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	70	66	72	79	61	81	63	81	59	73	67	72	68	63	75	69
Very satisfied	21	16	26	33	14	27	10	23	30	24	17	26	20	10	27	23
Somewhat satisfied	49	51	46	47	46	53	53	58	29	48	50	46	48	54	48	46
<u>TOTAL DISSATISFIED</u>	14	14	15	9	20	11	12	12	26	13	14	18	13	15	14	14
Somewhat dissatisfied	11	11	12	9	14	6	9	10	25	10	12	16	10	12	11	12
Very dissatisfied	3	3	3	0	5	4	3	3	1	3	3	2	3	3	4	2
<u>NO OPINION/DK/NA</u>	16	19	13	12	20	9	25	7	15	14	19	10	19	21	10	17
No opinion/DK/NA	16	19	13	12	20	9	25	7	15	14	19	10	19	21	10	17

Table 73: Q14b. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining public parks in good physical condition

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	86	89	92	90	81	92	77	76	94	88	88	72	83	85	81	87	85	86	89	80	87	69
Very satisfied	31	39	46	42	20	38	15	27	53	20	35	12	24	29	42	31	35	30	48	11	39	6
Somewhat satisfied	55	50	46	48	61	54	62	49	41	68	54	60	59	55	39	56	50	57	41	68	48	63
<u>TOTAL DISSATISFIED</u>	10	4	7	5	15	6	20	14	5	12	7	28	17	12	19	7	13	9	10	20	10	31
Somewhat dissatisfied	9	4	7	5	13	6	17	11	4	6	6	22	15	10	19	6	11	8	9	20	9	27
Very dissatisfied	1	0	0	0	3	0	3	3	0	6	0	6	2	2	0	1	1	1	2	0	1	3
<u>NO OPINION/DK/NA</u>	4	7	1	5	4	2	3	10	1	0	5	0	0	3	0	5	3	5	1	0	3	0
No opinion/DK/NA	4	7	1	5	4	2	3	10	1	0	5	0	0	3	0	5	3	5	1	0	3	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	86	93	69	92	62	90	85	91	87	91	88	86	89	91	76	80	86	87	86	0		
Very satisfied	31	56	0	37	7	33	31	42	0	39	8	28	36	38	27	21	31	29	31	0		
Somewhat satisfied	55	37	69	55	55	57	53	50	87	51	81	58	53	52	49	59	55	58	55	0		
<u>TOTAL DISSATISFIED</u>	10	7	31	4	36	8	10	7	13	8	12	10	5	9	13	20	11	5	10	0		
Somewhat dissatisfied	9	6	9	4	29	7	9	4	10	6	10	8	4	8	12	20	9	5	9	0		
Very dissatisfied	1	1	22	0	7	1	1	2	3	1	1	2	1	2	1	0	2	0	1	0		
<u>NO OPINION/DK/NA</u>	4	0	0	4	2	2	6	2	0	2	0	4	6	0	11	0	3	8	4	0		
No opinion/DK/NA	4	0	0	4	2	2	6	2	0	2	0	4	6	0	11	0	3	8	4	0		

Table 73: Q14b. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining public parks in good physical condition

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	86	91	80	86	89	89	83	84	93	84	90	88	92	89	83	85	87	85	100	93	
Very satisfied	31	34	26	30	36	30	31	36	36	28	44	29	25	45	20	29	33	31	18	35	
Somewhat satisfied	55	57	54	56	53	59	53	48	57	57	46	59	67	44	64	56	54	54	82	57	
<u>TOTAL DISSATISFIED</u>	10	8	14	11	6	10	12	10	4	15	10	6	0	11	2	8	8	10	0	7	
Somewhat dissatisfied	9	6	13	9	6	8	11	8	4	11	10	6	0	6	2	7	7	9	0	7	
Very dissatisfied	1	2	1	1	1	2	1	1	0	3	0	0	0	5	0	1	1	1	0	0	
<u>NO OPINION/DK/NA</u>	4	1	5	3	5	1	5	6	3	1	0	6	8	0	15	7	5	4	0	0	
No opinion/DK/NA	4	1	5	3	5	1	5	6	3	1	0	6	8	0	15	7	5	4	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL SATISFIED</u>	86	90	89	88	82	89	86	92	87	80	94	90	88	96	82	85	90	85	68		
Very satisfied	31	39	37	28	25	38	27	41	37	23	32	43	40	31	26	31	42	21	20		
Somewhat satisfied	55	51	52	60	57	51	59	51	50	57	62	47	48	65	56	54	48	64	48		
<u>TOTAL DISSATISFIED</u>	10	2	9	9	12	6	10	5	7	14	5	10	8	2	18	9	5	11	28		
Somewhat dissatisfied	9	2	8	6	11	5	8	5	6	10	5	10	7	2	18	7	5	10	21		
Very dissatisfied	1	0	1	2	2	1	2	1	1	4	0	0	1	0	0	2	0	1	7		
<u>NO OPINION/DK/NA</u>	4	8	2	3	5	5	4	3	6	6	1	0	5	3	0	6	5	4	4		
No opinion/DK/NA	4	8	2	3	5	5	4	3	6	6	1	0	5	3	0	6	5	4	4		

Table 73: Q14b. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining public parks in good physical condition

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	86	86	86	93	91	86	80	91	66	90	80	81	88	82	93	79
Very satisfied	31	31	33	48	27	26	28	31	24	34	28	28	34	27	37	29
Somewhat satisfied	55	55	53	45	64	60	52	60	42	56	52	53	54	55	56	50
<u>TOTAL DISSATISFIED</u>	10	10	10	2	8	12	11	8	34	7	14	19	8	12	6	16
Somewhat dissatisfied	9	8	10	2	6	11	9	6	34	6	13	18	6	10	6	15
Very dissatisfied	1	2	1	0	2	1	2	1	0	1	1	1	2	2	0	1
<u>NO OPINION/DK/NA</u>	4	5	4	5	1	1	9	1	0	2	6	1	4	6	1	5
No opinion/DK/NA	4	5	4	5	1	1	9	1	0	2	6	1	4	6	1	5

Table 74: Q14c. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing police services

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	81	81	90	85	77	89	73	66	91	76	83	70	75	78	81	84	86	79	93	61	90	58
Very satisfied	37	36	46	40	33	44	32	22	57	39	39	27	41	40	26	35	46	33	64	11	50	13
Somewhat satisfied	44	45	44	45	44	46	41	44	35	37	45	44	34	38	55	48	41	46	29	49	40	45
<u>TOTAL DISSATISFIED</u>	11	11	6	9	13	6	19	17	7	4	10	16	13	11	13	11	10	11	6	22	6	32
Somewhat dissatisfied	7	9	2	6	7	4	13	9	5	0	6	10	10	8	9	6	5	7	3	0	4	12
Very dissatisfied	4	2	3	2	6	2	6	8	2	4	4	6	3	3	4	5	4	4	3	22	2	20
<u>NO OPINION/DK/NA</u>	8	8	4	6	9	4	8	17	2	20	7	14	11	11	6	5	4	10	1	17	3	9
No opinion/DK/NA	8	8	4	6	9	4	8	17	2	20	7	14	11	11	6	5	4	10	1	17	3	9
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	81	91	77	87	55	84	81	85	75	84	85	75	85	80	84	87	84	79	81	0		
Very satisfied	37	63	9	42	18	43	35	47	44	46	32	32	39	39	43	35	38	33	37	0		
Somewhat satisfied	44	27	67	45	37	41	46	38	31	38	53	44	45	41	41	52	46	46	44	0		
<u>TOTAL DISSATISFIED</u>	11	8	10	8	29	8	12	11	0	9	2	13	6	13	13	10	9	16	11	0		
Somewhat dissatisfied	7	6	0	4	22	6	6	8	0	7	2	9	3	8	2	10	5	11	7	0		
Very dissatisfied	4	2	10	4	7	2	5	2	0	2	0	4	3	5	11	0	4	5	4	0		
<u>NO OPINION/DK/NA</u>	8	1	13	6	16	8	8	4	25	7	13	12	9	6	3	3	7	5	8	0		
No opinion/DK/NA	8	1	13	6	16	8	8	4	25	7	13	12	9	6	3	3	7	5	8	0		

Table 74: Q14c. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing police services

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	81	81	80	81	82	81	80	82	81	81	83	75	90	85	74	81	82	81	86	82	
Very satisfied	37	42	39	40	31	38	42	35	24	50	38	22	47	38	24	32	34	37	18	31	
Somewhat satisfied	44	39	42	41	51	43	38	46	56	31	45	53	43	47	51	49	48	44	68	51	
<u>TOTAL DISSATISFIED</u>	11	4	16	10	11	9	11	15	8	12	17	13	10	5	10	9	10	11	14	7	
Somewhat dissatisfied	7	3	8	5	8	5	6	8	8	7	17	10	5	0	2	4	6	7	14	0	
Very dissatisfied	4	1	8	5	3	4	5	6	0	5	0	3	5	5	8	5	4	4	0	7	
<u>NO OPINION/DK/NA</u>	8	15	3	9	7	10	9	4	11	7	0	12	0	11	16	9	8	8	0	11	
No opinion/DK/NA	8	15	3	9	7	10	9	4	11	7	0	12	0	11	16	9	8	8	0	11	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL SATISFIED</u>	81	88	78	78	82	82	80	88	78	76	84	79	81	89	84	79	85	79	72		
Very satisfied	37	49	43	31	26	46	29	50	41	30	28	55	43	29	21	36	40	37	22		
Somewhat satisfied	44	39	35	48	56	37	51	38	37	47	56	25	37	60	63	44	45	42	50		
<u>TOTAL DISSATISFIED</u>	11	6	13	13	9	10	11	4	15	18	4	12	15	5	11	7	9	11	20		
Somewhat dissatisfied	7	0	10	8	5	6	7	2	9	9	4	10	10	5	7	5	6	6	11		
Very dissatisfied	4	6	2	5	4	4	4	2	5	8	0	2	5	1	4	2	2	5	9		
<u>NO OPINION/DK/NA</u>	8	6	9	9	9	8	9	8	8	6	12	9	4	6	6	13	6	10	8		
No opinion/DK/NA	8	6	9	9	9	8	9	8	8	6	12	9	4	6	6	13	6	10	8		

Table 74: Q14c. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing police services

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	81	82	80	78	77	87	75	92	92	80	82	92	80	85	79	79
Very satisfied	37	38	33	30	32	36	43	46	46	32	44	46	34	46	27	42
Somewhat satisfied	44	43	46	48	45	52	32	46	46	48	38	46	46	39	52	37
<u>TOTAL DISSATISFIED</u>	11	11	11	12	8	7	19	7	8	9	14	7	11	11	7	16
Somewhat dissatisfied	7	6	8	7	6	2	11	4	8	5	9	6	5	7	6	10
Very dissatisfied	4	5	3	5	1	5	8	3	0	3	5	2	6	4	1	6
<u>NO OPINION/DK/NA</u>	8	7	9	10	16	6	7	1	0	11	4	1	9	4	14	4
No opinion/DK/NA	8	7	9	10	16	6	7	1	0	11	4	1	9	4	14	4

Table 75: Q14d. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Preparing for emergencies and natural disasters

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	61	71	73	71	50	68	44	55	72	41	65	39	53	56	45	66	54	64	56	62	55	44
Very satisfied	21	24	32	27	14	23	14	20	35	8	23	5	19	21	6	23	24	19	29	0	26	10
Somewhat satisfied	40	47	41	44	36	45	29	35	37	34	41	34	34	36	39	44	30	44	27	62	29	34
<u>TOTAL DISSATISFIED</u>	17	11	21	15	19	15	30	11	14	33	15	26	21	18	39	12	26	13	24	38	23	42
Somewhat dissatisfied	12	10	10	10	14	12	20	7	8	11	12	14	9	12	35	9	17	10	16	20	17	24
Very dissatisfied	5	1	11	5	4	3	10	4	6	21	3	12	12	6	4	4	8	3	8	17	7	18
<u>NO OPINION/DK/NA</u>	22	18	7	14	31	17	26	34	14	26	20	35	26	25	16	21	20	23	21	0	21	14
No opinion/DK/NA	22	18	7	14	31	17	26	34	14	26	20	35	26	25	16	21	20	23	21	0	21	14
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	61	71	21	67	30	53	65	63	10	57	36	54	76	59	38	66	59	66	61	0		
Very satisfied	21	42	2	26	2	19	22	21	3	21	10	14	32	16	13	26	22	16	21	0		
Somewhat satisfied	40	29	19	41	28	34	43	42	7	36	27	40	44	43	25	40	37	50	40	0		
<u>TOTAL DISSATISFIED</u>	17	13	46	15	32	25	12	15	67	23	33	19	10	20	20	19	17	17	17	0		
Somewhat dissatisfied	12	7	22	12	15	14	10	7	67	9	33	13	5	19	14	13	13	13	12	0		
Very dissatisfied	5	6	23	3	17	11	1	8	0	14	0	6	5	1	6	6	4	4	5	0		
<u>NO OPINION/DK/NA</u>	22	16	33	19	38	22	23	22	23	19	31	27	14	21	42	15	24	17	22	0		
No opinion/DK/NA	22	16	33	19	38	22	23	22	23	19	31	27	14	21	42	15	24	17	22	0		

Table 75: Q14d. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Preparing for emergencies and natural disasters

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	61	63	54	59	66	52	65	66	70	49	74	49	90	57	63	65	64	61	68	55	
Very satisfied	21	29	21	25	17	26	25	18	17	16	21	20	33	22	21	23	22	21	0	38	
Somewhat satisfied	40	34	34	34	49	26	40	48	53	33	53	29	56	36	42	42	42	40	68	17	
<u>TOTAL DISSATISFIED</u>	17	12	19	15	14	16	15	8	16	20	8	17	5	18	9	12	15	16	32	23	
Somewhat dissatisfied	12	12	15	13	8	16	11	3	13	15	6	16	5	16	9	11	11	11	32	23	
Very dissatisfied	5	0	4	2	6	0	4	5	3	5	2	2	0	2	0	2	4	5	0	0	
<u>NO OPINION/DK/NA</u>	22	25	27	26	20	32	21	26	15	31	18	34	6	25	29	22	21	23	0	23	
No opinion/DK/NA	22	25	27	26	20	32	21	26	15	31	18	34	6	25	29	22	21	23	0	23	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL SATISFIED</u>	61	62	59	68	56	60	63	58	65	58	70	75	69	71	61	50	71	52	42		
Very satisfied	21	32	21	19	16	26	17	32	21	15	21	40	29	15	17	17	27	17	5		
Somewhat satisfied	40	30	38	50	40	35	46	26	43	43	49	35	40	56	44	32	44	35	37		
<u>TOTAL DISSATISFIED</u>	17	14	19	15	13	17	15	12	18	17	12	19	15	9	24	16	15	18	21		
Somewhat dissatisfied	12	4	15	12	11	10	12	7	13	12	11	9	12	9	21	13	10	13	18		
Very dissatisfied	5	10	4	4	2	6	3	4	5	4	1	10	4	0	3	3	5	5	3		
<u>NO OPINION/DK/NA</u>	22	24	22	16	31	23	22	30	18	25	18	6	16	19	15	35	14	30	37		
No opinion/DK/NA	22	24	22	16	31	23	22	30	18	25	18	6	16	19	15	35	14	30	37		

Table 75: Q14d. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Preparing for emergencies and natural disasters

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	61	58	66	70	51	69	52	66	75	63	59	70	65	50	65	68
Very satisfied	21	23	20	18	15	20	20	32	28	17	24	30	21	25	15	24
Somewhat satisfied	40	35	46	52	36	49	32	34	48	45	35	40	44	24	50	44
<u>TOTAL DISSATISFIED</u>	17	14	16	20	20	7	20	10	8	17	16	9	10	21	18	11
Somewhat dissatisfied	12	10	13	14	17	7	11	7	6	13	9	7	8	12	16	7
Very dissatisfied	5	4	3	6	3	0	9	3	2	3	6	2	1	9	2	4
<u>NO OPINION/DK/NA</u>	22	28	18	10	29	24	28	25	16	21	25	21	26	30	17	21
No opinion/DK/NA	22	28	18	10	29	24	28	25	16	21	25	21	26	30	17	21

Table 76: Q14e. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing programs to help seniors

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	62	67	76	71	53	70	52	50	74	66	64	51	55	61	39	66	72	58	70	83	71	75
Very satisfied	20	24	34	28	12	24	8	21	28	29	21	18	20	22	9	20	21	20	21	49	19	26
Somewhat satisfied	42	42	42	42	41	46	43	28	46	37	43	34	35	38	30	46	51	38	50	34	51	48
<u>TOTAL DISSATISFIED</u>	8	5	11	7	9	6	14	8	8	15	6	16	13	8	5	8	7	9	6	17	6	9
Somewhat dissatisfied	5	3	3	3	6	3	10	6	4	5	4	10	8	5	5	5	3	6	3	0	3	0
Very dissatisfied	3	1	8	4	2	4	4	2	4	9	3	6	5	3	0	3	4	3	3	17	3	9
<u>NO OPINION/DK/NA</u>	30	29	12	22	38	24	35	43	18	20	30	33	32	31	56	26	22	33	24	0	23	16
No opinion/DK/NA	30	29	12	22	38	24	35	43	18	20	30	33	32	31	56	26	22	33	24	0	23	16

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0
<u>TOTAL SATISFIED</u>	62	73	25	69	36	61	64	64	60	64	47	53	67	64	54	76	60	68	62	0
Very satisfied	20	34	2	23	2	18	23	21	3	21	5	10	26	20	19	35	19	25	20	0
Somewhat satisfied	42	38	22	45	33	43	41	43	57	43	42	43	41	45	35	41	41	43	42	0
<u>TOTAL DISSATISFIED</u>	8	9	38	6	19	10	6	4	3	10	13	8	8	7	7	11	9	3	8	0
Somewhat dissatisfied	5	4	12	4	11	3	4	0	0	1	12	3	5	4	7	6	5	3	5	0
Very dissatisfied	3	5	26	3	8	7	1	4	3	8	1	4	3	2	0	5	4	0	3	0
<u>NO OPINION/DK/NA</u>	30	19	38	25	46	29	31	32	38	26	40	39	25	29	39	13	31	29	30	0
No opinion/DK/NA	30	19	38	25	46	29	31	32	38	26	40	39	25	29	39	13	31	29	30	0

Table 76: Q14e. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing programs to help seniors

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	62	59	62	61	61	54	68	64	62	52	70	65	84	45	58	64	63	61	100	82	
Very satisfied	20	22	23	23	18	18	27	22	16	15	29	18	32	19	19	24	22	19	68	23	
Somewhat satisfied	42	37	39	38	43	36	41	42	46	37	41	46	52	26	39	40	41	41	32	59	
<u>TOTAL DISSATISFIED</u>	8	6	12	9	7	11	7	5	4	9	2	7	4	9	4	6	8	8	0	7	
Somewhat dissatisfied	5	6	9	8	2	10	6	3	1	9	0	3	4	7	4	5	4	5	0	0	
Very dissatisfied	3	0	3	1	5	1	1	2	3	1	2	4	0	2	0	2	4	3	0	7	
<u>NO OPINION/DK/NA</u>	30	34	26	30	32	36	25	31	34	39	28	28	13	46	38	30	29	31	0	11	
No opinion/DK/NA	30	34	26	30	32	36	25	31	34	39	28	28	13	46	38	30	29	31	0	11	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39	
<u>TOTAL SATISFIED</u>	62	56	70	66	41	64	57	66	65	53	61	72	71	73	85	33	71	53	55	
Very satisfied	20	33	16	21	8	23	16	31	17	12	21	47	26	14	30	7	28	16	0	
Somewhat satisfied	42	23	54	45	34	41	40	35	48	41	40	25	45	58	55	26	42	37	55	
<u>TOTAL DISSATISFIED</u>	8	9	5	10	9	6	10	6	3	11	8	15	9	4	5	6	7	10	5	
Somewhat dissatisfied	5	4	3	6	8	3	7	5	2	9	5	1	7	3	5	6	3	7	4	
Very dissatisfied	3	5	2	4	1	3	3	1	1	3	3	14	2	0	0	1	4	3	1	
<u>NO OPINION/DK/NA</u>	30	35	26	24	50	30	34	28	31	36	31	13	20	24	11	61	22	38	40	
No opinion/DK/NA	30	35	26	24	50	30	34	28	31	36	31	13	20	24	11	61	22	38	40	

Table 76: Q14e. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing programs to help seniors

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	62	59	65	65	54	67	48	78	92	61	63	84	61	57	64	68
Very satisfied	20	21	21	29	12	15	16	26	40	19	23	32	21	19	18	25
Somewhat satisfied	42	39	45	36	42	51	32	52	52	42	40	52	39	37	46	42
<u>TOTAL DISSATISFIED</u>	8	9	5	11	6	4	10	8	3	7	8	6	6	13	6	5
Somewhat dissatisfied	5	7	3	2	4	3	8	8	2	3	7	5	4	11	3	3
Very dissatisfied	3	2	2	8	2	1	3	0	1	4	2	0	2	2	3	2
<u>NO OPINION/DK/NA</u>	30	32	29	24	40	29	42	14	5	31	29	11	34	30	30	28
No opinion/DK/NA	30	32	29	24	40	29	42	14	5	31	29	11	34	30	30	28

