



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Discuss and Provide Direction on a Milpitas Unhoused Response and Prevention Plan; Approve and Authorize the City Manager to Execute an Agreement with the County of Santa Clara for Homeless Outreach, Assessment, and Case Management Services
Category:	Community Development
Meeting Date:	11/10/2020
Staff Contacts:	Sharon Goei, 408-586-3260 Adam Marcus, 408-586-3244
Recommendations:	<ol style="list-style-type: none">1. Receive staff presentation; discuss and provide direction on a Milpitas Unhoused Response and Prevention Plan.2. Approve and authorize the City Manager to execute an agreement with the County of Santa Clara for homeless outreach, assessment, and street-based case management services, in a form approved by the City Attorney.

Executive Summary:

An executive summary has been prepared in acknowledgement that this staff report covers an extensive amount of material regarding homelessness, support programs, the relationship of evolving local and regional partnerships, and exploring potential solutions. In addition, staff will provide a PowerPoint presentation to aid in understanding of the material and needed Council direction for development of a plan.

In response to City Council direction to propose strategies for a Milpitas plan that prevents and responds to homelessness, in this report, staff explores options and programs that could be evaluated and implemented in the short term or over the next few years. The report describes the two basic vulnerable populations, the unhoused Milpitas residents and Milpitas residents at risk of homelessness, the corresponding Countywide systems of support for each population, and proposes approaches to increase services and strengthen assistance. Staff proposes a potential framework for a Milpitas plan, along with providing analysis of programs that could be evaluated and implemented, including homeless outreach, assessment, and street-based case management for unhoused Milpitas residents; homelessness prevention system access enhancement for at-risk Milpitas residents; basic sanitation and hygiene services, meal delivery, safe parking or safe places for sleeping for unhoused Milpitas residents; and securing supportive housing units for unhoused Milpitas residents. Staff also reviews community engagement and outreach, potential funding sources, and possible next steps in this report. Overall, staff is seeking City Council direction on the programs and services to explore further for a Milpitas Unhoused Response and Prevention Plan.

Specifically for homeless outreach, assessment, and street-based case management, staff is following up on the discussion of the Housing Subcommittee, and with the conclusion of the County Unhoused Task Force, with a proposal for City Council consideration to approve and authorize the City Manager to execute an agreement with the County of Santa Clara to contract for homeless outreach, assessment, and street-based case management services in an amount of \$200,000 funded from the Housing Authority Fund. This proposal addresses Council discussion and support for expanding outreach and assessment to enable more unhoused Milpitas residents to be enrolled and qualified for placement into supportive housing.

Background:

On September 9, 2020, Santa Clara County convened the Unhoused Task Force. The purpose of this 30-member task force was to educate members about the County's services, about different models for interim housing, and to look for opportunities to implement projects that improve the quality of life for unhoused

individuals. The Task Force focused on strategy three of the County's 2020-2025 regional Community Plan to End Homelessness. Vice Mayor Bob Nuñez and Councilmember Karina Dominguez served on this Task Force.

On September 17, 2020, an Information Memorandum was sent to Council to report on the City's progress on homelessness responses and affordable housing initiatives. The report showed that Milpitas has actively addressed a myriad of homeless and housing issues and it recognized that more needs to be done, especially given the continuing impacts of the COVID-19 pandemic.

On September 22, 2020, staff presented the above-mentioned progress report and on potential homelessness outreach, assessment, and case management service options to the Housing Subcommittee. The service options included:

1. Revenue agreement with Santa Clara County for street outreach and assessment;
2. Revenue agreement with Santa Clara County for intensive project-based case management to secure supportive housing units for Milpitas residents; or
3. Contract with a nonprofit service provider for outreach, assessment, and case management.

The Housing Subcommittee directed staff to gather additional information and indicated they would like to consider the recommendations of the Unhoused Task Force first before moving forward.

On October 6, 2020, staff from Santa Clara County and Destination: Home presented the 2020-2025 regional Community Plan to End Homelessness, which is an update to the original 2015-2020 plan, previously adopted by the City Council. The plan was developed with extensive Countywide input from persons with lived experience, homeless service providers, local government staff, the nonprofit and private sectors, philanthropy, and more. The plan includes three main strategies:

Strategy 1: Address the root causes of homelessness through system and policy change;
Strategy 2: Expand homelessness prevention and housing programs to meet the need; and
Strategy 3: Improve quality of life for unsheltered individuals and create healthy neighborhoods for all.

