

Santa Clara County Office of Supportive Housing  
 Abode Services  
 Milpitas HEAT Team  
 May 2021 Report

In May, Abode's HEAT outreach team coordinated outreach services in the City of Milpitas, as a collaborative effort between the City of Milpitas, the Office of Supportive Housing, and community advocates. With regard to coordination of care for the Milpitas unhoused, the team continued collaborative efforts with the Office of Supportive Housing to locate and identify assessed clients that were selected for potential housing opportunities through the SCC coordinated assessment process in April. The team supported these clients in completing housing readiness tasks required for permanent housing acquisition, as well as, supported new clients in obtaining appropriate community resources and mental health services. Throughout the month of May, the team continued to evaluate need, monitor the welfare, and maintain supportive contact with all active enrollments as needed.

Abode's HEAT team has enrolled 11 clients and completed 11 assessments during the month of May, as well as, provided basic needs items and community resources to 9 additional unhoused individuals who did not provide enough identifying information for the team to enroll or assess. The team made a total of 20 outreach contacts during May. In addition, the HEAT outreach team supported the Dignity on Wheels team by administering Vi-SPDAT assessments, facilitating shelter linkages, as well as, providing other basic needs items (food, clothing, and transportation needs) to the unhoused individuals participating in the scheduled Sunday event on 5/16/2021.

Since March 25, the team has been deployed to various encampment locations throughout Milpitas, as listed on the encampment map provided by the Milpitas Police Department and continued to conduct outreach engagement efforts. Throughout May, the team concentrated efforts revisiting various sites in order to foster necessary rapport and earn trust amongst the various homeless communities, as well as, addressing ongoing community concerns, mitigating the natural consequences of scheduled abatements, and supporting the encampment members in accessing and enlisting in appropriate community resources.

The team has continued to track encampment and/ or contact locations where they have provided outreach support within the city. The following table reflects the number of outreach contacts, the total number of unhoused enrolled into the SCC HEAT program, as well as the number of VI-SPDAT assessments administered:

Milpitas HEAT Contact, Enrolled, Assessed Clients: May 2021

<b>Outreach Location</b>	<b>Outreach Contact</b>	<b>Enrolled</b>	<b>Assessments</b>
<b>Milpitas Encampment- Dempsey</b>	<b>1</b>	<b>1</b>	<b>1</b>
5/5/2021	1	1	1
<b>Milpitas Encampment- Calaveras 3</b>	<b>1</b>	<b>0</b>	<b>0</b>
5/5/2021	1	0	0
<b>Milpitas Encampment- Coyote Creek 16</b>	<b>1</b>	<b>0</b>	<b>0</b>
5/5/2021	1	0	0
<b>Milpitas Encampment- Topaz Street 8</b>	<b>2</b>	<b>1</b>	<b>1</b>

5/12/2021	1	1	1
5/13/2021	1	0	0
<b>Milpitas Encampment- Main Street 11</b>	<b>1</b>	<b>1</b>	<b>1</b>
5/12/2021	1	1	1
<b>Milpitas Outreach - Baymont</b>	<b>1</b>	<b>0</b>	<b>0</b>
5/13/2021	1	0	0
<b>Milpitas Outreach- Dignity on Wheels</b>	<b>3</b>	<b>1</b>	<b>1</b>
5/16/2021	3	1	1
<b>Milpitas Outreach- Starlite Park</b>	<b>1</b>	<b>0</b>	<b>0</b>
5/18/2021	1	0	0
<b>Milpitas Encampment- Yosemite 6</b>	<b>4</b>	<b>4</b>	<b>4</b>
5/18/2021	3	3	3
5/25/2021	1	1	1
<b>Milpitas Outreach- Serra Center 13</b>	<b>1</b>	<b>1</b>	<b>1</b>
5/25/2021	1	1	1
<b>Milpitas Outreach- S. Abbott Ave</b>	<b>1</b>	<b>0</b>	<b>0</b>
5/18/2021	1	0	0
<b>Milpitas Outreach- Calaveras Plaza Shopping Center</b>	<b>2</b>	<b>1</b>	<b>1</b>
5/6/2021	1	1	1
5/26/2021	1	0	0
<b>Milpitas Outreach-East Calaveras (Vehicle Dweller)</b>	<b>1</b>	<b>1</b>	<b>1</b>
5/26/2021	1	1	1
<b>Grand Total</b>	<b>20</b>	<b>11</b>	<b>11</b>

*Milpitas Outreach= Contact made with client in non-encampment setting*

*Milpitas Encampment= Contact made at a location where a tent and/or other structures are used as shelter*