Table 77: Q14f. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing bicycle lanes and paths

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	65	71	72	71	59	73	43	62	76	71	68	49	62	63	34	71	68	64	77	78	69	64
Very satisfied	21	30	26	28	13	23	11	22	36	30	21	17	15	21	0	23	23	20	24	66	20	46
Somewhat satisfied	44	41	45	43	46	50	31	40	41	41	47	32	47	41	34	48	45	44	53	12	49	18
<u>TOTAL DISSATISFIED</u>	19	21	21	21	18	18	29	14	21	23	18	26	21	20	46	14	21	18	18	22	20	29
Somewhat dissatisfied	14	19	9	15	12	11	24	13	17	23	13	21	18	17	29	9	16	13	13	22	16	16
Very dissatisfied	5	1	12	5	5	7	5	1	4	0	5	6	3	4	17	5	5	5	5	0	4	13
<u>NO OPINION/DK/NA</u>	16	8	7	8	24	9	29	24	3	6	14	25	17	17	20	14	11	18	6	0	12	7
No opinion/DK/NA	16	8	7	8	24	9	29	24	3	6	14	25	17	17	20	14	11	18	6	0	12	7
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	65	83	78	72	43	65	64	73	43	72	39	58	69	73	58	67	66	64	65	0		
Very satisfied	21	42	13	24	7	16	23	25	0	20	0	15	25	19	25	26	21	25	21	0		
Somewhat satisfied	44	41	64	49	36	50	41	48	43	52	39	43	44	54	33	41	46	39	44	0		
<u>TOTAL DISSATISFIED</u>	19	14	7	15	29	19	20	17	10	17	26	25	18	16	11	19	19	18	19	0		
Somewhat dissatisfied	14	10	2	12	19	12	16	13	6	10	18	17	17	13	9	5	13	15	14	0		
Very dissatisfied	5	4	4	3	10	7	5	3	5	7	7	8	1	3	3	14	6	3	5	0		
<u>NO OPINION/DK/NA</u>	16	3	16	13	29	16	16	11	47	11	35	16	13	11	31	15	15	18	16	0		
No opinion/DK/NA	16	3	16	13	29	16	16	11	47	11	35	16	13	11	31	15	15	18	16	0		

Table 77: Q14f. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing bicycle lanes and paths

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	65	69	63	66	65	67	66	61	71	53	86	57	82	77	48	64	68	64	100	61	
Very satisfied	21	27	22	25	17	21	29	16	20	8	39	16	26	18	18	19	23	19	82	23	
Somewhat satisfied	44	42	41	41	47	46	37	45	52	44	47	41	56	58	31	45	44	45	18	38	
<u>TOTAL DISSATISFIED</u>	19	18	20	19	20	19	18	25	11	23	7	21	13	16	19	19	18	20	0	12	
Somewhat dissatisfied	14	15	10	13	15	15	9	20	10	19	7	17	10	10	19	13	13	14	0	12	
Very dissatisfied	5	3	10	6	5	4	9	5	1	4	0	4	3	6	0	6	6	6	0	0	
<u>NO OPINION/DK/NA</u>	16	13	17	15	16	14	16	14	18	24	7	22	6	7	33	17	14	16	0	27	
No opinion/DK/NA	16	13	17	15	16	14	16	14	18	24	7	22	6	7	33	17	14	16	0	27	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL SATISFIED</u>	65	65	67	80	47	66	67	68	68	62	74	79	72	76	52	54	71	62	47		
Very satisfied	21	24	28	23	9	26	17	23	30	15	21	49	27	20	27	8	28	16	2		
Somewhat satisfied	44	41	39	57	39	40	50	45	38	48	53	30	46	55	25	46	43	45	46		
<u>TOTAL DISSATISFIED</u>	19	22	15	10	34	18	19	19	13	25	12	12	10	15	38	28	21	14	30		
Somewhat dissatisfied	14	18	13	8	24	15	14	18	12	18	9	12	10	15	20	20	15	11	17		
Very dissatisfied	5	5	2	2	10	3	5	1	2	7	3	0	0	1	17	8	5	3	12		
<u>NO OPINION/DK/NA</u>	16	12	19	10	19	16	14	13	19	13	14	9	18	9	10	18	8	24	23		
No opinion/DK/NA	16	12	19	10	19	16	14	13	19	13	14	9	18	9	10	18	8	24	23		

Table 77: Q14f. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing bicycle lanes and paths

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	65	64	67	70	62	70	60	78	64	67	65	72	66	64	71	66
Very satisfied	21	18	24	18	18	26	19	28	26	20	22	27	18	17	24	27
Somewhat satisfied	44	46	43	52	44	45	41	50	38	47	42	45	47	46	47	39
<u>TOTAL DISSATISFIED</u>	19	22	15	21	19	18	24	8	19	19	19	13	22	21	13	17
Somewhat dissatisfied	14	18	10	15	15	17	17	7	0	15	12	4	20	14	10	9
Very dissatisfied	5	4	5	5	5	1	6	1	19	4	7	8	2	7	3	8
<u>NO OPINION/DK/NA</u>	16	14	18	9	19	12	17	14	17	13	16	15	12	15	16	17
No opinion/DK/NA	16	14	18	9	19	12	17	14	17	13	16	15	12	15	16	17

Table 78: Q14g. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Paving and repairing streets and roads

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	69	79	75	77	61	80	45	61	83	59	75	41	64	62	66	76	63	72	70	62	66	45
Very satisfied	24	28	44	35	13	28	13	24	32	32	25	19	22	24	25	24	23	24	26	37	24	20
Somewhat satisfied	45	51	31	43	48	53	32	37	51	27	50	22	42	38	41	52	40	47	44	25	42	25
<u>TOTAL DISSATISFIED</u>	27	18	22	20	34	15	55	34	15	41	21	59	36	35	34	19	33	25	27	38	29	55
Somewhat dissatisfied	16	12	12	12	21	10	28	24	9	19	13	36	18	22	24	11	12	18	6	0	11	24
Very dissatisfied	10	6	10	7	14	5	28	10	6	23	8	22	18	13	11	8	20	6	21	38	19	31
<u>NO OPINION/DK/NA</u>	4	3	3	3	5	4	0	5	1	0	4	1	0	3	0	5	4	4	3	0	5	0
No opinion/DK/NA	4	3	3	3	5	4	0	5	1	0	4	1	0	3	0	5	4	4	3	0	5	0
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	69	88	5	76	30	62	74	76	19	67	43	66	76	73	63	65	71	66	69	0		
Very satisfied	24	44	0	26	8	22	26	29	0	26	10	15	29	29	22	30	23	28	24	0		
Somewhat satisfied	45	43	5	50	21	40	48	47	19	41	33	51	47	44	41	35	49	39	45	0		
<u>TOTAL DISSATISFIED</u>	27	12	95	20	70	36	22	22	81	31	56	27	24	23	30	35	27	26	27	0		
Somewhat dissatisfied	16	6	33	12	46	17	16	9	0	15	22	18	17	15	8	22	16	17	16	0		
Very dissatisfied	10	6	62	9	24	19	6	13	81	15	33	9	7	8	22	14	11	9	10	0		
<u>NO OPINION/DK/NA</u>	4	0	0	3	0	2	5	2	0	3	2	7	0	4	7	0	2	8	4	0		
No opinion/DK/NA	4	0	0	3	0	2	5	2	0	3	2	7	0	4	7	0	2	8	4	0		

Table 78: Q14g. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Paving and repairing streets and roads

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	69	74	69	72	72	74	70	69	73	55	69	71	86	77	62	74	74	69	68	93	
Very satisfied	24	26	28	27	21	22	31	25	18	10	38	20	44	27	15	27	27	23	68	31	
Somewhat satisfied	45	49	40	45	51	51	39	44	55	45	31	51	42	50	47	48	47	46	0	62	
<u>TOTAL DISSATISFIED</u>	27	24	31	27	20	26	29	23	19	43	26	17	4	23	38	20	22	27	32	7	
Somewhat dissatisfied	16	18	15	17	15	18	15	16	15	26	19	9	4	19	25	14	14	17	14	0	
Very dissatisfied	10	6	16	11	6	8	14	7	5	17	7	8	0	5	13	6	7	10	18	7	
<u>NO OPINION/DK/NA</u>	4	1	0	1	8	0	2	8	7	1	4	12	10	0	0	5	4	4	0	0	
No opinion/DK/NA	4	1	0	1	8	0	2	8	7	1	4	12	10	0	0	5	4	4	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL SATISFIED</u>	69	73	61	79	70	66	75	68	63	73	78	74	79	69	67	69	77	63	56		
Very satisfied	24	30	21	23	20	25	22	33	20	17	28	42	34	15	36	17	35	15	9		
Somewhat satisfied	45	43	40	55	50	41	53	35	43	56	51	32	45	54	32	52	43	48	47		
<u>TOTAL DISSATISFIED</u>	27	27	33	18	25	31	20	28	34	23	16	26	14	26	27	27	20	32	41		
Somewhat dissatisfied	16	12	22	10	22	18	15	18	18	15	14	11	11	22	14	18	12	20	23		
Very dissatisfied	10	15	11	7	3	13	6	10	15	9	2	15	3	4	13	10	7	12	18		
<u>NO OPINION/DK/NA</u>	4	0	6	4	6	3	4	4	3	3	6	0	6	5	6	4	3	5	4		
No opinion/DK/NA	4	0	6	4	6	3	4	4	3	3	6	0	6	5	6	4	3	5	4		

Table 78: Q14g. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Paving and repairing streets and roads

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	69	71	69	77	56	78	62	77	83	69	70	80	71	71	69	68
Very satisfied	24	24	25	28	17	27	20	11	55	24	24	29	27	21	23	26
Somewhat satisfied	45	47	44	49	38	50	43	66	28	46	46	51	44	50	47	42
<u>TOTAL DISSATISFIED</u>	27	25	27	16	36	19	38	20	17	24	30	19	24	28	23	32
Somewhat dissatisfied	16	16	17	13	25	10	18	16	14	17	17	16	15	19	19	15
Very dissatisfied	10	9	10	2	12	9	20	4	3	8	13	3	9	9	3	16
<u>NO OPINION/DK/NA</u>	4	4	4	7	8	3	0	3	0	6	1	1	5	1	8	0
No opinion/DK/NA	4	4	4	7	8	3	0	3	0	6	1	1	5	1	8	0

Table 79: Q14h. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining public facilities and infrastructure

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	73	82	89	85	62	88	45	59	88	41	80	39	55	65	82	79	69	75	78	66	70	65
Very satisfied	26	34	42	37	14	34	12	17	47	16	29	10	12	19	50	28	24	27	30	11	25	20
Somewhat satisfied	48	48	47	47	48	54	33	42	41	26	51	28	43	47	32	51	45	48	47	55	45	46
<u>TOTAL DISSATISFIED</u>	15	12	4	9	21	7	42	15	3	34	9	45	28	20	14	10	22	12	19	34	20	35
Somewhat dissatisfied	11	10	4	8	15	6	26	12	3	12	8	28	18	14	10	9	15	10	10	13	14	23
Very dissatisfied	4	2	0	1	6	0	15	3	0	22	1	17	10	7	4	1	7	2	9	20	6	11
<u>NO OPINION/DK/NA</u>	12	7	7	7	17	6	13	26	8	25	11	16	17	14	3	11	9	13	3	0	10	0
No opinion/DK/NA	12	7	7	7	17	6	13	26	8	25	11	16	17	14	3	11	9	13	3	0	10	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0
<u>TOTAL SATISFIED</u>	73	90	23	81	36	77	72	88	54	81	60	73	78	78	57	71	72	74	73	0
Very satisfied	26	55	0	31	4	25	27	32	0	29	8	27	34	17	25	20	26	28	26	0
Somewhat satisfied	48	35	23	50	32	52	45	56	54	52	52	46	44	61	32	50	46	46	48	0
<u>TOTAL DISSATISFIED</u>	15	5	44	10	42	16	13	8	34	12	30	15	13	15	16	16	15	17	15	0
Somewhat dissatisfied	11	4	13	9	27	9	11	2	22	5	25	13	9	12	6	14	11	13	11	0
Very dissatisfied	4	1	31	1	15	7	1	6	13	8	5	3	4	3	11	2	4	4	4	0
<u>NO OPINION/DK/NA</u>	12	5	33	9	22	7	15	5	12	6	11	11	9	8	27	13	13	9	12	0
No opinion/DK/NA	12	5	33	9	22	7	15	5	12	6	11	11	9	8	27	13	13	9	12	0

Table 79: Q14h. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining public facilities and infrastructure

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8		
<u>TOTAL SATISFIED</u>	73	77	73	75	73	71	79	72	73	70	81	67	85	78	64	74	75	73	100	77		
Very satisfied	26	36	27	32	22	33	31	23	18	20	33	21	18	36	26	24	28	26	14	30		
Somewhat satisfied	48	41	45	43	51	38	48	49	55	50	48	46	66	42	38	50	47	47	86	47		
<u>TOTAL DISSATISFIED</u>	15	11	12	12	15	13	10	13	18	25	7	12	5	17	12	11	12	15	0	7		
Somewhat dissatisfied	11	9	9	9	13	10	7	11	14	16	7	10	5	13	12	10	10	12	0	0		
Very dissatisfied	4	2	3	3	3	3	2	1	4	9	0	2	0	5	0	2	2	4	0	7		
<u>NO OPINION/DK/NA</u>	12	12	15	13	12	16	12	15	9	5	12	21	11	5	25	15	13	12	0	16		
No opinion/DK/NA	12	12	15	13	12	16	12	15	9	5	12	21	11	5	25	15	13	12	0	16		

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39	
<u>TOTAL SATISFIED</u>	73	71	74	79	68	73	75	69	75	74	77	77	74	77	79	73	85	61	66	
Very satisfied	26	34	27	25	23	30	24	38	20	19	31	37	42	18	31	22	37	16	8	
Somewhat satisfied	48	37	47	54	45	43	51	31	54	55	46	40	32	59	48	51	47	45	58	
<u>TOTAL DISSATISFIED</u>	15	11	14	13	21	13	16	11	14	18	14	19	17	2	14	17	9	19	27	
Somewhat dissatisfied	11	6	9	10	20	8	14	7	9	13	13	17	14	1	12	13	8	13	19	
Very dissatisfied	4	5	4	3	1	5	3	4	5	4	0	2	3	1	2	4	1	6	7	
<u>NO OPINION/DK/NA</u>	12	18	13	8	11	15	9	21	11	9	9	4	9	21	7	10	7	20	8	
No opinion/DK/NA	12	18	13	8	11	15	9	21	11	9	9	4	9	21	7	10	7	20	8	

Table 79: Q14h. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining public facilities and infrastructure

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	73	71	75	86	74	75	59	75	88	79	68	80	75	66	81	69
Very satisfied	26	27	24	36	24	28	15	30	32	29	22	30	30	24	27	20
Somewhat satisfied	48	44	52	50	50	48	43	45	57	49	46	50	45	42	54	49
<u>TOTAL DISSATISFIED</u>	15	14	15	10	8	17	26	8	7	11	18	8	11	18	11	18
Somewhat dissatisfied	11	10	12	8	6	14	19	6	5	9	13	5	8	13	10	13
Very dissatisfied	4	4	3	2	2	3	7	2	2	2	5	2	3	5	2	5
<u>NO OPINION/DK/NA</u>	12	15	10	4	18	7	15	17	5	10	14	12	13	15	8	13
No opinion/DK/NA	12	15	10	4	18	7	15	17	5	10	14	12	13	15	8	13

Table 80: Q14i. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing opportunities to be involved in City government

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	53	61	77	67	38	61	37	43	65	42	56	38	42	51	19	59	50	54	53	49	51	45
Very satisfied	13	18	18	18	8	18	8	5	20	20	14	10	8	12	4	15	17	11	21	0	17	14
Somewhat satisfied	40	43	59	49	30	44	29	38	45	22	42	27	34	39	15	44	33	42	32	49	34	31
<u>TOTAL DISSATISFIED</u>	17	14	10	12	22	14	28	16	12	23	15	28	19	15	36	16	20	15	15	51	16	44
Somewhat dissatisfied	12	8	2	6	18	10	19	11	6	6	11	17	11	10	28	11	13	11	9	12	12	23
Very dissatisfied	5	5	8	6	4	4	9	5	6	17	4	12	7	5	8	5	6	5	6	39	4	21
<u>NO OPINION/DK/NA</u>	30	26	13	21	40	25	34	41	23	35	30	34	39	34	45	25	30	31	32	0	33	11
No opinion/DK/NA	30	26	13	21	40	25	34	41	23	35	30	34	39	34	45	25	30	31	32	0	33	11

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0
<u>TOTAL SATISFIED</u>	53	69	25	60	21	44	58	49	14	50	19	43	64	52	41	66	54	48	53	0
Very satisfied	13	31	0	16	1	12	14	17	0	15	0	7	20	7	20	18	15	10	13	0
Somewhat satisfied	40	38	25	44	20	32	44	32	14	35	19	36	44	45	21	48	39	38	40	0
<u>TOTAL DISSATISFIED</u>	17	16	42	13	39	23	13	10	56	16	53	24	13	14	21	8	17	18	17	0
Somewhat dissatisfied	12	7	9	10	24	13	11	3	43	6	44	15	10	12	14	4	12	12	12	0
Very dissatisfied	5	9	33	3	15	10	2	7	13	10	9	9	3	2	6	3	4	6	5	0
<u>NO OPINION/DK/NA</u>	30	16	33	27	39	33	29	41	30	34	28	33	23	34	38	26	29	34	30	0
No opinion/DK/NA	30	16	33	27	39	33	29	41	30	34	28	33	23	34	38	26	29	34	30	0

Table 80: Q14i. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing opportunities to be involved in City government

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	53	48	53	51	58	45	57	56	62	46	67	44	64	52	48	54	56	52	82	55	
Very satisfied	13	16	18	17	10	15	19	13	9	12	16	15	15	15	7	14	13	13	14	31	
Somewhat satisfied	40	32	35	34	47	29	39	43	53	34	51	29	49	36	41	40	42	39	68	24	
<u>TOTAL DISSATISFIED</u>	17	20	18	19	11	25	12	11	7	18	4	13	11	28	11	15	15	17	0	12	
Somewhat dissatisfied	12	14	14	14	7	18	11	8	7	10	2	13	8	23	11	14	11	12	0	12	
Very dissatisfied	5	5	4	5	4	6	2	4	1	8	1	0	3	5	0	2	4	5	0	0	
<u>NO OPINION/DK/NA</u>	30	32	29	31	31	31	30	32	31	37	29	43	25	21	40	31	30	31	18	33	
No opinion/DK/NA	30	32	29	31	31	31	30	32	31	37	29	43	25	21	40	31	30	31	18	33	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39	
<u>TOTAL SATISFIED</u>	53	55	55	61	38	55	52	53	59	48	57	78	68	51	71	32	67	42	25	
Very satisfied	13	14	14	16	8	14	13	15	14	12	14	31	23	6	14	6	18	9	3	
Somewhat satisfied	40	41	41	44	30	41	39	37	45	36	43	47	45	44	57	26	49	33	22	
<u>TOTAL DISSATISFIED</u>	17	16	11	12	28	13	18	17	7	22	13	8	9	18	12	22	12	20	28	
Somewhat dissatisfied	12	6	8	8	24	7	14	10	5	16	13	4	9	12	10	16	6	17	23	
Very dissatisfied	5	10	3	4	3	6	4	7	2	6	1	4	0	6	2	6	6	3	6	
<u>NO OPINION/DK/NA</u>	30	29	34	27	34	32	30	31	33	29	30	13	23	31	17	46	21	38	47	
No opinion/DK/NA	30	29	34	27	34	32	30	31	33	29	30	13	23	31	17	46	21	38	47	

Table 80: Q14i. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing opportunities to be involved in City government

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	53	50	59	62	41	56	45	59	72	53	53	64	51	49	59	57
Very satisfied	13	14	13	12	11	11	12	23	22	11	16	22	11	17	12	16
Somewhat satisfied	40	36	45	51	31	45	33	36	50	42	37	42	40	32	47	41
<u>TOTAL DISSATISFIED</u>	17	20	10	12	15	21	21	19	4	15	17	13	16	26	10	10
Somewhat dissatisfied	12	13	9	6	12	16	12	19	3	11	12	12	11	16	9	9
Very dissatisfied	5	7	1	5	3	5	9	0	1	4	5	0	5	9	1	2
<u>NO OPINION/DK/NA</u>	30	30	31	26	43	23	34	23	24	32	30	23	33	26	32	33
No opinion/DK/NA	30	30	31	26	43	23	34	23	24	32	30	23	33	26	32	33