The Milpitas City Council heard presentations about the plan and directed Milpitas staff to conduct outreach to draft a local unhoused response plan. Councilmembers indicated that once a local strategy was developed, they would revisit a possible endorsement of the Countywide plan.

On October 15, 2020 at a special meeting, the Milpitas City Council amended their direction and asked staff to return on October 20, 2020 with a proposal for a comprehensive Milpitas strategy that prevents and responds to homelessness in Milpitas. Council direction stated that the strategy should explore street outreach and assessment, safe parking, deployment of a shower and laundry trailer, toilets, handwashing stations, and other items discussed.

On October 20, 2020, the City Council deferred this item to November 10, 2020.

On October 22, 2020, the County's Unhoused Task Force concluded and recommended the following measures:

1. Endorse the County's 2020-2025 Community Plan to End Homelessness by March 31, 2021;
2. Develop a local implementation guide based on local needs and resources;
3. Identify surplus land that can be prioritized for interim housing solutions;
4. Analyze the feasibility of building new interim housing; and
5. Consider updating local ordinances, regulations, or local laws to reduce barriers to building new shelter and declaring a shelter crisis to facilitate flexible models like tiny homes.

The County Office of Supportive Housing (OSH) will continue to work with cities to implement these recommendations and report progress to the County's Housing, Land Use, Environment and Transportation (HLUET) committee on a monthly basis. Additionally, the OSH produces an annual Supportive Housing Report that includes progress toward all the goals of the Community Plan to End Homelessness.

This staff report explores and provides initial analysis of options for a homelessness response and prevention plan in Milpitas and programs that could be implemented quickly and over the next few years.

Analysis:

Homelessness in Milpitas

Every two years, the County employs a research firm to conduct a count of the local homeless population. Known as a point-in-time count, the survey is performed using HUD's definition of homelessness and consists of the following primary components: 1) General street count, which is a count of unsheltered homeless individuals and families that are living outdoors on the streets, at bus and train stations, in parks and tents, and in vehicles and abandoned properties; and 2) general shelter count, which is a count of individuals and families temporarily housed in shelters, including emergency shelters, transitional housing, and safe havens. For Milpitas, the point-in-time homeless count was 95 in 2013, 122 in 2015, 66 in 2017, and 125 in 2019.

At-Risk of Homelessness in Milpitas

The point-in-time count does not account for persons who live in overcrowded conditions, in inadequate or unstable housing, or who are at risk of becoming homeless. At-risk residents may include a variety of household structures such as families, couples, individuals, and unrelated roommates. This group can be difficult to count. One significant at-risk group is students in the Milpitas Unified School District's (MUSD) McKinney-Vento program. Most of these families are housed but considered homeless under the Federal McKinney-Vento Homeless Assistance Act. This Act has a broader definition of homelessness and defines homeless children and youths as individuals who lack a fixed, regular, and adequate nighttime residence. These include children and youths who are sharing the housing of other persons, living in motels, hotels, trailer parks, emergency or transitional shelters, cars, parks, public spaces, abandoned buildings, substandard housing, and bus or train stations.

In September 2020, the Milpitas Unified School District reported 397 students who qualified as homeless under McKinney-Vento. The McKinney-Vento data is updated whenever a new student is verified. In October, MUSD reported 405 students, where approximately 87% of them were sharing housing with other persons. While there is some overlap between HUD's definition of homeless for the point-in-time count and the McKinney-Vento definition, MUSD cites there is little duplicate count.

Staff interviewed the MUSD McKinney-Vento coordinator and a case manager from LifeMoves to learn about the specific issues that at-risk households are facing in Milpitas. Staff learned about a range of challenges including job loss, wage or benefit reductions, inability to pay rent and utility bills, lack of food and meals, fear of accessing assistance due to immigration status, inability to document hardship due to not being on a lease or being able to show loss of employment, lack of daycare, lack of quiet space for children to attend remote learning, necessity to leave overcrowded living situation, and fleeing domestic and family violence.

