

ORDINANCE NO. 835
ORDINANCE PROVIDING FOR ADJUSTMENT OF CERTAIN WATER
BILLS

WHEREAS, The City of Mills, Wyoming has, from time to time, requests from city residents who have experienced an increase in their water bills due to water leaks; and

WHEREAS, The City Council desires to have a uniform means by which to address requests for abatement of such bills when they are justly presented, while also addressing the need for those who experience such events to timely inform the City of the same; and

WHEREAS, The Governing Body of the City of Mills has reviewed the attached proposed addition to the Municipal Code, Section 13.03.100 and finds that it addresses this topic and should be enacted.

NOW THEREFORE, The City Council of the City of Mills, Wyoming adds Section 13.03.100 to the Town Code, effective immediately upon its third reading.

PASSED on 1st reading the _____ day of _____ 2026.

PASSED on 2nd reading the _____ day of _____, 2026.

PASSED, APPROVED AND ADOPTED on 3rd and final reading this _____ day of _____, 2026.

CITY OF MILLS, WYOMING

Leah Juarez, Mayor

Sara McCarthy, Council

Brad Neumiller, Council

Cherie Butcher, Council

Tim Sutherland, Council

ATTESTED:

Sarah Osborn, City Clerk

Sec. 13.03.100 – Adjustments

(a) Leak adjustments shall be limited to a maximum of the three (3) billing periods immediately preceding the date the leak was verified to have occurred and verified to have been repaired. In all instances, verification must have been completed by the Water Distribution Department.

(b) A customer may be eligible for a leak adjustment when all of the following conditions are met:

1. A water leak occurred on the customer side of the meter and has been verified and documented by the Water Distribution Department, including verification that the leak has been repaired.
2. Metered water usage for a billing period exceeds three (3) times the metered usage for the same billing period in the immediately preceding calendar year.

(c) When eligible, the leak adjustment shall be calculated as a credit equal to fifty percent (50%) of the difference between:

1. The metered water usage for the affected billing period; and
2. The metered water usage for the same billing period in the immediately preceding calendar year.

(d) No more than one (1) leak adjustment shall be granted per customer account within any twelve-month period.

(e) No leak adjustment shall be granted for leaks determined by the Water Distribution Department to have resulted from negligence, intentional acts, willful damage, or failure to maintain plumbing or fixtures in reasonable working condition.

(f) If no comparable billing history exists for the same billing period in the prior year, or if the prior-year usage is determined by the utility to be unrepresentative due to abnormal conditions, no adjustment shall be granted.