Table 81: Q14j. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Recruiting new businesses and companies to the city

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	58	68	81	73	44	70	35	46	76	45	62	38	42	53	21	68	59	58	67	37	62	35
Very satisfied	17	27	19	24	10	22	3	14	26	16	18	8	11	14	2	21	18	16	20	0	20	4
Somewhat satisfied	42	41	62	49	34	48	32	32	49	29	44	30	31	38	19	48	41	42	46	37	42	31
<u>TOTAL DISSATISFIED</u>	20	12	13	12	27	15	37	19	11	36	18	29	30	24	37	14	25	17	18	63	21	54
Somewhat dissatisfied	14	10	3	7	21	11	25	14	5	14	14	17	15	15	32	11	19	12	12	31	16	36
Very dissatisfied	6	2	10	5	6	4	13	5	7	22	4	12	16	9	5	3	6	5	6	32	5	17
<u>NO OPINION/DK/NA</u>	22	20	7	15	29	15	27	36	13	20	20	33	28	23	42	18	16	25	15	0	17	11
No opinion/DK/NA	22	20	7	15	29	15	27	36	13	20	20	33	28	23	42	18	16	25	15	0	17	11
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	58	82	38	65	26	57	61	59	68	59	51	54	66	53	51	68	60	59	58	0		
Very satisfied	17	41	10	19	5	12	20	16	0	15	0	10	24	11	17	29	18	15	17	0		
Somewhat satisfied	42	41	27	46	21	45	41	42	68	44	51	44	42	42	34	39	41	43	42	0		
<u>TOTAL DISSATISFIED</u>	20	10	29	17	36	24	16	22	28	22	33	25	14	23	20	14	18	22	20	0		
Somewhat dissatisfied	14	5	13	13	22	14	13	15	0	12	22	17	10	16	12	14	13	16	14	0		
Very dissatisfied	6	5	16	4	14	10	3	7	28	10	11	8	4	6	8	0	5	6	6	0		
<u>NO OPINION/DK/NA</u>	22	8	33	18	39	19	23	20	3	20	16	21	20	24	29	18	22	19	22	0		
No opinion/DK/NA	22	8	33	18	39	19	23	20	3	20	16	21	20	24	29	18	22	19	22	0		

Table 81: Q14j. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Recruiting new businesses and companies to the city

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	58	55	53	54	63	49	60	65	64	50	67	52	77	57	46	59	60	57	100	77	
Very satisfied	17	19	20	20	13	13	27	18	10	7	14	13	22	28	12	21	19	17	0	31	
Somewhat satisfied	42	36	33	35	50	36	33	47	53	43	54	39	54	29	34	38	40	40	100	46	
<u>TOTAL DISSATISFIED</u>	20	24	18	21	16	21	22	13	14	22	17	27	16	11	20	18	19	20	0	23	
Somewhat dissatisfied	14	17	15	16	11	16	16	10	11	15	11	27	12	8	18	16	14	14	0	23	
Very dissatisfied	6	7	3	5	5	5	6	3	3	7	5	0	4	3	2	2	5	6	0	0	
<u>NO OPINION/DK/NA</u>	22	21	28	24	22	30	18	22	22	28	16	21	7	32	34	23	21	23	0	0	
No opinion/DK/NA	22	21	28	24	22	30	18	22	22	28	16	21	7	32	34	23	21	23	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL SATISFIED</u>	58	59	59	65	42	59	56	61	60	52	61	75	61	72	72	39	73	43	46		
Very satisfied	17	11	22	20	7	17	15	20	16	14	17	32	29	9	21	12	24	12	0		
Somewhat satisfied	42	48	38	45	35	42	41	40	44	39	44	43	32	63	51	27	49	30	46		
<u>TOTAL DISSATISFIED</u>	20	14	19	21	25	17	23	12	18	23	22	20	14	12	16	25	12	28	26		
Somewhat dissatisfied	14	4	13	19	19	9	19	7	11	19	20	16	10	8	12	21	7	22	18		
Very dissatisfied	6	10	6	2	6	8	3	5	7	5	2	5	4	4	3	5	5	6	8		
<u>NO OPINION/DK/NA</u>	22	27	22	14	33	24	21	27	22	24	17	5	24	17	12	35	15	29	28		
No opinion/DK/NA	22	27	22	14	33	24	21	27	22	24	17	5	24	17	12	35	15	29	28		

Table 81: Q14j. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Recruiting new businesses and companies to the city

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	58	56	62	63	54	64	48	65	81	60	58	71	61	49	60	65
Very satisfied	17	16	18	13	13	18	13	21	48	14	21	32	15	18	14	24
Somewhat satisfied	42	39	44	50	42	46	34	44	33	46	36	39	46	31	46	41
<u>TOTAL DISSATISFIED</u>	20	19	19	20	25	21	21	12	5	22	16	9	16	21	26	12
Somewhat dissatisfied	14	14	15	11	19	13	16	8	5	15	13	7	11	17	20	9
Very dissatisfied	6	5	4	8	6	7	5	3	0	7	4	2	5	4	6	3
<u>NO OPINION/DK/NA</u>	22	25	19	18	21	16	31	24	14	18	26	20	23	29	14	24
No opinion/DK/NA	22	25	19	18	21	16	31	24	14	18	26	20	23	29	14	24

Table 82: Q14k. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Developing policies to support affordable housing

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	46	57	58	58	35	56	24	39	57	45	48	36	33	38	31	55	44	47	47	49	44	41
Very satisfied	12	15	23	18	6	14	5	13	16	21	12	12	11	13	10	12	18	10	24	11	20	6
Somewhat satisfied	34	42	35	39	29	42	18	26	41	23	36	23	22	25	20	44	26	38	24	37	25	35
<u>TOTAL DISSATISFIED</u>	30	28	30	29	32	24	54	28	22	49	28	43	41	37	36	24	35	28	32	51	31	59
Somewhat dissatisfied	16	12	19	15	17	15	21	12	15	2	17	10	10	16	25	13	16	16	14	9	14	31
Very dissatisfied	15	16	12	14	15	9	33	16	7	47	11	33	31	20	10	11	19	13	17	43	17	28
<u>NO OPINION/DK/NA</u>	23	15	11	14	33	20	22	33	21	6	24	21	26	25	34	20	21	25	21	0	24	0
No opinion/DK/NA	23	15	11	14	33	20	22	33	21	6	24	21	26	25	34	20	21	25	21	0	24	0
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	46	58	27	51	22	42	49	41	24	45	28	42	53	45	32	55	48	45	46	0		
Very satisfied	12	19	2	12	6	9	14	11	3	11	1	8	7	10	19	32	15	8	12	0		
Somewhat satisfied	34	39	25	39	16	33	35	30	22	34	27	34	47	35	13	23	33	37	34	0		
<u>TOTAL DISSATISFIED</u>	30	27	37	26	54	37	27	36	61	35	45	34	32	28	30	21	25	42	30	0		
Somewhat dissatisfied	16	17	0	16	15	16	15	16	44	15	19	21	11	16	14	13	16	16	16	0		
Very dissatisfied	15	9	37	9	39	21	12	20	17	20	26	13	21	12	16	9	10	26	15	0		
<u>NO OPINION/DK/NA</u>	23	15	36	23	24	21	24	23	15	20	26	24	15	26	38	23	26	13	23	0		
No opinion/DK/NA	23	15	36	23	24	21	24	23	15	20	26	24	15	26	38	23	26	13	23	0		

Table 82: Q14k. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Developing policies to support affordable housing

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8		
<u>TOTAL SATISFIED</u>	46	53	47	50	46	47	54	45	48	36	50	52	54	45	45	51	49	45	86	67		
Very satisfied	12	13	22	17	8	12	23	7	10	8	18	12	9	13	4	11	13	12	0	31		
Somewhat satisfied	34	40	25	33	37	35	31	39	38	28	32	39	45	32	41	39	36	33	86	36		
<u>TOTAL DISSATISFIED</u>	30	28	25	27	30	23	29	35	22	40	34	23	31	14	30	24	27	31	14	11		
Somewhat dissatisfied	16	12	14	13	17	9	17	20	16	20	23	15	18	3	19	14	15	16	14	11		
Very dissatisfied	15	16	11	14	12	14	13	15	6	19	11	8	13	10	10	10	12	16	0	0		
<u>NO OPINION/DK/NA</u>	23	19	28	23	25	30	16	19	29	24	16	25	15	42	26	26	24	24	0	23		
No opinion/DK/NA	23	19	28	23	25	30	16	19	29	24	16	25	15	42	26	26	24	24	0	23		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39			
<u>TOTAL SATISFIED</u>	46	51	41	53	41	45	48	45	47	45	53	59	49	50	65	28	58	39	21			
Very satisfied	12	9	10	13	13	10	13	6	13	11	15	27	15	6	26	7	18	7	3			
Somewhat satisfied	34	42	30	40	27	35	35	39	34	33	38	32	34	44	39	21	39	32	17			
<u>TOTAL DISSATISFIED</u>	30	25	37	27	26	32	27	33	29	29	24	35	34	25	23	29	29	28	47			
Somewhat dissatisfied	16	5	18	19	16	13	18	10	15	16	20	17	23	10	18	13	15	14	25			
Very dissatisfied	15	20	19	8	10	19	9	23	14	13	5	18	11	14	5	16	14	14	22			
<u>NO OPINION/DK/NA</u>	23	24	22	19	33	23	25	23	23	26	22	6	17	25	12	43	14	33	33			
No opinion/DK/NA	23	24	22	19	33	23	25	23	23	26	22	6	17	25	12	43	14	33	33			

Table 82: Q14k. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Developing policies to support affordable housing

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	46	44	51	46	43	57	34	59	68	48	46	62	49	39	50	52
Very satisfied	12	9	16	3	12	8	13	20	38	8	19	27	8	10	8	27
Somewhat satisfied	34	35	35	43	31	49	21	39	30	40	27	35	41	29	42	25
<u>TOTAL DISSATISFIED</u>	30	30	27	36	36	24	34	19	14	33	27	17	30	31	32	23
Somewhat dissatisfied	16	13	17	21	21	10	15	15	3	18	13	10	12	16	22	11
Very dissatisfied	15	17	11	15	15	14	19	4	10	15	14	7	18	16	9	12
<u>NO OPINION/DK/NA</u>	23	25	22	18	21	19	32	23	18	20	27	21	21	29	18	26
No opinion/DK/NA	23	25	22	18	21	19	32	23	18	20	27	21	21	29	18	26

Table 83: Q14I. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing services to people who are homeless

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	43	54	57	55	31	49	28	40	48	42	45	33	35	40	24	48	39	45	37	49	39	37
Very satisfied	15	14	35	22	9	18	6	16	21	32	15	15	10	17	4	16	17	15	14	49	14	37
Somewhat satisfied	28	40	22	33	23	31	22	24	27	10	30	17	25	23	20	32	22	30	23	0	24	0
<u>TOTAL DISSATISFIED</u>	31	28	33	30	32	29	52	17	33	48	29	42	35	32	49	27	40	26	44	38	38	52
Somewhat dissatisfied	19	17	22	19	18	21	22	9	27	8	19	15	18	19	26	17	20	18	23	9	19	25
Very dissatisfied	12	10	12	11	13	8	30	8	6	40	9	27	18	13	23	10	20	9	20	29	19	27
<u>NO OPINION/DK/NA</u>	26	19	10	15	37	22	20	43	19	11	26	26	30	28	27	25	21	29	19	13	23	12
No opinion/DK/NA	26	19	10	15	37	22	20	43	19	11	26	26	30	28	27	25	21	29	19	13	23	12

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0
<u>TOTAL SATISFIED</u>	43	56	19	49	14	47	42	44	7	48	41	40	55	33	33	51	43	43	43	0
Very satisfied	15	24	12	17	2	17	14	14	0	21	0	17	10	15	13	26	15	15	15	0
Somewhat satisfied	28	32	7	32	12	29	28	30	7	27	41	23	45	18	20	25	28	28	28	0
<u>TOTAL DISSATISFIED</u>	31	29	48	26	60	30	31	28	60	29	33	29	27	40	34	22	29	37	31	0
Somewhat dissatisfied	19	24	0	19	19	15	21	14	34	14	15	20	14	22	24	15	18	23	19	0
Very dissatisfied	12	5	48	7	41	15	10	15	26	15	18	9	14	18	10	7	11	14	12	0
<u>NO OPINION/DK/NA</u>	26	15	33	24	26	23	28	28	33	23	26	31	18	27	33	27	28	20	26	0
No opinion/DK/NA	26	15	33	24	26	23	28	28	33	23	26	31	18	27	33	27	28	20	26	0

Table 83: Q14I. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing services to people who are homeless

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	43	44	45	44	43	40	48	41	44	29	48	41	64	38	38	47	47	42	82	61	
Very satisfied	15	14	21	17	15	18	18	14	13	8	12	17	36	8	4	18	18	15	34	31	
Somewhat satisfied	28	30	24	27	28	23	30	27	30	22	36	24	28	30	34	29	29	27	48	31	
<u>TOTAL DISSATISFIED</u>	31	30	29	30	30	33	27	33	29	49	35	19	21	21	35	24	27	31	18	12	
Somewhat dissatisfied	19	16	18	17	22	18	16	22	22	33	18	12	18	13	21	16	16	19	0	5	
Very dissatisfied	12	14	12	13	9	15	11	11	7	16	17	7	4	7	14	8	11	12	18	7	
<u>NO OPINION/DK/NA</u>	26	26	26	26	27	27	25	26	27	22	17	39	15	41	27	29	26	27	0	27	
No opinion/DK/NA	26	26	26	26	27	27	25	26	27	22	17	39	15	41	27	29	26	27	0	27	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL SATISFIED</u>	43	52	36	54	28	43	44	39	44	43	45	53	52	44	58	29	55	36	14		
Very satisfied	15	27	11	18	1	18	11	19	14	12	11	32	16	5	32	5	22	9	6		
Somewhat satisfied	28	24	25	36	26	25	33	20	30	31	34	22	36	39	26	24	33	27	8		
<u>TOTAL DISSATISFIED</u>	31	29	42	22	28	36	24	38	37	31	17	42	26	34	25	27	30	30	38		
Somewhat dissatisfied	19	15	23	17	19	20	18	17	23	21	14	9	20	22	21	19	19	17	23		
Very dissatisfied	12	14	19	5	9	17	7	21	14	10	3	33	6	12	4	8	11	13	15		
<u>NO OPINION/DK/NA</u>	26	20	22	24	44	21	32	23	19	26	38	5	22	21	17	44	15	34	48		
No opinion/DK/NA	26	20	22	24	44	21	32	23	19	26	38	5	22	21	17	44	15	34	48		

Table 83: Q14I. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing services to people who are homeless

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	43	41	45	44	36	51	38	46	63	43	44	53	41	41	45	47
Very satisfied	15	15	15	22	16	5	7	22	43	15	17	31	15	16	13	18
Somewhat satisfied	28	26	30	23	20	46	31	24	19	28	28	22	27	26	32	29
<u>TOTAL DISSATISFIED</u>	31	33	28	37	35	25	33	25	10	33	27	19	36	29	30	25
Somewhat dissatisfied	19	19	18	24	19	13	21	20	8	19	18	15	18	20	19	17
Very dissatisfied	12	15	10	13	15	12	12	6	2	14	9	4	18	10	11	8
<u>NO OPINION/DK/NA</u>	26	26	27	19	29	23	29	28	27	24	28	28	23	29	25	28
No opinion/DK/NA	26	26	27	19	29	23	29	28	27	24	28	28	23	29	25	28

Table 84: Q14m. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Removing blight and illegal dumping

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	56	68	71	69	44	65	46	41	75	38	60	34	40	48	55	63	51	59	58	49	53	41
Very satisfied	14	23	24	23	6	16	14	10	25	9	16	8	11	16	8	13	19	13	24	0	20	10
Somewhat satisfied	42	45	47	46	38	49	32	31	50	29	45	26	29	32	47	50	33	46	34	49	33	31
<u>TOTAL DISSATISFIED</u>	26	13	20	15	37	21	41	27	16	23	23	45	34	35	20	19	34	22	31	51	32	49
Somewhat dissatisfied	16	10	16	12	19	16	11	18	12	5	16	16	12	20	11	13	15	16	13	22	14	25
Very dissatisfied	10	2	4	3	18	5	30	10	3	18	7	29	23	15	9	7	19	7	18	29	18	24
<u>NO OPINION/DK/NA</u>	18	20	10	16	20	13	14	32	10	39	17	21	26	17	25	17	14	19	11	0	15	10
No opinion/DK/NA	18	20	10	16	20	13	14	32	10	39	17	21	26	17	25	17	14	19	11	0	15	10

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0
<u>TOTAL SATISFIED</u>	56	77	45	62	29	56	57	58	8	59	42	48	68	47	49	72	57	64	56	0
Very satisfied	14	26	0	17	5	11	16	12	0	13	2	9	21	6	19	21	14	17	14	0
Somewhat satisfied	42	51	45	45	25	45	41	46	8	46	39	39	47	41	30	51	42	48	42	0
<u>TOTAL DISSATISFIED</u>	26	17	55	21	58	32	22	28	89	27	52	23	20	38	31	24	26	21	26	0
Somewhat dissatisfied	16	12	3	15	19	14	16	11	25	12	20	12	14	27	16	11	16	15	16	0
Very dissatisfied	10	5	52	6	38	18	6	18	64	14	32	11	6	11	15	13	10	6	10	0
<u>NO OPINION/DK/NA</u>	18	6	0	17	13	13	21	14	3	14	7	29	12	15	20	5	17	15	18	0
No opinion/DK/NA	18	6	0	17	13	13	21	14	3	14	7	29	12	15	20	5	17	15	18	0

Table 84: Q14m. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Removing blight and illegal dumping

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	56	53	63	57	59	58	56	58	58	52	77	55	50	44	58	54	58	55	100	73	
Very satisfied	14	16	22	18	11	15	22	8	15	11	33	15	12	6	14	11	16	13	32	42	
Somewhat satisfied	42	37	41	39	47	43	34	50	43	41	44	40	38	38	44	43	42	42	68	31	
<u>TOTAL DISSATISFIED</u>	26	27	24	26	21	23	28	19	23	38	17	18	21	32	15	21	22	27	0	11	
Somewhat dissatisfied	16	17	15	16	15	16	17	12	18	20	9	17	21	22	9	16	15	16	0	11	
Very dissatisfied	10	10	9	9	6	7	11	7	6	18	8	1	0	10	6	5	7	11	0	0	
<u>NO OPINION/DK/NA</u>	18	20	14	17	21	18	16	23	19	11	5	27	29	24	27	25	20	18	0	16	
No opinion/DK/NA	18	20	14	17	21	18	16	23	19	11	5	27	29	24	27	25	20	18	0	16	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL SATISFIED</u>	56	70	52	63	42	60	55	61	57	57	53	83	67	60	78	38	69	51	19		
Very satisfied	14	18	18	16	5	18	12	12	24	11	13	41	23	5	23	7	23	7	0		
Somewhat satisfied	42	51	34	47	37	42	43	49	34	46	40	42	44	55	55	30	46	43	19		
<u>TOTAL DISSATISFIED</u>	26	8	34	21	35	23	26	17	29	27	25	10	21	21	13	38	15	31	59		
Somewhat dissatisfied	16	2	24	14	24	15	18	12	17	17	18	5	15	17	8	26	12	19	22		
Very dissatisfied	10	6	11	7	12	9	9	5	12	10	7	5	6	4	5	13	3	12	37		
<u>NO OPINION/DK/NA</u>	18	23	13	16	23	17	19	22	14	16	22	7	13	19	9	24	16	19	22		
No opinion/DK/NA	18	23	13	16	23	17	19	22	14	16	22	7	13	19	9	24	16	19	22		

Table 84: Q14m. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Removing blight and illegal dumping

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	56	58	55	57	54	57	52	62	73	56	58	67	59	59	53	57
Very satisfied	14	11	18	6	21	16	10	19	18	14	14	19	12	10	17	17
Somewhat satisfied	42	47	37	51	33	41	41	43	55	42	44	48	47	49	36	40
<u>TOTAL DISSATISFIED</u>	26	23	28	18	22	32	35	21	21	23	29	21	18	29	27	29
Somewhat dissatisfied	16	15	17	15	8	27	19	15	4	16	16	11	14	16	19	15
Very dissatisfied	10	8	11	2	14	4	16	5	16	7	14	10	4	12	8	14
<u>NO OPINION/DK/NA</u>	18	19	17	25	24	12	13	17	6	21	13	13	23	12	20	13
No opinion/DK/NA	18	19	17	25	24	12	13	17	6	21	13	13	23	12	20	13

Table 85: Q14n. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Enforcing traffic laws to protect the safety of pedestrians, cyclists, and drivers