Two Homelessness Support Systems

As identified above, there are two basic vulnerable populations to be supported in planning for unhoused response and prevention with corresponding support systems. While there is overlap, these systems are funded and organized differently, as follows:

1. **Supportive Housing System:** This system assesses unhoused residents who are living on the street or in a vehicle or temporary shelter. Clients are assessed by outreach teams or at access points like shelters and food pantries. Once assessed, clients are ranked by need and are placed in emergency shelter, rapid rehousing, transitional housing, interim housing, or permanent supportive housing with wrap-around services. Clients may receive case management services at access points while waiting to be placed into a housing program, and also receive on-site case management once they are housed to ensure they have support to remain housed. McKinney-Vento families who are unhoused may qualify

for rapid rehousing, interim housing and other programs. This system is managed by the County's Office of Supportive Housing (OSH).

2. **Homelessness Prevention System (HPS):** The Santa Clara County HPS is a Countywide network of agencies working together to prevent homelessness for households across the County. The HPS assesses housed residents who are at risk of homelessness and checks eligibility for emergency rent and deposit assistance programs. In addition to direct financial assistance, HPS providers also provide case management and referrals to legal services, domestic violence services, and other resources. Milpitas clients need to visit access points such as LifeMoves in San Jose to fill out paperwork and to apply for help. Most of the McKinney-Vento families in Milpitas are housed, but many could benefit from convenient access to an HPS provider. This system is managed by Destination: Home and Sacred Heart Community Service.

Potential Framework for a Local Milpitas Plan

The County's 2020-2025 Community Plan to End Homelessness and the County's Unhoused Task Force provide a framework for crafting a local plan that is informed by community and stakeholder input. Over the past several months, staff has conducted interviews with Santa Clara County, City of Morgan Hill, City of San Jose, HomeFirst, People Assisting the Homeless (PATH), Abode Services, Bill Wilson Center, LifeMoves, Destination: Home, Sacred Heart Community Service, and the Valley Homeless Healthcare Program (VHHP). In addition to this research, staff has received input from the City Council and Housing Subcommittee, and input from some community members and faith-based organizations. While more outreach is needed, below are some emerging themes:

- Conduct a transparent and inclusive process;
- Focus on Milpitas while accessing regional Supportive Housing & Prevention systems;
- Assess needs and connect unhoused Milpitas residents to services;
- Provide basic sanitation and hygiene services;
- Leverage City's limited resources through partnerships with agencies and volunteer groups;
- Make prevention services easier for at-risk Milpitas residents to access; and
- Secure new affordable housing opportunities for unhoused and at-risk Milpitas residents.

Analysis of Homeless Response and Prevention Programs

Below is an analysis of programs that could be evaluated and implemented in Milpitas. They are organized into three sections. Some items could be established quickly while others could take 9 months to a year or more.

Outreach, Assessment, Case Management, and Supportive Housing Placement for Unhoused Milpitas Residents

1. Street Homelessness: Outreach, Assessment, and Street-Based Case Management: This item addresses Council support for expanding outreach and assessment to enable more unhoused Milpitas residents to be enrolled and qualified for placement into supportive housing. This service is for residents who are temporarily or chronically unhoused. It includes street outreach to locate clients, to build trust, and to help them complete or update assessments. This ensures that client's data accurately describes their situation and maximizes their chances of being placed in a supportive housing program. This is a critical first step towards accessing the County's housing programs. Outreach can also be conducted at fixed access points like shelters, food pantries or other locations. Cupertino, Gilroy, Morgan Hill, Mountain View, Palo Alto, San Jose, and Sunnyvale are partnering with the County or nonprofit agencies for this service.

Street outreach is conducted by an outreach specialist and a case manager to ensure safety when visiting isolated areas. Over repeated visits, the team builds trust and rapport with clients, conducts a voluntary assessment, and offers on-going case management and housing problem-solving while the client awaits a referral and placement in rapid rehousing, transitional housing, or supportive housing.

For unhoused clients with chronic health issues, outreach workers can request a visit from the Valley Homeless Healthcare Program (VHHP) team.

To achieve this program, staff have identified two outsourcing options, each with different advantages:

- Revenue Agreement with the County: For \$200,000 per year, Santa Clara County could provide street outreach, assessment, and case management services for unhoused residents in Milpitas. The County's Homeless Engagement and Assessment Team (HEAT) was created in 2019 and specializes in connecting with unhoused residents who are not engaging with shelters and other services. The HEAT team focuses first on connecting clients with mental health service providers to stabilize them before assisting with a housing plan. The team currently includes 4.5 contracted outreach workers and two licensed mental health clinicians, and is directly integrated with the County's Office of Supportive Housing, the Behavioral Health Services Department, the Valley Homeless Healthcare Program (VHHP), and other County services. With the additional funding, the HEAT team could be expanded by approximately two outreach team members and increase the number of outreach contacts, the number of assessments conducted, as well as the number of clients enrolled in outreach and/or working with the clinical team. The team is available to assist Police Officers with mental health crisis situations. The service can begin immediately. After a one-year period of assessing and enrolling Milpitas residents into the County database for supportive housing, the Council could consider shifting funding to a new agreement for intensive project-based case management services that secure supportive housing units for Milpitas residents (see item 2 below). The primary advantage of this option is that the HEAT team is equipped to address mental illness directly and it is integrated within the County's health and human services system.
- Direct Agreement with Nonprofit Service Provider: For approximately \$200,000 a year, a nonprofit service provider could provide full-time street outreach, assessment, and case management services for unhoused residents. Staff interviewed representatives from HomeFirst, People Assisting the Homeless (PATH), Abode Services, and Bill Wilson Center. Because two full-time employees are required, approximately \$200,000 is the minimum cost for this option. A two-person team connects with clients in the field, conducts assessments and case management, and in some instances offers transportation to appointments. The primary advantage of this option is faster response times and more time to provide housing problem-solving services and case management while the client waits for a housing referral and placement.

Considering the specialized nature of homeless outreach, assessment, and street-based case management services and the ability to leverage behavioral health support or other services coordinated through the County, staff recommends moving forward with a revenue agreement with the County, as this option would be more efficient in connecting with a Countywide network of homeless services. If the City Council pursues a revenue agreement with the County, staff would work with the County Office of Supportive Housing to develop a program that responds to Milpitas' needs by determining service levels, target response times, deliverables, performance measures, and outcome metrics. There are sufficient funds in the Housing Authority Fund to fund this agreement.

2. Intensive Project-Based Case Management Services and Supportive Housing Placement: This item addresses Council support for securing supportive housing units for unhoused Milpitas residents. San Jose, Santa Clara, and Mountain View have executed revenue agreements with the County's Office of Supportive Housing to secure supportive housing units for local residents on the condition that the City pays for project-based case management services for that client/unit. The approximate cost is \$11,000 per client per year. As an example, the affordable housing development at 355 Sango Court will offer 101 total affordable units where 40 units will be for permanent supportive housing. Construction is anticipated to begin in spring 2021 and tenant placement is estimated to occur in fall 2022. This option could be considered in 2021 to prepare for units becoming ready for occupancy in 2022.

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| | Estimated Cost |
| • Example: Supportive housing units for 20 Milpitas residents | \$220,000 per year |

Homelessness Prevention for at-risk Milpitas Residents

3. Homelessness Prevention: The County's Homelessness Prevention System includes thirteen community-based service providers that support the following two programs:
 - Emergency Assistance Network (EAN): EAN agencies provide housing assessment, emergency rental and deposit assistance, utility assistance, financial literacy classes, support for enrollment in Cal Fresh, Medi-Cal, general assistance and other support programs, case management, and referrals to other services as needed. In FY 2019-2020, the average rental assistance provided Countywide was \$1,721 per household. Milpitas residents are assigned to LifeMoves in San Jose for screening and assistance. LifeMoves fields approximately 200 calls per year from Milpitas and assisted 148 singles and families in FY 2019-2020. If space and equipment can be provided, after the pandemic, LifeMoves has indicated a case manager could come to Milpitas regularly to screen clients for emergency assistance eligibility.
 - Homelessness Prevention System (HPS): This is a pilot program coordinated through Sacred Heart Community Service on behalf of Destination: Home. In addition to providing assistance for rent, security deposit, and utility assistance, the HPS is flexible and can help fund transportation, temporary motel stays, and assistance over several weeks rather than one-time support. In FY 2019-2020, the average rental assistance provided Countywide was \$4,009 per household. HPS services follow a "no wrong door" policy so clients can be screened at a number of agencies including LifeMoves in San José.

In August 2020, Destination: Home released a Request for Qualifications (RFQ) to address current gaps in the HPS network and to increase HPS access to underserved populations and geographies including Milpitas, East San Jose, Morgan Hill, and Gilroy. The RFQ seeks to identify qualified agencies to provide HPS services to households. If an organization is funded, this could leverage outside dollars to expand assessment and case management for at-risk Milpitas residents, including but not limited to McKinney-Vento families. Announcements for agencies qualified to provide HPS services to expand the HPS network are anticipated beginning 2021.