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	77	77	88	81	72	86	56	69	79	52	80	63	55	71	70	83	68	83	76	23	70	71
Very satisfied	25	25	28	26	23	26	22	22	42	9	25	25	24	29	22	22	19	28	32	0	24	0
Somewhat satisfied	52	52	60	55	49	60	34	47	38	43	55	38	31	42	48	61	49	55	44	23	46	71
<u>TOTAL DISSATISFIED</u>	12	13	7	10	14	7	32	10	11	45	8	33	31	19	23	4	18	9	13	77	12	29
Somewhat dissatisfied	9	12	2	8	11	6	24	6	11	33	6	24	14	13	21	4	13	7	8	15	10	14
Very dissatisfied	3	1	5	3	3	1	8	4	0	12	1	10	17	6	2	1	5	2	5	61	3	15
<u>NO OPINION/DK/NA</u>	11	10	6	8	14	7	12	21	10	3	12	4	14	10	7	13	15	8	11	0	18	0
No opinion/DK/NA	11	10	6	8	14	7	12	21	10	3	12	4	14	10	7	13	15	8	11	0	18	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>TOTAL SATISFIED</u>	77	93	58	83	61	70	80	87	46	81	35	72	85	77	85	59	78	75	0	77
Very satisfied	25	51	15	28	9	28	24	40	15	33	14	14	29	28	28	35	24	22	0	25
Somewhat satisfied	52	42	43	55	52	42	56	47	31	48	21	57	56	49	57	24	54	54	0	52
<u>TOTAL DISSATISFIED</u>	12	1	39	7	36	21	9	6	54	8	61	14	8	16	7	19	11	17	0	12
Somewhat dissatisfied	9	1	24	6	26	14	8	2	32	7	37	13	6	9	1	17	9	12	0	9
Very dissatisfied	3	0	15	2	10	7	1	3	22	2	24	0	2	7	5	3	3	5	0	3
<u>NO OPINION/DK/NA</u>	11	6	3	10	3	9	11	7	0	10	4	14	8	7	8	21	11	8	0	11
No opinion/DK/NA	11	6	3	10	3	9	11	7	0	10	4	14	8	7	8	21	11	8	0	11

Table 85: Q14n. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Enforcing traffic laws to protect the safety of pedestrians, cyclists, and drivers

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13		
<u>TOTAL SATISFIED</u>	77	77	73	75	80	78	74	82	77	69	79	73	70	85	82	78	79	76	78	85		
Very satisfied	25	18	29	23	26	29	19	27	27	28	33	19	23	21	24	22	24	24	46	28		
Somewhat satisfied	52	59	44	52	53	49	54	55	50	40	47	54	47	64	58	56	55	53	32	57		
<u>TOTAL DISSATISFIED</u>	12	15	16	16	9	12	17	3	14	15	11	6	19	8	7	10	11	13	3	6		
Somewhat dissatisfied	9	14	9	12	7	9	12	3	10	12	7	4	11	8	7	7	7	10	3	6		
Very dissatisfied	3	1	7	4	2	3	5	0	3	3	4	2	8	0	0	3	3	3	0	0		
<u>NO OPINION/DK/NA</u>	11	8	11	9	12	10	9	15	9	16	9	21	11	6	10	12	10	11	19	9		
No opinion/DK/NA	11	8	11	9	12	10	9	15	9	16	9	21	11	6	10	12	10	11	19	9		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42			
<u>TOTAL SATISFIED</u>	77	88	74	79	68	81	74	81	79	76	72	75	80	89	87	60	81	71	75			
Very satisfied	25	23	26	26	19	25	23	26	25	27	20	26	17	28	27	22	26	25	17			
Somewhat satisfied	52	65	48	53	48	56	51	54	55	50	52	49	63	61	60	38	55	47	57			
<u>TOTAL DISSATISFIED</u>	12	8	11	11	18	9	13	5	14	10	16	5	10	7	10	22	10	14	13			
Somewhat dissatisfied	9	4	10	10	10	7	10	3	11	9	10	4	6	5	10	16	8	12	8			
Very dissatisfied	3	4	1	1	8	2	4	2	3	2	6	1	4	3	0	6	3	2	5			
<u>NO OPINION/DK/NA</u>	11	4	15	11	15	10	12	14	7	13	12	20	10	4	3	18	8	14	12			
No opinion/DK/NA	11	4	15	11	15	10	12	14	7	13	12	20	10	4	3	18	8	14	12			

Table 85: Q14n. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Enforcing traffic laws to protect the safety of pedestrians, cyclists, and drivers

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	77	79	75	67	83	79	76	83	74	76	78	79	83	74	70	81
Very satisfied	25	27	23	28	12	19	27	31	40	20	30	34	24	30	17	30
Somewhat satisfied	52	51	52	38	71	60	49	52	34	56	47	45	59	43	53	50
<u>TOTAL DISSATISFIED</u>	12	8	16	14	10	10	17	11	4	12	13	8	3	13	19	13
Somewhat dissatisfied	9	6	12	11	10	8	9	11	4	10	8	8	2	11	17	6
Very dissatisfied	3	2	4	3	0	2	8	0	0	2	5	0	1	2	2	7
<u>NO OPINION/DK/NA</u>	11	14	9	19	7	11	7	6	22	12	9	13	14	13	11	7
No opinion/DK/NA	11	14	9	19	7	11	7	6	22	12	9	13	14	13	11	7

Table 86: Q14o. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing afterschool programs for young people

	QA ON CELL PHONE			DATA CLCTCN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	60	72	74	73	47	69	48	46	73	65	62	51	52	59	37	67	58	63	57	58	57	74
Very satisfied	21	31	24	28	14	21	24	19	29	25	21	25	24	28	7	20	24	20	24	15	25	22
Somewhat satisfied	39	41	50	45	33	48	24	27	44	40	42	26	28	31	30	48	34	43	33	43	32	52
<u>TOTAL DISSATISFIED</u>	13	14	12	13	14	12	19	13	9	18	13	16	18	17	26	8	16	12	13	27	15	9
Somewhat dissatisfied	10	12	10	12	8	10	10	9	9	5	10	10	12	14	19	5	10	10	7	0	9	0
Very dissatisfied	4	1	2	1	6	2	9	4	0	13	3	6	6	3	7	3	6	2	6	27	6	9
<u>NO OPINION/DK/NA</u>	26	15	13	14	39	18	33	42	18	17	25	33	30	24	37	25	26	25	30	15	29	17
No opinion/DK/NA	26	15	13	14	39	18	33	42	18	17	25	33	30	24	37	25	26	25	30	15	29	17

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>TOTAL SATISFIED</u>	60	86	35	67	40	49	67	62	31	54	31	52	75	66	51	52	63	61	0	60
Very satisfied	21	42	19	23	18	21	23	26	26	22	20	19	27	27	11	15	22	22	0	21
Somewhat satisfied	39	44	16	44	22	27	44	35	5	32	11	33	48	39	40	37	41	39	0	39
<u>TOTAL DISSATISFIED</u>	13	5	21	12	24	22	10	18	49	17	39	20	11	11	9	9	12	19	0	13
Somewhat dissatisfied	10	5	0	11	11	14	8	18	0	15	12	15	9	9	4	8	8	17	0	10
Very dissatisfied	4	0	21	1	13	8	2	0	49	2	27	5	2	3	6	1	4	2	0	4
<u>NO OPINION/DK/NA</u>	26	9	44	21	36	29	23	20	21	29	31	28	14	23	40	39	26	20	0	26
No opinion/DK/NA	26	9	44	21	36	29	23	20	21	29	31	28	14	23	40	39	26	20	0	26

Table 86: Q14o. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing afterschool programs for young people

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL SATISFIED</u>	60	51	57	54	69	57	53	71	69	52	77	48	59	75	73	63	64	59	71	86	
Very satisfied	21	24	14	19	25	20	19	22	28	18	35	15	35	16	19	20	22	20	49	30	
Somewhat satisfied	39	27	43	35	44	37	34	49	41	34	42	33	24	58	54	43	42	39	23	56	
<u>TOTAL DISSATISFIED</u>	13	27	13	20	6	13	26	7	5	11	16	6	24	19	5	12	13	14	24	0	
Somewhat dissatisfied	10	17	11	14	6	8	20	7	5	8	15	6	19	10	5	9	11	10	21	0	
Very dissatisfied	4	10	2	6	0	5	6	0	0	4	1	0	5	8	0	3	3	4	3	0	
<u>NO OPINION/DK/NA</u>	26	22	30	25	26	30	21	23	27	37	7	46	17	7	22	25	23	27	5	14	
No opinion/DK/NA	26	22	30	25	26	30	21	23	27	37	7	46	17	7	22	25	23	27	5	14	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL SATISFIED</u>	60	81	61	55	45	70	51	71	70	54	49	69	69	69	64	51	73	53	30	
Very satisfied	21	25	26	18	18	26	18	22	29	19	17	28	27	29	22	11	28	18	3	
Somewhat satisfied	39	56	35	37	27	44	33	49	42	35	32	41	42	40	41	41	45	35	27	
<u>TOTAL DISSATISFIED</u>	13	5	15	14	19	11	16	4	17	15	15	6	15	11	8	18	13	11	22	
Somewhat dissatisfied	10	4	12	13	12	8	12	2	14	12	12	6	14	10	4	12	12	7	12	
Very dissatisfied	4	2	3	1	7	2	3	2	3	4	3	0	0	2	5	5	1	4	10	
<u>NO OPINION/DK/NA</u>	26	13	24	32	36	19	33	25	12	31	35	25	16	19	28	31	14	36	48	
No opinion/DK/NA	26	13	24	32	36	19	33	25	12	31	35	25	16	19	28	31	14	36	48	

Table 86: Q14o. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing afterschool programs for young people

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	60	63	59	67	50	52	67	62	65	57	66	63	64	63	54	68
Very satisfied	21	20	22	31	18	20	22	7	18	23	18	12	23	17	25	19
Somewhat satisfied	39	42	37	36	32	33	45	54	47	34	48	51	41	46	29	49
<u>TOTAL DISSATISFIED</u>	13	9	17	18	24	14	9	3	4	19	7	4	11	7	25	7
Somewhat dissatisfied	10	7	13	16	15	10	6	3	4	14	5	3	10	3	18	7
Very dissatisfied	4	3	4	2	9	4	3	1	0	5	2	0	2	4	7	0
<u>NO OPINION/DK/NA</u>	26	28	24	15	26	34	23	35	31	24	27	33	25	29	21	26
No opinion/DK/NA	26	28	24	15	26	34	23	35	31	24	27	33	25	29	21	26

Table 87: Q14p. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining the sewer and wastewater system

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	71	72	91	80	62	79	56	64	82	24	74	60	65	70	58	76	62	78	67	39	62	75
Very satisfied	26	33	29	31	21	31	22	17	49	3	27	23	24	30	24	23	23	28	33	24	27	8
Somewhat satisfied	45	39	63	49	42	48	34	47	33	22	47	37	41	40	33	53	39	50	34	15	35	67
<u>TOTAL DISSATISFIED</u>	15	22	7	16	15	12	29	13	10	66	11	34	19	15	27	12	22	11	14	61	20	23
Somewhat dissatisfied	11	16	6	12	10	8	17	12	6	50	9	22	12	9	19	10	14	9	5	34	11	17
Very dissatisfied	4	6	2	4	5	3	12	2	5	16	3	12	7	7	8	2	8	2	9	27	8	7
<u>NO OPINION/DK/NA</u>	14	7	1	4	23	9	15	23	8	10	15	6	16	14	15	12	16	11	20	0	18	2
No opinion/DK/NA	14	7	1	4	23	9	15	23	8	10	15	6	16	14	15	12	16	11	20	0	18	2
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL SATISFIED</u>	71	87	33	79	40	70	73	97	34	82	33	59	82	79	70	69	75	66	0	71		
Very satisfied	26	56	15	30	9	36	23	53	17	42	18	20	28	33	30	20	28	19	0	26		
Somewhat satisfied	45	31	18	49	31	34	50	44	17	40	15	40	53	46	40	49	47	47	0	45		
<u>TOTAL DISSATISFIED</u>	15	12	67	12	47	20	14	2	40	10	51	23	10	12	16	11	14	18	0	15		
Somewhat dissatisfied	11	12	42	9	31	13	10	2	29	7	34	15	9	8	11	8	9	13	0	11		
Very dissatisfied	4	0	25	3	16	7	4	0	11	3	17	8	1	3	5	3	5	5	0	4		
<u>NO OPINION/DK/NA</u>	14	2	0	9	13	10	13	1	25	8	16	18	9	9	14	20	11	16	0	14		
No opinion/DK/NA	14	2	0	9	13	10	13	1	25	8	16	18	9	9	14	20	11	16	0	14		

Table 87: Q14p. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining the sewer and wastewater system

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13
<u>TOTAL SATISFIED</u>	71	67	75	71	72	73	71	76	70	70	77	64	67	71	79	71	73	70	81	81
Very satisfied	26	23	25	24	29	20	29	29	29	32	21	17	33	35	22	27	27	26	22	23
Somewhat satisfied	45	44	50	47	43	54	42	47	41	38	55	47	34	36	57	44	46	44	59	58
<u>TOTAL DISSATISFIED</u>	15	16	15	15	15	16	14	15	12	13	14	8	16	23	13	15	14	16	0	14
Somewhat dissatisfied	11	13	9	11	11	10	11	11	6	8	12	6	16	15	8	11	11	11	0	8
Very dissatisfied	4	3	6	4	5	6	3	4	6	5	2	1	0	8	6	4	4	5	0	6
<u>NO OPINION/DK/NA</u>	14	17	10	14	13	11	15	9	18	17	9	29	17	5	7	14	13	14	19	5
No opinion/DK/NA	14	17	10	14	13	11	15	9	18	17	9	29	17	5	7	14	13	14	19	5

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42
<u>TOTAL SATISFIED</u>	71	76	77	70	62	77	67	80	76	69	65	61	84	85	71	59	80	65	53
Very satisfied	26	26	27	29	22	27	27	20	34	28	25	34	19	24	37	23	31	21	21
Somewhat satisfied	45	50	50	40	40	50	40	60	42	41	39	27	65	60	34	36	49	44	33
<u>TOTAL DISSATISFIED</u>	15	17	10	12	22	13	16	10	13	18	13	25	12	9	9	23	16	12	23
Somewhat dissatisfied	11	14	8	8	13	11	10	7	11	14	7	23	5	7	4	16	12	7	19
Very dissatisfied	4	3	3	3	9	3	6	4	2	4	7	2	6	3	5	7	4	5	4
<u>NO OPINION/DK/NA</u>	14	7	13	18	16	10	17	10	11	13	22	13	4	6	20	18	4	23	23
No opinion/DK/NA	14	7	13	18	16	10	17	10	11	13	22	13	4	6	20	18	4	23	23

Table 87: Q14p. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining the sewer and wastewater system

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	71	74	71	72	62	73	75	77	76	69	76	77	77	72	64	79
Very satisfied	26	24	29	38	20	23	22	25	36	27	25	30	28	18	28	31
Somewhat satisfied	45	50	42	34	42	50	54	52	40	42	51	47	49	54	36	48
<u>TOTAL DISSATISFIED</u>	15	15	13	14	21	10	16	7	9	16	13	8	14	15	14	11
Somewhat dissatisfied	11	10	9	10	13	9	10	6	9	11	9	7	11	9	8	9
Very dissatisfied	4	5	5	4	8	2	6	2	0	5	4	1	3	5	7	2
<u>NO OPINION/DK/NA</u>	14	11	16	13	17	16	8	16	15	16	11	16	9	14	22	10
No opinion/DK/NA	14	11	16	13	17	16	8	16	15	16	11	16	9	14	22	10

Table 88: Q14q. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Supporting a diverse range of arts and cultural activities

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	57	66	75	70	45	67	52	38	74	55	60	46	54	56	35	65	50	63	56	58	50	57
Very satisfied	20	26	31	28	12	21	26	14	39	23	19	26	18	25	15	18	22	20	30	15	26	4
Somewhat satisfied	37	40	44	42	33	46	26	24	35	32	41	20	36	31	20	47	28	43	26	43	24	53
<u>TOTAL DISSATISFIED</u>	17	20	10	15	19	18	14	17	12	22	16	25	17	20	27	12	25	13	14	27	21	35
Somewhat dissatisfied	14	16	8	12	16	15	10	14	9	12	13	21	14	18	14	11	18	12	14	0	18	26
Very dissatisfied	3	4	2	3	3	3	4	3	3	10	3	4	3	2	12	1	7	1	0	27	4	9
<u>NO OPINION/DK/NA</u>	25	14	15	15	36	15	34	44	14	23	24	29	29	25	38	23	25	24	30	15	29	8
No opinion/DK/NA	25	14	15	15	36	15	34	44	14	23	24	29	29	25	38	23	25	24	30	15	29	8

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>TOTAL SATISFIED</u>	57	77	49	62	52	52	60	67	25	59	30	46	71	67	54	46	60	53	0	57
Very satisfied	20	38	26	22	14	24	19	35	16	29	9	15	26	32	6	18	20	13	0	20
Somewhat satisfied	37	39	23	40	39	28	42	31	9	30	22	31	46	35	48	28	39	40	0	37
<u>TOTAL DISSATISFIED</u>	17	15	20	17	24	23	15	20	30	18	39	26	13	13	12	13	16	26	0	17
Somewhat dissatisfied	14	12	5	15	12	18	13	20	28	16	22	20	12	12	8	12	14	20	0	14
Very dissatisfied	3	3	14	2	12	6	2	0	3	2	17	6	1	1	4	1	3	5	0	3
<u>NO OPINION/DK/NA</u>	25	8	31	21	24	25	25	14	45	23	31	28	15	20	34	41	24	22	0	25
No opinion/DK/NA	25	8	31	21	24	25	25	14	45	23	31	28	15	20	34	41	24	22	0	25

Table 88: Q14q. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Supporting a diverse range of arts and cultural activities

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13		
<u>TOTAL SATISFIED</u>	57	57	64	60	56	61	62	60	53	55	72	44	58	69	69	59	61	56	69	85		
Very satisfied	20	23	23	23	18	21	25	15	21	20	22	7	35	26	19	21	21	19	27	35		
Somewhat satisfied	37	34	41	37	38	40	37	45	32	35	50	37	23	43	50	38	40	37	43	50		
<u>TOTAL DISSATISFIED</u>	17	16	16	16	18	18	14	22	14	15	13	24	21	22	6	18	17	18	6	6		
Somewhat dissatisfied	14	11	12	11	16	12	11	21	11	12	7	21	14	22	6	16	13	15	4	6		
Very dissatisfied	3	5	4	4	2	6	3	1	3	2	5	3	7	0	0	2	4	3	3	0		
<u>NO OPINION/DK/NA</u>	25	27	20	24	26	21	23	18	33	30	15	32	21	9	25	23	22	26	24	9		
No opinion/DK/NA	25	27	20	24	26	21	23	18	33	30	15	32	21	9	25	23	22	26	24	9		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42			
<u>TOTAL SATISFIED</u>	57	68	54	58	56	60	58	63	58	55	60	46	78	68	61	45	70	49	34			
Very satisfied	20	19	22	17	25	21	20	17	25	18	22	17	30	24	18	13	28	13	9			
Somewhat satisfied	37	49	32	41	32	39	38	46	33	37	38	29	48	44	42	32	42	35	25			
<u>TOTAL DISSATISFIED</u>	17	17	20	15	15	19	15	20	19	20	9	32	8	16	13	21	15	16	28			
Somewhat dissatisfied	14	9	20	12	12	15	12	19	13	15	9	32	8	12	12	13	12	12	26			
Very dissatisfied	3	8	0	3	3	4	3	2	6	6	0	0	0	4	1	8	3	4	2			
<u>NO OPINION/DK/NA</u>	25	15	26	27	28	21	27	17	23	24	31	22	13	16	26	34	15	35	38			
No opinion/DK/NA	25	15	26	27	28	21	27	17	23	24	31	22	13	16	26	34	15	35	38			

Table 88: Q14q. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Supporting a diverse range of arts and cultural activities

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	57	59	58	64	43	54	68	55	57	54	63	56	57	61	53	65
Very satisfied	20	18	23	33	18	18	18	12	14	23	16	13	20	15	28	17
Somewhat satisfied	37	41	35	31	25	36	50	43	43	30	47	43	38	46	25	48
<u>TOTAL DISSATISFIED</u>	17	21	14	20	24	7	20	10	13	18	16	11	21	21	15	12
Somewhat dissatisfied	14	17	12	15	22	7	16	9	4	15	12	7	19	16	12	10
Very dissatisfied	3	4	3	6	2	0	4	1	9	3	4	4	3	5	3	3
<u>NO OPINION/DK/NA</u>	25	20	28	15	32	39	13	35	30	28	21	33	21	18	32	23
No opinion/DK/NA	25	20	28	15	32	39	13	35	30	28	21	33	21	18	32	23

Table 89: Q14r. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Attracting new employers and jobs to the city

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	55	59	70	64	46	66	38	40	71	16	58	38	52	52	38	61	41	63	42	66	39	56
Very satisfied	12	17	13	15	8	12	17	7	23	6	11	16	11	14	10	10	11	12	15	0	12	6
Somewhat satisfied	43	42	57	49	37	54	21	34	48	10	48	22	42	38	29	51	30	51	27	66	27	51
<u>TOTAL DISSATISFIED</u>	20	25	18	22	17	15	34	21	17	66	16	38	18	20	48	12	28	15	22	34	25	33
Somewhat dissatisfied	16	23	13	19	13	14	18	19	17	42	14	26	16	18	31	10	23	12	20	34	19	32
Very dissatisfied	4	2	5	3	4	1	15	3	0	25	2	12	2	2	17	1	4	3	2	0	5	1
<u>NO OPINION/DK/NA</u>	26	16	12	14	37	20	28	38	13	18	26	24	30	28	14	27	31	22	36	0	36	10
No opinion/DK/NA	26	16	12	14	37	20	28	38	13	18	26	24	30	28	14	27	31	22	36	0	36	10

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>TOTAL SATISFIED</u>	55	73	36	63	27	47	59	62	6	56	20	37	71	59	59	60	59	48	0	55
Very satisfied	12	30	13	13	7	11	13	21	0	13	5	5	11	19	13	24	12	11	0	12
Somewhat satisfied	43	43	23	50	20	36	46	41	6	43	15	33	60	40	47	37	48	37	0	43
<u>TOTAL DISSATISFIED</u>	20	13	40	16	49	28	17	19	55	21	47	34	14	16	5	10	17	29	0	20
Somewhat dissatisfied	16	12	21	14	36	20	15	15	17	18	29	31	6	14	5	6	14	26	0	16
Very dissatisfied	4	1	20	2	12	7	2	5	38	3	19	3	8	2	0	4	3	3	0	4
<u>NO OPINION/DK/NA</u>	26	14	24	21	25	26	24	19	39	23	33	28	15	25	36	30	24	23	0	26
No opinion/DK/NA	26	14	24	21	25	26	24	19	39	23	33	28	15	25	36	30	24	23	0	26

Table 89: Q14r. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Attracting new employers and jobs to the city

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL SATISFIED</u>	55	54	61	57	54	65	53	55	55	59	64	56	45	50	76	56	58	53	95	78	
Very satisfied	12	13	8	11	13	11	11	13	15	10	15	9	15	12	13	12	13	11	14	23	
Somewhat satisfied	43	41	52	46	40	53	42	42	40	49	50	47	30	38	64	44	45	41	81	56	
<u>TOTAL DISSATISFIED</u>	20	21	15	18	20	16	18	17	22	13	25	7	18	35	6	16	18	21	0	8	
Somewhat dissatisfied	16	15	12	14	18	12	16	15	19	12	21	5	18	30	2	13	15	17	0	8	
Very dissatisfied	4	5	3	4	2	4	2	2	3	1	4	2	0	4	4	3	3	4	0	0	
<u>NO OPINION/DK/NA</u>	26	25	24	25	26	19	29	29	23	28	11	37	37	15	18	28	24	27	5	14	
No opinion/DK/NA	26	25	24	25	26	19	29	29	23	28	11	37	37	15	18	28	24	27	5	14	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL SATISFIED</u>	55	63	63	56	38	63	49	66	63	52	46	46	62	67	56	49	64	47	42	
Very satisfied	12	9	15	11	13	12	12	12	14	12	12	13	16	10	14	11	15	10	4	
Somewhat satisfied	43	53	48	45	25	50	37	54	49	40	35	33	46	56	42	37	49	37	38	
<u>TOTAL DISSATISFIED</u>	20	20	13	16	28	16	21	13	18	20	21	14	19	19	25	23	22	17	18	
Somewhat dissatisfied	16	20	10	13	22	14	17	12	16	15	19	14	12	19	21	19	19	12	16	
Very dissatisfied	4	0	3	3	6	2	4	1	2	5	3	0	7	0	4	3	3	5	2	
<u>NO OPINION/DK/NA</u>	26	18	24	28	34	21	30	21	19	28	32	40	19	15	19	28	14	36	40	
No opinion/DK/NA	26	18	24	28	34	21	30	21	19	28	32	40	19	15	19	28	14	36	40	

Table 89: Q14r. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Attracting new employers and jobs to the city

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	55	59	53	55	39	47	74	59	56	47	67	58	51	70	45	65
Very satisfied	12	12	12	10	9	14	13	16	6	11	13	12	9	15	13	11
Somewhat satisfied	43	47	41	44	30	33	60	43	51	36	54	46	42	55	32	54
<u>TOTAL DISSATISFIED</u>	20	17	20	22	35	11	12	2	20	24	11	9	19	12	27	10
Somewhat dissatisfied	16	14	18	18	29	8	10	0	20	19	9	8	16	9	23	10
Very dissatisfied	4	3	2	4	6	3	2	2	0	4	2	1	3	4	4	0
<u>NO OPINION/DK/NA</u>	26	24	26	23	26	43	14	40	24	30	22	33	30	17	28	25
No opinion/DK/NA	26	24	26	23	26	43	14	40	24	30	22	33	30	17	28	25

Table 90: Q14s. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Keeping the community informed about important City programs

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	66	74	78	76	57	75	44	62	85	28	71	46	55	66	56	70	57	73	69	24	59	46
Very satisfied	17	18	29	22	11	21	11	10	32	6	18	12	16	16	12	19	18	17	26	0	22	1
Somewhat satisfied	50	57	50	54	45	54	33	52	54	22	53	34	39	49	44	51	39	56	44	24	37	45
<u>TOTAL DISSATISFIED</u>	22	23	19	21	22	17	42	18	5	51	17	45	28	21	36	19	29	17	16	61	25	50
Somewhat dissatisfied	16	15	15	15	18	14	30	11	5	31	13	31	24	17	22	15	21	14	8	34	16	43
Very dissatisfied	5	8	5	6	4	3	12	6	0	19	4	13	5	4	13	4	8	3	9	27	9	7
<u>NO OPINION/DK/NA</u>	12	3	2	3	21	8	14	20	9	22	12	9	17	14	8	11	14	10	15	15	16	4
No opinion/DK/NA	12	3	2	3	21	8	14	20	9	22	12	9	17	14	8	11	14	10	15	15	16	4
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL SATISFIED</u>	66	85	29	75	32	58	71	79	9	68	26	63	79	54	66	76	71	63	0	66		
Very satisfied	17	34	0	20	6	25	15	37	0	32	0	17	21	13	11	26	19	10	0	17		
Somewhat satisfied	50	51	29	56	25	33	56	42	9	36	26	46	58	41	55	49	51	53	0	50		
<u>TOTAL DISSATISFIED</u>	22	11	61	16	57	32	17	21	63	23	58	23	10	32	29	14	19	31	0	22		
Somewhat dissatisfied	16	8	27	14	36	23	14	19	33	20	35	17	8	29	18	8	14	27	0	16		
Very dissatisfied	5	3	33	3	21	9	4	2	30	4	23	6	2	3	11	6	5	4	0	5		
<u>NO OPINION/DK/NA</u>	12	5	11	8	11	10	12	0	27	8	16	14	12	14	5	11	11	7	0	12		
No opinion/DK/NA	12	5	11	8	11	10	12	0	27	8	16	14	12	14	5	11	11	7	0	12		

Table 90: Q14s. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Keeping the community informed about important City programs

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL SATISFIED</u>	66	68	66	67	65	66	70	58	75	63	75	59	73	78	61	67	69	65	74	86	
Very satisfied	17	16	24	20	15	17	22	12	19	28	38	4	8	21	11	12	16	16	43	30	
Somewhat satisfied	50	52	42	48	50	48	48	46	57	35	38	54	65	57	50	56	53	50	32	56	
<u>TOTAL DISSATISFIED</u>	22	17	24	20	23	18	22	28	14	21	24	20	22	19	24	21	21	22	26	14	
Somewhat dissatisfied	16	12	18	15	17	11	18	27	8	13	17	16	12	16	24	17	16	16	26	14	
Very dissatisfied	5	5	6	5	5	7	4	1	6	7	8	4	9	3	0	4	4	6	0	0	
<u>NO OPINION/DK/NA</u>	12	15	10	13	12	17	8	14	11	16	1	22	5	3	15	12	11	13	0	0	
No opinion/DK/NA	12	15	10	13	12	17	8	14	11	16	1	22	5	3	15	12	11	13	0	0	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL SATISFIED</u>	66	75	66	64	61	70	63	63	77	60	67	69	68	79	71	53	76	56	58	
Very satisfied	17	25	17	14	13	20	14	14	28	14	14	9	19	21	21	14	22	10	17	
Somewhat satisfied	50	50	49	50	48	49	50	49	50	46	53	59	49	59	50	38	54	47	41	
<u>TOTAL DISSATISFIED</u>	22	20	20	23	24	20	23	21	17	25	21	25	20	15	22	30	21	22	23	
Somewhat dissatisfied	16	12	16	20	17	14	19	18	11	21	16	20	18	8	8	25	15	16	23	
Very dissatisfied	5	8	4	3	7	6	5	4	6	4	5	5	2	7	15	5	6	6	0	
<u>NO OPINION/DK/NA</u>	12	5	14	13	15	10	14	15	6	15	13	6	11	6	6	17	3	22	19	
No opinion/DK/NA	12	5	14	13	15	10	14	15	6	15	13	6	11	6	6	17	3	22	19	

Table 90: Q14s. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Keeping the community informed about important City programs

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	66	62	72	67	55	64	71	80	76	62	74	78	56	71	70	77
Very satisfied	17	14	20	27	6	14	16	14	37	16	19	24	16	12	16	26
Somewhat satisfied	50	48	52	40	49	50	55	66	39	46	55	55	40	59	54	52
<u>TOTAL DISSATISFIED</u>	22	23	19	21	31	18	20	11	17	24	17	14	28	16	18	18
Somewhat dissatisfied	16	19	14	19	23	10	14	10	8	18	12	9	26	9	12	14
Very dissatisfied	5	4	5	1	7	7	6	1	9	5	5	4	2	6	6	5
<u>NO OPINION/DK/NA</u>	12	15	9	12	14	19	9	9	7	15	8	8	16	13	12	4
No opinion/DK/NA	12	15	9	12	14	19	9	9	7	15	8	8	16	13	12	4

Table 91: Q14t. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing programs that celebrate diversity and inclusion of different cultures

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	64	70	77	73	55	74	53	46	80	44	66	53	53	64	46	68	59	67	74	58	59	55
Very satisfied	17	24	21	23	11	17	19	13	33	14	17	16	15	17	12	18	16	17	29	15	19	5
Somewhat satisfied	47	46	56	50	44	57	34	33	47	30	50	37	38	48	34	50	43	50	45	43	40	50
<u>TOTAL DISSATISFIED</u>	13	17	14	16	11	12	14	15	9	20	12	17	9	9	20	14	17	11	4	27	14	35
Somewhat dissatisfied	10	14	5	10	10	10	12	9	8	15	9	15	6	5	15	13	11	9	2	0	13	3
Very dissatisfied	3	3	8	5	1	3	1	6	1	5	4	2	3	5	6	2	6	2	2	27	1	32
<u>NO OPINION/DK/NA</u>	23	13	9	11	35	14	33	39	12	35	21	31	38	27	34	17	23	22	22	15	26	10
No opinion/DK/NA	23	13	9	11	35	14	33	39	12	35	21	31	38	27	34	17	23	22	22	15	26	10
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL SATISFIED</u>	64	82	46	69	55	66	64	80	28	70	52	59	74	66	62	53	65	65	0	64		
Very satisfied	17	39	24	18	11	18	16	34	16	21	9	9	13	30	16	25	16	14	0	17		
Somewhat satisfied	47	43	21	50	44	48	48	46	12	49	43	49	60	36	46	28	49	51	0	47		
<u>TOTAL DISSATISFIED</u>	13	12	21	13	20	10	15	0	27	6	22	18	10	11	12	10	13	18	0	13		
Somewhat dissatisfied	10	12	6	10	13	7	11	0	22	5	14	13	8	9	9	5	9	15	0	10		
Very dissatisfied	3	0	14	3	6	3	4	0	5	1	8	5	1	2	3	5	3	3	0	3		
<u>NO OPINION/DK/NA</u>	23	6	34	18	26	25	20	20	45	24	26	23	17	23	26	37	22	17	0	23		
No opinion/DK/NA	23	6	34	18	26	25	20	20	45	24	26	23	17	23	26	37	22	17	0	23		

Table 91: Q14t. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing programs that celebrate diversity and inclusion of different cultures

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13
<u>TOTAL SATISFIED</u>	64	64	64	64	64	59	71	63	67	56	76	45	77	82	72	69	69	63	76	78
Very satisfied	17	20	12	16	19	20	13	12	24	7	22	8	20	23	21	19	19	17	3	16
Somewhat satisfied	47	44	53	48	46	39	58	51	43	49	53	37	57	59	51	50	49	46	73	63
<u>TOTAL DISSATISFIED</u>	13	11	13	12	14	15	9	19	10	10	14	13	10	12	6	10	12	13	0	16
Somewhat dissatisfied	10	8	9	8	11	10	7	17	5	9	11	12	10	10	6	9	10	10	0	16
Very dissatisfied	3	2	5	4	3	5	2	1	5	1	2	2	0	2	0	1	2	3	0	0
<u>NO OPINION/DK/NA</u>	23	25	22	24	21	25	20	18	23	33	11	42	13	6	22	21	19	24	24	5
No opinion/DK/NA	23	25	22	24	21	25	20	18	23	33	11	42	13	6	22	21	19	24	24	5

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42
<u>TOTAL SATISFIED</u>	64	73	65	59	65	69	61	66	73	56	66	50	79	72	69	52	73	56	52
Very satisfied	17	12	16	21	19	14	20	12	16	20	21	21	19	15	28	12	23	12	6
Somewhat satisfied	47	61	49	38	45	54	41	54	57	36	46	29	59	57	42	41	50	43	47
<u>TOTAL DISSATISFIED</u>	13	16	12	15	6	14	11	17	11	15	8	27	7	18	9	12	16	11	9
Somewhat dissatisfied	10	8	10	14	3	9	10	13	6	13	7	22	7	10	4	11	10	10	9
Very dissatisfied	3	8	2	1	2	5	2	4	5	2	1	5	0	8	4	1	5	1	0
<u>NO OPINION/DK/NA</u>	23	10	23	26	30	17	27	17	16	29	26	23	14	10	22	35	11	33	39
No opinion/DK/NA	23	10	23	26	30	17	27	17	16	29	26	23	14	10	22	35	11	33	39

Table 91: Q14t. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing programs that celebrate diversity and inclusion of different cultures

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	64	60	69	62	64	61	67	66	66	63	66	66	64	58	64	74
Very satisfied	17	16	17	21	13	18	14	13	21	17	15	16	16	16	19	14
Somewhat satisfied	47	44	51	41	52	42	53	53	44	45	52	50	48	42	45	60
<u>TOTAL DISSATISFIED</u>	13	17	10	19	12	7	15	10	13	13	13	11	16	18	11	9
Somewhat dissatisfied	10	14	7	18	5	5	13	4	13	9	10	8	14	12	5	9
Very dissatisfied	3	3	3	2	7	2	2	6	0	4	3	3	1	6	6	0
<u>NO OPINION/DK/NA</u>	23	23	21	18	24	32	18	25	22	24	20	23	21	24	25	17
No opinion/DK/NA	23	23	21	18	24	32	18	25	22	24	20	23	21	24	25	17

Table 92: Q14u. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Assisting new businesses in obtaining required permits and licenses

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	53	58	78	66	41	63	36	43	64	32	56	43	57	56	23	59	48	57	44	100	42	83
Very satisfied	14	19	24	21	7	18	9	7	32	0	15	9	15	11	8	18	10	16	16	0	11	6
Somewhat satisfied	39	39	53	45	34	44	27	36	32	32	41	34	41	45	15	42	38	41	28	100	31	77
<u>TOTAL DISSATISFIED</u>	9	15	6	11	7	6	21	8	6	39	7	18	13	11	22	5	12	7	5	0	11	7
Somewhat dissatisfied	7	13	4	9	5	6	13	6	6	18	6	10	13	9	13	4	9	6	2	0	7	5
Very dissatisfied	2	2	2	2	2	0	8	2	0	21	1	7	0	2	9	1	4	1	3	0	5	1
<u>NO OPINION/DK/NA</u>	38	27	16	23	53	32	43	49	30	28	37	40	30	34	55	36	40	35	51	0	47	10
No opinion/DK/NA	38	27	16	23	53	32	43	49	30	28	37	40	30	34	55	36	40	35	51	0	47	10

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>TOTAL SATISFIED</u>	53	71	35	61	33	39	62	50	6	43	27	43	68	55	58	44	58	50	0	53
Very satisfied	14	40	20	16	9	13	16	30	0	18	0	6	18	19	17	17	16	9	0	14
Somewhat satisfied	39	31	15	45	24	25	46	20	6	25	27	37	50	35	41	28	42	41	0	39
<u>TOTAL DISSATISFIED</u>	9	4	30	6	31	17	6	7	60	10	39	11	11	8	3	7	10	8	0	9
Somewhat dissatisfied	7	4	16	5	22	10	6	2	19	6	24	10	6	7	3	5	8	8	0	7
Very dissatisfied	2	0	15	1	8	7	0	5	41	4	15	1	5	1	0	2	2	0	0	2
<u>NO OPINION/DK/NA</u>	38	25	35	33	37	45	32	43	34	48	35	46	21	37	39	48	32	42	0	38
No opinion/DK/NA	38	25	35	33	37	45	32	43	34	48	35	46	21	37	39	48	32	42	0	38

Table 92: Q14u. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Assisting new businesses in obtaining required permits and licenses

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL SATISFIED</u>	53	44	55	49	61	54	47	56	68	47	68	50	45	56	65	55	56	52	71	80	
Very satisfied	14	9	18	13	16	11	15	13	20	16	14	8	10	26	11	15	15	14	11	23	
Somewhat satisfied	39	35	37	36	45	43	32	43	47	31	54	42	36	30	54	41	41	38	60	57	
<u>TOTAL DISSATISFIED</u>	9	13	10	12	5	11	11	11	0	15	6	5	7	14	2	7	7	9	4	6	
Somewhat dissatisfied	7	9	7	8	5	8	9	11	0	14	1	3	7	14	2	6	6	7	4	6	
Very dissatisfied	2	4	3	4	0	3	2	0	0	1	5	2	0	0	0	1	1	2	0	0	
<u>NO OPINION/DK/NA</u>	38	43	35	39	34	36	42	33	32	38	26	45	48	30	33	38	36	39	26	14	
No opinion/DK/NA	38	43	35	39	34	36	42	33	32	38	26	45	48	30	33	38	36	39	26	14	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>TOTAL SATISFIED</u>	53	70	56	52	39	62	47	61	65	47	47	53	67	73	49	42	66	42	37		
Very satisfied	14	19	15	13	9	17	12	11	23	12	11	21	11	17	25	6	21	6	9		
Somewhat satisfied	39	51	41	38	30	45	35	50	41	35	36	32	55	56	24	36	45	36	27		
<u>TOTAL DISSATISFIED</u>	9	9	5	8	12	7	10	7	6	13	7	5	9	5	8	14	11	6	8		
Somewhat dissatisfied	7	9	3	8	10	6	8	7	4	11	6	5	6	4	7	13	9	4	8		
Very dissatisfied	2	0	2	0	3	1	1	0	2	2	1	0	3	2	1	1	2	2	0		
<u>NO OPINION/DK/NA</u>	38	21	39	40	49	31	44	32	29	40	46	42	24	22	43	44	23	52	55		
No opinion/DK/NA	38	21	39	40	49	31	44	32	29	40	46	42	24	22	43	44	23	52	55		

Table 92: Q14u. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Assisting new businesses in obtaining required permits and licenses

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	53	54	55	55	45	35	67	49	77	46	64	60	50	60	45	68
Very satisfied	14	11	17	17	1	15	21	9	29	10	19	17	10	14	11	25
Somewhat satisfied	39	43	38	38	44	20	46	40	48	35	45	43	40	46	33	43
<u>TOTAL DISSATISFIED</u>	9	10	7	16	10	4	9	3	3	11	6	3	11	9	9	4
Somewhat dissatisfied	7	9	6	14	7	2	8	1	3	8	5	2	10	8	7	4
Very dissatisfied	2	2	1	3	2	2	0	2	0	2	1	1	1	1	2	1
<u>NO OPINION/DK/NA</u>	38	36	38	28	45	61	25	48	20	44	30	37	39	32	46	27
No opinion/DK/NA	38	36	38	28	45	61	25	48	20	44	30	37	39	32	46	27

Table 93: Q14v. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Developing programs that promote sustainable living, such as clean energy, water conservation, and recycling