After the pandemic, the City could potentially host meeting space with basic equipment such as a scanner and printer so a LifeMoves case manager can visit Milpitas on a regular interval to screen clients for eligibility and complete documentation for emergency assistance. The City could work with MUSD and other organizations to promote this "pop-up" access point. In the short term, staff could work with LifeMoves, MUSD, and others to enhance awareness of the homelessness prevention system through outreach via flyers, virtual workshops, and connections with landlord and tenant communities.

Basic Needs Services and Temporary Housing for Unhoused Milpitas Residents

4. Hygiene Services: Basic needs services include access to toilets, handwashing stations, mobile shower and laundry service, garbage receptacles, and sanitation service. Dignity on Wheels operates a mobile trailer with showers, laundry, and offers on-site case management services. Considerations for this program include locations that are convenient for unhoused residents, conducting neighborhood outreach to address concerns, infrastructure and utility access, assigning City staff to be present during the mobile shower/laundry operations and assisting with setup and breakdown, following COVID-19 protocols, and servicing non-mobile facilities like toilets and handwashing stations. The approximate costs for these services are as follows:

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| | Estimated Cost |
| • Garbage Service (1 dumpster) | \$4,000 per year |
| • ADA/Accessible Toilet and Handwashing Station (1 of each) | \$6,000 per year |

- Mobile Laundry and Shower Services (1 – 2 times/week) \$42,800 – \$85,500 per year
- Mobile Laundry and Shower Services City Staff Time (5 – 10 hours/week at fully-burdened rate) \$30,000 – \$60,000 per year

5. Meal Delivery: This could include contracting for delivery of hot meals to a drop-off location. Considerations for this service include food safety measures, COVID-19 health protocols, delivery logistics, convenience of the pick-up location for unhoused residents, demand, and outreach to understand any neighborhood concerns. From Loaves and Fishes, the approximate cost for this service is \$2.50 per meal. Below is an example of annual cost:

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| • 110 meals per day | Estimated Cost
\$100,000 per year |
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6. Drop-in Resource Center: This includes fixed locations that offer a variety of daytime and/or shelter services including assessment, food, bathrooms, showers, clothing closets, employment counseling, case management, and more. The Bill Wilson Center is one example and focuses on youth services. Key considerations are finding a location that is convenient for unhoused residents, understanding any neighborhood concerns with proposed uses, identifying nonprofit service provider(s) for operation, understanding demand for the center, acquisition, set up and on-going costs, and assurances that COVID-19 protocol are followed.
7. Safe Parking: This includes a parking area where vehicles can legally park overnight without being ticketed and residents can sleep in their car or recreational vehicle. The site could include overnight security, bathrooms, handwashing stations, garbage receptacles, food distribution, and case management to facilitate placement in permanent housing. Some programs are limited to nighttime parking while Mountain View recently piloted a 24-7 safe parking program. Considerations for such a program include target population and needs, high start-up costs, ongoing operations costs, available sites that are convenient and meet zoning regulations, finding a qualified service provider, solid and sanitary waste disposal, COVID-19 safety protocol, operations (security and program rules), citywide overnight parking enforcement, and outreach to understand any neighborhood concerns. In **Attachment A**, the County estimates that safe parking programs can cost \$4,000-\$18,000 per household per year to operate. For example, operating a safe parking program for 20 households can cost \$80,000 to \$360,000 per year. This cost varies based on many factors including the level and type of services that are offered.
8. Safe Places for Sleeping: This includes a variety of temporary and permanent housing types including conventional shelters, motel rooms and master leasing, rotating faith-based shelters, micro homes, sanctioned encampments, rapid rehousing, permanent supportive housing, and conventional affordable housing for extremely-low and very-low income residents. The County's Office of Supportive Housing created a matrix summarizing the upfront and ongoing cost of each housing type and it is included as **Attachment A**. Key considerations include the target population and needs, high start-up and on-going operating costs, available sites convenient to unhoused residents, zoning regulations, neighborhood concerns, finding a qualified service provider, disposal of solid and sanitary waste, COVID-19 safety protocols, an operations plan (security, program rules), and parking enforcement. **Attachment B** is a list of safe parking and other temporary housing locations along with the target population that is served. The list was developed for the County Unhoused Task Force and provided by the County Office of Supportive Housing.