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	57	59	72	64	51	63	42	55	68	39	58	54	56	54	39	65	47	64	42	85	46	56
Very satisfied	21	26	31	28	14	21	23	19	31	14	21	21	23	27	11	18	21	21	27	15	22	22
Somewhat satisfied	37	33	41	36	37	42	19	37	37	25	37	33	32	27	28	47	25	43	15	70	24	34
<u>TOTAL DISSATISFIED</u>	24	32	20	27	21	24	38	13	19	41	23	28	16	23	41	20	34	19	35	0	31	40
Somewhat dissatisfied	20	25	18	22	18	20	30	12	12	35	20	24	16	20	31	18	28	16	33	0	28	34
Very dissatisfied	3	7	2	5	2	3	7	1	7	6	4	3	0	3	10	2	6	2	2	0	3	6
<u>NO OPINION/DK/NA</u>	19	9	9	9	29	13	21	32	13	20	19	18	28	23	19	15	20	17	23	15	23	4
No opinion/DK/NA	19	9	9	9	29	13	21	32	13	20	19	18	28	23	19	15	20	17	23	15	23	4
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL SATISFIED</u>	57	79	41	63	41	55	59	63	46	60	40	44	73	55	65	52	66	38	0	57		
Very satisfied	21	42	12	24	8	26	20	31	16	29	15	16	26	24	18	23	24	9	0	21		
Somewhat satisfied	37	37	29	39	33	30	39	32	30	31	25	29	47	32	48	29	42	29	0	37		
<u>TOTAL DISSATISFIED</u>	24	15	49	21	49	27	22	19	43	21	46	33	17	24	18	20	19	41	0	24		
Somewhat dissatisfied	20	14	49	17	46	21	20	19	42	19	29	25	16	23	16	16	17	31	0	20		
Very dissatisfied	3	1	0	4	2	6	3	0	2	2	16	8	1	1	2	4	2	10	0	3		
<u>NO OPINION/DK/NA</u>	19	5	10	16	11	18	18	18	11	19	14	23	10	21	17	28	15	21	0	19		
No opinion/DK/NA	19	5	10	16	11	18	18	18	11	19	14	23	10	21	17	28	15	21	0	19		

Table 93: Q14v. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Developing programs that promote sustainable living, such as clean energy, water conservation, and recycling

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL SATISFIED</u>	57	51	62	56	57	65	50	48	66	59	71	67	55	48	51	56	58	57	47	72	
Very satisfied	21	19	22	20	22	16	25	17	29	27	30	13	26	17	19	19	20	20	32	30	
Somewhat satisfied	37	32	40	36	35	50	25	32	37	32	42	53	29	31	32	36	38	37	15	43	
<u>TOTAL DISSATISFIED</u>	24	29	19	24	24	18	28	33	14	15	14	10	31	45	23	26	25	25	8	16	
Somewhat dissatisfied	20	24	15	20	22	15	23	30	14	12	12	10	24	42	19	23	22	21	8	8	
Very dissatisfied	3	6	3	5	2	4	6	3	0	3	2	0	7	3	4	3	3	3	0	9	
<u>NO OPINION/DK/NA</u>	19	19	19	19	19	16	21	19	21	26	15	23	14	7	26	18	18	18	45	12	
No opinion/DK/NA	19	19	19	19	19	16	21	19	21	26	15	23	14	7	26	18	18	18	45	12	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>TOTAL SATISFIED</u>	57	70	53	57	50	61	55	52	69	63	46	61	52	78	68	43	64	50	51		
Very satisfied	21	27	21	20	16	24	19	13	35	18	20	20	24	26	30	12	28	13	16		
Somewhat satisfied	37	43	32	37	34	37	36	38	34	45	26	42	28	52	37	31	36	37	35		
<u>TOTAL DISSATISFIED</u>	24	24	25	17	30	25	22	34	16	17	26	27	30	12	18	29	27	19	25		
Somewhat dissatisfied	20	18	22	14	29	20	20	27	13	16	23	24	28	9	18	23	22	16	25		
Very dissatisfied	3	6	3	2	1	5	2	6	3	1	3	3	2	4	0	6	5	3	0		
<u>NO OPINION/DK/NA</u>	19	6	22	26	20	15	23	15	15	19	28	12	18	10	14	28	9	30	24		
No opinion/DK/NA	19	6	22	26	20	15	23	15	15	19	28	12	18	10	14	28	9	30	24		

Table 93: Q14v. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Developing programs that promote sustainable living, such as clean energy, water conservation, and recycling

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	57	57	58	54	43	56	67	66	78	50	68	71	48	71	52	67
Very satisfied	21	15	27	25	18	19	20	18	30	21	21	23	17	13	26	29
Somewhat satisfied	37	42	31	28	25	37	47	48	48	29	47	48	31	58	27	37
<u>TOTAL DISSATISFIED</u>	24	26	21	28	36	18	18	19	4	28	16	13	34	13	22	19
Somewhat dissatisfied	20	22	18	21	34	15	17	13	4	24	14	9	30	10	18	17
Very dissatisfied	3	4	3	7	2	2	2	6	0	4	2	3	4	3	4	2
<u>NO OPINION/DK/NA</u>	19	17	21	19	21	26	15	15	18	22	16	17	18	16	26	15
No opinion/DK/NA	19	17	21	19	21	26	15	15	18	22	16	17	18	16	26	15

Table 94: Q14w. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing emergency 911 and fire response

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	84	92	95	93	74	87	81	78	84	67	85	81	89	90	75	82	82	86	82	100	81	98
Very satisfied	40	45	39	43	38	41	36	41	54	19	41	38	59	48	27	37	42	39	57	61	48	19
Somewhat satisfied	44	47	56	51	37	46	45	37	30	49	44	43	30	41	47	45	40	46	25	39	33	79
<u>TOTAL DISSATISFIED</u>	3	5	1	3	3	3	6	0	4	15	2	6	1	1	11	3	5	2	2	0	3	0
Somewhat dissatisfied	3	4	1	3	3	3	6	0	4	15	2	6	1	0	11	3	4	2	2	0	2	0
Very dissatisfied	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0	0	0	1	0
<u>NO OPINION/DK/NA</u>	13	2	4	3	23	10	12	22	12	18	13	13	10	10	14	16	13	12	15	0	16	2
No opinion/DK/NA	13	2	4	3	23	10	12	22	12	18	13	13	10	10	14	16	13	12	15	0	16	2

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>TOTAL SATISFIED</u>	84	93	75	89	77	83	86	96	54	87	71	80	87	87	83	85	85	89	0	84
Very satisfied	40	68	41	42	37	52	36	69	37	55	42	32	32	53	41	59	39	46	0	40
Somewhat satisfied	44	26	33	47	40	31	50	27	17	32	29	48	55	33	42	26	46	42	0	44
<u>TOTAL DISSATISFIED</u>	3	3	13	2	11	7	1	2	32	2	23	4	5	2	0	1	2	6	0	3
Somewhat dissatisfied	3	3	13	2	9	6	1	2	32	1	23	3	5	2	0	1	2	5	0	3
Very dissatisfied	0	0	0	0	2	1	0	0	0	1	0	1	0	0	0	0	0	1	0	0
<u>NO OPINION/DK/NA</u>	13	4	12	9	12	10	13	3	14	11	5	16	8	11	17	14	14	5	0	13
No opinion/DK/NA	13	4	12	9	12	10	13	3	14	11	5	16	8	11	17	14	14	5	0	13

Table 94: Q14w. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing emergency 911 and fire response

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL SATISFIED</u>	84	80	87	83	86	86	82	85	90	86	97	75	82	83	87	82	85	83	100	92	
Very satisfied	40	35	47	41	41	41	40	44	38	53	45	28	41	41	36	38	39	41	13	44	
Somewhat satisfied	44	45	40	43	45	45	42	41	52	33	51	47	41	42	50	44	46	42	87	49	
<u>TOTAL DISSATISFIED</u>	3	6	2	4	1	4	3	0	0	3	0	0	7	4	2	3	2	3	0	8	
Somewhat dissatisfied	3	6	1	4	1	3	3	0	0	1	0	0	7	4	2	3	2	3	0	8	
Very dissatisfied	0	0	1	0	0	1	0	0	0	2	0	0	0	0	0	0	0	0	0	0	
<u>NO OPINION/DK/NA</u>	13	14	10	12	13	10	15	14	10	11	3	25	11	13	11	15	13	14	0	0	
No opinion/DK/NA	13	14	10	12	13	10	15	14	10	11	3	25	11	13	11	15	13	14	0	0	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL SATISFIED</u>	84	89	88	82	77	88	80	91	89	78	82	79	90	94	79	77	93	74	75	
Very satisfied	40	30	46	41	39	39	40	47	34	37	43	58	34	30	39	43	43	39	34	
Somewhat satisfied	44	58	41	41	38	49	40	44	55	41	39	21	56	63	40	34	51	35	41	
<u>TOTAL DISSATISFIED</u>	3	5	0	2	3	2	2	0	3	5	0	4	0	2	1	5	3	3	3	
Somewhat dissatisfied	3	5	0	1	3	2	2	0	3	4	0	4	0	2	1	4	3	3	3	
Very dissatisfied	0	0	0	1	0	0	0	0	0	1	0	0	0	0	0	1	0	0	0	
<u>NO OPINION/DK/NA</u>	13	6	12	16	20	9	18	9	8	17	18	17	10	5	20	18	3	23	22	
No opinion/DK/NA	13	6	12	16	20	9	18	9	8	17	18	17	10	5	20	18	3	23	22	

Table 94: Q14w. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing emergency 911 and fire response

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	84	85	85	83	82	77	88	91	89	81	89	90	86	83	79	93
Very satisfied	40	42	39	47	20	33	47	41	69	33	49	52	41	44	26	54
Somewhat satisfied	44	42	46	36	62	44	40	50	20	48	39	38	45	39	53	39
<u>TOTAL DISSATISFIED</u>	3	2	2	7	2	2	2	1	0	4	1	0	2	2	4	0
Somewhat dissatisfied	3	2	2	6	2	2	2	1	0	3	1	0	1	2	4	0
Very dissatisfied	0	0	0	1	0	0	0	0	0	0	0	0	1	0	0	0
<u>NO OPINION/DK/NA</u>	13	13	12	11	16	21	11	8	11	15	10	9	12	15	17	7
No opinion/DK/NA	13	13	12	11	16	21	11	8	11	15	10	9	12	15	17	7

Table 95: Q14x. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing rent relief to prevent residents from becoming homeless

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	45	59	61	60	31	50	33	43	56	42	47	37	40	43	28	52	34	52	36	9	40	10
Very satisfied	16	25	23	24	8	16	18	15	25	23	16	17	15	18	8	16	15	17	15	9	17	9
Somewhat satisfied	29	34	39	36	23	34	15	28	31	19	31	19	24	25	20	35	19	36	21	0	24	1
<u>TOTAL DISSATISFIED</u>	23	25	28	27	20	26	33	8	16	13	22	31	22	24	41	18	33	19	25	42	21	77
Somewhat dissatisfied	15	18	17	18	12	18	21	2	11	9	14	21	9	14	29	12	24	11	19	15	16	50
Very dissatisfied	8	8	11	9	8	8	12	6	5	3	8	9	13	10	12	6	9	8	6	27	5	27
<u>NO OPINION/DK/NA</u>	31	16	10	14	49	24	34	49	27	46	31	33	38	32	31	30	33	29	39	49	38	12
No opinion/DK/NA	31	16	10	14	49	24	34	49	27	46	31	33	38	32	31	30	33	29	39	49	38	12
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL SATISFIED</u>	45	72	26	53	21	39	51	52	12	47	14	37	68	36	41	39	51	33	0	45		
Very satisfied	16	34	17	18	12	19	15	23	5	24	4	9	30	17	10	14	17	11	0	16		
Somewhat satisfied	29	37	8	35	9	20	35	29	7	23	10	29	38	19	31	25	34	22	0	29		
<u>TOTAL DISSATISFIED</u>	23	10	43	20	44	24	23	21	38	16	46	33	13	26	22	11	15	51	0	23		
Somewhat dissatisfied	15	9	23	15	22	13	15	8	6	10	24	17	9	24	11	9	9	36	0	15		
Very dissatisfied	8	1	20	6	22	10	8	12	33	7	21	16	5	3	10	2	6	15	0	8		
<u>NO OPINION/DK/NA</u>	31	18	31	27	35	38	26	27	50	37	40	29	18	38	37	50	34	16	0	31		
No opinion/DK/NA	31	18	31	27	35	38	26	27	50	37	40	29	18	38	37	50	34	16	0	31		

Table 95: Q14x. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing rent relief to prevent residents from becoming homeless

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13		
<u>TOTAL SATISFIED</u>	45	38	45	42	50	49	37	45	57	35	60	40	45	50	47	46	49	44	55	70		
Very satisfied	16	18	12	15	18	11	19	11	24	13	19	7	19	26	11	16	17	16	6	23		
Somewhat satisfied	29	20	33	26	32	38	17	34	33	22	41	33	26	24	36	30	31	28	48	48		
<u>TOTAL DISSATISFIED</u>	23	23	22	22	24	16	28	30	19	15	27	13	28	20	32	23	24	23	41	30		
Somewhat dissatisfied	15	14	15	14	15	12	17	20	11	11	7	4	28	20	30	19	17	15	0	21		
Very dissatisfied	8	9	6	8	9	4	11	10	8	3	20	9	0	0	2	3	8	7	41	9		
<u>NO OPINION/DK/NA</u>	31	39	33	36	26	35	35	26	25	50	13	46	27	30	21	31	27	33	5	0		
No opinion/DK/NA	31	39	33	36	26	35	35	26	25	50	13	46	27	30	21	31	27	33	5	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42			
<u>TOTAL SATISFIED</u>	45	55	43	46	36	48	43	46	51	46	39	61	42	64	53	23	60	34	23			
Very satisfied	16	22	15	15	13	18	14	9	26	12	16	16	23	21	20	6	24	8	7			
Somewhat satisfied	29	33	28	31	24	30	28	37	25	34	23	45	20	42	34	17	36	25	16			
<u>TOTAL DISSATISFIED</u>	23	29	28	21	14	28	19	27	31	20	17	6	37	26	22	26	27	23	12			
Somewhat dissatisfied	15	18	17	17	7	17	14	18	17	15	12	3	30	11	15	18	18	16	2			
Very dissatisfied	8	11	11	4	7	11	5	8	14	5	5	3	7	14	7	8	9	7	10			
<u>NO OPINION/DK/NA</u>	31	16	30	32	49	23	39	28	18	34	44	33	21	11	25	51	14	44	65			
No opinion/DK/NA	31	16	30	32	49	23	39	28	18	34	44	33	21	11	25	51	14	44	65			

Table 95: Q14x. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing rent relief to prevent residents from becoming homeless

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	45	47	45	49	35	37	53	48	55	40	52	51	42	53	41	52
Very satisfied	16	11	21	24	15	11	16	10	12	17	14	11	11	10	24	17
Somewhat satisfied	29	36	25	25	20	26	37	38	43	23	38	40	31	43	17	34
<u>TOTAL DISSATISFIED</u>	23	23	24	31	34	17	19	15	8	28	16	12	29	14	29	18
Somewhat dissatisfied	15	16	14	17	21	12	12	14	8	17	12	12	20	11	14	13
Very dissatisfied	8	7	10	14	13	5	7	1	0	11	4	0	9	3	14	5
<u>NO OPINION/DK/NA</u>	31	30	30	20	32	46	28	37	36	31	32	37	29	33	31	30
No opinion/DK/NA	31	30	30	20	32	46	28	37	36	31	32	37	29	33	31	30

Table 96: Q16. CONTACT WITH CITY

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
Yes	32	26	28	27	37	30	44	28	28	48	31	38	47	43	41	21	47	25	51	74	47	46
No	63	72	72	72	54	66	49	65	68	49	65	55	48	52	53	74	47	71	42	19	47	48
DK/NA	5	1	0	1	9	3	7	8	4	3	4	8	5	5	6	5	6	4	6	7	6	6

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
Yes	32	29	49	30	47	100	0	100	100	100	100	37	19	32	37	46	34	25	34	30
No	63	69	44	65	47	0	100	0	0	0	0	58	77	64	58	47	62	70	62	63
DK/NA	5	2	7	4	6	0	0	0	0	0	0	5	4	4	6	7	4	5	3	6

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
Yes	32	34	41	37	24	32	41	22	22	45	34	33	26	29	16	27	29	32	57	32
No	63	60	55	58	73	64	53	72	76	49	66	58	67	69	80	68	67	63	43	68
DK/NA	5	6	4	5	4	4	6	6	2	7	0	9	7	2	4	5	4	5	0	0

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
Yes	32	32	27	29	41	29	34	24	31	32	36	32	26	16	32	44	27	35	46
No	63	65	69	65	54	67	61	70	66	63	58	59	69	81	66	51	72	56	46
DK/NA	5	3	5	6	5	4	6	6	2	5	6	9	5	2	2	5	1	9	8

Table 96: Q16. CONTACT WITH CITY

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
Yes	32	28	34	29	26	36	33	30	47	29	35	37	21	36	34	33
No	63	66	62	65	71	61	61	65	48	66	60	58	74	57	62	63
DK/NA	5	6	4	7	3	3	6	5	6	4	6	5	5	7	5	4

Table 97: Q17. CITY CONTACT SATISFACTION

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	223	54	40	94	129	124	55	44	52	17	179	44	56	122	28	73	105	116	61	9	86	15
<u>TOTAL SATISFIED</u>	78	79	91	84	74	86	58	79	88	65	82	63	74	83	68	74	77	78	83	48	82	65
Very satisfied	43	47	46	47	40	53	29	32	58	31	47	26	36	42	41	45	43	43	57	48	46	37
Somewhat satisfied	35	31	45	37	34	34	29	47	30	34	35	37	38	41	27	29	34	36	26	0	36	28
<u>TOTAL NOT SATISFIED</u>	22	21	9	16	26	14	42	21	12	35	18	37	26	17	32	26	23	22	17	52	18	35
Not too satisfied	14	17	9	14	14	9	23	15	11	15	12	19	20	13	20	13	14	14	9	42	9	25
Not at all satisfied	8	4	0	3	12	4	19	6	1	20	6	18	6	4	12	13	9	8	8	9	9	11

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	223	46	13	168	43	223	0	95	18	174	49	82	33	45	31	33	162	40	118	106
<u>TOTAL SATISFIED</u>	78	97	34	86	52	78	0	100	0	100	0	80	74	77	72	84	76	81	80	76
Very satisfied	43	66	18	48	23	43	0	100	0	55	0	38	39	48	36	56	41	51	50	34
Somewhat satisfied	35	31	17	38	29	35	0	0	0	45	0	42	35	29	36	27	35	30	30	41
<u>TOTAL NOT SATISFIED</u>	22	3	66	14	48	22	0	0	100	0	100	20	26	23	28	16	24	19	20	24
Not too satisfied	14	2	23	10	29	14	0	0	0	0	63	12	15	12	20	13	14	19	12	16
Not at all satisfied	8	0	42	4	19	8	0	0	100	0	37	8	11	11	8	3	10	0	8	9

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	223	65	67	132	72	53	75	32	34	43	30	32	22	26	16	103	159	207	10	7
<u>TOTAL SATISFIED</u>	78	73	78	75	90	75	78	86	91	83	86	83	76	73	77	78	79	77	95	78
Very satisfied	43	37	49	43	46	38	48	39	58	41	60	36	39	48	50	44	47	41	74	36
Somewhat satisfied	35	36	28	32	44	37	30	48	33	41	26	47	37	24	27	35	33	36	22	42
<u>TOTAL NOT SATISFIED</u>	22	27	22	25	10	25	22	14	9	17	14	17	24	27	23	22	21	23	5	22
Not too satisfied	14	15	19	17	8	19	15	9	8	13	13	9	13	27	12	15	15	14	5	8
Not at all satisfied	8	12	3	7	2	6	6	4	1	5	2	8	11	0	11	6	6	8	0	13

Table 97: Q17. CITY CONTACT SATISFACTION

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	223	46	51	58	52	98	110	37	56	53	55	22	32	25	23	69	94	92	37
<u>TOTAL SATISFIED</u>	78	79	80	88	74	80	81	78	79	79	83	95	92	78	84	69	84	75	71
Very satisfied	43	42	49	47	41	46	44	25	61	46	44	70	42	47	48	45	47	40	40
Somewhat satisfied	35	38	31	41	33	34	37	52	19	33	40	25	50	30	37	25	37	35	31
<u>TOTAL NOT SATISFIED</u>	22	21	20	12	26	20	19	22	21	21	17	5	8	22	16	31	16	25	29
Not too satisfied	14	19	13	7	20	16	13	18	16	16	11	2	6	17	9	24	14	15	10
Not at all satisfied	8	1	7	5	6	4	6	4	5	5	6	3	3	5	7	7	3	10	18

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	223	91	117	40	37	37	55	21	23	114	98	43	40	48	63	49
<u>TOTAL SATISFIED</u>	78	79	80	88	83	76	72	71	90	82	76	81	88	73	83	78
Very satisfied	43	37	51	39	45	41	47	28	60	42	46	45	43	33	47	59
Somewhat satisfied	35	42	29	49	38	35	24	42	30	41	29	36	45	40	37	19
<u>TOTAL NOT SATISFIED</u>	22	21	20	12	17	24	28	29	10	18	24	19	12	27	17	22
Not too satisfied	14	16	13	8	2	11	25	26	9	7	21	17	6	24	9	19
Not at all satisfied	8	5	7	4	15	13	4	4	1	10	3	2	6	3	8	3

Table 98: Q19. YEARS LIVED IN MILPITAS

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<11 YEARS	32	45	22	36	27	37	19	29	29	14	34	18	16	26	61	30	36	29	34	18	35	36
Two years or less	5	7	2	5	6	6	2	5	3	0	6	4	5	3	8	7	5	5	8	0	6	3
Three to four years	8	13	3	9	6	9	6	4	5	2	8	7	2	4	32	5	8	7	4	0	8	0
Five to six years	8	7	7	7	8	7	4	10	7	5	8	4	3	8	10	6	13	5	12	7	13	14
Seven to ten years	11	18	10	15	7	13	6	9	14	7	12	4	6	10	11	12	10	11	10	11	9	19
11-20 YEARS	25	31	27	30	21	25	29	24	26	34	24	32	22	23	19	28	15	30	16	5	17	7
11 to 15 years	12	18	9	15	9	11	18	9	9	31	10	18	12	11	11	13	8	14	7	0	9	5
16 to 20 years	13	13	18	15	12	14	11	15	17	3	13	13	10	12	8	16	7	17	9	5	8	2
21-40 YEARS	33	21	34	26	39	32	34	34	34	45	32	38	37	35	17	34	34	32	33	67	32	49
21 to 30 years	21	15	22	18	23	22	20	18	26	30	20	23	23	21	16	21	20	20	19	55	17	40
31 to 40 years	12	5	12	8	16	10	14	16	8	15	12	15	15	14	1	13	13	12	14	11	14	9
41+ YEARS	11	3	16	8	13	7	19	14	11	7	10	12	24	17	3	7	15	9	17	10	16	8
41 years or more	11	3	16	8	13	7	19	14	11	7	10	12	24	17	3	7	15	9	17	10	16	8
DK/REFUSED	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
DK/Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Table 98: Q19. YEARS LIVED IN MILPITAS

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<11 YEARS	32	25	8	32	20	37	29	33	34	37	33	100	0	0	0	0	26	49	30	33
Two years or less	5	2	4	4	5	4	6	7	0	5	2	17	0	0	0	0	3	15	5	6
Three to four years	8	7	0	8	5	11	6	6	6	10	17	24	0	0	0	0	6	16	7	8
Five to six years	8	7	4	8	4	6	8	4	18	6	8	24	0	0	0	0	9	4	8	8
Seven to ten years	11	9	0	11	7	15	10	15	11	17	7	35	0	0	0	0	9	15	11	10
11-20 YEARS	25	30	12	27	21	15	31	13	19	14	17	0	100	0	0	0	26	24	26	24
11 to 15 years	12	6	8	12	13	8	14	7	19	7	14	0	47	0	0	0	12	12	13	11
16 to 20 years	13	24	4	14	9	6	17	7	0	7	3	0	53	0	0	0	14	12	13	14
21-40 YEARS	33	36	59	32	44	34	32	35	41	33	38	0	0	100	100	0	35	24	31	34
21 to 30 years	21	25	41	20	28	20	21	23	28	20	21	0	0	100	0	0	20	18	20	21
31 to 40 years	12	11	17	11	16	14	11	12	13	13	17	0	0	0	100	0	14	6	11	14
41+ YEARS	11	9	21	10	14	15	8	20	5	16	11	0	0	0	0	100	13	3	12	9
41 years or more	11	9	21	10	14	15	8	20	5	16	11	0	0	0	0	100	13	3	12	9
DK/REFUSED	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
DK/Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0

Table 98: Q19. YEARS LIVED IN MILPITAS

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<11 YEARS	32	44	13	30	34	33	28	38	30	29	31	28	29	48	24	31	32	32	28	33
Two years or less	5	9	2	6	6	5	6	7	4	9	5	5	3	10	3	5	5	6	11	0
Three to four years	8	12	4	9	7	12	6	5	6	7	6	4	9	11	6	7	8	8	0	3
Five to six years	8	11	2	7	7	6	8	6	9	7	6	5	7	10	3	6	6	8	2	0
Seven to ten years	11	12	4	8	14	10	7	19	11	5	14	15	10	17	11	13	13	10	16	29
11-20 YEARS	25	30	15	23	28	26	20	26	31	16	23	27	27	28	35	30	28	25	23	25
11 to 15 years	12	12	7	10	15	10	9	11	19	3	11	14	7	10	23	14	13	12	2	20
16 to 20 years	13	18	9	14	13	16	11	14	12	12	13	14	20	17	12	16	15	13	21	5
21-40 YEARS	33	22	47	34	31	32	35	32	30	29	31	36	39	24	39	34	33	32	34	39
21 to 30 years	21	15	24	19	22	21	17	23	22	14	24	23	23	21	21	22	22	21	28	16
31 to 40 years	12	7	23	15	9	11	18	9	8	15	7	13	15	3	18	13	12	12	6	23
41+ YEARS	11	3	25	13	7	10	17	4	9	27	14	8	5	0	3	5	7	11	15	4
41 years or more	11	3	25	13	7	10	17	4	9	27	14	8	5	0	3	5	7	11	15	4
DK/REFUSED	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
DK/Refused	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0

Table 98: Q19. YEARS LIVED IN MILPITAS

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
<11 YEARS	32	31	26	29	47	28	35	28	28	39	31	32	28	25	26	45	36	20	51
Two years or less	5	1	7	4	13	4	7	3	4	8	6	3	4	3	10	8	5	4	13
Three to four years	8	10	6	5	12	8	8	7	8	10	4	9	8	2	2	16	9	4	12
Five to six years	8	7	5	7	12	6	9	3	9	8	9	2	6	9	3	11	7	5	17
Seven to ten years	11	13	8	13	10	10	12	15	7	12	12	17	11	11	10	11	15	6	9
11-20 YEARS	25	32	30	23	17	31	21	32	30	21	20	24	34	36	17	16	30	22	15
11 to 15 years	12	9	16	11	12	13	11	11	15	10	12	9	18	17	8	9	15	10	6
16 to 20 years	13	23	14	12	5	18	9	21	15	11	8	15	16	19	10	7	15	13	9
21-40 YEARS	33	25	29	44	31	27	39	29	26	35	43	22	33	31	34	32	26	42	30
21 to 30 years	21	14	18	26	24	16	25	19	14	24	27	18	24	16	18	23	18	23	25
31 to 40 years	12	11	11	18	7	11	14	10	12	11	17	4	10	15	16	9	8	19	5
41+ YEARS	11	11	15	5	5	13	5	11	16	5	5	22	4	8	22	7	8	15	4
41 years or more	11	11	15	5	5	13	5	11	16	5	5	22	4	8	22	7	8	15	4
DK/REFUSED	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
DK/Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	QD GENDER							QB AGE					GENDER BY AGE						
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+			
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151			
<11 YEARS	32	34	28	39	56	38	15	12	13	45	14	12	48	12	40	16			
Two years or less	5	6	5	8	11	4	2	3	2	8	2	3	7	4	8	1			
Three to four years	8	9	6	14	13	8	2	0	1	12	2	1	14	2	10	1			
Five to six years	8	6	9	3	19	7	4	2	10	10	5	5	8	3	11	6			
Seven to ten years	11	14	9	14	13	19	6	7	0	15	5	4	20	3	11	7			
11-20 YEARS	25	26	25	25	23	33	34	13	5	26	24	10	26	28	28	20			
11 to 15 years	12	10	13	8	14	17	15	4	4	13	10	4	12	9	14	12			
16 to 20 years	13	16	11	17	9	16	19	9	1	13	13	6	14	19	13	9			
21-40 YEARS	33	32	33	37	21	25	40	48	23	28	39	38	25	42	30	37			
21 to 30 years	21	22	20	36	12	14	22	17	12	21	19	15	19	26	25	13			
31 to 40 years	12	11	13	0	9	10	18	31	11	6	20	23	6	16	5	23			
41+ YEARS	11	8	13	0	0	4	11	27	58	1	23	40	0	19	2	28			
41 years or more	11	8	13	0	0	4	11	27	58	1	23	40	0	19	2	28			
DK/REFUSED	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
DK/Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			

Table 99: Q20. CHILDREN

	QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
HAVE CHILDREN	51	41	43	42	60	51	54	49	50	53	52	48	54	54	60	46	52	50	55	64	53	44
Yes, children under 19 at home	27	28	16	23	31	28	29	23	24	32	28	24	26	26	41	25	25	28	25	18	25	16
Yes, no children under 19 at home	24	13	27	19	29	22	25	26	25	21	24	24	29	28	19	21	28	22	29	47	28	28
NO CHILDREN	44	58	57	58	31	47	35	45	49	33	45	41	39	39	36	50	39	47	39	29	38	48
No, no children	44	58	57	58	31	47	35	45	49	33	45	41	39	39	36	50	39	47	39	29	38	48
DK/NA/REF	5	1	0	1	9	2	11	6	2	13	4	11	7	6	4	4	9	3	6	7	9	8
DK/NA/Refused	5	1	0	1	9	2	11	6	2	13	4	11	7	6	4	4	9	3	6	7	9	8

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
HAVE CHILDREN	51	57	57	50	56	59	46	60	54	57	66	48	47	47	61	64	60	35	50	51
Yes, children under 19 at home	27	29	14	27	27	29	26	25	44	27	36	38	33	20	15	9	31	23	27	27
Yes, no children under 19 at home	24	27	43	23	29	30	21	35	10	30	30	10	14	27	46	55	29	12	23	24
NO CHILDREN	44	43	28	46	31	32	51	35	9	37	15	48	50	47	32	27	36	61	43	45
No, no children	44	43	28	46	31	32	51	35	9	37	15	48	50	47	32	27	36	61	43	45
DK/NA/REF	5	0	15	3	14	9	2	5	36	6	19	4	4	5	7	9	4	4	6	3
DK/NA/Refused	5	0	15	3	14	9	2	5	36	6	19	4	4	5	7	9	4	4	6	3

Table 99: Q20. CHILDREN

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<u>HAVE CHILDREN</u>	51	100	100	100	0	100	100	0	0	59	53	39	53	58	47	50	50	51	66	44
Yes, children under 19 at home	27	100	0	53	0	55	52	0	0	19	21	23	32	44	29	31	29	28	28	7
Yes, no children under 19 at home	24	0	100	47	0	45	48	0	0	41	32	16	20	14	18	18	21	23	38	37
<u>NO CHILDREN</u>	44	0	0	0	100	0	0	100	100	39	43	58	41	40	51	47	46	44	34	56
No, no children	44	0	0	0	100	0	0	100	100	39	43	58	41	40	51	47	46	44	34	56
<u>DK/NA/REF</u>	5	0	0	0	0	0	0	0	0	1	4	3	7	2	2	3	3	5	0	0
DK/NA/Refused	5	0	0	0	0	0	0	0	0	1	4	3	7	2	2	3	3	5	0	0

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
HAVE CHILDREN	51	44	54	47	62	50	53	47	54	55	50	27	42	53	70	67	42	62	55
Yes, children under 19 at home	27	19	27	26	42	23	32	24	24	32	33	3	27	25	30	46	23	29	38
Yes, no children under 19 at home	24	25	28	21	20	27	20	23	30	24	17	24	15	28	40	21	19	32	17
NO CHILDREN	44	54	41	50	36	47	44	48	43	41	47	68	58	47	30	30	58	32	28
No, no children	44	54	41	50	36	47	44	48	43	41	47	68	58	47	30	30	58	32	28
DK/NA/REF	5	2	5	3	2	4	3	5	2	3	2	5	0	1	0	3	1	7	17
DK/NA/Refused	5	2	5	3	2	4	3	5	2	3	2	5	0	1	0	3	1	7	17

	QD GENDER				QB AGE					GENDER BY AGE						
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
HAVE CHILDREN	51	51	52	16	49	73	61	66	63	44	62	64	41	66	47	59
Yes, children under 19 at home	27	28	27	11	43	63	18	12	6	37	15	9	34	20	42	10
Yes, no children under 19 at home	24	23	25	5	6	10	43	54	57	7	48	55	8	46	6	49
NO CHILDREN	44	44	44	82	48	23	34	29	26	54	31	28	57	26	50	37
No, no children	44	44	44	82	48	23	34	29	26	54	31	28	57	26	50	37
DK/NA/REF	5	4	4	2	3	4	5	5	11	3	6	7	1	8	3	4
DK/NA/Refused	5	4	4	2	3	4	5	5	11	3	6	7	1	8	3	4

Table 100: Q21. RESIDENCE

	QA ON CELL PHONE		DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
Own	69	60	73	65	73	70	72	67	76	73	70	68	68	72	57	70	63	72	66	53	68	46
Rent	23	37	17	29	17	26	20	18	18	20	23	23	20	19	37	24	30	20	29	37	26	48
DK/NA/Refused	8	3	10	6	9	4	8	16	6	8	7	9	12	10	6	6	6	8	5	10	6	6

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
Own	69	73	63	71	67	72	68	69	90	70	79	58	71	69	83	87	100	0	71	68
Rent	23	22	12	23	20	18	26	21	0	18	15	36	22	20	11	7	0	100	22	24
DK/NA/Refused	8	5	25	6	13	10	6	10	10	11	5	7	7	11	7	6	0	0	7	8

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
Own	69	78	85	81	57	84	79	51	64	76	65	82	46	78	61	68	69	70	49	66
Rent	23	20	11	16	32	13	19	38	26	21	28	12	44	18	29	25	24	22	51	25
DK/NA/Refused	8	2	4	3	11	3	1	11	10	3	7	6	10	4	9	7	7	8	0	10

	QE EDUCATION					EDUCATION BY GENDER					Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
Own	69	70	61	68	82	65	73	56	73	78	69	40	60	84	80	78	65	72	78
Rent	23	21	34	22	13	29	19	37	22	15	23	47	37	14	18	17	29	20	8
DK/NA/Refused	8	9	5	10	5	6	8	7	5	7	8	13	3	1	3	5	6	8	14

Table 100: Q21. RESIDENCE

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
Own	69	68	72	41	60	73	84	91	92	57	87	92	54	87	60	88
Rent	23	25	22	40	33	21	14	6	1	32	10	4	35	11	31	9
DK/NA/Refused	8	7	7	18	7	6	2	2	7	11	3	4	11	2	9	3

Table 101: Q22. INCOME

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>\$0-\$60K</u>	10	15	13	14	6	11	9	7	11	9	10	12	12	12	8	9	16	7	19	32	16	15
\$30,000 and under	3	4	5	4	2	4	2	1	4	0	3	2	5	5	0	2	5	2	7	0	5	3
\$30,001 - \$60,000	7	11	8	10	4	7	7	6	7	9	6	10	7	7	8	6	11	5	12	32	11	12
<u>\$60K-\$90K</u>	18	26	24	25	11	18	16	19	21	15	19	13	12	15	11	22	17	19	13	7	15	25
\$60,001 - \$90,000	18	26	24	25	11	18	16	19	21	15	19	13	12	15	11	22	17	19	13	7	15	25
<u>\$90K-\$120K</u>	22	27	28	28	17	25	19	18	31	22	23	17	17	19	12	26	14	26	8	11	13	19
\$90,001 - \$120,000	22	27	28	28	17	25	19	18	31	22	23	17	17	19	12	26	14	26	8	11	13	19
<u>\$120K-\$150K</u>	10	8	16	11	9	10	12	10	10	10	10	10	9	10	9	10	12	9	12	5	12	12
\$120,001 - \$150,000	10	8	16	11	9	10	12	10	10	10	10	10	9	10	9	10	12	9	12	5	12	12
<u>\$150K+</u>	22	18	7	13	31	23	23	20	17	12	22	23	25	24	53	15	25	21	29	34	24	20
\$150,001 - \$180,000	6	6	0	3	8	5	7	7	6	0	6	4	12	8	13	2	6	5	6	12	6	6
More than \$180,000	17	12	7	10	23	18	16	13	11	12	16	18	13	16	40	13	18	16	23	22	18	14
<u>REFUSED</u>	17	6	12	9	26	12	21	27	10	32	15	26	25	19	8	17	17	17	19	11	19	10
Refused	17	6	12	9	26	12	21	27	10	32	15	26	25	19	8	17	17	17	19	11	19	10

Table 101: Q22. INCOME

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>\$0-\$60K</u>	10	14	16	11	9	10	10	16	3	12	2	10	10	9	4	21	6	21	9	11
\$30,000 and under	3	3	8	3	3	4	3	6	0	5	0	2	2	3	2	8	2	5	3	3
\$30,001 - \$60,000	7	11	8	7	6	6	7	10	3	7	2	8	7	5	1	13	4	16	6	8
<u>\$60K-\$90K</u>	18	23	8	20	11	14	20	14	4	17	5	16	25	21	15	7	16	29	19	17
\$60,001 - \$90,000	18	23	8	20	11	14	20	14	4	17	5	16	25	21	15	7	16	29	19	17
<u>\$90K-\$120K</u>	22	24	25	24	17	11	29	12	7	11	11	18	32	17	27	17	27	14	21	23
\$90,001 - \$120,000	22	24	25	24	17	11	29	12	7	11	11	18	32	17	27	17	27	14	21	23
<u>\$120K-\$150K</u>	10	9	1	10	4	10	11	11	9	11	7	8	7	9	13	21	12	8	11	9
\$120,001 - \$150,000	10	9	1	10	4	10	11	11	9	11	7	8	7	9	13	21	12	8	11	9
<u>\$150K+</u>	22	16	27	21	30	31	18	32	26	27	43	32	14	25	17	15	25	17	22	23
\$150,001 - \$180,000	6	6	5	6	4	7	6	6	0	7	7	6	5	9	2	6	5	7	5	6
More than \$180,000	17	11	22	15	26	24	13	26	26	20	36	26	10	16	15	9	20	10	16	17
<u>REFUSED</u>	17	13	23	15	29	24	13	14	50	22	31	15	13	20	25	19	15	12	19	16
Refused	17	13	23	15	29	24	13	14	50	22	31	15	13	20	25	19	15	12	19	16

Table 101: Q22. INCOME

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<u>\$0-\$60K</u>	10	1	10	5	15	5	6	17	12	10	19	16	7	7	6	9	10	10	15	19
\$30,000 and under	3	1	4	2	4	2	3	5	3	3	3	8	2	0	3	3	3	3	0	9
\$30,001 - \$60,000	7	1	6	3	11	3	4	13	9	7	15	8	5	7	3	6	7	7	15	10
<u>\$60K-\$90K</u>	18	18	11	15	24	13	17	27	21	16	19	16	25	17	25	20	20	18	8	19
\$60,001 - \$90,000	18	18	11	15	24	13	17	27	21	16	19	16	25	17	25	20	20	18	8	19
<u>\$90K-\$120K</u>	22	20	26	23	23	27	19	18	30	17	26	26	25	16	24	22	23	21	40	28
\$90,001 - \$120,000	22	20	26	23	23	27	19	18	30	17	26	26	25	16	24	22	23	21	40	28
<u>\$120K-\$150K</u>	10	11	17	14	7	12	16	6	7	10	11	8	12	6	11	10	11	10	23	4
\$120,001 - \$150,000	10	11	17	14	7	12	16	6	7	10	11	8	12	6	11	10	11	10	23	4
<u>\$150K+</u>	22	38	20	30	15	33	27	20	11	28	18	26	11	41	16	24	22	23	13	14
\$150,001 - \$180,000	6	7	5	6	5	5	7	5	5	9	11	4	4	7	1	4	5	6	11	4
More than \$180,000	17	31	15	23	10	28	20	15	6	19	7	22	7	35	15	20	17	17	3	9
<u>REFUSED</u>	17	12	15	13	15	10	15	11	18	19	8	9	21	13	19	14	14	18	0	16
Refused	17	12	15	13	15	10	15	11	18	19	8	9	21	13	19	14	14	18	0	16