Community Engagement and Stakeholder Outreach

Many of the above homelessness strategies will require ample time for community and stakeholder input. Such outreach could include the following primary groups:

- Unhoused and at-risk residents: This outreach could determine specific needs, target populations, demand for different types of programs and resources, service gaps, convenient and accessible locations for service delivery, and ways to share information about new resources.
- Agencies and potential partners: This outreach could help identify organizational gaps and overlaps and improve coordination with a wide variety of institutions and service providers.
- Neighbors and local businesses: This outreach will help identify community concerns associated with current conditions and proposed programs that respond to homelessness in Milpitas. This outreach would provide ample time for community members to learn and comment on proposed program locations such as proximity to housing, businesses, schools, parks, and trails, as well as program operations.
- Other jurisdictions: This outreach will help obtain input from other cities on best practices on program operations, efficiency, cost effectiveness, and lessons learned.

Potential Funding and Resources

The above programs would require a mix of staff time from City, County, and nonprofit service providers. Local funding sources such as the Housing Authority Fund, Affordable Housing Community Benefit Fund, Affordable Housing Unrestricted Fund, or General Fund should be considered as part of the annual budget process. Nonprofit partnerships and philanthropic donations could be explored, too. Community Development Block Grant CARES Act funding could be allocated for COVID-19 response. It is imperative that sustainable and ongoing funding sources need to be identified for any program operation. Providing funding to temporary programs is not likely to significantly improve outcomes for unhoused residents without associated permanent housing units.

Potential Next Steps

Below are some potential next steps based on this staff report analysis:

Year 1:

- Procure a contractor for homeless street outreach, assessment, and street-based case management.
- Formalize coordination with key stakeholders with regular meetings and communication, including the Building Safety and Housing Department, Police Department, Recreation and Community Services Department, Milpitas Unified School District, Santa Clara County, Silicon Valley Independent Living Center, LifeMoves, Sacred Heart Community Service, Project Sentinel, faith-based and volunteer organizations, and others.
- Conduct community engagement and stakeholder outreach.
- If directed, procure basic needs services such as hygiene and sanitation.
- Explore ways to enhance homelessness prevention services in Milpitas.
- Continue Rent Relief Program to prevent tenant displacement and short-term homelessness.

[The following items were suggested by the Unhoused Task Force]

- Endorse the County's 2020-2025 Community Plan to End Homelessness by March 31, 2021.
- Develop a local implementation guide based on local needs and resources.
- Identify surplus land that can be prioritized for interim housing solutions.
- Analyze the feasibility of building new interim housing.
- Consider updating local ordinances, regulations, or local laws to reduce barriers to building new shelter and declaring a shelter crisis to facilitate flexible models like tiny homes.

Year 2:

- Explore a revenue agreement with the County to secure supportive housing units for Milpitas residents in upcoming projects such as the Sango Court development.

Additional ideas for Strategy 3 implementation under the Community Plan to End Homelessness are included in **Attachment C**, which was provided by the County Office of Supportive Housing by way of the Unhoused Task Force.

Overall, staff is seeking City Council direction on the programs and services to explore further for a Milpitas Unhoused Response and Prevention Plan. Specifically for homeless outreach, assessment, and street-based case management services, staff recommends City Council approve and authorize the City Manager to execute an agreement with the County of Santa Clara to contract for such services in an amount of \$200,000 funded from the Housing Authority Fund.

Fiscal Impact:

While this report provides some estimated costs, there is no fiscal impact in Council providing staff direction on the programs and services to explore. Depending on the final programs and services Council directs staff to implement, fiscal impact will be identified at that time. Specifically for homeless outreach, assessment, and street-based case management services, there are sufficient funds in the Housing Authority Fund to fund an agreement with the County of Santa Clara in the amount of \$200,000.

California Environmental Quality Act:

The recommendations have no potential for causing a significant effect on the environment and are exempt from the California Environmental Quality Act (CEQA) pursuant to CEQA Guidelines Section 15061(b)(3).

Recommendation:

1. Receive staff presentation; discuss and provide direction on a Milpitas Unhoused Response and Prevention Plan.
2. Approve and authorize the City Manager to execute an agreement with the County of Santa Clara for homeless outreach, assessment, and street-based case management services, in a form approved by the City Attorney.

Attachments:

- A. County of Santa Clara Unhoused Task Force – Framework Matrix of Temporary and Permanent Housing Options
- B. County of Santa Clara Unhoused Task Force – List of Temporary Housing
- C. County of Santa Clara Unhoused Task Force – Implementation Worksheet