Table 101: Q22. INCOME

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR	SOME	COLL	POST-	NON-	COLL+	NCOLL	NCOLL	COLL+	COLL+	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
		LESS	COLL	GRAD	GRAD	COLL		MEN	WOMEN	MEN	WOMEN								
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
<u>\$0-\$60K</u>	10	17	13	7	5	14	7	17	11	6	7	100	0	0	0	0	14	7	5
\$30,000 and under	3	6	3	2	2	4	2	4	3	2	3	31	0	0	0	0	4	1	4
\$30,001 - \$60,000	7	11	10	5	3	10	4	13	8	4	4	69	0	0	0	0	10	5	1
<u>\$60K-\$90K</u>	18	21	18	23	11	19	18	25	15	13	24	0	100	0	0	0	25	14	4
\$60,001 - \$90,000	18	21	18	23	11	19	18	25	15	13	24	0	100	0	0	0	25	14	4
<u>\$90K-\$120K</u>	22	24	30	19	14	28	18	26	31	19	16	0	0	100	0	0	28	18	12
\$90,001 - \$120,000	22	24	30	19	14	28	18	26	31	19	16	0	0	100	0	0	28	18	12
<u>\$120K-\$150K</u>	10	8	14	8	7	12	7	11	12	7	7	0	0	0	100	0	11	10	5
\$120,001 - \$150,000	10	8	14	8	7	12	7	11	12	7	7	0	0	0	100	0	11	10	5
<u>\$150K+</u>	22	11	13	26	50	12	35	9	15	43	26	0	0	0	0	100	13	28	41
\$150,001 - \$180,000	6	3	6	7	6	5	7	4	6	7	7	0	0	0	0	26	3	9	6
More than \$180,000	17	8	6	18	44	7	28	5	9	36	19	0	0	0	0	74	10	20	35
<u>REFUSED</u>	17	18	13	17	13	15	16	12	16	12	19	0	0	0	0	0	9	23	34
Refused	17	18	13	17	13	15	16	12	16	12	19	0	0	0	0	0	9	23	34
		QD GENDER		QB AGE								GENDER BY AGE							
		Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+		
Column n-Size		693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151		
<u>\$0-\$60K</u>	10	11	9	16	8	7	7	6	21	11	9	12	13	8	8	10			
\$30,000 and under	3	3	3	5	3	4	1	3	8	4	2	5	4	2	3	2			
\$30,001 - \$60,000	7	8	6	10	6	3	7	3	13	7	7	7	9	6	5	8			
<u>\$60K-\$90K</u>	18	19	18	27	21	12	15	19	9	21	15	15	21	15	21	15			
\$60,001 - \$90,000	18	19	18	27	21	12	15	19	9	21	15	15	21	15	21	15			
<u>\$90K-\$120K</u>	22	22	23	16	24	19	27	27	21	20	26	24	19	28	23	24			
\$90,001 - \$120,000	22	22	23	16	24	19	27	27	21	20	26	24	19	28	23	24			
<u>\$120K-\$150K</u>	10	9	11	6	9	12	11	9	19	9	12	13	7	13	11	11			
\$120,001 - \$150,000	10	9	11	6	9	12	11	9	19	9	12	13	7	13	11	11			
<u>\$150K+</u>	22	27	20	15	25	37	24	19	7	25	20	14	30	23	22	18			
\$150,001 - \$180,000	6	6	6	6	5	7	8	6	1	6	6	4	5	7	7	5			
More than \$180,000	17	21	13	10	21	30	16	13	6	19	14	10	25	15	15	12			
<u>REFUSED</u>	17	12	19	20	12	12	16	20	23	15	18	21	10	14	15	22			
Refused	17	12	19	20	12	12	16	20	23	15	18	21	10	14	15	22			

Table 102: LANGUAGE OF INTERVIEW

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>ENGLISH</u>	94	87	92	89	100	92	97	98	93	89	94	97	94	95	97	94	96	94	97	78	98	88
English	94	87	92	89	100	92	97	98	93	89	94	97	94	95	97	94	96	94	97	78	98	88
<u>SPANISH</u>	3	5	5	5	0	3	0	2	3	7	3	2	4	4	3	1	2	3	2	22	1	9
Spanish	3	5	5	5	0	3	0	2	3	7	3	2	4	4	3	1	2	3	2	22	1	9
<u>VIETNAMESE/CHINESE</u>	2	4	2	4	0	3	1	0	3	0	2	0	1	0	0	3	0	2	0	0	0	3
Vietnamese	2	4	2	4	0	3	1	0	3	0	2	0	1	0	0	3	0	2	0	0	0	3
Chinese	1	3	2	2	0	2	1	0	1	4	1	1	2	1	0	2	1	1	1	0	1	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>ENGLISH</u>	94	92	100	93	100	93	95	90	95	92	96	95	95	94	93	95	95	91	95	94		
English	94	92	100	93	100	93	95	90	95	92	96	95	95	94	93	95	95	91	95	94		
<u>SPANISH</u>	3	4	0	3	0	4	2	8	0	5	1	2	2	3	1	4	2	6	2	3		
Spanish	3	4	0	3	0	4	2	8	0	5	1	2	2	3	1	4	2	6	2	3		
<u>VIETNAMESE/CHINESE</u>	2	5	0	4	0	3	3	3	5	3	3	3	3	2	6	1	3	3	2	4		
Vietnamese	2	5	0	4	0	3	3	3	5	3	3	3	3	2	6	1	3	3	2	4		
Chinese	1	1	0	1	0	1	1	0	5	1	3	2	1	0	2	0	2	0	2	1		

Table 102: LANGUAGE OF INTERVIEW

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
ENGLISH	94	97	91	94	94	94	94	94	94	100	81	91	100	100	87	95	93	100	0	0	
English	94	97	91	94	94	94	94	94	94	100	81	91	100	100	87	95	93	100	0	0	
SPANISH	3	3	4	3	2	3	4	1	3	0	19	0	0	0	0	0	3	0	100	0	
Spanish	3	3	4	3	2	3	4	1	3	0	19	0	0	0	0	0	3	0	100	0	
VIETNAMESE/CHINESE	3	1	5	3	4	3	2	6	2	0	0	9	0	0	13	5	4	0	0	100	
Vietnamese	2	0	3	2	2	2	1	3	1	0	0	0	0	0	13	3	2	0	0	59	
Chinese	1	1	1	1	2	1	1	2	1	0	0	9	0	0	0	2	2	0	0	41	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
ENGLISH	94	95	93	95	96	94	95	94	93	95	95	90	96	92	93	97	89	100	100		
English	94	95	93	95	96	94	95	94	93	95	95	90	96	92	93	97	89	100	100		
SPANISH	3	5	3	1	1	4	1	2	6	1	1	4	1	5	6	2	5	0	0		
Spanish	3	5	3	1	1	4	1	2	6	1	1	4	1	5	6	2	5	0	0		
VIETNAMESE/CHINESE	3	0	4	4	3	2	4	4	1	4	4	6	3	4	1	2	6	0	0		
Vietnamese	2	0	4	1	2	2	2	4	1	2	2	4	2	2	1	0	4	0	0		
Chinese	1	0	0	3	1	0	2	0	0	2	2	2	1	1	0	2	2	0	0		
	QD GENDER				QB AGE						GENDER BY AGE										
	Total	MEN	WOMEN		18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+				
Column n-Size	693	326	346		139	146	104	166	69	49	388	284	118	187	132	187	151				
ENGLISH	94	94	94		90	95	94	97	93	100	93	97	96	94	96	92	97				
English	94	94	94		90	95	94	97	93	100	93	97	96	94	96	92	97				
SPANISH	3	2	3		6	3	4	0	1	0	4	0	1	3	0	6	0				
Spanish	3	2	3		6	3	4	0	1	0	4	0	1	3	0	6	0				
VIETNAMESE/CHINESE	3	4	2		4	2	2	3	6	0	3	3	3	3	4	2	2				
Vietnamese	2	3	1		3	1	0	3	2	0	2	2	1	2	3	1	1				
Chinese	1	2	1		1	1	2	0	3	0	1	1	2	1	1	1	1				

Table 103: MODE OF INTERVIEW

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
Telephone	50	100	100	100	0	60	32	38	67	47	55	28	39	44	44	56	48	52	44	60	44	63
Online	50	0	0	0	100	40	68	62	33	53	45	72	61	56	56	44	52	48	56	40	56	37

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
Telephone	50	64	38	55	30	42	57	46	13	45	31	56	59	44	34	40	47	62	50	50
Online	50	36	62	45	70	58	43	54	87	55	69	44	41	56	66	60	53	38	50	50

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
Telephone	50	42	39	41	65	43	39	66	63	42	67	40	40	53	55	48	53	47	100	100
Online	50	58	61	59	35	57	61	34	37	58	33	60	60	47	45	52	47	53	0	0

	QE EDUCATION				EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
Telephone	50	71	48	49	33	58	43	61	55	44	42	69	69	62	57	30	100	0	0
Online	50	29	52	51	67	42	57	39	45	56	58	31	31	38	43	70	0	100	100

Table 103: MODE OF INTERVIEW

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
Telephone	50	52	48	73	52	48	44	25	35	58	38	29	65	32	53	43
Online	50	48	52	27	48	52	56	75	65	42	62	71	35	68	47	57

Table 104: CONTACT METHOD

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
Telephone	50	100	100	100	0	60	32	38	67	47	55	28	39	44	44	56	48	52	44	60	44	63
Email	38	0	0	0	77	29	54	50	26	42	34	59	48	43	33	35	38	38	39	11	42	18
Postcard	12	0	0	0	23	11	14	12	8	11	11	13	13	13	23	9	15	10	17	29	14	20

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
Telephone	50	64	38	55	30	42	57	46	13	45	31	56	59	44	34	40	47	62	50	50
Email	38	30	46	34	52	41	34	38	50	40	47	25	34	42	61	56	40	34	39	38
Postcard	12	6	16	11	17	17	9	15	37	15	22	19	7	14	5	5	13	4	11	12

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
Telephone	50	42	39	41	65	43	39	66	63	42	67	40	40	53	55	48	53	47	100	100
Email	38	41	52	47	28	43	50	24	32	49	28	37	57	28	41	40	36	41	0	0
Postcard	12	16	8	13	7	14	11	10	5	9	6	24	3	19	4	13	11	12	0	0

	QE EDUCATION						EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
Telephone	50	71	48	49	33	58	43	61	55	44	42	69	69	62	57	30	100	0	0
Email	38	24	45	42	40	36	41	35	39	36	46	26	29	32	37	49	0	100	0
Postcard	12	4	7	9	28	6	16	4	7	20	12	5	2	6	6	21	0	0	100

Table 104: CONTACT METHOD

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
Telephone	50	52	48	73	52	48	44	25	35	58	38	29	65	32	53	43
Email	38	36	41	18	26	44	47	69	53	28	54	62	18	61	37	47
Postcard	12	12	10	9	22	8	9	6	12	14	9	8	17	7	10	10

Table 105: A/B SPLIT

	QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
A	50	51	48	50	50	50	50	50	54	61	51	47	61	52	36	51	46	52	52	59	48	39
B	50	49	52	50	50	50	50	50	46	39	49	53	39	48	64	49	54	48	48	41	52	61

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
A	50	49	37	50	55	53	50	62	49	54	47	48	52	50	44	59	51	48	100	0
B	50	51	63	50	45	47	50	38	51	46	53	52	48	50	56	41	49	52	0	100

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW	
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
A	50	50	49	50	49	52	48	47	51	50	50	50	50	47	50	50	50	50	45	40	
B	50	50	51	50	51	48	52	53	49	50	50	50	50	53	50	50	50	50	55	60	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
A	50	48	50	50	50	49	50	47	51	53	47	44	52	48	53	48	50	51	48
B	50	52	50	50	50	51	50	53	49	47	53	56	48	52	47	52	50	49	52

Table 105: A/B SPLIT

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
A	50	50	50	50	50	50	50	50	50	50	50	50	50	50	49	50
B	50	50	50	50	50	50	50	50	50	50	50	50	50	50	51	50

Table 106: DEMOGRAPHIC COMBINATIONS

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	671	201	137	337	334	400	117	154	179	32	560	109	116	279	65	326	212	452	114	11	176	32
<u>PARENTS</u>	96	99	100	99	93	98	92	94	99	89	97	92	94	94	96	98	94	97	96	100	94	94
DADS	25	23	18	21	28	26	24	21	24	33	26	22	24	23	36	24	22	26	21	43	22	21
MOMS	27	18	26	21	33	25	31	28	27	20	27	28	31	31	24	24	32	24	36	26	33	24
MEN W/NO CHILDREN	22	29	27	28	15	25	17	17	22	24	21	23	18	16	24	26	18	23	15	0	16	27
WOMEN W/NO CHILDREN	23	29	28	29	17	22	18	29	25	11	24	19	21	24	13	24	22	23	23	31	23	22
<u>EDUCATION BY GENDER</u>	98	99	97	98	97	99	92	99	100	93	99	93	96	98	96	98	97	98	100	100	97	97
NON-COLLEGE MEN	23	27	29	28	18	24	20	23	25	36	23	20	24	23	20	24	23	23	20	24	21	34
NON-COLLEGE WOMEN	27	26	34	29	24	23	32	30	29	20	27	26	30	33	16	23	33	24	33	57	31	35
COLLEGE+ MEN	25	26	17	22	28	28	25	18	23	26	25	28	20	19	39	28	20	28	20	19	20	16
COLLEGE+ WOMEN	23	21	18	19	27	23	16	28	23	12	24	19	22	24	21	23	22	23	27	0	25	12
<u>GENDER BY AGE</u>	98	96	99	97	99	98	96	99	99	93	98	96	98	98	98	98	97	98	98	100	97	98
MEN 18-49	28	40	30	36	20	34	20	19	25	31	28	26	20	21	37	32	24	30	21	18	23	30
MEN 50+	20	11	15	13	27	17	24	23	22	30	19	21	24	20	23	19	18	21	19	25	18	19
WOMEN 18-49	28	32	25	29	27	27	24	32	29	19	29	25	24	31	33	24	30	27	25	31	27	38
WOMEN 50+	22	13	29	19	26	20	27	25	23	13	22	24	30	26	4	23	26	21	33	26	29	11

Table 106: DEMOGRAPHIC COMBINATIONS

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B	
Column n-Size	671	151	19	541	84	206	431	94	11	165	41	210	171	138	81	71	468	157	334	337	
<u>PARENTS</u>	96	100	93	97	90	94	98	95	86	95	89	98	97	96	93	93	97	96	95	97	
DADS	25	29	38	25	29	26	25	21	28	24	32	26	25	25	23	23	30	14	26	24	
MOMS	27	29	28	26	30	36	22	39	42	35	39	24	21	23	40	43	31	22	26	28	
MEN W/NO CHILDREN	22	22	25	22	21	16	24	13	12	17	11	26	22	25	15	8	16	35	20	23	
WOMEN W/NO CHILDREN	23	20	2	25	10	17	27	21	4	19	7	22	28	24	15	19	21	25	23	22	
<u>EDUCATION BY GENDER</u>	98	100	100	99	95	97	98	98	91	97	97	98	100	99	100	87	97	99	97	98	
NON-COLLEGE MEN	23	28	38	24	25	18	25	10	15	17	20	21	29	21	18	24	18	36	22	24	
NON-COLLEGE WOMEN	27	27	19	27	20	27	27	36	23	27	28	24	32	19	26	40	28	25	27	26	
COLLEGE+ MEN	25	23	32	25	29	26	25	26	25	26	27	31	21	29	24	11	28	16	27	24	
COLLEGE+ WOMEN	23	22	11	24	20	27	21	26	28	28	22	23	18	30	32	12	23	22	22	24	
<u>GENDER BY AGE</u>	98	99	100	98	99	97	98	97	90	98	95	97	98	99	97	99	98	97	98	98	
MEN 18-49	28	28	32	28	29	19	32	18	20	21	11	43	28	26	14	1	22	42	28	28	
MEN 50+	20	22	38	20	25	23	17	17	14	21	32	8	21	24	27	34	24	10	20	20	
WOMEN 18-49	28	28	6	29	19	31	27	31	42	32	26	36	30	34	13	6	24	37	28	28	
WOMEN 50+	22	21	23	21	26	24	22	31	13	23	26	11	18	15	43	59	28	8	23	22	
	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW	
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	671	185	162	347	298	167	181	145	153	95	90	97	83	89	97	387	544	633	17	21	
<u>PARENTS</u>	96	100	100	100	100	100	100	100	100	99	96	97	93	97	98	97	97	96	100	100	
DADS	25	49	47	48	0	100	0	0	0	22	23	23	17	36	26	26	25	25	29	25	
MOMS	27	51	53	52	0	0	100	0	0	38	30	16	36	22	21	24	25	27	38	19	
MEN W/NO CHILDREN	22	0	0	0	49	0	0	100	0	20	13	33	15	23	28	25	23	21	5	39	
WOMEN W/NO CHILDREN	23	0	0	0	51	0	0	0	100	19	30	25	26	16	23	22	23	23	29	18	
<u>EDUCATION BY GENDER</u>	98	100	96	98	99	99	97	99	99	99	99	99	100	100	100	98	99	98	100	94	
NON-COLLEGE MEN	23	20	22	21	25	43	0	51	0	22	29	12	22	17	37	22	23	23	22	28	
NON-COLLEGE WOMEN	27	23	33	28	26	0	54	0	51	43	49	8	33	11	23	18	24	26	61	8	
COLLEGE+ MEN	25	29	25	27	23	56	0	48	0	19	7	45	14	44	17	31	26	25	12	30	
COLLEGE+ WOMEN	23	28	16	22	25	0	43	0	48	14	14	33	31	27	23	28	25	23	6	29	
<u>GENDER BY AGE</u>	98	98	99	99	97	98	99	98	97	99	100	97	100	99	97	98	98	98	100	92	
MEN 18-49	28	34	9	22	36	46	0	74	0	14	23	32	21	47	34	33	31	28	32	31	
MEN 50+	20	14	37	25	11	52	0	24	0	26	14	25	15	14	20	19	18	20	2	26	
WOMEN 18-49	28	42	7	26	31	0	49	0	61	17	40	20	46	28	24	28	30	27	64	18	
WOMEN 50+	22	8	46	26	19	0	50	0	36	41	23	21	19	9	19	18	19	23	3	16	

Table 106: DEMOGRAPHIC COMBINATIONS

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	671	140	192	201	123	332	324	154	178	169	155	66	124	152	69	155	337	259	75
<u>PARENTS</u>	96	97	96	97	98	96	97	95	98	97	98	96	100	99	100	97	99	94	89
DADS	25	23	21	23	39	22	29	47	0	55	0	12	17	30	30	36	21	27	32
MOMS	27	22	34	24	24	29	24	0	54	0	50	17	25	23	41	32	21	35	27
MEN W/NO CHILDREN	22	25	21	23	19	22	21	48	0	41	0	38	32	17	14	19	28	13	20
WOMEN W/NO CHILDREN	23	27	20	27	17	23	23	0	43	0	47	29	26	30	16	11	29	19	10
<u>EDUCATION BY GENDER</u>	98	100	100	100	100	100	100	100	100	100	100	100	100	99	91	99	98	99	93
NON-COLLEGE MEN	23	49	44	0	0	46	0	100	0	0	0	39	31	26	25	9	28	21	9
NON-COLLEGE WOMEN	27	51	56	0	0	54	0	0	100	0	0	29	21	36	31	18	29	27	16
COLLEGE+ MEN	25	0	0	48	59	0	52	0	0	100	0	15	18	21	18	47	22	24	44
COLLEGE+ WOMEN	23	0	0	52	41	0	48	0	0	0	100	17	30	17	17	26	19	27	25
<u>GENDER BY AGE</u>	98	98	99	98	99	99	98	99	98	98	98	99	98	99	99	99	97	99	99
MEN 18-49	28	29	25	27	36	27	31	57	0	59	0	37	32	23	19	36	36	13	42
MEN 50+	20	20	19	20	22	19	21	42	0	40	0	16	16	24	24	19	13	31	12
WOMEN 18-49	28	24	29	31	26	27	29	0	51	0	61	23	32	28	30	26	29	27	26
WOMEN 50+	22	25	26	20	14	26	18	0	47	0	37	23	18	24	25	17	19	28	20

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	671	326	345	134	137	103	165	69	49	375	283	117	187	132	187	151
<u>PARENTS</u>	96	96	97	98	99	96	95	96	89	98	94	93	99	92	97	96
DADS	25	51	0	5	25	35	31	33	28	21	31	31	41	66	0	0
MOMS	27	0	52	11	26	37	30	33	35	24	32	34	0	0	47	59
MEN W/NO CHILDREN	22	44	0	43	26	14	13	16	6	29	12	11	57	26	0	0
WOMEN W/NO CHILDREN	23	0	44	39	23	10	22	14	21	25	20	17	0	0	50	37
<u>EDUCATION BY GENDER</u>	98	99	96	98	100	100	99	96	86	99	96	92	100	99	99	94
NON-COLLEGE MEN	23	47	0	33	19	17	21	23	27	24	23	24	47	49	0	0
NON-COLLEGE WOMEN	27	0	52	27	21	25	29	32	31	24	30	32	0	0	48	56
COLLEGE+ MEN	25	52	0	16	31	35	25	27	13	26	24	22	53	51	0	0
COLLEGE+ WOMEN	23	0	45	23	29	24	24	14	15	25	20	14	0	0	51	38
<u>GENDER BY AGE</u>	98	98	98	100	100	100	100	100	100	100	100	100	100	100	100	100
MEN 18-49	28	58	0	48	50	52	0	0	0	50	0	0	100	0	0	0
MEN 50+	20	40	0	0	0	0	47	50	40	0	47	46	0	100	0	0
WOMEN 18-49	28	0	54	52	50	48	0	0	0	50	0	0	0	0	100	0
WOMEN 50+	22	0	44	0	0	0	53	50	60	0	53	54	0	0	0	100